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OWNER'S MANUAL.

NAVIGATION, ENTERTAINMENT, COMMUNICATION.





WELCOME TO BMW.

Owner's Manual.

Thank you for choosing a BMW.

The more familiar you are with the vehicle, the better control you will have on the road. We therefore strongly suggest the following:

Read this Owner's Manual before starting off in your new BMW. Also use the Integrated Owner's Manual in the vehicle. It contains important notes on vehicle operation that will help you make full use of the technical features available in your BMW. The manual also contains information designed to enhance operating reliability and traffic safety, and to contribute to maintaining the value of your BMW.

At the time of production at the plant, the printed Owner's Manual is the most current resource. After a vehicle software update – such as a Remote Software Upgrade – the Integrated Owner's Manual for the vehicle will contain the latest information.

You can find supplementary information in the additional brochures in the onboard literature.

We wish you a safe and enjoyable ride.

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Navigation system

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Overview

General information

The navigation system can determine the precise position of the vehicle with the aid of satellites, and guide you to every destination entered.

Certain functions of the navigation system are limited until they have been selected for data transfer. These services can be individually configured.

Additional information:

Services, refer to page 26.

Safety information

WARNING

Operating the integrated information systems and communication devices while driving can distract from surrounding traffic. It is possible to lose control of the vehicle. There is a risk of accident, injury, and property damage. Only use the systems or devices when the traffic situation allows. As warranted, stop and use the systems and devices while the vehicle is stationary.

WARNING

There can be deviations between the current traffic situation and details of the navigation instructions, for instance changed road layout or road construction. There is a risk of accident, injury, and property damage. The respectively valid traffic rules take precedence.

Call up the navigation system

Via iDrive

1. If necessary, select the  icon.
2.  Go to the Navigation menu.

Via buttons

Depending on the vehicle equipment, the buttons on the center console or on the control display allow for fast access to the navigation system.

Icon	Function
	Go to navigation system. If applicable, the last selected menu of the navigation system will be opened.
	Call up the navigation system map.

System limits

The navigation system may be restricted or not available if the Internet connection is weak or interrupted.

Map update

General information

Navigation data is stored in the vehicle and can be updated with a USB device or an automatic map update.

Current navigation data is available from an authorized service center or another qualified service center or repair shop, or in the BMW Connected Store.

Depending on the data volume, the navigation data update may take several hours. The status of the update can be queried.

The navigation data is updated during the trip to preserve the vehicle battery.

Updating navigation data

1. Connect the USB device with the new navigation data at a USB port capable of transferring data.
2. Follow the instructions on the control display.
3. Remove the USB device after the update.

Information about the current map version

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Map update"

The status of the map update is displayed during a navigation data update.

Automatic map update

General information

Depending on the vehicle equipment and national-market version, the navigation data for the home region is transmitted online to the vehicle several times a year and automatically installed and updated.

Cellular network reception is a prerequisite for the automatic map update.

Activating/deactivating automatic map update

The automatic map update can be activated or deactivated depending on vehicle equipment.

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Configure services"
5. "Map update"

Destination input

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Destination input by voice

General information

When making a destination input via the voice activation system, you can change between voice control and iDrive.

Say ›Voice commands‹ or ›Help‹ to have the available voice commands announced.

Additional information:

BMW Intelligent Personal Assistant, see Owner's Manual for the vehicle.

Say destination

- ▶ The desired destination can be spoken as one command or as several steps, e.g., the town first and then the street.
- ▶ To enter destinations near the current location, simply specify the street. The system will apply the current town/city automatically.
- ▶ You can search for points of interest using natural language, for instance by asking for restaurants nearby.
- ▶ The options available for entering data depend on the navigation data and the country and language settings.

Start guidance via voice



1. Press the button on the steering wheel briefly.
 2. Say desired destination.
- Guidance opens. If necessary, a confirmation is required.

Possible commands

- ▶ ›Drive me to 300 Chestnut Ridge Road, Woodcliff Lake in New Jersey.‹
- ▶ ›Drive me to the nearest parking lot.‹
- ▶ ›Take me home.‹

Destination input

Principle

By entering a sequence of letters or numbers, you can search for destinations online or in the stored navigation data in the vehicle.

General information

The following information can be used for the destination input:

- ▶ Points of interest.
- ▶ Addresses.
- ▶ Contacts.
- ▶ Global Positioning System coordinates.

It is possible to search simultaneously by town/city and street. To do this, enter a text string for the town/city, then a blank space and a text string for the street name.

The search displays suggestions for which a search can be started without entering letters or numbers. Depending on the equipment, frequent search keywords are learned and included on the list of suggestions.

With a search for points of interest, the point of interest categories that were added as favorites and have been searched for most frequently are displayed.

Entering a destination

1.  Navigation menu
2.  "Search"
A search box and entered information such as the search history are displayed.
3. Select the desired entry or the search box.
4. When selecting the search box, enter characters or choose one of the POI categories displayed.
If necessary, select **OK** to display more information, e.g., a map preview.
If necessary, accept the suggested search keywords.
5. Select the desired entry.
6. "Start guidance"

Recent destinations

General information

The most recent destinations are saved depending on vehicle equipment and national-market version.

Call up recent destinations

1.  Navigation menu
2. If necessary, select the arrow icon.
3. If necessary, select the  icon.
4. If necessary, select the  icon.
5. Select desired destination.

Edit recent destinations

1.  Navigation menu
2. If necessary, select the arrow icon.
3. If necessary, select the  icon.

4. If necessary, select the  icon.
5. Press and hold the desired menu item.
6. Select the desired setting.

My destinations

Principle

Depending on the vehicle equipment and national-market version, personal destinations are displayed.

General information

The following destinations are displayed:

- ▷ Received or future destinations.
- ▷ Home and business address.
- ▷ Favorites.
- ▷ Recent destinations, if applicable.

Open My Destinations

1.  Navigation menu
2. If necessary, select the arrow icon.
3. If necessary, select the  icon.
4. If necessary, select the  icon.

Home and business address

General information

The home or business address must be specified to accept it as a destination.

Define home or business address

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.

4. "Set address for "Home"" or "Set address for "Work""
5. Enter the address and possibly a name and further details.

Accept home or business address as destination

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Home" or "Work"
5. "Start guidance"

Editing home or business address

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Home" or "Work"
5. Press and hold the desired menu item.
6. Select the desired setting.

Favorites

Principle

Addresses, points of interest, and the current position can be stored as Favorites.

Storing current position as a Favorite

General information

The current position can be stored after entering a destination or via the map, even while driving.

Storing Favorites

1.  Navigation menu
2. Tap on the current position on the map.
3. "Save as favorite"

The current position is stored in the list of favorites.

Select favorite

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. Selecting an entry.

Edit favorite

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. Press and hold the desired menu item.
5. "Edit entry"
6. Select the desired setting.

Deleting Favorites

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. Press and hold the desired menu item.
5. "Delete entry"

Changing the sorting order

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. Press and hold the desired menu item.
5. "Re-sort list"

Received destinations

General information

Depending on the national-market version, the destinations are automatically stored as received destinations. Destinations can be applied to route guidance if they were sent to the

vehicle via BMW Assistance or the My BMW App, for example.

Call up received destinations

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Future destinations"
5. If necessary, "Filter"
6. Select desired destination.

The destination sent is shown automatically on the search bar.

Points of interest

General information

Points of interest are destinations that can be helpful while driving. Points of interest such as filling stations, charging stations, restaurants or hotels can be accepted as destinations. Even when the navigation data is current, information regarding particular points of interest may have changed, e.g., certain filling stations or charging stations may not be operating.

Depending on the equipment, you can search for points of interest online or in the stored navigation data in the vehicle.

Additional information:

Destination input, refer to page 8.

Online destinations/Information

General information

Depending on the national-market version, the results of a point of interest search are displayed with real-time data, e.g., fuel prices or availability of charging stations or parking garages.

Activating/deactivating online destinations

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Configure services"
5. Depending on vehicle equipment and national-market version:
 - ▷ "Online search results"
 - ▷ "Online navigation"

Favored points of interest categories

General information

The points of interest categories that have been search for the most are displayed.

Select a favorite point of interest category to search for points of interest in the desired category at the current location.

Going to favorite point of interest categories

1.  Navigation menu
2.  "Search"
3. The displayed point of interest categories are sorted by relevance.

Vehicles with charging socket: Charging station display

Charging stations

Depending on the equipment and selected map mode, different icons are displayed for the charging stations:

- ▷  AC charging stations.
- ▷  DC charging stations, where AC charging may also be possible.
- ▷  Fast charging stations with high charging power, where AC charging may also be possible.

Additional information:

Map mode, refer to page 21.

Availability indicator of charging stations

Depending on the equipment, national-market version and available online data, a colored icon identifies the utilization of the charging station.

Color Meaning

Green	Charging station is vacant.
Yellow	Several charging stations exist, partly occupied.
Red	Charging station occupied.
Black	Charging station defective or out of service.

Even with the most up-to-date online data, the information on the utilization of the charging station may have changed.

Intermediate destinations

General information

An individual destination must be entered and the guidance must be started before entering an intermediate destination.

A maximum of 30 intermediate destinations can be entered.

Entering intermediate destinations

1.  Navigation menu
2. Select desired destination.
3. "Add as stop"
4. If necessary, enter additional intermediate destinations.
5. "Start guidance"

Sort intermediate destinations

The order of the intermediate destinations can be adjusted. Starting from the second intermediate destination, the list of intermediate destinations will be displayed automatically after a new intermediate destination has been entered.

1.  Navigation menu
2.  Select the icon.
3. "Sort destinations"
4. Press and hold the desired intermediate destination and move it to the desired position.

Adjusting the intermediate destinations

1.  Navigation menu
2.  Select the icon.
3. Select the desired setting.

Functions to destination

Various functions can be used immediately after entering destination, depending on the destination chosen.

- ▷ "Start guidance": Start guidance to chosen destination.
- ▷ "Add as stop": With guidance on, add chosen destination as intermediate destination.
- ▷ "More information": Show additional information for the destination, e.g., hours of operation or phone number.
- ▷ "Save as favorite": Save chosen destination as favorite.
- ▷ "Nearby": Go to other points of interest in the surrounding area.

Route

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Map

Call up the map



Press the button.

Map view

General information

The map can be used via iDrive.

Map view can also be shown on the central display range of the instrument cluster.

Additional information:

- ▶ iDrive, see Owner's Manual for the vehicle.
- ▶ Central display range on the instrument cluster, see Owner's Manual for the vehicle.

Overview

Icon	Function
	Go to destination input.
	Depending on vehicle equipment: View recent destinations.
	Display my destinations.

Icon	Function
	Turn voice guidance on and off.
	Depending on vehicle equipment: Display alternative routes.
	Display suggestions.
	Depending on vehicle equipment: Change map mode.
	Status of the Advanced Real Time Traffic Information.
	Go to settings.

Status field

The following information is displayed:

- ▶ Icon for active destination guidance.
- ▶ Time and distance to destination.
- ▶ If necessary, time delay due to traffic obstructions.
- ▶ If necessary, suggest designations.

Traffic obstructions

When traffic bulletins are received, traffic obstructions can be displayed on the map.

Additional information:

Advanced Real Time Traffic Information, refer to page 23.

Destination guidance

Starting destination guidance

1.  Navigation menu
2. Select the type of destination input.
Type of destination input, refer to page 8.

3. Select the destination.
4. If necessary, start destination guidance.

Go to active destination guidance

Principle

After a destination guidance has been started, it can be accessed again.

Call up guidance

1.  Navigation menu
2.  Select the icon.

Ending destination guidance

1.  Navigation menu
2.  Select the icon.

Demo mode

Principle

While the vehicle is stopped and destination guidance is active, driving on the route can be simulated.

Activating/deactivating demo mode

1.  Navigation menu
2.  Select the icon.
3. "Demo mode"

Functions

Icon	Function
	"Stop"
	"Pause"

Adjusting the speed

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.

4. "Demo mode"
5. Select the desired setting.

Settings for destination guidance

Further settings can be adjusted for destination guidance.

Additional information:

Destination guidance, refer to page [26](#).

Route

Principle

During the guidance, information about the current route can be displayed and the route details can be adjusted.

Route view

Depending on the equipment, different views are available to display the route details during destination guidance:

- ▷ Route preview as widget in the main menu on the control display.
- ▷ Map view.
- ▷ Route preview on the central display range of the instrument cluster.
- ▷ Depending on how the vehicle is equipped: Route preview in the Head-up display.

Route overview

Principle

Depending on vehicle equipment, the route overview can be used when route guidance is on in order to display the entire route.

A reduced route overview with intermediate stops and important traffic bulletins is displayed on the left side of the map. Depending on the length of the route, the reduced route overview may not contain all events on the way to the destination.

 The route overview icon can be used to bring up additional information on the route or to edit the route.

Editing a route

To edit the route, proceed as follows:

1. Go to the Navigation menu.
2.  Tap the route overview icon.
3. Select the desired setting.

Route calculation

General information

Depending on the equipment and national-market version, routes are also transferred to the vehicle online. Information on traffic obstructions and traffic forecasts are taken into account for the calculation of online route suggestions.

For routes to be calculated online, the function must be activated in the Data Protection menu.

Activating/deactivating online routes

This setting activates or deactivates online routes and alternative online routes.

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Configure services"
5. Depending on vehicle equipment and national-market version:
 - ▷ "Online alternative routes"
 - ▷ "Online navigation"
 - ▷ "Traffic info"

Route preference

General information

The route calculated can be influenced by selecting certain criteria. The recommended

route may differ from the route you would take based on personal experience.

Default settings

The route preference can be individually adjusted. The settings are stored as standard and automatically applied to new destination guidances.

Additional information:

Adjusting route preference, refer to page 26.

Route magnet

Principle

With active destination guidance, the route displayed on the map can be adjusted manually. To do this, use a marker point, the so-called route magnet, to pull the route into the desired direction.

Open route magnet

1.  Navigation menu
2. "Alternative routes"
3. "Route magnet"

Setting a route magnet

1.  Navigation menu
2. "Alternative routes"
3. "Route magnet"
4. Move the route magnet to the desired position.
5. Tap the route magnet to confirm the route magnet.

Editing a route magnet

1. Tap on a route magnet on the map.
2. Select the desired setting.

Route preview

Principle

When guidance is active, a route preview can be shown on the control display or on the central display range of the instrument cluster.

General information

Depending on the national-market version, the following information is displayed in the route preview:

- ▶ Route guidance information, for instance, turn-off instructions or driving lane information.
- ▶ Notices, e.g., in case of dangerous curves.
- ▶ Display with different information. Displayed are, for instance, the name of the upcoming road, a tunnel or icons.
- ▶ Traffic events, for instance, traffic jams, accidents or construction sites.
- ▶ Additional information, for instance, tunnels or rest areas.
- ▶ Distance to the next maneuver.

In the case of multi-lane roads, lane information may indicate the recommended lanes.

Depending on the equipment and national-market version, the current vehicle position is displayed in the driving lane information.

Display

The information in the route preview is displayed, e.g., with the following icons:

Icon	Function
	Turn information.
	Roundabout.
	Length or duration of an event.

Icon	Function
	Tunnel.
	Destination flag.

Displaying the route preview on the control display

The route preview can be displayed on the control display as a widget in the main menu.

Additional information:

iDrive, see Owner's Manual for the vehicle.

Alternative routes

Principle

When destination guidance is activated, if possible, alternative routes will be suggested.

As soon as alternative routes or detours are available, they will automatically be displayed on the control display and can be accepted in the guidance.

Displaying alternative routes manually

1.  Navigation menu
2.  Select the icon.
3. "Alternative routes"
4. Select an alternative route or, if necessary, a recommended detour to accept it in the guidance.

Display

An overview showing the current route and the suggested alternative routes is displayed. The routes are displayed in color on the map.

The following details are displayed:

- Arrival time and, if applicable, information about the current traffic situation.
- Route length.
- Additional information, e.g., tolls.

Suggestions

Principle

If necessary, suggestions for the current route will be displayed automatically.

The following suggestions, for example, are displayed:

- Possible places to stop, e.g., refueling or charging recommendations.
- Availability map, e.g., from Assisted Driving Mode Plus or Personal Pilot.
- Augmented View.
- Parking suggestions.

Going to suggestions

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. Select the desired setting.

Plan possible stops along the route

Principle

For the active destination guidance, a points of interest search can be used to plan possible stops along the route, e.g. to refuel, charge or to take a break.

General information

With a low remaining range, a notification is automatically displayed with a refueling or charging suggestion. The refueling or charging recommendation shows a list of filling stations or charging stations, which can be applied as intermediate destinations.

Additionally, refueling or charging recommendations are displayed in the route preview.

Call up places to stop

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. Search for desired point of interest category.
5. "Refine search": Adjust the search criteria as needed.
6. If necessary, "Show results"
7. Select the desired point of interest.
Details are displayed.
8. If necessary, "Start guidance"

Activating/deactivating the service station display

To display service stations along the route, proceed as follows:

1.  Navigation menu
2.  Select the icon.
3. "Route preferences"
4. "Rest areas on the route"
5. Select the desired setting.

Electric vehicles: Route optimized for charging

Principle

Information with charging recommendations is displayed immediately after you enter a destination, depending on vehicle equipment and national-market version. Alternatively, route guidance is started on a charging-optimized route with automatically selected charging stations. Charging recommendations and routes optimized for charging are calculated when the destination entered cannot be reached with the current vehicle battery charge or set buffer.

General information

With the charging-optimized route, an optimum charge level is recommended for each

charging station. This is the level at which the destination can be reached as quickly as possible. The corresponding expected charging time is given. The charging destination is optimized by the navigation system and changed for each charging stop added automatically. With a longer charging stop, the vehicle is charged beyond the optimized charging target.

Additional information:

Charging the vehicle, see Owner's Manual for the vehicle.

Activating/deactivating a route optimized for charging

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Route criteria"
5. "Charging route"
6. "Charging route"

Editing a route optimized for charging

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Charging route"
5. Select the desired setting.

Excluding charging stations

Charging stations can be omitted if they are rarely used.

1. Press and hold the desired charging station on the map or route overview.
2. "Add to blacklist"

You can also undo this setting.

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Route criteria"

5. "Charging route"
6. Select the desired setting.

Preferring operators during route planning

You can configure the charging recommendations to only include preferred operators.

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Route criteria"
5. "Charging route"
6. "Preferred provider"
7. Select the desired setting.

Setting a personal charging target

The home address or business address can be set as a personal charging target. If the personal charging target can be reached, no charging recommendation is suggested.

To set a personal charging target, proceed as follows:

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Route criteria"
5. "Charging route"
6. Select the desired setting.

Availability map

Principle

Depending on vehicle equipment, this map shows which roads can be used with Assisted Driving Mode Plus or Personal Pilot.

Additional information:

- ▶ Assisted Driving Mode Plus, see Owner's Manual for vehicle.
- ▶ Personal Pilot, see Owner's Manual for vehicle.

Bringing up the availability map

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Availability"

Augmented View

Principle

Depending on vehicle equipment, Augmented View assists with upcoming maneuvers and visualizes driver assistance systems.

General information

If there is an upcoming maneuver during route guidance, Augmented View is automatically displayed on the control display or central display range of the instrument cluster, depending on vehicle equipment.

Augmented View consists of a camera image of the actual vehicle's surroundings, displaying relevant information for the maneuver such as turn information.

Depending on vehicle equipment, Augmented View on the instrument cluster enables the visualization of driver assistance systems on the actual vehicle's surroundings.

Additional information:

Assisted View, see Owner's Manual for the vehicle.

Safety information

WARNING

The system cannot serve as a substitute for the driver's personal judgment in assessing the traffic situation. Based on the limits of the system, it cannot independently react to all traffic situations. There is a risk of accident, injury, and property damage. Adjust driving style to traffic conditions. Watch the surrounding traffic situation closely, be ready

to take over steering and braking at any time, and actively intervene where appropriate.

Sensors

Depending on the equipment version, the system is controlled by the following sensors:

- ▷ Camera behind the windshield.
- ▷ Front radar sensor.
- ▷ Radar sensors, side, front.
- ▷ Radar sensors, side, rear.

Additional information:

Sensors of the vehicle, see Owner's Manual for the vehicle.

Activating/deactivating Augmented View

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Guidance"
5. "Augmented View"
6. Select the desired setting.

Closing the Augmented View

When tapping on the map view, the Augmented View will be closed.

Alternatively, Augmented View can be closed with a button on the left of the display.

Displaying Augmented View manually

If Augmented View was closed manually for an active maneuver, the active maneuver can be displayed again.

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Augmented View"

Display

The following information is displayed in the camera image of the Augmented View:

Icon	Function
	Driving direction arrow. When destination guidance is active, the arrow indicates the direction in which the driver must drive.
	Turn information. For an upcoming turn maneuver, the type of maneuver is displayed in form of an arrow.
	Direction arrows. The display of direction arrows supports turning maneuvers. The direction arrows are displayed in the camera image and provide guidance for the maneuver.
	Destination flag. When the destination is reached, a destination flag and a finish line and additional information will be displayed.
	Short distance. If the distance to the preceding vehicle is too short, this icon is displayed on the instrument cluster when speed control systems are deactivated, depending on vehicle equipment. A gray line indicates the recommended minimum distance to the preceding vehicle.

Parking suggestions

Principle

The parking suggestions make the search for available parking spaces in cities easier.

When parking information is available for the surrounding area of the destination, a message with parking suggestions is displayed just before the destination is reached.

Depending on the equipment, colored lines indicate areas with parking possibilities along the street. The more visible the lines, the greater the probability of finding a parking space.

Activating/deactivating parking

Depending on the equipment, some of the functions for parking can be activated or deactivated.

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Configure services"
5. Depending on vehicle equipment and national-market version:
 - ▷ "Online parking information"
 - ▷ "Online navigation"
6. Select the desired setting.

Going to parking suggestions

1.  Navigation menu
2. If necessary, select the arrow icon.
3.  Select the icon.
4. "Parking suggestions"

Learning navigation

Principle

The navigation system learns when and which routes are typically used for certain locations. The most probable destinations can thereby

be suggested for regular trips and driving time forecasts for the personal route can be taken into account.

Activating/deactivating learning navigation

Once learning navigation is activated, this system will need approx. two weeks before it will begin offering suggestions.

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Configure services"
5. "Learn route"

Loading/deleting learned destinations

To learn a destination, the route must be driven at least three times at approximately the same time. You can bring up and delete learned destinations.

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Configure services"
5. "Learned destinations"
6. Select the desired setting.

Suggested destinations

Destinations suggested by the navigation system can be dismissed. More information about the destination can be displayed.

1. Press and hold the suggested destination.
2. Select the desired setting.

Voice guidance

Principle

If destination guidance is active, voice guidance may be given for the respective maneuvers.

Activating/deactivating voice guidance

1.  Navigation menu
2.  Select the icon

Repeating voice guidance

Turn the voice guidance off and on again to repeat the voice guidance.

Volume

Turn the volume knob during voice guidance until the desired volume is set.

Map mode

Principle

Different views can be selected for the map to adjust the amount of displayed information on the map.

General information

Different map views can be helpful depending on the driving situation. The selected map mode determines the density of the displayed information, e.g., traffic bulletins, favorite points of interest or parking information.

Selecting the map mode

Various views can be selected.

Depending on the equipment:

1. Navigation menu
2. If necessary, tap the arrow icon.

3.  Select the icon.
4. "Map contents and zoom"
5. Select the desired setting.

Depending on the equipment:

1.  Navigation menu
2.  Select the icon.
3. Select the desired setting.

Reduced map mode

The displayed information on the map is reduced to the most necessary information. With active guidance, only information that is relevant for the current route will be displayed such as traffic bulletins.

The display of traffic flow and traffic events is limited to the current route.

The green traffic flow for unrestricted driving is not displayed.

In this map mode, the manual zoom is available.

Adaptive map mode

The displayed information on the map is adjusted to the driver's vehicle handling and habits. Driving information for repeatedly driven routes or favorite points of interest can thereby also be displayed without active destination guidance.

If the home address, business address, or favorite destinations have been defined, more extensive information on the route can be displayed.

The display of the points of interest depends on how often the search is performed for the respective points of interest as well as on the current driving situation.

In this map mode, the map zoom feature auto zoom is preset.

Electric vehicles:

When the remaining range is low, a colored circle shows the current range on the map. If

necessary, charging recommendations are displayed. Charging stations are displayed on the map.

Extended map mode

All available information is displayed. The information displayed depends on the configured map scale.

In this map mode, manual zoom is preset.

Electric vehicles:

The current range is displayed continuously in form of a colored circle on the map. If necessary, charging recommendations are displayed. Charging stations are displayed on the map.

Functions in the map view

General information

Different information can be called up for any point on the map and settings can be adjusted.

Call up functions

1.  Navigation menu
2. Tap on the desired point on the map.
3. Select the desired setting.

Settings

Various information and settings are available depending on the point selected on the map:

- ▷ "Show details": Details about the destination can be displayed as necessary.
- ▷ "Show list": If the cross-hairs are positioned over a place with multiple points of interest, these destinations will be displayed in a list.
- ▷ "Save as favorite": Store position in the cross-hairs as Favorite.
- ▷ "Show destination": The map section around the destination is displayed.
- ▷ "Change map view": Change the map view.

- "Parking at destination": Find parking spaces at the destination.
- "Start guidance": Start route guidance to the selected point on the map.
- "Add as stop": Add an intermediate destination with active destination guidance.
- "Delete stop": Delete the intermediate destination.
- "Back to current location": Return to current vehicle position.
- "Search here": Go to search for selected point on the map.

Learning map

Principle

Data such as speed or position is stored in the vehicle in an anonymized state and transmitted to the manufacturer in order to improve the digital map.

Activating/deactivating learning map

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Configure services"
5. Depending on vehicle equipment and national-market version:
 - "Learning map"
 - "Online navigation"

Advanced Real Time Traffic Information

Principle

The Advanced Real Time Traffic Information localizes traffic obstructions. Traffic conditions on roads other than the highways, for instance

secondary roads and urban streets are also recorded and displayed for a wide area.

General information

Depending on the equipment, the Advanced Real Time Traffic Information is transmitted in some countries via additional bookable services.

In addition to the current real-time traffic situation, forecasts of the traffic situation and historical traffic data are also taken into account depending on the situation.

Detour recommendations can be calculated based on information from the Advanced Real Time Traffic Information. The risk of becoming caught in a further traffic obstruction on detour routes is reduced. If applicable, several detour recommendations or additional information may be offered.

In the event of special dangers, for instance objects on the road, a message is displayed. Several hazard messages are also displayed in the instrument cluster as a Check Control message.

Certain BMW models equipped with navigation have the capability to display traffic information. If your system has this capability, the following additional terms and conditions apply:

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Activate/deactivate traffic bulletins

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.

4. "Configure services"
5. Depending on vehicle equipment and national-market version:
 - ▷ "Traffic info"
 - ▷ "Online navigation"

Displaying traffic bulletins

1.  Navigation menu
2.  Select the icon.
3. Select the desired traffic bulletin.

When route guidance is on, traffic bulletins for the calculated route are also shown in the route preview.

Traffic bulletins via voice operation

Principle

The voice activation system can be used to ask questions about the current traffic situation depending on the destination guidance status.

Announcing traffic information

Example with active destination guidance:

1.  Press the button on the steering wheel.
2. >Traffic events on the route<: Information about the traffic situation is announced.

Traffic bulletins on the map

Principle

Traffic events can be displayed as icons and the traffic flow can be displayed as colored lines along the individual roads in the map view.

General information

The colors of the lines of the traffic flow identify the traffic density.

- ▷ Black: Road blocked.
- ▷ Red: Traffic jam.
- ▷ Orange: Stop-and-go traffic.
- ▷ Yellow: Heavy traffic.
- ▷ Green: Clear roads.

The illustration and density of the displayed traffic bulletin depends on the selected map mode.

The display of icons for traffic events and traffic flow information depends on the scale of the map and the location of the traffic obstruction.

With the use of destination guidance with intermediate destinations, possible traffic events ahead are displayed in form of lighter icons.

Traffic icon in the map view

Icon	Function
	There are no, or only minor, delays for the route.
	The delays for the route are moderate.
	There are major delays or road closures for the route.

Settings

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Services

General information

The vehicle offers different functions, whose use requires a data transfer to BMW or a service provider. The data transfer can be deactivated for some services.

When the data transfer is deactivated, the respective service cannot be used. Only make these settings while stationary.

Activating/deactivating services

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Configure services"
5. Select the desired setting.

Route preference

Principle

The route calculated can be influenced by selecting certain criteria.

The route preference can be individually adjusted. The settings are stored as standard

and automatically applied to new destination guidances.

Adjusting route preference

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Route preferences"
5. Select the desired setting.

Destination guidance

Principle

The guidance can be set individually. The settings are stored as standard and automatically applied to new destination guidances.

Adjust destination guidance

1.  Navigation menu
2. If necessary, tap the arrow icon.
3.  Select the icon.
4. "Guidance"
5. Select the desired setting.

Entertainment system

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Operating elements

Depending on model variant, the center console or instrument panel provide the following operating elements:

Operating element Function



Adjusting volume.



Adjusting volume.



Change the entertainment source.



Press once: Changes the station/track.



Press and hold: Fast forward/rewind the track.

Sound output

Safety information

WARNING

A high sound output volume can damage your hearing. There is a risk of injury. Do not adjust the volume too high.

Volume and sound output



On the steering wheel:

To adjust the volume, press the button.

In certain situations, the volume cannot be adjusted using the buttons on the steering wheel.

Depending on model variant, on the center console or instrument panel:

- ▶ Turn the volume button to adjust the volume.
- ▶ Press the volume button to turn off sound output. Pressing the button again restores the previous volume setting.

Audio recording playback is stopped during muting.

Entertainment sources

General information

The possible entertainment sources depend on the country and equipment.

- ▶ Radio, refer to page [32](#).
- ▶ USB audio, refer to page [38](#).
- ▶ Bluetooth audio, refer to page [39](#).
- ▶ Apple CarPlay, refer to page [66](#).
- ▶ Android Auto, refer to page [68](#).

Third-party apps, e.g., for streaming music or video:

1.  Apps menu
2. "All apps"
3. Select desired app.

Additional information:

Applications/apps, refer to page [65](#).

Changing the entertainment source

Via the button in the center console:

1.  Press the button.
The most recently selected entertainment source is used.
2.  Press button again.
A list of all currently available entertainment sources is displayed.
3. Select the desired entertainment source.

Sound settings

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Treble, bass, balance, and fader

1.  Media menu
2. Select audio source.
3. "Sound"
4. Select the desired setting.

HiFi speaker system, Harman Kardon

When surround sound is enabled, this extends the sound of the audio system.

1.  Media menu
2. Select audio source.
3. "Sound"
4. "Enhanced sound"

Harman Kardon Surround Sound system

When surround sound is activated, multi-channel playback is simulated when a audio source is played back in stereo mode.

The surround sound can be adjusted with the "Surround intensity" function.

1.  Media menu
2. Select audio source.
3. "Sound"
4. "LOGIC 7 Surround"

Equalizer

Settings for individual frequency ranges.

1.  Media menu
2. Select audio source.
3. "Sound"
4. Select the desired setting.

Bass and treble settings affect the sound settings of the equalizer and can be configured in the same way as the frequency ranges.

Press and hold treble, bass, or a frequency range and shift it up or down.

Bowers & Wilkins surround sound system

When surround sound is activated, multi-channel playback is simulated when a audio source is played back in stereo mode.

The surround sound can be adjusted with the "Surround intensity" function.

1.  Media menu
2. Select audio source.
3. "Sound"
4. "LOGIC 7 Surround"

Bowers & Wilkins Diamond Surround Sound System

Sound profiles

To achieve an optimum sound experience in the vehicle, you can select different sound profiles.

1.  Media menu
2. Select audio source.
3. "Sound"
4. "Sound profiles"
5. Select the desired setting.

Immersion sound

Setting the sound experience for each seat.

1.  Media menu
2. Select audio source.
3. "Sound"
4. "Immersive sound"

The following settings are available, depending on model variant:

- ▷ "3D intensity"
Setting for all seats.
- ▷ "4D bass experience"
Depending on model variant, individually adjustable for driver and front passenger or for each seat.
- ▷ "Personalized surround intensity"
Individually adjustable for each seat.

Experiencing sound

Sound demonstration of the audio system.

1.  Media menu
2. Select audio source.
3. "Sound"
4. "Experience the sound"

Volume settings

An automatic increase of the volume can be set for certain signal tones and voice output to compensate for the increasing driving noises at higher speeds.

1.  Media menu
2. Select audio source.
3. "Sound"
4. "Volume settings"
5. Select the desired setting.

Reset the sound settings

Reset the sound settings for immersion sound:

1.  Media menu
2. Select audio source.
3. "Sound"
4. "Immersive sound"
5. "Reset settings"

Reset all sound settings to the factory settings:

1.  Media menu
2. Select audio source.
3. "Sound"
4. "Reset settings"

Radio

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

AM/FM station

General information

All stations that are received are displayed. Depending on vehicle equipment and national-market version, it may not be possible to receive AM stations.

Selecting a station

1.  Media menu
2. "FM radio" or "AM radio"
3. Select the desired station.

Storing a station

General information

An icon on the station that is played indicates if the station has already been stored. Different icons are available, depending on vehicle equipment.

Icon	Meaning
☆ ⁺	Station is not stored.
☆ ★	Station is stored.

Storing the station being played

1.  Media menu
2. "FM radio" or "AM radio"
3. Select the desired station.
4. "Save preset"

Selecting a station manually

Station selection via the frequency.

1.  Media menu
2. "FM radio" or "AM radio"
3. "Manual frequency"
4. Adjust the desired frequency.

Track recognition

Depending on the country, if the vehicle is connected to a music service via Connected Music with Spotify, you can, for example, search for the track currently playing on the radio using your music service and add it to your favorites.

1.  Media menu
2. "Recognize track"

HD Radio™ reception

Principle

HD Radio is a digital radio system that enables radio stations to transmit their broadcasts in a quality that is better than via analog signals.

General information

Depending on vehicle equipment, only analogue transmitters can be received.

When setting a station with a digital signal, it may take a few seconds before the station plays in digital quality.

In areas in which the station is not continuously received in digital mode, the playback

switches between analog and digital reception. In this case, turn off digital radio reception.

The displayed names of these HD stations end with ...HD or...HD1.

In areas in which the station is not continuously received in digital mode, there may be interruptions of the audible signal lasting several seconds. The duration of the interruption depends on the reception.

The displayed names of these HD radio multi-cast stations end with ...HD2, ...HD3,

Turning digital radio reception on/off

1.  Media menu
2. "FM radio"
3. Press and hold the desired entry.
4. "HD Radio"

 Icon is displayed with the station name when the sound signal is digital.

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Satellite radio SiriusXM 360L

General information

SiriusXM 360L satellite radio is available depending on vehicle model and equipment. The provider can bundle stations in packages.

Functional requirements

- ▶ There must be reception. It is usually at its best when you have an unobstructed view of the sky.
- ▶ You must be subscribed to the desired channel.

Managing a subscription

Enabling channels

1.  Media menu
2. "SiriusXM"
3. "Subscribe"
The phone number and identification number of the radio are displayed.
4. Call the phone number to have the channel enabled.

Unsubscribing from channels

1.  Media menu
2. "SiriusXM"
3. "Subscribe"
The phone number and identification number of the radio are displayed.
4. Call the phone number to cancel your subscription to the channel.

Selecting channels

1.  Media menu
2. "SiriusXM"
The last channel played will be played back and the channel list displayed.
3. Select the desired channel from the channel list.

Storing a channel

1.  Media menu
2. "SiriusXM"
3. "Save preset"

The menu on the right indicates if a station has already been stored.

Icon	Meaning
☆ ⁺	Station is not stored.
☆	Station will be stored.
★	Station is stored.

Icon	Meaning
☆ ⁺	Channel is not stored.
★	Channel is already stored.

Delete channel from the storage list

1.  Media menu
2. "SiriusXM"
3. "Remove preset"

Selecting a category

1.  Media menu
2. "SiriusXM"
3. "Search" or "Browse"
4. Select search word or the desired category.
The subscribed channels from a category are displayed.
5. If necessary, tap on a subcategory.

Time shift

General information

The channel you are currently listening to is stored in a buffer for up to an hour.

The stored audio track can be played with a delay following the live transmission. When the memory is full, the older titles are overwritten. The memory is cleared when a new channel is selected or when the vehicle is switched off.

Time shift fast forward/rewind

Within the stored recording, it is possible to jump to any point in time.

1.  Media menu
2. "SiriusXM"
3. "Jump forward" or "Jump back"

Automatic time shift

In the following events, the audio playback will be muted:

- ▷ Incoming and outgoing telephone calls.
- ▷ Activation of the voice activation system.
- ▷ Muting.

If "Automatic timeshift" is activated, the audio playback will be muted for the duration of the event and then continued.

1. Press and hold any channel.
2. "Automatic timeshift"

Favorites

General information

Stations can be stored as favorites.

Favorites are transferred from the Sirius account. Changes to the favorites are stored in the Sirius account

If a stored favorite is selected, the current track will be played from the beginning.

The menu on the right indicates if the channel was already stored as a favorite.

Different icons are available, depending on vehicle equipment.

Icon	Meaning
☆ ⁺	Station is not stored.
☆ ★	Station is stored.

Storing a favorite

1.  Media menu
2. "SiriusXM"
3. Select the desired channel.
4. "Save as SXM favorite"

Deleting Favorite

1.  Media menu
2. "SiriusXM"
3. Select the desired Favorites.
4. "Remove from SXM favorites"

Select Favorite

1.  Media menu
2. "SiriusXM"
3. "Browse"
4. Tap Favorites category.
The channels that are stored as Favorites are displayed.
5. Select the desired channel.

Listener profile

General information

Listener profiles can be used to organize notifications. One listener profile is always active.

Adding the listener profile

1.  Media menu
2. "SiriusXM"
3. Press and hold any channel.
4. "Add listener profile"
5. Enter the desired name for the listener profile.

Selecting desired listener profile

1.  Media menu
2. "SiriusXM"
3. Press and hold any channel.

4. "SiriusXM listener profile"
5. Select desired listener profile.

Rename current listener profile

1.  Media menu
2. "SiriusXM"
3. Press and hold any channel.
4. "Listener profile settings"
The current listener profile name is displayed.
5. "Rename listener profile"
6. Enter the desired name for the listener profile.

Delete current listener profile

1.  Media menu
2. "SiriusXM"
3. Press and hold any channel.
4. "Listener profile settings"
The current listener profile name is displayed.
5. "Delete listener profile"
6. "Yes, delete"

Notifications

General information

Notifications can be selected for artists, titles, leagues and teams. A notification is briefly displayed on the control display when the desired content is played on a subscribed station.

Selecting notifications

A notification can only be selected for currently played contents.

1.  Media menu
2. "SiriusXM"
3. "Notify"
4. Select notification.

Displaying notifications

Tap on the notification on the control display to switch to the displayed channel.

When the notification is no longer displayed, it can be opened for a certain period of time as follows:

1. Drag the display bar at the upper edge of the display down.
2. "Notifications"
3. Select desired notification.

Activating/deactivating notifications

1.  Media menu
2. "SiriusXM"
3. Press and hold the desired entry.
4. "Settings for"
 - The current listener profile is displayed.
5. "Manage notifications"
6. Set a check mark to activate notifications for the current listener profile.
 - Remove the check mark to deactivate notifications for the current listener profile.

Delete notifications

1.  Media menu
2. "SiriusXM"
3. Press and hold the desired entry.
4. "Settings for"
 - The current listener profile is displayed.
5. "Manage notifications"
6. "Delete individual notifications"

Select similar content

1.  Media menu
2. "SiriusXM"
3. "Related"
4. Select the desired content.

Automatic update

About twice a year, "SiriusXM" performs an update of the channel names and positions. The update takes place automatically and may take several minutes.

System limits

- ▶ Reception is not available in some situations such as under certain environmental influences or topographical conditions. The satellite radio has no influence on this.
- ▶ Graphical contents may not be received under certain circumstances.
- ▶ The signal may not be available in tunnels or underground garages next to tall buildings or near trees, mountains or other powerful sources of radio interference.

Stored stations

General information

Up to 50 stations can be stored.

Selecting a station

1.  Media menu
2. "Presets"
3. Select the desired station.

Deleting a station

1.  Media menu
2. "Presets"
3. Tap the desired station.
4. "Remove preset"

Sorting list of stations manually

1.  Media menu
2. "Presets"
3. "Sort stations"

4. Press and hold the desired station.
5. Shift the station to the desired position.

Audio

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Audio sources

Audio files are played back via the vehicle's sound system via mobile audio sources.

You can play music tracks, audiobooks, and podcasts, for example.

Depending on vehicle equipment, USB audio, Bluetooth audio, or Connected Music can be used.

Icon	Meaning
	USB audio.
	Bluetooth audio.
	Connected Music.

USB audio

Principle

Playback of audio files on external storage media via the vehicle's sound system, e.g. audio files on a USB stick.

Data is transferred via a USB port.

General information

Information on all titles, for instance artist, genre or title, as well as playback lists, are transmitted into the vehicle. The transmission of the information may take some time, depending on the USB device, file size, and number of titles.

During the transmission, the titles can be called up via the file folder.

The information for approx. 16,000 titles can be saved in the vehicle.

Titles with integrated Digital rights management (DRM) cannot be played.

Functional requirements

- ▶ Compatible storage medium with USB port.
- ▶ A USB port with data transfer is used.
- ▶ Audio files are available in one of the following formats: MP3, M4A, M4B, AAC, FLAC.

Additional information:

USB port, see Owner's Manual for the vehicle.

Selecting the USB device

1. Connect the USB device at the USB port.
Preferably, use the adapter cable supplied with the USB device.
2.  Media menu
3. "Audio source"
4. Select "USB" or name of the USB device.

Additional information:

Playback, refer to page 39.

Bluetooth audio

Principle

Playback of audio files on external devices via the vehicle's sound system such as audio files on audio devices or mobile phones.

Data is transferred via Bluetooth.

General information

- ▶ The volume of the sound output may depend on the device. In this case, change the volume setting on the device.
- ▶ Depending on the supported Bluetooth version, the scope of functions that can be operated via iDrive may be limited. If necessary, the missing functions can be accessed directly on the device itself.

Functional requirements

- ▶ The device is connected to the vehicle via Bluetooth®.
- ▶ Bluetooth audio playback was activated.

Additional information:

Bluetooth connection, refer to page [48](#).

Activating Bluetooth audio playback

Bluetooth audio playback can be activated when the mobile device is logged in.

You can activate and deactivate Bluetooth audio playback at any time in the device list.

Additional information:

Device list, refer to page [52](#).

Selecting the Bluetooth device

1.  Media menu
2. "Audio source"
3. Select the desired Bluetooth device in the list.

Additional information:

Playback, refer to page [39](#).

Playback

General information

Information available for the current track is shown on the control display.

The selected playlist is displayed when USB and Bluetooth devices are connected. This can be the result of a search or of a previously stored playlist. The display may vary when the music is played back using a smartphone app. Other functions are displayed next to the playlist on the left. The scope of these functions depends on the selected audio source.

Selecting a title

Select the desired title in the playlist.

Starting with the selected title, all titles of the playlist are played.

Fast forward/rewind

The fast forward/rewind must be supported by the mobile device and the app that is used.

On the center console or on the instrument panel:



Press and hold corresponding button.



Reduced display in case of non-operation

General information

Following a period of time without interaction on the control display or by tapping the cover, the display will be reduced to the title that is currently played back. Tap the control display to end the reduced display.

Activating/deactivating the automatic reduction of the display

1.  Media menu
2. "Audio source"
3. "Media/Radio settings"
4. "Media fullscreen"

Search

General information

The possible search criteria depend on the selected audio source.

Search for title information

The search criteria refer to the data stored in the title information.

1. "Search"
2. Select the desired search criterion.

For criterion "Search", all titles containing the search string in the title information are displayed. Entering more characters will continue to limit the search results.

3. If necessary, tap album.
4. Tap the title at which the playback is going to begin.

The search for artists and titles can also be selected directly.

To do so, tap "Artists" or "Tracks".

Titles where the selected search criterion is not stored are summarized under Unknown. Titles without title information can only be found via the folder structure.

Search for playback lists

1. "Search"
2. "Playlists"

A list of all available playback lists is displayed.

3. Tap playlist.
4. Tap the title at which the playback is going to begin.

Information on playback appears on the control display. A playlist is created from the title list resulting from the search.

Search for further media

Depending on the USB device and equipment, separate audio book and podcast searches are possible.

1. "Search"
2. Select the desired medium.
3. Tap the title at which the playback is going to begin.

Information on playback appears on the control display. A playlist is created from the title list resulting from the search.

Search in the directory structure

It is possible to search the USB devices via the directory structure.

The names of folders and titles correspond to folder and file names. The folder and file names can deviate from the names in the title information.

1. "Search"
2. "Browse folder"
3. Change into a sub folder, if needed.

Tap the title at which the playback is going to begin.

Information on playback appears on the control display. A playlist is created from the title list resulting from the search.

Random playback

After activating random playback, the playlist is reloaded and tracks are shown and played in random order. When using external devices, the device must support this function. Tap "Shuffle" option on the right next to the playlist.

Connected Music with Spotify

Principle

An internet connection is required to access Spotify.

Functional requirements

In addition, Spotify requires a membership.

Selecting Spotify

1. "All apps"
2. Select Spotify.

BMW Theater Screen

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Principle

The Theater Screen is a display mounted on the headliner in the rear.

General information

The Theater Screen allows rear passengers to access Amazon Fire TV content. The availability of Amazon Fire TV depends on the country. In countries where Amazon Fire TV is not available, content can be played using the HDMI port.

An Internet connection is required to transmit Amazon Fire TV content. The Personal eSIM is used to connect to the Internet.

Follow the instructions for cleaning the Theater Screen in the Care chapter.

Additional information:

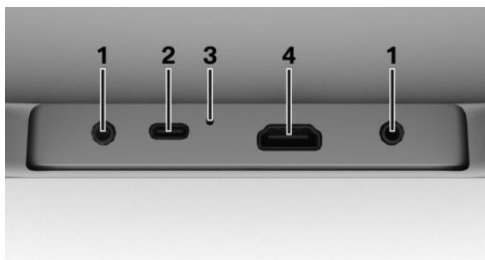
For information on caring for special parts, see the Owner's Manual for the vehicle.

Overview



BMW Theater Screen

Connections on the BMW Theater Screen



- 1** Headphones sockets
3.5 mm stereo jack.
- 2** USB port: Type C
For charging mobile devices with a maximum charging current of 3 A.
- 3** Reset button
To reset the Theater Screen, use a pointed object such as a SIM needle.
- 4** HDMI connection
For transferring data from mobile devices. The content played is operated on the connected device.

The connections are located on the rear of the Theater Screen.

Functional requirements

- ▷ The Personal eSIM is activated.
- ▷ Cellular network reception must be available.
- ▷ To play content from Amazon Fire TV, an Amazon account must be logged into the Theater Screen.
- ▷ The roller sunblind in the rear window is closed.
- ▷ The safety function is switched off.

Additional information:

- ▷ Personal eSIM, refer to page 50.
- ▷ Safety switch, see Owner's Manual for the vehicle.

Operation

General information

The Theater Screen is operated on the Theater Screen itself or via BMW Touch Command.

The Theater Screen is equipped with a touchscreen. You can tap on menu items and widgets.

Safety information

WARNING

Body parts can become trapped when the BMW Theater Screen is folded in and out. There is a risk of injury. When folding in and out, make sure that the BMW Theater Screen can move freely.

WARNING

When the BMW Theater Screen is folded out, there is a risk of hitting body parts when entering or exiting the vehicle. There is a risk of injury. Pay attention to the position of the

BMW Theater Screen when boarding or exiting.

Folding the Theater Screen in/out

Using the button in the front headliner



Press the button.

Using the control display

1.  Apps menu
2. "Vehicle"
3. "Displays"
4. "Theater Screen"
5. Select the desired function.

In the rear

1. "Display"
2. If necessary, "Theater"
3. Select the desired function.

Theater Screen and roller sunblind

When folded out, the roller sunblinds on the rear and side windows close automatically so as not to distract following traffic. When the roller sunblind on the rear window is opened, the Theater Screen stops playback and a message appears. Playback will continue once the roller sunblind has been closed.

Once the Theater Screen is folded in, the roller sunblind reopens automatically.

Switching the Theater Screen on/off

The Theater Screen is automatically switched on when folded out. The Theater Screen can be switched on and off manually when folded out.

1. "Display"
2. "Theater"



Press the button.

The display is switched off, sound play-back remains switched on as necessary.



Press and hold this button.

The Theater Screen can then be switched off or restarted.

The Theater Screen is not automatically folded in when switched off. When the switched-on Theater Screen is folded in, the display switches off and sound output remains switched on.

When drive-ready state is turned off, the battery management fuse settings appear.

Select the desired setting.

Adjusting the Theater Screen

General information

The Theater Screen can be set to two positions after folding out.

► Touch position.

The distance between the Theater Screen and rear passengers is reduced to make operation as convenient as possible.

► Cinema position.

The distance between the Theater Screen and rear passengers is increased to enhance the cinematic experience.

In addition, the tilt angle of the Theater Screen can be set to three levels.

Operation

1. "Display"
2. If necessary, "Theater"
3. Select the desired setting.

Interdependency of front seats

- Depending on the position of the front seats, it may or may not be possible to fold

out and adjust the BMW Theater Screen. In this case, a message appears on the control display, on BMW Touch Command, and/or on the Theater Screen.

- Depending on the position of the front seats, it may or may not be possible to fold out and adjust the BMW Theater Screen. In this case, a message appears on the control display and BMW Theater Screen, where applicable.
- The BMW Theater Screen cannot be unfolded and adjusted while the front seats are being adjusted.
- When front seats are adjusted in the longitudinal direction, the BMW Theater Screen automatically moves with them. The front seat's distance to the backrest is maintained.

Remote control

In countries where Amazon Fire TV is available, Theater Screen content can also be operated via remote control on BMW Touch Command.



Tap on the icon.

Remote control is enabled.

Icon	Function
	Operate with the arrow icons. Use the arrow icons on the BMW Touch Command touchscreen to position the cursor on the Theater Screen. Tap OK to confirm the selection.
	Swipe to operate. Using your finger on the BMW Touch Command touchscreen, move the cursor on the Theater Screen. Confirm your selection by tapping the touchscreen.

Icon	Function
	Theater Screen display settings.
	Keyboard.
	Back.
	Main menu.
	Options.
	Tap: Next track. Press and hold: Fast forward.
	Tap: Previous track. Press and hold: Fast rewind.

Selecting a data source

In countries where Amazon Fire TV is available, the data source is selected on the Theater Screen:

1. "Input"
2. Select the desired data source.

Reset to factory settings

The Theater Screen can be reset to factory settings. Any Amazon account using PIN verification will be deleted.

1. "Settings"
2. Select the Reset to factory settings option.
The PIN entry screen appears.
3. Select the Return to previous page option.
4. Repeat steps 2 and 3 four times.
5. Confirm to reset the device to factory settings.

The Theater Screen will be reset to factory settings.

Selecting the sound output

Safety information

WARNING

A high sound output volume can damage your hearing. There is a risk of injury. Do not adjust the volume too high.

Selecting the sound output source

Sound can be output either via headphones or the vehicle speakers.

On the Theater Screen:

1. "Audio"
2. Select the desired sound output medium.

Corded headphones

Headphones and compatible headsets can be connected to the Theater Screen. The Theater Screen has two connection ports.

Cordless headphones

General information

Compatible wireless headphones are available from an authorized service center or another qualified service center or repair shop.

Pairing headphones

To use headphones on a Bluetooth connection, the headphones must be paired once with the Theater Screen.

1. Turn on the headphones.
2. "Bluetooth®"
3. "Available devices"
A list of available devices is displayed.
4. "Connect"

Connecting headphones

Two wireless headphones can be connected to the Theater Screen via Bluetooth. The headphones are automatically detected by the Theater Screen. If the headphones are already paired with the Theater Screen, they will be connected automatically.

Limiting use of the Theater Screen

The Theater Screen can be locked with the safety switch so that it does not fold out.

When the Theater Screen is unfolded, the safety switch can be used to prevent the Theater Screen from moving and folding.

Additional information:

Safety switch, see Owner's Manual for the vehicle.

Settings

Brightness

1. "Display"
2. If necessary, "Theater"
3. Set the brightness as desired.

Image format and position of playback area

1. "Display"
2. If necessary, "Theater"
3. Set the image format and position of playback area as desired.

Volume

1.  Tap on the icon.

The volume settings for headphones and vehicle speakers are displayed.

The settings are made separately for the left and right headphones.

2. If necessary, select the entertainment source.
3. Select the desired setting.

Sound

Sound setting for vehicle speakers:

1.  Tap on the icon.
2.  Tap on the icon.

The sound settings are displayed.

3. Select the desired setting.

Headphone sound settings can be adjusted on the Theater Screen:

1. "Audio"
2. Select the desired setting.

Open source licenses

To display the open source licenses used:
Hold "Bluetooth®" for at least 5 seconds.

System limits

Whether an app can be operated by touch on the BMW Theater Screen depends on the app.



Connection to the vehicle

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Overview

Principle

Mobile devices can be used in the vehicle for various functions. Pairing with the vehicle is beneficial when using mobile devices:

- ▶ Operating the mobile device via iDrive.
- ▶ Making calls via the hands-free system.
- ▶ Better connection to the telephone network and internet using the vehicle's cell phone antennas.
- ▶ Listen to music on the vehicle's sound system.
- ▶ Surf the internet via personal hotspot on the vehicle's integrated SIM card.
- ▶ Operating smartphone apps, e.g., Apple CarPlay or Android Auto.

Safety information

WARNING

Operating the integrated information systems and communication devices while driving can distract from surrounding traffic. It is possible to lose control of the vehicle. There is a risk of accident, injury, and property damage. Only

use the systems or devices when the traffic situation allows. As warranted, stop and use the systems and devices while the vehicle is stationary.

NOTICE

Vehicle electronics and mobile communication devices can influence one another. There is a risk of property damage. Use only commercially available mobile communication devices, e.g., mobile phones, in the vehicle.

Compatible devices

Information on compatible mobile devices is available as follows:

- ▶ On the vehicle manufacturer's website.
- ▶ Via Customer Relations/customer support.
- ▶ At an authorized service center or another qualified service center or repair shop.

Malfunctions may occur with devices not listed or for different software versions.

Bluetooth connection

Principle

Bluetooth® is an industry standard for the data transfer between devices over short distances by radio.

General information

A maximum of four mobile devices can be connected simultaneously to the vehicle via Bluetooth®. Two of these devices can be used as telephones and two devices for audio playback. If another device is to be connected, a device that is already connected must be deleted.

Functional requirements

- ▷ Standby state is switched on.
- ▷ Compatible device with Bluetooth interface.
- ▷ Bluetooth is switched on in the vehicle and on the device.
- ▷ Bluetooth default settings such as for visibility may be required on device, refer to your device operating instructions.

Activate Bluetooth

1.  Apps menu
2. "All apps"
3. "Mobile devices"
4. "Settings"
5. "Bluetooth®"
6. Select the desired setting.

Registering a mobile device

To use a Bluetooth connection, the mobile device must first be paired with the vehicle.

The Google Fast Pair function can be used on Android devices with the corresponding software version. To do this, follow the instructions on the control display and on the smartphone display.

1.  Apps menu
2. "All apps"
3. "Mobile devices"
4. "Connect new device"

Devices detected by the vehicle are shown on the control display.

If necessary, select Google Fast Pair on the smartphone display and follow the instructions on the device. Steps 5 and 6 can then be skipped.

5. Select the desired device.
6. Compare the control number displayed on the control display with the control number in the display of the device and confirm that they match.

7. Depending on the device, select connection mode if necessary:
 - ▷ "Use Bluetooth®"
 - ▷ "Use Apple CarPlay"
 - ▷ "Use Android Auto"
8. If necessary, select the function for which the mobile device is to be used:
 - ▷  Telephone
 - ▷  Bluetooth audio
 - ▷  BMW Touch Command in rear

The mobile device is displayed in the device list.

Additional information:

Device list, refer to page 52.

Connecting mobile devices

Mobile devices are automatically detected in the vehicle interior. If the device is already registered in the vehicle, the connection is established automatically.

Frequently Asked Questions

All prerequisites are met and all required steps were completed in the specified order. Despite that, the mobile device does not function as expected.

In this case, the following explanations can help:

Why could the device not be registered?

- ▷ Too many other Bluetooth devices are connected to the mobile device.
Delete the Bluetooth connection from the respective device's device list and start a new device search.
- ▷ Too many Bluetooth devices are paired with the vehicle for the same function.
Adapt the functions in the device list on the control display.
- ▷ The device is in power economy mode or has only a low battery life.



Charge the device and deactivate the power economy mode if necessary.

Why is it no longer possible to operate the mobile device?

- ▶ The applications on the device do not function any more.

Turn the device off and on again.

- ▶ Too high or too low ambient temperature to operate the device.

Do not expose the device to extreme ambient conditions.

If all points listed have been checked and the required function is still not available: Contact Customer Relations, an authorized service center or another qualified service center or repair shop.

Vehicle Wi-Fi

Principle

The vehicle Wi-Fi is required to connect the mobile communication device with the vehicle, e.g., to send data during a Remote Software Upgrade.

The personal hotspot is required to connect to the internet.

General information

A maximum of ten mobile devices can be registered on the Wi-Fi at the same time. If another device is to be registered, a device that is already registered must be deleted.

Functional requirements

- ▶ Standby state is switched on.
- ▶ Compatible device with activated Wi-Fi interface.

Activate vehicle Wi-Fi

1. Apps menu
2. "All apps"

3. "Wi-Fi connections"
4. "Settings"
5. Activate Wi-Fi.

Registering a mobile device

1. Apps menu
2. "All apps"
3. "Wi-Fi connections"
4. "Connect to hotspot"
5. To register a mobile device on the vehicle Wi-Fi:
 - ▶ On the mobile terminal, search for the Wi-Fi name shown on the control display.
 - ▶ Enter the displayed access data on the mobile end device.

The mobile device is displayed in the device list.

Connecting mobile devices

Mobile devices are automatically detected in the vehicle interior. If the device is already registered in the vehicle, the connection is established automatically.

Personal eSIM

Principle

Personal eSIM is a digital SIM card that is permanently installed in the vehicle.

The Personal eSIM enables making phone calls or the use of mobile data regardless of whether there is a mobile phone in the vehicle.

Telephone functions are performed directly via the Personal eSIM. The connection quality is improved by using the vehicle's cell phone antennas.

General information

The eSIM must be requested from a mobile communications provider. The mobile communications provider must support the Personal eSIM function.

The use of the vehicle cell phone antenna improves the call quality and the reception of mobile data.

Additional information:

Personal hotspot, refer to page 51.

Functional requirements

- ▶ Standby state is switched on.
- ▶ Active ConnectedDrive contract.
- ▶ The personal eSIM is connected to the desired BMW ID.
- ▶ The BMW ID is added to the vehicle, driver detection is configured, and synchronization is enabled.
- ▶ A mobile phone has been paired for the telephone function.

Additional information:

BMW ID, see Owner's Manual for the vehicle.

Linking Personal eSIM with a BMW ID

The Personal eSIM can be connected to the BMW ID by the following means:

- ▶ In the My BMW App.
- ▶ In the ConnectedDrive customer portal.
- ▶ In the vehicle via iDrive.

Via iDrive:

1. In the vehicle, log in using the desired BMW ID.
2.  Apps menu
3. "All apps"
4. "Mobile devices"
5. "Personal eSIM"

6. Follow the instructions on the control display. If necessary, scan the displayed QR code with a smartphone and start the activation.
7. Follow the instructions on the smartphone and, if applicable, on the control display.

Settings

It is possible to specify, for instance, if the personal eSIM will be used as a telephone or as a personal hotspot.

Roaming can be activated or deactivated for use in other countries.

1.  Apps menu
2. "All apps"
3. "Mobile devices"
4. "Personal eSIM"
5. "Settings"
6. ▶ "Telephone functions via eSIM"
 - ▶ "Mobile data via eSIM"

Select the desired settings.

Personal Hotspot

Principle

Compatible devices with Wi-Fi interface can use the Internet connection with the data volume of the Personal eSIM via the personal hotspot.

General information

Up to ten devices can be connected to the personal hotspot simultaneously. If another device is to be registered, a device that is already registered must be deleted.

Functional requirements

- ▶ Standby state is switched on.
- ▶ Compatible device with activated Wi-Fi interface.



- ▶ Personal eSIM or the SIM Reader is setup and activated.
- ▶ The mobile data setting for the personal eSIM has been activated.
- ▶ Wi-Fi is activated on the vehicle.

Additional information:

Personal eSIM, refer to page 50.

Activating the personal hotspot and registering the device

1. Apps menu
2. "All apps"
3. "Personal Hotspot"
4. "Connect to hotspot"
5. "Activate internet access"
6. Register the desired mobile device on the personal hotspot:
 - ▶ Scan the QR code shown in the control display.
 - ▶ Enter the displayed access data on the mobile end device.

All devices connected via the hotspot use the data volume of the Personal eSIM.

The mobile device is displayed in the device list.

Connecting mobile devices

Mobile devices are automatically detected in the vehicle interior. If the device is already registered in the vehicle, the connection is established automatically.

Enabling/disabling Internet use

Internet use may be deactivated if the data volume is used up, for instance.

1. Apps menu
2. "All apps"
3. "Personal Hotspot"
4. "Settings"

5. "Activate internet access"
6. Select the desired setting.

Device list

Principle

The device list shows all mobile devices registered to the vehicle and their functions.

General information

A maximum of four devices can be connected to the vehicle via Bluetooth®, and a maximum of ten devices can be connected to the vehicle via Wi-Fi. A maximum of 20 devices are saved.

Displaying the device list

1. Apps menu
2. "All apps"
3. "Mobile devices"

Icons to the right of the device name indicate for which function the device can be used.

Icon	Meaning
	Telephone.
	Bluetooth audio.
	BMW Touch Command in rear.
	Apple CarPlay.
	Android Auto.

Configuring the device

Functions can be activated or deactivated on connected devices.

The range of functions depends on the mobile device.

Observe the information on the control display.

1. Apps menu
2. "All apps"
3. "Mobile devices"

4. Select the desired device.

5. Select the desired setting.

Tap on the desired icon to activate and deactivate a function.



Telephony

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Overview

Principle

Mobile phones paired with the vehicle via Bluetooth can be operated using iDrive. The hands-free system in the vehicle can be used. With Personal eSIM, phone calls can be made even if the mobile phone is not located in the vehicle.

General information

Before using the mobile phone via Bluetooth®, follow the operating instructions of the mobile phone.

Safety information

WARNING

Operating the integrated information systems and communication devices while driving can distract from surrounding traffic. It is possible to lose control of the vehicle. There is a risk of accident, injury, and property damage. Only use the systems or devices when the traffic situation allows. As warranted, stop and use the systems and devices while the vehicle is stationary.

Using the telephone

Functional requirements

To make calls via iDrive, the following functional requirements must be met:

- ▶ Standby state is switched on.
- ▶ A mobile phone is paired with the vehicle via Bluetooth.
- ▶ Personal eSIM is activated.
- ▶ The telephone function is activated.

Additional information:

- ▶ Bluetooth connection, refer to page 48.
- ▶ Personal eSIM, refer to page 50.

Opening the Communication menu

The Communication menu can be opened as follows:

- ▶ Via iDrive:
 -  Go to the Communication menu.
- ▶  Depending on equipment, press the Communication menu button on the center console or control display.

Priority of the phones

If several mobile phones are registered to the vehicle, the priority of the mobile phones can be specified. The mobile phone with the highest priority is preferred, for instance for outgoing calls and messages.

1.  Apps menu
2. "All apps"
3. "Mobile devices"
4. "Settings"
5. "Telephone priorities"
6. Select the desired device.
7. Select the desired priority by sliding.



Incoming calls

General information

If the number of the caller is saved in the contacts and is transferred from the network, the name of the contact will be displayed. Otherwise, only the phone number is displayed.

Accepting a call

A call can be answered as follows:

- ▶ Via iDrive:

 "Accept"



- ▶  Press the telephone function button on the steering wheel.

The call is conducted via the vehicle's hands-free system.

Rejecting a call

A call can be refused as follows:

- ▶ Via iDrive:

 "Reject"

- ▶ Use the thumbwheel on the steering wheel to select from the list in the instrument cluster: "Reject"

Ending a call

A call can be ended as follows:

- ▶ Via iDrive:

 "End call"



- ▶  Press the telephone function button on the steering wheel.

Turning off ring tone

Depending on model variant, the ring tone for the incoming call can be muted as follows:

- ▶ Press the volume button on the steering wheel.
- ▶ Press the corresponding buttons on the steering wheel.
- ▶ Push the volume button on the center console.
- ▶ Press the volume button on the radio.

Selecting ring tone

Depending on the mobile phone, the phone ring tone for an incoming call can be selected.

1.  Communication menu
2. "Mobile devices"
3. Select the desired mobile phone.
4. "Device settings"
5. "Use device ringtone"

Last calls

General information

The last outgoing, missed and incoming calls are transferred to the vehicle. Depending on the equipment, the calls are transmitted from the main phone and additional telephones.

Displaying recent calls

To view recent calls, proceed as follows:

1.  Communication menu
2. "Recent calls"

The list of recent calls can be filtered according to different criteria.

Dialing a number from the call list

To select a number from a call list, the following options can be used:

- ▶ Select the desired number from the call list:
The call is established via the mobile phone that the entry originates from.
- ▶ Press and hold the desired number from the call list:



"Call via": If two telephones are connected to the vehicle, it is possible to select from which mobile phone the connection is to be established.

Active calls

Adjusting the volume

Depending on model variant, the volume of the call can be adjusted as follows:

- ▷ Turn the volume button on the steering wheel.
- ▷ Press the corresponding buttons on the steering wheel.
- ▷ Turn the volume button on the center console.
- ▷ Turn the volume button on the radio.

Volume settings

During an active call, the microphone sensitivity can be set.

1. "Microphone sensitivity"
2. Adjusting the desired volume.

Call transfer

A call made on the mobile phone can be continued via the hands-free system of the vehicle and vice versa.

- ▷ "Transfer to vehicle"
- ▷ "Transfer to telephone"

Putting a call on hold and continuing it

An active call can be put on hold and resumed later on.

- ▷ "Hold"
- ▷ "Resume call"

Muting the microphone

When a call is active, the microphone can be muted.

- 🔇 "Mute"

A muted microphone is automatically activated in the following situations:

- ▷ When a new connection is established.
- ▷ When switching between call parties with toggle.

Setting the audio zone

Depending on the equipment, the audio zone can be changed during an active call.

1. "Active call"
2. "Audio zone"
3. If necessary, "Headrest speakers"

Depending on vehicle equipment, the speakers in the head restraints can be selected to output sound.

4. Select the desired audio zone.

Dialing a number

To dial a number, proceed as follows:

1. Communication menu
2. "More"
3. "Dial number"
4. Enter the desired digits.
5. ▷ Select the icon for the phone.

The connection is established via the mobile phone with the highest priority.

- ▷ Press and hold the phone icon.

"Call via": If two telephones are connected to the vehicle, it is possible to select from which mobile phone the connection is to be established.

Calls with multiple parties

Principle

Switching between multiple calls or two calls are interconnected.



Functional requirement

The functions must be supported by the mobile phone and the mobile network provider.

Accepting a call while speaking to another party

If a second call comes in during an ongoing call, a call waiting signal sounds where appropriate.

 "Accept"

The call is accepted and the existing call is put on hold.

Establishing a second call

An additional call can be established while a call is active.

1. "Number pad"
2. Dial the new number.

The existing call is put on hold.

A call can also be added via selection lists:

- ▷ "Contacts"
- ▷ "Recent calls"
- ▷ "Dial number"

Switching between two calls, toggle

To switch to the call on hold, select the following:

"Resume call"

Telephone conference

When two telephone calls on a mobile phone are connected to one telephone conference, the following is shown on the control display: "Conference call"

Hands-free system

Principle

The hands-free system makes it possible to make calls via the microphone and the speakers in the vehicle.

General information

Calls that are being made on the hands-free system can be continued on the mobile phone and vice versa.

Switching from the mobile phone to the hands-free system

Calls begun outside the vehicle's Bluetooth range can be continued on the hands-free system when standby state is turned on.

If the mobile phone has already been registered in the vehicle, the hands-free mode will automatically switch on, depending on the mobile phone.

If the system does not switch over automatically, follow the instructions on the display of the mobile phone. Refer also to the operating instructions of the mobile phone.

Switching from the hands-free system to the mobile phone

If the vehicle switches to idle state or is exited with the vehicle key:

Depending on the mobile phone, a call started via the hands-free system can be continued on the mobile phone.

Follow the instructions on the display of the mobile phone. Refer also to the operating instructions of the mobile phone.

Contacts

General information

When using the mobile phone via Bluetooth connection, note the following:

When a mobile phone is registered, the contacts saved in the mobile phone are transferred to the vehicle. The transfer of the contacts must be consented to, where applicable.

The contacts sent are displayed in the vehicle as long as the mobile phone is connected to the vehicle.



Contact pictures can be displayed if the mobile phone supports this function.

Contact entries having identical names are combined in the vehicle into one contact.

To use Personal eSIM, note the following:

To use a desired mobile phone's contacts list, this mobile phone must first be paired via Bluetooth telephony.

If the mobile device is removed from the device manager, the associated contact list is also deleted from the vehicle.

Functional requirements

To use phone contacts in the vehicle, the following functional requirements must be met:

- ▶ The transfer of contacts is supported by the mobile phone.
- ▶ Some mobile phones require certain settings, like authorization, on the device. Follow the instructions for operating your mobile phone.
- ▶ Personal eSIM must be paired with the vehicle to make calls with Personal eSIM.

Linking the smartphone's contact list with Personal eSIM

By pairing the desired mobile phone, its contacts can be used in the vehicle.

To import the smartphone's contact list to Personal eSIM, proceed as follows:

1. Apps menu
2. "All apps"
3. "Mobile devices"
4. "Personal eSIM"
5. Activate eSIM telephone function:
"Telephone functions via eSIM"
6. "Link telephone"
7. Pair the desired telephone.

If a new/different smartphone is to be used, proceed as follows:

1. Apps menu
2. "All apps"
3. "Mobile devices"
4. "Personal eSIM"
5. Select entry to pair a telephone.
6. ▶ Select telephone from the list.
 - ▶ "Connect new telephone"
 - ▶ "Do not link telephone"

The telephone will not be paired to the eSIM.

7. Select the desired mobile phone and pair it to the eSIM.

Displaying contacts

The contacts are listed in alphabetical order. Depending on the number of contacts, contact search and quick search are offered.

1. Communication menu
2. "Contacts"

Filter contacts

You can choose from which mobile phone the contacts should be displayed.

1. Communication menu
2. "Contacts"
3. "Filter"
4. Select the desired mobile phone.

Display of first and last name

It is possible to select whether the first name or the last name is displayed first.

1. Communication menu
2. "Contacts"
3. Press and hold a contact.
4. "Display order"
5. Select desired order.



Sorting contacts

Contacts can be sorted by first name or last name.

1. Communication menu
2. "Contacts"
3. Press and hold a contact.
4. "Sorting order"
5. Select the desired setting.

Contact search

Contact search is available with more than 30 contacts.

1. Communication menu
2. "Contacts"
3. "Search"
4. Enter the letters.

The hits are displayed on the right side.

5. Select the desired contact.

Quick search in contacts

The quick search is available when there are more than 30 contacts.

1. Communication menu
2. "Contacts"

When there is a first contact with a new initial letter or a new syllable, the initial letter or syllable will be highlighted.

3. Select a highlighted letter or syllable.

Letters and possibly syllables for which an entry exists will be displayed in alphabetical order.

4. Select the first letter or syllable of the desired contact.

Detail search

The contact search can be extended to individual details of the contact such as the phone number.

The detailed search is available when there are more than 30 contacts.

1. Communication menu
2. "Contacts"
3. Press and hold a contact.
4. "Search in contact details"
5. Enter the search term in the contact search.

Setting a contact's address as a destination

Depending on vehicle equipment, a contact can be set as a destination on the navigation system.

1. Communication menu
2. "Contacts"
3. Select the desired contact.
4. Select the associated address.
5. The address is transmitted to the navigation.
6. Confirm the destination to start navigation.

Displaying contact pictures

Depending on the mobile phone, contact photos can be displayed.

1. Communication menu
2. "Contacts"
3. Press and hold a contact.
4. "Show contact picture"

System limits

At high ambient temperatures, the functions of the mobile phone may be limited and possibly no longer carried out.

Do not operate a mobile phone that is connected to the vehicle on the mobile phone keyboard, as this may lead to a malfunction.



Frequently Asked Questions

All prerequisites are met and all required steps were completed in the specified order. Despite that, the mobile device does not function as expected.

In this case, the following explanations can help:

Why can telephone functions not be used via iDrive?

- ▶ The telephone functions are not configured for the mobile phone.

Connect the mobile phone with the telephone function.

Why are no or not all telephone book entries displayed or why are they incomplete?

- ▶ The phone contacts have not been completely transferred.
- ▶ It is possible that only the telephone book entries of the mobile phone or the SIM card are transmitted.
- ▶ It may not be possible to display phone contacts with special characters.
- ▶ It may not be possible to send contacts from social networks.
- ▶ The number of phone book entries to be transmitted is too high.
- ▶ The contact's associated data file is too large, e.g., because information like notes has been saved to the contact.
Reduce the size of the contact's data file.
- ▶ The mobile phone has only been connected as an audio source.
Reconfigure the mobile phone and pair it with the telephone function.
- ▶ Contact was added to the phone's contact list after the last synchronization.
Resynchronizing contacts: "Reload contacts"

How can the telephone connection quality be improved?

- ▶ Increase the strength of the Bluetooth signal on the mobile phone.
- ▶ Adjust the microphone volume separately in the sound settings.

If all points listed have been checked and the required function is still not available: Contact Customer Relations, an authorized service center or another qualified service center or repair shop.

Further functions

General information

Depending on the vehicle equipment, the mobile phone and the apps installed on it, the following mobile phone content is transferred to the vehicle:

- ▶ Messages.
- ▶ Texts for voice recognition/dictation function.

Data transmission can take several minutes.

If necessary, functions must be enabled on the mobile phone or by the wireless service provider.

Messages

Displaying messages

Depending on the mobile phone, the number of messages displayed may vary.

1.  Communication menu
2. "More"
3. "Messages"

Filtering messages

To filter messages, proceed as follows:

1.  Communication menu
2. "More"
3. "Messages"
4. "Filter"



The list of messages can be filtered according to different criteria.

Dictate the message or apply a template to the message.

Selecting messages

To select a message, proceed as follows:

1. Communication menu
2. "More"
3. "Messages"
4. Select the desired message.

The message history with the corresponding contact is displayed.

Replying to a message

To respond to a message, proceed as follows:

1. Select the desired message.
2. Select the desired response.
The recipient of the message is automatically entered.

3. "Send via"
If necessary, select the mobile phone that will be used to send the message.

4. Select the desired setting.
Dictate the message or apply a template to the message.

Creating new message

To create a new message, proceed as follows:

1. Communication menu
2. "More"
3. "Messages"
4. "New message"
5. "Send via"
If necessary, select the mobile phone that will be used to send the message.
6. "To:"
Enter the phone number or contact.
7. Select the desired setting.

Dictation function

Principle

Spoken words are detected by speech recognition and converted into text. The text can be supplemented and deleted on the control display if required.

General information

The text can be dictated to answer messages or create a new message.

The function depends on the vehicle equipment and the national-market version.

To use the functions, data is transmitted to a service provider via an encrypted connection and stored locally there.

Functional requirements

- ▷ The mobile phone supports the function.
- ▷ "Online speech processing" is activated.
- ▷ "Contact upload for dictation" is activated.

Activating/deactivating voice recognition for contact names

1. Communication menu
2. "Mobile devices"
3. Select the desired mobile phone.
4. "Device settings"
5. "Contact upload for dictation"

The contact names of the connected mobile phones are transmitted to speech recognition. This improves the recognition of contact names during text conversion.



Calling with BMW Touch Command

Principle

BMW Touch Command can be used to operate a mobile phone connected to the vehicle via Bluetooth. The hands-free system in the vehicle can be used.

General information

Before using the mobile phone via Bluetooth®, follow the operating instructions of the mobile phone.

The mobile phone to which the BMW Touch Command function has been assigned can also be operated on the control display.

Functional requirements

- ▷ Standby state is switched on.
- ▷ The smartphone is connected to the vehicle via Bluetooth®.
- ▷ The telephone function for BMW Touch Command is enabled for a mobile phone.

Additional information:

Bluetooth connection, refer to page 48.

Incoming calls

General information

If the number of the caller is saved in the contacts and is transferred from the network, the name of the contact will be displayed. Otherwise, only the phone number is displayed.

Accepting a call

 "Accept"

The call is conducted via the vehicle's hands-free system.

Rejecting a call

 "Reject"

Ending a call

 "End call"

Last calls

General information

The last outgoing, missed and incoming calls are transferred to the vehicle.

Displaying recent calls

1. "Telephone"
2. "Recent calls"

The list of recent calls can be filtered according to different criteria.

Dialing a number from the call list

Select the desired number from the call list.

The call is established via the mobile phone connected to BMW Touch Command.

Active calls

Putting a call on hold and continuing it

An active call can be put on hold and resumed later on.

- ▷ "Hold"
- ▷ "Resume"

Call transfer

A call made on the mobile phone can be continued via the hands-free system of the vehicle and vice versa.

- ▷ "Transfer to vehicle"
- ▷ "Transfer to telephone"

Additional information:

Hands-free system, refer to page 57.

Muting the microphone

When a call is active, the microphone can be muted.

 "Mute"



A muted microphone is automatically activated in the following situations:

- ▷ When a new connection is established.
- ▷ When switching between call parties with toggle.

Setting the audio zone

If a call is accepted via BMW Touch Command, the rear area of the vehicle is automatically set as the audio zone.

The audio zone can be changed during an active call.

1. "Active call"
2. "Audio zone"
3. If necessary, "Head restraint speakers"
Depending on vehicle equipment, the speakers in the head restraints can be selected to output sound.
4. Select the desired audio zone.

Dialing a number

1. "Telephone"
2. "Dial"
3. Enter the numbers.
4.  Select the icon.
The call is established via the mobile phone connected to BMW Touch Command.

Calls with multiple parties

Principle

Switching between multiple calls or two calls are interconnected.

Functional requirement

The functions must be supported by the mobile phone and the mobile network provider.

Accepting a call while speaking to another party

If a second call comes in during an ongoing call, a call waiting signal sounds where appropriate.

 "Accept"

The call is accepted and the existing call is put on hold.

Establishing a second call

An additional call can be established while a call is active.

1. "Keypad"
2. Dial a new number.
The existing call is put on hold.

A call can also be added via selection lists:

- ▷ "Contacts"
- ▷ "Recent calls"
- ▷ "Dial"

Switching between two calls, toggle

Switch to the call on hold:

"Resume"

Telephone conference

When two telephone calls on a mobile phone are connected to one telephone conference, the following is shown on BMW Touch Command:

"Conference call"

Contacts

General information

When using the mobile phone via Bluetooth connection, note the following:

When a mobile phone is registered, the contacts saved in the mobile phone are transferred to the vehicle. The transfer of the contacts must be consented to, where applicable.



The contacts sent are displayed in the vehicle as long as the mobile phone is connected to the vehicle.

Contact pictures can be displayed if the mobile phone supports this function.

Contact entries having identical names are combined in the vehicle into one contact.

To use Personal eSIM, note the following:

To use a desired mobile phone's contacts list, this mobile phone must first be paired via Bluetooth telephony.

If the mobile device is removed from the device manager, the associated contact list is also deleted from the vehicle.

Functional requirements

To use phone contacts in the vehicle, the following functional requirements must be met:

- ▶ The transfer of contacts is supported by the mobile phone.
- ▶ Some mobile phones require certain settings, like authorization, on the device. Follow the instructions for operating your mobile phone.
- ▶ Personal eSIM must be paired with the vehicle to make calls with Personal eSIM.

Displaying contacts

The contacts of the mobile phone connected to BMW Touch Command are displayed.

The contacts are listed in alphabetical order.

1. "Telephone"
2. "Contacts"

The display order for first and last names as well as the contacts sorting order correspond to contacts settings on the control display.

Additional information:

Contacts, refer to page [57](#).

Contact search

1. "Telephone"
2. "Contacts"
3. "Search"
4.  Select the icon.
5. Enter the letters.
6. Select the desired contact.

Quick search in contacts

1. "Telephone"
2. "Contacts"
3. Select a highlighted letter or syllable before a contact.

Letters and possibly syllables for which an entry exists will be displayed in alphabetical order.
4. Select the first letter or syllable of the desired contact.

System limits

At high ambient temperatures, the functions of the mobile phone may be limited and possibly no longer carried out.

Do not operate a mobile phone that is connected to the vehicle on the mobile phone keyboard, as this may lead to a malfunction.

Applications/apps

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Vehicle apps

Principle

The vehicle apps can be used to display information on the control display, for instance, the weather or news.

Functional requirement

A ConnectedDrive account must be created with BMW to display personal data.

Additional information:

BMW ID/driver profiles, see Owner's Manual for the vehicle.

View apps

1.  Apps menu
2. "All apps"
3. Select desired app.
4. If necessary, view details.

My BMW App

Principle

BMW provides mobility-based services and applications in an app.

General information

Depending on smartphone operating system and national-market version, the My BMW App may be available on the corresponding app store:

- ▶ On the Apple App Store for iOS.
- ▶ On the Google Play Store for Android.
- ▶ On the app store of the respective provider for other operating systems.

The app must be downloaded and installed on the smartphone. The installation process depends on the smartphone that is used and the installed software.

When starting the app, a one-time registration is required provided no ConnectedDrive account with a BMW ID has been created yet.

The vehicle must be linked to the BMW ID in order to use the functions; you only need to do this once. The app can be used for pairing.

Up to seven users can log in to a vehicle using the My BMW App.

Some functions, e.g., BMW Remote Services, enable communication with the vehicle without the need for you to be inside or at the vehicle.

To download the My BMW App or for more information about it, visit <http://b.mw/mybm-wapp> or the BMW website.



You can also call up the link to the app store by scanning the QR code.

Third-party apps

Principle

Third-party apps approved by BMW can be used in the vehicle. The third party provider is



responsible for the content and scope of the available apps.

General information

The type and scope of the available apps depend on the vehicle equipment purchased or booked, the software version and may vary depending on the national-market version.

For reasons of safety, some apps are usable only while the vehicle is stationary.

Information on use:

- ▶ It may not be possible to use the functions of the selected app in the vehicle and on the smartphone at the same time.
- ▶ The use of third-party apps can incur costs. These costs are borne by the user of the respective app.

For more detailed information, contact an authorized service center or another qualified service center or repair shop.

Functional requirement

An account with the provider may be necessary to use the app.

Opening apps

1. Apps menu
2. "All apps"
3. Select desired app.
4. Tap the desired function.

Setting an address as a destination

Depending on the app, addresses can be set as destinations for the BMW navigation system.

1. Select the desired address.
2. Transfer the selected address to the BMW navigation system.
3. Correct entries, if necessary.
4. Confirm destination to start the navigation.

Exiting apps

Tap the icon on the control display. The external app is exited.

Apple CarPlay®

Principle

CarPlay allows select functions of a compatible Apple iPhone to be used via Siri voice control and iDrive.

Additional information:

BMW iDrive, see Owner's Manual for the vehicle.

General information

Depending on the national-market version, CarPlay may not be available. For more detailed information, contact an authorized service center or another qualified service center or repair shop.

The iPhone provides CarPlay and any associated apps. The scope and content depend on the device or software version and can vary depending on national-market version.

Using Apple CarPlay can incur mobile service costs. The user must bear these costs.

Apple, the Apple logo, Apple TV, iPad, iPhone, iPod touch, iTunes and Mac are trademarks of Apple Inc., Cupertino, Calif., U.S.A.

Functional requirements

- ▶ Compatible iPhone: iPhone 5 or later with iOS 9.3 or later.
- ▶ Corresponding mobile communications contract for telephone and data services.
- ▶ Bluetooth, Wi-Fi, and Siri voice control are activated on your iPhone.
- ▶ If necessary, the setting for mobile data must be activated on the iPhone.
- ▶ The iPhone is connected to the vehicle.

- CarPlay has been selected as the connection mode.
- Wi-Fi and Bluetooth are enabled in the vehicle.
- No smartphone is connected to Android Auto.

Additional information:

Compatible devices, refer to page 48.

Vehicle Wi-Fi, refer to page 50.

Bluetooth connection, refer to page 48.

Pairing the iPhone with CarPlay

1. If necessary, activate Wi-Fi, Bluetooth, and Siri voice control on your iPhone.
2. Start Bluetooth connection.
3. Select CarPlay as the connection mode:
"Continue"

Additional information:

Bluetooth connection, refer to page 48.

Selecting CarPlay

CarPlay can be selected via different menus.

Via the menu bar:

1. Tap the icon on the menu bar on the control display.

Via the main menu:

1.  Apps menu
2. "All apps"
3. "Apple CarPlay"

Via the media menu:

1.  Media menu
2. "Audio source"
3. "Apple CarPlay"

The iPhone music app opens.

Via the communication menu:

1.  Communication menu

The iPhone telephone app opens.

Using CarPlay

CarPlay can be used via iDrive and voice operation.

Via voice operation:

To operate Apple CarPlay by voice control, it may be necessary to configure Siri voice control for the button on the steering wheel.



1. Press and hold the button on the steering wheel until the Siri voice control is activated on the iPhone.
2. Say the same commands as if using the iPhone directly.

Additional information:

BMW iDrive, see Owner's Manual for the vehicle.

Activation word, see Owner's Manual for the vehicle.

Switching between Apple CarPlay and iDrive

Apple CarPlay must be exited to operate other functions using iDrive.

Tap the  icon on the control display.

The vehicle's main menu is shown, Apple CarPlay remains on in the background and can be selected again at any time.

Activating/deactivating CarPlay

CarPlay must be deactivated to use your iPhone without CarPlay.

1.  Apps menu
2. "All apps"
3. "Mobile devices"
4.  Select CarPlay for the desired iPhone and activate/deactivate it.

System limits

The following restrictions apply to an iPhone connected via CarPlay:



- ▶ Not every app installed on the iPhone can be used via CarPlay.
- ▶ Calling is only possible via CarPlay.
- ▶ The phone book entries are not transferred into the vehicle.

Frequently Asked Questions

All prerequisites are met and all required steps were completed in the specified order. Despite that, the mobile device does not function as expected.

In this case, the following explanations can help:

The iPhone has already been paired with Apple CarPlay. When a new connection is set up, CarPlay can no longer be selected.

- ▶ Change the connection mode for the device already connected, e.g., use as telephone.
- ▶ Delete the iPhone concerned from the device list.
- ▶ On the iPhone, delete the vehicle concerned from the list of stored connections under Bluetooth and under Wi-Fi.
- ▶ Pair the iPhone as a new device.

If the steps listed have been carried out and the required function is still not available: Contact Customer Relations, an authorized service center or another qualified service center or repair shop.

Android Auto®

Principle

Android Auto allows select functions of a compatible smartphone to be operated via Google Assistant voice control and via iDrive.

General information

Depending on the national-market version, Android Auto may not be available. For more detailed information, contact an authorized

service center or another qualified service center or repair shop.

The smartphone provides Android Auto and any associated apps. The scope and content depend on the equipment manufacturer and can vary depending on the national-market version.

Using Android Auto can incur wireless service fees. The user of the respective app must bear these costs.

Android Auto is a registered trademark of Google LLC.

Content is displayed on the control display.

Depending on the equipment, content can also be displayed in the instrument cluster, e. g. map views.

Additional information:

Central display range, see Owner's Manual for the vehicle.

Functional requirements

- ▶ The smartphone meets the prerequisite for a wireless Android Auto connection.

Compatible Android smartphone: Samsung or Google smartphone with Android 10 or an Android smartphone with Android 11 or higher, regardless of manufacturer.

- ▶ Corresponding mobile communications contract for telephone and data services.
- ▶ Bluetooth®, Wi-Fi and Google Assistant voice control are turned on the smartphone.
- ▶ If necessary, the setting for mobile data must be activated on the smartphone.
- ▶ The smartphone must support a Wi-Fi connection with 5 GHz.
- ▶ Wi-Fi and Bluetooth are enabled in the vehicle.
- ▶ No smartphone is connected to Apple CarPlay.

Additional information:

Compatible devices, refer to page 48.

Vehicle Wi-Fi, refer to page 50.

Bluetooth connection, refer to page 48.

Pairing a smartphone with Android Auto

1. If necessary, activate Bluetooth, Wi-Fi, and Google Assistant voice control on your smartphone.
2. Start Bluetooth connection.
3. Select Android Auto as the connection mode:
"Use Android Auto"

Additional information:

Bluetooth connection, refer to page 48.

Selecting Android Auto

Android Auto can be selected from different menus.

Via the menu bar:

1.  Tap the icon on the menu bar on the control display.

Via the main menu:

1.  Apps menu
2. "All apps"
3. "Android Auto"

Via the media menu:

1.  Media menu
2. "Audio source"
3. "Android Auto"

The Music app of the smartphone opens.

Via the communication menu:

1.  Communication menu
2. "More"
3. "Android Auto"
4. The telephone app of the smartphone opens.

Operating Android Auto

Android Auto can be operated via iDrive.

Via voice operation:

It may be necessary to configure Google Assistant voice control for the button.



1. Press and hold the button on the steering wheel until the Google voice control is activated on the smartphone.
2. Say the commands familiar from the smartphone.

Additional information:

BMW iDrive, see Owner's Manual for the vehicle.

Switching between Android Auto and iDrive

To operate other functions via iDrive, Android Auto must be exited.

Tap the  icon on the control display. The vehicle's main menu is displayed, while Android Auto remains on in the background and can be selected again at any time.

Activating/deactivating Android Auto

Android Auto must be deactivated to use your smartphone without Android Auto.

1.  Apps menu
2. "All apps"
3. "Mobile devices"
4.  Activate/deactivate Android Auto for the desired smartphone.



System limits

The following restrictions apply to a smartphone connected via Android Auto:

- ▶ Not every app installed on the smartphone can be used via Android Auto.

Frequently Asked Questions

All prerequisites are met and all required steps were completed in the specified order. Despite that, the mobile device does not function as expected.

In this case, the following explanations can help:

The smartphone has already been paired with Android Auto. When a new connection is set up, Android Auto can no longer be selected.

- ▶ Delete the smartphone concerned from the device list.
- ▶ On the smartphone, delete the vehicle concerned from the list of stored connections under Bluetooth and under Wi-Fi.
- ▶ Pair the smartphone as a new device.

If the steps listed have been carried out and the required function is still not available: Contact Customer Relations, an authorized service center or another qualified service center or repair shop.



Services

Vehicle features and options

This chapter describes model-specific equipment, systems, and functions that are currently available, or may become available in the future, even if they are not present in the vehicle.

Additional information:

For detailed information about the described vehicle equipment, see Owner's Manual for the vehicle.

Overview

Principle

The vehicle manufacturer offers various services that can help to make mobility as simple as possible.

General information

The content and scope of the services offered may vary by country and equipment. Therefore, it is possible that some of the services described in the Owner's Manual may not be offered or not yet be offered in the vehicle's country of registration.

Details on availability, General Terms and Conditions and Terms of Use, the establishment of a contract, as well as the content and scope of ConnectedDrive can be obtained as follows:

- ▶ Online on the corresponding BMW website, using the keyword ConnectedDrive.
- ▶ An authorized service center.

Services may be provided in the following ways:

- ▶ When the vehicle is ordered.
- ▶ Online, on the corresponding BMW website.

- ▶ Via the My BMW App.
- ▶ If necessary, via iDrive in the ConnectedDrive Store in the vehicle.

Safety information



WARNING

Operating the integrated information systems and communication devices while driving can distract from surrounding traffic. It is possible to lose control of the vehicle. There is a risk of accident, injury, and property damage. Only use the systems or devices when the traffic situation allows. As warranted, stop and use the systems and devices while the vehicle is stationary.

Functional requirements

- ▶ Active ConnectedDrive contract.
- ▶ Equipped with Intelligent Emergency Call or BMW ConnectedDrive services.
- ▶ Cellular network reception must be available.
- ▶ Standby state is switched on.
- ▶ The corresponding consent for the transmission of the data was selected and given in the Data Protection menu.

BMW Teleservices

Principle

Teleservices are services of the vehicle manufacturer that help to maintain vehicle mobility.

General information

Further information on available services is available as follows:



- ▷ On the vehicle manufacturer's website.
- ▷ Via Customer Relations/customer support.
- ▷ At an authorized service center or another qualified service center or repair shop.

Teleservices can comprise the following services:

- ▷ BMW Roadside Assistance.
- ▷ BMW Accident Assistance.
- ▷ Teleservice Call.
- ▷ An authorized service center.

Teleservice Call

Principle

Teleservice data with vehicle service notifications is sent automatically to the authorized service center by BMW prior to the service due date. The authorized service center will contact you about arranging a service appointment, if possible.

General information

The authorized service center can use the transmitted data to prepare for necessary work in advance.

Authorized service center

Principle

The desired authorized service center is saved to the vehicle. This means that this authorized service center can be contacted directly from the vehicle.

General information

The desired authorized service center can be informed automatically or manually about all reported service notifications.

Functional requirements

The login with the BMW ID in the vehicle has been completed.

Displaying current authorized service center

1. Apps menu
2. "All apps"
3. "Your service center"

Searching for authorized service centers

The current location of the vehicle is preselected in order to search for or change an authorized service center. Adjust the search criteria of the current location search if necessary.

1. Apps menu
2. "All apps"
3. "Your service center"
4. "Search for a service center"

The authorized service centers located are displayed.

5. Select desired authorized service center and confirm.

The following functions are available, depending on vehicle equipment:

- ▷ Select an authorized service center as the new authorized service center.
- ▷ Accept the authorized service center as your destination on the BMW navigation system.

Changing authorized service centers

The following options are available for changing the authorized service center:

- ▷ Via Customer Relations/customer support.
- ▷ From an authorized service center or another qualified service center or repair shop.
- ▷ Where applicable, via the My BMW app.
- ▷ If necessary, on the BMW website, in the personal area after logging in with the BMW ID.
- ▷ Where applicable, independently via iDrive on the control display of the vehicle.



Change the authorized service center via iDrive:

1. Apps menu
2. "All apps"
3. "Your service center"
The current desired authorized service center is displayed.
4. Press and hold the entry to call up the context menu.
5. "Delete service center"
6. Find a new authorized service center using the service center search.

Updating services and applications

Principle

The services and applications available in the vehicle are being updated.

Starting update

1. Apps menu
2. "All apps"
3. "System settings"
4. "Update apps and services"
5. "Search for updates"
6. Follow the instructions on the control display.

BMW Assistance

Principle

BMW Assist includes various services having to do with the vehicle, e.g., customer support. The services help maintain mobility.

General information

The offering depends on the vehicle equipment and the national-market version.

Assistance may include the following services:

- ▷ Accident Assistance.
- ▷ Roadside Assistance.
- ▷ Customer support or Customer Relations.
- ▷ BMW Assistance.

For more information on available services, the vehicle manufacturer recommends contacting an authorized service center or Customer Relations/customer support.

Starting services

1. Apps menu
2. "All apps"
3. "BMW Assist"
4. If necessary, select the desired service.

A voice connection to the selected service is established.

BMW Roadside Assistance

Principle

The BMW Group Roadside Assistance is standing by to provide help in the event of a breakdown.

General information

In the event of a breakdown, data on the vehicle's condition is transmitted to the BMW Roadside Assistance.

There are various ways of contacting BMW Roadside Assistance:

- ▷ Via additional text in the Check Control message.
- ▷ Via a call with a mobile phone.
- ▷ Via the My BMW App.

Functional requirements

To use BMW Roadside Assistance, the following functional requirements must be met:



- ▶ An active ConnectedDrive contract, vehicle equipped with Intelligent Emergency Call or BMW ConnectedDrive services.
- ▶ Vehicle must have mobile network reception.
- ▶ Standby state is switched on.

Starting BMW Roadside Assistance manually

If the vehicle is equipped with Teleservices, support is first offered through Teleservice Diagnosis and, where applicable, then through Teleservice Help.

BMW Roadside Assistance can be started manually as follows:

1.  Apps menu
2. "All apps"
3. "BMW Assist"
4. "BMW Roadside Assist." or select the desired service.

Follow the displays on the control display. A voice connection is established as necessary.

Teleservice Diagnosis

Teleservice Diagnostics enables detailed vehicle data to be transmitted via mobile communications, which is necessary for vehicle diagnosis. This data is transmitted automatically. It may be necessary to approve this on the control display.

Teleservice Help

Depending on the country, Teleservice Help enables an in-depth diagnosis of the vehicle by BMW Roadside Assistance via wireless transmission.

You can launch Teleservice Help by requesting it through BMW Roadside Assistance.

1. Park vehicle in a safe place.
2. Engage the parking brake.

3. Turn on the control display.
4. Consent to Teleservice Help.

BMW Accident Assistance

Principle

The BMW Group Accident Assistance is standing by to provide help in the event of an accident.

General information

If the vehicle sensors detect a minor to moderately severe accident, which did not deploy any airbags, a Check Control message is displayed in the instrument cluster. In addition, a text message appears on the control display.

When BMW Accident Assistance is triggered, data on the vehicle's condition is sent to BMW.

Functional requirements

To use BMW Roadside Assistance, the following functional requirements must be met:

- ▶ An active ConnectedDrive contract, vehicle equipped with Intelligent Emergency Call or BMW ConnectedDrive services.
- ▶ Vehicle must have mobile network reception.
- ▶ Standby state is switched on.

Starting BMW Accident Assistance

If an accident is detected automatically

A text message relating to BMW Accident Assistance appears on the control display.

The connection can be established directly:

"Contact accident assistance"

The Check Control message for BMW Accident Assistance can also be called up from the stored Check Control messages for a certain length of time.

Additional information:



Check Control, see Owner's Manual for the vehicle.

Starting BMW Accident Assistance manually

BMW Accident Assistance can also be contacted independently of the automatic accident detection function.

BMW Accident Assistance can be started manually as follows:

1. Apps menu
2. "All apps"
3. "BMW Assist"
4. "BMW Accident Assistance" or select the desired service.
Follow the displays on the control display.
A voice connection is established.

Notification center on control display

Principle

The menu displays all messages received in the vehicle in the form of a list.

General information

The following messages can be displayed:

- ▷ Traffic messages.
- ▷ Check Control messages.
- ▷ Service notifications.
- ▷ Communication notifications, e.g., missed calls or text messages.
- ▷ Messages, e.g., My BMW App or BMW messages.

The number of messages is also shown with the status information.

Go to notifications

1. Swipe from top to bottom on the control display.
2. "Notifications"
3. Select the desired message.

Delete notifications

A message will remain until it has been read.

Sustained Check Control messages or messages from the vehicle manufacturer with important customer information are displayed as long as they are relevant.

1. Swipe from top to bottom on the control display.
2. "Notifications"
3. Select the desired message(s).
4. Press long on the entry to go to the Selection menu.
5. Delete message.

Settings

You can configure which messages are permitted and which messages will be displayed at the start of the trip or upon completion of the trip.

1. "Notifications"
2. "Settings"
3. Select the desired setting.

The BMW messages settings can also be changed.

Hide notifications

General information

The BMW Intelligent Personal Assistant can configure the extent to which messages are displayed. Depending on the situation, the desired condition can be activated.



Condition	Description
"Do not disturb"	Incoming calls and non-critical notifications are not displayed.
"Hide private information"	Private communications, e.g., personal messages, are not displayed directly.

An icon in the status information indicates the number of messages.

Activating/deactivating the display

1. Swipe from top to bottom on the control display.
2. Select the desired setting:
 - ▷ "Do not disturb"
 - ▷ "Hide private information"

BMW messages

General information

Messages may originate from a range of different sources.

- ▷ Messages from the manufacturer of the vehicle, for instance, technical information or important customer information.
- ▷ Messages from BMW Assist.

Displaying BMW messages

1. Apps menu
2. "All apps"
3. "BMW messages"

Current BMW messages are displayed.

Delete a message

1. If necessary, select message.
2. Long-press the corresponding message.
3. "Delete message"
4. Select entry to delete.

To delete multiple messages:

1. Select the desired message filter.
2. Press and hold the corresponding message.
3. Confirm the deletion.
All messages of the selected filter will be deleted.

To delete all messages:

1. Press and hold the corresponding message.
2. "Delete all messages"

Messages from the manufacturer of the vehicle with technical information or important customer information cannot be deleted. All other messages can be deleted.

Further functions

Depending on vehicle equipment and message type, the following functions are provided for a given message:

Icon	Meaning
	Start destination guidance.
	Call the contact.
	Read a message out loud.
	Play the video.
	Displays an illustration.

BMW ConnectedDrive Upgrades

Principle

BMW ConnectedDrive Upgrades can be used to add functions and equipment to the vehicle, e.g., via the ConnectedDrive Store.



Functional requirements

- ▷ Active ConnectedDrive contract.
- ▷ Cellular network reception must be available.
- ▷ The date setting on the control display is current.

BMW ConnectedDrive Store

Principle

Various services and functions for the vehicle can be purchased or booked retroactively in the BMW ConnectedDrive Store.

General information

The range of services offered depends on the country. The vehicle must meet certain technical prerequisites.

Only the primary user of the vehicle can book services or purchase functions.

Additional information:

BMW ID/driver profiles, see Owner's Manual for the vehicle.

Booking or purchasing services and functions

Depending on the national-market version, services and functions can be booked or purchased differently.

Purchased services or functions are automatically transferred to the vehicle.

If necessary, services and functions must be activated in the vehicle.

In the vehicle:

1.  Apps menu
2. "All apps"
3. "Connected Drive Store"

An overview appears of the services and functions purchased for the vehicle as well

as those that are still available for purchase.

4. To book or purchase a service or function, follow the instructions on the control display.

On the My BMW App:

1. Open the My BMW App on the smartphone.
2. Select BMW Services & Store.
3. Open the services overview or select the desired service directly.

Online:

1. Go to the BMW ConnectedDrive Store via the corresponding BMW website.
2. Select the desired service or function.

The BMW ID is used to register online through the BMW website.

Remote Services

Principle

With Remote Services, some vehicle functions can be controlled remotely via the My BMW App.

Functional requirement

The use of the Remote Services requires an active ConnectedDrive contract.

General information

The vehicle is controlled using the My BMW App.

The My BMW App may be available in different ways depending on the smartphone and the country.

The app can be used to lock and unlock the vehicle, for instance. Other functions may be available, depending on the vehicle.

Additional information:

My BMW app, refer to page 65.

Everything from A to Z

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BMW DRIVER'S GUIDE APP.

YOUR DIGITAL VEHICLE INFORMATION.

The BMW Driver's Guide app explains the equipment of your vehicle and offers further scopes and functions:



All information surrounding navigation, entertainment and communication

Photorealistic animations for various vehicle functions

Keyword search

360° view: Explore your vehicle interactively inside and out

Smart Scan for Apple iPhone: Icon and optical character recognition on the buttons in the vehicle

Available in more than 30 languages

Can be used offline after download



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