

Navigation Manual

2025 RDX

The information and specifications included in this publication were in effect at the time of approval for printing. Honda Motor Co., Ltd., reserves the right, however, to discontinue or change specifications or design at any time without notice and without incurring any obligation.

Accessories Precautions

The GPS antenna is located in the fin antenna. Trees, tall buildings, highway overpasses, tunnels, or overhead electrical power wires can easily interrupt or interfere GPS reception.

Signal noise from devices such as radar detectors, vehicle tracking devices, remote starters, and additional amplifiers can disrupt the navigation system. If you install any such item, install it away from the navigation display and antenna.

Important Safety Information

WARNING

Using the navigation system while driving can take your attention away from the road, causing a crash in which you could be seriously injured or killed.

Only operate system controls when the conditions permit you to safely do so.

Avoid focusing on the screen or manually operating the system controls while driving.

Certain on-screen controls are disabled when driving; however most of the voice commands continue to function. Pull to the side of the road if you need to devote more attention and time to look at the screen or access additional menus.

Route guidance may conflict with street closures, road construction, detours, and out-of-date map data.

The system itself may also have limitations. Verify route information by carefully observing roads, signs, and signals. Always use your own judgment and obey traffic laws.

 **System Limitations** P. 76

NOTICE

This vehicle's navigation display, if so equipped, includes mercury-containing components. Upon removal, please reuse, recycle, or dispose of as hazardous waste. Clean the screen with a soft, damp cloth. You may use a mild cleaner intended for use on navigation screens.

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Overview—Functions at a Glance

Navigation

You can select any place/landmark as a destination by using the True Touchpad Interface. The navigation system gives you turn-by-turn driving directions to your destination.



Store home address ➡ P. 19

Register your home address.

Store locations ➡ P. 22

Store locations to use as the destination.

Enter destination ➡ P. 44

Select your destination using several methods.

Select route ➡ P. 58

Set route preferences and select one of the available routes.



Track route ➡ P. 59

Follow your route in real-time with voice guidance.

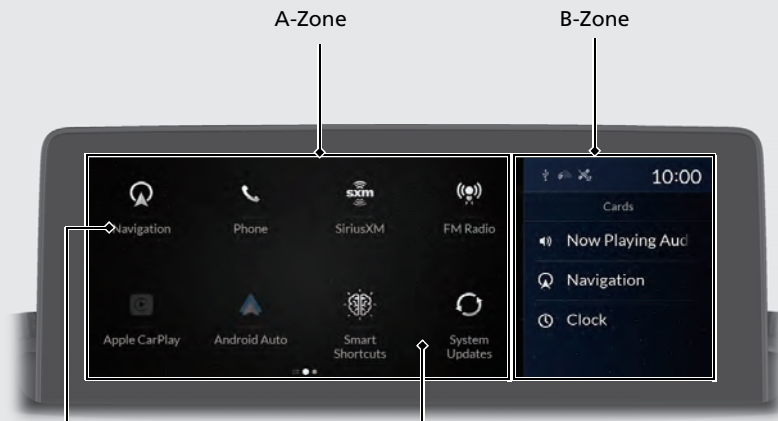
Add waypoints ➡ P. 65

Add “pit stops” along your route.



System Controls

Audio/Information Screen



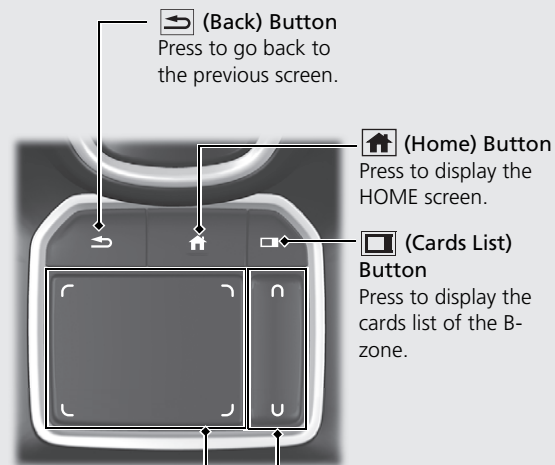
Navigation

Displays the navigation screen.

HOME Screen

The system displays various functions from the HOME screen. Press the  (Home) button on the True Touchpad Interface at any time to return to the main HOME screen.

True Touchpad Interface



 (Back) Button
Press to go back to the previous screen.

 (Home) Button
Press to display the HOME screen.

 (Cards List) Button
Press to display the cards list of the B-zone.

A-Zone Touchpad
Tap or swipe the pad with your finger, or move your finger along the pad to operate the A-zone.

B-Zone Touchpad
Tap or swipe the pad with your finger to operate the B-zone.



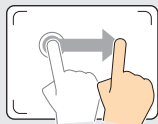
True Touchpad Interface Operation

You can operate the navigation system using your finger on the A-zone touchpad.

You can change the True Touchpad Interface sensitivity setting.

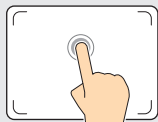
➡ Refer to the Owner's Manual.

Swipe



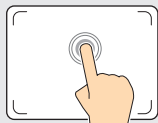
Swipe or drag your finger in various directions to operate the menu screen.

Click



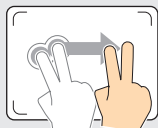
Lightly press the A-zone touchpad to select an item.

Press and Hold



Press the A-zone touchpad and hold it down for a moment.

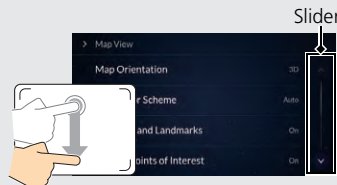
Two-finger Drag



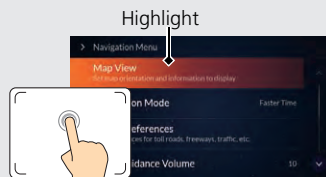
Swipe or drag two fingers across the A-zone touchpad to move the map.

On List Screen

- 1 If necessary, swipe your finger vertically on the A-zone touchpad to scroll the list. You can scroll the list when the slider is displayed.



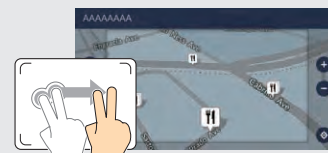
- 2 Move your finger around on the A-zone touchpad to highlight the item you want to select, then click the A-zone touchpad to make your selection.



- Additional menus are available for some options. To access the additional menu, press and hold the A-zone touchpad while the desired option is highlighted.

On Map Screen

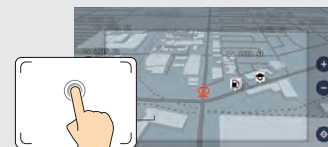
- 1 If necessary, move two fingers in the direction in which you want the map to move. The map moves along with your fingers.



- Swipe one finger to scroll the map by one page.

- 2 Move your finger around on the A-zone touchpad to highlight the item you want to select, then click the A-zone touchpad to make your selection.

➡ P.6



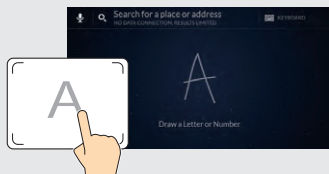
How to Enter Information

You can enter information (e.g., city names, street names, numbers, and symbols) when prompted on the input screen. There are three modes to enter information.

Handwriting Mode

Move your finger slowly to trace a character on the A-zone touchpad.

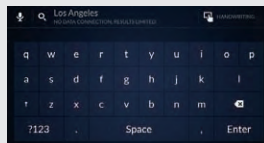
The system will read what you write back to you character-by-character.



- Click anywhere to get search results.
- Swipe your finger from right to left to remove the last entered character.
- Swipe your finger from left to right to enter a space character.

On-Screen Keyboard Mode

Select **KEYBOARD** at the top right of the screen, and then select a character or icon on the visual keyboard.



- Select **Enter** to get search results.
- Select  to remove the last entered character.
- Select  to display upper/lower case characters.
- Select **Space** to enter a space character.
- Select **?123/ABC** to display other types of characters.
- Select **HANDWRITING** at the top right of the screen to toggle to the handwriting mode.

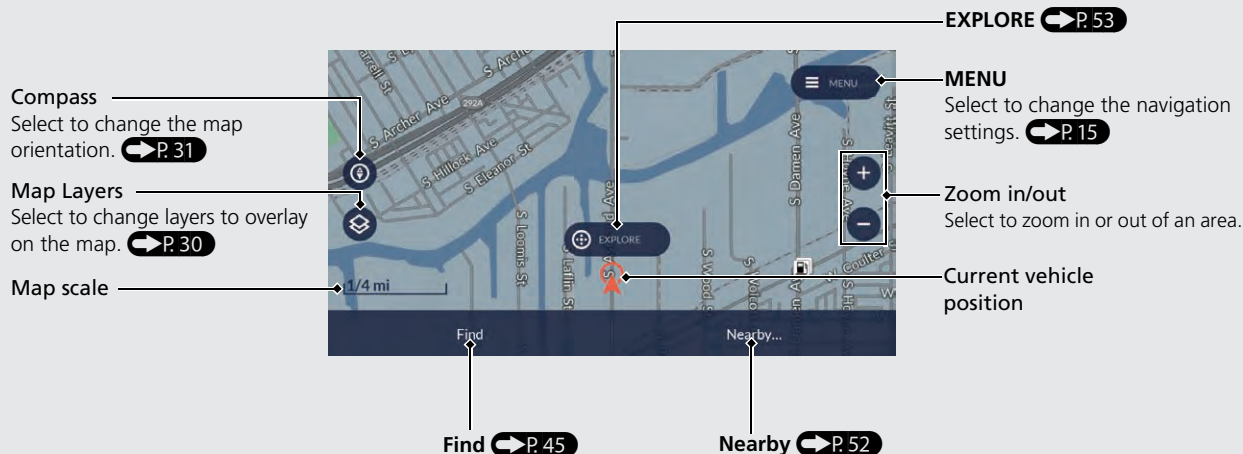
Speech Recognition Mode

Select  at the top left of the screen or press the  (Talk) button, and then say a word to enter.



Map Screen Legend

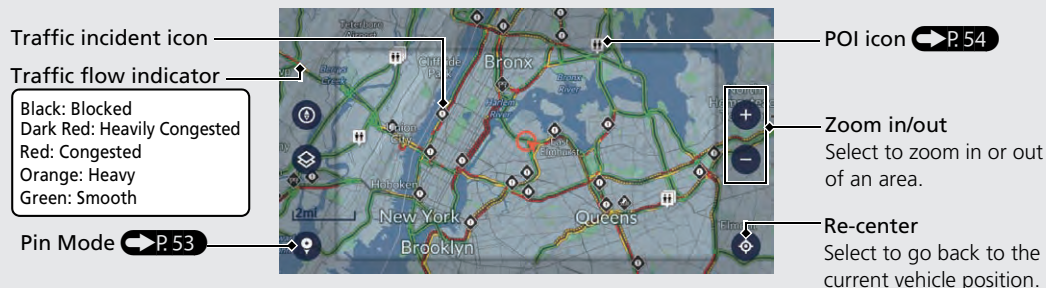
The color of the map is different depending on the selected map color scheme.



Exploration Mode

In exploration mode, you can browse the map or select a location/POI icon directly from the map. ➔ P. 53

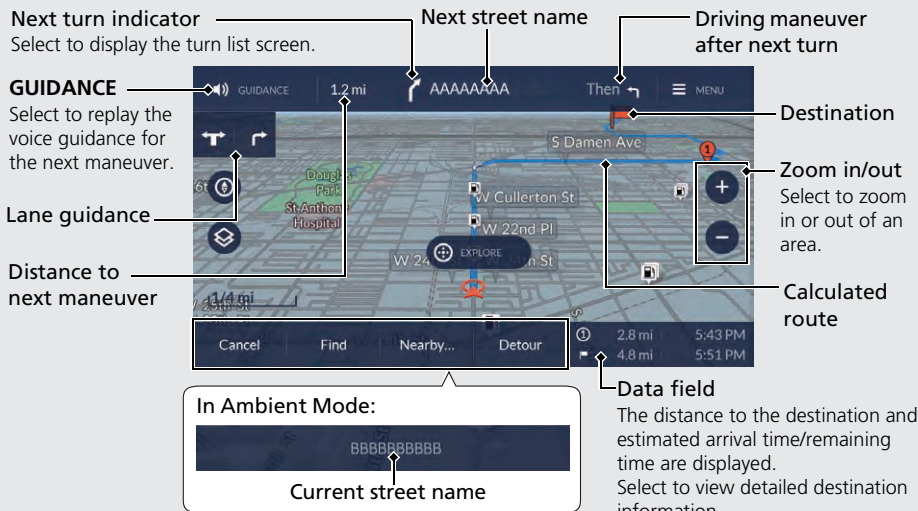
Select **EXPLORE** to use the map in the exploration mode.



During Route Guidance

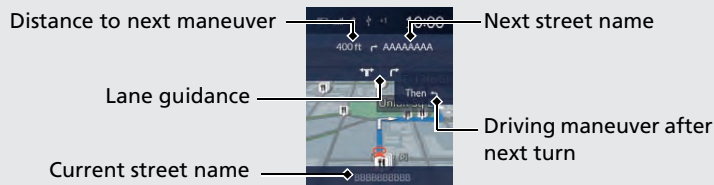
During route guidance, route information is displayed on the map screen. You can see information of upcoming turns on the turn list screen.

Map Screen

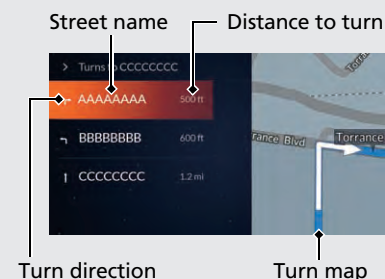


Mini Map

You can also see the next driving maneuver on the mini map in the B-zone. Press the  (Cards List) button, select **Navigation** and then press the B-zone touchpad to display the mini map.



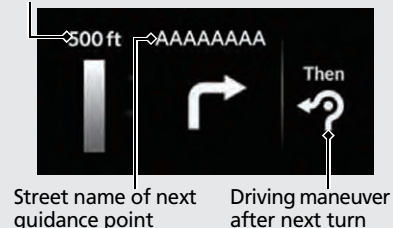
Turn List Screen



Turn-by-Turn Directions

The next guidance point appears on the head-up display* or multi information display if you set turn-by-turn information to be displayed.

Remaining distance



For more information, refer to the Owner's Manual.

* Not available on all models

Navigation—Home Address and Going Home

The “Home” feature automatically routes you to your home address from any location simply by selecting **Home**.

Set your home location to use the feature.

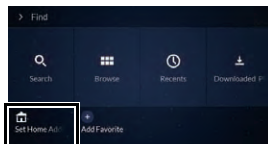
The order of the steps may change depending on the map data loaded on your system.

Storing Your Home Address

❶ Press the  (Home) button and then select **Navigation**.

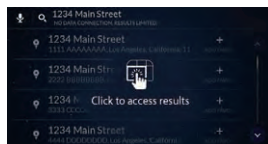
❷ Select **Find**.

❸ Select **Set Home Address**.



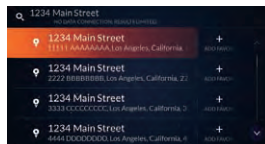
❹ Enter your home address. ➡ P.5

❺ Click the A-zone touchpad.

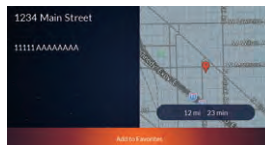


- If you use the on-screen keyboard, select **Enter**.

❻ Select an address from the search results.



❼ Select **Add to Favorites**.

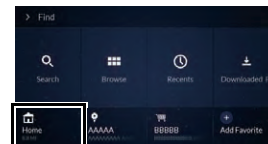


Going Home

❶ Press the  (Home) button and then select **Navigation**.

❷ Select **Find**.

❸ Select **Home**.



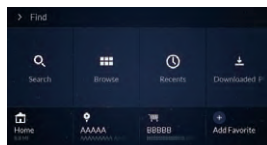
Navigation—Entering a Destination

Enter your destination using one of several methods, then follow route guidance on the map to your destination. The order of the steps may change depending on the map data loaded on your system.

❶ Press the  (Home) button and then select **Navigation**.

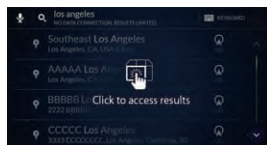
❷ Select **Find**.

❸ Select **Search**.



❹ Enter an address. ➡ P. 5

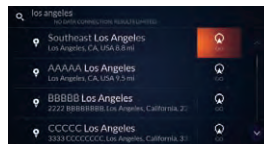
❺ Click the A-zone touchpad.



● If you use the on-screen keyboard, select **Enter**.

❻ Select **GO** on the right side of the address.

Route guidance to the destination begins.



● If you select the address, you can view its detailed information. ➡ P. 57

Navigation—Changing Route or Destination

You can alter your route by adding waypoints to visit, or changing your destination during route guidance.

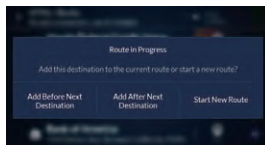
Adding a Waypoint (“Pit Stop”)

You can add a waypoint along your route.

➡ P. 65

- 1 Press the  (Home) button and then select **Navigation**.
- 2 Select a search method. ➡ P. 44
- 3 Select the location to add to the current route.

- 4 Select **Add Before Next Destination** or **Add After Next Destination**.



- If you select the location from the map, select **Add to Route**, and then select **Before** or **After**.

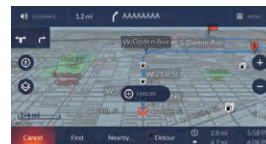
Changing Your Destination

There are several methods you can use to specify a new destination during route guidance.

- Searching nearby gas stations, coffee shops, restaurants, fast foods, ATM/banks or parking ➡ P. 69
Select **Nearby** and select an option.
- Selecting a location or POI icon on the map ➡ P. 68
Select a new location or POI icon on the map.
- Entering a new destination ➡ P. 70
Select **Find** and then enter a new destination.

Canceling Your Route

- 1 Select **Cancel** on the map screen.



Voice Control Operation

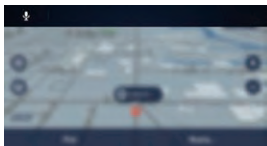
Your vehicle has a voice control system that allows hands-free operation of the navigation system functions.

Voice Recognition Screen

The system recognizes a natural language and accepts your free form voice command.

- 1 Press and release the  (Talk) button.

The voice recognition screen is displayed.



- The system beeps when ready for a command.
- Press the  (Home) button or  (Back) button to exit the voice recognition screen.

- The audio system is muted during voice control mode.
- Carefully read the usage note for the voice control.

Voice Control System ➡ P. 18

- You can enter information when prompted on the input screen. ➡ P. 5
- An example of voice commands:

Voice Control System ➡ P. 18

Troubleshooting

For more Information ➞ P. 71



Why does the vehicle position icon on the map appear slightly off my actual position, especially at intersections?



This is normal. The navigation system is unaware of the width of intersections. Large differences in vehicle position can indicate a temporary loss of the GPS signal.



Why does the “Arrival time” display sometimes increase even though I am getting closer to my destination?



The “Arrival time” is based on the speed limit on each road. Depending on the traffic conditions, the “Arrival time” may be calculated to be earlier or later.



Why does my clock frequently change the time forward and backward by one hour?



- The clock setting is automatically updated based on your GPS location. If you are driving near a time zone border, the automatic update likely is the reason.
- You can set time manually. Press the  (Home) button and then select **Settings > System > Date & Time > Set Date & Time > Set Time**. Adjust hours and minutes.
For more information, see the Owner's Manual.



How do I adjust the volume of the navigation system voice guidance?



- Adjust the volume using the volume knob during the voice guidance.
- Press the  (Home) button.
Select **Navigation > MENU > Voice Guidance Volume**. Turn up the volume if it is low.



How do I specify a destination when an entered city or street could not be found?



Try selecting the destination directly from the map.

How to Use This Manual

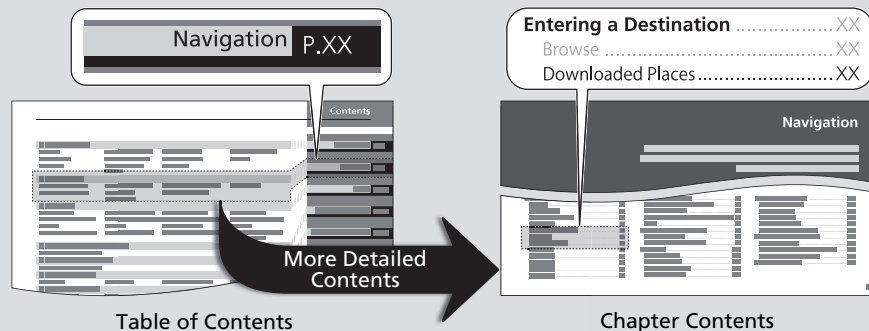
This section explains different methods on how you can easily find information in this manual.*



Searching the Table of Contents

➡ P.1

Two types of Tables of Contents help you find your desired information.



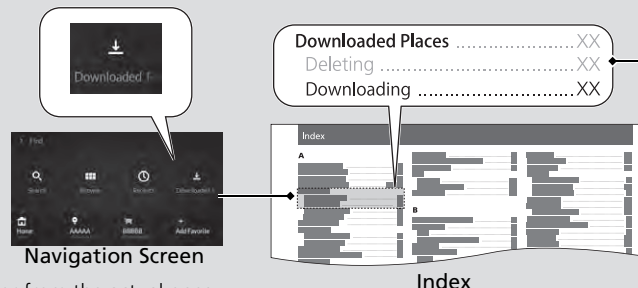
First, find the general chapter related to what you are looking for (e.g., entering a destination from Downloaded Places). Then, go to that chapter to view a more specific table of contents.

This more detailed table of contents shows you exactly what information is listed by section and title.



Searching the Index ➡ P.89

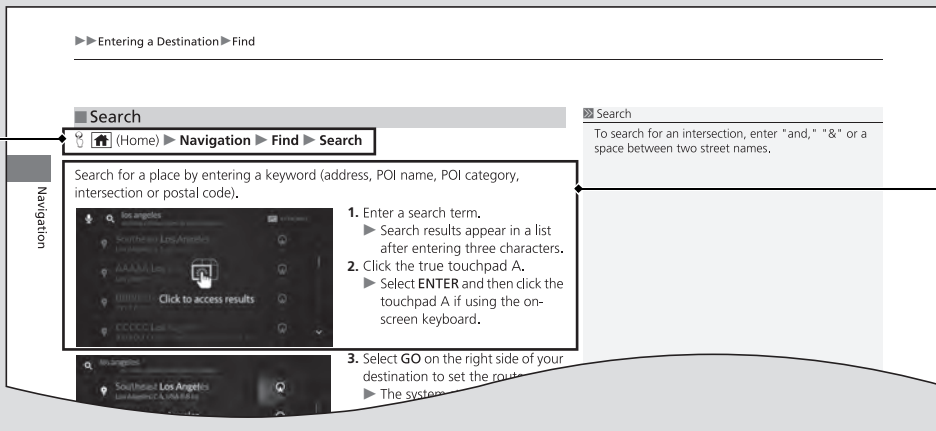
Menu items displayed on the navigation screen (e.g., **Downloaded Places**) can be found individually in the Index.



The Index consists of main terms and sub-entries. The sub-entries help you get to the desired page depending on what you are looking for.

* Sample pages and images in this section may differ from the actual ones.

Go to the Next Page



After following the menu tree, step-by-step instructions explain how to achieve the desired result.



Menu Tree

The menu tree helps guide you through the system menu options. To get to your desired function, follow the menu tree in order of the steps shown.



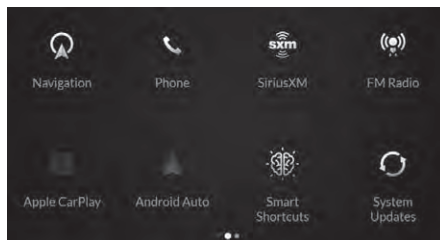
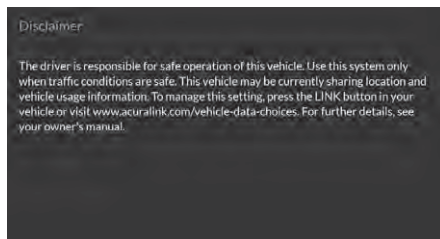
System Setup

This section describes the start-up procedure and the navigation and setup functions.



Start-up	16	Connected Features	37
Voice Control System	18	Data Reset	38
Voice Recognition	18	Clear History	38
Personal Information	19	Factory Data Reset	39
Home Address	19	Map Updates	40
Favorite Locations	22	Automatic Wi-Fi Map Updates	41
Downloaded Places	28	About	42
Map View	30		
Map Orientation	31		
Map Color Scheme	32		
Calculation Mode	33		
Route Preferences	34		
Voice Guidance Volume	35		
Estimated Arrival	36		

The navigation system starts automatically when you set the power mode to ACCESSORY or ON. At start-up, the following confirmation screen is displayed.



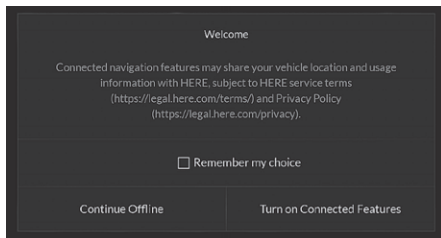
1. Select **Navigation**.

- ▶ A disclaimer for connected features is displayed.

Start-up

Avoid focusing on the screen and drive safely.

When you use the navigation system, the system may close other apps.



2. Select an option.

The following options are available:

- **Continue Offline:** The navigation system will not be connected to the online server. The navigation system uses the data stored in the map database.
- **Turn on Connected Features:** The navigation system is connected to online server for the most up-to-date driving and POI information.

■ Limitations for Manual Operation

Certain manual functions are disabled or inoperable while the vehicle is in motion. You cannot select a grayed-out option until the vehicle is stopped. Voice commands are still operable while the vehicle is in motion.

▶ Start-up

Select **Remember my choice** to always use the selected option and bypass the future prompt.

Turn on Connected Features

This navigation system provides features through a connection with an online server. By enabling navigation system connected features, the Vehicle Identification Number, location and usage information may be shared with HERE. Selection of Enable Connected Features constitutes acceptance of HERE's Service Terms (<https://legal.here.com/terms/>) and Privacy Policy (<https://legal.here.com/privacy/policy/>). Changing the selection at a future time is available through the navigation settings.

▶ **Connected Features** P. 37

Your vehicle has a voice control system that allows hands-free operation of the navigation system functions.

The voice control system uses the  (Talk) and  (Back) buttons on the steering wheel and a microphone near the map lights on the ceiling.

For details of the  (Talk) button,  (Back) button and microphone position, see the Owner's Manual.

Voice Recognition

To achieve optimum voice recognition when using the navigation voice control system:

- The system recognizes a natural language and accepts your free form voice command.
An example of voice commands:
 - "Navigate"
 - "Go home"
 - "Favorites"
 - "Go to address"
 - "Navigate to <POI name>"
 - "Find intersection"
 - "Add waypoint"
 - "Stop route"
- Close the windows and panoramic roof.
- Adjust the dashboard and side vents so air does not blow onto the microphone on the ceiling.
- Speak in a clear, natural speaking voice without pausing between words.
- Reduce any background noise if possible. The system may misinterpret your command if more than one person is speaking at the same time.

Voice Control System

When you press the  (Talk) button, the system beeps and the display changes to the voice recognition screen.

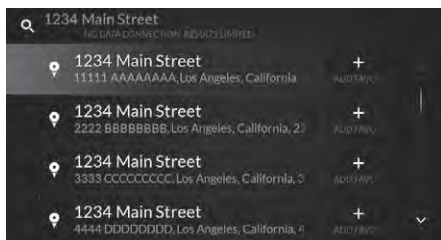
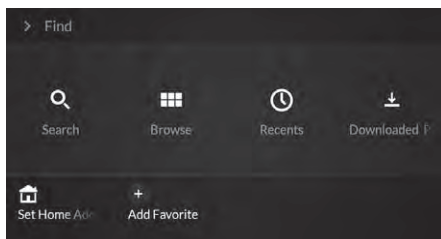
Home Address

Register your home location so that you can quickly set the route to your home from any location simply by selecting **Home**.

➤ **Going Home** P. 8

Setting Home Address

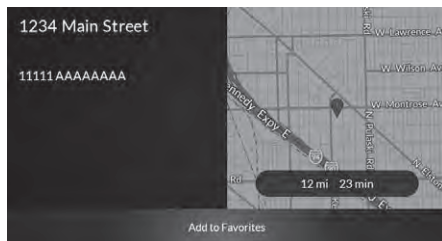
📍 (Home) ► **Navigation** ► **Find**



1. Select **Set Home Address**.

2. Enter your home address, and then click the A-zone touchpad.
► Select **Enter** if using the on-screen keyboard.

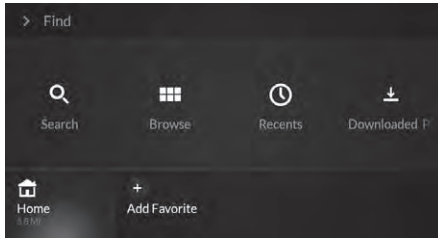
3. Select your home address from the search results.



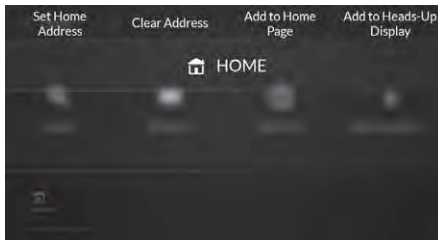
4. Select Add to Favorites.

Editing Home Address

  (Home) ▶ **Navigation** ▶ **Find**



1. Select **Home**, then press and hold the A-zone touchpad.



2. Select an option.

The following options are available:

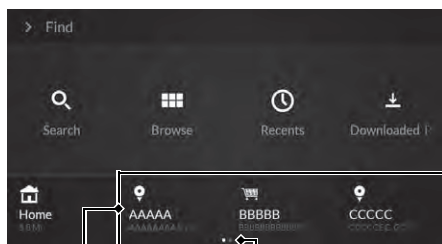
- **Set Home Address:** Changes the home address.
- **Clear Address:** Clears the registered home address.
- **Add to Home Page:** Adds a shortcut for the home feature to the HOME screen.
- **Add to Heads-Up Display*:** Adds a shortcut for the home feature to the head-up display*.

* Not available on all models

Favorite Locations

Save locations so you can quickly find them and create routes to them. You can save up to 30 locations (including **Home**).

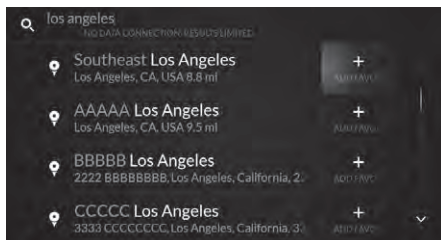
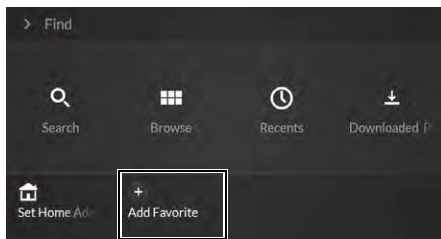
Saved locations are added to the area on the bottom of the **Find** screen. When more than three locations have been saved, a new location will be added to the next page. If necessary, swipe left or right to view favorite locations in a different page.



Favorite locations Page indicator

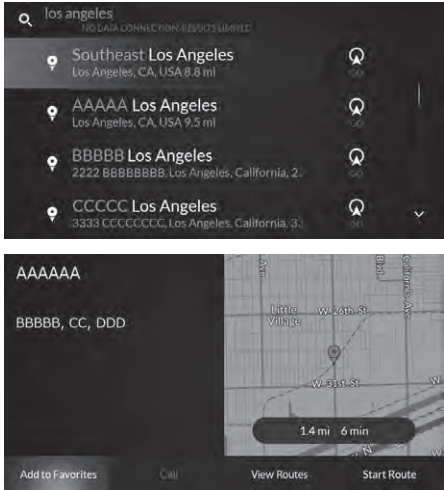
Adding a Favorite Location

  (Home) ► **Navigation** ► **Find**



1. Select **Add Favorite**.
 2. Enter a search term to find your desired location.
 3. Click the A-zone touchpad.
 - Select **Enter** if using the on-screen keyboard.
 4. Select **ADD FAVORITE** on the right side of the location.
 - If necessary, select the location name to view its detailed information. Then, select **Add to Favorites** to add the location to favorites.
-  **Viewing the Destination Information** P. 57

■ Saving a Found Location



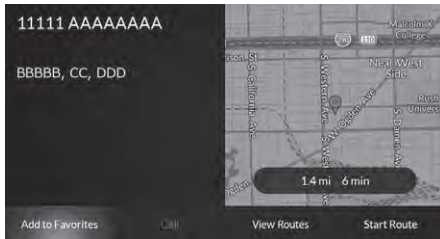
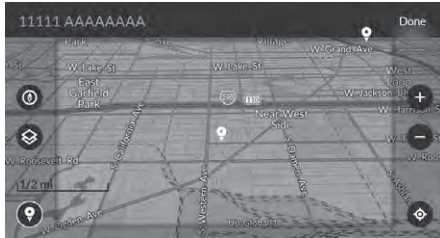
1. Search for a location.
 - **Find** P. 45
 - **Nearby** P. 52
2. Select the location.
 - If you select a location from recent destinations, highlight the location and press and hold the A-zone touchpad.
3. Select **Add to Favorites**.

▢ Saving a Found Location

You can also save a found location to Favorites by pressing and holding the A-zone touchpad when the found location is selected and highlighted.

■ Saving a Location Manually

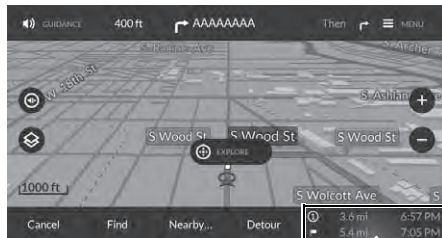
📍 (Home) ► Navigation ► EXPLORE



1. Select a POI icon, or select 📍 and then click on your desired location.
 ➡ **Map Input** P. 53
2. Select **Done**.
 ► If you select a POI icon, proceed to step 3.
3. Select **Add to Favorites**.

■ Saving Your Current Destination

📍 (Home) ► Navigation



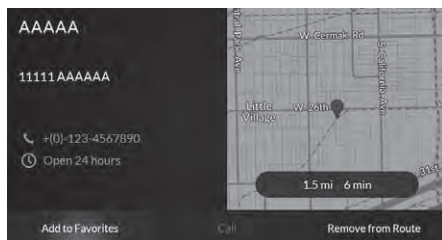
Data Field

1. Select the data field.



2. Select a waypoint or destination from the list.

► When you are in the route with single destination, proceed to step 3.

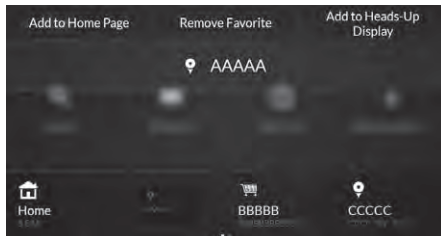


3. Select Add to Favorites.

■ Adding a Shortcut for a Favorite Location

📍 (Home) ▶ **Navigation** ▶ **Find**

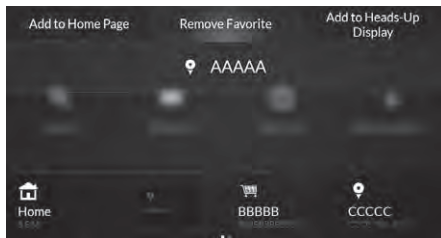
You can add a shortcut for a favorite place on the HOME screen or head-up display*.



1. Select a favorite location, then press and hold the A-zone touchpad.
2. Select **Add to Home Page** or **Add to Heads-Up Display***.

■ Deleting a Favorite Location

📍 (Home) ▶ **Navigation** ▶ **Find**



1. Select a favorite location you want to delete, then press and hold the A-zone touchpad.
2. Select **Remove Favorite**.

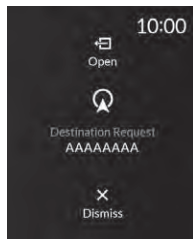
* Not available on all models

Downloaded Places

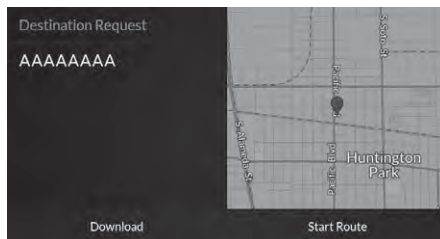
You can store a place (e.g., an address or POI) sent from AcuraLink in the navigation system. The stored places can be used to set a route.

➤ **Downloaded Places** P. 50

Downloading a Place



1. Find a place using AcuraLink and send it to your car.
2. Select **Open** and then press the B-zone touchpad.



3. Select **Download**.

Downloaded Places

To subscribe to AcuraLink, or to get more information about all of its features, contact an Acura dealer, or visit mygarage.acura.com (U.S.) or www.acura.ca/owners/acuralink (Canada).

You can set a route to the destination sent from AcuraLink without downloading it.

➤ **Place Sent from AcuraLink** P. 55

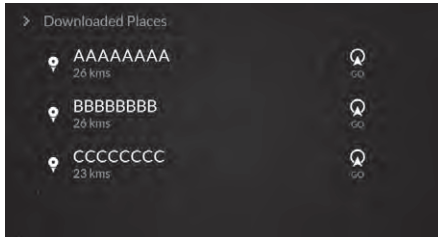
Up to 30 places can be stored.

You can add a downloaded place to the list of favorites.

➤ **Saving a Found Location** P. 24

Deleting a Place

 (Home) ► **Navigation** ► **Find** ► **Downloaded Places**

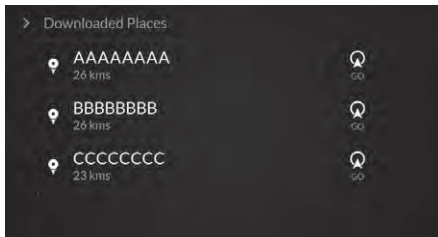


1. Select the place you want to delete, then press and hold the A-zone touchpad.
2. Select **Remove Address**.
 - A notification appears on the screen.

Adding a Shortcut for a place

 (Home) ► **Navigation** ► **Find** ► **Downloaded Places**

You can add a shortcut for a downloaded place to the HOME screen.

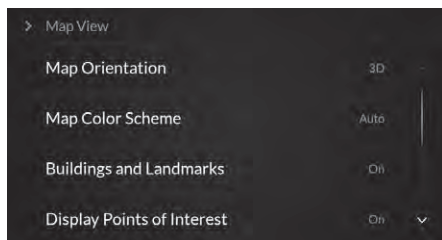


1. Select the place you want to add, then press and hold the A-zone touchpad.
2. Select **Add to Home Page**.
 - A notification appears on the screen.

  (Home) ► **Navigation** ► **MENU** ► **Map View**

Sets the map orientation and information to display.

Select an option.



The following options are available:

- **Map Orientation:** Sets the perspective on the map.
 **Map Orientation** P. 31
- **Map Color Scheme:** Changes the color of the map data.
 **Map Color Scheme** P. 32
- **Buildings and Landmarks:** Sets whether the system displays buildings and landmarks on the map.
- **Display Points of Interest:** Sets whether the system displays points of interest on the map.
- **Traffic View:** Sets whether the system displays traffic congestion on the map.

Map View

If selecting **Buildings and Landmarks**, **Display Points of Interest** or **Traffic View**, you are prompted to select an option. Select **On/Off** to enable/disable the feature.

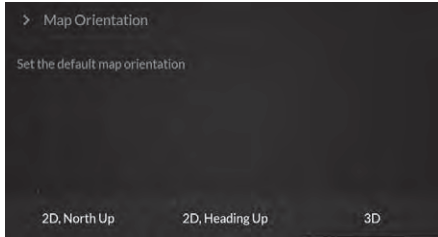
You can also change the settings of **Buildings and Landmarks**, **Show Traffic** and **Show Points of Interest** by selecting  on the map screen.

 **Map Screen Legend** P. 6

Map Orientation

📍 (Home) ► **Navigation** ► **MENU** ► **Map View** ► **Map Orientation**

Select the map orientation.



Select an option.

The following options are available:

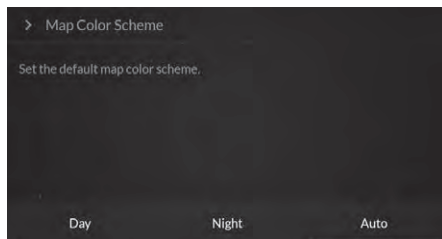
- **2D, North Up:** Displays the map with north always pointing up.
- **2D, Heading Up:** Displays the map with your direction of travel facing upwards.
- **3D (factory default):** Displays the map in 3D with your direction of travel facing upwards.

Map Color Scheme

🏠 (Home) ► **Navigation** ► **MENU** ► Map View ► Map Color Scheme

Changes the color of the map data.

Select an option.

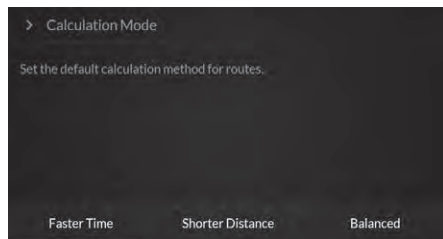


The following options are available:

- **Day:** Displays the map with day colors.
- **Night:** Displays the map with night colors.
- **Auto** (factory default): Sets the map color to change according to the lighting.

📍 (Home) ► **Navigation** ► **MENU** ► **Calculation Mode**

Sets the route calculation method.



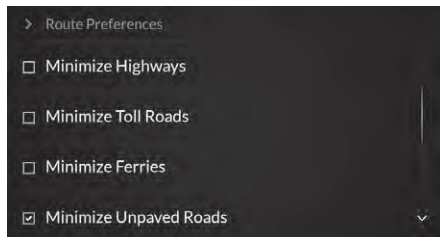
Select an option.

The following options are available:

- **Faster Time** (factory default): Calculates routes that are faster to drive but can be longer in distance.
- **Shorter Distance**: Calculates routes that are shorter in distance but can take more time to drive.
- **Balanced**: Calculates routes that are optimized by time and distance.

 (Home) ► **Navigation** ► **MENU** ► **Route Preferences**

Sets road features to avoid on a route. If you change the route preferences while en route, the system will recalculate the route based on the new settings of the route preferences.



Select an option(s).

The following options are available:

- **Minimize Highways:** Minimizes highways.
- **Minimize Toll Roads:** Minimizes toll roads.
- **Minimize Ferries:** Minimizes ferries.
- **Minimize Unpaved Roads:** Minimizes unpaved roads.
- **Minimize Tunnels:** Minimizes tunnels.
- **Use HOV Lanes:** Uses roads with high-occupancy vehicle lanes.
- **Minimize routes with traffic:** Minimizes routes with traffic.

Route Preferences

Only **Minimize Unpaved Roads** and **Minimize routes with traffic** are set to on as factory default.

If you set **Minimize routes with traffic** to off, traffic information is not used for the route calculation.

➤ **Calculating the Route** P. 56

  (Home) ► **Navigation** ► **MENU** ► **Voice Guidance Volume**

Adjust the navigation system volume level.



Select  or  to adjust the guidance volume.

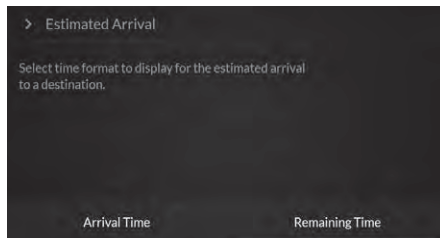
Voice Guidance Volume

Selecting the left edge of the volume bar mutes the guidance, and select the right edge of the volume bar sets the volume level to maximum. When you select the center of the volume bar, the volume level is reset to its factory default.

You can also adjust the volume by using the volume knob during the voice guidance.

📍 (Home) ► **Navigation** ► **MENU** ► **Estimated Arrival**

Sets the time format for the estimated arrival to a destination which is displayed on the guidance screen.



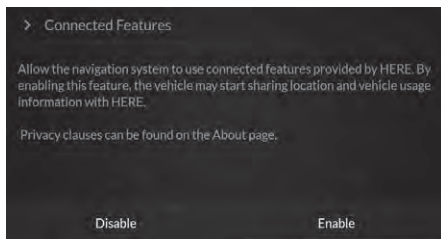
Select an option.

The following options are available:

- **Arrival Time** (factory default): Displays the estimated arrival time at a destination.
- **Remaining Time**: Displays the remaining time to a destination.

📍 (Home) ► Navigation ► MENU ► Connected Features

Changes the connection to the online server of the navigation system.



Select an option.

The following options are available:

- **Disable:** The navigation system will not be connected to the online server. The navigation system uses the data stored in the map database.
- **Enable:** The navigation system is connected to online server for the most up-to-date driving and POI information.

» Connected Features

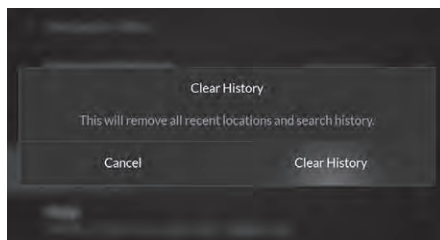
This navigation system provides features through a connection with an online server. By enabling navigation system connected features, the Vehicle Identification Number, location and usage information may be shared with HERE. Selection of Enable Connected Features constitutes acceptance of HERE's Service Terms (<https://legal.here.com/terms/>) and Privacy Policy (<https://legal.here.com/privacy/policy/>).

Clear History

📍 (Home) ► **Navigation** ► **MENU** ► **Clear History**

Clears all recent destinations.

Select **Clear History**.



» Data Reset

When you want to reset the following options, see the below references:

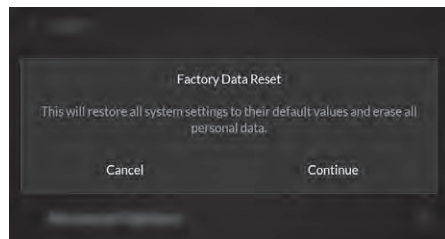
- **Home**
 - » **Editing Home Address** P. 21
- **Favorites**
 - » **Deleting a Favorite Location** P. 27
- **Downloaded Places**
 - » **Deleting a Place** P. 29

When you transfer the vehicle to a third-party, reset all settings to default and delete all personal data.

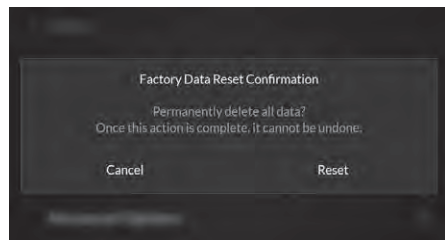
Factory Data Reset

🏠 (Home) ▶ **Settings** ▶ **System** ▶ **Factory Data Reset**

Restores all the system settings to their factory defaults and erase all the personal data.



1. Select **Continue**.

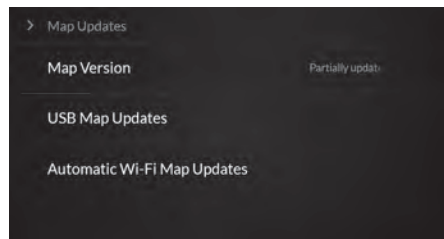


2. Select **Reset**.

Factory Data Reset

When you restore the system to the factory defaults, all the customized settings related to the navigation function are also reset to the original factory state and all personal data such as your home location, favorites, recent destinations and downloaded places are erased.

 (Home) ► **Navigation** ► **MENU** ► **Map Updates**



Select an option.

The following options are available:

- **Map Version:** Displays the map version.
- **USB Map Updates:** Displays the map update instructions.
- **Automatic Wi-Fi Map Updates:** Set the Automatic Wi-Fi Map Updates or Check for Updates.
 - **Automatic Wi-Fi Map Updates** P. 41

➤ Map Updates

For information on navigation updates for your vehicle, please visit:

- U.S.: acuranavi.navigation.com/acura-na
- Canada: www.acuranavi.ca.

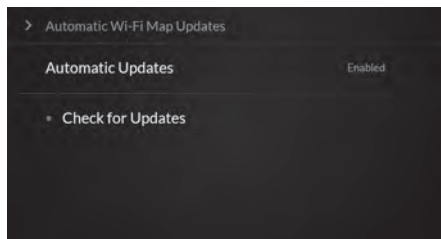
➤ **Obtaining a Navigation Update** P. 78

After starting a map update, select **Automatic Wi-Fi Map Updates** to check the progress of the map update.

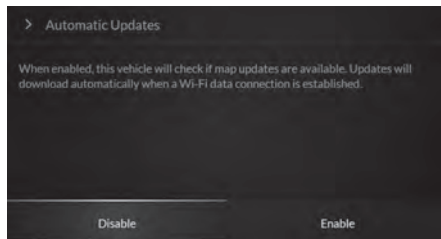
You can also pause and resume the map update.

📍 (Home) ► Navigation ► MENU ► Map Updates ► Automatic Wi-Fi Map Updates

You can perform automatic navigation map updates via Wi-Fi.



Select **Automatic Updates**.



Select an option.

The following options are available:

- **Disable:** Disable automatic updates.
- **Enable:** Enable automatic updates.

Check for Updates: You can check if there are any map updates available.

Automatic Wi-Fi Map Updates

To use this function, connect this navigation system to the internet via Wi-Fi device. See the Owner's Manual for details about Wi-Fi settings.

➡ **Refer to the Owner's Manual.**

Due to the large amount of data traffic, map updates should always be done via Wi-Fi Network connection.

Mobile Hotspot is not recommended for map updates.

  (Home) ► **Navigation** ► **MENU** ► **About**

About: Displays information for service terms and privacy policy.



Navigation

This section describes how to enter a destination, select a route to take, and follow the route to your destination. It also describes how to change your route or destination.

Entering a Destination	44
Find	45
Nearby	52
Map Input	53
Place Sent from AcuraLink	55
Calculating the Route	56
Viewing the Destination Information	57
Viewing and Selecting the Routes	58
Driving to Your Destination	59
Viewing the Route	59

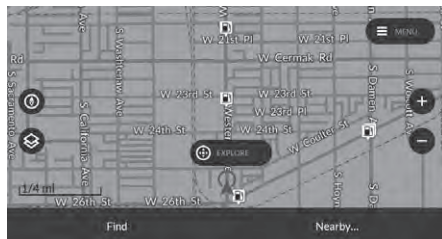
Changing Your Route	63
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Entering a Destination

 (Home) ► **Navigation**

This section describes how to enter a destination for route guidance. There are three methods you can search for a destination.

Select an option.



The following options are available:

- **EXPLORE**: Sets a destination by selecting a location or POI icon on the map.
  **Map Input** P. 53
- **Find**: Sets a destination by searching for a keyword, or selecting a category, previous destination, downloaded place or favorite location.
  **Find** P. 45
- **Nearby**: Sets a destination by selecting a category near your current position.
  **Nearby** P. 52

Entering a Destination

The audio system can only provide route guidance from one navigation system at a time. When setting a destination on one system, any active route guidance with the other system is canceled, and the system you are currently using will direct you to your destination.

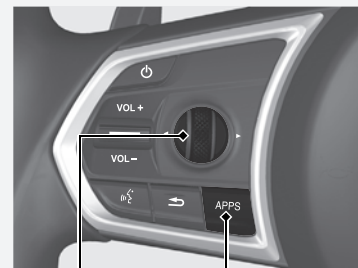
Models with head-up display

If you press the **APPS** button on the steering wheel and then select **Navigation**, the following items are available. Use the left selector wheel and buttons on the steering wheel to select the items.

- **Nearby**
- **Favorites**
- **Recents**

When en route, the following item is available:

- **Cancel Route**



Left Selector
Wheel

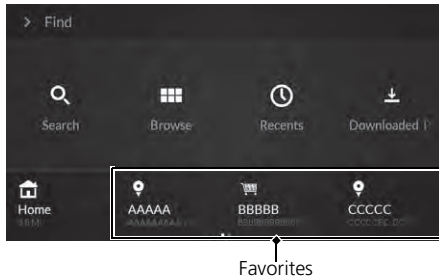
APPS Button

Find

📍 (Home) ► **Navigation** ► **Find**

This section describes how to enter a destination for route guidance.

Select an option.



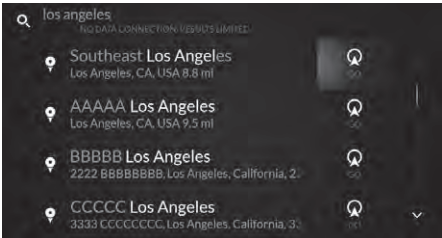
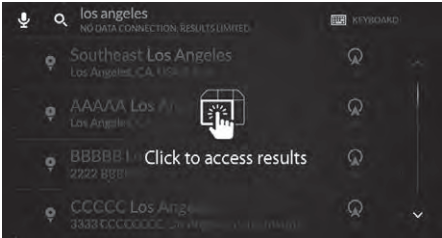
The following options are available:

- **Search:** Sets a destination by entering a keyword.
 ➤ **Search** P. 46
- **Browse:** Sets a destination by selecting a category.
 ➤ **Browse** P. 47
- **Recents:** Sets a destination by selecting a previous destination.
 ➤ **Recents** P. 49
- **Downloaded Places:** Sets a destination by selecting a downloaded place.
 ➤ **Downloaded Places** P. 50
- **Home:** Sets your home address as the destination.
 ➤ **Going Home** P. 8
- **Favorites:** Sets a destination by selecting a stored location.
 ➤ **Favorites** P. 51

■ Search

📍 (Home) ▶ **Navigation** ▶ **Find** ▶ **Search**

Search for a place by entering a keyword (address, POI name, POI category, intersection or postal code).



1. Enter a search term.
 - ▶ Search results appear in a list after entering three characters.
2. Click the A-zone touchpad.
 - ▶ Select **Enter** if using the on-screen keyboard.

3. Select **GO** on the right side of your destination to set the route.
 - ▶ The system starts calculating the route.
 - **Calculating the Route** P. 56
 - ▶ Select the location name to view the detailed information.
 - **Viewing the Destination Information** P. 57

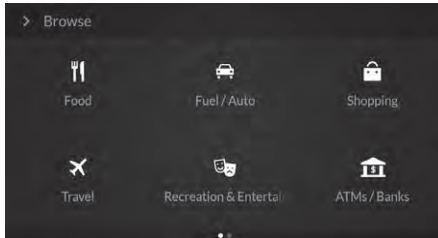
🔍 Search

To search for an intersection, enter "and," "&" or a space between two street names.

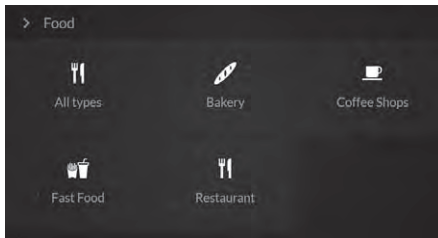
Browse

📍 (Home) ► **Navigation** ► **Find** ► **Browse**

Select the category of a place (e.g., Restaurants, Gas Stations, Shopping) to search for the destination.



1. Select a category.



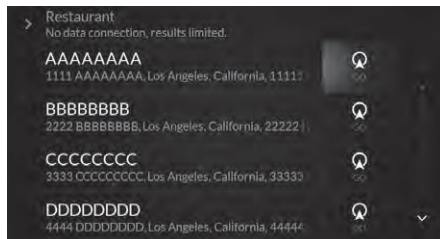
2. Select a subcategory.

► If the subcategory screen is not displayed, proceed to step 3.

►► Browse

This option is convenient if you do not know the exact name of a place.

You can add a place to favorites or add a shortcut to the place on the HOME screen. Select the location and press and hold the A-zone touchpad, then select **Add to Favorites** or **Add to Home Page**.



3. Select **GO** on the right side of your destination to set the route.

► The system starts calculating the route.

📌 **Calculating the Route** P. 56

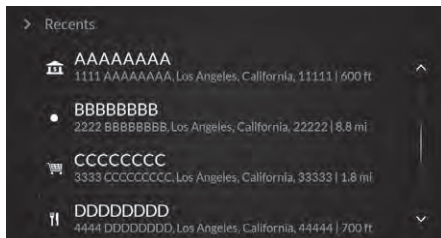
► Select the location name to view the detailed information.

📌 **Viewing the Destination Information** P. 57

Recents

📍 (Home) ► **Navigation** ► **Find** ► **Recents**

Select a location from a list of your 30 most recent destinations to use as the destination. The list is displayed with the most recent destination at the top.



Select your destination from the list.

► The system starts calculating the route.

🗲 **Calculating the Route** P. 56

Recents

You can add a recent destination to favorites or add a shortcut for a recent destination to the HOME screen. Select the location and press and hold the A-zone touchpad, then select **Add to Favorites** or **Add to Home Page**.

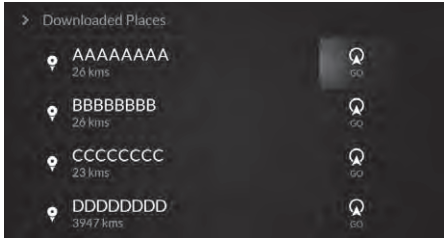
You can clear recent destinations.

🗲 **Clear History** P. 38

■ Downloaded Places

📍 (Home) ▶ **Navigation** ▶ **Find** ▶ **Downloaded Places**

Search for a place using the list of places downloaded from AcuraLink.



Select **GO** on the right side of your destination to set the route.

▶ The system starts calculating the route.

🔍 **Calculating the Route** P. 56

▶ Select the place name to view the detailed information.

🔍 **Viewing the Destination Information** P. 57

⌕ Downloaded Places

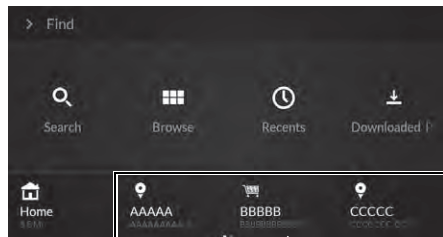
To add a new place to the list, send the place from AcuraLink.

🔍 **Downloading a Place** P. 28

Favorites

📍 (Home) ▶ **Navigation** ▶ **Find**

Select a favorite location to use as the destination.



Favorites

Select a favorite location.

▶ The system starts calculating the route.

📍 **Calculating the Route** P. 56

▶ If necessary, swipe left or right to view favorite locations in a different page.

Favorites

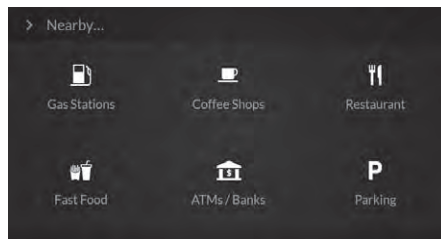
You can add or delete the favorite location.

📍 **Favorite Locations** P. 22

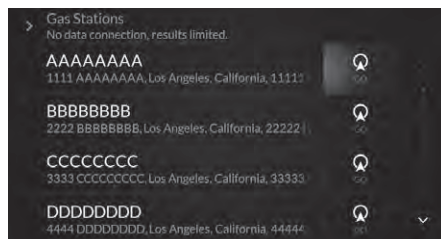
Nearby

📍 (Home) ► **Navigation** ► **Nearby**

Search for a gas station, coffee shop, restaurant, fast food, ATM/bank or parking around your current location.



1. Select a category type.



2. Select GO on the right side of your destination to set the route.

► The system starts calculating the route.

📄 **Calculating the Route** P. 56

► Select the location name to view the detailed information.

📄 **Viewing the Destination Information** P. 57

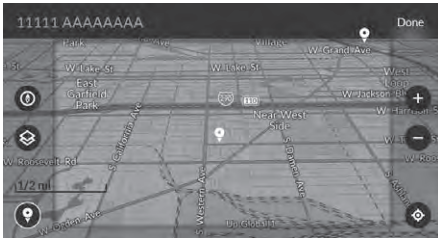
Map Input

Scroll the map to manually select a location or POI icon as the destination.

➤ **On Map Screen P. 4**

Selecting a Location

📍 (Home) ▶ **Navigation** ▶ **EXPLORE**



1. Select 📍.

2. Click on your desired location.

▶ The selected location name is displayed on the top of the map screen.

3. Select **Done**.

▶ The destination information screen is displayed.

➤ **Viewing the Destination Information P. 57**

4. Select **Start Route** to set the route to your destination.

▶ The system starts calculating the route.

➤ **Calculating the Route P. 56**

Map Input

You can customize the map as you like using 📍, + or -.

➤ **Map Screen Legend P. 6**

Select 📍 to return to the current location.

■ Selecting a POI

📍 (Home) ► **Navigation** ► **EXPLORE**



1. Select a POI icon.
 - The destination information screen is displayed.

➤ **Viewing the Destination**
Information P. 57

2. Select **Start Route** to set the route to your destination.
 - The system starts calculating the route.

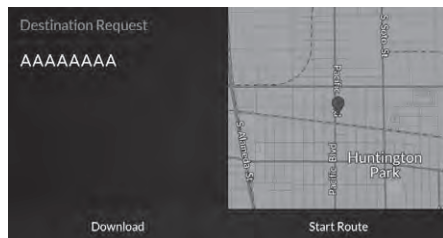
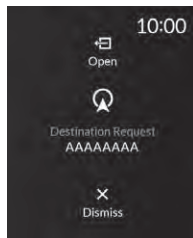
➤ **Calculating the Route** P. 56

☒ Selecting a POI

When POIs are too close together on the map at the current zoom level, they are shown grouped together in a cluster and only the top most POI in a cluster can be selected. As you zoom in, the POIs will be shown individually so that they can be selected.

Place Sent from AcuraLink

You can set a route to an address or POI sent from AcuraLink.



1. Find a place using AcuraLink and send it to your car.
2. Select **Open** and then press the B-zone touchpad.
3. Select **Start Route**.
 - ▶ The system starts calculating the route.
 - **Calculating the Route** P. 56

Place Sent from AcuraLink

You can store the sent place in the navigation system.

➤ **Downloading a Place** P. 28

To subscribe to AcuraLink, or to get more information about all of its features, contact an Acura dealer, or visit mygarage.acura.com (U.S.) or www.acura.ca/owners/acuralink (Canada).

This section describes how to calculate your route.

After you set the destination, the system calculates the route taking the calculation method and route preferences you set in the navigation menu.

If you set the route with traffic events to be minimized, the system examines traffic conditions and optimizes the route for the shortest time.

➤ **Calculation Mode** P. 33

➤ **Route Preferences** P. 34

When the system completes the route calculation, it displays the route line on the map screen and starts the route guidance.

➤ **Driving to Your Destination** P. 59

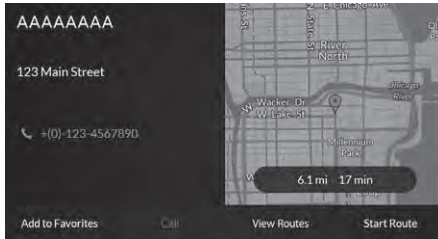
» Calculating the Route

Continuously updated traffic information is available in major metropolitan areas across the contiguous United States and some cities in Canada.

In other areas, the internet connection may be required to get traffic information.

Viewing the Destination Information

If necessary, view information about the location you found before setting the route. You can confirm destination name, destination map, estimated travel time and distance. The phone number and business hours may also be available for some places.



1. Select a location name.
2. Select an option.

The following options are available:

- **Add to Favorites:** Adds the destination to the list of favorite locations.
➤ **Saving a Found Location** P. 24
- **Call:** Makes a call to the displayed phone number. You need to pair your phone to the system to select the option.
 See your Owner's Manual for details on pairing.
- **View Routes** (when no route): Displays different routes to the destination.
➤ **Viewing and Selecting the Routes** P. 58
- **Add to Route** (when en route): Adds the destination to the current route.
➤ **Adding a Waypoint** P. 65
- **Start Route:** Starts calculating the route to the destination.
➤ **Calculating the Route** P. 56

Viewing the Destination Information

If you select the destination from recent destinations or favorite locations, the destination information screen is not displayed.

When you select **GO** to set the route, the destination information screen is not displayed.

Viewing and Selecting the Routes

View and select different routes to your destination.



1. Select **View Routes** on the destination information screen.

▣ Viewing the Destination Information P. 57

2. Select an option.
 - The estimated travel time and travel distance are displayed for each route.

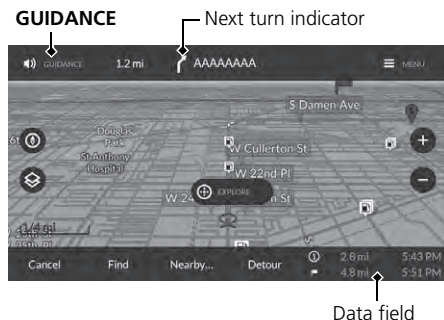
The following options are available:

- **Faster Time:** Calculates a route that is faster to drive but can be longer in distance.
- **Shorter Distance:** Calculates a route that is shorter in distance but can take more time to drive.
- **Balanced:** Calculates a route that is optimized by time and distance.

Viewing the Route

This section describes how to follow the route guidance to your destination.

Map Screen



After calculating the route to your destination, the route is displayed on the map screen.

As you drive, the system tracks your position on the map in real time and provides guidance as you approach each guidance point on the route.

➤ **During Route Guidance** P. 7

The following options are available:

- Select **GUIDANCE** to replay the voice guidance for the next maneuver.
- Select the next turn indicator to display the turn list screen.
 - **Turn List Screen** P. 60
- Select the data field to display the route overview or detailed destination information.
 - **Route Overview** P. 60
 - **Destination Information** P. 61

Viewing the Route

You can stop your vehicle en route (e.g., to rest, stop for gas, etc.), and then continue on your route.

If you set the power mode to VEHICLE OFF (LOCK) before completing your route, the system displays the confirmation screen to ask whether you want to continue the route when you set the power mode to ON.

Select **Continue Route** to resume the route guidance.

Mini Map

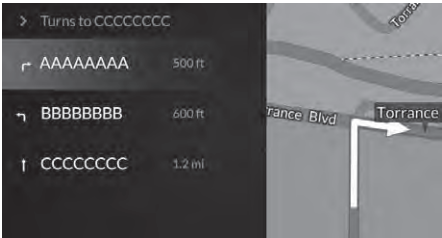
You can also see the next driving maneuver on the mini map in the B-zone.

Press the  (Cards List) button, select **Navigation** and then press the B-zone touchpad to display the mini map.



Turn List Screen

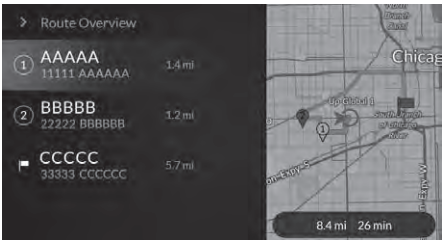
The turn list screen displays turn-by-turn instructions and the distance between turns.



Select the next turn indicator on the map screen.
▶ Select a turn to view on the map.

Route Overview

When you are in the route with multiple destinations, you can view the route overview.



Select the data field on the map screen.
▶ Select a destination to view its detailed information.
➤ Destination Information P. 61

Viewing the Route

Turn-by-Turn Directions

The next guidance point appears on the head-up display* or multi information display if you set turn-by-turn information to be displayed. The Turn-by-Turn directions may not be displayed if the information cannot be received correctly.



Route Overview

If you are in the route with single destination, selecting the data field displays destination information.

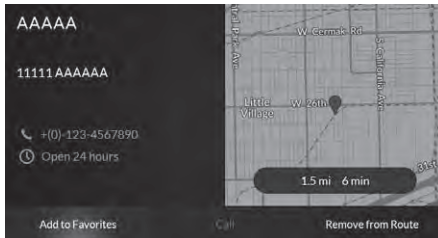
➤ Destination Information P. 61

Destination Information

View detailed information about the current destination and waypoints.



1. Select the data field on the bottom right of the map screen.
2. Select a waypoint or destination from the list.
 - ▶ When you are in the route with single destination, proceed to step 3.



3. Select an option.

The following options are available:

- **Add to Favorites:** Adds the destination to the list of favorite locations.
 - ➔ **Saving Your Current Destination** P. 26
- **Call:** Makes a call to the displayed phone number. You need to pair your phone to the system to select the option. See your Owner's Manual for details on pairing.
- **Remove from Route:** Removes the destination from the current route.
 - ➔ **Deleting a Destination** P. 67

■ Automatic Rerouting

If you set the system to use traffic information, it constantly examines traffic conditions and tries to find the best route available. When updated traffic information is received and it affects the current route, the system will automatically optimize the route to avoid the traffic event and display the reroute notification banner on the map screen.

📄 **Route Preferences** P. 34

■ Deviating From the Planned Route

If you leave the calculated route, the system automatically recalculates a route to the set destination based on your current location and direction.

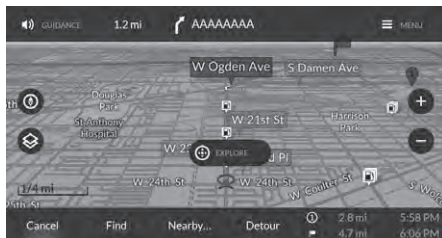
📄 Automatic Rerouting

Continuously updated traffic information is available in major metropolitan areas across the contiguous United States and some cities in Canada.

In other areas, the internet connection may be required to get traffic information.

Stopping the Route

Stop the route guidance and remove the destination and all waypoints.

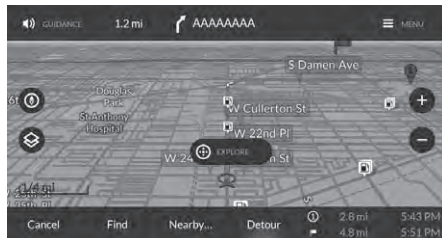


Select **Cancel** on the map screen.

Taking a Detour

📍 (Home) ► **Navigation** ► **Detour** (when en route)

If possible, the system automatically calculates a detour route. The system will attempt to get you back on your original route as quickly as possible.

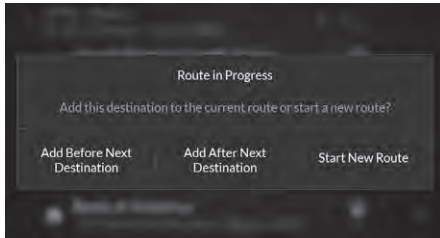


📄 Taking a Detour

If your current route is the only reasonable option, the system might not calculate a detour.

Adding a Waypoint

Add a waypoint along the route to your destination.



1. While en route, select a search method and enter a new destination or waypoint.
 - **Find** P. 45
 - **Nearby** P. 52
2. Select an option.
 - The route is automatically recalculated and displayed on the map screen.

The following options are available:

- **Add Before Next Destination:** Adds the location before the next destination.
- **Add After Next Destination:** Adds the location after the next destination.
- **Start New Route:** Clears the current route and set a new route to the location.
 - **Entering a New Destination** P. 70

➤ Adding a Waypoint

If you select a location name to view destination information or send a place using AcuraLink, you can add the location to the current route by selecting **Add to Route**.

➤ **Viewing the Destination Information** P. 57

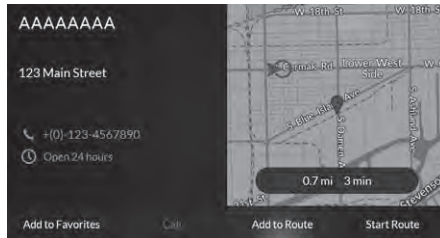
On the next screen, the following options are available:

- **Before:** Adds the location before the current destination.
- **After:** Adds the location after the current destination.

If you use voice recognition to find a location, the location is added before the next destination.

You can add up to 10 waypoints.

■ Adding a Waypoint by Map Input



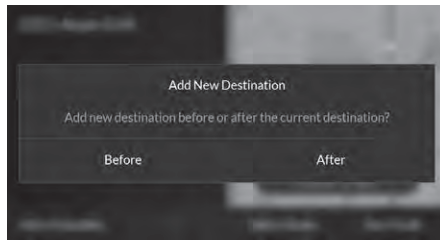
1. While en route, select a location or POI icon from the map.

➡ **Map Input** P. 53

2. Select **Add to Route**.

3. Select an option.

► The route is automatically recalculated and displayed on the map screen.



The following options are available:

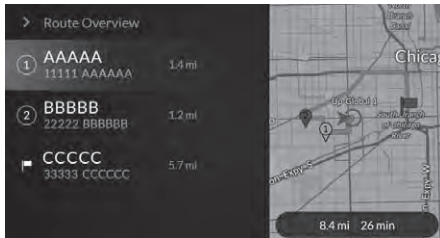
- **Before:** Adds the location before the current destination.
- **After:** Adds the location after the current destination.

Deleting a Destination

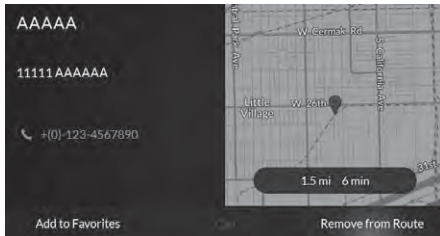
 (Home) ► **Navigation**



1. Select the data field on the bottom right of the map.



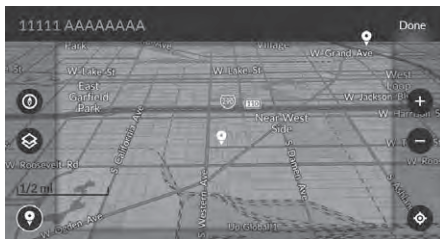
2. Select the destination to delete.



3. Select Remove from Route.

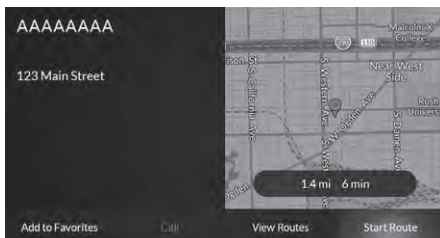
Selecting a Destination on the Map

Select a new destination when en route by selecting a location or POI icon on the map.



1. While en route, select a location or POI icon from the map.

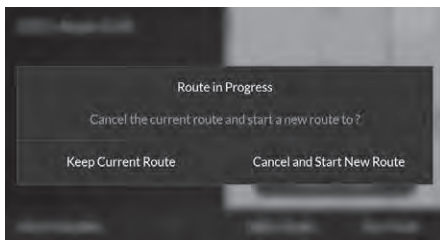
➤ **Map Input** P. 53



2. Select **Start Route**.

► You can add the location to the current route.

➤ **Adding a Waypoint by Map Input** P. 66

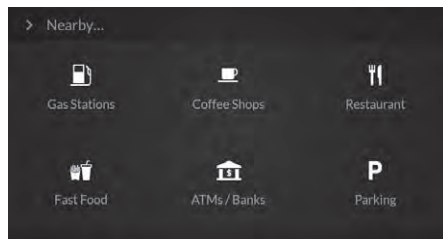


3. Select **Cancel** and **Start New Route**.

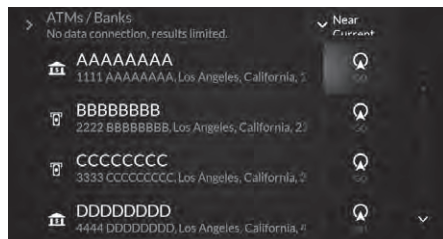
Searching Nearby POIs

(Home) ► **Navigation** ► **Nearby** (when en route)

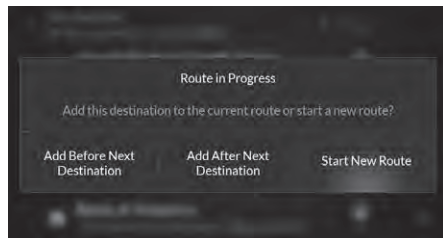
Search for a POI along your route to set a new destination.



1. Select a category type.



2. Select **GO** on the right side of your destination.



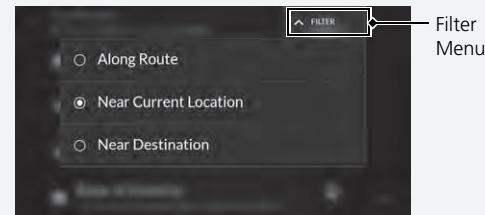
3. Select **Start New Route**.

► You can add the location to the current route.

► **Adding a Waypoint** P. 65

Searching Nearby POIs

You can filter the search results. Select the filter menu on the top right of the screen, and then select an option.



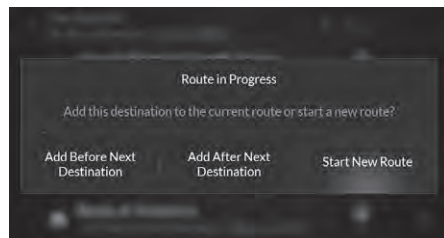
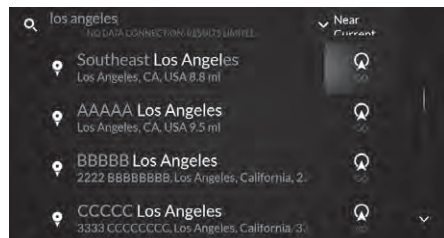
The following options are available:

- **Along Route:** Displays locations along your current route.
- **Near Current Location (Default):** Displays locations near your current location.
- **Near Destination:** Displays locations near your destination.

Entering a New Destination

📍 🏠 (Home) ► **Navigation** ► **Find**

Enter a new destination when you are en route.



1. Select a search method to enter a new destination.

📄 **Find** P. 45

2. Select **GO** on the right side of your destination.

► If you select the destination from recent destinations or favorite locations, select the location name.

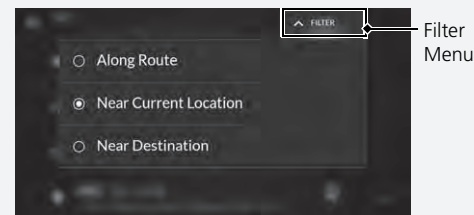
3. Select **Start New Route**.

► You can add the location to the current route.

📄 **Adding a Waypoint** P. 65

►► Entering a New Destination

If you select **Search** or **Browse** as a search method, you can filter the search results. Select the filter menu on the top right of the screen, and then select an option.



The following options are available:

- **Along Route:** Displays locations along your current route.
- **Near Current Location** (Default): Displays locations near your current location.
- **Near Destination:** Displays locations near your destination.

Troubleshooting



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Update, Coverage, Map Errors	74
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Map, Voice, Entering Destinations

Problem	Solution
The Startup Confirmation screen is displayed every time I start the car.	This is normal. The Startup Confirmation screen reminds you and your guest drivers to always operate the navigation system in a safe manner. The Startup Confirmation screen goes off after a certain period of time.
The navigation system reboots by itself (returns to the opening screen).	A reboot can be caused by extreme temperatures or shock from bumpy roads, and does not necessarily indicate a problem. If this happens frequently, please see your dealer.
How do I specify a destination when an entered city or street could not be found?	Try selecting the destination directly from the map.  Map Input P. 53
How do I delete a favorite location?	1. Press the  (Home) button and then select Navigation > Find. 2. Select a favorite location you want to delete, then press and hold the A-zone touchpad. 3. Select Remove Favorite.
I cannot hear the navigation system voice.	• Adjust the volume using the volume knob during the voice guidance. • Press the  (Home) button. Select Navigation > MENU > Voice Guidance Volume. Turn up the volume if it is low.

Traffic

Problem	Solution
Traffic information is missing or is not displaying properly. What is wrong?	• Verify whether an internet connection is established. Traffic information via HD radio is available only in certain areas, and it relies on a clear signal. When it is not available via the radio, traffic data is received via the internet. • If the situation persists, see your authorized Acura dealer for assistance.

Guidance, Routing

Problem	Solution
The navigation system does not route me the same way I would go or the same way as other mapping systems would.	The navigation system attempts to generate the optimal route. You can change the route preferences used when calculating a route.  Calculation Mode P. 33
The street I'm on is not shown on the map screen.	The mapping database is constantly undergoing revision.
The vehicle position icon is not following the road.	• This is normal. The signals received from the GPS satellites are extremely weak and can easily be interrupted or interfered with as your vehicle travels near tall buildings or in tunnels. Check your vehicle's surroundings for anything that may be blocking the reception. If this happens frequently and there is no obstruction that is interfering with the reception, please see your dealer. • Metallic tinting or other aftermarket devices can interfere with GPS reception. Please consult your dealer.  GPS P. 76
How do I stop the map from rotating as I drive along?	1. Press the  (Home) button and then select Navigation > MENU. 2. Select Map View > Map Orientation. 3. Select 2D, North Up.
The "Arrival time" display sometimes increases even though I am getting closer to my destination.	The "Arrival time" is based on the speed limit on each road. Depending on the traffic conditions, the "Arrival time" may be calculated to be earlier or later.

Update, Coverage, Map Errors

Problem	Solution
My city is not part of a fully verified detailed coverage area.	The mapping database is constantly undergoing revision.
Does the navigation system work outside North America?	The system contains maps for the United States of America, Canada, Mexico, Puerto Rico, U.S. Virgin Islands, Cayman Islands, Bahamas, French Guiana, Guadeloupe, Martinique, and Saint Barthelemy. The navigation system will not work in other countries.  Map Coverage P. 79

Display, Accessories

Problem	Solution
The display appears dim when starting the car in really cold weather.	This is normal. The display will become brighter after a few minutes.

Miscellaneous Questions

Problem	Solution
My clock frequently changes forward and backward by one hour.	- The clock setting is automatically updated based on your GPS location. If you are driving near a time zone border, the automatic update likely is the reason. - You can set time manually. Press the  (Home) button and then select Settings > System > Date & Time > Set Date & Time > Set Time. Adjust hours and minutes. For more information, see the Owner's Manual.
How do I change the interface language?	Select the  (Home) button and then select Settings > System > Language . Select the desired language for system language. For more information, see the Owner's Manual.

Reference Information

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GPS

The signals received from GPS satellites are extremely weak (less than a millionth of the strength of a local FM station) and require an unobstructed view of the sky. The GPS antenna is located in the fin antenna. The signal reception can easily be interrupted or interfered with by the following:

- Audio electronic devices mounted near the navigation unit
- Trees, tall buildings, highway overpasses, tunnels, or overhead electrical power wires

GPS is operated by the U.S. Department of Defense. For security reasons, there are certain inaccuracies built into GPS for which the navigation system must constantly compensate. This can cause occasional positioning errors of up to several hundred feet (meters).

Address Calculation

The destination icon shows only the approximate location of a destination address. This occurs if the number of possible addresses is different from the number of actual addresses on a block. For example, the address 1425 on a 1400 block with 100 possible addresses (because it is followed by the 1500 block) will be shown a quarter of the way down the block by the system. If there are only 25 actual addresses on the block, the actual location of address 1425 would be at the end of the block.

Database

The digitized map database reflects conditions as they existed at various points in time before production. Accordingly, your database may contain inaccurate or incomplete data or information due to the passage of time, road construction, changing conditions, or other causes.

For example, some places/landmarks may be missing when you search the database because the name was misspelled, the place was improperly categorized, or a place/landmark is not yet in the database. This is also true for police stations, hospitals, and other public institutions. Do not rely on the navigation system if you need law enforcement or hospital services. Always check with local information sources.

The database does not include, analyze, process, consider, or reflect any of the following categories of information:

- Neighborhood quality or safety
- Population density
- Availability or proximity of law enforcement
- Emergency, rescue, medical, or other assistance
- Construction work, zones, or hazards
- Road and lane closures
- Legal restrictions (such as vehicular type, weight, load, height, and speed restrictions)
- Road slope or grade
- Bridge height, width, weight, or other limits
- Traffic facilities safety
- Special events
- Pavement characteristics or conditions

Every effort has been made to verify that the database is accurate. The number of inaccuracies you experience increases the longer you go without obtaining an updated map database.

► **Obtaining a Navigation Update** P. 78

We assume no liability for any incident that may result from an error in the program, or from changed conditions not noted above.

Resolving Problems

If you run into a specific issue that you cannot resolve, consult the following help resources:

- For navigation system issues:
 - **Troubleshooting** P. 72
 - There are also FAQs available online at acuranavi.navigation.com/acura-na (U.S.) or www.acuranavi.ca (Canada).
 - Or, please contact your dealer.
- For traffic-related issues:
 - **Traffic** P. 73
- For reporting issues with the database or places/landmarks:
 - **Visiting Your Dealer** P. 78
 - Visit <https://mapcreator.here.com/mapcreator>
For details, refer to the Help pages of the website.

Obtaining a Navigation Update

Acura is continuously updating the navigation system and new software is usually made available on an annual basis.

For information on navigation updates for your vehicle, please visit:

- U.S.: acuranavi.navigation.com/acura-na
- Canada: www.acuranavi.ca.

You can also use this function by connecting this navigation system to the internet via Wi-Fi.

➤ **Automatic Wi-Fi Map Updates** P. 41

You can also contact your authorized Acura dealer for further information regarding the update program available for your vehicle.

Visiting Your Dealer

If you have a question that you cannot resolve using the available help resources, you can consult your dealer. Please identify the specific issue (e.g., error occurs when you enter a specific address, when driving on a certain road, or just when it's cold) so that the service consultant can refer the issue to the factory so that a solution can be found. Be patient; the service consultant may be unfamiliar with your specific issue.

Acura Client Relations Contact Information

If neither the available help resources nor your Acura dealer can resolve your issue to your satisfaction, contact Acura Client Relations.

American Honda Motor Co., Inc.
Acura Client Relations
Mail Stop CHI-4
1919 Torrance Blvd.
Torrance, CA 90501-2746
Telephone: (800) 382-2238

Honda Canada Inc.
Acura Client Relations
180 Honda Boulevard
Markham, L6C 0H9, ON
E-Mail: acura_cr@acura.ca
Telephone: (888) 9-ACURA-9
Hours: 8:00 am to 8:00 pm
Monday to Friday (Eastern time)

Map Coverage

The system provides maps for the United States of America, Canada, Mexico, Puerto Rico, U.S. Virgin Islands, Cayman Islands, Bahamas, French Guiana, Guadeloupe, Martinique, and Saint Barthelemy. The navigation system will not work in other countries.

Traffic Information

Continuously updated traffic information is available in major metropolitan areas across the contiguous United States and some cities in Canada.

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Acura Dealer	Other Car Dealer	Ferry Terminal	Tourist Information	Fire Department	School
Auto Parts	Parking	Hotel	Train Station	Government Office	Utilities
Auto Repair & Maintenance	Roadside Assistance	Parking	Travel Agency	Emergency	
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