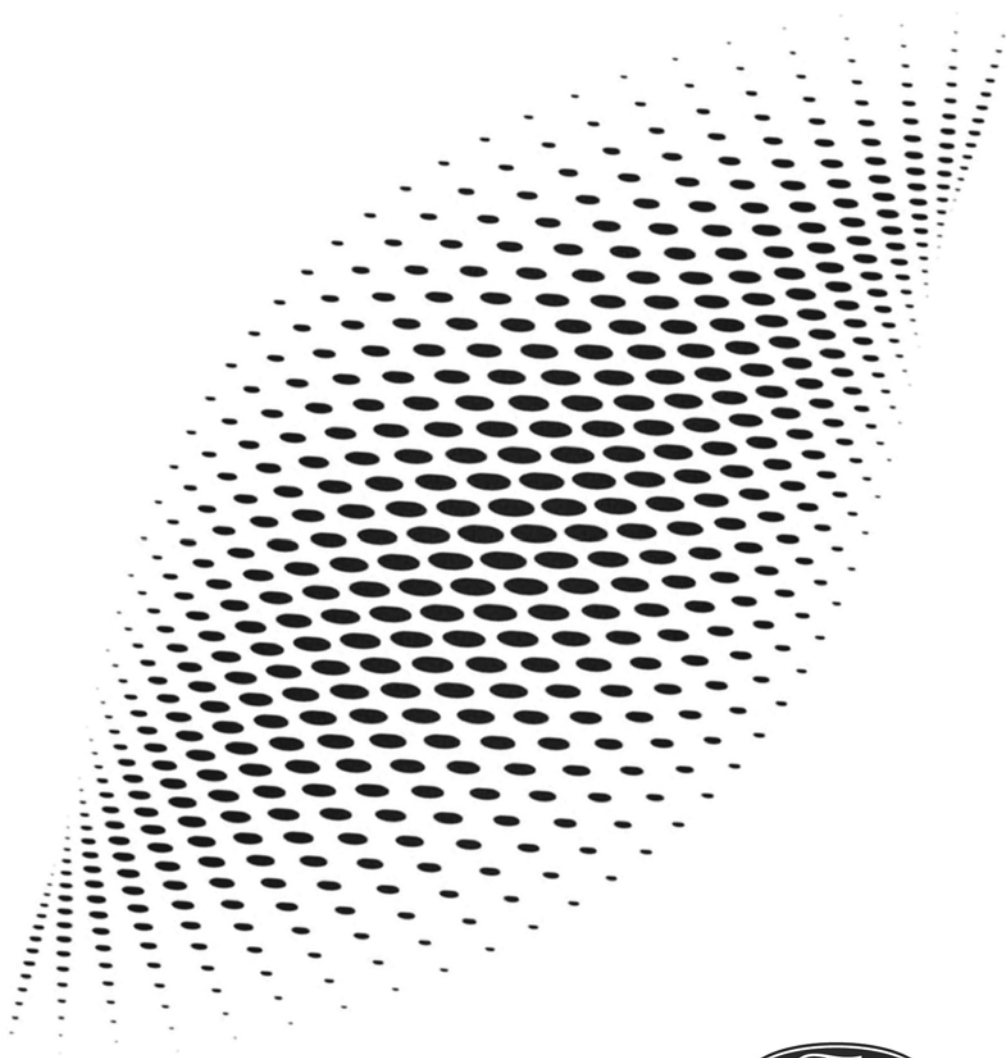


FORD **F-150 LIGHTNING** Owner's Manual



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California Proposition 65



WARNING: Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including phthalates and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, wear gloves or wash your hands frequently when servicing your vehicle. For more information go to www.P65Warnings.ca.gov/passenger-vehicle.



WARNING: Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm.
Wash your hands after handling.

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Contacting Us

If you require assistance or clarification on policies or procedures, please contact the customer relationship center.

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1-800-392-3673 (FORD)
TDD for the hearing impaired:
7-1-1 (where offered by your telephone
service provider)
www.ford.com/help/contact/

Ford Credit - US Only

Ford Credit offers a full range of financing and lease plans to help you acquire your vehicle. If you have financed or leased your vehicle through Ford Credit, thank you for your business.

For assistance call 1-800-727-7000, or for more information about Ford Credit and access to an account manager, visit www.ford.com/finance.

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Introduction

ABOUT THIS PUBLICATION



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



WARNING: You risk death, fire, or serious injury to yourself and others if you do not follow the instruction highlighted by the warning symbol.

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle in order to benefit from greater safety and pleasure from driving it. Use this publication, whether in-vehicle center display screen, print, in Ford mobile app or online, to familiarize yourself with the features on your vehicle.

Note: Use and operate your vehicle in line with all applicable laws and regulations.

Note: Pass on all printed owner's information when selling this vehicle.

Features and Options

This publication describes product features and options available throughout the range of available models, sometimes even before they are generally available. It could describe options that are not available on the vehicle you have purchased.

Providing Feedback

If you would like to provide feedback to the Owner's Manual team, please email us at OWNERMANUALFEEDBACK@ford.com.

You will not receive a direct email response. Your submission will be investigated and necessary changes will be made to the Owner's Manual content.

To help investigate your submission, please include the following information:

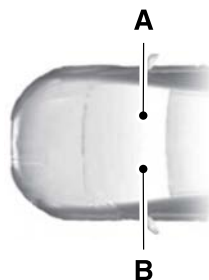
- Your vehicle model
- The country in which your vehicle was purchased
- The Owner's Manual section needing investigation

Illustrations

Note: Some of the illustrations in this publication could show features as used in different models, so could appear different to you on your vehicle.

Location of Components

This manual may qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



- A Right-hand side.
B Left-hand side.

Introduction

Accessing the Digital Owner's Manual

The online version of the Owner's Manual may contain the very latest information, which may vary slightly from the in-vehicle digital Owner's Manual originally provided with your vehicle. We recommend updating the in-vehicle digital Owner's Manual when prompted using Over The Air updates.

Vehicles with a Portrait Center Display Screen

The Owner's Manual application is located in the Apps list.

Vehicles with a Landscape Center Display Screen

Depending on your vehicle, the Owner's Manual application is located in either the Apps list or the Features list.

Accessing the Online and Printed Owner's Manual

Online Owner's Manual

- Through your device's app store, you can download the Ford mobile app.
- You can visit the local Ford Website.

Note: To find the local Ford website, visit <https://corporate.ford.com/operations/locations/global-links.html>.

Note: We strongly recommend downloading a copy of the Owner's Manual and having it with you whenever you drive, and to view the information if you are unable to be inside the vehicle.

Printed Owner's Manual

In U.S. and Canada, visit www.helminc.com or see an authorized dealer.

In Europe, visit www.z-order.de or see an authorized dealer.

For all other Countries, see your authorized dealer.

USING THIS PUBLICATION

To quickly locate information about your vehicle, use the word search within the Owner's Manual application.

Symbols Glossary

SYMBOLS USED ON YOUR VEHICLE

These are some of the symbols you may see on your vehicle.



Airbag



Air conditioning system



Air conditioning system lubricant type



Anti-lock braking system



Avoid smoking, flames or sparks



Battery



Battery acid



Blower motor



Brake fluid - non petroleum based



Brake system



Brake system



Cabin air filter



Child safety door lock or unlock



Child seat lower anchor



Child seat tether anchor



Cruise control



Do not open when hot



Electric Parking brake



Explosive gas



Fan warning



Fasten seatbelt



Flammable



Front fog lamps



Fuse compartment



Hazard flashers



Headlamp high beams



Headlamps on



Heated rear window

Symbols Glossary



Hill descent control



Horn control



Interior luggage compartment release



Jack



Keep out of reach of children



Lighting control



Low tire pressure warning



Maintain correct fluid level



Malfunction Indicator Lamp (MIL)



Note operating instructions



Panic alarm



Parking aid



Parking lamps



Passenger airbag activated



Passenger airbag deactivated



Power steering fluid



Power windows front/rear



Power window lockout



Requires registered technician



Safety alert



See Owner's Manual



See Service Manual



Side airbag



Shield the eyes



Stability control



Stability control off



Trail control



Turn Signal



Windshield defrosting system



Windshield wiping system

Symbols Glossary



Windshield wash and wipe

SYMBOLS USED ON YOUR INSTRUMENT CLUSTER - BATTERY ELECTRIC VEHICLE

Depending on your vehicle options, market, and instrument cluster type, not all symbols shown are available.

Lighting and Signaling



High beams. See **Headlamp Indicators** (page 107).



Auto high beams. See **Automatic High Beam Control Indicators** (page 115).



Front fog lamps.



Rear fog lamps.



Turn signal - right. See **Using the Turn Signal Lamps** (page 109).



Turn signal - left. See **Using the Turn Signal Lamps** (page 109).



Positioning/side lights. See **Headlamp Indicators** (page 107).

Brakes



Brake failure. See **Brakes – Warning Lamps** (page 239).



Brake failure. See **Brakes – Warning Lamps** (page 239).



Electric parking brake fault. See **Electric Parking Brake – Warning Lamps** (page 241).



Anti-lock brake system malfunction. See **Brakes – Warning Lamps** (page 239).



Automatic brake hold. See **Auto Hold Indicators** (page 249).



Automatic brake hold off or unavailable. See **Auto Hold Indicators** (page 249).

Visibility



Windshield washer fluid level. See **Wipers and Washers – Warning Lamps** (page 106).

Motor



Electric motor coolant temperature.

Electric Motor



Non-emission powertrain fault. See **High Voltage Battery – Warning Lamps** (page 194).

Vehicle Handling



Selectable drive mode - sport. See **Sport** (page 299).



Selectable drive mode - tow/haul. See **Tow/Haul** (page 299).



Selectable drive mode - slippery. See **Slippery** (page 299).



Selectable drive mode - Off-road. See **Off-Road** (page 298).

Symbols Glossary



Differential lock - rear axle. See **Electronic Locking Differential Indicators** (page 235).



Stability control system off. See **Stability Control Indicator** (page 254).



Tire failure/Low tire pressure. See **Tire Pressure Monitoring System – Warning Lamps** (page 478).



Forward collisions warning system. See **Pre-Collision Assist – Warning Lamps** (page 328).



Forward collision warning system off or unavailable. See **Pre-Collision Assist – Warning Lamps** (page 328).



Blind spot information system off or unavailable. See **Blind Spot Information System Indicators** (page 314).



Door(s) ajar. See **Doors and Locks – Warning Lamps** (page 79).

Security



Hood release/ajar. See **Opening and Closing the Hood** (page 426).



Tailgate release/ajar.

Electrical Systems



Battery charge level. See **12V Battery – Warning Lamps** (page 430).



Propulsion battery. See **High Voltage Battery – Warning Lamps** (page 194).



Propulsion battery temperature. See **High Voltage Battery – Warning Lamps** (page 194).

Driver Assistance



Cruise control. See **Cruise Control Indicators** (page 274).



Adaptive cruise control. See **Adaptive Cruise Control Indicators** (page 281).



Hill descent control. See **Hill Descent Control Indicator** (page 256).



One pedal drive. See **One Pedal Drive Indicators** (page 301).



Lane keeping assist. See **Lane Keeping System Indicators** (page 305).



Lane keeping assist off. See **Lane Keeping System Indicators** (page 305).



Lane centering assist. See **Lane Centering Indicators** (page 284). See **BlueCruise Indicators** (page 293).

Safety



Seatbelt. See **Seatbelt Reminder Indicators** (page 52).



Airbag. See **Crash Sensors and Airbag Indicator** (page 63).



Stability control system active or not available. See **Stability Control Indicator** (page 254).

Symbols Glossary



Electric motor temperature. See **Electric Motor – Warning Lamps** (page 231).



External cord connected. See **Charging Your Vehicle – Warning Lamps** (page 221).



Electric system failure. See **High Voltage Battery – Warning Lamps** (page 194).



Ready to drive. See **Starting the Vehicle** (page 189).

Data Privacy



WARNING: Do not connect wireless plug-in devices to the data link connector. Unauthorized third parties could gain access to vehicle data and impair the performance of safety related systems. Only allow repair facilities that follow our service and repair instructions to connect their equipment to the data link connector.

We respect your privacy and are committed to protecting it. The information contained in this publication was correct at the time of release, but as technology rapidly changes, we recommend that you visit the local Ford website for the latest information.

Your vehicle has electronic control units that have data recording functionality and the ability to permanently or temporarily store data. This data could include information on the condition and status of your vehicle, vehicle maintenance requirements, events and malfunctions. The types of data that can be recorded are described in this section. Some of the data recorded is stored in event logs or error logs.

Note: *Error logs are reset following a service or repair.*

Note: *We may provide information in response to requests from law enforcement, other government authorities and third parties acting with lawful authority or through a legal process. Such information could be used by them in legal proceedings.*

Data recorded includes, for example:

- Operating states of system components, for example battery charge level and tire pressure.
- Vehicle and component status, for example wheel speed, deceleration, lateral acceleration and seatbelt status.

- Events or errors in essential systems, for example headlamps and brakes.
- System responses to driving situations, for example airbag deployment and stability control.
- Environmental conditions, for example temperature.

Some of this data, when used in combination with other information, for example an accident report, damage to a vehicle or eyewitness statements, could be associated with a specific person.

Services That We Provide

If you use our services, we collect and use data, for example account information, vehicle location and driving characteristics, that could identify you. We transmit this data through a dedicated, protected connection. We only collect and use data to enable your use of our services to which you have subscribed, with your consent or where permitted by law. For additional information, see the terms and conditions of the services to which you have subscribed.

For additional information about our privacy policy, refer to the local Ford website.

Services That Third Parties Provide

We recommend that you review the terms and conditions and data privacy information for any services equipped with your vehicle or to which you subscribe. We take no responsibility for services that third parties provide.

Where equipped, SiriusXM with 360L could use the modem. To disable, turn off the SiriusXM with 360L or Vehicle Connectivity setting. See **Enabling and Disabling the Modem** (page 491).

Data Privacy

SERVICE DATA

Service data recorders in your vehicle are capable of collecting and storing diagnostic information about your vehicle. This potentially includes information about the performance or status of various systems and modules in the vehicle, such as the high voltage battery, throttle, and steering or brake systems. In order to properly diagnose and service your vehicle, Ford Motor Company (Ford of Canada in Canada), and service and repair facilities may access or share among them vehicle diagnostic information received through a direct connection to your vehicle when diagnosing or servicing your vehicle. Additionally, Ford Motor Company (Ford of Canada, in Canada) may, where permitted by law, use vehicle diagnostic information for vehicle improvement or with other information we may have about you, for example, your contact information, to offer you products or services that may interest you. Data may be provided to our service providers such as part suppliers that may help diagnose malfunctions, and who are similarly obligated to protect data. We retain this data only as long as necessary to perform these functions or to comply with law. We may provide information where required in response to official requests to law enforcement or other government authorities or third parties acting with lawful authority or court order, and such information may be used in legal proceedings. For U.S. only (if equipped), if you choose to use connected apps and services, you consent that certain diagnostic information may also be accessed electronically by Ford Motor Company and Ford authorized service facilities, and that the diagnostic information may be used to provide services to you, personalizing your experience, troubleshoot, and to improve products and services and offer you products and services that may interest

you, where permitted by law. For Canada only, for more information, please review the Ford of Canada privacy policy at www.ford.ca, including our U.S. data storage and use of service providers in other jurisdictions who may be subject to legal requirements in Canada, the United States and other countries applicable to them, for example, lawful requirements to disclose personal information to governmental authorities in those countries.

EVENT DATA

This vehicle is equipped with an event data recorder. The main purpose of an event data recorder is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle; this data will assist in understanding how a vehicle's systems performed. The event data recorder is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The event data recorder in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating.
- Whether or not the driver and passenger seatbelts were buckled/fastened.
- How far (if at all) the driver was depressing the accelerator and/or the brake pedal.
- How fast the vehicle was traveling.
- Where the driver was positioning the steering wheel.

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Data Privacy

Note: Event data recorder data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the event data recorder under normal driving conditions and no personal data or information (for example name, gender, age, and crash location) is recorded.

However, parties, such as law enforcement, could combine the event data recorder data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an event data recorder, special equipment is required, and access to the vehicle or the event data recorder is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have such special equipment, can read the information if they have access to the vehicle or the event data recorder.

BlueCruise Data (If Equipped)

If BlueCruise is active in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, the system may record driver attentiveness, based on the direction of eyes and duration, and photographs of the driver seat area.

Note: No data is recorded under normal driving conditions.

SETTINGS DATA

Your vehicle has electronic control units that have the ability to store data based on your personalized settings. The data is stored locally in the vehicle or on devices that you connect to it, for example, a USB drive or digital music player. You can delete some of this data and also choose whether to share it through the services to which you subscribe.

Comfort and Convenience Data

Data recorded includes, for example:

- Seat and steering wheel position.
- Climate control settings.
- Radio presets.

Entertainment Data

Data recorded includes, for example:

- Music, videos or album art.
- Contacts and corresponding address book entries.
- Navigation destinations.

CONNECTED VEHICLE DATA



The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

Note: The modem continues to send this information unless you disable the modem or stop the modem from sharing vehicle data by changing the modem settings. See **Connected Vehicle** (page 491).

Note: The service can be unavailable or interrupted for a number of reasons, for example environmental or topographical conditions and data plan coverage.

Note: To find out if your vehicle has a modem, visit www.FordConnected.com.

MOBILE DEVICE DATA

If you connect a mobile device to your vehicle, you can display data from your device on the touchscreen for example, music and album art. You can share your vehicle data with mobile apps on your device through the system. See **Enabling Apps on a Mobile Device** (page 531).

The mobile apps function operates by your connected device sending data to us in the United States. The data is encrypted and includes, for example, the vehicle identification number of your vehicle, the SYNC module serial number, odometer, enabled apps, usage statistics and debugging information. We retain it only as long as necessary to provide the service, to troubleshoot, for continuous improvement and to offer you products and services that may be of interest to you according to your preferences and where allowed by law.

If you connect a cell phone to the system, the system creates a profile that links to that cell phone. The cell phone profile enables more mobile features and efficient operation. The profile contains, for example data from your phonebook, read and unread text messages and call history, including history of calls when your cell phone was not connected to the system.

If you connect a media device, the system creates and retains a media device index of supported media content. The system also records a short diagnostic log of approximately 10 minutes of all recent system activity.

The cell phone profile, media device index and diagnostic log remain in your vehicle unless you delete them and are generally accessible only in your vehicle when you connect your cell phone or media device. If you no longer plan to use the system or your vehicle, we recommend you use the system reset function to erase the stored information. See **Performing a System Reset** (page 554).

System data cannot be accessed without special equipment and access to your vehicle's module.

For additional information about our privacy policy, refer to the local Ford website.

Note: To find out if your vehicle has connectivity technology, visit www.FordConnected.com.

EMERGENCY CALL SYSTEM DATA

When the emergency call system is active, it may disclose to emergency services that your vehicle has been in a crash involving the deployment of an airbag or activation of the battery shut-off. Certain versions or updates to the emergency call system may also be capable of electronically or verbally disclosing to emergency services operators your vehicle location or other details about your vehicle or crash to assist emergency services operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not activate the emergency call system.

Note: You cannot deactivate emergency call systems that are required by law.

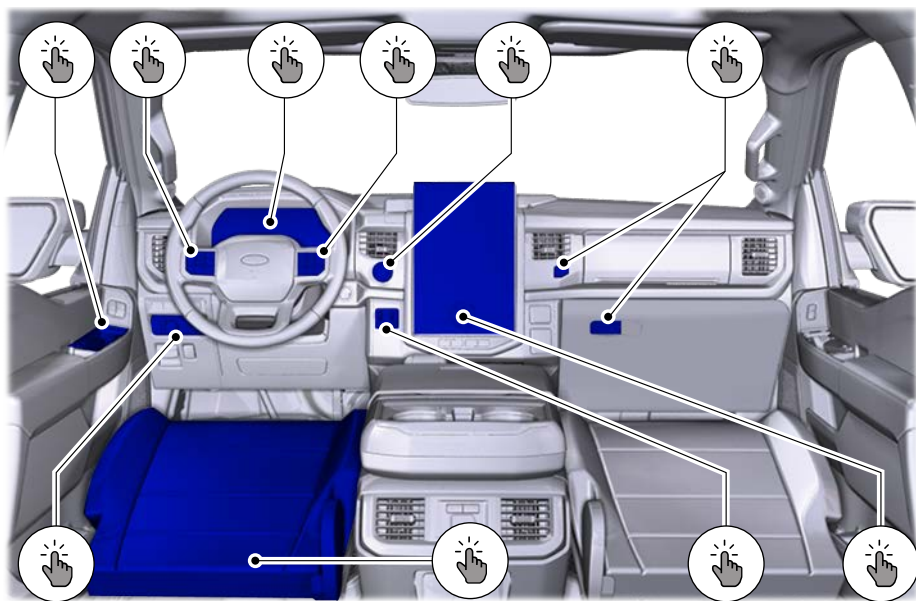
PROTECTING THE ENVIRONMENT

Sustainability is a priority at Ford. We are constantly looking for ways to reduce our impact on the planet while providing customers with great products and delivering a strong business. You should play your part in protecting the environment. Correct vehicle usage and the authorized disposal of waste, cleaning and lubrication materials are significant steps toward this aim.

For additional information about our sustainability progress and initiatives, visit www.sustainability.ford.com.

Visual Search

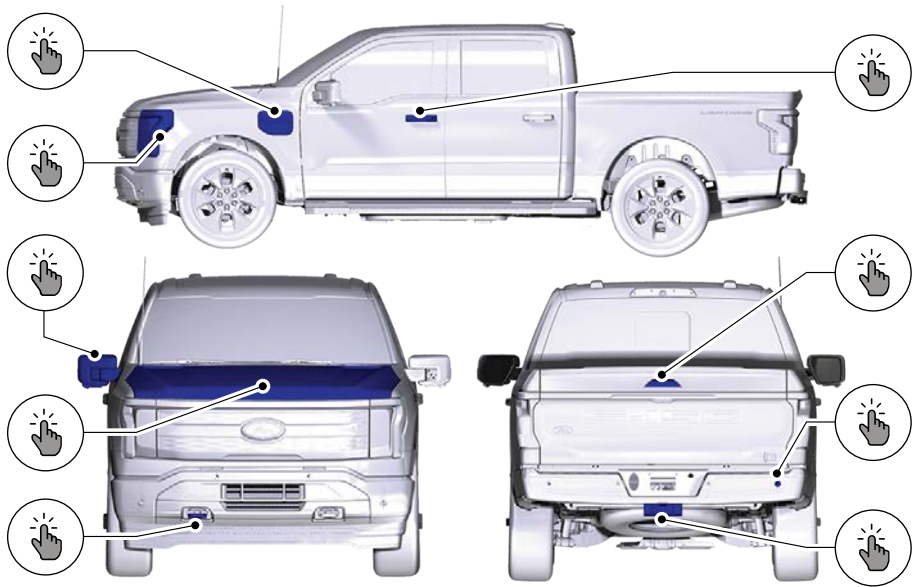
INTERIOR OVERVIEW



- A See **Adjusting the Exterior Mirrors** (page 125).
- B See **Switching Cruise Control On and Off** (page 273). See **Switching Adaptive Cruise Control On and Off** (page 277).
- C See **Instrument Cluster Overview** (page 129).
- D See **Using the Instrument Cluster Display Controls** (page 132).
- E See **Using the Trailer Backup Assistance Controller** (page 379).
- F See **Opening the Glove Compartment** (page 186).
- G See **Center Display Overview** (page 516). See **Center Display Overview** (page 520).
- H See **Using the Integrated Trailer Brake Controller** (page 364).
- I See **Sitting in the Correct Position** (page 152).
- J See **Exterior Lighting Control** (page 107).

Visual Search

EXTERIOR OVERVIEW



- A See **Locating the Charge Port** (page 205).
- B See **Unlocking and Locking the Doors Using the Key Blade** (page 77).
- C See **Opening the Tailgate From Outside Your Vehicle** (page 85). See **Opening the Tailgate From Outside Your Vehicle** (page 85).
- D See **Locating the Rear Parking Aid Sensors** (page 260).
- E See **Connecting a Trailer** (page 351). See **Connecting a Trailer** (page 353).
- F See **Accessing the Front Towing Point** (page 412).
- G See **Opening and Closing the Hood** (page 426).
- H See **Folding the Exterior Mirrors** (page 125). See **Folding the Exterior Mirrors** (page 125). See **Folding the Exterior Mirrors** (page 125).
- I See **Using the High Beam Headlamps** (page 107).

Child Safety

CHILD SAFETY PRECAUTIONS



WARNING: Always make sure your child is secured properly in a device that is appropriate for their height, age and weight. Child safety restraints must be bought separately from your vehicle. Failure to follow these instructions and guidelines may result in an increased risk of serious injury or death to your child.



WARNING: All children are shaped differently. The National Highway Traffic Safety Administration and other safety organizations, base their recommendations for child restraints on probable child height, age and weight thresholds, or on the minimum requirements of the law. We recommend that you check with a NHTSA Certified Child Passenger Safety Technician (CPST) to make sure that you properly install the child restraint in your vehicle and that you consult your pediatrician to make sure you have a child restraint appropriate for your child. To locate a child restraint fitting station and CPST, contact NHTSA toll free at 1-888-327-4236 or go to www.nhtsa.dot.gov. In Canada, contact Transport Canada toll free at 1-800-333-0371 or go to www.tc.gc.ca to find a Child Car Seat Clinic in your area. Failure to properly restrain children in child restraints made especially for their height, age and weight, may result in an increased risk of serious injury or death to your child.



WARNING: On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.



WARNING: Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.



WARNING: Properly secure children 12 years old and under in a rear seating position whenever possible. If you are unable to properly secure all children in a rear seating position, properly secure the largest child on the front seat. If you must use a forward facing child restraint on the front seat, move the seat as far back as possible. Failure to follow these instructions could result in personal injury or death.



WARNING: Always carefully follow the instructions and warnings provided by the manufacturer of any child restraint to determine if the restraint device is appropriate for your child's size, height, weight, or age. Follow the child restraint manufacturer's instructions and warnings provided for installation and use in conjunction with the instructions and warnings provided by your vehicle manufacturer. A safety seat that is improperly installed or utilized, is inappropriate for your child's height, age, or weight or does not properly fit the child may increase the risk of serious injury or death.

Child Safety



WARNING: Do not allow a passenger to hold a child on their lap when your vehicle is moving. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



WARNING: Do not use pillows, books or towels to boost your child's height. Failure to follow this instruction could result in personal injury or death.



WARNING: Properly secure child restraints or booster seats when they are not in use. They could become projectiles in a sudden stop or crash. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not put the shoulder section of the seatbelt or allow the child to put the shoulder section of the seatbelt under their arm or behind their back. Failure to follow this instruction could reduce the effectiveness of the seatbelt and increase the risk of injury or death in a crash.



WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

- Keep the buckle release button pointing up and away from the child restraint, with the tongue between the child restraint and the release button, to prevent accidental unbuckling.
- Put the seatbelt in the automatic locking mode.

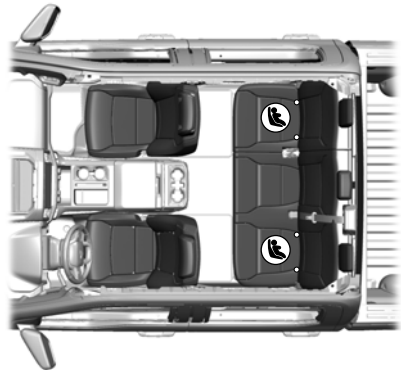
CHILD RESTRAINT ANCHOR POINTS

WHAT ARE THE CHILD RESTRAINT ANCHOR POINTS

Anchor points allow you to quickly and safely install a child restraint.

LOCATING THE CHILD RESTRAINT LOWER ANCHOR POINTS

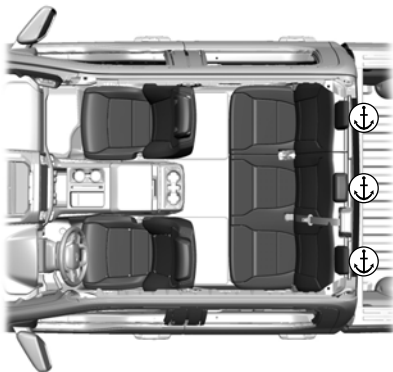
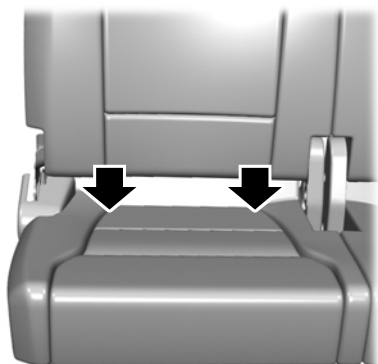
Crew Cab



When installing a child restraint with seatbelts:

- Place the vehicle seat in the upright position before you install the child restraint.
- Use the correct seatbelt buckle for that seating position.
- Insert the belt tongue into the buckle. Make sure the tongue is securely fastened in the buckle.

Child Safety



The lower child restraint anchors are at the rear section of the rear seat between the cushion and seat backrest.

LOCATING THE CHILD RESTRAINT TOP TETHER ANCHOR POINTS

Crew Cab

CHILD RESTRAINTS

CHILD RESTRAINT POSITION INFORMATION

Install the child restraint tightly against the vehicle seat. It may be necessary to lift or remove the head restraint.

Rear Facing Child Restraints

Combined Weight of Child and Child Restraint	LATCH (Lower Anchors Only)	Seatbelt Only
Up to 65 lb (29 kg)	X	X
Over 65 lb (29 kg)		X

Forward Facing Child Restraints

Combined Weight of Child and Child Restraint	LATCH (Lower Anchors and Top Tether Anchor)	Seatbelt and Top Tether Anchor	Seatbelt and LATCH (Lower Anchors and Top Tether Anchor)
Up to 65 lb (29 kg)	X	X	X
Over 65 lb (29 kg)		X	X

Child Safety

CHILD RESTRAINTS RECOMMENDATION

Child Size, Height, Weight, or Age	Recommended Restraint Type
Children weighing 40 lb (18 kg) or less (generally age four or younger).	Use a child restraint (sometimes called an infant carrier, convertible seat, or toddler seat).
Children who have outgrown or no longer properly fit in a child restraint (generally children who are less than 57 in (1.45 m) tall, are greater than age four and less than age 12, and between 40 lb (18 kg) and 80 lb (36 kg) and upward to 100 lb (45 kg) if recommended by your child restraint manufacturer).	Use a belt-positioning booster seat.
Children who have outgrown or no longer properly fit in a belt-positioning booster seat (generally children who are at least 57 in (1.45 m) tall or greater than 80 lb (36 kg) or 100 lb (45 kg) if recommended by child restraint manufacturer).	Use a vehicle seatbelt having the lap belt snug and low across the hips, shoulder belt centered across the shoulder and chest, and seat backrest upright.

You are required by law to properly use child restraints for infants and toddlers in the United States, Canada and Mexico.

Many states and provinces require that small children use approved booster seats until they reach age eight, a height of 57 in (1.45 m) tall, or 80 lb (36 kg). Check your local and state or provincial laws for specific requirements about the safety of children in your vehicle.

When possible, properly restrain children 12 years of age and under in a rear seating position of your vehicle. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in a front seating position.

When installing a rear facing child restraint, adjust the vehicle seats to avoid interference between the child restraint and the vehicle seat in front of the child restraint.

INSTALLING CHILD RESTRAINTS

USING SEATBELTS



WARNING: Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain seatbelt buckle assemblies and LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, make sure occupants only use seating positions where they are able to be properly restrained.

Note: *The following does not apply to the front center position of Crew Cab vehicles.*

Note: *Although the child restraint illustrated is a forward facing child restraint, the steps are the same for installing a rear facing child restraint.*

Child Safety

Perform the following steps when installing a child restraint with seatbelts.

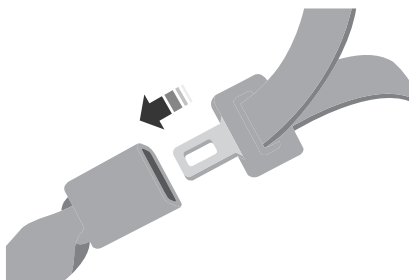
1. Position the child restraint in a seat with a seatbelt.



2. Pull down on the shoulder belt and then grasp the shoulder belt and lap belt together.



3. While holding the shoulder and lap belt portions together, route the tongue through the child restraint according to the child restraint manufacturer's instructions. Make sure you did not twist the belt webbing.



4. Insert the belt tongue into the proper buckle for that seating position until the latch engages. Make sure the tongue is latched securely by pulling on it.



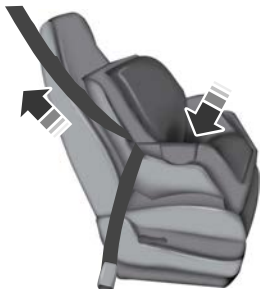
5. To put the retractor in the automatic locking mode, grasp the shoulder portion of the belt and pull downward until you pull all of the seatbelt out.

Note: The automatic locking mode is available on the front passenger and rear seats. This vehicle does not require the use of a locking clip.

6. Allow the belt to retract to remove slack. The seatbelt clicks as it retracts to indicate it is in the automatic locking mode.

Child Safety

7. Pull the seatbelt out of the retractor to make sure the retractor is in the automatic locking mode. You should not be able to pull more belt out. If the retractor is not locked, unbuckle the belt and repeat Steps 5 and 6.



8. Remove remaining slack from the belt. Force the seat down with extra weight, for example, by pressing down or kneeling on the child restraint while pulling up on the shoulder belt in order to force slack from the belt. This is necessary to remove the remaining slack that exists once you add the extra weight of the child to the child restraint. It also helps to achieve the proper snugness of the child restraint to your vehicle. Sometimes, a slight lean toward the buckle helps to remove remaining slack from the belt.
9. If the child restraint has a tether strap, attach it.



10. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place.

To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 in (2.5 cm) of movement.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

Using Seatbelts



WARNING: Always use both the lap and shoulder portion of the seatbelt in the center seating position.

Note: The following applies to the front center position of Crew Cab vehicles.

The seatbelt webbing below the tongue is the lap portion of the seatbelt. The webbing above the tongue is the shoulder belt portion of the seatbelt.

1. Position the child restraint in the front center seat.

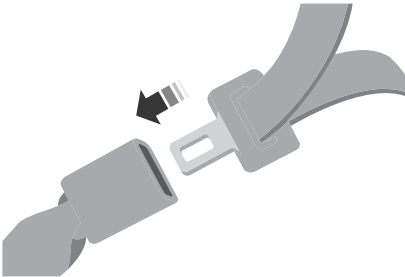
Child Safety



2. Slide the tongue up the webbing.



3. While holding both shoulder and lap portions next to the tongue, route the tongue and webbing through the child restraint according to the child restraint manufacturer's instructions. Make sure you did not twist the belt webbing.



4. Insert the belt tongue into the proper buckle for that seating position until the latch engages. Make sure the tongue is latched securely by pulling on it.



5. When pushing down with your knee on the child restraint, pull up on the shoulder belt portion to tighten the lap belt portion of the seatbelt.
6. Allow the seatbelt to retract and remove any slack in the belt to securely tighten the child restraint in the vehicle.
7. If the child restraint has a tether strap, attach it.



Child Safety

8. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place. To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 in (2.5 cm) of movement.
9. Check from time to time to be sure that there is no slack in the lap and shoulder belt. The shoulder belt must be snug to keep the lap belt tight during a crash.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

USING LOWER ANCHORS AND TETHERS FOR CHILDREN



WARNING: Do not attach two child safety restraints to the same anchor. In a crash, one anchor may not be strong enough to hold two child safety restraint attachments and may break, causing serious injury or death.



WARNING: Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain seatbelt buckle assemblies and LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, make sure occupants only use seating positions where they are able to be properly restrained.

The Lower Anchors and Tethers for Children (LATCH) system has three vehicle anchor points:

- Two lower anchors where the vehicle seat backrest and seat cushion meet, called the seat bight.
- One top tether anchor behind that seating position.

LATCH compatible child restraints have two rigid or webbing mounted attachments. These attachments connect to the two lower anchors at the LATCH equipped seating positions in your vehicle. This type of attachment method eliminates the need to use seatbelts to attach the child restraint.

However, you can still use the seatbelt to attach the child restraint if the lower anchors are not used. For forward-facing child restraints, you must also attach the top tether strap to the proper top tether anchor if a top tether strap has been provided with your child restraint.

Follow the instructions later in this chapter on attaching child restraints with tether straps.

INSTALLING A CHILD RESTRAINT IN A CENTER SEAT



WARNING: The standardized spacing for LATCH lower anchors is 11 in (280 mm) center to center. Do not use LATCH lower anchors for the center seating position unless the child restraint manufacturer's instructions permit and specify using anchors spaced at least as far apart as those in this vehicle.

The lower anchors at the center of the second row rear seat are spaced 25.7 in (652 mm) apart. The standardized spacing for LATCH lower anchors is 11 in (280 mm) center to center.

Child Safety

You cannot install a child restraint with rigid LATCH attachments at the center seating position. You can only use LATCH compatible child restraints with attachments on belt webbing at this seating position provided that the child restraint manufacturer's instructions permit use with the anchor spacing stated. Do not attach a child restraint to any lower anchor if another child restraint is attached to that anchor.

Each time you use the child restraint, check that the seat is properly attached to the lower anchors and tether anchor, if applicable. Tug the child restraint from side to side and forward and back where it is secured to the vehicle. The seat should move less than 1 in (2.5 cm).

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

COMBINING THE SEATBELT AND LOWER ANCHORS FOR ATTACHING CHILD RESTRAINTS

When used in combination, you may attach either the seatbelt or the LATCH lower anchors first, provided a proper installation is achieved. Attach the tether strap afterward, if it is included with the child restraint.

USING TETHER STRAPS

Many forward-facing child restraints include a tether strap which extends from the back of the child restraint and hooks to an anchoring point called the top tether anchor. Tether straps are available as an accessory for many older child restraints.

Contact the manufacturer of your child restraint for information about ordering a tether strap, or to obtain a longer tether strap if the tether strap on your child restraint does not reach the appropriate top tether anchor in the vehicle.

Attach the tether strap only to the appropriate tether anchor. The tether strap may not work properly if attached somewhere other than the correct tether anchor.

If you install a child restraint with rigid LATCH attachments, do not tighten the tether strap enough to lift the child restraint off the vehicle seat cushion when the child is seated in it. Keep the tether strap just snug without lifting the front of the child restraint. Keeping the child restraint just touching the vehicle seat gives the best protection in a severe crash.

Once you have installed the child restraint using either the seatbelt, the lower anchors of the LATCH system, or both, you can attach the top tether strap.

ATTACHING THE FRONT SEAT TETHER STRAP

1. Route the child restraint tether strap over the back of the seat and under the head restraint.

Note: *For vehicles with adjustable head restraints, route the tether strap under the head restraint and between the head restraint posts. Otherwise, route the tether strap over the top of the seat backrest.*

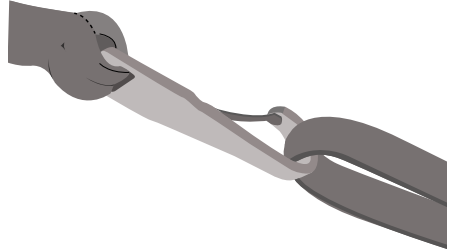
2. Locate the correct anchor for the selected seating position. Make sure the seat is locked in the upright position before installing the child restraint.
3. Clip the tether strap to the anchor.
4. Tighten the child restraint tether strap according to the manufacturer's instructions.

Child Safety

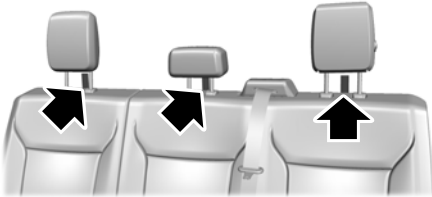
If you incorrectly clip the tether strap, the child restraint may not be properly retained in the event of a crash.

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

If your child restraint system has a tether strap, and the child restraint manufacturer recommends its use, we also recommend its use.



ATTACHING THE REAR SEAT TETHER STRAP



There are three loops of webbing above the back of the rear seat. Use these loops as routing loops and anchor loops for up to three child restraint tether straps.

For example, you can use the center loop as a routing loop for a child restraint in the center rear seat and as an anchoring loop for child restraints installed in the outermost rear seats.

Many tether straps cannot be tightened if the tether strap is hooked to the loop directly behind the child restraint.

To provide a tight tether strap:

1. Route the vehicle tether loop between the head restraint posts, then route the child restraint tether strap through the loop, forward of the head restraint.
2. Hook the strap to the vehicle tether anchor loop in the adjacent seating position. If using the driver side, pass the strap behind the shoulder belt for the center seat. Put the tether strap through the routing loop. The head restraint support post holds the child restraint tightly, but the head restraint post is not strong enough to hold the child restraint during a crash.
3. Tighten the tether strap according to the child restraint manufacturer's instructions.

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

If your child restraint system has a tether strap, and the child restraint manufacturer recommends its use, we also recommend its use.

BOOSTER SEATS

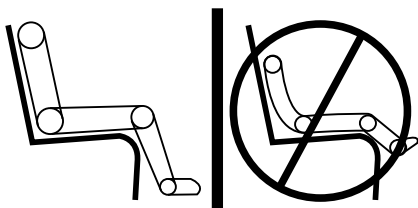
Use a belt-positioning booster seat for children who have outgrown or no longer properly fit in a child restraint and meet the following criteria.

Child Safety

- Generally children who are less than 57 in (1.45 m) tall.
- Are greater than age four (4) and less than age twelve (12).
- Are between 40 lb (18 kg) and 80 lb (36 kg) and upward to 100 lb (45 kg).

Many state and provincial laws require that children use approved booster seats until they reach age eight, a height of 57 in (1.45 m) tall, or 80 lb (36 kg).

Booster seats should be used until you can answer yes to all of these questions when seated without a booster seat:



- Can the child sit all the way back against their vehicle seat backrest with knees bent comfortably at the edge of the seat cushion?
- Can the child sit without slouching?
- Does the lap belt rest low across the hips?
- Is the shoulder belt centered on the shoulder and chest?
- Can the child stay seated like this for the whole trip?

Always use booster seats in conjunction with your vehicle lap and shoulder belt.

Types of Booster Seats



- Backless booster seats

If your backless booster seat has a removable shield, remove the shield.

If a vehicle seating position has a low seat backrest or no head restraint, a backless booster seat may place your child's head, as measured at the tops of the ears, above the top of the seat. In this case, move the backless booster to another seating position with a higher seat backrest or head restraint and lap and shoulder belts, or consider using a high-back booster seat.



- High-back booster seats

If, with a backless booster seat, you cannot find a seating position that adequately supports your child's head, a high-back booster seat would be a better choice.

Child Safety

Children and booster seats vary in size and shape. Choose a booster that keeps the lap belt low and snug across the hips, never up across the stomach, and lets you adjust the shoulder belt to cross the chest and rest snugly near the center of the shoulder.

The following drawings compare the ideal fit to a shoulder belt uncomfortably close to the neck and a shoulder belt that could slip off the shoulder. The drawings also show how the lap belt should be low and snug across the child's hips.



If the booster seat slides on the vehicle seat upon which it is being used, placing a rubberized mesh sold as shelf or carpet liner under the booster seat may improve this condition. Do not use any item thicker than this under the booster seat. Check with the booster seat manufacturer's instructions.

CHILD SAFETY LOCKS



WARNING: You cannot open the rear doors from inside if you have put the child safety locks on.

Child Safety



A child safety lock is on the rear edge of each rear door and must be set separately for each door.

Left-Hand Side

Turn it clockwise to switch the child lock on and counterclockwise to switch it off.

Right-Hand Side

Turn it counterclockwise to switch the child lock on and clockwise to switch it off.

Note: To make sure the child safety lock is on, pull the inside door handle twice to verify the door does not open.

Note: To open the rear doors from inside the vehicle when the child lock is engaged, roll down the rear window and use the outside door handle. Or have someone outside the vehicle open the door.

Seatbelts

SEATBELT PRECAUTIONS



WARNING: Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



WARNING: Children must always be properly restrained.



WARNING: Do not allow a passenger to hold a child on their lap when your vehicle is moving. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



WARNING: All occupants of your vehicle, including the driver, should always properly wear their seatbelts, even when an airbag supplemental restraint system is provided. Failure to properly wear your seatbelt could seriously increase the risk of injury or death.



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.



WARNING: In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seatbelt.



WARNING: Each seating position in your vehicle has a specific seatbelt assembly made up of one buckle and one tongue designed to be used as a pair. Use the shoulder belt on the outside shoulder only. Never wear the shoulder belt under the arm. Never use a single seatbelt for more than one person.



WARNING: Even with advanced restraints systems, properly restrain children 12 and under in a rear seating position. Failure to follow this could seriously increase the risk of injury or death.



WARNING: Seatbelts and seats may be hot in a vehicle that is in the sunshine. The hot seatbelts or seats may burn a small child. Check seat covers and buckles before you place a child anywhere near them.



WARNING: If your vehicle is involved in a crash, have the seatbelts and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

All seating positions in this vehicle have seatbelts. All occupants of the vehicle should properly wear their seatbelts, even when an airbag supplemental restraint system is provided.

The seatbelt system consists of:

- Lap and shoulder seatbelts.
- A shoulder seatbelt with automatic locking mode, except driver seatbelt.
- Height adjusters at the front outermost seating positions.
- Seatbelt pretensioners at the front outermost and rear outermost seating positions.

Seatbelts



A seatbelt warning light and chime.

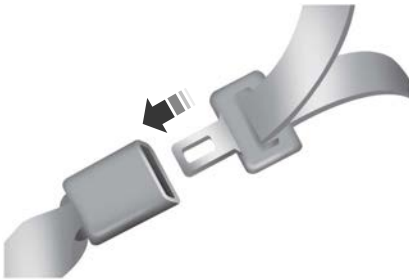


Crash sensors and monitoring system with readiness indicator.

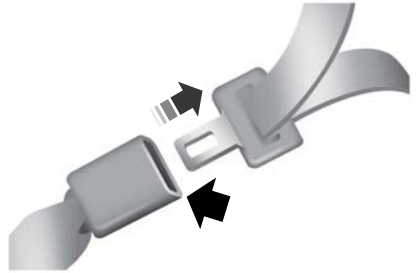
The seatbelt pretensioners are designed to tighten the seatbelts when activated. In frontal and near-frontal crashes, the seatbelt pretensioners may be activated alone or, if the crash is of sufficient severity, together with the front airbags. In side crashes and rollovers, the pretensioners will be activated when the Safety Canopy is activated.

FASTENING AND UNFASTENING THE SEATBELTS

This applies to all seating positions.



1. Insert the seatbelt tongue into the buckle until you hear a snap and feel it latch.



2. Press the button to release the seatbelt.

Fastening the Cinch Tongue



WARNING: Always drive and ride with your seatback upright and the lap belt snug and low across the hips.

1. Pull the seatbelt from the retractor so the shoulder belt portion of the seatbelt crosses your shoulder and chest.
2. Make sure the belt is not twisted. If the belt is twisted, remove the twist.
3. Insert the belt tongue into the proper buckle for your seating position until you hear a snap and feel it latch.
4. Pull on the tongue to make sure it is securely fastened to the buckle.

While you are fastened in the seatbelt, the seatbelt with a cinch tongue adjusts to your movement. However, if you brake hard, turn hard, or if your vehicle receives an impact of 5 mph (8 km/h) or more, the seatbelt locks to help reduce your forward movement.

Seatbelts

SENSITIVE LOCKING MODE

WHAT IS SENSITIVE LOCKING MODE

Sensitive locking mode is a seatbelt retractor feature that allows shoulder belt length adjustment according to your movements and locking in response to vehicle movement.

HOW DOES SENSITIVE LOCKING MODE WORK

If the driver suddenly brakes, turns a corner sharply, or the vehicle receives an impact of about 5 mph (8 km/h) or more, the seatbelts lock to help reduce forward movement of the driver and passengers.

In addition, the seatbelt retractor locks if you pull the seatbelt webbing out too quickly. If the retractor locks, slowly lower the height adjuster to allow the seatbelt to retract.

If the retractor does not unlock, pull the seatbelt out slowly then feed a small length of webbing back toward the stowed position.

AUTOMATIC LOCKING MODE

WHAT IS AUTOMATIC LOCKING MODE

This feature keeps the seatbelts pre-locked. The belt still retracts to remove any slack in the shoulder belt.

WHEN TO USE AUTOMATIC LOCKING MODE

Use this mode any time you install a child restraint in any seating position. Properly restrain children 12 years old and under in the rear seat whenever possible. See **Child Safety** (page 35).

Note: *Automatic locking mode is not available on the driver seatbelt.*

ENGAGING AUTOMATIC LOCKING MODE



1. Fasten the combination lap and shoulder belt.
2. Grasp the shoulder portion and pull downward until you pull the entire belt out.
3. Allow the belt to retract. As the belt retracts, you will hear a clicking sound. This indicates the seatbelt is now in the automatic locking mode.

DISENGAGING AUTOMATIC LOCKING MODE

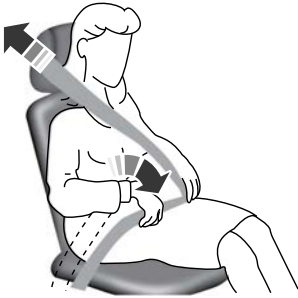
Unbuckle the combination lap and shoulder belt and allow it to retract completely to disengage the automatic locking mode and activate the vehicle sensitive locking mode.

Seatbelts

ADJUSTING THE SEATBELTS DURING PREGNANCY



WARNING: Always ride and drive with your seatback upright and properly fasten your seatbelt. Fit the lap portion of the seatbelt snugly and low across the hips. Position the shoulder portion of the seatbelt across your chest. Pregnant women must follow this practice. See the following figure.

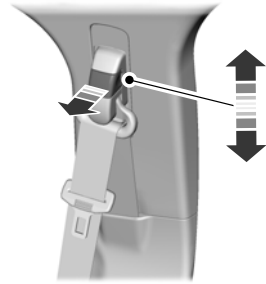


Pregnant women should always wear their seatbelt. Position the lap belt portion of a combination lap and shoulder belt low across the hips below the belly and worn as tight as comfort allows. Position the shoulder belt to cross the middle of the shoulder and the center of the chest.

ADJUSTING THE SEATBELT HEIGHT



WARNING: Position the seatbelt height adjuster so that the seatbelt rests across the middle of your shoulder. Failure to adjust the seatbelt correctly could reduce its effectiveness and increase the risk of injury in a crash.



1. Pull the button and slide the height adjuster up or down.
2. Release the button and pull down on the height adjuster to make sure it is locked in place.

ADJUSTING THE SEATBELT LENGTH



1. Pull some seatbelt webbing out of the shoulder belt retractor.
2. While holding the webbing below the tongue, grasp the metal tip of the tongue so that it is parallel to the webbing and slide the tongue up.
3. Provide enough lap belt length so that the tongue can reach the buckle.

Seatbelts

SEATBELT REMINDER

HOW DOES THE SEATBELT REMINDER WORK

This feature supplements the seatbelt warning function. It provides an audible or

visual alert when you or an occupant unfastens a seatbelt.

The alert remains on until:

- You open and close a door.
- You fasten the seatbelt for any seat that is occupied.
- You switch the vehicle off and then on.

If	Then
You switch your vehicle on and do not fasten one of the front occupant seatbelts...	The seatbelt reminder activates.
You do not fasten your seatbelt before your vehicle reaches at least 6 mph (9 km/h) ...	The seatbelt reminder activates, the seatbelt warning light illuminates and a warning tone sounds until you fasten your seatbelt.
Rear seats becomes occupied...	The seatbelt reminder becomes active when a rear seat passenger fastens a seatbelt.

This feature also informs the driver that an occupant unfastened their seatbelt.



- When the ignition is on, a warning informs the driver about the status of each seat, following each seat buckle or unbuckle. You can acknowledge this, or the system will time out after 60 seconds.
- If a seatbelt is unfastened, a second warning informs the driver about which seatbelt was unfastened. A warning remains until all occupants fasten their seatbelt.

SEATBELT REMINDER INDICATORS

A warning lamp illuminates if the ignition is on, a front seat is occupied and the seatbelt has not been fastened.



The warning lamp illuminates until you fasten your seatbelt.

Seatbelts

SEATBELT REMINDER AUDIBLE WARNINGS

A warning tone sounds and the warning lamp illuminates if you are not wearing your seatbelt when your vehicle exceeds a relatively low speed.

The warning tone sounds for a short period of time or until you fasten your seatbelt.

SWITCHING THE SEATBELT REMINDER ON AND OFF



WARNING: While the system allows you to deactivate it, this system is designed to improve your chances of being safely belted and surviving an accident. We recommend you leave the system activated for yourself and others who may use the vehicle.

Note: *The driver and front passenger warnings switch off independently. When you perform this procedure for one seating position and the other seat is occupied, buckle the other seat.*

Read Steps 1 - 4 before proceeding with the programming procedure.

Make sure that:

- You set the parking brake.
 - You place the transmission in park (P).
 - The ignition is off.
 - You close all vehicle doors.
 - You unfasten the driver and front passenger seatbelts.
1. Switch the ignition to RUN.
 2. Wait a short period of time until the seatbelt warning tone switches off. After Step 2, you must complete Step 3 within 30 seconds after you start your vehicle.

3. For the seating position you are switching off, fasten then unfasten the seatbelt four times at a moderate speed, ending in the unfastened state. After each unfasten, the seatbelt warning light switches on and off with each fasten.
4. The seatbelt warning light flashes for confirmation.

This switches the feature off for that seating position if it is currently on.

This switches the feature on for that seating position if it is currently off.

CHECKING THE SEATBELTS

Check the seatbelts and child restraints periodically to make sure they work properly and are not damaged. Make sure there are no nicks, tears or cuts. Replace if necessary.

Check the following seatbelt assemblies after a crash.

- Retractors.
- Buckles.
- Front seatbelt buckle assemblies.
- Shoulder belt height adjusters.
- Shoulder belt guide on seat backrest.
- Child restraint LATCH and tether anchors.
- Attaching hardware.

Read the child restraint manufacturer's instructions for additional inspection and maintenance information specific to the child restraint.

Seatbelts

We recommend that all seatbelt assemblies in use in vehicles involved in a crash be replaced. However, if the crash was minor and an authorized dealer finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Seatbelt assemblies not in use during a crash should also be checked and replaced if either damage or improper operation is noted.

Properly care for seatbelts. See **Cleaning Seatbelts** (page 438).

If, because of body size or driving position, it is not possible to properly fasten the seatbelt over your lap and shoulder, an extension that is compatible with the seatbelts is available free of charge from our dealers. Only use our seatbelt extensions made by the original equipment seatbelt manufacturer with our seatbelts. Ask your authorized dealer if your extension is compatible with your vehicle restraint system.

SEATBELT EXTENSIONS



WARNING: Persons who fit into the vehicle's seatbelt should not use an extension. Unnecessary use could result in serious personal injury in the event of a crash.



WARNING: Only use extensions provided free of charge by our dealers. The dealer will provide an extension designed specifically for this vehicle, model year and seating position. The use of an extension intended for another vehicle, model year or seating position may not offer you the full protection of your vehicle's seatbelt restraint system.



WARNING: Never use seatbelt extensions to install child restraints.



WARNING: Do not use extensions to change the way the seatbelt fits across the torso, over the lap or to make the seatbelt buckle easier to reach.

WHAT IS THE PERSONAL SAFETY SYSTEM

An advanced safety system that protects occupants in frontal crashes.

HOW DOES THE PERSONAL SAFETY SYSTEM WORK

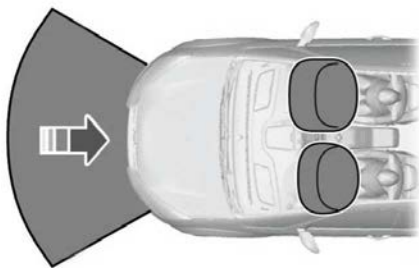
This system provides an improved level of frontal crash protection to front seat occupants and is designed to reduce the risk of airbag-related injuries. The system analyzes occupant conditions and crash severity before activating the appropriate safety devices. During a crash, the restraints control module may deploy the seatbelt pretensioners, and one or both stages of the dual-stage airbags based on crash severity and occupant conditions.

PERSONAL SAFETY SYSTEM COMPONENTS

- Driver and passenger dual-stage airbag supplemental restraints.
- Front seat outermost seatbelts with pretensioners, energy management retractors and seatbelt usage sensors.
- Front passenger sensing system.
- Passenger airbag off and on indicators.
- Front crash severity sensors.
- Restraints control module with impact and safing sensors.
- Restraint system warning light and tone.
- The electrical wiring for the airbags, crash sensors, seatbelt pretensioners, front seatbelt usage sensors, front passenger sensing system and indicator lights.

Airbags

HOW DO THE FRONT AIRBAGS WORK



The driver and front passenger airbags deploy during significant frontal and near frontal crashes.

The driver and passenger front airbag system consists of:

- Driver and passenger airbag modules.
- Front passenger sensing system.
- Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 63).

The airbags are a supplemental restraint system and are designed to work with the seatbelts to help protect the driver and right front passenger from certain upper body injuries. Airbags do not inflate slowly; there is a risk of injury from a deploying airbag.

Note: *You will hear a loud bang and see a cloud of harmless powdery residue if an airbag deploys. This is normal.*

The airbags inflate and deflate rapidly upon activation. After airbag deployment, it is normal to notice a smoke-like, powdery residue or smell the burnt propellant. This may consist of cornstarch, talcum powder (to lubricate the bag) or sodium

compounds (for example, baking soda) that result from the combustion process that inflates the airbag. Small amounts of sodium hydroxide may be present which may irritate the skin and eyes, but none of the residue is toxic.

Contact with a deploying airbag may cause abrasions or swelling. Temporary hearing loss is also a possibility as a result of the noise associated with a deploying airbag.

Because airbags must inflate rapidly and with considerable force, there is the risk of death or serious injuries such as fractures, facial and eye injuries or internal injuries, particularly to occupants who are not properly restrained or are otherwise out of position at the time of airbag deployment. Thus, it is extremely important that occupants be properly restrained as far away from the airbag module as possible.

Routine maintenance of the airbags is not required.

HOW DO THE SIDE AIRBAGS WORK



WARNING: Do not place objects or mount equipment on or near the airbag cover, on the side of the front seat backrests, or in areas that may come into contact with a deploying airbag. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not use accessory seat covers. The use of accessory seat covers may prevent the deployment of the airbags and the seatbelt from retracting correctly which could increase the risk of injuries in a crash.

Airbags



WARNING: Do not lean your head on the door. The side airbag could injure you as it deploys from the side of the seatback.

The side airbags are on the outermost side of the front seat backrests. In certain sideways crashes or rollovers, the airbags inflate. The airbag was designed to inflate between the door panel and occupant to further enhance the protection provided to occupants in side impact crashes.



The system consists of:

- A label or embossed side panel indicating that the vehicle has side airbags.
- Side airbags inside the driver and front passenger seat backrests.
- Crash sensors and monitoring system with a readiness indicator. See **Crash Sensors and Airbag Indicator** (page 63).

HOW DO THE KNEE AIRBAGS WORK

Driver and passenger knee airbags are under or within the instrument panel. During a crash, the restraints control module may activate the driver and passenger knee airbags (individually or both) based on crash severity and respective occupant conditions. Under certain crash and occupant conditions, the driver and passenger knee airbags may deploy (individually or both) but the corresponding front airbag may not activate. It is important to be properly seated and restrained to reduce the risk of death or serious injury.



Make sure the knee airbags are operating properly. See **Crash Sensors and Airbag Indicator** (page 63).

HOW DOES THE SAFETY CANOPY™ WORK



WARNING: Do not place objects or mount equipment on or near the headliner at the siderail that may come into contact with a deploying curtain airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.



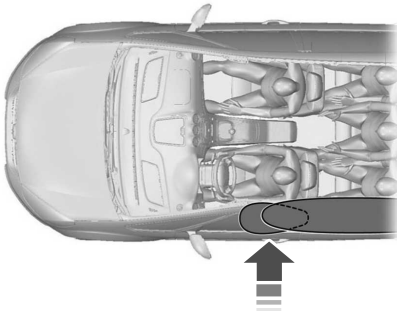
WARNING: Do not lean your head on the door. The curtain airbag could injure you as it deploys from the headliner.



WARNING: To reduce risk of injury, do not obstruct or place objects in the deployment path of the airbag.

Airbags

The Safety Canopy deploys during significant side crashes or when a certain likelihood of a rollover event is detected by the rollover sensor. The Safety Canopy is mounted to the roof side-rail sheet metal, behind the headliner, above each row of seats. In certain sideways crashes or rollover events, the Safety Canopy will be activated, regardless of which seats are occupied. The Safety Canopy inflates between the side window area and occupants to further enhance protection provided in side impact crashes and rollover events.



The system consists of the following:

- Safety Canopy curtain airbags above the trim panels over the front and rear side windows identified by a label or wording on the headliner or roof-pillar trim.
- A flexible headliner which opens above the side doors to allow air curtain deployment



• Crash sensors and monitoring system with a readiness indicator. See **Crash Sensors and Airbag Indicator** (page 63).

Properly restrain children 12 years old and under in the rear seats. The Safety Canopy will not interfere with children restrained using a properly installed child or booster seat because it is designed to inflate downward from the headliner above the doors along the side window opening.

AIRBAG PRECAUTIONS



WARNING: Airbags do not inflate slowly or gently, and the risk of injury from a deploying airbag is the greatest close to the trim covering the airbag module.



WARNING: All occupants of your vehicle, including the driver, should always properly wear their seatbelts, even when an airbag supplemental restraint system is provided. Failure to properly wear your seatbelt could seriously increase the risk of injury or death.



WARNING: Properly secure children 12 years old and under in a rear seating position whenever possible. If you are unable to properly secure all children in a rear seating position, properly secure the largest child on the front seat. If you must use a forward facing child restraint on the front seat, move the seat as far back as possible. Failure to follow these instructions could result in personal injury or death.



WARNING: Do not place your arms on the airbag cover or through the steering wheel. Failure to follow this instruction could result in personal injury.

Airbags



WARNING: Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. Objects could become projectiles during airbag deployment. Failure to follow this instruction could result in personal injury or death.



WARNING: To reduce risk of injury, do not obstruct or place objects in the deployment path of the airbag.



WARNING: Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not attempt to service, repair, or modify the supplementary restraint system or associated components. Failure to follow this instruction could result in personal injury or death.



WARNING: Several airbag system components get hot after inflation. To reduce the risk of injury, do not touch them after inflation.



WARNING: If a supplementary restraint system component has deployed, it will not function again. Have the system and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

PROPERLY ADJUSTING THE DRIVER AND FRONT PASSENGER SEATS



WARNING: National Highway Traffic Safety Administration (NHTSA) recommends a minimum distance of at least 10 in (25 cm) between an occupant's chest and the driver airbag module.

To properly position yourself away from the airbag:

- Move your seat to the rear as far as you can while still reaching the pedals comfortably.
- Recline the seat slightly one or two degrees from the upright position.

After all occupants have adjusted their seats and put on seatbelts, it is very important that they continue to sit properly. Properly seated occupants sit upright, lean against the seat backrest, and center themselves on the seat cushion, with their feet comfortably extended on the floor. Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash greatly increases.

CHILDREN AND AIRBAGS



WARNING: Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.

Airbags



Children must always be properly restrained. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in the front seating position. Failure to follow these instructions may increase the risk of injury in a crash.

FRONT PASSENGER SENSING SYSTEM

WHAT IS THE FRONT PASSENGER SENSING SYSTEM

This system detects a properly seated occupant and determines if the front passenger airbag should be enabled.

HOW DOES THE FRONT PASSENGER SENSING SYSTEM WORK

The system uses a passenger airbag status indicator which illuminates indicating that the front passenger frontal airbag is either enabled or disabled.

Note: When you first switch the ignition on, the passenger airbag status indicator off and on lamps illuminate for a short period to confirm they are functional.

The indicator lamps are in the overhead console.

The front passenger sensing system is designed to disable the front passenger frontal airbag under these conditions:

- The front passenger seat is unoccupied.
- The system determines an infant is present in a child restraint.
- A passenger takes their weight off of the seat for a period of time.
- If there is a problem with the airbag system or the passenger sensing system.

Even with this technology, parents are strongly encouraged to always properly restrain children in the rear seat.

- When the front passenger sensing system disables the front passenger frontal airbag, the passenger airbag status indicator illuminates the off lamp.
- If you have installed the child restraint and the passenger airbag status indicator illuminates the on lamp, switch your vehicle off, remove the child restraint from your vehicle and reinstall the restraint following the child restraint manufacturer's instructions.

The front passenger sensing system works with sensors that are part of the front passenger seat and seatbelt. The sensors are designed to detect the presence of a properly seated occupant and determine if the front passenger frontal airbag should be enabled.

Airbags

- When the front passenger sensing system enables the front passenger frontal airbag, the passenger airbag status indicator illuminates the on lamp.

If a person of adult size is sitting in the front passenger seat, but the passenger airbag status indicator off lamp is illuminated, it is possible that the person is not sitting properly in the seat. If this happens:

- Switch your vehicle off and ask the person to place the seat backrest in an upright position.
- Have the person sit upright in the seat, centered on the seat cushion, with the person's legs comfortably extended.
- Restart your vehicle and have the person remain in this position for about two minutes. This allows the system to detect that person and enable the passenger frontal airbag.
- If the indicator off lamp remains illuminated even after this, you should advise the person to ride in the rear seat.

After all occupants have adjusted their seats and put on seatbelts, it is very important that they continue to sit upright, leaning against the seat backrest, and centered on the seat cushion, with their feet comfortably extended on the floor.

Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash greatly increases.

If you think that the state of the passenger airbag status indicator lamp is incorrect, check for the following:

- Objects lodged underneath the seat.
- Objects between the seat cushion and the center console.

- Objects hanging off the seat backrest.
- Objects stowed in the seat backrest map pocket.
- Objects placed on the occupant's lap.
- Cargo interference with the seat
- Other passengers pushing or pulling on the seat.
- Rear passenger feet and knees resting or pushing on the seat.

The listed conditions could cause the weight of a properly seated occupant to be incorrectly interpreted by the front passenger sensing system. The person in the front passenger seat could appear heavier or lighter due to the conditions listed.



Make sure the front passenger sensing system is operating properly. See **Crash Sensors and Airbag Indicator** (page 63).

If the airbag readiness light is on, do the following:

- Pull your vehicle over.
- Switch your vehicle off.
- Check for any objects lodged underneath the front passenger seat or cargo interfering with the seat.
- Remove the obstruction if found.
- Restart your vehicle.
- Wait at least two minutes and verify that the airbag readiness light in the instrument cluster is no longer illuminated.
- If the airbag readiness light in the instrument cluster remains illuminated, there may be a problem due to the front passenger sensing system.

Do not attempt to repair or service the system. Take your vehicle in for service immediately.

Airbags

If it is necessary to modify an advanced front airbag system to accommodate a person with disabilities, contact your Customer Relationship Center. See **Contacting Us** (page 19).

FRONT PASSENGER SENSING SYSTEM PRECAUTIONS



WARNING: Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.



WARNING: Any alteration or modification to the front passenger seat may affect the performance of the front passenger sensing system. This could seriously increase the risk of injury or death.



WARNING: Do not place objects under the front passenger seat or between the seat and the center console. Failure to follow this instruction may interfere with the front passenger seat sensing system and increase the risk of injury or death in a crash.



WARNING: Check the passenger airbag indicator lamp for proper airbag status. Failure to follow this instruction could result in personal injury or death.

FRONT PASSENGER SENSING SYSTEM INDICATORS

Occupant	Passenger Airbag Status Indicator	Passenger Airbag
Empty	OFF: Illuminated	Disabled
	ON: Not Illuminated	
Child	OFF: Illuminated	Disabled
	ON: Not Illuminated	
Adult	OFF: Not Illuminated	Enabled
	ON: Illuminated	

CRASH SENSORS AND AIRBAG INDICATOR



WARNING: Modifying or adding equipment to the front of your vehicle could affect the performance of the airbag system, increasing the risk of injury. This includes the hood, bumper system, frame, front body structure, tow hooks, hood pins, push bar and snowplows.

Your vehicle has a collection of crash and occupant sensors. These sensors provide information to the restraints control module which activates the following:

- Front seatbelt pretensioners.
- Driver airbag.
- Passenger airbag.
- Knee airbag(s).
- Seat mounted side airbags.
- Safety Canopy.

Based on the type of crash, the restraints control module deploys the appropriate safety devices.

The restraints control module also monitors the readiness of the above safety devices plus the crash and occupant sensors. The readiness of the safety system is indicated by a warning indicator light in the instrument cluster or by a backup tone if the warning light is not working. Routine maintenance of the airbag is not required.

A difficulty with the system is indicated by one or more of the following:



The readiness light will not illuminate immediately after you switch the ignition on.

- The readiness light either flashes or stays on.
- You hear a series of five tones. The tone pattern repeats periodically until the problem, the light or both are repaired.

If any of these things happen, even intermittently, have the supplemental restraint system serviced immediately. Unless serviced, the system may not function properly in the event of a crash.

The fact that the seatbelt pretensioners or front airbags did not activate for both front seat occupants in a crash does not mean that something is wrong with the system. Rather, it means the restraints control module determined the accident conditions (crash severity, seatbelt usage) were not appropriate to activate these safety devices.

- The front airbags activate only in frontal and near-frontal crashes. Front airbags may activate in rollovers, side impacts or rear impacts if the crash causes sufficient frontal deceleration.
- The seatbelt pretensioners activate in frontal, near-frontal and side crashes, and in rollovers.
- The knee airbag(s) deploy based on crash severity and occupant conditions.
- The side airbags inflate in certain side impact crashes or rollover events. Side airbags may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation.
- The Safety Canopy inflates in certain side impact crashes or rollover events. The Safety Canopy may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation, or a certain likelihood of rollover.

Airbags

DISPOSING OF AIRBAGS

Contact your authorized dealer as soon as possible. Airbags must be disposed of by qualified personnel.

Pedestrian Alert System

WHAT IS THE PEDESTRIAN ALERT SYSTEM

Due to the quiet operation of hybrid and electric vehicles at low speeds, the system creates a subtle sound to alert pedestrians.

The system is on when your vehicle is running and not in park (P). Some sound may be audible in the passenger compartment.

911 Assist

WHAT IS 911 ASSIST

911 Assist is a SYNC system feature that can call for help.

For more information, visit www.ownner.ford.com.

HOW DOES 911 ASSIST WORK

If a crash deploys an airbag, excluding knee airbags and rear inflatable seatbelts, or activates the battery shut-off, your vehicle may be able to contact emergency services by dialing 911 through a paired and connected **Bluetooth®**-enabled phone.

Not all crashes will deploy an airbag or activate the battery shut-off. If a connected cell phone sustains damage or loses its connection to SYNC during a crash, SYNC will search for and try to connect to a previously paired cell phone. SYNC will then attempt to call the emergency services.

Before making the call:

- SYNC provides about 10 seconds to cancel the call. If you fail to cancel the call, SYNC attempts to dial 911.
- SYNC says the following, or a similar message: "SYNC will attempt to call 911, to cancel the call, press Cancel on your screen or press and hold the phone button on your steering wheel."

If you do not cancel the call and SYNC makes a successful call a pre-recorded message plays for the 911 operator. The occupants in your vehicle are able to talk with the operator. Be prepared to provide your name, phone number and location immediately because not all 911 systems are capable of receiving this information electronically.

During an emergency call the system transmits vehicle data to the emergency service.

EMERGENCY CALL REQUIREMENTS



WARNING: Do not wait for 911 Assist to make an emergency call if you can do it yourself. Dial emergency services immediately to avoid delayed response time which could increase the risk of serious injury or death after a crash. If you do not hear 911 Assist within five seconds of the crash, the system or phone may be damaged or non-functional.



WARNING: Always place your phone in a secure location in your vehicle so it does not become a projectile or get damaged in a crash. Failure to do so may cause serious injury to someone or damage the phone which could prevent 911 Assist from working properly.



WARNING: Unless the 911 Assist setting is set on before a crash, the system will not dial for help which could delay response time, potentially increasing the risk of serious injury or death after a crash.

- SYNC is powered and working properly at the time of the incident and throughout feature activation and use.
- The 911 Assist feature must be set on before the incident.
- You must pair and connect a **Bluetooth®** enabled and compatible cell phone to SYNC.
- A connected **Bluetooth®** enabled phone must have the ability to make and maintain an outgoing call at the time of the incident.

911 Assist

- A connected **Bluetooth®** enabled phone must have adequate network coverage, battery power and signal strength.
- The vehicle must have battery power and be located in the U.S., Canada or in a territory in which 911 is the emergency number.

Note: *If any user sets 911 Assist to on or off, that setting applies for all paired phones. If 911 Assist is off and the phone connected to SYNC, an icon displays on the status bar.*

Note: *Every phone operates differently. While SYNC 911 Assist works with most cellular phones, some may have trouble using this feature.*

EMERGENCY CALL LIMITATIONS

The SYNC 911 Assist feature only operates in the U.S., Canada or in a territory in which 911 is the emergency number. The following are limitations of this feature:

- Your cellular phone or 911 Assist hardware sustains damage in a crash.
- The vehicle's battery or the SYNC system has no power.
- The phone(s) thrown from your vehicle are the ones paired and connected to the system.

Keys and Remote Controls

REMOTE CONTROL LIMITATIONS



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Make sure a valid remote control is within 3 ft (1 m) from the front door handles and rear of vehicle.

The system may not function if:

- The remote control remains stationary for about a minute.
- The vehicle battery has no charge.
- The remote control battery has no charge.
- There is interference causing issues with the remote control frequencies.
- The remote control is too close to metal objects or electronic devices, for example keys or a cell phone.

USING THE REMOTE CONTROL



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows, moonroof or other controls. Failure to follow this instruction could result in personal injury or death.

Use your remote control to access various vehicle systems.

Note: *The buttons on your remote may vary depending on the vehicle region or options.*

Unlock



Press the button to unlock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 77).

Lock



Press the button to lock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 77).

Frunk



Press the button twice to open the frunk. See **Opening the Frunk Using the Remote Control** (page 342).

Tailgate (If Equipped)



Press the button twice to open the tailgate. See **Opening the Tailgate Using the Remote Control** (page 89).

Keys and Remote Controls

Panic Alarm



Press the button to sound the panic alarm. See **Sounding the Panic Alarm** (page 69).

Note: We recommend you use this method to locate your vehicle.

CHANGING THE REMOTE CONTROL BATTERY

REMOVING THE KEY BLADE



Push the release button on your passive key and pull the key blade out.

SOUNDING THE PANIC ALARM



Press the button to sound the panic alarm. Press the button again, or switch the ignition on to turn it off.

Note: The panic alarm only operates when the ignition is off.

LOCATING YOUR VEHICLE



Press the lock button twice within three seconds. The turn signal lamps flash.



WARNING: Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.



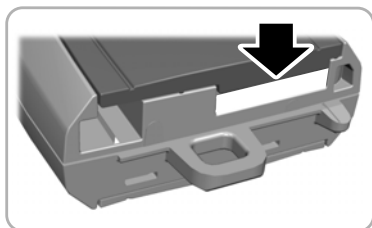
WARNING: If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.

The remote control uses one coin-type 3-volt lithium battery CR2450 or equivalent.

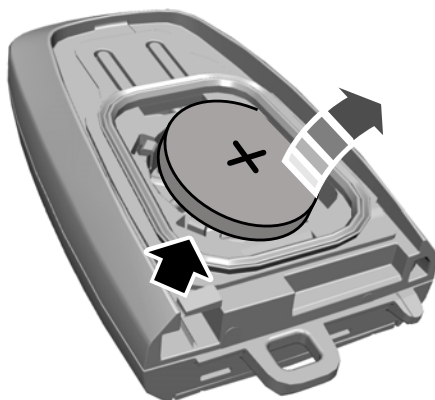


Keys and Remote Controls

1. Push the release button and pull the key blade out.



2. Twist a thin coin under the tab hidden behind the key blade head to remove the battery cover.



3. Insert a screwdriver, and carefully remove the battery.
4. Install a new battery with the + facing upward.
5. Reinstall the battery housing cover onto the transmitter and install the key blade.



Dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

Note: Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

Note: Replacing the battery does not erase the programmed key from your vehicle. The remote control should operate normally.

REPLACING A LOST KEY OR REMOTE CONTROL

You can purchase replacement keys or remote controls from an authorized dealer. Authorized dealers can program remote controls for your vehicle.

Keys and Remote Controls



Note: Your vehicle keys came with a security label that provides important key cut information. Keep the label in a safe place for future reference.

PROGRAMMING THE REMOTE CONTROL

General Information

You must have two previously programmed remote controls inside your vehicle and the new unprogrammed remote controls readily accessible. Contact an authorized dealer to have the spare remote control programmed if two previously programmed remotes are not available. Make sure that your vehicle is off before beginning this procedure. Make sure that you close all the doors before beginning and that they remain closed throughout the procedure. Perform all steps within 30 seconds of starting the sequence. Stop and wait for at least one minute before starting again if you perform any steps out of sequence.

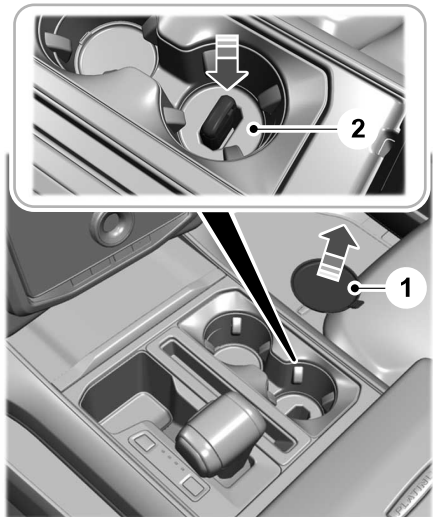
Read and understand the entire procedure before you begin.

Note: You can program a maximum of four remote controls to your vehicle.

Note: If your programmed remote controls are lost or stolen and you do not have an extra coded remote, you need to have your vehicle towed to an authorized dealer. Store an extra programmed remote away from your vehicle in a safe place to help prevent any inconvenience. Contact an authorized dealer to purchase additional spare or replacement remotes.

Steps for Programming Your Spare Remote Control

Programming Backup Location



1. Access the backup slot.
2. Place the first programmed remote in the backup slot with your foot off the brake pedal, press and release the push button ignition switch.
3. Wait five seconds and then press and release the push button ignition switch again.
4. Remove the remote control.

Keys and Remote Controls

- 5. Within 10 seconds, place a second programmed remote control in the backup slot. Press and release the push button ignition switch.
- 6. Wait five seconds and then press and release the push button ignition switch again. Keep the ignition on for at least three seconds, but no more than 10 seconds.
- 7. Remove the remote control.
- 8. Place the unprogrammed remote control in the backup slot and press and release the push button ignition switch.

Programming is now complete. With your foot on the brake pedal, press the push button ignition switch to verify the remote control functions operate and your vehicle starts with the new remote control.

If programming was not successful, wait 10 seconds and repeat Steps 1 through 8. If you are still unsuccessful, take your vehicle to an authorized dealer.

KEYS AND REMOTE CONTROLS AUDIBLE WARNINGS

Key In Reminder

Sounds when the following conditions are met:

- Vehicle is out of park (P).
- You switch the vehicle off.
- You open the driver's door.
- You have left the key inside the vehicle.

KEYS AND REMOTE CONTROLS – TROUBLESHOOTING

KEYS AND REMOTE CONTROLS – INFORMATION MESSAGES

Message	Action
Key Battery Low Replace Soon	Replace remote control battery.

Phone as a Key (If Equipped)

WHAT IS PHONE AS A KEY

Phone as a Key allows you to use your phone in place of a passive key.

You can use your phone for the following functions:

- Remote locking and unlocking.
- Passive entry and exit.
- Passive start and drive the vehicle.
- Remote start.
- Memory function recall.

PHONE AS A KEY LIMITATIONS

Limitations can vary based on the make and model of your phone, phone location and physical obstructions.

The following items could impact Phone as a Key performance or prevent functionality in some cases:

- The typical operating range for Phone as a Key is 131 ft (40 m).
- Your **Bluetooth®** connection is not enabled, is disrupted, or out of range.
- Phone as a Key is not active or enabled on at least one phone.
- Your vehicle battery has depleted.
- Your phone battery has depleted.
- Interference from other devices using radio frequencies or physical obstructions.
- Your phone is too close to metal objects or other electronic devices.

Note: Do not leave a duplicate coded key in the vehicle. Always take your keys and phone and lock all doors when leaving the vehicle.

PROGRAMMING YOUR PHONE

To program your device as Phone as a Key:

1. Visit your device's app store to download the Ford mobile app.
2. Create a new account or sign in to an existing account on the Ford mobile app.
3. Add the vehicle identification number to your account and follow the prompts in the Ford mobile app to complete the authorization process.
4. After the authorization is complete, you can set up Phone as a Key following the prompts in the Ford mobile app.
5. After Phone as a Key is set up, you can set up the backup start passcode by following the prompts on your touchscreen.

Note: Keep your new backup start passcode with you in case of an emergency.

Resetting Phone as a Key

1. From the settings menu, press General. See **Center Display** (page 520).
2. Press Reset.
3. Press the app connect reset option.
4. Press Reset All.
5. Confirm you would like to continue with erasing all Phone as a Key settings, keys and backup start passcodes.
6. Press Continue.
7. Confirm you are aware you are erasing all authorized users and Ford mobile app connect settings.
8. Press Continue.

Phone as a Key (If Equipped)

USING THE VALET MODE

Classic Valet Mode

Enabling Valet Mode

Make sure the remote control is in your vehicle.

1. From the settings menu, press Valet Mode. See **Center Display** (page 520).
2. Enter a four digit code to lock the touchscreen.
3. Re-enter the same four digit code to complete enabling valet mode.

Disabling Valet Mode

1. Press Exit Valet Mode.
2. Enter your four digit code to disable valet mode and unlock your touchscreen.

Enhanced Valet Mode

Enabling Valet Mode

Have your backup start passcode completely set up before using valet mode. See **Programming Your Phone** (page 73).

Note: If your vehicle detects a remote control, the system defaults to classic valet mode.

1. From the settings menu, press Valet Mode. See **Center Display** (page 520).

Note: If the system detects a valid phone as a key, a valet passcode displays on both the touchscreen and mobile app.

Note: If the system does not detect a valid phone as a key, it prompts you to enter your backup start passcode on the touchscreen. Once validated, a valet passcode displays on the touchscreen.

2. Provide the valet the first five digits of the valet passcode to enter on the keyless entry keypad to unlock your vehicle.
3. Provide the valet the eight-digit valet passcode to enter on the touchscreen to start and drive your vehicle.

Disabling Valet Mode

1. Press Exit Valet Mode.

Note: If the system detects a valid phone as a key, valet mode disables.

Note: If the system does not detect a valid phone as a key, it prompts you to enter your backup start passcode. Once validated, valet mode disables.

USING THE BACKUP START PASSCODE

Make sure you have phone as a key active on at least one phone to use a previously created backup start passcode. See **Programming Your Phone** (page 73).

1. Press the brake pedal and the push button start. If the system does not detect a valid phone as a key or remote control, a message appears on the touchscreen and prompts you for your backup start passcode.

Note: The touchscreen times out after 30 seconds with no interaction.

Note: If the backup start passcode screen does not appear, press the brake pedal and push button start again.

2. Use the touchscreen to enter your backup start passcode.
3. After entering your passcode, press return within 30 seconds.
4. Once the system validates the backup start passcode, a message alerts you to start your vehicle.

Phone as a Key (If Equipped)

5. Press the brake pedal and the push button start within 20 seconds to start the vehicle.
6. If your vehicle does not start, repeat steps 1-5.

System Lockout

The system locks after five combined incorrect attempts of the following:

- Entering a backup start passcode.
- Resetting a current passcode.
- Entering a valet mode passcode.

Note: *The system remains locked for five minutes. After five minutes the system allows codes to be entered again.*

PHONE AS A KEY – TROUBLESHOOTING

PHONE AS A KEY – FREQUENTLY ASKED QUESTIONS

How can I tell if my vehicle has Phone as a Key?

- The vehicle's touchscreen shows the Phone as a Key reset option.
- Additional control buttons appear on the home screen of the Ford mobile app if you have already set up Phone as a Key on your vehicle through the Ford mobile app.

What happens if I cannot unlock the vehicle with Phone as a Key?

- Attempt to move your phone closer to the vehicle.
- Check that the Ford mobile app is still running and that the Phone as a Key control screen shows **Bluetooth®** is connected. If the phone is connected, attempt to press the remote unlock button in the Ford mobile app. If the phone is not connected or the remote unlock button does not work in the Ford mobile app, attempt to force close and restart the app.

Why do I get a No Key Detected message in the instrument cluster display when I am using Phone as a Key and my phone is in the car?

- Your phone's **Bluetooth®** connection has been disrupted or is not connected. Try reconnecting your phone's **Bluetooth®** connection.
- Move the phone closer to the center of the vehicle near the cup holder or center console.
- Verify Phone as a Key is still active, enabled and has not been revoked.

What do I do if my phone is lost, damaged or the battery has depleted?

- Use the backup start passcode that you created. See **Using the Backup Start Passcode** (page 74).

How many phones can I use for Phone as a Key?

- You can program and activate up to four phones with Phone as a Key to control your vehicle.

Phone as a Key (If Equipped)

How does a valet drive my car if I only use Phone as a Key?

- Have the valet use the temporary valet passcode that you created. See **Using the Valet Mode** (page 74).

I uninstalled my Ford mobile app and reinstalled it. Why am I not able to set up Phone as a Key again?

- Using the key list in the Ford mobile app remove the key that was previously associated with your phone.
- Reset Phone as a Key from your vehicle, and then set up Phone as a Key again. See **Programming Your Phone** (page 73).

Why can I not remotely start the vehicle with Phone as a Key?

- Using the Ford mobile app, verify your Phone as a Key setup is complete and **Bluetooth®** is connected on at least one phone. If Phone as a Key setup is not complete, complete the setup as prompted from the Ford mobile app. See **Programming Your Phone** (page 73).

Doors and Locks

OPERATING THE DOORS FROM OUTSIDE YOUR VEHICLE

UNLOCKING AND LOCKING THE DOORS USING THE REMOTE CONTROL

You can only use the remote control when your vehicle is stationary.

Unlocking the Doors



Press the button to unlock all doors. One long flash of the turn signal lamps confirms that your vehicle has unlocked.

One-Stage Unlocking



Press the button to unlock all doors.

Two-Stage Unlocking (If Equipped)



Press the button to unlock the driver's door. Press the button again within three seconds to unlock all doors.

Locking the Doors



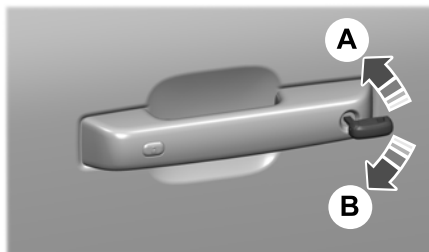
Press the button to lock all doors. One short flash of the turn signal lamps confirms your vehicle is locked.

A tone sounds when you press the lock button twice within three seconds on the remote control to confirm your vehicle is locked.

Note: For more information on operating the doors from outside your vehicle See **Keyless Entry** (page 81).

UNLOCKING AND LOCKING THE DOORS USING THE KEY BLADE

If there is a power door lock fault you can use the key blade to lock and unlock the doors.



A Lock.

B Unlock.

OPERATING THE DOORS FROM INSIDE YOUR VEHICLE

UNLOCKING AND LOCKING THE DOORS USING THE CENTRAL LOCKING

The power door lock control is on the front doors.



Press the button to unlock all doors.



Press the button to lock all doors.

Note: The central locking only operates if the front doors are fully closed.

Doors and Locks

OPENING THE DOORS FROM INSIDE YOUR VEHICLE

Pull the interior door handle twice to unlock and open a rear door. The first pull unlocks the door and the second pull opens the door.

AUTOUNLOCK

WHAT IS AUTOUNLOCK

Autounlock is a feature that centrally unlocks the vehicle doors when your vehicle comes to a stop and you open the driver door.

AUTOUNLOCK REQUIREMENTS

Autounlock unlocks all the doors after:

1. The vehicle speed exceeds 12 mph (20 km/h).
2. Your vehicle comes to a stop.
3. You open the driver door.

Note: *Autounlock operates for only 10 minutes after the ignition is switched off.*

SWITCHING AUTOUNLOCK ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press **Vehicle**. See **Center Display** (page 520).
2. Press **Locks**.
3. Switch Autounlock on or off.

SWITCHING AUTOUNLOCK ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Locks**.

4. Switch **Autounlock** on or off.

AUTOLOCK

WHAT IS AUTOLOCK

Autolock is a locking feature that centrally locks your vehicle doors when driving.

AUTOLOCK REQUIREMENTS

Autolock locks all the doors after:

1. All doors are closed and the ignition is on.
2. Your vehicle speed exceeds 12 mph (20 km/h).

Autolock repeats if:

1. Your vehicle is stopped.
2. Any door is opened and closed again.
3. Your vehicle speed exceeds 12 mph (20 km/h).

MISLOCK

WHAT IS MISLOCK

Mislock is a locking feature that warns you if your vehicle has not locked.

MISLOCK LIMITATIONS

When you press the lock button once, the turn signals do not flash if:

- Any door or the tailgate is open.
- The hood is open.

If you switch mislock off, the horn does not sound if you press the lock button on the remote control when a door is open.

Doors and Locks

SWITCHING MISLOCK ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press **Vehicle**. See **Center Display** (page 520).
2. Press **Locks**.
3. Switch **Mislock** on or off.

SWITCHING MISLOCK ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Locks**.
4. Switch **Mislock Chirp** on or off.

AUTORELOCK

HOW DOES AUTORELOCK WORK

The doors automatically relock if you do not open a door within 45 seconds of unlocking the doors with the remote control. The door locks and the alarm return to their previous state.

DOORS AND LOCKS AUDIBLE WARNINGS

Door Ajar Audible Warning

Sounds when any front door is not fully closed and your vehicle is moving.

DOORS AND LOCKS – TROUBLESHOOTING

DOORS AND LOCKS – WARNING LAMPS

Door Ajar Warning Lamp



It illuminates when you switch the ignition on and remains on if any door is open.

DOORS AND LOCKS – INFORMATION MESSAGES

Message	Action
Driver Door Ajar	Displays if a door is open. Fully close the door.
Passenger Door Ajar	
Rear Left Door Ajar	
Rear Right Door Ajar	
Frunk ajar	Displays if the frunk is open. Fully close the frunk.

Doors and Locks

DOORS AND LOCKS – FREQUENTLY ASKED QUESTIONS

Can accessories such as steps or handles be used with the latch assembly?

- Do not use the door latch assembly to attach any accessory, such as handles or steps, as this can cause damage to your vehicle.

Keyless Entry

WHAT IS KEYLESS ENTRY

The system allows you to lock and unlock your vehicle without taking the passive key out of your pocket or purse.

KEYLESS ENTRY LIMITATIONS

Make sure your remote control is within 3 ft (1 m) from the front door handles and the tailgate.

Note: Vehicles with phone as key have sensors on all doors.

The system could not function if:

- The remote control remains stationary for about a minute.
- The vehicle battery has no charge.
- The remote control battery has no charge.
- There is interference causing issues with the remote control frequencies.
- The remote control is too close to metal objects or electronic devices, for example keys or a cell phone.

KEYLESS ENTRY SETTINGS

Reprogramming the Unlocking Function (If Equipped)

You can enable the two-stage unlocking function allowing you to unlock only the driver door when you touch the unlock sensor.

Press and hold both the lock and unlock buttons on the remote control for four seconds to disable or enable two-stage unlocking.

If you program the unlocking function so that only the driver door unlocks, you can unlock all of the other doors from inside your vehicle using the power door lock control. You can unlock individual doors by pulling the interior door handles on those doors.

Key Detection Alert

Displays a message in the instrument cluster if no valid key is detected, when you exit your vehicle with a key, after the last front door is closed and your keyless vehicle is in run, indicating your vehicle is still on. An audible alert sounds if you have driven the vehicle and reached a speed of 16 mph (25 km/h) and the above mentioned conditions are met.

You can switch the audible alert on or off.

1. From the settings menu, press Vehicle. See **Center Display** (page 516).
2. Switch Key Detection Alert On or Off.

USING KEYLESS ENTRY

Unlocking the Doors



With your passive key within 3 ft (1 m) of your vehicle, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle to unlock, being careful not to touch the lock sensor at the same time or pull on the door handle too quickly. The intelligent access system requires a brief delay to authenticate your passive key.

Keyless Entry

Locking the Doors



With your passive key within 3 ft (1 m) of your vehicle, touch the outer door handle lock sensor for approximately one second to lock, being careful not to touch the unlock sensor on the back of the door handle at the same time. After locking, you can immediately pull on the door handle to confirm locking occurred without inadvertently unlocking.

KEYLESS ENTRY – TROUBLESHOOTING

KEYLESS ENTRY – FREQUENTLY ASKED QUESTIONS

Why does the keyless entry system not function?

If the system does not function it may be limited. See **Keyless Entry Limitations** (page 81). If the system still does not function use the remote control or the key blade to lock and unlock your vehicle.

Why can I not lock my vehicle?

If you electronically lock your vehicle with a rear door or the tailgate open, the system searches for a passive key inside your vehicle after you close the last door. If the system detects a key, all doors unlock indicating that a key is inside. Your vehicle locks if another passive key is within the detection range after you close the last door.

Walk Away Lock

WHAT IS WALK AWAY LOCK

Walk away lock is a locking feature that locks the vehicle when you walk away from it with the passive key or authorized phone, or you stay near the vehicle for about two and a half minutes.

HOW DOES WALK AWAY LOCK WORK

Walk away lock locks all the doors when all of the following are met:

- The vehicle is off.
- All doors, hood and luggage compartments have been closed and unlocked.
- Any passive key or authorized phone is not inside the vehicle.
- All passive keys or authorized phones leave the approach detection zone of the vehicle or more than two and a half minutes has elapsed after closing the door.

WALK AWAY LOCK LIMITATIONS

Walk away lock does not lock all the doors when any of following occur:

- The vehicle is on.
- All doors are closed and locked.
- Any of the doors, hood or luggage compartments are open.
- Any passive key or authorized phone is inside the vehicle.

SWITCHING WALK AWAY LOCK ON AND OFF

1. From the settings menu, press Vehicle. See **Center Display** (page 520).

2. Press Locks.
3. Switch Walk Away Lock on or off.

SWITCHING WALK AWAY LOCK AUDIBLE FEEDBACK ON AND OFF

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Press Locks.
3. Press Walk Away Lock.
4. Switch Audible Feedback on or off.

Easy Entry and Exit - Vehicles With: Driver Memory Seat

HOW DOES EASY ENTRY AND EXIT WORK

Easy entry and exit moves the driver seat rearward and the steering column up when you switch the ignition off. The driver seat and steering column return to their previous positions when you switch the ignition on.

Note: Depending on your vehicle, the column may move up and in.

SWITCHING EASY ENTRY AND EXIT ON AND OFF

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Press Easy Entry/Exit.

If you press any adjustment or memory button when in easy exit mode, the system cancels the operation.

Tailgate - Vehicles With: Manual Tailgate

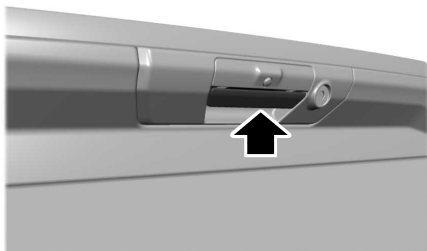
TAILGATE PRECAUTIONS



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

OPENING THE TAILGATE

OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE



Pull up on the handle to release the tailgate.

Note: You may need to unlock the tailgate first.

REMOVING AND INSTALLING THE TAILGATE



WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.

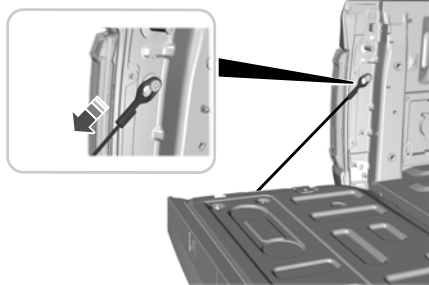
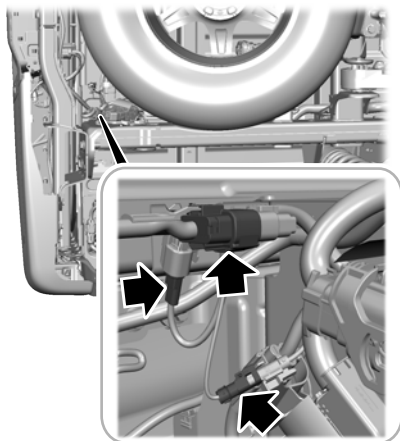


WARNING: The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

Note: Before removing the tailgate, make sure the tailgate removal kit with the protective caps is in the glove compartment. If it is not, one can be provided free of charge by your authorized dealer. Failure to install the protective caps results in damage to the electrical system not covered by the vehicle warranty.

Note: Skip to Step 4 if your vehicle does not have power door locks.

Tailgate - Vehicles With: Manual Tailgate



1. Unlatch the tailgate.
2. Disconnect the power door locks in-line connector. It is under the pickup box on the right-hand side of the vehicle near the spare tire.
3. Install a protective cap on the in-line connector portion that remains under the pickup box.
4. Partially lower the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.
5. Lower the tailgate.

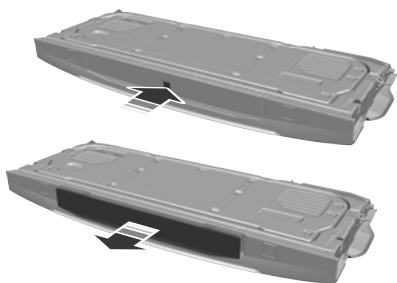
6. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
7. Disconnect the other cable.
8. Lift the tailgate to 45 degrees from the horizontal position.
9. Lift the right-hand side off its hinge.
10. Lift the tailgate to 80 degrees from the horizontal position.
11. Remove the tailgate from the left-hand side hinge by sliding it to the right.
12. Install the tailgate in reverse order.

TAILGATE STEP (IF EQUIPPED)

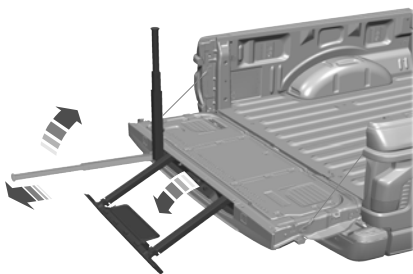
ACCESSING THE TAILGATE STEP

1. Lower the tailgate.
2. Push the button in the center of the step moulding. The step pops out slightly.

Tailgate - Vehicles With: Manual Tailgate



3. Pull the step out fully. Lower the step to its lowest position.



4. Pull the yellow handle stop backward out of the tailgate until it fully extends.
5. To lock the handle in place, rotate the handle up from the horizontal to the vertical position until you hear a click.

Note: Do not tow with the step or grab handle.

Replace the slip resistance tape or grab handle moulding if it appears worn or damaged.

To reduce the risk of falling:

- Only operate the step when your vehicle is on a level surface.
- Only operate the step in areas with sufficient lighting.

- Make sure you use the grab handle when climbing on the step.
- Do not use the step with bare feet.
- Make sure the step is clean before use.
- Keep the step load below the total maximum load of 350 lb (159 kg).

STOWING THE TAILGATE STEP

1. Press the yellow button on the handle to lower and then press the yellow lever at the bottom of the handle to unlock. Rotate the handle down from the vertical to the horizontal position and push it into the tailgate.
2. Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

Note: Make sure to close and fully latch the step before moving your vehicle. Do not drive with the step or grab handle open.

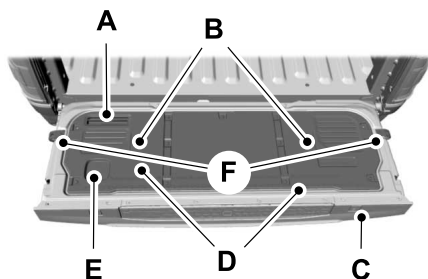
Note: The power tailgate cannot close if the step is open. A warning message appears and a tone sounds. After stowing the step the power close function is restored.

TAILGATE WORK SURFACE (IF EQUIPPED)

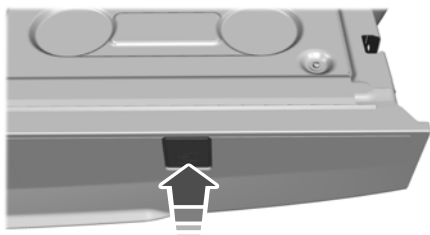
The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.

Tailgate - Vehicles With: Manual Tailgate



- A Tablet stand.
- B Tool inset.
- C Clamp pocket.
- D Standard and metric ruler.
- E Cup holder.
- F Tailgate anchors.



The tailgate top cap moulding contains clamp pockets that allows you to secure work material.

Note: *Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.*

Note: *When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.*

Tailgate - Vehicles With: Power Tailgate

TAILGATE PRECAUTIONS



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

OPENING THE TAILGATE

OPENING THE TAILGATE FROM INSIDE YOUR VEHICLE

The vehicle must be in park (P) to operate the power tailgate.



Press the button on the instrument panel.

Note: A tone sounds while the tailgate opens.

Note: The tailgate stops and reverses if it detects an obstruction when opening.

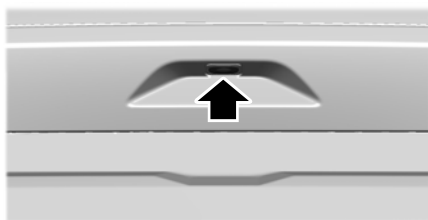
Note: An alert sounds if the electronic tailgate is in manual mode.

Note: A pop-up message appears on the touchscreen if the tailgate is in manual mode asking if you want to change back to power mode.

OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

1. Unlock the vehicle with the remote control, power door unlock control or your phone as a key device.

Note: If an authorized device is within 3 ft (1 m) of the tailgate, the tailgate unlocks when you press the tailgate release button.



2. Press the button on the middle of the tailgate.

OPENING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

CLOSING THE TAILGATE

CLOSING THE TAILGATE FROM INSIDE YOUR VEHICLE



Press the button on the instrument panel.

Note: The tailgate does not close with the tailgate step ajar. A stow step message displays on the instrument panel.

CLOSING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

Note: The tailgate does not close with the tailgate step ajar. A stow step message displays on the instrument panel.

Tailgate - Vehicles With: Power Tailgate

CLOSING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

REMOVING AND INSTALLING THE TAILGATE

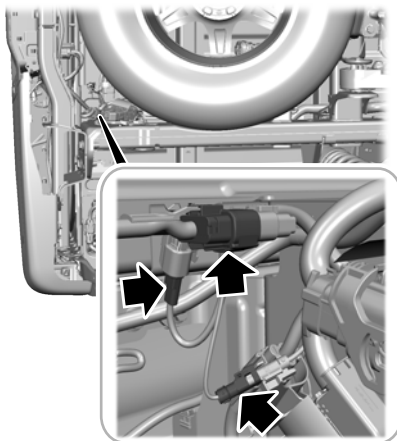


WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.



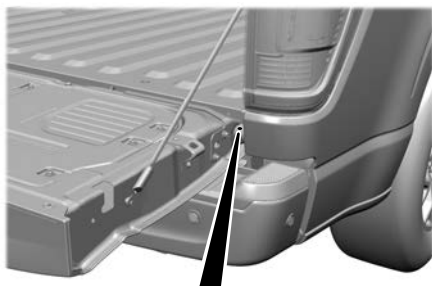
WARNING: The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

Note: Before removing the tailgate, make sure the tailgate removal kit with the protective caps is in the glove compartment. If it is not, one can be provided free of charge by your authorized dealer. Failure to install the protective caps results in damage to the electrical system not covered by the vehicle warranty.



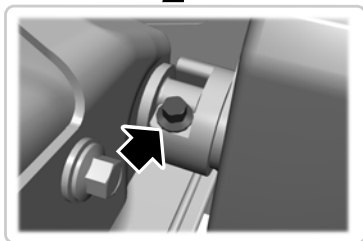
1. Put the tailgate into manual mode by accessing the vehicle settings using the touchscreen.
2. Open the tailgate.
3. Disconnect the power door locks in-line connector located under the pickup box on the right-hand side of the vehicle near the spare tire.
4. Install the protective cap on the in-line connector portion that remains under the pickup box.
5. Partially raise the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.
6. Fully lower the tailgate.

Tailgate - Vehicles With: Power Tailgate

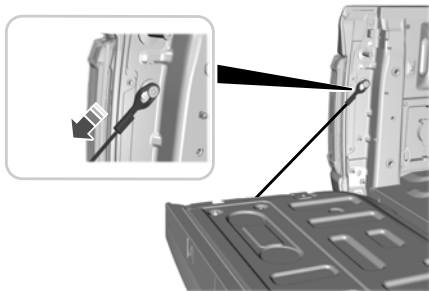


12. Lift the tailgate to 80 degrees from the horizontal position.
13. Remove the tailgate from the left-hand side hinge by sliding it to the right.
14. Install the tailgate in reverse order.

Note: After reinstalling the tailgate it is important to reinstall the retaining screw to the recommended torque, 7 lb.ft (10 Nm). Failure to install the retaining screw can cause the tailgate to detach.



7. Remove the retaining screw.

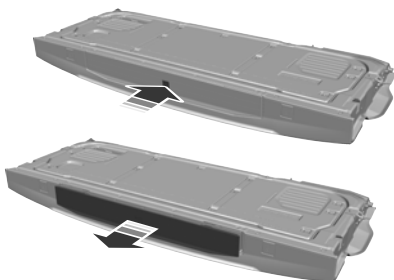


8. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
9. Disconnect the other cable.
10. Lift the tailgate to 45 degrees from the horizontal position.
11. Lift the right-hand side off its hinge.

TAILGATE STEP (IF EQUIPPED)

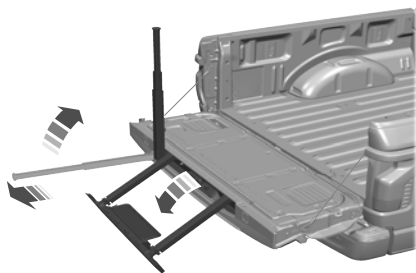
ACCESSING THE TAILGATE STEP

1. Lower the tailgate.
2. Push the button in the center of the step moulding. The step pops out slightly.



3. Pull the step out fully. Lower the step to its lowest position.

Tailgate - Vehicles With: Power Tailgate



4. Pull the yellow handle stop backward out of the tailgate until it fully extends.
5. To lock the handle in place, rotate the handle up from the horizontal to the vertical position until you hear a click.

Note: Do not tow with the step or grab handle.

Replace the slip resistance tape or grab handle moulding if it appears worn or damaged.

To reduce the risk of falling:

- Only operate the step when your vehicle is on a level surface.
- Only operate the step in areas with sufficient lighting.
- Make sure you use the grab handle when climbing on the step.
- Do not use the step with bare feet.
- Make sure the step is clean before use.
- Keep the step load below the total maximum load of 350 lb (159 kg).

STOWING THE TAILGATE STEP

1. Press the yellow button on the handle to lower and then press the yellow lever at the bottom of the handle to unlock. Rotate the handle down from the vertical to the horizontal position and push it into the tailgate.

2. Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

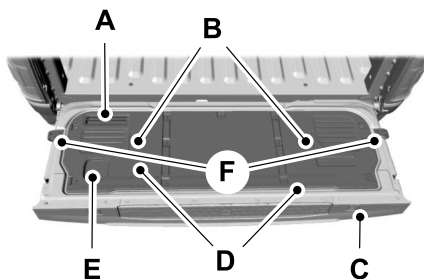
Note: Make sure to close and fully latch the step before moving your vehicle. Do not drive with the step or grab handle open.

Note: The power tailgate cannot close if the step is open. A warning message appears and a tone sounds. After stowing the step the power close function is restored.

TAILGATE WORK SURFACE (IF EQUIPPED)

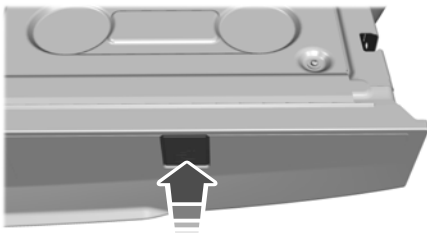
The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.



- A Tablet stand.
- B Tool inset.
- C Clamp pocket.
- D Standard and metric ruler.
- E Cup holder.
- F Tailgate anchors.

Tailgate - Vehicles With: Power Tailgate



The tailgate top cap moulding contains clamp pockets that allows you to secure work material.

Note: *Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.*

Note: *When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.*

TAILGATE – TROUBLESHOOTING

TAILGATE – INFORMATION MESSAGES

Message	Details
Tailgate Ajar	The tailgate is not completely closed.
Power Tailgate Stow Step	You need to stow the tailgate step before the power tailgate can close.
Shift to Park to operate tailgate	To open the tailgate you need to be in park or reverse below 2 mph (4 km/h) To close the tailgate you need to be at 2 mph (4 km/h) or below.

Tailgate - Vehicles With: Power Tailgate

TAILGATE – FREQUENTLY ASKED QUESTIONS

Why will my power tailgate not open?

- Make sure the tailgate is in power mode.
- Make sure the vehicle is in park (P) or the vehicle speed is less than 2.5 mph (4 km/h).
- The tailgate does not close if your vehicle speed is at or above 2.5 mph (4 km/h).
- Make sure nothing is obstructing the tailgate path and or causing resistance such as tonneau cover or other aftermarket accessory, freezing conditions or being parked downhill.
- If you have continued issues, the battery voltage may be low or other system issues. Have your vehicle checked as soon as possible.

Why will my power tailgate not close?

- Make sure the tailgate is in power mode.
- Make sure the ignition is on and the vehicle is in park (P) or the vehicle speed is less than 2.5 mph (4 km/h).
- The tailgate does not close if your vehicle speed is at or above 2.5 mph (4 km/h).
- Make sure nothing is obstructing the tailgate path and or causing resistance such as tonneau cover or other aftermarket accessory, freezing conditions or being parked downhill.
- If you have continued issues, the battery voltage may be low or other system issues. Have your vehicle checked as soon as possible.

Security

PASSIVE ANTI-THEFT SYSTEM

WHAT IS THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system prevents someone from starting your vehicle with an incorrectly coded key.

Note: Do not leave a duplicate coded key in your vehicle. Always take the keys and lock all the doors when leaving your vehicle.

HOW DOES THE PASSIVE ANTI-THEFT SYSTEM WORK

The passive anti-theft system arms when you switch your vehicle off.

It disarms when you switch your vehicle on with a correctly coded key.

Note: The system is not compatible with non-Ford aftermarket remote start systems.

Note: Do not leave a duplicate coded key in your vehicle. Always take the keys and lock all doors when leaving your vehicle.

ANTI-THEFT ALARM SYSTEM

WHAT IS THE ANTI-THEFT ALARM SYSTEM

The anti-theft alarm system warns you of an unauthorized entry to your vehicle.

HOW DOES THE ANTI-THEFT ALARM SYSTEM WORK

When armed, the anti-theft alarm is triggered in any of the following ways:

- Opening a door, the tailgate or hood without a correctly coded key or remote control.
- If you turn the power on without a correctly coded key.
- Disconnecting the battery.
- Disconnecting the trailer. See **Connecting a Trailer** (page 351).

Any further attempts to carry out one of the above, sounds the alarm again.

If the anti-theft alarm is triggered, the alarm horn sounds for 30 seconds and the turn signals flash for five minutes.

WHAT IS THE PERIMETER ALARM

The perimeter alarm is designed to detect unauthorized access to your vehicle.

ARMING THE ANTI-THEFT ALARM SYSTEM

The alarm is ready to arm when you switch your vehicle off.

Lock your vehicle with your remote control to arm the alarm.

DISARMING THE ANTI-THEFT ALARM SYSTEM

Disarm the alarm by performing any of the following actions:

- Unlock the doors or luggage compartment with the remote control.
- Switch your vehicle on or start your vehicle.

Security

SECURITY – TROUBLESHOOTING

SECURITY – INFORMATION MESSAGES

Message	Details
No Key Detected	The system has not detected a correctly coded key.
Starting System Fault	The system has malfunctioned. Have your vehicle checked as soon as possible.
Vehicle Alarm To Stop Alarm, Start Vehicle.	Displays when the alarm has been triggered due to unauthorized entry.
Alarm	

SECURITY – FREQUENTLY ASKED QUESTIONS

What should I do if there is a potential alarm problem with my vehicle?

- Take all remote controls to an authorized dealer if there is a potential alarm problem with your vehicle.

What should I do if my vehicle is unable to start with a correctly coded key?

- Have your vehicle checked as soon as possible.

Power Running Boards (If Equipped)

POWER RUNNING BOARD PRECAUTIONS



WARNING: Do not step on a running board that is moving or not fully deployed. Failure to follow this instruction may result in personal injury.



WARNING: Switch off the running boards before jacking or placing any object under your vehicle. Failure to follow this instruction may result in personal injury or property damage.



WARNING: Never place your hands or feet near a moving running board. Failure to follow this instruction may cause personal injury.

Note: The power running boards could be exposed to factors such as ice, mud, or rocks, causing the running boards to not deploy or stow properly. The power running boards resume normal operation once the mechanical device that allows movement of the running boards is cleaned and lubricated following the maintenance instructions.

POWER RUNNING BOARD SETTINGS

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Press Easy Entry/Exit.
3. Press Power Running Board.
4. Press a setting.

Running Boards (Modes)

Note: When the vehicle speed is more than 3 mph (5 km/h), the option to select the modes disables, to avoid unintended operation.

Note: The power running boards reverse direction and move to the end of travel if they encounter an object when moving. Keep the power running boards and brackets clean for optimum performance.

Off

The power running boards remain stowed, regardless of door position.

Auto

The power running boards deploy when you approach your vehicle with a remote control, unlock the door or open the door.

The power running boards stow:

- After a few seconds when you close the doors.
- Instantly after you close and lock the doors.
- If you unlock the door but do not open it, after the timeout.
- If you have switched **Approach detection** on and do not open a door before the **Auto Timer** setting expires.
- When the vehicle speed is more than 3 mph (5 km/h).

Note: When you select this mode, an option displays that allows you to select how long the running boards stay deployed without opening the door.

Out

The power running boards remain deployed, regardless of door position. The power running boards stow when the vehicle speed is more than 3 mph (5 km/h), and the mode changes to **Auto**. You need to select **Out** mode again if you want the power running boards to stay deployed at the end of each trip.

Power Running Boards (If Equipped)

POWER RUNNING BOARDS – TROUBLESHOOTING

POWER RUNNING BOARDS – FREQUENTLY ASKED QUESTIONS

Why are my power running boards not deploying and/or stowing as expected?

- The power running boards may produce unwanted noises, move in and out randomly, move slowly, or get stuck mid-travel when the power running boards mechanism has trapped debris such as mud, dirt, snow, ice, and/or salt. If this happens, follow the maintenance procedure below.

What maintenance should my power running boards have?

- Set the running boards to the deployed position by selecting the out mode. Wash the system, in particular the front and rear hinge arms, with a high-pressure car wash wand. Avoid using a wand that is not designed for car wash use, as excessive water pressure could damage nearby components.
- Apply Motorcraft penetrating and lock lubricant to clean the bushing locations on both running board hinges. This removes any embedded rust or debris that pressure washing may not have removed. If any leftover debris or rust is present after using the penetrating lubricant, use a pressure washer to remove it.
- To help prevent power running board deployment issues, use lithium grease to help keep debris away from the moving parts of the running board. Apply Motorcraft® multi-purpose grease on each bushing location and the motor output shaft.

- Remember to properly clean the power running boards every time you notice slow movement or improper behavior. Apply multi-purpose grease to the mechanism every 6 months.

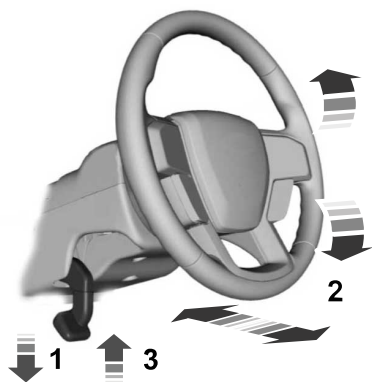
Steering Wheel

ADJUSTING THE STEERING WHEEL - VEHICLES WITH: MANUAL ADJUSTABLE STEERING COLUMN



WARNING: Do not adjust the steering wheel when your vehicle is moving. Failure to follow this instruction could result in the loss of vehicle control, personal injury or death.

Note: Make sure that you are sitting in the correct position. See **Sitting in the Correct Position** (page 152).



1. Unlock the steering column.
2. Adjust the steering wheel to the position you prefer.
3. Lock the steering column.

ADJUSTING THE STEERING WHEEL - VEHICLES WITH: POWER ADJUSTABLE STEERING COLUMN



WARNING: Do not adjust the steering wheel when your vehicle is moving.

Note: Make sure that you are sitting in the correct position. See **Sitting in the Correct Position** (page 152).



Press the top or bottom of the control to move the steering wheel up or down.

Press the front or rear of the control to move the steering wheel in or out.

You can save and recall the steering wheel position with the memory function. See **Recalling a Preset Position** (page 167).

Steering Wheel

RESETTING THE STOPPING POSITION - VEHICLES WITH: POWER ADJUSTABLE STEERING COLUMN

Note: The steering wheel stops when it detects an obstruction. This sets a new stopping position.

To reset the steering column to its normal stopping position:

1. Confirm there is nothing obstructing the motion of the steering column.
2. Press and hold the steering column control until the steering column stops moving.
3. Press the steering column control again.

Note: The steering column may start to move again.

4. When the steering column stops, continue holding the control for a few seconds.
5. Repeat for each direction, as necessary.

HORN



Press on the center of the steering wheel near the horn icon to activate the horn.

SWITCHING THE HEATED STEERING WHEEL ON AND OFF - VEHICLES WITH: HEATED STEERING WHEEL



WARNING: Use caution when using the heated steering wheel if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, exhaustion or other physical conditions. Failure to follow this instruction could result in personal injury, especially if the heated steering wheel is used for long periods of time.



To activate the heated steering wheel, press the button on the touchscreen. An indicator illuminates when the heated steering wheel is on. To turn it off, press the heated steering wheel button again.

Note: The vehicle must be running to use the heated steering wheel.

Note: A sensor regulates the temperature of the steering wheel.

Note: The heated steering wheel may remain on after remote starting your vehicle, depending on the remote start settings. It may also turn on when you start your vehicle if it was on the last time the vehicle was switched off.

Note: In warm temperatures, the steering wheel quickly reaches its maximum temperature and the system reduces the current to the heating element. This could cause you to think that the system has stopped working but it has not. This is normal.

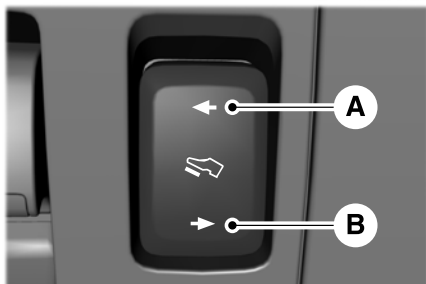
Adjustable Pedals (If Equipped)

ADJUSTING THE PEDALS



WARNING: Do not use the pedal adjustment controls when the vehicle is moving. Failure to follow this instruction could result in personal injury or death.

Your control is on the left-hand side of the steering column or on the instrument panel.



- A. Farther away from you.
- B. Closer to you.

You can save and recall the pedal positions with the memory feature. See **Memory Function** (page 167).

Wipers and Washers

WIPERS

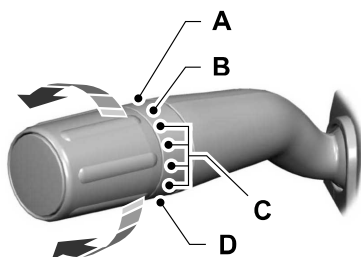
WIPER PRECAUTIONS

Do not operate the wipers on a dry windshield. This could scratch the glass or damage the wiper blades. Use the windshield washers before wiping a dry windshield.

Fully defrost the windshield before you switch the windshield wipers on.

Switch the windshield wipers off before entering a car wash.

SWITCHING WINDSHIELD WIPERS ON AND OFF



- A High-speed wipe.
- B Low-speed wipe.
- C Intermittent wipe.
- D Off.



Use the rotary control.

AUTOWIPERS (IF EQUIPPED)

WHAT ARE AUTOWIPERS

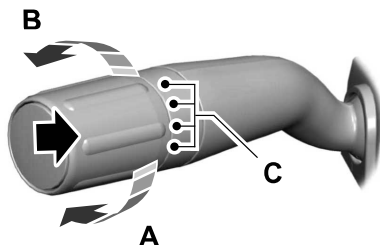
Autowipers turns on and controls the speed and frequency of the windshield wipers.

AUTOWIPERS SETTINGS - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Vehicle.
2. Press Wipers.
3. Switch Rain sensing on or off.

Note: When you switch the feature off, the wipers do not operate based on the rain sensor. When you switch on the windshield wipers to the intermittent wipe position with the feature off, the wipers use the wipe speed set by the rotary control.

ADJUSTING THE SENSITIVITY OF THE RAIN SENSOR



- A Low sensitivity.
- B High sensitivity.
- C Intermittent wipe/Autowipers.

Use the rotary control to set the rain sensor sensitivity.

Wipers and Washers

Note: Use intermittent wipe positions to adjust the rain sensor sensitivity. See **Switching Windshield Wipers On and Off** (page 103).

When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield.

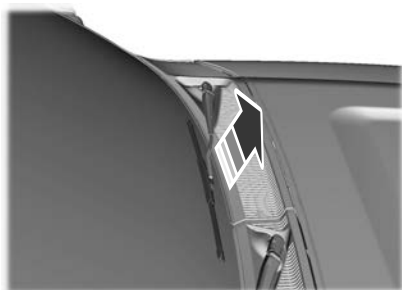
When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield.

CHECKING THE WIPER BLADES



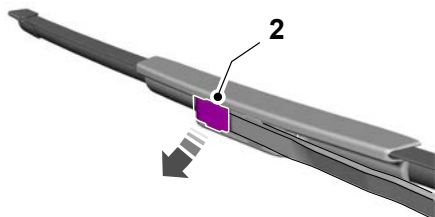
Run the tip of your fingers over the edge of the blade to check for roughness.

REPLACING THE FRONT WIPER BLADES

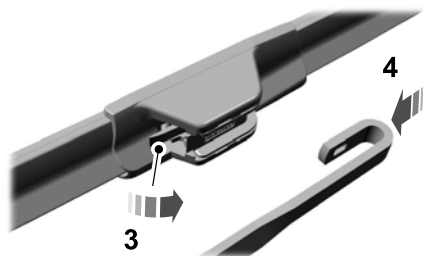


1. Pull the wiper blade and arm away from the glass.

Note: Do not hold the wiper blade to lift the wiper arm.



2. Lift the wiper blade primary locking clip.



3. Press the wiper blade secondary locking clip.
4. Remove the wiper blade.

Note: Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.

5. To install, reverse the removal procedure.

Note: Make sure that the wiper blade locks into place.

Wipers and Washers

WASHERS

WASHER PRECAUTIONS



WARNING: If you operate your vehicle in temperatures below 41°F (5°C), use washer fluid with antifreeze protection. Failure to use washer fluid with antifreeze protection in cold weather could result in impaired windshield vision and increase the risk of injury or accident.

Do not operate the washers when the washer reservoir is empty. This could cause the washer pump to overheat.

Keep the outside of the windshield clean. The rain sensor is very sensitive and the wipers may operate if dirt, mist or insects hit the windshield.

USING THE WINDSHIELD WASHER



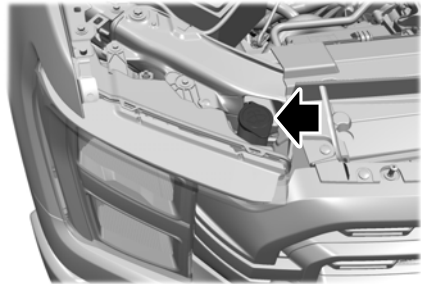
Press and hold the button at the end of the lever to operate the windshield washer.

Note: A courtesy wipe occurs a short time after the wipers stop to clear any remaining washer fluid when switched on. See **Switching the Courtesy Wipe On and Off** (page 105).

SWITCHING THE COURTESY WIPE ON AND OFF

1. From the settings menu, press Vehicle.
2. Press Wipers.
3. Switch Courtesy wipe on or off.

ADDING WASHER FLUID



WASHER FLUID SPECIFICATION

Capacities

Variant	Quantity
All.	Fill as required.

Wipers and Washers

Materials

Name	Specification
Motorcraft® Premium Windshield Wash Concentrate with Bitterant(U.S.) Motorcraft® Premium Quality Windshield Washer Fluid -35 °C / Liquide lave-glace de haute qualité - 35 °C Motorcraft®(Canada) ZC-32-B2(U.S.) CXC-37-M(Canada)	WSS-M14P19-A

WIPERS AND WASHERS VIDEOS

[Improving Your Windshield Wiper Performance Video Link](#)

[Courtesy Wipe Video Link](#)

WIPERS AND WASHERS – TROUBLESHOOTING

WIPERS AND WASHERS – WARNING LAMPS



Illuminates when the windshield washer fluid is low.

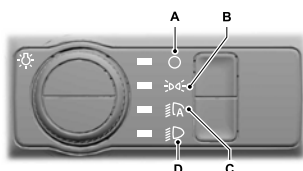
WIPERS AND WASHERS – FREQUENTLY ASKED QUESTIONS

Why are there streaks and smears on the windshield?

- The wiper blades could be dirty, worn or damaged. Check the wiper blades. See **Checking the Wiper Blades** (page 104). If the wiper blades are dirty, clean them with washer fluid or water applied with a soft sponge or cloth. If the wiper blades are worn or damaged, install new ones. See **Replacing the Front Wiper Blades** (page 104).

Exterior Lighting

EXTERIOR LIGHTING CONTROL



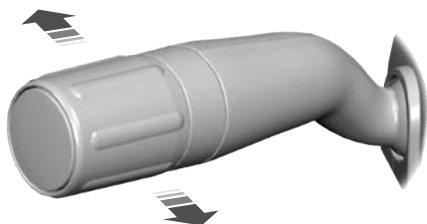
- A Lamps off.
- B Parking lamps on.
- C Autolamps on.
- D Headlamps on.

Rotate the control to make a selection.

Note: The lighting control defaults to autolamps every time you switch your vehicle on.

HEADLAMPS

USING THE HIGH BEAM HEADLAMPS



Push the lever away from you to switch the high beams on.

Push the lever forward again or pull the lever toward you to switch the high beams off.

Slightly pull the lever toward you and release it to flash the headlamps.

Note: Continuous activation only occurs with the headlamps on.

SWITCHING HEADLAMP EXIT DELAY ON AND OFF

To switch headlamp exit delay on, pull the turn signal lever toward you when the headlamps are off and the ignition is off. A short tone sounds when the system is on.

To switch headlamp exit delay off, pull the turn signal lever toward you again or switch your vehicle on.

Note: The headlamps turn off after three minutes with any door open or 30 seconds after the last door closes.

HEADLAMP INDICATORS

Lamps On



Illuminates when you switch the low beam headlamps or the parking lamps on.

Headlamp High Beam



Illuminates when you switch the high beam headlamps on.

Exterior Lighting

HEADLAMPS – TROUBLESHOOTING

HEADLAMPS – FREQUENTLY ASKED QUESTIONS

Why is there condensation in the headlamps?

- Headlamps have vents to accommodate normal changes in air pressure. Condensation can be a natural by-product of this design. When moist air enters the lamp assembly through the vents, there is a possibility that condensation can occur when the temperature is cold. When normal condensation occurs, a fine mist can form on the interior of the lens. The fine mist eventually clears and exits through the vents during normal operation.

How much condensation is acceptable?

- The presence of a fine mist, for example no streaks, drip marks or large droplets. A fine mist covers less than 50% of the lens.

How long does it take for the acceptable condensation to clear?

- Clearing time can take as long as 48 hours under dry weather conditions.

How much condensation is unacceptable?

- A water puddle inside the lamp. Streaks, drip marks or large droplets present on the interior of the lens.

What should I do if unacceptable condensation is present?

- Have your vehicle checked as soon as possible.

Why do my headlamps turn off when I have them switched on when I switch my vehicle off?

- The battery saver turns the headlamps off after a short period of time after you switch your vehicle off.

AUTOLAMPS

WHAT ARE AUTOLAMPS



WARNING: The system does not relieve you of your responsibility to drive with due care and attention. You may need to override the system if it does not turn the headlamps on in low visibility conditions, for example daytime fog.

Autolamps turn the headlamps on in low light situations or when the windshield wipers operate.

AUTOLAMP SETTINGS

Autolamp Exit Delay

You can adjust the amount of time the autolamps remain on after you switch off your vehicle. Use the touchscreen to choose a delay setting.

- From the settings menu, press Vehicle.
- Press Lighting.
- Press Autolamp Delay.
- Select a setting.

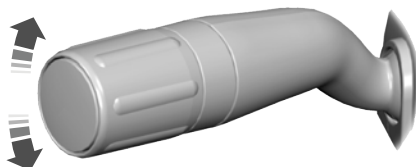
Note: If the setting is off, the external lamps switch off immediately when you shut down your vehicle.

Note: You can pull the turn signal toward you to manually switch off the autolamp exit delay.

Exterior Lighting

EXTERIOR LAMPS

USING THE TURN SIGNAL LAMPS



Push the lever up or down to switch the turn signal lamps on.

Set the lever to the middle position to switch the turn signal lamps off.

Note: Tap the lever up or down to make the turn signal lamps flash three times.

Turn Signal Lamp Indicator



It flashes when you switch the turn signal lamps on.

Note: An increase in the rate of flashing warns of a failed turn signal lamp.

SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF - VEHICLES WITH: CONFIGURABLE DAYTIME RUNNING LAMPS/15 INCH SCREEN



WARNING: The daytime running lamps system does not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Press Lighting.
3. Switch Daytime Running Lights on or off.

The daytime running lamps turn on when all of the following occur:

- You switch the system on.
- You switch the vehicle on.
- The transmission is not in park (P) for vehicles with automatic transmissions or you release the parking brake for vehicles with manual transmissions.
- The lighting control is in the autolamps position.
- The headlamps are off.

Note: Other lighting control positions do not turn on the daytime running lamps.

Exterior Lighting

SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF - VEHICLES WITH: CONFIGURABLE DAYTIME RUNNING LAMPS/12 INCH SCREEN



WARNING: The daytime running lamps system may not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

1. From the settings menu, press Vehicle.
2. Press Lighting.
3. Switch the daytime running lights on or off.

The daytime running lamps turn on when all of the following occur:

- You switch the system on.
- You switch the vehicle on.
- The transmission is not in park (P) for vehicles with automatic transmissions or you release the parking brake for vehicles with manual transmissions.
- The lighting control is in the autolamps position.
- The headlamps are off.

Note: Other lighting control positions do not turn on the daytime running lamps.

SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF - VEHICLES WITH: DAYTIME RUNNING LAMPS (DRL)



WARNING: The daytime running lamps system may not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

Daytime running lamps are always on unless you switch on the headlamps or your vehicle is in park (P).

SWITCHING THE CARGO LAMPS ON



Press the button in the rear cargo box to switch the cargo lamps on and off.

SWITCHING WELCOME LIGHTING ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

The system turns on the exterior lamps when you approach your vehicle with an authenticated device, unlock your vehicle or interact with any of the doors. If you open or close any door, the lamps stay on for a short period of time to provide courtesy lighting.

Note: Welcome lighting still displays when you use your remote control to unlock your vehicle or interact with any of the doors.

To switch the system on or off:

1. Press Settings on the touchscreen.
2. Press Vehicle.

Exterior Lighting

3. Press Lighting.
4. Switch welcome lighting on or off.

Note: Depending on your vehicle's configuration, you may not have the option to switch the feature on and off.

To conserve power, the system may not work when you are approaching your vehicle if:

- The 12-volt battery is low.
- The system was triggered 10 times prior to starting the vehicle.
- The vehicle is left unused for a few days.

SWITCHING WELCOME LIGHTING ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

The system turns on the exterior lamps when you approach your vehicle with an authenticated device, unlock your vehicle or interact with any of the doors. If you open or close any door, the lamps stay on for a short period of time to provide courtesy lighting.

Note: Welcome lighting still displays when you use your remote control to unlock your vehicle or interact with any of the doors.

To switch the system on or off:

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Press Lighting.
3. Switch Welcome Lighting on or off.

Note: Depending on your vehicle's configuration, you may not have the option to switch the feature on and off.

To conserve power, the system may not work when you are approaching your vehicle if:

- The 12-volt battery is low.
- The system was triggered 10 times prior to starting the vehicle.
- The vehicle is left unused for a few days.

EXTERIOR LAMPS ON AUDIBLE WARNING

Sounds when you open the driver door and the exterior lamps are on.

EXTERIOR ZONE LIGHTING

WHAT IS EXTERIOR ZONE LIGHTING

Exterior zone lighting divides the exterior lighting into zones and allows you to switch them on and off to provide lighting around the perimeter of your vehicle.

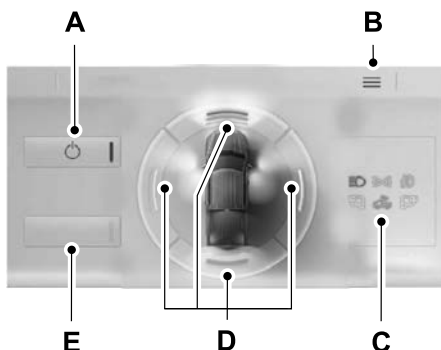
USING THE EXTERIOR ZONE LIGHTING - VEHICLES WITH: 12 INCH SCREEN

1. Press **Features** on the touchscreen.
2. Press **Zone Lighting**.

Exterior Lighting

USING THE EXTERIOR ZONE LIGHTING - VEHICLES WITH: 15 INCH SCREEN

From the apps menu, press Zone Lighting. See **Center Display** (page 520).



- A On and off button.
- B Settings menu.
- C Exterior lamp indicators.
- D Individual zones on and off.
- E All zones on and off.

You can use zone lighting when your vehicle is on or off. When it is off, the lighting turns off after a certain period of time.

You can also use individual zone controls to switch on each zone.

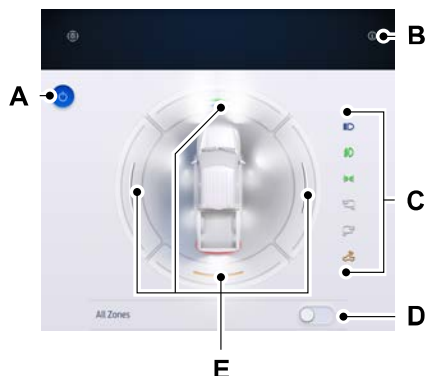
Note: Make sure to remove exterior lighting covers when using zone lighting.

Note: When your vehicle is off and the timer has one minute remaining, the turn signals flash six times.

Note: Indicators on the touchscreen illuminate when the lights outside of the zone lighting control are on.

Note: You can remotely control the zone lighting using the Ford mobile app.

Note: Vehicles without spot lamps only have two zones.



- A On and off button.
- B Contextual help.
- C Exterior lamp indicators.
- D All zones on and off.
- E Individual zones on and off.

You can use zone lighting when your vehicle is on or off. When it is off, the lighting turns off after a certain period of time.

You can also use individual zone controls to switch on each zone.

Note: Make sure to remove exterior lighting covers when using zone lighting.

Note: When your vehicle is off and the timer has one minute remaining, the turn signals flash six times.

Exterior Lighting

Note: Indicators on the touchscreen illuminate when the lights outside of the zone lighting control are on.

Note: You can remotely control the zone lighting using the Ford mobile app.

Note: Vehicles without spot lamps only have two zones.

Zone Lighting Settings

Scroll down within the zone lighting application to access zone lighting settings.

Enable Autolamp Override

This setting allows the vehicle to override the autolamps when zone lighting is on.

When you access zone lighting for the first time, you can choose this setting. You can change this setting at any time.

Include Reverse Lamps

This setting turns the reverse lamps on when you switch the rear lighting zone on.

Switch this setting off if you have a backup alarm installed to prevent the reverse lamps from turning on and sounding the alarm when using zone lighting.

EXTERIOR ZONE LIGHTING SETTINGS - VEHICLES WITH: 12 INCH SCREEN

1. Press **Features** on the touchscreen.
2. Press **Zone Lighting**.
3. Press the settings menu in the upper right-hand corner.
4. Press a setting.

Enable Autolamp Override

This setting allows your vehicle to override the autolamps when using zone lighting.

When you access zone lighting for the first time, you can choose this setting. You can change this setting at any time.

Include Reverse Lamps

This setting turns the reverse lamps on when you switch the rear lighting zone on.

Switch this setting off if you have a backup alarm installed to prevent the reverse lamps from turning on and sounding the alarm when using zone lighting.

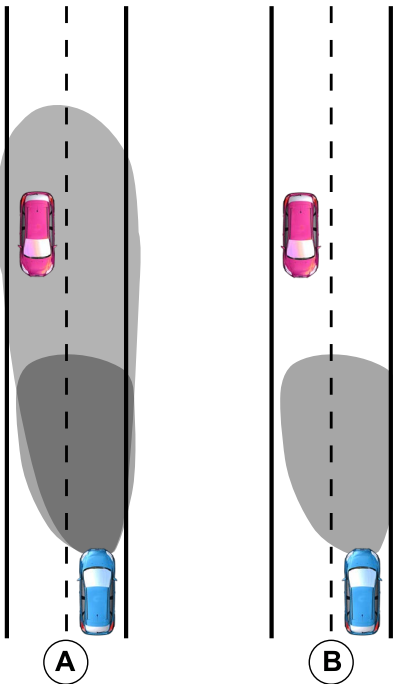
AUTOMATIC HIGH BEAM CONTROL

HOW DOES AUTOMATIC HIGH BEAM CONTROL WORK

Automatic high beam control turns the high beams on if it is dark enough and no other traffic is present. If it detects an approaching vehicle's headlamps or tail lamps, or street lighting ahead, the system turns the high beams off.

A camera sensor, centrally mounted behind the windshield of your vehicle, continuously monitors conditions to turn the high beams on and off.

Exterior Lighting



- A Without automatic high beam control.
- B With automatic high beam control.

AUTOMATIC HIGH BEAM CONTROL PRECAUTIONS



WARNING: The system does not relieve you of your responsibility to drive with due care and attention. You may need to override the system if it does not turn the high beams on or off.



WARNING: The system may not switch the high beams off if the lights of oncoming vehicles are hidden by obstacles, for example guard rails.



WARNING: You may need to override the system when approaching other road users.



WARNING: In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

AUTOMATIC HIGH BEAM CONTROL REQUIREMENTS

The system turns the high beams on if all of the following occur:

- You switch the system on.
- You set the lighting control to the autolamps position.
- The ambient light level is low enough that you require high beams.
- There is no traffic in front of your vehicle.
- The vehicle speed is greater than approximately 25 mph (40 km/h).

AUTOMATIC HIGH BEAM CONTROL LIMITATIONS

The system turns the high beams off if any of the following occur:

- You switch the system off.
- You set the lighting control to any position except autolamps.
- The ambient light level is high enough that you do not require high beams.
- The system detects an approaching vehicle's headlamps or a leading vehicle's tail lamps.

Exterior Lighting

- The system detects severe rain, snow or fog.
- The system detects street lighting.
- The camera has reduced visibility.
- The vehicle speed falls below approximately 19 mph (30 km/h).

Note: The deactivation speed may be lower on curves.

SWITCHING AUTOMATIC HIGH BEAM CONTROL ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Press Lighting.
3. Switch Auto High Beam on or off.

SWITCHING AUTOMATIC HIGH BEAM CONTROL ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

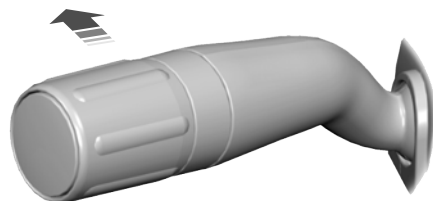
1. From the Settings menu, press Vehicle.
2. Press Lighting.
3. Switch auto high beam on or off.

AUTOMATIC HIGH BEAM CONTROL INDICATORS



Illuminates to confirm when the system is ready to assist.

OVERRIDING AUTOMATIC HIGH BEAM CONTROL



Push the lever away from you to switch the high beams on.

Push the lever away from you again to switch the high beams off.

Push the lever away from you for a third time to switch automatic high beam control back on.

Exterior Lighting

AUTOMATIC HIGH BEAM CONTROL – TROUBLESHOOTING

AUTOMATIC HIGH BEAM CONTROL – INFORMATION MESSAGES

Message	Details
Front Camera Low Visibility Clean Screen	The camera has reduced visibility. Clean the windshield. If the message continues to appear, have your vehicle checked as soon as possible.
Front Camera Temporarily Not Available	The camera has malfunctioned. Wait a short period of time for the camera to cool down. If the message continues to appear, have your vehicle checked as soon as possible.
Front Camera Malfunction Service Required	The camera has malfunctioned. Have your vehicle checked as soon as possible.

ADAPTIVE FRONT LIGHTING (IF EQUIPPED)

HOW DOES ADAPTIVE FRONT LIGHTING WORK

Adaptive front lighting adjusts the headlamps to improve visibility in certain situations.

Note: *There are several types of adaptive front lighting. Availability and activation conditions may vary based on your vehicle.*

Switching Adaptive Front Lighting On or Off

Set the lighting control to the autolamps position to use adaptive front lighting.

Note: *Other lighting control positions do not turn on adaptive front lighting.*

Exterior Lighting

Adaptive Front Lighting Types

Name	Details
Speed Dependent Light Mode	Provides additional light on the road depending on your vehicle speed and weather conditions.
Dynamic Bending Light	Directs the light beam based on your steering around a curve. Additionally, lane markings detected by the front windshield camera and map data also help direct the light beam.
Static Bending Light	Adds lighting at the inside of a curve or corner when you are turning the steering wheel.
Sign Based Light Mode	Activates targeted lighting when certain traffic signs are detected in intersection and roundabout scenarios.

Note: This feature may use map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version. See **Connected Vehicle Settings** (page 492). If your vehicle does not receive automatic updates, take your vehicle to an authorized dealer to receive periodic updates.

EXTERIOR LIGHTING VIDEOS

[Intelligent Three Blink Turn Signal Video Link](#)

[Auto High Beams Video Link](#)

[Configurable Daytime Running Lamps Video Link](#)

Interior Lighting

SWITCHING ALL OF THE INTERIOR LAMPS ON AND OFF

The lamps turn on under the following conditions:

- You open any door.
- You press a button on the remote control.
- You press the all lamps on button on the overhead console.



Press to switch all interior lamps on or off.

SWITCHING THE FRONT INTERIOR LAMPS ON AND OFF



The front interior lamp switches are on the overhead console.

Note: The position of each button on the overhead console depends on your vehicle.

Individual Map Lamps



Press to switch the left-hand individual dome lamp on and off.



Press to switch the right-hand individual dome lamp on and off.

SWITCHING THE REAR INTERIOR LAMPS ON AND OFF



The rear interior lamps may be above the rear seat or above the rear windows.



Press to switch the lamps on or off.

Note: If you switch the rear lamps on through the overhead console, you cannot switch them off with the rear lamp switch.

INTERIOR LAMP FUNCTION

WHAT IS THE INTERIOR LAMP FUNCTION

The interior lamp function switches the courtesy and door lamps on or off.

SWITCHING THE INTERIOR LAMP FUNCTION ON AND OFF



Press to switch the interior lamp function on and off.

Note: The indicator lamp illuminates amber when the door function is off.

Interior Lighting

ADJUSTING THE INSTRUMENT PANEL LIGHTING BRIGHTNESS

The instrument lighting dimmer buttons are on the lighting control.



Repeatedly press one of the buttons to adjust the brightness.



Note: There are six levels of brightness adjustments available during the day and twelve levels of brightness adjustments available at night.

AMBIENT LIGHTING (IF EQUIPPED)

SWITCHING AMBIENT LIGHTING ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press General. See **Center Display** (page 520).
2. Scroll down to the Ambient Lighting menu.
3. Press to switch ambient lighting on or off.

ADJUSTING AMBIENT LIGHTING - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press General. See **Center Display** (page 520).
2. Scroll down to the Ambient Lighting menu.
3. Drag the slider to the desired brightness.

CARGO LAMPS

SWITCHING THE CARGO LAMPS ON AND OFF

There are two overhead lamps in the frunk. The lamps turn on when you open the frunk.



Press the button to switch the frunk lamps on or off.

The frunk lamps turn off after a short period of time to prevent the battery from running out of charge.

Interior Lighting

INTERIOR LIGHTING – TROUBLESHOOTING

INTERIOR LIGHTING – FREQUENTLY ASKED QUESTIONS

Why do my courtesy lamps or interior lamps turn off when I have them switched on when I switch my vehicle off?

- The battery saver turns the courtesy lamps and interior lamps off after a short period of time after you switch your vehicle off.

Windows

OPENING AND CLOSING THE WINDOWS



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.



WARNING: When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.



WARNING: If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.



Press the window control switch to open the window. Lift the window control switch to close the window.

Note: The power windows operate with the ignition on, and for several minutes after you switch the ignition off or until you open a front door.

To reduce wind noise or pulsing noise when one window is open, slightly open the opposite window.

One-Touch Open

Fully press the window control switch and release it. Press again or lift it to stop the window.

One-Touch Close

Fully lift the window control switch and release it. Press again or lift it to stop the window.

Resetting One-Touch Close

Carry out all steps within 30 seconds of starting the sequence.

1. Close the window.
2. Press and hold the window control switch until the window is fully open. Keep the window control switch pressed for a few seconds.
3. Lift and hold the window control switch until the window is fully closed. Keep the window control switch held for a few seconds.
4. Press and hold the window control switch until the window is fully open. Keep the window control switch pressed for a few seconds.
5. Lift and hold the window control switch until the window is fully closed. Keep the window control switch held for a few seconds.

Note: Repeat the procedure if the window does not close when you use one-touch.

Accessory Delay

The window switches remain operational for several minutes when you switch the ignition off or until you open either front door.

Windows

GLOBAL OPENING

WHAT IS GLOBAL OPENING

You can use the remote control to open the windows with the ignition off.

USING GLOBAL OPENING

1. Press and release the unlock button on the remote control.
2. Press and hold the unlock button on the remote control.
3. Release the button when the windows start to open.

Press the lock or the unlock button on the remote control to stop global opening.

Note: You can use global opening for a short period of time when you unlock your vehicle using the remote control.

SWITCHING GLOBAL OPENING ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Windows**.
4. Switch **Remote Open** on or off.

SWITCHING GLOBAL OPENING ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Press Windows.
3. Switch Global open on or off.

WINDOW BOUNCE-BACK

WHAT IS WINDOW BOUNCE-BACK

The window stops and reverses if it detects an obstruction when closing.

OVERRIDING WINDOW BOUNCE-BACK



WARNING: If you override bounce-back, the window does not reverse if it detects an obstacle. Take care when closing the windows to avoid personal injury or damage to your vehicle.

1. Close the window until it reaches the point of resistance and let it reverse.
2. Lift and hold the window control switch within two seconds to override bounce-back and close the window. Bounce-back is now disabled and you can close the window manually.

Note: The window goes past the point of resistance and you can fully close it.

Note: If the window does not close, have your vehicle checked as soon as possible.

LOCKING THE REAR WINDOW CONTROLS



WARNING: When children and pets are in the rear seat, use the power window lockout button to prevent accidental operation of the power windows.



Press the window control switch to lock or unlock the rear window controls. It illuminates when you lock the rear window controls.

Windows

OPENING AND CLOSING THE SLIDING WINDOWS (IF EQUIPPED)



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.



WARNING: When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.



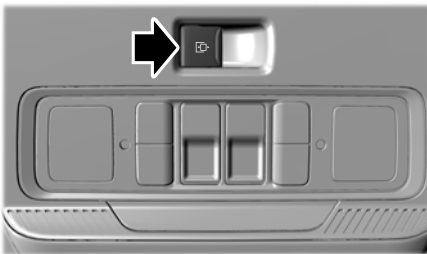
WARNING: If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.

The sliding rear window control switch is on the overhead console.

Press and hold the sliding rear window control switch to open the rear window. Pull and hold the sliding rear window control switch to close the rear window.



Interior Mirror

INTERIOR MIRROR PRECAUTIONS



WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products.

AUTO-DIMMING INTERIOR MIRROR

WHAT IS THE AUTO-DIMMING INTERIOR MIRROR

The mirror dims to reduce the effect of bright light from behind. It returns to normal when the bright light from behind is no longer present or if you shift into reverse (R).

AUTO-DIMMING INTERIOR MIRROR LIMITATIONS

Do not block the sensors on the front and back of the mirror.

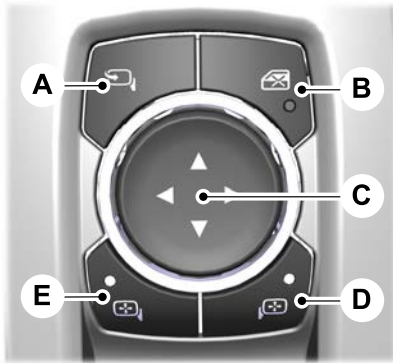
Note: A rear center passenger or raised rear center head restraint could prevent light from reaching the sensor.

Exterior Mirrors

ADJUSTING THE EXTERIOR MIRRORS



WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.



- A Power fold.
- B Window lock.
- C Adjustment control.
- D Right-hand mirror.
- E Left-hand mirror.

To adjust the mirrors, switch your vehicle on and place the ignition in accessory or start.

1. Select the mirror you want to adjust. The control light turns on.
2. Use the adjustment control to adjust the position of the mirror.
3. Press the mirror control again. The control light turns off.

FOLDING THE EXTERIOR MIRRORS - VEHICLES WITH: MANUAL FOLDING MIRRORS

Push the mirror toward the door window glass.

Make sure that you fully engage the mirror in its support when returning it to its original position.

FOLDING THE EXTERIOR MIRRORS

The exterior mirrors fold when you lock your vehicle and unfold when you unlock your vehicle.

Note: This feature requires you to switch the exterior mirrors autofold on.



For tight parking conditions, press the control to fold the mirrors.

Press the control again to unfold the mirrors.

Note: Do not stop the mirrors midway through their movement. Wait until the mirrors stop moving and press the control again.

If you press the control to fold in the mirrors with autofold on, the mirrors do not unfold when you unlock your vehicle.

Note: The power folding mirrors operate with the ignition on, and for several minutes after you switch the ignition off.

Note: If you fold and unfold the mirrors several times within one minute, the power fold function may turn off to protect the motors from overheating.

Switching Autofold On and Off

1. From the settings menu, press Vehicle.
2. Press Mirrors.

Exterior Mirrors

3. Switch Autofold on or off.

Loose, Noisy or Intermittently Working Mirrors

If you manually fold the power folding mirrors, they may not work properly even after you reposition them. Reset the mirrors if:

- They vibrate when you drive.
- They feel loose.
- They do not stay in the folded or unfolded position.
- One of the mirrors is not in its normal driving position.
- The mirrors are intermittently working.

To reset the power fold feature, use the power folding mirror control to fold and unfold the mirrors. You may hear a loud noise as you reset the power folding mirrors. This sound is normal. Operate the power folding mirrors an additional 3 to 4 times to synchronize the mirrors.

If the above process does not help you to fix the mirror, perform the following steps.

1. Fold or retract both mirrors manually.
2. Using the power folding control switch, operate the mirrors until you hear an audible click.
3. Operate the power folding an additional 3 to 4 times to synchronize the mirrors.

Repeat this process as needed each time you manually fold the mirrors.

Directional Indicator Mirrors

When your vehicle is running, the forward facing portion of the appropriate mirror housing blinks when you switch on the turn signal.

Memory Mirrors (If Equipped)

You can save and recall the mirror positions through the memory function. See **Locating the Memory Function Buttons** (page 167).

Puddle Lamps (If Equipped)

The puddle lamps turn on when you approach your vehicle with a remote control or phone. If your vehicle has auto folding mirrors, the puddle lamps are only on if the mirrors are unfolded and turn off when the mirrors fold.

Heated Exterior Mirrors (If Equipped)

See **Switching the Heated Mirrors On and Off** (page 139).

360 Degree Camera (If Equipped)

See **Locating the 360 Degree Cameras** (page 269).

Blind Spot Information System (If Equipped)

See **What Is Blind Spot Information System** (page 311).

AUTO-DIMMING EXTERIOR MIRROR (IF EQUIPPED)

WHAT IS THE AUTO-DIMMING EXTERIOR MIRROR

The driver exterior mirror dims when the interior auto-dimming mirror turns on.

Glass Roof (If Equipped)

OPENING AND CLOSING THE SUNSHADE



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the sunshade and get caught in a closing sunshade. Failure to follow this instruction could result in personal injury.



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the sunshade. Failure to follow this instruction could result in personal injury.

The controls are on the overhead console.

Opening the Sunshade



Press and release the switch to activate the one-touch open feature. To stop movement, press the switch a second time. The sunshade also opens when you open the glass roof.

Note: *The sunshade stops short of its fully opened position for the comfort of rear passengers. To fully open the sunshade, press the switch again.*

Closing the Sunshade



WARNING: When closing the sunshade, verify that it is free of obstructions and make sure children and pets are not in the proximity of the sunshade. Failure to follow this instruction could result in personal injury.



WARNING: If an obstruction is detected, press the switch a second time and reverse the sunshade immediately. Failure to follow this instruction could result in personal injury.



Press and release the switch to activate the one-touch close feature. To stop movement, press the switch a second time.

Note: *If fully open, the sunshade stops after covering the rear glass panel. Press and release again to fully close the sunshade.*

Note: *If the glass roof is either in the open or vent position and the sunshade is in the mid-open position, press and release the switch to close the glass roof first and then the sunshade.*

OPENING AND CLOSING THE GLASS ROOF



WARNING: Do not allow anyone to stand or place any portion of their body through the open glass roof while the vehicle is in motion. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious injury or death in the event of a sudden stop or crash.



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the glass roof. Failure to follow this instruction could result in personal injury.

Glass Roof (If Equipped)



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the glass roof and could become trapped in a closing glass roof. Failure to follow this instruction could result in personal injury or death.

The controls are on the overhead console.

Opening the Glass Roof



Press and release the switch to activate the one-touch open feature. To stop movement, press the switch a second time.

Note: *The glass roof stops short of the fully opened position to reduce wind noise or rumbling that may happen with the glass roof fully open.*

Press and release the switch again to fully open the glass roof.

Closing the Glass Roof



WARNING: When closing the glass roof, verify that it is free of obstructions and make sure children and pets are not in the proximity of the glass roof. Failure to follow this instruction could result in personal injury or death.



WARNING: If an obstruction is detected, release the switch and reverse the glass roof immediately. Failure to follow this instruction could result in personal injury or death.



Press and release the switch to activate the one-touch close feature, from either the open or vent positions. To stop movement, press the switch a second time.

VENTING THE GLASS ROOF



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the glass roof. Failure to follow this instruction could result in personal injury.

The glass roof controls are on the overhead console.



With the glass roof in the closed position, press and release the switch to vent the glass roof. To close the glass roof from the vent position, press and release the switch again.

GLASS ROOF BOUNCE-BACK

WHAT IS GLASS ROOF BOUNCE-BACK

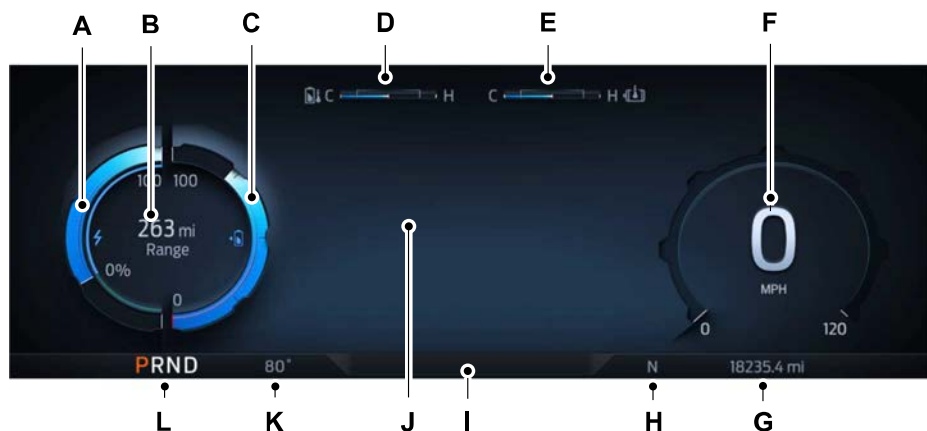
The glass roof stops and reverses some distance if it detects an obstacle when closing.

OVERRIDING GLASS ROOF BOUNCE-BACK

Press and hold the close switch within two seconds after the glass roof comes to a stop.

Instrument Cluster

INSTRUMENT CLUSTER OVERVIEW



- A Power gauge.
- B Vehicle range display.
- C High voltage battery gauge.
- D High voltage battery temperature gauge.
- E Electric motor temperature gauge.
- F Speedometer.
- G Odometer.
- H Compass.
- I Information bar.
- J Information display area.
- K Outside air temperature.
- L Gearshift indicator.

Instrument Cluster

POWER GAUGE

The power gauge displays the amount of power going to the wheels when accelerating or maintaining speed. The inner thin blue line represents the percentage of maximum power available. When the system limits the available maximum power the blue line moves down and the available power is shown as less than 100%. A corresponding message could display when available power is reduced.

When slowing down by lifting your foot off the accelerator pedal or pressing the brake, the power gauge displays the amount of power the regenerative braking system captures and returns to the high voltage battery.

SPEEDOMETER

Indicates the vehicle speed.

VEHICLE RANGE DISPLAY

Displays the approximate range your vehicle can travel on the battery's current state of charge. Estimates vary based on the energy used when driving and the energy available in the high voltage battery.

The amount of energy your vehicle uses when driving is affected by:

- Mild or aggressive acceleration or braking.
- Your vehicle's speed.
- Use of accessories, such as climate control.
- Ambient temperature and weather conditions.
- Driving in a city or on a highway.
- Driving on flat or hilly roads.
- Towing.

The available energy capacity in the high voltage battery is affected by cold temperatures and battery degradation. See **Preserving Your High Voltage Battery** (page 193).

If you power on your vehicle while pressing the brake pedal and your navigation system has an active route, the distance to your destination or next charging station displays.

Note: *It is normal for the vehicle range estimates to vary due to changes in average energy usage and battery temperature. This could cause different range estimates each time you fully charge your battery. See **Maximizing Your Driving Range** (page 405).*

Note: *When you leave your vehicle unplugged, it periodically uses energy from the high voltage battery to recharge the 12-volt accessory battery, resulting in a reduced driving range.*

HIGH VOLTAGE BATTERY GAUGE

Displays the high voltage battery state of charge. A full, or 100%, charge represents the total amount of energy you can get from plugging your vehicle in.

When a low battery condition is reached the gauge is amber. When the battery is depleted the gauge is red.

Charging Status

When you open the door an expanded high voltage battery gauge displays. When plugged in, additional charging information displays such as the charging start or end time, the state of charge limit at which charging stops, live charging power (Watts) and Current (Ampere) . You can modify your vehicle charge settings on the center display screen. See **Charging Settings** (page 212).

Note: *Live charging current is displayed just when the vehicle is AC Charging.*

HIGH VOLTAGE BATTERY TEMPERATURE GAUGE

Displays the high voltage battery temperature.

When the battery temperature is outside the normal range, vehicle performance could be reduced and a corresponding message could display.

- When the temperature is too cold, continue driving to warm the system and improve performance.
- When the temperature is too hot, performance could be reduced to cool the system.

ELECTRIC MOTOR TEMPERATURE GAUGE

Displays electric motor temperature.

When the electric motor temperature is outside the normal range, vehicle performance could be reduced and a corresponding message could display.

- When the temperature is too cold, continue driving to warm the system and improve performance.
- When the temperature is too hot, performance could be reduced to cool the system.

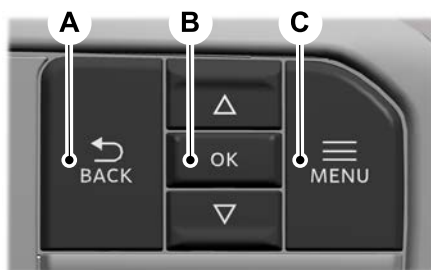
Instrument Cluster Display

USING THE INSTRUMENT CLUSTER DISPLAY CONTROLS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

The controls are on the steering wheel.



- A Back button.
- B OK button.
- C Menu button.

Back Button

Press to go back or to exit a menu.

OK Button

Press to make a selection.

Menu Button

Press to display the submenus.

Scroll Buttons

Press the up or down buttons to scroll through the menu items.

Status Indicator



Menu items with a check box indicates a feature's status. A check in the box indicates the feature is on, and unchecked indicates the feature is off.

INSTRUMENT CLUSTER DISPLAY MAIN MENU

Depending on your vehicle options, some menu items can appear different or not at all.

Note: For your safety, some features are speed-dependent and could be unavailable when your vehicle is above a certain speed.

Menu Item
MyView
Trip
Truck Info
Towing
Navigation
Phone
Audio
Settings

Instrument Cluster Display

BRAKE COACH - VEHICLES WITH: 12 INCH SCREEN

The brake coach appears after the vehicle has come to a stop. It coaches you to brake in a manner that maximizes the amount of energy returned through the regenerative braking system.

The percent displayed indicates the regenerative braking efficiency, with 100% representing the maximum amount of energy recovery.

Note: *While regenerative braking works in all drive modes, brake coach display may not be available in all drive modes.*

You can switch brake coach on or off in the settings menu on your touchscreen.

1. Press **Settings**.
2. Press **Instrument Cluster**.
3. Switch **Brake Coach** on or off.

BRAKE COACH - VEHICLES WITH: 15 INCH SCREEN

The brake coach appears after the vehicle has come to a stop. It coaches you to brake in a manner that maximizes the amount of energy returned through the regenerative braking system.

The percent displayed indicates the regenerative braking efficiency, with 100% representing the maximum amount of energy recovery.

Note: *While regenerative braking works in all drive modes, brake coach display may not be available in all drive modes.*

You can switch brake coach on or off in the settings menu on your touchscreen.

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Switch Brake Coach on or off.

TRIP SUMMARY

Displays the trip summary when you switch off your vehicle. The values are cumulative since you last started your vehicle.

VEHICLE CHARGING STATUS

The vehicle charge status displays when you switch off your vehicle. Charging status includes the charge start or charge end time and the state of charge limit at which charging will stop. You can modify your charge settings through the touchscreen. See **Charging Settings** (page 212).

Trip Computer

ACCESSING THE TRIP COMPUTER

1. Using the instrument cluster display controls on the steering wheel, select **Trip**.
2. Select the option you prefer.

RESETTING THE TRIP COMPUTER

1. Using the instrument cluster display controls on the steering wheel, select **Trip**.
2. Select **Trip 1** or **Trip 2**.
3. Press and hold the **OK** button for a few seconds.

Note: *This Trip resets every time you start your vehicle.*

TRIP DATA - VEHICLES WITH: 12 INCH SCREEN

Trip data includes distance, time and electric economy. Better electric economy, meaning greater efficiency or lower consumption, results in increased driving range.

Trip Energy

Trip energy displays a breakdown of energy consumption for your trips.

1. Press **Features** on the touchscreen.
2. Press **Trip Energy**.

Climate Use

This includes energy used by your vehicle's high voltage climate control components such as the electric A/C compressor and the electric heater.

Driving and Route

This includes energy used to propel your vehicle based on your driving style and route. Your driving style includes how fast you drive and whether your acceleration and braking is mild or aggressive. Your route includes factors such as the amount of city or highway driving and road grades. Additional energy used due to heavy loads or trailer towing is also included here.

Accessories

This includes energy used for low voltage accessories such as climate system fans, heated seats and lighting. Pro Power Onboard usage is also included.

Exterior Temperature

This includes energy losses due to outside temperature and other conditions which reduce vehicle system efficiency.

TRIP DATA - VEHICLES WITH: 15 INCH SCREEN

Trip data includes distance, time and electric economy. Better electric economy, meaning greater efficiency or lower consumption, results in increased driving range.

Trip Energy

Trip energy displays a breakdown of energy consumption for your trips.

From the apps menu, press Trip Energy. See **Center Display** (page 520).

Climate Use

This includes energy used by your vehicle's high voltage climate control components such as the electric A/C compressor and the electric heater.

Trip Computer

Driving and Route

This includes energy used to propel your vehicle based on your driving style and route. Your driving style includes how fast you drive and whether your acceleration and braking is mild or aggressive. Your route includes factors such as the amount of city or highway driving and road grades. Additional energy used due to heavy loads or trailer towing is also included here.

Accessories

This includes energy used for low voltage accessories such as climate system fans, heated seats and lighting. Pro Power Onboard usage is also included.

Exterior Temperature

This includes energy losses due to outside temperature and other conditions which reduce vehicle system efficiency.

Remote Start (If Equipped)

USING REMOTE START



WARNING: Do not keep electrical devices plugged in the power outlet whenever the device is not in use. Power outlets power up during remote start.

The system allows you to remotely start your vehicle to heat or cool the interior to a preset temperature.

Follow the instructions in the vehicle app to start and stop your vehicle.

Note: *The vehicle app must be paired with your vehicle to remotely start using the app.*

Note: *Depending on your vehicle app, you may need to be within a certain range for the vehicle to successfully remote start.*

When you successfully remote start your vehicle:

- The vehicle doors lock.
- The turn signal lamps flash twice.
- The parking lamps turn on when the vehicle is running.
- The vehicle remains secured when you have remotely started the vehicle. A valid key must be inside your vehicle to switch your vehicle on and drive your vehicle.
- All other vehicle systems remain off when you have remotely started the vehicle.

The horn sounds if the system fails to start.

Note: *You cannot adjust any comfort settings until you switch your vehicle on from inside your vehicle.*

Remote start does not work under the following conditions:

- Remote start is not enabled.
- The alarm horn is sounding.
- The hood is open.

- The transmission is not in park (P).
- Your vehicle is already on.
- The vehicle battery is below the minimum operating voltage.

Note: *A maximum of two remote starts are allowed. After that you have to switch your vehicle on and off before you can use remote start again.*

REMOTE START SETTINGS

1. From the settings menu, press Vehicle.
2. Press Remote Start Setup.

You can adjust the following in the remote start settings menu:

- Enable or disable remote start.
- Climate control settings.
- Heated seat settings.
- Heated steering wheel settings.
- Remote start duration.

Climate Control - Vehicles With: 12 Inch Screen

IDENTIFYING THE CLIMATE CONTROL UNIT



Depending on your vehicle options, the controls could look different than what you see here.

SWITCHING CLIMATE CONTROL ON AND OFF



Press the button.

SWITCHING RECIRCULATED AIR ON AND OFF



Press the button to recirculate air currently in the passenger compartment.

Note: Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes except MAX A/C to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.

SWITCHING AIR CONDITIONING ON AND OFF



Press the button.

Note: The vehicle's heat pump assists in heating and cooling the cabin and battery conditioning. During heat pump operation, the system may generate noise and the fan in the front of the vehicle may activate.

Note: Under certain conditions, the air conditioning compressor could continue to operate after you switch the air conditioning off.

Note: To keep the system and its components fully functional, switch the air conditioning on and let your vehicle idle at least once per month for a minimum of two minutes.

SWITCHING DEFROST ON AND OFF



Press the button to activate the selection screen.



Press the button on the touchscreen to switch the windshield air vents on.



Make sure that the instrument panel air vents are switched off.



Make sure that the footwell air vents are switched off.

SWITCHING MAXIMUM DEFROST ON AND OFF



Press the button.

Air flows through the windshield air vents, and the blower motor adjusts to the highest speed.

You can also use this setting to defog and clear the windshield of a thin covering of ice.

Climate Control - Vehicles With: 12 Inch Screen

Note: To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

Note: The heated rear window also turns on when you select maximum defrost.

Note: When maximum defrost is on, the air conditioning compressor may continue to operate even though you switch off the air conditioning.

SWITCHING MAXIMUM COOLING ON AND OFF



Press the button.

Note: When you switch maximum cooling off, air conditioning remains on.

SWITCHING THE ELECTRIC HEATER ON AND OFF

When E-Heat is on, an electric heater warms the cabin and keeps the windows from fogging. Turning E-Heat off saves battery power, which extends your driving range. The electric heater is the only source of heat to warm the cabin.



Press the button to access the climate controls.



Press the button to switch the electric heater on or off.

Note: The default setting is on.

Note: Disabling the system helps maximize your driving range.

Note: The system does not work in some climate control modes.

Note: This button does not switch off the climate control system.

Note: In certain conditions, for example warm weather, the system could not activate or could run with reduced performance when switched on.

SWITCHING THE HEATED REAR WINDOW ON AND OFF (IF EQUIPPED)



Press the button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

Note: Do not use harsh chemicals, razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window as this could cause damage to the heated rear window grid lines not covered by the vehicle Warranty.

SETTING THE BLOWER MOTOR SPEED



Press up or down on the control to select the blower motor speed.



Note: For Hybrid Electric Vehicle (HEV) and Plug-In Hybrid Electric Vehicle (PHEV) vehicles, the blower motor may run, and you may feel airflow when the climate control is off, to provide cooling to the battery.

Climate Control - Vehicles With: 12 Inch Screen

SWITCHING THE HEATED MIRRORS ON AND OFF

When you switch the heated rear window on, the heated exterior mirrors turn on. See **Switching the Heated Rear Window On and Off** (page 138).

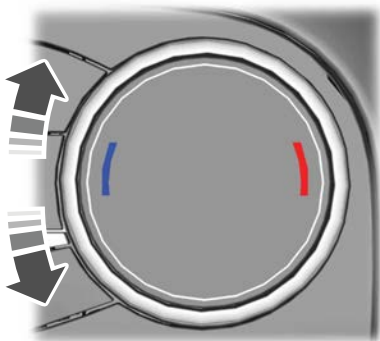


You can also turn the heated exterior mirrors on and off using the mirror defrost button.

Note: Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products. The vehicle warranty may not cover damage caused to the mirror housing or glass.

SETTING THE TEMPERATURE



Turn the control on the left-hand side of the climate control to set the left-hand temperature.

Note: This control also sets the right-hand side temperature when you switch off dual zone mode.

Turn the control on the right-hand side of the climate control to set the right-hand temperature.

DIRECTING THE FLOW OF AIR

Directing Air to the Windshield Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

Directing Air to the Instrument Panel Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

Directing Air to the Footwell Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

AUTO MODE

SWITCHING AUTO MODE ON AND OFF



Press the button to switch auto mode on. Repeatedly press the button to adjust auto mode.

Climate Control - Vehicles With: 12 Inch Screen

Note: When you switch auto mode on, lights on the blower motor control do not illuminate to indicate the blower motor speed.

Adjust the blower motor control or air distribution control to switch auto mode off.

AUTO MODE INDICATORS

The indicators are on the Auto Mode button.

Auto Mode Indicator Status	Description
One indicator illuminated.	The blower motor speed is reduced. Use this setting to minimize the amount of noise from the blower motor. This setting increases the time taken to cool the interior.
Two indicators illuminated.	The blower motor speed is moderate.
Three indicators illuminated.	The blower motor speed is increased. Use this setting to reduce the time taken to cool the interior. This setting increases the amount of noise from the blower motor.

Climate Control - Vehicles With: 12 Inch Screen

SWITCHING DUAL MODE ON AND OFF



Press the button.

DRIVER FOCUSED MODE (IF EQUIPPED)

HOW DOES DRIVER FOCUSED MODE WORK

When active, driver focused mode automatically reduces air flow to the footwell and instrument panel air vents on the front passenger side when the front passenger occupancy seat sensor detects no one is on the front passenger seat.

DRIVER FOCUSED MODE LIMITATIONS

The system does not function in the following conditions:

- The outside ambient temperature is 5.0°F (-15°C) or less.
- Defrost or Max Defrost mode is selected.
- Any of the required sensor readings are faulty or disabled.

SWITCHING DRIVER FOCUSED MODE ON AND OFF



Press the button on the touchscreen to access the climate controls.

Press **Driver Focused**.

When active, driver focused mode switches off when any of the following occur:

- You switch it off in the touchscreen.
- You switch dual mode on.

- You adjust the passenger temperature.
- You adjust the passenger heated or cooled seat settings.

CLIMATE CONTROL HINTS

General Hints

- Use of the climate system will reduce your vehicles driving range. Conserve battery charge by using climate control features when necessary.
- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Automatic Climate Control

- Adjusting the settings when your vehicle interior is extremely hot or cold is not necessary. Automatic mode is best recommended to maintain set temperature.
- The system adjusts to heat or cool the interior to the temperature you select as quickly as possible.
- For the system to function efficiently, the instrument panel and side air vents should be fully open.

Climate Control - Vehicles With: 12 Inch Screen

- If you press **AUTO** during cold outside temperatures, the system directs air flow to the windshield and side window air vents. The blower motor speed may reduce until the air warms.
- If you press **AUTO** during hot temperatures and the inside of the vehicle is hot, the system uses recirculated air to maximize interior cooling. Blower motor speed may also reduce until the air cools.

Quickly Heating the Interior

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer.

Recommended Settings for Heating

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

Quickly Cooling the Interior

Press **MAX A/C**.

Recommended Settings for Cooling

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

Defogging the Side Windows in Cold Weather

1. Press and release defrost or maximum defrost.

2. Adjust the temperature control to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

AIR CONDITIONING SYSTEM REFRIGERANT



WARNING: The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Your vehicle has an under hood label that identifies the refrigerant used by the air conditioning system.

Note: Only allow a trained and certified technician service the refrigerant system to ensure proper and safe operation, per the society of automotive engineers J2845.

Note: Never repair or replace the air conditioning evaporator with one from a salvage vehicle. Only replace it with a new evaporator to ensure proper and safe operation.

The meaning of each symbol on the under hood label are as follows:



Caution



Air conditioning system.



System lubricant type.



See vehicle service manual for service information.

Climate Control - Vehicles With: 12 Inch Screen



Requires registered technician to service.



Flammable refrigerant.



Replace safety system components. Do not repair, reuse or try to salvage.

Climate Control - Vehicles With: 15 Inch Screen

IDENTIFYING THE CLIMATE CONTROL UNIT



Use the controls in this area to change the climate inside of your vehicle.

Depending on your vehicle options, the controls could look different than what you see here.

SWITCHING CLIMATE CONTROL ON AND OFF



Press the button to access the climate controls.



Press the button.

SWITCHING RECIRCULATED AIR ON AND OFF



Press the button to access the climate controls.



Press the button to recirculate air currently in the passenger compartment.

Note: Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes except MAX A/C to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.

SWITCHING AIR CONDITIONING ON AND OFF



Press the button.

Note: The vehicle's heat pump assists in heating and cooling the cabin and battery conditioning. During heat pump operation, the system may generate noise and the fan in the front of the vehicle may activate.

Note: Under certain conditions, the air conditioning compressor could continue to operate after you switch the air conditioning off.

Note: To keep the system and its components fully functional, switch the air conditioning on and let your vehicle idle at least once per month for a minimum of two minutes.

SWITCHING DEFROST ON AND OFF



Press the button to access the climate controls.



Press the button.

SWITCHING MAXIMUM DEFROST ON AND OFF



Press the button.

Climate Control - Vehicles With: 15 Inch Screen

Air flows through the windshield air vents, the temperature is set to the highest setting, and the blower motor adjusts to the highest speed.

You can also use this setting to defog and clear the windshield of a thin covering of ice.

Note: To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

Note: The heated rear window and heated mirrors also turn on when you select maximum defrost.

Note: When maximum defrost is on, the air conditioning compressor may continue to operate even though you switch off the A/C.

SWITCHING MAXIMUM COOLING ON AND OFF



Press the button to access the climate controls.



Press the button.

Note: When you switch maximum cooling off, air conditioning remains on.

Note: In certain conditions, for example, cold weather, maximum cooling may not activate or could run slow when switched on. This helps reduce power consumption from the battery.

SWITCHING THE ELECTRIC HEATER ON AND OFF

When E-Heat is on, an electric heater warms the cabin and keeps the windows from fogging. Turning E-Heat off saves battery power, which extends your driving range. The electric heater is the only source of heat to warm the cabin.



Press the button to access the climate controls.



Press the button to switch the electric heater on or off.

Note: The default setting is on.

Note: Disabling the system helps maximize your driving range.

Note: The system does not work in some climate control modes.

Note: This button does not switch off the climate control system.

Note: In certain conditions, for example warm weather, the system could not activate or could run with reduced performance when switched on.

SWITCHING THE HEATED REAR WINDOW ON AND OFF (IF EQUIPPED)



Press the button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

Note: Do not use harsh chemicals, razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window as this could cause damage to the heated rear window grid lines not covered by the vehicle Warranty.

SETTING THE BLOWER MOTOR SPEED



Press the button to switch the blower motor on.



Slide the control to set the blower motor speed.

Climate Control - Vehicles With: 15 Inch Screen

SWITCHING THE HEATED MIRRORS ON AND OFF (IF

EQUIPPED)

When you switch the heated rear window on, the heated exterior mirrors turn on. See **Switching the Heated Rear Window On and Off** (page 145).



You can also turn on and off the heated exterior mirrors using the mirror defrost button.

Note: Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products. The vehicle warranty may not cover damage caused to the mirror housing or glass.

Note: The engine must be running or your vehicle must be ready to drive to switch the system on.

SETTING THE TEMPERATURE

Press the temperature controls on either side of the climate control to set the temperature for that side.



Slide the control to set the temperature.

Note: You can press **+** or **-** to set the temperature.

DIRECTING THE FLOW OF AIR

Directing Air to the Windshield Air Vents



Press the button on the touchscreen to access the climate controls.



Press the button.

Directing Air to the Instrument Panel Air Vents



Press the button on the touchscreen to access the climate controls.



Press the button.

Directing Air to the Footwell Air Vents



Press the button on the touchscreen to access the climate controls.



Press the button.

AUTO MODE

SWITCHING AUTO MODE ON AND OFF



Press the button to switch auto mode on. Repeatedly press the button to adjust auto mode.

Adjust the blower motor control or air distribution control to switch auto mode off.

AUTO MODE INDICATORS

The indicators are on the Auto Mode button.

Climate Control - Vehicles With: 15 Inch Screen

Auto Mode Indicator Status	Description
One indicator illuminated.	The blower motor speed is reduced. Use this setting to minimize the amount of noise from the blower motor. This setting increases the time taken to cool the interior.
Two indicators illuminated.	The blower motor speed is moderate.
Three indicators illuminated.	The blower motor speed is increased. Use this setting to reduce the time taken to cool the interior. This setting increases the amount of noise from the blower motor.

Climate Control - Vehicles With: 15 Inch Screen

SWITCHING DUAL MODE ON AND OFF



Press the button to access the climate controls.



Press the button.

Note: When dual mode is off, setting the temperature using the driver side controls, sets the temperature for both sides.

Note: Setting the temperature using the passenger side controls, sets the passenger temperature and switches dual mode on.

DRIVER FOCUSED MODE (IF EQUIPPED)

HOW DOES DRIVER FOCUSED MODE WORK

When active, driver focused mode automatically reduces air flow to the footwell and instrument panel air vents on the front passenger side when the front passenger occupancy seat sensor detects no one is on the front passenger seat.

DRIVER FOCUSED MODE LIMITATIONS

The system does not function in the following conditions:

- The outside ambient temperature is 5.0°F (-15°C) or less.
- Defrost or Max Defrost mode is selected.
- Any of the required sensor readings are faulty or disabled.

SWITCHING DRIVER FOCUSED MODE ON AND OFF



Press the button on the touchscreen to access the climate controls.

Press **Driver Focused**.

When active, driver focused mode switches off when any of the following occur:

- You switch it off in the touchscreen.
- You switch dual mode on.
- You adjust the passenger temperature.
- You adjust the passenger heated or cooled seat settings.

CLIMATE CONTROL HINTS

General Hints

- Use of the climate system will reduce your vehicles driving range. Conserve battery charge by using climate control features when necessary.
- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Climate Control - Vehicles With: 15 Inch Screen

Automatic Climate Control

- Adjusting the settings when your vehicle interior is extremely hot or cold is not necessary. Automatic mode is best recommended to maintain set temperature.
- The system adjusts to heat or cool the interior to the temperature you select as quickly as possible.
- For the system to function efficiently, the instrument panel and side air vents should be fully open.
- If you press **AUTO** during cold outside temperatures, the system directs air flow to the windshield and side window air vents. The blower motor speed may reduce until the air warms.
- If you press **AUTO** during hot temperatures and the inside of the vehicle is hot, the system uses recirculated air to maximize interior cooling. Blower motor speed may also reduce until the air cools.

Quickly Heating the Interior

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer.

Recommended Settings for Heating

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

Quickly Cooling the Interior

Press **MAX A/C**.

Recommended Settings for Cooling

1. Press **AUTO**.

2. Adjust the temperature function to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

Defogging the Side Windows in Cold Weather

1. Press and release defrost or maximum defrost.
2. Adjust the temperature control to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

AIR CONDITIONING SYSTEM REFRIGERANT



WARNING: The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Your vehicle has an under hood label that identifies the refrigerant used by the air conditioning system.

Note: Only allow a trained and certified technician service the refrigerant system to ensure proper and safe operation, per the society of automotive engineers J2845.

Note: Never repair or replace the air conditioning evaporator with one from a salvage vehicle. Only replace it with a new evaporator to ensure proper and safe operation.

The meaning of each symbol on the under hood label are as follows:



Caution

Climate Control - Vehicles With: 15 Inch Screen



Air conditioning system.



System lubricant type.



See vehicle service manual for service information.



Requires registered technician to service.



Flammable refrigerant.



Replace safety system components. Do not repair, reuse or try to salvage.

Interior Air Quality

WHAT IS THE CABIN AIR FILTER

The cabin air filter improves the quality of air in your vehicle by trapping dust, pollen and other particles.

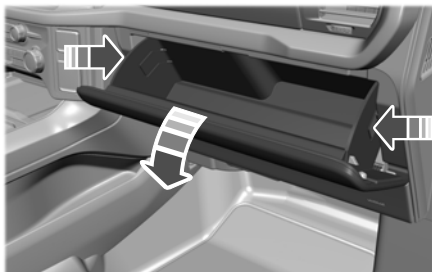
REPLACING THE CABIN AIR FILTER

Replace the filter at regular intervals.

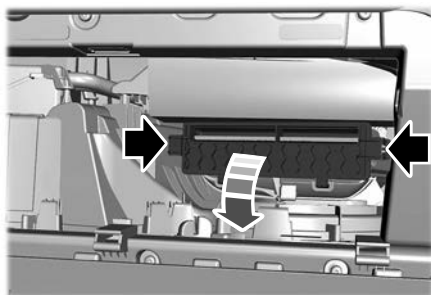
The cabin air filter is behind the glove compartment.

To remove the lower glove compartment and access the filter:

1. Open the glove compartment.



2. Press the tab on each side.
3. Fully lower the glove compartment.
4. Pull the glove compartment toward you.
5. Unclip both sides of the filter door and swing door down to access filter .



6. Remove the old filter and replace with a new filter.

Front Seats

FRONT SEAT PRECAUTIONS



WARNING: Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.



WARNING: Do not recline the seat backrest too far as this can cause the occupant to slide under the seatbelt, resulting in personal injury in the event of a crash.

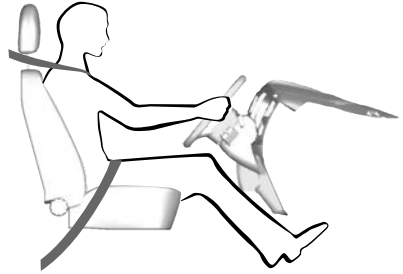


WARNING: Do not place objects higher than the top of the seat backrest. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



WARNING: Do not adjust the driver seat or seat backrest when your vehicle is moving. This may result in sudden seat movement, causing the loss of control of your vehicle.

SITTING IN THE CORRECT POSITION



When you use them properly, the seat, head restraint, seatbelt and airbags will provide optimum protection in the event of a crash.

We recommend that you follow these guidelines:

- Sit in an upright position with the base of your spine as far back as possible.
- Do not recline the seat backrest so that your torso is more than 30 degrees from the upright position.
- Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable.
- Keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 10 in (25 cm) between your breastbone and the airbag cover.
- Hold the steering wheel with your arms slightly bent.

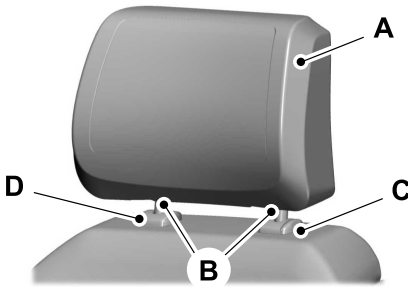
Front Seats

- Bend your legs slightly so that you can press the pedals fully.
- Position the shoulder strap of the seatbelt over the center of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

MANUAL SEATS

HEADRESTRAINT COMPONENTS



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

ADJUSTING THE HEAD RESTRAINT



WARNING: Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.



WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

Note: *Adjust the seat backrest to an upright driving position before adjusting the head restraint. Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable. If you are extremely tall, adjust the head restraint to its highest position.*

Pull the head restraint up to raise it.

To lower the head restraint:

1. Press and hold the adjust and release button.
2. Push the head restraint down.

Front Seats

REMOVING THE HEAD RESTRAINT

1. Pull up the head restraint until it reaches the highest adjustment position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

Note: You cannot remove head restraints that have audio system speakers.

INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

MOVING THE SEAT BACKWARD AND FORWARD



WARNING: Make sure the seat fully locks into place by rocking it backward and forward. Not securing the seat into the locked position can be dangerous in a crash and could cause serious personal injury or death.



ADJUSTING THE SEAT BACKREST



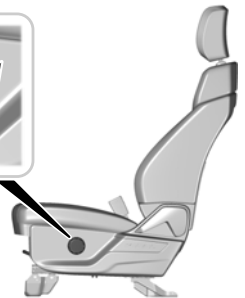
WARNING: Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



WARNING: Do not place cargo or any objects behind the seat backrest before returning it to the original position. Pull on the seat backrest to make sure that it has fully latched after returning the seat backrest to its original position. An unlatched seat may become dangerous if you stop suddenly or have a crash.



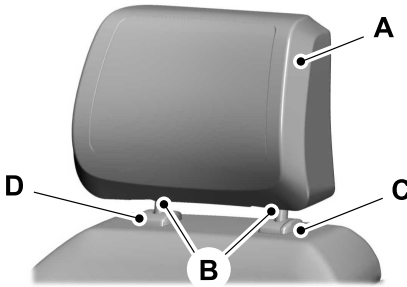
ADJUSTING THE LUMBAR SUPPORT (If Equipped)



Front Seats

POWER SEATS (IF EQUIPPED)

HEADRESTRAINT COMPONENTS



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

ADJUSTING THE HEAD RESTRAINT



WARNING: Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.



WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

To raise the head restraint, pull the head restraint up.

To lower the head restraint:

1. Press and hold the adjust and release button.
2. Push the head restraint down.

Tilting the Head Restraint (If Equipped)



1. Adjust the seat backrest to an upright driving or riding position.
2. Pivot the head restraint forward toward your head to the preferred position.

Front Seats

After the head restraint reaches the forward-most tilt position, pivot it forward again to release it to the rearward, un-tilted position.

Note: Do not attempt to force the head restraint backward after it is tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.

REMOVING THE HEAD RESTRAINT

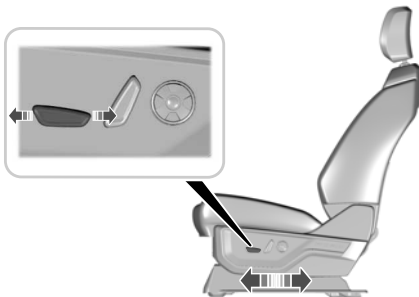
1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

Note: You cannot remove head restraints that have audio system speakers.

INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

MOVING THE SEAT BACKWARD AND FORWARD

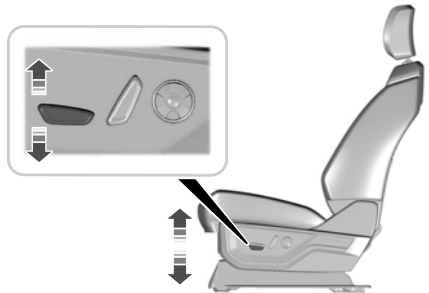


If the seat stops prior to reaching the end of the travel position, or an obstruction occurs, a new stopping position is learned.

To reset the stopping position:

1. Remove any obstruction.
2. Press and hold the control until the seat stops moving.
3. Press and hold the control again until the seat stops.
4. Continue holding the control for a few seconds. The new position is learned.

ADJUSTING THE SEAT CUSHION



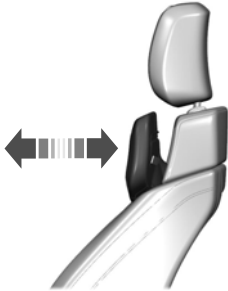
ADJUSTING THE SEAT BACKREST



Front Seats

Adjusting the Upper Seat Backrest

(If Equipped)



The front upper seat backrest tilts for extra comfort. To tilt the upper seat backrest, pivot the upper seat backrest toward your shoulders.

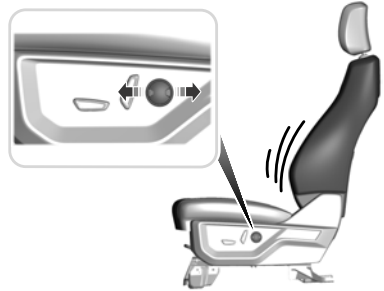
After the upper seat backrest reaches the forward-most tilt position, pivot it forward again to release it to the rearward, untilted position.

ADJUSTING THE SEAT HEIGHT



E390743

ADJUSTING THE LUMBAR SUPPORT



MASSAGE SEATS (IF EQUIPPED)

MASSAGE SEAT LIMITATIONS

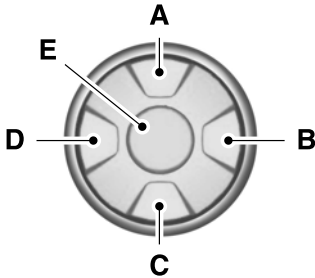
The vehicle must be running or be in accessory mode to activate the seats.

The passenger side massage is available if the occupant meets the seat sensor weight requirements.

Allow a few seconds for any selection to activate. Selecting a different adjustment cancels the current one in progress. When the seat backrest and cushion are both active, the massage alternates between zones.

Front Seats

ADJUSTING THE MESSAGE SEAT SETTINGS



- A Select the previous massage pattern or lumbar area.
- B Decrease the massage or lumbar Intensity.
- C Select the next massage pattern or lumbar area.
- D Increase the massage or lumbar Intensity.
- E Select the massage or lumbar mode.

You can also adjust this feature through the touchscreen.

HEATED SEATS

HEATED SEAT PRECAUTIONS



WARNING: Use caution when using the heated seat if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions. The heated seat could cause burns even at low temperatures, especially if used for long periods of time. Failure to follow this instruction could result in personal injury.



WARNING: Do not poke sharp objects into the seat cushion or seat backrest. This could damage the heated seat element and cause it to overheat. Failure to follow this instruction could result in personal injury.



WARNING: Do not place anything on the seat that blocks the heat, for example a seat cover or a cushion. This could cause the seat to overheat. Failure to follow this instruction could result in personal injury.

Do not:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry.

SWITCHING THE HEATED SEATS ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

The vehicle must be running to use this feature.

Front Seats



Press the symbol on the climate controls to cycle through the various heat settings and off. The more indicators that display, the warmer the temperature of the seat.

Note: The heated seats may remain on after you remote start your vehicle, based on your remote start settings.

Note: The heated seats may switch on when you start your vehicle if they were on when you switched your vehicle off.

SWITCHING THE HEATED SEATS ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

The vehicle must be running to use this feature.



Press the seat symbol on the touchscreen to switch on the heated seats. Rotate the knob to control the heat intensity. The more indicators that display, the warmer the temperature of the seat.

Note: The heated seats may remain on after you remote start your vehicle, based on your remote start settings.

Note: The heated seats may switch on when you start your vehicle if they were on when you switched your vehicle off.

Note: Select auto to heat your seat based on your climate control settings, humidity and air temperature.

VENTILATED SEATS (IF EQUIPPED)

VENTILATED SEAT PRECAUTIONS

Do not:

- Spill liquid on the front seats. This may cause the air vent holes to become blocked and not work properly.
- Place cargo or objects under the seats. They may block the air exhaust causing the seat ventilation to not work properly.

SWITCHING THE VENTILATED SEATS ON AND OFF

The vehicle must be running to use this feature.



Press the seat symbol on the touchscreen to cycle through the various ventilation settings and off. Rotate the knob to control the fan speed. More indicator lights indicate higher fan speeds.

Note: When you switch the climate control fan speed and the ventilated seats to their maximum settings, the ventilated seats provide increased cooling.

Front Seats

If the engine falls below 350 RPM while the ventilated seats are on, the feature turns itself off unless the vehicle is in Auto-Start-Stop mode. You may need to reactivate the ventilated seats.

Note: *The ventilated seats may remain on after you remote start your vehicle, based on your remote start settings.*

Note: *The ventilated seats may switch on when you start your vehicle if they were on when you switched your vehicle off.*

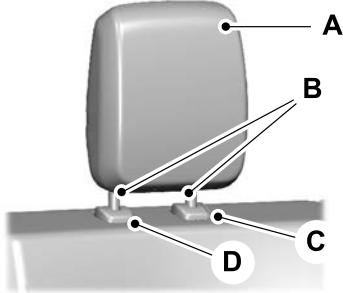
Note: *Select auto to ventilate your seat based on your climate control settings, humidity and air temperature.*

Rear Seats

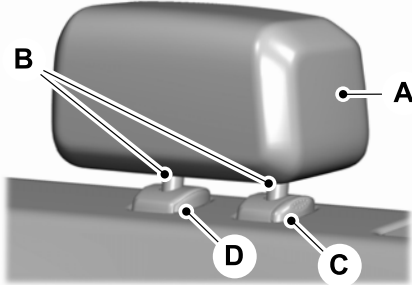
MANUAL SEATS

HEADRESTRAINT COMPONENTS

Rear Seat Outermost Head Restraints



Rear Seat Center Head Restraint



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

ADJUSTING THE HEAD RESTRAINT

⚠ WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.

⚠ WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

Pull the head restraint up to raise it.

To lower the head restraint:

1. Press and hold the adjust and release button.
2. Push the head restraint down.

REMOVING THE HEAD RESTRAINT

1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

FOLDING THE SEATS

You can flip each seat cushion up into a vertical storage position.

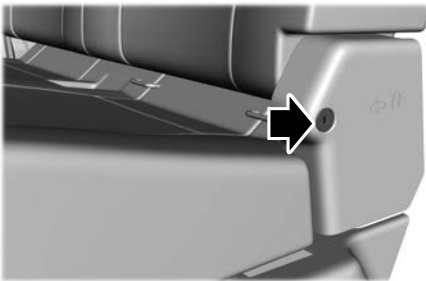
Rear Seats



Rotate the seat up until it locks in place.

Locking the Cushion (If Equipped)

The locking key is in the remote control. See **Removing the Key Blade** (page 69).



Turn the key to lock or unlock.

UNFOLDING THE SEATS



WARNING: Make sure that cargo and other objects are not trapped under the seat cushion and that you return the seat cushion to the full-down position. Failure to do so may prevent the seat from operating properly, which could increase the risk of serious injury in a crash.



HEATED SEATS (IF EQUIPPED)

HEATED SEAT PRECAUTIONS



WARNING: Use caution when using the heated seat if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions. The heated seat could cause burns even at low temperatures, especially if used for long periods of time. Failure to follow this instruction could result in personal injury.

Rear Seats



WARNING: Do not poke sharp objects into the seat cushion or seat backrest. This could damage the heated seat element and cause it to overheat. Failure to follow this instruction could result in personal injury.



WARNING: Do not place anything on the seat that blocks the heat, for example a seat cover or a cushion. This could cause the seat to overheat. Failure to follow this instruction could result in personal injury.

Do not:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry.

SWITCHING THE HEATED SEATS ON AND OFF

The vehicle must be running to use this feature.

The rear seat heat controls are on the rear of the center console.



Press the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

The heated seats turn off when you switch off the vehicle.

Rear Occupant Alert System (If Equipped)

WHAT IS THE REAR OCCUPANT ALERT SYSTEM

The rear occupant alert system monitors vehicle conditions and notifies you to check for rear seat occupants when you switch the ignition off. The notifications can be in the form of warnings inside the vehicle and sounding of the horn if activated for a short period of time.

HOW DOES THE REAR OCCUPANT ALERT SYSTEM WORK

The system monitors the activity of the buckle on the rear seatbelt and the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

When **Child Seat Installed** is selected, the system monitors only the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

When **Child Seat Installed** is not selected, the system monitors the rear seatbelt buckle activity and the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

A message displays in the touchscreen and an audible warning sounds when you switch the ignition off after any of the following conditions have been met:

- A rear door is opened or closed while the ignition is on.
- You switch the ignition on within 15 minutes of a rear door opening and closing.
- You switch the ignition on within 15 minutes of the alert having displayed or sounded.

If you do not open a rear door within a short period of time of the message appearing in the center display, the first audible warning sounding and driver door open to close, the horn sounds for a short period of time.

Note: *Horn sounds only when the **Rear Occupant Alert** is set to **Alert & Horn**. If you change the setting, then there is no horn sound.*

REAR OCCUPANT ALERT SYSTEM PRECAUTIONS



WARNING: On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.



WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

REAR OCCUPANT ALERT SYSTEM LIMITATIONS

The system does not detect the presence of objects or passengers in the rear seat. It monitors the activity of the buckle on the rear seatbelt and the opening and closing of the rear doors.

Note: *It is possible to receive an alert when there is no rear seat occupant, but alert conditions are met.*

Rear Occupant Alert System (If Equipped)

Note: It is possible to receive no alert when there is an occupant in the rear seat, if alert conditions are not met. For example, if a rear seat occupant does not enter the vehicle through a rear door.

REAR OCCUPANT ALERT SYSTEM SETTINGS

1. From the settings menu, press Vehicle. See **Center Display** (page 516).
2. Press Rear Occupant Alert.
3. Select Alert & Horn or Alert Only or Off.

Note: The default setting is Alert Only.

Note: If you choose Alert only, the horn does not sound even when the alert conditions are met.

Note: Performing a system reset causes the system to switch on again.

Switching Child Seat Installed On and Off

When the system is switched on, it monitors the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

1. From the settings menu, press Vehicle. See **Center Display** (page 516).
2. Press Rear Occupant Alert.
3. Switch Child Seat Installed on or off.

Note: The default setting is on.

Switch the system on when the child restraint is mounted on any of the following:

- Forward facing seat.
- Rear facing seat.
- Toddler in a LATCH system child seat.

Switch the system off when the child is using any of the following:

- Seatbelt.
- Booster seat.

Semiannual Reminder

When you switch the system off, a message appears every six months as a reminder that the system is off. You can switch the system back on or leave it off.

REAR OCCUPANT ALERT SYSTEM INDICATORS



Message
Check rear seats for occupants.

Displays when you switch your vehicle off after the alert conditions are met.

The message displays for a short period of time. Press **Close** to acknowledge and remove the message.

Note: The graphic may be different for your vehicle.

Rear Occupant Alert System (If Equipped)

REAR OCCUPANT ALERT SYSTEM AUDIBLE WARNINGS

The first audible warning is an alert tone within the vehicle, which sounds when you switch your vehicle off after the alert conditions are met. The warning sounds for a short period of time.

The second audible warning is from the horn. It sounds when you do not open a rear door within a short period of time of the message appearing in the center display, the first audible warning sounding, and driver door open to close. The warning sounds for a short period of time.

Memory Function (If Equipped)

WHAT IS THE MEMORY FUNCTION

The memory function recalls the position of these features:

- Driver seat.
- Power mirrors.
- Optional power steering column.
- Optional power adjustable pedals.
- Optional head up display.

MEMORY FUNCTION PRECAUTIONS



WARNING: Before activating the memory seat, make sure that the area immediately surrounding the seat is clear of obstructions and that all occupants are clear of moving parts.



WARNING: Do not use the memory function when your vehicle is moving.

LOCATING THE MEMORY FUNCTION BUTTONS



The memory function buttons are on the driver door.

SAVING A PRESET POSITION

1. Adjust the memory features to your preferred position.
2. Press and hold the preferred preset button until you hear a single tone.

A confirmation message appears in the information display.

You can save up to three preset memory positions at any time.

RECALLING A PRESET POSITION

Press and release a preset button.

Note: You can recall a preset memory position when the ignition is off, or when you place the transmission in park (P) or neutral (N) if the ignition is on and the vehicle is not moving.

Note: Pressing any of the preset buttons or any memory feature control during a memory recall cancels the operation.

You can also recall a preset memory position by:

- Pressing the unlock button on your remote control if you linked it to a preset position.
- Unlocking the intelligent driver door handle if a linked remote control is present.

Using a linked remote control to recall your memory position when the ignition is off moves the seat and steering column to the easy entry position.

Linking a Preset Position to Your Remote Control or Passive Key

See **Linking or Unlinking a Personal Profile** (page 539).

Garage Door Opener (If Equipped)

GARAGE DOOR OPENER INTRODUCTION

HomeLink Wireless Control System

The universal garage door opener replaces the common handheld garage door opener with a three-button transmitter integrated into the driver-side sun visor.



How Does The Garage Door Opener Work

The system includes two primary features, a garage door opener and a platform for remote activation of devices within the home. You can program garage doors as well as entry gate operators, security systems, entry door locks and home or office lighting.

Garage Door Opener Limitations

Canadian radio-frequency laws require transmitter signals to time out, or quit, after several seconds – which may not be long enough for HomeLink to pick up the signal. U.S. gate operators time-out in the same manner.

GARAGE DOOR OPENER PRECAUTIONS AND FREQUENCIES

Garage Door Opener Precautions



WARNING: Do not use the system with any garage door opener that does not have the safety stop and reverse feature as required by U.S. Federal Safety Standards (this includes any garage door opener manufactured before April 1, 1982). A garage door opener which cannot detect an object, signaling the door to stop and reverse, does not meet current federal safety standards. Using a garage door opener without these features increases the risk of serious injury or death.

FCC and RSS-210 Industry Canada Compliance



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Garage Door Opener (If Equipped)

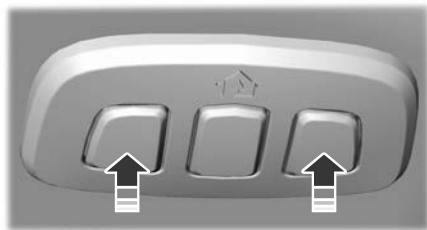
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End Users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must be at least 8 in (20 cm) from the user and must not be co-located or operating in conjunction with any other antenna or transmitter.

PROGRAMMING THE GARAGE DOOR OPENER

To clear all stored codes in the garage door opener in your vehicle, use the **clear** function. To override one button, use the **reprogram** function.

Note: Make sure that the garage door and security device are free from obstruction when you are programming. Do not program the system with the vehicle in the garage.

Clearing the Garage Door Opener



To clear all stored codes in the garage door opener in the vehicle:

1. Press and hold the outer two function buttons simultaneously for approximately 10 seconds until the indicator above the buttons flashes rapidly.
2. When the indicator flashes, release the buttons.

Note: This clears all stored codes. You cannot erase individual buttons.

Note: You can program a maximum of three devices. To change or replace any of the three devices after they have been initially programmed, you must either clear all codes, or reprogram each individual button.

Note: We recommend that upon the sale or lease termination of your vehicle, you erase the programmed function buttons for security reasons.

Reprogramming the Garage Door Opener

If a button on your garage door opener has already been programmed, you can override it. To program a device to a previously trained button:

1. Press and hold the desired button for approximately 20 seconds until the indicator begins to flash.
2. Without releasing the button, proceed to Step 3 of **Programming the Garage Door Opener to your Handheld Transmitter**.

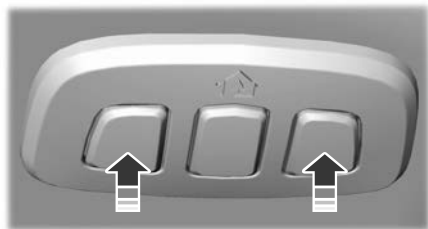
Programming the Garage Door Opener to your Handheld Transmitter

Note: The programming steps below assume you are programming a HomeLink that was not previously programmed. If your HomeLink was previously programmed, you may need to **clear** or **reprogram** your HomeLink buttons.

Note: Put a new battery in the handheld transmitter. This allows for quicker training and accurate transmission of the radio-frequency signal.

Note: Make sure that the garage door and security device are free from obstruction when you are programming. Do not program the system with the vehicle in the garage.

Garage Door Opener (If Equipped)



To program your in-vehicle HomeLink function button with your handheld transmitter:

1. With your vehicle parked outside of the garage, switch your vehicle on, but do not start your vehicle.
2. Press and release one of the three HomeLink function buttons that you would like to program.

Note: The indicator should begin to flash. If the indicator does not flash, press and hold the function button for 20 seconds until the indicator begins to flash.

3. Hold your handheld garage door transmitter 1–3 in (2–8 cm) away from the HomeLink button you want to program.
4. Press and hold the handheld transmitter button you want to program while watching the indicator on HomeLink. Continue to hold the handheld button until the HomeLink indicator flashes rapidly or is continuously on.

Note: You may need to use a different method if you live in Canada or have difficulties programming your gate operator or garage door opener.

5. Press and hold the HomeLink button you programmed for two seconds, then release. You may need to do this twice to activate the door.

Note: If the indicator stays on, the programming is complete.

Note: If the HomeLink indicator flashes rapidly, repeat Step 5.

Note: If your device still does not operate, you must program your garage door.

6. To program additional buttons, repeat Steps 1–4.

Note: Make sure you keep the original remote control transmitter for use in other vehicles as well as for future system programming.

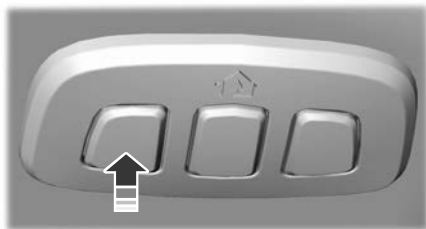
Programming the Garage Door Opener to your Garage Door Opener Motor

Note: Make sure that the garage door and security device are free from obstruction when you are programming. Do not program the system with the vehicle in the garage.



1. Press the learn button on the garage door opener motor and then you have 30 seconds to complete the next two steps.
2. Return to your vehicle.

Garage Door Opener (If Equipped)



3. Press and hold one of the three HomeLink function buttons you want to program for two seconds, then release.
4. Repeat Step 3. Depending on your brand of garage door opener, you may need to repeat this sequence a third time.

Programming the Garage Door Opener to your Gate Opener Motor

Gate Operator / Canadian Programming

Canadian radio-frequency laws require transmitter signals to time-out (or quit) after several seconds of transmission – which may not be long enough for HomeLink to pick up the signal during programming. Similar to this Canadian law, some U.S. gate operators are designed to time-out in the same manner.

Note: *If programming a garage door opener or gate operator, it is advised that you unplug the device during the **cycling** process to prevent possible overheating.*

1. Press and release your handheld transmitter, **every two seconds**, until the HomeLink indicator flashes rapidly or is continuously on.
2. Release the handheld transmitter button.

3. Press and hold the HomeLink function button you want to program for two seconds, then release. You may need to do this twice to activate the door.

Note: *If the indicator stays on, the programming is complete.*

Note: *If the HomeLink indicator flashes rapidly, repeat Step 3.*

4. To program additional buttons, repeat Steps 1–4.

GARAGE DOOR OPENER ADDITIONAL ASSISTANCE

Video Setup Instructions

[Universal Garage Door Opener: HomeLink](#)

[Universal Garage Door Opener: HomeLink for Genie Intellicode 2](#)

[Universal Garage Door Opener HomeLink for Genie Intellicode](#)

Additional assistance can be found online at www.homelink.com/Ford or by calling the toll-free help line at 1-800-355-3515.

USB Ports

LOCATING THE USB PORTS

Data Transfer USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- Inside the center console.

Note: These USB ports can also charge devices.

Note: Not all USB ports in your vehicle have data transfer capabilities.

Note: We recommend using only USB-IF certified cables and adapters. Non-certified cables and adapters may not work.

Charge Only USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- On the upper instrument panel.
- Inside the media bin.
- Inside the center console.
- On the rear of the center console.
- In the cargo area.
- In the frunk.

PLAYING MEDIA USING THE USB PORT - VEHICLES WITH: 12 INCH SCREEN



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Connect your device to a data transfer USB port.



Press the audio button on the feature bar.

Select **Sources**.



Select the USB option.



Press to play a track. Press again to pause the track.



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous

tracks.

Press and hold to fast rewind.

USB Ports

PLAYING MEDIA USING THE USB PORT - VEHICLES WITH: 15 INCH SCREEN



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Connect your device to the USB port.

Press App Launcher on the touchscreen. See **Center Display** (page 520).



Press the USB option.



Press the button to play a track. Press the button again to pause the track.



Press the button to skip to the next track.

Press and hold the button to fast forward through the track.



Press the button once to return to the beginning of a track. Repeatedly press the button to return to previous tracks.

Press and hold the button to fast rewind.

CHARGING A DEVICE

Connect your device to the USB port.

Data Transfer USB Ports



You can charge your device through the data transfer USB port when SYNC is on.

Charge Only USB Ports



You can charge your device through the charge only USB port when the vehicle is in accessory mode or when the vehicle is running.

Power Outlet - Vehicles With: 12V Power Outlet

WHAT IS THE POWER OUTLET

The power outlet can power devices using a 12 V outlet adapter.

POWER OUTLET PRECAUTIONS



WARNING: Do not plug electrical devices into the power outlets that exceed the maximum power rating. Incorrect use of the power outlets can cause damage not covered by the vehicle warranty, and can result in fire or personal injury.

When you switch the vehicle on, you can use the power outlets to power 12 V appliances with a maximum current rating of 15 A.

To prevent damage to the vehicle's battery:

- Do not use the power outlets over the vehicle capacity of 12 V DC 180 W or a fuse could blow.
- Do not plug in any device that supplies power to the vehicle through the power outlets. This could result in damage to vehicle systems.
- Do not hang any accessory from the accessory plug. Always keep the power outlets caps closed when not in use.
- Do not insert objects other than an accessory plug into the power outlets.

To prevent the battery from running out of charge:

- Do not use the power outlets longer than necessary when the vehicle is off.
- Do not leave devices plugged in overnight or when you park your vehicle for extended periods.
- Using devices for extended periods may require starting and running the engine to recharge the battery.

LOCATING THE POWER OUTLETS

Power outlets may be in the following locations:

- On the instrument panel.
- Inside the center console.
- On the rear of the center console.

Onboard Generator

WHAT IS THE ONBOARD GENERATOR

The vehicle functions as a portable generator and can power devices that require up to the rating listed on the power outlet label.

ONBOARD GENERATOR PRECAUTIONS - BATTERY ELECTRIC VEHICLE



WARNING: Do not connect any vehicle power outlets to any premises. This can create a backfeed to utility lines. Failure to follow this instruction could result in property damage, fire, electrical shock or death.



WARNING: Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.



WARNING: Do not use the onboard generator to power a towable item when your vehicle is in motion unless you are using Ford approved accessories.

When you switch the power outlets on, the vehicle power down timer is disabled and the vehicle continues to be powered on.

Note: We recommend using UL approved devices for use with the power outlet.

Note: Make sure that plugged in devices do not exceed the ratings displayed on the outlet covers.

Note: Unplug electrical devices from the power outlet when they are not switched on.

Note: Make sure there is no damage to the outlets before driving your vehicle.

Note: Power could be limited during extreme hot or cold temperatures to optimize system performance.

Note: When the hood is closed, the frunk outlet power is limited.

Note: Do not aim a water hose, power washer or high-powered spray nozzle directly at the power outlet cover when cleaning the frunk.

Note: Close all outlet covers when not in use.

Grounding Type

Neutral Bonded

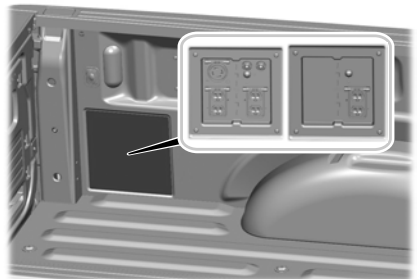
The neutral of the inverter generator is bonded to system ground. Connecting loads that also have neutral bonded to ground causes the ground fault detection to trip.

Note: If additional grounding measures are required, consult with a qualified electrician.

LOCATING THE OUTLETS - BATTERY ELECTRIC VEHICLE

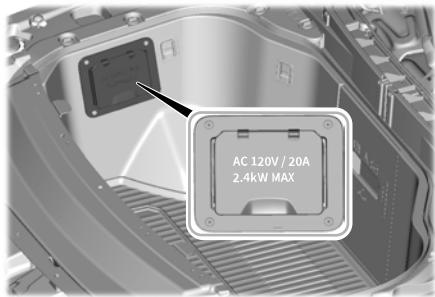
The power outlets are in the cabin, bed, and frunk of the vehicle.

Bed Outlet



Onboard Generator

Frunk Outlet



Instrument Panel Outlet



Rear Center Console Outlet



ONBOARD GENERATOR INDICATORS

Power Outlet Status Indicator

The power outlet indicator illuminates to let you know the status of the system.

Indicator Status	Description
On	The power point is working and the vehicle is on.
Off	The power point is off and the vehicle is off.
Flashing	The power point is in fault mode.

Fault Mode

The power outlet temporarily turns off power if the device exceeds the watt limit.

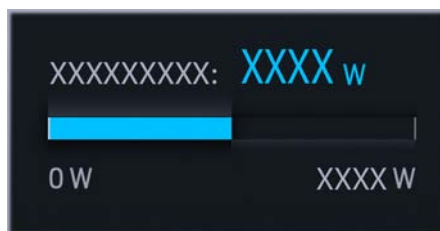
1. Unplug your device.
2. Switch your vehicle off to let the system cool and reset the fault mode.

Onboard Generator

3. Switch your vehicle back on, but do not plug your device back in.
4. With your vehicle on, make sure the indicator light remains on.
5. Make sure your device does not exceed the power limits and then plug in your device.

Note: *If a fault occurs again, your device may exceed the capacity available from the power outlet.*

Power Mode Indicator



The power mode indicator on the touchscreen displays the power currently being used and the total amount of power available. When you switch the power outlets off, the indicator displays a reduced available power level. When you switch the power outlets on, the indicator displays the full available power.

Note: *Additional indicators may be available based on vehicle configuration.*

Note: *Make sure that plugged in devices do not exceed the available power displayed on the power mode indicator.*

SWITCHING THE OUTLETS ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

Note: *Using the power outlets while the vehicle is charging could increase the vehicle's charging time.*

Using the Center Display Screen

1. Switch the vehicle on.
2. Press **Features** on the touchscreen.
3. Press **Pro Power Onboard**.

Using the Bed or Frunk Controls



When the vehicle is on:

1. Press the button to switch the power outlet on and off.

When the vehicle is off:

1. Press the button to switch the power outlet on within one minute of exiting the vehicle.
2. If the vehicle is locked, press the button to switch the power outlet on within one minute of unlocking the vehicle or make sure a passive key is present within the detection range.
3. Press the button to switch the power outlet off.

SWITCHING THE OUTLETS ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

Note: *Using the power outlets while the vehicle is charging could increase the vehicle's charging time.*

Onboard Generator

When the Vehicle is ON:

Using the Touchscreen

1. From the App Launcher menu, press Pro Power Onboard. See **Center Display** (page 520).
2.  Press the button on the touchscreen to switch the power outlets on and off.
3. Press Keep Pro Power ON toggle on the touchscreen to keep the power outlet on after turning the vehicle off.

Using the Bed or Frunk Controls



1. Press the button to switch the power outlets on and off.

Note: Make sure to Keep Pro Power ON toggle enabled before turning off the vehicle.

When the Vehicle is OFF:

Using the Bed or Frunk Controls



1. Upon exiting or unlocking the vehicle, press the button to switch the power outlets on within one minute.
2. Press the button to switch the power outlets off.

Note: When the vehicle is off, the Pro Power Onboard notifications are unavailable on the touchscreen and the FordPass app.

Note: Avoid unintended use of power outlets when the vehicle is off.

SETTING THE HIGH VOLTAGE BATTERY RESERVE LIMIT

When the vehicle is on and in park (P) you can set a high voltage battery reserve limit on the touchscreen to save a range which you can drive your vehicle before recharging.

A notification indicates when the vehicle reaches the pre-set limit and **Pro Power Onboard** turns off.

Note: After your vehicle reaches the pre-set limit, the vehicle power down timer is enabled again. See **What Is the Vehicle Power Down Timer** (page 190).

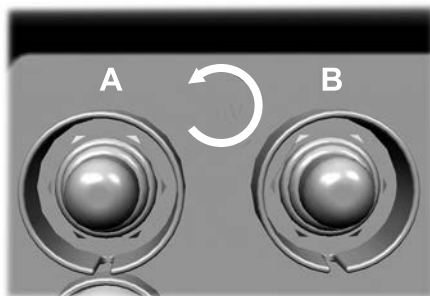
Onboard Generator

RESETTING GROUND FAULT DETECTION

After disconnecting all electrical loads the ground fault can be reset using the switches on the power point, on the instrument panel or on the touchscreen.

Use the controls on the touchscreen to test the ground fault detection circuit.

RESETTING THE CIRCUIT BREAKER



To reset the circuit breaker to the on position after it has tripped, press the button on the upper right area of the bed outlet. There are two circuit breaker buttons that correspond to the A and B outlets.

Note: *In certain conditions the breaker may trip without notification.*

Onboard Generator

ONBOARD GENERATOR – TROUBLESHOOTING

ONBOARD GENERATOR – INFORMATION MESSAGES

Message	Description
Item(s) plugged in exceeded the system's maximum capacity. Try unplugging one or more items and reset. See owner's manual for details.	Make sure that plugged in devices do not exceed the available power displayed. Devices could exceed the power rating shown the device label when plugged in. Unplug the device and switch the vehicle on and off to reset the system.
Generator system is outside its operating temperature and capability is reduced. See owner's manual for details.	Power could be limited during extreme hot or cold temperatures to optimize the performance of the system.
Another power source is trying to supply power to your vehicle's AC outlets. Disconnect vehicle from that power source. See owner's manual for details.	Do not plug in any device that supplies power to the vehicle through the power outlets. This could result in damage to vehicle systems.
This button tests outlets for proper operation of ground fault detection. In a successful test, Pro Power Onboard detects the ground fault and turns off. See owner's manual for details.	The power outlet is in fault mode. Make sure that all devices are unplugged from the system. Use the controls on the touchscreen to reset the system. Switch your vehicle on and off if the touchscreen controls are unable to reset the system. See an authorized dealer if these steps do not fix the fault.

Onboard Generator

ONBOARD GENERATOR – FREQUENTLY ASKED QUESTIONS

Why is there a warning about something being plugged into the bed power outlet when I do not have anything plugged in?

- One or more of the bed power outlet covers could be ajar or broken. Make sure the generator is off and check the outlet covers. Select OK on the instrument cluster display to acknowledge the warning.

Why can I not shift my vehicle out of park (P)?

- Make sure the bed power outlet covers are closed and not damaged. Press OK on the instrument cluster display to acknowledge the warning to be able to shift out of park (P).

What do I do when my instrument cluster display is malfunctioning and I cannot acknowledge the warning to put the vehicle in drive (D)?

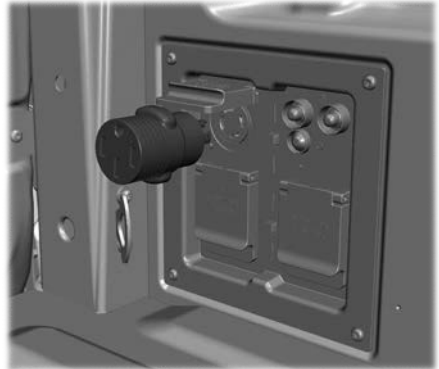
- Power the vehicle off and make sure nothing is plugged into the bed power outlets and all outlet covers are closed. Start the vehicle and select OK on the instrument cluster display to acknowledge the warning. Have your vehicle serviced soon.

Why do I get a ground fault detection after I wash out the frunk?

- If the front power outlet gets wet, a ground fault could occur. See **Resetting Ground Fault Detection** (page 179).

Can I use the 240 V onboard generator to charge an electric vehicle?

- It is possible to charge an electric vehicle using the provided adapter between the power outlet and charging cord.



Note: Some electric vehicles may require additional components that are not provided with your vehicle. For additional information, contact an authorized dealer.

How can I extend the amount of time the generator can run before the battery runs out?

- Lowering the battery reserve limit and decreasing the amount of energy your vehicle is using by switching off other electronic features and systems such as the climate control or lighting may extend the amount of time the generator can run.

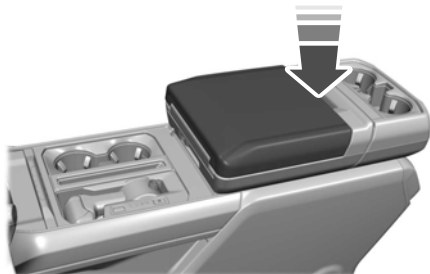
Why is the power outlet not working?

- In certain conditions, the circuit breaker can trip without notification. The circuit breaker may need to be reset. See **Resetting the Circuit Breaker** (page 179).

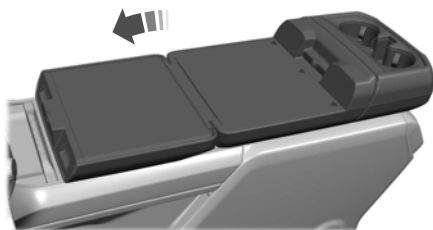
Center Console Work Surface (If Equipped)

USING THE CENTER CONSOLE WORK SURFACE

To use the center console work surface, stow the selector lever. See **Shifting Your Vehicle Into Gear** (page 229).



1. Press the button to release the folding surface.



2. Open the work surface. Fold the work surface to close.

Wireless Accessory Charger (If Equipped)

WHAT IS THE WIRELESS ACCESSORY CHARGER

The wireless accessory charger allows you to charge one compatible Qi wireless charging device on the charging area.

WIRELESS ACCESSORY CHARGER PRECAUTIONS



WARNING: Wireless charging devices can affect the operation of implanted medical devices, including cardiac pacemakers. If you have any implanted medical devices, we recommend that you consult with your physician.



WARNING: Remove all metal objects like coins and keys from the charging surface and remove any metal objects attached to your mobile phone before placing the device on the charging surface. Some mobile devices or cases may attract metal objects. Metal objects on the charging surface or attached to the phone may become hot while charging is active. If an object is left on or near the charging surface or attached to the phone while the device is charging, let the objects cool before removing to prevent personal injury.

Keep the charging area clean and remove foreign objects prior to charging a device.

Do not place items with a magnetic strip or radio-frequency identification chip, for example passports, parking tickets, transportation passes or credit cards, near the charging area when charging a device. Damage could occur to the magnetic strip or radio-frequency identification chip.

Do not place metal objects, for example remote controls, coins and candy wrappers, on or near the charging area when charging a device. Metal objects may heat up and degrade the charging performance, in addition to causing interruptions in charging.

Charging could be interrupted, degraded, or could stop if any of the following occur:

- The system detects a foreign object.
- The device is misaligned on the charging area.
- The device moves on the active charging area when the vehicle is in motion.
- The vehicle ambient temperature is too high.
- You attempt to charge a non-Qi compatible device on the wireless charger.

Note: During charging, the device and the charger could heat up, this is normal. If the battery gets hotter than usual, the device may stop charging.

LOCATING THE WIRELESS ACCESSORY CHARGER



The charging area is on the center console or in the media bin below the instrument panel.

CHARGING A WIRELESS DEVICE

Place the device on the center of the charging surface with the charging side down. The charging stops after your device reaches a full charge.

You can use the charger when the vehicle is in accessory mode, when the vehicle is running or when the touchscreen is on.

Wireless Accessory Charger (If Equipped)



Displays on the status bar when wireless charging is in progress.

Note: *The charging performance may be affected if your device is in a case. It may be necessary to remove the case to wirelessly charge your device.*

Note: *Software and firmware updates may affect device compatibility, including the use of unofficial software or firmware. You should verify charging functionality with your specific devices in-vehicle.*

Storage

CUP HOLDERS

CUP HOLDER PRECAUTIONS

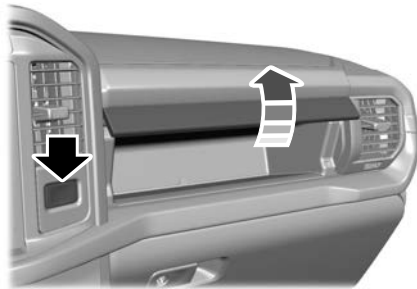


WARNING: Use caution when stowing items or hot drinks in the cup holders. Items could become loose or spill during hard braking, acceleration or crashes. Failure to follow this instruction could result in personal injury.

GLOVE COMPARTMENT

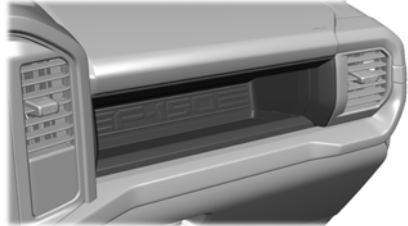
OPENING THE GLOVE COMPARTMENT

Upper Glove Compartment



Push the button on the instrument panel to open.

Upper Glove Compartment (If Equipped)



The glove compartment is on the instrument panel.

Lower Glove Compartment

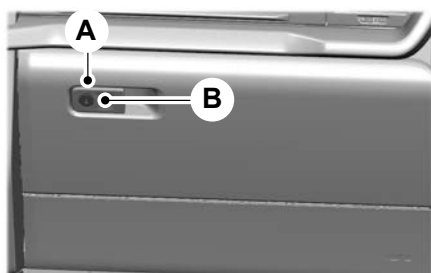


Pull the latch to the left to open.

LOCKING THE GLOVE COMPARTMENT

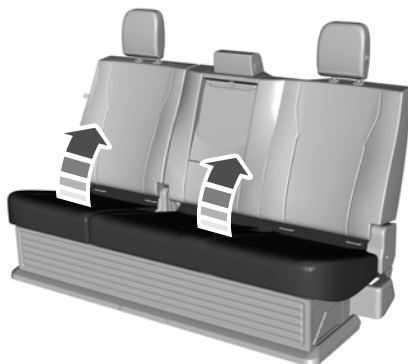
You can lock lower glove compartment using the key.

Storage



- A Unlock.
B Lock.

Locking the Rear Under Seat Storage

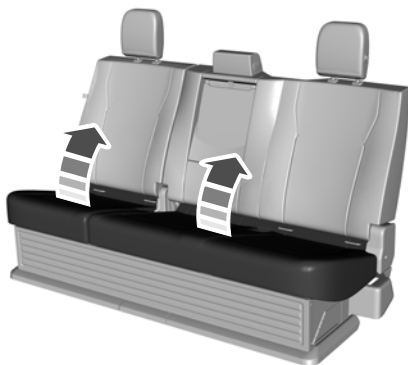


1. Lift the rear seat to access the under seat storage bin.

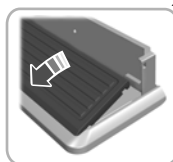
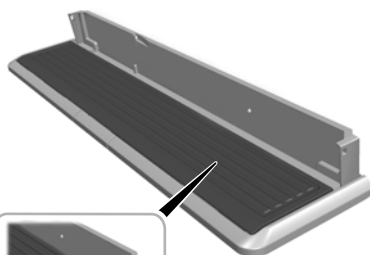
UNDER SEAT STORAGE

LOCATING THE UNDER SEAT STORAGE COMPARTMENT

Rear Under Seat Storage

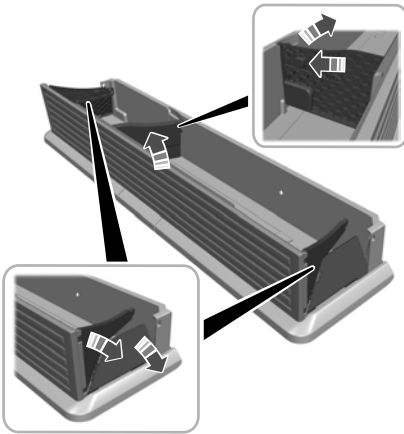


Lift the rear seat to access the under seat storage bin.

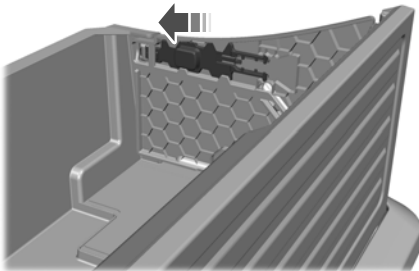


2. Lift the front panel to expand the storage bin.

Storage

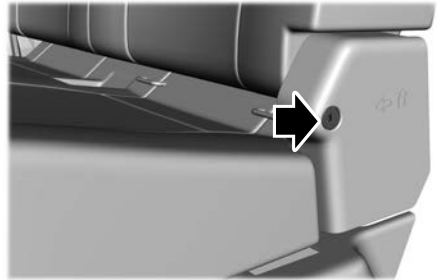


3. Lock the front and side panels in an open position.



4. To collapse, unlatch the side panels and storage divider, push down to the stowed position and fold in the side and front panels.

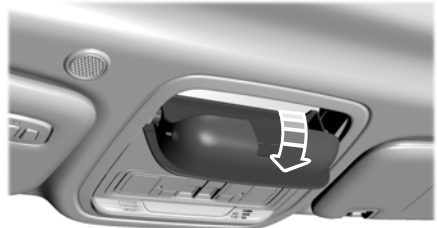
Note: Make sure the storage divider is not locked into place when collapsing. Unlatch the sliding latch to release the storage divider and swing to the stowed position against the front panel.



The locking key is in the remote control. Turn the key to lock or unlock the cushion.

GLASSES HOLDER

LOCATING THE GLASSES HOLDER



The glasses holder is in the overhead console.

Press near the rear edge of the door to open it.

Starting and Powering Off

STARTING AND POWERING OFF PRECAUTIONS

- The system may not function if the remote control is close to metal objects or electronic devices, such as keys or a cell phone.
- A valid remote control must be inside your vehicle to switch the power on and start your vehicle.
- Remote controls left inside your vehicle when locked are disabled. A message may appear in the instrument cluster display indicating that there is no key detected when you try to start your vehicle. Press the unlock button on the remote control to enable it, and then start your vehicle.
- Make sure all occupants fasten their seat belt.
- Make sure the parking brake is on.
- Make sure the vehicle is in park (P).
- Make sure there is no charge cord coupler connected to the vehicle.

STARTING THE VEHICLE - VEHICLES WITH: PHONE AS A KEY

1. Fully press the brake pedal.

Note: Do not touch the accelerator pedal.



2. Press the push button start.

READY

When you start your vehicle, a green indicator appears in the instrument cluster letting you know that your vehicle is ready for driving.

STARTING THE VEHICLE - VEHICLES WITH: PHONE AS A KEY/PUSH BUTTON START

1. Fully press the brake pedal.

Note: Do not touch the accelerator pedal.



2. Press the push button start.

You can also start your vehicle using Valet Mode or a Backup Start Passcode. See **Phone as a Key** (page 73).

Starting and Powering Off

READY When you start your vehicle, a green indicator appears in the instrument cluster letting you know that your vehicle is ready for driving.

POWERING OFF



WARNING: Do not switch off your vehicle when it is moving. This results in a significant decrease in braking and steering assistance. If the vehicle is switched off, some electrical circuits, for example airbags, could also turn off. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Note: If you unintentionally switch your vehicle off, shift into neutral (N) and press the push button start to restart your vehicle.

When your vehicle is not moving and is started, or the power is in accessory mode, press and release the push button start without pressing the brake pedal. This shuts off the vehicle and all electrical accessories.

Only in a case of emergency, when your vehicle is moving, press the push button start three times within two seconds, or press and hold for at least one second. Shift into neutral (N) and use the brakes to bring your vehicle to a safe stop. When your vehicle comes to a complete stop, shift into park (P).

RESTARTING THE VEHICLE AFTER POWERING OFF

Fast Restart

The fast restart feature allows you to restart your vehicle within 10 seconds of switching it off, even if it does not detect a valid remote control.

Within 10 seconds of switching your vehicle off, press the brake pedal and press the push button start. After 10 seconds, you can no longer start your vehicle if it does not detect a valid remote control.

Once your vehicle starts, it remains on until you press the push button start, even if it does not detect a valid remote control.

If you open the driver's door for 2 seconds or longer while your vehicle is on and the selector is in park (P), you cannot shift out of park (P) if the system does not detect a valid remote control device.

VEHICLE POWER DOWN TIMER

WHAT IS THE VEHICLE POWER DOWN TIMER

Vehicle power down timer automatically shuts down your vehicle if it has been powered on and stationary for an extended period of time.

HOW DOES THE VEHICLE POWER DOWN TIMER WORK

Before your vehicle shuts down, a message appears in the instrument cluster display showing a timer counting down from 30 seconds. If you do not intervene within 30 seconds, your vehicle shuts down.

After the shutdown, another message appears in the instrument cluster display to inform you that your vehicle has shut down in order to save battery energy.

Start your vehicle as normal.

SWITCHING THE VEHICLE POWER DOWN TIMER ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.

Starting and Powering Off

3. Switch **Vehicle Power Down Timer** on or off.

Note: You cannot permanently switch off the vehicle power down timer. If you switch it off, it turns on each time you switch the vehicle on.

SWITCHING THE VEHICLE POWER DOWN TIMER ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Vehicle. See **Center Display** (page 520).
2. Switch Vehicle Power Down Timer on or off.

Note: You cannot permanently switch off the vehicle power down timer. If you switch it off, it turns on each time you switch the vehicle on.

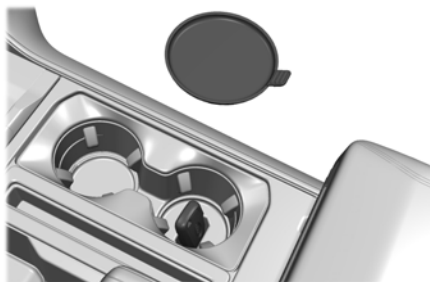
OVERRIDING THE VEHICLE POWER DOWN TIMER

You can stop the shutdown or reset the timer before the 30-second countdown has expired by doing any of the following:

- Pressing the brake or accelerator pedal.
- Pressing the **OK** or **RESET** button during the 30-second countdown.

ACCESSING THE PASSIVE KEY BACKUP POSITION

If you are unable to start your vehicle, locate the backup slot in the following position.



Note: Make sure to place the key properly into the backup slot.

With the key in the backup slot, press the brake pedal, then press the push button ignition switch to start your vehicle.

STARTING AND POWERING OFF – TROUBLESHOOTING

STARTING AND POWERING OFF – FREQUENTLY ASKED QUESTIONS

Why does the vehicle not start?

- The system does not function if the remote control frequencies are jammed, or if the remote control battery has no charge. See **Accessing the Passive Key Backup Position** (page 191).

Starting and Powering Off

Why does the vehicle not start?

- The system does not function if the 12-volt battery has no charge. 12-volt battery depletion can occur if the high voltage battery state of charge is low.

High Voltage Battery

WHAT IS THE HIGH VOLTAGE BATTERY

The high voltage battery is a highly sophisticated lithium ion battery system, used to store electrified energy to power your vehicle.

HIGH VOLTAGE BATTERY PRECAUTIONS



WARNING: This battery pack should only be serviced by an authorized electric vehicle technician. Improper handling can result in personal injury or death.

Your vehicle consists of various high-voltage components and wiring. All of the high-voltage power flows through specific wiring assemblies labeled as such or covered with a solid orange convolute, or orange striped tape, or both. Do not come in contact with these components.

PRESERVING YOUR HIGH VOLTAGE BATTERY

When using the battery at a low state of charge, your vehicle could start disabling accessory features to protect battery life.

If your vehicle reaches a 0% state of charge, recharge your vehicle as soon as possible.

In everyday use it is acceptable to use the full state of charge window, however there are a few best practices in order to maintain the health and life of your battery.

Overnight Charging

You can increase the longevity and performance of your high voltage battery by using the charge scheduling and departure and comfort settings on your touchscreen. Charge Scheduling improves the high voltage battery's longevity by delaying the start of charging and setting a maximum charging limit.

Set your preferred charging times to be at least 2-3 hours after your typical plug in time. This allows the battery to cool before charging begins. Additionally, setting the maximum charge level to 90% for everyday usage reduces strain on the battery.

DC Charging

Frequent use of DC charging could result in reducing your battery's efficiency and lifespan. This is more pronounced on the standard range battery pack versus the extended range battery pack. See **DC Charging** (page 209).

Storage Temperature

Storing your vehicle in temperatures between 32°F (0°C) and 113°F (45°C) is the most beneficial range for the high voltage battery.

At temperatures just above the freezing point or lower, plug in your vehicle to maintain battery performance and maximize driving range.

Storage State of Charge

When storing your vehicle for an extended period of more than 30 days follow the instructions below depending on your vehicle's battery type.

High Voltage Battery

During regular use, you can increase the battery life by maintaining the state of charge below 100%. The battery state of charge should be at approximately 50%. Storing your vehicle's high voltage battery at higher states of charge is less favorable than storing at lower states of charge.

Note: *To achieve this state of charge for storage, you can drive your vehicle down to 50% and set a charge limit for your location.*

RECYCLING AND DISPOSING OF THE HIGH VOLTAGE BATTERY

Please recycle in accordance with local regulations.

HIGH VOLTAGE BATTERY – TROUBLESHOOTING

HIGH VOLTAGE BATTERY – WARNING LAMPS



Illuminates when the powertrain requires service. Have the system checked as soon as possible.

High Voltage Battery



Illuminates blue under normal conditions. If it illuminates amber, the battery is low on charge. If it illuminates red, the battery is depleted.

High Voltage Battery Temperature



Illuminates when the high voltage battery temperature is either cold or hot.

- When the temperature is too cold, continue driving to warm the system and improve performance.
- When the temperature is too hot, performance could be reduced to cool the system.

Stop Safely



Illuminates if an electrical component requires service or a failure that causes your vehicle to shutdown or enter into a limited operating mode.

Charging Your Vehicle

CHARGING EQUIPMENT PRECAUTIONS



WARNING: Read all instructions and warnings in this publication before using the charging equipment.



WARNING: Do not use an electrical outlet that is immersed or submerged in water, snow, or in an electrical storm. When using the charging equipment, avoid moisture, water and snow at all times. Failure to follow these instructions could result in fire, electric shock, personal injury or death.



WARNING: The wall outlet and charging equipment must be in good condition and installed to comply with provisions of up-to-date local codes and regulations. Do not use an ungrounded wall outlet. Have a qualified, licensed electrician install and check the wall outlet, if you suspect that it is not properly grounded, the connection feels loose, or the outlet is damaged. The wall plug must fit firmly and fully into the outlet. Do not use extension cords, surge protectors, timers or other adapters. Failure to follow these instructions could result in electric shock, property damage, personal injury, or death.



WARNING: Do not drop the control box or coupler. Failure to follow this instruction could result in personal injury, fire, electric shock, death or property damage.



WARNING: Visually inspect the charging equipment before each use. Do not use the charging equipment if it is damaged. Do not attempt to open or repair any part of the charging equipment components as it will not

operate. Charging equipment components contain critical safety devices in the wall outlet plug and connector that cannot be serviced. Contact your local dealer for assistance. Failure to follow these instructions could result in fire, electric shock, or personal injury or death.



WARNING: Do not use the charging equipment in temperatures outside of the operation range of -22°F (-30°C) to 122°F (50°C). Store the charging equipment in a clean dry place between the temperatures of -22°F (-30°C) to 185°F (85°C). Stow the control box indoors on the hanger or all the charging equipment in the bag after use to prevent damage to the charging equipment and personal injury.



WARNING: Do not connect or disconnect any pluggable components of the charging equipment when in use or charging. Do not put fingers or any object into the electric charge coupler. Supervise any children in the vicinity of the charging equipment when plugged into the wall outlet. Failure to follow these instructions could cause damage to the charging equipment or cause personal injury or death.



WARNING: This equipment has arcing or sparking parts. Do not expose to flammable vapors. Position this equipment at least 18 in (450 mm) above the floor.



WARNING: To reduce the risk of fire, connect only to a circuit provided with 50 Amps maximum branch circuit overcurrent protection installed in accordance with NEC and local electrical code.

Charging Your Vehicle

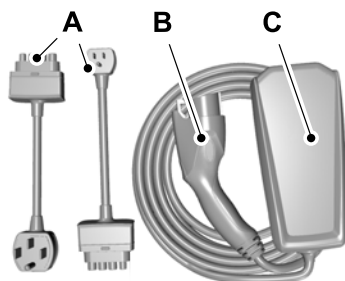


WARNING: High voltage is present in your electric meter housing and power distribution panel. Contact with high voltage can result in fire, electric shock, personal injury or death.

CHARGING EQUIPMENT OVERVIEW (IF EQUIPPED)

The mobile power cord has a low power connector to use with a 120V plug NEMA 5-15 and a high power connector to use with a 240V plug NEMA 14-50.

Specification Type	Specification Value
Charger Model	SAE
Voltage	120-240 VAC
Maximum Current	30 Amps max continuous
Frequency	60Hz
Power draw when idle	< 2 Watts
Cable length	Approximately 20 ft (6.1 m)
Weight	8.6 lb (3.9 kg)
Operating temperature	-22°F (-30°C) to 122°F (50°C)
Storage temperature	-22°F (-30°C) to 185°F (85°C)
CCID Environmental	IP67
Ventilation	Not required



- A Connector.
- B Coupler.
- C Control box.

The mobile power cord is located in the trunk lower storage compartment and allows you to charge the vehicle's battery using a standard household outlet.

Plug the connector into the charger control box first. Next plug the connector into the household outlet, and then plug the coupler into the vehicle charge port.

The power indicator illuminates blue when the connector is properly inserted into the charger control box and dedicated wall outlet.

Note: To insert the connector, firmly hold the connector by the cable or plug and push into the charger control box until an audible click is heard. Make sure the connector is fully inserted and flush with the charger control box before inserting it into the outlet. Improperly inserting the connector results in an amber fault light or intermittent charging, and a longer charge session.

Note: Follow the installation instructions provided with the mobile power cord.

Note: We recommend using the supplied plugs and connectors.

Charging Your Vehicle

Note: If you do not use a dedicated circuit, the circuit breaker could trip or open. If a dedicated circuit is not available, contact a licensed electrician regarding the installation of a dedicated outlet.

Note: The mobile power cord prevents charging and gives a fault indication if a ground is not present.

Note: Plug the connector for the mobile power cord directly into the wall outlet. Do not plug the mobile power cord into any form of extension cord.

Note: Use the wall bracket to support the charge control box. The charge control box cannot be hung from the wall outlet.

Mobile Power Cord Auto-Restart

Auto-restart helps to make sure that your vehicle is charged and ready for use when needed. A charge could be interrupted if errors are detected. Charging resumes once the error is no longer detected. The red indicator illuminates during an error condition.

The exception to the immediate auto-restart is when the interruption is due to a charger ground fault circuit interrupter (GFCI) event. The charger attempts to restart 15 minutes after a ground fault circuit interrupter (GFCI) event. After the fourth attempt to restart, the charger shuts down and the red indicator stays on.

If the fault persists, do not continue to try to charge your vehicle. Have your vehicle checked as soon as possible.

MOVING AND STORAGE INSTRUCTIONS

Make sure you wrap the mobile power cord after charging.

When charging is complete, place under the passenger seat.

Note: Do not hold the mobile power cord by the power cable.

Note: To remove the connector, firmly hold the connector by the cable or plug and pull away from the control box.

CARE INSTRUCTIONS

Do not use cleaners or solvents as this could damage your mobile power cord. Do not place stress on the charger cables. If the unit overheats, remove the mobile power cord from direct sunlight.

SAFETY FEATURES

The charger includes the following safety features to protect against the risk of electric shock:

- **Service Ground Check:** The charger constantly checks for the presence of a service ground connection. If the service ground ever fails, the charger red indicator turns on and shuts down power to the vehicle.
- **Thermal Event Sensor:** Charger module senses out-of-ordinary thermal events and decreases the charging current or shuts the unit down if required.
- **Ground fault circuit interrupter (GFCI) Protection:** The charger has a ground fault circuit interrupter (GFCI) reaction system to protect against electric shock. If the charger module detects an output ground fault, it shuts down power to the output cable and illuminates the red indicator.
- **Insulation:** The charger module, connector, cable assembly, and charge coupler are completely insulated. There are no exposed live parts, to protect against electric shock.

Charging Your Vehicle

- Unintentional Disconnection: The charge coupler is designed to minimize unintentional disconnection. A pilot signal wire in the cable and charge coupler eliminates the possibility of electric shock when not connected to a vehicle or if an unintended disconnect occurs during a charge. Disconnection during charging is safe.

DC Charger with NACS Connectors

The adapter plug is a NACS to CCS1 adapter that enables CCS1 vehicles within the North American Charging Standard (NACS) Alliance to access other DC chargers with NACS stations. Access to DC chargers with NACS stations increases the amount of charging locations and the ability to charge your vehicle. For further details on using the DC chargers with NACS adapter and access availability, contact your dealer.

 **WARNING:** Handle the adapter with care and ensure proper connection before use. Failure to follow this instruction could result in electric shock or serious injury.

 **WARNING:** When using the charging equipment, avoid moisture, water and snow at all times. Failure to follow these instructions could result in fire, electric shock, personal injury or death.

 **WARNING:** Visually inspect the adapter before each use. Do not use the adapter if it is damaged. Do not attempt to open or repair any part of the adapter. Contact your local dealer for assistance. Failure to follow these instructions could result in fire, electric shock, personal injury or death.

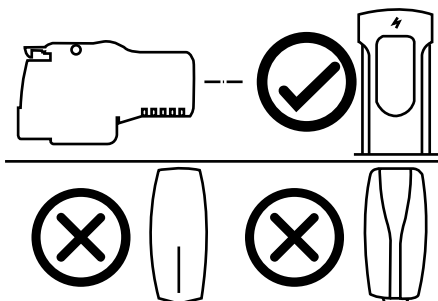
 **WARNING:** Do not connect or disconnect any pluggable components of the coupler or adapter when in use or charging. Do not put fingers or any object into the electric charge coupler or adapter. Failure to follow these instructions could result in personal injury or death.

 **WARNING:** Read all instructions and warnings in this publication before using the charge adapter.

 **WARNING:** Do not use the adapter with chargers capable of DC current above the rated current, as it could exceed the adapter's rating. Failure to follow this instruction could result in fire, electric shock, personal injury or death.

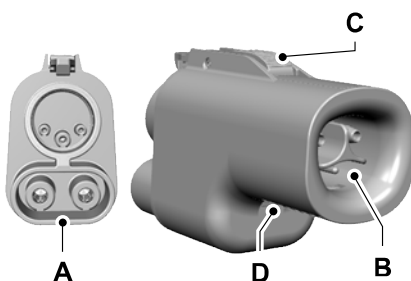
Important Safety Instructions

Use the adapter with NACS DC chargers only. Do not use for AC charging. Not suitable for use with wall connectors, destination chargers, mobile connectors, or any other EV chargers. Misuse could result in vehicle damage and safety hazards that are not covered by your vehicles warranty.



Charging Your Vehicle

Specification Type	Specification Value
Rated Current	500 Amps
Rated Input / Output	1000 Volts
Weatherproof Rating	IP67
Operating temperature	-22°F (-30°C) to 122°F (50°C)
Storage temperature	-40°F (-40°C) to 185°F (85°C)
Connector	CCS1
Inlet	DC chargers with NACS
Weight	2 lb (0.96 kg)



- A CCS1 connector.
- B NACS DC charger inlet.
- C CCS1 unlock button.
- D NACS unlock button.

Charging time varies depending on the DC chargers with NACS station, electric vehicle specifications, environmental and battery temperature.

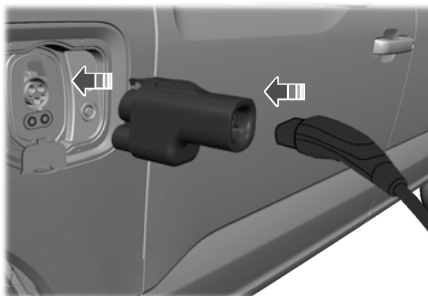
The adapter includes built-in temperature monitoring and decreases power or stops charging based on internal temperature limits.

Connecting the Adapter to Your Vehicle

1. Open the charge port door.

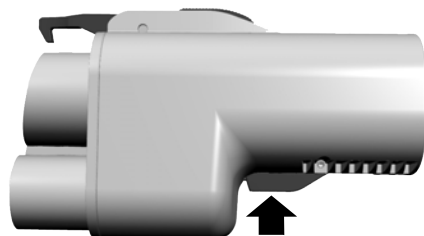
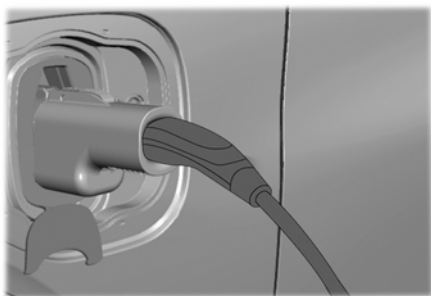


2. Press the NACS button on the adapter and insert the NACS DC charger handle into the NACS DC charger inlet on the adapter.



3. Plug the adapter and the NACS charge handle connected together into the charge port.

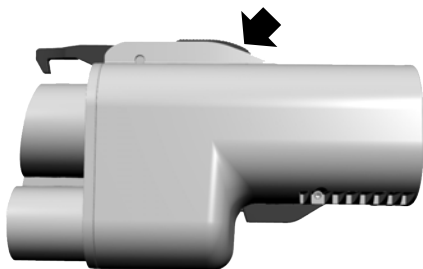
Charging Your Vehicle



4. Begin charging following the DC chargers with NACS charge station guidelines.

Disconnecting the Adapter from Your Vehicle

1. Only remove the adapter once charging has stopped or completed.



2. Press the CCS1 unlock button on the top of the adapter to remove the adapter from the charge port on your vehicle.

3. Press the NACS unlock button on the rear of the adapter to safely remove the DC charger from the NACS adapter.

MOVING AND STORAGE INSTRUCTIONS

Handle the adapter with care and store in a safe location.

CARE INSTRUCTIONS

Do not use cleaners, detergents or solvents as this could damage the adapter.

Troubleshooting

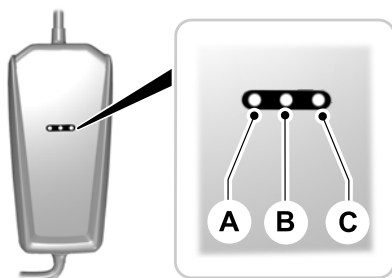
If the vehicle fails to initiate charging, perform the following:

- Make sure the DC chargers with NACS can be used with the CCS1 model.
- Check the connections at both the NACS and CCS1 ends of the adapter.
- Unplug and reinsert both the cable and adapter.
- Check the charging status on the DC charger and electric vehicle display.

Note: *If the problem persists, have your vehicle checked as soon as possible.*

Charging Your Vehicle

CHARGING EQUIPMENT INDICATORS



- A Amber fault indicator light.
- B Blue status indicator light.
- C Red trouble indicator light.

Mobile Power Cord Fault Indicator Type	Indicator Description
AMBER	The amber fault indicator illuminates to communicate that the charger is rebooting after an error.
BLUE	When plugged into the wall outlet, the blue indicator illuminates to communicate that the charger is ready to use.
RED	The red indicator illuminates when the charger has detected an error. If the red indicator is illuminated, the charger will not deliver power to the vehicle. The error must be corrected before a charging cycle can begin or continue.

Note: When first plugged into a wall outlet the amber, blue and red indicators blink once. Then the blue indicator turns on, followed by a blink of the red indicator. After, the blue indicator turns off then back on. This cycle happens twice if a different connector is used from a previous charge.

Note: When plugging into an unfamiliar wall outlet, let the vehicle charge for several minutes before leaving it unattended. The red indicator illuminates if not charging. The unit turns off if a breaker or infrastructure ground fault circuit interrupter (GFCI) is tripped. You can view vehicle charging status remotely via the vehicle app.

Charging Your Vehicle

Mobile Power Cord Indicator Lights

Unpowered

AMBER	BLUE	RED	Details
OFF	OFF	OFF	The mobile power cord is not powered.

Make sure the outlet is operational, and the circuit breaker is in the ON position or try using another outlet. Ensure the connector is fully inserted into mobile power cord. Ensure the plug is not severely degraded. If the error persists, contact us.

Charging

AMBER	BLUE	RED	Details
OFF	PULSING	OFF	The mobile power cord is charging.

No action required.

Standby

AMBER	BLUE	RED	Details
OFF	ON	OFF	The mobile power cord is powered and ready to charge. At the current time the mobile power cord is not charging the vehicle.

If you expect the mobile power cord to be charging the vehicle, make sure the vehicle coupler is properly inserted into the vehicle. Check and adjust your charging time preferences in the on screen display. If your vehicle is still not charging, contact us.

Charging Your Vehicle

Startup and Rebooting

AMBER	BLUE	RED	Details
ON	ON	ON	The mobile power cord is recovering after encountering an error.

Mobile power cord is powering up or recovering after an error. If the mobile power cord cycles for more than 2-3 minutes, unplug the vehicle coupler. Unplug and replug in the connector. If the issue persists, contact us.

Charging Reduced, Internal Issue

AMBER	BLUE	RED	Details
ON	PULSING	OFF	The mobile power cord is charging at a reduced rate due to overheating.

Make sure the connector and the control box are properly connected. Unplug and replug in the connector. If the mobile power cord is warm or in a hot environment, try charging in a cooler area. Try a different outlet. Try a different connector if you have one available. If the error persists, contact us.

Charging Reduced, AC Plug Or Wall Outlet

AMBER	BLUE	RED	Details
BLINK	PULSING	OFF	The mobile power cord is charging at a reduced rate due to overheating of the connector or the wall outlet.

Charging Your Vehicle

Make sure the connector and control box are properly connected. Unplug and replug in the connector. Ensure the connector is fully seated. If the mobile power cord is warm or in a hot environment, try charging a cooler area. Try a different outlet. Try a

different connector if you have one available. Have a licensed electrician check for missing ground, utility under or overvoltage. If the error persists, contact us.

User Troubleshooting

AMBER	BLUE	RED	Details
ON	OFF	OFF	The mobile power cord has encountered a fault that requires troubleshooting.

Make sure the connector and control box are properly connected. Unplug and replug in the connector. If the mobile power cord is warm or in a hot environment, try charging in a cooler area. Try a different outlet. Try a different connector if you have one available. If the error persists, contact us.

Non - Recoverable Fault

AMBER	BLUE	RED	Details
OFF	OFF	ON	There is an internal fault in the mobile power cord that cannot be recovered.

Try a different connector if you have one available. If error persists, contact us.

Non - Recoverable Fault

AMBER	BLUE	RED	Details
OFF	OFF	BLINK	There is an internal fault in the connector that cannot be recovered.

Charging Your Vehicle

Try using another connector if you have one available. If not, contact us about obtaining a replacement. If your warranty

has expired, you can order a replacement from your dealer.

Ground Leakage Fault

AMBER	BLUE	RED	Details
OFF	OFF	PULSING	Electrical current is leaking through a potentially unsafe path.

Note: When plugging into an unfamiliar wall outlet, let the vehicle charge for several minutes before leaving it unattended. The red indicator illuminates if not charging. The unit turns off if a breaker or infrastructure ground fault circuit interrupter (GFCI) is tripped. You can view vehicle charging status remotely via the vehicle app.

LOCATING THE CHARGE PORT

The charge port is on the left-hand side of the vehicle. Press and release the center right-hand edge of the charge port door to open.



Note: Do not apply excessive force. Forcing the door open or closed damages the charge port.

CHARGE PORT INDICATORS

The charge status indicator is next to the charging port behind the charge port door. It indicates the charge status of the high voltage battery in your vehicle.

Divided into five zones, the charge status indicator displays the state of charge in 20 percent increments.

The charge status indicator displays how far along the charge is.

- When zone A is pulsing, the charge is between 0-20 percent.
- When zone A illuminates, and zone B is pulsing, the charge is between 20-40 percent.
- When zones A and B illuminate and zone C is pulsing, the charge is between 40-60 percent.
- When zones A, B and C illuminate, and zone D is pulsing, the charge is between 60-80 percent.
- When zones A, B, C and D illuminate, and zone E is pulsing, the charge is between 80-100 percent.
- When all zones illuminate, the charge is 100 percent.

Charging Your Vehicle



Note: When charging stops, the charge status indicator illuminates all completed zones in a solid blue for 30 seconds before turning off. For example, if charging stops at 70 percent, then A, B and C illuminate a solid blue to indicate a battery charge level of at least 60 percent but less than 80 percent. Charging stops when complete or when paused due to charge settings or charge station actions.

There are four charge port indicator light colors which indicate a specific action:

White is used as a courtesy light to help with plugging in and to acknowledge actions such as plugging and unplugging.

Blue indicates when the vehicle is plugged in and is either charging or waiting to charge.

Green indicates power transfer using the intelligent backup power system.

Amber indicates charge faults.



Note: Charging faults are identified by the color amber on the charge status indicator. Faults can occur within the vehicle charging system or outside the vehicle, such as with the mobile power cord, charge station or electrical supply.

Note: If the system detects a fault in the vehicle charging system at any point in a charge cycle, the entire charge status indicator illuminates a solid amber color for 30 seconds and then turns off. If this happens, unplug the charge coupler and plug it back into the charge port receptacle. If the problem persists, have your vehicle serviced as soon as possible.

Note: If the system detects a fault outside the vehicle, such as with the charge station or mobile power cord, the entire charge status indicator flashes amber continuously for 30 seconds and then turns off. If this happens check the mobile power cord, charge station or electrical supply.

AC CHARGING

CHARGING AT HOME



AC charging preserves the health of the high voltage battery for longer high voltage battery life.

When AC charging keep your vehicle plugged in when the outside temperatures are very high or low. This enables the system to maintain the high voltage battery for best performance.

CAUTION: TO REDUCE THE RISK OF FIRE-

The plug must be properly grounded. Use a dedicated circuit. If you do not use a dedicated circuit, the circuit breaker could trip or open. If you do not have a dedicated circuit, contact a licensed professional electrician for proper installation.

To charge the high voltage battery:

You must unwrap the mobile power cord completely before charging.

1. Put your vehicle in park (P).

Note: Your vehicle must be in park (P) to charge.

Charging Your Vehicle

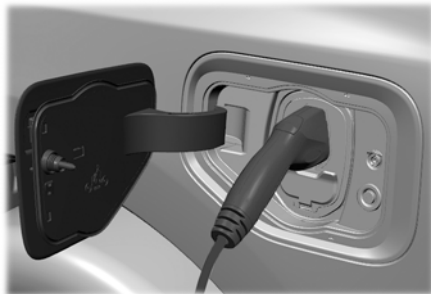
2. Plug the connector into the charger control box.

Note: To insert the connector, firmly grasp the connector by the cable or plug and push into the charger control box until an audible click is heard. Make sure the connector is fully inserted and flush with the charger control box before inserting it into the outlet. Improper insertion causes a longer charge session or faults.

3. Plug the connector into the wall outlet.
4. Confirm that the mobile power cord indicator lights illuminate.



5. Press and release the center right-hand edge of the charge port door to open.



6. Plug the charge coupler into the charge port receptacle on your vehicle.

Note: Make sure the button clicks confirming that you have completely engaged the coupler. When you plug in your vehicle, it starts charging to 100% by default unless changed by customer charge settings.

Note: Plug the connector into the wall outlet before connecting the charge coupler handle to your vehicle's charge port.

Note: When the handle is properly engaged the light ring illuminates. This indicates the beginning of a normal charge cycle.

Note: There could be a delay in light ring illumination due to vehicle internal communications.

Note: If charging for your vehicle fails, please contact the Customer Relationship Center, or click on Live chat. To ensure superior service, please take note of your serial number located on the back of the mobile power cord control box when contacting customer support.

For more information, visit www.owner.ford.com.

Stopping Charging



WARNING: To safely discontinue charging at any time, follow the disconnect instructions in stopping charging. Charging will automatically and safely come to a stop. The BLUE STATUS indicator remains ON solid when the coupler is removed.

1. Press the latch on the charge coupler and remove it from the vehicle charge port.
2. Remove the connector plug from the wall outlet.

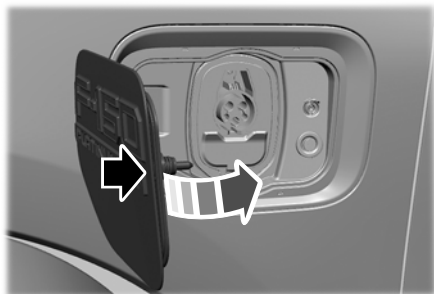
Charging Your Vehicle

Note: Do not pull the connector plug from the wall outlet or the connector from the mobile power cord control box while your vehicle is charging. Doing so could damage the outlet and the cord.

Note: You cannot shift your vehicle out of park (P) until you remove the charge coupler.



2. Press and release the center right-hand edge of the charge port door to open.



3. Press the center right-hand edge of the charge port door to close.

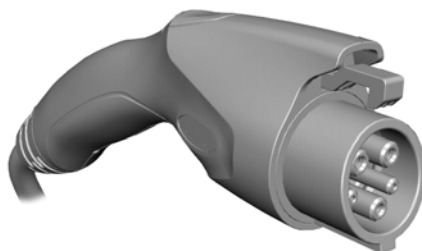
CHARGING IN PUBLIC

AC charging preserves the health of the high voltage battery for longer high voltage battery life.

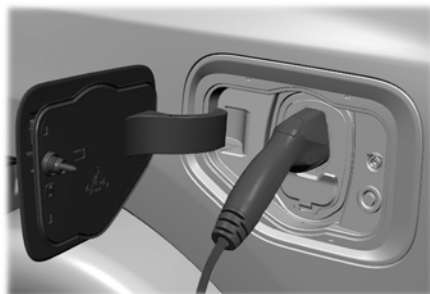
When AC charging keep your vehicle plugged in when the outside temperatures are very high or low. This enables the system to maintain the high voltage battery for best performance.

1. Put your vehicle in park (P).

Note: Your vehicle must be in park (P) to charge.



3. Select the appropriate charge station coupler.



4. Plug the charge coupler handle into the charge port receptacle on your vehicle.

Charging Your Vehicle

Note: An adapter is required for charging stations that use the North American Charging Standard (NACS) plug.

Note: Make sure the button clicks confirming that you have completely engaged the coupler. When you plug in your vehicle, it starts charging to 100% by default unless changed by customer charge settings.

Note: When the handle is properly engaged the light ring illuminates. This indicates the beginning of a normal charge cycle.

Note: There could be a delay in light ring illumination due to vehicle internal communications.

Information about the public charge stations is available through the app located in the vehicle touchscreen as well as the vehicle app on a mobile device with pricing, power levels, and real time availability. Rates for charging varies by power level, provider, location, and time of day.

Note: If your vehicle does not have the customer connectivity settings option in the vehicle touchscreen, the app may not function as intended.

Note: Depending on the region, the functionality of the public charging app may not be supported and charge function may not operate as stated.

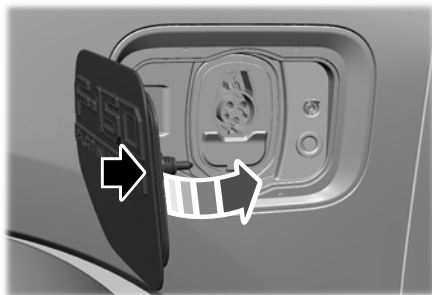
When charging your vehicle at a BlueOval Charging Network station, use the vehicle App to activate and pay for charging. You can also just plug in to activate charging at Plug & Charge capable stations. If the charging station is not in the BlueOval Charging Network, use the directions on the charge station to activate the charger.

For more information, visit www.owner.ford.com.

Stopping Charging

1. Press the latch on the charge coupler and remove it from the vehicle charge port.

Note: You cannot shift your vehicle out of park (P) until you remove the charge coupler.



2. Press the center right-hand edge of the charge port door to close.

DC CHARGING



1. Put your vehicle in park (P).

Note: Your vehicle must be in park (P) to charge and for the charge status indicator to illuminate.

Charging Your Vehicle



2. Press and release the center right-hand edge of the charge port door to open the door.



3. Open the additional dust cap on the charge port to expose the lower connectors.



4. Plug the charge coupler into the charge port receptacle on your vehicle.

Note: An adapter is required for charging stations that use the North American Charging Standard (NACS) plug.

Note: Make sure the button clicks confirming that you have completely engaged the coupler. Your vehicle locks to the charge coupler.

Note: When the handle is properly engaged, the light ring illuminates. This indicates the beginning of a normal charge cycle.

Note: The vehicle monitors battery health and may take actions including, but not limited to, reducing the DC fast charge rate to protect the battery hardware from damage, and to maintain battery health.

Information about the public charge stations is available through the app located in the vehicle touchscreen as well as the vehicle app on a mobile device with pricing, power levels, and real time availability. Rates for charging varies by power level, provider, location, and time of day.

Note: If your vehicle does not have the customer connectivity settings option in the vehicle touchscreen, the app may not function as intended.

Charging Your Vehicle

Note: Depending on the region, the functionality of the public charging app may not be supported and charge function may not operate as stated.

Note: When charging your vehicle at a public charge station, follow the directions on the charge station.

Stopping Charging



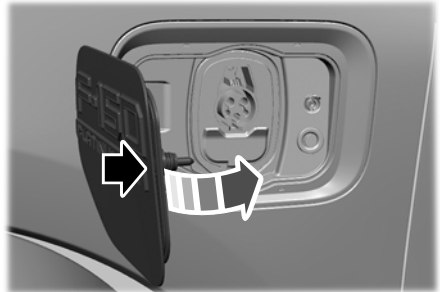
1. Push the coupler unlock button on the light ring.
2. Press the latch on the charge coupler and remove it from the vehicle charge port.

Note: Do not attempt to remove the charge coupler before you unlock it. Do not use any kind of tool to try and remove a locked charge coupler. Doing so can lead to damage to your vehicle and the charge coupler.

Note: You can also unlock the cord through the vehicle access menu or manually release the coupler. If the cord still does not unlock, please contact roadside assistance. See **Charge Coupler Manual Release** (page 211).

Note: You cannot shift your vehicle out of park (P) until you remove the charge coupler.

3. Close the dust cap for the lower connectors.

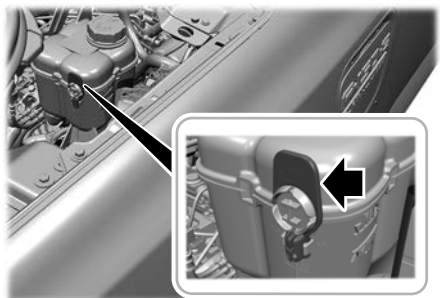


4. Press the center right-hand edge of the charge port door to close.

CHARGE COUPLER MANUAL RELEASE

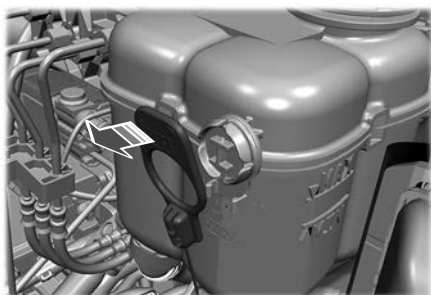
In the event that your vehicle does not unlock the charge coupler, you can manually release it.

1. Switch your vehicle off.
2. Open the frunk.
3. Remove the outer luggage compartment covers. See **Installing and Removing the Luggage Compartment Cover** (page 346).

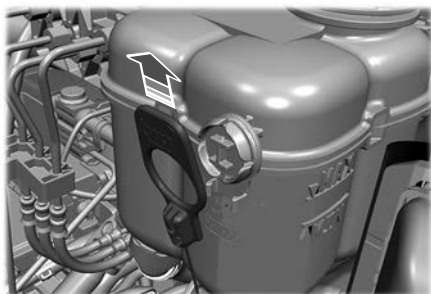


4. Locate the manual release ring.

Charging Your Vehicle



5. Pull the manual release ring upward to detach from grommet.



6. Pull the manual release ring firmly in the direction shown.
7. Press the latch on the charge coupler and remove it from the vehicle charge port.
8. Reinstall the manual release ring to the grommet.

9. Reinstall the outer luggage compartment covers.
10. Close the frunk.

CHARGING SETTINGS - VEHICLES WITH: 12 INCH SCREEN



You can schedule charging to take advantage of lower cost electricity rates during off-peak hours if you have signed up for a time of use pricing plan with your utility provider. You can also set a max charge limit for your battery and a departure time and cabin temperature so your vehicle is ready to go when you are.

Scheduled charging can be set up on the touchscreen or in the vehicle app.

To view your charge settings:

1.  Press to open the settings menu.
2.  Press charge settings.

Charging Status

Shows the present state of the charging system.

Charging Your Vehicle

Charge Status	Details
Will charge when plugged in	The vehicle is unplugged and starts charging once plugged in.
Will wait for preferred charging time	The vehicle is unplugged at a location with charging time preferences enabled. Charging is scheduled to start at the time displayed based on your vehicle settings. You must plug your vehicle in prior to the start time to begin charging at that time.
Waiting for preferred charging time	The vehicle is plugged in at a location with charging time preferences enabled. Charging starts at the time displayed, which is based on your charge time settings.
Charging stopped	The vehicle is plugged in and charging has been stopped through the vehicle app.
Charging	The vehicle is plugged in and charging.
Fast charging	The vehicle is plugged into a DC Fast Charge station and charging.
Charged	The vehicle finished charging to the max charge limit setting.
Charging 12V battery	The vehicle is plugged in and charging the 12V battery.
Conditioning the cabin	The vehicle is plugged in and the climate control system is operating according to the departure and comfort settings.
Conditioning the battery	The vehicle is plugged in and conditioning the high voltage battery.
Vehicle charging fault	The vehicle is plugged in and there is a fault within the vehicle charging system. Unplug and plug back in. If the fault is still present, contact your authorized EV certified dealer.
Charging station fault	The vehicle is plugged in and a fault has been detected with the charge station or charging cord. Check the charging cord and the charging station or electrical supply.

Charging Your Vehicle

Charge Status	Details
Charging station not detected	A charging coupler has been plugged into the vehicle but there is no connection with a charging power source.
Charging station paused	The vehicle is plugged in and charging has been paused at the charge station.
Transferring power	The vehicle is plugged in and power is being transferred using the intelligent backup power system.

Charge Status Indicators

Displays when your vehicle is plugged in.



Not charging due to a fault.



Not currently charging.



Charging.



Waiting to charge based on charge time settings.



Transferring power.

High Voltage Battery State of Charge

Displays the remaining charge percentage with 100% representing the total amount of energy you can get from an external charge.

Estimated Vehicle Driving Range

Displays the estimated distance the vehicle can travel with the current high voltage battery charge level. See **Vehicle Range Display** (page 130).

Live Charging Information

When the vehicle is charging, the following charging speed information is displayed:

- Live Charging Power (Kilowatt)
- Live Charging Current (Ampere)

Note: *Live charging current is only displayed when the vehicle is AC charging.*

Target Charge

Displays the charge percentage at which charging stops and can be adjusted using the main slider.

Note: *For vehicles that have a Nickel Cobalt Manganese (NCM) battery, daily and trip labels are displayed to suggest the target charge for each of these usages considering battery life and vehicle range.*

Charging End Time

When charging, the estimated end time displays.

When your vehicle is at a saved charging location and not plugged in, the end time displays based on known charging infrastructure.

Note: *Charging time information is estimated. Certain conditions could result in longer charging times.*

Charging Your Vehicle

Departure Times Card

Displays the next departure time and associated cabin comfort setting.

Press the departures times card to access the departure and comfort settings.

Setting departure times allows you to control charging schedules and warm or cool your cabin and the high voltage battery when your vehicle is plugged in, so your vehicle is ready to drive when you are. By setting a departure time, your vehicle can use your charge time settings to minimize your electricity costs but still prioritize finishing charging before your scheduled departure. The calendar view allows you to program two departure times per day for each day of the week.

Note: By using energy from your charging source while plugged in, battery temperature can be managed for best driving performance and less energy is needed for heating or cooling of the cabin at the start of your drive. This helps maximize your driving range.

Note: You can also access this feature using the vehicle app. Additional information and settings are displayed on the charge settings screen once charging locations and departure and comfort have been set up.

Preferred Charge Times Card

Displays the preferred charge times set for the current location.

Press the preferred charge times card to set preferred charge times for a specific charging location.

When you are at a saved charging location, your vehicle prioritizes charging based on your preferred charge schedule. You can set one preferred charge time for weekdays and another one for weekends. This feature allows you to take advantage of electric utility rate plans that offer lower pricing during certain times of day. Contact your utility company to see what plans are available.

Note: For saved charging locations, your vehicle prioritizes charging during your preferred charge times. Charging outside these charge time windows only occurs when additional charging time is needed to reach the maximum charge level by your next departure time. In this case, the vehicle begins charging right away after plugging in. The vehicle stops charging and waits for the preferred charge times when the remaining charging can be contained in the preferred charge windows.

Note: You can also access this feature using the vehicle app.

Advanced Menu

Allows you to limit the current rate when AC charging.

Departure and Comfort

Follow these steps to set departure times and cabin comfort level.

Note: The departure and comfort settings do not apply when connected to a DC fast charger.

1. Press the departures times card on the charge settings screen.

Charging Your Vehicle

2. Select a time for each day of the week you want your settings to apply. Select the hour and minutes as well as your desired comfort level. Your selected days/times now display your departure and comfort settings. Press save to apply your settings. The departures times card on the charge settings screen updates.

Note: Save your departure settings before selecting additional days/times. The process must be repeated in order to add additional unique departure times and comfort levels.

Note: Cabin conditioning comfort level could vary depending on if you plug into a normal household outlet or a higher power outlet or charging station. The power available for conditioning is limited to the charging station power available. At low ambient temperatures and low charge power, a small amount of high voltage battery power in addition to the charging power could be used to heat the cabin.

Preferred Charge Times

Follow these steps to set preferred charge times for a charging location.

Note: The vehicle uses your current location to create the new charge schedule. Before saving a new location, ensure that the vehicle has successfully charged at that location for at least a few minutes.

Note: Charging location settings do not apply to DC fast chargers.

1. Press the preferred charge times card on the charge settings screen.
2. To add the current charging location, press the add location button. You can also edit settings for previously saved locations.
3. Edit the nickname of the location and press the next button.

Note: The name of the location cannot start with a blank character and cannot contain special characters.

4. Set one preferred charge time for weekdays and or weekends by specifying if the charging time applies to weekdays or weekends and the start and end time of the charge time. After defining the preferred charge times for weekdays and or weekends, press the save button to store the settings.

Note: Selecting all or none of the 24 hours results in any time of day given equal priority for charging.

5. Return to the previous screen and see the summary of the preferred charge times for this location. Press the back arrow to return to the charge settings screen or press the location to change its settings.

Note: Reaching your target charge by your next departure time is always the priority. When preferred charge times are set, charging outside your preferred charging time windows could be necessary in order to finish by your next departure time. In this case, the vehicle begins charging right away after plugging in.

AC Rate

Follow these steps to set the AC rate and limit the current anytime the vehicle is AC charging.

1. Press the advanced menu on the charge settings screen.
2. Set the AC rate using the slider.
3. Return to the previous screen to save the value set.

Charging Your Vehicle

CHARGING SETTINGS - VEHICLES WITH: 15 INCH SCREEN

You can schedule charging to take advantage of lower-cost electricity rates during off-peak hours if you have signed up for a time of use pricing plan with your utility provider. You can also set an upper charge limit for your battery and a departure time and cabin temperature so your vehicle is ready to go when you are.

Scheduled charging can be set up in the center display or in the vehicle app.

To view your charge settings:

-  Press to open the settings menu.
-  Press charge settings.

Charging Status

Shows the present state of the charging system.

Charge Status	Details
Will charge when plugged in	The vehicle is unplugged and begins charging once plugged in.
Will wait for preferred charging time	The vehicle is unplugged at a location with charging time preferences enabled. Charging is scheduled to start at the time displayed based on your vehicle settings. You must plug your vehicle in prior to the start time to begin charging at that time.
Waiting for preferred charging time	The vehicle is plugged in at a location with charging time preferences enabled. Charging starts at the time displayed, which is based on your charge time settings.
Charging stopped	The vehicle is plugged in and charging has been stopped through the vehicle app.
Charging	The vehicle is plugged in and charging.
Fast charging	The vehicle is plugged into a DC fast charge station and charging.
Charged	The vehicle finished charging to the max charge limit setting.
Charging 12V battery	The vehicle is plugged in and charging the 12V battery.

Charging Your Vehicle

Charge Status	Details
Conditioning the cabin	The vehicle is plugged in and the climate control system is operating according to the departure and comfort settings.
Conditioning the battery	The vehicle is plugged in and conditioning the high voltage battery.
Vehicle charging fault	The vehicle is plugged in and there is a fault within the vehicle charging system. Unplug and plug back in. If the fault is still present, contact your authorized EV certified dealer.
Charging station fault	The vehicle is plugged in and a fault has been detected with the charging station or charging cord. Check the charging cord and the charging station or electrical supply.
Charging station not detected	A charging coupler has been plugged into the vehicle but there is no connection with a charging power source.
Charging station paused	The vehicle is plugged in and charging has been paused at the charging station.
Transferring power	The vehicle is plugged in and power is being transferred using the intelligent backup power system.

Charge Status Indicators

Displays when your vehicle is plugged in.



Not charging due to a fault.



Not currently charging.



Charging.



Waiting to charge based on charge time settings.



Transferring power.

High Voltage Battery State of Charge

Displays the remaining charge percentage with 100% representing the total amount of energy you can get from an external charge.

Estimated Vehicle Driving Range

Displays the estimated distance the vehicle can travel with the current high voltage battery charge level. See **Vehicle Range Display** (page 130).

Live Charging Information

When the vehicle is charging, the following charging speed information is displayed:

Charging Your Vehicle

- Live Charging Power (Kilowatt)
- Live Charging Current (Ampere)

Note: Live charging current is only displayed when the vehicle is AC charging.

Target Charge

Displays the charge percentage at which charging stops and can be adjusted using the main slider.

Note: For vehicles that have a Nickel Cobalt Manganese (NCM) battery, daily and trip labels are displayed to suggest the target charge for each of these usages considering battery life and vehicle range.

Charging End Time

When charging, the estimated end time displays.

When your vehicle is at a saved charging location and not plugged in, the end time displays based on known charging infrastructure.

Note: Charging time information is estimated. Certain conditions could result in longer charging times.

Departure Times Card

Displays the next departure time and associated cabin comfort setting.

Press the departures times card to access the departure and comfort settings.

Setting departure times allows you to control charging schedules and warm or cool your cabin and the high voltage battery when your vehicle is plugged in, so your vehicle is ready to drive when you are. By setting a departure time, your vehicle can use your charge time settings to minimize your electricity costs but still prioritize finishing charging before your scheduled departure. The calendar view allows you to program two departure times per day for each day of the week.

Note: By using energy from your charging source while plugged in, battery temperature can be managed for best driving performance and less energy is needed for heating or cooling of the cabin at the start of your drive. This helps maximize your driving range.

Note: You can also access this feature using the vehicle app. Additional information and settings are displayed on the charge settings screen once charging locations and departure and comfort have been set up.

Preferred Charge Times Card

Displays the preferred charge times set for the current location.

Press the preferred charge times card to set preferred charge times for a specific charging location.

When you are at a saved charging location, your vehicle prioritizes charging based on your preferred charge schedule. You can set one preferred charge time for weekdays and another one for weekends. This feature allows you to take advantage of electric utility rate plans that offer lower pricing during certain times of day. Contact your utility company to see what plans are available.

Note: For saved charging locations, your vehicle prioritizes charging during your preferred charge times. Charging outside these charge time windows only occurs when additional charging time is needed to reach the maximum charge level by your next departure time. In this case, the vehicle begins charging right away after plugging in. The vehicle stops charging and waits for the preferred charge times when the remaining charging can be contained in the preferred charge windows.

Note: You can also access this feature using the vehicle app.

Charging Your Vehicle

Advanced Menu

Allows you to limit the current rate when AC charging.

Departure and Comfort

Follow these steps to set departure times and cabin comfort level.

Note: *The departure and comfort settings do not apply when connected to a DC fast charger.*

1. Press the departures times card on the charge settings screen.
2. Select a time for each day of the week you want your settings to apply. Select the hour and minutes as well as your desired comfort level. Your selected days/times now display your departure and comfort settings. Press save to apply your settings. The departures times card on the charge settings screen updates.

Note: *Save your departure settings before selecting additional days/times. The process must be repeated in order to add additional unique departure times and comfort levels.*

Note: *Cabin conditioning comfort level could vary depending on if you plug into a normal household outlet or a higher power outlet or charging station. The power available for conditioning is limited to the charging station power available. At low ambient temperatures and low charge power, a small amount of high voltage battery power in addition to the charging power could be used to heat the cabin.*

Preferred Charge Times

Follow these steps to set preferred charge times for a charging location.

Note: *The vehicle uses your current location to create the new charge schedule. Before saving a new location, ensure that the vehicle has successfully charged at that location for at least a few minutes.*

Note: *Charging location settings do not apply to DC fast chargers.*

1. Press the preferred charge times card on the charge settings screen.
2. To add the current charging location, press the add location button. You can also edit settings for previously saved locations.
3. Edit the nickname of the location and press the next button.

Note: *The name of the location cannot start with a blank character and cannot contain special characters.*

4. Set one preferred charge time for weekdays and or weekends by specifying if the charging time applies to weekdays or weekends and the start and end time of the charge time. After defining the preferred charge times for weekdays and or weekends, press the save button to store the settings.

Note: *Selecting all or none of the 24 hours results in any time of day given equal priority for charging.*

5. Return to the previous screen and see the summary of the preferred charge times for this location. Press the back arrow to return to the charge settings screen or press the location to change its settings.

Note: *Reaching your target charge by your next departure time is always the priority. When preferred charge times are set, charging outside your preferred charging time windows could be necessary in order to finish by your next departure time. In this case, the vehicle begins charging right away after plugging in.*

Charging Your Vehicle

AC Rate

Follow these steps to set the AC rate and limit the current anytime the vehicle is AC charging.

1. Press the advanced menu on the charge settings screen.
2. Set the AC rate using the slider.
3. Return to the previous screen to save the value set.

USING YOUR VEHICLE APP AND CHARGING

The vehicle app allows you to do the following:

- Monitor and manage your vehicle's charging, including charge schedules and preferences.
- Locate a charger and activate a charger on the BlueOval Charge Network.
- Plan a trip and charging options along your route.

- Check charging station plug availability.
- Initiate a charge session automatically at Plug and Charge capable charge stations.
- Control your Ford Connected Charge Station remotely.
- Override charge preferences and starting and stopping charging.

For more information, visit

www.owner.ford.com.

Note: *The vehicle app may not be available in some countries or fleet vehicles.*

CHARGING YOUR VEHICLE – TROUBLESHOOTING

CHARGING YOUR VEHICLE – WARNING LAMPS



Plugged into charger.

CHARGING YOUR VEHICLE – INFORMATION MESSAGES

Message	Action
Vehicle Plugged In ? Yes No	Your vehicle needs confirmation it is unplugged before allowing a start. You must make sure your vehicle is unplugged and you respond to the message promptly before starting your vehicle.
Plug in to Maintain 12V Battery	Indicates that HV battery can no longer support the 12V battery. Plug in your vehicle to charge the high voltage battery and maintain the 12V battery at a healthy state.
Charge Station Fault See Manual	The vehicle is plugged in and a fault has been detected with the charge station or charging cord. Please check the charging cord and the charging station or electrical supply.

Charging Your Vehicle

CHARGING YOUR VEHICLE – FREQUENTLY ASKED QUESTIONS

Why does my vehicle not charge with the mobile power cord?

- Ensure you properly connect the connector and control box. Unplug the charge coupler from the vehicle and unplug the connector from the wall outlet. Then check the connector to be sure that the connector is connected properly into the mobile power cord control box. If the mobile power cord is warm or in a hot environment, try charging in a cooler area. Try a different outlet or a different connector if you have one available. If the problem persists, contact an authorized EV certified dealer.

Why does my vehicle have a hum or fan noise when charging?

- A hum or a fan noise could be present when charging the high voltage battery. This is a normal operation as your vehicle is keeping the battery cool while charging.

Why does my information display say that the vehicle is charged when it is still pulling power from the charging source?

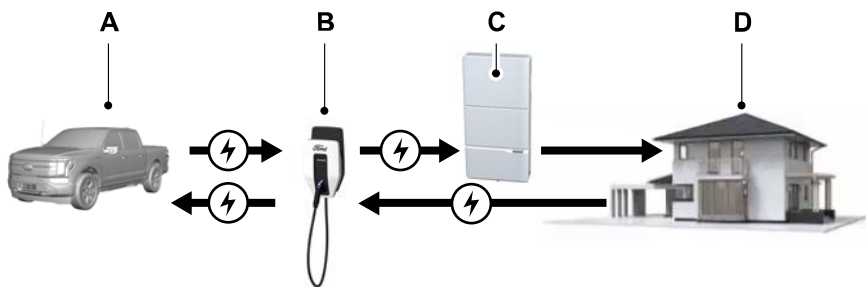
- In order to keep your battery at the current level, a small amount of power needs to be sourced from the wall to power the vehicle electronics. Once the vehicle is shut down, the vehicle will stop drawing power.

Home Backup Power

WHAT IS HOME BACKUP POWER

Home backup power allows you to use your vehicle as a backup power source to your home during a power outage.

HOW DOES HOME BACKUP POWER WORK



- A Vehicle.
- B Charge station pro.
- C Home integration system.
- D Home.

Home backup power uses a charge station pro and a home integration system that allows your vehicle to transfer power from your vehicle back into your home when plugged in.

HOME BACKUP POWER REQUIREMENTS

The following components must be installed before you can use the system:

- Charge station pro.
- Home integration system.

If you did not receive a charge station pro with your vehicle, you can purchase one by visiting your Ford Owner website.

The home integration system is not included with your vehicle purchase and must be purchased separately.

The system only operates when all of the following occur:

- Your vehicle has been previously paired with the charge station pro.
- Your vehicle is plugged into the charge station pro.
- There is no power to your home.

PAIRING A CHARGE STATION - VEHICLES WITH: 12 INCH SCREEN

To pair your vehicle with a charge station pro:

Home Backup Power

1. Press **Features** on the touchscreen.
2. Press Home Backup Power.
3. Press **Add Station**.
4. Follow the instructions on the center display screen and in the Ford Charge Station Pro Setup app to complete the pairing.

PAIRING A CHARGE STATION - VEHICLES WITH: 15 INCH SCREEN

To pair your vehicle with a charge station pro:

1. From the settings menu, press Home Backup Power. See **Center Display** (page 520).
2. Press Add Station.
3. Follow the instructions on the center display screen and in the Ford Charge Station Pro Setup app to complete the pairing.

HOME BACKUP POWER SETTINGS - VEHICLES WITH: 12 INCH SCREEN

You can use the FordPass app or the center display screen.

Setting the Power Transfer Mode

1. Press **Features** on the touchscreen.
2. Press Home Backup Power.
3. Press the settings icon.
4. Select **Automatic, Manual** or **Off**.

Note: When you select off mode, the system does not recognize or notify you of a power outage.

5. Set the energy reserve amount.

Note: Set the energy reserve amount so your vehicle retains enough energy to drive within the set range.

Note: We recommend setting the energy reserve amount to leave enough charge to reach the nearest available working charging station.

HOME BACKUP POWER SETTINGS - VEHICLES WITH: 15 INCH SCREEN

You can use the vehicle app or the center display screen.

Setting the Power Transfer Mode

1. From the settings menu, press Home Backup Power. See **Center Display** (page 520).
2. Select Automatic, Manual or Off.

Note: When you select off mode, the system does not recognize or notify you of a power outage.

3. Set the energy reserve amount.

Note: Set the energy reserve amount so your vehicle retains enough energy to drive within the set range.

Note: We recommend setting the energy reserve amount to leave enough charge to reach the nearest available working charging station.

Home Backup Power

TRANSFERRING POWER - VEHICLES WITH: 12 INCH SCREEN

Automatic Mode

When you select automatic mode, the vehicle automatically transfers power to the building in an outage when the vehicle is plugged in. It automatically stops when power returns.

Note: You can check the status of the power transfer event in FordPass or in the center display.

Note: You can manually stop the power transfer using the FordPass app or center display screen.

Manual Mode

When you select manual mode, you choose when to start transferring power to the building in an outage.

You can use the FordPass App or the center display screen.

1. Press **Features** on the touchscreen.
2. Press Home Backup Power.
3. Press **Start** to transfer power to the building.
4. Press **Stop** to stop transferring power to the building.

TRANSFERRING POWER - VEHICLES WITH: 15 INCH SCREEN

Automatic Mode

When you select automatic mode, the vehicle automatically transfers power to the building in an outage when the vehicle is plugged in. It automatically stops when power returns.

Note: You can check the status of the power transfer event in the vehicle app or in the center display.

Note: You can manually stop the power transfer using the vehicle app or center display screen.

Manual Mode

When you select manual mode, you choose when to start transferring power to the building in an outage.

You can use the vehicle app or the center display screen.

1. From the settings menu, press Home Backup Power. See **Center Display** (page 520).
2. Press Start to transfer power to the building.
3. Press Stop to stop transferring power to the building.

HOME POWER TRANSFER

- Used to offset high peak energy costs where power discharges from your vehicle to power your home.
- Uses the same hardware and software as the home backup power system.
- Power discharge is based on the cloud determined schedule, and when your vehicle is plugged into the wallbox at your home.
- The schedule is determined by the best time of day to offset peak energy consumption costs.
- Home backup power is a subscription based service.
- Power that is exported from your vehicle does not discharge back to the power grid.

For more information, visit www.owner.ford.com.

Home Backup Power

HOME BACKUP POWER – TROUBLESHOOTING

HOME BACKUP POWER – INFORMATION MESSAGES

Message	Details
Energy Reserve reached. To resume transferring power, in Settings, lower the Energy Reserve setting.	Vehicle state of charge has reached the Home Backup Energy Reserve setting, Home Backup Power stops transferring power.
A vehicle fault occurred. See Owner's Manual for details.	Home Backup Power is in a vehicle faulted state. Try the following: unplug the charge station pro, restart the vehicle, plug the charge station pro back in. If this message remains, see an authorized dealer.
A Ford Charge Station Pro fault occurred. See Owner's Manual for details.	An issue has occurred with the charge station pro. Refer to the charge station pro setup guide for more information.

Message	Details
	If this message remains, see an authorized dealer.
The power is out at a building with a Ford Charge Station Pro paired to your vehicle. To transfer power to a building, plug your vehicle into the station. If your vehicle is not at the building with a power outage, consider charging your vehicle before returning to the building.	To power a building, return to the outage location with the charge station pro. We recommend charging your vehicle up to a sufficient level if your vehicle state of charge is low.

HOME BACKUP POWER – FREQUENTLY ASKED QUESTIONS

What should I do if I sell my vehicle?

- Perform a system reset to clear previously stored charge stations and settings. See **Performing a System Reset** (page 554).

Why is my vehicle not providing power?

- Make sure the settings are set to automatic or manual mode.
- Make sure the vehicle is plugged in properly.
- Check that the charge station pro and home integration system are working properly.

Home Backup Power

How can I extend the amount of time my vehicle can power my home?

- Lower your energy reserve value and decrease the amount of energy your home uses. The duration in which your house can be powered depends on a variety of factors such as vehicle state of charge and home energy consumption and temperature.

How long does it take the vehicle to transfer power once power goes out?

- The vehicle begins transferring power within one minute of a power outage event.

Why does my vehicle look like it is off when it is transferring power?

- The vehicle does not turn on during a home backup power event, however, it is still working as intended. To check the status of power transfer or manually start or stop power transfer in the center display, switch the vehicle on and view the home backup power tile.

Why is my charge cord locked?

- During a home backup power event, the vehicle locks the charge cord to prohibit unintended removal. In order to remove the charge cord before power has returned, stop the power transfer in FordPass or the center display or press the charge cord unlock button on your charge status indicator by the charging port.

Why are my controls in FordPass not working on the vehicle?

- If a large scale power outage occurs, it is possible that cellular connectivity may have dropped. In this scenario, starting the system in manual mode, stopping the system, and changing settings must be done through the center display in the vehicle. The vehicle does not communicate with FordPass without cellular connectivity.

Is there anything I need to do when power comes back on?

- No. When power returns, home backup power recognizes the outage has ended and shuts down appropriately. If your vehicle is plugged in, the system continues normal operation depending on your charge settings.

Is it normal to hear noises when transferring power?

- Yes. When the vehicle is transferring power, you may hear the vehicle fans turn on. This is normal during system operation.

What do I do if my vehicle is not transferring power and no faults are present?

- If the vehicle does not transfer power within a minute of the power outage occurring and no warning signs are present, consider unplugging, wait 15 seconds and plugging back in. This allows for the vehicle and charge station to reset. If the issue continues please contact the customer care center.

Automatic Transmission

AUTOMATIC TRANSMISSION FLUID CAPACITY AND SPECIFICATION

Materials

Name	Specification
Motorcraft® MERCON® ULV Automatic Transmis- sion Fluid(U.S.) Motorcraft® MERCON® ULV Automatic Transmis- sion Fluid / MERCON® ULV huile pour boîtes auto- matique Motorcraft®(Canada) XT-12-QULV(U.S. & Canada)	WSS-M2C949-A,

Note: Only use transmission fluid that conforms to the defined specification. Use of other fluids could result in vehicle damage not covered by the vehicle warranty.

Electric Motor

SELECTOR POSITIONS

ELECTRIC MOTOR PRECAUTIONS



WARNING: Apply the parking brake, shift into park (P), switch the vehicle off and remove the key or remote control before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: When your vehicle is stationary, keep the brake pedal fully pressed when shifting gears. Failure to follow this instruction could result in personal injury, death or property damage.



WARNING: Do not apply the brake pedal and accelerator pedal simultaneously. Applying both pedals simultaneously for more than a few seconds limits vehicle performance, which may result in difficulty maintaining speed in traffic and could lead to serious injury.

SHIFTING YOUR VEHICLE INTO GEAR

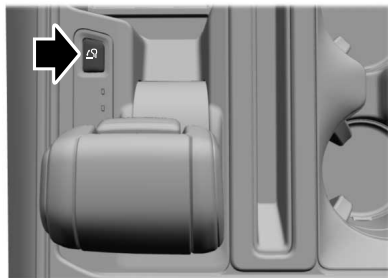
The selector is on the center console.



1. Press and hold the brake pedal.
2. Press and hold the button on the selector lever to move to a selected position.

Stowing the Selector Lever

Press the stow button to fold the selector flat when your vehicle is in park (P).



Press the stow button again to release the selector to the park (P) position.

Note: Do not store objects in the stow bin.

Note: If your vehicle is unable to reach the stow position when requested, the selector returns to the park (P) position. Make sure the mat inside the stow bin is flat and does not block the way of the selector. Attempt to stow the selector again.

PARK (P)



WARNING: Shift into park (P) only when your vehicle is stationary.

In park (P) power is not transmitted to the driven wheels.

Note: A tone sounds if you attempt to exit your vehicle without the selector lever in park (P).

Electric Motor

Note: Your vehicle may not shift out of park (P) if the vehicle battery has run out of charge.

Note: Your vehicle may not shift out of park (P) if a fuse is blown. See **Fuses** (page 416).

Note: Your vehicle may not shift out of park (P) unless the key or remote control is inside your vehicle.

Note: Your vehicle could shift into park (P) if you attempt to exit your vehicle without the selector lever in park (P).

Note: If you shift into park (P) without fully pressing the brake, the parking brake could apply. If you shift into park (P) on a slope, the parking brake could apply. See **Automatically Releasing the Electric Parking Brake** (page 241).

Note: A tone could sound when you select park (P).

REVERSE (R)



WARNING: Shift into reverse (R) only when your vehicle is stationary.

In reverse (R) power is transmitted to the driven wheels.

NEUTRAL (N)



WARNING: In neutral (N) your vehicle is free to roll.

In neutral (N) power is not transmitted to the driven wheels.

DRIVE (D)

In drive (D) power is transmitted to the driven wheels.

ROLL-AWAY PROTECTION

HOW DOES ROLL-AWAY PROTECTION WORK

Roll-away protection is always active by default. It secures the vehicle by automatically shifting to park (P) if the driver exits or switches the vehicle off without shifting to park (P).

Roll-away protection can be temporarily deactivated. When deactivated the vehicle is free to roll even if the driver exits the vehicle, such as in an automatic car wash.

Note: You do not need to use this mode at an automatic car wash if you shift into neutral (N) and stay in your vehicle with the power on.

Do not tow your vehicle in this mode. See **Towing Your Vehicle** (page 414).

ROLL-AWAY PROTECTION LIMITATIONS

When roll-away protection is deactivated, the vehicle is free to roll. Make sure to avoid unwanted vehicle movement. Failure to follow these instructions could result in vehicle damage not covered by the vehicle warranty.

Your vehicle reactivates roll-away protection if any of the following occur:

- You shift into park (P).
- You select a position other than neutral (N).

Roll-away protection may not work if any of the following occur:

- The driver door ajar sensor is malfunctioning.
- The driver seatbelt sensor is malfunctioning.

Electric Motor

Have your vehicle checked as soon as possible if any of the following occur:

- Seatbelt indicator illuminates or tone sounds with the driver seatbelt fastened.
- Door ajar indicator does not illuminate with the driver door open.
- Door ajar indicator illuminates with the driver door closed.
- Transmission not in park message appears, with the driver door closed, after you shift out of park (P).

SWITCHING THE ROLL-AWAY PROTECTION ON AND OFF

Switching the Roll-Away Protection Off

1. Press and hold the brake pedal.
2. Power your vehicle on.
3. Bring your vehicle to a complete stop.
4. Shift into neutral (N).

Note: An instructional message appears.

5. Shift into neutral (N) again within a few seconds.

Note: A confirmation message appears when your vehicle enters the mode.

6. Release the brake pedal.

Note: Your vehicle is free to roll.

7. Switch your vehicle off.

Note: Do not tow your vehicle in this mode.

Note: The neutral (N) indicator on the selector may flash in this mode.

Switching the Roll-Away Protection On

1. Press the brake pedal.
2. Shift into park (P), or power your vehicle on and shift into drive (D) or reverse (R).

Note: If drive (D), low (L) or reverse (R) is selected, the vehicle is ready to drive.

ELECTRIC MOTOR – WARNING LAMPS



Illuminates when the electric motor temperature is either cold or hot.

When the temperature is too cold, continue driving to warm the system and improve performance.

When the temperature is too hot, performance could be reduced to cool the system.

Four-Wheel Drive

HOW DOES FOUR-WHEEL DRIVE WORK

The four-wheel drive system is designed to continuously monitor and adjust power delivery to the front and rear wheels to optimize traction and handling.

For additional information on driving in unique driving conditions. See **Driving Hints** (page 405).

FOUR-WHEEL DRIVE PRECAUTIONS



WARNING: Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



WARNING: Do not become overconfident in the ability of four-wheel drive vehicles. Although a four-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in low traction situations, it won't stop any faster than two-wheel drive vehicles. Always drive at a safe speed.

Truck and utility vehicles can differ from some other vehicles. Your vehicle could be higher to allow it to travel over rough terrain without getting stuck or damaging underbody components. The differences that make your vehicle so versatile also

make it handle differently than an ordinary passenger car. Always maintain steering wheel control, especially in rough terrain. Since sudden changes in terrain can result in abrupt steering wheel motion, make sure you grip the steering wheel from the outside. Do not grip the spokes. Drive cautiously to avoid vehicle damage from concealed objects such as rocks and stumps. Drive slower in strong crosswinds which can affect the normal steering characteristics of your vehicle. Be extremely careful when driving on pavement made slippery by loose sand, water, gravel, snow or ice.

FOUR-WHEEL DRIVE LIMITATIONS

The four-wheel drive system is not intended for use with mismatched tires.

Different tire sizes between the front and rear axles can cause system damage.

FOUR-WHEEL DRIVE – TROUBLESHOOTING

FOUR-WHEEL DRIVE – WARNING LAMPS



Illuminates when a four-wheel drive or power train fault is present.

Note: When a system fault is present, the system can typically remain in whichever mode was selected prior to the fault condition occurring. It does not default to two-wheel drive in all circumstances. When this warning displays, have your vehicle serviced by an authorized dealer.

Four-Wheel Drive

FOUR-WHEEL DRIVE – INFORMATION MESSAGES

Message	Action
4WD Temporarily Disabled	The four-wheel drive system temporarily turns off to protect itself from overheating.
4WD Off	The four-wheel drive system is not operating properly. If the warning stays on or continues to come on, contact an authorized dealer.
4WD Restored	The four-wheel drive system will resume normal function.
Front motor fault Service required	The motor that drives the front wheels is not operating properly. The four-wheel drive system will default to rear wheel drive only.

Electronic Locking Differential (If Equipped)

WHAT IS THE ELECTRONIC LOCKING DIFFERENTIAL

The electronic locking differential is a device housed in the rear axle, and can provide additional traction when needed.

HOW DOES THE ELECTRONIC LOCKING DIFFERENTIAL WORK

You can activate the differential electronically and shift it on the fly within the operating speed range. The electronic differential disengages when the vehicle speed exceeds a set value and it reengages when the vehicle speed drops below a set value. See **Switching the Electronic Locking Differential On and Off** (page 235). The electronic locking differential could engage based on certain selected drive modes. See **Selecting a Drive Mode** (page 298). The electronic locking differential is for use in mud, rocks, sand, or any off-road condition where you need maximum traction.

Note: *The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.*

Note: *The electronic locking differential activates or deactivates automatically based on speed, four-wheel drive mode, and drive mode selection. See **Switching the Electronic Locking Differential On and Off** (page 235).*

ELECTRONIC LOCKING DIFFERENTIAL PRECAUTIONS

Operating the Electronic Locking Differential with a Spare or Mismatched Tires

On vehicles with an electronic locking differential, the size of the spare tire can affect performance of the system. If there is a significant difference between the two rear tires, you may have limited electronic locking differential functionality. If the system has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction when rolling. We recommend engaging and disengaging the electronic locking differential at a stop when you mount a spare on the rear axle.

Electronic Locking Differential (If Equipped)

SWITCHING THE ELECTRONIC LOCKING DIFFERENTIAL ON AND OFF

4X4 Rear Electronic Locking Differential Engagement Speed and Availability

Drive Modes	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
Normal	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Sport	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Tow/Haul	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Off-Road	No Speed Limit	No Speed Limit	No Speed Limit

Note: The electronic locking differential does not have a physical switch on the console, but can be switched on and off thru the center display.

Note: The electronic locking differential can engage in specific drive modes.

Note: The electronic locking differential can activate or deactivate based on speed and drive mode selection. See **Selecting a Drive Mode** (page 298).

Note: The electronic locking differential may not engage if you press your accelerator pedal during an engagement attempt. A message could display in the instrument display guiding you to release the accelerator pedal.

Note: If the electronic locking differential has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction while rolling.

ELECTRONIC LOCKING DIFFERENTIAL INDICATORS



Amber Color: This indicator illuminates in amber when the electronic locking differential is on, indicating that both rear wheel axle shafts are locked together providing added traction.

Gray Color: This indicator illuminates in gray when the electronic locking differential has been requested to activate but the vehicle speed is too high, or the left and right wheel speed difference is too high during an engagement attempt.

If the electronic locking differential has been selected, but has malfunctioned, a message appears in the information display. See your authorized dealer for assistance.

Note: If the vehicle is experiencing an anti-lock braking event, the electronic locking differential may momentarily disengage.

Electronic Locking Differential (If Equipped)

ELECTRONIC LOCKING DIFFERENTIAL – TROUBLESHOOTING

ELECTRONIC LOCKING DIFFERENTIAL – INFORMATION MESSAGES

Message	Details
To Engage Locking Differential Slow to 20 mph (30 km/h)	The electronic locking differential has been requested and will engage when the speed condition is met.
To Engage Locking Differential Release Accelerator Pedal	Release the accelerator pedal in order to engage.
Check Locking Differential	An electronic locking differential system fault is present. Contact an authorized dealer as soon as possible.

Brakes

BRAKE PRECAUTIONS

Wet brakes result in reduced braking efficiency. Gently press the brake pedal a few times when leaving a car wash or driving from standing water to dry the brakes.

Note: Depending on applicable laws and regulations in the country for which your vehicle was originally built, your brake lamps may flash during heavy braking. Following this, your hazard lights may also flash when your vehicle comes to a stop.

ANTI-LOCK BRAKING SYSTEM

ANTI-LOCK BRAKING SYSTEM LIMITATIONS

The anti-lock braking system does not eliminate the risk of crash when:

- You drive too closely to the vehicle in front of you.
- Your vehicle is hydroplaning.
- You take corners too fast.
- The road surface is poor.

Note: If the system activates, the brake pedal could pulse and travel further. Maintain pressure on the brake pedal.

BRAKE OVER ACCELERATOR

If your accelerator pedal becomes stuck or trapped:

- Apply steady and firm pressure to the brake pedal to slow the vehicle and reduce power.
- Bring your vehicle to a complete stop and place it in park (P).
- Switch the power off.
- Apply the parking brake.

Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle checked as soon as possible. If your vehicle has to be towed, we recommend that you contact a professional towing service.

LOCATING THE BRAKE FLUID RESERVOIR

See **Under Hood Overview** (page 426).

CHECKING THE BRAKE FLUID



WARNING: Do not use any fluid other than the recommended brake fluid as this will reduce brake efficiency. Use of incorrect fluid could result in the loss of vehicle control, serious personal injury or death.



WARNING: Only use brake fluid from a sealed container. Contamination with dirt, water, petroleum products or other materials may result in brake system damage or failure. Failure to adhere to this warning could result in the loss of vehicle control, serious personal injury or death.



WARNING: Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.



WARNING: The brake system could be affected if the brake fluid level is below the **MIN** mark or above the **MAX** mark on the brake fluid reservoir.

1. Park your vehicle on a level surface.

Brakes



Only use fluid that meets our specifications. See **Brake Fluid Specification** (page 238).

BRAKE FLUID SPECIFICATION

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced brake performance.

Note: We recommend you to use Dot 4 Low Viscosity (LV) High Performance Brake Fluid meeting WSS-M6C65-A2 specifications or ISO 4925 Class 6 standards. If you use any fluid other than the recommended fluid, it could cause reduced brake performance and not meet our performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials could result in brake system damage and possible failure.

2. Look at the brake fluid reservoir to see where the brake fluid level is relative to the **MIN** and the **MAX** marks on the reservoir.

Note: To avoid fluid contamination, the reservoir cap must remain in place and fully tight, unless you are adding fluid.

Capacities

Variant	Quantity
All.	Fill as required.

Materials

Name	Specification
Motorcraft® DOT 4 LV High Performance Motor Vehicle Brake Fluid(U.S.) Motorcraft® DOT 4 LV High Performance Motor Vehicle Brake Fluid / Liquide de frein automobile haute performance DOT 4 LV Motorcraft®(Canada) PM-20(U.S. & Canada)	WSS-M6C65-A2

Brakes

BRAKES – TROUBLESHOOTING

BRAKES – WARNING LAMPS



WARNING: Driving your vehicle with the warning lamp on is dangerous. A significant decrease in braking performance may occur. It may take you longer to stop your vehicle. Have your vehicle checked as soon as possible. Driving extended distances with the parking brake engaged can cause brake failure and the risk of personal injury.



If the ABS indicator illuminates when you are driving, this indicates a malfunction. Your vehicle continues to have normal braking without the anti-lock braking system function. See an authorized dealer.

It also momentarily illuminates when you switch the ignition on to confirm the lamp is functional. If it does not illuminate when you switch the ignition on, or begins to flash at any time, have the system checked by an authorized dealer.

BRAKE



The brake indicator momentarily illuminates when you switch the ignition on to confirm the lamp is functional. It may also illuminate when you apply the parking brake and the ignition is on. If it illuminates when your vehicle is moving, make sure the parking brake is disengaged. If the parking brake is disengaged, this indicates low brake fluid level or a brake system fault. See an authorized dealer.

Note: Lamps may vary depending on region.

BRAKES – FREQUENTLY ASKED QUESTIONS

Is it normal for my brakes to make noise?

Occasional brake noise is normal. If a metal-to-metal, continuous grinding, or squeal sound is present, the brake lining could be worn. Have the system checked.

There is an electrical motor sound when I press on the brake pedal or activate the park brake switch. Is this normal?

Yes, those sounds are the electronic brake booster or the electronic park brake operating.

Note: Brake dust could accumulate on the wheels, even under normal driving conditions. Some dust is normal as the brakes wear and does not contribute to brake noise. See **Cleaning Wheels** (page 435).

Electric Parking Brake

WHAT IS THE ELECTRIC PARKING BRAKE

The electric parking brake is used to hold your vehicle on slopes and flat roads.

APPLYING THE ELECTRIC PARKING BRAKE



WARNING: Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: If you drive extended distances with the parking brake applied, you could cause damage to the brake system.



WARNING: The electric parking brake does not operate if the vehicle battery has run out of charge.



WARNING: If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. Have your vehicle checked as soon as possible.



The switch is on the lower part of the instrument panel.

Pull the switch up to apply the electric parking brake. The red warning lamp flashes, then steadily illuminates when the parking brake is applied.

Note: You can apply the electric parking brake when the ignition is off.

Note: The electric parking brake could automatically apply when park (P) is selected. See **Park (P)** (page 229).

APPLYING THE ELECTRIC PARKING BRAKE IN AN EMERGENCY

You can use the electric parking brake to slow or stop your vehicle in an emergency. Pull the switch up and hold it.

The red warning lamp illuminates, a tone sounds and the stoplamps turn on when you use the electric parking brake in an emergency.

The electric parking brake continues to slow your vehicle down unless you release the switch.

Note: Do not apply the electric parking brake when your vehicle is moving, except in an emergency. If you repeatedly use the electric parking brake to slow or stop your vehicle, you could cause damage to the brake system.

MANUALLY RELEASING THE ELECTRIC PARKING BRAKE

1. Switch the ignition on.
2. Press and hold the brake pedal.
3. Push the switch down.

The red warning lamp turns off.

Pulling Away on a Hill When Towing a Trailer

1. Press and hold the brake pedal.
2. Pull the switch upward and hold it.
3. Shift into gear.
4. Press the accelerator pedal until the electric motor has developed sufficient torque to prevent your vehicle from rolling down the hill.
5. Release the switch and pull away in a normal manner.

Electric Parking Brake

AUTOMATICALLY RELEASING THE ELECTRIC PARKING BRAKE

1. Close the driver door.
2. Shift into gear.
3. Press the accelerator pedal and pull away in a normal manner.

ELECTRIC PARKING BRAKE AUDIBLE WARNING

Sounds when the parking brake is on and your vehicle is moving. If the warning tone continues after you have released the parking brake, this indicates a malfunction. Have your vehicle checked as soon as possible.

RELEASING THE ELECTRIC PARKING BRAKE IF THE VEHICLE BATTERY HAS RUN OUT OF CHARGE



WARNING: The electric parking brake does not operate if the vehicle battery has run out of charge.

Connect a booster battery to the vehicle battery to release the electric parking brake if the vehicle battery has run out of charge. See **Jump Starting the Vehicle** (page 411).

ELECTRIC PARKING BRAKE – TROUBLESHOOTING

ELECTRIC PARKING BRAKE – WARNING LAMPS

Brake System



It illuminates red when you apply the parking brake and your vehicle is on. If the lamp flashes when the parking brake has been released, this indicates the parking brake system requires service. Have your vehicle checked as soon as possible.

Note: Lamps may vary depending on region.

Electric Parking Brake



When the lamp illuminates yellow, it indicates a malfunction in the electric parking brake. Have your vehicle checked as soon as possible.

Note: Lamps may vary depending on region.

Electric Parking Brake

ELECTRIC PARKING BRAKE – INFORMATION MESSAGES

Message	Action
To Release: Press Brake and Switch	The electric parking brake is set and a manual release is attempted without the brake pedal being pressed.
Park Brake Use Switch to Release	The electric parking brake is set and an automatic release is attempted but cannot be performed. Perform a manual release.
Release Park Brake	The electric parking brake is set and your vehicle speed exceeds 3 mph (5 km/h). Release the electric parking brake before continuing to drive.
Park Brake Not Applied	The electric parking brake is not fully applied.
Park Brake Not Released	The electric parking brake is not fully released.
Brake maintenance mode	The electric parking brake system has been put into a special mode to allow brake service. Have the system checked as soon as possible.
Park Brake Limited Function Service Required	The electric parking brake system has detected a condition that requires service. Some functionality may still be available. Have the system checked as soon as possible.
Park Brake Malfunction Service Now	The electric parking brake system has detected a condition that requires service. Have the system checked as soon as possible.

Reverse Brake Assist

WHAT IS REVERSE BRAKE ASSIST

Reverse brake assist is designed to reduce impact damage or assist in avoiding a collision while in reverse (R).

HOW DOES REVERSE BRAKE ASSIST WORK

Reverse brake assist functions when in reverse (R) and traveling at a speed of 1–7 mph (2–12 km/h).

If the system detects an obstacle behind your vehicle, it provides a warning through the rear parking aid or cross traffic alert system.

REVERSE BRAKE ASSIST PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.



WARNING: Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



WARNING: Some situations and objects prevent hazard detection. For example low or direct sunlight, inclement weather, unconventional vehicle types, and pedestrians. Apply the brakes when necessary. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system with accessories that extend beyond the front or rear of your vehicle, for example a trailer hitch or bike rack. The system is not able to make corrections for the additional length of the accessories.

The system only applies the brakes for a short period of time when an event occurs. Act as soon as you notice the brakes apply to remain in control of the vehicle. If you do not intervene the vehicle may start to move again.

Note: *Certain add-on devices around the bumper or fascia may create false alerts. For example, large trailer hitches, bicycle or surfboard racks, license plate brackets, bumper covers or any other device that may block the normal detection zone of the system. Remove the add-on device to prevent false alerts.*

Note: *The system does not react to small or moving objects, particularly those close to the ground.*

Note: *The system does not operate during hard acceleration or steering.*

Reverse Brake Assist

Note: If your vehicle sustains damage to the bumper or fascia leaving it misaligned or bent, it could alter the sensing zone causing inaccurate measurement of obstacles or false alerts.

Note: Vehicle loading and suspension changes can impact the angle of the sensors and may change the normal detection zone of the system resulting in inaccurate measurement of obstacles or false alerts.

Note: When you connect a trailer, the system may detect the trailer and provide an alert, or the system turns off. If the system does not turn off, manually switch the system off after you connect the trailer.

Note: You may experience reduced system performance on road surfaces that limit deceleration. For example, roads with ice, loose gravel, mud or sand.

SWITCHING REVERSE BRAKE ASSIST ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the driver assistance menu, press Reverse Brake Assist. See **Driver Assistance Menu** (page 518).
2. Switch the feature on or off.

Note: The system is unavailable when the rear parking aid or cross traffic alert is off.

Note: If your vehicle is not equipped with cross traffic alert, the reverse brake assist relies on input from only the rear parking aid and rear camera sensors.

SWITCHING REVERSE BRAKE ASSIST ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. From the driver assistance menu, press Reverse Brake Assist. See **Driver Assistance Menu** (page 518).
2. Switch the feature on or off.

Note: The system is unavailable when the rear parking aid or cross traffic alert is off.

Note: If your vehicle is not equipped with cross traffic alert, the reverse brake assist relies on input from only the rear parking aid and rear camera sensors.

OVERRIDING REVERSE BRAKE ASSIST

There could be instances when unexpected or unwanted braking occurs. Firmly pressing the accelerator pedal or switching the feature off overrides the system.

REVERSE BRAKE ASSIST INDICATORS

If the system determines that a collision with an obstacle may occur, full braking may apply.



A message and warning indicator appear when the system applies the brakes.

Reverse Brake Assist

REVERSE BRAKE ASSIST – TROUBLESHOOTING

REVERSE BRAKE ASSIST – INFORMATION MESSAGES

Message	Description
Reverse Brake Assist	Displays for a few seconds when the system applies the brakes.
Reverse Brake Assist Not Available See Manual	Displays when a related system or feature error occurs. Make sure the exterior cameras are clean and not obstructed. Drive the vehicle on a straight road for a short period. If the message remains, have the system checked as soon as possible.
Reverse Brake Assist Fault	Displays when a system error has occurred. Have your vehicle checked as soon as possible.
Reverse Brake Assist Off	Displays when reverse brake assist is off.

Reverse Brake Assist

REVERSE BRAKE ASSIST – FREQUENTLY ASKED QUESTIONS

Why is reverse brake assist unavailable?

- Make sure you switch the system on. See **Switching Reverse Brake Assist On and Off** (page 244).
- Make sure that the liftgate or tailgate, hood and all doors are closed.
- Make sure the cross traffic alert system is on. See **What Is Cross Traffic Alert** (page 319).
- Make sure the rear parking aid system is on. See **What is the Rear Parking Aid** (page 260).
- Make sure that traction control is on. See **Switching Traction Control On and Off** (page 250).
- Your vehicle may have sustained a rear end impact. Have the sensors checked for proper coverage and operation.
- Make sure the exterior cameras are not dirty or obstructed. If dirty, clean the cameras. If the reverse brake assist unavailable message still appears after cleaning the cameras, wait a short time for the message to clear. If the message does not clear, drive the vehicle on a straight road for a short period. If the message remains, have the system checked.
- Make sure the sensors are not blocked or faulted. See **Locating the Rear Parking Aid Sensors** (page 260). See **Locating the Cross Traffic Alert Sensors** (page 321).

- You recently had your vehicle serviced, or the battery disconnected. Drive your vehicle a short distance to resume system operation.
- The system does not function when you connect a trailer. Operation resumes when you disconnect the trailer.

Note: *If you are still having problems with reverse brake assist, have the system checked as soon as possible.*

Hill Start Assist

WHAT IS HILL START ASSIST

Hill Start Assist applies the brakes to hold your vehicle after you bring it to a stop on a slope. This makes it easier for you to pull away without using the parking brake.

HOW DOES HILL START ASSIST WORK

When the system activates, your vehicle remains stationary for a few seconds after you release the brake pedal. This gives you time to move your foot from the brake pedal to the accelerator pedal. The brakes release when you apply the accelerator pedal and the vehicle begins to move forward, or the system exceeds the time allowed for automatically applying the brakes.

The system activates when your vehicle is in any forward gear and facing uphill, or when your vehicle is in reverse (R) and facing downhill.

HILL START ASSIST PRECAUTIONS



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.



WARNING: You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system turns off if there is a malfunction.

HILL START ASSIST – TROUBLESHOOTING

HILL START ASSIST – INFORMATION MESSAGES

Message	Details
Hill Start Assist Not Available	Displays when system is not available. Have your vehicle checked as soon as possible.

Auto Hold

HOW DOES AUTO HOLD WORK

Auto hold applies the brakes to hold your vehicle after you bring the vehicle to a stop. This can help when waiting on a hill or in traffic.

SWITCHING AUTO HOLD ON AND OFF - VEHICLES WITH: 15 INCH SCREEN



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.



WARNING: You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

1. From the settings menu, press Driver Assistance. See **Center Display** (page 520).
2. Switch Auto Hold on or off.

Note: You can only switch the system on after you close the driver door.

Note: The system remembers the last setting when you start your vehicle.

SWITCHING AUTO HOLD ON AND OFF - VEHICLES WITH: 12 INCH SCREEN



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.



WARNING: You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

You can switch the system on or off by accessing the menu in the SYNC display screen.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.

Note: You can only switch the system on after you close the driver door.

Note: The system remembers the last setting when you start your vehicle.

Note: When using an automatic car wash, make sure to switch auto hold off or shift to neutral (N) with the brake pedal applied to ensure auto hold is not active.

USING AUTO HOLD

1. Bring your vehicle to a complete stop. The auto hold active indicator illuminates in the instrument cluster display.

Auto Hold

2. Release the brake pedal. The system holds your vehicle at a standstill. The auto hold active indicator remains illuminated in the instrument cluster display.
3. Apply the accelerator and drive off in a normal manner. The system releases the brakes and the auto hold active indicator switches off.

Note: *The system only activates if you apply enough pressure on the brake pedal to bring the vehicle to standstill.*

Note: *Under certain conditions, the system could apply the electric parking brake. The brake system warning lamp illuminates. The electric parking brake releases when you press the accelerator pedal. See*

Automatically Releasing the Electric Parking Brake (page 241).

Note: *The system switches off if you shift into reverse (R) or neutral (N) while pressing the brake pedal. If you do not press the brake pedal while shifting into reverse (R) or neutral (N), auto hold continues to hold the vehicle. In this case, pressing the brake pedal causes auto hold to stop holding the vehicle.*

The auto hold system does not work when any of the following actions are performed:

- Your vehicle is in stay in neutral mode.
- The driver door is open.
- You shift into reverse (R) or neutral (N) before the system is active.

AUTO HOLD INDICATORS



Illuminates when the system is active.



Illuminates when the system is on but cannot hold your vehicle at a standstill at this particular time.

Traction Control

WHAT IS TRACTION CONTROL

The traction control system helps to avoid drive wheel spin and loss of traction.

HOW DOES TRACTION CONTROL WORK

If your vehicle begins to slide, the system applies the brakes to individual wheels and, when needed, reduces power at the same time. If the wheels spin when accelerating on slippery or loose surfaces, the system reduces power in order to increase traction.

SWITCHING TRACTION CONTROL ON AND OFF



WARNING: Operating your vehicle with the traction control disabled could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



The traction control system turns on each time you switch the ignition on.

The button for the stability and traction control system is on the instrument panel.

Press and release the button to switch traction control off. The stability control system remains fully active, to switch it off, press and hold the button for a few seconds, then release.

When you switch traction control off, a message and an illuminated icon appear on the instrument cluster.

Press the switch again to turn the traction control system back on to normal operation.

If your vehicle is stuck in mud or snow, switching traction control off may be beneficial as this allows the wheels to spin.

TRACTION CONTROL INDICATOR

Stability and Traction Control Indicator



If the indicator does not illuminate on start-up, or remains on when driving the vehicle, this indicates a malfunction. Have your vehicle checked by an authorized dealer as soon as possible.



The traction control off indicator illuminates when you switch the traction control system off, or when an alternative stability control mode is selected that requires the traction control off depending on the drive mode selected.

Traction Control

TRACTION CONTROL – TROUBLESHOOTING

TRACTION CONTROL – INFORMATION MESSAGES

Message	Action
Service AdvanceTrac	The system detects a condition that requires service. Contact an authorized dealer as soon as possible.
AdvanceTrac Off	The status of the AdvanceTrac system after you switched it off.
AdvanceTrac On	The status of the AdvanceTrac system after you switched it on.
Traction Control Off	The status of the traction control system after you switched it off.
Traction Control On	The status of the traction control system after you switched it on.

Stability Control

HOW DOES STABILITY CONTROL WORK



WARNING: Vehicle modifications involving braking system, aftermarket roof racks, suspension, steering system, tire construction and wheel and tire size may change the handling characteristics of your vehicle and may adversely affect the performance of the electronic stability control system. In addition, installing any stereo speakers may interfere with and adversely affect the electronic stability control system. Reducing the effectiveness of the electronic stability control system could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



WARNING: Remember that even advanced technology cannot defy the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions. Aggressive driving on any road condition can cause you to lose control of your vehicle increasing the risk of personal injury or property damage. Activation of the electronic stability control system is an indication that at least some of the tires have exceeded their ability to grip the road; this could reduce the operator's ability to control the vehicle potentially resulting in a loss of vehicle control, vehicle rollover, personal injury and death.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

If a driving condition activates either the stability control or the traction control system you may experience the following conditions:

- The stability and traction control light flashes.
- Your vehicle slows down.
- Reduced power.

The stability control system has several features built into it to help you maintain control of your vehicle:

Electronic Stability Control

Electronic stability control enhances your vehicle's ability to prevent skids or lateral slides by applying brakes to one or more of the wheels individually and, if necessary, reducing power.

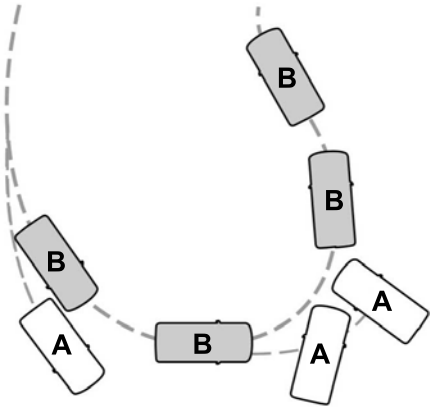
Curve Control

Curve control enhances your vehicle's ability to follow the road when cornering severely or avoiding objects in the roadway. Curve control operates by reducing power and, if necessary, applying brakes to one or more of the wheels individually.

Traction Control

Traction control enhances your vehicle's ability to maintain traction of the wheels by detecting and controlling wheel spin. See **What Is Traction Control** (page 250).

Stability Control



A Vehicle without stability control skidding off its intended route.

B Vehicle with stability control maintaining control on a slippery surface.

SWITCHING STABILITY CONTROL ON AND OFF

Stability control turns on each time you switch the ignition on.

Turn stability control off by pressing and holding the stability and traction control button for 5-15 seconds.

To turn the system on, press and release the stability and traction control button.

Shifting the transmission into reverse (R) disables the system.

You can switch the traction control system off or on independently. See **Switching Traction Control On and Off** (page 250).

Stability Control and Traction Control with Roll Stability Control

	Stability Control OFF Light	Roll Stability Control ³	Electronic Stability Control ³	Traction Control System ³
Default at start-up	Illuminated during bulb check	Enabled	Enabled ³	Enabled
Button pressed momentarily	Illuminated	Enabled	Enabled ³	Disabled ¹
Button pressed and held for 5 - 15 seconds	Illuminated	Enabled	Disabled ²	Disabled ¹

¹ The Traction control system can still be enabled but with tighter or looser thresholds.

² When you press and hold the button, a progress bar displays to show the button hold time progress.

³ Functions can vary depending on what selectable drive mode the vehicle is currently in.

Stability Control

STABILITY CONTROL INDICATOR

Stability and Traction Control Indicator



If the indicator does not illuminate when you switch the power on, or remains on, this indicates a malfunction. Have your vehicle checked by an authorized dealer as soon as possible.

Hill Descent Control (If Equipped)

WHAT IS HILL DESCENT CONTROL

Hill descent control allows the driver to set and maintain vehicle speed while descending steep slopes in various surface conditions.

HOW DOES HILL DESCENT CONTROL WORK

Hill descent control can maintain vehicle speeds on downhill slopes between 2–20 mph (3–32 km/h). Above 20 mph (32 km/h), the system remains on but the descent speed cannot be set or maintained.

Note: *The system does not function below 2 mph (3 km/h).*

The system requires a cool down interval after a period of sustained use. Hill descent control provides a warning in the message center and a tone sounds when the system is about to disengage for cooling. At this time, manually apply the brakes as needed to maintain descent speed.

Note: *The amount of time that the system can remain active before cooling varies with conditions.*

HILL DESCENT CONTROL PRECAUTIONS



WARNING: The system does not control speed in low traction conditions or extremely steep slopes. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in personal injury.



WARNING: Hill descent control cannot control descent in all surface conditions and circumstances, such as ice or extremely steep grades. Hill descent control is a driver assist system and cannot substitute for good judgment by the driver. Failure to do so may result in loss of vehicle control, crash or serious injury.



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.

SWITCHING HILL DESCENT CONTROL ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

You can switch the hill descent control on and off through the touchscreen.

1. Press Features on the touchscreen.
2. Press Driver Assistance.
3. Switch Hill Descent Control on or off.

SWITCHING HILL DESCENT CONTROL ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

You can switch the hill descent control on and off through the touchscreen.

1. From the settings menu, press Controls. See **Center Display** (page 516).
2. Press Driver Assistance.
3. Switch Hill Descent Control on or off.

Hill Descent Control (If Equipped)

SETTING THE HILL DESCENT SPEED

To increase or decrease the descent speed, press the accelerator or brake pedal, or use the SET + and SET - buttons on the steering wheel. Once you reach the preferred speed remove your feet from the

pedals.

HILL DESCENT CONTROL INDICATOR



Illuminates when you switch hill descent control on.

HILL DESCENT CONTROL – TROUBLESHOOTING

HILL DESCENT CONTROL – INFORMATION MESSAGES

Message	Action
For Hill Descent Reduce Speed XX MPH/km/h or Less	Your vehicle speed requirement for off-road mode entry has not been met.
For Hill Descent Select Gear	You need to select a transmission gear for hill descent mode.
Hill Descent Driver Resume Control	Hill descent control mode is deactivated and you must resume control.
Hill Descent Control Fault	A hill descent system fault is present.
Hill Descent Control Off System Cooling	The hill descent system is cooling due to overuse.
Hill Descent Control not available with Cruise Control Active	The hill descent system cannot activate while Cruise Control is actively controlling speed.

Steering

ELECTRIC POWER STEERING

HOW DOES ELECTRIC POWER STEERING WORK

The electric power steering system uses an electric motor to provide assistance when turning the steering wheel to steer your vehicle. If your vehicle detects a steering concern when you are driving, a warning message appears and the system reduces steering assistance. If your vehicle loses electrical power, the steering system still operates and you can manually steer your vehicle. Manually steering your vehicle requires more effort.

Note: *When the battery is disconnected or a new battery is installed, you must drive your vehicle a short distance before the system relearns the strategy and reactivates all systems.*

Steering Tips

If the steering wanders or pulls, check for:

- An improperly inflated tire.
- Uneven tire wear.
- Loose or worn suspension components.
- Improper vehicle alignment.

Note: *A high crown in the road or high crosswinds could also make the steering wander or pull.*

ELECTRIC POWER STEERING PRECAUTIONS



WARNING: The electric power steering system has diagnostic checks that continuously monitor the system. If a fault is detected, a message displays in the information display. Stop your vehicle as soon as it is safe to do so.

Switch the vehicle off. After at least 10 seconds, switch the vehicle on and watch the information display for a steering system warning message. If a steering system warning message returns, have the system checked as soon as possible.



WARNING: If the system detects an error, you may not feel a difference in the steering, however a serious condition may exist. Have your vehicle checked as soon as possible. Failure to do so may result in loss of steering control.

Adapt your speed and driving behavior according to reduced steering assist.

Extreme continuous steering may increase the effort to steer. This occurs to prevent internal overheating and damage to the steering system. If this occurs, you will not lose the ability to steer your vehicle manually nor will it cause damage to the system. Normal steering and driving allows the system to cool down and steering assist returns to normal.

Note: *There is no fluid reservoir to check or fill.*

When your vehicle is still moving, a significant decrease in steering assistance or a loss of steering assistance could occur if:

- You switch your vehicle off.
- Your vehicle loses electrical power.
- Your vehicle detects a concern.

When your vehicle is off and your vehicle begins moving, there is no steering assistance.

Steering

STEERING – TROUBLESHOOTING



The electric power steering system indicator illuminates if the system detects a fault during the continuous diagnostic checks.

STEERING – WARNING LAMPS

Note: *If a red warning message displays, stop your vehicle as soon as it is safe to do so.*

STEERING – INFORMATION MESSAGES

Message	Action
Steering Fault Service Now	The power steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.
Steering Loss Stop Safely	The power steering system is not working. Stop your vehicle in a safe place. Have your vehicle checked as soon as possible.
Steering Assist Fault Service Required	The power steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.
Steering Lock Malfunction Service Now	The steering system has detected a condition that could prevent you from starting your vehicle. Have your vehicle checked as soon as possible.

STEERING VIDEOS

[Electric Power-Assisted Steering \(EPAS\)](#)

Parking Aids

PARKING AID PRECAUTIONS



WARNING: To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



WARNING: The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.



WARNING: Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



WARNING: The system may not detect small or moving objects, particularly those close to the ground.



WARNING: The parking aid system can only assist you to detect objects when your vehicle is moving at parking speeds. To help avoid personal injury you must take care when using the parking aid system.



WARNING: The system may not function if the sensor is blocked.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

Note: If your vehicle sustains damage leaving the sensors misaligned, this will cause inaccurate measurements or false alerts.

When you connect a trailer to your vehicle, the rear parking aid detects the trailer and provides an alert. Disable the parking aid when you connect a trailer to prevent the alert.

Note: Connected trailers might be detected by the vehicle and parking aid turns off automatically in those instances.

Note: Certain add-on devices installed around the bumper or fascia may create false alerts. For example, large trailer hitches, bike or surfboard racks, license plate brackets, bumper covers or any other device could block the normal detection zone of the parking aid system. Aftermarket spare tires or spare tire covers mounted to the rear tailgate could cause false alerts from the park aid system. Remove the add-on device to prevent false alerts.

Note: Keep the sensors free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected.

Do not clean the sensors with sharp objects.

SWITCHING PARKING AID ON AND OFF

Your vehicle may have either of the parking aid buttons shown below:



Press the parking aid button to switch the system on and off.



Press the parking aid button and use the menu to switch the system on and off.

Parking Aids

Switching Parking Aid On and Off Long-Term

The system can be set to stay disabled in between ignition cycles.

1. Press Settings on the touchscreen.
2. Press Driver Assistance.
3. Press Park Aid Sensors.
4. Switch Front Sensors (Always) or Rear Sensors (Always) on or off.

REAR PARKING AID

WHAT IS THE REAR PARKING AID

Rear parking sensors detect objects behind your vehicle when in reverse (R).

REAR PARKING AID LIMITATIONS

There is a decreased coverage area at the outer corners.

The rear parking aid sensors are active when your vehicle is in reverse (R) and the vehicle speed is less than 5 mph (8 km/h).

The sensor coverage area is up to 71 in (180 cm) from the rear bumper.

The rear parking aid detects large objects when you shift into reverse (R) and any of the following occur:

- Your vehicle is moving backward at a low speed.
- Your vehicle is stationary but an object is approaching the rear of your vehicle at a low speed.
- Your vehicle is moving backward at a low speed and an object is moving towards your vehicle, for example another vehicle at a low speed.

The system shall provide no audible warning for the object behind the vehicle when in neutral (N) gear.

LOCATING THE REAR PARKING AID SENSORS



The rear parking aid sensors are in the rear bumper.

REAR PARKING AID AUDIBLE WARNINGS

A warning tone sounds when your vehicle approaches an object. As your vehicle moves closer to an object, the rate of the tone increases. The warning tone continuously sounds when an object is 12 in (30 cm) or less from the rear bumper.

If your vehicle remains stationary for a few seconds, the audible warning turns off. If your vehicle moves backward the tone sounds again.

Note: When the parking aid system sounds a tone, the audio system may reduce the set volume.

FRONT PARKING AID (IF EQUIPPED)

WHAT IS THE FRONT PARKING AID

Front parking sensors detect objects in front of your vehicle.

Parking Aids

FRONT PARKING AID LIMITATIONS

The front parking aid sensors are active when your vehicle is in any position other than park (P) and the vehicle speed is less than 5 mph (8 km/h).

The sensor coverage area is up to 28 in (70 cm) from the front bumper.

If your vehicle is in reverse (R), the front parking aid detects objects and provides an audible warning when your vehicle is moving at a low speed and when an object is moving toward your vehicle, for example, another vehicle at a low speed. If your vehicle remains stationary for a few seconds, the audible warning turns off. Visual indication is always active in reverse (R).

If your vehicle is in any forward gear, the front parking aid provides audible warnings and a visual indication when your vehicle is moving at a speed of 5 mph (8 km/h) or below and the system detects an object within the detection zone. If your vehicle remains stationary for a few seconds, the visual indication and audible warning turns off.

If your vehicle is in neutral (N), the front and rear sensors provide a visual indication only when your vehicle is moving below a speed of 5 mph (8 km/h) and the system detects obstacles inside the detection areas. Once your vehicle stops, the visual indication and audible warning stops after a few seconds.

LOCATING THE FRONT PARKING AID SENSORS



The front parking aid sensors are in the front bumper.

FRONT PARKING AID AUDIBLE WARNINGS

A warning tone sounds when there is an object within 28 in (70 cm) from the front bumper. As your vehicle moves closer to an object, the rate of the tone increases.

The warning tone continuously sounds when an object is 12 in (30 cm) or less from the front bumper.

Note: *If the detected object is 12 in (30 cm) or less from your vehicle, visual indication remains on.*

Parking Aids

PARKING AID INDICATORS - VEHICLES WITH: 12 INCH SCREEN

Parking Aid Indicators Shown When 360 Degree Camera Views are not Available



The system provides object distance indication through the touchscreen.

- As the distance to an object decreases, the indicators change color. The indicators for closer objects appear closer to the vehicle icon.
- The indicators are green when the object is at the farthest detection point. As the object gets closer, the indicators turn amber. When the object is at the closest detection point, the indicators turn red.
- If there is no object detected, the distance indicators are not activated.

The activated visual indicators continue displaying when your vehicle is stopped in reverse (R). If stopped in drive (D) or neutral (N), the activated visual indicators disappear after four seconds.

Note: If stopped in drive (D) or neutral (N) with rear camera delay mode showing the rear camera view, the activated visual indicators continue displaying.

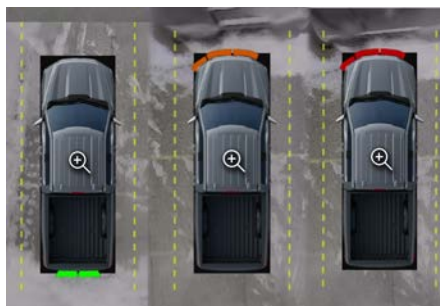
Parking aids are not available in the following situations:

- The system is switched off in the settings menu.
- A trailer is detected. Rear parking aid disables, but front parking aid may continue to operate.
- Sensors are blocked. Front parking aid disables if any front parking sensor is blocked. Rear parking aid disables if any rear parking sensor is blocked.
- A system fault occurs.

Note: If the parking aids are not available, the distance indicators do not display. See **Parking Aids – Troubleshooting** (page 264).

Note: Front park aid indicators may not be available.

Parking Aid Indicators Shown in 360 Degree Camera Views (If Equipped)



The system provides object distance indication through the touchscreen.

Parking Aids

- As the distance to an object decreases, the indicators change color.
- The indicators are green when the object is at the farthest detection point. As the object gets closer, the indicators turn amber. When the object is at the closest detection point, the indicators turn red.
- If there is no object detected, the distance indicators are not activated.

The activated visual indicators continue displaying when your vehicle is stopped in reverse (R). If stopped in drive (D) or neutral (N), the activated visual indicators disappear after four seconds.

Note: *If stopped in drive (D) or neutral (N) with rear camera delay mode showing the rear camera view, the activated visual indicators continue displaying.*

Parking aids are not available in the following situations:

- The system is switched off in the settings menu.
- A trailer is detected. Rear parking aid disables, but front parking aid may continue to operate.
- Sensors are blocked. The distance indicators appear white. Front parking aid disables if any front parking sensor is blocked. Rear parking aid disables if any rear parking sensor is blocked.
- A system fault occurs.

Note: *If the parking aids are not available, the distance indicators do not display. See **Parking Aids – Troubleshooting** (page 264).*

PARKING AID INDICATORS - VEHICLES WITH: 15 INCH SCREEN

Parking Aid Indicators Shown When 360 Degree Camera Views are not Available



The system provides object distance indication through the touchscreen.

- As the distance to an object decreases, the indicators change color. The indicators for closer objects appear closer to the vehicle icon.
- The indicators are green when the object is at the farthest detection point. As the object gets closer, the indicators turn amber. When the object is at the closest detection point, the indicators turn red.
- If there is no object detected, the distance indicators are not activated.

The activated visual indicators continue displaying when your vehicle is stopped in reverse (R). If stopped in drive (D) or neutral (N), the activated visual indicators disappear after four seconds.

Note: *If stopped in drive (D) or neutral (N) with rear camera delay mode showing the rear camera view, the activated visual indicators continue displaying.*

Parking Aids

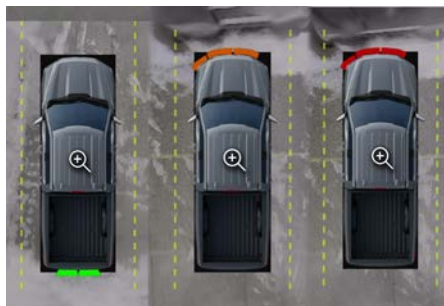
Parking aids are not available in the following situations:

- The system is switched off.
- A trailer is connected. Only rear park aid is not available.
- Sensors are blocked.
- A system fault occurs.

Note: If the parking aids are not available, the distance indicators do not display. See **Parking Aids – Troubleshooting** (page 264).

Note: Front and side park aid indicators may not be available.

Parking Aid Indicators Shown in 360 Degree Camera Views (If Equipped)



The system provides object distance indication through the touchscreen.

- As the distance to an object decreases, the indicators change color.
- The indicators are green when the object is at the farthest detection point. As the object gets closer, the indicators turn amber. When the object is at the closest detection point, the indicators turn red.
- If there is no object detected, the distance indicators are not activated.

The activated visual indicators continue displaying when your vehicle is stopped in reverse (R). If stopped in drive (D) or neutral (N), the activated visual indicators disappear after four seconds.

Note: If stopped in drive (D) or neutral (N) with rear camera delay mode showing the rear camera view, the activated visual indicators continue displaying.

Parking aids are not available in the following situations:

- The system is switched off.
- A trailer is connected.
- Sensors are blocked. The distance indicators appear white.
- A system fault occurs.

Note: If the parking aids are not available, the distance indicators do not display. See **Parking Aids – Troubleshooting** (page 264).

PARKING AIDS – TROUBLESHOOTING

PARKING AIDS – INFORMATION MESSAGES

If a fault is present in the parking aids, a warning message appears in the instrument cluster or the touchscreen.

Note: Depending on your vehicle type, this feature could include a light on the parking aid button that momentarily flashes to indicate a system fault. The light remains on until you resolve the concern.

Parking Aids

Message	Action
Park Aid Fault	The system detects a condition that requires service. Have your vehicle checked as soon as possible.
Parking Sensors Blocked	Inclement weather, ice, mud, or water is blocking the sensor, causing the system to become unavailable. You can typically clean the sensor to resolve.
Trailer Connected	A correct trailer connection is sensed during a given ignition cycle.

PARKING AIDS VIDEOS

[*Reverse Sensing System Video Link*](#)

Rear View Camera

WHAT IS THE REAR VIEW CAMERA - VEHICLES WITH: 12 INCH SCREEN

The rear view camera provides a video image of the area behind your vehicle when the transmission is in reverse (R).



The rear view camera button is on the instrument panel.

WHAT IS THE REAR VIEW CAMERA - VEHICLES WITH: 15 INCH SCREEN

The rear view camera provides a video image of the area behind your vehicle when the transmission is in reverse (R).



You can access the rear view camera by pressing the button on the touchscreen.

REAR VIEW CAMERA PRECAUTIONS



WARNING: The rear view camera system is a reverse aid supplement device that still requires the driver to use it in conjunction with the interior and exterior mirrors for maximum coverage.



WARNING: Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.



WARNING: Objects above the camera may not be visible. Check the area behind your vehicle when necessary.



WARNING: Reverse your vehicle slowly. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Use caution when the liftgate or tailgate is ajar. If the liftgate or tailgate is ajar, the camera will be out of position and the video image could be incorrect. All guide lines disappear when the liftgate or tailgate is ajar. Failure to follow this instruction could result in personal injury.



WARNING: Do not switch the camera features on or off when your vehicle is moving.

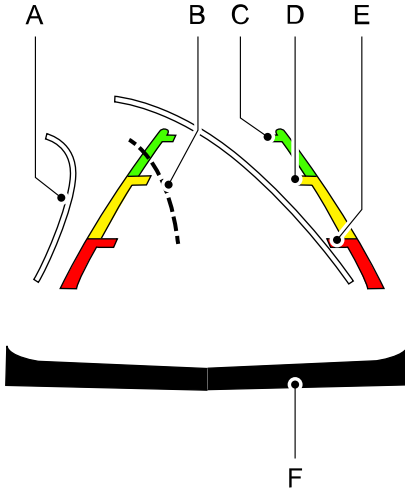
Note: When towing, the camera only sees what you are towing. This might not provide adequate coverage and you might not see some objects. In some vehicles, the guidelines may disappear when you connect the trailer tow connector.

LOCATING THE REAR VIEW CAMERA

The rear view camera is on the tailgate. It provides a video image of the area behind your vehicle.

Rear View Camera

REAR VIEW CAMERA GUIDE LINES



- A Active guide lines.
- B Centerline.
- C Fixed guide line: Green zone.
- D Fixed guide line: Yellow zone.
- E Fixed guide line: Red zone.
- F Rear bumper.

Active guide lines only show with fixed guide lines. To use active guide lines, turn the steering wheel to point the guide lines toward an intended path. If the steering wheel position changes while reversing, your vehicle might deviate from the intended path.

The fixed and active guide lines faded in and out depending on the steering wheel position. The active guide lines do not display when the steering wheel position is straight.

Use caution while reversing. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects get closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

Note: Active guide lines and fixed guide lines are only available when the transmission is in reverse (R).

Note: The centerline is only available if the active or fixed guide lines are on.

Note: Not all camera modes work properly without an auxiliary camera.

REAR VIEW CAMERA SETTINGS

ZOOMING THE REAR VIEW CAMERA IN AND OUT



WARNING: When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

Selectable settings for this feature are zoom in (+) and zoom out (-). Press the symbol on the camera screen to change the view. The default setting is zoom off.

This allows you to get a closer view of an object behind your vehicle. The zoomed image keeps the bumper in the image to provide a reference. The zoom is only active while the transmission is in reverse (R).

Rear View Camera

Note: Zooming in also engages park hold which applies the electric park brake when you shift to park (P). When you press the zoom button, the electronic park hold button illuminates on the touchscreen. See **Connecting a Trailer** (page 351).

Note: Manual zoom is only available when the transmission is in reverse (R).

Note: Only the centerline shows when you enable manual zoom.

SWITCHING REAR VIEW CAMERA DELAY ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. From the driver assistance menu, press Rear View Camera. See **Driver Assistance Menu** (page 518).
2. Switch rear view camera delay on or off.

When shifting the transmission out of reverse (R) and into any gear other than park (P), the camera image remains in the display until:

- Your vehicle speed reaches approximately 5 mph (8 km/h).
- You shift your vehicle into park (P).

SWITCHING REAR VIEW CAMERA DELAY ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the driver assistance menu, press Rear View Camera. See **Driver Assistance Menu** (page 518).
2. Switch Rear View Camera Delay on or off.

When shifting the transmission out of reverse (R) and into any gear other than park (P), the camera image remains in the display until:

- Your vehicle speed reaches approximately 6 mph (9 km/h).
- You shift your vehicle into park (P).

SWITCHING THE REAR VIEW CAMERA VIEW



Rear normal view provides a view of what is directly behind your vehicle. This view is available at all speeds in reverse (R), drive (D) and neutral (N). When your vehicle is not in reverse (R), this view may be displayed with different text or graphics.



Rear split view provides a wide-angle view of what is behind your vehicle.



The hitch view provides a wide-angle view of the area around the tow hitch. This view is available at all speeds in reverse (R), drive (D) and neutral (N).



Trailer AUX camera shows a view of what is behind your trailer. This camera is purchased and installed separately.



Zooms in on the view and park hold is activated when your vehicle is in park (P). See **Connecting a Trailer** (page 351).

360 Degree Camera (If Equipped)

WHAT IS THE 360 DEGREE CAMERA

The 360 degree camera system consists of front, side and rear cameras which provide visibility around your vehicle.

HOW DOES THE 360 DEGREE CAMERA WORK

The 360 degree camera system consists of front, side and rear cameras.

The 360 Degree Camera system:

- Allows you to see what is directly in front of or behind your vehicle.
- Provides a cross traffic view in front of and behind your vehicle.
- Allows you to see a top-down view of the area outside your vehicle, including the blind spots and obstacles near your vehicle.

360 DEGREE CAMERA PRECAUTIONS



WARNING: The 360 degree camera system still requires the driver to use it in conjunction with looking out of the windows, and checking the interior and exterior mirrors for maximum coverage.



WARNING: Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.



WARNING: Do not switch the camera features on or off when your vehicle is moving.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Use caution when the tailgate is ajar. If the tailgate is ajar, the camera is out of position and the video image could be incorrect. All guide lines disappear when the tailgate is ajar. Failure to follow this instruction could result in personal injury.



WARNING: When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

LOCATING THE 360 DEGREE CAMERAS

Rear View Camera

The rear view camera is on the tailgate. It provides a video image of the area behind your vehicle.

Front View Camera

The front view camera is in the grille. It provides a video image of the area in front of your vehicle.

Side View Camera

The side view camera is on the outside mirror. It provides a video image of the area on the sides of your vehicle to aid you when parking or when backing up a trailer.

360 Degree Camera (If Equipped)

Bed Camera

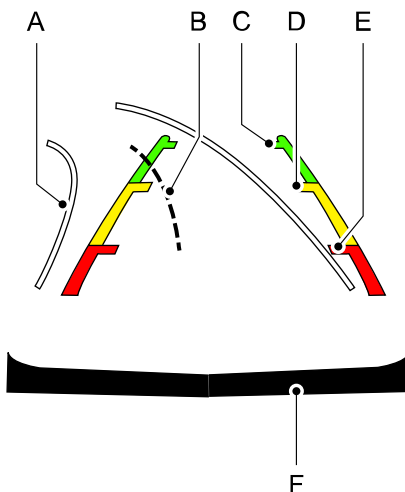
The bed camera is mounted within the high-mount stop lamp. It displays the contents of your truck bed. The camera contains a dynamic guideline to help locate the center of your vehicle. This view can be accessed while in drive (D) or reverse (R).

Auxiliary Camera

The auxiliary camera is a variant of the rear view camera and is accessed by pressing the AUX button on the display screen when moving in reverse (R) or in drive (D). It displays a rear view image from the back of a trailer while in reverse.

360 DEGREE CAMERA GUIDE LINES

Note: Active guide lines are only available when the transmission is in reverse (R).



- A Active guide lines.
- B Centerline.
- C Fixed guide line: Green zone.
- D Fixed guide line: Yellow zone.
- E Fixed guide line: Red zone.
- F Rear bumper.

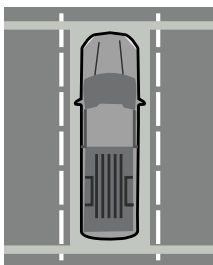
Active guide lines only show with fixed guide lines. Turn the steering wheel to point the guide lines toward an intended path. If the steering wheel position changes when reversing, your vehicle could deviate from the intended path.

The fixed and active guide lines fade in and out depending on the steering wheel position. The active guide lines do not display when the steering wheel position is straight.

360 Degree Camera (If Equipped)

Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects get closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

Keep Out Zone



The keep out zone is represented by the yellow dotted lines running parallel to your vehicle.

360 DEGREE CAMERA SETTINGS

SWITCHING THE 360 DEGREE CAMERA ON AND OFF - VEHICLES WITH: 15 INCH SCREEN



Press the camera button on the touchscreen.

Note: The front 360 camera is the default camera view. You can access the other front camera views from the screen.

Note: The rear view camera activates when you switch into reverse (R).

You can choose from the following camera views on the touchscreen:

- Normal view.
- Normal view with 360.
- Split view.

When in park (P), neutral (N) or drive (D), only the front images display when you press the button.

Note: The 360 degree camera system remains on when your vehicle is in motion at low speed. The rear camera views remain on at all speeds when in reverse (R).

SWITCHING THE 360 DEGREE CAMERA ON AND OFF - VEHICLES WITH: 12 INCH SCREEN



The 360 degree camera system button is on the instrument panel. The front and rear cameras have multiple screens which consist of:

- Normal view.
- Normal view with 360.
- Split view.
- Bed camera.
- Auxiliary camera.
- Hitch view.

Note: The rear view camera activates when you switch into reverse (R). Additional views are then accessible on the touchscreen.

When in park (P), neutral (N) or drive (D), the front images display when the button is pressed. When in reverse (R), only the rear images display when the button is pressed.

Note: Not all cameras are available.

Note: The 360 degree camera system turns off when your vehicle is in motion at low speed, except when in reverse (R).

360 Degree Camera (If Equipped)

SWITCHING THE 360 DEGREE CAMERA VIEW



Front normal view provides an image of what is directly in front of your vehicle.



Front split view provides an extended view of what is in front of your vehicle.



Normal + 360 degree view contains the normal camera view next to a 360 degree camera view.



Rear normal view provides an image of what is directly behind your vehicle.



Rear split view provides an extended view of what is behind your vehicle.



50/50 view provides views of the left and right side of your vehicle. It is available in park (P), neutral (N) and drive (D).



Trailer AUX camera view shows a rear view camera image of what is behind your trailer. This camera is purchased and installed separately.



Trailer reverse guidance shows the sides of your truck and trailer. See **Trailer Reverse Guidance** (page 389).



The hitch view provides an image of the area around the tow hitch. This view is only available on vehicles with trailer wiring.



Zooms in on the image. See **Connecting a Trailer** (page 351).



Zooms in on the 360 degree image. Also provides access to corner zoom views and front and rear offset views with tire guidelines depending on what gear and which drive mode you are in.

Rear Views at Speed

Note: This view is only available on vehicles with trailer wiring.

Note: The rear normal view, hitch view and 50/50 view are also available when your vehicle speed is greater than 6 mph (10 km/h) intended for trailering and load carrying purposes.

Turn on stationary in park (P), neutral (N) or drive (D) and press the camera button on the touchscreen. Then select the required rear view. The view is visible during start and afterward. You can exit the view any time by pressing the X button, returning to the touchscreen.

Note: Pressing the camera soft button while in motion returns you to the last active view.

Cruise Control

WHAT IS CRUISE CONTROL

Cruise control lets you maintain a set speed without keeping your foot on the accelerator pedal.

Requirements

Use cruise control when the vehicle speed is greater than 20 km/h in metric units or 15 mph in imperial units.

SWITCHING CRUISE CONTROL ON AND OFF



WARNING: Do not use cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

The cruise controls are on the steering wheel.

Switching Cruise Control On



Press the button to activate the system. When the system activates, the set speed is equal to the current vehicle speed or 20 km/h (15 mph), whichever is greater. If the speed is too low, or other conditions are not correct for cruise control activation, the system enters standby mode.

Switching Cruise Control Off



Press the button when the system is active or switch the ignition off.

Note: When you switch cruise control off, the set speed clears.

SETTING THE CRUISE CONTROL SPEED



WARNING: When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.

Drive to the speed you prefer.

SET+

Press either the SET+ or SET- buttons to set the current speed.

SET-

Take your foot off the accelerator pedal.

Note: The indicator changes color in the information display.

Changing the Set Speed

SET+

Press the SET+ button to increase the set speed in small increments. Press and hold the SET+ button to accelerate. Release the button when you have reached your preferred speed.

SET-

Press the SET- button to decrease the set speed in small increments. Press and hold the SET- button to decelerate. Release the button when you have reached your preferred speed.

Note: If you accelerate by pressing the accelerator pedal, the set speed does not change. When you release the accelerator pedal, your vehicle returns to the speed that you previously set.

Cruise Control

CANCELING THE SET SPEED



Press the button, or tap the brake pedal to cancel the set speed.

Note: *The system remembers the set speed.*

Note: *The system cancels if the vehicle speed drops below 10 mph (16 km/h) under the set speed when driving uphill.*

RESUMING THE SET SPEED



Press the button.

CRUISE CONTROL INDICATORS



Illuminates when you switch the system on.

Adaptive Cruise Control (If Equipped)

HOW DOES ADAPTIVE CRUISE CONTROL WITH STOP AND GO WORK

Adaptive cruise control with stop and go uses radar and camera sensors to maintain a set gap between your vehicle and the vehicle in front of you while following it to a complete stop. Stop and go can also be set to follow a vehicle directly in front of you and adjust the set speed, while you are at a complete stop.

ADAPTIVE CRUISE CONTROL PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use adaptive cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.



WARNING: Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are unpaved, or steep slopes. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system is not a crash warning or avoidance system.



WARNING: Do not use the system when towing a trailer that has aftermarket electronic trailer brake controls. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use tire sizes other than those recommended because this can affect the normal operation of the system. Failure to do so may result in a loss of vehicle control, which could result in serious injury.



WARNING: Do not use the system with a snow plow blade installed.



WARNING: In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

When Following a Vehicle



WARNING: When following a vehicle that is braking, your vehicle does not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

Adaptive Cruise Control (If Equipped)

ADAPTIVE CRUISE CONTROL LIMITATIONS

Sensor Limitations

WARNING: On rare occasions, detection issues can occur due to the road infrastructures, for example bridges, tunnels and safety barriers. In these cases, the system may brake late or unexpectedly. At all times, you are responsible for controlling your vehicle, supervising the system and intervening, if required.

WARNING: If the system malfunctions, have your vehicle checked as soon as possible.

WARNING: Large contrasts in outside lighting can limit sensor performance.

WARNING: The system only warns of vehicles detected by the radar sensor. In some cases there may be no warning or a delayed warning. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

WARNING: The system may not detect stationary or slow moving vehicles below 6 mph (10 km/h).

WARNING: The system does not detect pedestrians or objects in the road.

WARNING: The system does not detect oncoming vehicles in the same lane.

WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

WARNING: The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.



1. Camera.
2. Radar sensor.

The camera is on the windshield behind the interior mirror.

The radar sensor is in the lower grille.

Note: You cannot see the sensor. It is behind a fascia panel.

Note: Keep the front of your vehicle free of dirt, metal badges or objects. Vehicle front protectors, aftermarket lights, additional paint or plastic coatings could also degrade sensor performance.

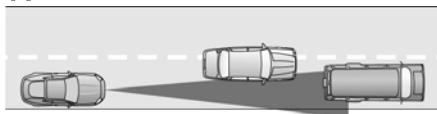
A message displays if something obstructs the camera or the sensor. When something blocks the sensor, the system cannot detect a vehicle ahead and does not function. See **Adaptive Cruise Control – Information Messages** (page 288).

Adaptive Cruise Control (If Equipped)

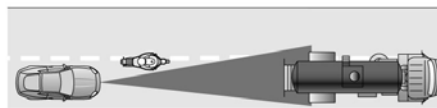
The radar sensor has a limited field of view. It may not detect vehicles at all or detect a vehicle later than expected in some situations. The lead vehicle image does not illuminate if the system does not detect a vehicle in front of you.

Detection Issues Can Occur:

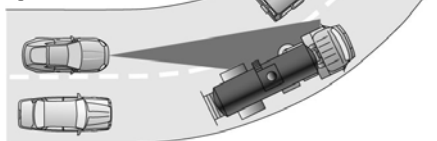
A



B



C



- A When driving on a different line than the vehicle in front.
- B With vehicles that edge into your lane. The system can only detect these vehicles once they move fully into your lane.
- C There may be issues with the detection of vehicles in front when driving into and coming out of a bend or curve in the road.

In these cases, the system may brake late or unexpectedly.

If something hits the front end of your vehicle or damage occurs, the radar-sensing zone may change. This could cause missed or false vehicle detection.

Optimal system performance requires a clear view of the road by the windshield camera.

Optimal performance may not occur if:

- The camera is blocked.
- There is poor visibility or lighting conditions.
- There are bad weather conditions.

SWITCHING ADAPTIVE CRUISE CONTROL ON AND OFF

The cruise controls are on the steering wheel.

Switching Adaptive Cruise Control On



Press the button to activate the system. When the system activates, the set speed is equal to whichever is greater, the current vehicle speed, or 15 mph (20 km/h). If the speed is too low, or other conditions are not correct for adaptive cruise control activation, the system enters standby mode. When you are below 15 mph (20 km/h), adaptive cruise control does not activate unless you are following another vehicle.

The indicator, current gap setting and set speed appear in the instrument cluster display.

Switching Adaptive Cruise Control Off



Press the button when the system is active or switch the vehicle off.

Adaptive Cruise Control (If Equipped)

Note: When you switch the system off, the set speed clears.

ADAPTIVE CRUISE CONTROL AUTOMATIC CANCELLATION

The system may cancel if:

- The tires lose traction.
- You apply the parking brake.

The system may cancel and set the parking brake if:

- You unbuckle the seatbelt and open the driver door after adaptive cruise control stops your vehicle.
- Adaptive cruise control holds your vehicle at a stop continuously for more than three minutes.

The system may deactivate or prevent activating when requested if:

- The vehicle has a blocked sensor.
- The brake temperature is too high.
- There is a failure in the system or a related system.

SETTING THE ADAPTIVE CRUISE CONTROL SPEED

Drive to the speed you prefer.

SET+

Press either button to set the current speed.

SET-

Take your foot off the accelerator pedal.

The indicator, current gap setting and set speed appear in the instrument cluster display.



A vehicle image illuminates if there is a vehicle detected in front of you.

Note: When adaptive cruise control is active, the speedometer may vary slightly from the set speed displayed in the instrument cluster display.

Setting the Adaptive Cruise Speed from a Complete Stop

SET+

Press the SET+ or SET- button while keeping the brake pedal fully depressed.

SET-

The set speed adjusts to 15 mph (20 km/h).

The indicator, current gap setting and set speed appear in the instrument cluster display.

Note: The system activates from a complete stop only when it detects a lead vehicle in close proximity.

Manually Changing the Set Speed

SET+

Press the SET+ button to increase the set speed in small increments. Press and hold the SET+ button to increase set speed in large increments. Release the button when the indicated set speed reaches the preferred speed.

Adaptive Cruise Control (If Equipped)

SET- Press the SET- button to decrease the set speed in small increments. Press and hold the SET- button to decrease the set speed in large increments. Release the button when the indicated set speed reaches the preferred speed.

You can also press the accelerator or brake pedal until you reach the speed you prefer. Press either button to select the current speed as the set speed.

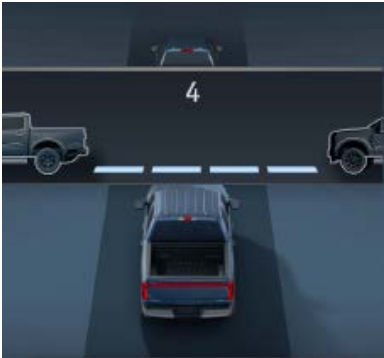
The system could apply the brakes to slow your vehicle to the new set speed. The set speed continuously displays in the instrument cluster display when the system is active.

Setting the Adaptive Cruise Speed from Standby Mode

 Press the button from standby mode to set the cruise control speed to the current vehicle speed.

SETTING THE ADAPTIVE CRUISE CONTROL GAP

 Press the button to cycle through the four gap settings.



The selected gap appears in the instrument cluster display as shown by the bars in the image.

Note: *The gap setting is time dependent and therefore, the distance adjusts with your vehicle speed.*

Note: *It is your responsibility to select a gap appropriate to the driving conditions.*

Adaptive Cruise Control Gap Settings

Graphic Display, Bars Indicated Between Vehicles	Gap Distance	Dynamic Behavior
1	Closest.	Sport.
2	Close.	Normal.
3	Medium.	Normal.
4	Far.	Comfort.

Each time you switch the system on, it selects the last chosen gap setting.

Adaptive Cruise Control (If Equipped)

Following a Vehicle

When a vehicle ahead of you enters the same lane or a slower vehicle is ahead in the same lane, the vehicle speed adjusts to maintain the gap setting.

Note: When you are following a vehicle and you switch on a turn signal lamp, adaptive cruise control may provide a small, temporary acceleration to help you pass.

Your vehicle maintains a consistent gap from the vehicle ahead until:

- The vehicle in front of you accelerates to a speed above the set speed.
- The vehicle in front of you moves out of the lane you are in.
- You set a new gap distance.

The system applies the brakes to slow down your vehicle to maintain a safe gap distance from the vehicle in front of you. The system only applies limited braking. You can override the system by applying the brakes.

Note: The brakes may emit noise when applied by the system.

If the system determines that its maximum braking level is not sufficient, an audible warning sounds, a message appears in the instrument cluster display and an indicator flashes when the system continues to brake. Take immediate action.

CANCELING THE SET SPEED



Press the button or tap the brake pedal.

The set speed does not erase.

RESUMING THE SET SPEED



Press the button.

Your vehicle speed returns to the previously set speed and gap setting. The set speed displays continuously in the instrument cluster display when the system is active.

Note: Only use resume if you are aware of the set speed and intend to return to it.

Resuming the Set Speed from a Complete Stop (If Equipped)

If your vehicle follows a vehicle to a complete stop and remains stationary for less than a few seconds, your vehicle accelerates from a stationary position to follow the vehicle ahead.

If your vehicle follows a vehicle to a complete stop and remains stationary for more than a few seconds, an indicator and message displays.



Adaptive Cruise Control (If Equipped)

Message	Details
Stopped	Cruise control does not automatically resume when this display is active.
Press button to resume	If the lead vehicle begins to move, you are prompted to press the resume button. Press and release the button or use the accelerator pedal to resume following the lead vehicle.
Auto-Resume	Displays when on a limited access highway after following a vehicle to a complete stop. In this situation, the vehicle resumes following the lead vehicle without a button press or pressing the accelerator pedal. The system can remain in auto-resume state for approximately 30 seconds, after which it no longer automatically resumes.

OVERRIDING THE SET SPEED



WARNING: If you override the system by pressing the accelerator pedal, it does not automatically apply the brakes to maintain a gap from any vehicle ahead.

When you press the accelerator pedal, you override the set speed and gap distance.

Use the accelerator pedal to intentionally exceed the set speed limit.

When you override the system, the indicator remains blue, the set speed is dimmed and the lead vehicle icon does not appear in the instrument cluster display.

The system resumes operation when you release the accelerator pedal. The vehicle speed decreases to the set speed, or a lower speed if following a slower vehicle.

ADAPTIVE CRUISE CONTROL INDICATORS



Illuminates when you switch adaptive cruise control on. The color of the indicator changes to indicate the system status.

White indicates the system is on but inactive.

Blue indicates that you set the speed and the system is active.

SWITCHING FROM ADAPTIVE CRUISE CONTROL TO CRUISE CONTROL



WARNING: Normal cruise control will not brake when your vehicle is approaching slower vehicles. Always be aware of which mode you have selected and apply the brakes when necessary.

Adaptive Cruise Control (If Equipped)

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 518).

2. Press Normal Cruise Control.



When you select normal cruise control the cruise control indicator replaces the adaptive cruise control indicator. The gap setting does not display, and the system does not respond to lead vehicles. Automatic braking remains active to maintain the set speed. The system remembers the last setting when you start your vehicle.

LANE CENTERING

HOW DOES LANE CENTERING WORK

Adaptive cruise control with lane centering uses the vehicle's front radar sensor and front windshield camera sensor, together with the steering sensor to operate.

Using these sensors, the system applies continuous steering assistance towards driving in the middle of the lane.

Note: *The gap setting for adaptive cruise control with lane centering, operates in the same way as normal adaptive cruise control.*

LANE CENTERING PRECAUTIONS



WARNING: Do not use the system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system if any changes or modifications to the steering wheel have been made. Any changes or modifications to the steering wheel could affect the functionality or performance of the system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Adaptive cruise control precautions apply to lane centering unless stated otherwise or contradicted by a lane centering precaution. See **Adaptive Cruise Control Precautions** (page 275).

LANE CENTERING REQUIREMENTS

You must keep your hands on the steering wheel at all times.

Lane centering only activates when all of the following occur:

- Adaptive cruise control with lane centering is enabled in the touchscreen. See **Switching Lane Centering On and Off** (page 283).
- The steering system detects your hands on the steering wheel.
- The system detects both lane markings when driving on a straight road.
- Your vehicle is initially centered in the lane between two visible line markings.
- A trailer is not detected.

Note: *If the system does not detect valid lane line markings, the system remains in standby until valid line markings are available.*

Note: *If the system does not detect your hands on the steering wheel, apply a slight force to the steering wheel.*

Adaptive Cruise Control (If Equipped)

LANE CENTERING LIMITATIONS

Adaptive cruise control limitations apply to lane centering unless stated otherwise or contradicted by a lane centering limitation. See **Lane Centering Requirements** (page 282).

Lane Centering may not be able to center your vehicle in the lane in any of the following conditions:

- The lane is too narrow or wide.
- The curve in the road is too tight.
- The system does not detect the minimum required lane markings or when lanes merge or split.
- When the required steering effort to maintain lane center exceeds the lane centering system limit.
- When driving in areas that are under construction or when road work is in progress.
- If the front windshield camera and/or the front radar are blocked.
- When using a spare tire.
- Inclement weather conditions including, but not limited to, high wind, heavy rain, and fog.
- Driving into direct sunlight.
- When modification to the steering system has been made, including alterations to the steering wheel.
- When a trailer is detected, the system disables lane centering. See **Lane Centering Precautions** (page 282).

Note: *The system steering assistance is limited and may not have sufficient effort for all driving situations and/or conditions, such as driving through tight curves or driving through curves at high speeds.*

Note: *In exceptional conditions, the system may deviate from the lane center.*

SWITCHING LANE CENTERING ON AND OFF

Keep your hands on the steering wheel at all times.

The controls are on the steering wheel.



Press the button.

The indicator appears in the instrument cluster display. When the system is on, the color of the indicator changes to indicate the system status.

You can override the system at any time by steering your vehicle.

Note: *The correct requirements must be met before you can switch the system on. See **Lane Centering Requirements** (page 282).*

Enabling and Disabling Lane Centering

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 518).
2. Press Adaptive Cruise Control.
3. Press Lane Centering.

LANE CENTERING ALERTS

You must keep your hands on the steering wheel at all times.

When the system is active and detects no steering activity for a period of time, the system alerts you to put your hands on the steering wheel. If you do not react to the warnings the system quickly applies and releases the brakes, activates the hazard lights, and slows your vehicle to a stop within the lane of travel while maintaining steering control. See **Lane Centering Automatic Cancellation** (page 284).

Adaptive Cruise Control (If Equipped)

The system also alerts you if your vehicle crosses lane markings without detected steering activity.

Note: *The system could detect a light grip or touch on the steering wheel as hands-off driving.*

LANE CENTERING AUTOMATIC CANCELLATION

When an external condition cancels the system, for example, no lane markings available, an audible warning sounds and a message appears in the instrument cluster display.

When an external condition cancels the system, and your hands are not on the steering wheel, the system immediately alerts you to take control of the vehicle.

If this alert is ignored, the system quickly applies and releases the brakes, activates the hazard lights, and slows your vehicle to a stop within the lane of travel.

If your vehicle slows down or stops and you resume control, a message appears to prompt you to press the accelerator pedal to allow the system to resume.

Note: *If the system detects significant inactivity, a 'Lane Centering Unavailable' message displays in the instrument cluster and lane centering is disabled until the next time you start your vehicle.*

Automatic cancellation can also occur if:

- The lane becomes too wide or too narrow.
- The system cannot detect valid lane markings.
- Lane markings cross over one another.
- The curve of the road is too sharp.

LANE CENTERING MANUAL CANCELLATION

When you perform the following actions, adaptive cruise control with lane centering will cancel:

- The brake pedal is pressed.
- Adaptive cruise control button on the steering wheel is switched off.

The lane centering system is momentarily suppressed when either of the following actions are performed:

- Turn signal indicator is latched or tapped.
- You steer the vehicle out of lane.

LANE CENTERING INDICATORS



Illuminates when you switch lane centering on. The color of the indicator changes to indicate the system status.

Gray status indicates the system is on but in standby mode.

Green status indicates the system is enabled and applying steering assistance to keep the vehicle in the center of the lane.

Amber status with an audible tone, that then changes to gray status, indicates a system automatic cancellation.

LANE CENTERING – TROUBLESHOOTING

LANE CENTERING – INFORMATION MESSAGES

Note: *Depending on your vehicle options and instrument cluster type, some messages can appear different or not at all.*

Adaptive Cruise Control (If Equipped)

Message	Details
Keep Hands on Steering Wheel	You must return your hands to the steering wheel and provide steering input to cancel the message.
Lane Centering Assist Not Available	Lane centering is currently not available, due to conditions that prevent the system from becoming active. To reset the system, when the vehicle is stationary, return the gear selector to park (P) and turn the vehicle off. Then, restart the vehicle with your foot on the brake pedal.
Resume Control	Adaptive cruise control with lane centering is about to cancel. You must immediately take full control of the vehicle.
Press Accelerator Pedal to Resume	Adaptive cruise control with lane centering is in standby mode. When safe to do so, you can resume adaptive cruise control with lane centering by applying pressure on the accelerator pedal. Alternatively, you can also re-enable adaptive cruise control with lane centering by pressing the resume button on the steering wheel.

Note: *The adaptive cruise control gap setting operates normally when the feature is enabled.*

PREDICTIVE SPEED ASSIST

HOW DOES PREDICTIVE SPEED ASSIST WORK

Predictive Speed Assist works with adaptive cruise control and adjusts the vehicle speed to the road geometry and to the speed limit detected by the speed sign recognition system. As the system identifies curves and highway exits, the vehicle speed temporarily decreases ahead of and during the changing road geometry. When passing new speed signs, the set speed updates. See **Predictive Speed Assist Precautions** (page 285).

There are limitations that affect the accuracy of the speed sign recognition system and its ability to determine the current speed limit. Predictive speed assist and its ability to determine the current speed limit shares these limitations. See **Speed Sign Recognition** (page 331).

PREDICTIVE SPEED ASSIST PRECAUTIONS

-  **WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.
-  **WARNING:** Pay close attention to changing road conditions. You may need to override the system by pressing the brake or accelerator pedal if the adjusted speed becomes higher or lower than necessary.

Adaptive Cruise Control (If Equipped)



WARNING: The system only provides limited braking. Your vehicle may not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary.



WARNING: The system does not activate the turn signal.

Adaptive cruise control precautions apply to predictive speed assist unless stated otherwise or contradicted by a predictive speed assist precaution. See **Adaptive Cruise Control Precautions** (page 275).

The system only applies limited braking. You can override the system with the accelerator pedal or cancel the system by applying the brakes.

The system may adapt to various factors such as time of day, lane width. This could influence speed adjustments and accelerations.

The system may adapt to various drive modes. See **Drive Mode Control** (page 298). This could influence speed adjustments and accelerations.

Note: *The system does not activate the turn signal automatically.*

PREDICTIVE SPEED ASSIST LIMITATIONS



WARNING: The system may not always adjust vehicle speed in certain road or weather conditions such as crossing traffic, yield or stop signs, right of way, traffic lights, speed bumps, rain, snow, fog. You must always apply the brake or accelerator pedal when necessary.

The road geometry and speed limit information provided by the navigation map data could be inaccurate or out of date.

The system may not detect and read speed limit signs with conditional information, for example, when a sign is flashing, during specific time ranges, or when children are present.

Note: *The system does not set the vehicle speed to speed limits shown with a supplementary traffic sign.*

Under certain conditions, the system may not adjust the vehicle speed until after your vehicle passes the speed limit.

Detection of road geometry operates only where related information is available. Road geometry information may not be available in some areas.

SWITCHING PREDICTIVE SPEED ASSIST MODE ON AND OFF

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 518).
2. Press Adaptive Cruise Control.
3. Switch Predictive Speed Assist on or off.

ADJUSTING THE SET SPEED TOLERANCE

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 518).
2. Press Adaptive Cruise Control.
3. Switch Predictive Speed Assist on.
4. Press Tolerance.
5. Adjust the slider to set the tolerance.

Note: *You can set tolerance for vehicle speed adjustment based on speed sign recognition only.*

Adaptive Cruise Control (If Equipped)

PREDICTIVE SPEED ASSIST ALERTS

If the speed sign recognition system detects a speed limit below the minimum adaptive cruise control set speed, a tone sounds and the system returns to standby mode.

PREDICTIVE SPEED ASSIST INDICATORS

A blue marker around the speed sign and a blue arrow next to the set speed indicates that the system is active.

Speed Sign Indicator



When the system detects a new speed sign, a gray indicator appears above the set speed while the system adjusts the vehicle speed to the speed limit. When the speed limit is reached, the set speed updates and the gray indicator disappears.

Road Geometry Indicator

When the system detects a curve or highway exit, the vehicle starts to decelerate, and the indicator appears and changes color.

Road Geometry Indicator Symbols



Left curve.



Right curve.

PREDICTIVE SPEED ASSIST – TROUBLESHOOTING

PREDICTIVE SPEED ASSIST – INFORMATION MESSAGES

Message	Details
Adaptive Cruise Control Speed Sign Recognition Not Available	Navigation system based speed limit information is not available. If the message continues to appear, have your vehicle checked as soon as possible.
Driver Resume Control	The system is going to cancel and you must take control.

Adaptive Cruise Control (If Equipped)

ADAPTIVE CRUISE CONTROL – TROUBLESHOOTING

ADAPTIVE CRUISE CONTROL – INFORMATION MESSAGES

Note: Depending on your vehicle options and instrument cluster type, not all messages display or are available.

Note: The system could abbreviate or shorten certain messages depending upon which cluster type you have.

Message	Details
Front Sensor Not Aligned	Contact an authorized dealer to have the radar checked for proper coverage and operation.
Cruise Control Not Available	Conditions exist preventing the system from being available.
Adaptive Cruise Control Not Available Sensor Blocked See Manual	You have a blocked radar because of poor radar visibility due to inclement weather or ice, mud, or water in front of the sensor. You can typically clean the sensor to resolve this issue. Due to the nature of sensor technology, it is possible to get a blockage warning with no actual block. This happens, for example, when driving in sparse rural or desert environments. A false blocked condition either self clears, or clears after you restart your vehicle.
Normal Cruise Active Adaptive Braking Off	You have selected normal cruise control. The system does not brake or react to traffic.
Adaptive Cruise - Driver Resume Control	Displays when the adaptive cruise control is going to cancel and you must take control.
Cruise Control Speed Too Low to Activate	Displays when the vehicle speed is too slow to activate the adaptive cruise control and there is no lead vehicle in range.

BlueCruise (If Equipped)

WHAT IS BLUECRUISE

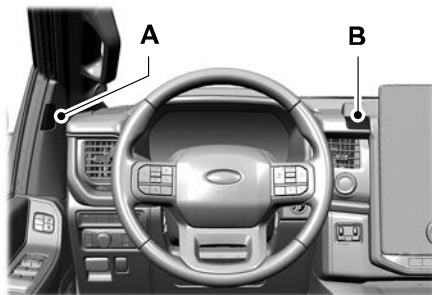
BlueCruise keeps your vehicle centered in the lane and offers a hands-free driving mode in certain situations when using adaptive cruise control.

HOW DOES BLUECRUISE WORK

BlueCruise uses cameras to monitor your vehicle position within a lane and applies steering support to keep your vehicle centered in the lane.

Using the cameras and location information, BlueCruise allows you to remove your hands from the steering wheel and offers a hands-free driving mode in certain areas.

When active, BlueCruise uses a driver facing camera and infrared lighting to monitor your eyes and head position to detect if you are distracted. If the system determines you are distracted, it alerts you to return your eyes to the road.



- A Lighting area.
- B Camera.

Note: When BlueCruise is active, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, camera data may record through the vehicle event data recorder. See **Event Data** (page 29).

Note: No data records under normal driving conditions.

BLUECRUISE PRECAUTIONS

WARNING: You are responsible for keeping your eyes on the road at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Do not use the system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Obstructions to the driver facing camera or infrared lighting could prevent the system from properly operating. Keep the camera and lighting areas free from obstruction. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

 **WARNING:** Do not use the system if any changes or modifications to the steering wheel have been made. Any changes or modifications to the steering wheel could affect the functionality or performance of the system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

 **WARNING:** The system may not function if the sensor is blocked.

 **WARNING:** Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are winding, slippery, unpaved, or steep slopes.

 **WARNING:** The system is not a crash warning or avoidance system.

 **WARNING:** Large contrasts in outside lighting can limit sensor performance.

 **WARNING:** The system attempts to keep your vehicle in the center of the lane as well as maintain speed and gap control. The system may not be able to perform these tasks in all situations. Do not use the system in complex or uncertain driving conditions. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

 **WARNING:** Your vehicle could drift out of the lane of travel. Always be prepared to manually steer your vehicle. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

 **WARNING:** The system will not operate if the sensor cannot track the road lane markings.

BLUECRUISE REQUIREMENTS

BlueCruise only activates when all of the following occur:

- BlueCruise service plan is active. See Ford.com (<https://www.ford.com/connectedservices/>) or the Ford mobile app for details.
- Modem is enabled. See **Connecting the Vehicle to a Mobile Network** (page 491).
- BlueCruise is enabled in your center display screen. See **BlueCruise Settings** (page 291).
- Adaptive cruise control is switched on.
- Automatic Emergency Braking is switched on. See **Switching Automatic Emergency Braking On and Off** (page 327).
- The driver seatbelt is fastened.
- The system detects both lane markings.
- Your hands are on the steering wheel.
- Your eyes are on the road.

Note: For hands-free mode to work, your vehicle must be on certain limited access divided freeways.

Note: The system may require updated software for hands-free mode. See **Vehicle Software Updates** (page 551).

Note: Without an active BlueCruise subscription, your vehicle is still capable of lane centering. This system requires you to keep your hands on the steering wheel at all times. See **Lane Centering Requirements** (page 282).

BLUECRUISE LIMITATIONS

Any of the following conditions could result in BlueCruise not correctly operating:

- You do not have your vehicle centered in the lane.
- The lane is too narrow or too wide.
- The system does not detect at least one lane marking or when lanes merge or split.
- You are applying a low amount of steering input.
- You are using the system in areas under construction.
- If you make any aftermarket modifications to the steering system.
- You are using a spare tire.
- If a trailer is attached.

The driver-facing camera may not operate correctly due to any of the following:

- You have a visual impairment, such as an eye misalignment, or have had eye surgery.
- You cover your facial features by a mask, hat or other items.
- The lighting conditions significantly change.
- You are not in the camera's field of view.
- You position or tilt yourself to one side.
- You are moving around extensively.
- You are wearing glasses or sunglasses that are too dark or reflective.

Note: *The system has limited steering assistance and may not be sufficient for all driving situations.*

Note: *In exceptional conditions, such as inclement weather or direct sunlight, the system could deviate from the center line.*

Note: *The information provided by the navigation map data could be inaccurate or out of date.*

BLUECRUISE SETTINGS

Enabling BlueCruise

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 518).
2. Press Adaptive Cruise Control.
3. Press Lane Centering with Hands-Free.

Enabling Activation Prompts

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 518).
2. Press Adaptive Cruise Control.
3. Press Activation Prompts.

SWITCHING BLUECRUISE ON AND OFF

Switching BlueCruise On

The controls are on the steering wheel.

Using Activation Prompts



When the prompt appears, press the button to switch BlueCruise on.

The indicator appears in the instrument cluster. When the system is on, the indicator color changes to indicate the system status.

Note: *You must enable activation prompts in the touchscreen.*

Using Steering Wheel Controls



Press the adaptive cruise control button to activate BlueCruise.

Switching BlueCruise Off



Press the adaptive cruise control button when the system is active or in standby mode.

BlueCruise turns off through each ignition cycle.

BLUECRUISE ALERTS

When BlueCruise is providing hands-on driving or transitioning to hands-on driving from hands-free driving and detects no steering activity for a certain period of time, the system alerts you with an audible warning and a message in the instrument cluster display to put your hands on the steering wheel.

When BlueCruise is providing hands-on or hands-free driving and detects you are not looking at the road for a certain period of time, the system alerts you to return your eyes to the road. Depending on where you are looking, the alert can be a message in the instrument cluster and an audible warning.

If you do not react to the warnings, the system alerts you to take control of your vehicle, quickly applies and releases the brakes, activates the hazard lights, and slows your vehicle to a stop within the lane of travel while maintaining steering control.

If your vehicle slows down or stops and you resume control, a message appears to prompt you to press the accelerator pedal to allow the system to resume.

Note: *If the system detects significant inactivity, it disables until the next time you start your vehicle.*

BLUECRUISE AUTOMATIC CANCELLATION

When an external condition cancels BlueCruise, for example, no lane markings available, a message appears in the instrument cluster, and an audible warning sounds.



If your vehicle starts to slow down, you must take control by returning your attention to the road and your hands to the steering wheel. Then press and release the button to reactivate BlueCruise.

System cancellation can also occur if:

- The lane becomes too narrow.
- The system cannot detect valid lane markings.
- Lane markings cross.
- Your eyes are not on the road or your hands are not on the steering wheel.

If you have your hands on the steering wheel and your eyes are on the road when the feature is active and a cancellation occurs, the system displays a canceled graphic in the instrument cluster and sounds an audible warning.

If you are not paying attention to the road or your hands are not on the steering wheel and a cancellation occurs, the system displays a message in the instrument cluster, and sounds an audible warning until you resume control.

If you do not resume control in time, BlueCruise quickly activates and releases the brakes, activates the hazard lights, and slows your vehicle to a stop within the lane of travel while maintaining steering control.

If your vehicle slows down or stops and you resume control, a message appears to prompt you to press the accelerator pedal to allow the system to resume.

BlueCruise (If Equipped)

Note: If the system detects repeated inactivity, it disables until the next time you start your vehicle.

BLUECRUISE INDICATORS



When on, the color of the indicator changes to indicate the status.

Gray indicates BlueCruise is on but inactive.

Green indicates BlueCruise is active and applying continuous steering support.

Blue indicates BlueCruise is active and hands-free driving mode is available.

Hands-On Driving Support Available



The graphic in the cluster changes to a wheel with hands on it indicating hands-on driving mode is active.

When this indicator is present, you must keep your hands on the steering wheel.

Hands-Free Driving Support Available

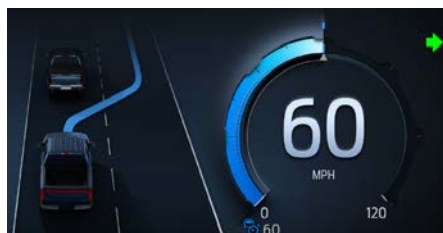


The graphic in the cluster changes to a wheel without hands on it indicating hands-free driving mode is available.

When this indicator is present, you can remove your hands from the steering wheel.

LANE CHANGE ASSIST

HOW DOES LANE CHANGE ASSIST WORK



Lane change assist can automatically perform a single lane change when you request the lane change using the turn signal lever. This feature is available down to 40 mph (65 km/h).



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the lane change assist system as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The lane change assist system is not a replacement for careful driving.

1. Make sure the lane you are requesting is clear of traffic or obstacles.
2. Tap or latch the lever in the direction of your planned lane change.
3. Once the lane change is complete, move the turn signal lever back to the middle position if necessary.

Note: When using lane change assist you can tap or latch the lever.

Lane Change Suggestion

If you are approaching or have been following a slower moving vehicle, the system may suggest a lane change to pass that vehicle using an available passing lane.

LANE CHANGE ASSIST LIMITATIONS

Lane change assist will not perform the requested maneuver if traffic is identified in the selected lane.

SWITCHING LANE CHANGE ASSIST ON AND OFF

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 518).
2. Press Adaptive Cruise Control.
3. Press Lane Change Assist to toggle the system on and off.

LANE CHANGE ASSIST CANCELLATION

To cancel lane change assist, manually steer your vehicle or return the turn signal lever to the middle position.

LANE CHANGE ASSIST – TROUBLESHOOTING

LANE CHANGE ASSIST – INFORMATION MESSAGES

Message	Details
Lane is busy	The lane you have selected to enter has a vehicle or obstacle.
No lane detected	A lane is not recognized or available to perform the requested maneuver.
Driver canceled	The driver has manually overridden the lane change.
Changing lanes	The requested lane change is being performed.
Lane change suggested	If desired, press the turn signal lever in the direction indicated by the lane change suggestion to initiate the lane change.

Note: The instrument cluster display may abbreviate or shorten certain messages.

IN-LANE REPOSITIONING

HOW DOES IN-LANE REPOSITIONING WORK

BlueCruise with in-lane repositioning uses the vehicle's front and corner radar sensors together with the front windshield camera sensor to operate.

Using these sensors, the system automatically adjusts your vehicle's position in the lane based on the current driving situation.

Note: In-lane repositioning is active only when BlueCruise is enabled while traveling on divided highways and when any of the following occur:

- Passing or being passed by adjacent lane vehicles in close proximity.
- In a curve.
- Driving in outer lanes.

Note: In certain situations, the vehicle may bias without showing the indicators.

Note: Keep the front of your vehicle free of dirt, metal badges or objects. Vehicle front protectors, aftermarket lights, additional paint or plastic coatings could also degrade sensor performance.

Note: The radar sensor has a limited field of view. It may not detect vehicles at all or detect a vehicle later than expected in some situations.

SWITCHING IN-LANE REPOSITIONING ON AND OFF

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 518).
2. Press Adaptive Cruise Control.

BlueCruise (If Equipped)

- 3. Press Lane Centering with Hands-Free.
- 4. Press In-Lane Repositioning to toggle the system on or off.

IN-LANE REPOSITIONING INDICATORS



Biased towards right-hand side of the lane.



Biased towards left-hand side of the lane.

BLUECRUISE – TROUBLESHOOTING

BLUECRUISE – INFORMATION MESSAGES

Depending on your vehicle options and instrument cluster type, not all messages display or are available.

Message	Details
Keep Hands on Steering Wheel	Make sure you return your hands to the steering wheel and provide steering input.
Resume Control	The system is going to cancel and you must take control by returning your attention to the road and your hands to the steering wheel.
Watch the Road	Return your attention to the road.
BlueCruise not available	Conditions exist preventing the system from being available. If the message continues to display, have the system checked as soon as possible.

BlueCruise (If Equipped)

Message	Details
Press Accelerator Pedal to Resume	Press the accelerator pedal and follow the prompts.
Driver monitor camera cannot detect face See manual	Make sure your facial features are visible and in the field of view of the driver facing camera.
Driver monitor camera is blocked See manual	Make sure your hands, arms or other objects are not obscuring the camera.
Driver monitor camera fault See manual	Conditions exist preventing the system from being available. If the message continues to display, have the system checked as soon as possible.
BlueCruise On Watch the road Be prepared to resume control	BlueCruise is active, keep your attention on the road.
BlueCruise available Press {ICON} to activate	The system is in standby mode, press the button on the steering wheel to activate.

Note: The instrument cluster display may abbreviate or shorten certain messages.

Drive Mode Control

WHAT IS DRIVE MODE CONTROL

This feature connects multiple vehicle systems through a single interface, providing you with enhanced vehicle control and driving dynamics for different driving scenarios, terrains, weather, or various road conditions.

HOW DOES DRIVE MODE CONTROL WORK

When a drive mode is selected it alters various electrical and mechanical systems within the vehicle to a predetermined configuration. The systems altered and features available will depend on which mode is selected.

Note: *Your vehicle automatically starts in the last selected drive mode, for applicable modes, when you return to your vehicle after short trips up to 4 hours between ignition cycles. After that time, the system displays a prompt on the instrument cluster display that gives you the option to return to the last drive mode that you chose prior to shutting the vehicle off. If you select yes, the system returns to the last selected drive mode. If you select no or do not make a selection, the system remains in normal mode.*

SELECTING A DRIVE MODE

If your vehicle is equipped with a 15 inch touchscreen.

1. Access Settings on the touchscreen.
2. Press Controls.
3. Press Drive Modes.
4. Press Normal, Sport, Tow/Haul, or Off-Road to select the desired drive mode.

If your vehicle is equipped with a 12 inch touchscreen.

1. Access Features on the touchscreen.
2. Press Controls.
3. Press Drive Modes.
4. Press Normal, Sport, Tow/Haul, or Off-Road to select the desired drive mode.

Note: *Drive mode changes may not be available when your vehicle is off.*

DRIVE MODES

NORMAL



For everyday driving. This mode is a perfect balance of excitement, comfort and convenience. All systems that are altered by drive mode control are set to their default settings.

Note: *One pedal drive is available in this mode.*

OFF-ROAD



For driving on rough uneven terrain. This mode optimizes accelerator pedal response to give you more control over your vehicle when traversing off-road obstacles. Traction control and stability control settings are optimized, and the rear electronic differential is automatically engaged to enhance vehicle performance in off-road environments.

Use this mode when driving through sand, loose gravel, mud, or mixed off-road terrain.

Note: *One Pedal Drive is not available in this mode.*

Note: *This mode is for Off-Road use only.*

Drive Mode Control

Note: *Grade braking assist is not available in this drive mode. The driver should always be prepared to control vehicle speed with the brake pedal.*

SLIPPERY



This mode lowers accelerator pedal responsiveness and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions. Depending on your vehicle's options, adaptive cruise control is slower to return to the set speed to assist with vehicle control. Depending on your vehicle's options, this feature adjusts all-wheel drive control to provide optimum traction for slippery surfaces.

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

Note: *One Pedal Drive is not available in this mode.*

Note: *Grade braking assist is not available in this drive mode. The driver should always be prepared to control vehicle speed with the brake pedal.*

SPORT



For sporty driving with improved performance handling and response. This mode increases accelerator pedal responsiveness and provides a stronger deceleration rate when you lift your foot off the accelerator pedal for a spirited driving experience. Powertrain tuning is altered to maximize performance traction and steering feel is altered to have more torque buildup enhancing driver connectivity and feedback. Additionally, propulsion sound is set to its most aggressive setting.

Note: *One pedal drive is available and is set to its Sport setting.*

Note: *Propulsion sound may not be available for all trim levels.*

TOW/HAUL



For improved vehicle operation when towing a trailer or hauling a heavy load. This mode adjusts powertrain tuning and enhances steering response to assist in controlling your vehicle when towing a trailer or hauling large loads in the bed. Additionally, grade braking assist is activated to maintain vehicle speed when descending grades.

Note: *One Pedal Drive is available and is set to its Tow/Haul setting.*

Note: *In certain situations, grade braking assist may not be available. The driver should always be prepared to control vehicle speed with the brake pedal.*

Note: *Tow/Haul mode can also be enabled or disabled in Trailer Profiles. See **Connecting a Trailer** (page 351). See **Connecting a Trailer** (page 353).*

DRIVE MODE CONTROL – TROUBLESHOOTING

DRIVE MODE CONTROL – WARNING LAMPS



Some drive modes reduce traction and stability control performance and the indicator illuminates in the instrument cluster.

Drive Mode Control

Note: The system has diagnostic checks that continuously monitor the system for proper operation. If a mode is unavailable due to a system fault, the drive mode system defaults to normal. When the system defaults to normal, the driveline settings remain the same as prior to the system fault.

DRIVE MODE CONTROL – FREQUENTLY ASKED QUESTIONS

Why did the system default to normal mode?

- If a mode is unavailable due to a system fault, it defaults to normal mode and the driveline settings remain the same as prior to the system fault.

Can I switch drive modes while I am driving?

- In most instances, you can switch drive modes while you are driving (if you maintain attention on the road), or while the vehicle is stationary. However, you should not switch the vehicle into a drive mode intended for off-road or track use while driving on paved, public roads. For example, while driving on a paved highway, it would be acceptable to switch from normal mode to eco mode, but not to off-road mode.

How long does it take for the vehicle to switch modes after I make a selection?

- After switching modes, the new drive mode will activate within several seconds, if all the appropriate pre-conditions are met.

How should I decide which drive mode to use?

- Selecting a drive mode usually depends on the driving experience you would like to have, and the driving conditions. For example, if you want to have a more exciting on-road driving experience, you could switch into sport mode. If you find yourself driving on slick roads, you could switch into slippery mode.

Will drive modes impact my vehicle's energy consumption?

- Drive modes can have an impact on your vehicle's energy consumption. In addition to the active mode, your driving style will also affect the energy consumption.

One Pedal Drive

WHAT IS ONE PEDAL DRIVE

One pedal drive allows you to accelerate, slow down and stop using only the accelerator pedal. Pressing the accelerator down accelerates your vehicle, releasing pressure on the accelerator with your foot still on the pedal slows down your vehicle and releasing the pedal completely allows your vehicle to come to a complete stop if the road grade is not excessively steep.

See **One Pedal Drive Precautions** (page 301).

ONE PEDAL DRIVE PRECAUTIONS



WARNING: This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. This system does not automatically brake your vehicle. If you fail to press the brake pedal when necessary, you may collide with another vehicle or other objects.

Shifting into neutral (N) does not hold your vehicle at a standstill.

Shifting into drive (D) or reverse (R) does not cause the vehicle to move if the accelerator pedal is not pressed.

Note: Always check the transmission selection before accelerating.

ONE PEDAL DRIVE LIMITATIONS

One pedal drive is unavailable when any of the following occur:

- Off-road drive mode is selected.
- Cruise control, adaptive cruise control, or adaptive cruise control stop and go is active.

- Stability control is turned off.
- Trailer hitch assist is active.
- Hill descent control is turned on.
- Gearshift lever is in an incorrect transmission position, such as park (P), while driving.

Releasing the accelerator pedal may not bring your vehicle to a complete stop on steep grades.

Increased vehicle load or towing a trailer may reduce accelerator pedal ability to slow the vehicle.

SWITCHING ONE PEDAL DRIVE ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. Press Features on the touchscreen
2. Press **DRIVE MODES**.
3. Switch **1-Pedal Drive** on or off.

SWITCHING ONE PEDAL DRIVE ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Controls. See **Center Display** (page 520).
2. Press Drive Modes.
3. Switch 1-Pedal Drive on or off.

ONE PEDAL DRIVE INDICATORS



When one pedal drive is active, the indicator displays in the instrument cluster.

Lane Keeping System

WHAT IS THE LANE KEEPING SYSTEM

The lane keeping system alerts you by providing temporary steering assistance or steering wheel vibration when it detects an unintended lane departure.

HOW DOES THE LANE KEEPING SYSTEM WORK

The lane keeping system uses a forward looking camera mounted on the windshield to monitor vehicle movement within the lane of travel.

When the camera detects a drift out of the lane of travel, the lane keeping system alerts the driver by vibrating the steering wheel, or aids the driver by providing a small steering input to move the vehicle back into the lane of travel.

The driver can select one of three modes:

- Alert (if equipped)
- Aid
- Alert + Aid

LANE KEEPING SYSTEM PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system will not operate if the sensor cannot track the road lane markings.



WARNING: The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by us.



WARNING: Large contrasts in outside lighting can limit sensor performance.

LANE KEEPING SYSTEM LIMITATIONS

The lane keeping system only operates when the vehicle speed is greater than 40 mph (64 km/h).

The system works when the camera can detect at least one lane marking or the edge of the road.

Lane Keeping System

Note: When you select *Aid* or *Alert* and *Aid* mode and the system detects no steering activity for a short period of time, the system alerts you to put your hands on the steering wheel. The system may detect a light grip or touch on the steering wheel as hands-off driving.

The lane keeping system may not correctly operate in any of the following conditions:

- The lane keeping system does not detect at least one lane marking or the edge of the road.
- You switch the turn signal on.
- You apply direct steering, accelerate fast or brake hard.
- The vehicle speed is less than 40 mph (64 km/h).
- The anti-lock brake, stability control or traction control system activates.
- The lane is too narrow.
- Something is obscuring the camera or it is unable to detect the lane markings due to environment, traffic or vehicle conditions.
- Entering or exiting a tight curve when driving at high speeds.

The lane keeping system may not correct lane positioning in any of the following conditions:

- High winds.
- Uneven road surfaces.
- Heavy or uneven loads.
- Incorrect tire pressure.

SWITCHING THE LANE KEEPING SYSTEM ON AND OFF



To activate the lane keeping system, press the button on the steering wheel.

To deactivate the lane keeping system, press the button again.

Note: When switching the system on or off a message appears in the instrument cluster display to show the status.

Note: The system stores the on or off setting until manually changed. For some markets, the system defaults to the ON setting at every Ignition cycle.

SWITCHING THE LANE KEEPING SYSTEM MODE - VEHICLES WITH: 12 INCH SCREEN

The lane keeping system has different settings that you can view or adjust using the touchscreen.

The system stores the last known selection for each setting.

To change the lane keeping system mode, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Lane-Keeping System**.
4. Select a mode.

Note: The system remembers the last setting when you start your vehicle.

SWITCHING THE LANE KEEPING SYSTEM MODE - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press **Driver Assistance**. See **Center Display** (page 520).
2. Press **Lane-Keeping System**.
3. Press **Lane-Keeping Mode**.
4. Select a mode.

Lane Keeping System

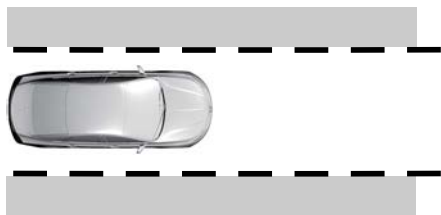
Note: The system remembers the last setting when you start your vehicle.

ALERT MODE

WHAT IS ALERT MODE

Alert mode vibrates the steering wheel when it detects an unintended lane departure.

HOW DOES ALERT MODE WORK



When in alert mode, the lane keeping system alerts you by vibrating the steering wheel. The intensity of the vibration is set through the lane keeping system menu.

ADJUSTING THE STEERING WHEEL VIBRATION INTENSITY - VEHICLES WITH: 12 INCH SCREEN

To change the steering wheel vibration intensity, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Lane-Keeping System**.
4. Select an alert intensity setting.

ADJUSTING THE STEERING WHEEL VIBRATION INTENSITY - VEHICLES WITH: 15 INCH SCREEN

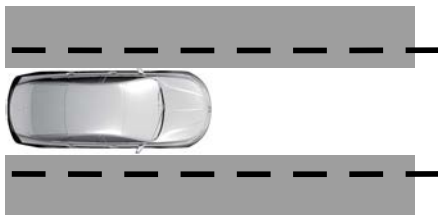
1. From the settings menu, press Driver Assistance. See **Center Display** (page 520).
2. Press Lane-Keeping System.
3. Press Lane-Keeping Intensity.
4. Select an intensity setting.

AID MODE

WHAT IS AID MODE

Aid mode provides temporary steering assistance toward the center of the lane.

HOW DOES AID MODE WORK



The lane keeping system aids you when an unintentional lane departure occurs. The system provides a small steering input to move the vehicle towards the center of the lane.

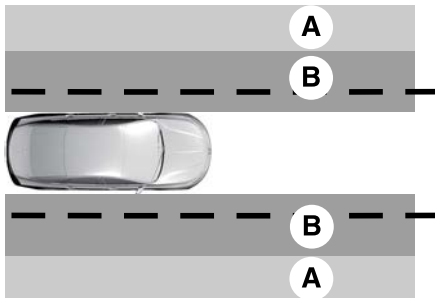
Lane Keeping System

ALERT AND AID MODE

WHAT IS ALERT AND AID MODE

Alert and aid mode uses multiple features to keep you in your lane. The system first provides a small steering input to bring your vehicle back towards the center of the lane. If your vehicle moves too far from the center of the lane the system alerts you with vibration in the steering wheel.

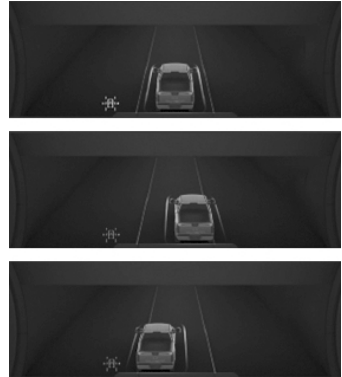
HOW DOES ALERT AND AID MODE WORK



- A Alert.
- B Aid.

The lane keeping system detects a lane departure and provides aid when the vehicles enters **B** and applies the additional alert warning if **A** is entered.

LANE KEEPING SYSTEM INDICATORS



If you switch the lane keeping system on, a graphic with lane markings appears in the instrument cluster display.

When you switch the system off, the lane marking graphics do not display.

Note: *The overhead vehicle graphic may still display if adaptive cruise control is enabled.*

While the lane keeping system is on, the color of the lane markings change to indicate the system status.

Gray	Green or White	Orange	Red
Indicates that the system is temporarily unavailable to provide a warning or intervention on the indicated side.	Indicates that the system is available or ready to provide a warning or intervention on the indicated side.	Indicates that the system is providing or has just provided a lane keeping aid intervention.	Indicates that the system is providing or has just provided a lane keeping alert warning.

Lane Keeping System

BLIND SPOT ASSIST

WHAT IS BLIND SPOT ASSIST

Blind spot assist is an extension of the lane keeping system.

It may help you identify adjacent vehicles during a lane change.

Blind spot assist provides a blind spot warning and steering assistance to help you become aware of and steer away from vehicles in your blind spot during lane changes.

HOW DOES BLIND SPOT ASSIST WORK



Activate and deactivate the system using the lane keeping system button on the steering wheel.

During lane changes, the design of the blind spot assist feature detects vehicles in, or approaching, your blind spot and provides a warning, plus steering assistance to direct your vehicle back into your lane.

When active, this system functions with or without the use of turn signals and hazard flashers.

You must keep your hands on the steering wheel at all times.

BLIND SPOT ASSIST LIMITATIONS

All system limitations present in the basic lane keeping system also apply to blind spot assist.

Blind spot assist does not function under the following conditions:

- No lane markings are detected.
- One or both rear radar sensors become blocked or faulty.
- Attaching bike or cargo racks could cause false alerts due to obstruction of the sensor.

Blind spot assist may have difficulty detecting hazards under the following conditions:

- If a vehicle is approaching in an adjacent lane at a speed higher than your vehicle.
- Bad weather obstructing the sensors.

BLIND SPOT ASSIST WITH TRAILER COVERAGE

WHAT IS BLIND SPOT ASSIST WITH TRAILER COVERAGE

Blind spot assist with trailer coverage is an extension of the lane keeping system.

It may help you identify adjacent vehicles during a lane change.

Blind spot assist provides a blind spot warning and steering assistance to help you become aware of and steer away from vehicles in your blind spot during lane changes.

When attaching a trailer, ensure you have properly set up the trailer coverage settings. See **Blind Spot Information System With Trailer Coverage** (page 313).

HOW DOES BLIND SPOT ASSIST WITH TRAILER COVERAGE WORK



Activate and deactivate the system using the lane keeping system button on the steering wheel.

Lane Keeping System

During lane changes, the design of the blind spot assist feature detects vehicles in, or approaching, your blind spot and provides a warning, plus steering assistance to direct your vehicle back into your lane.

If a supported trailer is connected, the function is reduced to only detecting vehicles on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer. See **Blind Spot Information System** (page 311).

When active, this system functions with or without the use of turn signals and hazard flashers.

You must keep your hands on the steering wheel at all times.

BLIND SPOT ASSIST WITH TRAILER COVERAGE LIMITATIONS

All system limitations present in the basic lane keeping system also apply to blind spot assist.

Blind spot assist does not function under the following conditions:

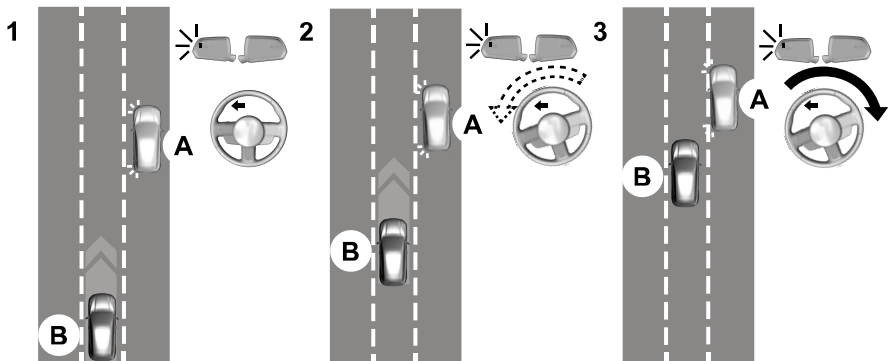
- No lane markings are detected.
- One or both rear radar sensors become blocked or faulty.
- You have not configured the attached trailer correctly in the trailer tow menus or you attached an unsupported trailer. The system only supports certain trailer shapes and dimensions.

Note: *Blind spot assist with trailer coverage could have reduced performance if any of the above limitations are present.*

Blind spot assist may have difficulty detecting hazards under the following conditions:

- If a vehicle is approaching in an adjacent lane at a relative speed much higher than your vehicle.
- Bad weather conditions are present that obstruct the sensors.
- Attaching bike or cargo racks could cause false alerts due to obstruction of the sensor.

BLIND SPOT ASSIST WITH TRAILER COVERAGE INDICATORS



Lane Keeping System

Diagram 1: Vehicle A uses its left turn signal preparing to change from the right lane to the middle lane. Vehicle B is already in the middle lane and just entered Vehicle A's blind spot causing the blind spot information system alert indicator to flash on the exterior mirror.

Diagram 2: The driver of Vehicle A begins to steer into the center lane not aware of Vehicle B.

Diagram 3: Blind spot assist counter steers to help alert the driver of Vehicle A to direct their vehicle back into the right lane to help avoid a possible collision with Vehicle B.

The lane keeping aid warning lamp or yellow lane marking in your instrument cluster display indicate blind spot assist activation. In addition, the blind spot information system alert indicator flashes on the exterior mirror on the same side as the detection. See **Blind Spot Information System** (page 311).

Blind Spot Assist Information Messages

Message	Action
Blind Spot Assist Not Available Trailer Attached	Displays if you attach a trailer to your vehicle with the blind spot information system switched off or you have not configured the trailer.
Blind Spot Assist Not Available Side Sensor Blocked	Displays if your blind spot information system sensors are blocked.
Blind Spot Assist System fault	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Trailer Brake Module Fault	Lost communication with the trailer module. Blind spot assist is disabled until the failure is fixed.
Trailer Lighting Module Fault See Manual	Lost communication with the trailer module. Blind spot assist is disabled until the failure is fixed.
Front Camera Fault Service Required	Front camera fault. Blind spot assist is disabled until the failure is fixed.

Lane Keeping System

LANE KEEPING SYSTEM – TROUBLESHOOTING

LANE KEEPING SYSTEM – INFORMATION MESSAGES

Message	Action
Lane Keeping Sys. Malfunction Service Required	The system has malfunctioned. Have your vehicle checked as soon as possible.
Front Camera Temporarily Not Available	The system has detected a condition that has caused the system to be temporarily unavailable.
Front Camera Low Visibility Clean Screen	The system has detected a condition that requires you to clean the windshield in order for it to operate properly.
Front Camera Malfunction Service Required	The system has malfunctioned. Have your vehicle checked as soon as possible.
Keep Hands on Steering Wheel	The system requests that you keep your hands on the steering wheel.

Lane Keeping System

LANE KEEPING SYSTEM – FREQUENTLY ASKED QUESTIONS

Why is the feature not available (lane markings are gray) when I can see the lane markings on the road?

- Your vehicle speed is less than 40 mph (65 km/h).
- The sun is shining directly into the camera lens.
- A quick intentional lane change has occurred.
- You are driving your vehicle too close to the lane markings for an extended interval of time.
- Driving at high speeds in curves.
- The last alert warning or aid intervention occurred a short time ago.
- Ambiguous lane markings, for example, in construction zones.
- Rapid transition from light to dark, or from dark to light.
- Sudden offset in lane markings.
- ABS or AdvanceTrac™ is active.
- There is a camera blockage due to dirt, grime, fog, frost or water on the windshield.
- You are driving too close to the vehicle in front of you.
- Transitioning between no lane markings to lane markings, or vice versa.
- There is standing water on the road.
- Faint lane markings, for example, partial yellow lane markings on concrete roads.
- Lane width is too narrow or too wide.
- You have not calibrated the camera after a windshield replacement.

- Driving on roads with tight curves or uneven surfaces.

Why does the vehicle not come back toward the middle of the lane, as expected, in the Aid, or Aid + Alert mode?

- High cross winds are present.
- There is a large road crown.
- Rough roads, grooves or shoulder drop-offs.
- Heavy, uneven loading of the vehicle or improper tire inflation pressure.
- You changed the tires or modified the suspension.

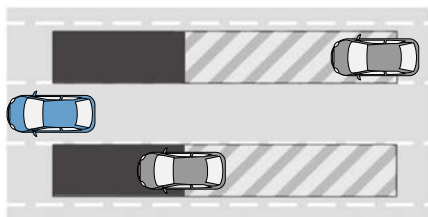
Blind Spot Information System

WHAT IS BLIND SPOT INFORMATION SYSTEM

Blind spot information system detects vehicles that may have entered the blind spot zone.

HOW DOES BLIND SPOT INFORMATION SYSTEM WORK

Blind spot information system uses sensors on both sides of your vehicle, detecting rearward from the exterior mirrors to approximately 13 ft (4 m) beyond the rear bumper. The detection area extends to approximately 59 ft (18 m) beyond the rear bumper when the vehicle speed is greater than 30 mph (48 km/h) to alert you of faster approaching vehicles.



BLIND SPOT INFORMATION SYSTEM PRECAUTIONS



WARNING: Do not use the blind spot information system as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The blind spot information system is not a replacement for careful driving.



WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

Note: *Blind spot information system does not prevent contact with other vehicles. It does not detect parked vehicles, pedestrians, animals or other infrastructure.*

BLIND SPOT INFORMATION SYSTEM LIMITATIONS

Blind spot information system does not operate in park (P) or reverse (R).

The system may not alert you if a vehicle quickly passes through the detection zone while overtaking.

Note: *For vehicles without the trailer coverage feature, we recommend that you switch the blind spot information system off when you attach a trailer.*

BLIND SPOT INFORMATION SYSTEM REQUIREMENTS

Blind spot information system turns on when all the following occur:

- You start your vehicle.
- You shift into drive (D).
- The vehicle speed is greater than 6 mph (10 km/h).

Blind Spot Information System

SWITCHING BLIND SPOT INFORMATION SYSTEM ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

To switch blind spot information system on or off, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Blind Spot Information System**.
4. Switch the feature on or off.

When you switch blind spot information system off, a warning lamp illuminates. When you switch the system on or off, the alert indicators flash twice.

Note: The system remembers the last setting when you start your vehicle.

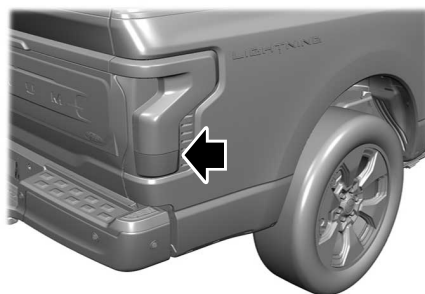
SWITCHING BLIND SPOT INFORMATION SYSTEM ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Driver Assistance. See **Center Display** (page 520).
2. Switch Blind Spot Information System on or off.

When you switch blind spot information system off, a warning lamp illuminates. When you switch the system on or off, the alert indicators flash twice. A telltale remains illuminated in the instrument cluster when the blind spot information system is switched off in the settings menu.

Note: The system remembers the last setting when you start your vehicle.

LOCATING THE BLIND SPOT INFORMATION SYSTEM SENSORS



The sensors are inside the brake lamp on both sides of your vehicle.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not cover the sensors with bumper stickers, repair compound or other objects.

Note: Bike and cargo racks could cause false alerts due to obstruction of the sensor. We recommend switching the feature off when using a bike or cargo rack.

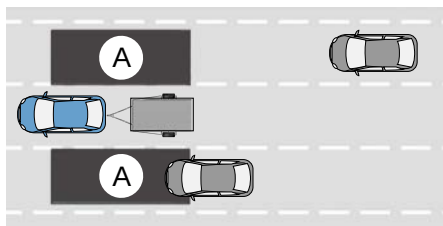
Note: Blocked sensors may affect system accuracy.

If the sensors become blocked, a message appears in the instrument cluster display. See **Blind Spot Information System – Information Messages** (page 315). The alert indicators illuminate but the system does not alert you.

Blind Spot Information System

BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE

WHAT IS BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE



A. Trailer coverage detection zone.

Blind spot information system detects vehicles that may have entered the blind spot zone. The detection area is on both sides your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer.

BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE LIMITATIONS

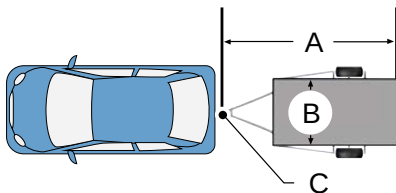
Trailer coverage only supports conventional trailers.

Make sure the trailer width is less than or equal to 8.5 ft (2.6 m) and the length is less than 33 ft (10.1 m).

Some trailers could cause a slight change in system performance:

- Large box trailers, including v-nose or horse trailers, could cause false alerts to occur when driving next to infrastructures or near parked cars. A false alert could also occur while making a 90° turn.
- Trailers that have a width greater than 8.5 ft (2.6 m) at the front and have a total length greater than 20 ft (6 m) could cause delayed alerts when a vehicle is passing at high speeds.
- Box trailers that have a width greater than 8.5 ft (2.6 m) at the front could cause early alerts when you pass a vehicle.
- Clam shell or v-nose box trailers with a width greater than 8.5 ft (2.6 m) at the front could cause delayed alerts when a vehicle traveling the same speed as your vehicle merges lanes.

SETTING A TRAILER LENGTH



- A Trailer length.
- B Trailer width.
- C Trailer hitch ball.

You can set-up a trailer to work with the blind spot information system through the touchscreen by using the add trailer menu.

1. Input the trailer name and trailer type, conventional, gooseneck or fifth wheel, then save to continue trailer setup.

Blind Spot Information System

Note: The system only supports conventional trailers.

2. Trailer width measurement. Measure the width at the front of the trailer. It is not measured at the widest point of the trailer. The maximum width at the front of the trailer the system can support is 8.5 ft (2.6 m).

Note: If the trailer is a bike rack or cargo rack with electrical lighting, enter a length of around 3 ft (1 m). Cross traffic alert remains on for trailers with a length of 3 ft (1 m) or less.

Note: The system requires proper measurement and measure entry to properly function.

SELECTING A TRAILER

When you connect a trailer to your vehicle, the trailer set up menu appears in the touchscreen. This menu allows you to set up a new trailer or choose from a previously set up trailer. A warning message appears and the system turns off if you do not choose or add a new trailer.

Note: The warning message may not appear until your vehicle reaches 22 mph (35 km/h).

BLIND SPOT INFORMATION SYSTEM INDICATORS



When the blind spot information system detects a vehicle, an alert indicator illuminates in the exterior mirror on the side from which the vehicle is approaching. If you switch the turn signal on for that side of your vehicle, the alert indicator flashes.



When you switch blind spot information system off, a warning lamp illuminates. When you switch the system on or off, the alert indicators flash twice. A telltale remains illuminated in the instrument cluster when the blind spot information system is switched off in the settings menu.

Blind Spot Information System

BLIND SPOT INFORMATION SYSTEM – TROUBLESHOOTING

BLIND SPOT INFORMATION SYSTEM – INFORMATION MESSAGES

Message	Action
Blind Spot System Fault	A fault with the system has occurred. Have your vehicle checked as soon as possible.
Blind Spot Not Available Sensor Blocked See Manual	Something is blocking the sensors. Clean the sensors.
Blind Spot Alert Deactivated Trailer Attached	The system automatically turns off and displays this message when you connect a trailer to your vehicle under any of the following conditions: - Your vehicle does not have blind spot information system with trailer coverage. - You switch the blind spot information system off through the touchscreen. - Your trailer exceeds the limits for the system. See Setting a Trailer Length (page 313). Only appears if your vehicle has blind spot information system with trailer coverage.

Note: When connecting a trailer, the system may detect the trailer and turn the system OFF. If the system does not automatically turn OFF, manually switch the blind spot information system OFF. If your vehicle has the blind spot information system with trailer coverage, the system prompts you to set up a trailer that allows the feature to function, if your trailer meets the requirements of the system.

Exit Warning

WHAT IS EXIT WARNING

Exit warning is designed to provide a visual and audible alert when a vehicle occupant opens a door into approaching traffic. It uses radar sensors to alert you to traffic objects approaching your open door.

HOW DOES EXIT WARNING WORK

Exit warning detects traffic objects such as vehicles, cyclists, scooters and motorcycles that approach your vehicle from the rear and cross into the exit warning zone. The exit warning zones are along the left and right sides of your vehicle and extend slightly past a fully open door. The exit warning system becomes active once you have started your vehicle and the vehicle is not moving. Exit warning operates in any gear position.



Note: The system cannot detect animals, slow moving pedestrians or any type of stationary object.

EXIT WARNING PRECAUTIONS



WARNING: The system is not a crash warning or avoidance system.



WARNING: Always pay attention to the traffic situation and the area around the vehicle.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive, stop and park with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Exit Warning may not detect objects with surfaces that absorb reflection. Always open doors with due care and attention. Failure to follow this instruction may result in personal injury or property damage.

EXIT WARNING LIMITATIONS

The exit warning system is operational in any gear position once you start your vehicle and anytime the vehicle is not moving. The exit warning system remains on for about 3 minutes after turning your vehicle off. The system immediately turns off when locking the doors. Exit warning informs you when it turns off.

Note: Do not use exit warning as a replacement for paying attention when exiting your vehicle.

Exit Warning

Note: The system does not prevent contact with other vehicles by automatically closing the doors.

Note: The system may not inform and/or alert you if a traffic object is approaching too quickly or if the parking position prevents detection.

Exit Warning Alert

Note: Exit warning is designed to provide a visual alert during an exit when an occupant opens any door and a traffic object is approaching on the same side.

EXIT WARNING INDICATORS



When exit warning detects an approaching traffic object on one side, the corresponding alert indicator in the exterior mirror is illuminated. If exit warning alert or the optional exit warning prevention are active, the same alert indicator flashes. See **Blind Spot Information System Indicators** (page 314).

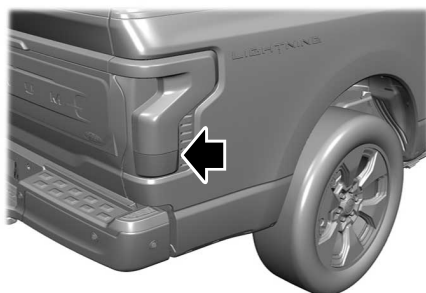
In addition to the mirror indicator there is also visual indicator in the information display noting what side a traffic object has been detected on.

SWITCHING EXIT WARNING ON AND OFF

You can switch off the exit warning system using the touchscreen.

Note: The system remembers the last setting when you start your vehicle.

LOCATING THE EXIT WARNING SENSORS



The sensors for exit warning are inside the brake lamp on both sides of your vehicle.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not cover the sensors with bumper stickers, repair compound or other objects.

Note: Blocked sensors may affect system accuracy.

Note: The system may not correctly operate when towing a trailer or bike rack.

Exit Warning

EXIT WARNING – TROUBLESHOOTING

EXIT WARNING – INFORMATION MESSAGES

Message	Reason
Left/Right Side Check surroundings before exiting	Left/Right exit warning alert or exit warning prevention is active.
Exit Warning turning off. Exit safely	Displays when the exit warning system turns off or shuts down.
Exit Warning System Fault	Displays when the exit warning system detects any system error.

If exit warning detects a fault, the system deactivates and a **System Fault** message appears in the instrument cluster display.

Cross Traffic Alert

WHAT IS CROSS TRAFFIC ALERT

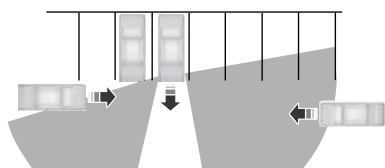
The system is designed to alert you of road users and traffic objects approaching from the rear sides and from behind your vehicle when you shift into reverse (R).

If you continue to reverse after the system alerts you, the system is designed to apply the brakes if it still detects approaching road users or traffic objects. If the system applies the brakes, a message appears in the instrument cluster display.

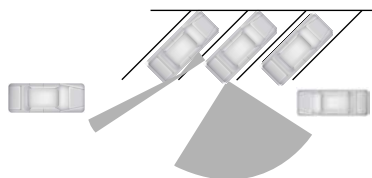
Note: *There could be instances when unexpected or unwanted braking occurs. You can override this by firmly pressing the accelerator pedal.*

HOW DOES CROSS TRAFFIC ALERT WORK

Cross Traffic Alert is designed to detect road users or traffic objects approaching above a minimum speed of 5 mph (8 km/h). Coverage can decrease when the sensors are partially, mostly or fully obstructed.



The sensor on the left-hand side is only partially obstructed and zone coverage on the right-hand side is maximized.



Zone coverage also decreases when parking at narrow angles. The sensor on the left-hand side is mostly obstructed and zone coverage on that side is severely reduced.

Note: *Slowly reversing helps increase the coverage area and effectiveness.*

The system only applies the brakes for a short period of time when an event occurs. Take action as soon as you notice the system applying the brakes in order to remain in control of your vehicle, the system does not do this for you.

CROSS TRAFFIC ALERT PRECAUTIONS

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

Cross Traffic Alert

 **WARNING:** To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.

 **WARNING:** The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

 **WARNING:** The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.

 **WARNING:** Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.

 **WARNING:** Some situations and objects prevent hazard detection, for example, inclement weather, unconventional vehicle types and pedestrians. Apply the brakes when necessary. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

 **WARNING:** Do not use the system with accessories that extend beyond the front or rear of your vehicle, for example a trailer hitch or bike rack. The system is not able to make corrections for the additional length of the accessories.

 **WARNING:** Do not use the cross traffic alert system as a replacement for using the interior and exterior mirrors or looking over your shoulder before reversing out of a parking space. The cross traffic alert system is not a replacement for careful driving.

Note: *Certain add-on devices around the bumper or fascia may cause unexpected system behavior. For example, large trailer hitches, bicycle or surfboard racks, license plate brackets, fuel containers, bumper covers or any other device may block the normal detection zone of the system. Remove the add-on device to prevent unexpected system behavior.*

Note: *If your vehicle sustains damage to the bumper or fascia leaving it misaligned or bent, it could alter the sensing zone causing inaccurate measurement of obstacles or false alerts.*

Note: *Vehicle loading and suspension changes can impact the angle of the sensors and may change the normal detection zone of the system resulting in inaccurate measurement of obstacles or false alerts.*

Note: *You may experience reduced system performance on road surfaces that limit deceleration. For example, roads with ice, loose gravel, mud or sand.*

CROSS TRAFFIC ALERT LIMITATIONS

The system may not correctly operate when any of the following occur:

- Something is blocking the sensors.
- Adjacently parked vehicles or objects are obstructing the sensors.
- Traffic objects approach at speeds less than 5 mph (8 km/h) or greater than 37 mph (60 km/h).

Cross Traffic Alert

- Your vehicle speed is greater than 7 mph (12 km/h).
- You reverse out of an angled parking space.
- If you switch the traction system off, cross traffic alert does not apply the brakes.

Note: The system does not alert for small stationary and moving objects.

Cross Traffic Alert Limitations with a Trailer Attached

The system remains on when you attach a trailer to vehicles with blind spot information system with trailer coverage under the following conditions:

- You connect a bike rack or cargo rack with a maximum length of 3 ft (1 m).
- You set the trailer length to 3 ft (1 m) in the touchscreen.

Note: The system may not correctly operate when towing a trailer. For vehicles with an approved trailer tow module and tow bar, the system turns off when you attach a trailer greater than 3 ft (1 m). For vehicles with an aftermarket trailer tow module or tow bar, we recommend that you switch the system off when you attach a trailer.

SWITCHING CROSS TRAFFIC ALERT ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. From the settings menu, press Driver Assistance.
2. Press Cross Traffic Alert.
3. Switch the feature on or off.

When you switch the system on or off, the alert indicators flash twice.

Note: The system switches on every time you switch the ignition on.

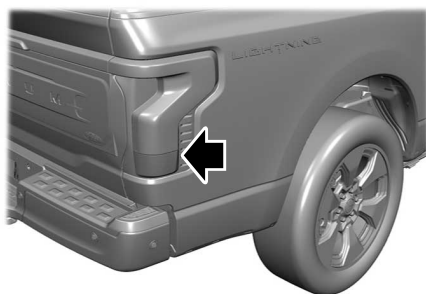
SWITCHING CROSS TRAFFIC ALERT ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Driver Assistance. See **Center Display** (page 520).
2. Press Cross Traffic Alert.
3. Switch the feature on or off.

When you switch the system on or off, the alert indicators flash twice.

Note: The system switches on every time you switch the ignition on.

LOCATING THE CROSS TRAFFIC ALERT SENSORS



The sensors are inside the brake lamp on both sides of your vehicle.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not cover the sensors with bumper stickers, repair compound or other objects.

Note: Blocked sensors may affect system accuracy.

If something is blocking the sensors, a message may appear in the information display when you shift into reverse (R).

Cross Traffic Alert

Note: *Bike and cargo racks could cause false alerts due to obstruction of the sensor. We recommend switching the feature off when using a bike or cargo rack.*

CROSS TRAFFIC ALERT INDICATORS



When the system detects an approaching vehicle, a tone sounds, an alert indicator illuminates in the relevant exterior mirror and arrows appear in the touchscreen to show from which side the vehicle is approaching.

If the system malfunctions, a message appears. Have your vehicle checked as soon as possible.

Note: *In exceptional conditions, the system could alert you or apply the brakes, even when there is nothing in the detection zone, for example a vehicle passing further away from your vehicle.*

CROSS TRAFFIC ALERT – TROUBLESHOOTING

CROSS TRAFFIC ALERT – INFORMATION MESSAGES

Message	Details
Cross Traffic Alert	Displays when the system detects a vehicle. Check for approaching traffic.
Cross Traffic Not Available Sensor Blocked See Manual	Displays if the cross traffic alert system sensors are blocked. Clean the sensors. If the message continues to appear, have your vehicle checked as soon as possible.
Cross Traffic System Fault	The system has malfunctioned. Have your vehicle checked as soon as possible.
Cross Traffic Alert Deactivated Trailer Attached	Displays if you attach a trailer to your vehicle.
Cross Traffic Alert Applying Brakes	Displays if the system applies the brakes. Check for approaching traffic.

Note: *If your vehicle has reverse brake assist See **Reverse Brake Assist – Information Messages** (page 245).*

Pre-Collision Assist

WHAT IS PRE-COLLISION ASSIST

Pre-collision assist detects and warns of approaching hazards in the roadway. The system provides multiple levels of assistance to help avoid a collision if your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours, or a pedestrian or cyclist within your driving path.

HOW DOES PRE-COLLISION ASSIST WORK

The system warns the driver of potential hazards by providing three levels of assistance.



If your vehicle is rapidly approaching potential hazards the system provides the following levels of functionality:

1. Alert.
2. Brake support.
3. Automatic emergency braking.



Alert: When active, a flashing visual warning appears and an audible warning tone sounds.

Brake Support: The system helps reduce the impact speed by preparing the brakes for rapid braking. The system does not automatically apply the brakes. If you press the brake pedal, the system may apply additional braking up to maximum braking force, even if you lightly press the brake pedal.

Automatic Emergency Braking: Automatic emergency braking may activate if the system determines that a collision is imminent.

Note: If the pre-collision assist alerts are too frequent or disturbing, you can reduce the alert sensitivity. Setting the low sensitivity results in fewer and later warnings of a potential forward collision. The manufacturer recommends using the high sensitivity setting where possible.

Note: Automatic emergency braking performance is not affected by the sensitivity setting.

Each system has various levels of detection capabilities. See **Pre-Collision Assist Limitations** (page 324).

PRE-COLLISION ASSIST PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system only provides limited braking. Your vehicle may not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary.



WARNING: The system does not operate during hard acceleration or steering. Failure to take care may lead to a crash or personal injury.

Pre-Collision Assist

 **WARNING:** The system may operate with reduced function during cold and inclement weather conditions. Snow, ice, rain, spray and fog can adversely affect the system. Keep the front camera and radar free of snow and ice. Failure to follow this instruction may result in the loss of control of your vehicle, serious personal injury or death.

 **WARNING:** The system may not function properly if your vehicle is fitted with a replacement windshield not approved by us.

 **WARNING:** Do not perform windshield repairs around the rear-view mirror. Failure to follow this instruction could limit sensor performance.

 **WARNING:** System performance could be reduced in situations where the vehicle camera has limited detection capability. These situations include but are not limited to direct or low sunlight, vehicles at night without tail lights, unconventional vehicle types, pedestrians or cyclists with complex backgrounds, running pedestrians or fast moving cyclists, partly obscured pedestrians or cyclists, pedestrians or cyclists that the system cannot distinguish from a group. Failure to take care may result in the loss of control of your vehicle, personal injury or death.

 **WARNING:** The system cannot help prevent all crashes. Do not rely on this system to replace driver judgment and the need to maintain a safe distance and speed.

 **WARNING:** Take additional care if your vehicle is heavily loaded or you are towing a trailer. These conditions could result in reduced performance of this system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Note: *Automatic emergency braking may activate when a collision is imminent. The system cannot prevent all crashes, but may reduce crash severity. Do not test automatic emergency braking or forward collision warning. Testing this system must only be conducted by authorized test facilities using specialized equipment. Do not use automatic emergency braking to replace normal braking for any reason. Relying on automatic emergency braking to stop your vehicle may cause an unexpected accident which could lead to serious injury or death.*

Note: *The system does not detect animals.*

PRE-COLLISION ASSIST LIMITATIONS

Pre-collision assist depends on the detection ability of its camera and sensors. Any obstructions or damage to these areas can limit detection or prevent the system from functioning. See **Locating the Pre-Collision Assist Sensors** (page 326).

The system is active at 3 mph (5 km/h) and above.

Note: *The pre-collision assist system automatically disables when you select four-wheel drive low or manually disable AdvanceTrac™.*

Pre-Collision Assist

Note: Brake support and automatic emergency braking can detect other vehicles at speeds up to 80 mph (130 km/h). If your vehicle has a radar sensor included with adaptive cruise control, then brake support and automatic emergency braking are active up to the maximum speed of your vehicle.

Pedestrian Detection Limitations

Pedestrian detection is active at speeds up to 50 mph (80 km/h).

Pedestrian detection operates optimally when detected hazards are clearly identifiable. The system can have reduced performance in situations where pedestrians are running, partly obscured, have a complex background, or when the system cannot distinguish them from a group.

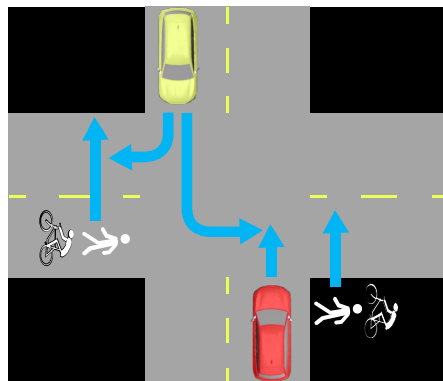
Cyclist Detection Limitations

Cyclist detection is active at speeds up to 50 mph (80 km/h).

Cyclist detection functions optimally when detected hazards are clearly identifiable. The system can have reduced performance in situations where cyclists are fast-moving, partly obscured, have a complex background, or where the system cannot distinguish them from a group.

Intersection Assist

The system operates when you turn across the path of an oncoming vehicle, or a pedestrian or cyclist crossing the road. Detection of oncoming vehicles is active if you are driving your vehicle at speeds up to 19 mph (30 km/h). Detection of crossing pedestrians or cyclists at an intersection is active if you are driving your vehicle at speeds up to 19 mph (30 km/h). The system also operates when you approach the path of a crossing vehicle.



SWITCHING PRE-COLLISION ASSIST ON AND OFF

1. From the settings menu, press Driver Assistance.
2. Press Pre-Collision Assist.
3. Switch the feature on or off.

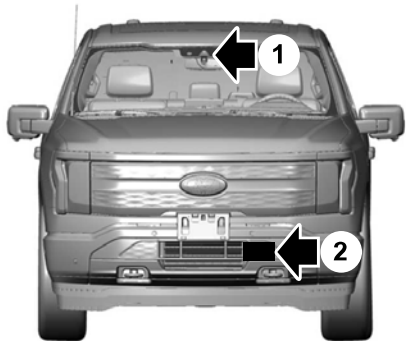
Adjusting the Pre-Collision Assist Settings

You can adjust additional feature settings by using the touchscreen controls in the pre-collision assist menu.

Note: Automatic emergency braking switches on every time you switch the ignition on.

Pre-Collision Assist

LOCATING THE PRE-COLLISION ASSIST SENSORS



- 1. Camera.
- 2. Radar sensor (if equipped).

If a message regarding a blocked sensor or camera appears in the information display, something is obstructing the radar signals or camera images. The radar sensor is behind the fascia cover in the center of the lower grille. With a blocked sensor or camera, the system may not function, or performance may reduce. See **Pre-Collision Assist – Information Messages** (page 329).

Note: Proper system operation requires a clear view of the road by the camera. Have any windshield damage in the area of the camera's field of view repaired.

Note: If something hits the front end of your vehicle or damage occurs and your vehicle has a radar sensor, the radar sensing zone could change. This could cause missed or false vehicle detections. Have your vehicle serviced to have the radar checked for proper coverage and operation.

Note: If your vehicle detects excessive heat at the camera or a potential misalignment condition, a message could display in the information display indicating temporary sensor unavailability. When operational conditions are correct, the message deactivates. For example, when the ambient temperature around the sensor decreases or the sensor recalibrates successfully.

DISTANCE INDICATION

WHAT IS DISTANCE INDICATION

Distance indication displays the gap between your vehicle and the vehicle ahead of you.

Note: The graphic does not display if you switch on cruise control or adaptive cruise control.

Vehicle Speed	System Sensitivity	Distance Indicator Color	Distance Gap	Time Gap
62 mph (100 km/h).	Normal.	Blue.	Greater than 82 ft (25 m).	Greater than 0.9 seconds.
		Yellow.	56–82 ft (17–25 m).	0.6–0.9 seconds.
		Red.	Less than 56 ft (17 m).	Less than 0.6 seconds.

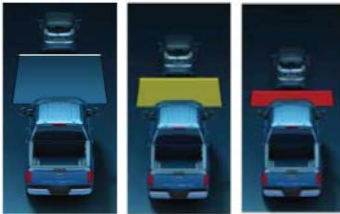
Pre-Collision Assist

SWITCHING DISTANCE INDICATION ON AND OFF

1. From the settings menu, press Driver Assistance.
2. Press Pre-Collision Assist.
3. Press Distance Indication.
4. Switch the feature on or off.

DISTANCE INDICATION INDICATOR

The indicator displays the time gap between your vehicle and vehicles traveling in the same direction ahead of you.



FORWARD COLLISION WARNING

WHAT IS FORWARD COLLISION WARNING

A warning flashes and an audible warning sounds if your vehicle rapidly approaches another vehicle to warn you of the risk of a crash with the vehicle in front of you.

ADJUSTING THE SENSITIVITY OF FORWARD COLLISION WARNING

1. From the settings menu, press Driver Assistance.
2. Press Pre-Collision Assist.
3. Press Alert Sensitivity.

4. Select a setting.

DISTANCE ALERT

WHAT IS DISTANCE ALERT

The system alerts you with a warning lamp if the distance to the vehicle ahead is small.

Note: *The warning lamp does not illuminate if cruise control or adaptive cruise control is active.*

ADJUSTING THE SENSITIVITY OF DISTANCE ALERT

1. From the settings menu, press Driver Assistance.
2. Press Pre-Collision Assist.
3. Press Alert Sensitivity.

AUTOMATIC EMERGENCY BRAKING

WHAT IS AUTOMATIC EMERGENCY BRAKING

Automatic emergency braking may activate if the system determines that a collision is imminent. The system may help to reduce impact damage or completely avoid the crash.

SWITCHING AUTOMATIC EMERGENCY BRAKING ON AND OFF

1. From the settings menu, press Driver Assistance.
2. Press Pre-Collision Assist.
3. Press Auto Emergency Braking.
4. Switch the feature on or off.

Pre-Collision Assist

Note: A telltale remains illuminated in the instrument cluster when automatic emergency braking is switched off using the settings menu.

EVASIVE STEERING ASSIST

WHAT IS EVASIVE STEERING ASSIST

If your vehicle is rapidly approaching a road user, evasive steering assist helps you steer around the road user.

After you turn the steering wheel in an attempt to avoid a crash with the road user, the system applies additional steering torque to help you steer around the road user. After you pass the road user, the system applies steering torque when you turn the steering wheel to steer back into the lane. The system deactivates after you fully pass the road user.

Note: Road users are defined as pedestrians or bicyclists in your vehicle's path or another stationary vehicle in the same lane or a vehicle traveling in the same lane in the same direction as you. See **Pre-Collision Assist Precautions** (page 323).

EVASIVE STEERING ASSIST LIMITATIONS

Evasive steering assist only activates when all the following occur:

- Automatic emergency braking and evasive steering assist are on.
- The system detects a road user ahead and starts to apply the brakes.
- You significantly turn the steering wheel to steer around a road user.

Note: Evasive steering assist does not automatically steer around a road user. If you do not turn the steering wheel, evasive steering assist does not activate.

Note: Evasive steering assist does not activate if the distance to the road user ahead is too small and the system cannot avoid a crash.

SWITCHING EVASIVE STEERING ASSIST ON AND OFF

1. From the settings menu, press Driver Assistance.
2. Press Pre-Collision Assist.
3. Press Evasive Steering Assist.
4. Switch the feature on or off.

Note: If you switch automatic emergency braking off, evasive steering assist turns off.

Note: Automatic emergency braking and evasive steering assist turn on every time you start your vehicle.

PRE-COLLISION ASSIST – TROUBLESHOOTING

PRE-COLLISION ASSIST – WARNING LAMPS



A telltale illuminates in the instrument cluster display to indicate if the system is disabled, unavailable, or temporarily degraded due to external environmental conditions.

Note: If the telltale illuminates without a corresponding information message, make sure the setting for automatic emergency braking is switched on. See **Switching Automatic Emergency Braking On and Off** (page 327). No action is needed unless an information message appears. See **Pre-Collision Assist Precautions** (page 323).

Pre-Collision Assist

PRE-COLLISION ASSIST – INFORMATION MESSAGES

Message	Action
Pre-Collision Assist Not Available Sensor Blocked	You have a blocked sensor due to bad weather, ice, mud or water in front of the radar sensor. You can typically clean the sensor to resolve.
Pre-Collision Assist Not Available	A fault with the system has occurred. Have your vehicle checked as soon as possible.

Pre-Collision Assist

PRE-COLLISION ASSIST – FREQUENTLY ASKED QUESTIONS

What should I do if the windshield in front of the camera is dirty or obstructed?

- Clean the outside of the windshield in front of the camera.

What if the windshield in front of the camera is clean, but the message remains in the instrument cluster display?

- Wait a short time. It could take several minutes for the camera to detect that there is no obstruction.

What should I do if the surface of the radar in the grille is dirty or obstructed?

- Clean the grille surface in front of the radar or remove the object causing the obstruction.

What if the surface of the radar in the grille is clean, but the message remains in the instrument cluster display?

- Wait a short time. It could take several minutes for the radar to detect that there is no obstruction.

Can weather or road conditions interfere with the radar signals?

- Yes, weather such as heavy rain, spray or fog as well as water, snow or ice on the surface of the road can interfere with the radar signals. In these situations, the system temporarily disables this feature. Pre-collision assist reactivates a short time after the weather conditions improve.

What if the radar is out of alignment due to a front end impact?

- Have your vehicle serviced to have the radar checked for proper coverage and operation.

Speed Sign Recognition (If Equipped)

WHAT IS SPEED SIGN RECOGNITION

Speed sign recognition detects speed limit signs to inform you of the current speed limit. Detected speed signs appear in the instrument cluster display.

HOW DOES SPEED SIGN RECOGNITION WORK

Speed sign recognition uses the front windshield camera to detect speed signs.

If your vehicle has speed sign recognition with Map Data, stored speed sign data may influence the indicated speed limit value.

SPEED SIGN RECOGNITION PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



WARNING: Do not perform windshield repairs around the rear-view mirror. Failure to follow this instruction could limit sensor performance.



WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by Ford.



WARNING: Not all traffic signs can be recognized by the system and displayed correctly.

Note: Always fit our original parts when replacing headlamp bulbs. Other bulbs may reduce system performance.

SPEED SIGN RECOGNITION LIMITATIONS

Speed sign recognition may not detect the correct speed due to:

- Construction zones.
- Outdated map data.
- Incorrect recognition of speed limits by the sensor of signs on parallel roads or exit ramps.
- Missed recognition of faded, dirty, or distorted signs.

Note: The system may not detect all speed signs and may incorrectly read signs.

Speed Sign Recognition (If Equipped)

SPEED SIGN RECOGNITION INDICATORS



When the system detects a speed limit sign, it appears in the instrument cluster display.

Note: Sign indicator image may vary based on your vehicle's display type.

SPEED SIGN RECOGNITION SETTINGS

From the driver assistance menu, press Speed Limit Assist. See **Driver Assistance Menu** (page 518).

You can adjust the following settings:

- Switch the speed warning on or off.
- Set the speed limit tolerance (if equipped).



If you see this icon next to a menu option, press it for more information.

SPEED SIGN RECOGNITION – TROUBLESHOOTING

SPEED SIGN RECOGNITION – INFORMATION MESSAGES

Message	Details
Traffic Sign Reduced Performance See Manual	The traffic sign data provided by the Map Data is unavailable due to weak or no signal. Wait for a short period of time for the signal to improve. If the message continues to appear, have the system checked as soon as possible.

Speed Sign Recognition (If Equipped)

SPEED SIGN RECOGNITION – FREQUENTLY ASKED QUESTIONS

Why does the speed limit change without any sign on the road?

- The speed limit changes due to the speed limit data stored in the map data.

Why does speed sign recognition show a wrong speed limit?

- The system shows a wrong speed limit due to incorrect and outdated map data or due to incorrect recognition of the speed limits by the camera.

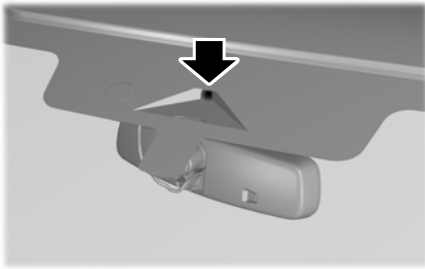
Driver Alert

WHAT IS DRIVER ALERT

Driver alert alerts you if it determines that you are becoming drowsy or if your driving deteriorates.

HOW DOES DRIVER ALERT WORK

Driver alert determines your alertness level based on your driving behavior in relation to the lane markings and other factors using the front windshield camera.



DRIVER ALERT PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Take regular rest breaks if you feel tired. Do not wait for the system to warn you.



WARNING: Certain driving styles may result in the system warning you even if you are not feeling tired.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: The system will not operate if the sensor cannot track the road lane markings.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by us.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

Note: If something is blocking the camera or damaged the windshield, Driver Alert may not function.

DRIVER ALERT LIMITATIONS

Driver alert may not function correctly if:

- The sensor cannot track the road lane markings.
- Your vehicle's speed is less than approximately 40 mph (65 km/h).

Driver Alert

SWITCHING DRIVER ALERT ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Driver Alert** on or off.

Note: *The system remains on or off depending on how it was last set.*

Resetting Driver Alert

You can reset the system by either:

- Switching your vehicle off and on.
- Opening and closing the driver door when your vehicle is stationary, and it is safe to do so.

SWITCHING DRIVER ALERT ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Driver Assistance. See **Center Display** (page 520).
2. Press Driver Alert.
3. Switch the feature on or off.

DRIVER ALERT – TROUBLESHOOTING

DRIVER ALERT – INFORMATION MESSAGES

Message	Action
Driver Alert Warning Rest Now	Stop and rest as soon as it is safe to do so.
Driver Alert Warning Rest Suggested	Take a rest soon.

Load Carrying

LOAD CARRYING PRECAUTIONS

Keep your loaded vehicle weight within its design rating capability, with or without a trailer. Properly loading your vehicle provides maximum return of vehicle design performance. Before you load your vehicle, become familiar with the following terms for determining your vehicle's weight rating, with or without a trailer, from the vehicle's Tire and Loading Information label or Safety Compliance Certification label.



WARNING: Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



WARNING: The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum

payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.



WARNING: Exceeding the Safety Compliance Certification label vehicle weight limits can adversely affect the performance and handling of your vehicle, cause vehicle damage and can result in the loss of control of your vehicle, serious personal injury or death.



WARNING: Do not use replacement tires with lower load carrying capacities than the original tires because they may lower your vehicle's Gross Vehicle Weight Rating and Gross Axle Weight Rating limitations. Replacement tires with a higher limit than the original tires do not increase the Gross Vehicle Weight Rating and Gross Axle Weight Rating limitations.



WARNING: Do not exceed the GVWR or the GAWR specified on the certification label.

Load Carrying



WARNING: Exceeding any vehicle weight rating can adversely affect the performance and handling of your vehicle, cause vehicle damage and can result in the loss of control of your vehicle, serious personal injury or death.



WARNING: When loading the roof racks, we recommend you evenly distribute the load, as well as maintain a low center of gravity. Loaded vehicles, with higher centers of gravity, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

Load carrying can also impact other systems present in your vehicle. See **Adaptive Cruise Control Precautions** (page 275). See **BlueCruise Precautions** (page 289). See **Lane Centering Precautions** (page 282).

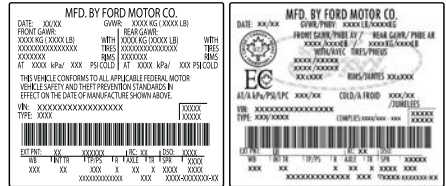
The gross combined weight must never exceed the Gross Combined Weight Rating.

USING A SLIDE-IN CAMPER

Note: Do not use a slide-in camper on the F-150 Lightning.

LOCATING THE SAFETY COMPLIANCE CERTIFICATION LABELS

Safety Compliance Certification Label Example:



The Safety Compliance Certification label is located on the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver seating position.

WHAT IS THE GROSS AXLE WEIGHT RATING

GAWR (Gross Axle Weight Rating)

GAWR is the maximum allowable weight that a single axle (front or rear) can carry. These numbers are on the Safety Compliance Certification label.

WHAT IS THE GROSS VEHICLE WEIGHT RATING

GVWR is the maximum allowable weight of the fully loaded vehicle. This includes all options, equipment, passengers and cargo. It appears on the Safety Compliance Certification label.

Load Carrying

WHAT IS THE GROSS COMBINED WEIGHT RATING

Gross Combined Weight Rating (GCWR) is the maximum allowable weight of the vehicle and the loaded trailer, including all cargo and passengers, that the vehicle can handle without risking damage. (Important: The towing vehicle's braking system is rated for operation at Gross Vehicle Weight Rating, not at Gross Combined Weight Rating.) Separate functional brakes should be used for safe control of towed vehicles and for trailers where the Gross Combined Weight of the towing vehicle plus the trailer exceed the Gross Vehicle Weight Rating of the towing vehicle. See **Recommended Towing Weights** (page 360).

CALCULATING PAYLOAD

Tire and Loading Label Information

Example:



TIRE AND LOADING INFORMATION

SEATING CAPACITY TOTAL: 5 FRONT: 2 REAR: 3

The combined weight of occupants and cargo should never exceed **385 kg or 850 lbs.**

TIRE	SIZE	COLD TIRE PRESSURE
FRONT	235/45R18 94V	235 KPA, 34 PSI
REAR	235/45R18 94V	235 KPA, 34 PSI
SPARE	NONE	NONE

SEE OWNERS
MANUAL FOR
ADDITIONAL
INFORMATION



TIRE AND LOADING INFORMATION RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

SEATING CAPACITY / NOMBRE DE PLACES TOTAL: 5 FRONT: 2 REAR: 3

The combined weight of occupants and cargo should never exceed **396 kg or 875 lbs.**
Le poids total des occupants et du chargement ne doit jamais dépasser

TIRE / PNEU	SIZE / DIMENSIONS	COLD TIRE PRESSURE / PRESSION DES PNEUS A FROID
FRONT / AVANT	235/40R19 96V	255 KPA, 37 PSI
REAR / ARRIERE	235/40R19 96V	255 KPA, 37 PSI
SPARE / DE SECOURS	T125/80R16 97M	415 KPA, 60 PSI

SEE OWNER'S
MANUAL FOR
ADDITIONAL
INFORMATION
VOIR LE MANUEL
DE L'USAGER
POUR PLUS DE
RENSEIGNEMENTS

Payload is the combined weight of cargo and passengers that your vehicle is carrying. The maximum payload for your vehicle appears on the Tire and Loading label. The label is either on the B-pillar or the edge of the driver door. Vehicles exported outside the US and Canada may not have a tire and loading label. Look for "The combined weight of occupants and cargo should never exceed XXX kg or XXX lb" for maximum payload. The payload listed on the Tire and Loading Information label

Load Carrying

is the maximum payload for your vehicle as built by the assembly plant. If you install any additional equipment on your vehicle, you must determine the new payload. Subtract the weight of the equipment from the payload listed on the Tire and Loading label. When towing, trailer tongue weight or king pin weight is also part of payload.

CALCULATING THE LOAD LIMIT

Steps for determining the correct load limit:

1. Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lb." on your vehicle's placard.
2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lb.
4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1,400 lb. and there will be five 150 lb. passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lb. $(1400 - 750 (5 \times 150) = 650 \text{ lb.})$

5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
6. If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle.

Helpful examples for calculating the available amount of cargo and luggage load capacity

Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You decide to go golfing. Is there enough load capacity to carry you, four of your friends and all the golf bags? You and four friends average 220 pounds (99 kilograms) each and the golf bags weigh approximately 30 pounds (13.5 kilograms) each. The calculation would be: $1400 - (5 \times 220) - (5 \times 30) = 1400 - 1100 - 150 = 150$ pounds. Yes, you have enough load capacity in your vehicle to transport four friends and your golf bags. In metric units, the calculation would be: $635 \text{ kilograms} - (5 \times 99 \text{ kilograms}) - (5 \times 13.5 \text{ kilograms}) = 635 - 495 - 67.5 = 72.5$ kilograms.

Load Carrying

Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You and one of your friends decide to pick up cement from the local home improvement store to finish that patio you have been planning for the past two years. Measuring the inside of the vehicle with the rear seat folded down, you have room for twelve 100-pound (45-kilogram) bags of cement. Do you have enough load capacity to transport the cement to your home? If you and your friend each weigh 220 pounds (99 kilograms), the calculation would be: $1400 - (2 \times 220) - (12 \times 100) = 1400 - 440 - 1200 = -240$ pounds. No, you do not have enough cargo capacity to carry that much weight. In metric units, the calculation would be: $635 \text{ kilograms} - (2 \times 99 \text{ kilograms}) - (12 \times 45 \text{ kilograms}) = 635 - 198 - 540 = -103$ kilograms. You will need to reduce the load weight by at least 240 pounds (104 kilograms). If you remove three 100-pound (45-kilogram) cement bags, then the load calculation would be: $1400 - (2 \times 220) - (9 \times 100) = 1400 - 440 - 900 = 60$ pounds. Now you have the load capacity to transport the cement and your friend home. In metric units, the calculation would be: $635 \text{ kilograms} - (2 \times 99 \text{ kilograms}) - (9 \times 45 \text{ kilograms}) = 635 - 198 - 405 = 32$ kilograms.

The above calculations also assume that the loads are positioned in your vehicle in a manner that does not overload the front or the rear gross axle weight rating specified for your vehicle on the Safety Compliance Certification label.

Luggage Compartment

LUGGAGE COMPARTMENT PRECAUTIONS



WARNING: Keep vehicle doors and luggage compartment locked and keep keys and remote transmitters out of a child's reach. Unsupervised children could lock themselves in the luggage compartment and risk injury. Children should be taught not to play in vehicles.



WARNING: The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.

Note: The frunk only operates when the vehicle is in park (P). If there is a problem with the open or close request, a tone sounds and a warning message appears in the instrument cluster.

Note: Make sure all persons are clear of the frunk area before using the power frunk controls.

Note: Do not hang any weight from the frunk. This could damage the frunk and its components. Remove any excessive weight from the frunk prior to use. If the frunk starts to close after it has fully opened, this indicates there may be excessive weight on the frunk or a possible strut failure. A repetitive tone sounds and the frunk closes under control. If the frunk continues to close after opening, have the system checked.

Note: Do not leave the frunk open while driving. This could damage the frunk and its components.

OPENING THE FRUNK

OPENING THE FRUNK FROM INSIDE YOUR VEHICLE

Note: Make sure the vehicle is in park (P).

Using the Instrument Panel Button



Press the button to open the frunk.

Using the Touchscreen

1. From the settings menu, press Controls. See **Center Display** (page 520).

2.



Press the frunk icon.

Manually Opening the Frunk

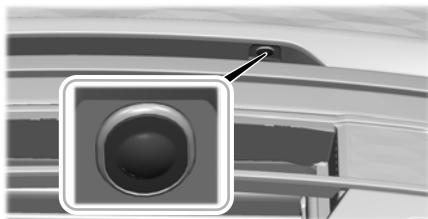
Note: It is recommended that you only operate the frunk manually when the vehicle battery runs out of charge or the power frunk is faulty.

Note: Do not pull the service release strap if the vehicle is not in park (P).

Luggage Compartment



Using Frunk Control Button



Press and release the control button.

Using the Keyless Entry Keypad



Enter the factory set code or your personal code, then press **7-8** on the keypad within five seconds.

Using Phone as a Key

Press the button to open the frunk.

Note: Make sure the authorized phone is within 3 ft (1 m) of the vehicle.

OPENING THE FRUNK USING THE REMOTE CONTROL



Press the button twice within three seconds.

Note: Be careful when opening the frunk in a garage or other enclosed area to avoid damaging the frunk.

1. Open the left-hand front door.
2. Open the access door.
3. Pull the service release strap from the panel to release the primary latch.
4. Pull the service release strap again to release the frunk.
5. Lift the frunk. The struts support the frunk.

OPENING THE FRUNK FROM OUTSIDE YOUR VEHICLE

Note: Allow the power system to open the frunk. Manually pushing or pulling the frunk may activate the system's obstacle detection feature and stop the power operation or reverse its direction, replicate a strut failure or damage mechanical components.

Note: Be careful when opening the frunk in a garage or other enclosed area to avoid damaging the frunk.

Luggage Compartment

SETTING THE FRUNK OPENING HEIGHT



1. Open the frunk.
2. Stop the frunk movement by pressing the control button when it reaches the desired height.

Note: Once the frunk stops moving, you can manually move it to the desired height.

3. Press and hold the control button until a tone sounds, indicating programming is complete.

Note: You cannot program the height if the frunk position is too low.

Note: You can only use the control button to program the height at the moment.

4. The frunk now opens at the programmed height. To change the programmed height, repeat the steps.

Note: You can fully open the frunk by manually pushing it upward to the maximum open position if it opens in a lower position.

Note: The system recalls the new programmed height until you reprogram it, even if you disconnect the battery.

CLOSING THE FRUNK

CLOSING THE FRUNK FROM INSIDE YOUR VEHICLE



WARNING: Do not allow people or pets to climb inside the luggage compartment, and do not shut the luggage compartment with a person or pet inside. Failure to follow this instruction could result in personal injury or death.

Note: A tone sounds when the frunk begins to close.

Note: Make sure the vehicle is in park (P).

Using the Instrument Panel Button



Press the button to close the frunk.

Using the Touchscreen

1. From the settings menu, press Controls. See **Center Display** (page 520).

2.



Press the frunk icon.

CLOSING THE FRUNK FROM OUTSIDE YOUR VEHICLE



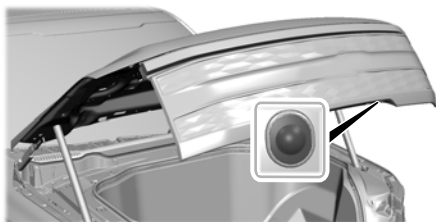
WARNING: Do not allow people or pets to climb inside the luggage compartment, and do not shut the luggage compartment with a person or pet inside. Failure to follow this instruction could result in personal injury or death.

Luggage Compartment

Note: A tone sounds when the frunk begins to close.

Note: Before driving, check the instrument cluster for a frunk ajar message or warning indicator. Failure to do this could result in unintentionally leaving the frunk open while driving.

Using Frunk Control Button



Press and release the control button.

Using Phone as a Key

Press the button to close the frunk.

Manually Closing the Frunk

Note: Manually operate the frunk when the vehicle battery runs out of charge, the frunk loses position, or the frunk is faulty.

Note: Manually close the frunk to resume power operation if it is left open for 12 hours or more.

If the vehicle battery runs out of charge, lower the frunk and apply light pressure as it drops.

If the vehicle battery has enough charge, but could not close the frunk due to a system error, it is possible the frunk is not able to determine its current position. In this condition, the power operation pauses until the system is back to a fully latched position. Complete the following steps to regain power frunk functionality.

- Make sure nothing is obstructing the frunk path or causing resistance.
- Manually lower the frunk until the striker enters the latch. When the striker enters the latch, the frunk completes an automatic cinch operation. Keep your hands clear of the frunk during this time.
- Wait for few minutes for the system to recover from any thermal protection conditions.
- Use any power controls to open and close the frunk.

CLOSING THE FRUNK USING THE REMOTE CONTROL



WARNING: Do not allow people or pets to climb inside the luggage compartment, and do not shut the luggage compartment with a person or pet inside. Failure to follow this instruction could result in personal injury or death.



Press the button twice within three seconds.

STOPPING THE FRUNK MOVEMENT

Note: Do not apply sudden excessive force to the frunk while it is in motion. This could damage the power frunk and its components.

Note: Selections vary depending on region or options.

You can stop the frunk movement by pressing the control button on any of the following:

- Frunk.
- Instrument panel.

Luggage Compartment

- Remote control twice.
- Authorized phone as a key.
- Touchscreen.

FRUNK OBSTACLE DETECTION

Opening the Frunk

The system stops and a tone sounds when it detects an obstacle. Once you remove the obstacle, you can continue to operate the frunk.

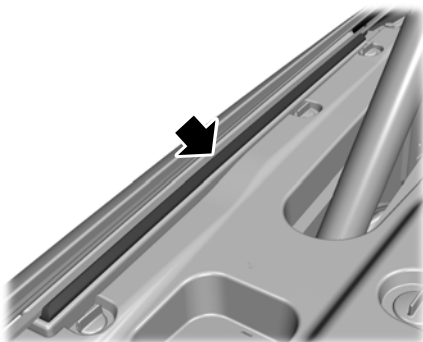
Closing the Frunk

The system stops, a tone sounds and the system reverses to open when it detects an obstacle. Once you remove the obstacle, you can close the frunk.

Note: Loading the cargo area while the frunk is closing can cause your vehicle to bounce and activate obstacle detection.

The system is designed with pressure sensing pinch strips to detect when an obstacle is in the way of the frunk.

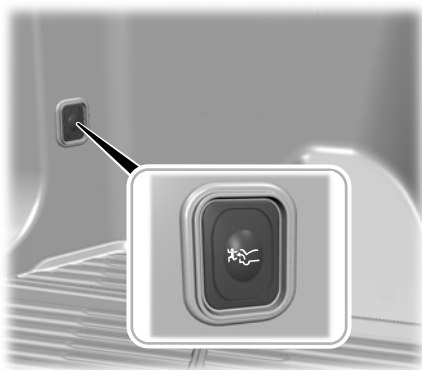
Note: The pinch strip sensor has a limited field of obstacle detection and it may not detect obstacles at few areas. Always keep fingers and hands out of the frunk area when it is closing.



The system stops and reverses the direction of the frunk when it detects an obstacle pressing on the pinch strips. Once you remove the obstacle you can operate the frunk.

Note: Before driving off, check the instrument cluster for a frunk ajar message or warning indicator. Failure to do this could result in unintentionally leaving the frunk open while driving.

USING THE FRUNK EMERGENCY RELEASE



If you are stuck inside the frunk, press the interior release button to open it. The material around the switch glows after a brief exposure to ambient light.

Note: If the switch is pressed but the frunk cannot be opened due to a system error, a tone sounds and a warning message appears in the instrument cluster.

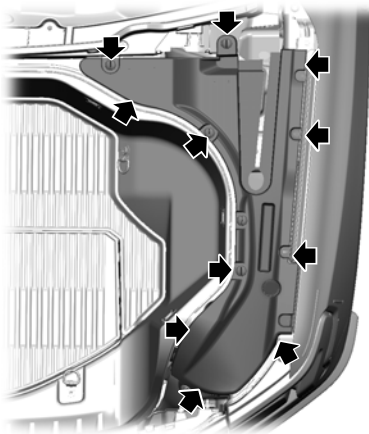
Luggage Compartment

INSTALLING AND REMOVING THE LUGGAGE COMPARTMENT COVER

Remove the front luggage compartment covers in the following order:

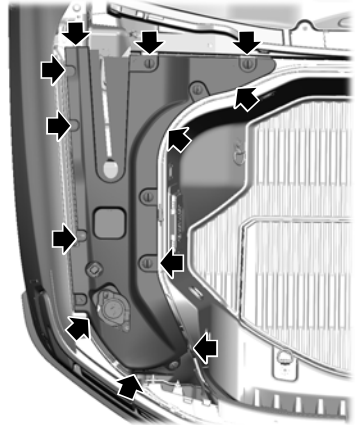
1. Left-hand side.
2. Right-hand side.
3. Rear left-hand side.
4. Rear right-hand side.

Removing the Left-Hand Side Cover



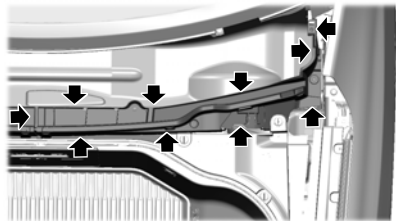
1. Start at the rear edge of the left-hand side and work toward the front of the cover.
2. Turn the clip counterclockwise and pull upward at the clip locations shown to release the clips.
3. Remove the side cover.
4. To install, reverse the removal procedure.

Removing the Right-Hand Side Cover



1. Start at the rear edge of the right hand-side and work toward the front of the cover.
2. Pull upward at the clip locations shown to release the clips.
3. Remove the side cover.
4. To install, reverse the removal procedure.

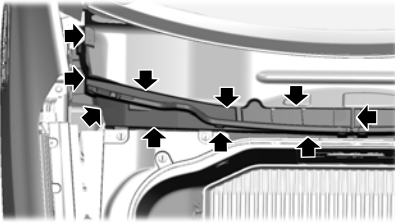
Removing the Rear Left-Hand Side Cover



Luggage Compartment

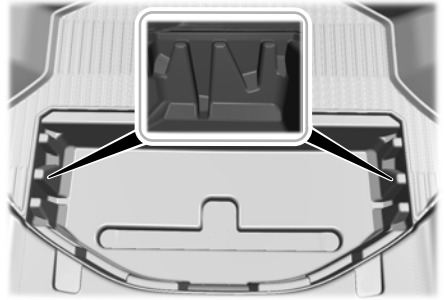
1. Start at the rear edge of the left-hand side and work toward the front of the cover.
2. Pull upward at the clip locations shown to release the clips.
3. Carefully remove the cover.
4. To install, reverse the removal procedure.

Removing the Rear Right-Hand Side Cover



1. Start at the rear edge of the right-hand side and work toward the front of the cover.
2. Pull upward at the clip locations shown to release the clips.
3. Carefully remove the cover.
4. To install, reverse the removal procedure.

ADJUSTING THE LUGGAGE COMPARTMENT LOAD FLOOR



The front luggage compartment has molded slots designed to fit the load floor divider to create flexible options for the cargo.

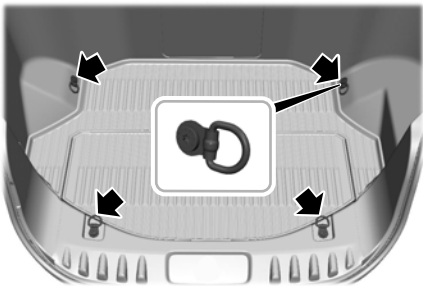
Lift the load floor divider and slide it into any molded slot as needed.

Note: Make sure that you properly balance and secure the cargo load. Failure to do this can cause cargo instability and damage to the load floor divider.

Luggage Compartment

LUGGAGE COMPARTMENT ANCHOR POINTS

LOCATING THE LUGGAGE COMPARTMENT ANCHOR POINTS



LUGGAGE COMPARTMENT – TROUBLESHOOTING

LUGGAGE COMPARTMENT – WARNING LAMPS



Illuminates when the vehicle is on and the frunk is not completely closed.

LUGGAGE COMPARTMENT – INFORMATION MESSAGES

Message	Action
Frunk ajar	Displays to remind you that the frunk is not completely closed.
Frunk ajar Stop safely Close frunk	Displays to remind you that the frunk is not completely closed. Stop your vehicle in a safe place. Close the frunk completely before continuing to drive.
Frunk System fault Service required	The system has detected a fault that requires service. Open the frunk, using the service release strap if power operation is not available. Make sure the cargo is properly stowed and nothing is pressing the emergency release switch. If the message continues to appear, have your vehicle checked as soon as possible.
Frunk emergency release activated Check frunk contents	The emergency release button inside the frunk is turned on. Open the frunk and inspect the contents. Make sure the cargo is properly stowed and nothing is pressing the emergency release switch. If the message continues to appear, have your vehicle checked as soon as possible. See Using the Frunk Emergency Release (page 345).

Luggage Compartment

LUGGAGE COMPARTMENT – FREQUENTLY ASKED QUESTIONS

Why won't my power frunk open?

- Make sure the vehicle is in park (P), and there is nothing obstructing the frunk path or causing resistance. For example, aftermarket accessory, freezing conditions or being parked downhill. If you have continued issues, the battery voltage may be low or other system issues. Have your vehicle checked.

Why won't my power frunk close?

- Make sure nothing is obstructing the frunk path or causing resistance. Remove the obstacles to resume normal operation. If you have continued issues, the battery voltage may be low or other system issues. Have your vehicle checked.

Why does my power frunk stop when opening?

- The system is equipped with active obstacle detection via the powered struts to detect when an obstacle is in the way of the frunk. The system stops the movement of the frunk when it detects an obstacle. Remove the obstacles to resume normal operation. See **Frunk Obstacle Detection** (page 345).

Why does my power frunk reverse its direction when closing?

- The system is designed with pressure sensing pinch strips to detect when an obstacle is in the way of the frunk. The system stops and reverses the direction of the frunk when it detects an obstacle pressing on the pinch strips. Remove the obstacles to resume normal operation. See **Frunk Obstacle Detection** (page 345).

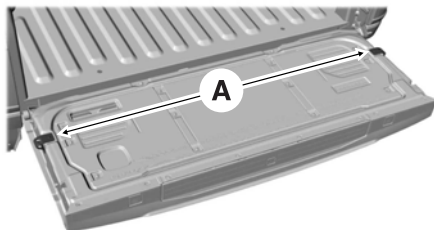
Pickup Bed

PICKUP BED PRECAUTIONS



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

TAILGATE ANCHOR POINT LOAD CAPACITIES



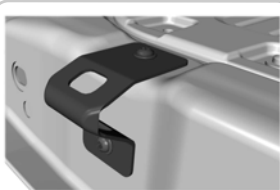
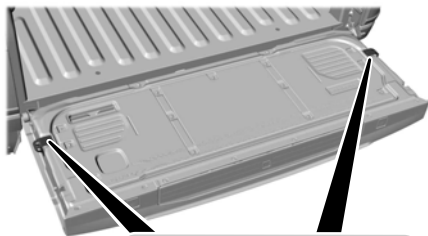
A

The maximum force between the tailgate anchor points 400 lb (181 kg).

TAILGATE ANCHOR POINTS

LOCATING THE TAILGATE ANCHOR POINTS

The tailgate anchor points are located at each side of the tailgate.



Note: You could damage the tailgate if you overload the tie downs.

Note: Do not secure cargo from a pickup bed anchor point to a tailgate anchor point. This could cause the tailgate to detach.

Connecting a Trailer

CONNECTING A TRAILER PRECAUTIONS

Do not tow a trailer until you drive your vehicle at least 1,000 mi (1,600 km).

Consult your local motor vehicle laws for towing a trailer.

See the instructions included with towing accessories for the proper installation and adjustment specifications.

Service your vehicle more frequently if you tow a trailer.

If you use a rental trailer, follow the instructions the rental agency gives you.

When attaching the trailer wiring connector to your vehicle, only use a proper fitting connector that works with the vehicle and trailer functions.

Account for the trailer coupler weight as part of your vehicle load when calculating the total vehicle weight.

Do not exceed the load limits. See **Calculating the Load Limit** (page 339).

HITCHES

HOOKING UP A TRAILER USING A WEIGHT-DISTRIBUTING HITCH



WARNING: Do not adjust the spring bars so that your vehicle's rear bumper is higher than before attaching the trailer. Doing so will defeat the function of the weight-distributing hitch, which may cause unpredictable handling, and could result in serious personal injury.

A weight-distributing hitch helps distribute tongue load to all towing vehicle and trailer wheels. For more information, visit the links in the following table.

Market	Website
United States of America	https://www.fordpro.com/en-us/fleet-vehicles/manuals-and-guides/
Canada (English)	https://www.fordpro.ca/en-ca/fleet-vehicles/manuals-and-guides/
Canada (French)	https://www.fordpro.ca/fr-ca/fleet-vehicles/manuals-and-guides/

CONNECTING A TRAILER - VEHICLES WITH: 12 INCH SCREEN

Recognizing a Trailer

1. Attach the trailer and wiring connector to your vehicle.
2. Switch on your vehicle.

3. Set up a profile for the trailer using the touchscreen.

Note: If your vehicle does not recognize the trailer, press and hold the brake pedal for a few seconds.

Note: Trailer profiles store trailer type, dimensions, preferences, trailer specific mileage and range estimation.

Note: Trailer profiles allow you to configure trailer maintenance reminders through distance or time in service.

Connecting a Trailer

Note: Disabling the trailer detection notification makes the default trailer profile active when a connection is detected.

Note: When setting a trailer profile as active, Tow/Haul Drive Mode is automatically enabled by default. You can disable this function by turning off the toggle for Tow/Haul Drive Mode on the trailer profile menu settings.

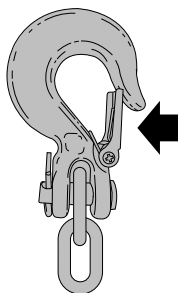


When attaching the trailer wiring connector to your vehicle, only use a proper fitting connector that works with the vehicle and trailer functions.

Safety Chains

Install trailer safety chains to the trailer hitch as recommended by the manufacturer. Cross the chains under the trailer coupler and allow enough slack for turning tight corners. Do not allow the chains to drag on the ground.

Note: Do not attach safety chains to the bumper. Always connect the safety chains to the frame or hook retainers of your trailer hitch.



If the trailer safety chain hook has a latch, make sure the latch is fully closed.

Trailer Connection Checklist

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Connection Checklist**.

Electronic Park Hold



Applies the electronic parking brake when you shift into park (P).

The electronic park hold button illuminates when activated.

The feature prevents your vehicle from moving in any direction when you are aligned with your trailer coupler and shift into park (P).

Connecting a Trailer

Note: The feature is active for the current key cycle.

You can also press a zoom button when using the camera views to switch the feature on.

Trailer Connection Alarm

The alarm is set when the following occur:

- Your vehicle detects the trailer.
- Your vehicle is locked.
- The alarm is armed.

When the trailer is disconnected in this state, the vehicle alarm sounds and an alert is sent to your FordPass app.

Note: For reliable trailer detection, the trailer's lamps must be SAE certified for each intended purpose.

Note: If the trailer is not compatible with the feature, the turn signals flash twice.

Switching the Trailer Connection Alarm On and Off

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Manage trailers**.
4. Press the currently active trailer's name.
5. Switch **Trailer Connection Alarm** on or off.

Note: The alarm disables by default. If the system detects a trailer, it can be configured.

Note: Settings are applicable only for the selected trailer profile.

Trailer Connector Battery Lead

The trailer receives power from the vehicle trailer connector battery lead when the following occurs:

- Your vehicle is in accessory mode or switched on.
- The trailer wiring connector is free of corrosion or other damage.
- The vehicle battery is not low.
- When the trailer has a battery:
 - The trailer battery voltage is within 5 volts of the vehicle battery voltage.
 - When you have the trailer battery properly connected.

CONNECTING A TRAILER - VEHICLES WITH: 15 INCH SCREEN

Recognizing a Trailer

1. Attach the trailer and wiring connector to your vehicle.
2. Switch on your vehicle.
3. Set up a profile for the trailer using the touchscreen.

Note: If your vehicle does not recognize the trailer, press and hold the brake pedal for a few seconds.

Note: Trailer profiles store trailer type, dimensions, preferences, trailer specific mileage and range estimation.

Note: Trailer profiles allow you to configure trailer maintenance reminders through distance or time in service.

Note: Disabling the trailer detection notification makes the default trailer profile active when a connection is detected.

Connecting a Trailer

Note: When setting a trailer profile as active, Tow/Haul Drive Mode is automatically enabled by default. You can disable this function by turning off the toggle for Tow/Haul Drive Mode on the trailer profile menu settings.

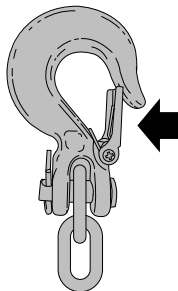


When attaching the trailer wiring connector to your vehicle, only use a proper fitting connector that works with the vehicle and trailer functions.

Safety Chains

Install trailer safety chains to the trailer hitch as recommended by the manufacturer. Cross the chains under the trailer coupler and allow enough slack for turning tight corners. Do not allow the chains to drag on the ground.

Note: Do not attach safety chains to the bumper. Always connect the safety chains to the frame or hook retainers of your trailer hitch.



If the trailer safety chain hook has a latch, make sure the latch is fully closed.

Trailer Connection Checklist

1. From the apps menu, press Towing. See **Center Display** (page 520).
2. Press Connection Checklist.

Electronic Park Hold



Applies the electronic parking brake when you shift into park (P).

The electronic park hold button illuminates when activated.

The feature prevents your vehicle from moving in any direction when you are aligned with your trailer coupler and shift into park (P).

Note: The feature is active for the current key cycle.

You can also press a zoom button when using the camera views to switch the feature on.

Connecting a Trailer

Trailer Connection Alarm

The alarm is set when the following occur:

- Your vehicle detects the trailer.
- Your vehicle is locked.
- The alarm is armed.

When the trailer is disconnected in this state, the vehicle alarm sounds and an alert is sent to your FordPass app.

Note: For reliable trailer detection, the trailer's lamps must be SAE certified for each intended purpose.

Note: If the trailer is not compatible with the feature, the turn signals flash twice.

Switching the Trailer Connection Alarm On and Off

1. From the apps menu, press Towing. See **Center Display** (page 520).
2. Press the currently active trailer's name.
3. Switch Trailer Connection Alarm on or off.

Note: The alarm disables by default. If the system detects a trailer, it can be configured.

Note: Settings are applicable only for the selected trailer profile.

Trailer Connector Battery Lead

The trailer receives power from the vehicle trailer connector battery lead when the following occurs:

- Your vehicle is in accessory mode or switched on.
- The trailer wiring connector is free of corrosion or other damage.

- The vehicle battery is not low.
- When the trailer has a battery:
 - The trailer battery voltage is within 5 volts of the vehicle battery voltage.
 - When you have the trailer battery properly connected.

TRAILER LIGHTING CHECK



WARNING: Never connect any trailer lamp wiring to the vehicle's tail lamp wiring; this may damage the electrical system resulting in fire. Contact your authorized dealer as soon as possible for assistance in proper trailer tow wiring installation. Additional electrical equipment may be required.

Perform a trailer light illumination sequence to confirm that all lights are functioning by using the FordPass app or vehicle's touchscreen.

Performing the Trailer Lighting Check Using the Touchscreen

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Trailer Light Check**.
4. Press **Start**.

Connecting a Trailer

CONNECTING A TRAILER – TROUBLESHOOTING

CONNECTING A TRAILER – INFORMATION MESSAGES

Message	Description
Trailer Disconnected	The system senses a trailer connection becomes disconnected, either intentionally or unintentionally, during a given ignition cycle.
Trailer Wiring Fault	There are certain faults in your vehicle wiring and trailer wiring or brake system.
Trailer Lighting Module Fault See Manual	The system detects a short induced by the trailer wiring. Inspect and repair the trailer wiring or see your authorized dealer.
Trailer Battery Not Charging See Manual	There is a fault with your trailer battery, or your trailer battery voltage is very low.
Trailer Tire Low Specified:	One or more tires on your trailer is below the specified tire pressure.
Trailer Tire Over Temperature	Displays when one or more tires on the trailer is above the recommended temperature.
Trailer Tire Pressure Sensor Fault	A trailer tire pressure sensor is malfunctioning. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer Tire Pressure Monitor Fault	The trailer tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, have the system checked.
Trailer Tire Pressure Monitor Capability Not Detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer Tire Pressure Indication Not Setup See Manual	The trailer tire pressure monitoring system is not setup.

Towing a Trailer

TOWING A TRAILER PRECAUTIONS



WARNING: Do not exceed the GVWR or the GAWR specified on the certification label.



WARNING: Towing trailers beyond the maximum recommended gross trailer weight exceeds the limit of your vehicle and could result in vehicle damage, loss of vehicle control, vehicle rollover and personal injury.



WARNING: Do not exceed the lowest rating capacity for your vehicle or trailer hitch. Overloading your vehicle or trailer hitch can impair your vehicle stability and handling. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Make sure that the vertical load on the tow ball is between the minimum and maximum recommended weight at all times. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not cut, drill, weld or modify the trailer hitch. Modifying the trailer hitch could reduce the hitch rating.



WARNING: The anti-lock brake system does not control the trailer brakes.



WARNING: Do not use the lane centering system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

TRAILER BRAKE PRECAUTIONS



WARNING: Do not connect a trailer's hydraulic brake system directly to your vehicle's brake system. Your vehicle may not have enough braking power and your chances of having a collision greatly increase.



WARNING: Do not tow a trailer fitted with electric trailer brakes unless your vehicle is fitted with a compatible electronic trailer brake controller. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death. For additional information and assistance, we recommend that you contact an authorized dealer.

Towing a Trailer

Electric brakes and manual, automatic or surge-type trailer brakes are safe if you install them properly and adjust them to the manufacturer's specifications. The trailer brakes must meet local and federal regulations.

The rating for the tow vehicle's braking system operation is at the gross vehicle weight rating, not the gross combined weight rating.

Certain states require functioning trailer brakes for trailers over a specified weight. Be sure to check state regulations for this specified weight.

Ford Motor Company recommends separate functioning brake systems for trailers weighing more than 1,500 lb (680 kg) when loaded.

TOWING A TRAILER LIMITATIONS

The vehicle's load capacity designation is by weight, not by volume, so you cannot necessarily use all available space when loading a vehicle or trailer.

Towing a trailer also depends on additional systems present in your vehicle. See **Lane Centering Precautions** (page 282). See **BlueCruise Precautions** (page 289). See **Adaptive Cruise Control Precautions** (page 275).

LOADING YOUR TRAILER

To help minimize how trailer movement affects your vehicle when driving:

- Load the heaviest items closest to the trailer floor.
- Load the heaviest items centered between the left and right side trailer tires.
- Load the heaviest items above the trailer axles or just slightly forward toward the trailer tongue. Do not allow the final trailer tongue weight to go above or below 10-15% of the loaded trailer weight. The trailer tongue weight should never exceed 10% of the maximum towing capacity.
- Select a ball mount with the correct rise or drop. When both the loaded vehicle and trailer are connected, the trailer frame should be level, or slightly angled down toward your vehicle, when viewed from the side.

TRAILER TOWING HINTS

Towing a trailer places an extra load on your vehicle's driveline, brakes, tires and suspension. Periodically inspect these components during and after any towing operation.

When driving with a trailer or payload, a slight takeoff vibration or shudder may be present due to the increased payload weight.

Towing a Trailer

Your vehicle may have a temporary or conventional spare tire. A temporary spare tire is different in diameter or width, tread-type, or is from a different manufacturer than the road tires on your vehicle. Consult information on the tire label or Safety Compliance label for limitations when using.

When towing a trailer:

- Obey country specific regulations for towing a trailer.
- Do not tow for the first 1,000 mi (1,609 km).
- Do not make full-throttle starts.
- Check your hitch, electrical connections and trailer wheel lug nuts thoroughly after you have traveled 50 mi (80 km).
- Turn off the speed control with heavy loads or in hilly terrain. The speed control may turn off when you are towing on long, steep slopes.
- Use the Tow/Haul drive mode to control speed with additional regenerative braking. Do not continuously apply the brakes, as they may overheat and become less effective.
- Your vehicle has AdvanceTrac with roll stability control. When towing a trailer, additional loads could cause the AdvanceTrac system to engage during cornering maneuvers. Reduce cornering speeds to make sure that you can maintain control of the vehicle and trailer if the AdvanceTrac system engages.

- Allow more distance for stopping with a trailer attached. Anticipate stops and gradually brake.
- Avoid parking on a slope. However, if you must park on a slope, turn the steering wheel to point your vehicle tires away from traffic flow, set the parking brake, place the transmission in park (P) and place wheel chocks in front and back of the trailer wheels.

Note: Chocks are not included with your vehicle.

LAUNCHING OR RETRIEVING A BOAT OR PERSONAL WATERCRAFT

When backing down a ramp during boat launching or retrieval:

- Do not allow the static water level to rise above the bottom edge of the rear bumper.
- Do not allow waves to break higher than 6 in (15 cm) above the bottom edge of the rear bumper.

Exceeding 6 in (15 cm) could allow water to enter vehicle components, causing internal damage to the components and affecting driveability and reliability.

Note: Disconnect the trailer wiring connector before backing the trailer into the water.

Note: Reconnect the trailer wiring connector after removing the trailer from the water.

Towing a Trailer

TOWING WEIGHTS AND DIMENSIONS

RECOMMENDED TOWING WEIGHTS

Market	Website
United States of America	https://www.fordpro.com/en-us/fleet-vehicles/manuals-and-guides/
Canada (English)	https://www.fordpro.ca/en-ca/fleet-vehicles/manuals-and-guides/
Canada (French)	https://www.fordpro.ca/fr-ca/fleet-vehicles/manuals-and-guides/

Towing a Trailer

WHAT IS THE MAXIMUM LOADED TRAILER WEIGHT

The maximum loaded trailer weight is the highest possible weight of a fully loaded trailer the vehicle can tow.

CALCULATING THE MAXIMUM LOADED TRAILER WEIGHT FOR YOUR VEHICLE

1. Start with the gross combined weight rating for your vehicle model and axle ratio.
2. Subtract all of the following that apply to your vehicle:
 - Vehicle curb weight.
 - Hitch hardware weight, for example a draw bar, ball, locks or weight distributing hardware.

- Driver weight.
- Passenger weight.
- Payload, cargo and luggage weight.
- Aftermarket equipment weight.

This equals the maximum loaded trailer weight for this combination.

Note: *The trailer tongue load is considered part of the payload for your vehicle. Reduce the total payload by the final trailer tongue weight.*

Note: *Consult an authorized dealer to determine the maximum trailer weight allowed for your vehicle if you are not sure.*

Towing a Trailer

TOWING A TRAILER – TROUBLESHOOTING

TOWING A TRAILER – INFORMATION MESSAGES

Message	Details
Trailer Left Turn Lamps Fault Check Lamps	The left-hand trailer turn lamp requires service.
Trailer Right Turn Lamps Fault Check Lamps	The right-hand trailer turn lamp requires service.
Trailer Battery Not Charging See Manual	The trailer battery voltage is too low to charge.
Trailer Lighting Module Fault See Manual	The system detects a short created by the trailer lamps. Inspect and repair the trailer wiring, or have the system checked as soon as possible.
Trailer Stop Lamps Fault Check Lamps	The trailer stoplamps require service.
Trailer brake system fault See manual	Verify the trailer brake connections are secure and that the aftermarket trailer brake controller device is correctly installed. Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer brake module fault	Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer Sway Reduce Speed	The trailer sway control detects trailer sway. Reduce the vehicle's speed.
Trailer Tire Over Temperature	Displays when one or more tires on the trailer is above the recommended temperature.
Trailer Tire Low Specified:	One or more tires on your trailer is below the specified tire pressure.
Trailer Tire Pressure Sensor Fault	A trailer tire pressure sensor requires service. If the warning stays on or continues to come on, have the system checked as soon as possible.

Towing a Trailer

Message	Details
Trailer Tire Pressure Monitor Fault	The trailer tire pressure monitoring system requires service. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer Tire Pressure Monitor Capability Not Detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer Tire Pressure Indication Not Setup See Manual	The trailer tire pressure monitoring system is not setup.

Integrated Trailer Brake Controller (If Equipped)

WHAT IS THE INTEGRATED TRAILER BRAKE CONTROLLER

The trailer brake controller assists in smooth and effective trailer braking based on the towing vehicle's brake pressure.

INTEGRATED TRAILER BRAKE CONTROLLER PRECAUTIONS



WARNING: Use the integrated trailer brake controller to properly adjust the trailer brakes and check all connections before towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

- Only use the manual control lever for proper adjustment of the gain during trailer setup. Misuse, such as application during trailer sway, could cause instability of the trailer or tow vehicle.
- Avoid towing in adverse weather conditions. The trailer brake controller does not provide anti-lock control of the trailer wheels. Trailer wheels can lock up on slippery surfaces, resulting in reduced stability of the trailer and tow vehicle.
- The trailer brake controller is a factory-installed or dealer-installed item only. Ford is not responsible for warranty or performance of the trailer brake controller due to misuse or customer installation.

Note: Do not attempt to remove the trailer brake controller without consulting the Workshop Manual. Damage to the unit may result.

Note: Make sure to set the integrated trailer brake controller gain to 0 if you are using an aftermarket trailer brake controller.

USING THE INTEGRATED TRAILER BRAKE CONTROLLER

1. Make sure the trailer brakes are in good working condition, functioning normally and properly adjusted. See your trailer dealer if necessary.

Note: An authorized dealer can diagnose the trailer brake controller to determine exactly which trailer fault has occurred. Your vehicle warranty does not cover issues with your trailer.

2. Hook up the trailer and make the electrical connections according to the trailer manufacturer's instructions.

Note: Select default mode if the trailer has surge brakes, or no brakes at all. The system has no effect on the braking performance of the trailer in either of these cases.

Note: If a trailer is connected by a four-pin connector, the trailer braking function is not supported.

3. When you plug in a trailer with electric or electric-over-hydraulic brakes, a message confirming connection appears in the instrument cluster display.
4. Use the gain adjustment to find the desired starting point. A gain setting of 6.0 is a good starting point for heavier loads.

Note: Use the following steps to adjust the gain setting whenever road, weather and trailer, or vehicle loading conditions, change from when you initially set the gain.

5. In a traffic-free environment, tow the trailer on a dry, level surface and squeeze the manual control lever completely.

Integrated Trailer Brake Controller (If Equipped)

6. If the trailer wheels lock up, indicated by squealing tires, reduce the gain setting. If the trailer wheels turn freely, increase the gain setting. Repeat Steps 5 and 6 until the gain setting is at a point just below trailer wheel lock-up. If towing a heavier trailer, trailer wheel lock-up may not be attainable even with the maximum gain setting of 10.

Note: Only perform this procedure at speeds of approximately 20–25 mph (30–40 km/h).

Note: The trailer brake controller reduces output at vehicle speeds below 11 mph (18 km/h) so that trailer and vehicle braking is not jerky or harsh. This feature is only available when applying the brakes using your vehicle's brake pedal, not the controller.

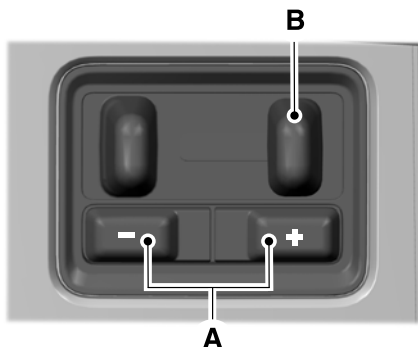
Note: Your vehicle's brake system and the trailer brake system work independently of each other. Changing the gain setting on the controller does not affect the operation of your vehicle's brakes whether you attach a trailer or not.

Note: With the proper electrical connection, pressing your vehicle brake pedal or using the manual control lever illuminates both trailer and vehicle brake lamps.

Note: When you power the vehicle off, the controller output disables and the display and module shut down. The controller module and display turn on when you power the vehicle on.

Note: When you attach a trailer with electric or electric over hydraulic brakes to your vehicle, the system disables the start/stop system.

Adjusting the Trailer Brake Gain



- A Use the gain adjustment (+) and (-) buttons to increase or decrease the gain setting to the desired starting point. The trailer brake controller allows adjustment of brake gain from 0% to 100% in 5% increments represented by 0 to 10 in 0.5 increments.

- B Use the manual slider to directly apply trailer braking.

Note: Adjust gain setting before using the trailer brake controller for the first time.

Note: Set the gain to provide the maximum trailer braking assistance while making sure the trailer wheels do not lock when using the brakes. Locked trailer wheels may lead to trailer instability.

Note: Setting adjustments are saved when a trailer profile is selected.

Note: If you have installed an aftermarket trailer brake controller in addition to the integrated trailer brake controller, set the gain on the integrated trailer brake controller to zero.

Integrated Trailer Brake Controller (If Equipped)

ADJUSTING THE INTEGRATED TRAILER BRAKE CONTROLLER MODE

Select the correct integrated trailer brake controller mode option using the touchscreen.

Note: Trailer brake gain settings are saved to the active trailer profile.

Selecting the Trailer Brake Type

1. Press **Default** for trailers with electromagnetic drum brake systems or press **Electric over Hydraulic** for trailers with electrically actuated hydraulic brake systems.

2. Press **Save**.

Selecting the Trailer Brake Effort

1. Select a setting for your trailer.

Note: The default value is **Low** and is the recommended setting for most trailers. Select a different setting if your trailer's brakes require more initial voltage, or you prefer more aggressive trailer braking.

2. Press **Save**.

Integrated Trailer Brake Controller (If Equipped)

INTEGRATED TRAILER BRAKE CONTROLLER – TROUBLESHOOTING

INTEGRATED TRAILER BRAKE CONTROLLER – INFORMATION MESSAGES

Message	Details
Trailer Connected	The system detects a correct trailer connection during a given ignition cycle.
Trailer Disconnected	The system detects the trailer wiring connection is disconnected during a given ignition cycle.
Trailer Wiring Fault	The system detects an electrical fault in the trailer brake circuit. If this message appears without a trailer attached, see your authorized dealer. If a trailer is attached, inspect and repair the trailer wiring.
Trailer Brake Gain: {trailer gain value:#0.0}	Displays the current gain setting for the trailer brake.
Trailer Brake Gain: {trailer gain value:#0.0} No Trailer	Displays the current gain setting for the trailer brake when you do not have a trailer connected.
Trailer Brake Module Fault	Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer Battery Not Charging See Manual	The trailer battery voltage is too low to charge.
Trailer brake system fault See manual	Verify the trailer brake connections are secure and that the aftermarket trailer brake controller device is correctly installed. Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.

Integrated Trailer Brake Controller (If Equipped)

INTEGRATED TRAILER BRAKE CONTROLLER – FREQUENTLY ASKED QUESTIONS

How do I determine if there is an issue with the wiring on my vehicle?

- A message displays accompanied by a single tone, when no trailer is connected. This indicates that the issue is between the trailer brake controller and the 7-pin connector at the bumper.

How do I determine if there is an issue with the wiring on my trailer?

- A message only displays with a trailer connected. Consult your trailer dealer for assistance.

Trailer Sway Control

HOW DOES TRAILER SWAY CONTROL WORK

The system applies the brakes to the individual wheels and reduces electric motor output to aid vehicle stability.

If the trailer begins to sway, the stability control lamp flashes and the message **Trailer Sway Reduce Speed** appears in the instrument cluster display.

Stop your vehicle as soon as it is safe to do so. Check the vertical weight on the tow ball and trailer load distribution.

TRAILER SWAY CONTROL PRECAUTIONS



WARNING: Turning off trailer sway control increases the risk of loss of vehicle control, serious injury or death. Ford does not recommend disabling this feature except in situations where speed reduction may be detrimental (such as hill climbing), the driver has significant trailer towing experience, and can control trailer sway and maintain safe operation.

Note: *This feature only activates when significant trailer sway occurs.*

Note: *This feature does not prevent trailer sway, but reduces it once it begins.*

Note: *This feature cannot stop all trailers from swaying.*

Note: *In some cases, if vehicle speed is too high, the system may activate multiple times, gradually reducing vehicle speed.*

SWITCHING TRAILER SWAY CONTROL ON AND OFF - VEHICLES WITH: 15 INCH SCREEN

1. From the settings menu, press Towing. See **Center Display** (page 516).
2. Press settings.
3. Switch Trailer Sway Control.

The system turns on each time you start your vehicle.

SWITCHING TRAILER SWAY CONTROL ON AND OFF - VEHICLES WITH: 12 INCH SCREEN

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Switch **Trailer Sway Control** on or off.

The system turns on each time you start your vehicle.

TRAILER SWAY CONTROL VIDEOS

[Trailer Sway Control Video Link](#)

Trailer Hitching Assistance

WHAT IS TRAILER HITCHING ASSISTANCE

Trailer hitching assistance helps the driver align the vehicle hitch ball to a trailer coupler.

HOW DOES TRAILER HITCHING ASSISTANCE WORK

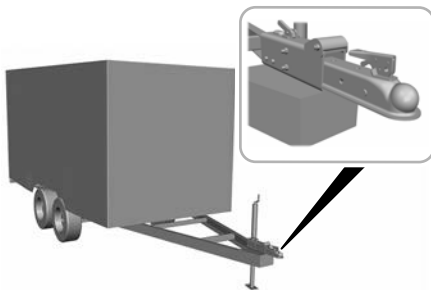
Trailer hitching assistance uses the following to detect your trailer:

- Rear view camera.
- Radar.
- Parking aid sensors.
- External rear lighting.

This feature also controls the following to align the hitch ball with the trailer coupler:

- Steering.
- Shifting.
- Braking and acceleration.

Note: Blocked sensors could affect system performance. Do not cover the sensors with bumper stickers, tape, repair compound or other objects.



TRAILER HITCHING ASSISTANCE PRECAUTIONS

WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: The system is not designed to detect cyclists, motorcyclists, pedestrians or animals. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

Note: Fifth wheel and gooseneck trailers are not supported.

Note: Trailer hitching assistance only works with conventional trailers, couplers and hitch balls.

Note: The hitch ball must be properly installed on the vehicle for the system to function as intended. An improperly installed hitch ball could result in damage to your vehicle or trailer.

Note: Certain aftermarket modifications such as oversized tires or lift kits could make trailer hitching assistance fail or not work as intended.

Note: Keep the sensors and camera free from snow, ice and dirt.

Note: Clean the camera lens with a soft, lint-free cloth and non-abrasive cleaner.

Trailer Hitching Assistance

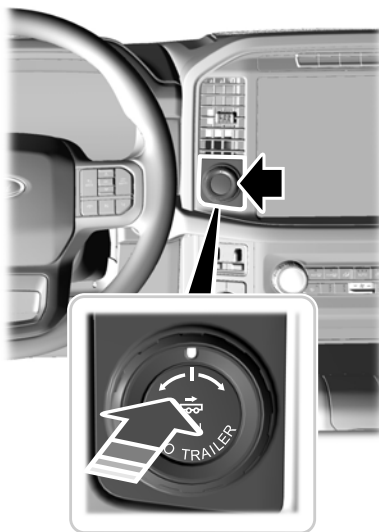
TRAILER HITCHING ASSISTANCE LIMITATIONS

The system could not function, or could function with reduced performance, during the following:

- When using trailer hitching assistance in tall grass and weeds.
- When safety chains, cables or wiring are dangling near the coupler.
- When using trailer hitching assistance on slippery surfaces.
- When using hitches that raise the hitch ball more than 4 in (10 cm), lower the hitch ball by more than 6 in (16 cm) or extend the hitch ball away from the vehicle more than 12 in (30 cm).
- When using hitches that are less than 10 in (25 cm) from the ground.
- When using objects taller than 8 in (20 cm), such as large blocks under the jack stand.
- When you park the trailer on surfaces that are similar in color to the trailer coupler and hitch ball.
 - A black coupler or hitch ball over a dark asphalt surface.
 - A light color coupler or hitch ball over a light concrete surface.
- When there are low or no light sources, such as at night.
- The system may not work accurately during cold weather conditions. If this occurs, allow the vehicle to reach optimal temperature to resume operation.

For additional information, refer to the Ford Support website.

SWITCHING TRAILER HITCHING ASSISTANCE ON AND OFF



Press the button to switch the system on and off. You can also switch the system off through the touchscreen.

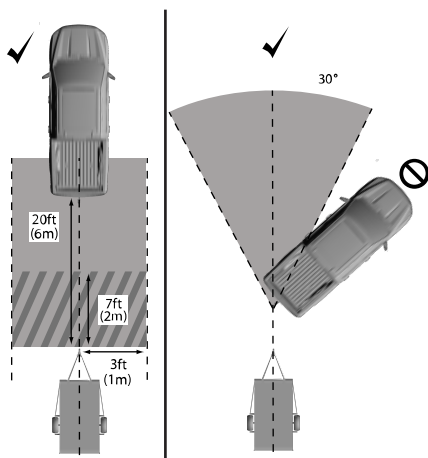
USING TRAILER HITCHING ASSISTANCE

Before switching on the system, make sure that your vehicle:

- Is within 20 ft (6 m) of the trailer and no closer than 7 ft (2 m).
- Is less than a 30° approach angle to the trailer.
- Is within 3 ft (1 m) of the front of the trailer facing the same direction.

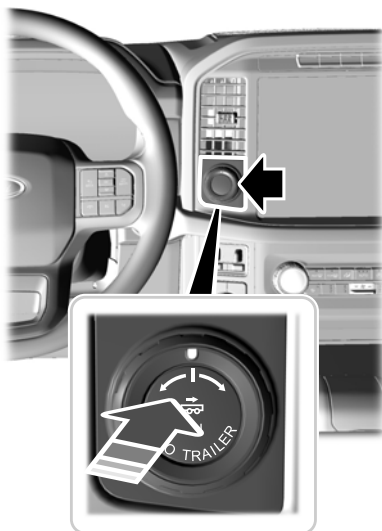
Trailer Hitching Assistance

- Is clear of obstacles or other vehicles within 6 ft (1.8 m) on either side of your vehicle or the trailer.
- Has the tailgate in the closed position.
- Has radar, sensor, and camera free from snow, ice and dirt.
- Has parking aid sensors switched on in the touchscreen.



1. Press the Pro Trailer button.

Note: Press the Pro Trailer button to switch the system on and off.



2. When asked if a trailer is connected, select no on the touchscreen to activate the system.
3. Follow the instructions on the touchscreen.

Note: Pressing the Pro Trailer button other than when prompted turns off the system.

TRAILER HITCHING ASSISTANCE INDICATORS



The white indicator represents the system searching for the trailer. Continue moving the vehicle until the trailer coupler is inside this indicator. The indicator turns green once the trailer coupler is in the correct position.



The bracket shows you the estimated location of your trailer.

Trailer Hitching Assistance



The yellow indicator represents that you have positioned your vehicle too close to the trailer and you need to pull away from the trailer until the indicator turns green.

Trailer Hitching Assistance Audible Indicators

A tone sounds as part of normal operation of the system to alert the driver that an action needs to be taken or an event has been completed.

Trailer Backup Assistance

WHAT IS TRAILER BACKUP ASSISTANCE

Trailer backup assistance utilizes the control knob on the instrument panel to help you steer a trailer. Turn the control knob in the direction you want the trailer to go and the system steers the vehicle.

HOW DOES TRAILER BACKUP ASSISTANCE WORK

Trailer backup assistance uses a sticker or sensor attached to the trailer to detect the trailer angle relative to the towing vehicle and provides instructions, graphics and camera views on the touchscreen.

TRAILER BACKUP ASSISTANCE PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



WARNING: This system does not automatically brake your vehicle. This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. If you do not apply the brakes when necessary, you may collide with another vehicle or other objects.

Note: *The system is not a substitute for safe driving practices. Always be aware of your vehicle and trailer combination, and the surrounding environment.*

Note: *The system does not detect or prevent your vehicle or trailer from making contact with obstacles in the surrounding environment.*

Note: *The front end of your vehicle swings out when changing the direction of the trailer.*

Note: *In certain conditions, the trailer could turn faster or the trailer angle could increase more than anticipated. Always monitor the clearance between the trailer and vehicle and the surroundings.*

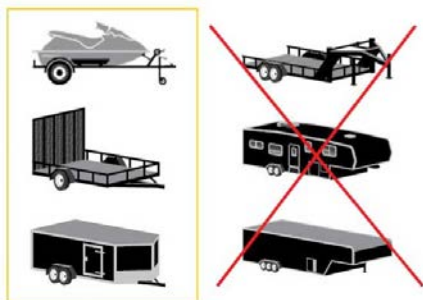
SETTING UP THE TRAILER BACKUP ASSISTANCE FOR A CONVENTIONAL TRAILER

CONFIGURING THE TRAILER

You must configure a trailer in the system to use trailer backup assistance. This is a one-time setup process and the system saves the trailer information for the next time you use that trailer.

The system only works with conventional trailers. It does not work with other types including fifth wheel and gooseneck. The following illustration shows examples of conventional trailers on the left-hand side.

Trailer Backup Assistance



Positioning the Trailer

Hitch the trailer to your vehicle and connect the electrical wiring harness. Check to make sure that the wiring is working. See **Connecting a Trailer** (page 351).



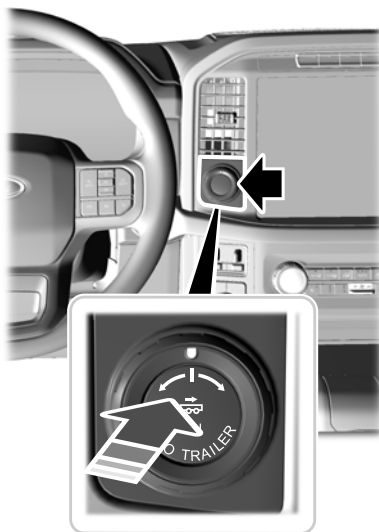
Park your vehicle and hitched trailer on a level surface.

For best results, make sure that your trailer rides level with the ground when you hitch your vehicle. See **Connecting a Trailer** (page 351).



Make sure that the trailer and your vehicle are in line with each other. You can do this by putting the transmission in drive (D) and pulling straight forward.

Configuring the Trailer in the Touchscreen



1. Press the button to switch the system on.
2. Press **Yes** to indicate that a trailer is connected.
3. Press **Add Trailer** on the touchscreen.
4. Follow the directions on the touchscreen to enter the trailer name and trailer type, then proceed to the sticker or sensor setup.

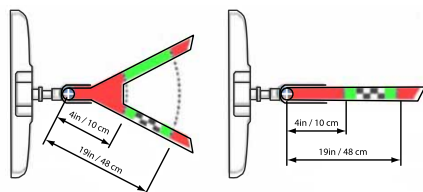
Note: Your vehicle has two options for trailer backup assistance setup. The system defaults to the camera based system. See **Applying the Trailer Reversing Aid Sticker** (page 376). You can also set up the system with the trailer sensor that you can purchase from your authorized dealer. You must connect the sensor to your vehicle to set up the system. See **Trailer Sensor Installation** (page 376).

Trailer Backup Assistance

Note: If you configure the trailer and install a sensor, the system saves the trailer with that sensor information. If you want to use this trailer with the sticker, you need to delete the trailer from the system and repeat the setup process.

APPLYING THE TRAILER REVERSING AID STICKER

Place the sticker in an area visible by the rear view camera. The entire sticker must be within 4–19 in (10–48 cm) from the center of the hitch ball, as shown in the following illustration.



Use the supplied sticker placement card, a tape measure and pen to carefully mark the area to attach the sticker. Make sure the entire sticker is within the green zone between the two arcs or distance markers on the diagram, and is also visible in the rear view camera display.

Once you have found the correct location, place the sticker.

Note: Make sure nothing can obstruct the rear view camera's view of the sticker such as a jack handle or wiring.

Note: Position the sticker on a flat, dry and clean horizontal surface. For best results, apply the sticker when temperatures are above 32°F (0°C).

Note: Do not move stickers after placing them. Do not re-use any stickers if removed.

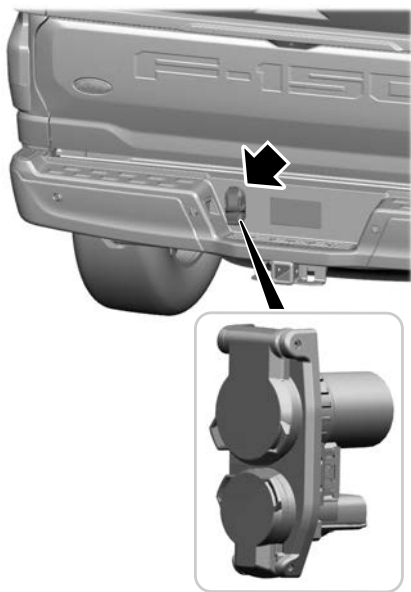
Note: You can purchase additional stickers through your authorized dealer.

Note: If you previously setup the trailer with the trailer sensor, make sure it is not plugged in before configuring the trailer and placing the sticker.

TRAILER SENSOR INSTALLATION



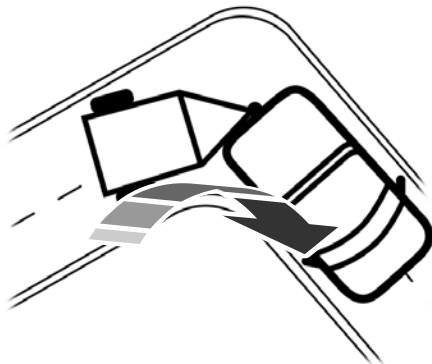
Trailer Backup Assistance



Note: To setup a trailer with a sensor, install the sensor on the trailer and plug the connector into the connector in your bumper prior to configuring the trailer. Trailers that were set up with a sensor still require the sensor to function. To change a trailer to use the sticker, delete the trailer in the system and repeat the trailer setup with the sticker.

CALIBRATING THE SYSTEM

Calibrating the system requires driving forward and turning left or right. Follow the instructions on the touchscreen to complete the calibration process.



You need to purchase a sensor kit and 7/12 way connector to replace the 7/4 way connector on your vehicle to setup the system with a sensor. See your authorized dealer.

Refer to the instructions included with your trailer sensor for detailed information regarding installation.

Note: Make sure the arrows on the sensor housing are facing up. Mount the sensor to a vertical part of the trailer that pivots when you turn your vehicle. Do not mount to a stationary surface such as the truck side of the trailer hitch.

Note: To calibrate the system, you need an area where you can safely drive forward and turn left or right. An open parking lot is an ideal place to perform the calibration.

Note: Keep the steering wheel straight when instructed to by the touchscreen. If the steering wheel is in a turned position during this instruction, the calibration pauses.

Trailer Backup Assistance

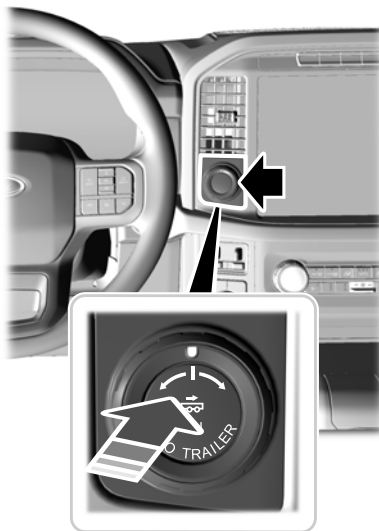
Note: During calibration, the system determines the trailer length. The system supports trailer lengths of 6–33 ft (1.85–10.05 m) distance from the hitch point to the center of the axle or axles. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.

Note: The touchscreen shows if you are going too slow or fast. Calibration pauses if the speed is outside the required range of 2–9 mph (4–15 km/h).

Note: You need to complete at least a 90° turn, and longer trailers could require a 180° turn. Camera trailer tracking requires the system to locate the hitch ball as well as determine the trailer length. Some trailers could require you to drive straight then turn multiple times before calibration completes. The touchscreen provides instructions and notifies you when calibration completes.

Note: For best results, do not calibrate the system at night when calibrating the system with the sticker.

SWITCHING TRAILER BACKUP ASSISTANCE ON AND OFF



Press the button and use the touchscreen to select the connected trailer.

Note: A trailer must be configured to use trailer backup assistance. See **Configuring the Trailer** (page 374).

Note: If you use the steering wheel when using trailer backup assistance, the system turns off and a message displays in the touchscreen.

Note: If the trailer was connected just prior to turning the system on, you may need to drive forward to initialize the system. Follow the instructions on the touchscreen to activate the system.

Trailer Backup Assistance

USING THE TRAILER BACKUP ASSISTANCE CONTROLLER

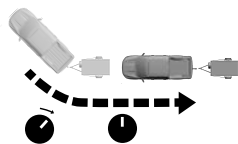
Use the control knob to steer the trailer. Take your hands off the steering wheel and turn the control knob instead. The control knob acts as the steering control for the trailer.



Turn and hold counterclockwise to make the trailer go left.



Turn and hold clockwise to make the trailer go right.



Release the knob when the trailer is moving in the direction you want.

Note: The more you turn the knob, the sharper the trailer turns.

Note: Quickly turning and releasing the knob results in a jerky movement of the vehicle.

Note: You may have to use the knob to correct the trailer direction when attempting to move the trailer straight back under some conditions.

USING THE TRAILER BACKUP ASSISTANCE VIEWS - VEHICLES WITH: 12 INCH SCREEN

Up to seven camera views could be available when using trailer backup assistance. Use the view that helps you the most when reversing your vehicle and trailer.

Note: The rear view camera view is available on all vehicles with the trailer backup assist feature. Additional views are available on vehicle equipped with the trailer reverse guidance feature.

Trailer Backup Assistance



360° camera view. Shows a 360° view on the right-hand side of the touchscreen with a rear camera view on the left-hand side of the touchscreen.



Rear view camera view. Shows your trailer hitch or what is directly behind your vehicle.



Rear split view camera view. Shows a 180° degree view of what is behind your vehicle.



Bed camera view. Shows the truck bed.

Note: This view also provides a picture-in-picture view.



Trailer AUX camera view. Shows a rear view camera image of what is behind your trailer. This camera is available separately.

Note: This view also provides a picture-in-picture view.



Trailer reverse guidance view. Shows you a view of the sides of your truck and the trailer. In auto mode, this view moves as the trailer moves so that you do not have to adjust the camera as you turn. Left and right arrows let you see other camera views.



Picture-in-picture view. Shows a main view and a secondary view when in bed camera view or trailer AUX camera view.

Note: Picture-in-picture is on by default and cannot be switched off.



Swap. Press to swap between picture-in-picture views.



Auto. Press to return to auto view.

Note: Auto mode is the default setting.

Hitch Angle Graphic

The hitch angle graphic shows a small representation of your truck and trailer with visual feedback to help you monitor the trailer. The graphic shows two different colored lines for the trailer hitch angle. A black line shows you where your trailer is in relation to your vehicle. The white line represents the amount the trailer can turn based on knob input.

The graphic shows a yellow and red zone for the hitch angle to warn you of a high angle condition that could require you to pull forward to reduce the hitch angle. The angle limits for each zone vary based on the trailer length.

The yellow zone indicates you are approaching the maximum controllable trailer angle for the system. When the trailer enters this zone, it is more difficult to reduce the trailer turn when backing up. It may be necessary to put your vehicle back into drive (D) and pull forward to get the truck and trailer back in line.

The red zone indicates you have exceeded the maximum controllable trailer angle for the system. Immediately stop reversing. Put your vehicle into drive (D) and pull forward until the trailer is no longer in the red zone.

Setting the Trailer Angle Limit

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Manage trailers**.
4. Press **Pro Trailer Backup Assist**.
5. Press **Trailer Angle Limit**.
6. Press a setting.

Trailer Backup Assistance

Normal Control Angle

Default setting. This provides a balanced limit that returns from a turn to straight backing with minimal change to the trailer direction.

Max Control Angle

Increases the trailer angle limit close to the maximum controllable angle to allow sharper turns but also causes more change in the trailer direction when straightening out from a turn.

USING THE TRAILER BACKUP ASSISTANCE VIEWS - VEHICLES WITH: 15 INCH SCREEN

Up to seven camera views could be available when using trailer backup assistance. Use the view that helps you the most when reversing your vehicle and trailer.

Note: *The rear view camera view is available on all vehicles with the trailer backup assist feature. Additional views are available on vehicles equipped with the trailer reverse guidance feature.*



360° camera view. Shows a 360° view on the right-hand side of the touchscreen with a rear camera view on the left-hand side of the touchscreen.



Rear view camera view. Shows your trailer hitch or what is directly behind your vehicle.



Rear split view camera view. Shows a 180° degree view of what is behind your vehicle.



Bed camera view. Shows the truck bed.

Note: *This view also provides a picture-in-picture view.*



Trailer AUX camera view. Shows a rear view camera image of what is behind your trailer. This camera is available separately.

Note: *This view also provides a picture-in-picture view.*



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Picture-in-picture view. Shows a main view and a secondary view when in bed camera view or trailer AUX camera view.

Note: *Picture-in-picture is on by default and cannot be switched off.*



Swap. Press to swap between picture-in-picture views.



Auto. Press to return to auto view.

Note: *Auto mode is the default setting.*

Hitch Angle Graphic

The hitch angle graphic shows a small representation of your truck and trailer with visual feedback to help you monitor the trailer. The graphic shows two different colored lines for the trailer hitch angle. A black line shows you where your trailer is in relation to your vehicle. The white line represents the amount the trailer can turn based on knob input.

Trailer Backup Assistance

The graphic shows a yellow and red zone for the hitch angle to warn you of a high angle condition that could require you to pull forward to reduce the hitch angle. The angle limits for each zone vary based on the trailer length.

The yellow zone indicates you are approaching the maximum controllable trailer angle for the system. When the trailer enters this zone, it is more difficult to reduce the trailer turn when backing up. It may be necessary to put your vehicle back into drive (D) and pull forward to get the truck and trailer back in line.

The red zone indicates you have exceeded the maximum controllable trailer angle for the system. Immediately stop reversing. Put your vehicle into drive (D) and pull forward until the trailer is no longer in the red zone.

Setting the Trailer Angle Limit

1. From the settings menu, press Vehicle. See **Center Display** (page 516).

2. Press Towing.
3. Press the saved trailer you want to change.
4. Press Pro Trailer Backup Assist.
5. press Trailer Angle Limit.
6. Press a setting.

Normal Control Angle

Default setting. This provides a balanced limit that returns from a turn to straight backing with minimal change to the trailer direction.

Max Control Angle

Increases the trailer angle limit close to the maximum controllable angle to allow sharper turns but also causes more change in the trailer direction when straightening out from a turn.

Trailer Backup Assistance

TRAILER BACKUP ASSISTANCE – TROUBLESHOOTING

TRAILER BACKUP ASSISTANCE – INFORMATION MESSAGES

Message	Description
Detecting Trailer Please Wait...	Displays when the system turns on and is initializing.
Pro Trailer Backup Assist™ System is Not Available	A condition exists that prevents the system from turning on. If the message continues to display have your vehicle checked as soon as possible.
Pro Trailer Backup Assist™ Driving Required to Initialize Steering Press Knob to Exit	The steering system needs to learn internal parameters to fully enable the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
Pro Trailer Backup Assist™ Stop now Maximum trailer angle Press Knob to Exit	Displays when you reach the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position. If this message consistently displays, you may need to repeat the trailer calibration. Delete the trailer from the system and repeat the setup and calibration process.
Stop now. Deactivated by trailer angle.	Displays when you exceed the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get your vehicle and trailer back to an in-line position, then activate the system by selecting the connected trailer and following the instructions on the touchscreen. If this message consistently displays, you may need to repeat the trailer setup and calibration. Delete the trailer from the system and repeat the setup and calibration process.
Pro Trailer Backup Assist™ Stop Now Take Control of Steering Wheel	Displays when the system can no longer steer the vehicle and you must take over steering.

Trailer Backup Assistance

Message	Description
Pro Trailer Backup Assist™ Sensor Not Detected Refer to Owner's Manual Press Knob to Exit	Displays when the system does not detect the sensor. Check the sensor connection, check that there is no damaged wiring between the connector and sensor and check that there is only one sensor connected. If you do not want to use the sensor for this trailer, delete the trailer in the touchscreen then repeat the setup process with the sticker.
Pro Trailer Backup Assist™ Trailer Not Detected. Shift to Park Press Knob to Exit	These messages display when the system does not detect the trailer. If your trailer is set up with a sticker, make sure the rear camera is clean, and the sticker is clearly visible in the camera image. You can also move the trailer forward or backward to change the trailer position and lighting conditions. If your trailer is set up with a sensor, check that the sensor is correctly installed and the trailer length is within the allowed range. If these messages continue to display, have your vehicle checked as soon as possible.
Pro Trailer Backup Assist™ Trailer Not Detected. Refer to Owner's Manual. Press Knob to Exit	
Pro Trailer Backup Assist™ Trailer Not Detected Pull Forward to Initialize Press Knob to Exit	For trailers set up with a sensor, this message displays when your vehicle has not moved after the trailer sensor is connected or extended operation below 1 mph (1 km/h). Drive forward above 2 mph (3 km/h) to initialize the system.
Pro Trailer Backup Assist™ Stop Now System Not Active Press Knob to Exit	Displays when your vehicle is backing up but the system is not activated. Select the connected trailer on the touchscreen and follow the instructions to activate the system. This message also displays when you back up during the calibration process.
Pro Trailer Backup Assist™ Backup Slowly Turn Knob to Steer Press Knob to Exit	Displays when the system turns on and is available to use.

Trailer Backup Assistance

TRAILER BACKUP ASSISTANCE – FREQUENTLY ASKED QUESTIONS

What does it mean if the system does not detect a trailer that is setup with a sticker?

- The system could be having trouble identifying the sticker. The system requires a clear view of the sticker placed on the trailer. You must keep the camera lens and sticker clean for the system to correctly operate. If the system cannot initially detect the trailer, it could be necessary for you to change the lighting conditions by moving your vehicle and trailer or waiting until the conditions change. See **Applying the Trailer Reversing Aid Sticker** (page 376). Deleting the trailer and repeating the setup and calibration could improve performance, but some trailers are not compatible with the sticker and camera system. If the system consistently does not detect the trailer with the sticker setup, you may choose to setup the trailer with a sensor.

Note: *The system is designed to be used with the same trailer connection every time you choose the trailer from the touchscreen. When using a different drawbar or a different pin hole on drawbars with more than one, connecting the drawbar to your vehicle affects the trailer position and you may need to repeat the trailer setup and calibration process.*

Why does the trailer not reverse straight?

- The road conditions, such as road camber and road slope, could affect how straight the system can reverse. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- Other factors, such as the hitch connection or trailer suspension, could affect how straight the system can reverse the trailer. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sticker?

- The camera could require cleaning.
- You could have a blocked sticker. Verify the sticker is in the proper location. See **Applying the Trailer Reversing Aid Sticker** (page 376).
- The drawbar could be outside of the allowed range of 4–19 in (10–48 cm).

Trailer Backup Assistance

- The system could have difficulties recognizing the sticker based on environmental factors. You could need to move to a different area to change the lighting and background or you could need to change the direction you are driving. You could also try setting up the system at a different time of day.
- Some trailers are not compatible with the sticker and camera system. If the issue persists, set up the trailer with a sensor purchased from your authorized dealer. See **Trailer Sensor Installation** (page 376).

What does it mean if the system pauses during calibration?

- There could be steering input or trailer movement during the straight drive portion of the calibration process.

What does it mean if the system displays hold steering steady during turn?

- Part of the calibration process for the sticker setup requires a steady turn. If you are continually moving the steering wheel during the turn, this delays the calibration process. To enable the calibration process, hold the steering wheel at the same position when turning.

What does it mean if the system displays that it is not available?

- There could be a sub-system that the system uses that is not correctly operating. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.
- There could be a battery voltage issue. Make sure the battery is correctly charged. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.

What does it mean if the system displays that driving is required to initialize steering?

- The steering system needs to learn internal parameters to fully turn on the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
- Your vehicle is new, there is a battery voltage issue or you have serviced the steering system.

What does it mean if the system requires you to pull forward to initialize?

- This occurs when the vehicle has not moved during the current key cycle after you connect and select the trailer in the touchscreen, or you operate the system at speeds below 1 mph (1 km/h) for an extended period of time. Drive forward above 2 mph (3 km/h) and the system indicates when it initializes.

Trailer Backup Assistance

What does it mean if the trailer is at its maximum angle or the system deactivated by trailer angle?

- You are at the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position.
- The trailer could need to be recalibrated. Check that the correct trailer is selected in the touchscreen. Verify the sensor is installed according to the instructions included in the sensor kit and check that the drawbar and the trailer dimensions are within the allowed range. Then, delete the trailer from the system and repeat the setup process to calibrate the trailer.
- The drawbar or the trailer dimensions are outside of the supported range. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m). Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

What does it mean when the system tells you to take control of the steering wheel?

- You have touched the steering wheel when the system is steering. Avoid touching the wheel during system operation.
- You have exceeded the maximum speed for the feature. The system is no longer steering the vehicle and you must take over steering.
- The system does not detect the trailer. The system is no longer steering the vehicle and you must take over steering.
- An internal condition for system operation is not met that requires your vehicle to return to manual control of the steering.

How do I use a sticker if I have previously setup a trailer with the sensor?

- Disconnect the sensor wiring and add a new trailer to the system and follow the instructions for setup with a sticker. See **Applying the Trailer Reversing Aid Sticker** (page 376). If your vehicle does not support the sticker option, the touchscreen instructs you to install the sensor again.

Trailer Backup Assistance

Why does the system not detect a sensor?

- There could be an issue with the connection. Make sure that the 12-way connector is fully inserted into the 12-way socket, that the red rubber seal is not visible when the connector is fully inserted and that the wiring harness sensor connection is fully inserted at the trailer sensor.
- The wiring harness could be damaged. Check for damaged wiring between the 12-way connector and the trailer sensor.
- There could be multiple sensors connected to your vehicle. Make sure only one sensor is connected at a time.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sensor?

- The trailer length could be outside the allowed range. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m).
- The road surface could be too rough or bumpy. Try calibrating the system on a smoother road surface, such as an open parking lot.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

What does it mean if the system does not detect a trailer when configured with a sensor?

- Verify that you properly connected the sensor. See **Trailer Sensor Installation** (page 376). Repeat calibration on a different route if you have verified sensor installation.

What if I want to use a sensor for the trailer instead of a sticker?

- Install the sensor and connect the sensor wiring before adding the new trailer to the system. You must connect the sensor before you add the trailer. If your vehicle did not come with a sensor, you can purchase one from your authorized dealer.

Trailer Reverse Guidance

WHAT IS TRAILER REVERSE GUIDANCE

Trailer reverse guidance provides views and graphics on the touchscreen to help you steer your vehicle when you backup a trailer.

HOW DOES TRAILER REVERSE GUIDANCE WORK

Trailer reverse guidance uses a sticker or sensor attached to the trailer to detect the trailer angle relative to the towing vehicle and provides instructions, graphics and camera views on the touchscreen.

TRAILER REVERSE GUIDANCE PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



WARNING: This system does not automatically brake your vehicle. This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. If you do not apply the brakes when necessary, you may collide with another vehicle or other objects.

Note: The system is not a substitute for safe driving practices. Always be aware of your vehicle and trailer combination, and the surrounding environment.

Note: The system does not detect or prevent your vehicle or trailer from making contact with obstacles in the surrounding environment.

Note: The front end of your vehicle swings out when changing the direction of the trailer.

Note: In certain conditions, the trailer could turn faster or the trailer angle could increase more than anticipated. Always monitor the clearance between the trailer and vehicle and the surroundings.

SETTING UP TRAILER REVERSE GUIDANCE FOR A CONVENTIONAL TRAILER

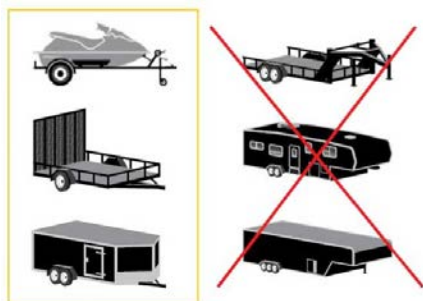
CONFIGURING THE TRAILER

You must configure a trailer in the system to use trailer reverse guidance. This is a one-time setup process and the system saves the trailer information for the next time you use that trailer.

The system only works with conventional trailers. It does not work with other types including fifth wheel and gooseneck. The following illustration shows examples of conventional trailers on the left-hand side.

Note: Trailer reverse guidance camera views are available without setting up a trailer. However, complete functionality, including images and automatic view switching, is enabled by setup. Setup is required to enable trailer backup assistance.

Trailer Reverse Guidance



Configuring the Trailer in the Touchscreen

1. Shift to reverse (R).
2. Press the camera view button.
3. Press the trailer view icon.
4. Press **Add Trailer**.
5. Follow the directions on the touchscreen to enter the trailer name and trailer type, then proceed to the sticker or sensor setup.

Note: Your vehicle has two options for trailer reverse guidance setup. The system defaults to the camera based system. See **Applying the Trailer Reverse Aid Sticker** (page 390). You can also set up the system with the trailer sensor that you can purchase from your authorized dealer. You must connect a sensor to your vehicle to set up the system. See **Trailer Sensor Installation** (page 391).

Note: If you configure the trailer and install a sensor, the system saves the trailer with that sensor information. If you want to use this trailer with the sticker, you need to delete the trailer from the system and repeat the setup process.

APPLYING THE TRAILER REVERSE AID STICKER

Place the sticker in an area visible by the rear view camera. The entire sticker must be within 4–19 in (10–48 cm) from the center of the hitch ball, as shown in the following illustration.

Positioning the Trailer

Hitch the trailer to your vehicle and connect the electrical wiring harness. Check to make sure that the wiring is working. See **Connecting a Trailer** (page 351).



Park your vehicle and hitched trailer on a level surface.

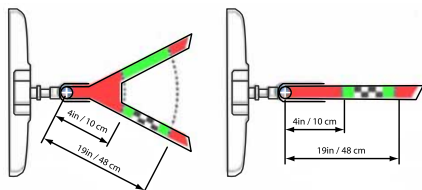
For best results, make sure that your trailer rides level with the ground when you hitch your vehicle. See **Connecting a Trailer** (page 351).



Make sure that the trailer and your vehicle are in line with each other. You can do this by putting the transmission in drive (D) and pulling straight forward.

Trailer Reverse Guidance

TRAILER SENSOR INSTALLATION



Use the supplied sticker placement card, a tape measure and pen to carefully mark the area to attach the sticker. Make sure the entire sticker is within the green zone between the two arcs or distance markers on the diagram, and is also visible in the rear view camera display.

Once you have found the correct location, place the sticker.

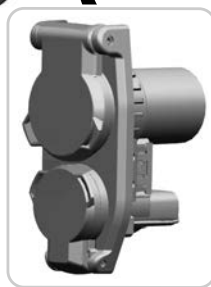
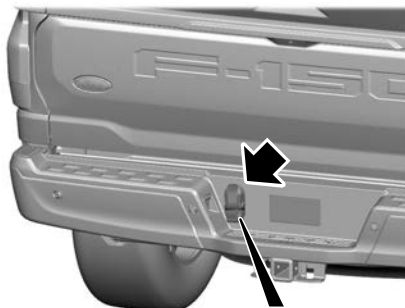
Note: Make sure nothing can obstruct the rear view camera's view of the sticker such as a jack handle or wiring.

Note: Position the sticker on a flat, dry and clean horizontal surface. For best results, apply the sticker when temperatures are above 32°F (0°C).

Note: Do not move stickers after placing them. Do not reuse any stickers if removed.

Note: You can purchase additional stickers through your authorized dealer.

Note: If you previously set up the trailer with the trailer sensor, make sure it is not plugged in before configuring the trailer and placing the sticker.



You need to purchase a sensor kit and 7/12 way connector to replace the 7/4 way connector on your vehicle to setup the system with a sensor. See your authorized dealer.

Trailer Reverse Guidance

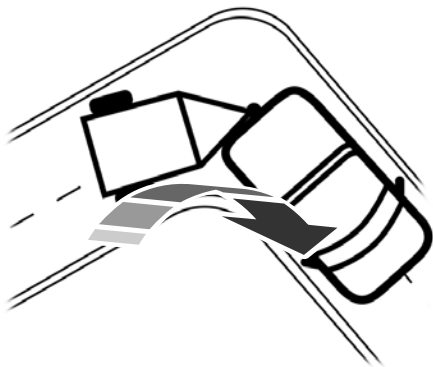
Refer to the instructions included with your trailer sensor for detailed information regarding installation.

Note: Make sure the arrows on the sensor housing are facing up. Mount the sensor to a vertical part of the trailer that pivots when you turn your vehicle. Do not mount to a stationary surface such as the truck side of the trailer hitch.

Note: To setup a trailer with a sensor, install the sensor on the trailer and plug the connector into the connector in your bumper prior to configuring the trailer. Trailers that were set up with a sensor still require the sensor to function. To change a trailer to use the sticker, delete the trailer in the system and repeat the trailer setup with the sticker.

CALIBRATING THE SYSTEM

Calibrating the system requires driving forward and turning left or right. Follow the instructions on the touchscreen to complete the calibration process.



Note: To calibrate the system, you need an area where you can safely drive forward and turn left or right. An open parking lot is an ideal place to perform the calibration.

Note: Keep the steering wheel straight when instructed to by the touchscreen. If the steering wheel is in a turned position during this instruction, the calibration pauses.

Note: During calibration, the system determines the trailer length. The system supports trailer lengths of 6–33 ft (1.85–10.05 m) distance from the hitch point to the center of the axle or axles. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.

Note: The touchscreen shows if you are going too slow or fast. Calibration pauses if the speed is outside the required range of 2–9 mph (4–15 km/h).

Note: You need to complete at least a 90° turn, and longer trailers could require a 180° turn. Camera trailer tracking requires the system to locate the hitch ball as well as determine the trailer length. Some trailers could require you to drive straight then turn multiple times before calibration completes. The touchscreen provides instructions and notifies you when calibration completes.

Note: For best results, do not calibrate the system at night when calibrating the system with the sticker.

SWITCHING TRAILER REVERSE GUIDANCE ON AND OFF

Shift into reverse (R), press the rear camera button to expand the menu, press the trailer icon and use the touchscreen to select the connected trailer.

Trailer Reverse Guidance

Note: If the trailer was connected just prior to turning the system on, you may need to drive forward to initialize the system. Follow the instructions on the touchscreen to activate the system.

USING TRAILER REVERSE GUIDANCE VIEWS

Up to seven camera views could be available when using trailer reverse guidance. Use the view that helps you the most when reversing your vehicle and trailer.



360° camera view. Shows a 360° view on the right-hand side of the touchscreen with a rear camera view on the left-hand side of the touchscreen.



Rear view camera view. Shows your trailer hitch or what is directly behind your vehicle.



Rear split view camera view. Shows a 180° degree view of what is behind your vehicle.



Bed camera view. Shows the truck bed.

Note: This view also provides a picture-in-picture view.



Trailer AUX camera view. Shows a rear view camera image of what is behind your trailer. You need to separately purchase this camera and have it installed.

Note: This view also provides a picture-in-picture view.



Trailer reverse guidance view. Shows you a view of the sides of your truck and the trailer. In auto mode, this view moves as the trailer moves so that you do not have to adjust the camera as you turn. Left and right arrows let you see other camera views.



Straight backup mode. Shows which way to turn your steering wheel to keep the trailer straight. Use this view when you want to keep your trailer completely in line with your truck.

Note: This view also provides a picture-in-picture view.

Note: It may be helpful to shift your vehicle into drive (D), pull forward and straighten out the vehicle and trailer before engaging straight backup mode.



Picture-in-picture view. Shows a main view and a secondary view when in bed camera view, trailer AUX camera view or straight backup mode.

Note: If you have a 8 in (20 cm) touchscreen, picture-in-picture is off by default. Press the picture-in-picture icon on the touchscreen to switch picture-in-picture view on and off.

Note: If you have a 12 in (30 cm) touchscreen, picture-in-picture is on by default for bed camera view and trailer AUX camera view and cannot be switched off. Press the picture-in-picture icon on the touchscreen to switch picture-in-picture view on and off in straight backup mode.



Swap. Press to swap between picture-in-picture views.



This takes you back to the 360° camera system and out of the trailer reverse guidance feature.



Auto. Press to return to auto view.

Trailer Reverse Guidance

Note: *Auto mode is the default setting.*

Hitch Angle Graphic

The hitch angle graphic shows a small representation of your truck and trailer with visual feedback to help you monitor the trailer. The graphic shows two different colored lines for the trailer hitch angle. A black line shows you where your trailer is in relation to your vehicle. The white line represents the amount the trailer can turn based on steering wheel position.

The graphic shows a yellow and red zone for the hitch angle to warn you of a high angle condition that could require you to pull forward to reduce the hitch angle. The angle limits for each zone vary based on the trailer length.

The yellow zone indicates you are approaching the maximum controllable trailer angle for the system. When the trailer enters this zone, it is more difficult to reduce the trailer turn when backing up. It may be necessary to put your vehicle back into drive (D) and pull forward to get the truck and trailer back to an in-line position.

The red zone indicates you have exceeded the maximum controllable trailer angle for the system. Immediately stop reversing. Put your vehicle into drive (D) and pull forward until the trailer is no longer in the red zone.

Trailer Reverse Guidance

TRAILER REVERSE GUIDANCE – TROUBLESHOOTING

TRAILER REVERSE GUIDANCE – INFORMATION MESSAGES

Message	Description
Detecting Trailer Please Wait...	Displays when the system turns on and is initializing.
Trailer Reverse Guidance System is Not Available	A condition exists that prevents the system from turning on. If the message continues to display, visit your authorized dealer to have your vehicle checked.
Trailer Reverse Guidance Driving Required to Initialize Steering Press OK to Exit	The steering system needs to learn internal parameters to fully enable the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
Stop now. Deactivated by trailer angle.	Displays when you exceed the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get your vehicle and trailer back to an in-line position, then activate the system by selecting the connected trailer and following the instructions on the touchscreen. If this message consistently displays, you may need to repeat the trailer setup and calibration. Delete the trailer from the system and repeat the setup and calibration process.
Trailer Reverse Guidance Sensor Not Detected Refer to Owner's Manual Press OK to Exit	Displays when the system does not detect the sensor. Check the sensor connection, check that there is no damaged wiring between the connector and sensor and check that there is only one sensor connected. If you do not want to use the sensor for this trailer, delete the trailer in the touchscreen then repeat the setup process with the sticker.

Trailer Reverse Guidance

Message	Description
Trailer Reverse Guidance Trailer Not Detected. Refer to Owner's Manual. Press OK to Exit	Displays when the system does not detect the trailer. If your trailer is setup with a sticker, make sure the rear camera is clean, and the sticker is clearly visible in the camera image. You can also move the trailer forward or backward to change the trailer position and lighting conditions. If your trailer is setup with a sensor, check that the sensor is correctly installed and the trailer length is within the allowed range. If this message continues to display, visit your authorized dealer to have your vehicle checked.
Trailer Reverse Guidance Trailer Not Detected Pull Forward to Initialize Press OK to Exit	Displays when your vehicle has not moved after the trailer sensor is connected or extended operation below 1 mph (1 km/h). Drive forward above 2 mph (3 km/h) to initialize the system.

Trailer Reverse Guidance

TRAILER REVERSE GUIDANCE – FREQUENTLY ASKED QUESTIONS

What does it mean if the system does not detect a trailer that is setup with a sticker?

- The system could be having trouble identifying the sticker. The system requires a clear view of the sticker placed on the trailer. You must keep the camera lens and sticker clean for the system to correctly operate. If the system cannot initially detect the trailer, it could be necessary for you to change the lighting conditions by moving your vehicle and trailer or waiting until the conditions change. See **Applying the Trailer Reverse Aid Sticker** (page 390). Deleting the trailer and repeating the setup and calibration could improve performance, but some trailers are not compatible with the sticker and camera system. If the system consistently does not detect the trailer with the sticker setup, you may choose to setup the trailer with a sensor.

Note: *The system is designed to be used with the same trailer connection every time you choose the trailer from the touchscreen. When using a different drawbar or a different pin hole on drawbars with more than one, connecting the drawbar to your vehicle affects the trailer position and you may need to repeat the trailer setup and calibration process.*

Why does the trailer not reverse straight?

- The road conditions, such as road camber and road slope, could affect how straight the system can reverse. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- Other factors, such as the hitch connection or trailer suspension, could affect how straight the system can reverse the trailer. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sticker?

- The camera could require cleaning.
- You could have a blocked sticker. Verify the sticker is in the proper location. See **Applying the Trailer Reverse Aid Sticker** (page 390).
- The drawbar could be outside of the allowed range of 4–19 in (10–48 cm).

Trailer Reverse Guidance

- The system could have difficulties recognizing the sticker based on environmental factors. You could need to move to a different area to change the lighting and background or you could need to change the direction you are driving. You could also try setting up the system at a different time of day.
- Some trailers are not compatible with the sticker and camera system. If the issue persists, set up the trailer with a sensor purchased from your authorized dealer. See **Trailer Sensor Installation** (page 391).

What does it mean if the system pauses during calibration?

- There could be steering input or trailer movement during the straight drive portion of the calibration process.

What does it mean if the system displays hold steering steady during turn?

- Part of the calibration process for the sticker setup requires a steady turn. If you are continually moving the steering wheel during the turn, this delays the calibration process. To enable the calibration process, hold the steering wheel at the same position when turning.

What does it mean if the system displays that it is not available?

- There could be a sub-system that the system uses that is not correctly operating. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.
- There could be a battery voltage issue. Make sure the battery is correctly charged. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.

What does it mean if the system displays that driving is required to initialize steering?

- The steering system needs to learn internal parameters to fully turn on the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
- Your vehicle is new, there is a battery voltage issue or you have serviced the steering system.

What does it mean if the system requires you to pull forward to initialize?

- This occurs when the vehicle has not moved during the current key cycle after you connect and select the trailer in the touchscreen, or you operate the system at speeds below 1 mph (1 km/h) for an extended period of time. Drive forward above 2 mph (3 km/h) and the system indicates when it initializes.

Trailer Reverse Guidance

What does it mean if the trailer is at its maximum angle or the system deactivated by trailer angle?

- You are at the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position.
- The trailer could need to be recalibrated. Check that the correct trailer is selected in the touchscreen. Verify the sensor is installed according to the instructions included in the sensor kit and check that the drawbar and the trailer dimensions are within the allowed range. Then, delete the trailer from the system and repeat the setup process to calibrate the trailer.
- The drawbar or the trailer dimensions are outside of the supported range. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m). Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

What does it mean when the system tells you to take control of the steering wheel?

- You have touched the steering wheel when the system is steering. Avoid touching the wheel during system operation.
- You have exceeded the maximum speed for the feature. The system is no longer steering the vehicle and you must take over steering.
- The system does not detect the trailer. The system is no longer steering the vehicle and you must take over steering.
- An internal condition for system operation is not met that requires your vehicle to return to manual control of the steering.

How do I use a sticker if I have previously setup a trailer with the sensor?

- Disconnect the sensor wiring and add a new trailer to the system and follow the instructions for setup with a sticker. See **Applying the Trailer Reverse Aid Sticker** (page 390). If your vehicle does not support the sticker option, the touchscreen instructs you to install the sensor again.

Trailer Reverse Guidance

Why does the system not detect a sensor?

- There could be an issue with the connection. Make sure that the 12-way connector is fully inserted into the 12-way socket, that the red rubber seal is not visible when the connector is fully inserted and that the wiring harness sensor connection is fully inserted at the trailer sensor.
- The wiring harness could be damaged. Check for damaged wiring between the 12-way connector and the trailer sensor.
- There could be multiple sensors connected to your vehicle. Make sure only one sensor is connected at a time.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sensor?

- The trailer length could be outside the allowed range. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m).
- The road surface could be too rough or bumpy. Try calibrating the system on a smoother road surface, such as an open parking lot.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

What does it mean if the system does not detect a trailer when configured with a sensor?

- Verify that you properly connected the sensor. See **Trailer Sensor Installation** (page 391). Repeat calibration on a different route if you have verified sensor installation.

What if I want to use a sensor for the trailer instead of a sticker?

- Install the sensor and connect the sensor wiring before adding the new trailer to the system. You must connect the sensor before you add the trailer. If your vehicle did not come with a sensor, you can purchase one from your authorized dealer.

TRAILER REVERSE GUIDANCE VIDEOS

[*Pro Trailer Back-Up Assist with Trailer Reverse Guidance*](#)

Off-Road Driving

BASIC OFF-ROAD DRIVING TECHNIQUES

Off-road Driving Hints

Before taking your vehicle off-roading, perform a basic inspection to make sure your vehicle is in good working condition.

We recommend that you always use at least two vehicles while off-roading. The buddy system helps make sure that help is close at hand should a vehicle become stuck or damaged. It is also wise to take supplies such as a first aid kit, water, tow strap and cell phone with you.

The following are hints for safe off-road driving:

- Steer, brake and accelerate in a smooth controlled manner. Avoid jerky, unsteady movements.
- Look ahead on your route noting upcoming obstacles, or any other factors that may indicate a change in available traction and adjust the vehicle speed and route accordingly.
- If the front or rear suspension is bottoming out, or you encounter excessive contact with the skid plates, reduce the vehicle speed to avoid potential damage to your vehicle.
- We recommend that you use vehicle communication, such as, turn signals, brake lights, and hazard flashers to alert other drivers of what you intend to do next, and of obstacles that could cause potential vehicle damage.

- Always keep available ground clearance in mind and pick a route that minimizes the risk of catching the underside of the vehicle on an obstacle.
- When negotiating low speed obstacles, applying light brake pressure in conjunction with the throttle helps prevent your vehicle from jerking and allows you to negotiate the obstacle in a more controlled manner.

Crossing Obstacles

- Review the path ahead before attempting to cross an obstacle. It is best if you view the obstacle from outside your vehicle so that you have a good understanding of terrain conditions both in front of and behind the obstacle.
- Approach obstacles slowly.
- If you cannot avoid a large obstacle such as a rock, choose a path that places the rock directly under the tire rather than the undercarriage of your vehicle. This helps prevent damage to your vehicle.
- Cross ditches and washouts at a 45° angle, allowing each wheel to independently cross the obstacle.

Climbing A Hill



WARNING: Extreme care should be used when steering the vehicle in reverse down a slope so as not to cause the vehicle to swerve out of control.

Do not drive over the crest of a hill without seeing what conditions are on the other side. Do not drive in reverse over a hill without the aid of an observer.

Off-Road Driving

- Always attempt to climb a steep hill along the fall line of the slope and not diagonally.
- If the vehicle is unable to make it up the hill, do not attempt to turn back down the slope. Slowly back down in reverse.

Note: Avoid turning on steep slopes or hills. You could lose traction, slip sideways or a possible vehicle roll over.

Driving Over Rocks and Gravel

Never attempt to straddle a rock that is large enough to strike your axles or undercarriage. Leave a generous gap between your vehicle and other vehicles to minimize the risk of damage. Avoid dust clouds as they reduce visibility.

DRIVING THROUGH WATER LIMITATIONS



WARNING: Do not attempt to cross a deep, fast flowing body of water. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Determine the depth and speed of the current before attempting a water crossing. As the water depth increases, reduce your vehicle speed to avoid potential vehicle damage.

The key to a safe crossing is the water depth, current and bottom of the water's condition. On soft bottoms, the vehicle sinks in, effectively increasing the water level on the vehicle. Make sure to consider this when determining the depth of water. Be aware that obstacles and debris may be beneath the water's surface.

Note: Cross flowing water at an angle heading slightly upstream.

Note: Tread lightly and avoid damage to the environment.

Drive slowly when crossing water. Start very slowly when entering, then build momentum. Proceed with a constant slow speed lightly pressing on the accelerator. Ease off the accelerator as you reach the other side to diminish the front wave. Apply the accelerator slowly and as necessary to climb out of the other side

Note: Do not try to accelerate through the water crossing.

When driving too fast in water or through deep water, the electric motor, transmission, transfer case, axles, electrical components or vehicle interior could ingest water. Muddy waters can reduce the cooling system effectiveness by depositing debris into the radiator. The vehicle warranty does not cover water damage.

Note: When you are driving through water do not exceed 4 mph (6.4 km/h)

Never stop or power down the vehicle when crossing deep water unless your vehicle ingested water into the electric motor. If the electric motor stalls, do not attempt to restart it. Keep the doors fully closed during a water crossing. Take extra care crossing any type of water. Do not drive into water unless necessary. Only drive through areas that are designated and approved. Determine exit points that are downstream of your entry point to allow for drifting. If there are other vehicles ahead, wait until they have left the water. Unsettled water can make a safe passage more challenging.

Off-Road Driving

High currents even in shallow water can wash the dirt out from around your tires or push your vehicle across slippery rocks or surfaces. Never attempt to cross flowing water that is deeper than your vehicle's ground clearance. Even in low currents your vehicle's body surface area can be pushed downstream and out of control. Do not cross any body of water that is fast flowing and rising, wait for the flow rate to reduce.

Vehicles used to cross water regularly should be periodically inspected for signs of water ingestion in all of the vehicle's fluids. If water is found inside your vehicle fluids, service your vehicle or see an authorized dealer.

After driving through water and as soon as it is safe to do so, check the brakes, horn, lights, and steering wheel to make sure everything is still in working order.

WATER WADING



WARNING: Do not attempt to cross a deep, fast flowing body of water. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

As the water depth increases, you must reduce your vehicle speed to avoid potential vehicle damage.



- Always determine the depth before attempting a water crossing. Never drive through water that is higher than the bottom of the wheel hubs.
- Slowly proceed and avoid splashing water any more than is necessary.
- Be aware that obstacles and debris may be beneath the water's surface.
- Keep the doors fully closed during the water crossing.
- After driving through water and as soon as it is safe to do so, check the brakes, horn, lights, and steering wheel to confirm those systems are properly functioning.

AFTER DRIVING YOUR VEHICLE OFF-ROAD



WARNING: After off-road use, before returning to the road, check the wheels and tires for damage. Off-road use may cause damage to your wheels and tires that can lead to tire failure, loss of vehicle control, serious injury or death.

Off-Road Driving



WARNING: Always re-inflate tires to recommended tire pressures before the vehicle is operated on-road. The recommended pressure is located on the tire label or safety certification label, located on the B-pillar, inside the driver's door.

After driving off-road check for damage to your vehicle and, if necessary, have your vehicle fixed as soon as possible. Inspect the underbody of your vehicle by checking tires, body structure, steering, suspension for damage.

Check the radiator for mud and debris and clean as needed.

Remove accumulations of plants or brush. These things could be a fire hazard or hide damage to the brake hoses.

With the vehicle off, use a low pressure hose to wash away mud and fine debris. You may need to reach past the active grille shutters to remove larger debris.

If you experience unusual vibration after driving in mud, slush or similar conditions, check the wheels for impacted material. Impacted material can cause vibrations while driving and wheel imbalance. Remove the material to resolve the problem.

Driving Hints

BREAKING-IN

Your vehicle requires a break-in period. For the first 1,000 mi (1,600 km), avoid driving at high speeds, heavy braking, aggressive shifting or using your vehicle to tow. During this time, your vehicle may exhibit some unusual driving characteristics.

DRIVING IN COLD WEATHER

The functional operation of some components and systems can be affected at temperatures below approximately -13°F (-25°C).

Driving on Snow and Ice



WARNING: If you are driving in slippery conditions that require tire chains or cables, then it is critical that you drive cautiously. Keep speeds down, allow for longer stopping distances and avoid aggressive steering to reduce the chances of a loss of vehicle control which can lead to serious injury or death. If the rear end of your vehicle slides while cornering, steer in the direction of the slide until you regain control of your vehicle.

On ice and snow, you should drive more slowly than usual. Your vehicle has a four wheel anti-lock brake system, do not pump the brake pedal. See **Anti-Lock Braking System Limitations** (page 237).

In snow and ice, all-wheel drive vehicles have advantages over two-wheel drive vehicles but can still skid. When driving on snowy or icy roads, should you start to slide, turn the steering wheel in the direction of the slide until you regain control.

On snow and ice, avoid suddenly applying power and avoid quick change of direction. Apply the accelerator slowly and steadily when starting from a stop.

Avoid sudden braking. An all-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in snow and ice. However, an all-wheel drive vehicle will not stop any faster, as braking occurs at all four wheels. Do not become overconfident to road conditions.

ELECTRIC VEHICLE

MAXIMIZING YOUR DRIVING RANGE

Driving in Cold Weather

Keep your vehicle charged before heading out into cold weather.

Use the heated seats and steering wheel for comfort along with moderate cabin temperature and fan settings to reduce energy needed for climate control.

Preconditioning Your Vehicle

You can precondition your vehicle by using the departure and comfort settings to warm or cool the cabin and the high voltage battery when you have your vehicle plugged in. By using energy from the charging source prior to your departure, the system can manage the battery temperature for the best driving performance and use less energy for heating or cooling the cabin at the start of your drive. This helps maximize your driving range. See **Charging Settings** (page 212).

Note: You can also access departure and comfort settings using the FordPass app.

Note: Lower cabin temperature settings on the climate control system results in better trip range.

Driving Hints

Parking Your Vehicle

At temperatures just above the freezing point and lower, plug your vehicle in when not in use to maintain high voltage battery performance.

When possible park your vehicle under a covered area or in a garage. This helps to moderate temperatures which affect the performance of the high voltage battery and requires energy to heat or cool the cabin.

Driving Style

Range is reduced when driving aggressively or at consistently high speeds. Aggressive driving for extended periods could also result in reducing your battery's efficiency and lifespan. Use the trip application on your touchscreen to see your driving scores. See **Trip Data** (page 134).

FLOOR MATS

WARNING: Use a floor mat designed to fit the footwell of your vehicle that does not obstruct the pedal area. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Pedals that cannot move freely can cause loss of vehicle control and increase the risk of serious personal injury.

WARNING: Secure the floor mat to both retention devices so that it cannot slip out of position and interfere with the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Do not place additional floor mats or any other covering on top of the original floor mats. This could result in the floor mat interfering with the operation of the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

WARNING: Always make sure that objects cannot fall into the driver foot well while your vehicle is moving. Objects that are loose can become trapped under the pedals causing a loss of vehicle control.



To install floor mats that have eyelets, position the floor mat eyelet over the retention post and press down to lock in position. Repeat for all eyelets on the floor mat.

To remove the floor mats, reverse the installation procedure.

Note: Regularly check the floor mats to make sure they are secure.

Crash and Breakdown Information

ROADSIDE ASSISTANCE

Vehicles Sold in the United States: Getting Roadside Assistance

If you have a vehicle concern, Ford Motor Company offers a complimentary roadside assistance program. This program is separate from the New Vehicle Limited Warranty.

The service is available:

- 24 hours a day, seven days a week.
- For the coverage period supplied with your vehicle.

Knowing your vehicle's VIN, mileage and your specific location gets help to you faster.

Roadside Assistance covers:

- A flat tire change with a good spare — except for vehicles supplied with a tire inflation kit.
- 12 V battery jump start.
- Lock-out assistance (key replacement cost is the customer's responsibility).
- In the event your vehicle's high-voltage battery does not have enough power to move, you can choose where you would like your vehicle towed (within a 50 mi (80 km) radius):
 - EV Certified Ford or Lincoln Dealer.
 - Nearest public charger.
 - Your home residence.
- Winch out — available within 100 ft (30 m) of a paved or county maintained road, no recoveries.

- Towing — independent service contractors, if not prohibited by state, local or municipal law, shall tow Ford eligible vehicles to an authorized dealer within 50 mi (80 km) of the disablement location or to the nearest authorized dealer. If a member requests a tow to an authorized dealer that is more than 50 mi (80 km) from the disablement location, the member shall be responsible for any mileage costs in excess of 50 mi (80 km). Warranty towing, non-warranty towing and collision towing are available.
- Roadside Assistance includes up to \$200 for a towed trailer if the disabled eligible vehicle requires service at the nearest authorized dealer. If the towing vehicle is operational but the trailer is not, then the trailer does not qualify for any roadside services.

Vehicles Sold in the United States: Using Roadside Assistance

United States vehicle customers who require Roadside Assistance, call 1-800-241-3673.

If you need to arrange roadside assistance on your own, Ford Motor Company reimburses a reasonable amount for towing to the nearest dealership within 50 mi (80 km). To obtain reimbursement information, United States vehicle customers call 1-800-241-3673. Customers need to submit their original receipts.

Vehicles Sold in Canada: Getting Roadside Assistance

If you have a vehicle concern, Ford Motor Company of Canada, Limited offers a complimentary roadside assistance program. This program is eligible within Canada or the continental United States.

The service is available 24 hours a day, seven days a week.

Crash and Breakdown Information

This program is separate from the New Vehicle Limited Warranty, but the coverage is concurrent with the powertrain coverage period of your vehicle. Canadian roadside coverage and benefits may differ from the U.S. coverage. For complete details, see your Warranty Guide at www.ford.com/support/warranty/.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services. For more information, scan here:



If you require more information, please call us in Canada at 1-800-665-2006, or visit our website at www.ford.ca.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call
1-800-665-2006 (Canada)
1-800-241-3673 (United States)

HIGH VOLTAGE BATTERY VEHICLE PRECAUTIONS

In the event of damage or fire involving an electric vehicle or hybrid-electric vehicle:

- Assume the high-voltage battery and associated components are energized and fully charged.
- Physical damage to the vehicle or high-voltage battery could result in immediate or delayed release of toxic, flammable gases and fire.

Crashes

A crash or impact significant enough to require an emergency response for conventional vehicles would also require the same response for an electric or hybrid-electric vehicle.

If Possible:

1. Move your vehicle to a safe, nearby location and remain on the scene.
2. Roll down the windows before you switch your vehicle off.
3. Place your vehicle in park (P), apply the parking brake, switch off the vehicle, turn on the hazard flashers and move the key at least 16 ft (5 m) away from the vehicle.

Always:

- Call emergency assistance if needed and advise that an electric or hybrid-electric vehicle is involved.
- Avoid contact with leaking fluids and gases, and remain out of the way of oncoming traffic until emergency responders arrive.
- When emergency responders arrive, tell them that the vehicle involved is an electric vehicle or hybrid-electric vehicle.

Crash and Breakdown Information

Fires

As with any vehicle, call emergency assistance immediately if you see sparks, smoke or flames coming from the vehicle. Remain a safe distance from the vehicle and try to stay clear of the smoke.

1. Exit the vehicle immediately.
2. Advise emergency assistance that an electric or hybrid-electric vehicle is involved.
3. Never attempt to extinguish an electric vehicle fire or move a vehicle that is on fire.
4. As with any vehicle fire, do not inhale smoke, vapors or gas from the vehicle, as they may be hazardous.

Post-Incident

1. Do not store a severely damaged vehicle with a lithium-ion battery inside a structure or within 50 ft (15 m) of any structure or vehicle.
2. Make sure that passenger and luggage compartments remain ventilated.
3. As with any vehicle, call emergency assistance immediately if you see sparks, smoke or flames coming from the vehicle.

SWITCHING THE HAZARD FLASHERS ON AND OFF



The hazard flasher button is on the instrument panel. Press the button to switch the hazard flashers on if your vehicle is creating a safety hazard for other road users.

When you switch the hazard flashers on, all front and rear direction indicators flash.

Note: The hazard flashers operate when the ignition is in any position, or if the key is not in the ignition. The battery loses charge and could have insufficient power to restart your vehicle.

Press the button again to switch them off.

JUMP STARTING THE VEHICLE

JUMP STARTING PRECAUTIONS



WARNING: Connect batteries with only the same nominal voltage.



WARNING: Use only adequately sized cables with insulated clamps.

Note: This procedure is only for the 12 volt under hood battery.

Note: Your vehicle has a 12 volt battery that is easily accessible under the hood. The 12 volt battery controls the switches and contacts that engage the high voltage battery. Do not jump start the high voltage battery using a standard 12 volt battery. Tow your vehicle to an authorized dealer if the high voltage battery does not accept a regular charge.

Note: Do not attempt to push start your vehicle. You could cause transmission damage.

Note: Do not disconnect the 12 volt battery from your vehicle electrical system.

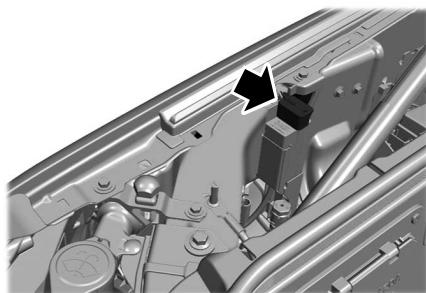
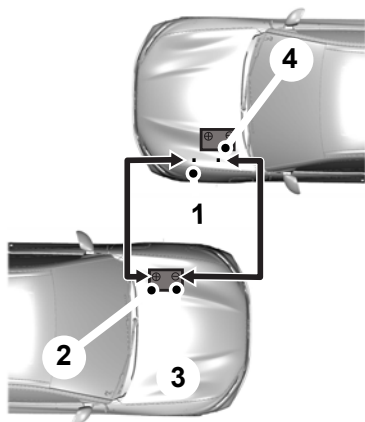
PREPARING THE VEHICLE

Park the booster vehicle close to the hood of the disabled vehicle, making sure the two vehicles do not touch.

Crash and Breakdown Information

To Connect the Booster Cables

WARNING: Do not connect the negative jumper cable to any other part of your vehicle. Use the ground point.

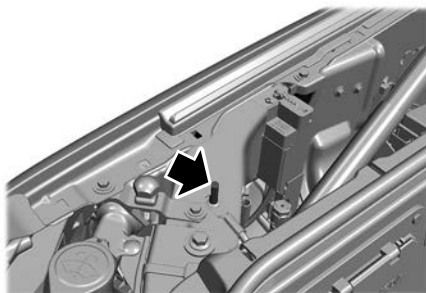


3. Remove the red cap. Connect the positive (+) jumper cable to the positive (+) jump point of the discharged battery vehicle.
4. Connect the other end of the positive (+) jumper cable to the positive (+) terminal of the booster vehicle battery.
5. Connect the negative (-) jumper cable to the negative (-) terminal of the booster vehicle battery.

Note: Make sure that the cables are clear of any moving parts.



1. Locate the jumper cable symbols on the right-hand side luggage compartment cover.
2. Remove the cover. See **Installing and Removing the Luggage Compartment Cover** (page 346).



6. Make the final connection of the negative (-) jumper cable to the negative (-) ground point of the discharged battery vehicle.

Crash and Breakdown Information

JUMP STARTING THE VEHICLE

To Start Your Vehicle

1. Run the engine of the booster vehicle at a moderately high speed.
2. Move the transmission selector lever of the low charge vehicle to park (P).
3. Switch on the ready to drive mode. See **Starting the Vehicle** (page 189).
4. Run both vehicles for a minimum of three minutes before disconnecting the cables.

Note: Do not switch the headlamps on when disconnecting the cables. The peak voltage could damage the bulbs.

Disconnect the cables in the reverse order.

POST-CRASH ALERT SYSTEM

WHAT IS THE POST-CRASH ALERT SYSTEM

The system helps draw attention to your vehicle in the event of a serious impact.

HOW DOES THE POST-CRASH ALERT SYSTEM WORK

The system is designed to turn the hazard flashers on, turn the courtesy lamps on, intermittently sound the horn and unlock all doors in the event of a serious impact that deploys an airbag or the seatbelt pretensioners.

POST-CRASH ALERT SYSTEM LIMITATIONS

Depending on applicable laws in the country your vehicle was built for, the horn does not sound in the event of a serious impact.

SWITCHING THE POST-CRASH ALERT SYSTEM OFF

Press the hazard flasher switch, the unlock button on the remote control, the panic button on the remote control or cycle the ignition to switch the system off.

Note: The alert turns off when the vehicle battery runs out of charge.

POST-COLLISION BRAKING

How Does Post-Collision Braking Work

In the event of a moderate to severe crash, the braking system reduces the vehicle's speed to prevent or reduce the impact of a potential secondary crash.

Post-Collision Braking Limitations

Post-collision braking does not activate if any of the following occur:

- The anti-lock braking system is damaged during the collision.
- Electronic stability control is disabled.

Overriding Post-Collision Braking

You can override post-collision braking by pressing the brake or accelerator pedal.

Post-Collision Braking Indicators



It flashes when a post-collision braking event is occurring.

AUTOMATIC CRASH SHUTOFF

WHAT IS AUTOMATIC CRASH SHUTOFF

The system deactivates the high voltage system in the event of a moderate or severe crash.

Crash and Breakdown Information

RECOVERY TOWING

ACCESSING THE FRONT TOWING POINT



WARNING: Using recovery hooks is dangerous and should only be done by a person familiar with proper vehicle recovery safety practices. Improper use of recovery hooks may cause hook failure or separation from the vehicle and could result in serious injury or death.



WARNING: Slowly remove the slack from the recovery strap prior to pulling. Failure to do so can introduce significantly higher loads which can cause the recovery hooks to break off, or the recovery strap to fail which can cause serious injury or death.



WARNING: Never link two straps together with a clevis pin. These heavy metal objects could become projectiles if the strap breaks and can cause serious injury or death.



WARNING: Switch the ignition off before removing the recovery hook. Failure to do so could result in personal injury.



WARNING: The recovery hook can become hot. Let the recovery hook cool down before removing it. Failure to do so could result in personal injury.

Your vehicle has frame-mounted front recovery hooks.

Note: Do not apply a load to the recovery hooks that is greater than the gross vehicle weight rating of your vehicle.

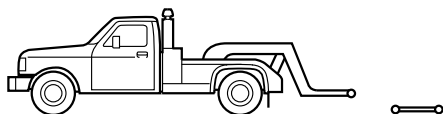
Before using recovery hooks:

- Make sure all attaching points are secure and capable of withstanding the applied load.
- Do not use chains, cables or tow straps with metal hook ends.
- Only use recovery straps that have a minimum breaking strength two to three times the gross vehicle weight of the stuck vehicle.
- Make sure the recovery strap is in good condition and free of visible cuts, tears or damage.
- Use a damper device such as a tarp, heavy blanket or piece of carpet, and place it over the recovery strap to help absorb the energy in the event the strap breaks.
- Make sure the stuck vehicle is not loaded heavier than its gross vehicle weight rating specified on the certification label.
- Align the tow vehicle and stuck vehicle in a straight line, within 10 degrees.
- Keep bystanders to the sides of the vehicle, at a distance of at least twice the length of the recovery strap. This helps avoid injury from the hazard of a recovery hook or strap breaking, or a vehicle lurching into their path.

Note: Use towing equipment that is properly rated for your vehicle. Always carefully follow the instructions and warnings provided by the equipment manufacturer.

Crash and Breakdown Information

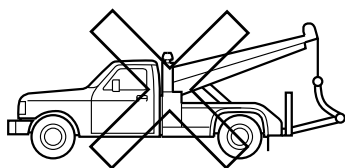
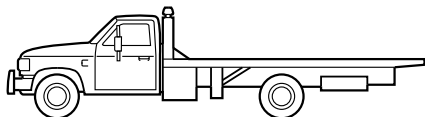
TRANSPORTING THE VEHICLE



All-wheel or four-wheel drive vehicles require that all wheels be off the ground using a wheel lift and dollies or flatbed equipment. This prevents damage to the transmission and drive system.

Note: You need to switch on the ignition to unlock the steering.

Note: Make sure you check the steering column before towing. It could lock if the battery is dead.



If you need to tow your vehicle, contact a professional towing service or your roadside assistance service provider.

Your manufacturer produces a towing manual for all authorized tow truck operators. Have your tow truck operator refer to this manual for proper hook-up and towing procedures.

We recommend the use of a wheel lift and dollies or flatbed equipment to tow your vehicle. Vehicle damage could occur if towed incorrectly, or by any other means.

Front-wheel and rear-wheel drive vehicles must have their designated drive wheels off the ground regardless of towing direction. Use tow dollies to prevent damage to the transmission.

Towing Your Vehicle

TOWING YOUR VEHICLE PRECAUTIONS

Use the following guidelines when towing your vehicle. Failure to follow this instruction could result in vehicle damage not covered by the vehicle warranty.

Note: Make sure you properly secure your vehicle to the tow vehicle.

Note: If you are unsure of the vehicle's configuration, contact an authorized dealer.

RECREATIONALLY TOWING YOUR VEHICLE

You cannot recreational tow your vehicle with all wheels on the ground because vehicle or electric drive motor damage could occur. You must recreational tow your vehicle with all four wheels off the ground, such as when using a car-hauling trailer.

EMERGENCY TOWING - VEHICLES WITH: 12 INCH SCREEN

If your vehicle becomes inoperable without access to wheel dollies or a vehicle transport trailer, it can be flat-towed with all wheels on the ground, under the following conditions:

- Your vehicle is facing forward for towing in a forward direction.
- You switch Emergency Tow on.
- Maximum speed is 35 mph (56 km/h).
- Maximum distance is 50 mi (80 km).

Switching Emergency Tow On

1. Properly secure your vehicle to the tow vehicle.

2. Switch your vehicle on to accessory mode. See **Starting and Powering Off** (page 189).
3. Apply the parking brake.
4. Press **Settings**.
5. Press **Vehicle**.
6. Press and hold Emergency Tow until a confirmation message appears on the touchscreen.
7. Press and hold the brake pedal.
8. Shift into neutral (N).

Note: A confirmation message appears in the instrument cluster.

Note: Power is required for this procedure and requires the 12V battery to be charged.

Switching Emergency Tow Off

1. Switch your vehicle on.
2. Press and hold the brake pedal.
3. Shift into park (P). A message displays in the instrument cluster and park (P) displays in the instrument cluster and on the shifter.

EMERGENCY TOWING - VEHICLES WITH: 15 INCH SCREEN

If your vehicle becomes inoperable without access to wheel dollies or a vehicle transport trailer, it can be flat-towed with all wheels on the ground, under the following conditions:

- Your vehicle is facing forward for towing in a forward direction.
- You switch Emergency Tow on.
- Maximum speed is 35 mph (56 km/h).
- Maximum distance is 50 mi (80 km).

Towing Your Vehicle

Switching Emergency Tow On

1. Properly secure your vehicle to the tow vehicle.
2. Switching your vehicle on to accessory mode. See **Starting and Powering Off** (page 189).
3. Apply the parking brake.
4. From the settings menu, press Vehicle. See **Center Display** (page 520).
5. Press and hold Emergency Tow until a confirmation message appears on the touchscreen.
6. Press and hold the brake pedal.

7. Shift into neutral (N).
8. Release the parking brake.
9. Switch your vehicle off.

Note: *Power is required for this procedure and requires the 12V battery to be charged.*

Switching Emergency Tow Off

1. Switch your vehicle on.
2. Press and hold the brake pedal.
3. Shift into park (P). A message displays in the instrument cluster and park (P) displays in the instrument cluster and on the shifter.

TOWING YOUR VEHICLE – TROUBLESHOOTING

TOWING YOUR VEHICLE – INFORMATION MESSAGES

Message	Description
Emergency Tow Remove Park Brake for Towing	Displays to remind you to release the parking brake to emergency tow your vehicle.
Emergency Tow Disengaged	Displays when emergency tow is off.
Emergency Tow Engaged Turn Ignition Off for Towing	Displays to remind you to switch off the vehicle to emergency tow your vehicle.
Emergency tow engaged Depress Brake and Select Park to Exit Neutral Tow	Displays to remind you that emergency towing is active. To exit emergency towing, shift to park (P).

Fuses

FUSE PRECAUTIONS



WARNING: Always disconnect the battery before servicing high current fuses.



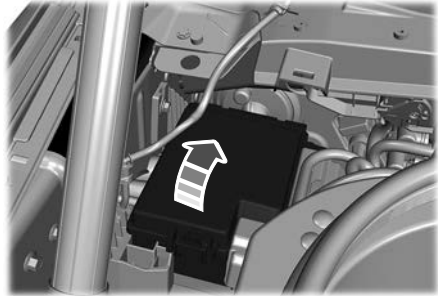
WARNING: To reduce risk of electrical shock, always replace the cover to the power distribution box before reconnecting the battery or refilling fluid reservoirs.



WARNING: Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.

ACCESSING THE UNDER HOOD FUSE BOX

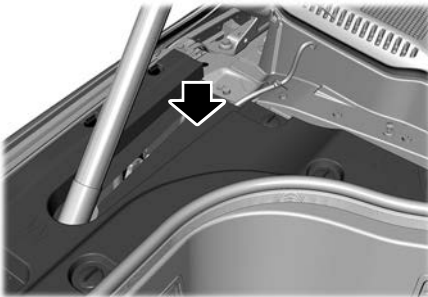
1. Remove the front luggage compartment cover. See **Installing and Removing the Luggage Compartment Cover** (page 346).



2. Remove the top cover.

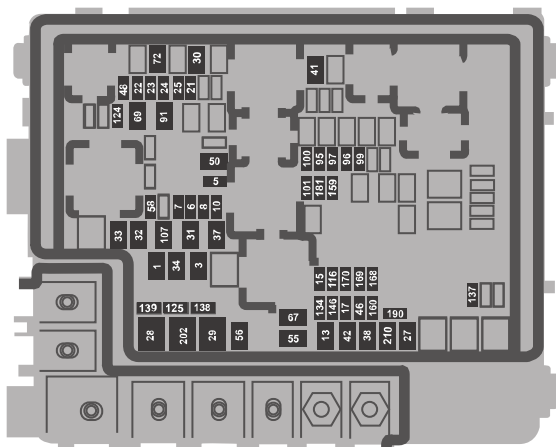
UNDER HOOD FUSE BOX

LOCATING THE UNDER HOOD FUSE BOX



Fuses

IDENTIFYING THE FUSES IN THE UNDER HOOD FUSE BOX



Item	Rating	Protected Component
1	40 A	Body control module.
3	40 A	Body control module.
5	5 A	Primary drive control module. Secondary drive control module.
6	25 A	Powertrain control module.
7	20 A	Powertrain control module heater cooling pump.
8	20 A	A/C control module. Active grille shutter. Front bumper valance motor. Electric fan relay coil.
10	10 A	Powertrain control module.
13	40 A	Blower motor.
15	25 A	Horn.

Fuses

Item	Rating	Protected Component
17	5 A	Charge port status indicator.
21	10 A	Not used (spare).
22	10 A	Electronic power assist steering module.
23	10 A	Anti-lock brake system module.
24	10 A	Primary drive control module. Secondary drive control module. Powertrain control module.
25	10 A	Trailer camera module. Trailer tire pressure monitoring system. Trailer sway control.
27	25 A	Primary drive control module fluid pump.
28	50 A	Anti-lock brake system module.
29	50 A	Anti-lock brake system module.
30	40 A	Driver seat module.
31	30 A	Passenger power seat.
32	20 A	Power point.
33	20 A	Not used (spare).
34	20 A	Auxiliary power point.
37	30 A	Power tailgate module.
38	40 A	Climate control module.
41	25 A	Heated rear window.
42	30 A	Trailer brake control module.
46	10 A	Battery charger control module.

Fuses

Item	Rating	Protected Component
48	20 A	Rear heated seat module.
50	40 A	Heated backlight.
55	30 A	Trailer tow park lamps.
56	20 A	Trailer tow stoplamps.
58	10 A	Trailer tow backup lamps.
67	25 A	Secondary drive control module fluid pump.
69	30 A	Front wiper motor.
72	40 A	Front trunk module.
91	20 A	Trailer tow lighting module.
95	15 A	Primary drive control module.
96	20 A	Coolant pump.
97	10 A	A/C pressure and temperature sensor. High voltage battery cooling module.
99	15 A	Secondary drive control module. High voltage positive temperature coefficient heater.
100	25 A	Left-hand headlamp.
101	25 A	Right-hand headlamp.
107	30 A	Trailer tow lighting module.
116	10 A	Second battery charger control module.
124	5 A	Rain sensor.
125	10 A	USB smart charger 1. USB smart charger 2.
134	25 A	Driver multi-contour seat.

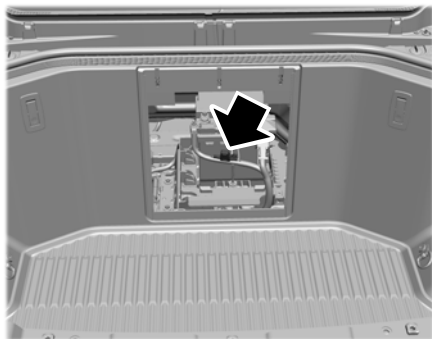
Fuses

Item	Rating	Protected Component
		Passenger multi-contour seat.
137	20 A	Advanced driver assistance system module. High mounted stoplamp rear video camera.
138	10 A	Tailgate release solenoid.
139	5 A	USB smart charger 3.
146	15 A	Battery energy control module.
159	5 A	Direct current/direct current converter.
160	10 A	Smart datalink connector.
168	15 A	Battery energy control module. Pedestrian alert.
169	20 A	Coolant pump.
170	20 A	High voltage battery coolant pump.
181	5 A	Headlamp control module.
190	5 A	Not used (spare).
202	60 A	Body control module.
210	30 A	Body control module.

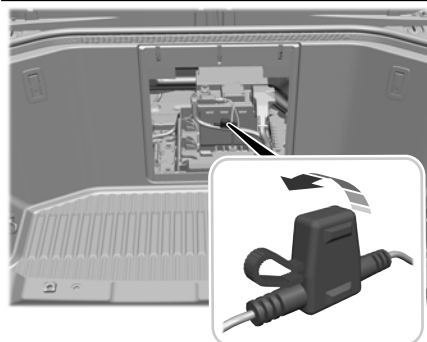
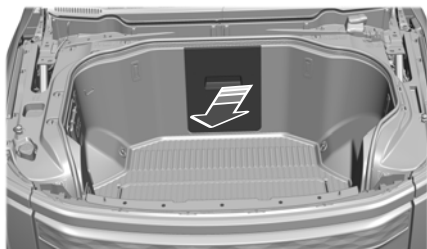
Fuses

BATTERY FUSE BOX

LOCATING THE BATTERY FUSE BOX

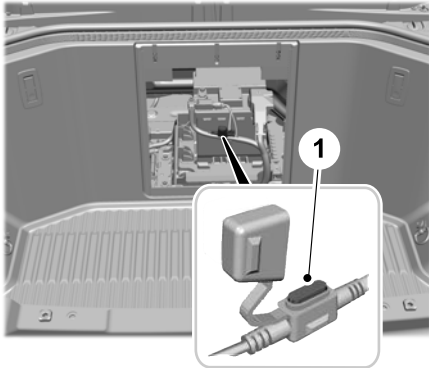


ACCESSING THE BATTERY FUSE BOX



Fuses

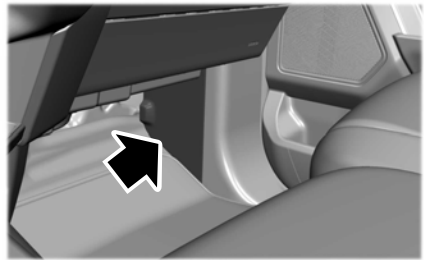
IDENTIFYING THE FUSES IN THE BATTERY FUSE BOX



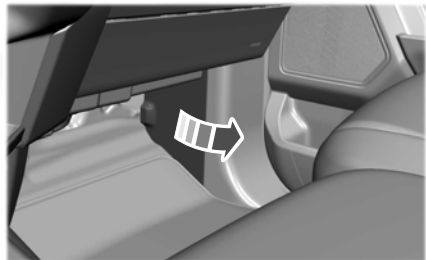
Item	Rating	Protected Component
1	3 A	Battery monitoring system.

BODY CONTROL MODULE FUSE BOX

LOCATING THE BODY CONTROL MODULE FUSE BOX

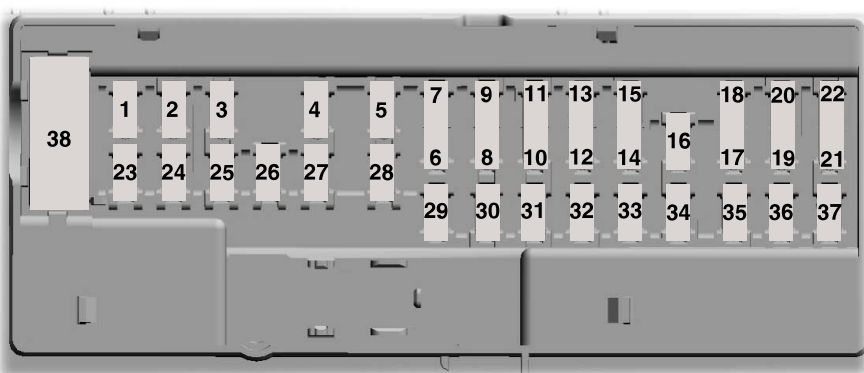


ACCESSING THE BODY CONTROL MODULE FUSE BOX



Fuses

IDENTIFYING THE FUSES IN THE BODY CONTROL MODULE FUSE BOX



Item	Rating	Protected Component
1	—	Not used.
2	10 A	Driver window switch - delayed accessory feed. Moonroof. Sliding backglass switch.
3	7.5 A	Wireless accessory charging module.
4	20 A	Not used (spare).
5	—	Not used.
6	10 A	Driver window switch - powered at all times.
7	10 A	Gearshift module.
8	5 A	Telematics control module. Power tailgate control module.
9	5 A	Inclination sensor.

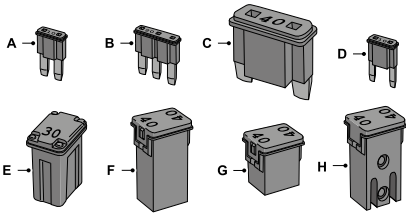
Fuses

Item	Rating	Protected Component
10	—	Not used.
11	—	Not used.
12	7.5 A	Climate control module.
13	7.5 A	Instrument cluster. Steering column control module.
14	15 A	Frunk module.
15	15 A	Integrated control module. Accessory protocol interface module.
16	—	Not used.
17	7.5 A	Not used (spare).
18	7.5 A	Not used (spare).
19	5 A	Headlamp switch. Bluetooth low energy module.
20	5 A	Start switch.
21	5 A	Trailer brake switch.
22	5 A	Not used (spare).
23	30 A	Driver door control module.
24	30 A	Moonroof. Sunshade module.
25	20 A	Not used (spare).
26	30 A	Passenger door control module.
27	30 A	Not used (spare).
28	30 A	Amplifier.
29	15 A	Adjustable pedal switch. 12" display. 15" display.
30	5 A	Not used (spare).

Fuses

Item	Rating	Protected Component
31	10 A	Driver status monitor. Radio transceiver module.
32	20 A	Radio Enhanced central gateway.
33	—	Not used.
34	30 A	Run/start relay.
35	5 A	Instrument panel switch pack. 15" display.
36	15 A	Rear heated seat module. Steering column control module. Auto-dimming mirror.
37	20 A	Not used (spare).
38	30A Circuit Breaker	Rear window switches.

IDENTIFYING FUSE TYPES



- A Micro 2.
- B Micro 3.
- C Maxi.
- D Mini.
- E M Case.
- F J Case.

- G J Case Low Profile.
- H Slotted M Case.

FUSES – TROUBLESHOOTING

FUSES – FREQUENTLY ASKED QUESTIONS

- When do I need to check a fuse?**
- If electrical components in the vehicle are not working.
- When do I need to replace a fuse?**
- If a fuse has blown.
- How do I identify a blown fuse?**
- You can identify a blown fuse by a broken wire within the fuse.

Maintenance

MAINTENANCE PRECAUTIONS

Have your vehicle serviced regularly to help maintain its roadworthiness and resale value. There is a large network of authorized dealers that are there to help you with their professional servicing expertise. We believe that their specially trained technicians are best qualified to service your vehicle properly and expertly. They are supported by a wide range of highly specialized tools developed specifically for servicing your vehicle.

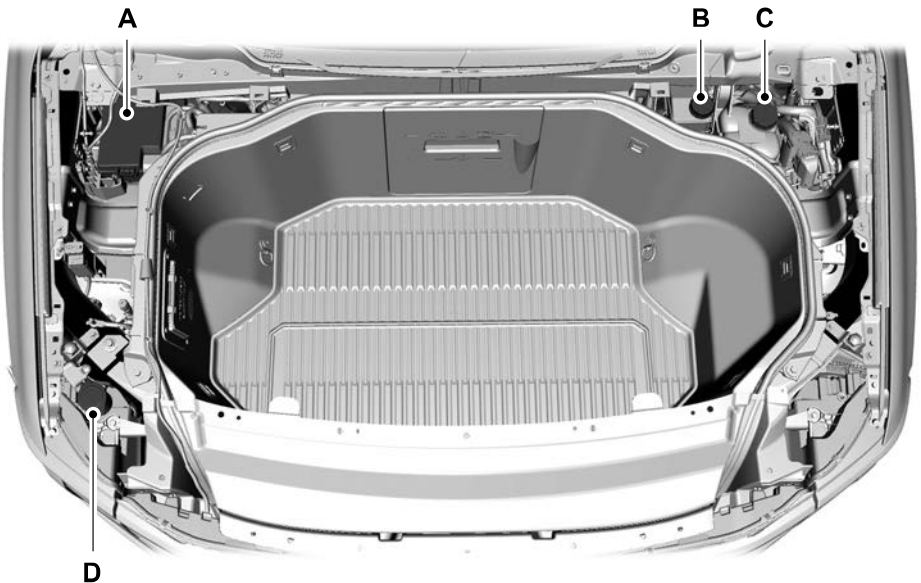
If your vehicle requires professional service, an authorized dealer can provide the necessary parts and service. Check your warranty information to find out which parts and services are covered.

Use only recommended fluids and service parts conforming to specifications.

OPENING AND CLOSING THE HOOD

See **Opening the Frunk from Inside Your Vehicle** (page 341).

UNDER HOOD OVERVIEW



- A Under hood fuse box. See **Under Hood Fuse Box** (page 416).
- B Brake fluid reservoir. See **Checking the Brake Fluid** (page 237).

Maintenance

- C Motor electronic coolant reservoir. See **Checking the Coolant Level** (page 427).
- D Windshield washer fluid reservoir. See **Adding Washer Fluid** (page 105).

Note: *Some of these components are underneath the luggage compartment cover and cannot be seen unless the cover is removed. See **Installing and Removing the Luggage Compartment Cover** (page 346).*

COOLANT

CHECKING THE COOLANT LEVEL

Your vehicle has a cooling system reservoir. See **Under Hood Overview** (page 426). Remove the luggage compartment driver side beauty cover to access the reservoir. See **Installing and Removing the Luggage Compartment Cover** (page 346).

When the electric motor is cold, check the concentration and level of the coolant at the intervals listed in the scheduled maintenance information. See **Scheduled Maintenance** (page 558).

Maintain coolant concentration within 48% to 50%, which equates to a freeze point between -29--35°F (-34--37°C). Check coolant concentration using a refractometer. We do not recommend the use of hydrometers or coolant test strips for measuring coolant concentration.

ADDING COOLANT



WARNING: Do not remove the coolant reservoir cap when the vehicle is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.



WARNING: Do not add coolant when the vehicle is on or the cooling system is hot. Failure to follow this instruction could result in personal injury.



WARNING: Do not add coolant further than the **MAX** mark.



WARNING: Do not put coolant in the windshield washer reservoir. If sprayed on the windshield, coolant could make it difficult to see through the windshield.



WARNING: Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.

It is very important to use prediluted coolant approved to the correct specification in order to avoid plugging the small passageways in the electric motor cooling system. See **Cooling System Capacity and Specification** (page 429).

Maintenance

Do not mix different colors or types of coolant in your vehicle. Mixing of coolants or using an incorrect coolant may harm the electric motor or cooling system components and may cause damage that the vehicle warranty may not cover.

Note: *Automotive fluids are not interchangeable.*

Note: *Do not use stop leak pellets, cooling system sealants, or non-specified additives as they can cause damage to the electric motor cooling or heating systems.*

Note: *If prediluted coolant is not available, use the approved concentrated coolant diluting it to 50/50 with distilled water. See **Cooling System Capacity and Specification** (page 429). Using water that has not been deionized could contribute to deposit formation, corrosion and plugging of the small cooling system passageways.*

Note: *Coolants marketed for all makes and models might not meet our specifications and could cause damage to the cooling system. Resulting component damage could void the vehicle warranty.*

If the coolant level is at or below the minimum mark, add prediluted coolant immediately.

To top up the coolant level do the following:

1. Unscrew the cap slowly. Any pressure escapes as you unscrew the cap.
2. Add prediluted coolant approved to the correct specification. See **Cooling System Capacity and Specification** (page 429).
3. Add enough prediluted coolant to reach the correct level.
4. Replace the coolant reservoir cap. Turn the cap clockwise until it contacts the hard stop.

5. Check the coolant level in the coolant reservoir the next few times you drive your vehicle. If necessary, add enough prediluted coolant to bring the coolant level to the correct level.

If you have to add more than 1.1 qt (1 L) of coolant per month, have your vehicle checked as soon as possible. Operating your vehicle with a low level of coolant can result in overheating and possible electric motor damage.

In case of emergency, you can add a large amount of water without coolant in order to reach a vehicle service location. In this instance, have qualified personnel do the following as soon as possible:

1. Drain the cooling system.
2. Chemically clean the coolant system.
3. Refill with coolant.

Water alone, without coolant, can cause damage from corrosion, overheating or freezing.

Do not use the following as a coolant substitute:

- Alcohol.
- Methanol.
- Brine.
- Any coolant mixed with alcohol or methanol antifreeze.

Alcohol and other liquids can cause damage from overheating or freezing.

Do not add extra inhibitors or additives to the coolant. These can be harmful and compromise the corrosion protection of the coolant.

Recycled Coolant

We do not recommend the use of recycled coolant, as an approved recycling process is not yet available.

Maintenance

Dispose of used coolant in an appropriate manner. Follow your community's regulations and standards for recycling and disposing of automotive fluids.

Severe Climates

If you drive in extremely cold climates:

- It may be necessary to increase the coolant concentration above 50%.
- A coolant concentration of 60% provides improved freeze point protection.
- Coolant concentrations above 60% decrease the overheat protection characteristics of the coolant and may cause damage to the electric motor.

If you drive in extremely hot climates:

- You can decrease the coolant concentration to 40%.
- A coolant concentration of 40% provides improved overheat protection.
- Coolant concentrations below 40% decrease the overheat and corrosion protection characteristics of the coolant and may cause damage to the electric motor.

Cooling System

Capacities

Variant	Quantity
Dual Charger, 2.4kW Exportable Power.	17.1 qt (16.2 L)
Dual Charger, 9.6kW Pro Power Onboard.	18.3 qt (17.3 L)
Single Charger, 2.4kW Exportable Power.	15.7 qt (14.9 L)
Single Charger, 9.6kW Pro Power Onboard.	16.8 qt (15.9 L)

CHANGING THE COOLANT

For coolant change, see your authorized dealer.

Changing the coolant is necessary at specific mileage intervals listed in the scheduled maintenance information.

COOLING SYSTEM CAPACITY AND SPECIFICATION

Use coolant that meets the defined specification.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.
- Reduced range.

Maintenance

Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

12V BATTERY

CHANGING THE 12V BATTERY

If the 12 volt battery needs servicing, see your authorized dealer.

CHARGING THE 12V BATTERY

Your vehicle has a high voltage to low voltage energy transfer feature that keeps the 12-volt battery charged by the high voltage battery. If the 12-volt battery level is low, the high voltage battery transfers energy to the 12-volt battery when the vehicle is off.

12-volt battery depletion can still occur if the high voltage battery state of charge is low. See **Preserving Your High Voltage Battery** (page 193).

Always take care not to deep discharge the 12-volt battery as it may cause premature wear.

12V BATTERY – TROUBLESHOOTING

12V BATTERY – WARNING LAMPS



If it illuminates when the green ready to drive indicator is activated, this indicates your vehicle requires service. Have your vehicle checked as soon as possible.

Maintenance

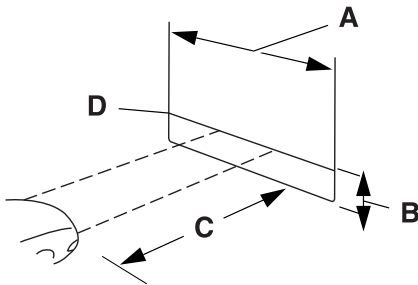
12V BATTERY – INFORMATION MESSAGES

Message	Action
12V Battery Fault Service Soon	Your vehicle has a 12 volt battery problem. We recommend having the battery system checked by an authorized EV dealer.
Electric Range Reduced due to Park/Hazard Lamps On While Vehicle Off	The electric vehicle range is reduced due to the park and/or hazard lamps on while your vehicle was off.
Electrical System Drain Service Required	Your vehicle has an electrical drain within the vehicle. Please check for any after-market devices that could be draining the battery. If none are found, please have your vehicle serviced by an authorized EV dealer.

ADJUSTING THE HEADLAMPS

The headlamps on your vehicle are properly aimed at the assembly plant. If your vehicle has been in an accident, have the alignment of your headlamps checked by an authorized dealer.

Headlamp Aiming Target



- A 8 ft (2.4 m).
- B Center height of lamp to ground (measurement B is relative to vehicle height).

- C 25 ft (7.6 m).
- D Horizontal reference line.

Vertical Aim Set Up

1. Park your vehicle on a level surface about 25 ft (7.6 m) away from a vertical wall or screen.
2. Apply the parking brake.
3. Measure the height from the center of your headlamp to the ground.

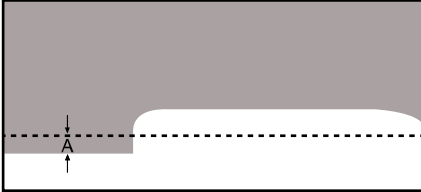
Note: There may be an identifying mark on the lens to help you locate the center of the headlamp low beam light.

4. Mark a horizontal reference line on the wall at the same height as the center of your headlamp that is a minimum of 8 ft (2.4 m) long.
5. Switch the low beam headlamps on and open the hood.
6. On the wall or screen you will observe a flat zone of light located at the top left hand portion of the beam pattern. Reference the image below.

Maintenance

7. If the top edge of the light zone is not 2 in (5 cm) below the horizontal reference line, you need to adjust the headlamp.

Note: To see a clearer light pattern while adjusting one headlamp, block the light from the other headlamp.



Vertical Aim Adjustment

1. Locate the vertical adjuster on each headlamp. Use a screwdriver to turn the adjuster either clockwise or counterclockwise to adjust the vertical aim of the headlamp.
2. Adjust the other headlamp.
3. Close the hood and switch off the headlamps.

EXTERIOR BULBS

EXTERIOR BULB SPECIFICATION CHART

Note: LED lamps are not serviceable. See an authorized dealer if they fail.

INTERIOR BULBS

INTERIOR BULB SPECIFICATION CHART

Your vehicle has LED lamps. These are not serviceable items. See an authorized dealer if they fail.

Vehicle Specifications

MOTORCRAFT PARTS - BATTERY ELECTRIC VEHICLE

Component	Motorcraft Part Number
12 volt battery. ¹	See note below. ²
Cabin air filter.	FP-92
Windshield wiper blade.	WW-2208 (driver side) WW-2208 (passenger side)

¹Configure your vehicle's battery management system to match the replacement battery. Failure to use an appropriate configuration for your battery management system could result in shortened battery life, features not working correctly, or your vehicle not starting. Consult your local dealer or service provider for further details.

² See your dealer for the most current part number.

We recommend Motorcraft parts that are available at your authorized dealer or at www.fordparts.com. We engineer these parts for your vehicle to meet or exceed our specifications. Use of other parts could impact vehicle performance and durability. Your warranty could be void for any damage related to use of other parts.

Vehicle Care

CLEANING PRODUCTS

Materials

For best results, use the following products

or products of equivalent quality:

For additional information and assistance, we recommend that you contact an authorized dealer.

Name	Specification
Motorcraft® Bug and Tar Remover, ZC-42 (U.S. & Canada)	
Motorcraft® Custom Bright Metal Cleaner, ZC-15 (U.S. & Canada)	ESR-M5B194-B
Motorcraft® Detail Wash, ZC-3-A (U.S. & Canada)	ESR-M14P4-A
Motorcraft® Premium Leather and Vinyl Cleaner, ZC-56 (U.S. & Canada)	
Motorcraft® Multi-Purpose Cleaner, CXC-101 (Canada)	
Motorcraft® Premium Windshield Wash Concentrate with Bitterant, ZC-32-B2 (U.S.)	WSS-M14P19-A
Motorcraft® Premium Quality Windshield Washer Fluid, CXC-37-F/M (Canada)	WSS-M14P19-A
Motorcraft® Professional Strength Carpet & Upholstery Cleaner, ZC-54 (U.S. & Canada)	
Motorcraft® Premium Glass Cleaner, CXC-100 (Canada)	ESR-M14P5-A
Motorcraft® Spot and Stain Remover, ZC-14 (U.S.)	
Motorcraft® Ultra-Clear Spray Glass Cleaner, ZC-23 (U.S.)	ESR-M14P5-A
Motorcraft® Wheel and Tire Cleaner, ZC-37-A (U.S. & Canada)	

CLEANING THE EXTERIOR

CLEANING THE EXTERIOR PRECAUTIONS - BATTERY ELECTRIC VEHICLE

Immediately remove additive residuals, bird droppings, insect deposits and road tar. These may damage your vehicle's paintwork or trim over time.

Remove any exterior accessories, for example antennas, before entering a car wash.

Note: *If you intend to park your vehicle for an extended period after cleaning, drive it for few minutes before parking. This reduces the risk of corrosion of the brake discs, brake pads and linings.*

Vehicle Care

CLEANING HEADLAMPS AND REAR LAMPS

We recommend that you only use cold or lukewarm water containing car shampoo to clean the headlamps and the rear lamps.

Do not scrape the lamps.

Do not wipe lamps when they are dry.

CLEANING WINDOWS AND WIPER BLADES

To clean the windshield and wiper blades:

- Clean the windshield with a non-abrasive glass cleaner.

Note: When cleaning the interior of the windshield, avoid getting any glass cleaner on the instrument panel or door panels. Wipe any glass cleaner off these surfaces immediately.

- Clean the wiper blades with washer fluid or water applied with a soft sponge or cloth.

Note: Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. This can cause damage not covered by the vehicle Warranty.

Note: We recommend cleaning the power sliding rear window at regular intervals to avoid dust and debris accumulation to deliver appropriate function.

CLEANING CHROME, ALUMINIUM OR STAINLESS STEEL

We recommend that you only use a car shampoo, a soft cloth and water on bumpers and other chrome, aluminium or stainless steel parts.

Note: For additional information and assistance, we recommend that you contact an authorized dealer.

Note: Rinse the area well after cleaning.

Note: Do not use abrasive materials, for example steel wool or plastic pads, as they can scratch these surfaces.

Note: Do not use chrome cleaner, metal cleaner or polish on wheels or wheel covers.

CLEANING WHEELS

Only use a recommended wheel and tire cleaner to clean the wheels weekly. For additional information and assistance, contact an authorized dealer.

1. Use a sponge to remove heavy deposits of dirt and brake dust.
2. Rinse well after cleaning.

Note: Do not apply a cleaning chemical to warm or hot wheel rims and covers.

If you intend on parking your vehicle for an extended period after cleaning the wheels with a wheel cleaner, drive your vehicle for a few minutes before parking your vehicle. This reduces the risk of corrosion of the brake discs, brake pads and linings.

Do not clean the wheels when they are hot.

Note: Some car washes could damage wheel rims and covers.

Note: Using non-recommended cleaners, harsh cleaning products, chrome wheel cleaners or abrasive materials could damage wheel rims and covers.

Cleaning Running Boards

We recommend that you clean your running boards in the following way:

1. Use a clean, soft, non-abrasive sponge or brush to remove heavy deposits of dirt.
2. Allow the cleaner to sit on the running board surface for the time specified. Rinse thoroughly with cold water.

Vehicle Care

3. For additional information and assistance, contact an authorized dealer.

Note: *Do not leave the cleaner on longer than the recommended wait time. This could damage the running boards.*

Note: *Do not allow the cleaner to dry unless instructed.*

Note: *Some car washes could damage the running boards.*

Note: *Using non-recommended cleaners, harsh cleaning products, chrome wheel cleaners or abrasive materials could damage the running boards.*

CLEANING STRIPES OR GRAPHICS

It is recommended to wash your vehicle by hand however, pressure washing may be used under the following conditions:

- Use a spray with a minimum of 40° wide spray angle pattern.
- Keep the nozzle 12 in (30 cm) and at a 90° angle to your vehicle.
- Do not use water pressure higher than 1,000 psi (6,895 kPa).
- Do not use water hotter than 73°F (23°C).

Note: *Holding the pressure washer nozzle at an angle to the vehicle's surface may damage graphics and cause the edges to peel away.*

CLEANING CAMERA LENSES AND SENSORS

We recommend that you only use lukewarm or cold water and a soft cloth to clean the camera lens and sensors.

Note: *Do not pressure wash camera lens and sensors.*

CLEANING THE UNDERBODY

Flush the complete underside of your vehicle frequently. Keep body and door drain holes free from packed dirt.

Rear suspension components may require regular cleaning with a power washer or a thorough rinse with a strong stream of water if the vehicle is operated in dusty or muddy environments. Rear leaf springs or other suspension components may emit squeaking or popping noises while operating the vehicle if particles, such as dirt, rocks, or other debris, are present in the components.

CLEANING THE INTERIOR

CLEANING THE INSTRUMENT PANEL



WARNING: Do not use chemical solvents or strong detergents when cleaning the steering wheel or instrument panel to avoid contamination of the airbag system.

We recommend that you only clean the instrument panel and cluster lens with a damp soft cloth. Dry the area with a clean, soft cloth.

For additional information and assistance, we recommend that you contact an authorized dealer.

Note: *Avoid cleaners or polishes that increase the gloss of the upper portion of the instrument panel. The dull finish in this area helps protect you from undesirable windshield reflection.*

Vehicle Care

CLEANING PLASTIC

We recommend that you only use a mild soap and water solution on a soft cloth. Dry the area with a clean, soft cloth.

CLEANING DISPLAYS AND SCREENS

We recommend that you only use a microfiber cloth in a circular motion to clean off the fingerprint or dust.

Note: Do not pour or spray alcohol onto the touchscreen.

Note: Do not use detergent or any type of solvent to clean the touchscreen.

CLEANING FABRIC



WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean fabric in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

CLEANING LEATHER



WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean the leather surfaces in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. Make sure the leather is dry, then apply a small amount of conditioner to a clean, dry cloth.
4. Rub the conditioner into the leather until it disappears. Allow the conditioner to dry, then repeat the process for the entire interior. If a film appears, wipe it off with a dry, clean cloth.
5. For additional information and assistance, we recommend that you contact an authorized dealer.

CLEANING VINYL



WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean vinyl surfaces in the following way:

Vehicle Care

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

CLEANING CARPETS AND FLOOR MATS

We recommend that you only clean your carpets in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

We recommend that you only clean your floor mats in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wash rubber floor mats using mild soap and lukewarm or cold water.
3. Completely dry the floor mat before placing them back in your vehicle.

CLEANING SEATBELTS



WARNING: Do not use cleaning solvents, bleach or dye on the vehicle's seatbelts, as these actions may weaken the belt webbing.

1. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

CLEANING THE LUGGAGE COMPARTMENT

When cleaning the luggage compartment, park your vehicle on a level surface.

Front Luggage Compartment

Do not aim a water hose, power washer or high-powered spray nozzle directly at the power outlet cover when cleaning the front luggage compartment.

If the front power outlet gets wet, a ground fault could occur. See **Resetting Ground Fault Detection** (page 179).

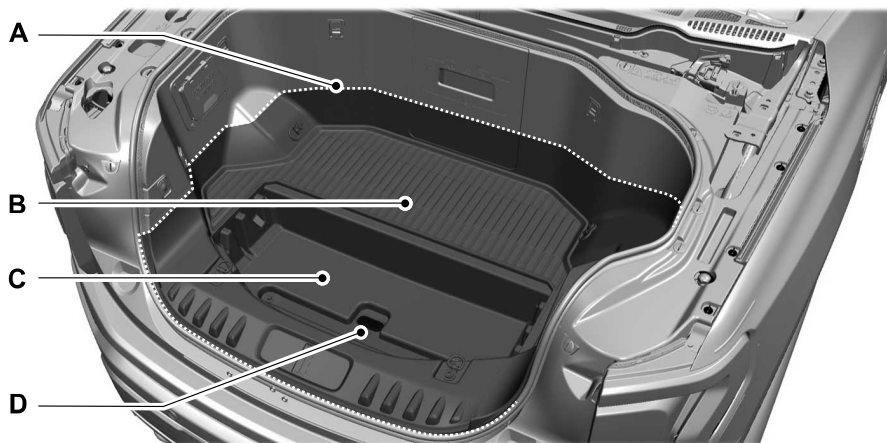
Washout Zone

The front luggage compartment has a washout zone that can be washed using a standard garden hose without a nozzle attachment.

The top of the washout zone is 4 in (100 mm) above the upper compartment bottom surface.

Vehicle Care

Washout Zone



- A Top of the washout zone.
- B Upper compartment bottom surface.
- C Lower compartment bottom surface.
- D Drain.

The drain is designed to allow small debris to pass through. Remove any large debris by hand.

CLEANING GLASS ROOF TRACKS

1. Remove debris from the tracks with a vacuum cleaner.
2. Wipe the bulb seal and mating painted roof metal surface with a soft, damp cloth and a mild soap and water solution.

Note: *The glass roof rail tracks are greased to maintain proper functionality. Do not wipe off the grease.*

REPAIRING MINOR PAINT DAMAGE

We recommend that you contact an authorized dealer to identify your vehicle color code. Authorized dealers have touch-up paint to match your vehicle's color.

Before repairing minor paint damage, use a cleaner to remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout.

Read the instructions before using cleaning products.

WAXING YOUR VEHICLE

Wax the high-gloss painted surface of your prewashed vehicle once or twice a year.

We recommend that you only use an approved quality wax that does not contain abrasives. Follow the manufacturer's instructions to apply and remove the wax. For additional information and assistance, we recommend that you contact an authorized dealer.

When washing and waxing, park your vehicle in a shaded area out of direct sunlight.

Note: *Avoid waxing unpainted or low-gloss black colored parts, they discolor over time.*

Storing Your Vehicle

PREPARING YOUR VEHICLE FOR STORAGE

If you plan on storing your vehicle for 30 days or more, read the following maintenance recommendations to make sure your vehicle stays in good operating condition.

We engineer and test all vehicles and their components for reliable, regular driving. Under various conditions, long-term storage may lead to degraded performance or failure unless you use specific precautions to preserve vehicle components.

General

- Store all vehicles in a dry, ventilated place.
- Protect from sunlight, if possible.
- If vehicles are stored outside, they require regular maintenance to protect against rust and damage.

Body

- Wash your vehicle thoroughly to remove dirt, grease, oil, tar or mud from exterior surfaces, rear-wheel housing and the underside of front fenders.
- Periodically wash your vehicle if it is stored in exposed locations.
- Touch-up exposed or primed metal to prevent rust.
- Cover chrome and stainless steel parts with a thick coat of auto wax to prevent discoloration. Re-wax as necessary when you wash your vehicle.
- Lubricate all hood, door and luggage compartment hinges and latches with a light grade oil.
- Cover interior trim to prevent fading.
- Keep all rubber parts free from oil and solvents.

Cooling system

- Protect against freezing temperatures.
- When removing your vehicle from storage, check coolant fluid level. Confirm that there are no cooling system leaks and that fluid is at the recommended level.

Battery Systems

We recommend the following actions for your vehicle:

- When storing your vehicle for greater than 30 days the state of charge should be approximately 50%. Additionally, we recommend disconnecting the 12v battery which will reduce system loads on the HV battery.

Note: *Make sure the vehicle has been switched off and doors closed for at least five minutes before disconnecting the 12 volt battery.*

12 Volt Battery

- Check and recharge as necessary. Keep connections clean.

Note: *It is necessary to reset memory features if you disconnect the battery cables.*

Brakes

- Make sure the brakes and parking brake release fully.

Note: *If you intend on parking your vehicle for an extended period after washing your vehicle or cleaning the wheels, drive your vehicle for a few minutes before doing so to reduce the risk of increased corrosion of the brake discs, brake pads and linings.*

Tires

- Maintain recommended air pressure.

Storing Your Vehicle

Miscellaneous

- Make sure all linkages, cables, levers and pins under your vehicle are covered with grease to prevent rust.
- Move vehicles at least 25 ft (7.5 m) every 15 days to lubricate working parts and prevent corrosion.

REMOVING YOUR VEHICLE FROM STORAGE

When your vehicle is ready to come out of storage, do the following:

- Wash your vehicle to remove any dirt or grease film build-up on window surfaces.
- Check windshield wipers for any deterioration.
- Check tire pressures and set tire inflation per the Tire Label.
- Check brake pedal operation. Drive your vehicle 15 ft (4.5 m) back and forth to remove rust build-up.
- Check coolant levels to make sure there are no leaks, and fluids are at recommended levels.
- If you removed the 12 volt battery, clean the 12 volt battery cable ends and check for damage.

Contact an authorized dealer if you have any concerns or issues.

Wheel and Tire Information

LOCATING THE TIRE LABEL

You will find a Tire Label containing tire inflation pressure by tire size and other important information located on the B-Pillar or the edge of the driver's door. See **Locating the Safety Compliance Certification Labels** (page 337).

DEPARTMENT OF TRANSPORTATION UNIFORM TIRE QUALITY GRADES



Tire Quality Grades apply to new pneumatic passenger car tires. The Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example: **Treadwear 200 Traction AA Temperature A.**

These Tire Quality Grades are determined by standards that the United States Department of Transportation has set.

Tire Quality Grades apply to new pneumatic passenger car tires. They do not apply to deep tread, winter-type snow tires, space-saver or temporary use spare tires, light truck or LT type tires, tires with nominal rim diameters of 10 to 12 inches or limited production tires as defined in Title 49 Code of Federal Regulations Part 575.104 (c)(2).

U.S. Department of Transportation Tire quality grades: The U.S. Department of Transportation requires us to give you the following information about tire grades exactly as the government has written it.

Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear 1½ times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

Wheel and Tire Information

Traction AA A B C



WARNING: The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning or peak traction characteristics.

The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

Temperature A B C



WARNING: The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory

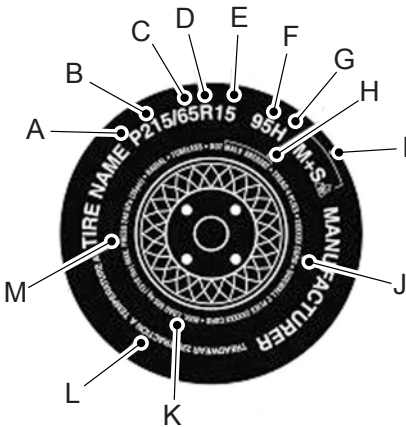
test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 139. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

INFORMATION ON THE TIRE SIDEWALL

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

Wheel and Tire Information

Information on P Type Tires



P215/65R15 95H is an example of a tire size, load index and speed rating. The definitions of these items are listed below. (Note that the tire size, load index and speed rating for your vehicle may be different from this example.)

A. **P:** Indicates a tire, designated by the Tire and Rim Association, that may be used for service on cars, sport utility vehicles, minivans and light trucks. **Note:** If your tire size does not begin with a letter this may mean it is designated by either the European Tire and Rim Technical Organization or the Japan Tire Manufacturing Association.

B. **215:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **65:** Indicates the aspect ratio which gives the tire's ratio of height to width.

D. **R:** Indicates a radial type tire.

E. **15:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

F. **95:** Indicates the tire's load index. It is an index that relates to how much weight a tire can carry. You may find this information in your owner's manual. If not, contact a local tire dealer.

Note: You may not find this information on all tires because it is not required by federal law.

G. **H:** Indicates the tire's speed rating. The speed rating denotes the speed at which a tire is designed to be driven for extended periods of time under a standard condition of load and inflation pressure. The tires on your vehicle may operate at different conditions for load and inflation pressure. These speed ratings may need to be adjusted for the difference in conditions. The ratings range from 81 mph (130 km/h) to 186 mph (300 km/h). These ratings are listed in the following chart.

Wheel and Tire Information

Note: You may not find this information on all tires because it is not required by federal law.

Letter rating	Speed rating
M	81 mph (130 km/h)
N	87 mph (140 km/h)
Q	99 mph (160 km/h)
R	106 mph (170 km/h)
S	112 mph (180 km/h)
T	118 mph (190 km/h)
U	124 mph (200 km/h)
H	130 mph (210 km/h)
V	149 mph (240 km/h)
W	168 mph (270 km/h)
Y	186 mph (300 km/h)

Note: For tires with a maximum speed capability over 149 mph (240 km/h), tire manufacturers sometimes use the letters ZR. For those with a maximum speed capability over 186 mph (299 km/h), tire manufacturers always use the letters ZR.

H. U.S. DOT Tire Identification Number (TIN): This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are

the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

- I. M+S or M/S:** Mud and Snow, or
- AT:** All Terrain, or
- AS:** All Season.

J. Tire Ply Composition and Material Used: Indicates the number of plies or the number of layers of rubber-coated fabric in the tire tread and sidewall. Tire manufacturers also must indicate the ply materials in the tire and the sidewall, which include steel, nylon, polyester, and others.

K. Maximum Load: Indicates the maximum load in kilograms and pounds that can be carried by the tire. See the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), for the correct tire pressure for your vehicle.

L. Treadwear, Traction and Temperature Grades:

Wheel and Tire Information

***Treadwear:** The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100.

***Traction:** The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

***Temperature:** The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel.

M. Maximum Inflation

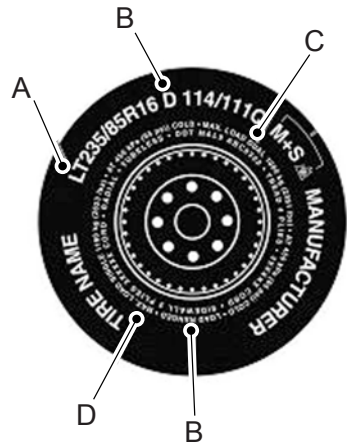
Pressure: Indicates the tire manufacturers' maximum permissible pressure or the pressure at which the maximum load can be carried by the tire. This pressure is normally higher than the vehicle manufacturer's recommended cold inflation pressure which can be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar,

door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver's door. The cold inflation pressure should never be set lower than the recommended pressure on the vehicle label.

The tire suppliers may have additional markings, notes or warnings such as standard load or radial tubeless.

Additional Information Contained on the Tire Sidewall for LT Type Tires

Note: *Tire Quality Grades do not apply to this type of tire.*



Wheel and Tire Information

LT type tires have some additional information beyond those of P type tires; these differences are described below.

A. **LT:** Indicates a tire, designated by the Tire and Rim Association, that is intended for service on light trucks.

B. **Load Range and Load Inflation Limits:** Indicates the tire's load-carrying capabilities and its inflation limits.

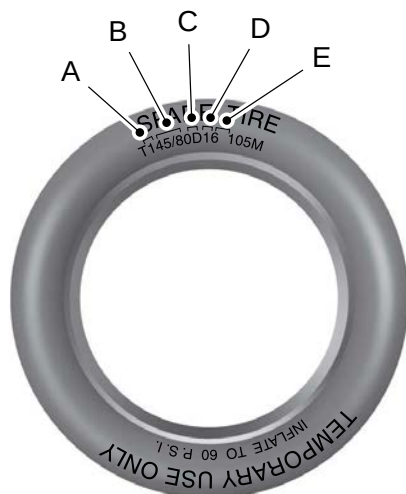
C. **Maximum Load Dual lb (kg) at psi (kPa) cold:** Indicates the maximum load and tire pressure when the tire is used as a dual, defined as four tires on the rear axle (a total of six or more tires on the vehicle).

D. **Maximum Load Single lb (kg) at psi (kPa) cold:** Indicates the maximum load and tire pressure when the tire is used as a single, defined as two tires (total) on the rear axle.

Information on T Type Tires

T145/80D16 is an example of a tire size.

Note: *The temporary tire size for your vehicle may be different from this example. Tire Quality Grades do not apply to this type of tire.*



T type tires have some additional information beyond those of P type tires; these differences are described below:

A. **T:** Indicates a type of tire, designated by the Tire and Rim Association, that is intended for temporary service on cars, sport utility vehicles, minivans and light trucks.

B. **145:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

Wheel and Tire Information

C. **80:** Indicates the aspect ratio which gives the tire's ratio of height to width. Numbers of 70 or lower indicate a short sidewall.

D. **D:** Indicates a diagonal type tire.

R: Indicates a radial type tire.

E. **16:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

GLOSSARY OF TIRE TERMINOLOGY

***Tire label:** A label showing the original equipment tire sizes, recommended inflation pressure and the maximum weight the vehicle can carry.

***Tire Identification Number (TIN):** A number on the sidewall of each tire providing information about the tire brand and manufacturing plant, tire size and date of manufacture. Also referred to as DOT code.

***Inflation pressure:** A measure of the amount of air in a tire.

***Standard load:** A class of P-metric or Metric tires designed to carry a maximum load at set pressure. For example: For P-metric tires 35 psi (2.4 bar) and for Metric tires 36 psi (2.5 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***Extra load:** A class of P-metric or Metric tires designed to carry a heavier maximum load at 42 psi (2.9 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***kPa:** Kilopascal, a metric unit of air pressure.

***PSI:** Pounds per square inch, a standard unit of air pressure.

***Cold tire pressure:** The tire pressure when the vehicle has been stationary and out of direct sunlight for an hour or more and prior to the vehicle being driven for 1 mi (1.6 km).

***Recommended inflation pressure:** The cold inflation pressure found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label located on the B-Pillar or the edge of the driver door.

* **B-pillar:** The structural member at the side of the vehicle behind the front door.

***Bead area of the tire:** Area of the tire next to the rim.

* **Sidewall of the tire:** Area between the bead area and the tread.

Wheel and Tire Information

***Tread area of the tire:** Area of the perimeter of the tire that contacts the road when mounted on the vehicle.

***Rim:** The metal support (wheel) for a tire or a tire and tube assembly upon which the tire beads are seated.

TIRE REPLACEMENT REQUIREMENTS

AGE



WARNING: Tires degrade over time depending on many factors such as weather, storage conditions, and conditions of use (load, speed, inflation pressure) the tires experience throughout their lives.

In general, tires should be replaced after six years regardless of tread wear. However, heat caused by hot climates or frequent high loading conditions can accelerate the aging process and may require tires to be replaced more frequently.

You should replace your spare tire when you replace the road tires or after six years due to aging even if it has not been used.

U.S. DOT Tire Identification Number

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

Tire Replacement Requirements

Your vehicle is equipped with tires designed to provide a safe ride and handling capability.

Wheel and Tire Information



WARNING: Only use replacement tires and wheels that are the same size, as those originally provided for your vehicle. The required tire and wheel sizes, along with the minimum required Load and Speed Index, can be found on the Tire Label on the driver side door frame or the edge of the driver door. If this information is not found in those locations, or for additional options, contact your authorized dealer. Use of any tire or wheel not recommended, could affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



WARNING: To reduce the risk of serious injury, when mounting replacement tires and wheels, you should not exceed the maximum pressure indicated on the sidewall of the tire to set the beads without additional precautions listed below. If the beads do not seat at the maximum pressure indicated, re-lubricate and try again.



WARNING: For a mounting pressure more than 20 psi (1.38 bar) greater than the maximum pressure, a Ford dealer or other tire service professional should do the mounting.



WARNING: Always inflate steel carcass tires with a remote air fill with the person inflating standing at a minimum of 12 ft (3.66 m) away from the wheel and tire assembly.



WARNING: When inflating the tire for mounting pressures up to 20 psi (1.38 bar) greater than the maximum pressure on the tire sidewall, the following precautions must be taken to protect the person mounting the tire:

- Make sure that you have the correct tire and wheel size.
- Lubricate the tire bead and wheel bead seat area again.
- Stand at a minimum of 12 ft (3.66 m) away from the wheel and tire assembly.
- Use both eye and ear protection.

Important: Remember to replace the wheel valve stems when the road tires are replaced on your vehicle.

Wheel and Tire Information

It is recommended that the two front tires or two rear tires generally be replaced as a pair if the worn tires still have usable depth.

To avoid potential Four-Wheel Drive (4WD) malfunction or (4WD) system damage, it is recommended to replace all four tires rather than mixing significantly worn tires with new tires.

The tire pressure sensors mounted in the wheels (originally installed on your vehicle) are not designed to be used in aftermarket wheels.

The use of wheels or tires not recommended may affect the operation of your tire pressure monitoring system.

If the tire pressure monitoring system indicator is flashing, your system is malfunctioning. Your replacement tire might be incompatible with your tire pressure monitoring system, or some component of the system may be damaged.

USING SNOW CHAINS



WARNING: Do not exceed 30 mph (50 km/h). Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use snow chains on snow-free roads.



WARNING: Only fit snow chains to specified tires.



WARNING: If your vehicle is fitted with wheel trims, remove them before fitting snow chains.



WARNING: If you choose to install snow tires on your vehicle, they must be the same size, construction, and load range as the original tires listed on the tire placard, and they must be installed on all four wheels. Mixing tires of different size or construction on your vehicle can adversely affect your vehicle's handling and braking, and may lead to loss of vehicle control.



WARNING: Wheels and tires must be the same size, load index and speed rating as those originally fitted on the vehicle. Use of any other tire or wheel can affect the safety and performance of your vehicle. Additionally, the use of non-recommended tires and wheels can cause steering, suspension, axle, transfer case or power transfer unit failure. Follow the recommended tire inflation pressures found on the Safety Compliance Certification label, or the Tire Label on the B-Pillar or the edge of the driver door. Failure to follow this instruction could result in loss of vehicle control, vehicle rollover, or personal injury or death.

Only use snow chains on the rear wheels. Install snow chains in pairs. Do not use self-tensioning snow chains.

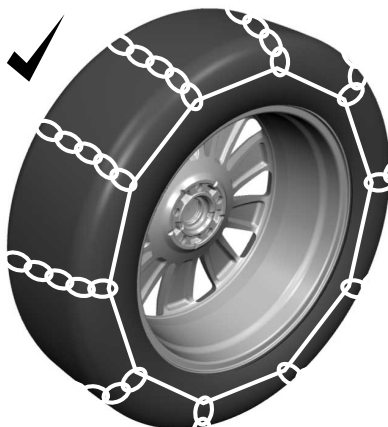
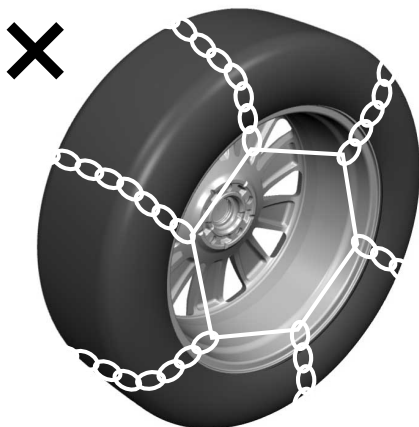
Only use snow chains on 275/65R18 tire size. Only install chains that are 15mm or less (SAE Class S chains).

We recommend you use steel wheels of the same size and specification if snow chains are required because chains may chip aluminum wheels.

Wheel and Tire Information

Follow these guidelines when using snow tires and traction devices:

- If possible, avoid fully loading your vehicle.
- Purchase snow chains from a manufacturer that clearly labels body to tire dimension restrictions.
- When driving with snow chains do not exceed 30 mph (50 km/h) or the maximum speed recommended by the chain manufacturer, whichever is less.
- Drive cautiously. If you hear the snow chains rub or bang against the vehicle, stop and tighten them. If this does not work, remove the snow chains to prevent vehicle damage.
- Remove the snow chains when they are no longer needed. Do not use snow chains on dry roads.
- If a temporary spare wheel is mounted on your vehicle, do not use snow chains on the axle with the temporary spare wheel.



Use snow chains that fit against the sidewall of the tire to prevent the chains from touching the wheel rims or suspension. Refer to the previous illustration.

If you have any questions regarding snow chains, please contact your authorized dealer.

Tire Care

CHECKING THE TIRE PRESSURES

Safe operation of your vehicle requires that your tires are properly inflated. Every day before you drive, check your tires.

At least once a month and before long trips, inspect each tire and check the tire pressure with a tire gauge. Inflate all tires to the recommended inflation pressure. See **Inflating the Tires** (page 454).

INFLATING THE TIRES



WARNING: Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!



WARNING: Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Use the recommended cold inflation pressure for optimum tire performance and wear. Under-inflation or over-inflation may cause uneven treadwear patterns.

Inflate your tires to the recommended inflation pressure even if it is less than the maximum inflation pressure information found on the tire. You can find the tire label with the recommended tire inflation pressure next to the tire size on the B-Pillar or the edge of the driver door.

The recommended tire inflation pressure is also found on the Safety Compliance Certification Label, affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch on the B-pillar, or on the edge of the driver door.

Failure to follow the tire pressure recommendations can cause uneven treadwear patterns and adversely affect the way your vehicle handles.

Tire Care

Checking Pressure when tires are hot:

If pressures are checked after tires have been driven for more than three minutes or more than 1 mile, (2 km) the tires become hot and the pressures will increase by approximately 4 psi (27.6 kPa). Therefore when the tire pressure is adjusted under these conditions, it should be increased to a gauge reading of 4 psi (27.6 kPa) greater than the recommended cold inflation pressure.

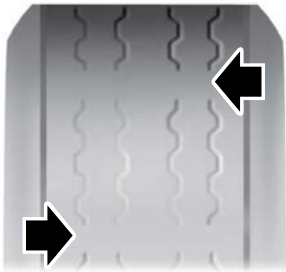
After inflating the tires while hot, make sure to recheck tire pressure later once the tires are cold.

For Example Only

Gauge reading of hot tire	33 psi (230 kPa)
If recommended, cold inflation pressure is	32 psi (220 kPa)
The hot tire pressure is only 1 psi (10 kPa) greater than the recommended cold inflation pressure. Therefore, add 3 psi (20 kPa) more to increase the hot pressure to 4 psi (30 kPa) over the recommended cold inflation pressure.	

New hot pressure	36 psi (250 kPa)

INSPECTING THE TIRE FOR WEAR



When the tread is worn down to 2/32 inch (1.6 mm), tires must be replaced to help prevent your vehicle from skidding and hydroplaning. Built-in treadwear indicators, or wear bars, which look like narrow strips of smooth rubber across the tread will appear on the tire when the tread is worn down to 2/32 inch (1.6 mm).

When the tire tread wears down to the same height as these wear bars, the tire is worn out and must be replaced.

The tires should also be balanced periodically. An unbalanced tire and wheel assembly may result in irregular tire wear.

Tire Care

Periodically inspect the tire treads for uneven or excessive wear and remove objects such as stones, nails or glass that may be wedged in the tread grooves.

INSPECTING THE TIRE FOR DAMAGE

Inspect the tire sidewalls for cracking, cuts, bruises and other signs of damage or excessive wear. If internal damage to the tire is suspected, have the tire dismounted and inspected in case it needs to be repaired or replaced. For your safety, tires that are damaged or show signs of excessive wear should not be used because they are more likely to blow out or fail.

Periodically inspect the tire treads and sidewalls for damage, such as bulges in the tread or sidewalls, cracks in the tread groove and separation in the tread or sidewall. If damage is observed or suspected, have the tire inspected by a tire professional.

Safety Practices



WARNING: If your vehicle is stuck in snow, mud or sand, do not rapidly spin the tires; spinning the tires can tear the tire and cause an explosion. A tire can explode in as little as three to five seconds.



WARNING: Do not spin the wheels at over 34 mph (55 km/h). The tires may fail and injure a passenger or bystander.

HIGH SPEED DRIVING CAN BE DANGEROUS

Correct inflation pressure is especially important. However, at high speeds, even with the correct inflation pressure, a road hazard for example is more difficult to avoid and if contact is made, has a greater chance of causing tire damage than at a lower speed. Moreover, driving at high speed reduces the reaction time available to avoid accidents and bring your vehicle to a safe stop.

If you see any damage to a tire or wheel, replace it with the spare at once and visit a participating Tire Retailer.

Exceeding the maximum speeds shown on the following page for each type of tire will cause the tire to build up excessive heat which can cause tire damage that could result in sudden tire destruction and rapid air loss. Failure to control a vehicle when one or more tires experience a sudden air loss can lead to an accident.

In any case, you should not exceed reasonable speeds as indicated by the legal limits and driving conditions.

Tire Care

DO NOT OVERLOAD: DRIVING ON ANY OVERLOADED TIRE IS DANGEROUS

The maximum load rating of your tires is molded on the tire sidewall. Do not exceed this rating. Follow the loading instructions of the manufacturer of your vehicle and this will ensure that your tires are not overloaded. Tires which are loaded beyond their maximum allowable loads for the particular application will build up excessive heat that may result in sudden tire destruction. Do not exceed the gross axle weight rating for any axle on your vehicle.

TIRE ALTERATIONS

Do not make or allow to be made any alterations on your tires. Alterations may prevent proper performance, leading to tire damage which can result in an accident. Tires which become unserviceable due to alterations such as truing, whitewall inlays, addition of balancing or sealant liquids, or the use of tire dressing containing petroleum distillates are excluded from warranty coverage.

REPAIRS - WHEREVER POSSIBLE, SEE YOUR TIRE RETAILER AT ONCE

If any tire sustains a puncture, have the tire demounted and thoroughly inspected by a tire retailer for possible damage that may have occurred. A tread area puncture in any passenger or light truck tire can be repaired provided that the puncture hole is not more than 1/4" in diameter, not more than one radial cable per casing ply is damaged, and the tire has not been damaged further by the puncturing object or by running underinflated. Tire punctures consistent with these guidelines should only be repaired by following the US Tire Manufacturers Association (USTMA) recommended repair procedures. Plug-only repairs done on-the-wheel are considered improper and therefore, not recommended. Such repairs are not reliable and may cause further damage to the tire.

STORAGE

Tires contain waxes and emollients to protect their outer surfaces from ozone and weather checking. As the tire rolls and flexes, the waxes and emollients continually migrate to the surface, replenishing this protection throughout the normal use of the tire. Consequently, when tires sit unused for long periods of time (a month or more) their surfaces

Tire Care

become dry and more susceptible to ozone and weather checking and the casing becomes susceptible to flat spotting. **For this reason, tires should always be stored in a cool, dry, clean, indoor environment. If storage is for one month or more, eliminate the weight from the tires by raising the vehicle or by removing the tires from the vehicle. Failure to store tires in accordance with these instructions could result in damage to your tires or premature aging of the tires and sudden tire failure.**

When tires are stored, be sure they are placed away from sources of heat and ozone such as direct sunlight, hot pipes and electric generators. Be sure that surfaces on which tires are stored are clean and free from grease, gasoline or other substances, which could deteriorate the rubber. Failure to store tires in accordance with these instructions could result in damage to your tires or premature aging of the tires and sudden tire failure.

FOLLOW THESE MOUNTING RECOMMENDATIONS

Tire changing can be dangerous and must be done by professionally trained persons using proper tools and procedures as specified by the US Tire Manufacturers Association (USTMA). Single or dual assemblies must be completely deflated before demounting.

Your tires should be mounted on wheels of correct size and type and which are in good, clean condition. Wheels that are bent, chipped, rusted (steel wheels) or corroded (alloy wheels) may cause tire damage. The inside of the tire must be free from foreign material. Have your retailer check the wheels before mounting new tires. Mismatched tires and rims can explode during mounting. Also, mismatched tires and rims can result in dangerous tire failure on the road. If a tire is mounted by error on the wrong-sized rim, do not remount it on the proper rim – scrap it. It may have been damaged internally (which is not externally visible) by having been dangerously stretched and could fail on the highway.

Tire Care

Old valves may leak. When new tubeless tires are mounted, have new valves of the correct type installed. Tubeless tires must only be mounted on wheels designed for tubeless tires i.e., wheels which have safety humps or ledges.

It is recommended that you have your tires and wheels balanced. Tires and wheels, which are not balanced, may cause steering difficulties, a bumpy ride, and irregular tire wear.

Be sure that all your valves have suitable valve caps. The valve cap is the primary seal against air loss.

TEMPORARY SPARE TIRES

When using any temporary spare tire, be sure to follow the vehicle manufacturer's instructions.

REMEMBER... TO AVOID DAMAGE TO YOUR TIRES AND POSSIBLE ACCIDENT:

- CHECK TIRE PRESSURE AT LEAST ONCE EACH MONTH WHEN TIRES ARE COLD AND BEFORE LONG TRIPS.
- DO NOT UNDERINFLATE/OVERINFLATE.
- DO NOT OVERLOAD.
- DRIVE AT MODERATE SPEEDS, OBSERVE LEGAL LIMITS.

- AVOID DRIVING OVER POTHOLES, OBSTACLES, CURBS OR EDGES OF PAVEMENT.
- AVOID EXCESSIVE WHEEL SPINNING.
- IF YOU SEE ANY DAMAGE TO A TIRE, REPLACE WITH THE SPARE AND VISIT ANY AUTHORIZED RETAILER AT ONCE.
- IF YOU HAVE ANY QUESTIONS, CONTACT YOUR AUTHORIZED RETAILER.

Highway Hazards

No matter how carefully you drive, there is always the possibility that you could eventually have a flat tire on the highway. Drive slowly to the closest safe area out of traffic. This could further damage the flat tire, but your safety is more important.

If you feel a sudden vibration or ride disturbance while driving, or you suspect your tire or vehicle has been damaged, immediately reduce your speed. Drive with caution until you can safely pull off the road. Stop and inspect the tires for damage. If a tire is under-inflated or damaged, deflate it, remove the wheel and replace it with your spare tire and wheel. If you cannot detect a cause, have the vehicle towed to the nearest repair facility or tire dealer to have the vehicle inspected.

Tire Care

Tire and Wheel Alignment

A bad jolt from hitting a curb or pothole can cause the front end of your vehicle to become misaligned or cause damage to your tires. If your vehicle seems to pull to one side when you are driving, the wheels could be out of alignment. Have an authorized dealer check the wheel alignment periodically.

Wheel misalignment in the front or the rear can cause uneven and rapid treadwear of your tires and should be corrected by an authorized dealer.

INSPECTING THE WHEEL VALVE STEMS

Check the valve stems for holes, cracks, or cuts that could permit air leakage.

TIRE ROTATION



WARNING: If the tire label shows different tire pressures for the front and rear tires and the vehicle has a tire pressure monitoring system, then you need to update the settings for the system sensors. Always

perform the system reset procedure after tire rotation. If you do not reset the system, it may not provide a low tire pressure warning when necessary.

Rotating your tires at the recommended interval will help your tires wear more evenly, providing better tire performance and longer tire life.

Note: *If your tires show any uneven wear have the alignment checked by an authorized dealer before rotating tires.*

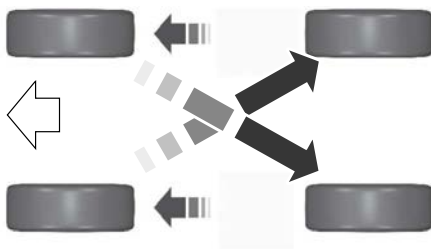
Note: *If you have a dissimilar spare wheel and tire assembly, it is intended for temporary use only and should not be used in a tire rotation.*

Note: *After having your tires rotated, inflation pressure must be checked and adjusted to the vehicle requirements.*

Tire Rotation Diagram

Follow the diagram indicating the correct tire locations for rotating the tires.

Tire Care



Tire Sealant and Inflator Kit

WHAT IS THE TIRE SEALANT AND INFLATOR KIT

The kit consists of an air compressor to re-inflate the tire and a canister of sealing compound that effectively seals most punctures. This kit provides a temporary tire repair allowing you to drive your vehicle up to 120 mi (200 km) at a maximum speed of 50 mph (80 km/h) to reach a tire service location.

Note: *The temporary mobility kit contains enough sealant compound in the canister for one tire repair only. See an authorized dealer for replacement sealant canisters.*

TIRE SEALANT AND INFLATOR KIT PRECAUTIONS



WARNING: Depending on the type and extent of tire damage, some tires can only be partially sealed or not sealed at all. Loss of tire pressure can affect vehicle handling, leading to loss of vehicle control.



WARNING: Do not use the kit on a previously damaged tire, for example when it has been driven under inflated. This could cause loss of vehicle control, personal injury or death.

Do not attempt to repair punctures larger than 0.24 in (6 mm) or damage to the tire's sidewall.

Only punctures located within the tire tread can be sealed with the kit.

Only use the kit supplied with your vehicle.

The temporary mobility kit contains enough sealant compound in the canister for one tire repair only.

After using the sealant, an authorized dealer needs to replace the tire pressure monitoring system sensor and valve stem on the wheel.

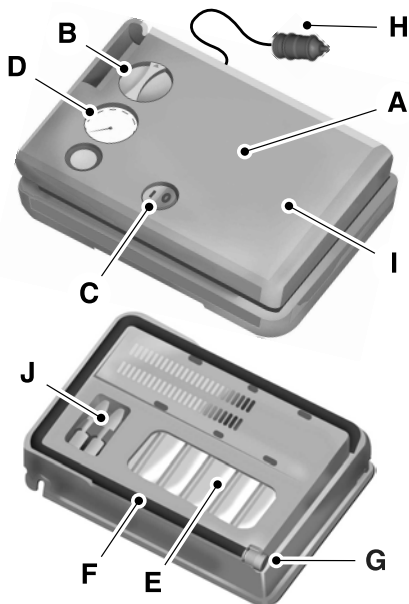
LOCATING THE TIRE SEALANT AND INFLATOR KIT

The kit is located in the frunk in the front of the vehicle.

Tire Sealant and Inflator Kit

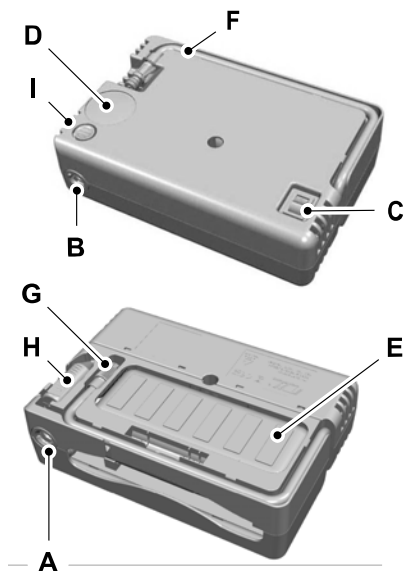
TIRE SEALANT AND INFLATOR KIT COMPONENTS

Tire Sealant and Inflator Kit Solution 1



- A Air compressor (inside)
- B Selector switch
- C On and Off button
- D Air pressure gauge
- E Sealant bottle and canister
- F Dual purpose hose: air and repair
- G Tire valve connector
- H Accessory power plug
- I Casing/housing
- J Bike/raft/sports ball adapters

Tire Sealant and Inflator Kit Solution 2



- A Air compressor (inside)
- B Air Hose port (1 of 2)
- C On and Off button
- D Air pressure gauge
- E Sealant bottle and canister
- F Dual purpose hose: air and repair
- G Tire valve connector
- H Accessory power plug
- I Casing/housing

Tire Sealant and Inflator Kit

USING THE TIRE SEALANT AND INFLATOR KIT

Tips for use of the Tire Sealant and Inflator Kit Solution 1

To make sure the kit operates safely and properly, observe the following:

- Before operating the kit, make sure your vehicle is safely off the road and away from moving traffic.
- Do not remove any foreign objects, such as nails or screws, from the tire.
- Do not allow the compressor to operate continuously for more than 15 minutes. This prevents the compressor from overheating.
- Only use the kit when the ambient temperature is between -22°F (-30°C) and 158°F (70°C).
- Only use the sealing compound before the use by date. The use by date is on the sealant canister label and can be seen through the rectangular viewing window on the bottom of the compressor. Check the use by date regularly and replace the canister when the sealant expires.

Note: Sealant compound contains latex. Use appropriate precautions to avoid any allergic reactions.



When inflation only is required for a tire or other objects, the selector must be in the Air position.

What to do when a tire is punctured

A tire puncture within the tire's tread area can be repaired in two stages with the kit.

- In the first stage, the tire is reinflated with a sealing compound and air. After the tire has been inflated, drive the vehicle 4 mi (6 km) to distribute the sealant in the tire.
- In the second stage, check the tire pressure and adjust, if necessary, to the vehicle's specified tire inflation pressure.

First Stage: Reinflating the Tire with sealing compound and air



WARNING: Do not stand directly over the kit while inflating the tire. If you notice any unusual bulges or deformations in the tire's sidewall during inflation, stop and call roadside assistance.



WARNING: If the tire does not inflate to the recommended tire pressure within 15 minutes, stop and call roadside assistance.

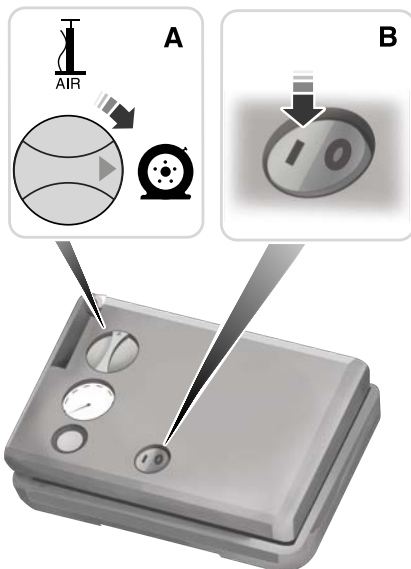
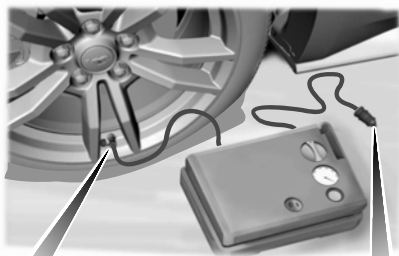
Park the vehicle in a safe, level and secure area, away from moving traffic.

Turn the hazard lights on. Apply the parking brake and power off the vehicle. Inspect the flat tire for visible damage.

If a puncture is located in the tire sidewall, stop and call roadside assistance.

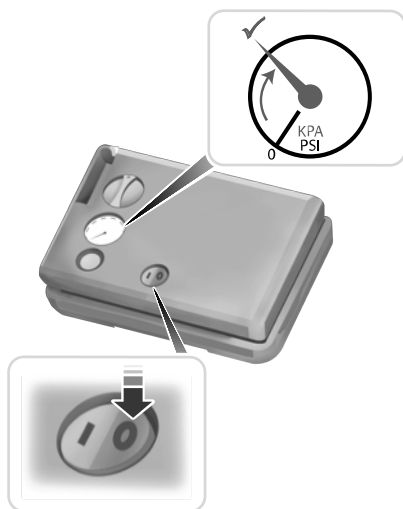
1. Remove the valve cap from the tire valve.
2. Unwrap the dual purpose hose (black tube) from the back of the compressor housing.
3. Fasten the hose to the tire valve by turning the connector clockwise. Tighten the connection securely.

Tire Sealant and Inflator Kit



4. Plug the power cable into the 12-volt power point in the vehicle.
5. Remove the warning sticker found on the casing/housing and place it on top of the instrument panel or the center of the dash.
6. Turn dial (A) clockwise to the sealant position. Turn the kit on by pressing the on/off button (B).
7. Inflate the tire to the pressure listed on the tire label located on the driver door or the door jamb area. Check the final tire pressure with the compressor turned off to get an accurate pressure reading.

Tire Sealant and Inflator Kit



WARNING: The power plug may get hot after use and should be handled carefully when unplugging.

Check the air pressure of your tires as follows:



8. When the recommended tire pressure is reached, turn off the kit, unplug the power cable, and disconnect the hose from the tire valve. Re-install the valve cap on the tire valve and return the kit to the rear of the vehicle.
9. Drive the vehicle 4 mi (6 km) to evenly distribute the sealant inside the tire.

Note: If you experience any unusual vibration, ride disturbance or noise while driving, reduce your speed until you can safely pull off to the side of the road to call for roadside assistance. Do not proceed to the second stage of this operation.

Second Stage: Checking the tire pressure with the inflator kit

WARNING: If the tire does not inflate to the recommended tire pressure within 15 minutes, stop and call roadside assistance.

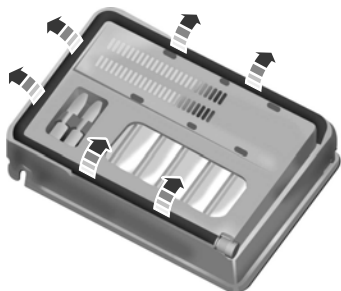
1. Remove the valve cap from the tire valve.
2. Attach the air compressor hose onto the valve stem by turning clockwise.
3. Push and turn the dial clockwise to the air position.
4. If required, turn on the compressor and adjust the tire to the recommended inflation pressure.
5. Remove the hoses, re-install the tire valve cap on the tire and return the kit to the rear of the vehicle.

What to do after the tire has been sealed

After using the kit to seal your tire, replace the sealant canister. Sealant canisters and spare parts can be obtained at an authorized dealer. Empty sealant canisters may be disposed of at home. However, canisters still containing liquid sealant should be disposed of in accordance with local waste disposal regulation.

Tire Sealant and Inflator Kit

Removal of the sealant canister from the kit



1. Unwrap the dual purpose hose (black tube) from the compressor housing.



2. Unwrap the power cord.



3. Remove the back cover.



4. Rotate the sealant canister up 90 degrees and pull away from casing/housing to remove.

Installation of the sealant canister to the kit

1. With the canister held perpendicular to the housing, insert the canister nozzle into the connector and push until seated.
2. Rotate the canister 90 degrees down into the housing/casing.



3. Snap the back cover back into place.

Tire Sealant and Inflator Kit



4. Wrap the dual purpose hose (black tube) around the channel on the bottom of the housing/casing.



5. Wrap the power cord around the housing and stow the accessory power plug.

Tips for use of the Tire Sealant and Inflator Kit Solution 2

To make sure the kit operates safely and properly, observe the following:

- Before operating the kit, make sure your vehicle is safely off the road and away from moving traffic.
- Do not remove any foreign objects, such as nails or screws, from the tire.

- Do not allow the compressor to operate continuously for more than 15 minutes. This prevents the compressor from overheating.
- Only use the kit when the ambient temperature is between -22°F (-30°C) and 158°F (70°C).
- Only use the sealing compound before the use by date. The use by date is on the sealant canister label and can be seen through the rectangular viewing window on the bottom of the compressor. Check the use by date regularly and replace the canister when the sealant expires.

Note: Sealant compound contains latex. Use appropriate precautions to avoid any allergic reactions.



The tire sealant and inflator kit can be for regular tire pressure maintenance and inflating other objects by plugging the air supply hose into the port identified by a tire pump icon as indicated by the gray portion of the instruction label.

What to do when a tire is punctured

A tire puncture within the tire's tread area can be repaired in two stages with the kit:

- In the first stage, the tire is reinflated with a sealing compound and air. After the tire has been inflated, drive the vehicle 4 mi (6 km) to distribute the sealant in the tire.
- In the second stage, check the tire pressure and adjust, if necessary, to the vehicle's specified tire inflation pressure.

Tire Sealant and Inflator Kit

First Stage: Reinflating the Tire with sealing compound and air

WARNING: Do not stand directly over the kit while inflating the tire. If you notice any unusual bulges or deformations in the tire's sidewall during inflation, stop and call roadside assistance.

WARNING: If the tire does not inflate to the recommended tire pressure within 15 minutes, stop and call roadside assistance.

Park the vehicle in a safe, level and secure area, away from moving traffic.

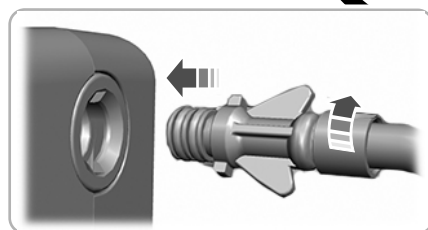
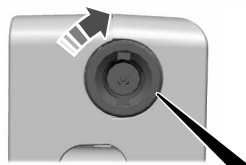
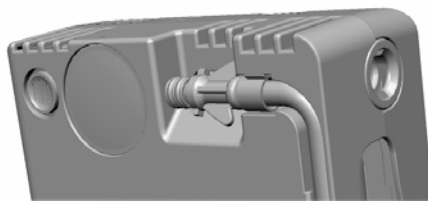
Turn the hazard lights on. Apply the parking brake and power off the vehicle. Inspect the flat tire for visible damage.

If a puncture is located in the tire sidewall, stop and call roadside assistance.

1. The dual-purpose hose (black tube) for air and sealant is pressed into a groove on the compressor housing. Remove the dual-purpose hose from the compressor housing.
2. Insert the air supply hose into the port as identified by the punctured tire icon and indicated by the blue portion of the instruction label for temporary repair of a tire puncture.

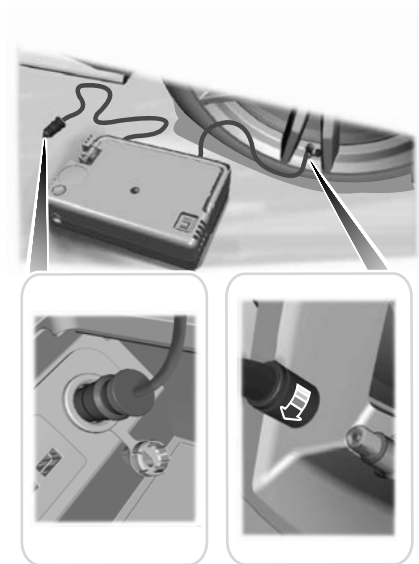
Note: Note the winged twist connector on the instruction label side of the housing.

3. Follow the arrow on the blue, puncture repair portion of the label to find the port for the winged twist connector on the side of the compressor housing. It is labeled "A" with a printed icon of a punctured tire.

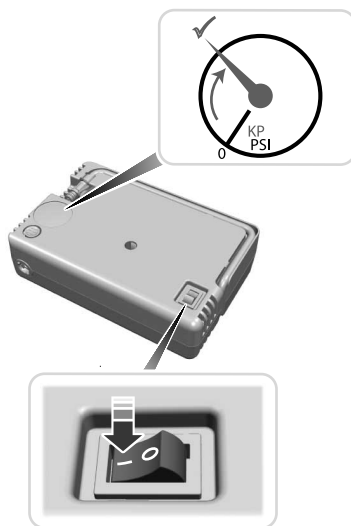


4. Insert the connector and twist it clockwise until the connector wing aligns with the marking on the compressor housing and it is locked in position.
5. Remove the valve cap from the tire valve.

Tire Sealant and Inflator Kit

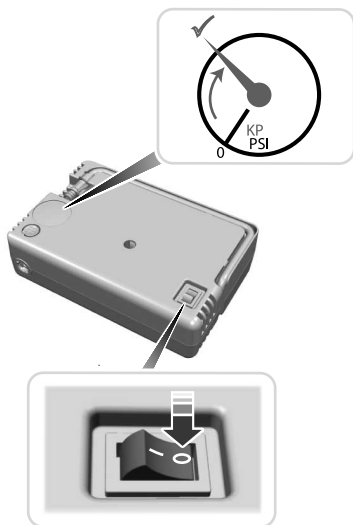


6. Fasten the hose to the tire valve by turning the threaded connector clockwise. Tighten the connection securely.
7. Plug the power cable into the 12-volt power point in the vehicle.



8. Turn the tire inflator kit on by pressing the on/off button.
9. Inflate the tire to the pressure listed on the tire label located on the driver door or the door jamb area. Check the final tire pressure with the compressor turned off to get an accurate pressure reading.

Tire Sealant and Inflator Kit



Note: If you experience any unusual vibration, ride disturbance or noise while driving, reduce your speed until you can safely pull off to the side of the road to call for roadside assistance. Do not proceed to the second stage of this operation.

Second Stage: Checking the tire pressure with the inflator kit

WARNING: If the tire does not inflate to the recommended tire pressure within 15 minutes, stop and call roadside assistance.

WARNING: The power plug may get hot after use and should be handled carefully when unplugging.

Check the air pressure of your tires as follows:



- When the recommended tire pressure is reached, turn off the kit, unplug the power cable, and disconnect the hose from the tire valve. Re-install the valve cap on the tire valve and return the kit to the rear of the vehicle.
 - Remove the red warning sticker found on the casing/housing and place it on top of the instrument panel or the center of the dash.
 - Drive the vehicle 4 mi (6 km) to evenly distribute the sealant inside the tire. Do not exceed 50 mph (80 km/h).
 - After 4 mi (6 km), stop and check the tire pressure. See Second Stage: Checking Tire Pressure.
- Remove the valve cap from the tire valve.
 - Attach the air compressor hose onto the valve stem by turning clockwise.
 - Push and turn the dial clockwise to the air position.
 - If required, turn on the compressor and adjust the tire to the recommended inflation pressure.

Tire Sealant and Inflator Kit

5. Remove the hoses, re-install the valve cap on the tire valve and return the kit to the rear of the vehicle.

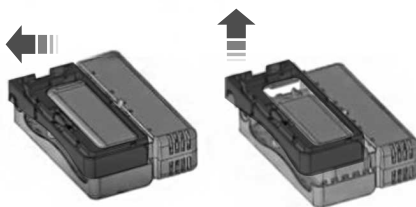
What to do after the tire has been sealed

After using the kit to seal your tire, replace the sealant canister. Sealant canisters and spare parts can be obtained at an authorized dealer. Empty sealant canisters may be disposed of at home. However, canisters still containing liquid sealant should be disposed of in accordance with local waste disposal regulation.

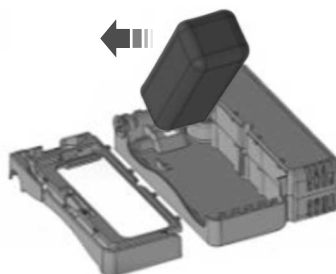
Removal of the sealant canister from the kit



1. Unwrap the dual purpose hose (black tube) from the compressor housing and discard.
2. Unwrap the power cord.



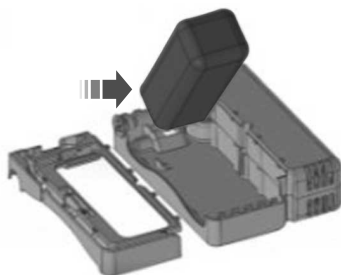
3. Unlatch the sealant bottle cover by sliding it outward, then lift and remove the cover.



4. Rotate the sealant canister up 60 degrees and slide it outward from the case/housing to remove.

Tire Sealant and Inflator Kit

Installation of the sealant canister to the kit



1. With the canister held at an angle to the housing, insert the canister nozzle into the connector and push until seated.
2. Rotate the canister 90 degrees down into the housing/case.
3. Slide the back cover over the cannister until it snaps back into place.
4. Wrap the new dual-purpose hose (black tube) into the channel around the housing/case.
5. Stow the power cord in the side compartment of the housing and stow the accessory power cord into its storage slot on the back cover.

Note: *If you experience any difficulties with the removal or installation of the sealant canister, contact your authorized dealer for assistance. Make sure the sealant compound use by date is on the sealant canister label and can be seen through the rectangular viewing window on the bottom of the kit. Replace the sealant canister after four years of non-use.*

Tire Pressure Monitoring System

WHAT IS THE TIRE PRESSURE MONITORING SYSTEM



The tire pressure monitoring system measures the vehicle's tire pressures. A warning lamp illuminates if one or more tires are significantly underinflated or if there is a system malfunction.

TIRE PRESSURE MONITORING SYSTEM OVERVIEW



WARNING: Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!



WARNING: To determine the required pressure(s) for your vehicle, see the Safety Compliance Certification Label (on the door hinge pillar, door-latch post or the door edge that meets the door-latch post, next to the driver seat) or the Tire Label on the B-Pillar or the edge of the driver door.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires).

As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated. Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces vehicle efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

Tire Pressure Monitoring System

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with License exempt RSS Standards of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

TIRE PRESSURE MONITORING SYSTEM PRECAUTIONS



WARNING: The tire pressure monitoring system is not a substitute for manually checking tire pressures. You should periodically check tire pressures using a pressure gauge. Failure to correctly maintain tire pressures could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.



WARNING: Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Note: *The use of tire sealants can damage the tire pressure monitoring system.*

Note: *If the tire pressure monitor sensor becomes damaged it may not function.*

TIRE PRESSURE MONITORING SYSTEM LIMITATIONS

When the outside temperature drops significantly, the tire pressure could decrease and activate the low tire pressure warning lamp.

The warning lamp could also illuminate when you use a spare wheel, or tire sealant from the inflator kit.

Note: *Regularly checking the vehicle tire pressures can reduce the possibility for the warning lamp to illuminate due to outside air temperature changes.*

Note: *After you inflate the tires to the recommended pressure it could take up to two minutes of driving over 20 mph (32 km/h) for the warning indicator to turn off.*

Tire Pressure Monitoring System

VIEWING THE TIRE PRESSURES



Using the instrument cluster display arrow keys navigate to the truck info section where you can view the tire pressures.

RESETTING TIRE PRESSURE MONITORING SYSTEM

Tire Pressure Monitoring System Reset Procedure



WARNING: To determine the required pressure(s) for your vehicle, see the Safety Compliance Certification Label (on the door hinge pillar, door-latch post or the door edge that meets the door-latch post, next to the driver seat) or the Tire Label on the B-Pillar or the edge of the driver door.

You must reset the tire pressure monitoring system after each tire rotation on vehicles that require different recommended tire pressures in the front tires as compared to the rear tires.

Note: To reduce the chances of interference from another vehicle, perform the system reset procedure at least three feet, one meter, away from another vehicle undergoing the system reset procedure at the same time.

Note: Do not wait more than two minutes between resetting each tire sensor or the system can time-out and you need to repeat the entire procedure on all four wheels.

1. Drive the vehicle above 20 mph (32 km/h) for at least two minutes, then park in a safe location where you can easily get to all four tires and have access to an air pump.
2. Switch the power off.
3. Switch the power on but do not start the engine.
4. Switch the hazard flashers on then off three times.

Note: You must accomplish this within 10 seconds. If you successfully enter the reset mode, the horn sounds once, the system indicator flashes and a message shows in the information display.

Note: If the system does not enter reset mode, try again starting at Step 2. If after repeated attempts to enter the reset mode, the horn does not sound, the system indicator does not flash and no message shows in the information display, contact your authorized dealer.

5. Remove the valve cap from the valve stem on the left front tire. Decrease the air pressure until the horn sounds.

Note: The single horn tone confirms that the sensor identification code has been learned by the module for this position. If the horn sounds twice, the reset procedure was unsuccessful, and you must repeat it.

6. Remove the valve cap from the valve stem on the right front tire. Decrease the air pressure until the horn sounds.

Tire Pressure Monitoring System

7. Repeat the previous step on the right rear tire and then on the left rear tire.
8. Switch the power off.

Note: *If the horn sounds twice again after switching the power off, and repeating the procedure, contact your authorized dealer and have your vehicle checked as soon as possible.*

9. Set all four tires to the recommended air pressure as indicated on the Safety Compliance Certification Label.

Trailer Tire Pressure Monitoring System (If Equipped)

Note: *Additional equipment may be required for your vehicle to support trailer tire pressure and temperature monitoring. See your authorized dealer for more information.*

Note: *The trailer tire pressure monitoring system is not a substitute for proper tire maintenance. It is your responsibility to maintain correct tire pressures at all times.*

Note: *If a trailer tire is repaired, replaced or broken down for service, the screw and valve on the trailer tire pressure sensor should be replaced. See your authorized dealer for details.*



The trailer tire pressure monitoring system is an added safety feature that allows you to view your trailer tire pressures and temperatures through the information display. See **Tire Pressure Monitoring System – Information Messages** (page 480). Tire pressure sensors are mounted into each tire on your trailer. The sensors send a message to your vehicle indicating the current trailer tire pressure and temperature.

If the trailer tire pressure monitoring system detects that a tire is low, a warning message appears in the information display. The trailer tire information screen in the information display highlights the tire with a low pressure.

If the trailer tire pressure monitoring system detects that a tire temperature is over temp, a warning message appears in the information display. The trailer tire information screen in the information display highlights the tire with a high temperature.

The main function of the trailer tire pressure monitoring system is to warn you when your trailer tires need air or if the tires are experiencing high temperatures. It can also warn you in the event the system is no longer capable of functioning as intended. See **Tire Pressure Monitoring System – Information Messages** (page 480).

When a Temporary Spare or New Tire is Installed

If you have replaced a trailer tire with a new or spare tire, a warning message appears and pressure readings are no longer displayed for that tire.

Tire Pressure Monitoring System

To restore the full function of the trailer tire pressure monitoring system:

- Have the damaged wheel and tire assembly repaired and remounted to your trailer.
- Install the trailer tire pressure monitoring sensor into the new wheel and tire assembly.
- Perform the trailer tire pressure monitoring system reset procedure.

Trailer Tire Pressure Monitoring System Reset Procedure

Note: *You need to perform the tire pressure monitoring system reset procedure after each tire rotation, or when a new trailer tire pressure sensor is installed into a trailer tire.*

The trailer tire pressure monitoring system can be reset through the menu in the information display. See **Tire Pressure Monitoring System – Information Messages** (page 480). Performing the trailer setup process also resets the trailer tire pressure monitoring system.

Note: *For further information on the trailer tire pressure monitoring system see the instructions that were included with the trailer tire pressure monitoring system kit.*

TIRE PRESSURE MONITORING SYSTEM – TROUBLESHOOTING

TIRE PRESSURE MONITORING SYSTEM – WARNING LAMPS



The low tire pressure warning lamp has combined functions, as it warns you when your tires need air, and when the system is no longer capable of functioning as intended.

Tire Pressure Monitoring System

Warning Lamp	Possible Cause	Action Required
Solid warning lamp	One or more tires are significantly under inflated	After inflating your tires to the manufacturer's recommended pressure as shown on the tire label, on the edge of driver door or the B-pillar, drive your vehicle for at least two minutes over 20 mph (32 km/h) before the light turns off.
	Tire rotation without sensor training	On vehicles with different front and rear tire pressures, the system must be retrained following every tire rotation.
Solid warning lamp or flashing warning lamp	Temporary spare wheel in use	Repair the damaged road wheel and tire and refit it to your vehicle to restore operation of the system.
	Tire pressure monitoring system malfunction	If the tires are inflated to the recommended tire pressures and the temporary spare wheel is not in use, the system detected a fault that requires service. Have your vehicle checked as soon as possible.

Tire Pressure Monitoring System

TIRE PRESSURE MONITORING SYSTEM – INFORMATION MESSAGES

Message	Action
Tire Pressure Low	After inflating your tires to the manufacturer's recommended pressure as shown on the Tire Label, on the edge of the driver door or the B-Pillar, drive your vehicle for at least two minutes over 20 mph (32 km/h) before the light turns off.
Tire Pressure Monitor Fault	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Tire Pressure Sensor Fault	The system has detected a fault that requires service or a spare tire is in use. Have your vehicle checked as soon as possible.

Trailer Tire Pressure Monitoring System

Message	Action
Trailer Tire Low Specified:	One or more tires on your trailer is below the specified tire pressure.
Trailer Tire Over Temperature	Displays when one or more tires on your trailer is above the recommended temperature.
Trailer Tire Pressure Sensor Fault	A trailer tire pressure sensor is malfunctioning. If the warning stays on or continues to come on, contact an authorized dealer as soon as possible.
Trailer Tire Pressure Monitor Fault	The trailer tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, contact an authorized dealer.
Trailer Tire Pressure Monitor Capability Not Detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer Tire Pressure Indication Not Setup See Manual	The trailer tire pressure monitoring system is not setup. See Tire Pressure Monitoring System (page 474).

Changing a Road Wheel

CHANGING A FLAT TIRE

Note: *The use of tire sealant may damage your tire pressure monitoring system and should only be used in roadside emergencies.*

Note: *The tire pressure monitoring system indicator light illuminates when the spare tire is in use. To restore the full function of the monitoring system, all road wheels equipped with tire pressure monitoring sensors must be mounted on this vehicle.*

If you get a flat tire when driving, do not apply the brake heavily. Instead, gradually decrease your speed. Hold the steering wheel firmly and slowly move to a safe place on the side of the road.

Have a flat serviced by an authorized dealer to prevent damage to the system sensors. See **Tire Pressure Monitoring System Precautions** (page 475). Replace the spare tire with a road tire as soon as possible. During repairing or replacing the flat tire, have the authorized dealer inspect the system sensor for damage.

Dissimilar Spare Wheel and Tire Assembly Information



WARNING: Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.

If you have a dissimilar spare wheel and tire, then it is intended for temporary use only. This means that if you need to use it, you should replace it as soon as possible with a road wheel and tire assembly that is the same size and type as the road tires and wheels that were originally provided by Ford.

A dissimilar spare wheel and tire assembly is defined as a spare wheel and tire assembly that is different in brand, size or appearance from the road tires and wheels.

Full-size dissimilar spare

When driving with the full-size dissimilar spare wheel and tire assembly, do not:

- Exceed 70 mph (113 km/h).
- Use more than one dissimilar spare wheel and tire assembly at a time.
- Use snow chains on the end of the vehicle with the dissimilar spare wheel and tire assembly.
- Repair a damaged dissimilar spare tire. Replace a dissimilar spare tire that is damaged.
- Drive extended distances with a dissimilar spare. Tread life is limited to approximately 2,000 mi (3,219 km).
- Use commercial car wash equipment.

When driving with the full-size dissimilar spare wheel and tire assembly, four-wheel drive functionality could be limited.

When driving with the full-size dissimilar spare wheel and tire assembly, it is recommended that you do not:

- Exceed 50 mph (80 km/h) in four-wheel drive.
- Engage four-wheel drive unless the vehicle is stationary.
- Use four-wheel drive on dry pavement.

Using a full-size dissimilar spare wheel and tire assembly can lead to impairment of the following:

- Handling, stability and braking performance.
- Comfort and noise.
- Ground clearance and parking at curbs.
- Winter weather driving capability.

Changing a Road Wheel

- Wet weather driving capability.
- Four-wheel drive capability.

When driving with the full-size dissimilar spare wheel and tire assembly additional caution should be given to:

- Towing a trailer.
- Driving vehicles equipped with a camper body.
- Driving vehicles with a load on the cargo rack.

Drive cautiously when using a full-size dissimilar spare wheel and tire assembly and seek service as soon as possible.

Tire Change Procedure

 **WARNING:** To help prevent your vehicle from moving when changing a wheel, shift the transmission into park (P), set the parking brake and use an appropriate block or wheel chock to secure the wheel diagonally opposite to the wheel being changed. For example, when changing the front left wheel, place an appropriate block or wheel chock on the right rear wheel.

 **WARNING:** The jack supplied with this vehicle is only intended for changing a flat tire in an emergency. Do not attempt to do any other work on your vehicle when it is supported by the jack, as your vehicle could slip off the jack. Failure to follow this instruction could result in personal injury or death.

 **WARNING:** Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to not obstruct the flow of traffic and avoid the danger of being hit when operating the jack or changing the wheel.

 **WARNING:** Only use the jack provided as original equipment with your vehicle.

 **WARNING:** The jack should be used on level firm ground wherever possible.

 **WARNING:** Never place anything between the vehicle jack and the ground.

 **WARNING:** Never place anything between the vehicle jack and your vehicle.

 **WARNING:** It is recommended that the wheels of the vehicle be chocked, and that no person should remain in a vehicle that is being jacked.

 **WARNING:** Switch off the running boards before jacking or placing any object under your vehicle. Failure to follow this instruction may result in personal injury or property damage.

 **WARNING:** Always fully apply the parking brake. Failure to follow this instruction could result in personal injury or death.

 **WARNING:** No person should place any portion of their body under a vehicle that is supported by a jack.

 **WARNING:** Only use the specified jacking points. If you use any other locations you could damage vehicle components, such as brake lines.

 **WARNING:** Using the high voltage battery box as a jacking point could result in electric shock, personal injury, fire or death.

Changing a Road Wheel

Note: Only use the spare tire carrier to stow the tire and wheel combination provided with your vehicle. Other tire and wheel combinations can cause the tire carrier to fail.

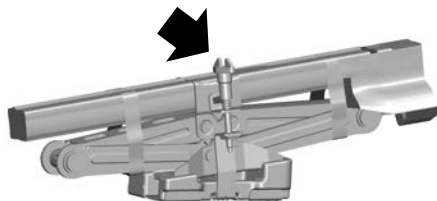
Note: Do not use impact tools or power tools operating at over 200 RPM on the spare tire carrier, this could cause a winch malfunction and prevent a secure fit.

Note: Passengers should not remain in the vehicle when the vehicle is being jacked.

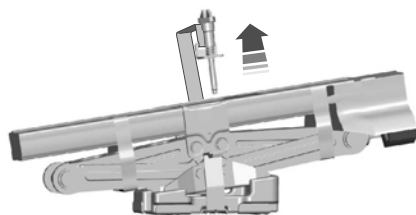
Park on a level surface, activate the hazard flashers and set the parking brake. Then, place the transmission in park (P) and power the vehicle off.

Removing the Vehicle Jack and Tool Bag

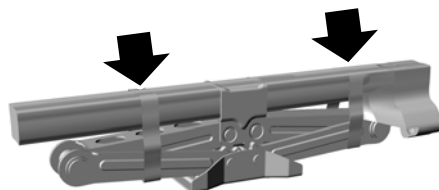
The vehicle jack and tool bag are behind the rear passenger side seat.



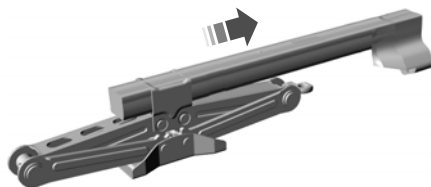
1. Turn the wing bolt on the jack bracket counterclockwise to release the jack and tool bag from the jack bracket.



2. Remove the jack and tool bag from the jack bracket.



3. Release the jack tool bag straps.



4. Slide the jack tool bag through the jack load rest to remove for access to the jack tools.
5. Remove the tools from the tool bag.

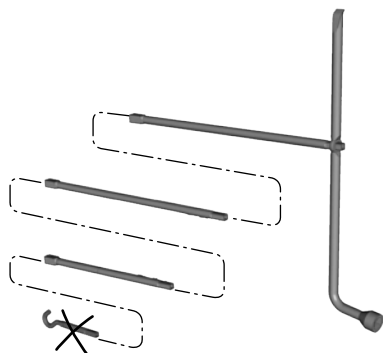
Changing a Road Wheel

Note: Your jack does not require maintenance or additional lubrication over the service life of your vehicle.

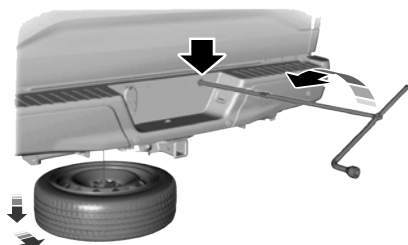
Removing the Spare Tire

Note: Remove the hook end from the assembled jack handle before continuing.

The spare tire is located under the vehicle, just forward of the rear bumper.



1. Assemble the jack handle as shown in the illustration.
2. Fully insert the jack handle through the bumper hole and into the guide tube through the access hole in the rear bumper. Turn the handle counterclockwise until the tire is lowered to the ground and the cable is slightly slack to allow the tire to be slid rearward from under the vehicle.

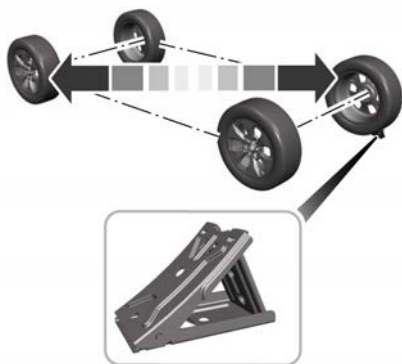


3. Lift the spare tire on end to access the tether attachment

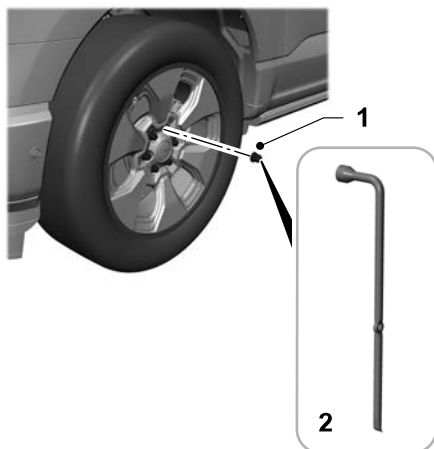


4. Use the lug wrench to remove the lug nut from the spare tire tether.
5. Remove the retainer from the center of the wheel.

Changing a Road Wheel

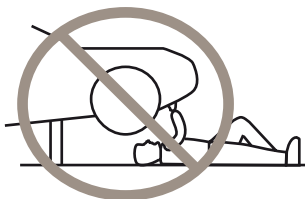


6. Unfold the wheel chock provided in the tool kit and use it to block the rear edge of the tire diagonally opposite the flat tire. For example, if the left front tire is flat, block the right rear of the right rear tire.
7. Obtain the spare tire and vehicle jack from their storage locations.
8. Loosen each wheel nut on the affected flat tire one-half turn counterclockwise, but do not remove them.



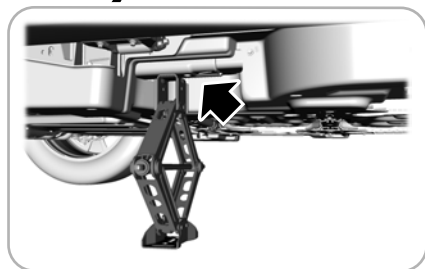
- 1 Wheel nut.
- 2 Lug wrench.

Jacking the Vehicle



Changing a Road Wheel

Front Jacking Points

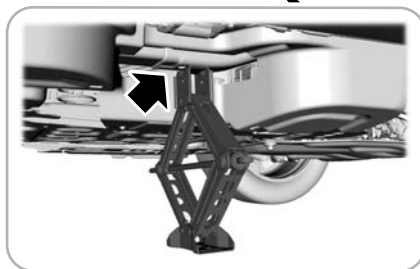


Note: Use the frame rail as the front jacking location point, not the control arm. The frame rail is marked with an arrow.

Note: Before jacking your vehicle make sure that the jack is not in contact with any components of the underside of the vehicle.

Note: Damage caused by incorrectly jacking your vehicle is not covered by the vehicle warranty.

Rear Jacking Points



Note: Jack at the specified locations to avoid damage to the vehicle.

Note: Before jacking your vehicle make sure that the jack is not in contact with any components of the underside of the vehicle.

Note: Damage caused by incorrectly jacking your vehicle is not covered by the vehicle warranty.

1. Place the vehicle jack at the jacking point next to the tire you are changing.
2. Reassemble the jack handle, including the S-hook, to the lug wrench. Insert the S-hook into the eyelet of the jack and turn the jack handle clockwise until the wheel is completely off the ground.
3. Remove the wheel nuts with the lug wrench.
4. Replace the flat tire with the spare tire, making sure the valve stem is facing outward. Reinstall the wheel nuts until the wheel is snug against the hub. Do not fully tighten the wheel nuts until the wheel has been lowered.

Changing a Road Wheel

5. Lower the wheel by turning the jack handle counterclockwise.
6. Remove the vehicle jack and fully tighten the wheel nuts in the order shown.
7. Stow the flat tire. See the Stowing the Flat or Spare Tire.
8. Stow the vehicle jack and lug wrench. Make sure the jack is securely fastened before you drive. See Stowing the Vehicle Jack and Tool Bag.
9. Unblock the wheels.



Stowing the Flat or Spare Tire

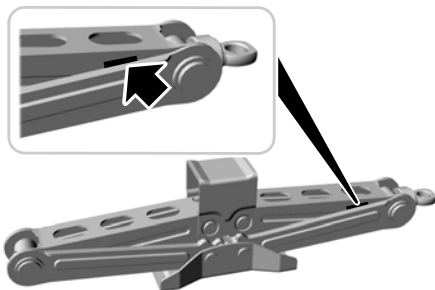
Note: Failure to follow the spare tire stowage instructions could result in failure of the cable or loss of the spare tire.

1. Lay the tire on the ground with the valve stem facing up.
2. Slide the wheel partially under the vehicle and install the retainer through the wheel center. Pull on the cable to align the components at the end of the cable.
3. Turn the jack handle clockwise until the tire is raised to its stowed position underneath the vehicle. The effort to turn the jack handle increases significantly and the spare tire carrier ratchets or slips when the tire is raised to the maximum tightness. Tighten to

the point where the ratchet or slip occurs a minimum of three times, as indicated by an audible click each time. The spare tire carrier does not allow you to overtighten. If the spare tire carrier ratchets or slips with little effort, contact your authorized dealer.

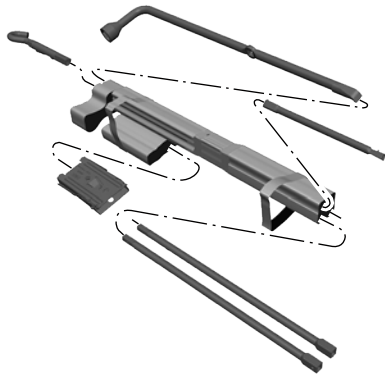
4. Check that the tire lies flat against the frame and is properly tightened. Try to push or pull, then turn the tire to be sure it does not move. Loosen and retighten, if necessary. Failure to properly stow the spare tire could result in failure of the winch cable and loss of the tire.
5. Repeat this tightness check procedure when servicing the spare tire pressure, every six months, as per your scheduled maintenance information, or at any time that the spare tire is disturbed through service of other components.

Stowing the Vehicle Jack and Tool Bag

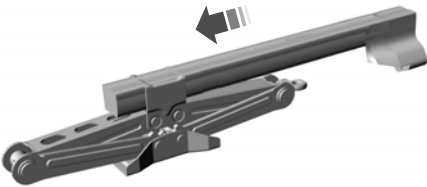


1. Turn the lead screw eyelet to adjust the jack up or down until the stowage markings on the upper channel align with the lower channel.

Changing a Road Wheel

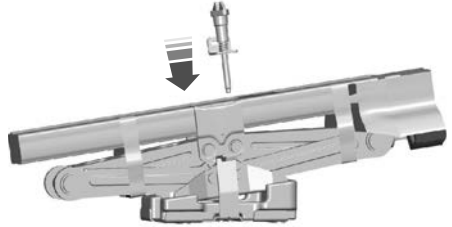


2. Replace the tools and wheel chock inside of the tool bag.

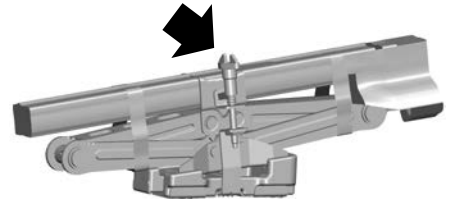


3. Install the tool bag through the vehicle jack load rest.

4. Secure the jack tool bag straps around the vehicle jack.



5. Place the jack and tool bag back onto the jack bracket.



6. Turn the wing bolt on the jack bracket clockwise until the jack and tools are secured to the jack bracket.

WHEEL NUTS



WARNING: When you install a wheel, always remove any corrosion, dirt or foreign materials present on the mounting surfaces of the wheel or the surface of the wheel hub, brake drum or brake disc that contacts the wheel. Make sure to secure any fasteners that attach the rotor to the hub so they do not

Changing a Road Wheel

interfere with the mounting surfaces of the wheel. Installing wheels without correct metal-to-metal contact at the wheel mounting surfaces can cause the wheel nuts to loosen and the wheel to come off while your vehicle is in motion, resulting in loss of vehicle control, personal injury or death.

Bolt Size	lb.ft (Nm) ¹
M14 x 1.5	150 lb.ft (204 Nm)

¹ Torque specifications are for nut and bolt threads free of dirt and rust. Use only our recommended replacement wheel nuts and or wheel bolts.

Retighten the wheel nuts to the specified torque within 100 mi (160 km) after any wheel disturbance, such as tire rotation, changing a flat tire or wheel removal.



A Hub pilot bore.

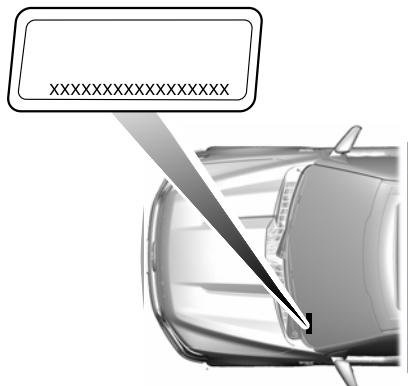
Inspect the wheel pilot hole and mounting surface prior to installation. Remove any visible corrosion or loose particles.

Vehicle Identification

VEHICLE IDENTIFICATION NUMBER

LOCATING THE VEHICLE IDENTIFICATION NUMBER

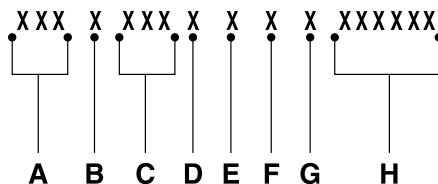
The vehicle identification number is on the left-hand side of the instrument panel.



Note: In the illustration, XXXX is representative of your vehicle identification number.

VEHICLE IDENTIFICATION NUMBER OVERVIEW

The vehicle identification number contains the following information:



- A World manufacturer identifier.
- B Brake system, gross vehicle weight rating, restraint devices and their locations.
- C Make, vehicle line, series, body type.
- D Engine or motor type.
- E Check digit.
- F Model year.
- G Assembly plant.
- H Production sequence number.

Connected Vehicle

WHAT IS A CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and for you to access a range of features. When used in conjunction with the FordPass app, it could allow you to monitor and control your vehicle further, for example checking the tire pressures and the vehicle location. For additional information, refer to the local Ford website.

CONNECTED VEHICLE REQUIREMENTS

Connected service and related feature functionality requires a compatible vehicle network.

Some remote features require additional service activation. Log in to your Ford account for details. Some restrictions, third party terms and message or data rates may apply.

CONNECTED VEHICLE LIMITATIONS

Evolving technology, cellular networks, or regulations could affect functionality and availability, or continued provision of some features. These changes could even stop some features from functioning.

CONNECTING THE VEHICLE TO A MOBILE NETWORK

WHAT IS THE MODEM



The modem allows access to a range of features built into your vehicle.

ENABLING AND DISABLING THE MODEM

1. From the settings menu, press Connectivity.
2. Press Connected Vehicle Features.
3. Switch vehicle connectivity on or off.

CONNECTING FORDPASS TO THE MODEM

1. Make sure that the modem is enabled using the vehicle settings menu.
2. Open the FordPass app on your device and log in.
3. Add your vehicle or select your vehicle if already added.
4. Select the option to activate your vehicle.
5. Make sure that the name on the screen matches the name shown in your FordPass account.
6. Confirm that FordPass account is connected to the modem.

CONNECTING THE VEHICLE TO A WI-FI NETWORK

1. From the settings menu, press Connectivity. See **Center Display** (page 516).
2. Press Wi-Fi.
3. Switch Wi-Fi on.
4. Press View Available Networks.
5. Select an available Wi-Fi network.

Note: Enter the network password to connect to a secure network.

Connected Vehicle

CONNECTED VEHICLE SETTINGS

You can adjust several settings on the touchscreen under the connected vehicle features menu, such as:

- Vehicle connectivity.
- Share vehicle data.
- Share vehicle location.
- Share driving data.

Note: Depending on your vehicle, different options may be available.

Note: Editing connectivity settings could result in some features not operating correctly or at all. When you edit connectivity settings, pop-up messages may appear to notify you that services will not work without that setting. If you switch a feature on, pop-up messages could appear informing you of the settings that will be turned on. Some features, for example driver assistance features, use map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version.



Press the button next to a menu option for more information.

CONNECTED VEHICLE – TROUBLESHOOTING

CONNECTED VEHICLE – FREQUENTLY ASKED QUESTIONS

Why is my Ford mobile app not connecting to my vehicle?

- The modem is not enabled. Switch vehicle connectivity on.
- The network signal is weak. Move your vehicle closer to a place where the network signal is not obstructed.

Why can I not connect to a Wi-Fi network?

- You entered the wrong network password. Enter the correct password.
- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.
- There are multiple access points in range with the same network name. Choose a unique name for your network. Do not use the default name unless it contains a unique identifier, for example as part of the MAC address.

Why does the Wi-Fi connection disconnect after successful connection?

- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.

What can I do if I am close to a Wi-Fi router but the network signal strength is weak?

- If your vehicle has a heated windshield, position your vehicle so that the windshield is not facing the Wi-Fi router.
- If your vehicle has metallic tinting on the windows but not on the windshield, position your vehicle so that the windshield is facing the Wi-Fi router or open the windows that are facing the router.
- If your vehicle has metallic tinting on the windows and the windshield, open the windows that are facing the router.
- If your vehicle is in a garage and you have the garage door closed, open the garage door as it could block the signal.

Why can I not see a network I expect to see in the list of available networks?

- The network is hidden. Make the network visible and try again, or manually add a network in the Wi-Fi settings menu.
- Some network security types are not supported, for example WEP.

Why do software downloads take too long?

- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.
- Wi-Fi network is in high demand or has a slow Internet connection. Use a more reliable Wi-Fi network.

Why does the software not update when the system seems to connect to a Wi-Fi network and the signal strength is excellent?

- No software update is available at this time.
- Select automatic updates option in the settings menu to enable automatic software update or contact an authorized dealer.
- There could be a connection problem. Test the network using another device.

Vehicle Hotspot

SETTING UP A VEHICLE HOTSPOT - VEHICLES WITH: 12 INCH CENTER DISPLAY SCREEN

With a data plan, your hotspot can provide devices in and around your vehicle with Wi-Fi data.

Note: A mobile device is required to complete hotspot setup.

1. From the settings menu, press Vehicle Hotspot.
2. Press Settings.
3. Press Show Password.
4. Connect your device to the vehicle hotspot by selecting the hotspot from the list of Wi-Fi Networks.
5. When prompted, enter the password.

Activating a Trial or Purchasing a Data Plan

1. Connect a device to your vehicle hotspot. The vehicle network carrier's service activation website opens on your device.

Note: If the website does not open, open a new website and it redirects to the vehicle network carrier's website.

2. Follow the instructions on the carrier portal to purchase a plan or start a trial.

Note: Visit the vehicle network carrier's website to purchase more data.

Note: Hotspot services are subject to your vehicle network carrier agreement, coverage and availability.

SETTING UP A VEHICLE HOTSPOT - VEHICLES WITH: 15.5 INCH CENTER DISPLAY SCREEN

With a data plan, your hotspot can provide devices in and around your vehicle with Wi-Fi data.

Note: A mobile device is required to complete hotspot setup.

1. From the settings menu, press Connectivity. See **Center Display** (page 520).
2. Press Vehicle Hotspot.
3. Press Settings.
4. Switch the Show Password option on or off.
5. Connect your device to the vehicle hotspot by selecting the hotspot from the list of Wi-Fi Networks.
6. When prompted, enter the password.

Activating a Trial or Purchasing a Data Plan

1. Connect a device to your vehicle hotspot. The vehicle network carrier's service activation website opens on your device.

Note: If the website does not open, open a new website and it redirects to the vehicle network carrier's website.

2. Follow the instructions on the carrier portal to purchase a plan or start a trial.

Note: Visit the vehicle network carrier's website to purchase more data.

Note: Hotspot services are subject to your vehicle network carrier agreement, coverage and availability.

Vehicle Hotspot

VEHICLE HOTSPOT SETTINGS - VEHICLES WITH: 12 INCH CENTER DISPLAY SCREEN

You can change the following in the vehicle hotspot settings menu:

- Vehicle hotspot name or password.
- Vehicle hotspot frequency.

Changing the Vehicle Hotspot Name or Password

The hotspot information can only be updated once you activate the hotspot.

1. From the settings menu, press Vehicle Hotspot.
2. Press Settings.
3. Press Edit.
4. Press Change Network Name.
5. Enter your required network name.
6. Press enter to save the network name.
7. Press Change Password.
8. Enter your required password.
9. Press enter to save the password.

Changing the Vehicle Hotspot Frequency

The vehicle hotspot frequency band is selectable depending upon your device capabilities. You cannot connect your device to the vehicle hotspot if it does not support the selected frequency band.

1. From the settings menu, press Vehicle Hotspot.
2. Press Settings.
3. Press Edit.
4. Press Change Frequency Band.
5. Select a frequency.

VEHICLE HOTSPOT SETTINGS - VEHICLES WITH: 15.5 INCH CENTER DISPLAY SCREEN

You can change the following in the vehicle hotspot settings menu:

- Vehicle hotspot name or password.
- Vehicle hotspot frequency.

Changing the Vehicle Hotspot Name or Password

The hotspot information can only be updated once you activate the hotspot.

1. From the settings menu, press Connectivity. See **Center Display** (page 520).
2. Press Vehicle Hotspot.
3. Press Settings.
4. Press Edit.
5. Press Change Network Name.
6. Enter your required network name.
7. Press enter to save the network name.
8. Press Change Password.
9. Enter your required password.
10. Press enter to save the password.

Changing the Vehicle Hotspot Frequency

The vehicle hotspot frequency band is selectable depending upon your device capabilities. You cannot connect your device to the vehicle hotspot if it does not support the selected frequency band.

1. From the settings menu, press Connectivity. See **Center Display** (page 520).
2. Press Vehicle Hotspot.
3. Press Settings.
4. Press Edit.

Vehicle Hotspot

5. Press Change Frequency Band.
6. Select a frequency.

VEHICLE HOTSPOT – TROUBLESHOOTING

VEHICLE HOTSPOT – FREQUENTLY ASKED QUESTIONS

Why can I not see the vehicle hotspot name when I search for Wi-Fi networks on my cell phone or other device?

- Make sure the vehicle hotspot visibility is on.
- Check what frequency the hotspot is transmitting in the vehicle hotspot settings menu. If the frequency is 5 GHz and your device cannot see the network, change the frequency to 2.4 GHz.
- The system does not provide a vehicle hotspot at this time.

How do I remove the vehicle from the vehicle network carrier's account?

- Contact your vehicle network carrier.

Audio System - Vehicles With: 12 Inch Screen

AUDIO SYSTEM PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Listening to loud audio for long periods of time could damage your hearing.

IDENTIFYING THE AUDIO UNIT



Depending on your vehicle options, the controls may look different from what you see here.

SWITCHING THE AUDIO UNIT ON AND OFF



Press the button on the volume control.

SELECTING THE AUDIO SOURCE

Press **Sources** on the touchscreen to open the media source menu.

MEDIA CONTROL BUTTONS



Press to play a track. Press again to pause the track.

Note: *Not all sources can be paused.*



Press the button to skip to the next track.

Press and hold the button to fast forward through the track.



Press the button once to return to the beginning of a track.

Repeatedly press the button to return to previous tracks.

Press and hold the button to fast rewind through the track.



Press the button on the touchscreen to switch shuffle mode on or off.

Note: *Not all sources have shuffle mode.*

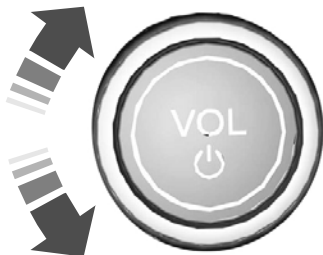


Press the button on the touchscreen to change repeat mode.

Note: *Not all sources have repeat mode.*

Audio System - Vehicles With: 12 Inch Screen

ADJUSTING THE VOLUME



Turn to adjust the volume.

Some vehicles may be able to adjust the volume using buttons on the steering wheel.

SETTING A MEMORY PRESET

1. Select a station or channel.
2. Press and hold a memory preset button on the touchscreen.

Note: The audio mutes briefly while the system saves the preset and returns once it is stored.

Note: You can save presets from multiple sources to the memory preset bar.

MUTING THE AUDIO



Press to mute the signal. Press again to restore the signal.

ADJUSTING THE SOUND SETTINGS

To access the sound settings menu:

1. From the settings menu, press Sound.

From the menu, you can adjust the following:

- Tone settings.
- Balance and fade.
- Speed compensated volume.
- Volume settings.
- Sound mode/Occupancy mode

Note: Depending on your vehicle options, not all settings are available.

SETTING THE CLOCK AND DATE

1. From the settings menu, press Clock.
2. Set the time.

Note: The AM and PM options are not available if 24-hour mode is on.

Switching Automatic Time Updates On and Off

1. From the settings menu, press Clock.
2. Switch Auto Time Update on or off

AM/FM RADIO

AM/FM RADIO LIMITATIONS

The further you travel from an AM or FM station, the weaker the signal and the weaker the reception.

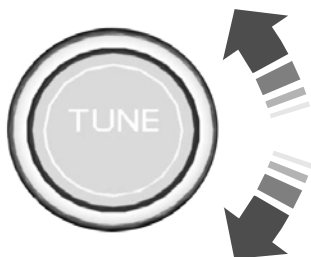
Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with the reception.

Audio System - Vehicles With: 12 Inch Screen

When you pass a ground-based broadcast repeating tower, a stronger signal may overtake a weaker one and result in the audio system muting.

SELECTING A RADIO STATION

Manually Selecting a Radio Station



Turn to search through the radio frequency band.

Using Direct Tune

1. Press **Direct Tune** to open the number pad.
2. Enter the station you prefer.

Note: You can only enter a valid station for the audio source you are currently listening to.

Using Seek



Press either button. The system stops at the first station it finds in that direction.

Using the Station List

1. Press **Browse**.

Note: Available on FM radio only.

2. Press a station.

SWITCHING THE DISPLAY ON AND OFF

To switch the display off:

1. From the settings menu, press Display. See **Settings** (page 518).
2. Press Display Off.

Note: The display defaults to on each time you switch your vehicle on.

To switch the display on, press anywhere on the touchscreen.

DIGITAL RADIO (IF EQUIPPED)

WHAT IS DIGITAL RADIO

HD Radio™ technology is the digital evolution of analog AM/FM radio.

For additional information, visit www.HDRadio.com.

HD Radio Technology is manufactured under license from iBiquity Digital Corporation and foreign patents. HD Radio and the HD and HD Radio logos are proprietary trademarks of XPERI. The vehicle manufacturer and XPERI are not responsible for the content sent using HD Radio technology. Content may be changed, added or deleted at any time at the station owner's discretion.

HOW DOES DIGITAL RADIO WORK

Your system has a special receiver that allows it to receive digital broadcasts in addition to analog broadcasts.

Audio System - Vehicles With: 12 Inch Screen

HD1 signifies the main programming status and is available in both analog and digital broadcasts. Other multicast stations are only available digitally and could contain new or different content.

Note: When the system first receives an HD1 station, it plays the station in the analog version until it verifies the station is an HD Radio station. Then it shifts to the digital version.

Note: There is an audio mute delay when switching to an HD2 or HD3 station because the system has to reacquire and decode the digital signal.

DIGITAL RADIO LIMITATIONS

If you are outside the reception area, the system could not work.

If you are on the fringe of the reception area, the station could mute due to weak signal strength.

Note: If you are listening to HD1, the system changes back to the analog broadcast until the digital broadcast is available again. If you are listening to any other multicast channels, the station mutes and stays muted unless it is able to connect to the digital signal again.

Depending on the station quality, you could hear a slight sound change when the station changes between analog and digital audio.

You cannot access a saved HD station if your vehicle is outside the station's reception area.

SWITCHING DIGITAL RADIO RECEPTION ON AND OFF (If Equipped)

1. From the settings menu, press Radio. See **Center Display** (page 516).
2. Switch HD Radio on or off.

DIGITAL RADIO INDICATORS

HD Radio Indicator

The indicator appears when HD Radio is on and you tune to a station broadcasting HD Radio technology.



The color of the indicator changes to indicate the system status.

Gray indicates the system is acquiring a digital station.

Orange indicates digital audio is playing.

Multicast Indicator

The multicast indicator appears if the current station is broadcasting multiple digital broadcasts. The highlighted numbers indicate additional digital channels available.

Note: For stations that have more than one HD multicast, the HD indicator and radio text appears as a button. Press the button to cycle through all of the HD stations on that specific frequency.

SATELLITE RADIO

WHAT IS SATELLITE RADIO

Your factory-installed SiriusXM radio system includes a limited subscription term, which begins on the date of sale or lease of your vehicle. See an authorized dealer for availability.

Audio System - Vehicles With: 12 Inch Screen

For additional information about extended subscription terms, visit www.SiriusXM.com in the United States, www.SiriusXM.ca in Canada, or call SiriusXM at 1-888-539-7474.

Note: *SiriusXM reserves the unrestricted right to change, rearrange, add or delete programming including canceling, moving or adding particular channels, and its prices, at any time, with or without notice to you. Neither SiriusXM and its affiliates nor Ford Motor Company and its affiliates will be liable to you or any third party for any such modification, suspension or termination.*

SATELLITE RADIO LIMITATIONS

For optimal reception performance, keep the antenna clear of snow and ice build-up and keep luggage and other material as far away from the antenna as possible. Placing luggage over the antenna may reduce performance. Factory-installed and aftermarket vehicle structures including, but not limited to, roof racks and soft top roofs in a partially open position could reduce reception performance.

Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with your reception.

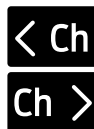
When you pass a ground-based broadcast-repeating tower, a stronger signal may overtake a weaker one and could result in the audio system muting. Your display could show an error message to indicate the interference.

LOCATING THE SATELLITE RADIO IDENTIFICATION NUMBER

1. Select SiriusXM as the audio source.
2. Tune to channel 0.

SELECTING A CHANNEL

Manually Selecting a Channel



Press the button to find the previous or next available radio channel.

Linear Tuner

The linear tuner is displayed when manually selecting a channel. You can swipe left or right on the linear tuner carousel to navigate through the channel list. Tap on a channel title to listen to it.

Using Direct Tune

1. Press the channel up or down button to open the linear tuner screen.
2. Press **Direct Tune** to open the number pad.
3. Enter the channel you prefer.

Using Browse

1. Press **Browse**.
2. Select a channel.

SATELLITE RADIO SETTINGS

Subscription

Your subscription status is displayed. You can subscribe or manage your subscription directly from the touchscreen.

SiriusXM Favorites

While you are listening to SiriusXM, you can save favorites by:

Audio System - Vehicles With: 12 Inch Screen

- Tapping the currently tuned channel or show logo on the SiriusXM audio screen.
- Tuning to a channel or show you want to save as a favorite. Navigate to the SiriusXM Favorites screen and press the Add Current button. The currently tuned channel or show is saved as a favorite.
- Saving a radio preset. This saves the currently tuned SiriusXM channel or show as a favorite

Note: *Requires a trial or active subscription to use.*

Listening History

Listening history is a list of recently listened to SiriusXM content. You can view, manage and reset the listening history using the controls on the touchscreen.

Note: *Requires a trial or active subscription to use.*

Help and Support

You can contact SiriusXM Customer Care directly from the operating system and view information required to manage your SiriusXM account.

Audio System - Vehicles With: 12 Inch Screen

AUDIO SYSTEM – TROUBLESHOOTING

AUDIO SYSTEM – INFORMATION MESSAGES

Satellite Radio Troubleshooting

Error Message	Potential Effects	Recommended Action
Connectivity Disabled	Internet streaming and On Demand shows are unavailable and some SiriusXM features are disabled.	Internet connectivity is turned off. See Connected Vehicle (page 491).
No Internet	Audio system may mute. Switch to Satellite button may be displayed on the SiriusXM audio screen if the channel is also available via satellite.	SYNC attempts to connect. See Satellite Radio Limitations (page 501). Switch to a satellite connection for the current channel if the option is available.
No Satellite Signal	Audio system may mute. Switch to Internet button may be displayed on the SiriusXM audio screen if the channel is also available via streaming.	Antenna may be obstructed or satellite reception is weak in your location. See Satellite Radio Limitations (page 501). Switch to an internet connection for the current channel if the option is available.
Slow Network Connection	Audio system may mute while the audio attempts to load.	Allow some time for the audio to load or tune to a different channel.
Channel Unavailable	Audio system may mute. Radio may tune to a different channel.	A temporary update may be in progress. Allow some time before retrying to tune to the channel. If the issue continues, the channel may no longer be available.
Episode Unavailable	Audio system may mute. Radio may tune to a different channel.	A temporary update may be in progress. Allow some time before retrying to play the episode. If the issue continues, the episode may no longer be available.

Audio System - Vehicles With: 12 Inch Screen

Error Message	Potential Effects	Recommended Action
Something went wrong	Audio system may mute. Radio may tune to a different channel.	Allow some time and retry the action.
Subscribe to Listen	Cannot listen to selected content. Content may appear grayed out and some features may be disabled.	Your subscription has expired or you have not yet subscribed for access to the listed content. Navigate to Subscription under the Satellite Radio Settings menu. If you have an active subscription which includes the listed channel or content and you see this error, you may need to refresh your radio. To refresh your SiriusXM radio, visit www.siriusxm.com/refresh in the US, or www.siriusxm.ca/refresh in Canada. You may need to provide your SiriusXM Radio identification number. See Locating the Satellite Radio Identification Number (page 501).

Audio System - Vehicles With: 12 Inch Screen

Error Message	Potential Effects	Recommended Action
Upgrade to Listen	Cannot listen to selected content. Content may appear grayed out and some features may be disabled.	Your subscription does not include access to the listed content. You may need to upgrade your subscription. Navigate to Subscription under the Satellite Radio Settings menu. If you have an active subscription which includes the listed channel or content and you see this error, you may need to refresh your radio. To refresh your SiriusXM radio, visit www.siriusxm.com/refresh in the US, or www.siriusxm.ca/refresh in Canada. You may need to provide your SiriusXM Radio identification number. See Locating the Satellite Radio Identification Number (page 501).
Location Restricted Content	Audio may mute. Not available in your location or Unable to determine your location may be displayed.	Content is not available in your location or SiriusXM is unable to determine your location. Tuning to a different channel may resolve the issue.
Channel Blocked	Audio may mute. Radio may tune to a different channel.	The Block Explicit Content filter is turned on. Navigate to Listener Settings under the Satellite Radio Settings menu to access the Block Explicit Content filter. Navigate to Listener Settings. See Satellite Radio Settings (page 501).
Antenna Problem or Hardware Problem	Audio may mute. Access to SiriusXM features may be unavailable.	If issue persists, you may need to visit an authorized dealer for service.

Audio System - Vehicles With: 12 Inch Screen

Error Message	Potential Effects	Recommended Action
SiriusXM Updating...	Audio may mute.	Allow SiriusXM some time to complete updating.
Loading...	Audio may mute. Content may be temporarily unavailable while loading.	No action necessary. If loading time is longer than usual, See Satellite Radio Settings (page 501).
SiriusXM Loading...	Audio may mute. Content and controls may be temporarily unavailable.	No action necessary. Allow SiriusXM some time to finish loading.

Audio System - Vehicles With: 15 Inch Screen

AUDIO SYSTEM PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Listening to loud audio for long periods of time could damage your hearing.

SWITCHING THE AUDIO UNIT ON AND OFF



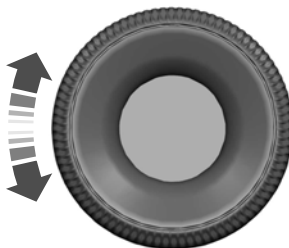
Press the button on the volume control.

SELECTING THE AUDIO SOURCE

1. Press your preferred audio source.

Note: Available audio sources are listed along the top of the radio screen.

ADJUSTING THE VOLUME



Turn to adjust the volume.

You can also press the mute button on the map screen.

Some vehicles may be able to adjust the volume using buttons on the steering wheel.

SETTING A MEMORY PRESET

1. Select a station or channel.
2. Press and hold a memory preset button on the touchscreen.

Note: The audio mutes briefly while the system saves the preset and returns once it is stored.

Note: You can save presets from multiple sources to the memory preset bar.

MUTING THE AUDIO



Press to mute the signal. Press again to restore the signal.

ADJUSTING THE SOUND SETTINGS

To access the sound settings menu:

Audio System - Vehicles With: 15 Inch Screen

1. From the settings menu, press Sound.

From the menu, you can adjust the following:

- Tone settings.
- Balance and fade.
- Speed compensated volume.
- Volume settings.
- Sound mode/Occupancy mode

Note: Depending on your vehicle options, not all settings are available.

SETTING THE CLOCK AND DATE

1. From the settings menu, press General. See **Center Display** (page 520).
2. Scroll to Clock.
3. Set the time.

Note: The AM and PM options are not available if 24-hour mode is on.

Switching Automatic Time Updates On and Off

1. From the settings menu, press General. See **Center Display** (page 520).
2. Scroll to Clock.
3. Switch Auto Time Update on or off.

AM/FM RADIO

AM/FM RADIO LIMITATIONS

The further you travel from an AM or FM station, the weaker the signal and the weaker the reception.

Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with the reception.

When you pass a ground-based broadcast repeating tower, a stronger signal may overtake a weaker one and result in the audio system muting.

SELECTING AN AM/FM RADIO STATION

Manually Selecting a Radio Station



Press the button on the radio tuner to go up the frequency band.



Press the button on the radio tuner to go down the frequency band.

Using Seek



Press to seek the next station up the frequency band.

Press and hold to quickly seek up the frequency band.



Press to seek the next station down the frequency band.

Press and hold to quickly seek down the frequency band.

Using the Station List

1. Press the search button on the radio screen.
2. Press a radio station from the list.

DIGITAL RADIO (IF EQUIPPED)

WHAT IS DIGITAL RADIO

HD Radio™ technology is the digital evolution of analog AM/FM radio.

For additional information, visit www.HDRadio.com.

Audio System - Vehicles With: 15 Inch Screen

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HOW DOES DIGITAL RADIO WORK

Your system has a special receiver that allows it to receive digital broadcasts in addition to analog broadcasts.

HD1 signifies the main programming status and is available in both analog and digital broadcasts. Other multicast stations are only available digitally and could contain new or different content.

Note: *When the system first receives an HD1 station, it plays the station in the analog version until it verifies the station is an HD Radio station. Then it shifts to the digital version.*

Note: *There is an audio mute delay when switching to an HD2 or HD3 station because the system has to reacquire and decode the digital signal.*

DIGITAL RADIO LIMITATIONS

If you are outside the reception area, the system could not work.

If you are on the fringe of the reception area, the station could mute due to weak signal strength.

Note: *If you are listening to HD1, the system changes back to the analog broadcast until the digital broadcast is available again. If you are listening to any other multicast channels, the station mutes and stays muted unless it is able to connect to the digital signal again.*

Depending on the station quality, you could hear a slight sound change when the station changes between analog and digital audio.

You cannot access a saved HD station if your vehicle is outside the station's reception area.

SWITCHING DIGITAL RADIO RECEPTION ON AND OFF

1.  From the audio screen, press the button.
2. Switch HD Radio on or off.

DIGITAL RADIO INDICATORS

HD Radio Indicator

The indicator appears when HD Radio is on and you tune to a station broadcasting HD Radio technology.



The color of the indicator changes to indicate the system status.

Gray indicates the system is acquiring a digital station.

Orange indicates digital audio is playing.

Audio System - Vehicles With: 15 Inch Screen

Multicast Indicator

The multicast indicator appears if the current station is broadcasting multiple digital broadcasts. The highlighted numbers indicate additional digital channels available.

Note: *For stations that have more than one HD multicast, the HD indicator and radio text appears as a button. Press the button to cycle through all of the HD stations on that specific frequency.*

SATELLITE RADIO (IF EQUIPPED)

WHAT IS SATELLITE RADIO

Your factory-installed SiriusXM radio system includes a limited subscription term, which begins on the date of sale or lease of your vehicle. See an authorized dealer for availability.

For additional information about extended subscription terms, visit www.SiriusXM.com in the United States, www.SiriusXM.ca in Canada, or call SiriusXM at 1-888-539-7474.

Note: *SiriusXM reserves the unrestricted right to change, rearrange, add or delete programming including canceling, moving or adding particular channels, and its prices, at any time, with or without notice to you. Neither SiriusXM and its affiliates nor Ford Motor Company and its affiliates will be liable to you or any third party for any such modification, suspension or termination.*

SATELLITE RADIO LIMITATIONS

For optimal reception performance, keep the antenna clear of snow and ice build-up and keep luggage and other material as far away from the antenna as possible. Placing luggage over the antenna may reduce performance. Factory-installed and aftermarket vehicle structures including, but not limited to, roof racks and soft top roofs in a partially open position could reduce reception performance.

Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with your reception.

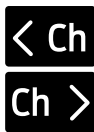
When you pass a ground-based broadcast-repeating tower, a stronger signal may overtake a weaker one and could result in the audio system muting. Your display could show an error message to indicate the interference.

LOCATING THE SATELLITE RADIO IDENTIFICATION NUMBER

1. Select SiriusXM as the audio source.
2. Tune to channel 0.

SELECTING A CHANNEL

Manually Selecting a Channel



Press the button to find the previous or next available radio channel.

Audio System - Vehicles With: 15 Inch Screen

Linear Tuner

The linear tuner is displayed when manually selecting a channel. You can swipe left or right on the linear tuner carousel to navigate through the channel list. Tap on a channel title to listen to it.

Using Direct Tune

1. Press the channel up or down button to open the linear tuner screen.
2. Press **Direct Tune** to open the number pad.
3. Enter the channel you prefer.

Using Browse

1. Press **Browse**.
2. Select a channel.

SATELLITE RADIO SETTINGS

Subscription

Your subscription status is displayed. You can subscribe or manage your subscription directly from the touchscreen.

SiriusXM Favorites

While you are listening to SiriusXM, you can save favorites by:

- Tapping the currently tuned channel or show logo on the SiriusXM audio screen.
- Tuning to a channel or show you want to save as a favorite. Navigate to the SiriusXM Favorites screen and press the Add Current button. The currently tuned channel or show is saved as a favorite.
- Saving a radio preset. This saves the currently tuned SiriusXM channel or show as a favorite

Note: *Requires a trial or active subscription to use.*

Listening History

Listening history is a list of recently listened to SiriusXM content. You can view, manage and reset the listening history using the controls on the touchscreen.

Note: *Requires a trial or active subscription to use.*

Help and Support

You can contact SiriusXM Customer Care directly from the operating system and view information required to manage your SiriusXM account.

Audio System - Vehicles With: 15 Inch Screen

AUDIO SYSTEM – TROUBLESHOOTING

AUDIO SYSTEM – INFORMATION MESSAGES

Satellite Radio Troubleshooting

Error Message	Potential Effects	Recommended Action
Connectivity Disabled	Internet streaming and On Demand shows are unavailable and some SiriusXM features are disabled.	Internet connectivity is turned off. See Connected Vehicle (page 491).
No Internet	Audio system may mute. Switch to Satellite button may be displayed on the SiriusXM audio screen if the channel is also available via satellite.	SYNC attempts to connect. See Satellite Radio Limitations (page 501). Switch to a satellite connection for the current channel if the option is available.
No Satellite Signal	Audio system may mute. Switch to Internet button may be displayed on the SiriusXM audio screen if the channel is also available via streaming.	Antenna may be obstructed or satellite reception is weak in your location. See Satellite Radio Limitations (page 501). Switch to an internet connection for the current channel if the option is available.
Slow Network Connection	Audio system may mute while the audio attempts to load.	Allow some time for the audio to load or tune to a different channel.
Channel Unavailable	Audio system may mute. Radio may tune to a different channel.	A temporary update may be in progress. Allow some time before retrying to tune to the channel. If the issue continues, the channel may no longer be available.
Episode Unavailable	Audio system may mute. Radio may tune to a different channel.	A temporary update may be in progress. Allow some time before retrying to play the episode. If the issue continues, the episode may no longer be available.

Audio System - Vehicles With: 15 Inch Screen

Error Message	Potential Effects	Recommended Action
Something went wrong	Audio system may mute. Radio may tune to a different channel.	Allow some time and retry the action.
Subscribe to Listen	Cannot listen to selected content. Content may appear grayed out and some features may be disabled.	Your subscription has expired or you have not yet subscribed for access to the listed content. Navigate to Subscription under the Satellite Radio Settings menu. If you have an active subscription which includes the listed channel or content and you see this error, you may need to refresh your radio. To refresh your SiriusXM radio, visit www.siriusxm.com/refresh in the US, or www.siriusxm.ca/refresh in Canada. You may need to provide your SiriusXM Radio identification number. See Locating the Satellite Radio Identification Number (page 501).

Audio System - Vehicles With: 15 Inch Screen

Error Message	Potential Effects	Recommended Action
Upgrade to Listen	Cannot listen to selected content. Content may appear grayed out and some features may be disabled.	Your subscription does not include access to the listed content. You may need to upgrade your subscription. Navigate to Subscription under the Satellite Radio Settings menu. If you have an active subscription which includes the listed channel or content and you see this error, you may need to refresh your radio. To refresh your SiriusXM radio, visit www.siriusxm.com/refresh in the US, or www.siriusxm.ca/refresh in Canada. You may need to provide your SiriusXM Radio identification number. See Locating the Satellite Radio Identification Number (page 501).
Location Restricted Content	Audio may mute. Not available in your location or Unable to determine your location may be displayed.	Content is not available in your location or SiriusXM is unable to determine your location. Tuning to a different channel may resolve the issue.
Channel Blocked	Audio may mute. Radio may tune to a different channel.	The Block Explicit Content filter is turned on. Navigate to Listener Settings under the Satellite Radio Settings menu to access the Block Explicit Content filter. Navigate to Listener Settings. See Satellite Radio Settings (page 501).
Antenna Problem or Hardware Problem	Audio may mute. Access to SiriusXM features may be unavailable.	If issue persists, you may need to visit an authorized dealer for service.

Audio System - Vehicles With: 15 Inch Screen

Error Message	Potential Effects	Recommended Action
SiriusXM Updating...	Audio may mute.	Allow SiriusXM some time to complete updating.
Loading...	Audio may mute. Content may be temporarily unavailable while loading.	No action necessary. If loading time is longer than usual, See Satellite Radio Settings (page 501).
SiriusXM Loading...	Audio may mute. Content and controls may be temporarily unavailable.	No action necessary. Allow SiriusXM some time to finish loading.

Center Display - Vehicles With: 12 Inch Screen

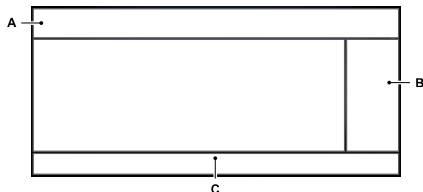
CENTER DISPLAY OVERVIEW



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

For your safety, features that are not critical while driving are not available when the vehicle is moving at or above 5 mph (8 km/h).

Note: Illustrations are provided for conceptual understanding only and may appear differently on your vehicle.



- A Status bar. See **Status Bar** (page 516).
- B Information on demand screen. See **Information On Demand Screen** (page 517).
- C Feature bar. See **Feature Bar** (page 517).

STATUS BAR

The status bar appears at the top of the display. The following buttons and icons can appear in the status bar.

Note: Some buttons and icons may not apply to your vehicle or may not appear exactly as shown.

Alexa Built-In



Press to set up Alexa. See **Alexa Built-In** (page 525).

Wireless Charging



Wireless charging active.



Device connected and not charging.

Traffic Announcements



Traffic announcements are turned on but are not supported by the selected station.



Traffic announcements are turned on and supported by the selected station but are not active.



Traffic announcements are active.

Note: If no traffic announcement icons are displayed, traffic announcements are turned off.

Vehicle Data



Wi-Fi available.



Wi-Fi connected.

Center Display - Vehicles With: 12 Inch Screen



Vehicle data sharing on.



Vehicle data sharing off.



Vehicle location sharing on.



Vehicle data and vehicle location sharing on.

Outside Air Temperature



Outside air temperature is active.

Audio System



Audio system muted.

Connected Device



Cell phone microphone muted.



Phone call in progress.



Media player connected using **Bluetooth®**.



Cell phone network signal strength.



Cell phone roaming.



Text message received.



Unread email message.



Automatic crash notification system off.



Cell phone battery status.

Software Updates



Press to see details about software updates. See **Vehicle Software Updates** (page 551).

Back Button



Some screens have a back button in the top corner. Press the button to return to the previous screen.

INFORMATION ON DEMAND SCREEN

The information on demand screen displays cards on the side of the display and allows you to see information from different features.



Press the button to view the next card.



Press the button to view the previous card.



Press the button to view available cards.

On some screens, you can swipe a card toward the center of the screen to move the content into the main screen.

FEATURE BAR

The feature bar is located on the bottom of the display and allows you to access vehicle features.

Center Display - Vehicles With: 12 Inch Screen

Audio



Press to use the radio, a USB, a media player or a **Bluetooth®** device.

Phone



Press to make calls and access the phonebook on your cell phone. See **Phone** (page 527).

Navigation



Press to use the navigation system. See **Navigation** (page 547).

Favorite



Press to replace this button with a shortcut to a feature or setting.

Apps



Press to see a list of apps. To open an app, select the app.

Settings



Press to access the settings menu. See **Settings** (page 518).

Features



Press to view features.

Note: The icon may be different depending on your vehicle.

SETTINGS

1.



Press the button in the feature bar to access the settings menu.

2. Select the required tile to access specific settings.

You can change the display language and other measurement units under the General menu.



If you see this icon next to a menu option, press it for more information.

Display Settings

From the display menu you can do the following:

- Switch the calm screen on.
- Manually adjust the screen brightness.
- Set the display mode.

Touchscreen Brightness

To manually adjust the screen brightness, use the plus or minus buttons.

Note: The display brightness is limited if the settings of the instrument panel lighting brightness are set to the highest or lowest setting.

DRIVER ASSISTANCE MENU

To access the driver assistance menu:

1.



Press the button in the feature bar to access the features menu.

Note: The icon may be different depending on your vehicle.

2. Press Driver Assistance.

REBOOTING THE CENTER DISPLAY

You can reboot the center display using the controls on the steering wheel.

Center Display - Vehicles With: 12 Inch Screen

1. Simultaneously press and hold the seek forward and audio system power button for 10 seconds.

Center Display - Vehicles With: 15 Inch Screen

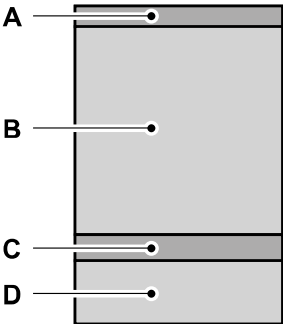
CENTER DISPLAY OVERVIEW



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For your safety, features that are not critical while driving are not available when the vehicle is moving at or above 5 mph (8 km/h).

Note: Illustrations are provided for conceptual understanding only and may appear differently on your vehicle.



- A Status bar. See **Status Bar** (page 520).
- B Open app area.

- C App bar.
- D Climate control. See **Climate Control** (page 144).

STATUS BAR

The status bar appears at the top of the display. The following buttons and icons can appear in the status bar.

Note: Some buttons and icons may not apply to your vehicle or may not appear exactly as shown.

App Launcher



Press to see a list of apps. To open an app, select the app.

Settings



Press to open the settings menu. See **Settings** (page 521).

Apple CarPlay and Android Auto



Press to open Apple CarPlay or Android Auto. See **Switching Apple CarPlay On and Off** (page 536). See **Switching Android Auto™ On and Off** (page 536).

Alexa Built-In



Press to set up Alexa. See **Alexa Built-In** (page 525).

Camera



Press to access the camera screen.

Center Display - Vehicles With: 15 Inch Screen

Connected Device



Automatic crash notification system off.



Device signal strength.



Device signal roaming.



Device signal not available.

Vehicle Data and Location



Vehicle data sharing on.



Vehicle data sharing off.



Vehicle location sharing on.



Vehicle data and vehicle location sharing on.

Vehicle Signal



Vehicle signal strength.



Vehicle signal roaming.



Vehicle signal not available.



Wi-Fi connected.

Traffic Announcements



Traffic announcements are turned on but are not supported by the selected station.



Traffic announcements are turned on and supported by the selected station but are not active.



Traffic announcements are active.

Note: If no traffic announcement icons are displayed, traffic announcements are turned off.

Wireless Charging



Wireless charging active.



Device connected and not charging.

Personal Profiles



Press to change or add a profile. See **Personal Profiles** (page 541).

SETTINGS

1.  Press to open the settings menu.
2. Select an item on the side menu to access specific settings. The main area changes as you select different side menu items.
3. Press the icon again to close the list of settings.

You can change the display language and other measurement units under the General menu.

Center Display - Vehicles With: 15 Inch Screen



If you see this icon next to a menu option, press it to expand the menu and see additional settings.



If you see this icon next to a menu option, press it for more information.

1. Simultaneously press and hold the seek forward and volume down button for 10 seconds.

Display Settings

From the display menu you can do the following:

- Switch the calm screen on.
- Manually adjust the screen brightness.
- Set the display mode.

Touchscreen Brightness

To manually adjust the screen brightness, use the plus or minus buttons.

Note: *The display brightness is limited if the settings of the instrument panel lighting brightness are set to the highest or lowest setting.*

DRIVER ASSISTANCE MENU

To access the driver assistance menu:



Press to open the settings menu.

Note: *The icon may be different depending on your vehicle.*

2. Press Driver Assistance.

REBOOTING THE CENTER DISPLAY

You can reboot the center display using the controls on the steering wheel.

Voice Interaction

FORD ASSISTANT

USING FORD ASSISTANT

The digital assistant allows you to control vehicle features using conversational requests.

To begin a voice interaction using the wake word, say the selected wake word, then say your command.



Press the voice interaction button on the steering wheel. A tone sounds before you can say your command.

Note: You may need to enable your vehicle's modem to use certain voice commands. See **Enabling and Disabling the Modem** (page 491).

Voice Command Examples

To see examples of what voice commands you can use with different features:

1. From the settings menu, press Ford Assistant. See **Center Display** (page 520).
2. Press Voice Command Help.
3. Select a feature.

FORD ASSISTANT SETTINGS

To access the settings menu:

1. From the settings menu, press Ford Assistant. See **Center Display** (page 520).

From the settings menu you can do the following:

- Switch listen for wake word on or off.
- Set the preferred wake word.
- Switch advanced mode on or off.
- Switch phone confirmation on or off.

- Switch the commands list on or off.
- View the commands help menu.



Press the button next to a menu option for more information.

FORD ASSISTANT – FREQUENTLY ASKED QUESTIONS

Why does the system not understand what I am saying?

- You are speaking too soon. When using the button of the steering wheel, wait for the tone before you speak.

Why does the system not understand the name of a track or artist?

- **Bluetooth®** does not support voice commands. Connect your device to a USB port.
- You are not saying the name exactly as it appears on your device. Say the name of the track or artist exactly as it appears on your device. Spell out any abbreviations in the name.
- The system does not recognize some special characters contained in the name of a song or artist, for example *, - or +. Rename the files on your device or use the touchscreen to select and play the track.

Voice Interaction

Why does the system not understand the name of a contact in the phonebook on my device and calls the wrong contact?

- You are not saying the name exactly as it appears on your device. Say the first and last name of the contact exactly as it appears on your device. Spell out any abbreviations in the name.
- The name contains special characters, for example *, - or +. Rename the contact on your device or use the touchscreen to select and call the contact.

Why does the system not understand foreign names of contacts in the phonebook on my device?

- The system applies phonetic pronunciation rules of the selected language to the names of contacts in the phonebook on your device. Select the name of the contact on the touchscreen and use the Hear it option to get an idea of how the system expects you to pronounce it.

Why do the system voice prompts and the pronunciation of some words not seem accurate?

- The system uses text-to-speech technology and a synthetically generated voice rather than a pre-recorded human voice.

Alexa Built-In

WHAT IS ALEXA BUILT-IN

Alexa Built-In allows you to use Alexa in your vehicle for auto-specific use cases on the road and gives you access to an ever-evolving number of skills that help to make your life more productive, entertaining, and connected while using your vehicle.

ALEXA BUILT-IN REQUIREMENTS

To use Alexa, all of the following must occur:

- Your vehicle modem is enabled.
- You are signed in to an existing Amazon account.
- Vehicle location services are enabled.
- Vehicle connectivity and vehicle data sharing is enabled.

Note: Support and functionality may vary based on the country in which your FordPass account is registered.

SIGNING IN TO YOUR ACCOUNT



Press the button in the status bar and follow the on-screen prompts.

To sign in using the settings menu:

1. From the settings menu, press Amazon Alexa. See **Center Display** (page 520).
2. Press Get Started.
3. Sign in to the Amazon account by either scanning the code or entering the on-screen code into the Amazon website.
4. Once logged in, follow the on-screen prompts.

5. When complete, the vehicle informs you that Alexa is ready to be used in the vehicle.

Signing Out of Your Account

1. From the settings menu, press Amazon Alexa. See **Center Display** (page 520).
2. Press Sign Out.

USING ALEXA BUILT-IN

To use Alexa, say “Alexa” or press the voice interaction button on the steering wheel and then say “Alexa” to invoke Alexa to start listening.

Note: If the wake word is not enabled, you can only use the voice interaction button.

You can use Alexa for the following and more:

- Entertainment.
- Hands-free calling.
- Traffic and navigation.
- Vehicle controls.
- Smart home device control.
- Weather and news information.

ALEXA BUILT-IN SETTINGS

Enabling the Wake Word

1. From the settings menu, press Amazon Alexa. See **Center Display** (page 520).
2. Switch Listen for Wake Word on or off.

Note: If the wake word is not enabled, you can only use the voice interaction button.

Contact List

Displays a list of connected phones and contact sharing status for each phone.

To change the contact sharing status:

Alexa Built-In

1. From the settings menu, press Amazon Alexa. See **Center Display** (page 520).
2. Press Contact List.
3. Enable or disable sharing for each phone.

Note: *You can share contacts from more than one phone at a time.*

Things to Try

Learn more about what you can do with Alexa by browsing the things to try.

1. From the settings menu, press Amazon Alexa. See **Center Display** (page 520).
2. Press Things to Try.

Phone - Vehicles With: 12 Inch Screen

PHONE PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CONNECTING YOUR PHONE

Go to the settings menu on your device and switch **Bluetooth®** on.



Press the phone option on the feature bar.

1. Press **Add Phone**.

Note: A prompt alerts you to search for your vehicle on your cell phone.

2. Select your vehicle on your cell phone.

Note: A number appears on your cell phone and on the touchscreen.

3. Confirm the number on your cell phone matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your cell phone.

4. Download the phonebook from your cell phone when you are prompted.

Note: If you pair more than one cell phone, use the phone settings on the center display to specify the primary phone. You can change this setting at any time.

PHONE MENU

This menu becomes available after pairing a phone.

Recent Call List

Display and select an entry from a list of previous calls.

Contacts

Display a smart search form to look up your contacts. Use the List button to alphabetically sort your contacts.

Favorites

Display the list of favorite contacts that are set up on your phone.

Messaging

Displays the list of text messages to read, listen to, or respond to.

Email

Displays the list of emails to read, listen to, or respond to.

Phone List

Display the list of paired or connected devices that you can select.

Note: Up to 12 devices can be stored.

Do Not Disturb

Reject incoming calls and switch ring tones and alerts off.

Phone Keypad

Directly dial a number.

Phone - Vehicles With: 12 Inch Screen

Voice Control

Press the button and say a command to use the Google or Siri voice assistant available on your connected phone to access supported features.

Note: *Some features under the phone menu may not be available if the feature is not supported through the phone.*

Phone - Vehicles With: 12 Inch Screen

MAKING AND RECEIVING A PHONE CALL

Making Calls

To call a number in your contacts, select:

Menu Item	Action and Description
Contacts	You can then select the name of the contact you want to call. Any numbers stored for that contact display along with any stored contact photos. You can then select the number that you want to call. The system begins the call.

To call a number from your recent calls, select:

Menu Item	Action and Description
Recent Call List	You can then select an entry that you want to call. The system begins the call.

To call a number from your favorites, select:

Menu Item	Action and Description
Favorites	You can then select an entry that you want to call. The system begins the call.

To call a number that is not stored in your phone, select:

Menu Item	Action and Description
Phone Keypad	Select the digits of the number you wish to call.
Call	The system begins the call.

Pressing the backspace button deletes the last digit you typed.

Receiving Calls

During an incoming call, an audible tone sounds. Caller information appears in the display if it is available.

To accept the call, select:

Menu Item
Accept

Note: You can also accept the call by pressing the phone button on the steering wheel.

To reject the call, select:

Menu Item
Reject

Ignore the call by doing nothing. The system logs it as a missed call.

During a Phone Call

During a phone call, the contacts name and number display on the screen along with the call duration.

The phone status items are also visible:

- Signal Strength.
- Battery.

You can select any of the following during an active phone call:

Phone - Vehicles With: 12 Inch Screen

Item	
End Call	Immediately end a phone call. You can also press the button on the steering wheel.
Keypad	Press this to access the phone keypad.

Item	
Mute	You can switch the microphone off so the caller does not hear you.
Privacy	Transfer the phone call audio to the cell phone or back to the touchscreen.

SENDING AND RECEIVING A TEXT MESSAGE

Menu Item	Description
Hear It	Hear the text message.
View	View the text message.
Call	Call the sender.
Reply	Reply to the text message with a standard text message.

Phone - Vehicles With: 12 Inch Screen

SWITCHING TEXT MESSAGE NOTIFICATION ON AND OFF

The settings on your device must be enabled to receive text message notifications on the center display. Check your device settings to enable these features.

ENABLING APPS ON A MOBILE DEVICE

When you start an app through the system for the first time, you could be asked to grant certain permissions. You can review and change the permissions that you have granted at any time when your vehicle is not moving. We recommend that you check your data plan before using your apps through the system. Using them could result in additional charges. We also recommend that you check the app provider's terms and conditions and privacy policy before using their app. Make sure that you have an active account for apps that you want to use through the system. Some apps work with no setup. Others require you to configure some personal settings before you can use them.

Enabling Apps on an iOS Device



Select the apps option on the feature bar.

1. Select Mobile Apps Help.
2. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.
3. Start the apps on your device that you want to use.
4. Select the app that you want to use on the touchscreen.

Note: Some apps may run through Apple CarPlay if it is enabled.

Note: Closing an app on your device closes it on the touchscreen.

Note: For troubleshooting assistance select Mobile Apps List under Mobile Apps Help.

Enabling Apps on an Android Device



Select the apps option on the feature bar.

1. Select Mobile Apps Help.
2. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.
3. Start the apps on your device that you want to use.
4. Select **Find Mobile Apps**.
5. Select the app that you want to use on the touchscreen.

Note: Some devices may lose the ability to play music over USB when Mobile Apps are enabled.

Note: Some apps may run through Android Auto if it is enabled.

Note: Closing an app on your device closes it on the touchscreen.

Note: For troubleshooting assistance select Mobile Apps List under Mobile Apps Help.

SWITCHING APPLE CARPLAY ON AND OFF

Enabling Apple CarPlay with USB

1. Connect your device to a USB port.
2. Follow the instructions on your device and the touchscreen.

Note: Selecting Enable Wireless CarPlay on your device prepares the device for wireless CarPlay when you reenter the vehicle.

Phone - Vehicles With: 12 Inch Screen

Enabling Apple CarPlay with Wireless

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

Disabling Apple CarPlay



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Disable.

Re-Enabling Apple CarPlay



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Connect to Apple CarPlay.

SWITCHING ANDROID AUTO™ ON AND OFF

Enabling Android Auto with USB

(If Equipped)

1. Connect your device to a USB port.
2. Follow the instructions on the touchscreen.

Note: Certain features of the system are not available when you are using Android Auto.

Enabling Android Auto with Wireless

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

Note: Certain Android™ devices do not support Android Auto Wireless. Check your Android OS version for compatibility.

Disabling Android Auto



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Disable.

Re-Enabling Android Auto



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Connect to Android Auto.

Phone - Vehicles With: 15 Inch Screen

PHONE PRECAUTIONS



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CONNECTING YOUR PHONE

Connecting your phone stores contact and call data on your vehicle.

Note: *This data is used to provide intelligent suggestions. You can switch this off in the touchscreen settings menu. See **Deleting a Personal Profile** (page 542).*

Note: *Unpairing your phone removes the contact and call data from your vehicle and stops intelligent call suggestions.*

1. Make sure **Bluetooth®** is enabled on your device.
2. From the settings menu, press Phone List. See **Center Display** (page 520).
3. Select Add Phone.
4. Follow the instructions on the screen to pair your device.

PHONE MENU



Press to view your favorite contacts.



Press to view your recent calls.



Press to view your contacts



Press to use the phone keypad.



Press to display recent text messages.



Press to view recent emails.

Press the down arrow to view additional items for a connected device.



Press to begin a voice interaction.



Press to switch to a different connected device.



Press to mute notifications.



Press to access phone settings.

Phone - Vehicles With: 15 Inch Screen

MAKING AND RECEIVING A PHONE CALL

Making Calls

To call a number in your contacts, select:

Menu Item	Action and Description
Contacts	You can then select the name of the contact you want to call. Any numbers stored for that contact display along with any stored contact photos. You can then select the number that you want to call. The system begins the call.

To call a number from your recent calls, select:

Menu Item	Action and Description
Recent Call List	You can then select an entry that you want to call. The system begins the call.

To call a number from your favorites, select:

Menu Item	Action and Description
Favorites	You can then select an entry that you want to call. The system begins the call.

To call a number that is not stored in your phone, select:

Menu Item	Action and Description
Phone Keypad	Select the digits of the number you wish to call.
Call	The system begins the call.

Pressing the backspace button deletes the last digit you typed.

Receiving Calls

During an incoming call, an audible tone sounds. Caller information appears in the display if it is available.

To accept the call, select:

Menu Item
Accept

Note: You can also accept the call by pressing the phone button on the steering wheel.

To reject the call, select:

Menu Item
Reject

Ignore the call by doing nothing. The system logs it as a missed call.

During a Phone Call

During a phone call, the contacts name and number display on the screen along with the call duration.

The phone status items are also visible:

- Signal Strength.
- Battery.

You can select any of the following during an active phone call:

Phone - Vehicles With: 15 Inch Screen

Item	
End Call	Immediately end a phone call. You can also press the button on the steering wheel.
Keypad	Press this to access the phone keypad.

Item	
Mute	You can switch the microphone off so the caller does not hear you.
Privacy	Transfer the phone call audio to the cell phone or back to the touchscreen.

SENDING AND RECEIVING A TEXT MESSAGE

Menu Item	Description
Hear It	Hear the text message.
View	View the text message.
Call	Call the sender.
Reply	Reply to the text message with a standard text message.

Phone - Vehicles With: 15 Inch Screen

SWITCHING TEXT MESSAGE NOTIFICATION ON AND OFF

The settings on your device must be enabled to receive text message notifications on the center display. Check your device settings to enable these features.

ENABLING APPS ON A MOBILE DEVICE

When you start an app through the system for the first time, you could be asked to grant certain permissions. You can review and change the permissions that you have granted at any time when your vehicle is not moving. We recommend that you check your data plan before using your apps through the system. Using them could result in additional charges. We also recommend that you check the app provider's terms and conditions and privacy policy before using their app. Make sure that you have an active account for apps that you want to use through the system. Some apps work with no setup. Others require you to configure some personal settings before you can use them.

Enabling Apps on an iOS Device

1. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.

Note: *Some apps may run through Apple CarPlay if it is enabled.*

2. Start a compatible app on your device.

Note: *The app must be open on your device to use it through the touchscreen.*

3. Access the system applications.
4. Select the app you wish to use on the touchscreen.

Enabling Apps on an Android Device

1. Pair your device to **Bluetooth®**.

Note: *Some apps may run through Android Auto if it is enabled.*

2. Start a compatible app on your device.

Note: *The app must be open on your device to use it through the touchscreen.*

3. Access the system applications.
4. Select the app you wish to use on the touchscreen.

SWITCHING APPLE CARPLAY ON AND OFF

1. Pair your device.
2. From the settings menu, press Phone List. See **Center Display** (page 520).
3. Select your device.
4. Tap the Apple CarPlay icon to switch Apple CarPlay on or off.

SWITCHING ANDROID AUTO™ ON AND OFF

1. Pair your device.
2. From the settings menu, press Phone List. See **Center Display** (page 520).
3. Select your device.
4. Tap the Android Auto icon to switch Android Auto on or off.

Bluetooth® - Vehicles With: 12 Inch Screen

CONNECTING A BLUETOOTH® DEVICE

1. Make sure **Bluetooth®** is enabled on your device.
2. Press **Settings** on the touchscreen.
3. Press **Connectivity**.
4. Press **Bluetooth**.
5. Press **Add a Bluetooth Device**.

Note: A prompt alerts you to search for your vehicle on your device.

6. Select your vehicle on your device.
- Note:** A number appears on your device and on the touchscreen.

7. Confirm that the number on your device matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your device.

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PLAYING MEDIA USING BLUETOOTH®



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any

hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Connect your device.



Press the audio button on the feature bar.



Press **Sources**.



Press the **Bluetooth®** option.



Press to play a track. Press again to pause the track.



Press to skip to the next track. Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous

tracks.

Press and hold to fast rewind through the track.

Bluetooth® - Vehicles With: 15 Inch Screen

CONNECTING A BLUETOOTH® DEVICE

1. From the settings menu, press Connectivity. See **Center Display** (page 520).
2. Press Phone list.
3. Press Bluetooth.

Note: A prompt alerts you to search for your vehicle on your device.

1. Select your vehicle on your device.

Note: A number appears on your device and on the touchscreen.

2. Confirm that the number on your device matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your device.

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PLAYING MEDIA USING BLUETOOTH®



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hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Connect your device.

Press App Launcher on the touchscreen. See **Center Display** (page 520).



Press the **Bluetooth®** option.



Press to play a track. Press again to pause the track.



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous

tracks.

Press and hold to fast rewind through the track.

Browsing your Media Library

When a compatible mobile device is connected to the vehicle, your media library is accessible through the touchscreen. From the touchscreen, you can browse through songs, albums, artists, and playlists on your mobile device.

Note: This feature is dependent on the connected mobile device and the media application used.

Note: Browse feature functionality may be limited while driving.

HOW DO PERSONAL PROFILES WORK

You can create multiple personal profiles enabling users to personalize vehicle settings such as seats and mirrors, as well as non-positional settings like radio, navigation and driver assist system settings. Positional settings are saved by holding a memory function button. Non-positional settings are saved when you change a setting while a profile is active.

ENABLING OR DISABLING PERSONAL PROFILES

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Switch Personal Profiles on or off.

When enabled:

- Unlocking a door with a remote control or mobile device that is not linked to a driver profile does not change the active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change the active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile but is saved to a preset setting does not change the active profile, but remains in the last known profile. It recalls the positional settings that you saved to that memory seat button.

When disabled:

- Unlocking a door with a remote control or mobile device does not recall any non-positional settings but still recalls positional settings from the driver profile which the remote control or mobile device is linked to.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change the positional or non-positional settings.
- Pressing a memory seat button that is linked to a driver profile or has saved to a preset setting recalls the positional settings that you saved to that memory seat button.

CREATING A PERSONAL PROFILE

You can create one profile for each preset memory seat button. There is also a guest profile.

Note: *The guest profile consists of existing settings when there is no driver profile created. After you create a driver profile, the guest profile serves as an additional driver profile.*

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Press Add Profile.
4. Follow the prompts on the display.

LINKING OR UNLINKING A PERSONAL PROFILE

You can link your profile to a remote control so that your settings are activated when you use the remote control to turn on the vehicle.

Personal Profiles - Vehicles With: 12 Inch Screen (If Equipped)

Remote Control

4. Press Delete Profile.

You can save preset memory positions for up to three remote controls by assigning a remote control to a personal profile.

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to link or unlink.

Note: *You cannot link a remote control to a guest profile.*

4. Select the remote control to link or unlink.
5. Follow the instructions on the touchscreen.

Note: *If more than one linked remote control is in range, the memory function moves to the settings of the first key to initiate a memory recall.*

SELECTING A PERSONAL PROFILE

You can select a profile using the touchscreen or the preset button you selected when you created your profile.

If you use a linked device, such as a remote control or mobile device, the active profile is set to the linked profile.

To change the active profile:

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to use.
4. Press Make Profile Active.

DELETING A PERSONAL PROFILE

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to delete.

HOW DO PERSONAL PROFILES WORK

You can create multiple personal profiles enabling users to personalize vehicle settings such as seats and mirrors, as well as non-positional settings like radio, navigation and driver assist system settings. Positional settings are saved by holding a memory function button. Non-positional settings are saved when you change a setting while a profile is active.

ENABLING OR DISABLING PERSONAL PROFILES

1. From the settings menu, press Personal Profiles. See **Center Display** (page 520).
2. Switch Enable Profiles on or off.

Note: *The button image may vary when a profile is selected.*

When enabled:

- Unlocking a door with a remote control or mobile device that is not linked to a driver profile does not change active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile but is saved to a preset setting does not change active profile, but remains in the last known profile. It recalls the positional settings that you saved to that memory seat button.

When disabled:

- Unlocking a door with a remote control or mobile device does not recall any non-positional settings but still recalls positional settings from the driver profile which the remote control or mobile device is linked to.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting recalls non-positional settings from the guest profile. It does not change the positional settings.
- Pressing a memory seat button that is linked to a driver profile or has saved to a preset setting recalls non-positional settings from the guest profile. It recalls the positional settings that you saved to that memory seat button.

CREATING A PERSONAL PROFILE

1. Switch the vehicle on and leave the vehicle in park (P).
2. From settings menu, press Personal Profiles. See **Center Display** (page 520).
3. Press Add New.
4. Follow the instructions on the display.

Note: *The button image may vary when a profile is selected.*

LINKING OR UNLINKING A PERSONAL PROFILE

You can link your profile to a remote control or mobile device so that your settings are activated when you use the remote control or mobile device to turn on the vehicle.

Remote Control

You can save preset memory positions for up to three remote controls by assigning a remote control to a personal profile.

Note: *The button image may vary when a profile is selected.*

Note: *You cannot link a remote control to a guest profile.*

1. From settings menu, press Personal Profiles. See **Center Display** (page 520).
2. Select the profile to link or unlink.
3. Select the remote control to link or unlink.
4. Follow the instructions on the touchscreen.

Note: *If more than one linked remote control is in range, the memory function moves to the settings of the first key to initiate a memory recall.*

Mobile Device

1. From settings menu, press Personal Profiles. See **Center Display** (page 520).
 2. Select the profile to link or unlink.
- Note:** *You cannot link a mobile device to a guest profile.*
3. Select the mobile device to link or unlink.
 4. Follow the instructions on the touchscreen.

Note: *The button image may vary when a profile is selected.*

Note: *The mobile device must be in your vehicle and previously set up as a remote control for your vehicle.*

Note: *If more than one linked mobile device is in range, the memory function moves to the settings of the first mobile device to initiate a memory recall.*

SELECTING A PERSONAL PROFILE

You can select a profile using the touchscreen or the preset button you selected when you created your profile.

If you use a linked device, such as a remote control or mobile device, the active profile is set to the linked profile.

To change the active profile:

1. From settings menu, press Personal Profiles. See **Center Display** (page 520).
2. Select the profile to use.
3. Press Make Profile Active.

Note: *The button image may vary when a profile is selected.*

DELETING A PERSONAL PROFILE

1. From settings menu, press Personal Profiles. See **Center Display** (page 520).
2. Select the profile to delete.
3. Press Delete Profile.

Note: *The button image may vary when a profile is selected.*

Navigation - Vehicles With: 12 Inch Screen

CONNECTED NAVIGATION

Your vehicle may have connected navigation as a free trial after purchase. You require a subscription after the trial expires. For additional information, visit ford.com/connectedservices.

Note: *If you do not sign up or renew your subscription, you can still use navigation through a connected device.*

ACCESSING NAVIGATION



Press the button to access Navigation.

Note: *As the driver, be aware of all local traffic regulations and road attributes, and operate your vehicle in a safe and legal manner.*

NAVIGATION MAP UPDATES

To update your map data over Wi-Fi, your vehicle must be connected to a Wi-Fi access point. For USB updates and other details, contact dealers at 1-866-462-8837 in the United States and Canada, or 800-557-5539 in Mexico.

Note: *If you find map data errors, you may report them by going to www.here.com/mapcreator.*

ADJUSTING THE MAP

ZOOMING THE MAP IN AND OUT

You can use pinch gestures to zoom in and out. Place two fingers on the screen and move them apart to zoom in. Place two fingers on the screen and bring them together to zoom out.

CHANGING THE FORMAT OF THE MAP



Press the Menu button.

1. Press the Map Orientation tile.
2. Select a map orientation.

LIVE TRAFFIC

WHAT IS LIVE TRAFFIC

You can observe real-time road congestion when live traffic is on.

SWITCHING LIVE TRAFFIC ON AND OFF



Press the Menu button.

1. Press the Traffic on Map tile.
2. Press Traffic on or Traffic Off.

SETTING A DESTINATION

SETTING A DESTINATION USING THE TEXT ENTRY SCREEN

1. Press the search bar at the top of the screen.
2. Enter your destination using the keyboard.
3. Press Search.
4. Select a destination from the list.
5. Press Start to begin navigation.

Navigation - Vehicles With: 12 Inch Screen

SETTING A DESTINATION USING THE MAP SCREEN

Press and hold on the map to place a pin at that location. Information about the location of the pin appears on the screen.



Press the button to begin navigation to the pin.

SETTING A DESTINATION USING TRIP PLANNER

The trip planner helps you create trips that take into consideration your current battery state of charge and identifies charging points along your route.

Note: When you have a trailer attached, the trip planner can take the trailer into consideration and alter your trip as needed.

Using FordPass

Loading a Trip

You can create a trip using the FordPass app and import it to your vehicle. To load an imported trip:

1. Press the search bar at the top of the screen.
2. Press **MyTrips**.
3. Press **FordPass Trips**.
4. Select the trip you prefer.
5. Press **Go**.

Note: You can press **Details** to see specific information about your route.

Using the Center Display

You can create, save and load trips outside of FordPass using the center display.

Creating a Trip

1. Press the search bar at the top of the screen.

2. Press **MyTrips**.
3. Press **+**.
4. Enter your destination using the keyboard.

Note: You can add multiple destinations to your trip.

5. Press **Go**.

Note: You can press **Details** to see specific information about your route.

Note: Trips created in the vehicle cannot be saved to FordPass.

Saving a Trip

1. Press the search bar at the top of the screen.
2. Press **MyTrips**.
3. Press **+**.
4. Enter your destination using the keyboard.

Note: You can add multiple destinations to your trip.

5. Press **Save**.

Loading a Trip

To load a saved trip:

1. Press the search bar at the top of the screen.
2. Press **MyTrips**.
3. Select the saved trip to load.

Note: You can press **Details** to see specific information about your route.

SETTING A DESTINATION USING A PREDICTIVE DESTINATION

Press the predicted destination card on the screen to navigate to it. These appear when the navigation system has learned your driving habits.

Navigation - Vehicles With: 12 Inch Screen

SETTING A DESTINATION USING A RECENT DESTINATION



Press the button.

Press a destination from the list.

Note: You can also use the search button to view recent destinations.

SETTING A DESTINATION USING A SAVED DESTINATION

Press the star icon next when viewing location details to save the location.



Press the button.

Press a destination from the list.

Note: You can also use the search button to view saved destinations.

SETTING A DESTINATION USING A POINT OF INTEREST

Press a point of interest icon on the map. Information about the location of the point of interest appears on the screen.



Press the button to begin navigation to the point of interest.

Note: You can also use the search button to view points of interest.

WAYPOINTS

ADDING A WAYPOINT

1. Press the search button during an active navigation session.
2. Enter your destination.
3. Select your destination from the list.

4. Follow the prompts on the screen to add a waypoint.

EDITING WAYPOINTS

1. Press the waypoint you would like to edit.
2. Select an option to reorder or delete the waypoint.

ROUTE GUIDANCE

ADJUSTING THE GUIDANCE PROMPT VOLUME

Turn the volume control when a guidance prompt plays to adjust the volume.

REPEATING AN INSTRUCTION

Press the turn indicator to hear the last voice instruction.

CANCELING ROUTE GUIDANCE



Press the button to cancel route guidance to the selected location.

TRAILER TOWING NAVIGATION

The system calculates the best route for trailer towing by avoiding dangerous road conditions based on the dimensions of your trailer.

Note: This feature is only available if you properly attach the trailer to your vehicle.

Switching Trailer Towing Navigation On and Off

1. Press the **Navigation** button on the feature bar.

Navigation - Vehicles With: 12 Inch Screen

2. Press the **Menu** button.
3. Press **Trailer Routing**.
4. Switch **Trailer-optimized Routing** on or off.

Entering Trailer Dimensions

1. Press the **Navigation** button on the feature bar.
2. Press the **Menu** button.
3. Press **Trailer Routing**.
4. Press **Towing Menu**.
5. Press **Add Trailer**.
6. Follow the instructions on the screen to enter the type and dimensions of the trailer into the system.

Navigation - Vehicles With: 15 Inch Screen

CONNECTED NAVIGATION (IF EQUIPPED)

Your vehicle may have connected navigation as a free trial after purchase. You require a subscription after the trial expires. For additional information, visit ford.com/connectedservices.

Note: *If you do not sign up or renew your subscription, you can still use navigation through a connected device.*

ACCESSING NAVIGATION

1. Access the application drawer on the touchscreen.
2. Press the navigation button.

Note: *As the driver, be aware of all local traffic regulations and road attributes, and operate your vehicle in a safe and legal manner.*

NAVIGATION MAP UPDATES

To update your map data over Wi-Fi, your vehicle must be connected to a Wi-Fi access point. For USB updates and other details, contact dealers at 1-866-462-8837 in the United States and Canada, or 800-557-5539 in Mexico.

Note: *If you find map data errors, you may report them by going to www.here.com/mapcreator.*

ADJUSTING THE MAP

ZOOMING THE MAP IN AND OUT

You can use pinch gestures to zoom in and out. Place two fingers on the screen and move them apart to zoom in. Place two fingers on the screen and bring them together to zoom out.

CHANGING THE FORMAT OF THE MAP



Press the map format button on the left side of the map screen to toggle between the available formats.

LIVE TRAFFIC

WHAT IS LIVE TRAFFIC

You can observe real-time road congestion when live traffic is on.

SWITCHING LIVE TRAFFIC ON AND OFF

1. Press the tools button on the map screen.
2. Press Navigation Settings.
3. Press the Traffic button.
4. Switch Traffic on or off.

SETTING A DESTINATION

SETTING A DESTINATION USING THE TEXT ENTRY SCREEN

1. Press search bar at the top of the screen.
2. Enter your destination using the keyboard.
3. Press the search button.
4. Select a destination from the list.
5. Follow the prompts on the screen to begin navigation.

Navigation - Vehicles With: 15 Inch Screen

SETTING A DESTINATION USING THE MAP SCREEN

Press on the map to trigger the roaming and viewing screen. Press on the map again to place a pin at that location. Information about the location of the pin appears on the screen. Press the Go! button to begin navigation to the pin.

SETTING A DESTINATION USING TRIP PLANNER

The trip planner helps you create trips that take into consideration your current battery state of charge and identifies charging points along your route.

Note: When you have a trailer attached, the trip planner can take the trailer into consideration and alter your trip as needed.

Using FordPass

Loading a Trip

You can create a trip using the FordPass app and import it to your vehicle. To load an imported trip:

1. Press the search bar at the top of the screen.
2. Press **MyTrips**.
3. Press **FordPass Trips**.
4. Select the trip you prefer.
5. Press **Go**.

Note: You can press **Details** to see specific information about your route.

Using the Center Display

You can create, save and load trips outside of FordPass using the center display.

Creating a Trip

1. Press the search bar at the top of the screen.

2. Press **MyTrips**.
3. Press **+**.
4. Enter your destination using the keyboard.

Note: You can add multiple destinations to your trip.

5. Press **Go**.

Note: You can press **Details** to see specific information about your route.

Note: Trips created in the vehicle cannot be saved to FordPass.

Saving a Trip

1. Press the search bar at the top of the screen.
2. Press **MyTrips**.
3. Press **+**.
4. Enter your destination using the keyboard.

Note: You can add multiple destinations to your trip.

5. Press **Save**.

Loading a Trip

To load a saved trip:

1. Press the search bar at the top of the screen.
2. Press **MyTrips**.
3. Select the saved trip to load.

Note: You can press **Details** to see specific information about your route.

SETTING A DESTINATION USING A PREDICTIVE DESTINATION

Switching Predictive Destinations On and Off

You can switch Destination Suggestions on and off under the User Data section in the navigation settings menu.

Navigation - Vehicles With: 15 Inch Screen

Setting a Destination

Access the feature bar using the touchscreen and select the predicted destination at the top of the screen. You can access additional predictive destinations by pressing the search bar on the map screen and then pressing the myTrends button.

SETTING A DESTINATION USING A RECENT DESTINATION

1. Press the search bar at the top of the screen.
2. Press the recents button.
3. Select a destination from the list.
4. Follow the prompts on the screen to begin navigation.

SETTING A DESTINATION USING A SAVED DESTINATION

1. Press the search bar.
2. Press favorites.
3. Select a saved destination.

Note: Press the star icon next when viewing location details to save the location.

SETTING A DESTINATION USING A POINT OF INTEREST

Press on a point of interest icon on the map. Information about the location of the point of interest appears on the screen. Press the Go! button to begin navigation to the point of interest.

WAYPOINTS

ADDING A WAYPOINT

1. Begin navigation to a destination.

2. Search for your waypoint using the search bar.
3. Press Go!
4. Press Add to add the waypoint to your trip.

EDITING WAYPOINTS

1. Press the search bar on the map screen.
2. Press myTrips.
3. Press Current Trip.
4. Use the menu to add destinations, remove destinations, or rearrange destinations.

ROUTE GUIDANCE

ADJUSTING THE GUIDANCE PROMPT VOLUME

Turn the volume control when a guidance prompt plays to adjust the volume.

REPEATING AN INSTRUCTION

Press the turn indicator to hear the last voice instruction.

CANCELING ROUTE GUIDANCE



Press the button to cancel route guidance to the selected location.

Navigation - Vehicles With: 15 Inch Screen

TRAILER TOWING NAVIGATION

When you have an active subscription and Trailer Towing Navigation is switched on, the system will calculate the best route for trailer towing by avoiding dangerous road conditions based on the dimensions of your trailer.

Switching Trailer Towing Navigation On and Off

1. Access the application drawer on the touchscreen.
2. Press the **Navigation** button.
3. Press the **Menu** button.
4. Press **Trailer Routing**.
5. Switch **Trailer-optimized Routing** on or off.

Entering Trailer Dimensions

1. Access the application drawer on the touchscreen.
2. Press the **Navigation** button.
3. Press the **Menu** button.
4. Press **Trailer Routing**.
5. Press **Towing Menu**.
6. Press **Add Trailer**.
7. Follow the instructions on the screen to enter the type and dimensions of the trailer into the system.

Navigation Alerts

Alerts will appear on the navigation map while driving. An orange alert triangle indicates you should proceed with caution. When not following active guidance to a destination, a red alert triangle may appear and indicates you should avoid the road and find a detour.

Vehicle Software Updates

Software updates use over-the-air technology to deliver the latest features, software enhancements and quality improvements to your vehicle.

When Automatic Updates is turned on updates are downloaded in the background while you are driving.

Non-drivable updates require your vehicle to be parked. Set a recurring schedule for a time that you know the vehicle will not be driven (like overnight). Non-drivable updates may take up to 45 minutes, however, some can take longer than that. Check the center display screen or the Ford mobile app for the most accurate estimated update time.

Software updates are delivered wirelessly using the vehicle modem or Wi-Fi. To make sure of the most seamless experience. See

Connecting the Vehicle to a Wi-Fi Network (page 491).

Software Update Requirements

The following conditions must be met to receive a non-drivable update:

- Vehicle is parked and not in motion.
- Ignition is off.
- Doors and windows are closed.
- Liftgates/tailgates are closed.
- Parking lights are off.
- Illuminated exit lights are off.
- Hazard lights are off.
- Alarm is not triggered.
- Remote start is not in progress.
- Your vehicle is not DC fast charging.
- Your vehicle is not in 4x4 mode.
- Your vehicle is not in neutral tow mode.
- Your 12V battery is charged.

Software Update Limitations

Once a scheduled update begins you cannot:

- Cancel the update.
- Drive your vehicle.
- Start your ignition.
- Activate the alarm.
- Use the remote control to lock/unlock your vehicle.
- Fast charge your vehicle.
 - If connected to a Level 1 or 2 charger, charging pauses until the update is completed.

Note: *If an update is interrupted a notification is sent to your Ford mobile app with instructions to resolve it. If there are no instructions, contact an authorized dealer.*

SOFTWARE UPDATE SETTINGS - VEHICLES WITH: 15 INCH SCREEN

From settings menu, press Software Updates. See **Center Display** (page 520).

You can do the following in the Software Updates menu:

- Switch Automatic Updates on and off.
- Schedule and install software updates.
- View software update details.



Press the button next to a menu option for more information.

Switching Automatic Updates On and Off

Your vehicle may come with Automatic Updates switched on. To make sure your vehicle always has the latest software, which could include security or other enhancements, we recommend switching Automatic Updates on.

Vehicle Software Updates

Note: *Software updates require approval to download or install when Automatic Updates is switched off.*

Scheduling and Installing Software Updates

Scheduling Software Updates

From the Software Updates menu:

1. Press Recurring Schedule.
2. Select the days and time for updates.

The more days that updates are scheduled, the more frequently your vehicle installs new updates when available. We recommend selecting a time you normally do not need your vehicle, such as overnight.

Some updates require your vehicle to be switched off.

Note: *The schedule you set is recurring. If Automatic Updates is on, every time a non-drivable update is available, it installs on this schedule unless you change it. You are notified on your touchscreen and connected device prior to a non-drivable update, with an option to reschedule it.*

Installing Software Updates

Using the Status Bar

1. Press the Software Update indicator on your touchscreen when it appears.
2. Follow the instructions on the touchscreen.

Using the Touchscreen

From the Software Updates menu:

1. Press Update Details.
2. Press Update Now.

Viewing Software Update Details

From the Software Updates menu, Press Update Details.

SOFTWARE UPDATE SETTINGS - VEHICLES WITH: 12 INCH SCREEN

To access the Software Updates menu:

1. Press **Settings** on the touchscreen.
2. Press **Software Updates**.

You can do the following in the Software Updates menu:

- Switch Automatic Updates on and off.
- Schedule and install software updates.
- View software update details.



Press the button next to a menu option for more information.

Switching Automatic Updates On and Off

Your vehicle may come with Automatic Updates switched on. To make sure your vehicle always has the latest software, which could include security or other enhancements, we recommend switching Automatic Updates on.

Note: *Software updates require approval to download or install with Automatic Updates switched off.*

Scheduling and Installing Software Updates

Scheduling Software Updates

From the Software Updates menu:

1. Press **Recurring Schedule**.
2. Select the days and time for updates.

The more days that updates are scheduled, the more frequently your vehicle installs new updates when available. We recommend selecting a time you normally do not need your vehicle, such as overnight.

Vehicle Software Updates

Some updates require your vehicle to be switched off.

Note: *The schedule you set is recurring. If Automatic Updates is on, every time a non-drivable update is available, it installs on this schedule unless you change it. You are notified on your touchscreen and connected device prior to a non-drivable update, with an option to reschedule it.*

Installing Software Updates

Using the Status Bar

1. Press a Software Update indicator on your touchscreen when it appears.
2. Follow the instructions on the touchscreen.

Using the Touchscreen

From the Software Updates menu:

1. Press **Update Details**.
2. Press **Update Now**.

Viewing Software Update Details

From the Software Updates menu, press **Update Details**.

SOFTWARE UPDATE INDICATORS

You can press the indicators in the status bar when they appear for more information.



Vehicle software update reminder, schedule required, confirmation of default schedule required, or consent required.



Vehicle software update canceled, update not successful, or precondition not met.



Vehicle software update successful.

Vehicle System Reset

PERFORMING A SYSTEM RESET - VEHICLES WITH: 15 INCH SCREEN

Make sure you perform a system reset whenever there is a transfer of ownership of the vehicle to prevent the loss of personal data. Performing a system reset allows you to remove all personal information and restore the modem and SYNC to their factory defaults.

In the modem, this deletes all the authorized users, removes access to the connected vehicle via all linked FordPass accounts. In the SYNC system this deletes all data imported from mobile devices connected to the vehicle via Bluetooth® including the addresses manually entered into the navigation system.

Note: *If you are the first owner, your modem comes in partially activated state.*

Note: *If you are not the first owner, it comes in either fully activated, partially activated or deactivated state.*

1. From settings menu, press General. See **Center Display** (page 520).
2. Press Reset.
3. Press Factory Reset.
4. Follow the prompts on the touchscreen to complete the reset.

PERFORMING A SYSTEM RESET - VEHICLES WITH: 12 INCH SCREEN

Performing a system reset allows you to remove all personal information and restore settings to their factory defaults.

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Reset**.

4. Press **Factory Reset**.
5. Follow the prompts on the screen to complete the reset.

Accessories

For a complete listing of the accessories that are available for your vehicle, please contact your authorized dealer or visit the online store web site:

Web Address (United States)
www.Accessories.Ford.com

Web Address (Canada)
www.Accessories.Ford.ca

We will repair or replace any properly authorized dealer-installed Ford Original Accessory found to be defective in factory-supplied materials or workmanship during the warranty period, as well as any component damaged by the defective accessories.

We will warrant your Ford Original Accessory through the warranty that provides the greatest benefit:

- 24 months, unlimited mileage.
- The remainder of your new vehicle limited warranty.

Contact an authorized dealer for details and a copy of the warranty.

Ford Licensed Accessories are the accessory manufacturer's designs. The manufacturer develops and therefore warrants Ford Licensed Accessories, and does not design or test these accessories to Ford Motor Company engineering requirements. Contact an authorized Ford dealer for the manufacturer's limited warranty details, and request a copy of the Ford Licensed Accessories product limited warranty from the accessory manufacturer.

For maximum vehicle performance, keep the following information in mind when adding accessories or equipment to your vehicle:

- When adding accessories, equipment, passengers and luggage to your vehicle, do not exceed the total weight capacity of the vehicle or of the front or rear axle (GVWR or GAWR as indicated on the Safety Compliance Certification label). Ask an authorized dealer for specific weight information.
- The Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulate the use of mobile communications systems that are equipped with radio transmitters, for example two-way radios, telephones and theft alarms. Any such equipment installed in your vehicle should comply with Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulations and should be installed only by an authorized dealer.
- An authorized dealer needs to install mobile communications systems. Improper installation may harm the operation of your vehicle, particularly if the manufacturer did not design the mobile communication system specifically for automotive use.
- If you or an authorized Ford dealer add any non-Ford electrical or electronic accessories or components to your vehicle, you may adversely affect battery performance and durability. In addition, you may also adversely affect the performance of other electrical systems in the vehicle.

Ford Protect

WHAT IS FORD PROTECT

Protect yourself from the rising cost of vehicle repairs with a Ford Protect extended service plan.

Ford Protect Extended Service Plans - United States Only

Ford Protect extended service plans mean peace of mind. Extended service plans are backed by Ford Motor Company, and provide more protection beyond the New Vehicle Limited Warranty coverage. When you visit your Ford Dealer, insist on the Ford Protect extended service plan.

Ford Protect Can Quickly Pay for Itself

One trip to the service center could easily exceed the price of your Ford Protect extended service plan. With the Ford Protect extended service plan, you minimize your risk for unexpected repair bills and rising repair costs.

Up to 1,000+ Covered Vehicle Components

There are four mechanical Ford Protect extended service plans with different levels of coverage. Ask your authorized dealer for details.

1. PremiumCARE - Our most comprehensive coverage. With over 1,000 covered components, this plan is so complete it is probably easier to list what is not covered.
2. ExtraCARE - Covers 113 components, and includes many high-tech items.
3. BaseCARE - Covers 84 components.

Ford Protect extended service plans are honored by all authorized Ford dealers in the United States, Canada and Mexico.

That means you get:

- Reliable, quality service at any Ford or Lincoln dealership.
- Repairs performed by factory trained technicians, using genuine parts.

Rental Car Reimbursement

First Day Rental Benefit

If you bring your car into your dealer for service, we will give you a rental vehicle to use for the day.

Extended Rental Benefits

If your vehicle is kept overnight for covered repairs, you are eligible for rental car coverage, warranty repairs, and field service actions.

Roadside Assistance

Exclusive 24/7 roadside assistance, including:

- Towing, flat-tire change and battery jump starts.
- Out of fuel and lock-out assistance.
- Travel expense reimbursement for lodging, meals and rental car.
- Assistance for taxi, shuttle, rental car coverage or other transportation.

Transferable Coverage

If you sell your vehicle before your Ford Protect extended service plan coverage expires, you can transfer any remaining coverage to the new owner. This should give you and your potential buyer peace of mind.

Ford Protect

Less Cost to Properly Maintain Your Vehicle

The Ford Protect extended service plan also offers a Premium Maintenance Plan that covers all scheduled maintenance, and selected wear items. The coverage is prepaid, so you never have to worry about the cost of your vehicle's maintenance.

Covered maintenance includes:

- Windshield wiper blades.
- Spark plugs.
- Clutch disc - if equipped.
- Brake pads and linings.
- Shock absorbers.
- Struts.
- Engine belts.
- Engine coolant hoses, clamps and o-rings.
- Diesel exhaust fluid replenishment - if equipped.
- Cabin air filter replacement every 20,000 mi (32,000 km) for electric vehicles only.

Interest Free Finance Options

Just a 5% down payment provides you with an affordable, no interest, no fee payment program allowing you all the security and benefits Ford Protect extended service plan has to offer while paying over time. You are pre-approved with no credit check or hassles. To learn more, call our Ford Protect extended service plan specialists at 800-367-3377.

Ford Protect Extended Service Plan
P.O. Box 321067
Detroit, MI 48232

Ford Protect Extended Service Plan - Canada Only

You can get more protection for your vehicle by purchasing a Ford Protect extended service plan. Ford Protect extended service plan is the only service contract backed by Ford Motor Company of Canada, Limited. Depending on the plan you purchase, Ford Protect extended service plan provides benefits such as:

- Rental reimbursement.
- Coverage for certain maintenance and wear items.
- Protection against repair costs after your New Vehicle Limited Warranty Coverage expires.
- Roadside Assistance benefits.

There are several Ford Protect extended service plans available in various time, distance and deductible combinations. Each plan is tailored to fit your own driving needs, including reimbursement for towing and rental. When you purchase Ford Protect extended service plan, you receive added peace-of-mind protection throughout Canada, the United States and Mexico, provided by a network of participating authorized Ford Motor Company dealers.

Note: *Repairs performed outside of Canada and the United States are not eligible for Ford Protect extended service plan coverage.*

This information is subject to change. Visit your local Ford of Canada dealer or www.ford.ca to find the Ford Protect extended service plan that is right for you.

Scheduled Maintenance

Scheduled Maintenance ¹	
Every 12 months or 10,000 mi (16,000 km).	Rotate the tires, inspect for tire wear and measure the tread depth.
	Perform a multi-point inspection (recommended).
	Inspect the brake pads, shoes, rotors, drums, brake linings, hoses and the parking brake.
	Inspect the cooling system coolant level and coolant strength.
	Inspect the halfshaft boots.
	Inspect the steering linkage, ball joints, suspension and tie-rod ends.
	Inspect the wheels and related components for abnormal noise, wear, looseness or drag.

¹ Do not exceed one year or 10,000 mi (16,000 km) between service intervals.

Brake Fluid Maintenance ¹	
Every three years.	Change brake fluid. ²

¹ Perform this maintenance item every 3 years. Do not exceed the designated service interval.

² Brake fluid servicing requires special equipment available at your authorized dealer.

Scheduled Maintenance

Other Maintenance Items	
Every 20,000 mi (32,000 km)	Replace the cabin air filter. ¹
At 10 years or 150,000 mi (240,000 km)	Replace electric drive assembly fluid and filter.
At 200,000 mi (322,000 km)	Change yellow coolant. ²

¹ Cabin air filter life is dependent on exposure to dusty and dirty conditions. Vehicles operated in these conditions require frequent inspection and replacement of the cabin air filter.

² Initial replacement at 10 years or 200,000 mi (322,000 km), then every 5 years or 100,000 mi (160,000 km).

Scheduled Maintenance

GENERAL MAINTENANCE INFORMATION

Why Maintain Your Vehicle?

Carefully following the maintenance schedule helps protect against major repair expenses resulting from neglect or inadequate maintenance and may help to increase the value of your vehicle when you sell or trade it. Keep all receipts for completed maintenance with your vehicle.

It is important that you have your vehicle serviced at the proper times. These intervals serve two purposes; first is to maintain the reliability of your vehicle and the second is to keep the cost of owning your vehicle down.

It is your responsibility to have all scheduled maintenance performed and to make sure that the materials used meet the specifications identified in this owner's manual.

Failure to perform scheduled maintenance and regularly inspect your vehicle may result in vehicle damage not covered by the vehicle Warranty.

Why Maintain Your Vehicle at Your Dealership?

Our Genuine Replacement Parts

Dealerships stock our parts and our authorized branded re-manufactured replacement parts. These parts meet or exceed our specifications. Parts installed at your dealership carry a nationwide 24-month or unlimited mile (kilometer) parts and labor limited warranty.

If you do not use our authorized parts, they may not meet our specifications.

Protecting Your Investment

Maintenance is an investment that pays dividends in the form of improved reliability, durability and resale value. To maintain the proper performance of your vehicle, make sure you have scheduled maintenance performed at the designated intervals.

It is important to rely upon your dealership to properly diagnose and repair your vehicle.

We have recommended maintenance intervals for various parts and component systems based upon engineering testing. We rely upon this testing to determine the most appropriate mileage for replacement of fluids to protect your vehicle at the lowest overall cost to you and recommends against maintenance schedules that deviate from the scheduled maintenance information.

We strongly recommend the use of only our genuine manufactured or our authorized re-manufactured replacement parts engineered for your vehicle.

Additives and Chemicals

We do not recommend using chemicals or additives not approved by us as part of your vehicle's normal maintenance. Please consult your warranty information.

Fluids and Flushing

In many cases, fluid discoloration is a normal operating characteristic and, by itself, does not necessarily indicate a concern or that the fluid needs to be changed. However, a qualified expert, such as the factory-trained technicians at your dealership, should inspect discolored fluids that also show signs of overheating or foreign material contamination immediately.

Scheduled Maintenance

Make sure to change your vehicle's fluids at the specified intervals or in conjunction with a repair. Flushing is a viable way to change fluid for many vehicle sub-systems during scheduled maintenance. It is critical to flush systems only with new fluid that is the same as that required to fill and operate the system or using our approved flushing chemical.

Scheduled Maintenance Service Intervals

For your scheduled maintenance service intervals, visit <https://www.ford.com/support/maintenance-schedule>.

Owner Checks and Services

Make sure you perform the following basic maintenance checks and inspections every month or at six-month intervals.

Check Every Month
Function of all interior and exterior lights.
Tires (including spare) for wear and proper pressure.
Windshield washer fluid level.

Check Every Six Months
12V Battery connections. Clean if necessary.
Body and door drain holes for obstructions. Clean if necessary.
Inspect vehicle cooling systems strength and hoses.
Door weatherstrips for wear. Lubricate if necessary.
Hinges, latches and outside locks for proper operation. Lubricate if necessary.
Parking brake for proper operation.
Safety belts and seat latches for wear and function.
Safety warning lamps (brake, ABS, airbag and safety belt) for operation.
Washer spray and wiper operation. Clean or replace blades as necessary.

Scheduled Maintenance

Multi-point Inspection

In order to keep your vehicle running right, it is important to have the systems on your vehicle checked regularly. This can help identify potential issues and prevent major

problems. We recommend having the following multi-point inspection performed at every scheduled maintenance interval to help make sure your vehicle keeps running great.

Multi-Point Inspection	
12V Battery performance	Radiator, cooler, heater and air conditioning hoses
Exterior lamps and hazard warning system operation	Suspension components for leaks or damage
Fluid levels; fill if necessary ¹	Steering and linkage
For fluid leaks	Tires for wear and proper pressure ²
Half-shaft dust boots	Windshield for cracks, chips or pits
Horn operation	Washer spray and wiper operation

¹ Brake, coolant recovery reservoir and window washer.

² Your vehicle has a temporary mobility kit; check the tire sealant expiration Use By date on the canister. Replace as needed.

Be sure to ask your dealership service advisor or technician about the multi-point vehicle inspection. It is a comprehensive way to perform a thorough inspection of your vehicle. Your checklist gives you immediate feedback on the overall condition of your vehicle.

ROLLOVER WARNING



WARNING: Utility vehicles have a significantly higher rollover rate than other types of vehicles.



WARNING: Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



WARNING: In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seatbelt.



WARNING: Do not become overconfident in the ability of four-wheel drive vehicles. Although a four-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in low traction situations, it won't stop any faster than two-wheel drive vehicles. Always drive at a safe speed.

Utility vehicles and trucks handle differently than passenger cars in the various driving conditions that are encountered on streets, highways and off-road. Utility vehicles and trucks are not designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions.

THE BETTER BUSINESS BUREAU AUTO LINE PROGRAM

Your satisfaction is important to Ford Motor Company and to your dealer. If a warranty concern has not been resolved using the three-step procedure outlined earlier in this chapter in the Getting the Services you need section, you may be eligible to participate in the BBB AUTO LINE program.

The BBB AUTO LINE program consists of two parts – mediation and arbitration. During mediation, a representative of the BBB will contact both you and Ford Motor Company to explore options for settlement of the claim. If an agreement is not reached during mediation or you do not want to participate in mediation, and if your claim is eligible, you may participate in the arbitration process. An arbitration hearing will be scheduled so that you can present your case in an informal setting before an impartial person. The arbitrator considers the testimony provided and makes a decision after the hearing.

Disputes submitted to the BBB AUTO LINE program are usually decided within 40 days after you file your claim with the BBB. You are not bound by the decision, and may reject the decision and proceed to court where all findings of the BBB Auto Line dispute, and decision, are admissible in the court action. Should you choose to accept the BBB AUTO LINE decision, Ford is then bound by the decision, and must comply with the decision within 30 days of receipt of your acceptance letter.

BBB AUTO LINE Application: Using the information that follows, call or write to request a program application. You will be asked for your name and address, general information about your new vehicle, information about your warranty concerns, and any steps you have already taken to

Customer Information

try to resolve them. A Customer Claim Form will be mailed that needs to be completed, signed and returned to the BBB along with proof of ownership. Upon receipt, the BBB reviews the claim for eligibility under the Program Summary Guidelines.

You can get more information by calling BBB AUTO LINE at 1-800-955-5100, or writing to:

**BBB AUTO LINE a Division of BBB National Programs, Inc.
1676 International Drive, Suite 550
McLean, VA 22102**

BBB AUTO LINE applications can also be requested by calling the Ford Motor Company Customer Relationship Center at 1-800-392-3673.

For additional information, refer to the Better Business Bureau website.

Note: *Ford Motor Company reserves the right to change eligibility limitations, modify procedures, or to discontinue this process at any time without notice and without obligation.*

THE MEDIATION AND ARBITRATION PROGRAM

For vehicles delivered to authorized Canadian dealers. In those cases where you continue to feel that the efforts by Ford of Canada and the authorized dealer to resolve a factory-related vehicle service concern have been unsatisfactory, Ford of Canada participates in an impartial third party mediation/arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

The CAMVAP program is a straightforward and relatively speedy alternative to resolve a disagreement when all other efforts to produce a settlement have failed. This procedure is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators conduct hearings at mutually convenient times and places in an informal environment. These impartial arbitrators review the positions of the parties, make decisions and, when appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair, and final as the arbitrator's award is binding on both you and Ford of Canada.

CAMVAP services are available in all Canadian territories and provinces. For more information, without charge or obligation, call your CAMVAP Provincial Administrator directly at 1-800-207-0685 or visit www.camvap.ca.

REPORTING SAFETY DEFECTS IN THE UNITED STATES

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Ford Motor Company.

Customer Information

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Ford Motor Company.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to www.safercar.gov; or write to:

Administrator

1200 New Jersey Avenue,
Southeast

Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from www.safercar.gov.

REPORTING SAFETY DEFECTS IN CANADA

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada and Ford of Canada.

Transport Canada Contact Information	
Website (English)	http://tc.canada.ca/recalls
Website (French)	http://tc.canada.ca/rappels
Phone	1-800-333-0510

Ford of Canada Contact Information	
Website	www.ford.ca
Phone	1-800-565-3673

Customer Information

THIRD PARTY SOFTWARE COPYRIGHT ACKNOWLEDGMENT

Your vehicle could have components that use open source software. For additional information, visit <http://corporate.ford.com/ford-open-source.html>.

RADIO FREQUENCY CERTIFICATION LABELS

BLIND SPOT INFORMATION SYSTEM SENSORS

United States and Canada

**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: L2CF5TR

IC: 3432A-F5TR

FCC ID: L2C2F5TR

IC: 3432A-2F5TR

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

BODY CONTROL MODULE

Device	Supplier	Type Designation
BCM GEN1M	Continental	M3NA2C766336

Customer Information

Argentina

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

CNC ID: H-23804

Jamaica

This product has been Type Approved by Jamaica: SMA - M3NA2C766336.

Brazil



Agência Nacional de Telecomunicações

08346-19-05297

Moldova



Ghana

NCA PRODUCT IDENTIFIER: ZRO-M8-7E3-281

Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément: MR 20148 ANRT 2019

Date d'agrément: 19/06/2019

Customer Information

Paraguay

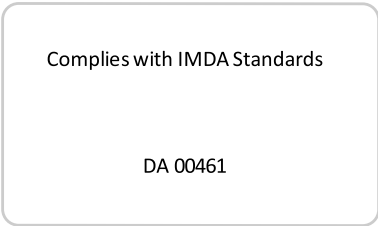


2019-01-I-000076

Serbia



Singapore



South Africa



Ukraine



Customer Information

United Arab Emirates (U.A.E.)



United Kingdom



This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

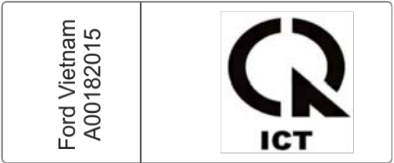
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

United States and Canada

**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: M3NA2C766336
IC: 7812A-A2C766336

Vietnam



Customer Information

Zambia



CRUISE CONTROL MODULE

Device	Supplier	Type Designation
MRR3 Medium Range Radar	Aptiv	F3TR

Argentina



Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 059/DDTIC/2020
Date d'agrément : 01/10/2020

Brazil

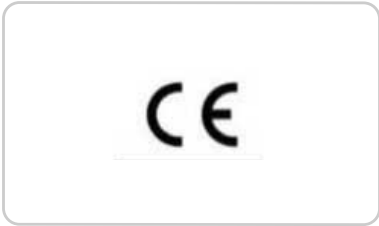


EAC Marking - Russia, Belarus, Kazakhstan



Customer Information

Europe Union EU



Indonesia

Sertifikat Nomor: 90714/SDPPI/2023
PLG ID: 13493

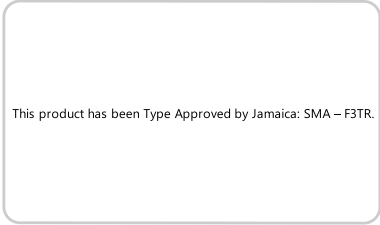


Israel

Ghana



Jamaica



Independent State Of Samoa



Customer Information

Malaysia



HIDF16000009

Mauritania

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0835/ARE/2020
Date d'agrément : 31/08/2020

Mexico

IFT: RCPAPF320-0479

Moldova



Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément:
MR00030034ANRT2021

Date d'agrément: 16/09/2021

Pakistan



Paraguay



Customer Information

NR: 2020-10-I-0752

South Africa

Sierra Leone



South Korea

TAN: 2021-002-0028

Singapore



Complies with IMDA Standards

R-C-1Ap-F3TR

Taiwan

DA 00461



Customer Information

Thailand

- (1) เครื่องใช้โทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้องพาดำเนินการของ กทท.
- (2) เครื่องใช้โทรคมนาคมนี้จะมีระดับการแผ่คลื่นแม่เหล็กไฟฟ้า (สเปกตรัมความถี่) ไม่ก่อให้เกิดอันตรายต่อสุขภาพของมนุษย์จากการใช้เครื่องใช้โทรคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่งชาติประกาศกำหนด

Ukraine



Unites Arab Emirates (U.A.E.)



United Kingdom



United States and Canada

FCC ID: L2CF3TR
IC: 3432A-F3TR

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. L'appareil ne doit pas produire de brouillage;
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

Zambia



INTEGRATED KEYHEAD TRANSMITTER

Device	Supplier	Type Designation
Integrated Keyhead Transmitter (IKT)	Valeo	A08TBB

Customer Information

Argentina



H-13305



Indonesia

Sertifikat Nomor: 90413/SDPPI/2023
PLG ID: 13493



Israel

1. מספר אישור התאמת הסטם משרד התקשורת: 51-96885
2. חל איסור לכצע פעולות במכשיר שיש בו כדי לפגוע את תכונותיו האלקטרוניות של המכשיר, ובכלל זה שינוי תכונה, החלפת אנטנה מקורית או הוספת אינטרפר לזיהוי לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, כשל החשש להפרעת אלקטרוניות.

Malaysia



Democratic Republic of Congo

Agréé par l'ARPTC

N° d'homologation: HIR - 00135/2014

Date d'homologation: 29/01/2015

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE
DJIBOUTI)

Numéro d'agrément:

127/DDTIC/2021

Date d'agrément:

07/09/2021

Customer Information

HIDF16000009

Mauritania

AGREE PAR L'ANE MAURITANIE

Numéro d'agrément: 0858/ARE/2020

Date d'agrément: 02/11/2020

Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément:

MR 00041096 ANRT 2023

Date d'agrément:

25/12/2023

Mexico



IFT: RLVVAA017-0749

Moldova



Pakistan



Paraguay



Customer Information

NR: 2017-10-I-0334
NR: 2022-60-I-0397

Serbia



South Africa



E272859

United Arab Emirates (U.A.E)



Taiwan



Thailand

- (1) เครื่องใช้โทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้องตามข้อกำหนดของ ททท.
- (2) เครื่องใช้โทรคมนาคมและอุปกรณ์นี้ได้รับการแก้ไขข้อบกพร่องตามมาตรฐานความสอดคล้องเพื่อสุขภาพของมนุษย์จากการใช้คลื่นวิทยุคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่งชาติประกาศกำหนด

Ukraine



Customer Information

Vietnam



Zambia



E272868

INTEGRATED KEYHEAD TRANSMITTER

Device	Supplier	Type Designation
Integrated Keyhead Transmitter (IKT)	Valeo	A08TBLP

IC: 3248A-A08TBLP

Jamaica

This product has been Type Approved by
Jamaica: N5F – A08TBLP.

United States and Canada

FCC ID: N5F-A08TBLP

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. L'appareil ne doit pas produire de brouillage;
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

NEAR FIELD COMMUNICATION

Control Module

Device	Supplier	Type Designation
NFC Control Module (NFCM)	BCS	78T

Jamaica

This product has been Type Approved by Jamaica: SMA - 78T.

Customer Information

United Arab Emirates (U.A.E.)



United Kingdom



United States and Canada

**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: GQ4-78T

IC ID: 1470A-59T

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Exterior Reader

Device	Supplier	Type Designation
NFC Exterior Reader (NFCER)	BCS	79T

Customer Information

Jamaica

This product has been Type Approved by Jamaica: SMA - 79T.

United Arab Emirates (U.A.E.)



United Kingdom



United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: GQ4-79T

IC ID: 1470A-60T

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Customer Information

PASSIVE ANTI-THEFT SYSTEM

Device	Supplier	Type Designation
ITM	Omron/Nidec	OUC11545917

Argentina

0106-14-03199



Canada and United States of America

WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Brazil

FCC ID: OUC11545917

IC: OUC11545917



This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

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2. This device must accept any interference received, including interference that may cause undesired operation.

Customer Information

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément: 243/MCPT/SC/16
Date d'agrément: 23/05/16

Jamaica

This product has been Type Approved by Jamaica: SMA- OUC11545917

Ghana

NCA APPROVED: NCA/TA/16/22



CIDF18000209

Mauritania

Indonesia

SERTIFIKAT NOMOR : 44714/SDPPI/2016
PLG ID: 4941

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément: 0231/ARE/2014
Date d'agrément: 14/11/2014

Customer Information

Moldova



Paraguay

NR: 2017-09-10000292



Morocco

AGREE PAR L'ANRT MAROC
Numéro d'agrément: MR 8922 ANRT 2014
Date d'agrément: 04/02/2014

Serbia



И011 16

Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2015

Singapore

Complies with IMDA Standards

DA 00461

Customer Information

South Africa

TA-2013/1617

APPROVED



Syria

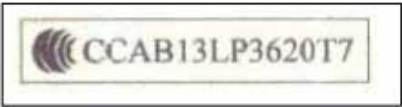
SyTRA
REGISTERED No:
1510/4NK

South Korea



MSIP-RRM-OAC-OUC11541917

Taiwan



Ukraine

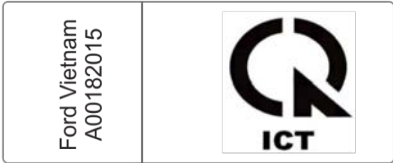


Customer Information

United Arab Emirates (U.A.E.)



Vietnam



PASSIVE KEY

Device	Supplier	Type Designation
Passive Key Transmitter	Continental	A3C108397

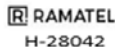
Customer Information

Argentina

(RAMATEL Isologotype)



RAMATEL
H-28042



RAMATEL H-28042

(RAMATEL Isotype)

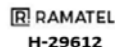


H-28042
RAMATEL H-28042

(RAMATEL Isologotype)



RAMATEL
H-29612



RAMATEL H-29612

(RAMATEL Isotype)



H-29612
RAMATEL H-29612

(RAMATEL Isologotype)



RAMATEL
H-30147



H-30147



(RAMATEL Isotype)



H-30147
RAMATEL H-30147

Brazil



03184-23-06546

Israel

1. מספר אישור התאמה מסמך משרד התקשורת: 51-85634
2. תל אביב: לבצע פעולות במסגרת שיש בהן כדי לשמור את חובותיו האחריות של המכשיר, ובכלל זה שינוי הסוג, החלפת אנטנה מקורית או חיסולת ממשורת להיבט לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בעל החשבון למפרע או אחריות.

Customer Information

Jamaica

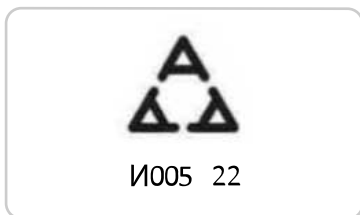
This product has been Type Approved by
Jamaica: SMA – M3N-A3C108397

Paraguay



NR: 2022-03-I-0162

Serbia



Singapore

Complies with IMDA Standards

Dealer License Number:

DA 00461

South Africa



Taiwan



CCAB22LP1030T3

Thailand

- (1) เพื่อใช้เครื่องหมายและสัญลักษณ์นี้ มีความสอดคล้องตามข้อกำหนดของ กทช.
- (2) เพื่อใช้วิทยุคมนาคมในระดับพื้นฐานเพื่อใช้ในการแข่งขันกีฬาที่สอดคล้องตามมาตรฐานความปลอดภัยของสุขภาพของมนุษย์จากการใช้วิทยุคมนาคมที่คณะกรรมการจัดการกีฬาระดับนานาชาติได้ประกาศการ

Customer Information

United Arab Emirates (U.A.E.)

TDRA

ER08930/22
United Arab Emirates



United Kingdom

**UK
CA**

United States and Canada

FCC ID: M3N-A3C108397

IC ID: 7812A-A3C108397

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

Customer Information

SYNC

Device	Supplier	Type Designation
SYNC	Ford	SYNC-G4 SYNC-G4L

Argentina



Brazil



08657-19-01505

Este equipamento não tem direito à proteção
contra interferência prejudicial e não pode causar
interferência em sistemas devidamente autorizados.



08658-19-01505

Este equipamento não tem direito à proteção
contra interferência prejudicial e não pode causar
interferência em sistemas devidamente autorizados.

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 124/DDTIC/2019
Date d'agrément : 07/08/2019

Customer Information

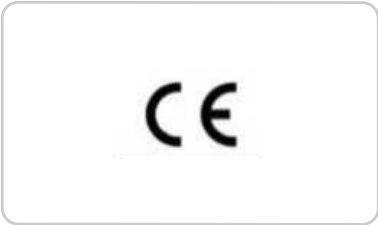


Indonesia

Model: SYNC-G4
Sertifikat Nomor: 80700/SDPPI/2022
PLG ID: 13493



European Union EU



Model: SYNC-G4L
Sertifikat Nomor: **81116**/SDPPI/2022
PLG ID: 13493



Ghana

NCA APPROVED: ZRO-1H-7E3-182

Jamaica

This product has been Type Approved by
Jamaica: SMA – SYNC-G4.

NCA APPROVED: ZRO-1H-7E3-180

Customer Information

This product has been Type Approved by Jamaica: SMA – SYNC-G4L

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0691/ARE/2018
Date d'agrément : 08/08/2019

Malaysia



Moldova



Morocco

HIDF16000009

Mauritania

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0692/ARE/2018
Date d'agrément : 08/08/2019

AGREE PAR L'ANRT MAROC
N° D'AGRÉMENT: MR 20608 ANRT 2019
07 AOUT 2019

Customer Information

Serbia

AGREE PAR L'ANRT MAROC
N° D'AGRÉMENT: MR 20606 ANRT 2019
07 AOÛT 2019



M005 20

Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2019

Singapore

Complies with IMDA Standards

DA 00461

Paraguay



COMISIÓN NACIONAL DE TELECOMUNICACIONES

South Africa

TA-2019/2465



APPROVED

2020-03-I-00192

2020-03-I-00193

Customer Information

TA-2019/2466



CCAB20LP0300T1

South Korea



MSIP-R-C-FDM-SYNCG4



MSIP-R-C-FDM-SYNCG4L

Ukraine



UA.TR.028

Taiwan



CCAB20LP0290T8

Customer Information

United Arab Emirates (U.A.E.)



ER74903/19
United Arab Emirates



ER74902/19
United Arab Emirates



United Kingdom



United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: KMH-SYNCG4

FCC ID: KMH-SYNCG4L

IC: 1422A-SYNCG4

IC: 1422A-SYNCG4L

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.



Zambia



TELEMATICS CONTROL UNIT

Device	Supplier	Type Designation
Telematics Control Unit	Ford	FB5-TCU

Customer Information

Argentina

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

C-28150

Malaysia



HIDF16000009

Brazil

 **ANATEL**
Agência Nacional de Telecomunicações
11807-21-01505

Mexico



Europe Union EU

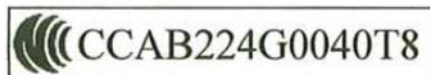


Customer Information

South Africa



Taiwan



We recommend that the distance between the antenna of the telematics control unit and the user be greater than 14 in (35 cm) when using the telematics control unit.

United Arab Emirates (U.A.E.)



ER87741/20
United Arab Emirates



United Kingdom



United States and Canada

FCC ID: KMH-14H074-NA1

IC: 1422A-14H074NA1

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. L'appareil ne doit pas produire de brouillage;
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

Vietnam



TIRE PRESSURE MONITORING SYSTEM SENSORS

Device	Supplier	Type Designation
Burnell TPM Sensor	Schrader/Sensata	BG2BP4

Customer Information

Argentina

13309-22-08001



European Union EU



CNC ID: H-28035

Brazil



The RED 2014/53/EU (replacing R&TTE Directive 1999/5/EC on 13 June 2016) explicitly states that instructions for intentional radiators include reference to "(a) frequency band(s) in which the radio equipment operates; and (b) maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates," in addition to carrying over the general operational instruction and Declaration of Conformity inclusion requirements from the R&TTE Directive.

Hereby, Schrader Electronics Ltd. declares that the radio equipment type BG2BP4 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

<https://www.schradertpms.com/en-gb/downloads>

Customer Information

f=433.92MHz
P<10mW (e.i.r.p)

Schrader Electronics Ltd. 11 Technology Park, Belfast Road, Antrim BT41 1QS, Northern Ireland United Kingdom.

Israel

1. מספר אישור התאמה מסעם משרד התקשורת: 51-86230
2. חל אישור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלקטרוניות של המכשיר, ובכלל זה שינוי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלקטרוטיות.

Jamaica

This product has been Type Approved by Jamaica: SMA - BG2BP4.

Malaysia



HIDF16000009

Mexico

IFT: RLVSCBG22-2502

Moldova



Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément:
MR00034968ANRT2022

Date d'agrément: 21/12/2022

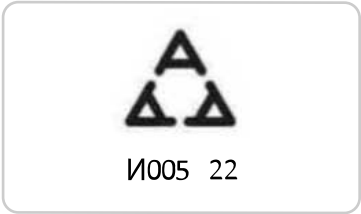
Paraguay



Customer Information

NR: 2022-05-I-0000331

Serbia



Singapore

Complies with IMDA Standards
DA 00461

South Africa



South Korea



MSIP-R-C-SRD-BG2BP4

Taiwan



CCAB22LP0730T0

Thailand

- (1) เพื่อแจ้งให้ทราบถึงสถานะการขึ้นทะเบียนผลิตภัณฑ์ไฟฟ้าและอิเล็กทรอนิกส์ของ กทล.
- (2) เพื่อแจ้งให้ทราบถึงสถานะการขึ้นทะเบียนผลิตภัณฑ์ไฟฟ้าและอิเล็กทรอนิกส์ของ กทล. และแจ้งให้ทราบถึงสถานะการขึ้นทะเบียนผลิตภัณฑ์ไฟฟ้าและอิเล็กทรอนิกส์ของ กทล. และแจ้งให้ทราบถึงสถานะการขึ้นทะเบียนผลิตภัณฑ์ไฟฟ้าและอิเล็กทรอนิกส์ของ กทล.

Customer Information

Ukraine



Unites Arab Emirates (U.A.E.)



United Kingdom



United States and Canada

FCC ID: MRXBG2BP4
IC: 2546A-BG2BP4

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. L'appareil ne doit pas produire de brouillage;
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

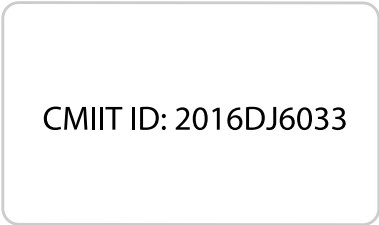
TIRE PRESSURE MONITORING SYSTEM SENSORS

Device	Supplier	Type Designation
434 Faraday Gen 6 TPMS Sensor	Schrader/Sensata	FP4

Argentina



China



Customer Information

Democratic Republic of Congo

Agréé par l'ARPTC

N° d'homologation: HIR-0099/09/2016

Date d'homologation: 15/09/2016

Djibouti

AGREE PAR LE MCPT
(REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 547/MCPT/DPT/16
Date d'agrément : 27/09/16

European Union (EU)



The RED 2014/53/EU (replacing R&TTE Directive 1999/5/EC on 13 June 2016) explicitly states that instructions for intentional radiators include reference to "(a) frequency band(s) in which the radio equipment operates; and (b) maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates," in addition to carrying over the general operational instruction and Declaration of Conformity inclusion requirements from the R&TTE Directive.

Hereby, Schrader Electronics Ltd. declares that the radio equipment type FP4 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

<https://www.schradertpms.com/en-gb/downloads>

f=433.92MHz

P<10mW (e.i.r.p)

Schrader Electronics Ltd. 11 Technology Park, Belfast Road, Antrim BT41 1QS, Northern Ireland United Kingdom.

Customer Information

Ghana

NCA APPROVED: 2R9-8M-7E0-0BE

Jamaica

This product has been Type Approved by
Jamaica: SMA - FP4.

Mauritania

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0358/ARE/2016
Date d'agrément : 04/10/2016

Independent State of Samoa

SMO
amoa

Moldova



Israel

1. מספר אישור התאמה סמסם מסדר התקשורת: 51-83847
2. חל איסור לבצע פעולות במכשיר שישו בתו כדי לשנות את תכונותיו האלקטרוניות של המכשיר, ובכלל זה שינוי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, כלא קבלת אישור משרד התקשורת, כשל החשש להפרעת אלקטרוניות.

Nigeria

Connection and use of this
communications
equipment is permitted by the Nigerian
Communications Commission

Customer Information

Oman

OMAN TRA
TA-R/3591/16
D080134

Serbia



И005 18

Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2016

Sierra Leone



TAN: 2016-002-0035

South Korea



MSIP-CRM-SRD-FP4

Paraguay



NR: 2018-07-I-000318

Customer Information

Ukraine



Unites Arab Emirates (U.A.E.)



United Kingdom



United States and Canada

FCC ID: MRXFP4

IC: 2546A-FP4

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. L'appareil ne doit pas produire de brouillage;
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Nota: Tout changement apporté au dispositif sans l'approbation expresse des autorités compétentes pourrait révoquer le droit de l'utilisateur d'en faire usage.

WIRELESS ACCESSORY CHARGING MODULE

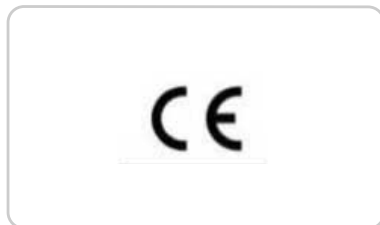
Device	Supplier	Type Designation
Wireless Charger (WCM)	LG/BH EVS	WCFDM00N2A1
		WCFDM00N2A3
		WCFDM00N2A5

Argentina



Customer Information

European Union



Brazil



Ghana

NCA APPROVED: 7ES-7M-XB1-RDR

Democratic Republic of Congo

Agréé par l'ARPTC

N° d'homologation: HER-062/Avril/2023

Date d'homologation: 28/4/2023

Indonesia

Model: WCFDM00N2A1

Sertifikat Nomor: 80110/SDPPI/2022

PLG ID: 13493



Customer Information

Model: WCFDM00N2A3
Sertifikat Nomor: 80111/SDPPI/2022
PLG ID: 13493



- 1. מספר אישור התאמה מטעם משרד התקשורת: 51-80015
- 2. חל איסור לבצע פעולות במכשיר שיש ברון כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינוי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעת אלחוטיות

Model: WCFDM00N2A5
Sertifikat Nomor: 80112/SDPPI/2022
PLG ID: 13493



- 1. מספר אישור התאמה מטעם משרד התקשורת: 51-80013
- 2. חל איסור לבצע פעולות במכשיר שיש ברון כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינוי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעת אלחוטיות

Jamaica

This product has been Type Approved by Jamaica:
SMA - WCFDM00N2A.

Israel

- 1. מספר אישור התאמה מטעם משרד התקשורת: 51-80014
- 2. חל איסור לבצע פעולות במכשיר שיש ברון כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינוי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעת אלחוטיות

Malaysia



Customer Information

HIDF16000009

Mauritania

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0935/ARE/2021
Date d'agrément : 23/03/2021

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0934/ARE/2021
Date d'agrément : 23/03/2021

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0933/ARE/2021
Date d'agrément : 23/03/2021

Moldova



Morocco

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 00027924ANRT 2021
Date d'agrément : 25/03/2021

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 00027925ANRT 2021
Date d'agrément : 25/03/2021

Customer Information

Serbia

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 00027923ANRT 2021
Date d'agrément : 25/03/2021



W005 21

Paraguay



NR: 2021-04-I-0202
NR: 2021-04-I-0203
NR: 2021-04-I-0204

Sierra Leone



TAN: 2021-002-0099

Singapore

Complies with IMDA Standards

DA 00461

Russia



Customer Information

South Africa



South Korea



R-R-LGE-WCFDM00N2A1

Taiwan



CCAB21LP050AT3



CCAB21LP0500T1



CCAB21LP050BT5

品名 (Product name): 無線充電座

型號 (Type Designation): WCFDM00N2A1, WCFDM00N2A3, WCFDM00N2A5 **產地 (Origin):** 馬來西亞

額定電壓 (Input rating): 12V

製造日期 (Approval date): 2021.04.21



申請廠商名稱 (Approval name): 福特六和汽車股份有限公司

申請廠商地址 (Approval address): 桃園市中壢區中華路一段705號

Customer Information

Ukraine



United Kingdom



United Arab Emirates (U.A.E.)



Customer Information



ER00421/21
United Arab Emirates



United States and Canada

IC: 2703H-WCFDM00N2A

FCC ID: BEJWCFDM00N2A

This equipment generates, uses, and can radiate radio frequency energy and may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, please consult the dealer.

This product is not end-user serviceable.

RF Radiation Exposure Statement: This equipment complies with FCC RF Radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. *L'appareil ne doit pas produire de brouillage;*
2. *L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.*

Customer Information

Vietnam



REPLACEMENT PARTS RECOMMENDATION

We have built your vehicle to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

Zambia



Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual.

Genuine Ford and Motorcraft parts meet or exceed these specifications.

Collision Repairs

We hope that you never experience a collision, but accidents happen sometimes.

Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During vehicle development we validate that these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty.

PERCHLORATE

Certain components in your vehicle such as airbag modules, seatbelt pretensioners and remote control batteries may contain perchlorate material. Special handling may apply for service or vehicle end of life disposal.

For more information visit:
www.dtsc.ca.gov/hazardouswaste/perchlorate.

Customer Information

The Ford Warranty may not cover damage caused to your vehicle as a result of failed non-Ford parts.

For additional information, refer to the terms and conditions of the Ford Warranty.

MOBILE COMMUNICATIONS EQUIPMENT



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

FEDERAL HIGHWAY ADMINISTRATION REGULATION

Regulations such as those issued by the Federal Highway Administration or issued pursuant to the Occupational Safety and Health Act (OSHA), and state and local laws and regulations may require additional equipment for the way you intend to use your vehicle. It is the responsibility of the registered owner to determine the applicability of such laws and regulations to your intended use for the vehicle, and to arrange for the installation of required equipment. The dealer has information about the availability of equipment which can be ordered for your vehicle.

Customer Information

END USER LICENSE AGREEMENT

VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA)

- You ("You" or "Your" as applicable) have acquired a vehicle having several devices, including SYNC ® and various control modules, ("DEVICES") that include software licensed or owned by Ford Motor Company and its affiliates ("FORD MOTOR COMPANY"). Those software products of FORD MOTOR COMPANY origin, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.
- The SOFTWARE may interface with and/or communicate with, or may be later upgraded to interface with and/or communicate with additional software and/or systems provided by FORD MOTOR COMPANY.

IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA") DO NOT USE THE DEVICES OR COPY THE SOFTWARE. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICES, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

GRANT OF SOFTWARE LICENSE: This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICES and as otherwise interfacing with systems and/or services provide by or through FORD MOTOR COMPANY or its third party software and service providers.

Description of Other Rights and Limitations.

- **Speech Recognition:** If the SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FORD MOTOR COMPANY nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process. It is your responsibility to monitor any speech recognition functions included in the system.
- **Limitations on Reverse Engineering, Decompilation and Disassembly:** You may not reverse engineer, decompile, translate, disassemble or attempt to discover any source code or underlying ideas or algorithms of the SOFTWARE nor permit others to reverse engineer, decompile or disassemble the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.
- **Limitations on Distributing, Copying, Modifying and Creating Derivative Works:** You may not distribute, copy, make modifications to or create derivative works based on the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

Customer Information

- **Single EULA:** The end user documentation for the DEVICES and related systems and services may contain multiple EULAs, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple EULAs, you are licensed to use only one (1) copy of the SOFTWARE.
- **SOFTWARE Transfer:** You may permanently transfer your rights under this EULA only as part of a sale or transfer of the DEVICES, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.
- **Termination:** Without prejudice to any other rights, FORD MOTOR COMPANY may terminate this EULA if you fail to comply with the terms and conditions of this EULA.
- **Internet-Based Services Components:** The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICES.
- **Additional Software/Services:** The SOFTWARE may permit FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE ("Supplemental Components"). SOFTWARE updates may cause you to incur additional charges from your wireless service provider. If FORD MOTOR COMPANY or third party software and services suppliers provide or make available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply. FORD MOTOR COMPANY, its affiliates and/or its designated agent reserve the right to discontinue without liability any Internet-based services provided to you or made available to you through the use of the SOFTWARE.

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- **Links to Third Party Sites:** The SOFTWARE may provide you with the ability to link to third party sites. The third party sites are not under the control of FORD MOTOR COMPANY, its affiliates and/or its designated agent. Neither FORD MOTOR COMPANY nor its affiliates nor its designated agent are responsible for (i) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party site by FORD MOTOR COMPANY, its affiliates and/or its designated agent.
- **Obligation to Drive Responsibly:** You recognize your obligation to drive responsibly and keep attention on the road. You will read and abide with the DEVICES operating instructions particularly as they pertain to safety and you agree to assume any risk associated with the use of the DEVICES.

UPGRADES AND RECOVERY MEDIA:

If the SOFTWARE is provided by FORD MOTOR COMPANY separate from the DEVICES on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" or "For Recovery Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICES as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

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PRODUCT SUPPORT: Please refer to FORD MOTOR COMPANY instructions provided in the documentation for the DEVICES product support, such as the vehicle owner guide.

Should you have any questions concerning this EULA, or if you desire to contact FORD MOTOR COMPANY for any other reason, please refer to the address provided in the documentation for the DEVICES.

No Liability for Certain Damages: EXCEPT AS PROHIBITED BY LAW, FORD MOTOR COMPANY, ANY THIRD PARTY SOFTWARE OR SERVICES SUPPLIERS, AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY BE EXPRESSLY PROVIDED FOR YOUR NEW VEHICLE.

SYNC® Automotive Important Safety Information Read and follow instructions:

- Before using your SYNC® system, read and follow all instructions and safety information provided in this end user manual ("Owner Guide".) Not following precautions found in the Owner Guide can lead to an accident or other serious injuries.

General Operation

- **Voice Command Control:** Certain functions within the SYNC® system may be accomplished using voice commands. Using voice commands while driving helps you to operate the system without removing your hands from the wheel or eyes from the road.
- **Prolonged Views of Screen:** Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention.
- **Volume Setting:** Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.
- **Navigation Features:** Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.
- **Distraction Hazard:** Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can distract your attention and could cause an accident or other serious injury. Stop the vehicle in a safe and legal manner before attempting these operations.
- **Let Your Judgment Prevail:** Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a

Customer Information

substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

- **Route Safety:** Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.
- **Potential Map Inaccuracy:** Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.
- **Emergency Services:** Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

Your Responsibilities and Assumptions of Risk

- You agree to each of the following: (a) Any use of the SOFTWARE while driving an automobile or other vehicle in violation of applicable law or otherwise driving in an unsafe manner presents a significant risk of distracted driving and should not be attempted under any circumstances; (b) Use of the SOFTWARE at excessive volume poses a significant risk of hearing damage and should not be attempted under any circumstances; (c) The SOFTWARE may not be compatible with new or different versions of an operating system, third party software, or third party services, and the SOFTWARE may potentially cause a critical failure of an operating system, third party software, or third party service. (d) Any third party service accessed by or third party software used with the SOFTWARE (i) may charge an additional fee for access, (ii) may not work correctly, on an uninterrupted basis, or error free, (iii) may change streaming formats or discontinue operation, (iv) may contain adult, profane or offensive content; and (v) may contain inaccurate, false or misleading traffic, weather, financial or safety information or other content; and (e) Use of the SOFTWARE may cause you to incur additional charges from your wireless service provider (WSP) and any data or minute calculators that may be included in the software program are for reference only, are not warranted in any way and should not be relied upon in anyway.
- When using the SOFTWARE, you agree to be responsible for and assume the entire risk to the items set forth in Section (a) – (e) above.

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Applicable Law, Venue, Jurisdiction

- The laws of the State of Michigan govern this EULA and Your use of the SOFTWARE. Your use of the SOFTWARE may also be subject to other local, state, national, or international laws. Any litigation arising out of or related to this EULA shall be brought and maintained exclusively in a court of the State of Michigan located in Wayne County or in the United States District Court for the Eastern District of Michigan. You hereby consent to submit to the personal jurisdiction of a court in the State of Michigan located in Wayne County and the United States District Court for the Eastern District of Michigan for any dispute arising out of or relating to this EULA.

Customer Information

Binding Arbitration and Class Action Waiver

(a) Application. This Section applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO COPYRIGHT INFRINGEMENT, OR TO THE ENFORCEMENT OR VALIDITY OF YOUR, FORD MOTOR COMPANY, OR ANY OF FORD MOTOR COMPANY'S LICENSORS' INTELLECTUAL PROPERTY RIGHTS. Dispute means any dispute, action, or other controversy between You and FORD MOTOR COMPANY, other than the exceptions listed above, concerning the SOFTWARE (including its price) or this EULA, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis.

(b) Notice of Dispute. In the event of a Dispute, You or FORD MOTOR COMPANY must give the other a "Notice of Dispute", which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You and FORD MOTOR COMPANY will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, You or FORD MOTOR COMPANY may commence arbitration.

(c) Small claims court. You may also litigate any dispute in small claims court in your county of residence or FORD MOTOR COMPANY'S principal place of business, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not You negotiated informally first.

(d) Binding arbitration. If You and FORD MOTOR COMPANY, do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be conducted exclusively by binding arbitration. You are giving up

the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

(e) Class action waiver. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor FORD MOTOR COMPANY, will seek to have any dispute heard as a class action, as a private attorney general action, or in any other proceeding in which any party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

(f) Arbitration procedure. Any arbitration will be conducted by the American Arbitration Association (the "AAA"), under its Commercial Arbitration Rules. If You are an individual and use the SOFTWARE for personal or vehicle use, or if the value of the dispute is \$75,000 or less whether or not You are an individual or how You use the SOFTWARE, the AAA Supplementary Procedures for Consumer-Related Disputes will also apply. To commence arbitration, submit a Commercial Arbitration Rules Demand for Arbitration form to the AAA. You may request a telephonic or in-person hearing by following the AAA rules. In a dispute involving \$10,000 or less, any hearing will be telephonic unless the arbitrator finds good cause to hold an in-person hearing instead. For more information, see adr.org or call 1-800-778-7879. You agree to commence arbitration only in your county of residence or FORD MOTOR COMPANY'S principal place of business. The arbitrator

Customer Information

may award the same damages to you individually as a court could. The arbitrator may award declaratory or injunctive relief only to you individually, and only to the extent required to satisfy your individual claim.

(g) Arbitration fees and incentives.

- I. Disputes involving \$75,000 or less. FORD MOTOR COMPANY will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees and expenses. If you reject FORD MOTOR COMPANY'S last written settlement offer made before the arbitrator was appointed ("last written offer"), your dispute goes all the way to an arbitrator's decision (called an "award"), and the arbitrator awards you more than the last written offer, FORD MOTOR COMPANY will give you three incentives: (1) pay the greater of the award or \$1,000; (2) pay twice your reasonable attorney's fees, if any; and (3) reimburse any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing your claim in arbitration. The arbitrator will determine the amounts.
- ii. Disputes involving more than \$75,000. The AAA rules will govern payment of filing fees and the AAA's and arbitrator's fees and expenses.
- iii. Disputes involving any amount. In any arbitration you commence, FORD MOTOR COMPANY will seek its AAA or arbitrator's fees and expenses, or Your filing fees it reimbursed, only if the arbitrator finds the arbitration frivolous or brought for an improper purpose. In any arbitration FORD MOTOR COMPANY commences, it will pay all

filing, AAA, and arbitrator's fees and expenses. It will not seek its attorney's fees or expenses from you in any arbitration. Fees and expenses are not counted in determining how much a dispute involves.

(h) Claims or disputes must be filed within one year. To the extent permitted by law, any claim or dispute under this EULA to which this Section applies must be filed within one year in small claims court (Section c) or in arbitration (Section d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

(i) Severability. If the class action waiver (Section e) is found to be illegal or unenforceable as to all or some parts of a dispute, then that portion of Section e will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of that portion Section e is found to be illegal or unenforceable, that provision will be severed with the remainder of Section e remaining in full force and effect.

AT&T Vehicle Network Carrier Telematics Disclosure

END USER FOR PURPOSES OF THIS SECTION MEANS YOU AND YOUR HEIRS, EXECUTORS, LEGAL PERSONAL REPRESENTATIVES AND PERMITTED ASSIGNS. FOR PURPOSES OF THIS SECTION "UNDERLYING WIRELESS SERVICE CARRIER" INCLUDES ITS AFFILIATES AND CONTRACTORS AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, SUCCESSORS AND ASSIGNS. END USER HAS NO CONTRACTUAL RELATIONSHIP WITH THE UNDERLYING WIRELESS SERVICE CARRIER AND END USER IS NOT A THIRD PARTY BENEFICIARY OF ANY AGREEMENT BETWEEN FORD AND

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(ii) END USER AGREES TO INDEMNIFY AND HOLD HARMLESS THE UNDERLYING WIRELESS SERVICE CARRIER AND ITS OFFICERS, EMPLOYEES, AND AGENTS AGAINST ANY AND ALL CLAIMS, INCLUDING WITHOUT LIMITATION CLAIMS FOR LIBEL, SLANDER, OR ANY PROPERTY DAMAGE, PERSONAL INJURY OR DEATH, ARISING IN ANY WAY, DIRECTLY OR INDIRECTLY, IN CONNECTION WITH THIS AGREEMENT OR THE USE, FAILURE TO USE, OR INABILITY TO USE THE DEVICE EXCEPT WHERE THE CLAIMS RESULT FROM THE UNDERLYING CARRIER'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT. THIS INDEMNITY WILL SURVIVE THE TERMINATION OF THE AGREEMENT.

(iii) END USER HAS NO PROPERTY RIGHT IN ANY NUMBER ASSIGNED TO THE DEVICE.

(iv) END USER UNDERSTANDS THAT FORD AND THE UNDERLYING CARRIER CANNOT GUARANTEE THE SECURITY OF WIRELESS TRANSMISSIONS, AND WILL NOT BE LIABLE FOR ANY LACK OF SECURITY RELATING TO THE USE OF THE SERVICES

THE SERVICE IS FOR [END USER'S] USE ONLY AND END USER MAY NOT RESELL THE SERVICE TO ANY OTHER PARTY. END USER UNDERSTANDS THAT THE UNDERLYING CARRIER DOES NOT GUARANTEE ANY END USER UNINTERRUPTED SERVICE OR COVERAGE. THE UNDERLYING CARRIER DOES NOT WARRANT THAT END USERS CAN OR WILL BE LOCATED USING THE SERVICE. THE UNDERLYING CARRIER MAKES NO WARRANTY, EXPRESS OR IMPLIED, OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SUITABILITY, OR PERFORMANCE REGARDING ANY SERVICES OR GOODS, AND IN NO EVENT SHALL AT&T BE LIABLE, WHETHER OR NOT DUE TO ITS OWN NEGLIGENCE, FOR ANY: (A) ACT OR OMISSION OF A THIRD PARTY; (B) MISTAKES, OMISSIONS, INTERRUPTIONS, ERRORS, FAILURES TO TRANSMIT, DELAYS, OR DEFECTS IN THE SERVICE PROVIDED BY OR THROUGH THE UNDERLYING CARRIER; (C) DAMAGE OR INJURY CAUSED BY SUSPENSION OR TERMINATION BY THE UNDERLYING CARRIER; OR (D) DAMAGE OR INJURY CAUSED BY A FAILURE OR DELAY IN CONNECTING A CALL TO ANY ENTITY, INCLUDING 911 OR ANY OTHER EMERGENCY SERVICE. TO THE FULL EXTENT ALLOWED BY LAW, THE END USER RELEASES, INDEMNIFIES AND HOLDS THE UNDERLYING CARRIER HARMLESS FROM AND AGAINST ANY AND ALL CLAIMS OF ANY PERSON OR ENTITY FOR DAMAGES OF ANY NATURE ARISING IN ANY WAY FROM OR RELATING TO, DIRECTLY OR INDIRECTLY, SERVICES

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VII. China Territory

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Taiwan Territory

According to the "Technical Specifications for Low Power Radio Frequency Equipment" formulated by the National Communications and Communication Committee of the Executive Yuan: 3.8.2. For the low-power radio frequency equipment that has obtained the verification certificate, the company, firm or user shall not change the frequency, increase the power or change the characteristics and functions of the original design without authorization.

The use of low-power radio frequency equipment must not affect flight safety and interfere with legal communications: when the system detects interference, immediately stop using it until there is no interference.

The aforementioned legal communication refers to the wireless communication operated in accordance with the provisions of the Telecommunications Management Law. Low-power radio frequency equipment needs to endure the interference of legal communication or industrial, scientific and medical radio wave radiation electrical equipment.

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By activating, using and/or accessing the SUNA Traffic Channel, SUNA Predictive or other content or material provided by Intelmatics (together, **SUNA Products and/or Services**), you must accept certain terms and conditions. The following is a brief summary of the terms and conditions that apply to you. To view the full terms and conditions relevant to your use of the SUNA Products and/or Services, please consult:

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www.sunattraffic.com.au/termsandconditions/

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Customer Information

Website
www.sunatrafic.com.au/termsandconditions/

2. Intellectual Property

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3. Appropriate Use

SUNA Products and/or Services are intended as an aid to personal motoring and travel planning, and do not provide comprehensive or accurate information on all occasions. On occasions, you may experience additional delay as a result of using SUNA Products and/or Services. You acknowledge that it is not intended, or suitable, for use in applications where time of arrival or driving directions may impact the safety of the public or yourself.

4. Use of SUNA Products and Services while driving

You, and other authorized drivers of the vehicle in which SUNA Products and/or Services are available or installed and active, remain at all times responsible for observing all relevant laws and codes of safe driving. In particular, you agree to only actively operate SUNA Products and/or Services when the Vehicle is at a complete stop and it is safe to do so.

5. Service Continuity and Reception of the SUNA Traffic Channel

We will use reasonable endeavors to provide the SUNA Traffic Channel 24 hours a day, 365 days a year. The SUNA Traffic Channel may occasionally be unavailable for technical reasons or for planned maintenance. We will try to perform maintenance at times when congestion is light. We reserve the right to withdraw SUNA Products and/or Services at any time.

Also, we cannot assure the uninterrupted reception of the SUNA Traffic Channel RDS-TMC signal at any particular location.

6. Limitation of Liability

Neither Intelematics (nor its suppliers or the manufacturer of your device (the “**Suppliers**”)) shall be liable to you or to any third party for any damages either direct, indirect, incidental, consequential or otherwise arising out of the use of or inability to use SUNA Products and/or Services even if Intelematics or a Supplier has been advised of the possibility of such damages. You also acknowledge that neither Intelematics nor any Supplier guarantees nor make any warranties that relate to the availability, accuracy or completeness of SUNA Products and/or Services, and to the extent which it is lawful to do so, both Intelematics and each Supplier excludes any warranties which might otherwise be implied by any State or Federal legislation in relation to SUNA Products and/or Services.

7. Please Note

Great care has been taken in preparing this manual. Constant product development may mean that some information is not entirely up-to-date. The information in this document is subject to change without notice.

Customer Information

EXPORT UNIQUE OPTIONS

For your particular global region, your vehicle may be equipped with features and options that are different from the features and options that are described in this Owner's Manual. A market unique supplement may be supplied that complements this book. By referring to the market unique supplement, if provided, you can properly identify those features, recommendations and specifications that are unique to your vehicle. This Owner's Manual is written primarily for the U.S. and Canadian markets. Features or equipment listed as standard may be different on units built for export. **Refer to this Owner's Manual for all other required information and warnings.**

WARRANTY INFORMATION

The following warranties may apply to your vehicle:

- New vehicle limited warranties.
- Emissions warranties, if applicable. (Note: Fully-electric vehicles are not eligible for emissions warranties.)
- Other warranties, if applicable.

Detailed warranty information specific to your vehicle can be found in the Warranty Guide at www.owner.ford.com.

The following California Warranty Statement, required by California regulations, applies to vehicles certified to California emissions standards and registered in a state that requires California emissions warranty. If applicable, additional California Emissions Warranties can be found in the Warranty Guide at www.owner.ford.com.

CALIFORNIA EMISSION CONTROL WARRANTY STATEMENT

YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board and Ford Motor Company are pleased to explain the emission control system warranty on your (year) vehicle. In California, new motor vehicles must be designated, built and equipped to meet the State's stringent anti-smog standards. Ford Motor Company must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies. Where a warrantable condition exists, Ford Motor Company will repair your vehicle at no cost to you including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE:

(For 1990 and subsequent model passenger cars, light-duty trucks, and medium-duty vehicles.)

- For 3 years or 50,000 miles (whichever occurs first);

1) If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Ford Motor Company to ensure that your emission control system PERFORMANCE WARRANTY.

Customer Information

2) If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Ford Motor Company. This is your short-term emission control system DEFECTS WARRANTY.

- For 7 years or 70,000 miles (whichever occurs first);

1) If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Ford Motor Company. This is your long-term emission control system DEFECTS WARRANTY.

OWNER'S WARRANTY RESPONSIBILITIES:

- As the vehicle owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Ford Motor Company recommends that you retain all receipts covering maintenance on your vehicle, but Ford Motor Company cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

- You are responsible for presenting your vehicle to a Ford or Lincoln dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

- As the vehicle owner, you should also be aware that Ford Motor Company may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Ford Customer Service at 1-800-392-3673 or the California Air Resource Board at 4001 Iowa Avenue, Riverside, CA 92507.

New Vehicle Limited Warranty

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a free electronic copy or order one free printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com (United States).

For Canada, visit ford.ca/warranty.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo (United States only).

Appendices

ELECTROMAGNETIC COMPATIBILITY



WARNING: Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

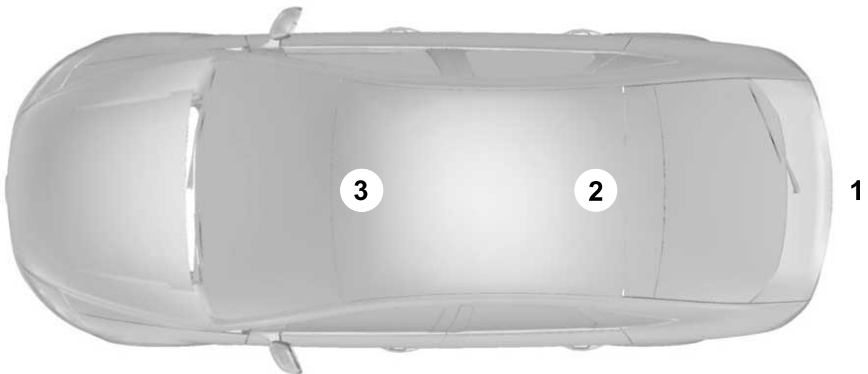


WARNING: Keep antenna and power cables at least 4 in (10 cm) from any electronic modules and airbags.

Note: We test and certify your vehicle to meet electromagnetic compatibility legislation. It is your responsibility to make sure that any equipment an authorized dealer installs on your vehicle complies with applicable local legislation and other requirements. Installation of some aftermarket electronic devices could degrade the performance of vehicle functions, which use radio frequency signals such as broadcast radio receiver, tire pressure monitoring system, push button start, **Bluetooth®** connectivity or satellite navigation.

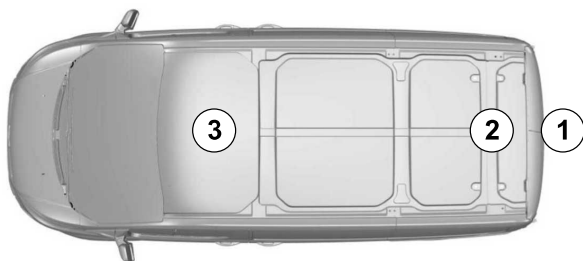
Note: Any radio frequency transmitter equipment in your vehicle, such as, cellular telephones and amateur radio transmitters, must keep to the parameters in the following illustrations and table. We do not provide any other special provisions or conditions for installations or use.

Car

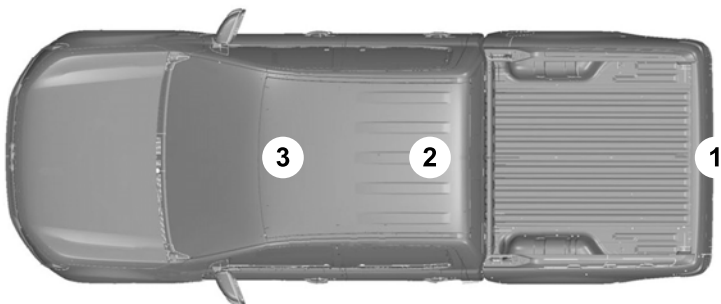


Appendices

Van



Truck



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Frequency Band MHz	Maximum Output Power Watt (Peak RMS)	Antenna Positions
1-30	50	1
50-54	50	2, 3
68-88	50	2, 3
142-176	50	2, 3
380-512	50	2, 3
806-870	10	2, 3

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