



2024

Silverado
4500HD/5500HD/6500HD
Owner's Manual



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Introduction

California Proposition 65 Warning



WARNING

Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to www.P65Warnings.ca.gov/passenger-vehicle.

Introduction



The names, logos, emblems, slogans, vehicle model names, and vehicle body designs appearing in this manual including, but not limited to, GM, the GM logo, CHEVROLET, the CHEVROLET Emblem, and SILVERADO are trademarks and/or service marks of General Motors LLC, its subsidiaries, affiliates, or licensors.

This manual describes features that may or may not be on the vehicle because of optional equipment that was not purchased on the vehicle, model variants, country specifications, features/applications that may not be available in your region, or changes subsequent to the printing of this owner's manual, including changes in standard or optional content.

Refer to the purchase documentation relating to your specific vehicle to confirm the features.

Keep this manual in the vehicle for quick reference.

Using this Manual

To quickly locate information about the vehicle, use the Index in the back of the manual. It is an alphabetical list of what is in the manual and the page number where it can be found.

Danger, Warning, and Caution

Warning messages found on vehicle labels and in this manual describe hazards and what to do to avoid or reduce them.

Danger

Danger indicates a hazard with a high level of risk which will result in serious injury or death.

Warning

Warning indicates a hazard that could result in injury or death.

Caution

Caution indicates a hazard that could result in property or vehicle damage.



A circle with a slash through it is a safety symbol which means "Do not," "Do not do this," or "Do not let this happen."

Symbols

The vehicle has components and labels that use symbols instead of text. Symbols are shown along with the text describing the operation or information relating to a specific component, control, message, gauge, or indicator.

 : Shown when the owner's manual has additional instructions or information.

 : Shown when the service manual has additional instructions or information.

⇒ : Shown when there is more information on another page — “see page.”

Vehicle Symbol Chart

Here are some additional symbols that may be found on the vehicle and what they mean. See the features in this manual for information.

 : Air Conditioning System

 : Air Conditioning Refrigerant Oil

 : Airbag Readiness Light

 : Antilock Brake System (ABS)

 : Brake System Warning Light

 : Dispose of Used Components Properly

 : Do Not Apply High Pressure Water

 : Engine Coolant Temperature

 : Flame/Fire Prohibited

 : Flammable

 : Fuse Block Cover Lock Location

 : Fuses

 : ISOFIX/LATCH System Child Restraints

 : Keep Fuse Block Covers Properly Installed

 : Lane Change Alert

 : Lane Keep Assist

 : Malfunction Indicator Lamp

 : Oil Pressure

 : Park Assist

 : Pedestrian Ahead Indicator

 : Power

 : Rear Cross Traffic Alert

 : Registered Technician

 : Remote Vehicle Start

 : Risk of Electrical Fire

 : Seat Belt Reminders

 : Side Blind Zone Alert

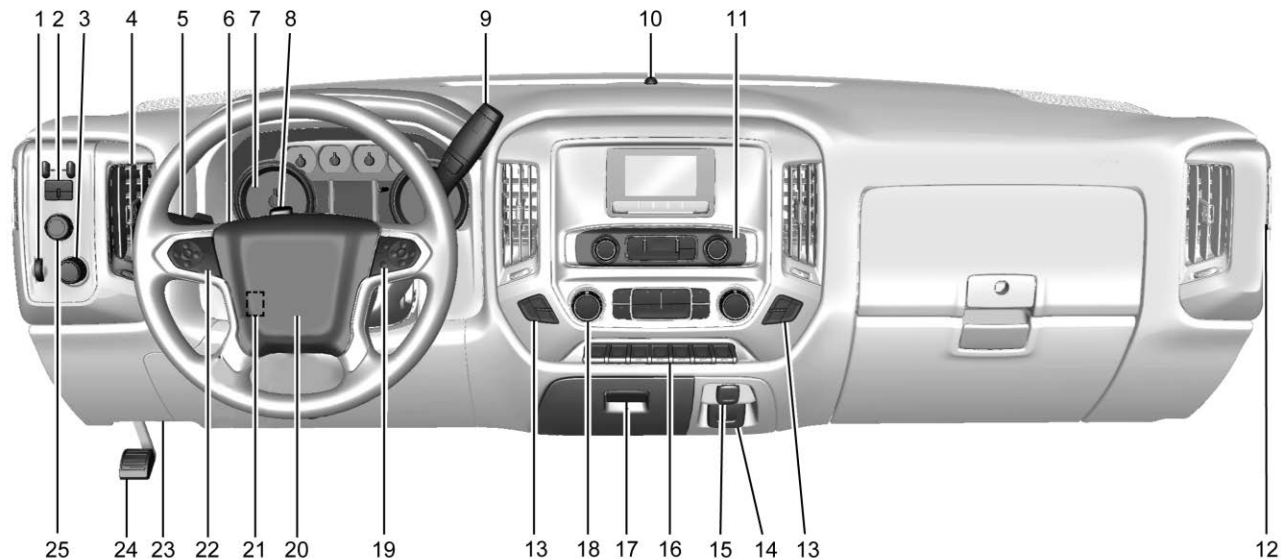
 : Tire Pressure Monitor

 : Traction Control/StabiliTrak/Electronic Stability Control (ESC)

 : Under Pressure

 : Vehicle Ahead Indicator

Instrument Panel Overview



Base Shown, Uplevel Similar

1. *Instrument Panel Illumination Control* ⇨ 95.
2. *Integrated Trailer Brake Control (ITBC) System (If Equipped)*. See *Towing Equipment* ⇨ 209.
3. *Exterior Lamp Controls* ⇨ 91.
Fog Lamps ⇨ 94 (If Equipped).
4. *Air Vents* ⇨ 150.
5. *Turn Signal Lever*. See *Turn and Lane-Change Signals* ⇨ 93.
Windshield Wiper/Washer ⇨ 65.
6. *Favorite Switches (Out of View)*. See *Steering Wheel Controls* ⇨ 65.
Volume Switches (Out of View). See *Steering Wheel Controls* ⇨ 65.
7. *Instrument Cluster* ⇨ 73.
8. *Hazard Warning Flashers* ⇨ 93.
9. *Shift Lever*. See *Automatic Transmission* ⇨ 179.
Tow/Haul Selector Button (If Equipped). See *Tow/Haul Mode* ⇨ 182.
Range Selection Mode (If Equipped). See *Manual Mode* ⇨ 181.
10. *Light Sensor*. See *Automatic Headlamp System* ⇨ 92.
11. *Infotainment Controls*. See *Overview (Uplevel Radio)* ⇨ 101 *Overview (Base Radio)* ⇨ 99 *Overview (Base Radio with Touchscreen)* ⇨ 100.
12. *Passenger Airbag On-Off Switch (If Equipped) (Out of View)*. See *Airbag On-Off Switch* ⇨ 42.
13. *Heated Front Seats* ⇨ 28 (If Equipped).
14. *Power Outlet 110/120-Volt Alternating Current (If Equipped)*. See *Power Outlets* ⇨ 68.
15. *Power Outlets* ⇨ 68 (If Equipped).
16.  *Exterior Cargo Lamps* ⇨ 95.
 *Exhaust Brake Switch (If Equipped)*. See *Exhaust Brake* ⇨ 187.
 *Power Take Off (PTO) Switch (If Equipped)*. See *Power Take-Off (PTO)* ⇨ 220.
 *Traction Control/Electronic Stability Control* ⇨ 187.
- Auxiliary Button (If Equipped)*. See *Add-On Electrical Equipment* ⇨ 217.
Air Suspension Switch (If Equipped). See *Air Suspension* ⇨ 189.
17. *Instrument Panel Storage* ⇨ 61 (If Equipped).
18. *Climate Control Systems* ⇨ 149 (If Equipped).
19. *Steering Wheel Controls* ⇨ 65 (If Equipped).
Driver Information Center (DIC) Controls (If Equipped). See *Driver Information Center (DIC) (Base Level)* ⇨ 85 *Driver Information Center (DIC) (Uplevel)* ⇨ 87.
20. *Horn* ⇨ 65.
21. *Steering Wheel Adjustment* ⇨ 65 (Out of View).
22. *Cruise Control* ⇨ 190.
23. *Data Link Connector (DLC) (Out of View)*. See *Malfunction Indicator Lamp (Check Engine Light)* ⇨ 80.
24. *Parking Brake* ⇨ 186.

25. Electronic Transfer Case Knob (If Equipped).
See *Four-Wheel Drive* ⇨ 182.

Keys, Doors, and Windows

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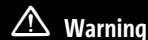
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Keys and Locks

Keys



Warning

Leaving children in a vehicle with an ignition key or Remote Keyless Entry (RKE) transmitter is dangerous and children or others could be seriously injured or killed. They could operate the power window or other controls or make the vehicle move. The windows will function with the key in the ignition or with the RKE transmitter in the vehicle, and children or others could be caught in the path of a closing window. Do not leave children in a vehicle with the ignition key or an RKE transmitter.



Warning

If the key is unintentionally rotated while the vehicle is running, the ignition could be moved out of the RUN position. This could be caused by heavy items hanging from the key ring, or by large or long items attached to the key ring that could be contacted by the driver or steering wheel. If the ignition moves out of the RUN position, the engine will shut off, braking and steering power assist may be impacted, and airbags may not deploy. To reduce the risk of unintentional rotation of the ignition key,

(Continued)

Warning (Continued)

do not change the way the ignition key and Remote Keyless Entry (RKE) transmitter, if equipped, are connected to the provided key rings.



The ignition key and key rings, and RKE transmitter, if equipped, are designed to work together as a system to reduce the risk of unintentionally moving the key out of the RUN position. The ignition key has a small hole to allow attachment of the provided key ring. It is important that any replacement ignition keys have a small hole. See your dealer if a replacement key is required.

The combination and size of the rings that came with your keys were specifically selected for your vehicle. The rings are connected to the key like two links of a chain to reduce the risk of unintentionally moving the key out of the RUN position. Do not add any additional items to the ring attached to the ignition key. Attach additional items only to the second ring, and limit added items to a few essential keys or small, light items no larger than an RKE transmitter.



Interference from radio-frequency identification (RFID) tags may prevent the key from starting the vehicle. Keep RFID tags away from the key when starting the vehicle.

The key is used for the ignition, and all locks.

See your dealer if a replacement key or additional key is needed. If it becomes difficult to turn a key, inspect the key blade for debris. Periodically clean with a brush or pick.

Programming Keys

Follow these procedures to program up to eight keys to the vehicle.

Programming with Two Recognized Keys

To program a new key:

1. Insert the original, already programmed key in the ignition and turn the ignition on.
2. Turn the ignition off, and remove the key.
3. Quickly, within five seconds, insert the second original already programmed key in the ignition and turn the ignition on.
4. Turn the ignition off, and remove the key.
5. Insert the key to be programmed and turn the ignition on within five seconds.
6. The security light will turn off once the key has been programmed.
7. Repeat Steps 1–5 if additional keys are to be programmed.

If a key is lost or damaged, see your dealer to have a new key made.

Programming without Recognized Keys

Program a new key to the vehicle when a recognized key is not available.

If two currently recognized keys are not available, follow this procedure to program the first key.

This procedure will take approximately 30 minutes to complete for the first key. The vehicle must be off and all of the keys you wish to program must be with you.

1. Insert the new vehicle key into the ignition.
2. Turn the ignition on. The security light will come on.
3. Wait 10 minutes until the security light turns off.
4. Turn the ignition off.
5. Repeat Steps 2–4 two more times. After the third time, turn the ignition on; the key is learned and all previously known keys will no longer work with the vehicle.
6. To learn a second key, turn the ignition off, insert the second key to be learned, and turn the ignition on.

After two keys are learned, the remaining keys can be learned by following the procedure in “Programming with Two Recognized Keys.”

If locked out of the vehicle, see *Roadside Assistance Program* ⇨ 361.

With an active OnStar or connected service plan, an OnStar Advisor may remotely unlock the vehicle. See *OnStar Overview* ⇨ 369.

Remote Keyless Entry (RKE) System

See *Radio Frequency Statement* ⇨ 365.

If there is a decrease in the Remote Keyless Entry (RKE) operating range:

- Check the distance. The transmitter may be too far from the vehicle.
- Check the location. Other vehicles or objects may be blocking the signal.
- Check the transmitter's battery. See “Battery Replacement” later in this section.
- If the transmitter is still not working correctly, see your dealer or a qualified technician for service.

Remote Keyless Entry (RKE) System Operation

The Remote Keyless Entry (RKE) transmitter functions may work up to 60 m (197 ft) away from the vehicle.

Other conditions can affect the performance of the RKE transmitter. See *Remote Keyless Entry (RKE) System* ⇨ 9.



With Remote Start Shown, without Remote Start Similar

: If equipped, press and release and then immediately press and hold for at least four seconds to start the engine. See *Remote Vehicle Start* ⇨ 12.

: Press to lock all doors.

If enabled, the turn signal lamps flash once to indicate locking has occurred. If enabled, the horn chirps when is pressed again within three seconds. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

Pressing arms the alarm system. See *Vehicle Alarm System* ⇨ 15.

: Press once to unlock only the driver door. If is pressed again within three seconds, all remaining doors unlock. The interior lamps may come on and stay on for 20 seconds or until the ignition is turned on.

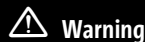
If enabled, the turn signal lamps flash twice to indicate unlocking has occurred. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start. If enabled, the exterior lamps may turn on. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

Pressing on the RKE transmitter disarms the alarm system. See *Vehicle Alarm System* ⇨ 15.

: Press and release one time to initiate vehicle locator. The turn signal lamps flash and the horn sounds three times.

Press and hold for at least three seconds to sound the panic alarm. The turn signal lamps flash and the horn sounds repeatedly for 30 seconds. The alarm turns off when the ignition is turned on or is pressed again. The ignition must be off for the panic alarm to work.

Battery Replacement



Warning

To avoid personal injury, do not touch metal surfaces on the RKE transmitter when it has been exposed to extreme heat. These surfaces can be hot to the touch at temperatures above 59 °C (138 °F).

Warning

Never allow children to play with the RKE transmitter. The transmitter contains a small battery, which can be a choking hazard. If swallowed, internal burns can occur, resulting in severe injury or death. Seek medical attention immediately if a battery is swallowed.

Caution

When replacing the battery, do not touch any of the circuitry on the transmitter. Static from your body could damage the transmitter.

Caution

Always replace the battery with the correct type. Replacing the battery with an incorrect type could potentially create a risk of battery explosion. Dispose of used batteries according to instructions and local laws. Do not attempt to burn, crush, or cut

(Continued)

Caution (Continued)

the used battery, and avoid exposing the battery to environments with extremely low air pressures or high temperatures.

Caution

If the RKE transmitter is not reassembled properly, liquids could enter the housing and damage the circuitry, resulting in an RKE transmitter malfunction and/or failure. To prevent damage, always follow the steps for RKE transmitter reassembly in this manual to ensure the transmitter is sealed properly whenever the RKE transmitter is opened.

Replace the battery in the RKE transmitter soon if the DIC displays REPLACE BATTERY IN REMOTE KEY.

To replace the battery:



1. Separate and remove the back cover of the RKE transmitter with a flat, thin object, such as a coin.



2. Press and slide the battery down toward the pocket of the RKE transmitter in the direction of the key ring. Do not use a metal object.
3. Remove the battery.
4. Insert the new battery, positive side facing up. Replace with a CR2032 or equivalent battery.
5. Push together the RKE transmitter back cover top side first, and then the bottom toward the key ring.

Remote Vehicle Start

If equipped with remote start, the climate control system will come on when the vehicle is started remotely, depending on the outside temperature.

The rear defog and heated front seats, if equipped, may also come on. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start. See *Heated Front Seats* ⇨ 28.

Laws in some communities may restrict the use of remote starters. Check local regulations for any requirements on remote starting of vehicles.

Do not use remote start if the vehicle is low on fuel.

The vehicle cannot be remote started if:

- The key is in the ignition.
- The hood is not closed.
- There is an emission control system malfunction and the malfunction indicator lamp is on.
- The ignition is in any mode other than off.
- The hazard flashers are on.

- Two remote starts or a start with an extension have been used.
- The vehicle is not in P (Park).

The engine will turn off during a remote vehicle start if:

- The coolant temperature gets too high.
- The oil pressure gets low.

The RKE transmitter range may be reduced while the vehicle is running.

Other conditions can affect the performance of the transmitter. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start. See *Remote Keyless Entry (RKE) System* ⇨ 9.

Starting the Engine Using Remote Start

1. Press and release .
2. Immediately press and hold  until the turn signal lamps flash or for at least four seconds.

When the vehicle starts, the parking lamps will turn on. The doors will be locked and the climate control system may come on.

The engine will continue to run for 15 minutes. After 30 seconds, repeat Steps 1 and 2 for a 15-minute time extension.

Turn the ignition on to operate the vehicle.

Extending Engine Run Time

The engine run time can be extended by 15 minutes, for a total of 30 minutes, if during the first 15 minutes Steps 1 and 2 are repeated while the engine is still running. An extension can be requested 30 seconds after starting.

A maximum of two remote starts, or a single start with an extension, is allowed between ignition cycles.

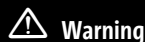
The ignition must be turned on and then back off to use remote start again.

Canceling a Remote Start

To cancel a remote start, do one of the following:

- Press and hold  until the parking lamps turn off.
- Turn on the hazard warning flashers.
- Turn the ignition on and then off.

Door Locks



Warning

Unlocked doors can be dangerous.

- Passengers, especially children, can easily open the doors and fall out of a moving vehicle. The doors can be unlocked and opened while the vehicle is moving. The chance of being thrown out of the vehicle in a crash is increased if the doors are not locked. So, all passengers should wear seat belts properly and the doors should be locked whenever the vehicle is driven.
- Young children who get into unlocked vehicles may be unable to get out. A child can be overcome by extreme heat and can suffer permanent injuries or even death from heat stroke. Always lock the vehicle whenever leaving it.
- Outsiders can easily enter through an unlocked door when you slow down or stop the vehicle. Locking the doors can help prevent this from happening.

There are several ways to lock and unlock the vehicle.

From outside:

- Use the Remote Keyless Entry (RKE) transmitter.
- Use the key in the driver door or the passenger door, if equipped.

From inside, use the power door locks or the manual door locks. To lock the door with the manual door locks, push down on the manual lock knob.

From inside, pull the door handle once to unlock the door. Pull the handle again to open the door.

See *Vehicle Alarm System* ⇨ 15.

Free-Turning Locks

The door key lock cylinder turns freely when either the wrong key is used, or the correct key is not fully inserted. The free-turning door lock feature prevents the lock cylinder from being forced open. To reset the lock cylinder, ensure the correct key is fully inserted into the lock cylinder. Rotate the key until you feel the lock cylinder click back into place. Remove the key and reinsert fully, rotate the key to unlock the vehicle.

Power Door Locks



Base



Crew Cab

 : Press to lock the doors.

 : Press to unlock the doors.

Lockout Protection

If the ignition is on or in ACC/ACCESSORY and the power door lock switch is pressed with the driver door open, all the doors will lock and only the driver door will unlock.

This can be manually overridden by pressing and holding  on the power door lock switch.

Safety Locks

If equipped, the rear door safety locks prevent passengers from opening the rear doors from inside the vehicle.



Crew Cab

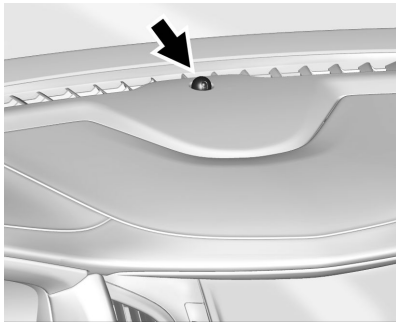
Press  to activate the safety locks on the rear doors. The indicator light comes on when activated. Press  again to deactivate. The vehicle must be on, in ACC/ACCESSORY, or in Retained Accessory Power (RAP). See *Retained Accessory Power (RAP)* ⇨ 171.

If the indicator light flashes, the feature may not be working properly.

Vehicle Security

This vehicle has theft-deterrent features; however, they do not make the vehicle impossible to steal.

Vehicle Alarm System



The indicator light, on the instrument panel near the windshield, indicates the status of the system.

Off: Alarm system is disarmed.

On Solid: Vehicle is secured during the delay to arm the system.

Fast Flash: Vehicle is unsecured. A door, the tailgate, or the hood is open.

Slow Flash: Alarm system is armed.

Arming the Alarm System

1. Turn off the vehicle.
2. Lock the vehicle in one of two ways:
 - Use the RKE transmitter.
 - With a door open, press  on the interior of the door.
3. After 30 seconds, the alarm system will arm and the indicator light will begin to slowly flash. Pressing  on the RKE transmitter a second time will bypass the 30-second delay and immediately arm the alarm system.

The vehicle alarm system will not arm if the doors are locked with the key.

If the driver door is opened without first unlocking with the RKE transmitter, the horn will chirp and the lights will flash to indicate pre-alarm. If the vehicle is not started, or the door is not unlocked by pressing  on the RKE transmitter during the 10-second pre-alarm, the alarm will be activated.

The alarm will also be activated if a passenger door, the tailgate, or the hood is opened without first disarming the system. When the

alarm is activated, the turn signals flash and the horn sounds for about 30 seconds. The alarm system will then re-arm to monitor for the next unauthorized event.

Disarming the Alarm System

To disarm the alarm system or turn off the alarm if it has been activated:

- Press  on the RKE transmitter.
- Start the vehicle.

To avoid setting off the alarm by accident:

- Lock the vehicle after all occupants have exited.
- Always unlock a door with the RKE transmitter.
Unlocking the driver door with the key will not disarm the system or turn off the alarm.

How to Detect a Tamper Condition

If  is pressed on the RKE transmitter and the horn chirps three times, an alarm occurred previously while the alarm system was armed.

If the alarm has been activated, a message will appear on the DIC.

Immobilizer

See *Radio Frequency Statement* ⇨ 365.

Immobilizer Operation



This vehicle has a passive theft-deterrent system.

The system does not have to be manually armed or disarmed.

The vehicle is automatically immobilized when the vehicle is turned off.

The system is automatically disarmed when the ignition is turned from off to on.

The security light, in the instrument cluster, comes on if there is a problem with arming or disarming the theft-deterrent system.

When trying to start the vehicle, the security light comes on briefly when the ignition is turned on.

If the engine does not start and the security light stays on, there is a problem with the system. Turn the ignition off and try again.

If the engine still does not start, and the key appears to be undamaged, try another ignition key. It may be necessary to check the fuse. See *Fuses and Circuit Breakers* ⇨ 265. If the engine still does not start with the other key, the vehicle needs service. If the vehicle does start, the first key may be faulty. See your dealer.

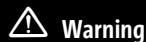
It is possible for the immobilizer system to learn new or replacement keys. Up to eight keys can be programmed for the vehicle. To program additional keys, see *Keys* ⇨ 7.

Do not leave the transmitter or device that disarms or deactivates the vehicle theft system in the vehicle.

See your dealer to get a new key blank cut exactly as the ignition key that operates the system.

Exterior Mirrors

Convex Mirrors



Warning

A convex mirror can make things, like other vehicles, look farther away than they really are. If you cut too sharply into the right lane, you could hit a vehicle on the right. Check the inside mirror or glance over your shoulder before changing lanes.

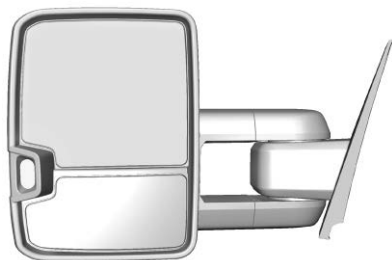
A convex mirror's surface is curved so more can be seen from the driver seat.

Manual Mirrors

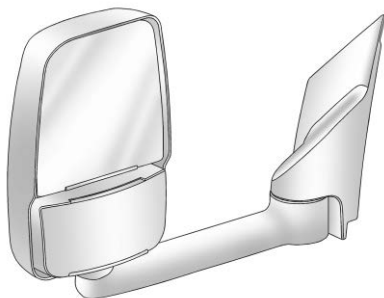
If equipped, adjust manual mirrors by moving the mirror up and down or left to right to maximize the field of vision of the driver.

Using hood-mounted air deflectors and add-on convex mirror attachments could decrease mirror performance.

Trailer-Tow Mirrors



Standard



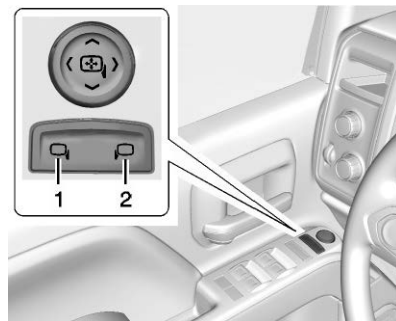
Wide

If equipped, adjust trailer-tow mirrors for a clear view of the area behind you. Manually pull out the mirror head to extend it for better visibility when towing a trailer.

The lower portion of the mirror is convex. A convex mirror's surface is curved to see more from the driver seat. The convex mirror can be adjusted manually to the driver preferred position for better vision.

The mirror may have a turn signal arrow that flashes in the direction of the turn or lane change.

Power Mirrors



Crew Cab, Regular Cab Similar

If equipped with power mirrors:

1. Press (1) or (2) to select the driver or passenger side mirror.
2. Press the arrows on the control pad to move the mirror in the desired direction.
3. Adjust each outside mirror so that a little of the vehicle and the area behind it can be seen.

Folding Mirrors

Manual Folding

If equipped, push the mirror toward the vehicle to fold. Push the mirror outward to return to its original position.

Manually fold the mirrors inward to prevent damage when going through an automatic car wash.

Turn Signal Indicator

If equipped, indicator lights on the mirror flash in the direction of the turn or lane change.

Heated Mirrors



REAR : If equipped, the rear window defogger also heats the outside mirrors.



: If equipped, press to turn the heated outside mirrors on or off.

If equipped with trailer-tow mirrors, only the upper glass of the mirror is heated. The lower convex part of the towing mirrors is not heated.

See “Rear Window Defogger” under *Climate Control Systems* ⇨ 149.

Interior Mirrors

Interior Rearview Mirrors

Adjust the rearview mirror for a clear view of the area behind your vehicle.

Do not spray glass cleaner directly on the mirror. Use a soft towel dampened with water.

Manual Rearview Mirror

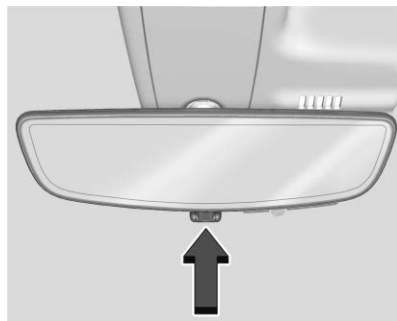
If equipped, push the tab forward for daytime use and pull it rearward for nighttime use to avoid glare from the headlamps from behind.

Automatic Dimming Rearview Mirror

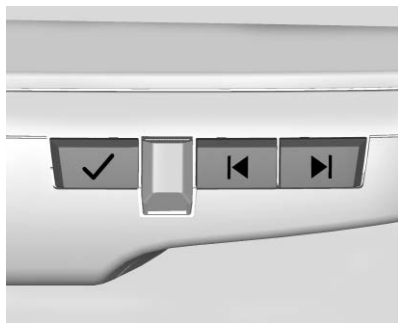
If equipped, automatic dimming reduces the glare of headlamps from behind. The dimming feature comes on when the vehicle is started.

Rear Camera Mirror

If equipped, this automatic dimming mirror provides a wide angle camera view of the area behind the vehicle.



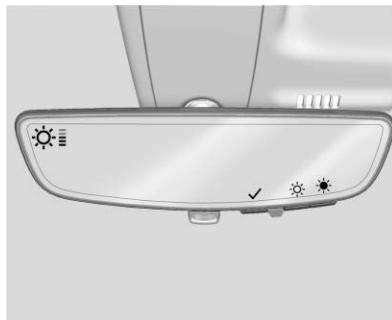
Pull the tab to turn on the display. Push the tab to turn it off. When off the mirror is automatic dimming. Adjust the mirror for a clear view of the area behind the vehicle while the display is off.



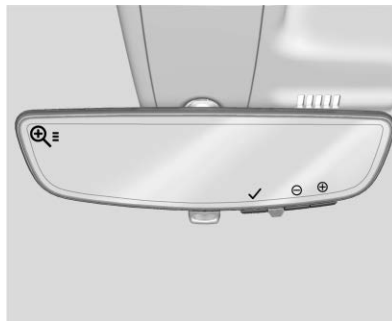
Press ✓ to scroll through the adjustment options.

Press ◀ and ▶ to adjust the settings using the indicators on the mirror. The indicators will remain visible for five seconds after the last button activation, and the settings will remain saved.

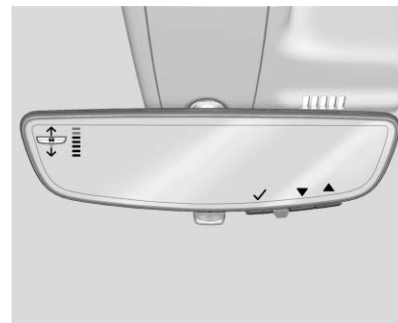
The adjustment options are:



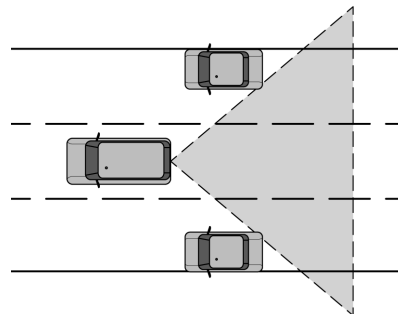
- Brightness



- Zoom

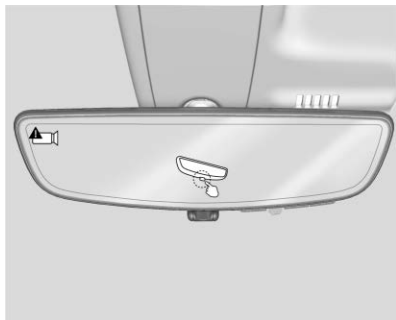


- Tilt



 Warning

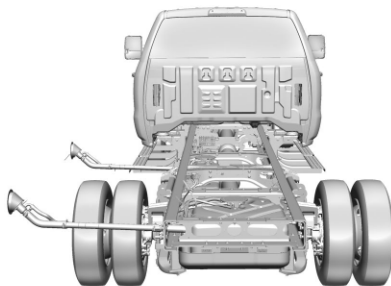
The Rear Camera Mirror (RCM) has a limited view. Portions of the road, vehicles, and other objects may not be seen. Do not drive or park the vehicle using only this camera. Objects may appear closer than they are. Check the outside mirrors or glance over your shoulder when making lane changes or merging. Failure to use proper care may result in injury, death, or vehicle damage.

Troubleshooting

See your dealer for service if a blue screen and  are displayed in the mirror, and the display shuts off. Also, push the tab as indicated to return to the automatic dimming mode.

The Rear Camera Mirror may not work properly or display a clear image if:

- There is glare from the sun or headlamps. This may obstruct objects from view. If needed, push the tab to turn off the display.
- Dirt, snow, or other debris blocks the camera lens. Clean the lens with a soft damp cloth.
- The camera's mounting on the vehicle has been damaged, and/or the position or the mounting angle of the camera has changed.



The location of the rear camera is dependent on vehicle configuration.

For more information on the rear camera mirror, see www.gmupfitter.com or see your dealer.

Windows **Warning**

Never leave a child, a helpless adult, or a pet alone in a vehicle, especially with the windows closed in warm or hot weather. They can be overcome by the extreme heat and suffer permanent injuries or even death from heat stroke.

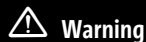


The vehicle aerodynamics are designed to improve fuel economy performance. This may result in a pulsing sound when either rear window is down and the front windows are up. To reduce the sound, open either a front window or the sunroof, if equipped.

Manual Windows

If equipped, turn the hand crank on each door to manually raise or lower the manual windows.

Power Windows



Warning

Children could be seriously injured or killed if caught in the path of a closing window. Never leave the Remote Keyless Entry (RKE) transmitter or keys in a vehicle with children. When there are children in the rear seat, use the window lockout button to prevent operation of the windows. See *Keys* ⇨ 7.



Crew Cab Shown, Regular Cab Similar

The power windows work when the ignition is on, in accessory mode, or when Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP)* ⇨ 171.

Using the window switch, press to open or pull to close the window.

The windows may be temporarily disabled if they are used repeatedly within a short time.

Window Lockout



Crew Cab

If equipped, this feature stops the rear door passenger window switches from working except from the driver position.

Press  to engage the rear window lockout feature. The indicator light is on when engaged.

Press  again to disengage.

Window Express Movement

All windows can be opened without holding the window switch. Press the switch down fully and quickly release to express open the window.

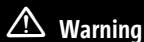
If equipped, pull the window switch up fully and quickly release to express close the window.

Briefly press or pull the window switch in the same direction to stop that window's express movement.

Window Automatic Reversal System

The express-close feature will reverse window movement if it comes in contact with an object. Extreme cold or ice could cause the window to auto-reverse. The window will operate normally after the object or condition is removed.

Automatic Reversal System Override



Warning

If automatic reversal system override is active, the window will not reverse automatically. You or others could be injured and the window could be damaged. Before using automatic reversal system override, make sure that all people and obstructions are clear of the window path.

When the engine is on, override the automatic reversal system by pulling and holding the window switch if conditions prevent it from closing.

Programming the Power Windows

Programming may be necessary if the vehicle battery has been disconnected or discharged. If the window is unable to express-up, program each express-close window:

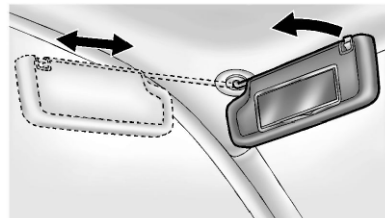
1. Close all doors.
2. Turn the ignition on or to accessory mode.

3. Partially open the window to be programmed. Then close it and continue to pull the switch briefly after the window has fully closed.
4. Open the window and continue to press the switch briefly after the window has fully opened.

Remote Window Operation

If equipped, this feature allows the windows to be opened remotely. If enabled in vehicle settings, press and hold  on the RKE transmitter. To view available settings from the infotainment screen, touch Settings > Vehicle > Comfort and Convenience.

Sun Visors



Pull the sun visor down to block glare. Detach the sun visor from the center mount to pivot to the side window and, if equipped, extend along the rod.

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Head Restraints

Front Seats

The vehicle's front seats have adjustable head restraints in the outboard seating positions.

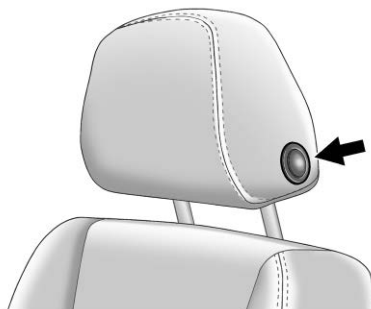


Warning

With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.



Adjust the head restraint so that the top of the restraint is at the same height as the top of the occupant's head. This position reduces the chance of a neck injury in a crash.



To raise or lower the head restraint, press the button on the side of the head restraint and pull up or push the head restraint down and release the button.

Pull and push on the head restraint after the button is released to make sure that it is locked in place.

The front seat outboard head restraints are not removable.

Rear Seats

The rear seat has adjustable headrests in the outboard seating positions.

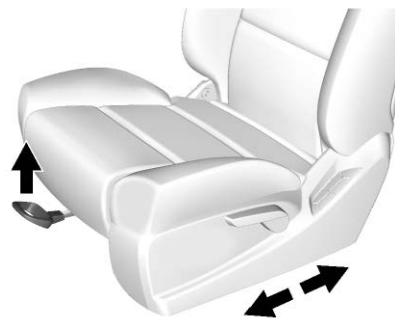
The height of the headrest can be adjusted. Pull the headrest up to raise it. To lower the headrest, push the headrest down.

Front Seats

Seat Adjustment

Warning

You can lose control of the vehicle if you try to adjust a driver seat while the vehicle is moving. Adjust the driver seat only when the vehicle is not moving.



To adjust a manual seat:

1. Pull the handle at the front of the seat.
2. Slide the seat to the desired position and release the handle.
3. Try to move the seat back and forth to be sure it is locked in place.

To adjust the seatback, see *Reclining Seatbacks* ⇨ 26.

To adjust the lumbar support, if equipped, see *Lumbar Adjustment* ⇨ 27.

Power Seat Adjustment

Warning

The power seats will work with the ignition off. Children could operate the power seats and be injured. Never leave children alone in the vehicle.



To adjust a power seat, if equipped:

- Move the seat forward or rearward by sliding the control forward or rearward.
- If equipped, raise or lower the front part of the seat cushion by moving the front of the control up or down.

- If equipped, raise or lower the seat by moving the rear of the control up or down.

To adjust the seatback, see *Reclining Seatbacks* ⇨ 26.

To adjust the lumbar support, see *Lumbar Adjustment* ⇨ 27.

Reclining Seatbacks

Warning

Sitting in a reclined position when the vehicle is in motion can be dangerous. Even when buckled up, the seat belts cannot do their job.

The shoulder belt will not be against your body. Instead, it will be in front of you. In a crash, you could go into it, receiving neck or other injuries.

The lap belt could go up over your abdomen. The belt forces would be there, not at your pelvic bones. This could cause serious internal injuries.

(Continued)

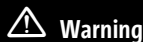
Warning (Continued)

For proper protection when the vehicle is in motion, have the seatback upright. Then sit well back in the seat and wear the seat belt properly.



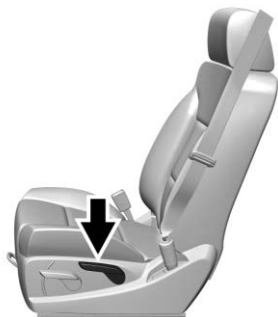
Do not have a seatback reclined if the vehicle is moving.

Manual Reclining Seatbacks



Warning

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.



To adjust a manual seatback:

1. Lift the lever.

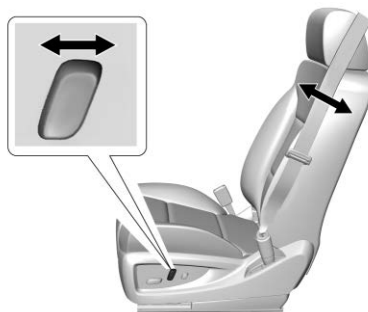
The seatback will automatically fold forward.

2. To recline, move the seatback rearward to the desired position, then release the lever to lock the seatback in place.
3. Push and pull on the seatback to make sure it is locked.

To return the seatback to the upright position:

1. Lift the lever fully without applying pressure to the seatback, and the seatback will return to the upright position.
2. Push and pull on the seatback to make sure it is locked.

Power Reclining Seatbacks



To recline a power seatback, if equipped:

- Tilt the top of the control rearward to recline.
- Tilt the top of the control forward to raise.

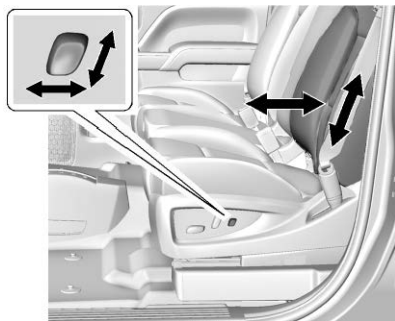
Lumbar Adjustment

Manual Lumbar



If equipped, move the lever up or down repeatedly to increase or decrease lumbar support.

Power Lumbar

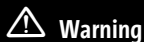


To adjust the power lumbar support, if equipped:

- Press and hold the control forward to increase or rearward to decrease upper and lower lumbar support at the same time.
- If equipped, press and hold the control up to increase upper lumbar support and decrease lower lumbar support.

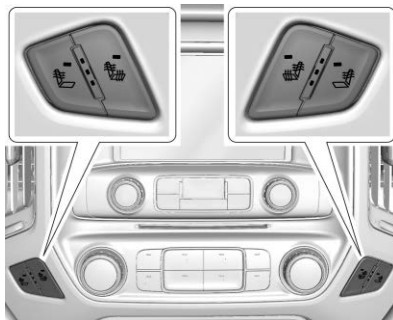
Press and hold the control down to increase lower lumbar support and decrease upper lumbar support.

Heated Front Seats



Warning

If temperature change or pain to the skin cannot be felt, the seat heater may cause burns. To reduce the risk of burns, use care when using the seat heater, especially for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket, cushion, cover, or similar item. This may cause the seat heater to overheat. An overheated seat heater may cause a burn or may damage the seat.



If equipped, the buttons are on the center stack. To operate, the engine must be running.

Press  or  to heat the driver or passenger seatback only.

Press  or  to heat the driver or passenger seat cushion and seatback.

The indicator light on the button comes on when this feature is on.

Press the button once for the highest setting. With each press of the button, the seat will change to the next lower setting, and then to the off setting. The indicator lights next to the buttons indicate three for the highest setting and one for the lowest. If the heated seats are on high for 30 minutes, their level may automatically be lowered.

Remote Start Auto Heated Seats

During a remote start, the heated seats can be turned on automatically. When it is cold outside, the heated seats turn on. The heated seats are canceled when the ignition is turned on. Press the heated seat buttons to use the heated seats after the vehicle is started.

The heated seat indicator lights do not turn on during a remote start.

The temperature performance of an unoccupied seat may be reduced. This is normal.

To enable or disable remote start heated seats, select **Settings > Vehicle > Remote Lock, Unlock, and Start > Remote Start Auto Heat Seats > ON or OFF**. See *Remote Vehicle Start* ⇨ 12.

Rear Seats

Rear Seat Reminder

If equipped, the message **REAR SEAT REMINDER LOOK IN REAR SEAT** displays under certain conditions indicating there may be an item or passenger in the rear seat. Check before exiting the vehicle.

This feature will activate when a second row door is opened while the vehicle is on or up to 10 minutes before the vehicle is turned on. There will be an alert when the vehicle is turned off. The alert does not directly detect objects in the rear seat; instead, under certain conditions, it detects when a rear door is opened and closed, indicating that there may be something in the rear seat.

The feature is active only once each time the vehicle is turned on and off, and will require reactivation by opening and closing the second

row doors. There may be an alert even when there is nothing in the rear seat; for example, if a child entered the vehicle through the rear door and left the vehicle without the vehicle being shut off.

The feature can be turned on or off. Select **Settings > Rear Seat Reminder > ON or OFF**.

Folding the Rear Seat

Either side of the rear seat can be folded for added cargo space.



Warning

Folding a rear seat with the seat belts still fastened may cause damage to the seat or the seat belts. Always unbuckle the seat belts and return them to their normal stowed position before folding a rear seat.

Make sure that nothing is on the seat cushion.



To fold the seat, slowly pull the seat cushion up.

To return the seat to the normal seating position, slowly pull the seat cushion down.

Make sure the seat belts are not twisted or caught in the seat cushion.



Warning

A seat belt that is improperly routed, not properly attached, or twisted will not provide the protection needed in a crash. The person wearing the belt could be seriously injured. After raising the rear

(Continued)

Warning (Continued)

seatback, always check to be sure that the seat belts are properly routed and attached, and are not twisted.

Seat Belts

This section describes how to use seat belts properly, and some things not to do.

**Warning**

Do not let anyone ride where a seat belt cannot be worn properly. In a crash, if you or your passenger(s) are not wearing seat belts, injuries can be much worse than if you are wearing seat belts. You can be seriously injured or killed by hitting things inside the vehicle harder or by being ejected from the vehicle. In addition, anyone who is not buckled up can strike other passengers in the vehicle.

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a collision, passengers riding in these areas

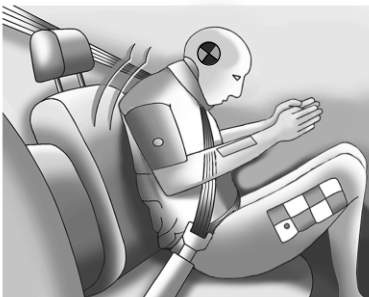
(Continued)

Warning (Continued)

are more likely to be seriously injured or killed. Do not allow passengers to ride in any area of the vehicle that is not equipped with seats and seat belts.

Always wear a seat belt, and check that all passenger(s) are restrained properly too.

This vehicle has indicators as a reminder to buckle the seat belts. See *Seat Belt Reminders* ⇨ 78.

Why Seat Belts Work

When riding in a vehicle, you travel as fast as the vehicle does. If the vehicle stops suddenly, you keep going until something stops you. It could be the windshield, the instrument panel, or the seat belts!

When you wear a seat belt, you and the vehicle slow down together. There is more time to stop because you stop over a longer distance and, when worn properly, your strongest bones take the forces from the seat belts. That is why wearing seat belts makes such good sense.

Questions and Answers About Seat Belts

- Q:** Will I be trapped in the vehicle after a crash if I am wearing a seat belt?
- A:** You *could* be — whether you are wearing a seat belt or not. Your chance of being conscious during and after a crash, so you *can* unbuckle and get out, is *much* greater if you are belted.

Q: If my vehicle has airbags, why should I have to wear seat belts?

A: Airbags are supplemental systems only. They work *with* seat belts — not instead of them. Whether or not an airbag is provided, all occupants still have to buckle up to get the most protection.

Also, in nearly all states and in all Canadian provinces, the law requires wearing seat belts.

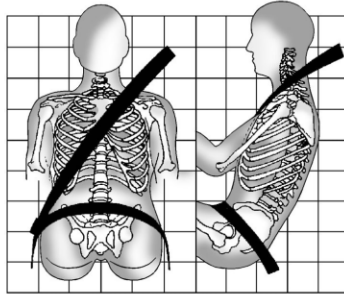
How to Wear Seat Belts Properly

Follow these rules for everyone's protection.

There are additional things to know about seat belts and children, including smaller children and infants. If a child will be riding in the vehicle, see *Older Children* ⇨ 45 or *Infants and Young Children* ⇨ 47. Review and follow the rules for children in addition to the following rules.

It is very important for all occupants to buckle up. Statistics show that unbelted people are hurt more often in crashes than those who are wearing seat belts.

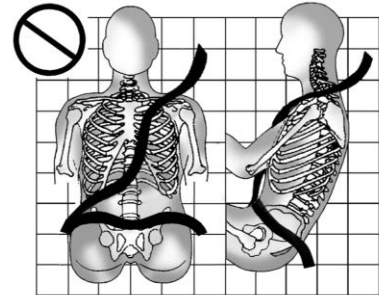
There are important things to know about wearing a seat belt properly.

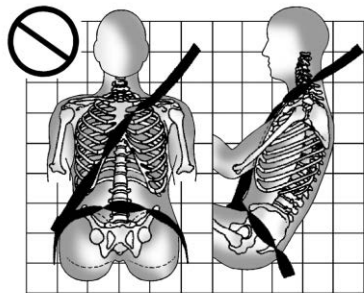


- Sit up straight and always keep your feet on the floor in front of you (if possible).
- Wear the lap part of the belt low and snug on the hips, just touching the thighs. In a crash, this applies force to the strong pelvic bones and you would be less likely to slide under the lap belt. If you slid under it, the belt would apply force on your abdomen. This could cause serious or even fatal injuries.
- Wear the shoulder belt over the shoulder and across the chest. These parts of the body are best able to take belt restraining forces. The shoulder belt locks if there is a sudden stop or crash.

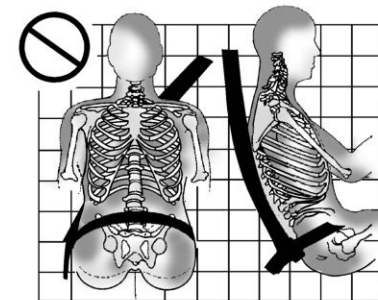
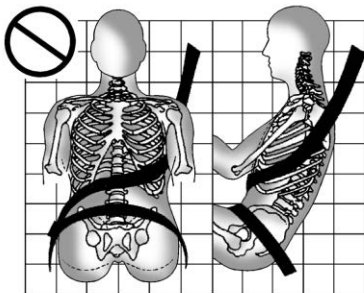
Warning

You can be seriously injured, or even killed, by not wearing your seat belt properly.

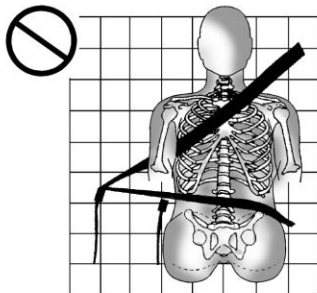




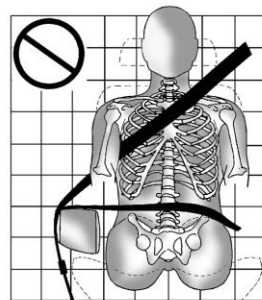
Never allow the lap or shoulder belt to become loose or twisted.



Never wear the shoulder belt under both arms or behind your back.



Always use the correct buckle for your seating position.



Never route the lap or shoulder belt over an armrest.

Warning

The seat belt can be pinched if it is routed under plastic trim on the seat, such as trim around the rear seatback folding handle or side airbag. In a crash, pinched seat belts might not provide adequate protection. Never allow seat belts to be routed under plastic trim pieces.

 Warning

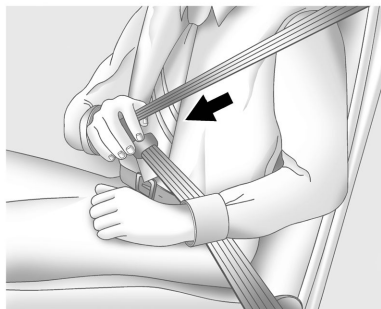
You can be seriously injured or killed if the shoulder belt is worn behind your back, under your legs, or wrapped around your neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around you. You may have to cut the seat belt if it is locked and tightened around you.

Lap-Shoulder Belt

If the vehicle is a regular cab, then all seating positions in the vehicle have a lap-shoulder belt. If the vehicle is a crew cab, then all seating positions in the vehicle have a lap-shoulder belt except for the center front passenger position (if equipped), which has a lap belt. See *Lap Belt* ⇨ 35.

The following instructions explain how to wear a lap-shoulder belt properly.

1. Adjust the seat, if the seat is adjustable, so you can sit up straight. To see how, see “Seats” in the Index.

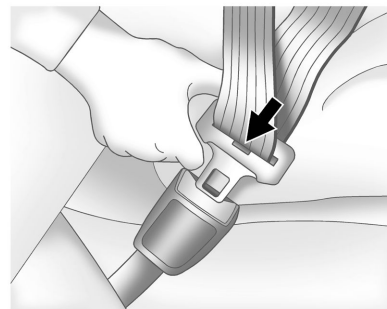


2. Pick up the latch plate and pull the belt across you. Do not let it get twisted.

The lap-shoulder belt may lock if you pull the belt across you very quickly. If this happens, let the belt go back slightly to unlock it. Then pull the belt across you more slowly.

If the shoulder portion of a passenger belt is pulled out all the way, the child restraint locking feature may be engaged. See *Child Restraint Systems* ⇨ 49. If this occurs, let the belt go back all the way and start again.

If the locking feature stays engaged after letting the belt go back to stowed position on the seat, move the seat rearward or recline the seat until the shoulder belt retractor lock releases.

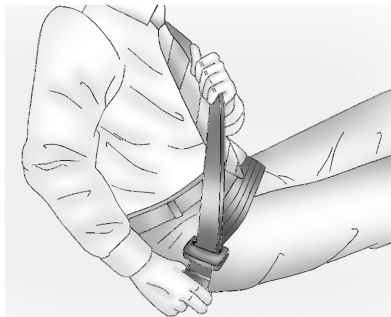


3. Push the latch plate into the buckle until it clicks.

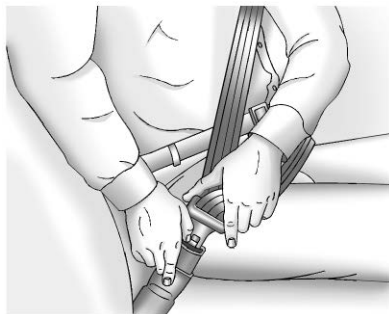
Pull up on the latch plate to make sure it is secure. If the belt is not long enough, see *Seat Belt Extender* ⇨ 36.

Position the release pushbutton on the buckle so that the seat belt could be quickly unbuckled if necessary.

4. If equipped with a shoulder belt height adjuster, move it to the height that is right for you. See "Shoulder Belt Height Adjuster" later in this section for instructions on use and important safety information.



5. To make the lap part tight, pull up on the shoulder belt.



To unlatch the belt, push the release pushbutton on the buckle. The belt should return to its stowed position.

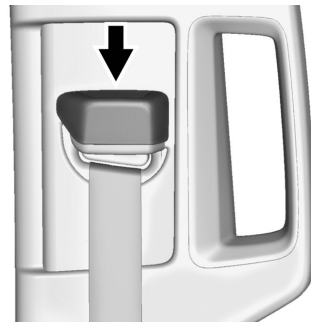
Always stow the seat belt slowly. If the seat belt webbing returns quickly to the stowed position, the retractor may lock and cannot be pulled out. If this happens, pull the seat belt straight out firmly to unlock the webbing, and then release it. If the webbing is still locked in the retractor, see your dealer.

Before a door is closed, be sure the seat belt is out of the way. If a door is slammed against a seat belt, damage can occur to both the seat belt and the vehicle.

Shoulder Belt Height Adjuster

The vehicle has a shoulder belt height adjuster for the driver and front outboard passenger seating positions.

Adjust the height so the shoulder portion of the belt is on the shoulder and not falling off of it. The belt should be close to, but not contacting, the neck. Improper shoulder belt height adjustment could reduce the effectiveness of the seat belt in a crash. See *How to Wear Seat Belts Properly* ⇨ 31.



Push down on the release button to move the height adjuster to the desired position.

Move the adjuster up by pushing up on the shoulder belt guide.

After the adjuster is set to the desired position, try to move it down without pushing the release button to make sure it has locked into position.

Seat Belt Pretensioners

This vehicle has seat belt pretensioners for front outboard occupants. Although the seat belt pretensioners cannot be seen, they are part of the seat belt assembly. They can help tighten the seat belts during the early stages of a moderate to severe frontal, near frontal, or rear crash if the threshold conditions for pretensioner activation are met. And, if your vehicle has side impact airbags, seat belt pretensioners can help tighten the seat belts in a side crash. If the vehicle has rollover roof-rail airbags, seat belt pretensioners can help tighten the seat belts in a rollover event.

Pretensioners work only once. If the pretensioners activate in a crash, the pretensioners and probably other parts of the vehicle seat belt system will need to be replaced. See *Replacing Seat Belt System Parts after a Crash* ⇨ 37.

Do not sit on the outboard seat belt while entering or exiting the vehicle or at any time while sitting in the seat. Sitting on the seat belt can damage the webbing and hardware.

Rear Seat Belt Comfort Guides

Rear seat belt comfort guides may provide added seat belt comfort for older children who have outgrown booster seats and for some adults. When installed on a shoulder belt, the comfort guide positions the shoulder belt away from the neck and head.

Comfort guides are available through your dealer for the rear outboard seating positions. Instructions are included with the guides.

Seat Belt Use During Pregnancy

Seat belts work for everyone, including pregnant women. Like all occupants, they are more likely to be seriously injured if they do not wear seat belts.



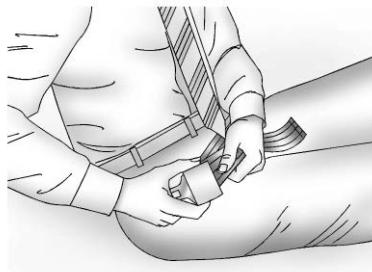
A pregnant woman should wear a lap-shoulder belt, and the lap portion should be worn as low as possible, below the rounding, throughout the pregnancy.

The best way to protect the fetus is to protect the mother. When a seat belt is worn properly, it is more likely that the fetus will not be hurt in a crash. For pregnant women, as for anyone, the key to making seat belts effective is wearing them properly.

Lap Belt

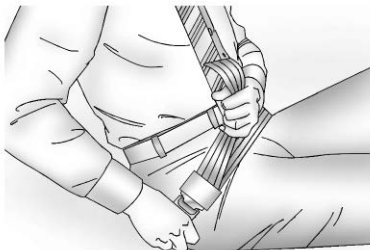
This section is only for the lap belt. To learn how to wear a lap-shoulder belt, see *Lap-Shoulder Belt* ⇨ 33.

The vehicle may have a center seating position with a lap seat belt. The lap seat belt does not have a retractor.



To make the belt longer, tilt the latch plate and pull it along the belt.

Buckle, position, and release it the same way as the lap part of a lap-shoulder belt.



To make the belt shorter, pull its free end as shown until the belt is snug.

If the belt is not long enough, see *Seat Belt Extender* ⇨ 36.

Make sure the release button on the buckle is positioned so you would be able to unbuckle the seat belt quickly if necessary.

Seat Belt Extender

If the vehicle seat belt will fasten around you, you should use it.

But if a seat belt is not long enough, your dealer will order you an extender. Only a GM dealer issued extender should be used. When you go in to order it, take the heaviest coat you will

wear, so the extender will be long enough for you. To help avoid personal injury, do not let someone else use it, and use it only for the seat it is made to fit. The extender has been designed for adults. Never use it for securing child restraints. For more information on the proper use and fit of seat belt extenders see the instruction sheet that comes with the extender.

Safety System Check

Periodically check the seat belt reminder, seat belts, buckles, latch plates, retractors, shoulder belt height adjusters (if equipped), and seat belt anchorages to make sure they are all in working order. Look for any other loose or damaged seat belt system parts that might keep a seat belt system from performing properly. See your dealer to have it repaired. Torn, frayed, or twisted seat belts may not protect you in a crash. Torn or frayed seat belts can rip apart under impact forces. If a belt is torn or frayed, have it replaced immediately. If a belt is twisted, it may be possible to untwist by reversing the latch plate on the webbing. If the twist cannot be corrected, ask your dealer to fix it.

Make sure the seat belt reminder light is working. See *Seat Belt Reminders* ⇨ 78.

Keep seat belts clean and dry. See *Seat Belt Care* ⇨ 37.

Seat Belt Care

Keep belts clean and dry.

Seat belts should be properly cared for and maintained.

Seat Belt hardware should be kept dry and free of dust or debris. As necessary exterior hard surfaces and seat belt webbing may be lightly cleaned with mild soap and water. Ensure there is not excessive dust or debris in the mechanism. If dust or debris exists in the system after proper cleaning please see the dealer. Parts may need to be replaced to ensure proper functionality of the system.

Warning

Do not bleach or dye seat belt webbing. It may severely weaken the webbing. In a crash, they might not be able to provide adequate protection. Clean and rinse seat belt webbing only with mild soap and lukewarm water. Allow the webbing to dry.

Replacing Seat Belt System Parts after a Crash

Warning

A crash can damage the seat belt system in the vehicle. A damaged seat belt system may not properly protect the person using it, resulting in serious injury or even death in a crash. To help make sure the seat belt systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

After a minor crash, replacement of seat belts may not be necessary. But the seat belt assemblies that were used during any crash may have been stressed or damaged. See your dealer to have the seat belt assemblies inspected or replaced.

New parts and repairs may be necessary even if the seat belt system was not being used at the time of the crash.

Have the seat belt pretensioners checked if the vehicle has been in a crash, or if the airbag readiness light stays on after you start the vehicle or while you are driving. See *Airbag Readiness Light* ⇨ 78.

Airbag System

The vehicle has the following airbag:

A frontal airbag for the driver

The vehicle may have the following airbags:

- A frontal airbag for the front outboard passenger
- A seat-mounted side impact airbag for the driver
- A seat-mounted side impact airbag for the front outboard passenger
- A roof-rail airbag for the driver and the passenger seated directly behind the driver
- A roof-rail airbag for the front outboard passenger and the person seated directly behind the front outboard passenger

All of the airbags in the vehicle will have the word AIRBAG on the trim or on a label near the deployment opening.

For frontal airbags, the word AIRBAG is on the center of the steering wheel for the driver and on the instrument panel for the front outboard passenger.

For seat-mounted side impact airbags, the word AIRBAG is on the side of the seatback or side of the seat closest to the door.

For roof-rail airbags, the word AIRBAG is on the ceiling or trim.

Airbags are designed to supplement the protection provided by seat belts. Even though today's airbags are also designed to help reduce the risk of injury from the force of an inflating bag, all airbags must inflate very quickly to do their job.

Here are the most important things to know about the airbag system:



Warning

You can be severely injured or killed in a crash if you are not wearing your seat belt, even with airbags. Airbags are designed to work with seat belts, not replace them. Also, airbags are not designed to inflate in every

(Continued)

Warning (Continued)

crash. In some crashes seat belts are the only restraint. See *When Should an Airbag Inflate?* ⇨ 40.

Wearing your seat belt during a crash helps reduce your chance of hitting things inside the vehicle or being ejected from it. Airbags are “supplemental restraints” to the seat belts. Everyone in the vehicle should wear a seat belt properly, whether or not there is an airbag for that person.



Warning

Because airbags inflate with great force and faster than the blink of an eye, anyone who is up against, or very close to, any airbag when it inflates can be seriously injured or killed. Do not sit unnecessarily close to any airbag, as you would be if sitting on the edge of the seat or leaning forward. Seat belts help keep you in position before and during a crash. Always wear a seat belt, even with airbags. The driver should sit as

(Continued)

Warning (Continued)

far back as possible while still maintaining control of the vehicle. The seat belts and the front outboard passenger airbags are most effective when you are sitting well back and upright in the seat with both feet on the floor.

Occupants should not lean on or sleep against the door or side windows in seating positions with seat-mounted side impact airbags and/or roof-rail airbags.



Warning

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Always secure children properly in the vehicle. To read how, see *Older Children* ⇨ 45 or *Infants and Young Children* ⇨ 47.



There is an airbag readiness light on the instrument cluster, which shows the airbag symbol.

The system checks the airbag electrical system for malfunctions. The light tells you if there is an electrical problem. See *Airbag Readiness Light* ⇨ 78 for more information.

Where Are the Airbags?



The driver frontal airbag is in the center of the steering wheel.



The front outboard passenger frontal airbag is in the passenger side instrument panel.



Driver Side Shown, Passenger Side Similar

If the vehicle has seat-mounted side impact airbags for the driver and front outboard passenger, they are in the side of the seatbacks closest to the door.



Driver Side Crew Cab Shown, Passenger Side Double and Regular Cabs Similar

If the vehicle has roof-rail airbags for the driver, front outboard passenger, and second row outboard passengers, they are in the ceiling above the side windows.



Warning

If something is between an occupant and an airbag, the airbag might not inflate properly or it might force the object into that person causing severe injury or even death. The path of an inflating airbag

(Continued)

Warning (Continued)

must be kept clear. Do not put anything between an occupant and an airbag, and do not attach or put anything on the steering wheel hub or on or near any other airbag covering.

Do not use seat accessories that block the inflation path of a seat-mounted side impact airbag.

Never secure anything to the roof of a vehicle with roof-rail airbags by routing a rope or tie-down through any door or window opening. If you do, the path of an inflating roof-rail airbag will be blocked.

When Should an Airbag Inflate?

This vehicle is equipped with airbags. See *Airbag System* ⇨ 37. Airbags are designed to inflate if the impact exceeds the specific airbag system's deployment threshold. Deployment thresholds are used to predict how severe a crash is likely to be in time for the airbags to inflate and help restrain the occupants. The vehicle has electronic sensors which help the

airbag system determine the severity of the impact. Deployment thresholds can vary with specific vehicle design.

Frontal airbags are designed to inflate in moderate to severe frontal crashes to help reduce the potential for severe injuries, mainly to the driver's or front outboard passenger's head and chest.

Whether the frontal airbags will or should inflate is not based primarily on how fast the vehicle is traveling. It depends on what is hit, the direction of the impact, and how quickly the vehicle slows down. Frontal airbags may inflate at different crash speeds depending on whether the vehicle hits an object straight on or at an angle, and whether the object is fixed or moving, rigid or deformable, narrow or wide.

Frontal airbags are not intended to inflate during vehicle rollovers, in rear impacts, or in many side impacts.

The vehicle may have front outboard seat-mounted side impact airbags.

If equipped, seat-mounted side impact airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact. These airbags may also inflate in some moderate to severe frontal impacts.

Seat-mounted side impact airbags are not designed to inflate in rollovers or rear impacts. A seat-mounted side impact airbag is designed to inflate on the side of the vehicle that is struck.

The vehicle may have roof-rail airbags.

If equipped, roof-rail airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact. In addition, these roof-rail airbags may inflate during a rollover or in a severe frontal impact. Roof-rail airbags are not designed to inflate in rear impacts. Both roof-rail airbags may inflate when either side of the vehicle is struck or if the sensing system predicts that the vehicle is about to roll over on its side, or in a severe frontal impact.

In any particular crash, no one can say whether an airbag should have inflated simply because of the vehicle damage or repair costs.

What Makes an Airbag Inflate?

In a deployment event, the sensing system sends an electrical signal triggering a release of gas from the inflator. Gas from the inflator fills the airbag causing the bag to break out of the cover. The inflator, the airbag, and related hardware are all part of the airbag module.

For airbag locations, see *Where Are the Airbags?* ⇨ 39.

How Does an Airbag Restrain?

In moderate to severe frontal collisions, even belted occupants can contact the steering wheel or the instrument panel. In moderate to severe side collisions, even belted occupants can contact the inside of the vehicle.

Airbags supplement the protection provided by seat belts by distributing the force of the impact more evenly over the occupant's body.

But airbags would not help in many types of collisions, primarily because the occupant's motion is not toward those airbags. See *When Should an Airbag Inflate?* ⇨ 40.

Airbags should never be regarded as anything more than a supplement to seat belts.

What Will You See after an Airbag Inflates?

After frontal and seat-mounted side impact airbags inflate, they quickly deflate, so quickly that some people may not even realize the airbags inflated. Roof-rail airbags may still be at least partially inflated for some time after they

inflate. Some components of the airbag module may be hot for several minutes. For location of the airbags, see *Where Are the Airbags?* ⇨ 39.

The parts of the airbag that come into contact with you may be warm, but not too hot to touch. There may be some smoke and dust coming from the vents in the deflated airbags. Airbag inflation does not prevent people from leaving the vehicle.

Warning

When an airbag inflates, there may be dust in the air. This dust could cause breathing problems for people with a history of asthma or other breathing trouble. To avoid this, everyone in the vehicle should get out as soon as it is safe to do so. If you have breathing problems but cannot get out of the vehicle after an airbag inflates, then get fresh air by opening a window or a door. If you experience breathing problems following an airbag deployment, you should seek medical attention.

The vehicle has a feature that may automatically unlock the doors, turn on the interior lamps and hazard warning flashers,

and shut off the fuel system after the airbags inflate. The feature may also activate, without airbag inflation, after an event that exceeds a predetermined threshold. After turning the vehicle off and then on again, the fuel system will return to normal operation; the doors can be locked, the interior lamps can be turned off, and the hazard warning flashers can be turned off using the controls for those features. If any of these systems are damaged in the crash they may not operate as normal.

Warning

A crash severe enough to inflate the airbags may have also damaged important functions in the vehicle, such as the fuel system, brake and steering systems, etc. Even if the vehicle appears to be drivable after a moderate crash, there may be concealed damage that could make it difficult to safely operate the vehicle.

Use caution if you should attempt to restart the engine after a crash has occurred.

In many crashes severe enough to inflate the airbag, windshields are broken by vehicle deformation. Additional windshield breakage may also occur from the front outboard passenger airbag.

- Airbags are designed to inflate only once. After an airbag inflates, you will need some new parts for the airbag system. If you do not get them, the airbag system will not be there to help protect you in another crash. A new system will include airbag modules and possibly other parts. The service manual for the vehicle covers the need to replace other parts.
- The vehicle has a crash sensing and diagnostic module which records information after a crash. See *Vehicle Data Recording and Privacy* ⇨ 366 and *Event Data Recorders* ⇨ 367.
- Let only qualified technicians work on the airbag system. Improper service can mean that an airbag system will not work properly. See your dealer for service.

Airbag On-Off Switch

If the passenger side instrument panel endcap has the switch pictured in the following illustration, the vehicle has an airbag on-off switch that you can use to manually turn on or off the front outboard passenger airbag.

No other airbag is affected by the airbag on-off switch.



This switch should only be turned to the OFF position if the person in the front outboard passenger position is a member of a passenger risk group identified by the national government as follows:

Infant. An infant (less than 1 year old) must ride in the front seat because:

- My vehicle has no rear seat;

- *My vehicle has a rear seat too small to accommodate a rear-facing infant seat; or*
- *The infant has a medical condition which, according to the infant's physician, makes it necessary for the infant to ride in the front seat so that the driver can constantly monitor the child's condition.*

Child age 1 to 12. A child age 1 to 12 must ride in the front seat because:

- *My vehicle has no rear seat;*
- *Although children ages 1 to 12 ride in the rear seat(s) whenever possible, children ages 1 to 12 sometimes must ride in the front because no space is available in the rear seat(s) of my vehicle; or*
- *The child has a medical condition which, according to the child's physician, makes it necessary for the child to ride in the front seat so that the driver can constantly monitor the child's condition.*

Medical Condition. A passenger has a medical condition which, according to his or her physician:

- *Causes the passenger airbag to pose a special risk for the passenger; and*

- *Makes the potential harm from the passenger airbag in a crash greater than the potential harm from turning off the airbag and allowing the passenger, even if belted, to hit the instrument panel or windshield in a crash.*

 Warning

If the front outboard passenger frontal airbag is turned off for a person who is not in a risk group identified by the national government, that person will not have the extra protection of an airbag. In a crash, the airbag will not be able to inflate and help protect the person sitting there. Do not turn off the front outboard passenger frontal airbag unless the person sitting there is in a risk group.



To turn off the front outboard passenger frontal airbag, insert the ignition key into the airbag on-off switch, push in, and move the switch to the OFF position.

The airbag OFF light will come on and stay on to let you know that the front outboard passenger airbag is off. See *Airbag On-Off Light* ⇨ 79. The airbag OFF light will stay on to remind you that the airbag is off. The front outboard passenger airbag will remain off until you turn it back on again.

 Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. For example, the front outboard passenger frontal airbag could inflate even though the airbag on-off switch is turned off.

To help avoid injury to yourself or others, have the vehicle serviced right away.

See *Airbag Readiness Light* ⇨ 78 for more information, including important safety information.



To turn the front outboard passenger airbag on again, insert the ignition key into the airbag on-off switch, push in, and move the switch to the ON position.

The front outboard passenger frontal airbag is now enabled (may inflate). See *Airbag On-Off Light* ⇨ 79.

Servicing the Airbag-Equipped Vehicle

Airbags affect how the vehicle should be serviced. There are parts of the airbag system in several places around the vehicle. Your dealer and the service manual have information about servicing the vehicle and the airbag system. To purchase a service manual, see *Publication Ordering Information* ⇨ 365.

Warning

For up to 10 seconds after the vehicle is turned off and the battery is disconnected, an airbag can still inflate during improper service. You can be injured if you are close to an airbag when it inflates. Avoid yellow connectors. They are probably part of the airbag system. Be sure to follow proper service procedures, and make sure the person performing work for you is qualified to do so.

Adding Equipment to the Airbag-Equipped Vehicle

Adding accessories that change the vehicle's frame, bumper system, height, front end, or side sheet metal may keep the airbag system from working properly.

The operation of the airbag system can also be affected by changing, including improperly repairing or replacing, any parts of the following:

- Airbag system, including airbag modules, front or side impact sensors, sensing and diagnostic module, or airbag wiring

- Front seats, including stitching, seams or zippers
- Seat belts
- Steering wheel, instrument panel, overhead console, ceiling trim, or pillar garnish trim
- Inner door seals, including speakers

Your dealer and the service manual have information about the location of the airbag modules and sensors, sensing and diagnostic module, and airbag wiring along with the proper replacement procedures.

If the vehicle has rollover roof-rail airbags, see *Different Size Tires and Wheels* ⇨ 285 for additional important information.

If a snow plow is added to the vehicle, the airbags should still work properly. The airbag systems were designed to work properly under a wide range of conditions, including snow plowing with vehicles that have the optional snow plow prep package (RPO VYU). Do not change or defeat the snow plow's "tripping mechanism." If you do, it can damage the snow plow and the vehicle, and may cause an airbag deployment.

If the vehicle must be modified because you have a disability and you have questions about whether the modifications will affect the vehicle's airbag system, or if you have questions about whether the airbag system will be affected if the vehicle is modified for any other reason, call Customer Assistance. See *Customer Assistance Offices* ⇨ 360.

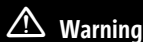
Airbag System Check

The airbag system does not need regularly scheduled maintenance or replacement. Make sure the airbag readiness light is working. See *Airbag Readiness Light* ⇨ 78.

Caution

If an airbag covering is damaged, opened, or broken, the airbag may not work properly. Do not open or break the airbag coverings. If there are any opened or broken airbag coverings, have the airbag covering and/or airbag module replaced. For the location of the airbags, see *Where Are the Airbags?* ⇨ 39. See your dealer for service.

Replacing Airbag System Parts after a Crash



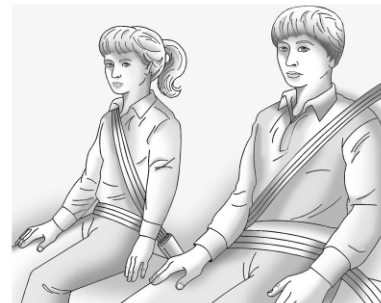
Warning

A crash can damage the airbag systems in the vehicle. A damaged airbag system may not properly protect you and your passenger(s) in a crash, resulting in serious injury or even death. To help make sure the airbag systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

If an airbag inflates, you will need to replace airbag system parts. See your dealer for service.

If the airbag readiness light stays on after the vehicle is started or comes on when you are driving, the airbag system may not work properly. Have the vehicle serviced right away. See *Airbag Readiness Light* ⇨ 78.

Child Restraints Older Children



Older children who have outgrown booster seats should wear the vehicle seat belts. Refer to *How to Wear Seat Belts Properly* ⇨ 31.

The manufacturer instructions that come with the booster seat state the weight and height limitations for that booster. Use a booster seat with a lap-shoulder belt until the child passes the fit test below:

- Sit all the way back on the seat. Do the knees bend at the seat edge? If yes, continue. If no, return to the booster seat.

- Buckle the lap-shoulder belt. Does the shoulder belt rest on the shoulder? If yes, continue. If no, try using the rear seat belt comfort guide, if available. See “Rear Seat Belt Comfort Guides” under *Lap-Shoulder Belt* ⇨ 33. If a comfort guide is not available, or if the shoulder belt still does not rest on the shoulder, then return to the booster seat.
- Does the lap belt fit low and snug on the hips, touching the thighs? If yes, continue. If no, return to the booster seat.
- Can proper seat belt fit be maintained for the length of the trip? If yes, continue. If no, return to the booster seat.

If you have the choice, a child should sit in a position with a lap-shoulder belt and get the additional restraint a shoulder belt can provide.

Q: What is the proper way to wear seat belts?

A: An older child should wear a lap-shoulder belt and get the additional restraint a shoulder belt can provide. The shoulder belt should not cross the face or neck. The lap belt should fit snugly below the hips, just touching the top of the thighs. This applies belt force to the child’s pelvic bones in a crash. It should never be worn over the abdomen, which could cause severe or even fatal internal injuries in a crash.

Also see “Rear Seat Belt Comfort Guides” under *Lap-Shoulder Belt* ⇨ 33.

According to accident statistics, children are safer when properly restrained in a rear seating position.

In a crash, children who are not buckled up can strike other people who are buckled up, or can be thrown out of the vehicle. Older children need to use seat belts properly.



Warning

Never allow more than one child to wear the same seat belt. The seat belt cannot properly spread the impact forces. In a crash, they can be crushed together and seriously injured. A seat belt must be used by only one person at a time.



 Warning

Never allow a child to wear the seat belt shoulder belt under both arms or behind their back. A child can be seriously injured by not wearing the lap-shoulder belt properly. In a crash, the child would not be restrained by the shoulder belt. The child could move too far forward increasing the chance of head and neck injury. The child might also slide under the lap belt. The belt force would then be applied right on the abdomen. That could cause serious or fatal injuries. The shoulder belt should go over the shoulder and across the chest.



Infants and Young Children

Everyone in a vehicle needs protection! This includes infants and all other children. Neither the distance traveled nor the age and size of the traveler changes the need, for everyone, to use safety restraints. In fact, the law in every state in the United States and in every Canadian province says children up to some age must be restrained while in a vehicle.

 Warning

Children can be seriously injured or killed if the shoulder belt is worn behind their back, under their legs, or wrapped around their neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around the child. Never leave children unattended in a vehicle and never allow children to improperly wear, or play with, the seat belts.

Every time infants and young children ride in vehicles, they should have the protection provided by appropriate child restraints. Neither the vehicle seat belt system nor its airbag system is designed for them.

Children who are not restrained properly can strike other people, or can be thrown out of the vehicle.

 Warning

Never hold an infant or a child while riding in a vehicle. Due to crash forces, an infant or a child will become so heavy it is not possible to hold it during a crash. For example, in a crash at only 40 km/h (25 mph), a 5.5 kg (12 lb) infant will suddenly become a 110 kg (240 lb) force on a person's arms. An infant or child should be secured in an appropriate child restraint.



Warning

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Never put a rear-facing child restraint in the front outboard seat. Secure a rear-facing child restraint in a rear seat. It is also better to secure a forward-facing child restraint in a rear seat. If you must secure a forward-facing child restraint in the front outboard seat, always move the front passenger seat as far back as it will go.



Child restraints are devices used to restrain, seat, or position children in the vehicle and are sometimes called child seats or car seats.

There are three basic types of child restraints:

- Forward-facing child restraints
- Rear-facing child restraints
- Belt-positioning booster seats

The proper child restraint for your child depends on their size, weight, and age, and also on whether the child restraint is compatible with the vehicle in which it will be used.

For each type of child restraint, there are many different models available. When purchasing a child restraint, be sure it is designed to be used

in a motor vehicle and is designed by a genuine child restraint manufacturer. If it is, the child restraint will have a label saying that it meets federal motor vehicle safety standards.

The instruction manual that is provided with the child restraint states the weight and height limitations for that particular child restraint. In addition, there are many kinds of child restraints available for children with special needs.

Warning

To reduce the risk of neck and head injury in a crash, infants and toddlers should be secured in a rear-facing child restraint until age two, or until they reach the maximum height and weight limits of their child restraint.

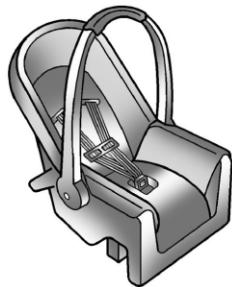
Warning

A young child's hip bones are still so small that the vehicle seat belt may not remain low on the hip bones, as it should. Instead, it may settle up around the child's abdomen.

(Continued)

Warning (Continued)

In a crash, the belt would apply force on a body area that is unprotected by any bony structure. This alone could cause serious or fatal injuries. To reduce the risk of serious or fatal injuries during a crash, young children should always be secured in an appropriate child restraint.

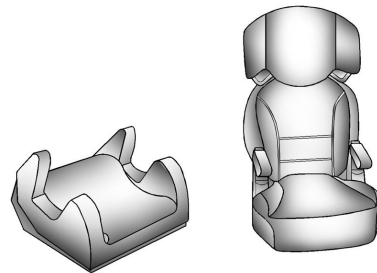
Child Restraint Systems**Rear-Facing Infant Restraint**

A rear-facing child restraint provides restraint with the seating surface against the back of the infant.

The harness system holds the infant in place and, in a crash, acts to keep the infant positioned in the restraint.

**Forward-Facing Child Restraint**

A forward-facing child restraint provides restraint for the child's body with the harness.

**Booster Seats**

A belt-positioning booster seat is used for children who have outgrown their forward-facing child restraint. Boosters are designed to improve the fit of the vehicle seat belt system until the child is large enough for the vehicle seat belts to fit properly without a booster seat. See the seat belt fit test in *Older Children* ⇨ 45.

Securing an Add-On Child Restraint in the Vehicle

Warning

A child can be seriously injured or killed in a crash if the child restraint is not properly secured in the vehicle. Secure the child restraint properly in the vehicle using the vehicle seat belt or LATCH system, following the instructions that came with that child restraint and the instructions in this manual.

To help reduce the chance of injury, the child restraint must be secured in the vehicle. Child restraints must be secured in vehicle seats by the lap belt portion of a lap-shoulder belt, or by the LATCH system. See *Top Tether Child Restraint Systems* ⇨ 52 for more information. Never use a seat belt extender when installing a child restraint. Never use non-regulated aftermarket anchors or attachments to secure a child restraint. Children can be endangered in a crash if the child restraint is not properly secured in the vehicle.

When securing an add-on child restraint, refer to the following:

- Instruction labels provided on the child restraint
- Instruction manual provided with the child restraint
- This vehicle owner's manual

The child restraint instructions are important, so if they are not available, obtain a replacement copy from the manufacturer.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

In some areas Certified Child Passenger Safety Technicians (CPSTs) are available to inspect and demonstrate how to correctly use and install child restraints. In the U.S., refer to the National Highway Traffic Safety Administration (NHTSA) website to locate the nearest child safety seat inspection station. For CPST availability in Canada, check with Transport Canada or the Provincial Ministry of Transportation office.

Securing the Child Within the Child Restraint

Warning

A child can be seriously injured or killed in a crash if the child is not properly secured in the child restraint. Secure the child properly following the instructions that came with that child restraint.

Where to Put the Restraint

According to accident statistics, children and infants are safer when properly restrained in an appropriate child restraint secured in a rear seating position.

Whenever possible, children aged 12 and under should be secured in a rear seating position.

Never put a rear-facing child restraint in the front. This is because the risk to the rear-facing child is so great if the airbag deploys.

If a child restraint is secured in the front outboard passenger seat and the vehicle has a switch on the instrument panel endcap to manually turn off the front outboard passenger airbag, see *Airbag On-Off Switch* ⇨ 42 and *Securing Child Restraints (With the Seat Belt*

in the Rear Seat) ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57 for more information, including important safety information.

**Warning**

A child in a rear-facing child restraint can be seriously injured or killed if the front outboard passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front outboard passenger airbag inflates and the passenger seat is in a forward position.

Even if the airbag switch has turned off the front outboard passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

(Continued)

Warning (Continued)

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front outboard passenger seat, always move the seat as far back as it will go. It is better to secure the child restraint in a rear seat.

**Warning**

A child in a child restraint in the center front seat can be badly injured or killed by the frontal airbags if they inflate. Never secure a child restraint in the center front seat. It is always better to secure a child restraint in a rear seat.

Do not use child restraints in the center front seat position.

If the vehicle does not have a rear seat that will accommodate a rear-facing child restraint, a rear-facing child restraint should not be installed in the vehicle, even if the airbag is off.

When securing a child restraint with the seat belts in a rear seat position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

Child restraints and booster seats vary considerably in size, and some may fit in certain seating positions better than others. Do not install a child restraint in any rear seating position where it cannot be installed securely.

Depending on where you place the child restraint and the size of the child restraint, you may not be able to access adjacent seat belts or LATCH anchors for additional passengers or child restraints. Adjacent seating positions should not be used if the child restraint prevents access to or interferes with the routing of the seat belt.

Adjust the seat in front of a child restraint to ensure proper installation according to the child restraint manual. Move the front seat forward to avoid contact between the child restraint and the seat or any accessories mounted to the seat.

Wherever a child restraint is installed, be sure to follow the instructions that came with the child restraint and secure the child restraint properly.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

Top Tether Child Restraint Systems

Crew Cab Models

Some child restraints have an anchorage system. As part of that system, your child restraint may have lower attachments and/or a top tether. The anchorage system can help hold the child restraint in place during driving or in a crash. Some vehicles have lower and/or top tether anchors designed to secure a child restraint with lower attachments and/or a top tether.

Some child restraints with a top tether are designed to be used whether the top tether is anchored or not. Other child restraints require that the top tether be anchored. A national or local law may require that the top tether be anchored.

In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

Your vehicle does not have lower anchors or top tether anchors to secure a child restraint. If a national or local law requires that your top tether be anchored, do not use a child restraint in this vehicle because a top tether cannot be properly anchored. You must use the seat belts to secure your child restraint in this vehicle, unless a national or local law requires that the top tether be anchored. Refer to the child restraint instructions and instructions in this manual for securing a child restraint using the vehicle's seat belts. See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57.

Regular Cab Models

Your vehicle may be equipped with top tether anchors. You must secure the child restraint with the seat belts. See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57.

Make sure to follow the instructions that came with the child restraint, and also the instructions in this manual.

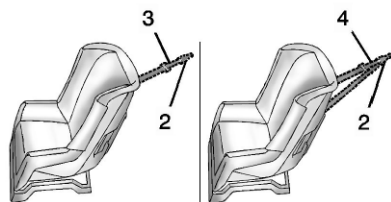
When installing a child restraint with a top tether, you must also use the seat belts to properly secure the child restraint. A child restraint must never be attached using only the top tether.

See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57.

The following explains how to attach a child restraint with these attachments in your vehicle.

Your vehicle does not have lower anchors. In this case, the seat belt must be used (with top tether where available) to secure the child restraint. See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57.

Top Tether Anchor



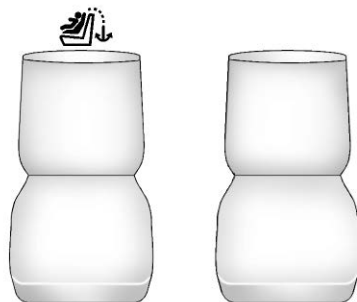
A top tether (3, 4) is used to secure the top of the child restraint to the vehicle. A top tether anchor is built into the vehicle. The top tether attachment hook (2) on the child restraint connects to the top tether anchor in the vehicle in order to reduce the forward movement and rotation of the child restraint while driving or in the event of a crash.

The child restraint may have a single tether (3) or a dual tether (4). Either will have a single attachment hook (2) to secure the top tether to the anchor.

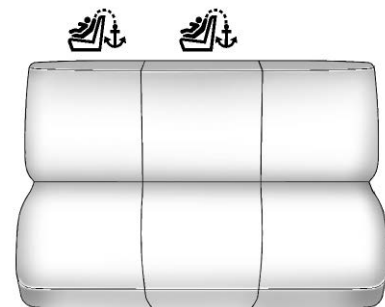
Some child restraints with top tethers are designed for use with or without the top tether being attached. Others require the top tether

always to be attached. In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached. Be sure to read and follow the instructions for your child restraint.

Top Tether Anchor Locations



Regular Cab — Two-Passenger Front Seat



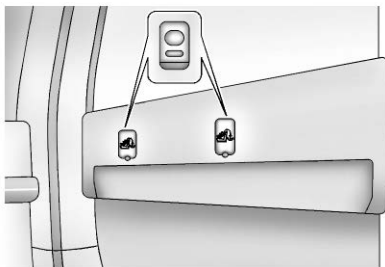
Regular Cab — Three-Passenger Front Seat

 : Seating positions with top tether anchors. Do not install a child restraint in the center front seating position. See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57 for more information.



For regular cab models, there is an anchor symbol on the cover to assist you in locating the top tether anchors.

Do not install a child restraint in the center seating position. See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57 for more information.



Regular Cab

For regular cab models, the top tether anchors are under covers on the back panel behind the passenger seat. Remove the trim plug to access the anchor. Be sure to use an anchor on the same side of the vehicle as the seating position where the child restraint will be placed.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be attached, or if the instructions that come with the child restraint say that the top tether must be attached.

Securing a Child Restraint Using the Seat Belts and Top Tether

Warning

A child could be seriously injured or killed in a crash if the child restraint is not properly attached to the vehicle using the vehicle seat belt. Follow the instructions that came with the child restraint and the instructions in this manual.

Warning

Each top tether anchor is designed to anchor only one child restraint. Attaching more than one child restraint to a single anchor could cause the anchor to come loose or even break during a crash. A child or others could be injured if this happens. To help prevent injury to people and damage to your vehicle, attach only one child restraint per anchor.

 Warning

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around a child's neck. If the shoulder belt is locked and tightened around a child's neck, the only way to loosen the belt is to cut it.

Buckle any unused seat belts behind the child restraint so children cannot reach them. Pull the shoulder belt all the way out of the retractor to set the lock, and tighten the belt behind the child restraint after the child restraint has been installed.

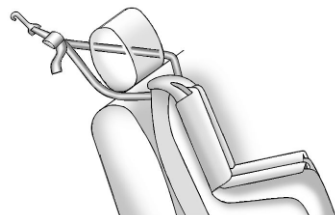
Regular Cab Models

1. For models without a rear seat, forward-facing child restraints should only be installed in the right front seating position with belts and a top tether. See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints*

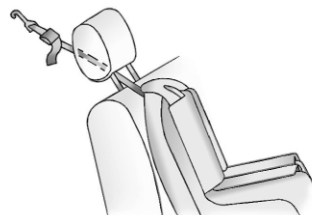
(With the Seat Belt in the Front Passenger Seat) ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57.

If the child restraint manufacturer recommends that the top tether be attached, attach and tighten the top tether to the top tether anchor, if your vehicle has one. Refer to the child restraint instructions and the following steps:

- 1.1 Fold the passenger seatback forward to access the top tether anchor. See *Reclining Seatbacks* ⇨ 26.
- 1.2 Find the top tether anchor.
- 1.3 Remove the cover to expose the anchor.
- 1.4 Route, attach, and tighten the top tether according to your child restraint instructions and the following instructions:



If the position you are using has an adjustable headrest or head restraint, adjust it accordingly to allow proper fitment. If you are using a dual tether, route the tether around the headrest or head restraint posts.



If the position you are using has an adjustable headrest or head restraint, adjust it accordingly to

allow proper fitment. If you are using a single tether, route the tether in between the headrest or head restraint posts.

2. Secure the child restraint in the right front seating position with the vehicle belts. See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57.
3. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the belt path and attempt to move it side to side and back and forth. There should be no more than 2.5 cm (1 in) of movement for proper installation.

Securing Child Restraints (With the Seat Belt in the Rear Seat)

When securing a child restraint with the seat belts in a rear seat position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

If the child restraint has the LATCH system, see *Top Tether Child Restraint Systems* ⇨ 52 for how and where to install the child restraint using LATCH. If a child restraint is secured in the vehicle using a seat belt and it uses a top tether, see *Top Tether Child Restraint Systems* ⇨ 52 for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored. Refer to the instructions that came with the child restraint and see *Top Tether Child Restraint Systems* ⇨ 52.

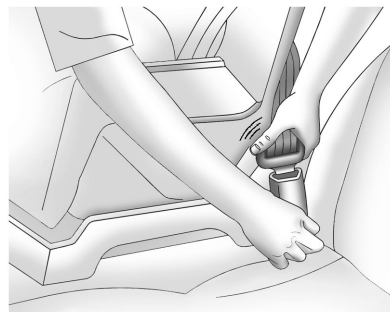
In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

If the child restraint or vehicle seat position does not have the LATCH system, you will be using the seat belt to secure the child restraint. Be sure to follow the instructions that came with the child restraint.

If more than one child restraint needs to be installed in the rear seat, be sure to read *Where to Put the Restraint* ⇨ 50.

1. Put the child restraint on the seat.

2. Pick up the latch plate and run the lap and shoulder portions of the vehicle seat belt through or around the child restraint. Ensure the seat belt webbing is routed as directly as possible and is not caught on seat handles or plastic trim. The child restraint instructions will show you how.



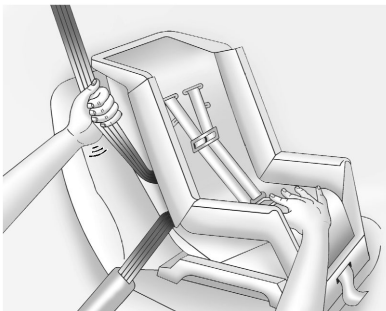
3. Push the latch plate into the buckle until it clicks.

Position the release pushbutton on the buckle, away from the child restraint, so that the seat belt could be quickly unbuckled if necessary.

There must not be direct contact of the child restraint to the release pushbutton.



4. Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.



5. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 4 and 5.

6. If the child restraint has a top tether, follow the child restraint manufacturer's instructions regarding the use of the top tether. See *Top Tether Child Restraint Systems* ⇨ 52 for more information on using the top tether anchors.
7. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the seat belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

To remove the child restraint, unbuckle the vehicle seat belt and let it return to the stowed position. If the top tether is attached to a top tether anchor, disconnect it.

Securing Child Restraints (With the Seat Belt in the Center Front Seat)

Warning

A child in a child restraint in the center front seat can be badly injured or killed by the frontal airbags if they inflate. Never secure a child restraint in the center front seat. It is always better to secure a child restraint in a rear seat.

Do not use child restraints in the center front seat position.

Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)

This vehicle has airbags. A rear seat is a safer place to secure a forward-facing child restraint. See *Where to Put the Restraint* ⇨ 50.

There is a switch on the instrument panel endcap that you can use to turn off the front outboard passenger frontal airbag. See *Airbag On-Off Switch* ⇨ 42 for more information, including important safety information.

Never put a rear-facing child restraint in the front. This is because the risk to the rear-facing child is so great if the airbag deploys.



Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front outboard passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured

(Continued)

Warning (Continued)

or killed if the front outboard passenger airbag inflates and the passenger seat is in a forward position.

Even if the airbag switch has turned off the front outboard passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front outboard passenger seat, always move the seat as far back as it will go. It is better to secure the child restraint in a rear seat.



Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. For example, the front outboard passenger frontal airbag could inflate even though the airbag on-off switch is turned off.

(Continued)

Warning (Continued)

To help avoid injury to yourself or others, have the vehicle serviced right away.

See *Airbag Readiness Light* ⇨ 78 for more information, including important safety information.

If the vehicle does not have a rear seat that will accommodate a rear-facing child restraint, a rear-facing child restraint should not be installed in the vehicle, even if the airbag is off.

If a child restraint uses a top tether, see *Top Tether Child Restraint Systems* ⇨ 52 for top tether anchor locations.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top tether must be anchored.

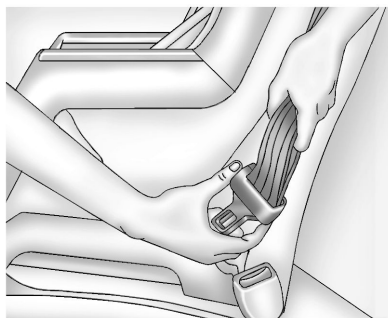
In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

When using the lap-shoulder belt to secure the child restraint in this position, follow the instructions that came with the child restraint and the following instructions:

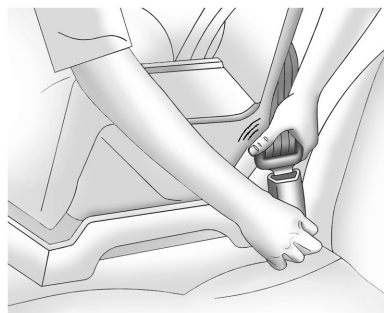
1. Move the seat as far back as it will go before securing the forward-facing child restraint. Move the seat upward or the seatback to an upright position, if needed, to get a tight installation of the child restraint. There must be finger clearance between the release pushbutton and the child restraint.

When the airbag on-off switch has turned off the front outboard passenger frontal airbag, the OFF indicator in the passenger airbag status indicator should light and stay lit when you start the vehicle. See *Airbag On-Off Light* ⇨ 79.

2. Put the child restraint on the seat.
3. Pick up the latch plate and run the lap and shoulder portions of the vehicle seat belt through or around the restraint. Ensure the seat belt webbing is routed as direct as possible and is not caught on seat handles or plastic trim. The child restraint instructions will show you how.

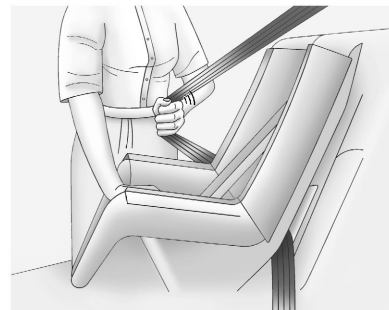


Tilt the latch plate to adjust the belt, if needed.

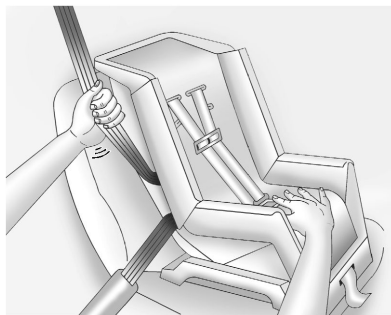


4. Push the latch plate into the buckle until it clicks.

Position the release pushbutton on the buckle, away from the child restraint, so that the seat belt could be quickly unbuckled if necessary.



5. Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.



6. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor.

There must be finger clearance between the release pushbutton and the child restraint. If there is not clearance between the buckle release pushbutton and the child restraint, move the seat upward and repeat prior installation steps. Otherwise secure the child restraint in a rear seat.

When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 5 and 6.

7. If the vehicle does not have a rear seat and the child restraint manufacturer recommends using a top tether anchor, attach the top tether to the top tether anchor. Refer to the instructions that came with the child restraint and to *Top Tether Child Restraint Systems* ⇨ 52.
8. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the seat belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

To remove the child restraint, unbuckle the vehicle seat belt and let it return to the stowed position. If the top tether is attached to a top tether anchor, disconnect it.

If you turned the airbag off with the switch, turn on the front outboard passenger airbag when you remove the child restraint from the vehicle unless the person who will be sitting there is a member of a passenger

airbag risk group. See *Airbag On-Off Switch* ⇨ 42 for more information, including important safety information.

Regular Cab Models

Your vehicle may be equipped with top tether anchors. You must secure the child restraint with the seat belts. See *Securing Child Restraints (With the Seat Belt in the Rear Seat)* ⇨ 56 *Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)* ⇨ 58 *Securing Child Restraints (With the Seat Belt in the Center Front Seat)* ⇨ 57.

Make sure to follow the instructions that came with the child restraint, and also the instructions in this manual.

When installing a child restraint with a top tether, you must also use the seat belts to properly secure the child restraint.

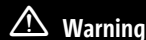
A child restraint must never be attached using only the top tether.

Storage

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Storage Compartments

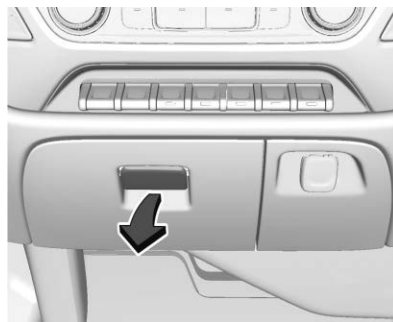


Warning

Do not store heavy or sharp objects in storage compartments. In a crash, these objects may cause the cover to open and could result in injury.

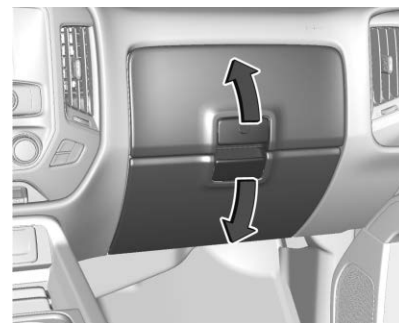
Instrument Panel Storage

If equipped, there is storage under the climate control system.



To access, pull down on the handle.

Glove Box



To access the upper glove box, unlock with the key and pull up on the handle. There may be a USB port in the upper glove box. See [USB Port](#) ➔ 121.

To access the lower glove box, pull down on the handle.



Warning

For safety, close the glove box during driving. There is a risk of injury from the open lid or items stored in the glove box. You and others could be seriously injured.

Cupholders

Front

There may be cupholders on the center front seat console armrest.

Rear



If equipped, pull the rear seat armrest down to access the cupholders.

Sunglasses Storage



If equipped, sunglasses storage is on the overhead console. Press the fixed button on the cover and release to access.

Center Console Storage

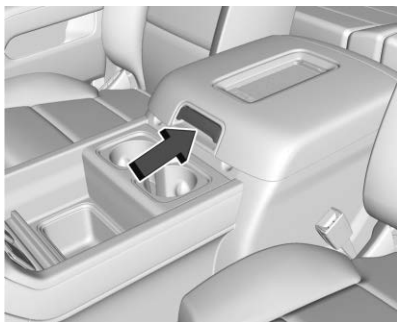


Bench Seat

If equipped, pull the front center seat armrest down to access the storage area with cupholders.

Press the button and lift to open. There is a removable divider.

If equipped, there are dual USB ports, an accessory power outlet, and an auxiliary jack inside.



Bucket Seat

If equipped, pull the latch and lift to open. Depending on the options there may be a tote compartment, accessory power outlet, auxiliary jack, and USB port(s) inside. There are openings for power cords on the edge of the storage area.

See *Power Outlets* ⇨ 68, *USB Port* ⇨ 121, and *Auxiliary Jack* ⇨ 126.

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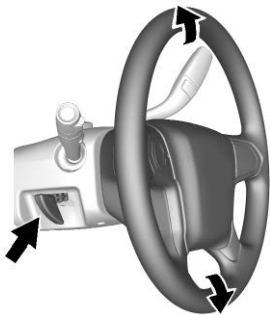
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Controls

Steering Wheel Adjustment



To adjust the steering wheel:

1. Place the vehicle in P (Park).
2. Hold the steering wheel steady while pulling the lever toward the driver.
3. Move the steering wheel to the desired position.
4. Release the lever to lock the steering wheel in place.

Do not adjust the steering wheel while driving.

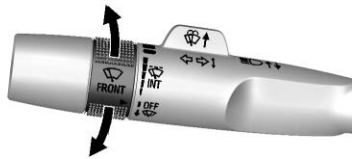
Steering Wheel Controls

The infotainment system can be operated by using the steering wheel controls. See *Steering Wheel Controls* ⇨ 103.

Horn

To sound the horn, press  on the steering wheel.

Windshield Wiper/Washer



The windshield wiper control is on the turn signal lever.

The windshield wipers are controlled by turning the band with  on it.

 : Fast wipes.

 : Slow wipes.

 **INT**: Turn the band up for more frequent wipes or down for less frequent wipes.

OFF: Turns the windshield wipers off.

 : For a single wipe, turn to , then release. For several wipes, hold the band on  longer.

Clear ice and snow from the wiper blades before using them. If frozen to the windshield, carefully loosen or thaw them. Damaged wiper blades should be replaced. See *Wiper Blade Replacement* ⇨ 261.

Heavy snow or ice can overload the wiper motor. An internal circuit breaker to the motor will stop the motor until it cools down.

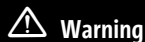
Wiper Parking

If the ignition is turned off while the wipers are on , , or  **INT**, they will immediately stop.

If the windshield wiper lever is then moved to **OFF** before the driver door is opened or within 10 minutes, the wipers will restart and move to the base of the windshield.

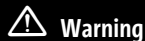
If the ignition is turned off while the wipers are performing wipes due to windshield washing, the wipers continue to run until they reach the base of the windshield.

Windshield Washer



Warning

In freezing weather, do not use the washer until the windshield is warmed. Otherwise the washer fluid can form ice on the windshield, blocking your vision.



Warning

Before driving the vehicle, always clear snow and ice from the hood, windshield, washer nozzles, roof, and rear of the vehicle, including all lamps and windows. Reduced visibility from snow and ice buildup could lead to a crash.



↑: Push the paddle with this symbol at the top of the turn signal lever, to spray washer fluid and activate the wipers. The wipers will continue until the paddle is released or the maximum wash time is reached. When the paddle is released, additional wipes may occur depending on how long the windshield washer had been activated. See *Washer Fluid* ⇨ 253 for information on filling the windshield washer fluid reservoir.

Compass

The vehicle may have a compass display on the Driver Information Center (DIC). The compass receives its heading and other information from the Global Positioning System (GPS) antenna and vehicle speed information.

The compass system is designed to operate for a certain number of miles or degrees of turn before needing a signal from the GPS satellites. When the compass display shows CAL, drive the vehicle for a short distance in an open area where it can receive a GPS signal. The compass system will automatically determine when a GPS signal is restored and provide a heading again.

Clock

Setting the Time and Date with Base Radio Center Stack Controls

To set the time or date:

1. Select Settings on the Home Page, then select Time and Date.
2. Select the desired function.
3. Turn the MENU knob to increase or decrease the value.

4. Press the MENU knob to go to the next value. After the last value is selected, the system will update and return to the Settings menu. Press <BACK to go to the last menu and save the changes.

Auto Set requires an active OnStar or connected service plan.

If auto timing is set, the time displayed on the clock may not update immediately when driving into a new time zone.

To set the clock display:

1. Select Settings on the Home Page, then select Time and Date.
2. Select Clock Display.
3. Turn the MENU knob to Off or On.
4. Press the MENU knob to select.

Press <BACK to go to the last menu and save the changes.

Setting the Time and Date with Base Radio Touchscreen Controls

When Auto Set is enabled the time cannot be manually set.

1. Press , then touch Settings.

2. Touch Time and Date, then Set Time or Set Date.
3. Touch + or - to adjust the value.
4. Touch $\wedge$ or $\vee$ to adjust AM or PM for 12 hour format.
5. Touch .

Setting the Clock Display

1. Press , then touch Settings.
2. Touch Time and Date, then Clock Display.
3. Touch OFF or ON to turn the clock display off or on.
4. Touch .

Using Auto Set

Auto Set requires an active OnStar or connected service plan.

If auto timing is set, the time displayed on the clock may not update immediately when driving into a new time zone.

1. Press , then touch Settings.
2. Touch Time and Date, then Auto Set.
3. Select from the available selections.

4. Touch .

Setting the 12/24 Hour Format

1. Press , then touch Settings.
2. Touch Time and Date, then select 12h or 24h format.
3. Touch .

Setting the Date Format

1. Press , then touch Settings.
2. Touch Time and Date, then Set Date Format.
3. Select DD/MM/YYYY (day/month/year), MM/DD/YYYY (month/day/year), or YYYY/MM/DD (year/month/day) format.
4. Touch .

Setting the Time and Date with Uplevel Radio Touchscreen Controls

To set the time:

1. Touch SETTINGS from the Home Page, then touch Time and Date.

2. Touch Set Time and touch $\wedge$ or $\vee$ to increase or decrease hours, minutes, and AM or PM. Touch 12–24 Hr for 12 or 24 hour clock.

3. Touch  to go back to the previous menu.

Auto Set requires an active OnStar or connected service plan.

If auto timing is set, the time displayed on the clock may not update immediately when driving into a new time zone.

To set the date:

1. Touch SETTINGS from the Home Page, then touch Time and Date.
2. Touch Set Date and touch $\wedge$ or $\vee$ to increase or decrease month, day, or year.
3. Touch  to go back to the previous menu.

To set the clock display:

1. Touch SETTINGS and touch Time and Date.
2. Touch Clock Display and touch Off or On to turn the clock display off or on.
3. Touch  to go back to the previous menu.

The clock settings can also be accessed by touching the time display, then touching Set.

Power Outlets

Power Outlets 12-Volt Direct Current

Accessory power outlets can be used to plug in electrical equipment, such as a cell phone or MP3 player.

The vehicle may have up to four accessory power outlets.

Vehicles with a Center Console

- One or two in front of the cupholders on the center console
- One inside the center console
- One on the rear of the center console

Vehicles with Bench Seats

- One on the center stack below the climate control system
- One or two in the storage area on the bench seat

Lift the cover to access and replace when not in use.

The power outlets on the center stack and in front of the cupholders are powered at all times. The power outlets inside the storage

area and on the rear of the console are powered when the ignition is on or in ACC/ACCESSORY, or when Retained Accessory Power (RAP) is active.



Warning

Power is always supplied to the outlets. Do not leave electrical equipment plugged in when the vehicle is not in use because the vehicle could catch fire and cause injury or death.

Caution

Leaving electrical equipment plugged in for an extended period of time while the vehicle is off will drain the battery. Always unplug electrical equipment when not in use and do not plug in equipment that exceeds the maximum 15 amp rating.

Certain power accessory plugs may not be compatible with the accessory power outlet and could overload vehicle or adapter fuses. If a problem is experienced, see your dealer.

When adding electrical equipment, be sure to follow the proper installation instructions included with the equipment. See *Add-On Electrical Equipment* ⇨ 217.

Caution

Hanging heavy equipment from the power outlet can cause damage not covered by the vehicle warranty. The power outlets are designed for accessory power plugs only, such as cell phone charge cords.

Power Outlet 110/120-Volt Alternating Current



Base Shown, Uplevel Similar

If equipped with this power outlet, it can be used to plug in electrical equipment that uses a maximum limit of 150 watts.

If equipped with a center console, the 110/120-volt power outlet is in front of the cupholders in the center console.

If equipped with bench seats, the 110/120-volt power outlet is on the center stack.

An indicator light on the outlet turns on to show it is in use. The light comes on when the ignition is on, equipment requiring less than 150 watts is plugged into the outlet, and no system fault is detected.

The indicator light does not come on when the ignition is off or if the equipment is not fully seated into the outlet.

If equipment is connected using more than 150 watts or a system fault is detected, a protection circuit shuts off the power supply and the indicator light turns off. To reset the circuit, unplug the item and plug it back in or turn the RAP off and then back on. See *Retained Accessory Power (RAP)* ⇨ 171.

The power outlet is not designed for the following, and may not work properly if they are plugged in:

- Equipment with high initial peak wattage, such as compressor-driven refrigerators and electric power tools
- Other equipment requiring an extremely stable power supply, such as microcomputer-controlled electric blankets and touch sensor lamps
- Medical equipment

Wireless Charging

Warning

Wireless charging may affect the operation of an implanted pacemaker or other medical devices. If you have one, it is recommended to consult with your doctor before using the wireless charging system.

Warning

Remove all objects from the charger before charging your compatible smartphone. Objects, such as coins, keys, rings, paper clips, or cards, between the smartphone and charger may become very hot.

On the rare occasion that the charging system does not detect an object, and the object gets wedged between the smartphone and charger, remove the smartphone and allow the object to cool before removing it from the charger, to prevent burns.

If equipped and enabled, the vehicle has wireless charging on top of the center console. The system operates at 145 kHz and wirelessly charges one Qi compatible smartphone. The power output of the system is capable of charging at a rate up to 1 amp (5W), as requested by the compatible smartphone. See *Radio Frequency Statement* ⇨ 365.

To begin charging, the vehicle must be on or Retained Accessory Power (RAP) must be active. The wireless charging feature may not correctly indicate charging when the vehicle is in RAP, during a Bluetooth phone call, or when phone projection (e.g., Apple CarPlay/Android Auto) is active. See *Retained Accessory Power (RAP)* ⇨ 171.

The operating temperature is -40 °C (-40 °F) to 85 °C (185 °F) for the charging system and 0 °C (32 °F) to 35 °C (95 °F) for the phone.

A charging stopped alert may be displayed on the infotainment screen, if the wireless charger or smartphone are outside of normal operating temperature. Charging will automatically resume when a normal operating temperature is reached.



To charge a smartphone:

1. Confirm the smartphone is capable of wireless charging.
2. Remove all objects from the charging pocket. The system may not charge if there are any objects between the smartphone and charger.
3. Place the smartphone face up against the rear of the charger.

A thick smartphone case may prevent the charger from working, or reduce the charging performance.

4. A green  appears on the infotainment display next to the phone icon when the smartphone is detected.

The smartphone may become warm during charging. This is normal. In warmer temperatures, your phone may take longer to charge.

Troubleshooting Wireless Charging

If a smartphone is placed on the charger and  appears, remove the smartphone and any objects from the pocket. Turn the smartphone 180 degrees and wait a few seconds before placing/aligning it on the pocket again.

If a smartphone is placed on the charger and  appears, the charger and/or the smartphone is overheated. Remove the smartphone and any objects from the charger in order to cool the system.

For vehicles with wireless phone projection, the smartphone may overheat during wireless charging. The smartphone may slow down, stop charging, or shut down to protect the battery. The phone may need to be removed from its case to prevent overheating. The  may flash while the phone is cooling down

enough for wireless charging to automatically resume. This is normal. Individual phone performance may vary.

Certain vehicle and smartphone accessories may not be compatible with the wireless charging system. See your dealer for additional information.

Software Acknowledgements

Certain Wireless Charging Module product from LG Electronics, Inc. ("LGE") contains the open source software detailed below. Refer to the indicated open source licenses (as are included following this notice) for the terms and conditions of their use.

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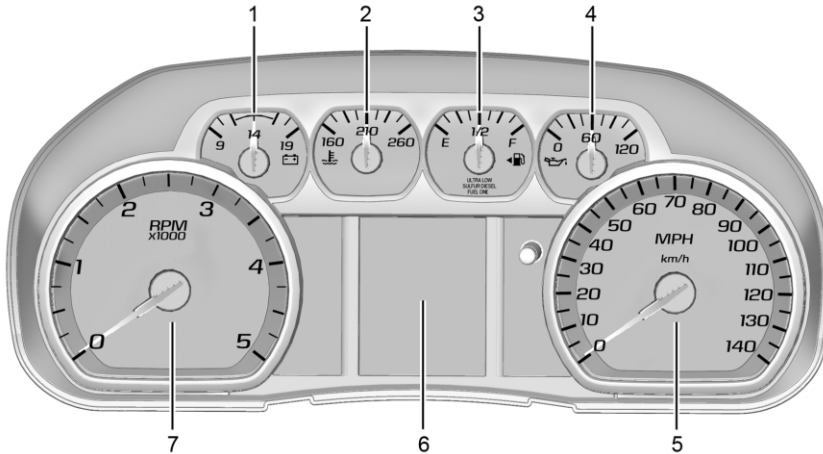
Warning Lights, Gauges, and Indicators

Warning lights and gauges can signal that something is wrong before it becomes serious enough to cause an expensive repair or replacement. Paying attention to the warning lights and gauges could prevent injury.

Some warning lights come on briefly when the engine is started to indicate they are working. When one of the warning lights comes on and stays on while driving, or when one of the

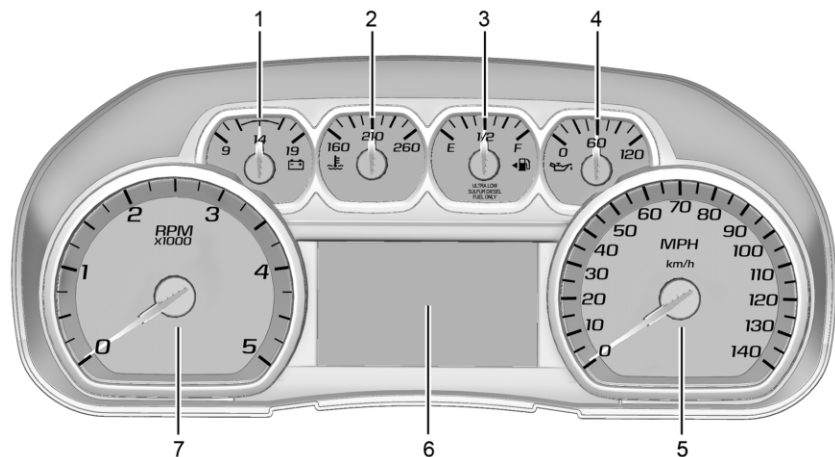
gauges shows there may be a problem, check the section that explains what to do. Waiting to do repairs can be costly and even dangerous.

Instrument Cluster



Base Cluster English Shown, Metric Similar

1. Voltmeter Gauge ↗ 77	6. Driver Information Center (DIC) (Base Level) ↗ 85 Driver Information Center (DIC) (Uplevel) ↗ 87
2. Engine Coolant Temperature Gauge ↗ 77	
3. Fuel Gauge ↗ 76	
4. Engine Oil Pressure Gauge ↗ 76	
5. Speedometer ↗ 75	7. Tachometer ↗ 76



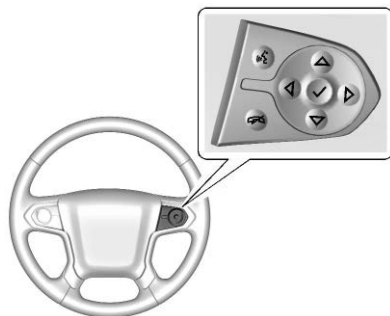
Uplevel Cluster English Shown, Metric Similar

1. Voltmeter Gauge ⇨ 77
2. Engine Coolant Temperature Gauge ⇨ 77
3. Fuel Gauge ⇨ 76
4. Engine Oil Pressure Gauge ⇨ 76
5. Speedometer ⇨ 75

6. Driver Information Center (DIC) (Base Level) ⇨ 85 Driver Information Center (DIC) (Uplevel) ⇨ 87
7. Tachometer ⇨ 76

Cluster Menu (Uplevel Cluster)

There is an interactive display area in the center of the instrument cluster.



Use the right steering wheel control to open and scroll through the different items and displays.

Press  to access the cluster applications. Use  or  to scroll through the list of available applications. Not all applications will be available on all vehicles.

- Info App. This is where the selected Driver Information Center (DIC) displays can be viewed. See *Driver Information Center (DIC) (Base Level)* ⇨ 85 *Driver Information Center (DIC) (Uplevel)* ⇨ 87.
- Audio
- Phone

- Navigation
- Options

Audio

Press ✓ to select the Audio app, then press ▷ to enter the Audio menu. In the Audio menu browse for music, select from the favorites, or change the audio source. In the main view, use △ or ▽ to change the station or go to the next or previous track.

Phone

Press ✓ to select the Phone app, then press ▷ to enter the Phone menu. In the Phone menu, if there is no active phone call, view recent calls, scroll through contacts, select from the favorites, or change the phone source. If there is an active call, mute the phone or switch to handset operation.

Navigation

Press ✓ to select the Navigation app, then press ▷ to enter the Navigation menu. If there is no active route, you can resume the last route and turn the voice prompts on/off. If there is an active route, you can cancel the route.

Options

Press ✓ to select the Options app. Use △ or ▽ to scroll through items in the Options menu.

Units: Press ▷ while Units is displayed to enter the Units menu. Choose English or metric units by pressing ✓ while the desired item is highlighted. A checkmark will be displayed next to the selected item.

Info Pages: Press ▷ while Info Pages is displayed to enter the Info Pages menu and select the items to be displayed in the Info app. See “Driver Information Center (DIC) (Uplevel)” in the Index.

Speed Warning: The Speed Warning display allows the driver to set a speed that they do not want to exceed. To set the Speed Warning, press ▷ when Speed Warning is displayed, or press ✓ on the main view to set the speed value. Press △ or ▽ to adjust the value. Press ✓ to set the speed. Once the speed is set, this feature can be turned off by pressing ✓ while viewing this page. If the selected speed limit is exceeded, a pop-up warning is displayed with a chime.

Exhaust Filter: Displays the current state of the Diesel Particulate Filter (DPF). For manual cleaning/regeneration of the DPF, see *Diesel Particulate Filter* ⇨ 174.

Software Information: Press ▷ while Software Information is highlighted to display open source software information.

Speedometer

The speedometer shows the vehicle speed in either kilometers per hour (km/h) or miles per hour (mph).

Odometer

The odometer shows how far the vehicle has been driven, in either kilometers or miles.

Trip Odometer

The trip odometer shows how far the vehicle has been driven since the trip odometer was last reset.

The trip odometer is accessed and reset through the Driver Information Center (DIC). See *Driver Information Center (DIC) (Base Level)* ⇨ 85 *Driver Information Center (DIC) (Uplevel)* ⇨ 87.

Tachometer

The tachometer displays the engine speed in revolutions per minute (rpm).

Fuel Gauge



When the ignition is on, the fuel gauge indicates the approximate amount of fuel left in the tank.

There is an arrow near the fuel gauge pointing to the side of the vehicle the fuel door is on.

When the indicator nears empty, the low fuel light comes on. There still is a little fuel left, but the vehicle should be refueled soon.

The fuel gauge may:

- Take a little more, or less fuel to fill up than it indicates. For example, the gauge may have indicated the tank is half full, but it actually will take a little more, or less than half the tank's capacity to fill the tank.
- Moves a little while turning a corner, speeding up, or braking.
- Take a few seconds to stabilize after the ignition is turned on and goes back to empty when the ignition is turned off.

These are normal conditions, none of which indicate a problem with the fuel gauge.

Engine Oil Pressure Gauge



The engine oil pressure gauge shows the engine oil pressure in psi (pounds per square inch) when the engine is running.

Oil pressure can vary with engine speed, outside temperature, coolant temperature, and oil viscosity.

On some models, the oil pump will vary engine oil pressure according to engine needs. Oil pressure may change quickly as the engine speed or load varies. This is normal. If the oil pressure warning light or Driver Information Center (DIC) message indicates oil pressure outside the normal operating range, check the vehicle's oil as soon as possible.

See *Engine Oil* ⇨ 243.

Caution

Lack of proper engine oil maintenance can damage the engine. Driving with the engine oil low can also damage the engine. The repairs would not be covered by the vehicle warranty. Check the oil level as soon as possible. Add oil if required, but if the oil level is within the operating range and

(Continued)

Caution (Continued)

the oil pressure is still low, have the vehicle serviced. Always follow the maintenance schedule for changing engine oil.

Engine Coolant Temperature Gauge



This gauge measures the engine coolant temperature.

The warning area at the far end of the gauge may appear shaded or may be colored red.

If the pointer approaches the warning area the engine may be too hot. Pull off the road and idle the engine to cool it down.

Under some driving conditions, including those listed below, it is normal for the temperature to rise above the usual operating range and approach the far end of the gauge:

- Stop and go driving in heavy traffic
- High speed operation in warm weather
- Uphill driving
- Trailer towing or hauling a heavy load

It is normal for the reading to fluctuate.

If the gauge pointer reaches the warning area at the far end of the gauge and remains there for more than 30 seconds, the engine coolant has overheated. Pull off the road, shift to P (Park) or N (Neutral) and let the engine idle.

See *Engine Overheating* ⇨ 251.

Voltmeter Gauge



When the ignition is on, this gauge indicates the battery voltage.

When the engine is running, this gauge shows the condition of the charging system. The gauge can transition from a higher to lower or a lower to higher reading. This is normal. If the vehicle is operating outside the normal operating range, the charging system light comes on. See *Charging System Light* ⇨ 80 for more information. The voltmeter gauge may also read lower when in fuel economy mode. This is normal.

Readings outside the normal operating range can also occur when a large number of electrical accessories are operating in the vehicle and the engine is left idling for an extended period. This condition is normal since the charging system is not able to provide full power at engine idle. As engine speeds are increased, this condition should correct itself as higher engine speeds allow the charging system to create maximum power.

The vehicle can only be driven for a short time with the readings outside the normal operating range. If the vehicle must be driven, turn off all accessories, such as the radio and air conditioner.

Readings outside the normal operating range indicate a possible problem in the electrical system. Have the vehicle serviced as soon as possible.

Seat Belt Reminders

Driver Seat Belt Reminder Light

There is a seat belt reminder light on the instrument cluster.



When the vehicle is started, this light flashes and a chime may come on to remind the driver to fasten their seat belt. Then the light stays on solid until the belt is buckled. This cycle may continue several times if the driver remains or becomes unbuckled while the vehicle is moving.

If the driver seat belt is buckled, neither the light nor the chime comes on.

Airbag Readiness Light

This light shows if there is an electrical problem with the airbag system. It is located in the instrument cluster. The system check includes the airbag sensor(s), the airbag on-off switch, the pretensioners, the airbag modules, the wiring, and the crash sensing and diagnostic module. For more information on the airbag system, see *Airbag System* ⇨ 37.



The airbag readiness light comes on for several seconds when the vehicle is started. If the light does not come on then, have it fixed immediately.



Warning

If the airbag readiness light stays on after the vehicle is started or comes on while driving, it means the airbag system might not be working properly. The airbags in the vehicle might not inflate in a crash, or they could even inflate without a crash. To help avoid injury, have the vehicle serviced right away.

If there is a problem with the airbag system, a Driver Information Center (DIC) message may also come on.

Airbag On-Off Light

If the vehicle has an airbag on-off switch, it also has a passenger airbag status indicator located in the overhead console.

PASSENGER AIR BAG
OFF **ON**

When the vehicle is started, the passenger airbag status indicator ON and OFF will light for several seconds as a system check. Then, after several more seconds, the status indicator ON or OFF will light to let you know the status of the front outboard passenger frontal airbag.

When the front outboard passenger airbag is manually turned off using the airbag on-off switch on the instrument panel endcap, the indicator light OFF will come on and stay on as a reminder that the airbag has been turned off. This light will go off when the airbag has been turned on. See *Airbag On-Off Switch* ⇨ 42 for more information, including important safety information.



Warning

If the front outboard passenger frontal airbag is turned off for a person who is not in a risk group identified by the national government, that person will not have the extra protection of an airbag. In a crash, the airbag will not be able to inflate and help protect the person sitting there. Do not turn off the front outboard passenger frontal airbag unless the person sitting there is in a risk group identified by the national government. See *Airbag On-Off Switch* ⇨ 42 for more information, including important safety information.

Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. For example, the front outboard passenger frontal airbag could inflate even though the airbag on-off switch is turned off.

To help avoid injury to yourself or others, have the vehicle serviced right away.

See *Airbag Readiness Light* ⇨ 78 for more information, including important safety information.

If the word ON is lit, it means that the front outboard passenger frontal airbag is enabled, and may inflate. See *Airbag On-Off Switch* ⇨ 42 for more information, including important safety information.

If, after several seconds, both status indicator lights remain on, or if there are no lights at all, there may be a problem with the lights or the airbag on-off switch. See your dealer for service.

Charging System Light



The charging system light comes on briefly when the ignition is turned on, but the engine is not running, as a check to show the light is working. It should go out when the engine is started.

If the light stays on, or comes on while driving, there may be a problem with the electrical charging system. Have it checked by your dealer. Driving while this light is on could drain the battery.

When this light comes on, or is flashing, the Driver Information Center (DIC) also displays a message.

If a short distance must be driven with the light on, be sure to turn off all accessories, such as the radio and air conditioner. Find a safe place to stop the vehicle.

Malfunction Indicator Lamp (Check Engine Light)

This light is part of the vehicle's emission control on-board diagnostic system. If this light is on while the engine is running, a malfunction has been detected and the vehicle may require service. The light should come on to show that it is working when the ignition is on with the engine not running. See *Ignition Positions* ⇨ 166.

This light may also come on when the system has detected a problem with the Diesel Exhaust Fluid (DEF) management system. See *Diesel Exhaust Fluid* ⇨ 176.



Malfunctions are often indicated by the system before any problem is noticeable. Being aware of the light and seeking service promptly when it comes on may prevent damage.

Caution

If the vehicle is driven continually with this light on, the emission control system may not work as well, the fuel economy may be lower, and the vehicle may not run smoothly. This could lead to costly repairs that might not be covered by the vehicle warranty.

Caution

Modifications to the engine, transmission, exhaust, intake, or fuel system, or the use of replacement tires that do not meet the original tire specifications, can cause this light to come on. This could lead to costly repairs not covered by the vehicle warranty. This could also affect the vehicle's ability to pass an Emissions Inspection/Maintenance test. See *Accessories and Modifications* ⇨ 238.

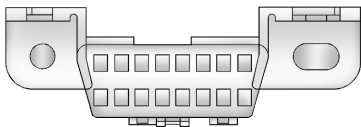
When the light is on, a malfunction has been detected. Diagnosis and service may be required.

Poor fuel quality can cause inefficient engine operation and poor driveability, which may go away once the engine is warmed up. If this occurs, change the fuel brand. It may require at least one full tank of the proper fuel to turn the light off. See *Fuel for Diesel Engines* ⇨ 194.

If the light remains on, see your dealer.

Emissions Inspection and Maintenance Programs

If the vehicle requires an Emissions Inspection/Maintenance test, the test equipment will likely connect to the vehicle's Data Link Connector (DLC).



The DLC is under the instrument panel to the left of the steering wheel. Connecting devices that are not used to perform an Emissions Inspection/Maintenance test or to service the vehicle may affect vehicle operation. See *Add-On Electrical Equipment* ⇨ 217. See your dealer if assistance is needed.

The vehicle may not pass inspection if:

- The light is on when the engine is running.
- The light does not come on when the ignition is on with the engine not running.
- Critical emission control systems have not been completely diagnosed. If this happens, the vehicle would not be ready for inspection and might require several days of routine driving before the system is ready for inspection. This can happen if the 12-volt battery has recently been replaced or run down, or if the vehicle has recently been serviced.

See your dealer if the vehicle will not pass or cannot be made ready for the test.

Brake System Warning Light

BRAKE

This light should come on briefly when the vehicle is turned on. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

When the vehicle is on, the brake system warning light also comes on when the parking brake is set. The light stays on if the parking brake does not fully release. If it stays on after the parking brake is fully released, there is a brake problem. Have the brake system inspected right away.

If the light comes on while driving, pull off the road and stop carefully. The brake pedal might be harder to push, or the brake pedal may go closer to the floor. It could take longer to stop. If the light is still on, have the vehicle towed for service. See *Transporting a Disabled Vehicle* ⇨ 292.

Warning

The brake system might not be working properly if the brake system warning light is on. Driving with the brake system warning light on can lead to a crash. If the light is still on after the vehicle has been pulled off the road and carefully stopped, have the vehicle towed for service.

Antilock Brake System (ABS) Warning Light



This light comes on briefly when the vehicle is turned on to show that the light is working. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

If the ABS warning light stays on, or comes on again while driving, the vehicle needs service. A chime may also sound when the light stays on.

If the ABS warning light is the only light on, the vehicle has regular brakes, but ABS is not functioning.

If both the ABS warning light and the brake system warning light are on, ABS is not functioning and there is a problem with the regular brakes. See your dealer for service.

See *Brake System Warning Light* ⇨ 81.

Tow/Haul Mode Light



For vehicles with the Tow/Haul Mode feature, this light comes on when the Tow/Haul Mode has been activated.

See *Tow/Haul Mode* ⇨ 182.

Traction Off Light



This light comes on briefly while starting the engine. If it does not, have the vehicle serviced by your dealer. If the system is working normally, the indicator light then turns off.

The traction off light comes on when the Traction Control System (TCS) has been turned off by pressing and releasing the  button.

This light and the StabiliTrak/ESC OFF light come on when StabiliTrak/Electronic Stability Control (ESC) is turned off.

If the TCS is off, wheel spin is not limited. Adjust driving accordingly.

See *Traction Control/Electronic Stability Control* ⇨ 187.

Traction Control System (TCS)/ Electronic Stability Control Light



This light comes on briefly when the vehicle is turned on to show that the light is working. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

If the light is on and not flashing, the TCS and potentially the StabiliTrak/ESC system are not fully operational and may not assist in maintaining control. Adjust driving accordingly. If the condition persists, see your dealer as soon as possible. A Driver Information Center (DIC) message may display.

The light flashes when the TCS and/or the StabiliTrak/ESC system is actively working.

See *Traction Control/Electronic Stability Control* ⇨ 187.

Electronic Stability Control (ESC) Off Light



This light comes on briefly when the vehicle is turned on to show that the light is working. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

This light comes on when the StabiliTrak/Electronic Stability Control (ESC) system is turned off. If StabiliTrak/ESC is off, the Traction Control System (TCS) is also off. To turn ESC off and on, see *Traction Control/Electronic Stability Control* ⇨ 187.

If ESC and TCS are off, the systems do not assist in controlling the vehicle. Adjust driving accordingly.

Wait-to-Start Light



This light comes on briefly while starting the engine, as a check to show the light is working.

If the wait-to-start light comes on, the glow plug system is required and operating. Wait until the light turns off before starting the engine. This light may not come on in warm temperatures.

The fast warm-up glow plug system makes the wait-to-start light stay on for a shorter amount of time than most diesel engines.

See *Starting the Diesel Engine* ⇨ 168.

Engine Oil Pressure Light

Caution

Driving the vehicle with low engine oil pressure can damage the engine and the repairs would not be covered by the vehicle warranty.

If the engine oil pressure light comes on while driving:

1. Stop in a safe location and turn off the engine.
2. Check the oil level. See *Engine Oil* ⇨ 243.
3. Add oil if the oil level is below the normal operating range.
4. Restart the vehicle. If the engine oil pressure light stays on for more than 10 seconds, turn the vehicle back off. Do not restart the vehicle. See your dealer for service.



This light should come on briefly when the engine starts. When the engine is off and the vehicle is on, the light should remain illuminated. If it does not come on under either condition, contact your dealer.

If the light comes on and stays on when the engine is running, it may not have adequate oil pressure. The oil level may be low or there may be some other oil system problem. Turn the engine off when it is safe to do so and contact your dealer.

Low Fuel Warning Light



A Low Fuel Warning Light near the fuel gauge comes on briefly when the ignition is turned on as a check to show it is working.

It also comes on when the fuel gauge indicator nears empty. The light turns off when fuel is added. If it does not, have the vehicle serviced.

Diesel Exhaust Fluid (DEF) Warning Light



This light, a Driver Information Center (DIC) message, and a chime come on when there is an issue with the Diesel Exhaust Fluid system.

If the DEF issue has not been corrected, the light will continue to flash when the vehicle is started. The vehicle's speed may also be limited.

See *Diesel Exhaust Fluid* ⇨ 176.

Security Light



The security light should come on briefly as the engine is started. If it does not come on, have the vehicle serviced by your dealer. If the system is working normally, the indicator light turns off.

If the light stays on and the engine does not start, there could be a problem with the theft-deterrent system. See *Immobilizer Operation* ⇨ 16.

High-Beam On Light



This light comes on when the high-beam headlamps are in use.

See *Headlamp High/Low-Beam Changer* ⇨ 91.

Front Fog Lamp Light



For vehicles with fog lamps, this light comes on when the fog lamps are turned on.

The light goes out when the fog lamps are turned off. See *Fog Lamps* ⇨ 94.

Lamps On Reminder



This light comes on when the exterior lamps are in use, except when only the Daytime Running Lamps (DRL) are active. See *Exterior Lamp Controls* ⇨ 91.

Cruise Control Light



For vehicles with cruise control, the cruise control light is white when the cruise control is on and ready, and turns green when the cruise control is set and active.

The light turns off when the cruise control is turned off. See *Cruise Control* ⇨ 190.

Power Take-Off Light



The vehicle may have a Power Take-Off (PTO) light. Under normal operating conditions, the PTO light will remain on throughout the PTO operating cycle. If all conditions required to engage PTO have not been met when enabling

PTO, the PTO light will turn on, then turn off after one second. See *Power Take-Off (PTO)* ⇨ 220.

Door Ajar Light



If equipped, this light comes on when a door is open or not securely latched. Before driving, check that all doors are properly closed.

Information Displays

Driver Information Center (DIC) (Base Level)

The DIC displays are shown in the center of the instrument cluster. The displays show the status of many vehicle systems. The trip odometer reset stem in the instrument cluster is used to access the DIC menu items.

DIC Menu Items

Turn the trip odometer reset stem to scroll through the following menu items:

- Digital Speedometer
- Trip
- Fuel Range
- Average Fuel Economy
- Remaining Oil Life
- Diesel Exhaust Fluid Level
- Transmission Fluid Temperature
- Trailer Brake
- Hourmeter
- Exhaust Filter
- Unit

Digital Speedometer

The speedometer shows how fast the vehicle is moving in either kilometers per hour (km/h) or miles per hour (mph). The speedometer cannot be reset.

Trip

Turn the trip odometer reset stem until TRIP displays. The current distance traveled, in either kilometers (km) or miles (mi), since the last reset for the trip odometer is shown. The trip odometer can be reset to zero by pressing and holding the trip odometer reset stem while the trip odometer is displayed.

Fuel Range

This display shows the approximate distance the vehicle can be driven without refueling. The fuel range estimate is based on an average of the vehicle's fuel economy over recent driving history and the amount of fuel remaining in the fuel tank. Fuel range cannot be reset.

Average Fuel Economy

The Average Fuel Economy display shows the approximate average liters per 100 kilometers (L/100 km) or miles per gallon (mpg). This number reflects only the approximate average fuel economy that the vehicle has right now, and will change as driving conditions change. This number is based on the number of L/100 km (mpg) recorded since the last time this menu item was reset. Reset this display by pressing the trip odometer reset stem.

Remaining Oil Life

Turn the trip odometer reset stem until REMAINING OIL LIFE displays. An estimate of the oil's remaining useful life is shown. REMAINING OIL LIFE 99% means 99% of the current oil life remains.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. The oil should be changed as soon as possible. See *Engine Oil* ⇨ 243. In addition to the engine oil life system monitoring the oil life, additional maintenance is recommended. See *Maintenance Schedule* ⇨ 304.

The Oil Life display must be reset after each oil change. It will not reset itself. Do not reset the Oil Life display at any time other than when the oil has just been changed. It cannot be reset accurately until the next oil change. To reset, see *Engine Oil Life System* ⇨ 246.

Diesel Exhaust Fluid Level

The Diesel Exhaust Fluid (DEF) level will be displayed as either OK, XX%, or LOW. When LOW appears on the display, add DEF as soon as possible. See *Diesel Exhaust Fluid* ⇨ 176.

Transmission Fluid Temperature

The temperature of the automatic transmission fluid displays in either degrees Celsius (°C) or degrees Fahrenheit (°F).

Trailer Brake

On vehicles with the Integrated Trailer Brake Control (ITBC) system, turn the trip odometer reset stem until TRAILER GAIN and TRAILER OUTPUT displays.

TRAILER GAIN shows the Trailer Gain setting. This setting can be adjusted from 0.0 to 10.0 with either a trailer connected or disconnected.

TRAILER OUTPUT shows the power output to the trailer anytime a trailer with electric brakes is connected. Output is displayed as a bar graph. Dashes may appear in the TRAILER OUTPUT display if a trailer is not connected.

Hourmeter

Displays the total number of hours the engine has run.

Exhaust Filter

Displays the current state of the Diesel Particulate Filter (DPF). For manual cleaning/regeneration of the DPF, see *Diesel Particulate Filter* ⇨ 174.

Unit

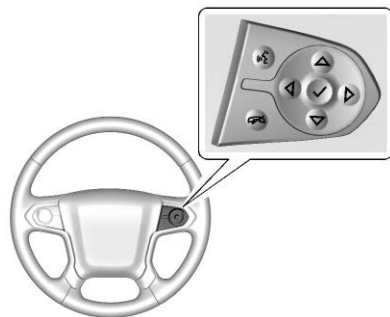
This will change the displays on the instrument cluster and DIC to either metric or English (US) measurements. To change the units, press the trip odometer reset stem when UNITS is displayed to enter the Unit menu. Turn the trip odometer reset stem to switch between English and metric. Press the trip odometer reset stem when the desired setting is displayed.

Compass

The vehicle may have a compass in the DIC. See *Compass* ⇨ 66.

Driver Information Center (DIC) (Uplevel)

The DIC displays are shown in the center of the instrument cluster in the Info app. See *Instrument Cluster* ⇨ 73. The displays show the status of many vehicle systems. The controls for the DIC are on the right steering wheel control.



△ or ▽ : Press to move up or down in a list. In the main view, press up and down to move between different info app pages.

◀ or ▶ : Press to move between the interactive display zones in the cluster.

✓ : Press to open a menu or select a menu item. Press and hold to reset values on certain screens.

DIC Info Page Options

The info pages on the DIC can be turned on or off through the Options menu.

1. Press ◀ to access the cluster applications.
2. Press △ or ▽ to scroll to the Options application.

3. Press ✓ to enter the Options menu.
4. Scroll to Info Pages and press ▷.
5. Press △ or ▽ to move through the list of possible information displays.
6. Press ✓ while an item is highlighted to select or deselect that item. When an item is selected, a checkmark will appear next to it.

DIC Info Pages

The following is the list of all possible DIC info page displays. Some may not be available for your particular vehicle. Some items may not be turned on by default but can be turned on through the Options app. See “DIC Info Page Options” earlier in this section.

Speed: Shows the vehicle speed in either kilometers per hour (km/h) or miles per hour (mph). If equipped, press ▷ to open the menu and select to display speed limit signs.

Trip A or Trip B: Shows the current distance traveled, in either kilometers (km) or miles (mi), since the trip odometer was last reset.

This also shows the approximate average liters per 100 kilometers (L/100 km) or miles per gallon (mpg). This number is calculated

based on the number of L/100 km (mpg) recorded since the last time this menu item was reset. This number reflects only the approximate average fuel economy that the vehicle has right now, and will change as driving conditions change.

Press and hold ✓ while this display is active to reset the trip odometer and the average fuel economy. Trip A and Trip B can also be reset by pressing ▷ and choosing reset.

Fuel Range: Shows the approximate distance the vehicle can be driven without refueling. LOW will be displayed when the vehicle is low on fuel. The fuel range estimate is based on an average of the vehicle's fuel economy over recent driving history and the amount of fuel remaining in the fuel tank.

Oil Life: Shows an estimate of the oil's remaining useful life. If REMAINING OIL LIFE 99% is displayed, that means 99% of the current oil life remains.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. The oil should be changed as soon as possible. See *Engine Oil* ⇨ 243. In addition to the engine oil life system monitoring the oil

life, additional maintenance is recommended in the Maintenance Schedule. See *Maintenance Schedule* ⇨ 304.

The Oil Life display must be reset after each oil change. It will not reset itself. Do not reset the Oil Life display at any time other than when the oil has just been changed. It cannot be reset accurately until the next oil change. To reset, see *Engine Oil Life System* ⇨ 246.

Fuel Economy: The center displays the approximate instantaneous fuel economy as a number and bar graph. Displayed above the bar graph is a running average of fuel economy for the most recently traveled selected distance. Displayed below the bar graph is the best average fuel economy that has been achieved for the selected distance. The selected distance is displayed at the top of the page as “last xxx mi/km.”

Press ▷ to select the distance or reset best value. Use △ and ▽ to choose the distance and press ✓. Press △ and ▽ to select “Reset Best Score.” Press ✓ to reset the best average fuel economy. After reset, the momentary average fuel economy will display.

The display provides information on how current driving behavior affects the running average and how well recent driving compares to the best that has been achieved for the selected distance.

Timer: This display can be used as a timer. To start the timer, press ✓ while this display is active. The display will show the amount of time that has passed since the timer was last reset. To stop the timer, press ✓ briefly while this display is active and the timer is running.

To reset the timer to zero, press and hold ✓ while this display is active, or press > and select reset.

Speed Limit (If Equipped): Shows sign information, which comes from a roadway database in the onboard navigation.

Engine Hours: Shows the total number of hours the engine has run.

Fuel Filter Life: This display shows an estimate of the fuel filter's remaining useful life. If 90% Fuel Filter Life Remaining is displayed, it means 90% of the current fuel filter life remains. The fuel filter life system will alert when to change the fuel filter on a schedule consistent with your driving conditions. When the remaining

fuel filter life is low, the CHANGE FUEL FILTER message will appear on the display. Change the fuel filter as soon as possible.

Diesel Exhaust Fluid (DEF) Level: The DEF level will be displayed as either OK, XX%, or LOW. When LOW appears on the display, add DEF as soon as possible. See *Diesel Exhaust Fluid* ⇨ 176.

Transmission Fluid Temperature: Shows the temperature of the automatic transmission fluid in either degrees Celsius (°C) or degrees Fahrenheit (°F).

Trailer Brake (If Equipped): On vehicles with the Integrated Trailer Brake Control (ITBC) system, the trailer brake display appears in the DIC.

TRAILER GAIN shows the trailer gain setting. This setting can be adjusted from 0.0 to 10.0 with either a trailer connected or disconnected.

TRAILER OUTPUT shows the power output to the trailer anytime a trailer with electric brakes is connected. Output is displayed as a bar graph. Dashes may appear in the OUTPUT display if a trailer is not connected.

Blank Page: Shows no information.

Vehicle Messages

Messages displayed on the DIC indicate the status of the vehicle or some action that may be needed to correct a condition. Multiple messages may appear one after another.

The messages that do not require immediate action can be acknowledged and cleared by pressing ✓. The messages that require immediate action cannot be cleared until that action is performed.

All messages should be taken seriously; clearing the message does not correct the problem.

If a SERVICE message appears, see your dealer.

Follow the instructions given in the messages. The system displays messages regarding the following topics:

- Service Messages
- Fluid Levels
- Vehicle Security
- Brakes
- Steering
- Ride Control Systems
- Advanced Driver Assistance Systems

- Cruise Control
- Lighting and Bulb Replacement
- Wiper/Washer Systems
- Doors and Windows
- Seat Belts
- Airbag Systems
- Engine and Transmission
- Tire Pressure
- Battery

Engine Power Messages

ENGINE POWER IS REDUCED

This message displays when the vehicle's propulsion power is reduced. A reduction in propulsion power can affect the vehicle's ability to accelerate. If this message is on, but there is no observed reduction in performance, proceed to your destination. Under certain conditions, the performance may be reduced the next time the vehicle is driven. The vehicle may be driven while this message is on, but maximum acceleration and speed may be reduced. Anytime this message stays on,

or displays repeatedly, the vehicle should be taken to your dealer for service as soon as possible.

Under certain operating conditions, propulsion will be disabled. Try restarting after the ignition has been off for 30 seconds.

Vehicle Speed Messages

SPEED LIMITED TO XXX KM/H (MPH)

This message shows that the vehicle speed has been limited to the speed displayed.

The limited speed is a protection for various propulsion and vehicle systems, such as lubrication; thermal; brakes; suspension; Teen Driver, if equipped; or tires.

If equipped with a diesel engine, see the Duramax Diesel Engine Supplement for additional information.

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Exterior Lighting

Exterior Lamp Controls



The exterior lamp control is on the instrument panel to the left of the steering wheel.

 : Turns off the automatic headlamps and Daytime Running Lamps (DRL). Turn the headlamp control to  again to turn the automatic headlamps or DRL back on.

For vehicles first sold in Canada, off will only work when the vehicle is in P (Park).

AUTO: Automatically turns on the headlamps, parking lamps, taillamps, instrument panel lights, roof marker lamps (if equipped), front/rear sidemarkers lamps, and license plate lamps.

When the vehicle is turned off and the headlamps are in AUTO, the headlamps turn off. When the key is removed, they

automatically turn on for a set time. The time of the delay can be changed using the infotainment system. See *Using the System (Base Radio)* ⇨ 103 *Using the System (Uplevel Radio)* ⇨ 107 *Using the System (Base Radio with Touchscreen)* ⇨ 105 and *Settings* ⇨ 142.

 : Turns on the parking lamps including all lamps, except the headlamps.

 : Turns on the headlamps together with the parking lamps and instrument panel lights.

Exterior Lamps Off Reminder

A reminder chime sounds when the headlamps or parking lamps are manually turned on, the vehicle is turned off, and a door is open. To disable the chime, turn the lamps off.

Headlamp High/Low-Beam Changer

Push the turn signal lever toward the instrument panel to change the headlamps from low to high beam.

Pull the turn signal lever toward you and release it to return to low-beam headlamps.



When the high-beam headlamps are on, this indicator light on the instrument cluster will also be on.

Flash-to-Pass

This feature lets you use the high-beam headlamps to signal a driver in front of you that you want to pass. It works even if the headlamps are in the automatic position.

To use it, pull the turn signal lever toward you, then release it.

If the headlamps are in the automatic position or on low beam, the high-beam headlamps will turn on. Depending on the type of headlamp, they will either turn off after a short duration or stay on as long as you hold the lever toward you. The high-beam indicator on the instrument cluster will come on. Release the lever to return to normal operation.

Daytime Running Lamps (DRL)

DRL can make it easier for others to see the front of the vehicle during the day.

The DRL system comes on when the following conditions are met:

- The vehicle is on.
- The exterior lamp control is in AUTO.
- The transmission is not in P (Park).
- The light sensor determines it is daytime.

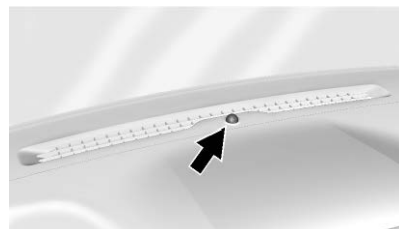
When the DRL system is on, only the DRL are on. The taillamps, sidemarker lamps, instrument panel lights, and other lamps will not turn on.

When it begins to get dark, the automatic headlamp system switches from DRL to the headlamps.

To turn off the DRL, turn the exterior lamp control to  and then release.

Automatic Headlamp System

When the exterior lamp control is set to AUTO and it is dark enough outside, the headlamps come on automatically.



There is a light sensor on top of the instrument panel. Do not cover the sensor, otherwise the headlamps will come on when they are not needed.

The system may also turn on the headlamps when driving through a parking garage or tunnel.

If the vehicle is started in a dark garage, the automatic headlamp system comes on immediately. If it is light outside when the vehicle leaves the garage, there is a slight delay before the automatic headlamp system changes to the DRL. During that delay, the instrument cluster may not be as bright as usual. Make sure the instrument panel brightness control is in the full bright position. See *Instrument Panel Illumination Control*  95.

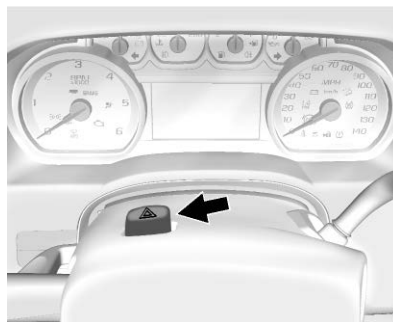
When it is bright enough outside, the headlamps will turn off or may change to Daytime Running Lamps (DRL).

The automatic headlamp system turns off when the exterior lamp control is turned to  or the ignition is off.

Lights On with Wipers

If the windshield wipers are activated in daylight with the engine on, and the exterior lamp control is in AUTO, the headlamps, parking lamps, and other exterior lamps come on. The transition time for the lamps coming on varies based on wiper speed. When the wipers are not operating, these lamps turn off. Move the exterior lamp control to  or  to disable this feature.

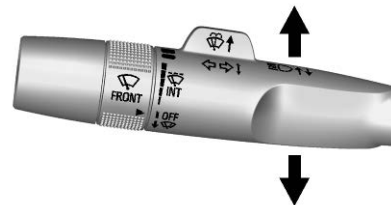
Hazard Warning Flashers



 : Press this button to make the front and rear turn signal lamps flash on and off. Press again to turn the flashers off.

When the hazard warning flashers are on, the turn signals will not work.

Turn and Lane-Change Signals



An arrow on the instrument cluster flashes in the direction of the turn or lane change.

Move the turn signal lever all the way up or down to signal a turn.

Raise or lower the lever for less than one second until the arrow starts to flash to signal a lane change. This causes the turn signals to automatically flash three times. It will flash six times if Tow/Haul Mode is active. Holding the turn signal lever for more than one second will cause the turn signals to flash until the lever is released.

The lever returns to its starting position whenever it is released.

If after signaling a turn or a lane change the arrows flash rapidly or do not come on, a signal bulb could be burned out. If equipped with LED turn signals, see your dealer.

Replace any burned out bulbs. If a bulb is not burned out, check the fuse. See *Electrical System Overload* ⇨ 264.

Turn Signal On Chime

If the turn signal is left on for more than 1.2 km (0.75 mi), a chime sounds at each flash of the turn signal. The message TURN SIGNAL ON will also appear in the Driver Information Center (DIC). To turn the chime and message off, move the turn signal lever to the off position.

Fog Lamps



If equipped, the control is on the center of the exterior lamp control, to the left of the steering column.

The ignition must be on for the fog lamps to come on.

 : Press to turn the fog lamps on or off. A light will come on in the instrument cluster.

When the fog lamps are turned on, the parking lamps automatically turn on.

When the headlamps are changed to high beam, the fog lamps go off. When the high-beam headlamps are turned off, the fog lamps will come on again.

Some localities have laws that require the headlamps to be on with the fog lamps.

Some localities have laws that require the high beams to be off when the fog lamps are on.

Auxiliary Roof-Mounted Lamp

If equipped, this button includes wiring provisions for a dealer or a qualified service center to install an auxiliary roof lamp.



This button is on the overhead console.

When the wiring is connected to an auxiliary roof-mounted lamp, pressing the bottom of the button will activate the lamp and illuminate an indicator light at the bottom of this button. Pressing the top of the button will turn off the roof-mounted lamp and indicator.

The emergency roof lamp circuit is fused at 30 amps, so the total current draw of the attached lamps should be less than this value. The attachment points for the roof lamp circuits are two blunt cut wires above the overhead console: a dark green with blue stripe switched power wire and a black ground wire.

For information on roof-mounted emergency lamp installation, see www.gmupfitter.com or contact your dealer.

If the vehicle has this button, the vehicle may have the snow plow prep package. See *Add-On Electrical Equipment* ⇨ 217.

Exterior Cargo Lamps



The exterior cargo lamps provide more light in the rear of the vehicle, if needed. The shift lever must be in P (Park), R (Reverse), or N (Neutral) to operate the cargo lamps.

Press the button once to turn on the cargo lamps. An indicator light will come on when the lamps are turned on (if equipped).

Press the button again to turn off the cargo lamps.

Become familiar with and follow all state and local laws that apply to cargo lamp operation.

Interior Lighting Instrument Panel Illumination Control



This feature adjusts the brightness of all illuminated controls. The instrument panel illumination control is next to the exterior lamp control.

 : Move the thumbwheel up or down to brighten or dim the lights.

The thumbwheel is functional at night, or when the headlamps or parking lamps are ON.

Dome Lamps



There are dome lamps in the overhead console and the headliner, if equipped.

To change the dome lamp settings, press the following:

OFF: Turns the lamps off, even when a door is opened,  is pressed on the RKE transmitter, or the ignition is switched off.

DOOR: The lamps come on automatically when a door is opened,  is pressed on the RKE transmitter, or the ignition is switched off.

ON: Turns all dome lamps on.

Reading Lamps



There are reading lamps in the overhead console and the headliner. The reading lamps come on when any door is opened, when  on the Remote Keyless Entry (RKE) transmitter is pressed, or when the vehicle is turned off.



Press  or  next to either reading lamp to turn it on or off.

Lighting Features

Entry Lighting

The interior lamps turn on if the dome lamp control is in the DOOR position and either pressing  on the Remote Keyless Entry (RKE) transmitter or opening any door.

Some exterior lamps also turn on when pressing  on the RKE transmitter or opening any door. Low-beam headlamps will only turn on briefly at night, or in areas with limited lighting.

All lamps will gradually fade out after about 30 seconds.

Entry lighting can be disabled manually by either closing all doors, pressing  on the RKE transmitter, or starting the vehicle.

Depending on the radio type, the steps differ on how to adjust the entry lighting feature:

Base Radio: Press the MENU button and navigate to the lighting menu, then select Vehicle Locator Lights.

Base Radio with Touchscreen: Use the infotainment system to access the settings menu. Select Settings > Vehicle > Lighting > Vehicle Locator Lights.

Exit Lighting

Some exterior lamps and interior lamps turn on when the driver door is opened after the vehicle is turned off.

The exterior and interior lamps remain on for a set amount of time, then automatically turn off.

The interior lights turn on when the vehicle is turned off.

The exterior lamps turn off immediately by turning the exterior lamp control off.

Depending on the radio type, the steps differ on how to adjust the exit lighting feature:

Base Radio: Press the MENU button and navigate to the lighting menu, then select Exit Lighting.

Base Radio with Touchscreen: Use the infotainment system to access the settings menu. Select Settings > Vehicle > Lighting > Exit Lighting.

Battery Load Management

The vehicle has Electric Power Management (EPM), which estimates the battery's temperature and state of charge. It then adjusts the voltage for best performance and extended life of the battery.

When the battery's state of charge is low, the voltage is raised slightly to quickly bring the charge back up. When the state of charge is high, the voltage is lowered slightly to prevent overcharging. The voltmeter gauge or the voltage display on the Driver Information Center (DIC), if equipped, may show the voltage moving up or down. This is normal. If there is a problem, an alert will be displayed.

The battery can be discharged at idle if the electrical loads are very high. This is true for all vehicles. This is because the generator (alternator) may not be spinning fast enough at idle to produce all the power that is needed for very high electrical loads.

A high electrical load occurs when several of the following are on, such as: headlamps, high beams, fog lamps, rear window defogger, climate control fan at high speed, heated seats, engine cooling fans, trailer loads, and loads plugged into accessory power outlets.

EPM works to prevent excessive discharge of the battery. It does this by balancing the generator's output and the vehicle's electrical needs. It can increase engine idle speed to generate more power, whenever needed. It can temporarily reduce the power demands of some accessories.

Normally, these actions occur in steps or levels, without being noticeable. In rare cases at the highest levels of corrective action, this action may be noticeable to the driver. If so, a DIC message might be displayed and it is recommended that the driver reduce the electrical loads as much as possible.

Battery Power Protection

This feature helps prevent the battery from being drained if the interior courtesy lamps or reading lamps are accidentally left on. If any of these lamps are left on, they automatically turn off after 10 minutes if the ignition is off. The cargo lamp shuts off after 20 minutes if the ignition is off.

The lamps will not come back on again until one of the following occurs:

- The ignition is turned on.
- The doors are closed and then re-opened.

Exterior Lighting Battery Saver

The exterior lamps turn off about 10 minutes after the ignition is turned off, if the parking lamps or headlamps have been manually left on. This protects against draining the battery. To restart the 10-minute timer, turn the exterior lamp control to the  position and then back to the  or  position.

To keep the lamps on for more than 10 minutes, the ignition must be on or in ACC/ACCESSORY.

Infotainment System

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Introduction

Read the following pages to become familiar with the features.



Warning

Taking your eyes off the road for too long or too often while using any infotainment feature can cause a crash. You or others could be injured or killed. Do not give extended attention to infotainment tasks while driving. Limit your glances at the vehicle displays and focus your attention on driving. Use voice commands whenever possible.

The infotainment system has built-in features intended to help avoid distraction by disabling some features when driving. These features may become disabled on the infotainment home screen when they are unavailable. Many infotainment features are also available through the instrument cluster and steering wheel controls.

Before driving:

- Become familiar with the operation, center stack controls, steering wheel controls, and infotainment display.
- Set up the audio by presetting favorite stations, setting the tone, and adjusting the speakers.
- Set up phone numbers in advance so they can be called easily by pressing a single control or by using a single voice command.

See *Distracted Driving* ⇨ 154.

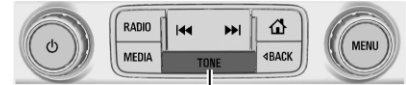
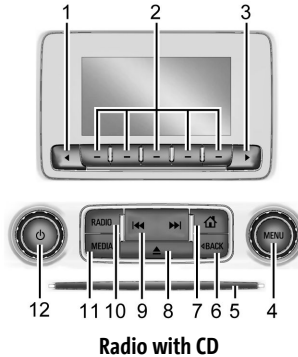
Active Noise Cancellation

If equipped, Active Noise Cancellation (ANC) reduces engine noise in the vehicle's interior. ANC requires the factory-installed audio system, radio, speakers, amplifier (if equipped), induction system, and exhaust system to work properly. Deactivation is required by your dealer if related aftermarket equipment is installed.

Overview (Base Radio)

Infotainment System Overview

The infotainment system is controlled by using the buttons on the center stack and steering wheel controls, if equipped. See *Steering Wheel Controls* ⇨ 65.



8

Radio with TONE

1. ◀
 - Press to scroll down through the favorite pages for each source.
2. Favorites/Soft Keys
 - Press to select favorite stations.
 - Press and hold to save favorite stations.
 - Press to select a screen button when displayed.
3. ▶
 - Press to scroll up through the favorite pages for each source.
4. MENU
 - Press to access the menu for the current audio source.

- Press to select the highlighted menu option.
 - Turn to scroll through a list.
 - Turn to manually select a station.
5. CD Slot (If Equipped)
 6. ◀ BACK
 - Press to return to the previous screen in a menu.
 7. 🏠
 - Press to go to the Home Page from any point in the system. See *Using the System (Base Radio)* ⇨ 103 *Using the System (Uplevel Radio)* ⇨ 107 *Using the System (Base Radio with Touchscreen)* ⇨ 105.
 8. ▲ (If Equipped) or TONE (If Equipped)
 - Press ▲ to eject the CD (if equipped).
 - Press TONE to open the Tone Settings menu (if equipped).
 9. ⏮ or ⏭

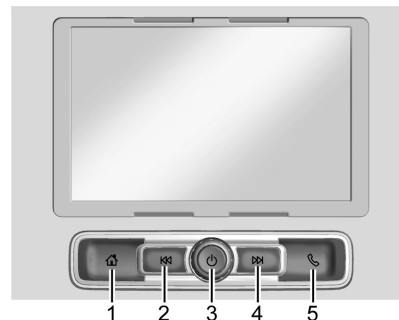
- **CD (If Equipped):** Press ⏮ to seek the beginning of the current or previous track. If the track has played for less than five seconds, it seeks the previous track. If longer than five seconds, the current track will start from the beginning. Press ⏭ to seek the next track.
 - **AM, FM, or SiriusXM (If Equipped):** Press ⏮ or ⏭ to seek to the previous or next strong station.
 - **CD (If Equipped):** Press and hold ⏮ to quickly reverse through a track. Release the button to return to playing speed. Press and hold ⏭ to fast forward through a track. Release the button to return to playing speed.
10. RADIO
 - Press to change the audio source between AM, FM, or SiriusXM, if equipped.
 11. MEDIA

- Press to change the audio source between CD, USB, AUX, and Bluetooth Audio, if equipped.

12. ⏻

- Press to turn the audio on.
- Press and hold to turn it off.
- When on, press to mute the system. Press again to unmute.
- Turn to increase or decrease the volume.

Overview (Base Radio with Touchscreen)



1. 🏠

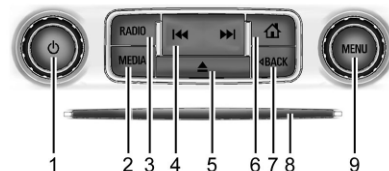
- Press to go to the Home Page. See *Using the System (Base Radio)* ⇨ *103 Using the System (Uplevel Radio)* ⇨ *107 Using the System (Base Radio with Touchscreen)* ⇨ *105*.
2. ⏮
- Radio: Press and release to go to the previous station or channel. Press and hold to fast seek the next strongest previous station or channel.
 - USB/Bluetooth Music/Pictures: Press and hold to go to the previous content. Press and hold to fast rewind.
3. ⏪
- Press to turn the power on.
 - Press and hold to turn the power off.
 - Press to mute the system when on.
 - Turn to decrease or increase the volume.
4. ⏭

- Radio: Press and release to go to the next station or channel. Press and hold to fast seek the next strongest station or channel.
 - USB/Bluetooth Music/Pictures: Press and hold to go to the next content. Press and hold to fast forward.
5. ☎
- Press and release to access the phone screen, answer an incoming call, or access the device home screen. Press and hold to access Press to Talk.

Overview (Uplevel Radio)

Infotainment System

The infotainment system is controlled by using the infotainment display, controls on the center stack, steering wheel controls, and voice recognition.



1. ⏻ (Power)

- Press to turn the power on.
- Press and hold to turn the power off.
- Press to mute/unmute the system when on.

When the power is on and the system is not muted, a quick status pane will display when ⏻ is pressed. Pressing ⏻ will mute the system and trigger this pane to show a long press is required to power down the system.

- Turn to decrease or increase the volume.

2. MEDIA

- Press to change the media source to USB, Bluetooth, or AUX.

3. RADIO

- Press to change the audio source to AM, FM or SXM (if equipped).

4. ◀◀ or ▶▶ (Previous/Next)

- Radio: Press ◀◀ and release to go to the previous station or channel. Press and hold to fast seek the next strongest previous station or channel. See *AM-FM Radio (Base Radio)* ⇨ 110 *AM-FM Radio (Uplevel Radio)* ⇨ 112 *AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.
- USB/Bluetooth: Press ◀◀ to seek to the beginning of the current or previous track. Press and hold to quickly reverse through a track. Release to return to playing speed. See *USB Port* ⇨ 121 or *Bluetooth Audio* ⇨ 126.
- Radio: Press ▶▶ and release to go to the next station or channel. Press and hold to fast seek the next strongest station or channel.

- USB/Bluetooth: Press ▶▶ to seek the next track. Press and hold to fast forward through a track. Release to return to playing speed. See *USB Port* ⇨ 121 or *Bluetooth Audio* ⇨ 126.

5. ▲

- Press ▲ to eject the CD.

6. 🏠 (Home Page)

- Press to go to the Home Page. See “Home Page” later in this section.

7. ◀ BACK

- Press to return to the previous display in a menu.

8. CD Slot

9. MENU

- Turn to highlight a feature. Press to activate the highlighted feature.

Home Page

The Home Page is where vehicle application icons are accessed. Some applications are disabled when the vehicle is moving.

The Home Page can be set up to have up to five pages with eight icons per page.

Touch ◀ or ▶ to access the pages of icons.

◀ : Touch to go to the previous Home Page.

▶ : Touch to go to the next Home Page.

⤴ : Touch this interaction selector to display the favorites list.

Touch a preset in the favorites to begin the process of saving a favorite application.

Touch and hold the application icon to store as a favorite. The name of the application will show in favorites.

Managing Home Page Icons

1. Touch and hold any of the Home Page icons to enter edit mode.
2. Continue holding the icon and drag it to the desired position.
3. Release your finger to drop the icon in the desired position.
4. To move an application to another page, drag the icon to the edge of the display toward the desired page.
5. Continue dragging and dropping application icons as desired.

Steering Wheel Controls



If equipped, some audio controls can be adjusted at the steering wheel.

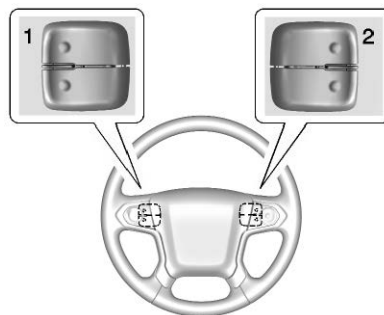
 : Press to answer an incoming call or start voice recognition. See *Bluetooth (Overview)* ⇨ *132 Bluetooth (Pairing and Using a Phone for Uplevel Radio)* ⇨ *137 Bluetooth (Pairing and Using a Phone for Base Radio)* ⇨ *133* or *Voice Recognition* ⇨ *127*.

 : Press to decline an incoming call or end a current call. Press to mute or unmute the infotainment system when not on a call.

 or  : Press the five-way control to go to the previous or next area of a display on the instrument cluster.

 or  : Press the five-way control to go up or down in a list on the instrument cluster.

 : Press to select a highlighted menu option.



The favorites and volume switches are on the back of the steering wheel.

1. **Favorite:** When on a radio source, press to select the next or previous audio broadcast favorite. When listening to a media device, press to select the next or previous track.
2. **Volume:** Press to increase or decrease the volume.

Using the System (Base Radio)

Infotainment Home Screen Features

The infotainment system displays a infotainment home screen that makes it easy to access all of the applications. Turn the MENU knob to highlight feature icons. Press the MENU knob to access the feature's options.

Various functions are disabled when the vehicle is moving.

AUDIO : Select AUDIO to display the active source page. The sources available are AM, FM, SiriusXM (if equipped), USB/iPod, AUX Input, and Bluetooth Audio (if equipped). See *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ *111*, *Satellite Radio (Base Radio)* ⇨ *116 Satellite Radio (Uplevel Radio)* ⇨ *118 Satellite Radio (Base Radio with Touchscreen)* ⇨ *116*, *Auxiliary Jack* ⇨ *126*, and *Bluetooth Audio* ⇨ *126*.

PHONE : Select PHONE to display the Phone main page. See *Bluetooth (Overview)* ⇨ *132 Bluetooth (Pairing and Using a Phone for Uplevel Radio)* ⇨ *137 Bluetooth (Pairing and Using a Phone for Base Radio)* ⇨ *133*.

NAV (Navigation, If Equipped) : Select NAV to display the OnStar Turn-by-Turn Navigation. See *OnStar Overview* ⇨ 369, if equipped.

SETTINGS : Select SETTINGS to display the Settings main page. See “Setting Radio Preferences” following.

Setting Radio Preferences

Select the SETTINGS screen icon to display the Settings menu and the following may display:

Time and Date : See *Clock* ⇨ 66.

Language (Current Language): This will set the display language in the radio and instrument cluster. Select to display a list of languages. Select ◀ BACK to go back to the previous menu.

Valet Mode:

Using the circular numeric keypad, enter a four-digit code:

1. Turn the MENU knob to highlight a number.
2. Press the MENU knob to select it. Do this for each one of the four digits. Select Enter to go to the confirmation screen.
3. Re-enter the four-digit code. Select LOCK to lock the system.

4. Enter the four-digit code to unlock the system. Select ◀ BACK to go back to the previous menu.

Radio : See “Radio Setup” later in this section.

Vehicle : See *Settings* ⇨ 142.

Display : Press the MENU knob to turn the display on or off.

Return to Factory Settings : See “Return to Factory Settings” later in this section.

Software Information (If Equipped): Press the MENU knob to select Save Vehicle Info to USB. Press the MENU knob again to start downloading the vehicle information to the USB.

Radio Setup

Press the RADIO button and the following may display:

Manage Favorites:

- Turn the MENU knob and press to select a favorite.
 - To delete a favorite, press the button just below the DELETE screen button.

- To move a favorite, select MOVE. Turn the MENU knob to select a new location, then select DROP to select the new location.
- Select ◀ BACK to go back to the previous menu.

Number of Favorites Shown : Select Auto and the system will automatically adjust the number of favorite pages when favorites are added and removed, or select a number from 5–25 to manually adjust the number of favorites shown.

Audible Touch Feedback (If Equipped): Select Audible Touch Feedback to turn feedback off or on.

Auto Volume (If Equipped): This feature adjusts the volume based on vehicle speed. The options are Off, Low, Medium-Low, Medium, Medium-High, or High. Select the desired volume.

Maximum Startup Volume : This feature sets the maximum startup volume. If the vehicle is started and the volume is greater than this level, the volume is adjusted to this level. To set the maximum startup volume, Turn the MENU knob to increase or decrease startup volume.

Return to Factory Settings

Select Return to Factory Settings and the following may display:

Restore Vehicle Settings : This option will restore factory vehicle personalization settings. Select Restore Vehicle Settings. A screen displays stating all vehicle customization settings will be restored to the factory settings. Select Cancel or Confirm.

Clear All Private Data (If Equipped): This option clears all private information from the vehicle. Select Clear All Private Data. Select Cancel or Confirm.

Restore Radio Settings : This option will restore factory radio settings. Select Restore Radio Settings. A screen displays stating all personalized radio settings will be restored back to the factory settings. Select Cancel or Confirm.

English and Metric Unit Conversion

To change the display units between English and metric units, see *Driver Information Center (DIC) (Base Level)* ⇨ 85 *Driver Information Center (DIC) (Uplevel)* ⇨ 87 or *Instrument Cluster* ⇨ 73.

Using the System (Base Radio with Touchscreen)

Infotainment Display Icons

Infotainment display icons show on the screen when available. When a function is unavailable, the icon may become disabled. When a function is selected, the icon may highlight.

Audio

Touch the Audio icon to display the active audio source page. Examples of available sources are AM, FM, SXM, MyMedia, USB, and AUX.

Phone

Touch the Phone icon to display the Phone main page. See *Bluetooth (Overview)* ⇨ 132 *Bluetooth (Pairing and Using a Phone for Uplevel Radio)* ⇨ 137 *Bluetooth (Pairing and Using a Phone for Base Radio)* ⇨ 133.

Settings

Touch the Settings icon to display the Settings menu. See *Settings* ⇨ 142.

Apple CarPlay

If equipped, touch the Apple CarPlay icon to activate Apple CarPlay after a supported device is connected. See *Apple CarPlay and Android Auto* ⇨ 141.

Android Auto

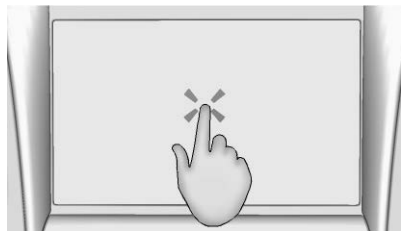
If equipped, touch the Android Auto icon to activate Android Auto after a supported device is connected. See *Apple CarPlay and Android Auto* ⇨ 141.

Application Tray

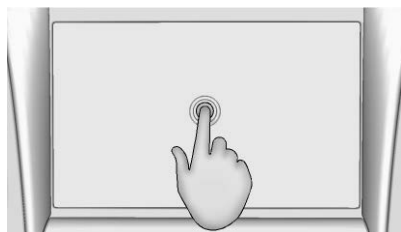
The application tray is at the bottom of the screen. It displays three applications.

Infotainment Gestures

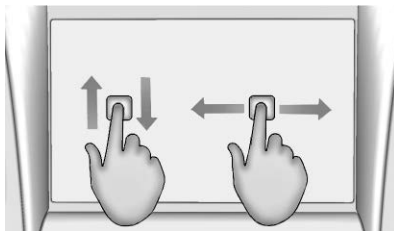
Use the following finger gestures to control the infotainment system.

Touch/Tap

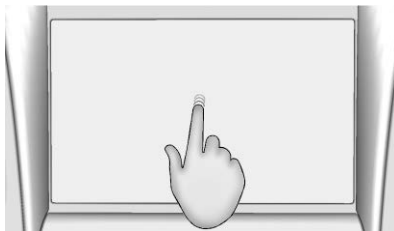
Touch/Tap is used to select an icon or option, or activate an application.

Touch and Hold

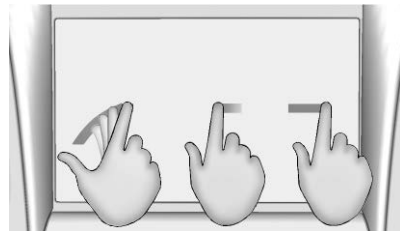
Touch and hold can be used to start another gesture, or to move or delete an application.

Drag

Drag is used to move applications on the infotainment home screen. To drag the item, it must be held and moved along the screen to the new location. This can be done up, down, right, or left.

Nudge

Nudge is used to move items a short distance on a list. To nudge, hold and move the selected item up or down to a new location.

Fling or Swipe

Fling or swipe is used to scroll through a list, or change page views. Do this by placing a finger on the screen then moving it rapidly up and down or right and left.

Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

For vehicles with high gloss surfaces or vehicle displays, use a microfiber cloth to wipe surfaces. Before wiping the surface with the microfiber cloth, use a soft bristle brush to remove dirt that could scratch the surface. Then use the microfiber cloth by gently rubbing to clean. Never use window cleaners or solvents.

Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

Using the System (Uplevel Radio)

Infotainment Home Screen Features

Touch the icons on the infotainment home screen to launch an application.

Audio

Touch the Audio icon to display the active audio source page. Available sources are AM, FM, SXM (if equipped), CD (if equipped), MyMedia, USB, Bluetooth, and AUX Input.

Phone

Touch the Phone icon to display the Phone main page. See *Bluetooth (Overview)* ⇨ 132 *Bluetooth (Pairing and Using a Phone for Uplevel Radio)* ⇨ 137 *Bluetooth (Pairing and Using a Phone for Base Radio)* ⇨ 133.

Projection

Touch the Projection icon to activate Android Auto or Apple CarPlay (if equipped) after a supported device is connected. See *Apple CarPlay and Android Auto* ⇨ 141.

Apps

If equipped, in-vehicle apps are available for download. Touch the Apps icon on the infotainment home screen to begin.

Downloading and using in-vehicle apps requires Internet connectivity which can be accessed with a data plan through the vehicle's built-in 4G LTE Wi-Fi hotspot, if equipped, or a compatible mobile device hotspot. On most mobile devices, activation of the Wi-Fi hotspot is in the vehicle's Settings menu under Mobile Network Sharing, Personal Hotspot, Mobile Hotspot, or similar.

To purchase data for the in-vehicle Wi-Fi hotspot, if equipped, touch the myChevrolet icon on the infotainment home screen or contact an OnStar Advisor. The vehicle must have active OnStar or connected service and a payment method on file.

Availability of apps and connectivity varies by vehicle, conditions, and location. Data plan rates apply. Features are subject to change. For more information, see my.chevrolet.com/learn.

Settings

Touch the Settings icon to display the Settings menu. See *Settings* ⇨ 142.

OnStar

If equipped, touch the OnStar icon to display the OnStar main page and start OnStar voice recognition. See *OnStar Overview* ⇨ 369.

Applications Tray



The applications tray is at the top-center of the display. The applications tray can have three to five applications.

To add an application from the infotainment home screen to the applications tray:

1. Touch and hold any icon on the infotainment home screen to enter edit mode.
2. Drag the icon to the applications tray.
To remove an item from the applications tray, drag the icon from the applications tray back to the infotainment home screen.

Press  to exit edit mode.

Adding or removing applications from the applications tray will not remove them from the infotainment home screen.

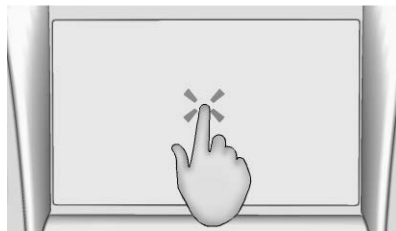
Infotainment Display Features

Infotainment display features show on the display when available. When a feature is unavailable, it may gray out. When a feature is selected, the option may highlight.

Infotainment Gestures

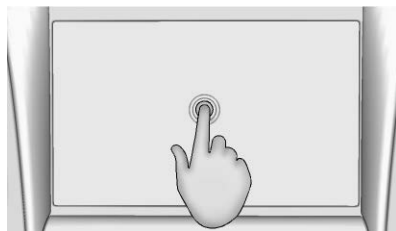
Use the following finger gestures to control the infotainment system.

Touch/Tap



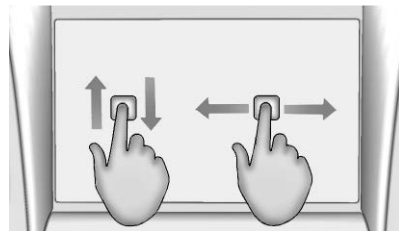
Touch/tap is used to select an icon or option, activate an application, or change the location inside a map.

Touch and Hold



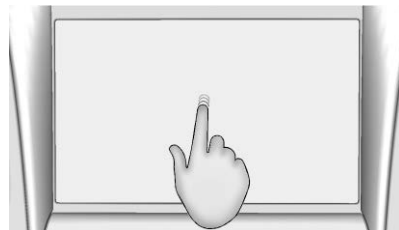
Touch and hold can be used to start another gesture, move, or delete an application.

Drag



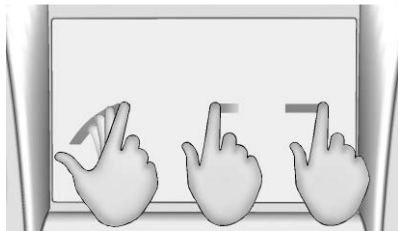
Drag is used to move applications on the infotainment home screen, or to pan the map. To drag the item, it must be held and moved along the display to the new location. This can be done up, down, right, or left.

Nudge



Nudge is used to move items a short distance on a list or a map. To nudge, hold and quickly move the selected item up or down to a new location.

Fling or Swipe



Fling or swipe is used to scroll through a list, pan the map, or change page views. Do this by placing a finger on the display then moving it rapidly up and down or right and left.

Turn

Turn MENU or  on the center stack to perform functions such as tuning the radio or scrolling lists.

Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

For vehicles with high gloss surfaces or vehicle displays, use a microfiber cloth to wipe surfaces. Before wiping the surface with the microfiber cloth, use a soft bristle brush to remove dirt that could scratch the surface. Then use the microfiber cloth by gently rubbing to clean. Never use window cleaners or solvents. Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

Software Updates

Over-the-Air Software Updates

If equipped, the infotainment system can download and install select software updates over a wireless connection. The system will prompt for certain updates to be downloaded and installed. There is also an option to check for updates manually.

To manually check for updates, touch SETTINGS on the Home Page, followed by Software Information, and then System Update. Follow

the on-screen prompts. The steps to check for, download and install updates may vary by vehicle.

Downloading Over-the-Air vehicle software updates requires Internet connectivity, which can be accessed through the vehicle's built-in OnStar 4G LTE connection, if equipped and active. If required, data plans are provided by a third party. Optionally, a secure Wi-Fi hotspot such as a compatible mobile device hotspot, home hotspot, or public hotspot can be used. Applicable data rates may apply.

To connect the infotainment system to a secured mobile device hotspot, home hotspot, or public hotspot, touch SETTINGS on the Home Page, followed by Wi-Fi, and then Manage Wi-Fi Networks. Select the appropriate Wi-Fi network, and follow the on-screen prompts. Download speeds may vary.

On most compatible mobile devices, activation of the Wi-Fi hotspot is in the Settings menu under Mobile Network Sharing, Personal Hotspot, Mobile Hotspot, or similar.

Availability of Over-the-Air vehicle software updates varies by vehicle and country. For more information on this feature, see my.chevrolet.com/learn.

Radio

AM-FM Radio (Base Radio)

Playing the Radio

While on the audio main page, press the RADIO button repeatedly to cycle through the available sources AM, FM, and SiriusXM (if equipped) or press the MEDIA button repeatedly to cycle through the available sources Bluetooth Audio (if equipped), USB, and AUX.

The steering wheel controls can also be used to adjust the volume. See *Steering Wheel Controls* ⇨ 65.

AM, FM, or SiriusXM (If Equipped)

To select AM, FM, or SiriusXM (if equipped), press the RADIO button to toggle to the desired broadcast source.

Press the MENU knob and the following radio settings may display:

Tone Settings:

- **Bass, Midrange, and Treble:** Turn the MENU knob and highlight. Press the MENU knob to select. Turn the MENU knob to adjust.

- **Balance:** Turn the MENU knob to highlight. Press the MENU knob to select. Turn the MENU knob left for more sound from the left speakers or right for more sound from the right speakers. The middle position balances the sound between the left and right speakers.
- **Fade:** Turn the MENU knob to highlight. Press the MENU knob to select. Turn the MENU knob to the left for more sound from the front speakers and to the right for more sound from the rear speakers. The middle position balances the sound between the front and rear speakers.

Station List: Select to display a list of AM or FM stations. Press ◀ BACK to go to the previous menu.

Auto Volume : If equipped, this feature adjusts the volume based on the vehicle speed. Select the level between Off, Low, Medium-Low, Medium, Medium-High, and High. Press ◀ BACK to go to the previous menu.

EQ (Equalizer) Settings: In certain configurations, the available choices are Manual and Talk.

Options for SiriusXM Only (If Equipped)

SXM View: SXM view allows the channel list to be viewed by channel name, artist playing on channel, or song playing on channel. Turn the MENU knob to highlight and press the MENU knob to select. Press ◀ BACK to go to the previous menu.

Channel List: Select to display a list of SiriusXM channels. Turn the MENU knob to highlight and press the MENU knob to select. Press ◀ BACK to go to the previous menu.

Also see the radio settings common for all sources earlier in this section.

Finding a Station

Seeking a Station

Press ◀◀ or ▶▶ to search for the previous or next strongest station.

Tuning a Station

Turn the MENU knob to manually find a station.

Storing Radio Station Presets

Up to 25 preset stations from all bands can be stored in the favorite lists in any order. Up to five stations can be stored in each favorite page and the number of favorites can be set.

AM, FM, or SiriusXM (If Equipped): While on the active source main page, such as AM, FM, or SiriusXM (if equipped), press and hold a favorites/soft key button on the center stack.

Mixed-Audio Favorites

Media (if equipped) and Broadcast favorites can be stored.

To display the favorites page, press ◀ or ▶ on the center stack.

To manage favorites, see “Manage Favorites” under *Using the System (Base Radio)* ⇨ 103 *Using the System (Uplevel Radio)* ⇨ 107 *Using the System (Base Radio with Touchscreen)* ⇨ 105.

AM-FM Radio (Base Radio with Touchscreen)

Playing the Radio

From the infotainment home screen, touch the Audio icon to display the active audio source page. Choose from the three most recently used sources listed at the left side of the display or touch the More option to display a list of available sources. Examples

of available sources may include AM, FM, SXM (if equipped), USB, AUX (if equipped), and Bluetooth.

Infotainment System Sound Menu

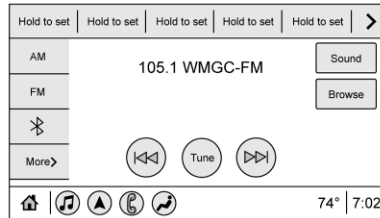
From any of the audio source main pages, touch Sound to display the following:

Equalizer: Touch to adjust Bass, Midrange, Treble, and Surround (if equipped) using the options on the infotainment display.

Fade/Balance : If equipped, touch to adjust by using the controls on the infotainment display or by tapping/dragging the crosshair.

Finding a Station

Seeking a Station



From the AM, FM, or SXM (if equipped) option, press ⏮ or ⏭ on the center stack to search for the previous or next strong station or channel.

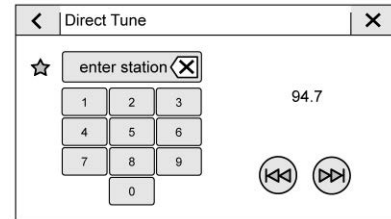
Browsing Stations

Touch the Browse option to list all available stations or channels. Navigate up and down through all stations by scrolling the list. Touch the station or channel you want to listen to.

Touch ☆ to save the station or channel as a favorite.

If equipped, touch Update Station List to update the active stations in your area.

Direct Tune



Access Direct Tune by touching the Tune icon on the infotainment display to bring up the keypad. Navigate through all frequencies using the arrows on the right side of the Direct Tune

display. Directly enter a station or channel using the keypad. When a new station or channel is entered, the information about that station or channel displays on the right side. This information will update with each new valid frequency. Touch ☆ to save the station or channel as a favorite.

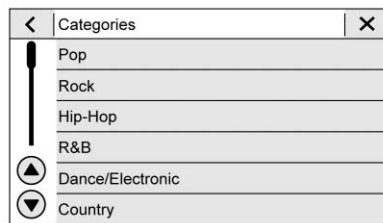
The keypad will gray out entries that do not contribute to a valid frequency and will automatically place a decimal point within the frequency number.

Touch (X) to delete one number at a time. Touch and hold (X) to delete all numbers.

A valid AM or FM station will automatically tune to the new frequency but not close the Direct Tune display. When listening to SXM (if equipped), touch Go after entering the channel. Touch the Back icon on the infotainment display or touch X to exit out of Direct Tune.

The tune arrows on the right side of the Direct Tune display will tune through the complete station or channel list one station step at a time per touch. A touch and hold advances through stations or channels quickly.

AM, FM, and SXM Categories



From the AM, FM, or SXM (if equipped) display, touch Categories at the top of the Browse menu to access the categories list. The list contains names associated with the AM or FM stations, or SXM channels. Touch a category name to display a list of stations or channels for that category. Touching a station or channel from the list will tune the radio to that station or channel.

Storing Radio Station Presets

Favorites show in the area at the top of the display.

AM, FM, and SXM (if equipped): Press and hold a preset to store the current station or channel as a favorite. Touch a saved favorite to recall a favorite station or channel.

Favorites can also be stored by touching ☆ in a station or channel list. This will highlight indicating that it is now saved as a favorite.

The number of favorites displayed is automatically adjusted by default, but can be manually adjusted in Settings in the System tab under Favorites and then Set Number of Audio Favorites. It can also be adjusted in Settings in the Apps tab under Audio and then Set Number of Audio Favorites.

AM-FM Radio (Uplevel Radio)

Playing the Radio

While on the Audio main page the available sources are: AM, FM, SXM (if equipped), CD, MyMedia, USB, Bluetooth, and AUX Input.

- Press RADIO on the center stack or touch the Audio icon on the infotainment home screen to scroll through AM, FM, or SXM (if equipped).
- Press MEDIA on the center stack or touch the Audio icon on the infotainment home screen to access Media and scroll through CD (if equipped), MyMedia, USB, Bluetooth, and AUX Input.

Infotainment System Settings

Press RADIO on the center stack to access broadcast sources.

Touch the Menu icon on the infotainment display or press TONE on the center stack to display the following menus:

Tone Settings:

- Bass, Midrange, Treble, Surround (if equipped): Touch + or – to adjust. Surround adjusts the headrest speaker volume only.
- Balance: Touch < or > for more sound from the left or right speakers. The middle position balances the sound between the left and right speakers.
- Fade: Touch ^ or v for more sound from the front or rear speakers. The middle position balances the sound between the front and rear speakers.

DSP Modes (If Equipped):

- Bose Centerpoint surround sound system has four DSP modes:
 - Normal: Adjusts the audio to provide the best sound for all seating positions.

- Driver: Adjusts the audio to provide the best sound for the driver.
- Rear: Adjusts the audio to provide the best sound for the rear seat occupants.
- Centerpoint: Turns on Bose Centerpoint surround technology. This setting creates a surround sound from nearly any audio source: existing stereo, CD collection, and MP3 players.

Categories: Touch Categories under the Audio menu to access the categories list for AM, FM, or SXM (if equipped). The list contains names associated with the AM, FM, and SXM, if equipped, stations or channels. Touch a category name to display a list of stations or channels for that category. Touching a station or channel from the list tunes the radio to that station or channel and returns the display to Now Playing.

EQ: If equipped with a Bose sound system, the Equalizer settings are selected through the tone settings menu. Touch the left or right arrows to cycle through the EQ options. The available choices are Manual and Talk.

Auto Volume (If Equipped): This feature adjusts the volume based on vehicle speed. The options are Off, Low, Medium - Low, Medium, Medium - High, or High. Touch the Back icon on the infotainment display to go to the previous menu.

Bose AudioPilot Noise Compensation Technology (If Equipped): When turned on, AudioPilot technology detects noise and vehicle speed to continuously adjust the audio signal so that music will sound the same at a set volume level. This feature is most effective at lower radio volume settings where background noise can affect how well the music is being played. This feature can be turned on or off. Touch the Back icon on the infotainment display to go back to the previous menu.

HD Radio (If Equipped): For AM, FM, and SXM (if equipped) only, touch to turn HD Radio (if equipped) reception on or off. Touch the Back icon on the infotainment display to go back to the previous menu.

Update Station List : For AM, FM, and SXM (if equipped), touch to update the station or channel list. Touch the Back icon on the infotainment display to go back to the previous menu.

Finding a Station

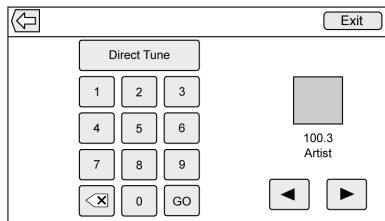
Seeking a Station

Press ◀◀ or ▶▶ on the center stack to search for the previous or next strongest station.

Tuning a Station

Touch TUNE on the infotainment display to access Direct Tune.

Direct Tune



Access Direct Tune by touching the TUNE option to bring up the keypad. Navigate up and down through all frequencies or directly enter a station using the keypad. When a new station is entered, the information about that station displays on the right side. This information will update with each new valid frequency.

The keypad will gray out entries that do not contribute to a valid frequency and will automatically place a decimal point within the frequency number.

A valid station will automatically tune to the new frequency but not close the Direct Tune window. Touch the Back icon on the infotainment display or Exit to close Direct Tune.

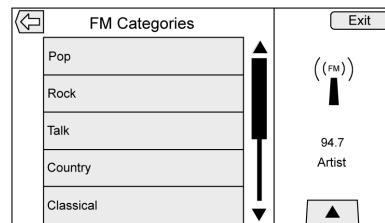
The tune arrows on the right side of the Direct Tune display will tune through the complete station or channel list one station step at a time per touch. A touch and hold advances 10 frequency steps per second.

Touch (X) to delete one number at a time. Touch and hold (X) to delete all numbers.

In AM-FM modes, touch ◀◀ or ▶▶ for the radio to go to the next or previous strong station. Touch Direct Tune to advance to the next or previous frequency step in AM or FM mode or directly enter or tune to the frequency on the keypad.

HD Radio multicast stations cannot be tuned directly through the Direct Tune feature. Only the analog or HD1 station can use that feature. Use the TUNE icon on the infotainment display to adjust to the multicast stations.

AM-FM Categories



AM-FM Categories are available under the AM-FM audio menu. Touch AM-FM Categories to access the AM-FM Categories list.

The categories list contains category names associated with AM-FM stations. Touching a given category name displays a list of stations for that category.

Storing Presets

Favorites are stored near the bottom of the infotainment display.

Up to 60 preset favorites can be stored under the following:

AM, FM, SXM (if equipped), and HD Radio Stations: Touch and hold a favorite preset to store the current station or channel as a favorite. Touch a saved favorite to recall a favorite station or channel.

Mixed-Audio Favorites

While in the respective menu, drag up on the top border of the favorites bar to view favorites. Touch and hold a preset to save the item as a favorite.

Favorites that can be stored include radio stations, media, contacts, destinations, navigation, or applications.

72°					12:48
< >					
100.3	104.3	105.1	106.7	95.5	
99.5	96.3	97.1	92.3	88.7	
92.3	101.1	93.1	93.9	108.1	
< >					●○○○○

To scroll through the favorites:

- Drag up on the top border of the favorites bar to view the favorites. To close the favorites, drag them down.
- Slide a finger to the right or left to scroll through each page of favorites.

Tone Settings: Touch and hold in the favorites area to save the current tone settings as a favorite in the tone settings display. Drag up to display the favorites. Touch a saved favorite to recall a favorite tone setting.

The number of favorites displayed is automatically adjusted by default, but can be manually adjusted in the Settings menu under Radio and then Number of Favorites Shown.

HD Radio Technology

If equipped, HD Radio Technology is a free service with features such as digital quality sound, more stations available on a single frequency such as HD2 and HD3, and display information such as artist and song title.

From the AM or FM display, touch Menu then HD Switching OFF to turn HD Radio reception off. To turn it on, touch Menu then HD Switching ON.

Station Access

To access HD Radio stations:

1. Tune the radio to the station. If the HD Radio reception is turned on and the station is broadcasting with HD Radio technology, the radio will display the HD2/HD3 channels available and will automatically switch to digital audio indicated with the HD logo.
2. Touch << or >> on the infotainment display to tune to the previous or next HD Radio station.

There may be a delay before the station starts playing.

The HD Radio station number is indicated next to the HD logo.

HD Radio stations can be saved as favorites.

For a list of all stations, see www.hdradio.com.

HD Radio Troubleshooting

Digital Audio Delay: Wait for the signal to process. This can take several seconds.

Volume Change, Audio Skip, Echo, Digital Audio Lost: Station signal strength may be weak, the station is out of range, or the station may be out of alignment. Verify proper reception on another station.

If the HD Radio signal loses reception while listening to HD1, the radio will go back to the analog version of the radio station.

If the HD Radio signal loses reception while listening to stations HD2 to HD8, the radio mutes until the signal can be recovered or until the station is changed.

HD Radio reception can be disabled if driving in a weak signal area. Touch HD Radio On/Off to toggle HD Radio reception on and off.

Radio Data System (RDS)

If equipped, RDS features are available for use only on FM stations that broadcast RDS information. With RDS, the radio can:

- Seek stations broadcasting the selected type of programming.
- Receive announcements concerning local and national emergencies.
- Display messages from radio stations.

This system relies on receiving specific information from these stations and only works when the information is available. It is possible that a radio station could broadcast incorrect information that causes the radio features to work improperly. If this happens, contact the radio station.

When information is broadcast from the current FM station, the station name or call letters display on the audio screen. RDS can provide a program type (PTY) for current programming and the name of the program being broadcast.

Satellite Radio (Base Radio)

SiriusXM Satellite Radio Service (If Equipped)

Vehicles with a SiriusXM satellite radio tuner and a valid SiriusXM satellite radio subscription can receive SiriusXM programming.

SiriusXM is a satellite radio service based in the 48 contiguous United States and 10 Canadian provinces. SiriusXM satellite radio has a wide variety of programming and commercial-free music, coast to coast, and in digital-quality sound. A service fee is required to receive the

SiriusXM service. See www.siriusxm.com or call 1-888-601-6296 (U.S.); or see www.siriusxm.ca or call 1-877-438-9677 (Canada).

When SiriusXM is active, the channel name and number, category name, song title, and artist display on the screen.

Browsing SiriusXM Channels

To browse the SiriusXM channels:

1. Press the MENU knob.
2. Turn the MENU knob to highlight SXM Channel List.
3. Turn the MENU knob to highlight the desired SXM Channels.

Satellite Radio (Base Radio with Touchscreen)

Vehicles with an SXM Satellite Radio tuner and a valid SiriusXM Satellite Radio subscription can receive SiriusXM programming.

SiriusXM Satellite Radio Service (If Equipped)

SiriusXM is a satellite radio service based in the 48 contiguous United States and 10 Canadian provinces. SiriusXM Satellite Radio has a wide

variety of programming and commercial-free music, coast to coast, and in digital-quality sound. A service fee is required to receive the SiriusXM service. For more information, contact SiriusXM at www.siriusxm.com or 1-888-601-6296 (U.S.), and www.siriusxm.ca or 1-877-438-9677 (Canada).

Listening to SiriusXM Radio (If Equipped)

1. Press .
2. Touch AUDIO.
3. Touch More.
4. Touch SXM and the most recent listened to SiriusXM channel will display.

Selecting a Category

From Browse, touch Categories, then touch the desired category or from Categories, touch  or  to find the desired channel. Touch the channel to select it.

Selecting a Channel

Touch  or  and the previous or next channel will be selected.

Touch and hold  or  to jump four channels backward or forward, then release the button at the desired channel.

Using the Preset Buttons

Up to seven favorites pages can be saved, and each page can store up to five channels.

To change a preset button, tune to the new desired channel and hold the button.

Listening to Preset Channels

1. Continue touching  or  to select the desired favorites page.
2. Touch the preset button to listen to the channel saved to that button.

Using the SiriusXM Menu

Operation

1. Touch Browse on the SXM radio screen.
2. Touch the menu to select the desired item or to display the detail menu item.
3. Touch  to return to the previous menu.

Channel List

1. Touch Channel List from the SXM menu. The channel list is displayed.

2. Touch  or  to find the desired channel. Tune to the channel by selecting it.

Tone Settings

From the tone settings menu, the sound features can be set up for SiriusXM audio and each audio player's functions.

1. Touch Tone Settings. The tone settings screen is displayed. See "Tone Settings" in *AM-FM Radio (Base Radio)* ⇨ 110 *AM-FM Radio (Uplevel Radio)* ⇨ 112 *AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.
2. Touch OK.

Auto Volume

1. Touch Auto Volume. See "Auto Volume" in *AM-FM Radio (Base Radio)* ⇨ 110 *AM-FM Radio (Uplevel Radio)* ⇨ 112 *AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.
2. Touch OK.

Categories

1. Touch Categories.
2. Touch  or  to find the desired category. Touch the category to select it.

Explicit Content Filter

When on, only a filtered list of channels will be received. When off, all regular SXM programming subscribed to will be received.

1. Touch SXM Explicit Filter.
2. Select On or Off.

Satellite Radio (Uplevel Radio)

SiriusXM Satellite Radio Service



If equipped, vehicles with a valid SiriusXM satellite radio subscription can receive SiriusXM programming.

SiriusXM satellite radio has a wide variety of programming and commercial-free music, coast to coast, and in digital-quality sound. In the U.S., see www.siriusxm.com or call 1-888-601-6296. In Canada, see www.siriusxm.ca or call 1-877-438-9677.

When SiriusXM is active, the station name, number, category name, song title, and artist display.

SiriusXM Menu

SiriusXM has a menu to adjust different features.

Touching the Menu icon on the infotainment display may show the following:

Tone Settings : Touch + or – to adjust the tone settings. See *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

TuneSelect : For SiriusXM only, this feature allows for an alert to be set for artists or songs that are played on any channel. Touch Manage TuneSelect to turn the alerts On and Off or manage the saved selection of Artists or Songs. To turn off an alert, touch the Song or Artist and uncheck the box. To delete an alert, touch –. Touch the Back icon on the infotainment display to go back to the previous menu.

Auto Volume (If Equipped): This feature adjusts the volume based on the vehicle speed. See *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Bose AudioPilot Noise Compensation

Technology (If Equipped): This feature adjusts the volume based on the noise in the vehicle and speed. See *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Radio Reception

Frequency interference and static can occur during normal radio reception if items such as phone chargers, vehicle convenience accessories, and external electronic devices are plugged into the accessory power outlet. If there is interference or static, unplug the item from the accessory power outlet.

FM

FM signals only reach about 16 to 65 km (10 to 40 mi). Although the radio has a built-in electronic circuit that automatically works to reduce interference, some static can occur, especially around tall buildings or hills, causing the sound to fade in and out.

AM

The range for most AM stations is greater than for FM, especially at night. The longer range can cause station frequencies to interfere with

each other. Static can also occur when things like storms and power lines interfere with radio reception. When this happens, try reducing the treble on the radio.

SiriusXM Satellite Radio Service

If equipped, SiriusXM Satellite Radio Service provides digital radio reception. Tall buildings or hills can interfere with satellite radio signals, causing the sound to fade in and out. In addition, traveling or standing under heavy foliage, bridges, garages, or tunnels may cause loss of the SiriusXM signal for a period of time.

Cell Phone Usage

Cell phone usage, such as making or receiving phone calls, charging, or just having the phone on may cause static interference in the radio. Unplug the phone or turn it off if this happens.

Multi-Band Antenna

The multi-band roof antenna may be used for radio, navigation, and other communication systems, depending on the equipped options. To ensure clear reception, keep the antenna clear of obstructions, such as snow and ice. Reception can be affected by an open sunroof or roof-mounted cargo.

Audio Players

Avoiding Untrusted Media Devices

When using media devices such as CDs, DVDs, Blu-ray Discs, SD cards, USB devices, and mobile devices, consider the source. Untrusted media devices could contain files that affect system operation or performance. Avoid use if the content or origin cannot be trusted.

CD Player

If the vehicle is equipped with a CD player, it can be used for CD and MP3 audio.

With the vehicle on, insert a disc into the slot, label side up. Press the MEDIA button to select CD as a source.

The system is capable of playing most:

- Audio CDs
- CD-R
- CD-RW
- MP3 or unprotected WMA formats

When playing any compatible recordable disc, the sound quality can be reduced due to disc quality, the method of recording, the quality of the music that has been recorded, or the way the disc has been handled.

There can be increased skipping, difficulty in finding tracks, and/or difficulty in loading and ejecting. If these problems occur, check the disc for damage or try a known good disc.

To avoid damage to the CD player:

- Do not use scratched or damaged discs.
- Do not apply labels to discs. The labels could get caught in the player.
- Insert only one disc at a time.
- Keep the loading slot free of foreign materials, liquids, and debris.
- Use a marking pen to label the top of the disc.

Loading and Ejecting Discs

To load a disc:

1. Turn the vehicle on.
2. Insert a disc into the slot, label side up. The player pulls it in the rest of the way. If the disc is damaged or improperly loaded, there is an error and the disc ejects.

Playing an Audio CD

Press MEDIA until CD is selected.

On the CD main page, either a track number displays at the beginning of each track, or Song, Artist, and Album information displays when available.

Use the following screen controls to play the disc:

: While on the CD main page:

- Touch to seek to the beginning of the current or previous track. If the track has been playing for less than five seconds, it seeks to the previous track. If longer than five seconds, the current track starts from the beginning.
- Touch and hold to fast reverse through a track. Release the button to return to playing speed. Elapsed time displays.

: While on the CD main page:

- Touch to seek to the next track.
- Touch and hold to fast forward through a track. Release the button to return to playing speed. Elapsed time displays.

: While on the CD main page, touch to pause. Touch again to resume.

: Touch  to play the songs in random order. Touch again to turn off.

CD Menu

While on the CD main page, press the MENU knob to display the CD menu and the following may display:

Browse : Select to display the files or songs on the CD.

Tone Settings : Select to adjust Bass, Midrange, Treble, Balance, Fade, and EQ (Equalizer). See “Tone Settings” under *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Auto Volume : If equipped, this feature adjusts the volume based on the vehicle speed. Select the level between Off, Low, Medium-Low, Medium, Medium-High, and High. Press BACK to go to the previous menu.

DSP: If equipped, this feature adjusts the pre-defined settings. See “DSP” in *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

EQ (Equalizer): If equipped, this feature adjusts the equalizer settings. See “EQ (Equalizer)” in *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Error Messages

If Disc Error displays and/or the disc comes out, it could be for one of the following reasons:

- The disc has an invalid or unknown format.
- The disc is very hot. Try the disc again when the temperature returns to normal.
- The road is very rough. Try the disc again when the road is smoother.
- The disc is dirty, scratched, wet, or upside down.
- The air is very humid. Try the disc again later.
- There was a problem while burning the disc.
- The label is caught in the CD player.

If Disc Player Error displays, it could be for one of the following reasons:

- The player temperature is too high.
- There are load or eject errors.

If the CD is not playing correctly for any other reason, try a known good CD.

If any error continues, contact your dealer.

Playing an MP3 CD

To play an MP3 CD, follow the same instructions as "Playing an Audio CD."

The following guidelines must be met when creating an MP3 disc, otherwise the CD might not play:

- Sampling rate: 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, and 48 kHz
- Bit rates supported: 8, 16, 24, 32, 40, 48, 56, 64, 80, 96, 112, 128, 144, 160, 192, 224, 256, and 320 kbps
- Maximum number of folders: eight folders with 255 files per folder
- Maximum of 1,000 files on a disc
- Recorded on a CD-R or CD-RW

Root Directory

The root directory is treated as a folder. All files contained directly under the root directory are accessed prior to any root directory folders.

Empty Folders

If a root directory or folder is empty or contains only folders, the player advances to the next folder in the file structure that contains a compressed audio file. The empty folder(s) are not displayed or numbered.

No Folder

When the CD only contains compressed audio files without any folders, all files are under the root folder.

USB Port

Using the USB Port

The infotainment system can play music by connecting an auxiliary device to the USB port.

USB Support

If equipped, there may be USB ports in the center console.

Caution

To avoid vehicle damage, unplug all accessories and disconnect all accessory cables from the vehicle when not in use.

(Continued)

Caution (Continued)

Accessory cables left plugged into the vehicle, unconnected to a device, could be damaged or cause an electrical short if the unconnected end comes in contact with liquids or another power source such as the accessory power outlet.

USB Supported Devices

- USB Flash Drives
- Portable USB Hard Drives

Not all iPods and USB drives are compatible with the USB port.

Make sure the iPod has the latest firmware from Apple for proper operation. iPod firmware can be updated using the latest iTunes application. See www.apple.com/itunes.

For help with identifying your iPod, see www.apple.com/support.

The USB port may play both lower and upper case .mp3, .wma, .ogg, and .wav files stored on a USB storage device.

Supported Apple Devices

To view supported devices in the U.S., see my.chevrolet.com/learn.

USB Supported File and Folder Structure

The infotainment system may support:

- FAT16
- FAT32
- exFAT
- NTFS

Connecting a USB Storage Device or iPod/iPhone

To connect a USB storage device, connect the device to the USB port.

To connect an iPod/iPhone, connect one end of the device's cable to the iPod/iPhone and the other end to the USB port.

The iPod/iPhone charges while it is connected to the vehicle if the vehicle is on or in ACC/ACCESSORY. See *Ignition Positions* ⇨ 166. When the vehicle is turned off, the iPod/iPhone automatically powers off and will not charge or draw power from the vehicle's battery.

For more information on USB usage, see "Audio System Information" following.

Audio System Information

The infotainment system can play the music files contained in the USB storage device or iPod/iPhone products.

Using MP3/WMA/OGG/WAV Files

- Music files with .mp3, .wma, .ogg, and .wav file name extensions may be played.
- MP3 files that can be played: Bit rate: 8 kbps to 320 kbps. Sampling frequency: 48 kHz, 44.1 kHz, 32 kHz, 24 kHz, 22.05 kHz, and 16 kHz.
- Files with a bit rate above 128 kbps will result in higher quality sound.
- ID3 Tag information for MP3 files, such as the album name and the artist, can be played.
- To display album title, track title, and artist information, the file should be compatible with the ID3 Tag V1 and V2 formats.

Using USB Storage Devices and an iPod/iPhone

- Do not connect and reconnect the USB device repeatedly in a short time, as this may cause static electricity and problems using the device.
- Do not touch the USB connecting terminal.

- Do not disconnect the USB storage device while it is playing. This may cause damage to the product or affect the performance of the USB device.
- Do not use the USB terminal to charge USB accessory equipment. The heat generated may cause performance issues or damage.
- Disconnect the USB storage device when the ignition is turned off. If the ignition is turned on while the USB device is connected, the USB device may be damaged or may not operate normally.
- Only connect the iPod/iPhone with connection cables supported by iPod/iPhone products. Other connection cables cannot be used.
- Use a USB or flash memory type storage device. Do not connect using a USB adaptor.
- Use a USB device with a metal connecting terminal.
- Connection with i-Stick Type USB storage devices may be faulty due to vehicle vibration.

- Only USB storage devices formatted in FAT16/32 or exFAT file systems are recognized. NTFS and other file systems are not recognized.
- The time it takes to process files will depend on the USB storage device type and capacity, and the type of files stored.
- Some USB storage device files may not be compatible.
- Up to two USB devices and one iPod can be played through a USB hub. All devices may not be supported, depending on the performance of the USB hub. If there is not enough power supply, it may not operate normally.
- USB storage devices can only be connected for playing music, viewing photo files, or upgrading.
- Music files to which Digital Right Management (DRM) is applied cannot be played.
- USB storage device that are in capacity with a limit of 5,000 files, such as music, photo, video, 15 stages of folder structure can be used. Normal usage cannot be guaranteed for a storage device that exceeds this limit. The iPod/iPhone can play all music files

that are supported. The music file lists will only display up to 5,000 files on the screen. These files are sorted in alphabetical order.

- Some iPod/iPhone product models may not support the connectivity or functionality of this product.
- The iPod/iPhone may be damaged if it is connected to the vehicle with the ignition on. When not in use, disconnect the iPod/iPhone.
- When the iPod/iPhone is connected to the USB port by using the iPod/iPhone cable, the Bluetooth music is not supported.
- The iPod/iPhone playback functions and the information displayed may be different when played on the infotainment system.

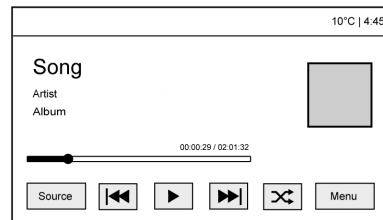
	Step 1	Step 2
Playlists	Playlists	Songs
Artists	Albums/ All Songs	Songs
Albums	Albums	Songs
Songs	Songs	
Genres	Albums/ All Songs	Songs
Composer	Albums/ All Songs	Songs
Audiobooks	Songs	

- Refer to the table for the classification items related to the search function provided by the iPod/iPhone.

USB Player

Playing Music from a USB Device

- Connect the USB device to the USB port.
- Play will start automatically after the system has finished reading the USB device.
- If a non-readable USB device is connected, an error message displays and the system will switch to the previous audio function.



If the USB device is already connected:

1. Press .
2. Touch AUDIO.
3. Touch Source or More.

4. Touch USB.

To stop the USB device and select another media source, touch Source, then select the other source.

To remove the USB device, select another function, then remove the USB device.

Pause

- Touch  to pause.
- Touch  to resume.

Changing to Next/Previous Files

- Touch  to change to the next file.
- Touch  within five seconds of the playback time to play the previous file.

Returning to the Beginning of the Current File

Touch  after five seconds of the playback time.

Scanning Forward or Backward

Touch and hold  or  during playback to rewind or fast forward. Release the button to resume playback at normal speed.

Playing a File Randomly

Touch  during playback.

- ON: Plays all files randomly.

- OFF: Returns to normal playback.

Using the USB Music Menu

1. Touch Menu or Browse during playback.
2. Touch the desired menu.

Browse Music

1. Touch Browse Music.
2. Touch the desired music.

Tone Settings

- Touch Tone Settings. The Tone Settings menu is displayed. See “Tone Settings” in *AM-FM Radio (Base Radio)* ⇨ 110 *AM-FM Radio (Uplevel Radio)* ⇨ 112 *AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Auto Volume

- Touch Auto Volume. The Auto Volume menu is displayed. See “Auto Volume” in *AM-FM Radio (Base Radio)* ⇨ 110 *AM-FM Radio (Uplevel Radio)* ⇨ 112 *AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Traffic Program (If Equipped)

- Touch On or Off.

MTP (Media Transfer Protocol)

- Connect an MTP supported device.

- Play will start automatically after the system has finished reading the MTP device.
- If a non-readable MTP device is connected, an error message displays and the system will switch to the previous audio function.

iPod/iPhone Player

This feature is limited to models supporting the iPod/iPhone connection.

Playing Music Files

- Connect the iPod/iPhone to the USB port.
- Play will start from the previously played point after the system has finished reading the USB device.
- If a non-readable USB device is connected, an error message displays and the system will switch to the previous audio function.

If the iPod/iPhone is already connected:

1. Press .
2. Touch AUDIO.
3. Touch Source.
4. Touch iPod.

To stop the device and select another media source, touch Source, then select the other source.

To remove the device, select another function, then remove the device.

Pause

- Touch  to pause.
- Touch  to resume.

Changing to Next/Previous Song

- Touch  to change to the next song.
- Touch  within two seconds of the playback time to play the previous song.

Returning to the Beginning of the Current File

Touch  after two seconds of the playback time.

Scanning Forward or Backward

Touch and hold  or  during playback to rewind or fast forward. Release the button to resume playback at normal speed.

Playing a File Randomly

Touch  during playback.

- ON: Plays all files randomly.
- OFF: Returns to normal playback.

Using the iPod Menu

- Touch Menu during playback.
- Touch the appropriate play mode.

Browse Music

1. Touch Browse Music.
2. Touch the desired music.

Tone Settings

- Touch Tone Settings. The Tone Settings menu is displayed. See “Tone Settings” under *AM-FM Radio (Base Radio)* ⇨ 110 *AM-FM Radio (Uplevel Radio)* ⇨ 112 *AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Auto Volume

- Touch Auto Volume. The Auto Volume menu is displayed. See “Auto Volume” under *AM-FM Radio (Base Radio)* ⇨ 110 *AM-FM Radio (Uplevel Radio)* ⇨ 112 *AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Picture System Information

If equipped, the infotainment system can view picture files stored on a USB storage device and devices that support Media Transfer Protocol (MTP).

- Supported file extensions: .jpg, .bmp, .png, .gif.
- Animated GIF files are not supported.
- Some files may not operate due to a different recording format or the condition of the file.

Viewing Pictures

1. Connect the USB device to the USB port.
2. Touch the screen to open to full screen. Touch the screen again to return to the previous screen.

If the USB device is already connected:

1. Press .
2. Touch GALLERY.

Pictures should not be played while the vehicle is in motion.

Viewing a Slide Show

1. Touch  from the picture screen.
2. Touch the screen to cancel the slide show during the slide show playback.

Viewing a Previous or Next Picture

Touch  or  from the picture screen.

Rotating a Picture

Touch  from the picture screen.

Enlarging a Picture

Touch  from the picture screen.

Using the USB Picture Menu

1. Touch MENU from the picture screen.
2. Touch the appropriate menu:
 - Slide Show Time: Allows selection of the slide show interval.
 - Clock, Temp. Display: Allows selection of On or Off to show the clock and temperature on the full screen.
 - Display Settings: Adjusts for Brightness and Contrast.
3. Touch  to exit.

Auxiliary Jack

This vehicle may have an AUX jack in the center console storage.

Possible auxiliary audio sources include:

- Laptop computer

- Audio music player

This jack is not an audio output. Do not plug headphones into the auxiliary input jack. Auxiliary devices should be set up while the vehicle is in P (Park).

Connect a 3.5 mm (1/8 in) cable from the auxiliary device to the auxiliary input jack.

Depending on the type of radio, if an auxiliary device has already been connected, but a different source is currently active:

- Repeatedly press Media on the center stack to scroll through all of the available audio source screens until the AUX source screen is shown.
- Press  on the center stack, touch Audio, Source, and then AUX, to display the AUX source screen.
- Press  on the center stack, touch Audio, More, and then AUX to make the source active.

To adjust the tone settings, see “Audio Settings” in “System Settings” under *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ *111*.

Bluetooth Audio

If equipped, music may be played from a paired Bluetooth device. See *Bluetooth (Overview)* ⇨ *132 Bluetooth (Pairing and Using a Phone for Uplevel Radio)* ⇨ *137 Bluetooth (Pairing and Using a Phone for Base Radio)* ⇨ *133* for help pairing a device.

The music can be controlled by either the infotainment controls or the controls on the device.

Music can be launched by:

- Pressing MEDIA on the center stack.
- Go into the audio application from the infotainment home screen or through the applications tray. Touch the Media icon until Bluetooth displays.
- Touch Bluetooth from the recent sources list on the left of the display or by touching the More option and then touching the Bluetooth device.

To play music via Bluetooth:

1. Power on the device, and pair to connect the device.

- Once paired, go into the audio application from the infotainment home screen or through the applications tray. Touch the Media icon until Bluetooth displays.

Bluetooth Audio Menu

Touch the Menu icon on the infotainment display or MENU on the center stack to display the Bluetooth Audio menu. The following may be available:

Tone Settings : Touch + or – to adjust the tone settings. See *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Auto Volume (If Equipped): This feature adjusts the volume based on the vehicle speed. See *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Bose AudioPilot Noise Compensation Technology (If Equipped): This feature adjusts the volume based on the noise in the vehicle and speed. See *AM-FM Radio (Base Radio)* ⇨ *110 AM-FM Radio (Uplevel Radio)* ⇨ *112 AM-FM Radio (Base Radio with Touchscreen)* ⇨ 111.

Touch the Back icon on the infotainment display to go back to the previous menu.

Manage Bluetooth Devices : Touch to go to the Bluetooth page to add or delete devices.

When using the Bluetooth audio source, the radio may not be able to launch specific applications on your device. Use the device to start audio playback when it is safe to do so.

All devices launch audio differently. When selecting Bluetooth audio as a source, the radio may show as paused on the display. Touch play on the device or touch ► to begin playback.

Some phones support sending Bluetooth music information to display on the radio. When the radio receives this information, it will check to see if any is available and display it.

See *Radio Frequency Statement* ⇨ 365.

Voice Recognition

If equipped, voice recognition allows for hands-free operation within the audio and phone applications. This feature can be started by pressing  on the steering wheel or by touching  on the infotainment display.

However, not all features within these areas are supported by voice commands. Generally, only complex tasks that require multiple manual interactions to complete are supported by voice commands.

For example, tasks that take more than one or two button presses such as selecting a song or artist to play from a media device would be supported by voice commands. Other tasks, like adjusting the volume or seeking up or down are audio features that are easily performed by pressing one or two buttons, and are not supported by voice commands.

In general there are flexible ways to speak commands for completing the tasks. Most of them, except destination entry and voice keypad, can be completed in a single command. If the task takes more than one command to complete, the first command would be to indicate the kind of task that is to be performed. The system replies with prompts that lead through a dialog to enter the necessary information.

Voice recognition can be used when the ignition is on or when Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP)* ⇨ 171.

Using Voice Recognition

Voice recognition becomes available once the system has been initialized. This begins when the ignition is turned on. Initialization may take a few moments.

1. Press  on the steering wheel control to activate voice recognition, or touch  on the infotainment display.
 - If voice recognition is started from the steering wheel control, the instrument cluster displays the selections and visual dialog content.
 - If voice recognition is started from the infotainment display, the selections and visual dialog content are displayed on both the infotainment display and the instrument cluster display.
2. The audio system mutes and the system plays a prompt followed by a beep.
3. Wait until after the beep completes, then clearly speak one of the commands described in this section.

Press  to interrupt any voice recognition system prompt. For example, if the prompt seems to be taking too long to finish, press  again and the beep should happen right away.

There are two voice prompt modes supported:

- Long verbal prompts: The longer prompts provide more information regarding the supported actions.
- Short prompts: The short prompts provide simple instructions about what can be stated.

If a command is not spoken, the voice recognition system says a help prompt.

Prompts and Screen Displays

While a voice recognition session is active, there will be corresponding buttons on screens displayed. Manual interaction in the voice recognition session is permitted. Interaction during a voice session may be completed entirely using voice commands, or some selections may expedite a session. If a selection is made using a manual control, the dialog will progress in the same way as if the selection were made through a voice command. Once the system is able to complete the task, or the session is terminated, the voice recognition dialog stops.

An example of this type of manual intervention is touching an entry of a displayed number list instead of speaking the number associated with the entry desired.

Canceling Voice Recognition

- Touch  to terminate the voice recognition session that was initiated by touching  on the infotainment display.
- Press or say “Cancel” or “Exit” to terminate the voice recognition session and display the screen from which voice recognition was initiated.
- Press  on the steering wheel controls to terminate the voice session and display the screen from which voice recognition was initiated.

Helpful Hints for Speaking Commands

Voice recognition can understand commands that are either naturally stated in sentence form (English only), or direct commands that state the application and the task.

For languages that do not support natural language commands in sentence form, use the direct commands shown as examples on the display screen.

For best results:

- Listen for the prompt and wait for the beep before saying a command or reply.
- Say “Help” or look at the screen display for commands.
- Voice recognition system prompts can be interrupted during a prompt by pressing  again.

For example, if the prompt seems to be taking too long to finish, or if what is being prompted causes a need for an immediate reply, press  again and wait for the beep.

- Speak the command naturally, not too fast, not too slow. Use direct commands without a lot of extra words.
- Usually Phone and Audio commands can be spoken in a single command; for example, “Call Dave Smith at work,” “Play” followed by the artist or song name, or “Tune” followed by the radio station number.

There is no need to memorize specific command words. Direct commands might be more clearly understood by the system. An example of a direct command would be “Call 555-1212.” Examples of these direct commands are displayed on most of the screens while

a voice session is active. If “Phone” or “Phone Commands,” is stated, the system understands that a phone call is requested and will respond with questions until enough details are gathered.

If the phone number has been saved with a name and a place, the direct command should include both, for example “Call Dave Smith at work.”

Using Voice Recognition for List Options

When a list is displayed, a voice prompt will ask to confirm or select an option from that list. A selection can be made by manually selecting the item, or by speaking the line number for the item to select.

When a screen contains a list, options may be available but not displayed. The list on a voice recognition screen functions the same as a list on other screens. Scrolling can be used to help display other entries from the list.

Manually scrolling or paging the list on a screen during a voice recognition session suspends the current voice recognition event and plays the prompt “Make your selection from the list using the manual controls or press the Back button to try again.”

If manual selection takes more than 15 seconds, the session terminates and prompts that it has timed out. The screen returns to the screen where voice recognition was initiated.

The Back Command

Say “Back” or press the Back button to go to the previous screen.

If in voice recognition, and “Back” is stated all the way through to the initial screen, then “Back” is stated one more time, the voice recognition session will cancel.

Help

Say “Help” on any voice recognition screen and the help prompt for the screen is played. Additionally, a pop-up displays a text version of the help prompt. Depending on how voice recognition was initiated, the Help pop-up will either display on the instrument cluster or the infotainment display. Touch Dismiss to make the pop-up go away.

Pressing  while the help prompt is playing will terminate the prompt and a beep will be heard. Doing this will stop the help prompt so that a voice command can be used.

Voice Recognition for the Radio

Touch  on the infotainment display to launch audio voice recognition. If  is touched in a radio screen, the voice commands for radio and media features are available.

“Switch to AM”: Switch bands to AM and tune to the last AM radio station.

“Switch to FM”: Switch bands to FM and tune to the last FM radio station.

“Switch to SXM”: Switch bands to SiriusXM (if equipped) and tune to the last SiriusXM channel.

“Tune to <AM frequency> AM”: Tune to the radio station whose frequency is identified in the command (like “nine fifty”).

“Tune to <FM frequency> FM”: Tune to the radio station whose frequency is identified in the command (like “one o one point one”).

“Tune to SXM <SXM channel number>”: Tune to the SiriusXM (if equipped) radio station whose channel number is identified in the command.

“Tune to SXM <SXM channel name>”: Tune to the SiriusXM (if equipped) radio station whose channel name is identified in the command.

Voice Recognition for Audio My Media

If browsing My Media when the voice button is selected, the voice recognition commands for My Media features are available.

“Play Artist”: Begin a dialog to enter a specific Artist name.

“Play Artist <artist name>”: Begin playback of the media selection identified in the command.

“Play Album”: Begin a dialog to enter a specific album name.

“Play Album <album name>”: Begin playback of the identified album name in the command.

“Play Song”: Begin a dialog to enter a specific song name.

“Play Song <song name>”: Begin playback of the identified song name in the command.

“Play Genre”: Begin a dialog to enter a specific genre.

“Play Genre <genre name>”: Begin playback of the media selection identified in the command.

“Play Playlist”: Begin a dialog to enter a specific playlist name.

“Play Playlist <playlist name>”: Begin playback of the identified playlist in the command.

“Play <device name>”: Play music from a specific device identified by name. The device name is the name displayed on the screen when the device is first selected as an audio source.

“Play Chapter”: Begin a dialog to enter a specific name.

“Play Chapter <chapter name>”: Begin playback of the media selection identified in the command.

“Play Audiobook”: Begin a dialog to enter a specific name.

“Play Audiobook <audiobook name>”: Begin playback of the media selection identified in the command.

“Play CD Track <track number>”: Begin playback of the CD at the track identified in the command.

“Play Episode”: Begin a dialog to enter a specific name.

“Play Episode <episode name>”: Begin playback of the media selection identified in the command.

“Play Podcast”: Begin a dialog to enter a specific name.

“Play Podcast <podcast name>”: Begin playback of the media selection identified in the command.

“Play Video”: Begin a dialog to enter a specific name.

“Play Video <video name>”: Begin playback of the media selection identified in the command.

“My Media”: Begin a dialog to enter the desired media content.

Handling Large Amounts of Media Content

It is expected that large amounts of media content will be brought into the vehicle. It may be necessary to handle large amounts of media content in a different way than smaller amounts of media. The system may limit the options of voice recognition by not allowing selection of song titles by voice at the highest level if the number of songs exceeds the maximum limit.

Voice command option changes through media content limits are:

- Song files including other individual files of all media types such as audiobook chapters, podcast episodes, and videos.
- Album type folders including types such as albums and audiobooks.

There are no restrictions if the number of song files and albums is less than 4,000. When the number of song files connected to the system is

between 4,000 and 8,000, the content cannot be accessed directly with one command like “Play <song name>.”

The restriction is that the command “Play Song” must be spoken first; the system will then ask for the song name. The reply command would be to say the name of the song to play.

Similar limits exist for album content. If there are more than 4,000 albums, but less than 8,000, the content cannot be accessed directly with one command like, “Play <album name>.” The command “Play Album” must first be spoken; the system will then ask for the album name. The reply would be to say the name of the album to play.

Once the number of songs has exceeded approximately 8,000, there is no support for accessing the songs directly through voice commands. There will still be access to the media content by using commands for playlists, artists, and genres.

The access commands for playlists, artists, and genres are prohibited after the number of this type of media exceeds 4,000.

The system will provide feedback the first time voice recognition is initiated if it has become apparent that any of these limits are reached during a device initializing process.

Voice Recognition for the Phone

“Call <contact name>”: Initiate a call to an entered contact. The command may include location if the contact has location numbers stored.

“Call <contact name> At Home,” “At Work,” “On Mobile,” or “On Other”: Initiate a call to an entered contact and location at home, at work, on mobile device, or on another phone.

“Call <phone number>”: Initiate a call to a standard phone number seven or 10 digits in length, and also 911, 411, or 611.

“Pair Phone”: Begins the Bluetooth pairing process. Follow instructions on the radio display.

“Switch Phone”: Select a different phone for outgoing calls.

“Voice Keypad”: Begins a dialog to enter special numbers like international numbers. The numbers can be entered in groups of digits with each group of digits being repeated back by the system. If the group of digits is not correct, the command “Delete” will remove

the last group of digits and allow them to be re-entered. Once the entire number has been entered, the command “Call” will start dialing the number.

“**Voice Mail**”: Initiate a call to voice mail numbers.

Voice Recognition for OnStar (If Equipped)

“**OnStar**”: Begin OnStar Voice Recognition.

Bluetooth Speech Recognition (If Equipped)

Voice Pass-Thru allows access to the speech recognition commands on the cell phone. See your cell phone manufacturer’s user guide to see if the cell phone supports this feature.

Activating this function will start the Bluetooth Speech Recognition on a connected phone.

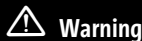
The steering wheel controls are used to operate this function.

Press and hold  to activate. A voice session begins so that voice commands can be given to Siri or many other controls provided by the cell phone.

Press  to exit or press  to close and return to the previous application prior to the start of Voice Pass-Thru.

Phone

Bluetooth (Overview)



Warning

When using a cell phone, it can be distracting to look too long or too often at the screen of the phone or the infotainment system. Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

Instructions for using the cell phone may differ between infotainment systems.

Bluetooth-capable systems can interact with many cell phones, allowing:

- Placement and receipt of calls in a hands-free mode.
- Sharing of the cell phone’s address book or contact list with the vehicle.

To minimize driver distraction, before driving, and with the vehicle parked:

- Become familiar with the features of the cell phone. Organize the phone book and contact lists clearly and delete duplicate or rarely used entries. If possible, program speed dial or other shortcuts.
- Review the controls and operation of the infotainment system.
- Pair cell phone(s) to the vehicle. The system may not work with all cell phones. See “Pairing” in this section.
- If the cell phone has voice dialing capability, learn to use that feature to access the address book or contact list.
- See “Deleting a Bluetooth Device” in this section.

Vehicles with a Bluetooth system can use a Bluetooth-capable cell phone with a Hands-Free Profile to make and receive phone calls. The infotainment system and voice recognition are used to control the system. The system can be used with the ignition on or in ACC/ACCESSORY. The range of the Bluetooth system can be up to 9.1 m (30 ft). Not all phones support all functions and not all phones work with the Bluetooth system.

Bluetooth Controls

Use the buttons on the center stack, infotainment display, and steering wheel to operate the Bluetooth system.

Steering Wheel Controls

 : Press to answer incoming calls, confirm system information, and start voice recognition.

 : Press to end a call, reject a call, or cancel an operation. Press to mute or unmute the infotainment system.

Infotainment System Controls

For information about how to navigate the menu system using the infotainment controls, see *Overview (Uplevel Radio)* ⇨ *101 Overview (Base Radio)* ⇨ *99 Overview (Base Radio with Touchscreen)* ⇨ *100*.

MENU : Turn to scroll through a list. Press to select the highlighted list option.

 : Press to go to the infotainment home screen. See *Using the System (Base Radio)* ⇨ *103 Using the System (Uplevel Radio)* ⇨ *107 Using the System (Base Radio with Touchscreen)* ⇨ *105*.

PHONE or  : Select to enter the phone main menu.

Voice Recognition

If equipped, the voice recognition system uses commands to control the system and dial phone numbers.

Noise: The system may not recognize voice commands if there is too much background noise, such as noise from open windows or loud talking inside the vehicle.

When to Speak: A tone sounds to indicate that the system is ready for a voice command. Wait for the tone and then speak.

How to Speak: Speak clearly in a calm and natural voice.

Audio System

When using the Bluetooth system, sound comes through the vehicle's front audio system speakers and overrides the audio system. Use the  knob during a call to change the volume level. The system maintains a minimum volume level.

Bluetooth Audio Quality

Turn off the Echo and Noise cancellation feature on your phone, if supported, for the best hands-free performance.

Bluetooth (Pairing and Using a Phone for Base Radio)

Pairing

A Bluetooth-enabled mobile device must be paired to the Bluetooth system and then connected to the vehicle before it can be used. See the mobile device manufacturer's user guide for Bluetooth functions before pairing the device.

Pairing Information

- If no mobile device has been connected, the Phone main page on the infotainment display will show the Connect Phone option. Touch this option to connect. Another way to connect is to touch the Phones tab at the top right of the display and then touch Add Phone.
- A Bluetooth smartphone with music capability can be paired to the vehicle as a smartphone and a music player at the same time.

- Up to 10 devices can be paired to the Bluetooth system.
- The pairing process is disabled when the vehicle is moving.
- Pairing only needs to be completed once, unless the pairing information on the cell phone changes or the cell phone is deleted from the system.
- If multiple paired cell phones are within range of the system, the system connects to the paired cell phone that is set to First to Connect. If there is no cell phone set to First to Connect, it will link to the cell phone which was used last. To link to a different paired cell phone, see “Linking to a Different Phone” later in this section.

Pairing a Phone

1. Make sure Bluetooth has been enabled on the cell phone before the pairing process is started.
2. Touch the Phone icon on the infotainment home screen or the phone icon on the shortcut tray near the bottom of the display.

3. Touch Phones at the top of the infotainment display. There is also a Connect Phones option in the middle of the Phone display which will shortcut to the Phone List menu.
4. Touch Add Phone.
5. Select the vehicle name shown on the infotainment display from your cell phone's Bluetooth Settings list.
6. Follow the instructions on the cell phone to confirm the six-digit code showing on the infotainment display and touch Pair. The code on the cell phone and infotainment display will need to be acknowledged for a successful pair.
7. Start the pairing process on the cell phone to be paired to the vehicle. See the cell phone manufacturer's user guide for information on this process. Once the cell phone is paired, it will show under Connected.
8. If the vehicle name does not appear on your cell phone, there are a few ways to start the pairing process over:
 - Turn the cell phone off and then back on.

- Go back to the beginning of the Phone menus on the infotainment display and restart the pairing process.
 - Reset the cell phone, but this step should be done as a last effort.
9. If the cell phone prompts to accept connection or allow phone book download, touch Always Accept and Allow. The phone book may not be available if not accepted.
 10. Repeat Steps 1–8 to pair additional cell phones.

First to Connect Paired Phones

If multiple paired cell phones are within range of the system, the system connects to the paired cell phone that is set as First to Connect. To enable a paired cell phone as the First to Connect phone:

1. Make sure the cell phone is turned on.
2. Touch Settings, then touch System.
3. Touch Phones to access all paired and all connected cell phones and mobile devices.
4. Touch the information icon or pencil icon to the right of the cell phone to open the cell phone's settings menu.

5. Touch the First to Connect option, to enable the setting for that device.

Cell phones and mobile devices can be added, removed, connected, and disconnected. A sub-menu will display whenever a request is made to add or manage cell phones and mobile devices.

Listing All Paired and Connected Phones

1. Touch the Phone icon on the infotainment home screen or the phone icon on the shortcut tray near the bottom of the display.
2. Touch Phones.

Disconnecting a Connected Phone

1. Touch the Phone icon on the infotainment home screen.
2. Touch Phones.
3. Touch the information icon or the pencil icon next to the connected cell phone or mobile device to show the cell phone's or mobile device's information display.
4. Touch Disconnect.

Deleting a Paired Phone

1. Touch the Phone icon on the infotainment home screen or the phone icon on the shortcut tray near the bottom of the display.
2. Touch Phones.
3. Touch the information icon or the pencil icon next to the connected cell phone to display the cell phone's or mobile device's information display.
4. Touch Forget Device.

Linking to a Different Phone

To link to a different cell phone, the new cell phone must be in the vehicle and paired to the Bluetooth system.

1. Touch the Phone icon on the infotainment home screen or the phone icon on the shortcut tray near the bottom of the display.
2. Touch Phones.
3. Touch the new cell phone to link to from the not connected phone list. See "First to Connect Paired Phones" previously in this section.

Switching to Handset or HandsfreeMode

To switch between handset or handsfree mode:

- While the active call is hands-free, touch the Handset option to switch to the handset mode.
The mute icon will not be available or functional while Handset mode is active.
- While the active call is on the handset, touch the Handset option to switch to the hands-free mode.

Making a Call Using Contacts and Recent Calls

Calls can be made through the Bluetooth system using personal cell phone contact information for all cell phones that support the Phone Book feature. Become familiar with the cell phone settings and operation. Verify the cell phone supports this feature.

The Contacts menu accesses the phone book stored in the cell phone.

The Recents menu accesses the recents call list from your cell phone.

To make a call using the Contacts menu:

1. Touch the Phone icon on the infotainment home screen.

2. Touch Contacts.
3. The Contacts list can be searched by using the first character. Touch A-Z on the infotainment display to scroll through the list of names.
Touch the name to call.
4. Touch the desired contact number to call.

To make a call using the Recents menu:

1. Touch Phone on the infotainment home screen.
2. Touch Recents.
3. Touch the name or number to call.

Making a Call Using the Keypad

To make a call by dialing the numbers:

1. Touch the Phone icon on the infotainment home screen.
2. Touch Keypad and enter a phone number.
3. Touch  on the infotainment display to start dialing the number.

Searching Contacts Using the Keypad

To search for contacts using the keypad:

1. Touch the Phone icon on the infotainment home screen.
2. Touch Keypad and enter partial phone numbers or contact names using the digits on the keypad to search.

Results will show on the right side of the display. Touch one to place a call.

Accepting or Declining a Call

When an incoming call is received, the infotainment system mutes and a ring tone is heard in the vehicle.

Accepting a Call

There are two ways to accept a call:

- Press  on the steering wheel controls.
- Touch Answer on the infotainment display.

Declining a Call

There are two ways to decline a call:

- Press  on the steering wheel controls.
- Touch Ignore on the infotainment display.

Call Waiting

Call waiting must be supported on the Bluetooth cell phone and enabled by the wireless service carrier to work.

Accepting a Call

Press  to answer, then touch Switch on the infotainment display.

Declining a Call

Press  to decline, then touch Ignore on the infotainment display

Switching Between Calls (Call Waiting Calls Only)

To switch between calls, touch Phone on the infotainment home screen to display Call View. While in Call View, touch the call information of the call on hold to change calls.

Three-Way Calling

Three-way calling must be supported on the Bluetooth cell phone and enabled by the wireless service carrier to work.

To start a three-way call while in a current call:

1. In the Call View, touch Add Call to add another call.

2. Initiate the second call by selecting from Recents, Contacts, or Keypad.
3. When the second call is active, touch the merge icon to conference the three-way call together.

Ending a Call

- Press  on the steering wheel controls.
- Touch  on the infotainment display, next to a call, to end only that call.

Dual Tone Multi-Frequency (DTMF) Tones

The in-vehicle Bluetooth system can send numbers during a call. This is used when calling a menu-driven phone system. Use the Keypad to enter the number.

Bluetooth (Pairing and Using a Phone for Uplevel Radio)

For information about how to navigate the menu system using the infotainment controls, see *Using the System (Base Radio)* ⇨ 103 *Using the System (Uplevel Radio)* ⇨ 107 *Using the System (Base Radio with Touchscreen)* ⇨ 105.

Pairing

A Bluetooth-enabled cell phone must be paired to the Bluetooth system and then connected to the vehicle before it can be used. See the cell phone manufacturer's user guide for Bluetooth functions before pairing the cell phone.

Pairing Information

- A Bluetooth phone with music capability can be paired to the vehicle as a phone and a music player at the same time.
- Up to 10 devices can be paired to the Bluetooth system.
- The pairing process is disabled when the vehicle is moving.
- Pairing only needs to be completed once, unless the pairing information on the cell phone changes or the cell phone is deleted from the system.
- One Bluetooth device can be connected to the Bluetooth system at a time.
- If multiple paired cell phones are within range of the system, the system connects to the paired cell phone in the order that

they were last used in the system. To link to a different paired phone, see "Linking to a Different Phone" later in this section.

Pairing a Phone

1. Touch the Phone icon on the infotainment home screen.
2. Touch Phone and select Pair Device.
3. A four-digit Personal Identification Number (PIN) appears on the display. The PIN, if required, may be used in Step 5.
4. Start the pairing process on the cell phone to be paired to the vehicle. See the cell phone manufacturer's user guide for information on this process.
5. Locate "Chevrolet MyLink" on the display. Follow the instructions on the cell phone to enter the PIN provided in Step 3 or confirm the six-digit code shown on the display. After the PIN is successfully entered or the code is confirmed, the system responds with "<Device name> has been successfully paired" when the pairing process is complete.
6. If "Chevrolet MyLink" does not appear, turn the phone off or remove the phone battery and retry.

7. If the phone prompts to accept connection or allow phone book download, select **Always Accept and Allow**. The phone book may not be available if not accepted.
8. Repeat Steps 1–7 to pair additional phones.

Listing All Paired and Connected Phones

1. Touch the Phone icon on the infotainment home screen.
2. Touch Phones.

Disconnecting a Connected Phone

1. Touch the Phone icon on the infotainment home screen.
2. Touch Phones.
3. Touch **X** next to the phone to disconnect.

Deleting a Paired Phone

Only disconnected phones can be deleted.

1. Touch the Phone icon on the infotainment home screen.
2. Touch Phones.
3. Touch the **⊖** next to the phone to delete and follow the on screen prompts.

Linking to a Different Phone

To link to a different phone, the new phone must be in the vehicle and paired to the Bluetooth system.

1. Touch the Phone icon on the infotainment home screen.
2. Touch Phones.
3. Touch the new phone to link to from the not connected device list.

Switching to Handset or HandsfreeMode

To switch between handset or handsfree mode, touch the Phone icon on the infotainment home screen to display Call View.

- While the active call is hands-free, touch the **Handset** option to switch to the handset mode. The option changes to **Handsfree** once the Bluetooth device confirms it is operating as handset.
- While the active call is handset, touch the **Handsfree** option to switch to the hands free mode. The option changes to **Handset** once the Bluetooth device confirms it is operating as handsfree.

Making a Call Using Contacts and Recent Calls

Calls can be made through the Bluetooth system using personal cell phone contact information for all phones that support the Phone Book feature. Become familiar with the phone settings and operation. Verify the cell phone supports this feature.

When supported, the **Contacts** and **Recent Calls** menus are automatically available.

The **Contacts** menu accesses the phone book stored in the cell phone.

The **Recent Calls** menu accesses the recent call list(s) from your cell phone.

To make a call using the **Contacts** menu:

1. Touch the Phone icon on the infotainment home screen.
2. Touch **Contacts**.
3. Touch the name to call.
4. Touch the desired contact number to call.

To make a call using the **Recent Calls** menu:

1. Touch the Phone icon on the infotainment home screen.
2. Touch **Recent**.

3. Touch the name or number to call.
4. If necessary, select between Missed, Recent, and Sent calls by touching View in the top right corner of the list.

Making a Call Using the Keypad

To make a call by dialing the numbers:

1. Touch the Phone icon on the infotainment home screen.
2. Touch Keypad and enter a phone number.
3. Touch Call to start dialing the number.

Accepting or Declining a Call

When an incoming call is received, the infotainment system mutes and a ring tone is heard in the vehicle.

Accepting a Call

There are a few ways to accept a call:

- Press  on the steering wheel controls.
- Touch Answer on the infotainment display.

Declining a Call

There are a few ways to decline a call:

- Press  on the steering wheel controls.

- Touch Ignore on the infotainment display.

Call Waiting

Call waiting must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

Accepting a Call

There are two ways to accept a call:

- Press  on the steering wheel controls.
- Touch Answer on the infotainment display.

Declining a Call

There are two ways to decline a call:

- Press  on the steering wheel controls.
- Touch Ignore on the infotainment display.

Switching Between Calls (Call Waiting Calls Only)

To switch between calls, touch the Phone icon on the infotainment home screen to display Call View. While in Call View, touch the call information of the call on hold to change calls.

Three-Way Calling

Three-way calling must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

To start a three-way call while in a current call:

1. In the Call View, touch Add to add another call.
2. Initiate the second call by selecting from Recent, Contacts, or Keypad.
3. When the second call is active, touch Merge to conference the three-way call together.
4. Once all calls are merged, the Merge option becomes an Unmerge option. Touch to unmerge the calls. Some wireless service carriers may not allow a merged call to become unmerged.

Ending a Call

- Press  on the steering wheel controls.
- Touch End on the infotainment display to end all existing calls, or touch End next to a call to end only that call.

Some wireless service carriers may not allow a merged call to become unmerged.

Dual Tone Multi-Frequency (DTMF) Tones

The in-vehicle Bluetooth system can send numbers during a call. This is used when calling a menu-driven phone system.

1. Touch the Phone icon on the infotainment home screen.
2. While in the Call View, drag  up to raise the interaction selector.
3. Touch Keypad and enter the number.

Voice Mail

The default voice mail number is the phone number of the currently connected phone. The voice mail number can be changed in Bluetooth settings.

To dial a voice mail number:

1. Touch the Phone icon on the infotainment home screen.
2. Touch Voice Mail.
3. Touch Call.
4. Enter the DTMF tones using the keypad if needed.

Text Messaging

If equipped, the infotainment system may allow text messages to be received and replied to. Received messages can also be read aloud.

Before using the text messaging feature, check to see if the phone is compatible.

To view compatible phones in USA, see www.my.chevrolet.com.

Text Menu

Inbox : Touch to display incoming messages.

To view a message, touch on the name of the sender. Touch  to listen to the text message. Press  BACK on the center stack or touch the Back icon on the infotainment display to go back to the previous menu.

Settings : See “Text Settings” later in this section.

Reply : Touch to reply using a predefined text message. See “Text Settings” later in this section.

Call : Touch to place a call to the sender of the text message.

Viewing a Text Message

While viewing a text message:

- Touch Reply to reply using a predefined text message.
- Touch Call to place a call to the sender of the text message.

Viewing Sender Information

If equipped, touch the name of the sender to view sender information if this information matches contact information already stored.

Select a Predefined Message : Touch to select from a set of quick messages. Touch the message to send.

Predefined Messages

These are short text messages that can be used to send so responses will not have to be typed.

The messages can be deleted or a new message can be added.

To add a new message:

1. Touch Text Settings, then touch Manage Predefined Messages.
2. While in the predefined messages list view, select Add New Predefined Message and a keyboard displays.

3. Type a new message and touch NEW MSG when done to add the message. Press  BACK on the center stack or touch the Back icon on the infotainment display to go back to the predefined messages list. Touch  to delete one character at a time.

Memory Full

This message may display if there is no more room on the phone to store messages.

Text Settings

Text Alerts : When on, this feature will display an alert when a new text message has been received. Touch to turn on or off.

Manage Predefined Messages : Touch to add, change, or delete predefined messages.

Apple CarPlay and Android Auto

If equipped, Android Auto and/or Apple CarPlay capability may be available through a compatible smartphone. If the phone is paired and projections are available, Apple CarPlay icons will become illuminated on the infotainment home screen.

To use Android Auto and/or Apple CarPlay:

For Wired Phone Projection

1. For Android 9 smartphones and older, download the Android Auto app to your phone from the Google Play Store. There is no app required for Apple CarPlay.
2. Connect your Android phone or Apple iPhone by using the factory-provided phone USB cable and plugging into a USB data port. For best performance, it is highly recommended to use the device's factory-provided USB cable, which should be replaced after significant wear to maintain connection quality. Aftermarket or third-party cables may not work.
3. When the phone is first connected, to activate Apple CarPlay or Android Auto, accept the terms and conditions on both the infotainment system and the phone.
4. Follow the instructions on the phone.

The Android Auto and Apple CarPlay icons on the infotainment home screen will illuminate. Android Auto and/or Apple CarPlay may automatically launch the next time the USB is connected. If not, select the Android Auto or Apple CarPlay icon on the infotainment home screen to launch.

Select  on the center stack to return to the infotainment home screen.

Features are subject to change. For further information on how to set up Android Auto and Apple CarPlay in the vehicle, visit your brand website. See *Online Account* ⇨ 360 for details. CarPlay will not support Fast Connect on iPhones with iOS version 13 or older.

Android Auto is provided by Google and is subject to Google's terms and privacy policy. Apple CarPlay is provided by Apple and is subject to Apple's terms and privacy policy. Data plan rates apply. For Android Auto support and to see if your phone is compatible, see www.android.com/auto/ compatibility. For Apple CarPlay support and to see if your phone is compatible, see www.apple.com/ios/carplay/. Apple or Google may change or suspend availability at any time. Google, Android, Android Auto, Google Maps, and other marks are trademarks of Google LLC. Apple CarPlay is a trademark of Apple Inc.

Select  on the center stack to exit Android Auto or Apple CarPlay. To enter back into Android Auto or Apple CarPlay, press and hold  on the center stack.

Settings

The Settings menu allows adjustment of different vehicle and radio features. Depending on your radio and vehicle options, the menu may contain the following:

Time and Date

Allows setting of the clock.

Rear Seat Reminder

This allows for a chime and a message when the rear door has been opened before or during operation of the vehicle.

Select Off or On.

Language

Select Language, then select from the available language(s).

The selected language will display on the system, and voice recognition will reflect the selected language.

Valet Mode

If equipped, this will lock the infotainment system and steering wheel controls. It may also limit top speed, power, and access to vehicle storage locations (if equipped).

To enable valet mode:

1. Enter a four-digit code on the keypad.
2. Touch Enter to go to the confirmation screen.
3. Re-enter the four-digit code.

Touch Lock or Unlock to lock or unlock the system. Touch the Back icon on the infotainment display to go back to the previous menu.

Radio

Adjusts different radio settings.

Vehicle

The menu may contain the following:

Climate and Air Quality

Adjusts different climate settings.

Comfort and Convenience

Adjusts different comfort and convenience settings.

Lighting

Adjusts different lighting settings.

Power Door Locks

Adjusts different door lock settings.

Power Take-Off (PTO)

If equipped with PTO, there may be additional features that can be customized. See *Power Take-Off (PTO)* ⇨ 220. See your dealer to enable these features.

Remote Lock, Unlock, and Start

Adjusts different remote lock settings.

Bluetooth

Allows connecting to a different cell phone or mobile device source, disconnect a cell phone or media device, or delete a cell phone or media device. Also allows adjustment of different other Bluetooth features.

Apple CarPlay

This feature allows you to interact directly with your mobile device on the infotainment display. See *Apple CarPlay and Android Auto* ⇨ 141.

Android Auto

Allows interacting directly with a mobile device on the infotainment display. See *Apple CarPlay and Android Auto* ⇨ 141.

USB Auto Launch

This allows Android and Apple CarPlay devices to automatically connect when plugged into the USB port.

Turn Display Off

Touch to turn the display off. Touch anywhere on the screen or any radio button to turn the screen back on.

Voice

Allows adjustment of the infotainment voice recognition features.

Display

Allows adjustment of the infotainment display.

Rear Camera

Touch to display the Rear Camera menu. See *Rear Vision Camera (RVC)* ⇨ 193.

Return to Factory Settings

Allows resetting the infotainment system settings in the vehicle.

Software Information

Select to view or update the infotainment system current software information.

Wi-Fi

Allows adjustment of different Wi-Fi features.

Over-the-Air Software Updates

If equipped, the infotainment system can download and install select software updates over a wireless connection. The system will prompt for certain updates to be downloaded and installed. There is also an option to check for updates manually.

To manually check for updates, touch **SETTINGS** on the Home Page, followed by **Software Information**, and then **System Update**. Follow the on-screen prompts. The steps to check for, download and install updates may vary by vehicle.

Downloading Over-the-Air vehicle software updates requires Internet connectivity, which can be accessed through the vehicle's built-in

4G LTE connection, if equipped and active. If required, data plans are provided by a third party. Optionally, a secure Wi-Fi hotspot such as a compatible mobile device hotspot, home hotspot or public hotspot can be used. Applicable data rates may apply.

To connect the infotainment system to a secured mobile device hotspot, home hotspot, or a public hotspot, touch **SETTINGS** on the Home Page, followed by **Wi-Fi**, and then **Manage Wi-Fi Networks**. Select the appropriate Wi-Fi network, and follow the on-screen prompts. Download speeds may vary.

On most compatible mobile devices, activation of the Wi-Fi hotspot is in the Settings menu under **Mobile Network Sharing**, **Personal Hotspot**, **Mobile Hotspot** or similar.

Availability of Over-the-Air software updates varies by vehicle and country. Features are subject to change. For more information on this feature, see my.chevrolet.com/learn.

English and Metric Unit Conversion

To change the display units between English and metric units, see *Instrument Cluster* ⇨ 73.

Trademarks and License Agreements

Radio Frequency Information

See *Radio Frequency Statement* ⇨ 365.

Made for



iPod



iPhone

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Schedule I: Gracenote EULA



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Part C – EULA

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Climate Controls

Climate Control Systems

Climate Control Systems 149

Air Vents

Air Vents 150

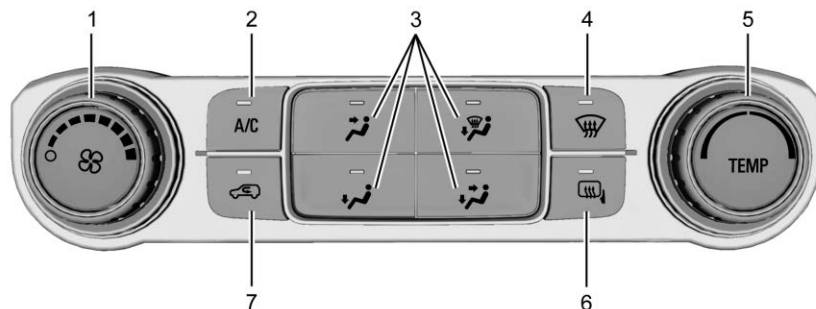
Maintenance

Passenger Compartment Air Filter 151

Service 152

Climate Control Systems

With this system the heating, cooling, and ventilation can be controlled.



1. Fan Control
2. A/C (Air Conditioning)
3. Air Delivery Mode Controls
4. Defrost
5. TEMP (Temperature Control)
6.  (Rear Window Defogger, If Equipped)
7.  (Heated Outside Mirror, If Equipped)
8.  (Outside Air, If Equipped)
9.  Air Recirculation

TEMP: Turn clockwise or counterclockwise to increase or decrease the temperature inside the vehicle.

 : Turn clockwise or counterclockwise to increase or decrease the fan speed. Turn the knob all the way counterclockwise to turn the fan off.

Air Delivery Mode Controls: Press , , , or  to change the direction of the airflow. An indicator light comes on in the selected mode button.

 : Air is directed to the instrument panel outlets.

 : Air is divided between the instrument panel and floor outlets.

 : Air is directed to the floor outlets, with some air directed to the windshield and side window outlets.

 : This mode clears the windows of fog or moisture. Air is directed to the windshield, floor outlets, and side window vents.

 : Press to clear the windshield of fog or frost more quickly. Air is directed to the windshield and the side window vents. The system automatically forces outside air into the vehicle and the air conditioning compressor will run, unless the outside temperature is close to freezing.

Do not drive the vehicle until all the windows are clear.

See *Air Vents* ⇨ 150.

 : Press to turn on recirculation. An indicator light comes on. Air is recirculated to quickly cool the inside of the vehicle. It can also be used to help reduce outside air and odors that enter the vehicle.

 : If equipped, press to turn the outside air mode on. An indicator light on the button comes on to show that outside air is on. When selected, air from outside the vehicle circulates throughout the vehicle. The recirculation mode cannot be used with the outside air mode.

A/C: Press to turn the air conditioning system on or off. An indicator light comes on to show that the air conditioning is enabled. If the fan is turned off, the air conditioner will not run. The A/C light will stay on even if the outside temperatures are below freezing.

Rear Window Defogger

 : If equipped, press to turn the rear window defogger on or off. An indicator light on the button comes on to show that the rear window defogger is on.

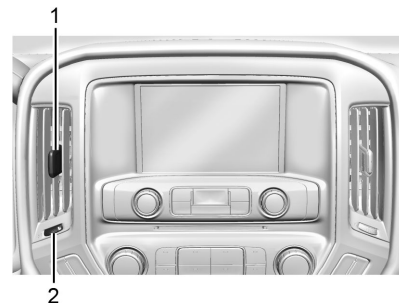
The rear window defogger only works when the vehicle is on. The defogger can be turned off by turning the vehicle off or to accessory mode.

 : If equipped with heated outside mirrors, they turn on when the rear window defogger button is on. They help to clear fog or frost from the surface of the mirrors.

Caution

Using a razor blade or sharp object to clear the inside rear window can damage the rear window defogger. Repairs would not be covered by the vehicle warranty. Do not clear the inside rear window with sharp objects.

Air Vents



1. Slider Knob
2. Thumbwheel

Move the slider knobs (1) to change the direction of the airflow.

Use the thumbwheels (2) near the air vents to open or close off the airflow.

If Floor, Defog, or Defrost modes are selected, a small amount of air will come from the vents close to the window. If the airflow is shut off using the thumbwheels, warm air will be directed to the other instrument panel vents. This is normal operation.

Operation Tips

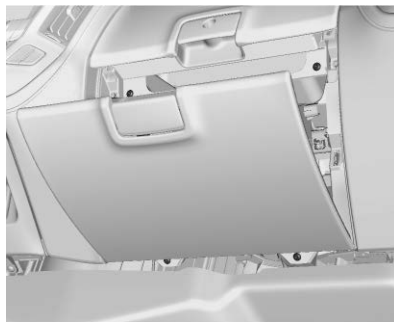
- Clear away any ice, snow, or leaves from air inlets at the base of the windshield that could block the flow of air into the vehicle.
- Clear snow off the hood to improve visibility and help decrease moisture drawn into the vehicle.
- Keep the path under the front seats clear of objects to help circulate the air inside of the vehicle more effectively.
- Use of non-GM approved hood deflectors can adversely affect the performance of the system. Check with your dealer before adding equipment to the outside of the vehicle.

Maintenance

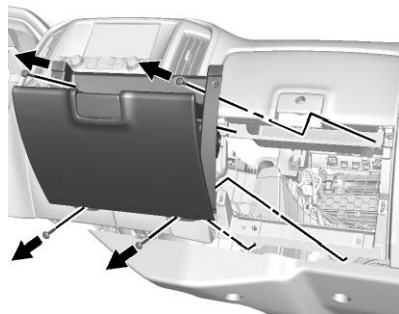
Passenger Compartment Air Filter

The filter reduces the dust, pollen, and other airborne irritants from outside air that is pulled into the vehicle.

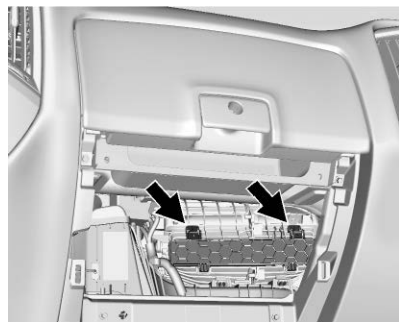
The filter should be replaced as part of routine scheduled maintenance. See *Maintenance Schedule* ⇨ 304. To find out what type of filter to use, see *Maintenance Replacement Parts* ⇨ 347.



1. Open the lower glove box door completely.
2. Remove the four screws from around the lower glove box. The door does not need to be removed to access the screws.



3. Close the lower glove box door and pull it from its frame to remove the entire unit.



4. Release the two tabs holding the service door. Open the service door and remove the old filter.
5. Install the new air filter.
6. Close the service door and secure the tabs.
7. Reverse the steps to reinstall the glove box.

See your dealer if additional assistance is needed.

Service

All vehicles have a label underhood that identifies the refrigerant used in the vehicle. The refrigerant system should only be serviced by trained and certified technicians. The air conditioning evaporator should never be repaired or replaced by one from a salvage vehicle. It should only be replaced by a new evaporator to ensure proper and safe operation.

During service, all refrigerants should be reclaimed with proper equipment. Venting refrigerants directly to the atmosphere is harmful to the environment and may also create unsafe conditions based on inhalation, combustion, frostbite, or other health-based concerns.

The air conditioning system requires periodic maintenance. See *Maintenance Schedule* ⇨ 304.

Driving and Operating

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Driving Information

Driving for Better Fuel Economy

Driving habits can affect fuel mileage. Here are some driving tips to get the best fuel economy possible:

- Set the climate controls to the desired temperature after the engine is started, or turn them off when not required.
- Avoid fast starts and accelerate smoothly.
- Brake gradually and avoid abrupt stops.
- Avoid idling the engine for long periods of time.
- When road and weather conditions are appropriate, use cruise control.
- Always follow posted speed limits or drive more slowly when conditions require.
- Keep vehicle tires properly inflated.
- Combine several trips into a single trip.
- Replace the vehicle's tires with the same TPC Spec number molded into the tire's sidewall near the size.
- Follow recommended scheduled maintenance.

Distracted Driving

Distraction comes in many forms and can take your focus from the task of driving. Exercise good judgment and do not let other activities divert your attention away from the road.

Many local governments have enacted laws regarding driver distraction. Become familiar with the local laws in your area.

To avoid distracted driving, keep your eyes on the road, keep your hands on the steering wheel, and focus your attention on driving.

- Do not use a phone in demanding driving situations. Use a hands-free method to place or receive necessary phone calls.
- Watch the road. Do not read, take notes, or look up information on phones or other electronic devices.
- Designate a front seat passenger to handle potential distractions.
- Become familiar with vehicle features before driving, such as programming favorite radio stations and adjusting climate control and seat settings. Program all trip information into any navigation device prior to driving.

- Wait until the vehicle is parked to retrieve items that have fallen to the floor.
- Stop or park the vehicle to tend to children.
- Keep pets in an appropriate carrier or restraint.
- Avoid stressful conversations while driving, whether with a passenger or on a cell phone.

Warning

Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

Refer to the infotainment section and/or infotainment manual on using that system and the navigation system, if equipped, including pairing and using a cell phone.

Defensive Driving

Defensive driving means “always expect the unexpected.” The first step in driving defensively is to wear the seat belt. See *Seat Belts* ⇨ 30.

- Assume that other road users (pedestrians, bicyclists, and other drivers) are going to be careless and make mistakes. Anticipate what they may do and be ready.
- Allow enough following distance between you and the driver in front of you.
- Focus on the task of driving.

Impaired Driving

Death and injury associated with impaired driving is a global tragedy.



Warning

Drinking alcohol or taking drugs and then driving is very dangerous. Your reflexes, perceptions, attentiveness, and judgment can be affected by even a small amount of alcohol or drugs. You can have a serious — or even fatal — collision if you drive after drinking or taking drugs.

Do not drive while under the influence of alcohol or drugs, or ride with a driver who has been drinking or is impaired by drugs. Find alternate transportation home; or if you are with a group, designate a driver who will remain sober.

Control of a Vehicle

Braking, steering, and accelerating are important factors in helping to control a vehicle while driving.

Braking

Braking action involves perception time and reaction time. Deciding to push the brake pedal is perception time. Actually doing it is reaction time.

Average driver reaction time is about three-quarters of a second. In that time, a vehicle moving at 100 km/h (60 mph) travels 20 m (66 ft), which could be a lot of distance in an emergency.

Helpful braking tips to keep in mind include:

- Keep enough distance between you and the vehicle in front of you.
- Avoid needless heavy braking.
- Keep pace with traffic.

If the engine ever stops while the vehicle is being driven, brake normally but do not pump the brakes. Doing so could make the pedal harder to push down. If the engine stops, there will be some power brake assist but it will be

used when the brake is applied. Once the power assist is used up, it can take longer to stop and the brake pedal will be harder to push.

Steering

Caution

To avoid damage to the steering system, do not drive over curbs, parking barriers, or similar objects at speeds greater than 3 km/h (1 mph). Use care when driving over other objects such as lane dividers and speed bumps. Damage caused by misuse of the vehicle is not covered by the vehicle warranty.

The power steering system may require maintenance. See *Power Steering Fluid* ⇨ 252.

If power steering assist is lost because the engine stops or the system malfunctions, the vehicle can be steered but may require increased effort. See your dealer.

Caution

If the steering wheel is turned until it reaches the end of its travel, and is held in that position for more than 15 seconds, damage may occur to the power steering system and there may be loss of power steering assist.

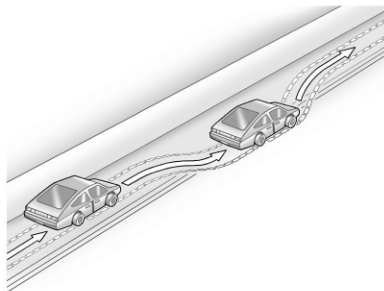
Curve Tips

- Take curves at a reasonable speed.
- Reduce speed before entering a curve.
- Maintain a reasonable steady speed through the curve.
- Wait until the vehicle is out of the curve before accelerating gently into the straightaway.

Steering in Emergencies

- There are some situations when steering around a problem may be more effective than braking.
- Holding both sides of the steering wheel allows you to turn 180 degrees without removing a hand.

- Antilock Brake System (ABS) allows steering while braking.

Off-Road Recovery

The vehicle's right wheels can drop off the edge of a road onto the shoulder while driving. Follow these tips:

1. Ease off the accelerator and then, if there is nothing in the way, steer the vehicle so that it straddles the edge of the pavement.
2. Turn the steering wheel about one-eighth of a turn, until the right front tire contacts the pavement edge.
3. Turn the steering wheel to go straight down the roadway.

Loss of Control**Skidding**

There are three types of skids that correspond to the vehicle's three control systems:

- Braking Skid — wheels are not rolling.
- Steering or Cornering Skid — too much speed or steering in a curve causes tires to slip and lose cornering force.
- Acceleration Skid — too much throttle causes the driving wheels to spin.

Defensive drivers avoid most skids by taking reasonable care suited to existing conditions, and by not overdriving those conditions. But skids are always possible.

If the vehicle starts to slide, follow these suggestions:

- Ease your foot off the accelerator pedal and steer the way you want the vehicle to go. The vehicle may straighten out. Be ready for a second skid if it occurs.
- Slow down and adjust your driving according to weather conditions. Stopping distance can be longer and vehicle control can be affected when traction is reduced by water, snow, ice, gravel, or other material

on the road. Learn to recognize warning clues — such as enough water, ice, or packed snow on the road to make a mirrored surface — and slow down when you have any doubt.

- Try to avoid sudden steering, acceleration, or braking, including reducing vehicle speed by shifting to a lower gear. Any sudden changes could cause the tires to slide.

Remember: Antilock brakes help avoid only the braking skid.

Off-Road Driving

Four-wheel-drive vehicles can be used for off-road driving. Vehicles without four-wheel drive and vehicles not equipped with All Terrain (AT) or On-Off Road (OOR) tires must not be driven off-road except on a level, solid surface. For contact information about the original equipment tires, see the warranty manual.

One of the best ways for successful off-road driving is to control the speed.



Warning

When driving off-road, bouncing and quick changes in direction can easily throw you out of position. This could cause you to lose control and crash. You and your passengers should always wear seat belts.

Before Driving Off-Road

- Have all necessary maintenance and service work completed.
- Fuel the vehicle, fill fluid levels, and check inflation pressure in all tires, including the spare, if equipped.
- Read all the information about four-wheel-drive vehicles in this manual.
- Know the local laws that apply to off-road driving.

To gain more ground clearance if needed, it may be necessary to remove the front fascia lower air dam, if equipped. However, driving without the air dam reduces fuel economy.

Caution

Operating the vehicle for extended periods without the front fascia lower air dam installed can cause improper airflow to the engine. Reattach the front fascia air dam after off-road driving.

Loading the Vehicle for Off-Road Driving



Warning

- Unsecured cargo on the load floor can be tossed about when driving over rough terrain. You or your passengers can be struck by flying objects. Secure the cargo properly.
- Keep cargo in the cargo area as far forward and as low as possible. The heaviest things should be on the floor, forward of the rear axle.
- Heavy loads on the roof raise the vehicle's center of gravity, making it more likely to roll over. You can be seriously or fatally injured if the vehicle rolls over. Put heavy loads inside the cargo area, not on the roof.

For more information about loading the vehicle, see *Vehicle Load Limits* ⇨ 164 and *Tires* ⇨ 278.

Environmental Concerns

- Always use established trails, roads, and areas that have been set aside for public off-road recreational driving and obey all posted regulations.
- Do not damage shrubs, flowers, trees, or grasses or disturb wildlife.
- Do not park over things that burn. See *Parking over Things That Burn* ⇨ 173.

Driving on Hills

Driving safely on hills requires good judgment and an understanding of what the vehicle can and cannot do.

Warning

Many hills are simply too steep for any vehicle. Driving up hills can cause the vehicle to stall. Driving down hills can cause loss of control. Driving across hills can cause a rollover. You could be injured or killed. Do not drive on steep hills.

Before driving on a hill, assess the steepness, traction, and obstructions. If the terrain ahead cannot be seen, get out of the vehicle and walk the hill before driving further.

When driving on hills:

- Use a low gear and keep a firm grip on the steering wheel.
- Maintain a slow speed.
- When possible, drive straight up or down the hill.
- Slow down when approaching the top of the hill.
- Use headlamps even during the day to make the vehicle more visible.

Warning

Driving to the top of a hill at high speed can cause a crash. There could be a drop-off, embankment, cliff, or even another vehicle. You could be seriously injured or killed. As you near the top of a hill, slow down and stay alert.

- Never go downhill forward or backward with either the transmission or transfer case in N (Neutral). The brakes could overheat and you could lose control.

Warning

If the vehicle has the two-speed electronic transfer case, shifting the transfer case to N (Neutral) can cause your vehicle to roll even if the transmission is in P (Park). This is because the N (Neutral) position on the transfer case overrides the transmission. You or someone else could be injured. If leaving the vehicle, set the parking brake and shift the transmission to P (Park). Shift the transfer case to any position but N (Neutral).

- When driving down a hill, keep the vehicle headed straight down. Use a low gear because the engine will work with the brakes to slow the vehicle and help keep the vehicle under control.

**Warning**

Heavy braking when going down a hill can cause your brakes to overheat and fade. This could cause loss of control and you or others could be injured or killed. Apply the brakes lightly when descending a hill and use a low gear to keep vehicle speed under control.

- Avoid turns that take the vehicle across the incline of the hill. A hill that can be driven straight up or down still might be too steep to drive across. Driving across an incline puts more weight on the downhill wheels, which could cause a downhill slide or a rollover.
- Surface conditions such as loose gravel, muddy spots, or even wet grass can cause the tires to slip sideways, downhill. If the vehicle slips sideways, it can hit something and potentially roll over.
- Hidden obstacles can make the steepness of the incline more severe. If a rock is driven across with the uphill wheels, or if the downhill wheels drop into a rut or depression, the vehicle can tilt even more.

- If an incline must be driven across, and the vehicle starts to slide, turn downhill. This should help straighten out the vehicle and prevent side slipping.

If the vehicle stalls on a hill:

1. Apply the brakes to stop the vehicle, and then apply the parking brake.
2. Shift into P (Park) and then restart the engine.
 - If driving uphill when the vehicle stalls, shift to R (Reverse), release the parking brake, and back straight down.
 - Never try to turn the vehicle around. If the hill is steep enough to stall the vehicle, it is steep enough to cause it to roll over.
 - If you cannot make it up the hill, back straight down the hill.
 - Never back down a hill in N (Neutral) using only the brake. The vehicle can roll backward quickly and you could lose control.

- If driving downhill when the vehicle stalls, shift to a lower gear, release the parking brake, and drive straight down the hill.
3. If the vehicle cannot be restarted after stalling, set the parking brake, shift into P (Park), and turn the vehicle off. Block the wheels with chocks for added safety when parking on a grade.
 - 3.1 Leave the vehicle and seek help.
 - 3.2 Stay clear of the path the vehicle would take if it rolled downhill.

**Warning**

Getting out of the vehicle on the downhill side when stopped across an incline is dangerous. If the vehicle rolls over, you could be crushed or killed. Always get out on the uphill side of the vehicle and stay well clear of the rollover path.

Parking on a Hill

Parking on a hill or steep grade is not advised. See "Parking on Hills" in *Driving Characteristics and Towing Tips* ⇨ 202 for more detailed information.

If parking on a hill or steep grade:

1. Press the brake pedal to stop the vehicle, and then apply the parking brake.
2. Shift into P (Park), and then turn the vehicle off.
3. Block the wheels with chocks.

Driving in Mud, Sand, Snow, or Ice

Use a low gear when driving in mud — the deeper the mud, the lower the gear. Keep the vehicle moving to avoid getting stuck.

Traction changes when driving on sand. On loose sand, such as on beaches or sand dunes, the tires tend to sink into the sand. This affects steering, accelerating, and braking. Drive at a reduced speed and avoid sharp turns or abrupt maneuvers.

Traction is reduced on hard packed snow and ice and it is easy to lose control. Reduce vehicle speed when driving on hard packed snow and ice.



Warning

Driving on frozen lakes, ponds, or rivers can be dangerous. Ice conditions vary greatly and the vehicle could fall through the ice; you and your passengers could drown. Drive your vehicle on safe surfaces only.

Driving in Water



Warning

Driving through rushing water can be dangerous. Deep water can sweep your vehicle downstream and you and your passengers could drown. If it is only shallow water, it can still wash away the ground from under your tires. Traction could be lost, and the vehicle could roll over. Do not drive through rushing water.

Caution

Do not drive through standing water if it is deep enough to cover the wheel hubs, axles, or exhaust pipe. Deep water can damage the axle and other vehicle parts.

If the standing water is not too deep, drive through it slowly. At faster speeds, water can get into the engine and cause it to stall. Stalling can occur if the exhaust pipe is under water. Do not turn off the ignition when driving through water. If the exhaust pipe is under water, the engine will not start. When going through water, the brakes get wet and it may take longer to stop. See “Driving on Wet Roads” later in this section.

After Off-Road Driving

Remove any brush or debris that has collected on the underbody or chassis, or under the hood. These accumulations can be a fire hazard.

After operation in mud or sand, have the brake linings cleaned and checked. These substances can cause glazing and uneven braking. Check the body structure, driveline, steering, suspension, wheels, tires, and exhaust system for damage and check the fuel lines and cooling system for any leakage.

More frequent maintenance service is required. See *Maintenance Schedule* ⇨ 304.

Driving on Wet Roads

Rain and wet roads can reduce vehicle traction and affect your ability to stop and accelerate. Always drive slower in these types of driving conditions and avoid driving through large puddles and deep-standing or flowing water.



Warning

Wet brakes can cause crashes. They might not work as well in a quick stop and could cause pulling to one side. You could lose control of the vehicle.

After driving through a large puddle of water or a car/vehicle wash, lightly apply the brake pedal until the brakes work normally.

Flowing or rushing water creates strong forces. Driving through flowing water could cause the vehicle to be carried away. If this happens, you and other vehicle occupants could drown. Do not ignore police warnings and be very cautious about trying to drive through flowing water.

Hydroplaning

Hydroplaning is dangerous. Water can build up under the vehicle's tires so they actually ride on the water. This can happen if the road is wet enough and you are going fast enough. When the vehicle is hydroplaning, it has little or no contact with the road.

There is no hard and fast rule about hydroplaning. The best advice is to slow down when the road is wet.

Other Rainy Weather Tips

Besides slowing down, other wet weather driving tips include:

- Allow extra following distance.
- Pass with caution.
- Keep windshield wiping equipment in good shape.
- Keep the windshield washer fluid reservoir filled.
- Have good tires with proper tread depth. See *Tires* ⇨ 278.
- Turn off cruise control.

Hill and Mountain Roads

Driving on steep hills or through mountains is different than driving on flat or rolling terrain. Tips include:

- Keep the vehicle serviced and in good shape.
- Check all fluid levels and brakes, tires, cooling system, and transmission.
- Shift to a lower gear when going down steep or long hills.



Warning

Using the brakes to slow the vehicle on a long downhill slope can cause brake overheating, can reduce brake performance, and could result in a loss of braking. Shift the transmission to a lower gear to let the engine assist the brakes on a steep downhill slope.

**Warning**

Coasting downhill in N (Neutral) or with the ignition off is dangerous. This can cause overheating of the brakes and loss of steering assist. Always have the engine running and the vehicle in gear.

- Drive at speeds that keep the vehicle in its own lane. Do not swing wide or cross the center line.
- Be alert on top of hills; something could be in your lane (e.g., stalled car, crash).
- Pay attention to special road signs (e.g., falling rocks area, winding roads, long grades, passing or no-passing zones) and take appropriate action.

Winter Driving**Driving on Snow or Ice****Caution**

To avoid damage to the wheels and brake components, always clear snow and ice from inside the wheels and underneath the vehicle before driving.

Snow or ice between the tires and the road creates less traction or grip, so drive carefully. Wet ice can occur at about 0 °C (32 °F) when freezing rain begins to fall. Avoid driving on wet ice or in freezing rain until roads can be treated.

For Slippery Road Driving:

- Accelerate gently. Accelerating too quickly causes the wheels to spin and makes the surface under the tires slick.
- The Antilock Brake System (ABS) improves vehicle stability during hard stops, but the brakes should be applied sooner than when on dry pavement. See *Antilock Brake System (ABS)* ⇨ 185.
- Allow greater following distance and watch for slippery spots. Icy patches can occur on otherwise clear roads in shaded areas. The surface of a curve or an overpass can remain icy when the surrounding roads are clear. Avoid sudden steering maneuvers and braking while on ice.
- Turn off cruise control.

Blizzard Conditions

Stop the vehicle in a safe place and signal for help. Stay with the vehicle unless there is help nearby. If possible, use Roadside Assistance. See *Roadside Assistance Program* ⇨ 361. To get help and keep everyone in the vehicle safe:

- Turn on the hazard warning flashers.
- Tie a red cloth to an outside mirror.

**Warning**

Snow can trap engine exhaust under the vehicle. This may cause exhaust gases to get inside. Engine exhaust contains carbon monoxide (CO), which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle is stuck in snow:

- Clear snow from the base of the vehicle, especially any blocking the exhaust pipe.
- Open a window about 5 cm (2 in) on the vehicle side that is away from the wind, to bring in fresh air.

(Continued)

Warning (Continued)

- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to circulate the air inside the vehicle and set the fan speed to the highest setting. See “Climate Control Systems.”

For more information about CO, see *Engine Exhaust* ⇨ 173.

To save fuel, run the engine for short periods to warm the vehicle and then shut the engine off and partially close the window. Moving about to keep warm also helps.

If it takes time for help to arrive, when running the engine, push the accelerator pedal slightly so the engine runs faster than the idle speed. This keeps the battery charged to restart the vehicle and to signal for help with the headlamps. Do this as little as possible, to save fuel.

If the Vehicle Is Stuck

Slowly and cautiously spin the wheels to free the vehicle when stuck in sand, mud, ice, or snow. See “Rocking the Vehicle to Get It Out” later in this section.

The Traction Control System can often help to free a stuck vehicle. See *Traction Control/Electronic Stability Control* ⇨ 187. If TCS cannot free the vehicle, see “Rocking the Vehicle to Get it Out” following.

**Warning**

If the vehicle's tires spin at high speed, they can explode, and you or others could be injured. The vehicle can overheat, causing an engine compartment fire or other damage. Spin the wheels as little as possible and avoid going above 56 km/h (35 mph).

For information about using tire chains on the vehicle, see *Tire Chains* ⇨ 289.

Rocking the Vehicle to Get It Out

Turn the steering wheel left and right to clear the area around the front wheels. For four-wheel-drive vehicles, shift into Four-Wheel Drive High. Turn the TCS off. Shift back and forth between R (Reverse) and a forward gear, spinning the wheels as little as possible. To prevent transmission wear, wait until the wheels stop spinning before shifting gears. Slowly spinning the wheels in the forward and reverse directions causes a rocking motion that could free the vehicle. If that does not get the vehicle out after a few tries, it might need to be towed out. See *Transporting a Disabled Vehicle* ⇨ 292. Recovery hooks can be used, if the vehicle has them.

Recovery Hooks**Warning**

Never pull on recovery hooks from the side. The hooks could break and you and others could be injured. When using recovery hooks, always pull the vehicle from the front.

**Caution**

Never use recovery hooks to tow the vehicle. The vehicle could be damaged, and the repairs would not be covered by the vehicle warranty.

There may be recovery hooks at the front of the vehicle. Use them if the vehicle is stuck off-road and needs to be pulled some place to continue driving.

Vehicle Load Limits

It is very important to know how much weight the vehicle can carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo, and all non-factory-installed options.

 Warning

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could cause loss of control and a crash. Overloading can also reduce stopping performance, damage the tires, and shorten the life of the vehicle.

Certification/Tire Label

It is the responsibility of the Final Stage Manufacturer to install a Certification label on your vehicle, which is usually located on driver's side door hinge pillar, door

latch post, or on the edge of the door near the door latch. The label will show the size of the vehicle's original tires and the inflation pressures needed to obtain the gross weight capacity of the vehicle. This is called Gross Vehicle Weight Rating (GVWR). The GVWR includes the weight of the vehicle, all occupants, fuel, and cargo.

The Certification/Tire label will also show the maximum weights for the front and rear axles, called Gross Axle Weight Rating (GAWR). To determine the actual loads on the front and rear axles, weigh the vehicle at a weigh station. Your dealer can help with this. Be sure to spread the load equally on both sides of the centerline.

Caution

Overloading the vehicle may cause damage. Repairs would not be covered by the vehicle warranty. Do not overload the vehicle.

Using heavier suspension components to get added durability might not change the weight ratings. Ask your dealer to help load the vehicle the right way.

 Warning

Things you put inside the vehicle can strike and injure people in a sudden stop or turn, or in a crash.

- Put things in the cargo area of the vehicle. Try to spread the weight evenly.
- Never stack heavier things, like suitcases, inside the vehicle so that some of them are above the tops of the seats.
- Do not leave an unsecured child restraint in the vehicle.
- When you carry something inside the vehicle, secure it whenever you can.
- Do not leave a seat folded down unless you need to.

Add-On Equipment

When carrying removable items, a limit on how many people carried inside the vehicle may be necessary. Be sure to weigh the vehicle before buying and installing the new equipment.

Caution

Overloading the vehicle may cause damage. Repairs would not be covered by the vehicle warranty. Do not overload the vehicle.

Remember not to exceed the Gross Axle Weight Rating (GAWR) of the front or rear axle.

**Starting and Operating
New Vehicle Break-In****Caution**

The vehicle does not need an elaborate break-in. But it will perform better in the long run if you follow these guidelines:

- Do not drive at any one constant speed, fast or slow, for the first 800 km (500 mi). Do not make full-throttle starts. Avoid downshifting to brake or slow the vehicle.
- Avoid making hard stops for the first 300 km (200 mi) or so. During this time the new brake linings are not yet broken in. Hard stops with new linings can mean premature wear and earlier replacement. Follow this breaking-in guideline every time you get new brake linings.
- Do not tow a trailer during break-in. See *Trailer Towing* ⇨ 205 for the trailer towing capabilities of the vehicle and more information.

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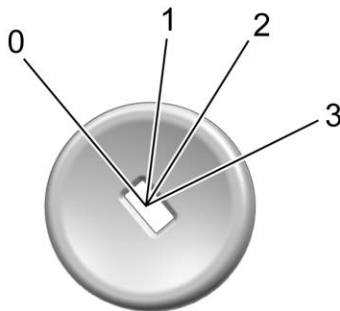
Caution (Continued)

Following break-in, engine speed and load can be gradually increased.

On new vehicles, the various mechanical and electrical systems experience a “break-in” period during the first 6,400 km (4,000 miles) of routine driving. As the vehicle is driven, the mechanical systems adjust to provide optimal fuel economy and transmission shift performance.

Electrical systems will adapt and calibrate during the break-in period. A one-time occurrence of clicks and similar vehicle noises is normal during this process.

Normal driving charges the vehicle’s battery to achieve the best operation of the vehicle, including fuel economy.

Ignition Positions

0. Stopping the Engine/LOCK/OFF

1. ACC/ACCESSORY

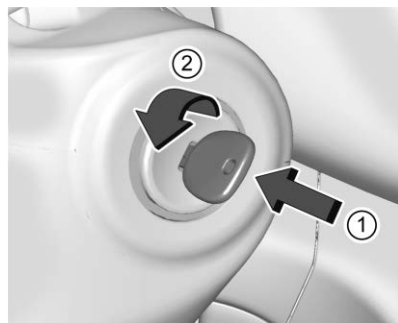
2. ON/RUN

3. START

The ignition switch has four positions.

To shift out of P (Park), the ignition must be in ON/RUN and the brake pedal must be applied.

0 (Stopping the Engine/LOCK/OFF): This position turns off the vehicle. It also locks the ignition, the transmission, and the steering column, if equipped with a locking steering column.



To turn off the vehicle:

1. Make sure that the vehicle is stopped.
2. Shift to P (Park).
3. Continue to hold the brake pedal, then set the parking brake. See *Parking Brake* ⇨ 186.
4. Push the key all the way in toward the steering column (1), then turn the key to LOCK/OFF (2).
5. Remove the key.
6. Release the brake pedal.

See your dealer if the key can be removed in any other position.

Retained Accessory Power (RAP) will remain active. See *Retained Accessory Power (RAP)* ⇨ 171.

A warning chime will sound when the driver door is opened and the key is in the ignition.

If equipped with a locking steering column, the steering can bind with the front wheels turned off center, which may prevent key rotation out of LOCK/OFF. If this happens, move the steering wheel from right to left while turning the key to ACC/ACCESSORY. If this does not work, then the vehicle needs service.

 Warning

Turning off the vehicle while moving may cause loss of power assist in the brake and steering systems and disable the airbags. While driving, turn off the vehicle only in an emergency.

In an emergency, if the vehicle cannot be pulled over and must be turned off while driving:

1. Push the key all the way in toward the steering column, then turn the key to ACC/ACCESSORY.

2. Brake using firm and steady pressure. Do not pump the brakes repeatedly. This may deplete power assist, requiring increased brake pedal force.
3. Shift the vehicle to N (Neutral). This can be done while the vehicle is moving. Continue braking and steer the vehicle to a safe location.
4. Come to a complete stop.
5. Shift to P (Park).
6. Continue to hold the brake pedal, then set the parking brake. See *Parking Brake* ⇨ 186.
7. Push the key all the way in toward the steering column, then turn the ignition to LOCK/OFF.
8. Remove the key.
9. Release the brake pedal.

Caution

Use the correct key, make sure it is all the way in — or pushed all the way in toward the steering column when turning off the vehicle — and turn it only with your hand.

1 (ACC/ACCESSORY): This position allows features such as the infotainment system to operate while the vehicle is off. It also unlocks the steering column, if equipped with a locking steering column. Use this position if the vehicle must be pushed or towed. See *Retained Accessory Power (RAP)* ⇨ 171.

From ON/RUN, push the key all the way in toward the steering column, then turn the key to ACC/ACCESSORY.

If the key is left in ACC/ACCESSORY with the engine off, the battery could drain and the vehicle may not start.

A warning chime will sound when the driver door is opened and the key is in the ignition.

2 (ON/RUN): This position can be used to operate the electrical accessories and to display some instrument cluster warning and indicator lights. This position can also be used for service and diagnostics, and to verify the proper operation of the malfunction indicator lamp as may be required for emission inspection purposes. The switch stays in this position when the engine is running. The transmission is also unlocked in this position.

If the key is left in ON/RUN with the engine off, the battery could drain and the vehicle may not start.

3 (START): This is the position that starts the engine. When the engine starts, release the key. The ignition returns to ON/RUN for driving.

Starting the Diesel Engine

The diesel engine starts differently than a gasoline engine.

Caution

If the steering wheel is turned until it reaches the end of its travel, and is held in that position while starting the vehicle, damage may occur to the hydraulic power steering system and there may be loss of power steering assist.

Move the shift lever to P (Park) or N (Neutral). To restart the engine when the vehicle is already moving, use N (Neutral) only.

Caution

Do not try to shift to P (Park) if the vehicle is moving. If you do, you could damage the transmission. Shift to P (Park) only when the vehicle is stopped.

Starting the Engine

1. Turn the ignition key to ON/RUN.

Observe the wait-to-start light. See *Wait-to-Start Light* ⇨ 83. This light may not come on if the engine is warm.

2. If the wait-to-start light is on, wait until this light goes off. Turn the ignition key to START, then release the ignition key. The engine will continue to crank until the engine starts.

The engine has a fast warm-up glow plug system. The wait-to-start light will illuminate for a much shorter time than most diesel engines, due to the rapid heating of the glow plug system.

Caution

If the wait-to-start light stays on after starting the vehicle, the vehicle may not run properly. Have the vehicle serviced right away.

3. If the engine does not start after 15 seconds of cranking, turn the ignition off. Wait one minute for the cranking motor to cool, then try the same steps again.

If you are trying to start the engine after you have run out of fuel, follow the steps in *Running Out of Fuel* ⇨ 199.

When the engine is cold, let it run for a few minutes before driving. This lets oil pressure build up. The engine will sound louder when it is cold.

For turbo protection, engine power at speeds above idle may be limited if the engine is cold. This protection can last up to a maximum of 40 seconds at extreme cold coolant and ambient temperatures.

Cold Weather Starting

Use the recommended engine oil when the outside temperature drops below freezing.

See *Engine Oil* ⇨ 243. When the outside temperature drops below -18°C (0°F), use of the engine coolant heater is recommended.

If you experience longer cranking times, notice an unusual amount of exhaust smoke, or are at higher elevations (over 2 135 m or 7,000 ft), you may use the engine coolant heater. See *Engine Heater* ⇨ 170.

See *Fuel for Diesel Engines* ⇨ 194 for information on what fuel to use in cold weather.

If the Diesel Engine Will Not Start

If the vehicle runs out of fuel, see *Running Out of Fuel* ⇨ 199.

If the vehicle is not out of fuel, and the engine will not start:

Turn the ignition key to ON/RUN. After the wait-to-start light goes off, turn the ignition key to START.

If the light does not go off, wait a few seconds, then try starting the engine again. See your dealer as soon as possible for a starting system check.

If the light comes on and then goes off and you know the batteries are charged, but the engine still will not start, the vehicle needs service.

If the light does not come on when the engine is cold, the vehicle needs service.

If the batteries do not have enough charge to start the engine, see *Battery - North America* ⇨ 257.

Check that the correct engine oil has been used and changed at appropriate intervals. If the wrong oil is used, the engine may be harder to start.

Be sure to use the proper fuel for existing weather conditions. See *Fuel for Diesel Engines* ⇨ 194.

If the engine starts, runs a short time, then stops, the vehicle needs service.



Warning

Do not use gasoline or starting aids, such as ether, in the air intake. They could damage the engine, which may not be covered by the vehicle warranty. They could also cause a fire, which could cause serious personal injury.

Engine Idle Variations

Under certain conditions the engine idle speed can vary or be elevated. Change in idle speed is normal and does not indicate a problem. Normal conditions that can raise idle speed are low voltage, DPF regeneration, air conditioning compressor loads, and engine warmup. These speeds can range from approximately 600 to 1000 rpm.

Elevated Idle

The engine has a cold temperature high idle feature which elevates the engine idle speed from base idle to 1050 to 1100 rpm when outside temperatures are below 0°C (32°F), and the engine coolant temperature is below 65°C (150°F). This feature enhances heater performance by raising the engine coolant temperature faster.

When the engine is started, it will slowly ramp up to the high idle speed after a delay of a few seconds up to approximately two minutes. For this method to work properly there must be no throttle or brake pedal faults.

The engine idle speed will return to normal once the following conditions are met:

- Engine coolant temperature reaches 65 °C (150 °F)
- Air intake temperature reaches 0 °C (32 °F)

The high idle speed will be temporarily interrupted and the engine speed will return to normal if any of the following conditions occur:

- The brake pedal is applied.
- The accelerator pedal is pressed.
- The transmission is shifted out of P (Park) or N (Neutral).
- Vehicle speed is detected.

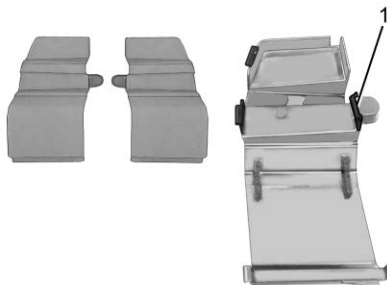
Once these inputs are removed, the engine idle speed will slowly ramp back up to high idle after the normal delay, if the conditions for engine coolant temperature and air intake temperature are still met.

Winter Cover

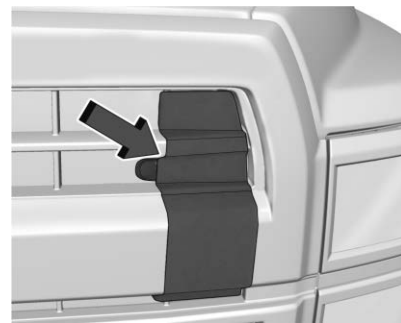
The winter cover should only be used while operating the vehicle in extremely cold temperatures or in heavy snow for extended periods. In these temperatures, the vehicle does not need a large amount of air to properly cool the engine. When more airflow is required to cool the vehicle, the winter cover should be removed.

The winter cover package includes left and right side covers.

Installation



1. Place the top edge of the cover against the bottom edge of the top grille bar. Rotate the cover down, placing it over the middle grille bar and apply pressure until the bottom of the cover snaps into place.
2. Ensure the lower retaining tab (1) is engaged.



To remove the cover, grasp the inner tab and pull laterally toward the center of the grille.

Engine Heater

The engine heater can provide easier starting and better fuel economy during engine warm-up in cold weather conditions at or below -18 °C (0 °F). Vehicles with an engine heater

should be plugged in at least four hours before starting. An internal thermostat in the plug-end of the cord may exist, which will prevent engine heater operation at temperatures above -18°C (0°F).

 Warning

Do not plug in the engine block heater while the vehicle is parked in a garage or under a carport. Property damage or personal injury may result. Always park the vehicle in a clear open area away from buildings or structures.

To Use the Engine Heater

1. Turn off the engine.

Check the heater cord for damage. If it is damaged, do not use it. See your dealer for a replacement. Inspect the cord for damage yearly.

2. Plug the cord into the connector near the battery box.
3. Plug the cord into a grounded 110-volt AC outlet that is protected by a ground fault detection function.

 Warning

Improper use of the heater cord or an extension cord can damage the cord and may result in overheating and fire.

- Plug the cord into a three-prong electrical utility receptacle that is protected by a ground fault detection function. An ungrounded outlet could cause an electric shock.
- Use a weatherproof, heavy-duty, 15 amp-rated extension cord if needed. Failure to use the recommended extension cord in good operating condition, or using a damaged heater or extension cord, could make it overheat and cause a fire, property damage, electric shock, and injury.
- Do not operate the vehicle with the heater cord permanently attached to the vehicle. Possible heater cord and thermostat damage could occur.
- While in use, do not let the heater cord touch vehicle parts or sharp edges.

(Continued)

Warning (Continued)

- Before starting the vehicle, unplug the cord. Keep the cord away from any moving parts.

4. Before starting the engine, be sure to unplug the cord.

The length of time the heater should remain plugged in depends on several factors. Ask a dealer in the area where you will be parking the vehicle for the best advice on this.

Retained Accessory Power (RAP)

Some vehicle accessories may be used after the ignition is turned off.

The power windows and sunroof, if equipped, will continue to work for up to 10 minutes or until any door is opened.

The infotainment system will continue to work for 10 minutes, until the driver door is opened, or until the ignition is turned on or placed in ACC/ACCESSORY.

Shifting Into Park

Warning

It can be dangerous to get out of the vehicle if the automatic transmission shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll. Do not leave the vehicle when the engine is running unless you have to. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park).

1. Hold the brake pedal down, then set the parking brake. See *Parking Brake* ⇨ 186.
2. Move the shift lever into the P (Park) position by pulling the shift lever toward you and moving it up as far as it will go.
3. Push the ignition key in, toward the steering column and then turn the ignition off.

4. Remove the key and take it with you. If you can leave the vehicle with the ignition key in your hand, the vehicle is in P (Park).

Leaving the Vehicle with the Engine Running

Warning

It can be dangerous to get out of the vehicle if the automatic transmission shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll. Do not leave the vehicle when the engine is running unless you have to. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park).

If you have to leave the vehicle with the engine running, be sure the vehicle is in P (Park) and the parking brake is firmly set before you leave it. After you move the shift lever into P (Park), hold the regular brake pedal down. Then, see if you can move the shift lever away from P (Park)

without first pulling it toward you. If you can, it means that the shift lever was not fully locked into P (Park).

Torque Lock

If you are parking on a hill and you do not shift the transmission into P (Park) properly, the weight of the vehicle may put too much force on the parking pawl in the transmission. You may find it difficult to pull the shift lever out of P (Park). This is called torque lock. To prevent torque lock, set the parking brake and then shift into P (Park) properly before you leave the driver seat.

When you are ready to drive, move the shift lever out of P (Park) before you release the parking brake.

If torque lock does occur, you may need to have another vehicle push yours a little uphill to take some of the pressure from the parking pawl in the transmission. You will then be able to pull the shift lever out of P (Park).

Shifting out of Park

This vehicle is equipped with an electronic shift lock release system. The shift lock release system is designed to prevent movement of the shift lever out of P (Park), unless the ignition is on and the brake pedal is applied.

The shift lock release is always functional except in the case of an uncharged or low voltage (less than 9 volt) battery.

If the vehicle has an uncharged battery or a battery with low voltage, try charging or jump starting the battery. See *Jump Starting - North America* ⇨ 289.

To shift out of P (Park):

1. Apply the brake pedal.
2. Move the shift lever to the desired position.

If you still are unable to shift out of P (Park):

1. Ease the pressure on the shift lever.
2. While holding down the brake pedal, push the shift lever all the way into P (Park).
3. Move the shift lever to the desired position.

If you are still having a problem shifting, then have the vehicle serviced soon.

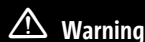
Parking over Things That Burn



Warning

Things that can burn could touch hot exhaust parts under the vehicle and ignite. Do not park over papers, leaves, dry grass, or other things that can burn.

Engine Exhaust



Warning

Engine exhaust contains carbon monoxide (CO), which cannot be seen or smelled. Exposure to CO can cause unconsciousness and even death.

Exhaust may enter the vehicle if:

- The vehicle idles in areas with poor ventilation (parking garages, tunnels, deep snow that may block underbody airflow or tail pipes).
- The exhaust smells or sounds strange or different.

(Continued)

Warning (Continued)

- The exhaust system leaks due to corrosion or damage.
- The vehicle exhaust system has been modified, damaged, or improperly repaired.
- There are holes or openings in the vehicle body from damage or aftermarket modifications that are not completely sealed.

If unusual fumes are detected or if it is suspected that exhaust is coming into the vehicle:

- Drive it only with the windows completely down.
- Have the vehicle repaired immediately.

Never park the vehicle with the engine running in an enclosed area such as a garage or a building that has no fresh air ventilation.

**Warning**

Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

- Always start and operate the engine in a well-ventilated area.
- If in an enclosed area, vent the exhaust to the outside.
- Do not modify or tamper with the exhaust system.
- Do not idle the engine except as necessary. For more information go to www.P65warnings.ca.gov/diesel.

See *Battery - North America* ⇨ 257, *Jump Starting - North America* ⇨ 289, and *California Proposition 65 Warning* ⇨ 1.

Running the Vehicle While Parked

It is better not to park with the engine running.

If the vehicle is left with the engine running, follow the proper steps to be sure the vehicle will not move. See *Shifting Into Park* ⇨ 172 and *Engine Exhaust* ⇨ 173.

If parking on a hill and pulling a trailer, see *Driving Characteristics and Towing Tips* ⇨ 202.

Diesel Particulate Filter

The vehicle has a Diesel Particulate Filter (DPF) as part of the exhaust system to reduce vehicle emissions. The DPF requires a unique exhaust tailpipe with an exhaust cooler. The exhaust cooler mixes air with the exhaust to lower the temperature before it leaves the tailpipe.

The DPF, the tailpipe, or other exhaust system components must not be altered. Inspect regularly and clean any mud or dirt from the exhaust cooler, especially where the exhaust cooler connects to the tailpipe and the openings where fresh air enters the cooler.

The DPF will clean itself as part of normal operation. Several factors including fuel consumed, hours of engine operation, and miles driven are monitored by the Engine Control Module (ECM). The self-cleaning occurs approximately once per tank of fuel.

Caution

Damage can occur to the DPF components if the required Ultra Low Sulfur Diesel (15 ppm sulfur maximum) fuel and either CJ-4 or CK-4 engine oil are not used. This damage would not be covered by the vehicle warranty.

Under certain driving conditions, such as stop-and-go traffic, the filter cannot clean itself. A message comes on when the DPF is dirty and needs to perform a self cleaning.

For the filter to clean itself, the vehicle must be driven above 50 km/h (30 mph) until the message goes off. This will take about 30 minutes.

**Warning**

During DPF self-cleaning or during extended idling in P (Park), the exhaust system and exhaust gases are very hot. Things that burn could touch hot exhaust parts under the vehicle and ignite. You or others could be burned. Do not park, or idle

(Continued)

Warning (Continued)

for an extended period of time, near or over papers, leaves, dry grass, or other things that can burn. Keep the exhaust area clear of material that could ignite or burn. See *Parking over Things That Burn* ⇨ 173.

Caution

Extended idle should be avoided because the DPF system is not capable of self cleaning at idle. During extended idle operation, monitor the instrument cluster telltale lights and Driver Information Center for messages and take appropriate indicated action. Continued idling with the warning light/message on could cause irreversible damage to the DPF requiring repair and possible replacement that might not be covered by the vehicle warranty.

You will also notice a change in the exhaust sound and engine idle speed. This is normal. If you continue to drive with the DPF warning message on and the exhaust filter is not cleaned as required, the malfunction indicator lamp

and the ENGINE POWER IS REDUCED message will come on and dealer service is necessary. See *Malfunction Indicator Lamp (Check Engine Light)* ⇨ 80.

Vehicles with the DPF have specific fuel and engine oil requirements. See *Fuel for Diesel Engines* ⇨ 194 and *Engine Oil* ⇨ 243.

Extended idling in P (Park) can cause exhaust parts and gases to become very hot. Keep the exhaust area clear of material that could ignite or burn. See *Parking over Things That Burn* ⇨ 173.

If equipped with Power Take-Off (PTO), monitor the instrument cluster for lights related to the DPF.

See *Accessories and Modifications* ⇨ 238 for important information if you are considering adding accessories or modifying the vehicle.

Manual Regeneration of Diesel Particulate Filter

If equipped, this feature allows for manual cleaning/regeneration of the DPF when it is unable to clean itself. It may be necessary to perform a manual regeneration if driving conditions — such as extended slow speed,

stop-and-go traffic, extended idles, short drive cycles, or stationary PTO operation — prevent DPF self-cleaning.

Manual regeneration can only be used when the DPF has become at least 90% full. At 100% full, it will attempt to automatically self-clean if proper driving conditions are met. The DPF will clean itself if the vehicle can be driven above 50 km/h (30 mph) for about 30 minutes.

A Driver Information Center (DIC) message displays when manual regeneration is possible.

Scroll through the DIC pages to find the Exhaust Filter menu. Depending on whether the vehicle has a base or uplevel cluster, it may be under the Options menu.

If the vehicle cannot be stopped when the DIC message first indicates cleaning is available, automatic self-cleaning may have begun. If conditions cannot be met for self-cleaning to complete, and manual regeneration is selected, it may take up to four minutes for the system to switch to manual regeneration. When the switch occurs, a DIC message prompts to start the cleaning process.

**Warning**

Do not leave the vehicle during the regeneration.

Make sure that there are no flammables near the muffler, DPF and exhaust pipe which may result in a fire.

Remember that the temperature of exhaust gases is high enough to burn you. You and others could be seriously injured.

Before starting the manual regeneration, make sure all of the following safety conditions are met:

- The vehicle is parked on level ground, away from any flammable materials.
- The vehicle is parked outdoors, away from any walls or buildings.
- The vehicle is at least 3 m (10 ft) from any obstructions or materials that may combust or melt.
- The shift lever is in P (Park).
- The fuel tank is at least one-eighth full.
- All fluids are at the proper level.

- No diagnostic trouble codes have been set, and the malfunction indicator lamp is not on.
- The engine coolant temperature is above 71 °C (160 °F).

After making sure all of the safety conditions have been met, press the trip odometer reset stem or ✓ on the steering wheel control for at least one second to select Start on the DIC. Follow the instructions in the DIC messages. Choose ACCEPT to acknowledge that all of these safety conditions have been met and to activate regeneration.

If the DIC returns to the previous screen, then one or more of the necessary operating conditions has not been met.

Continue to follow the instructions in the DIC messages. Press and hold the exhaust brake switch on the center stack below the climate controls for more than three seconds, and then release it, to begin the regeneration process.

If the EXHAUST BRAKE ON message displays, then the switch was released too soon. Press it again to turn off the exhaust brake, then try again when the DIC message prompts.

When manual regeneration begins, the engine speed increases, the engine cooling fan sound increases, and a DIC message indicates that cleaning is in progress.

A DIC message will display when cleaning has completed. The message will remain as long as cleaning is not necessary. Cleaning could take up to 30 minutes. Upon completion, the engine will return to normal idle, but exhaust components will remain hot for several minutes. Do not move the vehicle until the exhaust has had time to cool. Manual regeneration can be canceled at any time by pressing the brake pedal or turning the engine off. Unusual noises may be heard if regeneration is interrupted.

Diesel Exhaust Fluid

**Warning**

Avoid getting Diesel Exhaust Fluid (DEF) on your skin or in your eyes as it could cause irritation. For more safety, handling, and storage information, see the Diesel Exhaust Fluid container label.

Caution

Do not mix fuel with DEF, and do not put DEF in the fuel tank. This could lead to costly repairs that might not be covered by the vehicle warranty.

Caution

Use only DEF that is GM approved, or fluid containing the API certified or ISO 22241 label. The use of other fluids could damage the system, requiring costly repairs that will not be covered by the vehicle warranty.

Diesel Exhaust Fluid (DEF) is used with diesel engines to reduce the amount of regulated emissions produced. Products such as AdBlue are types of DEF, and are approved for use in the vehicle as long as they have an API certification label or meet ISO 22241. The fluid level in the DEF tank must be maintained for the vehicle to run properly. DEF freezes when exposed to temperatures below -11°C (12°F). For DEF tank capacity see *Capacities and Specifications* ⇨ 350.

It is normal to hear the DEF system purge fluid back into the tank after the vehicle is shut off.

Locating Diesel Exhaust Fluid

DEF can be purchased at your dealer. It can also be purchased at authorized vehicle and truck dealerships. Additionally, some diesel truck fueling stations or retailers may have DEF for purchase. For vehicles with an active OnStar or connected service plan, OnStar can help to locate a DEF retailer. See *Recommended Fluids and Lubricants* ⇨ 341.

Filling the DEF Tank**Caution**

Do not overfill the DEF tank and do not allow DEF to contact the finished surfaces of the vehicle, as it could damage the vehicle finish. If DEF is spilled during filling, wipe any affected surface with a damp cloth.

It is recommended to fill the DEF tank on level ground and when the vehicle is not running. When adding fluid, it is recommended to fill the DEF tank. For DEF tank capacity see *Capacities and Specifications* ⇨ 350.

When fluid reaches the top of the fill pipe, stop filling.

The DEF tank fill is on the rear of the passenger-side front quarter fender.



The DEF cap is blue.

In certain cold conditions, it is possible to find some frozen DEF in the DEF fill pipe opening. If this condition prevents the filling of a DEF tank, place the vehicle in a warm garage overnight.

Exhaust Fluid Low

As the DEF level drops, the Driver Information Center (DIC) will display warnings. DEF level status is available on the DIC under the vehicle Information button. See “Exhaust Fluid Level”

in *Driver Information Center (DIC) (Base Level)*

⇒ 85 *Driver Information Center (DIC) (Uplevel)*

⇒ 87.

To avoid vehicle speed limitations, fill the DEF tank at the first opportunity after a low fluid level warning. If DEF is added before the EXHAUST FLUID EMPTY REFILL NOW message appears, it may take several km/mi for the DIC message to update.

If vehicle speed has been limited and DEF has been added, it may take up to 30 seconds after engine start with the vehicle stopped for the refill message to clear. If the vehicle is driven before the DIC message clears, vehicle speed will still be limited. If the DIC message clears while driving, the speed limitation will be removed gradually.

If DEF is added under freezing conditions, additional time may be required to remove speed limitations, and it may require less fluid to fill the DEF tank.

Based on driving conditions and vehicle configuration, the amount needed to fill the tank will vary. As the fluid level nears empty, these messages will appear every time the vehicle is started.

If these warnings are ignored and the DEF tank becomes empty, the DIC will indicate the action needed and distance until vehicle speed is limited.

The speed limitation will occur in a series of steps, with the final speed limitation being 8 km/h (5 mph) accompanied by a flashing warning light and chimes. It is recommended to fully fill the DEF tank, but at least 7.6 L (2 gal) of DEF must be added to release the vehicle from the speed limitation. See *Capacities and Specifications* ⇒ 350, *Diesel Exhaust Fluid (DEF) Warning Light* ⇒ 84, and *Recommended Fluids and Lubricants* ⇒ 341.

Exhaust Fluid Quality Poor

DEF has an expiration date. If the system detects poor quality, or contaminated or diluted DEF, the DIC will display EXHAUST FLUID QUALITY POOR - SEE OWNERS MANUAL NOW and will show the distance until vehicle speed is limited.

The speed limitation will occur in a series of steps, with the final speed limitation being 8 km/h (5 mph) accompanied by a flashing warning light and chimes.

Adding fresh DEF to the system may resolve the problem, depending on several factors. If the message persists, see your dealer or additional DIC messages may display.

Service Exhaust Fluid System

If a problem occurs with the DEF system, the DIC message SERVICE EXHAUST FLUID SYSTEM - SEE OWNERS MANUAL NOW displays and will show the distance until vehicle speed is limited.

The speed limitation will occur in a series of steps, with the final speed limitation being 8 km/h (5 mph) accompanied by a flashing warning light and chimes.

In some cases this message will clear itself, indicating that the DEF system was able to correct the condition. If the message persists, see your dealer or additional DIC messages may display.

Service Emission System

If a problem occurs with the vehicle emission system, a DIC message displays along with the distance until the vehicle speed is limited. The speed limitation will occur in a series of steps with a final speed limitation of 65 km/h (40 mph) or 80 km/h (50 mph) depending on the vehicle model, along with chimes.

In some cases this message will clear itself, indicating that the emission system was able to correct the condition. If the DIC message persists, see your dealer or additional DIC messages may display.

Automatic Transmission

If equipped, there is an electronic shift lever position indicator within the instrument cluster. This display comes on when the ignition key is turned on.

There are several different positions for the shift lever.



**Heavy-Duty 6-Speed Automatic Transmission
Shown, Others Similar**

See “Range Selection Mode” under *Manual Mode* ⇨ 181.

P: This position locks the rear wheels. Use P (Park) when starting the engine because the vehicle cannot move easily.

When parked on a hill, especially when the vehicle has a heavy load, you might notice an increase in the effort to shift out of P (Park). See “Torque Lock” under *Shifting Into Park* ⇨ 172.

Warning

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park). See *Shifting Into Park* ⇨ 172 and *Driving Characteristics and Towing Tips* ⇨ 202.

R: Use this gear to back up.

Caution

Shifting to R (Reverse) while the vehicle is moving forward could damage the transmission. The repairs would not be covered by the vehicle warranty. Shift to R (Reverse) only after the vehicle is stopped.

To rock the vehicle back and forth to get out of snow, ice, or sand without damaging the transmission, see *If the Vehicle Is Stuck* ⇨ 163.

N: In this position, the engine does not connect with the wheels. To restart the engine when the vehicle is already moving, use N (Neutral) only.

Also, use N (Neutral) when the vehicle is being towed.

Warning

Shifting into a drive gear while the engine is running at high speed is dangerous. Unless your foot is firmly on the brake pedal, the vehicle could move very rapidly. You could lose control and hit people or objects. Do not shift into a drive gear while the engine is running at high speed.

Caution

Shifting out of P (Park) or N (Neutral) with the engine running at high speed may damage the transmission. The repairs would not be covered by the vehicle warranty. Be sure the engine is not running at high speed when shifting the vehicle.

Caution

A transmission hot message may display if the automatic transmission fluid is too hot. Driving under this condition can damage the vehicle. Stop and idle the engine to cool the automatic transmission fluid. This message clears when the transmission fluid has cooled sufficiently.

D: This position is for normal driving. It provides the best fuel economy. If more power is needed for passing, press the accelerator pedal down.

- Going less than about 55 km/h (35 mph), push the accelerator pedal about halfway down.
- Going about 55 km/h (35 mph) or more, push the accelerator all the way down.

By doing this, the vehicle shifts down to the next gear and has more power.

Use D (Drive) and Tow/Haul Mode when towing a trailer, carrying a heavy load, driving on steep hills, or driving off-road. Shift the transmission to a lower gear selection if the transmission shifts too often.

Downshifting the transmission in slippery road conditions could result in skidding. See “Skidding” under *Loss of Control* ⇨ 156.

The vehicle has a shift stabilization feature that adjusts the transmission shifting to the current driving conditions in order to reduce rapid upshifts and downshifts. This shift stabilization feature is designed to determine, before making an upshift, if the engine is able to maintain vehicle speed by analyzing things such as vehicle speed, throttle position, and vehicle load. If the shift stabilization feature determines that a current vehicle speed cannot be maintained, the transmission does not upshift and instead holds the current gear. In some cases, this could appear to be a delayed shift, however the transmission is operating normally.

The transmission uses adaptive shift controls. The adaptive shift control process continually compares key shift parameters to pre-

programmed ideal shifts stored in the transmission’s computer. The transmission constantly makes adjustments to improve vehicle performance according to how the vehicle is being used, such as with a heavy load or when the temperature changes. During this adaptive shift control process, shifting might feel different as the transmission determines the best settings.

When temperatures are very cold, the transmission’s gear shifting could be delayed providing more stable shifts until the engine warms up. Shifts could be more noticeable with a cold transmission. This difference in shifting is normal.

L: This position allows selection of a range of gears appropriate for current driving conditions. If equipped, see “Range Selection Mode” under *Manual Mode* ⇨ 181.

Caution

Spinning the tires or holding the vehicle in one place on a hill using only the accelerator pedal may damage the transmission. The repair will not be covered by the vehicle

(Continued)

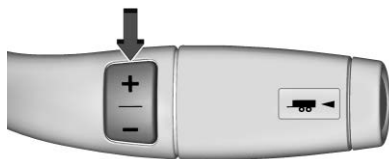
Caution (Continued)

warranty. If the vehicle is stuck, do not spin the tires. When stopping on a hill, use the brakes to hold the vehicle in place.

Kickdown Mode

If equipped, the accelerator pedal provides an additional downshift after pressing through the kickdown feature.

It requires extra pedal pressure near the end of its travel to engage.

Manual Mode**Range Selection Mode**

If equipped, Range Selection Mode helps control the vehicle's transmission and vehicle speed while driving downhill or towing a trailer by letting you select a desired range of gears.

To use this feature:

1. Move the shift lever to L (Manual Mode).
2. Press the plus/minus buttons on the shift lever to select the desired range of gears for current driving conditions.

When the shift lever is moved from D (Drive) to L (Manual Mode), a number displays next to the L, indicating the current transmission range.

This number is the highest gear that the transmission will command while operating in L (Manual Mode). All gears below that number are available. As driving conditions change, the transmission can automatically shift to lower gears. For example, when L5 is selected, 1 (First) through 5 (Fifth) gears are automatically shifted by the transmission, but 6 (Sixth) cannot be used until the plus/minus button on the shift lever is used to change to the range.

Grade Braking is not available when Range Selection Mode is active. See *Tow/Haul Mode* ⇨ 182.

While using Range Selection Mode, cruise control and the Tow/Haul Mode can be used.

If the vehicle has an exhaust brake, it can also be used, but will not automatically downshift the transmission. See *Exhaust Brake* ⇨ 187

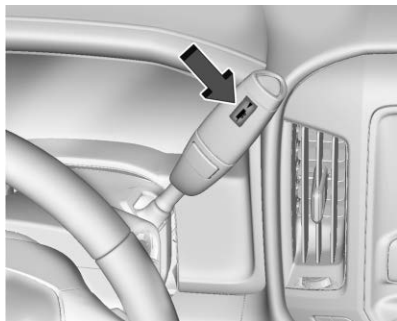
Caution

Spinning the tires or holding the vehicle in one place on a hill using only the accelerator pedal may damage the transmission. The repair will not be covered by the vehicle warranty. If the vehicle is stuck, do not spin the tires. When stopping on a hill, use the brakes to hold the vehicle in place.

Low Traction Mode

If equipped, Low Traction Mode assists in vehicle acceleration when road conditions are slippery, such as with ice or snow. While the vehicle is at a stop, select L2 using Range Selection Mode. This will limit torque to the wheels and help to prevent the tires from spinning.

Tow/Haul Mode



Vehicles with an automatic transmission have a Tow/Haul Mode. The Tow/Haul Mode adjusts the transmission shift pattern to reduce shift cycling. This provides increased performance, vehicle control, and enhanced transmission and engine cooling when driving down steep hills or mountain grades, when towing, or when hauling heavy loads.

The selector button is on the shift lever. Turn the Tow/Haul Mode on and off by pressing the button. When the Tow/Haul Mode is enabled, a light on the instrument cluster will come on.

See *Tow/Haul Mode Light* ⇨ 82 and *Hill and Mountain Roads* ⇨ 161. Also see “Tow/Haul Mode” under *Towing Equipment* ⇨ 209.

Tow/Haul Mode Grade Braking

Tow/Haul Mode Grade Braking is only enabled while the Tow/Haul Mode is selected and the vehicle is not in the Range Selection Mode. See “Tow/Haul Mode” listed previously and *Manual Mode* ⇨ 181. Tow/Haul Mode Grade Braking assists in maintaining desired vehicle speeds when driving on downhill grades by using the engine and transmission to slow the vehicle.

On vehicles with a diesel engine, Tow/Haul Mode Grade Braking can be enabled or disabled by pressing the Tow/Haul Mode button. Use the exhaust brake and Tow/Haul Mode for maximum grade braking.

See *Towing Equipment* ⇨ 209.

For other forms of grade braking, see *Cruise Control* ⇨ 190.

Drive Systems

Four-Wheel Drive

If equipped with four-wheel drive, the engine's driving power can be sent to all four wheels for extra traction.

Caution
Do not drive on clean, dry pavement in 4 ↑ and 4 ↓ (if equipped) for an extended period of time. These conditions may cause premature wear on the vehicle's powertrain.

Driving on clean, dry pavement in 4 ↑ or 4 ↓ may:

- Cause a vibration to be felt in the steering system.
- Cause tires to wear faster.
- Make the transfer case harder to shift, and cause it to run noisier.

 Warning

If equipped with four-wheel drive, the vehicle will be free to roll if the transfer case is in N (Neutral), even when the shift lever is in P (Park). You or someone else could be seriously injured. Be sure the transfer case is in a drive gear — 2↑, 4↑, or 4↓ — or set the parking brake before placing the transfer case in N (Neutral). See *Shifting Into Park* ⇨ 172.

Caution

Extended high-speed operation in 4↓ may damage or shorten the life of the drivetrain.

Engagement noise and bump when shifting between 4↓ and 4↑, with the engine running, is normal.

Manual Locking Hubs **Warning**

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park). See *Shifting Into Park* ⇨ 172.

**To engage the front locking hubs:**

1. Stop vehicle.
2. Apply service brakes.
3. Turn the manual hub lock cap dial to the LOCK position for both the left-side front and right-side front hub.

The locking hubs are on each end of the front axle and must be manually turned to LOCK before the four-wheel drive modes can be used.

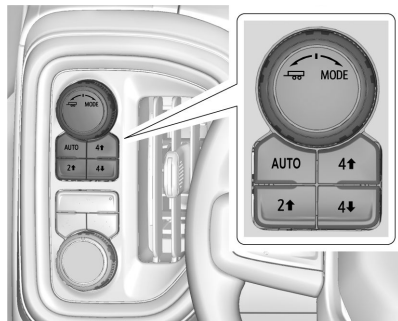
The hubs may remain in the LOCK position when road surface traction conditions are variable or it is unsafe to unlock them. Turn the locking hubs to FREE when it is safe to do so.

When four-wheel drive is no longer needed turn the locking hubs to FREE. If the hubs are locked in two-wheel drive you may experience driveline vibration.

To disengage the front locking hubs:

1. Stop vehicle.
2. Apply service brakes.
3. Turn the manual hub lock cap dial to the FREE position for both the left-side front and right-side front hub.

Electronic Transfer Case



Use the transfer case buttons, next to the steering wheel, to shift into and out of four-wheel drive for extra traction.

All of the lights will flash on then off momentarily when the ignition is turned on. The light that remains on will indicate the state of the transfer case.

If the indicator mark on the switch does not match up with the light then that likely means the switch was moved when the ignition was off.

The indicator mark on the switch must line up with the indicator light before a shift can be commanded. To command a shift rotate the transfer case switch to the new desired position. The light will flash meaning that the shift is in progress. When the shift is completed the new position will be illuminated. If the transfer case cannot complete a shift command, it will go back to its last chosen setting.

Delayed shifts from 4↑ to 2↑ may be experienced due to uneven tire wear, low tire pressure, high vehicle loading, or cold temperatures.

Caution

Shifting the transmission into gear before the requested mode indicator light has stopped flashing could damage the transfer case.

The settings are:

N (Neutral): Use only when the vehicle needs to be towed. See *Transporting a Disabled Vehicle* ⇨ 292 and “Shifting Into N (Neutral)” later in this section.

2↑ (Two-Wheel Drive High): Use for driving on most streets and highways. The front axle is not engaged. This setting provides the best fuel economy.

4↓ (Four-Wheel Drive Low): This setting engages the front axle and delivers extra torque. Choose 4↓ if driving off-road in deep sand, deep mud, or deep snow, and while climbing or descending steep hills. When engaged, keep vehicle speed below 48 km/h (30 mph).

4↑ (Four-Wheel Drive High): Use when extra traction is needed. The front axle engages and helps when driving on snowy or icy roads, when off-roading, or when plowing snow.

Shifting Into 4 High from 2 High

The ignition must be on and the vehicle must be moving less than 120 km/h (75 mph). Turn the knob to 4 ↑. The indicator light will remain on the selected setting when the shift is complete. If the vehicle is moving more than 120 km/h (75 mph), the indicator light will flash and the shift will not occur. If the shift does not occur, turn the knob back to the original position and attempt the shift again.

Shifting Into 2 High from 4 High

The ignition must be on and the vehicle must be moving less than 16 km/h (10 mph). Turn the knob to 2 ↑. The indicator light will remain on the selected setting when the shift is complete. If the vehicle is moving more than 16 km/h (10 mph), the indicator light will flash and the shift will not occur. If the shift does not occur, turn the knob back to the original position and attempt the shift again.

Shifting Into 4 Low

The ignition must be on and the vehicle speed must be less than 4 km/h (3 mph) with the transmission in N (Neutral). Turn the knob to 4 ↓. Wait for the 4 ↓ indicator light to stop flashing before shifting the transmission into

gear. The indicator light will remain on the selected setting when the shift is complete. If the vehicle is moving more than 4 km/h (3 mph), the indicator light will flash and the shift will not occur. If the shift does not occur, turn the knob back to the original position and attempt the shift again.

Shifting Out of 4 Low

The ignition must be on and the vehicle speed must be less than 4 km/h (3 mph) with the transmission in N (Neutral). Turn the knob to 4 ↑ or 2 ↑. Wait for the indicator light to stop flashing before shifting the transmission into gear. The indicator light will remain on the selected setting when the shift is complete. If the vehicle is moving more than 4 km/h (3 mph), the indicator light will flash and the shift will not occur. If the shift does not occur, turn the knob back to the original position and attempt the shift again.

Shifting Into N (Neutral)

The vehicle must be stopped with the transfer case in the 2 ↑ position. Shift the transmission to N (Neutral) and apply the brake. Turn the knob clockwise until it stops and hold it there for more than 10 seconds. The N will flash and then remain on when the shift is complete. If

the shift does not occur, turn the knob back to the original position and attempt the shift again.

Shifting Out of N (Neutral)

The vehicle must be stopped. Shift the transmission to N (Neutral) and apply the brake. Turn the knob to 2 ↑. The indicator light will flash and then remain on the selected setting when the shift is complete. If the shift does not occur, turn the knob back to the original position and attempt the shift again.

Brakes

Antilock Brake System (ABS)

The Antilock Brake System (ABS) helps prevent a braking skid and maintain steering while braking hard.

ABS performs a system check when the vehicle is first driven. A momentary motor or clicking noise may be heard while this test is going on, and the brake pedal may move slightly. This is normal.



If there is a problem with ABS, this warning light stays on. See *Antilock Brake System (ABS) Warning Light* ⇨ 82.

ABS does not change the time needed to get a foot on the brake pedal and does not always decrease stopping distance. If you get too close to the vehicle ahead, there will not be enough time to apply the brakes if that vehicle suddenly slows or stops. Always leave enough room ahead to stop, even with ABS.

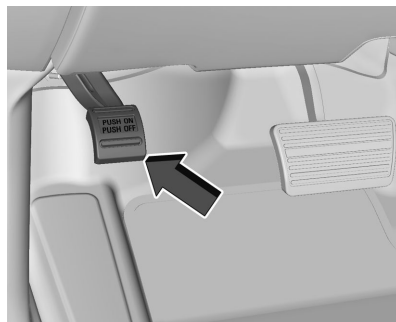
Using ABS

Do not pump the brakes. Just hold the brake pedal down firmly. Hearing or feeling ABS operate is normal.

Braking in Emergencies

ABS allows steering and braking at the same time. In many emergencies, steering can help even more than braking.

Parking Brake



Set the parking brake by holding the regular brake pedal down, then pushing down the parking brake pedal.

If the ignition is on, the brake system warning light will come on. See *Brake System Warning Light* ⇨ 81.

Caution

Driving with the parking brake on can overheat the brake system and cause premature wear or damage to brake system

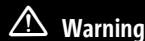
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Caution (Continued)

parts. Make sure that the parking brake is fully released and the brake warning light is off before driving.

To release the parking brake, hold the regular brake pedal down, then push down momentarily on the parking brake pedal until you feel the pedal release. Slowly pull your foot up off the parking brake pedal. If the parking brake is not released when you begin to drive, a DIC message will appear and a chime will sound warning you that the parking brake is still on.

Parking Brake Burnishing Procedure



Warning

To prevent personal injury and/or death, or damage to property, operate the vehicle in areas with sufficient space to safely perform the parking brake burnishing procedure.

The following procedure is recommended to properly condition the parking brakes in a new vehicle or after parking brake lining replacement:

1. Accelerate the vehicle to 16 km/h (10 mph).
2. Shift the transmission to N (Neutral).
3. Using the parking brake foot pedal, bring the vehicle to a gradual and complete stop using only the parking brake.
4. Repeat the above step nine times at two mile intervals.

Exhaust Brake

The exhaust brake can be used to enhance the vehicle brake system and reduce brake lining wear.

Downshifts may be automatically selected to increase engine speed, which increases the effectiveness of the exhaust brake. The number of downshifts selected is determined by the length of time the brakes are applied and the rate the vehicle is slowing. The system delivers the correct amount of braking to assist in vehicle control. The heavier the vehicle load, the more active the engine exhaust brake will

be. Use of the exhaust brake will help maintain vehicle speed when used with cruise control. See *Cruise Control* ⇨ 190.

Automatic downshifts will not occur if the vehicle is in Range Selection Mode. See *Manual Mode* ⇨ 181.

The exhaust brake only activates when the transmission torque converter is locked. This can vary based on vehicle speed, gear, and load.



To activate the system, press the exhaust brake switch. A light in the switch will come on when the exhaust brake is activated. The switch must be pressed at each vehicle start for the system to be active.

The Driver Information Center (DIC) displays the message EXHAUST BRAKE ON for approximately three seconds, then clears.

To turn the brake off, press the exhaust brake switch a second time. The DIC displays the message EXHAUST BRAKE OFF for approximately three seconds, then clears.

The exhaust brake will be more active when in Tow/Haul Mode.

A light comes on in the instrument cluster when the exhaust brake and Tow/Haul are activated. The switch must be pressed at each vehicle start for the system to be active.

Ride Control Systems

Traction Control/Electronic Stability Control

System Operation

The vehicle has a Traction Control System (TCS) and StabiliTrak/Electronic Stability Control (ESC), an electronic stability control system. These systems help limit wheel spin and assist the driver in maintaining control, especially on slippery road conditions.

TCS activates if it senses any of the drive wheels are spinning or beginning to lose traction. When this happens, TCS applies the brakes to the spinning wheels and reduces engine power to limit wheel spin.

StabiliTrak/ESC activates when the vehicle senses a difference between the intended path and the direction the vehicle is actually traveling. StabiliTrak/ESC selectively applies braking pressure to any one of the vehicle wheel brakes to assist the driver in keeping the vehicle on the intended path. Trailer Sway Control (TSC) is also on automatically when the vehicle is started.

If cruise control is being used and traction control or StabiliTrak/ESC begins to limit wheel spin, cruise control will disengage. Cruise control may be turned back on when road conditions allow.

Both systems come on automatically when the vehicle is started and begins to move. The systems may be heard or felt while they are operating or while performing diagnostic checks. This is normal and does not mean there is a problem with the vehicle.

It is recommended to leave both systems on for normal driving conditions, but it may be necessary to turn TCS off if the vehicle gets

stuck in sand, mud, ice, or snow. See *If the Vehicle Is Stuck* ➤ 163 and “Turning the Systems Off and On” later in this section.

When the transfer case (if equipped) is in Four-Wheel Drive Low, the stability system is automatically disabled,  comes on, and the appropriate message will appear on the Driver Information Center (DIC). Both traction control and StabiliTrak/ESC are automatically disabled in this condition.



The indicator light for both systems is in the instrument cluster. This light will:

- Flash when TCS is limiting wheel spin
- Flash when StabiliTrak/ESC is activated
- Turn on and stay on when either system is not working

If either system fails to turn on or to activate, a message displays in the DIC, and  comes on and stays on to indicate that the system is inactive and is not assisting the driver in

maintaining control. The vehicle is safe to drive, but driving should be adjusted accordingly.

If  comes on and stays on:

1. Stop the vehicle.
2. Turn the engine off and wait 15 seconds.
3. Start the engine.
4. Drive the vehicle.

If  comes on and stays on, the vehicle may need more time to diagnose the problem. If the condition persists, see your dealer.

Turning the Systems Off and On



The button for TCS and StabiliTrak/ESC is on the center stack.

Caution

Do not repeatedly brake or accelerate heavily when TCS is off. The vehicle driveline could be damaged.

To turn off only TCS, press and release 

If TCS is limiting wheel spin when 

To turn off both TCS and StabiliTrak/ESC, press and hold 

To turn TCS and StabiliTrak/ESC on again, press and release 

StabiliTrak/ESC will automatically turn on if the vehicle exceeds 35 km/h (21 mph). Traction control will remain off.

The vehicle has a TSC feature.

Adding accessories can affect the vehicle performance. See *Accessories and Modifications* ⇨ 238.

Air Suspension**Caution**

To prevent ride degradation and suspension damage, the vehicle must not be operated on the road without air in the suspension air bags.

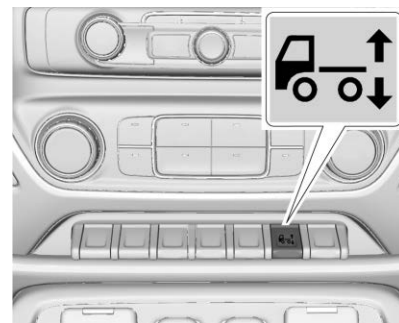
If equipped, the air suspension maintains vehicle ride quality and driver comfort.

Air Suspension Air Dump

If equipped, air suspension allows the rear suspension to be temporarily lowered by several inches.

Warning

To help avoid personal injury or death, make sure the area underneath the vehicle and inside the wheel wells is clear when lowering the vehicle.



The system is controlled by the Air Suspension Dump (ASD) switch in the center stack. This switch controls solenoids, which direct air to the suspension dump and height valve.

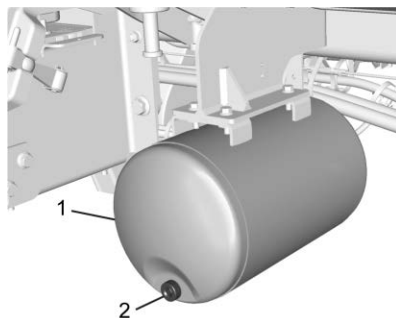
Pressing the ASD switch when the vehicle is in PARK and the ignition key is in ON/RUN position releases air supplied to the rear

suspension, lowering (dumping) the rear air suspension for loading. The indicator on the ASD switch illuminates.

When the vehicle is shifted out of PARK, air is filled into the system and the indicator on the switch turns off.

Vehicles with air suspension have a low pressure warning lamp immediately to the right of the ASD switch. The suspension may refill slowly if this lamp is on.

After passing through the air dryer, incoming compressed air is stored in the air tank, which is located just behind the step used to access the driver side door. The air tank collects most of the remaining moisture that was not removed by the air dryer. A heated air dryer is also optional.



Drain the tank (1) every day at the end of the trip by opening the drain cock (2) on the end of the tank. This will purge collected water and prevent ice formation inside the tank when the vehicle is shut off in cold weather.

Make sure the drain passage is not plugged. For ease of draining, some or all air tank drain valves may be equipped with optional pull cords. There must be some air pressure in the system to ensure proper drainage. Close the drain cock after all moisture has been expelled.

Cruise Control

Cruise control allows the vehicle to maintain a set speed of 40 km/h (25 mph) or more without active acceleration. Cruise control does not work at speeds below 40 km/h (25 mph).

Warning

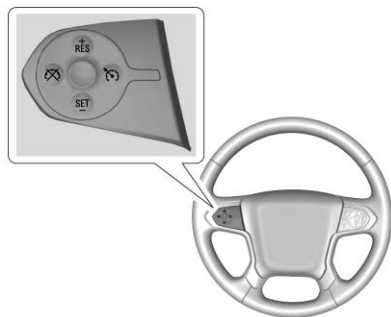
Cruise control can be dangerous where you cannot drive safely at a steady speed. Do not use cruise control on winding roads or in heavy traffic.

Cruise control can be dangerous on slippery roads. On such roads, fast changes in tire traction can cause excessive wheel slip, and you could lose control. Do not use cruise control on slippery roads.

Cruise control will disengage if:

- The Traction Control System (TCS) begins to limit wheel spin. See *Traction Control/Electronic Stability Control* ⇨ 187.
- The brakes are applied.

When road conditions allow cruise control to be safely used, cruise control can be turned back on.



: Press to turn cruise control on or off. A white indicator light is displayed in the instrument cluster when cruise control is turned on.

+RES: If there is a set speed in memory, press briefly to resume to that speed or press and hold to accelerate. If cruise control is already engaged, use to increase vehicle speed.

SET-: Press briefly to set the speed and engage cruise control. If cruise control is already engaged, use to decrease vehicle speed.

: Press to disengage cruise control without erasing the set speed from memory.

Setting Cruise Control

If cruise control is on but is not engaged, SET- or +RES could be pressed and engage cruise when not desired. Keep cruise control off when it is not being used. Press  to turn cruise control off.

To engage cruise control:

1. Press .
2. Accelerate to the desired speed.
3. Press and release SET-.
4. Remove your foot from the accelerator pedal.

When cruise control is engaged, the cruise control light is lit green on the instrument cluster. See *Instrument Cluster* ⇨ 73.

Resuming a Set Speed

If cruise control is engaged and then the brakes are applied or  is pressed, cruise control is disengaged without erasing the set speed from memory.

Once the vehicle speed reaches about 40 km/h (25 mph) or more, briefly press +RES. The vehicle returns to the previous set speed.

Increasing Speed While Using Cruise Control

If cruise control is already engaged:

- Press and hold +RES until the desired speed is reached, then release it.
- To increase the vehicle speed in small increments, briefly press and release +RES. For each press, the vehicle speed increases by 1 km/h (1 mph).

The speedometer reading can be displayed in either English or metric units. See *Instrument Cluster* ⇨ 73. The increment value used depends on the units displayed.

Reducing Speed While Using Cruise Control

If cruise control is already engaged:

- Press and hold SET- until the desired lower speed is reached, then release it.
- To decrease the vehicle speed in small increments, briefly press and release SET-. For each press, the vehicle speed decreases by 1 km/h (1 mph).

Passing Another Vehicle While Using Cruise Control

Use the accelerator pedal to increase the vehicle speed. When you take your foot off of the accelerator pedal, the vehicle will slow

down to the previous set cruise speed. While pressing the accelerator pedal or shortly following the release to override cruise control, briefly pressing SET- will change the set speed to the current vehicle speed.

Using Cruise Control on Hills

How well cruise control works on a hill depends on the vehicle speed, load, and the steepness of the hill. When driving up a steep hill, you may need to use the accelerator pedal to maintain the vehicle speed.

When driving down a steep hill, the transmission may downshift in order to use engine braking to slow the vehicle and maintain the set speed. You may have to brake or shift to a lower gear to keep your speed down. If you press the brake pedal, cruise control disengages.

Ending Cruise Control

There are four ways to end cruise control:

- Press the brake pedal.
- Press .
- Press .
- Shift the transmission to N (Neutral).

Erasing Speed Memory

The cruise control set speed is erased from memory if  is pressed or when the vehicle is turned off.

Driver Assistance Systems

This vehicle may have features that work together to help avoid crashes or reduce crash damage while driving, backing, and parking. Read this entire section before using these systems.



Warning

Do not rely on the Driver Assistance Systems. These systems do not replace the need for paying attention and driving safely. You may not hear or feel alerts or warnings provided by these systems. Failure to use proper care when driving may result in injury, death, or vehicle damage. See *Defensive Driving*  154.

Under many conditions, these systems will not:

(Continued)

Warning (Continued)

- Detect children, pedestrians, bicyclists, or animals.
- Detect vehicles or objects outside the area monitored by the system.
- Work at all driving speeds.
- Warn you or provide you with enough time to avoid a crash.
- Work under poor visibility or bad weather conditions.
- Work if the detection sensor is not cleaned or is covered by ice, snow, mud, or dirt.
- Work if the detection sensor is covered up, such as with a sticker, magnet, or metal plate.
- Work if the area surrounding the detection sensor is damaged or not properly repaired.

Complete attention is always required while driving, and you should be ready to take action and apply the brakes and/or steer the vehicle to avoid crashes.

Audible Alert

Some driver assistance features alert the driver of obstacles by beeping. To view available settings from the infotainment screen, touch Settings > Vehicle > Comfort and Convenience.

Cleaning

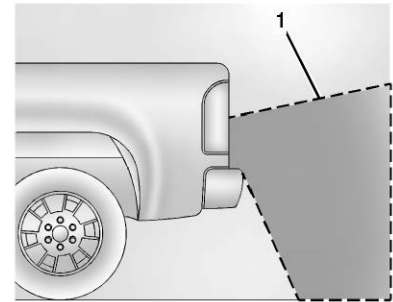
Depending on vehicle options, keep these areas of the vehicle clean to ensure the best driver assistance feature performance. Driver Information Center (DIC) messages may display when the systems are unavailable or blocked.



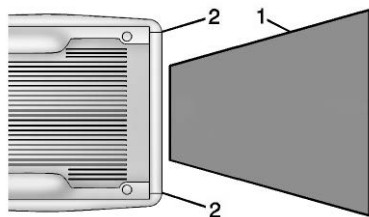
- Front and rear bumpers and the area below the bumpers
- Front grille and headlamps
- Front camera lens in the front grille or near the front emblem
- Front side and rear side panels
- Outside of the windshield in front of the rearview mirror
- Side camera lens on the bottom of the outside mirrors
- Rear side corner bumpers
- Rear Vision Camera in the tailgate handle

Rear Vision Camera (RVC)

When the vehicle is shifted into R (Reverse), the Rear Vision Camera (RVC) displays an image of the area behind the vehicle in the infotainment display. The previous screen displays when the vehicle is shifted out of R (Reverse) after a short delay. To return to the previous screen sooner, press Home or Back on the infotainment system, shift into P (Park), or reach a vehicle speed of approximately 12 km/h (8 mph) while in D (Drive).



1. View Displayed by the Rear Vision Camera



1. View Displayed by the Rear Vision Camera
2. Corners of the Rear Bumper

Displayed images may be farther or closer than they appear. The area displayed is limited and objects that are close to either corner of the bumper or under the bumper do not display.



Warning

The camera(s) do not display children, pedestrians, bicyclists, crossing traffic, animals, or any other object outside of the cameras' field of view, below the bumper, or under the vehicle. Shown distances may be different from actual distances. Do not drive or park the vehicle using only these camera(s). Always check behind and

(Continued)

Warning (Continued)

around the vehicle before driving. Failure to use proper care may result in injury, death, or vehicle damage.

Fuel

Top Tier Fuel

GM recommends the use of TOP TIER Diesel Fuel to keep the engine clean, reduce engine deposits, and maintain optimal vehicle performance. Look for the TOP TIER Logo or see www.toptiergas.com for a list of TOP TIER Diesel Fuel marketers and applicable countries.



Fuel Additives

TOP TIER Detergent Diesel is highly recommended for use with your vehicle. If your area does not have TOP TIER Detergent Diesel, GM recommends the use of ACDelco Diesel Fuel Conditioner. This will help maintain optimal engine performance. GM does not recommend other aftermarket diesel additives.

If low-quality diesel is used for refueling, GM recommends adding ACDelco Fuel System Treatment Plus-Diesel to help clean engine deposits. This is available at your GM dealer.

Fuel for Diesel Engines

The selection of a high-quality fuel is important for maintaining optimum vehicle performance. Diesel fuel should meet or exceed the minimum requirements in the most current versions of the local fuel standards.

Use Ultra Low Sulfur Fuel, which refers to fuel with less than 15 ppm sulfur.

Do not use a diesel blend containing more than 20% biodiesel by volume.

Caution

Use of fuel that does not comply with the required technical standards can lead to engine power loss, increased wear, or engine damage and may void your warranty.

Some improper fuels are:

- Diesel fuel with the addition of gasoline.
- Diesel fuel mixed with engine oil or automatic transmission fluid.
- Triglyceride fuels, such as raw vegetable oil or animal fat, in any form, including with blends of diesel or biodiesel.
- Marine diesel fuel and fuel oils.
- Diesel-water emulsions, such as Aquazole.
- Aftermarket diesel fuel additives, which contain alcohols, organo-metallic additives, or water emulsifiers.

Caution

If the vehicle is accidentally refueled with gasoline, do not continue driving the vehicle. Driving the vehicle will damage the fuel system. Have the vehicle towed to a qualified technician to have the gasoline removed from the tank and fuel system. Refuel with Ultra Low Sulfur Diesel fuel. It is also recommended to have the fuel system flushed with Ultra Low Sulfur Diesel, to ensure all gasoline is removed.

Some conditions, such as dirty fuel, may decrease fuel filter life and a CHANGE FUEL FILTER message may come on in the Driver Information Center (DIC).

Climate Grade Diesel Fuels

At temperatures below 0 °C (32 °F), avoid using biodiesel blends above 5% by volume. Using such a fuel may cause fuel filter plugging, system gelling, and freezing, which may adversely impact vehicle starting.

Severe winter grade diesel fuel, such as 1-D diesel fuel or Arctic grade diesel fuel, can be used in extreme cold temperatures (below -18 °C or 0 °F); however, doing so will reduce power

and fuel economy. Avoid using severe winter grade fuel in warm or hot climates. It can result in stalling, poor starting, and damage to the fuel injection system.

Fuels improperly blended for cold temperature operation may result in restricted fuel filters. The vehicle is equipped with a fuel heating system to prevent gelling or waxing of conventional diesel fuel and biodiesel blends, but may not prevent all cases.

In case of severe winter conditions, the fuel filter may become clogged by wax naturally present in the fuel. To unclog it, move the vehicle to a warm garage area and allow the filter to warm up. The fuel filter may need to be replaced. See *Fuel Filter Replacement* ⇨ 199.

Biodiesel

Biodiesel is a renewable fuel produced from vegetable oils or animal fats that have been chemically modified to make it compatible with diesel fuel.

Caution

Do not use home-made biodiesel or home test kits because the quality cannot be verified by approved scientific methods. Do not use raw vegetable oil or other unmodified bio-oils, fats, or blends of vegetable oil with diesel. They could damage the fuel system and engine, and damages would not be covered by the vehicle warranty.

Biodiesel Blends

Fuels with a biodiesel content up to 20% by volume may be used (e.g., named B20). Only use biodiesel blends up to 20% by volume that comply with your country's or region's fuel standards.

Caution

Do not use blends containing more than 20% biodiesel. Any engine, fuel system, or exhaust after-treatment system damage would not be covered by the vehicle warranty.

As a renewable fuel, biodiesel provides some environmental benefits. However, biodiesel has unique properties and needs to be handled differently than diesel fuel. Its use presents additional risks and may not be appropriate in all situations. Certain vehicle operating modes increase these risks and should be avoided.

Biodiesel fuel quality degrades with time and exposure to high temperature quicker than Ultra Low Sulfur Diesel fuel. More frequent refueling provides the best opportunity to have a supply of fresh fuel. Storage at hot ambient temperatures will accelerate biodiesel degradation.

If the vehicle is not driven often and uses little fuel, or if it is stored for extended periods of time, avoid the use of biodiesel blended fuels above 5% by volume. When the vehicle is stored for longer than one month, it should be run out of biodiesel to below one-quarter tank, refueled with biodiesel-free fuel, and driven several kilometers (miles) before storage.

Cold Weather Operation

In cold weather, the fuel filter may become clogged by wax naturally present in the fuel. To unclog it, move the vehicle to a warm garage

area and allow the filter to warm up. The fuel filter may need to be replaced. See *Fuel Filter Replacement* ⇨ 199.

At temperatures below 0 °C (32 °F), it is recommended to avoid using biodiesel blends above 5% blend. This blend may cause fuel filter plugging, system gelling, and freezing that may affect vehicle starting. You may need to turn the ignition on and off a few times before the vehicle will start. Also, idle the vehicle for a couple of minutes before accelerating.

It is recommended to use Ultra Low Sulfur No. 1-D diesel fuel or a blend of No. 1-D and No. 2-D diesel fuel to enhance vehicle operation in cold weather at temperatures below 0 °C (32 °F). Use of No. 1-D diesel fuel may lower the fuel economy. For additional information for better cold weather operation, see *Engine Heater* ⇨ 170.

Water in Fuel

Improper fuel tank inspection or cleaning, or contaminated fuel from suppliers, can cause water to be pumped into the fuel tank along with the diesel fuel. If a WATER IN FUEL SERVICE REQUIRED message displays, the water must be drained immediately.

**Warning**

Diesel fuel containing water is still combustible. You or others could be burned. If the fuel needs to be drained, keep sparks, flames, and smoking materials away from the mixture.

Caution

Water in the diesel fuel can corrode internal components of the fuel system and lead to severe damage. It can also support fungus or bacteria growth, which can damage the fuel system and Fuel Operated Heater (FOH), if equipped. Even with a diesel fuel biocide, the fuel system may still need to be cleaned. Your dealer can advise of the appropriate solution.

If the fuel tank needs to be purged to remove water, see your dealer or a qualified technician. Improper purging can damage the fuel system and block the FOH.

Water in Fuel Troubleshooting

If the WATER IN FUEL SERVICE REQUIRED message comes on:

Problem	Recommended Action
Message displays but goes off during the ignition cycle.	The fuel filter is partially filled with water. Drain the water immediately. See "Removing Water from the Fuel Filter" following.
Message displays and stays on.	Drain the fuel filter immediately. If no water can be drained, and the temperature is below freezing, then water may be frozen in the filter. Move the vehicle to a warm location to thaw the water, then drain the fuel. If water still does not drain, see your dealer.

Problem	Recommended Action
Immediately after refueling, message displays and stays on.	A large amount of water is in the fuel tank. Drain the fuel filter immediately. If the message stays on or comes back on without refueling, then fuel tank purging is required. See your dealer. If the message displays and the vehicle stalls or runs rough, do not drive until the water contaminated fuel is drained.

Caution

Driving with this message on can damage the fuel injection system and the engine. If the message comes on right after

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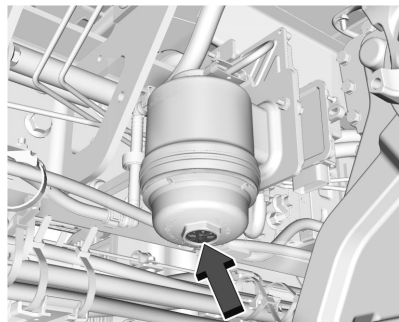
Caution (Continued)

a refuel, water was pumped into the fuel tank. Turn off the engine and drain the water immediately.

Removing Water from the Fuel Filter

To drain water:

1. Turn the engine off and apply the parking brake.



2. Place a container under the filter drain valve. The filter drain valve is on the bottom of the fuel filter located under the vehicle on the driver side, inside the frame rail.

3. Open the drain valve by turning it counterclockwise. Allow the filter to drain until all of the water has been removed. Close the valve.
4. Properly dispose of the water contaminated fuel.
5. Start the engine and let it run for a few minutes. During the draining process, air may have entered the fuel system. If the engine stalls, the fuel system may need to be primed. See “Fuel Priming” following.

Fuel Priming

For the fuel system to work properly, the fuel lines must be full of fuel. If air gets in, the fuel lines need to be primed before operating the vehicle.

If air is present, the following may have happened:

- The vehicle ran out of fuel.
- The fuel filter was removed.
- The fuel lines were removed or disconnected.
- The fuel filter water drain valve was opened while the engine was running.

Priming the Fuel System

There is an electric priming pump that will bring fuel to the engine and eliminate air in the fuel lines. To prime the engine:

1. Correct any condition that caused the loss of prime.
2. Turn the ignition on for 30 seconds. Do not start the engine. The fuel pump will start priming.
3. Turn the ignition off, then back to START, and crank the engine for 15 seconds.
4. If the engine does not start, repeat Steps 2 and 3 until the engine starts.

If the engine does not start after repeating Steps 2 and 3 three times, turn the ignition off for 60 seconds.
5. Repeat the above steps until the engine starts.
6. If the engine starts, but does not run smoothly, increase the engine speed slightly.
7. If the engine starts and runs but stalls again, turn the ignition off for 60 seconds.
8. When the engine starts, let it idle for a few minutes and check the filter for any leaks.

Running Out of Fuel

Warning

Diesel fuel is combustible. It could start a fire if it gets on hot engine parts. You could be burned. Catch any fuel from the air bleed valve, and wipe up any spilled fuel with a cloth.

If the engine has stalled due to running out of fuel, try the following steps to restart it:

1. If parked on a level surface, add at least 7.6 L (2 gal) of fuel. Up to 18.9 L (5 gal) may be needed if parked on a slope.
2. Follow the fuel priming procedure earlier in this section to prime the fuel filter.
3. Turn the ignition key to START for 10 to 15 seconds at a time until the engine starts. If the engine tries to run, but does not run smoothly, increase the rpm slightly by using the accelerator pedal. This will help force air through the system.
4. Return to Step 2 if the engine stalls and will not restart.

5. After a few attempts, if the engine still does not start, see your dealer.

Fuel Filter Replacement

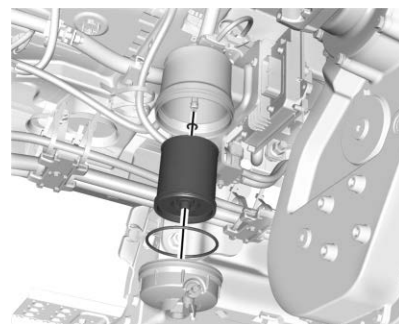
Warning

Diesel fuel is flammable. It could start a fire if something ignites it, and people could be burned. Do not let it get on hot engine parts, and keep matches or other ignition sources away.

The fuel filter is on the driver side, inside the frame rail.

To replace the fuel filter:

1. Wipe clean any dirt or debris on the outside of the filter assembly.
2. Drain any water from the filter. See “Removing Water from the Fuel Filter” in *Water in Fuel* ⇨ 196.
Keep the engine off until the procedure is completed.
3. Apply the parking brake.



4. Turn the filter element cap counterclockwise and remove. Wipe clean any dirt or debris inside the cap.
5. Remove the filter element. Wipe clean any dirt or debris on the sealing surface.
6. Install the new filter element and o-ring.
7. Reinstall and tighten the filter cap to the housing.
8. Use the fuel filter priming procedure to prime the fuel filter. See “Fuel Priming” in *Water in Fuel* ⇨ 196.
9. Start the engine and let it idle for five minutes. Check the fuel filter and air bleed valve for leaks.

10. Reset the fuel filter monitor. See *Driver Information Center (DIC) (Base Level)* ⇨ 85
Driver Information Center (DIC) (Uplevel)
⇨ 87.

Filling the Tank

An arrow on the fuel gauge indicates which side of the vehicle the fuel door is on. See *Fuel Gauge* ⇨ 76.

Warning

Fuel vapors and fuel fires burn violently and can cause injury or death.

Follow these guidelines to help avoid injuries to you and others:

- Read and follow all the instructions on the fuel pump island.
- Turn off the engine when refueling.
- Keep sparks, flames, and smoking materials away from fuel.
- Do not leave the fuel pump unattended.
- Avoid using electronic devices while refueling.

(Continued)

Warning (Continued)

- Do not re-enter the vehicle while pumping fuel.
- Keep children away from the fuel pump and never let children pump fuel.
- Before touching the fill nozzle, touch a metallic object to discharge static electricity from your body.
- Fuel can spray out if the fuel cap is opened too quickly. This spray can happen if the tank is nearly full, and is more likely in hot weather. Open the fuel cap slowly and wait for any hiss noise to stop, then unscrew the cap all the way.

Turn the fuel cap counterclockwise to remove. Fully insert and latch the fill nozzle, then begin fueling.

Dual Tank Fueling

If the vehicle is equipped with dual fuel tanks, each tank must be filled through its own fill port. When refueling, refuel the primary front tank first, then add fuel to the auxiliary rear tank.

Warning

Overfilling the fuel tank by more than three clicks of a standard fill nozzle may cause:

- Vehicle performance issues, including engine stalling and damage to the fuel system.
- Fuel spills.
- Under certain conditions, fuel fires.

Federal Motor Carrier Safety Regulations require the driver or any employee of a motor carrier to observe the following requirements:

- Do not fuel a motor vehicle with the engine running, except when it is necessary to run the engine to fuel the vehicle.
- Do not smoke or expose any open flame in the vicinity of a vehicle being fueled.
- Do not fuel a motor vehicle unless the nozzle of the fuel hose is continuously in contact with the intake pipe of the fuel tank.
- Do not permit any other person to engage in such activities as would be likely to result in fire or explosion.

Diesel fuel can foam when filling the tank. The automatic pump nozzle may shut off, even if the tank is not full. Wait for the foaming to stop, and then fill the tank more slowly. Be careful not to spill fuel. Wait five seconds after pumping before removing the fill nozzle. Clean fuel from painted surfaces as soon as possible. See *Exterior Care* ➞ 295.

Reinstall the cap by turning it clockwise until it clicks.

 Warning

Heat coming from the engine can cause the fuel to expand and force the fuel out of the tank. If something ignites the fuel, a fire could start. To help avoid this, fill the tank slowly and only until the nozzle shuts off. Do not top it off. Clean up any spilled fuel.

 Warning

If a fire starts while you are refueling, do not remove the fill nozzle. Shut off the flow of fuel by shutting off the pump or by notifying the station attendant. Leave the area immediately.

Caution

If a new fuel cap is needed, be sure to get the right type of cap from your dealer. The wrong type of fuel cap may not fit properly and could damage the fuel system.

Accidental Refueling with Gasoline**Caution**

If the vehicle is accidentally refueled with gasoline, do not continue driving the vehicle except to get to a location where it can be stopped safely. Driving the vehicle will damage the engine. Tow the vehicle for service. Have the gasoline removed from the tank and fuel system.

Reserve Fuel

No extra supply of fuel for the propulsion of the vehicle or for the operation of accessories shall be carried on any motor vehicle, except in a properly mounted fuel tank or tanks.

Filling a Portable Fuel Container **Warning**

Never fill a portable fuel container while it is in the vehicle. Static electricity discharge from the container can ignite the fuel vapor. You or others could be badly burned and the vehicle could be damaged. To help avoid injury to you and others:

- Dispense fuel only into approved containers.
- Do not fill a container while it is inside a vehicle, in a vehicle's trunk, in a pickup bed, or on any surface other than the ground.
- Bring the fill nozzle in contact with the inside of the fill opening before operating the nozzle. Maintain contact until filling is complete.
- Keep sparks, flames, and smoking materials away from fuel.
- Avoid using electronic devices while pumping fuel.

Trailer Towing

General Towing Information

Only use towing equipment that has been designed for the vehicle. Contact your dealer or trailering dealer for assistance with preparing the vehicle to tow a trailer. Read the entire section before towing a trailer.

To tow a disabled vehicle, see *Transporting a Disabled Vehicle* ⇨ 292.

Driving Characteristics and Towing Tips

Warning

You can lose control when towing a trailer if the correct equipment is not used or the vehicle is not driven properly. For example, if the trailer is too heavy or the trailer brakes are inadequate for the load, the vehicle may not stop as expected. You and others could be seriously injured. The vehicle may also be damaged, and the repairs would not be covered by the vehicle warranty.

(Continued)

Warning (Continued)

Pull a trailer only if all the steps in this section have been followed. Ask your dealer for advice and information about towing a trailer with the vehicle.

Driving with a Trailer

Trailering is different than just driving the vehicle by itself. Trailering means changes in handling, acceleration, braking, durability, and fuel economy. Successful, safe trailering takes correct equipment, and it has to be used properly.

The following information has many time-tested, important trailering tips and safety rules. Many of these are important for your safety and that of your passengers. Read this section carefully before pulling a trailer.

When towing a trailer:

- Become familiar with and follow all state and local laws that apply to trailer towing. These requirements vary from state to state.

- State laws may require the use of extended side view mirrors. Even if not required, you should install extended side view mirrors if your visibility is limited or restricted while towing.
- Do not tow a trailer during the first 800 km (500 mi) of vehicle use to prevent damage to the engine, axle, or other parts.
- It is recommended to perform the first oil change before heavy towing.
- During the first 800 km (500 mi) of trailer towing, do not drive over 80 km/h (50 mph) and do not make starts at full throttle.
- Vehicles can tow in D (Drive). Tow/Haul Mode is recommended for heavier trailers. See *Tow/Haul Mode* ⇨ 182. If the transmission downshifts too often, a lower gear may be selected using Manual Mode. See *Manual Mode* ⇨ 181.

Warning

To prevent serious injury or death from carbon monoxide (CO), when towing a trailer:

(Continued)

Warning (Continued)

- Do not drive with the liftgate, trunk/hatch, or rear-most window open.
- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to a setting that brings in only outside air. See “Climate Control Systems” in the Index.

For more information about carbon monoxide, see *Engine Exhaust* ⇨ 173.

Towing a trailer requires experience. The combination of the vehicle and trailer is longer and not as responsive as the vehicle itself. Become familiar with handling and braking by driving on a level road surface before driving on public roads.

The trailer structure, the tires, and the brakes must all be rated to carry the intended cargo. Inadequate trailer equipment can cause the combination to operate in an unexpected or unsafe manner. Before driving, inspect all trailer hitch parts and attachments, safety chains, electrical connectors, lamps, tires, and mirrors. See *Towing Equipment* ⇨ 209.

If the trailer has electric brakes, start the combination moving and then manually apply the trailer brake controller to check the trailer brakes work. During the trip, occasionally check that the cargo and trailer are secure and that the lamps and any trailer brakes are working.

Towing with a Stability Control System

When towing, the stability control system might be heard. The system reacts to vehicle movement caused by the trailer, which mainly occurs during cornering. This is normal when towing heavier trailers.

Following Distance

Stay at least twice as far behind the vehicle ahead as you would when driving without a trailer to help avoid heavy braking and sudden turns.

Passing

More passing distance is needed when towing a trailer. The combination of the vehicle and trailer will not accelerate as quickly and is much longer than the vehicle alone. It is necessary to go much farther beyond the passed vehicle before returning to the lane. Pass on level roadways. Avoid passing on hills if possible.

Backing Up

Hold the bottom of the steering wheel with one hand. To move the trailer to the left, move that hand to the left. To move the trailer to the right, move that hand to the right. Always back up slowly and, if possible, have someone guide you.

Making Turns**Caution**

Turn more slowly and make wider arcs when towing a trailer to prevent damage to your vehicle. Making very sharp turns could cause the trailer to contact the vehicle.

Make wider turns than normal when towing, so trailer will not go over soft shoulders, over curbs, or strike road signs, trees, or other objects. Always signal turns well in advance. Do not steer or brake suddenly.

Turn Signals When Towing a Trailer

The turn signal indicators on the gauge cluster flash whenever signaling a turn or lane change. Properly hooked up, the trailer lamps also flash, telling other drivers the vehicle is turning,

changing lanes, or stopping. When towing a trailer, the arrows on the gauge cluster flash for turns even if the bulbs on the trailer are burned out.

Check occasionally to be sure the trailer bulbs are still working.

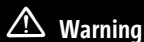
Driving on Grades

Reduce speed and shift to a lower gear before starting down a long or steep downhill grade. If the transmission is not shifted down, the brakes may overheat and result in reduced braking efficiency.

The vehicle can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions.

When towing at higher altitudes, engine coolant will boil at a lower temperature than at lower altitudes. If the engine is turned off immediately after towing at high altitude on steep uphill grades, the vehicle could show signs similar to engine overheating. To avoid this, let the engine run, preferably on level ground, with the transmission in P (Park) for a few minutes before turning the engine off. If the overheat warning comes on, see *Engine Overheating* ⇨ 251.

Parking on Hills



Warning

To prevent serious injury or death, always park your vehicle and trailer on a level surface when possible.

When parking your vehicle and your trailer on a hill:

1. Press the brake pedal, but do not shift into P (Park) yet. Turn the wheels into the curb if facing downhill or into traffic if facing uphill.
2. Have someone place chocks under the trailer wheels.
3. When the wheel chocks are in place, gradually release the brake pedal to allow the chocks to absorb the load of the trailer.
4. Reapply the brake pedal. Then apply the parking brake and shift into P (Park).
5. Release the brake pedal.

Leaving After Parking on a Hill

1. Apply and hold the brake pedal.
 - Start the engine.

- Shift into a gear.
- Release the parking brake.

2. Let up on the brake pedal.
3. Drive slowly until the trailer is clear of the chocks.
4. Stop and have someone pick up and store the chocks.

Maintenance when Trailer Towing

The vehicle needs service more often when used to tow trailers. See *Maintenance Schedule* ⇨ 304. It is especially important to check the automatic transmission fluid, engine oil, axle lubricant, belts, cooling system, and brake system before and during each trip.

Check periodically that all nuts and bolts on the trailer hitch are tight.

Engine Cooling When Trailer Towing

The cooling system may temporarily overheat during severe operating conditions. See *Engine Overheating* ⇨ 251.

Trailer Towing

Caution

Towing a trailer improperly can damage the vehicle and result in costly repairs not covered by the vehicle warranty. To tow a trailer correctly, follow the directions in this section and see your dealer for important information about towing a trailer with the vehicle.

Trailering is different than just driving the vehicle by itself. Trailering affects handling, acceleration, braking, durability, and fuel economy. Successful, safe trailering takes correct equipment, and it has to be used properly.

The following information has many time-tested, important trailering tips and safety rules. Many of these are important for your safety and that of your passengers. Read this section carefully before pulling a trailer.

Trailer Weight

Warning

Never exceed the towing capacity for your vehicle.

Safe trailering requires monitoring the weight, speed, altitude, road grades, outside temperature, dimensions of the front of the trailer, and how frequently the vehicle is used to tow a trailer.

Trailer Weight Ratings

When towing a trailer, the combined weight of the vehicle, vehicle contents, trailer, and trailer contents must be below all of the maximum weight ratings for the vehicle, including:

- Gross Combined Weight Rating (GCWR)
- Gross Vehicle Weight Rating (GVWR)
- Maximum Trailer Weight Rating
- Gross Axle Weight Rating-Rear (GAWR-RR)
- Maximum Trailer Tongue Weight Rating

See “Trailer Brakes” under *Towing Equipment* ⇨ 209 to determine if brakes are required based on the trailer weight.

The only way to be sure the weight is not exceeding any of these ratings is to weigh the tow vehicle and trailer combination, fully loaded for the trip, getting individual weights for each of these items.

Warning

You and others could be seriously injured or killed if the trailer is too heavy or the trailer brakes are inadequate for the load. The vehicle may be damaged, and the repairs would not be covered by the vehicle warranty.

Only tow a trailer if all the steps in this section have been followed. Ask your dealer for advice and information about towing a trailer.

Gross Combined Weight Rating (GCWR)

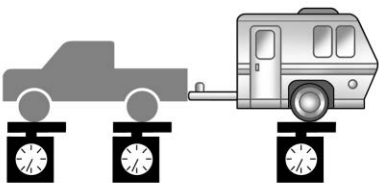
GCWR is the total allowable weight of the completely loaded vehicle and trailer including any fuel, passengers, cargo, equipment, accessories, and conversions. Do not exceed the GCWR for your vehicle. The GCWR for the vehicle is on the Tow Rating Chart following.

To check that the weight of the vehicle and trailer are within the GCWR for the vehicle, follow these steps:

1. Start with the "curb weight".
2. Add the weight of the trailer loaded with cargo and ready for the trip.
3. Add the weight of all passengers.
4. Add the weight of all cargo in the vehicle.
5. Add the weight of hitch hardware such as a draw bar, ball, load equalizer bars, or sway bars.
6. Add the weight of any accessories or aftermarket equipment added to the vehicle.

The resulting weight cannot exceed the GCWR value.

The gross combined weight can also be confirmed by weighing the truck and trailer on a public scale. The truck and trailer should be loaded for the trip with passengers and cargo.



Gross Vehicle Weight Rating (GVWR)

For information about the vehicle's maximum load capacity, see *Vehicle Load Limits* ⇨ 164.

When calculating the GVWR with a trailer attached, the trailer tongue weight must be included as part of the weight the vehicle is carrying.

Maximum Trailer Weight

Use the tow rating chart to determine how much the trailer can weigh, based on the vehicle model and options.

Vehicle	Transmission	Axle Ratio (2)	Maximum Trailer Weight (3)	Max GCWR
4500/5500/6500 2WD	Allison 1700	3.73	(1)	11 700 kg (26,000 lb)
4500/5500/6500 2WD	Allison 1750	3.73	(1)	13 600 kg (30,000 lb)
4500/5500/6500 2WD	Allison 2700	3.73	(1)	11 700 kg (26,000 lb)
4500/5500/6500 2WD	Allison 2750	3.73	(1)	13 600 kg (30,000 lb)
4500/5500/6500 2WD	Allison 1700	4.10/4.30/4.56/4.88	(1)	11 700 kg (26,000 lb)
4500/5500/6500 2WD (4)	Allison 1750	4.10/4.30/4.56/4.88	(1)	13 600 kg (30,000 lb)
4500/5500 2WD	Allison 1750	4.30	(1)	15 200 kg (34,000 lb)
4500/5500 2WD	Allison 1750	4.56	(1)	15 800 kg (35,000 lb)
4500/5500 2WD	Allison 1750	4.88	(1)	16 700 kg (37,000 lb)
6500 2WD	Allison 2700	4.10/4.30/4.56/4.88	(1)	11 700 kg (26,000 lb)
6500 2WD (4)	Allison 2750	4.10/4.30/4.56/4.88	(1)	13 600 kg (30,000 lb)
6500 2WD	Allison 2750	4.30	(1)	15 200 kg (34,000 lb)
6500 2WD	Allison 2750	4.56	(1)	15 800 kg (35,000 lb)

Vehicle	Transmission	Axle Ratio (2)	Maximum Trailer Weight (3)	Max GCWR
6500 2WD	Allison 2750	4.88	(1)	16 700 kg (37,000 lb)
4500/5500/6500 4WD	Allison 1700	4.30	(1)	11 700 kg (26,000 lb)
4500/5500/6500 4WD (4)	Allison 1750	4.30	(1)	13 600 kg (30,000 lb)
4500/5500 4WD	Allison 1750	4.30	(1)	15 400 kg (34,000 lb)
6500 4WD	Allison 2700	4.30	(1)	11 700 kg (26,000 lb)
6500 4WD (4)	Allison 2750	4.30	(1)	13 600 kg (30,000 lb)
6500 4WD	Allison 2750	4.30	(1)	15 400 kg (34,000 lb)

(1) Maximum Trailer Weight cannot be provided because total vehicle weight is unknown.

(2) All 4.56 / 4.88 / 4.30 ratios with a GCWR ratio of 34,000 lb, 35,000 lb, or 37,000 lb, require a 15,000 lb or 15,500 lb rated rear axle.

(3) Choose an appropriate hitch and load the truck and trailer within the limits of GCWR, GVWR, and GAWR-RR.

(4) With a rear axle less than 15,000 lb.

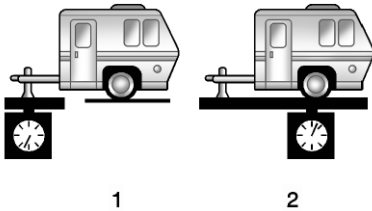
Trailer Tongue Weight

The trailer tongue weight contributes to the Gross Vehicle Weight (GVW). GVW includes the CURB WEIGHT of your vehicle, any passengers, cargo, equipment and the trailer tongue weight. Vehicle options, passengers, cargo, and

equipment reduce the maximum allowable tongue weight the vehicle can carry, which also reduces the maximum allowable trailer weight.

Trailer Load Balance

The correct trailer load balance must be maintained to ensure trailer stability. Incorrect load balance is a leading cause of trailer sway.



The trailer tongue weight (1) should be 10–15% and fifth-wheel or gooseneck kingpin weight should be 15–25% of the total loaded trailer weight (2). Some specific trailer types, such as boat trailers, fall outside of this range. Always refer to the trailer owner's manual for the recommended trailer tongue weight for each trailer. Never exceed the maximum loads for your vehicle, hitch and trailer.

The trailer load balance percentage is calculated as: weight (1) divided by weight (2) times 100.

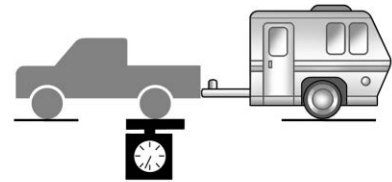
After loading the trailer, separately weigh the trailer and then the trailer tongue and calculate the trailer load balance percentage to see if the weights and distribution are appropriate

for your vehicle. If the trailer weight is too high, it may be possible to transfer some of the cargo into your vehicle. If the trailer tongue weight is too high or too low, it may be possible to rearrange some of the cargo inside of the trailer.

Do not exceed the maximum allowable tongue weight. This value varies by the type of hitch installed by upfitter. Use the shortest hitch extension available to position the hitch ball closer to your vehicle. This will help reduce the effect of the trailer tongue weight on the trailer hitch and the rear axle.

Rear Gross Axle Weight Rating (GAWR-RR)

The GAWR-RR is the total weight that can be supported by the rear axle of the vehicle. Do not exceed the GAWR-RR for the vehicle, with the tow vehicle and trailer fully loaded for the trip including the weight of the trailer tongue. If using a weight-distributing hitch, do not exceed the GAWR-RR before applying the weight distribution spring bars.



Ask your dealer for trailering information or assistance.

Towing Equipment

Hitches

Always use the correct hitch equipment for your vehicle. Crosswinds, large trucks going by, and rough roads can affect the trailer and the hitch.

Proper hitch equipment for your vehicle helps maintain control of the vehicle-trailer combination. Many trailers can be towed using a weight-carrying hitch which has a coupler latched to the hitch ball, or a tow eye latched to a pintle hook. Other trailers may require

a weight-distributing hitch that uses spring bars to distribute the trailer tongue weight between your vehicle and trailer axles. Fifth-wheel and gooseneck hitches may also be used.

Tires

- Do not tow a trailer while using a compact spare tire on the vehicle.
- Tires must be properly inflated to support loads while towing a trailer. See *Tires* ⇨ 278 for instructions on proper tire inflation.

Safety Chains

Always attach chains between the vehicle and the trailer, and attach the chains to the holes on the trailer hitch platform. Instructions about safety chains may be provided by the hitch manufacturer or by the trailer manufacturer.

Cross the safety chains under the tongue of the trailer to help prevent the tongue from contacting the road if it becomes separated from the hitch. Always leave just enough slack so the combination can turn. Never allow safety chains to drag on the ground.

Trailer Brakes

Loaded trailers over 675 kg (1,500 lb) must be equipped with brake systems and with brakes for each axle. Trailer braking equipment conforming to Canadian Standards Association (CSA) requirement CAN3-D313, or its equivalent, is recommended.

State or local regulations may require trailers to have their own braking system if the loaded weight of the trailer exceeds certain minimums that can vary from state to state. Read and follow the instructions for the trailer brakes so they are installed, adjusted, and maintained properly.



Warning

Never attempt to tamper with the hydraulic brake system for your trailer brakes. Do not connect a trailer's hydraulic brake system directly to your vehicle's hydraulic brake system. If you do, both the vehicle antilock brakes and the trailer brakes may not function, which could result in a crash.

Auxiliary Battery

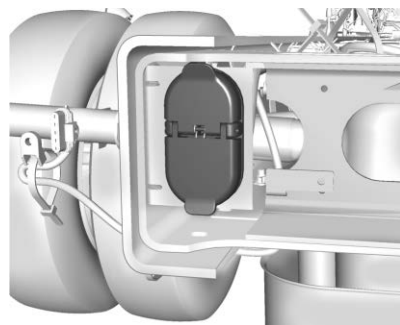
If equipped, the vehicle's auxiliary battery can be used to supply electrical power to additional equipment.

Caution

To prevent draining the auxiliary battery, always turn off electrical equipment when not in use and do not use any equipment that may exceed the maximum amperage rating of 30 amps.

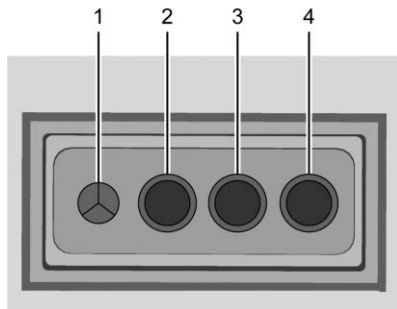
Trailer Wiring Harness

Basic Trailer Wiring

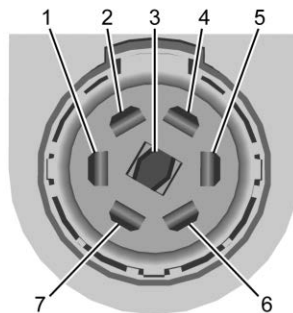


Heavy-Duty Trailer Wiring Harness Package

If equipped, the trailer wiring harness, with a 7-pin connector and a 4-pin connector, is mounted on the frame at the rear of the vehicle.



1. Ground
2. Taillamps
3. Left Turn/Brake
4. Right Turn/Brake



1. Left Turn/Brake
2. Taillamps
3. Reverse Lamps
4. Battery Feed
5. Right Turn/Brake
6. Electric Brakes
7. Ground

Use only a round, seven-wire connector with flat blade terminals meeting SAE J2863 specifications for proper electrical connectivity.

The seven-wire harness contains the following trailer circuits:

Stop/Turn Signal Left	Yellow/Blue
Stop/Turn Signal Right	Green/Brown
Tail/Parking Lamps	Gray/Brown
Reverse Lamps	White/Green
Battery Feed	Red/Violet
Ground	Black
Electric Trailer Brake	Blue

Electric Brake Control Wiring Provisions

If the vehicle is not equipped with an integrated trailer brake controller, and the trailer has electric brakes, a trailer brake controller needs to be installed on the vehicle. The brake controller should be installed by your dealer or a qualified service center.

If equipped, wiring provisions for an aftermarket electric trailer brake controller are included with the vehicle as part of the trailer wiring package. The harness contains the following circuits:

Electric Trailer Brakes	Blue
Battery Feed	Red/Black or Red/Blue
Brake Apply Signal	White/Blue
Ground	Black

It will be necessary to have a technician connect the 12-volt power to the engine compartment fuse block.

Refer to the aftermarket electric trailer brake controller owner's manual to determine wire color coding of the electric trailer brake controller. The wire colors on the brake controller may be different from the vehicle.

Trailer Lamps

Always check all trailer lamps are working at the beginning of each trip, and periodically on longer trips.

Turn Signals When Towing a Trailer

When properly connected, the trailer turn signals should will illuminate to indicate the vehicle is turning, changing lanes, or stopping. When towing a trailer, the arrows on the

instrument cluster will illuminate even if the trailer is not properly connected or the bulbs are burned out.

Tow/Haul Mode

For instructions on how to enter Tow/Haul mode, see *Tow/Haul Mode* ⇨ 182.

Tow/Haul assists when pulling a heavy trailer or a large or heavy load.

Tow/Haul Mode is designed to be most effective when the vehicle and trailer combined weight is at least 75% of the vehicle's Gross Combined Weight Rating (GCWR). See "Weight of the Trailer" under *Trailer Towing* ⇨ 205.

Tow/Haul Mode is most useful when towing a heavy trailer or carrying a large or heavy load:

- Through rolling terrain
- In stop-and-go traffic
- In busy parking lots

Operating the vehicle in Tow/Haul Mode when lightly loaded or not towing will not cause damage; however, it is not recommended and may result in unpleasant engine and transmission driving characteristics and reduced fuel economy.

Integrated Trailer Brake Control System

The vehicle may have an Integrated Trailer Brake Control (ITBC) system for use with electric trailer brakes or most electric over hydraulic trailer brake systems. These instructions apply to both types of electric trailer brakes.



This symbol is on the Trailer Brake Control Panel on vehicles with an ITBC system. The power output to the trailer brakes is proportional to the amount of vehicle deceleration. This available power output to the trailer brakes can be adjusted to a wide range of trailering situations.

The ITBC system is integrated with the vehicle's anti-lock brake system (ABS). In trailering conditions that cause the vehicle's ABS to activate, power sent to the trailer's brakes will be automatically adjusted to minimize trailer wheel lock-up. This does not imply that the trailer has ABS.

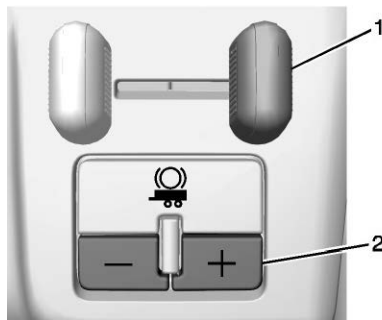
If the vehicle's brake or ABS are not functioning properly, the ITBC system may not function fully or at all. Make sure all of these systems are fully operational to allow the ITBC system to function properly.

The ITBC system is powered through the vehicle's electrical system. Turning the ignition off will also turn off the ITBC system. The ITBC system is fully functional only when the ignition is in ON/RUN.

Warning

Connecting a trailer that has an air brake system may result in reduced or complete loss of trailer braking, including increased stopping distance or trailer instability which could result in serious injury, death, or property damage. Only use the ITBC system with electric or electric over hydraulic trailer brake systems.

Trailer Brake Control Panel



1. Manual Trailer Brake Apply Lever
2. Trailer Gain Adjustment Buttons

The ITBC control panel is on the instrument panel to the left of the steering column. See *Instrument Panel Overview* ⇨ 4. The control panel allows adjustment to the amount of output, referred to as trailer gain, available to the trailer brakes and allows manual application of the trailer brakes. Use the ITBC control panel and the DIC trailer brake display page to adjust and display power output to the trailer brakes.

Trailer Brake DIC Display Page

The ITBC display page indicates:

- Trailer gain setting
- Output to the trailer brakes
- Trailer connection
- System operational status

To display:

- Scroll through the DIC menu pages
- Press a trailer gain (+) or (-) button
- Activate the manual trailer brake apply lever

TRAILER GAIN:

Press a trailer gain button to recall the current trailer gain setting. Each press and release of the gain buttons will then change the trailer gain setting. Press the trailer gain (+) or (-) to adjust. Press and hold to continuously adjust the trailer gain. To turn the output to the trailer off, adjust the trailer gain setting to 0.0. This setting can be adjusted from 0.0–10.0 with a trailer connected or disconnected.

TRAILER OUTPUT: This displays anytime a trailer with electric brakes is connected. Output to the trailer brakes is based on the

amount of vehicle braking present and relative to the trailer gain setting. Output is displayed from 0 to 100% for each gain setting.

The trailer output will indicate “-----” on the trailer brake display page whenever the following occur:

- No trailer is connected
- A trailer without electric brakes is connected (no DIC message will display)
- A trailer with electric brakes has become disconnected, a CHECK TRAILER WIRING message displays on the DIC
- There is a fault present in the wiring to the trailer brakes, a CHECK TRAILER WIRING message displays on the DIC
- The ITBC system is not working due to a fault, a SERVICE TRAILER BRAKE SYSTEM message displays in the DIC

Manual Trailer Brake Apply Lever

Slide this lever left to apply the trailer's electric brakes independent of the vehicle's brakes. Use this lever to adjust trailer gain to achieve the proper power output to the trailer brakes. The trailer's and the vehicle's brake lamps will come on when either vehicle brakes or manual trailer brakes are applied and properly connected.

Trailer Gain Adjustment Procedure

Trailer gain should be set for a specific trailering condition and it must be readjusted anytime vehicle loading, trailer loading, or road surface conditions change.



Warning

Trailer brakes that are over-gained or under-gained may not stop the vehicle and the trailer as intended and can result in a crash. Always follow the instructions to set the Trailer Gain for the proper trailer stopping performance.

To adjust trailer gain for each towing condition:

1. Drive the vehicle with the trailer attached on a level road surface representative of the towing condition and free of traffic at about 32–40 km/h (20–25 mph) and fully apply the manual trailer brake apply lever.

Note

Adjusting trailer gain at speeds lower than 32–40 km/h (20–25 mph) may result in an incorrect gain setting.

2. Adjust the trailer gain, using the trailer gain (+) or (-) adjustment buttons, to just below the point of trailer wheel lock-up, indicated by trailer wheel squeal or tire smoke when a trailer wheel locks.

Note

Trailer wheel lock-up may not occur if towing a heavily loaded trailer. In this case, adjust the trailer gain to the highest allowable setting for the towing condition.

3. Readjust trailer gain anytime vehicle loading, trailer loading, or road surface conditions change or if trailer wheel lock-up is noticed at any time while towing.

Other ITBC-Related DIC Messages

TRAILER BRAKES CONNECTED: This message will briefly display when a trailer with electric brakes is first connected to the vehicle. This message will automatically turn off in about 10 seconds. This message can be acknowledged before it automatically turns off.

CHECK TRAILER WIRING: This message will display if:

- The ITBC system first determines connection to a trailer with electric brakes and then the trailer harness becomes disconnected the vehicle.

If the disconnect occurs while the vehicle is stationary, this message will automatically turn off in about 30 seconds. This message will also turn off if it is acknowledged or if the trailer harness is reconnected.

If the disconnect occurs while the vehicle is moving, this message will continue until the ignition is turned off. This message will also turn off if it is acknowledged or if the trailer harness is reconnected.

- There is an electrical fault in the wiring to the trailer brakes. This message will continue as long as there is an electrical fault in the trailer wiring. This message will also turn off if it is acknowledged.

To determine whether the electrical fault is on the vehicle side or trailer side of the trailer wiring harness connection:

1. Disconnect the trailer wiring harness from the vehicle.
2. Turn the ignition off.
3. Wait 10 seconds, then turn the ignition back to RUN.
4. If the CHECK TRAILER WIRING message reappears, the electrical fault is on the vehicle side.

If the CHECK TRAILER WIRING message only reappears when connecting the trailer wiring harness to the vehicle, the electrical fault is on the trailer side.

SERVICE TRAILER BRAKE SYSTEM: This message will display when there is a problem with the ITBC system. If this message continues over multiple ignition cycles, have the vehicle serviced.

If either the CHECK TRAILER WIRING or SERVICE TRAILER BRAKE SYSTEM message displays while driving, the ITBC system may not be fully functional or may not function at all. When traffic conditions allow, carefully pull the vehicle over to the side of the road and turn the ignition off. Check the wiring connection to the trailer and turn the ignition back on. If either of these messages continues, either the vehicle or trailer needs service.

Warning

Driving while the trailer braking system is malfunctioning may increase loading on the vehicle's braking system or lead to trailer instability. Use caution. Drive slowly and allow for increased stopping distances.

A GM dealer may be able to diagnose and repair problems with the trailer. However, any diagnosis and repair of the trailer is not covered under the vehicle warranty. Contact your trailer dealer for assistance with trailer repairs and trailer warranty information.

Trailer Sway Control (TSC)

Vehicles with Electronic Stability Control (ESC) have a Trailer Sway Control (TSC) feature. Trailer sway is unintended side-to-side trailer motion while towing. If the vehicle is towing a trailer and the TSC detects that sway is increasing, the vehicle brakes are selectively applied at each wheel, to help reduce excessive trailer sway.



If TSC is enabled, the Traction Control System (TCS)/ESC warning light will flash on the instrument cluster. Reduce vehicle speed by gradually removing your foot from the accelerator. If trailer sway continues, ESC can reduce engine torque to help slow the vehicle.

TSC will not function if ESC is turned off. See *Traction Control/Electronic Stability Control* ⇨ 187.



Warning

Trailer sway can result in a crash and in serious injury or death, even if the vehicle is equipped with TSC.

If the trailer begins to sway, reduce vehicle speed by gradually removing your foot from the accelerator. Then pull over to check the trailer and vehicle to help correct possible causes, including an improperly or overloaded trailer, unrestrained cargo, improper trailer hitch configuration, or improperly inflated or incorrect vehicle or trailer tires. See *Towing Equipment* ⇨ 209 for trailer ratings and hitch setup recommendations.

Aftermarket Electronic Trailer Sway Control Devices

Some trailers may come equipped with an electronic device designed to reduce or control trailer sway. Aftermarket equipment manufacturers also offer similar devices that connect to the wiring between the

trailer and the vehicle. These devices may interfere with the vehicle's trailer brake or other systems, including integrated anti-sway systems, if equipped. Messages related to trailer connections or trailer brakes could appear on the DIC. The effects of these aftermarket devices may have on vehicle handling or trailer brake performance is not known.



Warning

Use of aftermarket electronic trailer sway control devices could result in reduced trailer brake performance, loss of trailer brakes, or other malfunctions, and result in a crash. You or others could be seriously injured or killed. Before using one of these devices:

- Ask the device or trailer manufacturer if the device has been thoroughly tested for compatibility with the make, model, and year of your vehicle and any optional equipment installed on your vehicle.

(Continued)

Warning (Continued)

- Before driving, check the trailer brakes are working properly, if equipped. Drive the vehicle with the trailer attached on a level road surface that is free of traffic at about 32-40 km/h (20-25 mph) and fully apply the manual trailer brake apply lever. Also, check the trailer brake lamps and other lamps are functioning correctly.
- If the trailer brakes are not operating properly at any time, or if a DIC message indicates problems with the trailer connections or trailer brakes, carefully pull the vehicle over to the side of the road when traffic conditions allow.

Trailer Tires

Special Trailer (ST) tires differ from vehicle tires. Trailer tires are designed with stiff sidewalls to help prevent sway and to support heavy loads. These features can make it difficult to determine if the trailer tire pressures are low only based on a visual inspection.

Always check all trailer tire pressures before each trip when the tires are cool. Low trailer tire pressure is a leading cause of trailer tire blow-outs.

Trailer tires deteriorate over time. The trailer tire sidewall will show the week and year the tire was manufactured. Many trailer tire manufacturers recommend replacing tires more than six years old.

Overloading is another leading cause of trailer tire blow-outs. Never load your trailer with more weight than the tires are designed to support. The load rating is located on the trailer tire sidewall.

Always know the maximum speed rating for the trailer tires before driving. This may be significantly lower than the vehicle tire speed rating. The speed rating may be on the trailer tire sidewall. If the speed rating is not shown, the default trailer tire speed rating is 105 km/h (65 mph).

Conversions and Add-Ons

Add-On Electrical Equipment

Warning

The Data Link Connector (DLC) is used for vehicle service and Emission Inspection/Maintenance testing. See *Malfunction Indicator Lamp (Check Engine Light)* ⇨ 80. A device connected to the DLC — such as an aftermarket fleet or driver-behavior tracking device — may interfere with vehicle systems. This could affect vehicle operation and cause a crash. Such devices may also access information stored in the vehicle's systems.

Caution

Some electrical equipment can damage the vehicle or cause components to not work and would not be covered by the vehicle warranty. Always check with your dealer before adding electrical equipment.

Add-on equipment can drain the vehicle's 12-volt battery, even if the vehicle is not operating.

The vehicle has an airbag system. Before attempting to add anything electrical to the vehicle, see *Servicing the Airbag-Equipped Vehicle* ⇨ 44 and *Adding Equipment to the Airbag-Equipped Vehicle* ⇨ 44.

Adding a Snow Plow or Similar Equipment

Do not exceed 88 km/h (55 mph) with a snow plow mounted to the vehicle. When the plow is in use, do not exceed the snow plow manufacturer's maximum speed recommendations.

Before installing a snow plow on the vehicle, adhere to the following guidelines:

RPO VYU Snow Plow Upfits

GM recommends snow plow installations on RPO VYU (snow plow prep) equipped vehicles for the best overall performance. RPO VYU provides vehicle warrantied solutions for chassis, mechanical, and electrical prep with snow plow or front end mounted equipment installations.

Non-RPO VYU Snow Plow Upfits

GM recommends snow plow installations on RPO VYU equipped vehicles for the best performance. However, for Non RPO VYU chassis adhere to the following:

Mechanical: Medium duty two-wheel drive and four-wheel drive chassis supports a snow plow if not equipped with RPO VYU. Front frame snow plow attachment holes may not be present on Non RPO VYU upfits.

*See GM Upfitter Integration Body Builder Manual & Best Practices guidelines for drilling holes in frames and heat-treated steel. Before mounting a snow plow or any front end equipment, subtract the front axle curb weight (as equipped) from the vehicle Front Axle GAWR, this value is “Max Front End Available Payload.” This is the maximum value a snow plow or front end mounted equipment should weigh when installed on the vehicle.

Caution
Do not exceed the Gross Vehicle Weight Rating (GVWR) or the maximum front or rear Gross Axle Weight Rating (GAWR)
(Continued)

Caution (Continued)
when installing a snow plow or other front-end equipment. If the vehicle is overloaded, it can change how the vehicle handles and cause systems to malfunction. This can cause loss of control and a crash. Overloading your vehicle may also result in a reduction of brake performance, damage to the tires, and reduced vehicle life.

Electrical: RPO VYU provides electrical capacity and safety related harnesses for snow plow and front end mounted equipment upfits. For Non RPO VYU vehicles, consult with snow plow or front end mounted equipment manufacturer for any of the electrical requirements and OEM interface. Do not exceed the electrical capacity of vehicle as built.

Snow plow and front end mounted equipment capacity variables:

- OEM options as equipped, and weight of those options
- Weight and number of passengers
- Weight of items added to the vehicle, such as tools, loose upfit equipment, and cargo

- Total weight of above items combined with snow plow and front end mounted equipment
- To safely support snow plow or front end mounted equipment on the vehicle:
- Follow all aftermarket snow plow or front end mounted equipment manufacturer’s instructions for the installation/operation.
 - When driving with a snow plow or front end mounted equipment, the engine coolant temperature gauge values may increase. The snow plow or front end mounted equipment may block airflow to the radiator. At speeds above 88 km (55 mph), this condition may cause the engine coolant to overheat. Do not allow powertrain operating temperatures to exceed safe limits.
 - When driving, to increase powertrain airflow move the plow blade to an optimal safe position.
 - Snow plow or front end mounted equipment, passenger weight etc. may require appropriate counter ballast installed over the rear axle.

- Rear ballast may be required for proper front and rear weight distribution ratio, even though the actual weight at the front axle may be less than GAWR. Counter ballast must be properly secured during vehicle operation.
- Consult snow plow and front end mounted equipment manufacturer/installer to assist in determining the amount of rear ballast if required. Take precaution to ensure that the upfit equipment/vehicle combination does not exceed front and rear GAWR and weight distribution ratio.
- The total upfit vehicle must not exceed the GVWR. Following any upfit to a vehicle, verify the proper front end Z height and alignment.

Maximum front end available payload (reserve capacity) is the difference between the GAWR and the front axle weight (curb) of the vehicle with full fuel and passengers. This is the amount of weight that can be added to the front axle before reaching the front GAWR.

*For questions regarding snow plow or front end mounted equipment upfits, contact www.gmupfitter.com.

: TRUCK

COLD TIRE PRESSURE
XXXKPA(XXPSI)
XXXKPA(XXPSI)
E INFORMATION ➔ F XXX LB
T XXXX LB

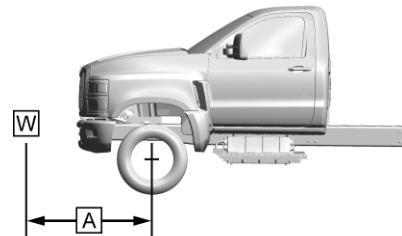
United States



COLD TIRE PRESSURE
PRESSION A FROID
XXXXXXXX(XXPSI)
XXXXXXXX(XXPSI)
➔ AV / F XXX LB T XXX LB

Canada

The front axle reserve capacity for the vehicle is in the lower right corner of the Certification/Tire label.



Plow:

W = Plow Weight: 612 kg (1350 lbs), including the plow mounting structure permanently attached to the chassis.

A = 1.5 m (62 in). Distance from front axle centerline to the center of gravity of the temporary plow hardware.

Plow Width = 3 m (10 ft). Cross-truck span of plow blade.

Heavier equipment can be added on the front of the vehicle if less cargo or fewer passengers are carried, or by positioning cargo toward the rear.

This reduces the load on the front. However, the front GAWR, rear GAWR, and GVWR must never be exceeded.

Emergency Roof Lamp Provisions

Vehicles with the RPO VYU snow plow prep package also have an emergency roof lamp provision package, RPO TRW. Wiring for the emergency roof lamp is provided above the overhead console. See *Auxiliary Roof-Mounted Lamp* ⇨ 94 for switch location.

Power Take-Off (PTO)

If equipped, the GM Upfitter integrated Power Take Off (PTO) system creates an auxiliary power source used to run add-on equipment, such as salt spreaders, snow plows, winches, and lift buckets. The PTO system controls engine speed to values higher than normal base idle, PTO load relay engagement, and remote starting and shutdown of the engine.

When installing PTO aftermarket equipment, the PTO wiring and operation recommendations provided by the service manual and GM Upfitter documentation must be strictly followed.

Refer to the technical bulletins in the Upfitter Integration website www.gmupfitter.com for the Power Take Off (PTO) operating description and application guide.



Warning

Engine exhaust contains Carbon Monoxide (CO), which cannot be seen or smelled. Exposure to CO can cause unconsciousness or even death. Never operate PTO in an enclosed area such as a garage or building that has no fresh air ventilation. See *Engine Exhaust* ⇨ 173.



Warning

If the key is in the ignition during Remote PTO operation, the vehicle can be shifted out of P (Park). Even though PTO will be disengaged, depending on PTO Upfitter application, personal injury or property damage may result from vehicle movement. Always remove the key from the ignition before operating Remote PTO.

PTO – In Vehicle Adjustable Settings

If equipped with PTO, the following are settings that may be modified via the settings screen in the center display. Additional features are available that can be customized by your dealer to enable these features.

With the key in run and the engine off, select setting and the following may display:

- Standby Speed
- Set 1 Speed
- Set 2 Speed
- Tap Step Speed
- Shutdown Time

PTO Standby Speed

This feature allows for modifying the PTO Standby Speed.

PTO Set 1 Speed

This feature is available if the vehicle is configured for Stationary Preset PTO, and allows the selection of the PTO set 1 speed.

PTO Set 2 Speed

This feature is available if the vehicle is configured for Stationary Preset PTO, and allows the selection of the PTO set 2 speed.

PTO Tap Step Speed

This feature is available if the vehicle is configured for Stationary Variable or Mobile PTO, and allows the selection of the PTO tap step speed.

PTO Shutdown Time

This feature is available if the vehicle is configured for Stationary Preset or Stationary Variable PTO, and allows the selection of the PTO shutdown time.

Primary PTO Operating Modes

PTO modes of operation are:

- **Preset**

Stationary operation only: In-cab control is standard, remote control is available.

- **Variable**

Stationary operation only: In-cab control is standard, remote control is available.

- **Mobile**

In-cab control only.

- **Operator Selectable In-Cab Mode (OSIM)**

OSIM is for in-cab operation only.

OSIM is for vehicles that require both stationary and mobile modes. OSIM is available via the GM Service Tool only. During the configuration of OSIM, two modes must be paired. The options for pairing are: stationary preset and mobile, or stationary variable and mobile. During activation of OSIM, the operator must select one of the two modes within the pre-configured pairing. If an OSIM mode is not selected, PTO will not operate.

OSIM modes of operation are:

- **Stationary**

For stationary mode, the configuration may be stationary preset or stationary variable.

- **Mobile**

For mobile mode, the configuration is variable only.

Selection between OSIM pairings is not available.

Remote modes are not available.

The factory default programming enables in-cab control. For stationary modes, a GM Service Tool can reprogram the system to allow for remote control and disable the in-cab control.

All PTO modes provide for engine rpm control and PTO load relay control.

All PTO modes provide for safety interlocks for PTO load disengagement.

Remote PTO modes provide for remote engine starting and shutdown.

Stationary in-cab and Remote PTO modes provide for engine shutdown due to critical engine conditions, as well as a timed engine shutdown feature. For emergency vehicle applications, engine shutdown due to critical engine conditions and the timer based feature is not available.

Preset PTO

Preset Enable Conditions – In-Cab Operation

To enable PTO:

1. With the engine running, shift the vehicle into P (Park) and set the parking brake. Do not press the brake pedal.
2. Confirm that cruise control is off.

3. Press and release the PTO in-cab switch below the climate controls in the center stack. The PTO indicator light will blink rapidly until the PTO load relay becomes engaged and will then be on steady. The engine will advance to the PTO Standby Speed.
4. Once the PTO Standby Speed is reached, use SET- and +RES on the cruise control switch to reach the Set 1 or Set 2 PTO engine speeds. The accelerator pedal is disabled and cannot be used to override the PTO preset speeds.

Factory Default PTO Engine Speeds	
Standby	900 rpm
Set 1 (SET-)	1200 rpm
Set 2 (+RES)	1900 rpm

The first time a vehicle is used for PTO:

1. The PTO Control setting on the GM Service Tool is programmed to Interior Mode PTO Switch.
2. Check the correct operation of the default PTO preset stationary mode to observe the three idle up speeds. The PTO

function should be confirmed before any wiring modifications are done or any reprogramming is attempted. See your dealer if the default presets are not functioning properly.

3. The PTO indicator light will not initially reflect the status of the PTO load until the PTO load relay is wired into the system. The PTO load relay output is enabled as a factory default. When the PTO indicator light is either blinking or on solid, the PTO relay output will be activated.

Preset Enable Conditions – Remote Operation

This requires programming with the GM Service Tool and remote switch panel provided by GM Upfitter.

1. Confirm that cruise control is off.
2. Set the parking brake and shift the transmission into P (Park).
3. Turn the engine off. Remove or place the key in the ignition off position. Lock the vehicle, if desired.
4. Confirm the hood is closed.
5. From outside the vehicle, press and release the Remote PTO Arm switch.

6. Within five seconds, open and close the Remote PTO Engine Start/Shutdown switch.
7. The horn will chirp, and then engine starting will be automatically initiated. The PTO system will then elevate engine rpm to PTO Standby Speed and engage the PTO load relay.
8. The Remote PTO Set switch can now be used to accomplish the PTO Set 1 and Set 2 engine speeds.

The accelerator pedal is disabled when Remote PTO operation is selected.

Preset Enable Conditions – Remote Operation In-Cab Enable

This requires programming with the GM Service Tool and remote switch panel provided by GM Upfitter.

Starting remote operation in-cab:

1. With the engine running, shift the vehicle into P (Park), release the brake pedal, and set the parking brake.
2. Confirm that cruise control is off.
3. Confirm the hood is closed.
4. Press and release the in-cab PTO switch.

5. The horn will chirp, the PTO load relay will engage, and the engine will advance to the PTO Standby Speed.
6. The Remote PTO Set switch may be used to select PTO Set 1 and Set 2 engine speeds.

The accelerator pedal is disabled when Remote PTO operation is selected.

The operator may exit the vehicle.



Warning

If the key is in the ignition during Remote PTO operation, the vehicle can be shifted out of P (Park) by an unauthorized operator. Even though PTO will be disengaged, depending on PTO Upfitter application, personal injury or property damage may result from vehicle movement. The operator must ensure that the vehicle is secured against unauthorized access during Remote PTO operation.

Remote PTO operation may be ended by pressing the brake pedal at which time the PTO load relay disengages and the engine returns to base idle speed. The vehicle may be driven after the parking brake is released.

Preset Enable Conditions – Operator Selectable In-Cab Mode (OSIM)

This requires programming with the GM Service Tool and requires pairing OSIM stationary preset with OSIM mobile mode. If OSIM pairing has been configured, initiate OSIM preset operation:

1. With the engine running, shift the vehicle into P (Park) and release the brake pedal, and set the parking brake.
2. Confirm cruise control is off.
3. Confirm the hood is closed.
4. Press and release the in-cab PTO switch. The PTO indicator light will blink slowly.
5. Within 10 seconds, press and release SET– on the cruise control.
6. The PTO indicator light will change to solid when the PTO load relay becomes engaged. The engine speed will advance to the PTO Standby Speed. Press and release SET– on the cruise control to select the PTO Set 1 speed. Press and release +RES on the cruise control to select the PTO Set 2 speed.

- The PTO load relay engages immediately when the PTO operation is initiated by the switch input. The transmission torque converter is unlocked. The torque converter will lock upon reaching stable PTO Standby Speed (default = 900 rpm) so maximum power is available.
- The first elevated engine speed, PTO Standby Speed, is not intended as a working speed but as a verification that the system is active and ready to go to a working speed. This speed can be modified to a working speed with the GM Service Tool. The upper limit for PTO Standby Speed is 1500 rpm.
- The remote switches and relay connections are made at the PTO Upfitter Connector located on the chassis frame behind the cab.
- The PTO Control setting on the Service Tool must be programmed to Remote PTO Mode Switch before the remote switches can be used.
- The PTO relay is programmed to be enabled in the factory default configuration.

- Refer to the service manual or go to the Upfitter Integration website www.gmupfitter.com for details, advanced programming features, and usage with a removable pendant.

Variable PTO

Variable Enable Conditions – In-Cab Operation

To enable PTO:

1. With the engine running, shift the vehicle into P (Park) and set the parking brake. Do not press the brake pedal.
2. Press and release the PTO in-cab switch below the climate controls in the center stack. The PTO indicator light will blink rapidly until the PTO load relay becomes engaged and will then be on steady. The engine will advance to the PTO Standby Speed.
3. Once PTO Standby Speed is reached, SET– and +RES on the cruise control can be used to tap up and tap down the engine speed. Factory setting for the tap step is 100 rpm and the setting for the ramp rate is 150 rpm/sec. The GM Service Tool can enable the capability to change the default value for tap step via the Radio Customization menu.

The default values for both tap step and ramp rate can be changed with the GM Service Tool. The accelerator pedal is disabled, and cannot be used to control PTO engine speed.

Variable Enable Conditions – Remote Operation

This requires programming with the GM Service Tool and the appropriate remote switch panel provided by GM Upfitter.

1. Confirm that cruise control is off.
2. Set the parking brake and shift the transmission into P (Park).
3. Turn the engine off. Remove or place the key in the ignition off position. Lock the vehicle, if desired.
4. The hood must be closed.
5. From outside the vehicle, press and release the Remote PTO Arm switch.
6. Within five seconds, open and close the Remote PTO Engine Start/Shutdown switch.

7. The horn will chirp, and then engine starting will be automatically initiated. The PTO system will then elevate engine rpm to PTO Standby Speed and engage the PTO load relay.

Variable Enable Conditions – Remote Operation In-Cab Enable Starting Remote Operation from In-Cab

This requires programming with the GM Service Tool and remote switch panel provided by GM Upfitter.

1. With the engine running, shift the vehicle into P (Park), release the brake pedal, and set the parking brake.
2. Confirm cruise control is off.
3. Confirm the hood is closed.
4. Press and release the PTO in-cab switch.
5. The horn will chirp, the PTO load relay will engage, and the engine will advance to the PTO Standby Speed.

The operator may exit the vehicle.

Warning

If the key is in the ignition during Remote PTO operation, the vehicle can be shifted out of P (Park) by an unauthorized operator. Even though PTO will be disengaged, depending on PTO Upfitter application, personal injury or property damage may result from vehicle movement. The operator must ensure that the vehicle is secured against unauthorized access during Remote PTO operation.

The accelerator pedal is disabled when Remote PTO operation is selected.

Remote PTO operation can be ended by pressing the brake pedal. The PTO load relay disengages and the engine returns to base idle speed. The vehicle may be driven after the parking brake is released.

- The desired engine operating speed can now be accomplished. Two versions of engine rpm control are available, switches or potentiometer, depending on which one was installed.

- Switches – the Remote PTO Set and Resume switches can be used to tap up and tap down to the desired engine speed.
- Potentiometer – a Remote PTO Throttle Potentiometer can be used as a continuous variable throttle control to dial in the desired engine speed.

Variable Enable Conditions – OSIM

This requires programming with the GM Service Tool and specific pairing of stationary variable and mobile modes. Remote operation is not available.

If OSIM pairing has been configured, initiate OSIM stationary variable operation:

1. With the engine running, shift the vehicle into P (Park), release the brake pedal, and set the parking brake.
2. Confirm cruise control is off.
3. Confirm the hood is closed.
4. Press and release the PTO in-cab switch. The PTO indicator light will blink slowly.

5. Within 10 seconds, press and release SET– on the cruise control. The PTO load relay will engage and the PTO indicator light will change to solid. The engine speed will advance to the PTO Standby Speed.
6. The desired operating speed may be achieved by tapping up and down with +RES and SET– on the cruise control.
 - The PTO load relay engages immediately when the PTO operation is initiated by the switch input. The transmission torque converter is unlocked. The torque converter will lock upon reaching stable PTO Standby Speed (default = 900 rpm) so maximum power is available.
 - The first elevated engine speed, PTO Standby Speed, is not intended as a working speed but as a verification that the system is active and ready to go to a working speed.
 - The relay connections are made at the PTO Upfitter Connector located on the chassis frame behind the cab.
 - The engine speeds can be adjusted between the low of PTO Standby Speed and the high of PTO Max Engine speed limits. Both values can be modified from the factory default settings with the GM Service Tool. Based on

the value chosen for PTO Max Engine Speed, the PTO menu in the center stack may show speeds that are not available.

- Factory setting for the tap step is 100 rpm and the setting for ramp rate is 150 rpm/sec. The default value for tap step can be modified via the Radio Customization menu. The default values for both tap step and ramp rate can be changed with the GM Service Tool.
- The PTO load relay is enabled as the factory default programmed setting.
- Refer to the service manual or go to the GM Upfitter Integration website www.gmupfitter.com for details.

Mobile PTO

Mobile Enable Conditions – In-Cab Operation Only

This requires programming with the GM Service Tool.

1. The engine must be running.
2. The parking brake must be released.
3. Confirm that cruise control is off.
4. Engine rpm must be less than 1500 rpm.

5. Shift the transmission to M1, M2, or M3.
6. Tap the brake pedal and then do not press the brake pedal.
7. Keep the driver door closed. The driver door can be kept open if reconfigured using the GM Service Tool. See www.gmupfitter.com.
8. Press and release the PTO in-cab switch below the climate controls in the center stack. Then within 10 seconds press and release +RES on the cruise control. The PTO indicator light will blink slowly between presses. The PTO indicator light will then blink rapidly until the PTO load becomes engaged, and then come on steady. The engine speed will remain at the current throttle setting or advance to PTO Standby Speed, whichever value is greater. If the engine rpm is above 1500 rpm, the PTO relay will not engage until the engine rpm drops below 1500 rpm.
9. Once engaged, if additional engine speed is desired, use either the cruise control or the accelerator pedal to temporarily adjust the engine speed.

- +RES on the cruise control can be used to tap up, or if continuously held to ramp up, to the desired operating speed. SET- on the cruise control can be used to tap down or coast down if continuously held to the desired engine speed. Top limit is PTO Max Engine Speed, default 2100 rpm and programmable to 2900 rpm. Lower limit is PTO Standby Speed, default 900 rpm with program range from base idle to 900 rpm.
- The accelerator pedal can be used to achieve the desired speed. When the desired speed is reached, SET- on the cruise control would be used to capture and maintain that speed. Normal tap up and tap down can then be used to fine tune the setting.

In Mobile PTO mode, the vehicle speed achieved is the result of the current engine speed requested and the transmission gear range selected. When the vehicle is placed in M2 or M3, the vehicle will upshift according to engine rpm set point, and vehicle speed will increase. To prevent upshifts and maintain lower vehicle speeds, place the vehicle in M1.

Mobile Enable Conditions – Operator Selectable In-Cab Mode (OSIM)

This requires programming with the GM Service Tool and specific pairing mobile mode with either stationary preset or variable. Remote operation is not available.

See “Mobile PTO” previously in this section.

PTO System Disengage Conditions

Preset or Variable Stationary Modes – In-Cab Operation

To disengage PTO, do one of the following:

- Press the brake pedal. The engine returns to base idle, but the PTO load relay remains engaged. The PTO indicator light will blink slowly indicating that a PTO set speed is still stored in memory. Upon releasing the brake, the factory default programming is for the engine speed to remain at curb idle. A press and release of +RES on the cruise control will restore engine rpm to the last PTO set speed. The PTO system can also be programmed to return engine rpm to the PTO Standby Speed setting.
- Press  on the cruise control. The engine returns to base idle, but the PTO load relay remains engaged. The PTO indicator light

will blink slowly indicating that a PTO set speed is still stored in memory. Activating +RES on the cruise control will restore engine rpm to the last PTO set speed.

- Press and release the PTO in-cab switch. The PTO load relay disengages and the engine returns to base idle. The PTO indicator light will turn off, indicating the PTO load relay is disengaged and the stored set speed has been cleared from memory.

Stationary Modes (Preset or Variable) – Remote Control

To disengage PTO:

- Open the Remote PTO Engine Start/Shutdown switch. Load relay disengages and the engine will stop.
- If equipped, press the PTO Emergency Stop switch. Load relay disengages and the engine will stop. Refer to the bulletins in the Upfitter Integration website www.gmupfitter.com for the Power Take Off (PTO) operating description and application guide.

- With the key in the ignition and rotated to the RUN position, press the brake pedal. The PTO load relay disengages and the engine returns to base idle speed. The vehicle may be driven.

Stationary Modes will also disengage if:

- Vehicle movement is detected.
- The parking brake is released.
- The transmission is shifted out of P (Park).
- The ignition is cycled from on to off.
- The PTO feedback signal is lost indicating the load is disengaged if used. See www.gmupfitter.com.
- Cruise control becomes enabled.
- There is a timed auto-engine shutdown: This feature will shut down the engine automatically after a predefined time. PTO must be operational for this function to be active. This feature is not available for emergency vehicle applications.
- There is an engine shutdown based on critical engine or PTO system fault conditions: This feature will shut down the engine when PTO is operating if a critical engine condition such as low oil, low oil

pressure, hot engine, hot transmission, low fuel, or Diesel Particulate Filter regeneration is detected by the vehicle system. If PTO operation is continued when critical engine conditions are present, a horn chirp warning will occur after 30–60 seconds. The engine will shut down two minutes after the horn warning. The engine can be restarted with the ignition key or with the Remote PTO engine start controls. The horn warning and engine shutdown will again occur if the critical engine condition is still present. This feature is not available for emergency vehicle applications.

Resume memory speed is cleared for the above actions.

When Remote PTO engine starting has been initialized with the ignition key in the RUN position, the shift lever will remain locked if the brake pedal is pressed and a shift from P (Park) is attempted while the engine is running and PTO is active (standby mode). A shift out of P (Park) will not be allowed until one of the following actions is taken by the vehicle operator:

- Press the Remote PTO Engine Start/Shutdown switch.

- Press the PTO in-cab switch (only if the PTO in-cab Remote Start/Stop feature is enabled). This requires programming with the GM Service Tool.
- Press  on the cruise control.
- Release the parking brake.

Mobile Mode

To disengage PTO:

- Press the brake pedal. The PTO system releases control of engine speed, but the PTO load relay remains engaged. The engine will return to base idle unless the accelerator pedal is pressed. The PTO load relay remains engaged. The PTO indicator light will blink slowly indicating that a PTO set speed is still stored in memory. Upon releasing the brake, the factory default programming is for the engine speed to remain at curb idle awaiting an input from +RES on the cruise control to restore engine rpm to the last PTO set speed. The system can also be programmed to return engine rpm to the PTO Standby Speed setting.
- Press  on the cruise control. The engine returns to base idle, but the PTO load relay remains engaged. The PTO indicator light

will blink slowly indicating that a PTO set speed is still stored in memory. Pressing +RES on the cruise control will restore engine rpm to the last PTO set speed.

- Press the PTO in-cab switch. Load relay disengages and the engine returns to base idle. The PTO indicator light will turn off, indicating the PTO load relay is disengaged and the stored set speed has been cleared from memory.

Mobile Mode will also disengage if:

- PTO feedback input is lost. The engine speed is returned to the PTO Standby speed setting and the load is still engaged. This is configurable with the GM Service Tool.
- Vehicle Speed exceeds Max Vehicle Speed. Factory default setting = 94 km/h (58 mph). PTO relay will re-engage and advance to the last engine speed stored in memory when both the Vehicle Speed is reduced below 94 km/h (58 mph) and the engine speed ramps down below the maximum PTO engagement speed (1500 rpm factory default setting).
- Engine Speed exceeds Max Engine Speed for more than 15 seconds. Factory default setting = 2100 rpm.

-  on the cruise control is pressed.
- The parking brake is applied.
- The shift lever is moved out of manual shift selection, M1, M2, or M3.

Resume memory speed is cleared for the above actions.

Although the PTO system attempts to limit accelerator and PTO switch inputs to comply with maximum speed and/or rpm parameters, some vehicle operating conditions such as downhill acceleration can cause the vehicle speed or engine rpm to exceed these limits. In those cases, the PTO system may disengage.

Operator Selectable In-Cab Mode (OSIM)

To disable OSIM Stationary PTO:

- Press and release the PTO in-cab switch.

To disable OSIM Mobile PTO:

- Press and release the PTO in-cab switch.

Prolonged or Extended PTO Operation

When operating the vehicle in stationary PTO mode, the Diesel Particulate Filter (DPF) will continue to filter the exhaust and accumulate soot. The engine control system, depending on the speed and load being applied by the PTO,

may not be able to generate enough energy or adequate heat needed to clean or regenerate the DPF. Continued operation under conditions that do not allow effective regeneration or cleaning will eventually plug the DPF and result in reduced power. The ENGINE POWER IS REDUCED Driver Information Center (DIC) message and malfunction indicator lamp will be displayed, and dealer service will be required to return the vehicle to normal, full power operation. To prevent this from occurring, frequently monitor the vehicle during PTO operation, paying particular attention to the CLEAN EXHAUST FILTER SEE OWNER MANUAL NOW DIC warning message. If the DIC message is displayed during PTO operation, see *Diesel Particulate Filter* ⇨ 174 for information on how to clean or regenerate the DPF.

PTO Operational Speed Control

Variable PTO operational speed control provides the following functions:

Cruise Control SET– (In-Cab) or Remote PTO Set 1 Switch

SET: Press and hold the accelerator to obtain the desired engine speed, then press and release SET– on the cruise control. The current engine

speed will be maintained. This action can be repeated as desired to capture a higher rpm value. The PTO set speed cannot exceed 2900 rpm.

TAP DOWN: Press and release SET– on the cruise control to reduce the engine speed by increments of 100 rpm. The tap down engine speed increments can be adjusted by the GM Service Tool. The Service Tool can enable the option for adjustment of tap down engine speed increments through the Radio Customization menu.

COAST: Press and hold SET– on the cruise control to reduce the rpm at 150 rpm/sec until the desired engine speed is reached or until the initial PTO Standby Speed is reached.

In-Cab Cruise Control +RES or Remote PTO Set 2 Switch

RESUME: After a PTO set speed has been met, a Resume Speed message is retained after an application of the brake pedal. Engine speed will reduce to basic idle speed. The PTO indicator light will blink slowly indicating the previous PTO set speed has been retained in memory. Press and release +RES on the cruise control to resume the previous PTO set speed.

TAP UP: Press and release +RES on the cruise control to increase the engine speed by increments of 100 rpm (factory preset value). The tap up engine speed increments can be adjusted by the GM Service Tool. The Service Tool can enable the option for adjustment of tap up engine speed increments through the Radio Customization menu.

ACCEL: Press and hold +RES on the cruise control to increase the rpm by 150 rpm/sec until the desired engine speed is reached or until the maximum allowable PTO set speed is reached. Alternatively, the engine speed acceleration can be adjusted through the Radio Customization menu.

Factory Preset Parameters

The following table lists the factory preset parameters. These may be altered by the GM Service Tool to configure the various PTO features.

Programmable Parameters	Factory Setting	Minimum Value	Maximum Value
PTO Option Configuration	VEHICLE STATIONARY, PRESET SPEED	VEHICLE STATIONARY, PRESET SPEED VEHICLE STATIONARY, VARIABLE SPEED VEHICLE MOBILE, VARIABLE SPEED	
PTO Control	In-Cab PTO Mode	In-Cab PTO Mode, Remote PTO Mode, Operator In-Cab Selectable Mode (OSIM)	
Type of Set Switch Operation	MOMENTARY	MOMENTARY	LATCHING
PTO SET 1 Engine Speed After PTO On	DISABLED	DISABLED	ENABLED
PTO Load Feedback	DISABLED	DISABLED	ENABLED
PTO Relay	ENABLED	DISABLED	ENABLED
Keep PTO Relay Engaged during Braking or upon Pressing 	ENABLED	DISABLED	ENABLED
Action after Brake Is Released	RETURN TO BASE IDLE rpm	RETURN TO BASE IDLE rpm	RETURN TO STANDBY rpm
Set Low Fuel Level for Engine Shutdown	15%	0%	25%

Programmable Parameters	Factory Setting	Minimum Value	Maximum Value
Engine Run Time with PTO Active Timer	ENABLED	DISABLED	ENABLED
Engine Run Time while PTO Is Active	420 min	10 min	3480 min
PTO Max. Engine Speed	2100 rpm	1100 rpm	2900 rpm
Min. Engine Speed for PTO Engagement	500 rpm	500 rpm	1000 rpm
Max. Engine Speed for PTO Engagement	1500 rpm	1000 rpm	1800 rpm
PTO Standby rpm	900 rpm	900 rpm	1500 rpm
PTO Set Speed 1	1200 rpm	1100 rpm	2900 rpm
PTO Set Speed 2	1900 rpm	1900 rpm	2900 rpm
Engine Speed Tap Step	100 rpm	4 rpm	500 rpm
Engine Speed Ramp Rate	150 rpm	4 rpm	150 rpm
Maximum Vehicle Speed	94 km/h (58 mph)	30 km/h (19 mph)	94 km/h (58 mph)
Minimum Remote Potentiometer Threshold	2%	0%	50%

Programmable Parameters	Factory Setting	Minimum Value	Maximum Value
Maximum Remote Potentiometer Threshold	95%	50%	100%
Remote Set Switch Transition to Low Voltage (<33% of Ignition Voltage)	SET SPEED 1	STANDBY SPEED, SET SPEED 1, or SET SPEED 2	
Remote Set Switch Transition to Open State (>33% of Ignition, and <67% of Ignition Voltage)	PTO STANDBY	STANDBY SPEED, SET SPEED 1, or SET SPEED 2	
Remote Set Switch Transition to High Voltage (>67% of Ignition Voltage)	SET SPEED 2	STANDBY SPEED, SET SPEED 1, or SET SPEED 2	
Horn Chirps during a Remote Start Event	ENABLED	DISABLED	ENABLED
Personalization Menu	ENABLED	DISABLED	ENABLED
Standby Speed Menu	DISABLED	DISABLED	ENABLED
Set 1 Speed Menu (In Stationary Preset)	DISABLED	DISABLED	ENABLED
Set 2 Speed Menu (In Stationary Preset)	DISABLED	DISABLED	ENABLED

Programmable Parameters	Factory Setting	Minimum Value	Maximum Value
Engine Run Shutdown Time Menu (In Stationary Preset)	DISABLED	DISABLED	ENABLED
Engine Speed Tap Step Menu (In Stationary Variable and Mobile)	DISABLED	DISABLED	ENABLED
Remote Set Switch Speed Control	DISABLED	DISABLED	ENABLED
Remote Throttle Speed Control	DISABLED	DISABLED	ENABLED
Remote Engine Start	DISABLED	DISABLED	ENABLED
Remote Engine Shutdown	DISABLED	DISABLED	ENABLED
Throttle Override	ENABLED	DISABLED	ENABLED
Throttle Override Timer	10 Minutes	10 Minutes	13 Minutes
Driver Door Status Usage	ENABLED	DISABLED	ENABLED
Remote PTO In Cab Control	DISABLED	DISABLED	ENABLED

If the PTO factory preset parameters do not match the settings described above, then they may have already been altered in order to satisfy the requirements of the installed PTO system and body equipment.

The following PTO settings are also offered via the vehicle customization screens, which can be enabled by your service technician. These include the following parameters:

- PTO Standby rpm
- PTO Set 1 Speed
- PTO Set 2 Speed
- Tap Step Speed
- PTO Engine Run Timer

Driver Information Center (DIC) Warning Messages

If the PTO indicator light does not remain on, it indicates that not all PTO enabling conditions have been met. One or more of the following DIC messages may display if the PTO will not engage and the appropriate action must be taken.

- PTO: SHIFT TO PARK (P) (Stationary mode only)
- PTO: SET PARK BRAKE (Stationary mode only)
- PTO: PRESS & RELEASE BRAKE (Mobile mode only)
- PTO: RELEASE BRAKE TO ENGAGE PTO
- PTO: REDUCE VEHICLE SPEED
- PTO: REDUCE ENGINE SPEED
- PTO: DISENGAGE CRUISE CONTROL
- PTO: ACCELERATION UPON BRAKE RELEASE
- PTO: SERVICE PTO
- PTO: SHIFT TO M1, M2 OR M3 (Mobile mode only)
- Action Required Cleaning Exhaust Filter Must Continue Driving (DPF Only)

- Action Required Cleaning Exhaust Filter Must Continue Driving (DPF Only)
- Exhaust Filter Cleaning Available Go to Options Menu (DPF Only)

In addition, the PTO indicator light will light when all conditions required to engage PTO have been met. When enabling PTO, the PTO indicator light will turn on, then turn off after one second. Under normal operating conditions, the PTO indicator light will remain on throughout the PTO operating cycle.

Additional in-vehicle PTO module information can be accessed by the service technician to aid in troubleshooting. Also see the service manual for more information.

The GM service technician can access Service Tool information that will contain reasons why PTO may not engage and why PTO may unexpectedly disengage due to system conditions.

See www.gmupfitter.com for information on the installation of wiring and programming for PTO aftermarket equipment.

Diesel Particulate Filter Cleaning During PTO Operation

This feature is only available on Fleet and Commercial vehicles. To verify that the vehicle has this feature, see www.gmupfitter.com to contact the GM Upfitter Integration Group for assistance.

If equipped, this feature allows for manual cleaning/regeneration of the Diesel Particulate Filter (DPF) when it is unable to clean itself. It may be necessary to perform a manual regeneration if driving conditions — such as extended slow speed, stop-and-go traffic, extended idles, short drive cycles, or stationary PTO operation — prevent DPF self-cleaning.

Manual regeneration can only be used when the DPF has become at least 90% full. At 100% full, it will attempt to automatically self-clean if proper driving conditions are met. The DPF will clean itself if the vehicle can be driven above 50 km/h (30 mph) for about 30 minutes.

Manual regeneration can be used during a stationary PTO session. However it is strongly recommended that the exhaust filter be cleaned before continuous PTO. If manual regeneration is operating concurrently with PTO then the PTO system will retain control of the engine speed. Low PTO engine speeds will

cause regeneration to take longer. To initiate a manual DPF regeneration, see “Manual Regeneration of Diesel Particulate Filter” under Diesel Particulate Filter.

Vehicle Care

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General Information

For service and parts needs, visit your dealer. You will receive genuine GM parts and GM-trained and supported service people.

Genuine GM parts have one of these marks:



The ACDelco logo features the brand name in a bold, italicized, sans-serif font, with a horizontal line underneath.

California Perchlorate Materials Requirements

Certain types of automotive applications, such as airbag initiators, seat belt pretensioners, and lithium batteries contained in electronic keys, may contain perchlorate

materials. Perchlorate Material – special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.

Accessories and Modifications

Adding non-dealer accessories or making modifications to the vehicle can affect vehicle performance and safety, including such things as airbags, braking, stability, ride and handling, emissions systems, aerodynamics, durability, and electronic systems like antilock brakes, traction control, and stability control. These accessories or modifications could even cause malfunction or damage not covered by the vehicle warranty.

Damage to suspension components caused by modifying vehicle height outside of factory settings will not be covered by the vehicle warranty.

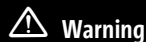
Damage to vehicle components resulting from modifications or the installation or use of non-GM certified parts, including control module or software modifications, is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.

GM Accessories are designed to complement and function with other systems on the vehicle. See your dealer to accessorize the vehicle using genuine GM Accessories installed by a dealer technician.

Also, see *Adding Equipment to the Airbag-Equipped Vehicle* ⇨ 44.

Vehicle Checks

Doing Your Own Service Work



It can be dangerous to work on your vehicle if you do not have the proper knowledge, service manual, tools, or parts. Always follow owner's manual procedures and consult the service manual for your vehicle before doing any service work.

If doing some of your own service work, use the proper service manual. It tells you much more about how to service the vehicle than this manual can. To order the proper service manual, see *Publication Ordering Information* ⇨ 365.

This vehicle has an airbag system. Before attempting to do your own service work, see *Servicing the Airbag-Equipped Vehicle* ⇨ 44.

Keep a record with all parts receipts and list the mileage and the date of any service work performed.

Caution

Even small amounts of contamination can cause damage to vehicle systems. Do not allow contaminants to contact the fluids, reservoir caps, or dipsticks.

Hood

Warning

Turn the vehicle off before opening the hood. If the engine is running with the hood open, you or others could be injured.

Warning

Failure to latch the hood properly may permit the hood to open unexpectedly. To avoid personal injury and property damage, make sure the hood latches are secured before driving and the latch rubber is not cracked, split or loose. See your dealer if any of these conditions exist.

Warning

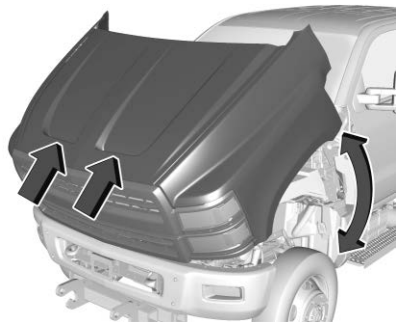
Components under the hood can get hot from running the engine. To help avoid the risk of burning unprotected skin, never touch these components until they have cooled, and always use a glove or towel to avoid direct skin contact.

Clear any snow from the hood before opening.

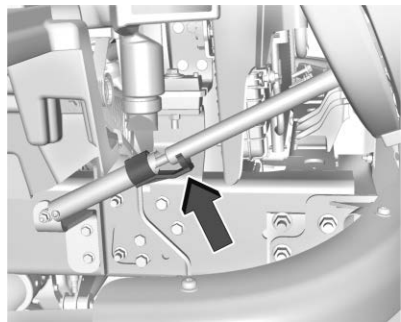
To open the hood:



1. Go to the driver side of the vehicle and pull up on the hood latch, then go to the passenger side and pull up on the other hood latch.



2. Carefully tilt the hood forward using the front of the hood, where indicated by arrows, until it comes to a vertical stop.



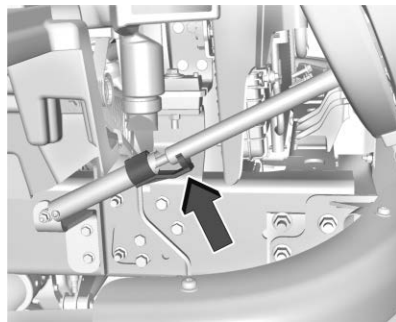
3. The hood actuator lock, located on the passenger side, will lock to secure the hood.

 Warning

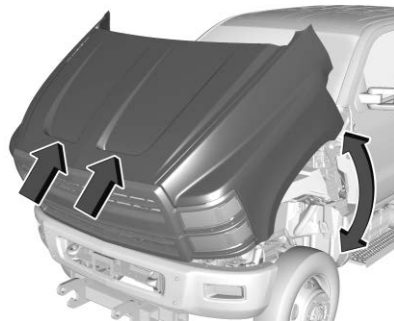
To avoid personal injury, make sure the hood is fully open before performing underhood service. If the hood is not fully opened, the engine could start. You or others could be injured.

Before closing the hood, be sure all the filler caps are on properly.

To close the hood:



1. Lift up on the hood actuator strut lock, located on the passenger side, to unlock the actuator strut and allow the hood to be closed.



2. Carefully tilt the hood back using the front of the hood, where indicated by arrows, until it is lowered all the way.



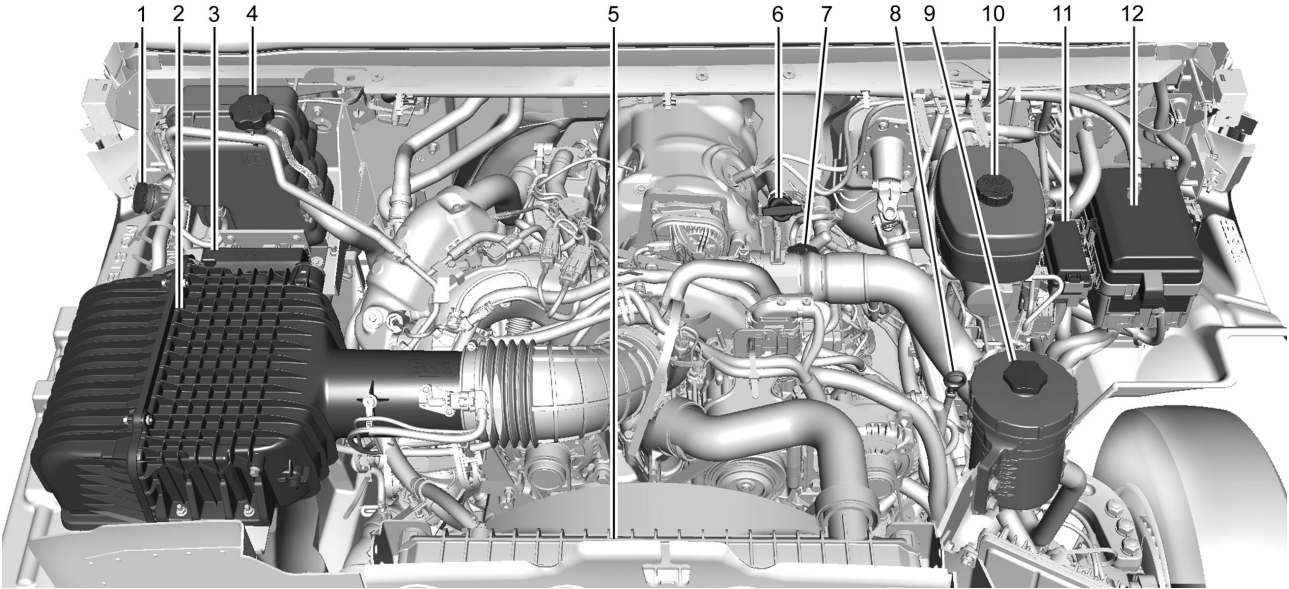
3. Secure the hood by securing the hood latches on the passenger and driver side.

 Warning

Do not drive the vehicle if the hood is not latched completely. The hood could open fully, block your vision, and cause a crash. You or others could be injured. Always close the hood completely before driving.

The Driver Information Center (DIC) will display a message if the hood is not fully closed. Stop and turn off the vehicle, check the hood for obstructions, and close the hood again. Check to see if the message still appears on the DIC.

Engine Compartment Overview



1. Windshield Washer Fluid Reservoir. See “Adding Washer Fluid” under *Washer Fluid* ⇨ 253.
2. Engine Air Cleaner. See *Engine Air Cleaner/Filter* ⇨ 247.
3. Battery Distribution Block.
4. Engine Coolant Surge Tank and Pressure Cap. See *Cooling System* ⇨ 248.
5. Engine Cooling Fan (Out of View). See *Cooling System* ⇨ 248.
6. Automatic Transmission Dipstick. See *Automatic Transmission Fluid* ⇨ 246.
7. Engine Oil Fill Cap. See “When to Add Engine Oil” under *Engine Oil* ⇨ 243.
8. Engine Oil Dipstick. See “Checking Engine Oil” under *Engine Oil* ⇨ 243.
9. Power Steering Fluid Reservoir. See *Power Steering Fluid* ⇨ 252.
10. Brake Fluid Reservoir. See *Brake Fluid* ⇨ 256.
11. Auxiliary Fuse Block. See *Engine Compartment Fuse Block* ⇨ 266.
12. Underhood Fuse Block. See *Engine Compartment Fuse Block* ⇨ 266.

Engine Oil

To ensure proper engine performance and long life, careful attention must be paid to engine oil. Following these simple, but important steps will help protect your investment:

- Use engine oil approved to the proper specification and of the proper viscosity grade. See “Selecting the Right Engine Oil” in this section.
- Check the engine oil level regularly and maintain the proper oil level. See “Checking Engine Oil” and “When to Add Engine Oil” in this section.
- Change the engine oil at the appropriate time. See *Engine Oil Life System* ⇨ 246.
- Always dispose of engine oil properly. See “What to Do with Used Oil” in this section.

Checking Engine Oil

Check the engine oil level regularly, every 650 km (400 mi), especially prior to a long trip. The engine oil dipstick handle is a loop. See *Engine Compartment Overview* ⇨ 242 for the location.



Warning

The engine oil dipstick handle may be hot; it could burn you. Use a towel or glove to touch the dipstick handle.

If a low oil Driver Information Center (DIC) message displays, check the oil level.

Follow these guidelines:

- To get an accurate reading, park the vehicle on level ground. Check the engine oil level after the engine has been off for at least two hours. Checking the engine oil level on steep grades or too soon after engine shutoff can result in incorrect readings. Accuracy improves when checking a cold engine prior to starting. Remove the dipstick and check the level.
- If unable to wait two hours, the engine must be off for at least 15 minutes if the engine is warm, or at least 30 minutes if the engine is not warm. Pull out the dipstick, wipe it with a clean paper towel or cloth, then push it back in all the way. Remove it again, keeping the tip down, and check the level.

When to Add Engine Oil



If the oil is below the cross-hatched area at the tip of the dipstick and the engine has been off for at least 15 minutes, add 1 L (1 qt) of the recommended oil and then recheck the level. See “Selecting the Right Engine Oil” later in this section for an explanation of what kind of oil to use. For engine oil crankcase capacity, see *Capacities and Specifications* ⇨ 350.

Caution

Do not add too much oil. Oil levels above or below the acceptable operating range shown on the dipstick are harmful to the engine. If the oil level is above the operating range (i.e., the engine has so much oil that the oil level gets above the cross-hatched area that shows the proper operating range), the engine could be damaged. Drain

(Continued)

Caution (Continued)

the excess oil or limit driving of the vehicle, and seek a service professional to remove the excess oil.

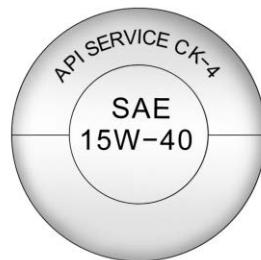
See *Engine Compartment Overview* ⇨ 242 for the location of the engine oil fill cap.

Be sure to add enough oil to put the level somewhere in the proper operating range. Push the dipstick all the way back in when through.

Selecting the Right Engine Oil

Specification

Oils designated as API CK-4 are required for the vehicle. The CK-4 designation can appear either alone or in combination with other American Petroleum Institute (API) designations, such as API CK-4/SL. These letters show API levels of quality.



American Petroleum Institute (API) Symbol

This doughnut-shaped logo (symbol) is used on most oil containers to help you select the correct oil. It means that the oil has been certified by the American Petroleum Institute.

Look for this on the oil container, and use only those oils that display this logo.

Caution

Use only engine oils that have the designation CK-4 for the diesel engine. Failure to use the recommended oil

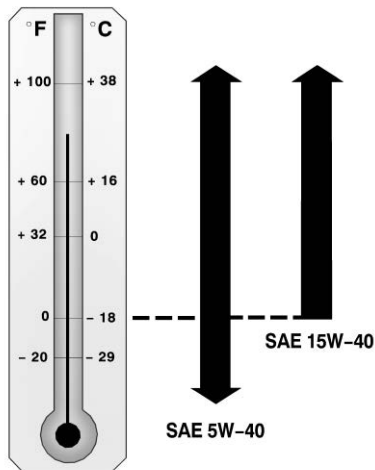
(Continued)

Caution (Continued)

can damage the DPF and result in engine damage not covered by the vehicle warranty.

Viscosity Grade

Use SAE 15W-40 viscosity grade engine oil.



When it is very cold, below -18°C (0°F), use SAE 5W-40 to improve cold starting. These numbers on the oil container show its viscosity, or thickness.

When selecting an oil of the appropriate viscosity grade, always select an oil of the correct specification. See “Specification” earlier in this section.

Engine Oil Additives/Engine Oil Flushes

Do not add anything to the oil. The recommended oils with the API service symbol are all that is needed for good performance and engine protection.

Engine oil system flushes are not recommended and could cause engine damage not covered by the vehicle warranty.

What to Do with Used Oil

Used engine oil contains certain elements that can be unhealthy for your skin and could even cause cancer. Do not let used oil stay on your skin for very long. Clean your skin and nails with soap and water, or a good hand cleaner. Wash or properly dispose of clothing or rags containing used engine oil. See the manufacturer's warnings about the use and disposal of oil products.

Used oil can be a threat to the environment. If you change your own oil, be sure to drain all the oil from the filter before disposal. Never dispose of oil by putting it in the trash or

pouring it on the ground, into sewers, or into streams or bodies of water. Recycle it by taking it to a place that collects used oil.

Engine Oil Life System

When to Change Engine Oil

This vehicle has a computer system that indicates when to change the engine oil and filter. This is based on a combination of factors which include engine revolutions, engine temperature, and miles driven. Based on driving conditions, the mileage at which an oil change is indicated can vary considerably. For the oil life system to work properly, the system must be reset every time the oil is changed.

On some vehicles, when the system has calculated that oil life has been diminished, a CHANGE ENGINE OIL SOON message comes on to indicate that an oil change is necessary. Change the oil as soon as possible within the next 1 000 km (600 mi). It is possible that, if driving under the best conditions, the oil life system might indicate that an oil change is not necessary for up to a year. The engine oil and filter must be changed at least once a year and, at this time, the system must be reset.

For vehicles without the CHANGE ENGINE OIL SOON message, an oil change is needed when the REMAINING OIL LIFE percentage is near 0%. Your dealer has trained service people who will perform this work and reset the system. It is also important to check the oil regularly over the course of an oil drain interval and keep it at the proper level.

If the system is ever reset accidentally, the oil must be changed at 5 000 km (3,000 mi) since the last oil change. Remember to reset the oil life system whenever the oil is changed.

How to Reset the Engine Oil Life System

Reset the system whenever the engine oil is changed so that the system can calculate the next engine oil change. Always reset the engine oil life to 100% after every oil change. It will not reset itself. To reset the engine oil life system:

1. Display the REMAINING OIL LIFE on the DIC. If the vehicle does not have DIC buttons, the vehicle must be in P (Park) to access this display. See *Driver Information Center (DIC) (Base Level)* ⇨ 85 *Driver Information Center (DIC) (Uplevel)* ⇨ 87.

2. Press and hold ✓, or the trip odometer reset stem if the vehicle does not have DIC buttons, for several seconds. The oil life will change to 100%.

The oil life system can also be reset as follows:

1. Display the REMAINING OIL LIFE on the DIC. See *Driver Information Center (DIC) (Base Level)* ⇨ 85 *Driver Information Center (DIC) (Uplevel)* ⇨ 87.
2. Fully press the accelerator pedal slowly three times within five seconds.
3. Display the REMAINING OIL LIFE on the DIC. If the display shows 100%, the system is reset.

If the vehicle has a CHANGE ENGINE OIL SOON message and it comes back on when the vehicle is started and/or the REMAINING OIL LIFE is near 0%, the engine oil life system has not been reset. Repeat the procedure.

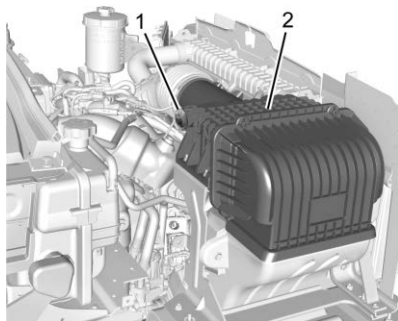
Automatic Transmission Fluid

When to Check and Change

For information regarding your Allison Transmission, see Owners > Owner Manuals > Manuals and Guides on www.chevrolet.com.

Engine Air Cleaner/Filter

The air cleaner/filter assembly is on the front corner of the engine compartment on the passenger side of the vehicle. See *Engine Compartment Overview* ⇨ 242.



1. Air restriction gauge
2. Air cleaner/filter

Air Restriction Gauge

The air restriction gauge indicates how much engine air cleaner filter capacity has been used and how much filter capacity remains. It measures maximum restriction of the filter element when the engine is operating at full

load, and locks at that point. This feature allows you to read the maximum restriction with the engine off.

The gauge is mounted just behind the engine air cleaner and is visible on the passenger side of the engine compartment.

Do not reset the gauge until the engine air cleaner/filter has been changed and it has been determined that the air cleaner service is required.



If the gauge is in the red zone, replace the air cleaner/filter and then reset the gauge by twisting the black knob until the gauge is in the green zone.

When to Inspect the Engine Air Cleaner/Filter

For intervals on changing and inspecting the engine air filter, see *Maintenance Schedule* ⇨ 304.

How to Inspect the Engine Air Cleaner/Filter

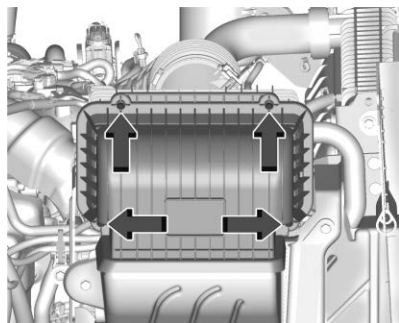
Do not start the engine or have the engine running with the engine air cleaner/filter housing open. Before removing the engine air cleaner/filter, make sure that the engine air cleaner/filter housing and nearby components are free of dirt and debris. Do not clean the engine air cleaner/filter components with water or compressed air. When changing the air filter, remove the dust valve from the front intake air duct and clean out any debris if necessary.

Caution

Water sprayed into or on the air intake box in the engine compartment may damage the air filter or electrical components. Do not spray water into or on the air intake box.

To inspect and replace the filter:

1. Tilt the hood open. See *Hood* ⇨ 239.



2. Remove the four screws from the housing cover.
3. Raise the housing cover. Take care not to move the air cleaner/filter housing base, to avoid any air leaks.
4. Remove the air cleaner/filter from the housing base. Take care to dislodge as little dirt as possible.

Warning

If part replacement is necessary, the part must be replaced with one of the same part number or with an equivalent part. Use of

(Continued)

Warning (Continued)

a replacement part without the same fit, form, and function may result in personal injury or damage to the vehicle.

5. Clean the air cleaner/filter sealing surface and the housing base.
6. Install the engine air cleaner/filter.
7. Lower the air cleaner/filter housing cover and secure with the four screws.
8. Tilt the hood to close. See *Hood* ⇨ 239.

See *Maintenance Schedule* ⇨ 304 to determine when to replace the engine air cleaner/filter.

Warning

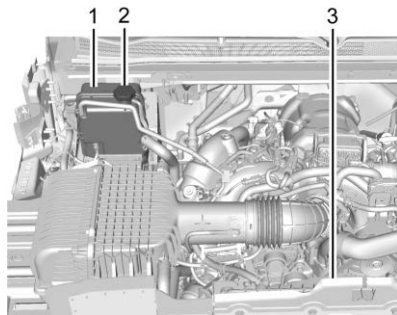
Operating the engine with the air cleaner/filter off can cause you or others to be burned. Use caution when working on the engine. Do not start the engine or drive the vehicle with the air cleaner/filter off, as flames may be present if the engine backfires.

Caution

If the air cleaner/filter is off, dirt can easily get into the engine, which could damage it. Always have the air cleaner/filter in place when driving.

Cooling System

The cooling system allows the engine to maintain the correct working temperature.



1. Coolant Surge Tank
2. Coolant Surge Tank Pressure Cap
3. Engine Cooling Fan (Out of View)

 Warning

Do not touch heater or radiator hoses, or other engine parts. They can be very hot and can burn you. Do not run the engine if there is a leak; all coolant could leak out. That could cause an engine fire and can burn you. Fix any leak before driving the vehicle.

Engine Coolant **Warning**

Plain water, or other liquids such as alcohol, can boil before the proper coolant mixture will. With plain water or the wrong mixture, the engine could get too hot but there would not be an overheat warning. The engine could catch fire and you or others could be burned.

The cooling system in the vehicle is filled with DEX-COOL engine coolant mixture. See *Recommended Fluids and Lubricants* ⇨ 341 and *Maintenance Schedule* ⇨ 304.

The following explains the cooling system and how to add coolant when it is low. If there is a problem with engine overheating, see *Engine Overheating* ⇨ 251.

A 50/50 mixture of clean, drinkable water and DEX-COOL coolant will:

- Give freezing protection down to -37°C (-34°F).
- Give boiling protection up to 129°C (265°F).
- Protect against rust and corrosion.
- Help keep the proper engine temperature.
- Let the warning lights and gauges work as they should.

What to Use

Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant which will not damage aluminum parts. If using this mixture, nothing else needs to be added.

Caution

Do not use anything other than a mix of DEX-COOL coolant that meets GM Standard GMW3420 and clean, drinkable

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Caution (Continued)

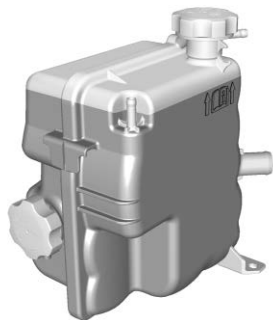
water. Anything else can cause damage to the engine cooling system and the vehicle, which would not be covered by the vehicle warranty.

If coolant has to be added more than four times a year, have your dealer check the vehicle cooling system.

Never dispose of engine coolant by putting it in the trash, or by pouring it on the ground or into sewers, streams, or bodies of water. Have the coolant changed by an authorized service center, familiar with legal requirements regarding used coolant disposal. This will help protect the environment and your health.

Checking Coolant

The coolant surge tank is in the engine compartment on the passenger side of the vehicle. See *Engine Compartment Overview* ⇨ 242 for location.



The coolant surge tank is divided into two sides. The upper portion coolant level should be at or above, the bottom of the indicator arrows. The coolant level must be checked when the engine is cold and the vehicle must be on a level surface.

The lower portion will be mostly empty, depending on the operating temperature.

Warning

Turning the surge tank pressure cap when the engine and radiator are hot can allow steam and scalding liquids to blow out and

(Continued)

Warning (Continued)

burn you badly. Never turn the surge tank pressure cap — even a little — when the engine and radiator are hot.

Adding Coolant

Warning

Steam and scalding liquids from a hot cooling system are under pressure. Turning the pressure cap, even a little, can cause them to come out at high speed and you could be burned. Never turn the cap when the cooling system, including the pressure cap, is hot. Wait for the cooling system and pressure cap to cool.

Warning

Spilling coolant on hot engine parts can burn you. Coolant contains ethylene glycol and it will burn if the engine parts are hot enough.

If more coolant is needed, add the proper DEX-COOL coolant mixture at the surge tank, but be careful not to spill it.

Caution

If coolant is changed or added, always add enough to fill the system completely or engine damage may occur.

Caution

Failure to follow the specific coolant fill procedure could cause the engine to overheat and could cause system damage. If coolant is not visible in the surge tank, contact your dealer.

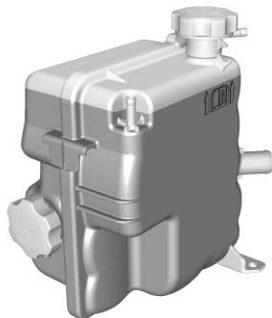
If no coolant is visible in the surge tank, add coolant as follows:



1. Remove the coolant surge tank pressure cap when the cooling system, including the coolant surge tank pressure cap and upper radiator hose, is no longer hot.

Turn the pressure cap slowly counterclockwise about one-half turn. If a hiss is heard, wait for that to stop. A hiss means there is still some pressure left.

2. Keep turning the pressure cap slowly, and remove it.



3. Slowly fill the coolant surge tank. Do not let the coolant level go above the indicated mark in the tank until after the engine comes to the operating temperature in Step 4.

4. With the coolant surge tank pressure cap off, start the engine and let it run until the engine coolant temperature gauge indicates approximately 90 °C (195 °F).

By this time, the coolant level inside the coolant surge tank may be lower. If the level is lower, slowly add more of the proper mixture to the coolant surge tank until it reaches the indicated mark.

5. Replace the pressure cap. Be sure the pressure cap is locked.
6. Verify coolant level after the engine is shut off and the coolant is cold. If necessary, repeat coolant fill procedure Steps 1–6.

Caution

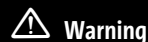
If the pressure cap is not tightly installed, coolant loss and engine damage may occur. Be sure the cap is properly and tightly secured.

If the coolant level is still low after having followed these steps twice, have the coolant system checked by a certified technician at the dealer for a possible leak.

Engine Overheating

There is an engine coolant temperature gauge on the instrument cluster.

If Steam Is Coming from the Engine Compartment



Warning

Steam and scalding liquids from a hot cooling system are under pressure. Turning the pressure cap, even a little, can cause them to come out at high speed and you could be burned. Never turn the cap when the cooling system, including the pressure cap, is hot. Wait for the cooling system and pressure cap to cool.

Caution

Do not run the engine if there is a leak in the engine cooling system. This can cause a loss of all coolant and can damage the system and vehicle. Have any leaks fixed right away.

If No Steam Is Coming from the Engine Compartment

A Driver Information Center (DIC) message, along with a low coolant condition, can indicate a serious problem.

If there is an engine overheat warning and the vehicle does not have a low coolant condition, and no steam is heard or seen, the problem may not be too serious. Sometimes the engine can get a little too hot when the vehicle:

- Climbs a long hill on a hot day.
- Stops after high-speed driving.
- Idles for long periods in traffic.
- Tows a trailer. See “Driving on Grades” under *Driving Characteristics and Towing Tips* ⇨ 202.

If the DIC message comes on with no sign of steam, try this for a minute or so:

1. In heavy traffic, let the engine idle in N (Neutral) while stopped. If it is safe to do so, pull off the road, shift to P (Park) or N (Neutral), and let the engine idle.
2. Turn on the heater to full hot at the highest fan speed and open the window as necessary.

If the vehicle no longer has the overheat warning, the vehicle can be driven. Just to be safe, drive slower for about 10 minutes. If the warning does not come back on, drive normally and have the cooling system checked for proper fill and function.

If the warning continues, pull over, stop, and park the vehicle right away.

If there is still no sign of steam and the vehicle is equipped with an engine driven cooling fan, push down the accelerator until the engine speed is about twice as fast as normal idle speed for at least five minutes while the vehicle is parked. If the warning is still there, turn off the engine and get everyone out of the vehicle until it cools down.

The decision may be made not to tilt the hood, but to get service help right away.

Engine Fan

The vehicle has a clutched engine cooling fan. When the clutch is engaged, the fan spins faster to provide more air to cool the engine. In most everyday driving conditions, the fan is spinning slower and the clutch is not fully engaged. This improves fuel economy and reduces fan noise. Under heavy vehicle loading, trailer

towing, and/or high outside temperatures, the fan speed increases as the clutch more fully engages, so an increase in fan noise may be heard. This is normal and should not be mistaken as the transmission slipping or making extra shifts. It is merely the cooling system functioning properly. The fan will slow down when additional cooling is not required and the clutch disengages.

This fan noise may also be heard when starting the engine. It will go away as the fan clutch partially disengages.

Power Steering Fluid

See *Engine Compartment Overview* ⇨ 242 for reservoir location.

When to Check Power Steering Fluid

It is not necessary to regularly check power steering fluid unless there is a leak suspected in the system or an unusual noise is heard. A fluid loss in this system could indicate a problem. Have the system inspected and repaired.

How to Check Power Steering Fluid

The fluid level should be between the MIN HOT and MAX HOT levels on the reservoir if the fluid is hot when checked. If the fluid is

cold when checked, the fluid level should be between the MIN COLD and MAX COLD levels on the reservoir.

To check the power steering fluid:

1. Tilt the hood open. See *Hood* ⇨ 239.



2. Check to see if the fluid level is at or above the MIN HOT level and below the MAX HOT level if the fluid is hot, or if the fluid level is at or above the MIN COLD level and below the MAX COLD line if the fluid is cold.



3. If the fluid is low, wipe the cap and the top of the reservoir clean.
4. Turn the cap counterclockwise and remove.
5. Fill the reservoir to the indicated MAX COLD or MAX HOT level.
6. Replace the cap and verify it is secure.
7. Tilt the hood closed. See *Hood* ⇨ 239.

What to Use

To determine what kind of fluid to use, see *Recommended Fluids and Lubricants* ⇨ 341. Always use the proper fluid.

Caution

Use of the incorrect fluid may damage the vehicle and the damages may not be covered by the vehicle warranty. Always use the correct fluid listed in *Recommended Fluids and Lubricants* ⇨ 341.

Washer Fluid

What to Use

When windshield washer fluid needs to be added, be sure to read the manufacturer's instructions before use. Use a fluid that has sufficient protection against freezing in an area where the temperature may fall below freezing.

Adding Washer Fluid

The vehicle has a low washer fluid message on the DIC that comes on when the washer fluid is low. The message is displayed for 15 seconds at the start of each ignition cycle. When the WASHER FLUID LOW ADD FLUID message displays, washer fluid will need to be added to the windshield washer fluid reservoir.



Open the cap with the washer symbol on it. Add washer fluid until the tank is full. See *Engine Compartment Overview* ⇨ 242 for reservoir location.

Caution

- Do not use washer fluid that contains any type of water repellent coating. This can cause the wiper blades to chatter or skip.
- Do not use engine coolant (antifreeze) in the windshield washer. It can damage the windshield washer system and paint.
- Do not mix water with ready-to-use washer fluid. Water can cause the solution to freeze and damage the washer fluid tank and other parts of the washer system.
- When using concentrated washer fluid, follow the manufacturer instructions for adding water.
- Fill the washer fluid tank only three-quarters full when it is very cold. This allows for fluid expansion if freezing occurs, which could damage the tank if it is completely full.

Brakes **Warning**

To prevent property damage, personal injury, and/or death, always check and maintain brakes in proper condition and adjustment. Out-of-adjustment brakes could cause reduced braking ability.

Downhill Operation **Warning**

To prevent property damage, personal injury, and/or death, do not attempt to gear down if the engine is at or near maximum speed (rpm). Under these conditions, it will be impossible to shift into a lower gear and could result in possible vehicle runaway.

Always descend hills with extreme care, relying mainly on the engine braking effect to control vehicle speed. Heed warning signs posted for any grade. Stop and check brakes for condition at available pull off areas before starting a descent.

Observe the following precautions:

- Never coast downhill. Service brakes alone should not be used to control speed on major downgrades. Brakes will fade from overuse.
- Use the service brakes in addition to other ways of slowing down the vehicle. When descending long grades requiring use of the brakes, short applications (three to five seconds in duration) should be made rather than long, continuous applications. This minimizes temperature rise and brake fade.

Hydraulic Brakes **Warning**

The brake system might not be working properly if the brake system warning light is on. Driving with the brake system warning light on can lead to a crash. If the light is still on after the vehicle has been pulled off the road and carefully stopped, have the vehicle towed for service.

The hydraulic brake system incorporates standard braking, Antilock Braking (ABS), and Automatic Traction Control (ATC) into one fully integrated hydraulic brake system.

A Hydro-Max Booster is the hydraulic assist system that utilizes the hydraulic power steering pump to assist the driver by reducing the driver-applied force required at the brake pedal. The system also has an electrically powered back-up power assist in the event of a malfunction in the hydraulic power pump system or loss of engine power.

 Warning

Hydraulic brake systems are power assisted. Braking capabilities will be greatly reduced without engine assist. If the engine will not start, do not attempt to move the vehicle. Reduced braking capability could result property damage, personal injury, or death.

The electric power back-up pump has been designed to cycle whenever the engine is not running. Test daily by listening for the electric motor operation while applying the brakes

with key switch in OFF position or when the key switch is in the ON or START positions and the engine is not operating.

 Warning

Do not drive the vehicle if the electrical backup pump does not cycle. Driving the vehicle without a properly operating pump could result in loss of braking ability if the power steering pump drive belt fails or engine power is lost. Loss of braking ability could cause a crash and result in property damage, personal injury, or death.

The master cylinder with Hydro-Max Booster is of the split hydraulic system design. It has a two-compartment reservoir. The master cylinder is mounted on the power booster.

Servicing the Hydro-Max Booster (such as bleeding the system) requires that the electric motor be disconnected. Be sure that the electric motor is re-connected upon completion of repairs.

Split System Feature **Warning**

To prevent property damage, personal injury, and/or death, if part of the brake system fails, reduce speed and employ safe driving practices as stopping distance may increase under the failed condition since only one section of the brake system is operating. Have the brake system repaired immediately. Loss of braking capability could cause a crash.

On a vehicle with a split brake system, the operator is assured of reasonable brake control should one of the two sections of the system fail. When applying the brakes with one system failed, the vehicle operator must utilize a longer brake pedal stroke to actuate the remaining brake system. Brake control of the vehicle will occur somewhere between the mid-position of pedal travel and as the pedal approaches the toe-board. Also, an increase in pedal effort is required as the remaining section of the system picks up the vehicle load normally controlled when both systems are functioning.

Hydraulic Brake Booster System

Warning

To prevent property damage, personal injury, and/or death, if part of the brake system fails, reduce speed and employ safe driving practices as stopping distance may increase under the failed condition since only one section of the brake system is operating. Have the brake system repaired immediately. Loss of braking capability could cause a crash.

The system receives fluid pressure from the power steering pump to provide power assist during braking.

This system has a backup pump which will provide hydraulic boost at a reduced rate if the normal source of fluid is interrupted. The signal for operation of the backup pump comes from the flow switch. If normal flow is interrupted, the flow switch will close and activate the relay, which will turn on the backup pump.

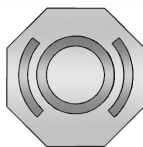
Under normal operating conditions, noise of the fluid flowing through the booster may be heard whenever the brake is applied. This is normal and should be no reason for concern.

If braking performance or pedal response becomes very poor, even when the pedal is strongly applied, this may indicate the presence of air in the hydraulic system or fluid leakage. Safely stop the vehicle as soon as possible and have the vehicle serviced right away.

The master cylinder with the hydraulic booster system is mounted on the power booster.

Servicing the hydraulic brake booster (such as bleeding the system) requires that the electric motor be disconnected. Be sure that the electric motor is reconnected upon completion of repairs.

Brake Fluid



The brake master cylinder reservoir is filled with GM approved DOT 3 brake fluid as indicated on the reservoir cap. See *Engine Compartment Overview* ⇨ 242 for the location of the reservoir.

Checking Brake Fluid

With the vehicle in P (Park) on a level surface, the brake fluid level should be between the minimum and maximum marks on the brake fluid reservoir.

There are only two reasons why the brake fluid level in the reservoir may go down:

- Normal brake lining wear. When new linings are installed, the fluid level goes back up.
- A fluid leak in the brake hydraulic system. Have the brake hydraulic system fixed. With a leak, the brakes will not work well.

Always clean the brake fluid reservoir cap and the area around the cap before removing it.

Do not top off the brake fluid. Adding fluid does not correct a leak. If fluid is added when the linings are worn, there will be too much fluid when new brake linings are installed. Add or remove fluid, as necessary, only when work is done on the brake hydraulic system.

**Warning**

If too much brake fluid is added, it can spill on the engine and burn, if the engine is hot enough. You or others could be burned, and the vehicle could be damaged. Add brake fluid only when work is done on the brake hydraulic system.

When the brake fluid falls to a low level, the brake warning light comes on. See *Brake System Warning Light* ⇨ 81.

Brake fluid absorbs water over time which degrades the effectiveness of the brake fluid. Replace brake fluid at the specified intervals to prevent increased stopping distance. See *Maintenance Schedule* ⇨ 304.

What to Add

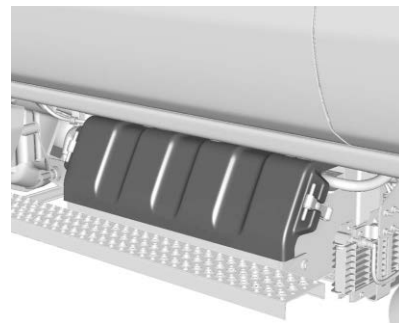
Use only GM approved DOT 3 brake fluid from a clean, sealed container. See *Recommended Fluids and Lubricants* ⇨ 341.

**Warning**

The wrong or contaminated brake fluid could result in damage to the brake system. This could result in the loss of braking leading to a possible injury. Always use the proper GM approved brake fluid.

Caution

If brake fluid is spilled on the vehicle's painted surfaces, the paint finish can be damaged. Immediately wash off any painted surface.

Battery - North America

The batteries are located on the outboard side of the left frame rail, under the cab. The batteries are in a carrier with the cover retained by hold down straps.

The original equipment batteries are maintenance free. Do not remove the caps and do not add fluid.

Refer to the replacement number shown on the original battery label when new batteries are needed.

 Warning

WARNING: Battery posts, terminals and related accessories can expose you to chemicals including lead and lead compounds, which are known to the State of California to cause cancer and birth defects or other reproductive harm. Wash hands after handling. For more information go to www.P65Warnings.ca.gov.

See *California Proposition 65 Warning* ⇨ 1.

Vehicle Storage **Warning**

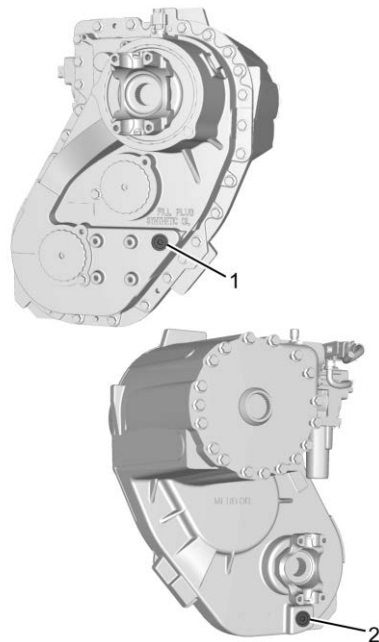
Batteries have acid that can burn you and gas that can explode. You can be badly hurt if you are not careful. Always wear eye protection. See *Jump Starting - North America* ⇨ 289 for tips on working around a battery without getting hurt.

Infrequent Usage: Remove the black, negative (-) cable from the battery to keep the battery from running down.

Extended Storage: Remove the black, negative (-) cable from the battery or use a battery trickle charger.

Four-Wheel Drive**Transfer Case****When to Check Lubricant**

Refer to *Maintenance Schedule* ⇨ 304 to determine when to check the lubricant.



1. Fill Plug
2. Drain Plug

To get an accurate reading, the vehicle should be on a level surface.

If the level is below the bottom of the fill plug (1) hole, located on the transfer case, some lubricant will need to be added. Add enough lubricant to raise the level to the bottom of the fill plug (1) hole. Use care not to overtighten the plug.

Do not overfill the transfer case as this may cause seepage around bearing caps.

When to Change Lubricant

See *Maintenance Schedule* ⇨ 304 to determine how often to change the lubricant.

What to Use

See *Recommended Fluids and Lubricants* ⇨ 341 to determine what kind of lubricant to use.

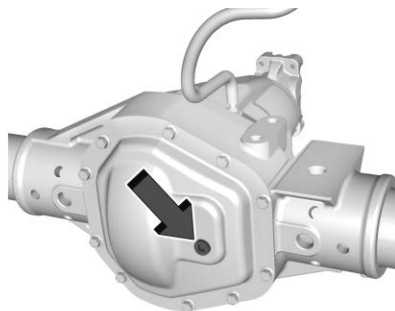
Front Axle

When to Check and Change Lubricant

It is not necessary to regularly check front axle fluid unless a leak is suspected, or an unusual noise is heard. A fluid loss could indicate a problem. Have it inspected and repaired.

How to Check Lubricant

To get an accurate reading, the vehicle should be on a level surface.



The fluid level should be even with the bottom of the fill plug hole. Add only enough fluid to reach the proper level.

What to Use

See *Recommended Fluids and Lubricants* ⇨ 341 to determine what kind of lubricant to use.

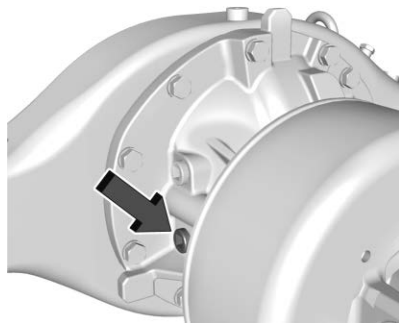
Rear Axle

When to Check Lubricant

It is not necessary to regularly check rear axle fluid unless a leak is suspected or an unusual noise is heard. A fluid loss could indicate a problem. Have it inspected and repaired.

All axle assemblies are filled by volume of fluid during production. They are not filled to reach a certain level. When checking the fluid level on any axle, variations in the readings can be caused by factory fill differences between the minimum and the maximum fluid volume. Also, if a vehicle has just been driven before checking the fluid level, it may appear lower than normal because fluid has traveled out along the axletubes and has not drained back to the sump area. Therefore, a reading taken five minutes after the vehicle has been driven will appear to have a lower fluid level than a vehicle that has been stationary for an hour or two. The rear axle assembly must be supported on a flat, level surface to get a true reading.

How to Check Lubricant



To get an accurate reading, the vehicle should be on a level surface.

The fluid level should be even with the bottom of the fill plug hole, located on the rear axle. Add only enough fluid to reach the proper level.

What to Use

See *Recommended Fluids and Lubricants* ⇨ 341 to determine what kind of lubricant to use.

Noise Control System

Noise Emissions Warranty

General Motors warrants to the first person who purchases this vehicle for purposes other than resale and to each subsequent purchaser that this vehicle as manufactured by General Motors, was designed, built and equipped to conform at the time it left General Motors's control with all applicable U.S. EPA Noise Control Regulations. This warranty covers this vehicle as designed, built and equipped by General Motors, and is not limited to any particular part, component or system of the vehicle manufactured by General Motors. Defects in design, assembly or in any part, component or system of the vehicle as manufactured by General Motors, which, at the time it left General Motors's control, caused noise emissions to exceed Federal standards, are covered by this warranty for the life of the vehicle.

The following information relates to compliance with federal noise emission standards for vehicles with a Gross Vehicle Weight Rating (GVWR) of more than 4 536 kg (10,000 lb). The Maintenance Schedule provides information on maintaining the noise

control system to minimize degradation of the noise emission control system during the life of the vehicle. The noise control system warranty is given in the warranty manual.

These standards apply only to vehicles sold in the United States.

TAMPERING WITH NOISE CONTROL SYSTEM PROHIBITED

Federal law prohibits the following acts or the causing thereof:

1. The removal or rendering inoperative by any person, other than for purposes of maintenance, repair, or replacement, of any device or element of design incorporated into any new vehicle for the purpose of noise control prior to its sale or delivery to the ultimate purchaser or while it is in use; or
2. The use of the vehicle after such device or element of design has been removed or rendered inoperative by any person.

Among those acts presumed to constitute tampering are the acts listed below.

Insulation:

Removal of the noise shields or any underhood insulation.

Engine:

Removal or rendering the engine speed governor, if equipped, inoperative so as to allow engine speed to exceed manufacturer specifications.

Fan and Drive:

- Removal of the fan clutch, if equipped, or rendering the clutch inoperative.
- Removal of the fan shroud, if equipped.

Air Intake:

- Removal of the air cleaner silencer.
- Modification of the air cleaner.

Exhaust:

- Removal of the muffler and/or resonator.
- Removal of the exhaust pipes and exhaust pipe clamps.

Starter Switch Check**Neutral Safety Switch**

Check the operation of the transmission neutral safety switch. Try to start the vehicle in all shift selector positions. The starter should only operate when the shift selector is in Neutral or Park.

Wiper Blade Replacement

Windshield wiper blades should be replaced periodically. See *Maintenance Schedule* ⇨ 304.

Replacement blades come in different types and are removed in different ways. For proper type and length, see *Maintenance Replacement Parts* ⇨ 347.

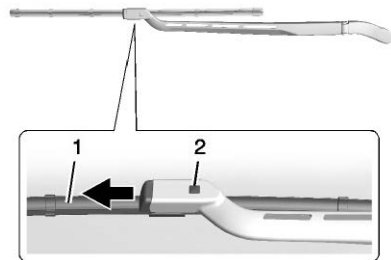
Caution

Allowing the wiper arm to touch the windshield when no wiper blade is installed could damage the windshield. Any damage that occurs would not be covered by the vehicle warranty. Do not allow the wiper arm to touch the windshield.

Front Wiper Blade Replacement

To replace the front wiper blades:

1. Pull the windshield wiper assembly away from the windshield.



2. Press the button (2) in the middle of the wiper arm connector, and pull the wiper blade (1) away from the arm connector.
3. Remove the wiper blade.
4. Reverse Steps 1–3 for wiper blade replacement.

Caution

Damage may occur if the wiper blades are not in contact with the windshield before turning on the wiper system.

Glass Replacement

If the windshield or front side glass must be replaced, see your dealer to determine the correct replacement glass.

Headlamp Aiming**Front Headlamp Aiming**

Headlamp aim has been preset and should need no further adjustment.

If the vehicle is damaged in a crash, the headlamp aim may be affected. If adjustment to the headlamps is necessary, see your dealer.

Bulb Replacement

For the proper type of replacement bulbs, or any bulb changing procedure not listed in this section, contact your dealer.

Caution

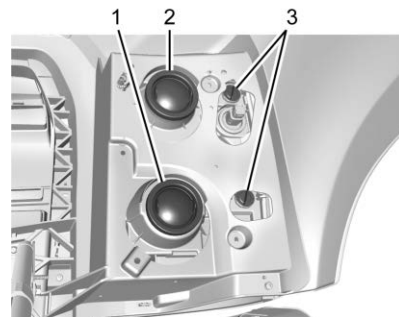
Do not replace incandescent bulbs with aftermarket LED replacement bulbs. This can cause damage to the vehicle electrical system.

Halogen Bulbs**Warning**

Halogen bulbs have pressurized gas inside and can burst if you drop or scratch the bulb. You or others could be injured. Be sure to read and follow the instructions on the bulb package.

LED Lighting

This vehicle has several LED lamps. For replacement of any LED lighting assembly, contact your dealer.

Headlamps, Front Turn Signal, Sidemarker, and Parking Lamps

1. High-Beam Headlamp
2. Low-Beam Headlamp
3. Turn Signal/Sidemarker/Parking Lamp

Headlamp

1. Open the hood.
2. Remove the headlamp bulb assembly cover.
3. Turn the bulb socket counterclockwise to remove it from the headlamp assembly and pull it straight out.

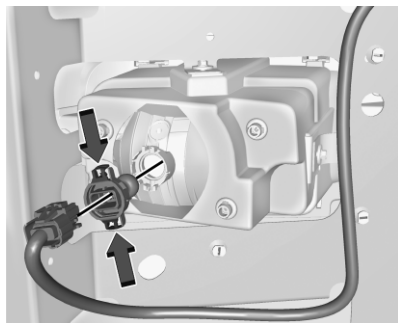
4. Unplug the electrical connector from the old bulb by releasing the clip on the bulb socket.

Turn Signal/Sidemarkers/Parking Lamp

1. Open the hood.
2. Turn the bulb socket counterclockwise to remove it from the headlamp assembly and pull it straight out.
3. Remove the bulb by pulling it straight out of the bulb socket.

Fog Lamps

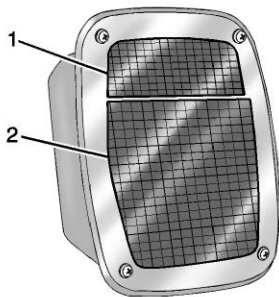
To replace the front fog lamp bulb:



1. Locate the fog lamp in the front bumper.

2. Disconnect the electrical connector from the fog lamp bulb by pressing the connector release and pulling the connector straight out of the fog lamp bulb.
3. Remove the bulb from the housing by squeezing the two release tabs and pulling it straight out of the assembly.
4. Replace the bulb and reverse Steps 1–3 to reinstall.

Taillamps

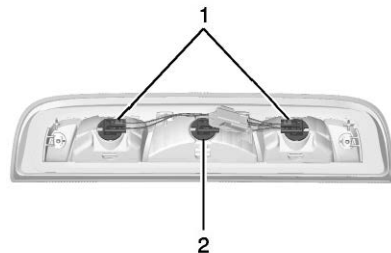


1. Back-Up Lamp
2. Stoplamp/Taillamp/Turn Signal Lamp

To replace one of these bulbs:

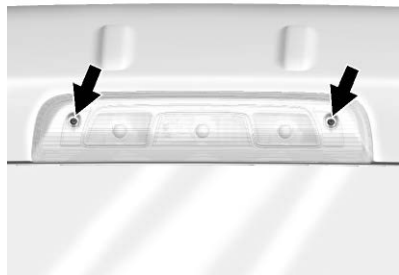
1. Remove the four screws.
2. Lift the lens off the lamp assembly.
3. Turn the old bulb counterclockwise and pull it straight out from the socket.

Center High-Mounted Stoplamp (CHMSL) and Cargo Lamp



1. Cargo Lamp Bulbs
2. Center High-Mounted Stoplamp (CHMSL) Bulb

To replace one of these bulbs:



1. Remove the two screws and lift off the lamp assembly.
2. Turn the bulb socket counterclockwise and pull it straight out.
3. Pull the bulb straight out from the socket.

Electrical System

Electrical System Overload

The vehicle has fuses and circuit breakers to protect against an electrical system overload.

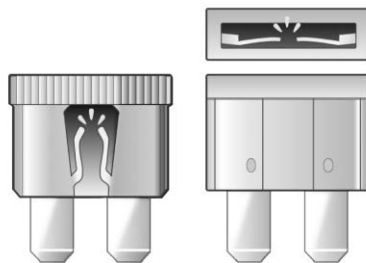
When the current electrical load is too heavy, the circuit breaker opens and closes, protecting the circuit until the current load returns to

normal or the problem is fixed. This greatly reduces the chance of circuit overload and fire caused by electrical problems.

Fuses and circuit breakers protect the wires that provide the power to the devices in your vehicle.

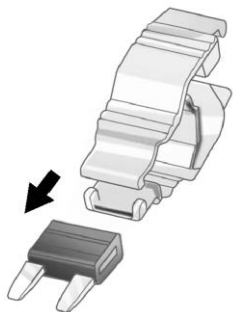
If there is a problem on the road and a fuse needs to be replaced, the same amperage fuse can be borrowed. Choose some feature of the vehicle that is not needed to use and replace it as soon as possible.

To check a fuse, look at the band inside the fuse. If the band is broken or melted, replace the fuse. Be sure to replace a bad fuse with a fuse of the identical size and rating.

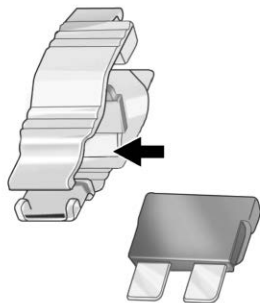


Replacing a Blown Fuse

1. Turn off the vehicle.
2. Locate the fuse puller on the instrument panel end cap. See the *Instrument Panel Fuse Block (Left)* ⇨ 270 *Instrument Panel Fuse Block (Right)* ⇨ 274.



3. Use the fuse puller to remove the fuse from the top or side, as shown above.



4. If the fuse must be replaced immediately, spare fuses are also provided on the instrument panel end cap or borrow a replacement fuse with the same amperage from the fuse block. Choose a vehicle feature that is not needed to safely operate the vehicle. Repeat Steps 2-3.
5. Insert the replacement fuse into the empty slot of the blown fuse.

At the next opportunity, see your dealer to replace the blown fuse.

Headlamp Wiring

An electrical overload may cause the lamps to go on and off, or in some cases to remain off. Have the headlamp wiring checked right away if the lamps go on and off or remain off.

Windshield Wipers

If the wiper motor overheats due to heavy snow or ice, the windshield wipers will stop until the motor cools and will then restart.

Although the circuit is protected from electrical overload, overload due to heavy snow or ice may cause wiper linkage damage. Always clear ice and heavy snow from the windshield before using the windshield wipers.

If the overload is caused by an electrical problem and not snow or ice, be sure to get it fixed.

Fuses and Circuit Breakers

The wiring circuits in the vehicle are protected from short circuits by a combination of fuses and circuit breakers. This greatly reduces the chance of damage caused by electrical problems.

Danger

Fuses and circuit breakers are marked with their ampere rating. Do not exceed the specified amperage rating when replacing fuses and circuit breakers. Use of an oversized fuse or circuit breaker can result in a vehicle fire. You and others could be seriously injured or killed.



 Warning

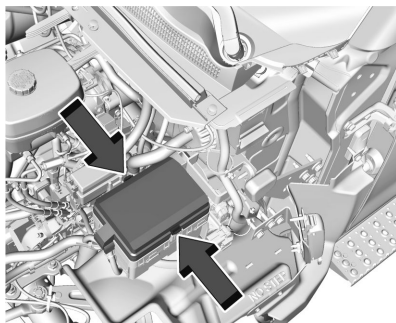
Installation or use of fuses that do not meet GM's original fuse specifications is dangerous. The fuses could fail, and result in a fire. You or others could be injured or killed, and the vehicle could be damaged.

See *Accessories and Modifications* ⇨ 238 and *General Information* ⇨ 238.

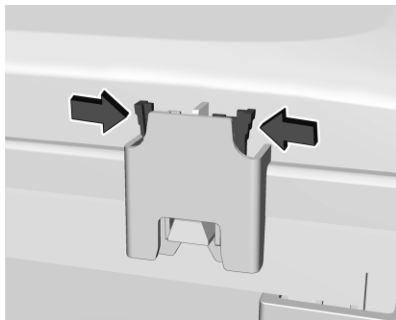
To check or replace a blown fuse, see *Electrical System Overload* ⇨ 264.

Engine Compartment Fuse Block

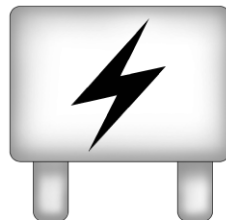
The engine compartment fuse block is in the engine compartment, on the driver side of the vehicle.



There are three clips on the side of the fuse block cover. See *Engine Compartment Overview* ⇨ 242.



To remove the fuse block cover, squeeze the clips on the cover and lift it straight up.



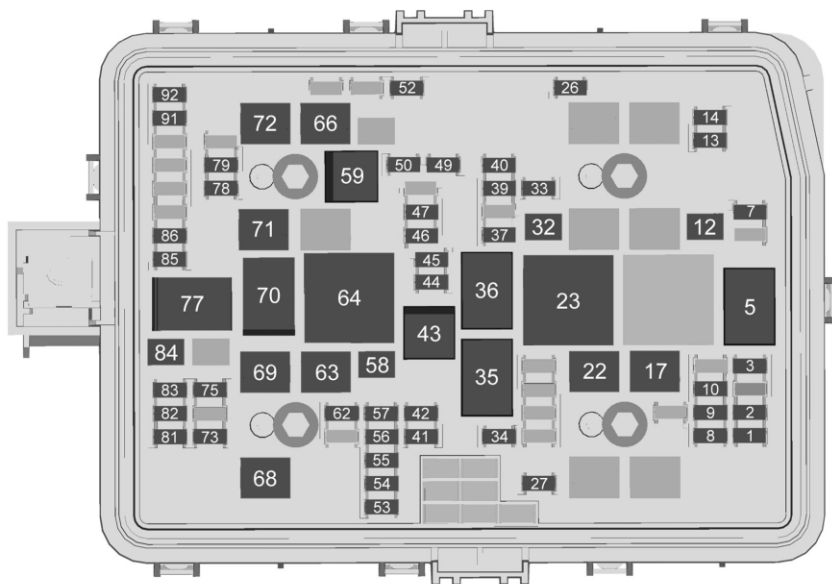
Lift the cover to access the fuse block.

Caution

Spilling liquid on any electrical component on the vehicle may damage it. Always keep the covers on any electrical component.

A fuse puller is available in the left instrument panel fuse block.

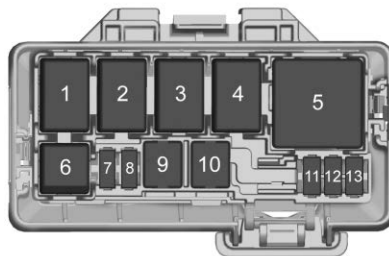
The vehicle may not be equipped with all of the fuses, relays, and features shown.



Fuses	Usage
1	Left High-Beam
2	Right High-Beam
3	Wash Pump
7	Upfitter 3 & 4
8	Fog Lamp
9	Regulated Voltage Control
10	Upfitter 1 & 2
12	Four Wheel Drive TREC
13	Left Rear Stop/Turn Lamp
14	Right Rear Stop/Turn Lamp
17	Interior Electrical Center 1 (Battery Feed/Power Feed)
22	Interior Electrical Center 2 (Battery Feed/Power Feed)

Fuses	Usage	Fuses	Usage	Fuses	Usage
26	Right Rear Amber	50	A/C Clutch	73	Left Trailer Stop/ Turn Lamp
27	Horn	52	Front Wiper	75	–
32	Rear Defog	53	Stop Lamp	78	Engine Control Module Battery
33	Heated Mirror	54	Trailer Reverse Lamp	79	Cab Heater Aux Battery
34	Left Park Lamps	55	Trailer Backup Lamp	81	Right Trailer Stop/ Turn Lamp
37	Master Disconnect Low Air	56	–	82	FTZM – Fuel Tank Zone Module/Fuel Pump
39	Air Dryer	57	Left Rear Amber	83	Anti-lock Braking System Valve
40	Miscellaneous Ignition	58	Trailer Brake	84	Trailer Battery
41	Trailer Park Lamp	62	Integrated Chassis Control Module	85	Engine
42	Right Park Lamp	63	Accessory Power	86	Engine Control Module
44	–	66	Auxiliary Underhood Electrical Center	91	Engine Control Module Throttle Control
45	–	68	Anti-lock Braking System Pump	92	Cooling Fan Clutch
46	Engine Control Module Ignition	69	–		
47	Transmission Ignition	71	Glow Plug Power 1		
49	Transmission Control Module Battery	72	Glow Plug Power 2		

Relays	Usage
5	Wash Pump
23	Defog Rear
35	Park Lamp
36	Run/Crank
43	—
59	A/C Control
64	Left Rear Amber
70	—
77	ECM – Engine Control Module



Auxiliary Fuse Block

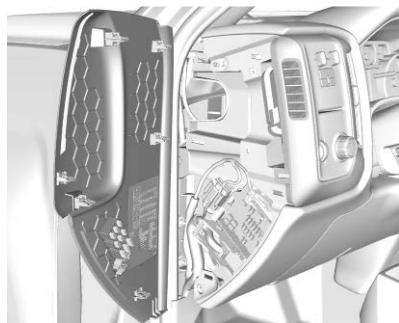
Fuses	Usage
7	Powertrain Sensor
8	Diesel Exhaust Fluid Heater
9	Starter
10	Fuel Heater
11	Smart Sensors

Fuses	Usage
12	SCRPM – Selective Catalytic Reduction Power Module

13 —

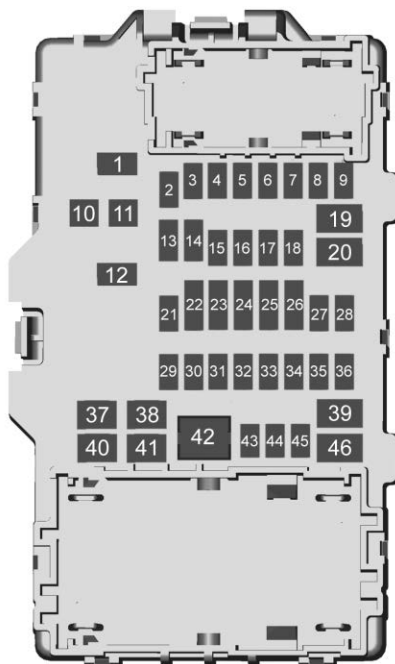
Relays	Usage
1	Starter
2	Fuel Heater
3	Selective Catalytic Reduction (SCR) Control
4	Powertrain Sensor
5	Fan Driver
6	—

Instrument Panel Fuse Block (Left)



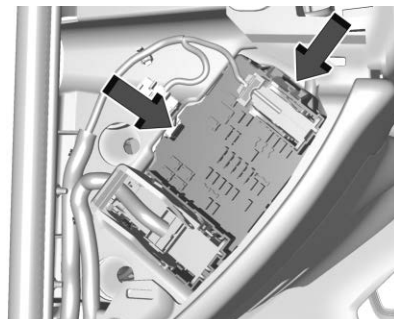
The left instrument panel fuse block access door is on the driver side edge of the instrument panel.

Pull off the cover to access the front of the fuse block. Pull off the cover to access the fuse block. A fuse puller is available on the left instrument panel end cap.

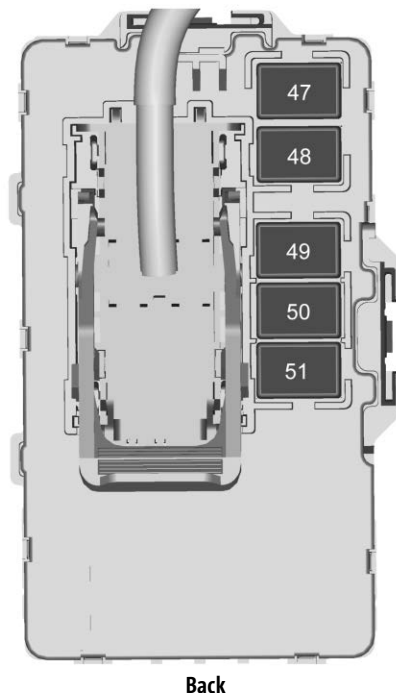


Front

To access the back of the fuse block:



1. Push the tabs at the top of fuse block down.
2. Pull the top of the fuse block outward.
3. Reverse Steps 1–2 to reinstall.



The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuses	Usage
1	Accessory Power Outlet 2
2	Special Equipment Option/ Retained Accessory Power
3	Universal Garage Door Opener/Interior Rearview Mirror
4	–
5	Upfitter Switch 1 & 2 (Run Crank)
6	Body Control Module 3
7	Body Control Module 5
8	Mirror Window Module
9	–
10	Accessory Power Outlet/ Retained Accessory Power
11	Accessory Power Outlet Battery

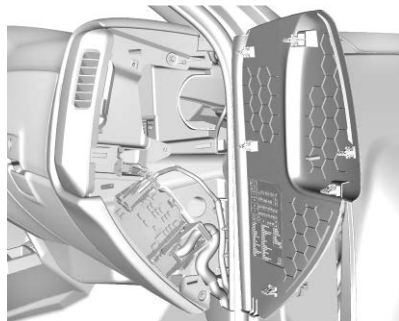
Fuses	Usage
12	Accessory Power Outlet 1/ Cigarette Lighter
13	Discrete Logic Ignition Switch
14	Steering Wheel Control
15	—
16	—
17	Body Control Module 1
18	—
19	Upfitter 2
20	—
21	—
22	Heating, Ventilation, and Air Conditioning/Auxiliary Heating, Ventilation, and Air Conditioning/Ignition
23	Instrument Cluster/Ignition Sensing Diagnostic Module/Ignition

Fuses	Usage
24	—
25	Data Link Connector
26	Heating, Ventilation, and Air Conditioning
27	—
28	—
29	—
30	Special Equipment Option/ Automatic Level Control
31	Misc/Accessory/Run/Crank
32	Air Dump
33	—
34	Instrument Cluster
35	—
36	—
37	Upfitter 1
38	—

Fuses	Usage
39	—
40	Left Doors
41	Driver Power Seat
42	—
43	Left Heated, Cooled or Ventilated Seats
44	Right Heated, Cooled or Ventilated Seats
45	—
46	—
Relays	Usage
47	—
48	Upfitter 2
49	Retained Accessory Power/Accessory

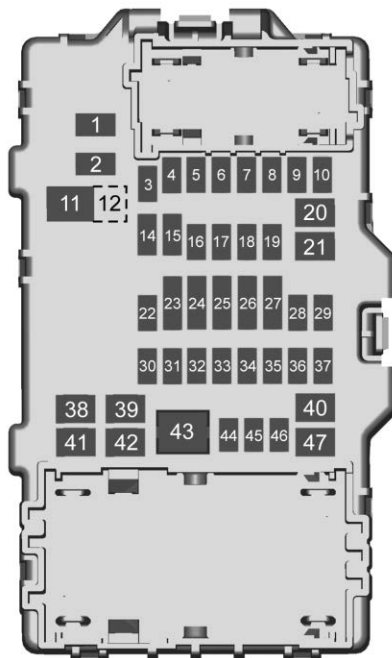
Relays	Usage
50	Run/Crank
51	Upfitter 1

Instrument Panel Fuse Block (Right)



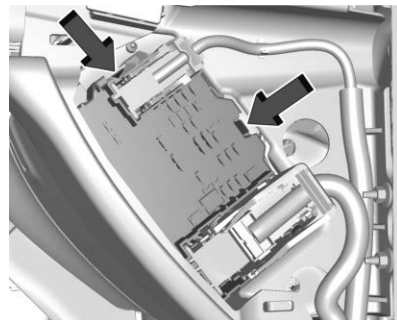
The right instrument panel fuse block access door is on the passenger side edge of the instrument panel.

Pull off the cover to access the front of the fuse block.

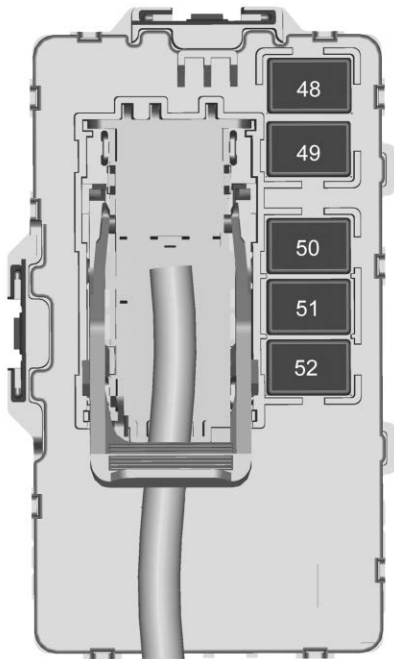


Front

To access the back of the fuse block:



1. Push the tabs at the top of fuse block down.
2. Pull the top of the fuse block outward.
3. Reverse Steps 1–2 to reinstall.



Back

The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuses	Usage
1	Accessory Power Outlet 3
2	Accessory Power Outlet 4
3	—
4	—
5	—
6	Upfitter Switch 3 & 4 (Run Crank)
7	Body Control Module 4
8	Body Control Module 8
9	—
10	Cargo Lamp
11	—
12	—
14	—
15	Steering Wheel Controls
16	—

Fuses	Usage
17	–
18	Radio
19	–
20	Sunroof
21	–
22	–
23	Airbag/Info
24	–
25	–
26	Export/Power Take Off/ Special Equipment Option/ Battery 1
27	USB Ports/ Obstacle Detection
28	Body Control Module 2
29	–
30	–
31	Upfitter 3

Fuses	Usage
32	Special Equipment Option/ Battery 2
33	–
34	–
35	DC/AC Inverter (Power Outlet)
36	–
37	Roof Beacon Lamp Power
38	–
39	Upfitter 4
40	–
41	–
42	Right Door window Motor
43	Front Blower
44	Infotainment/Radio
45	Body Control Module 6

Fuses	Usage
46	Body Control Module 7
47	Passenger Seat
Relays	Usage
48	–
49	–
50	Retained Accessory Power/Accessory
51	Upfitter 3
52	Upfitter 4

Wheels and Tires

Tires

Tire Warnings

Warning

To prevent property damage, personal injury, and/or death always follow these instructions when mounting tires on wheels:

- Only personnel who have had proper training and experience should mount or remove tires from rims or wheels.
- Never use antifreeze, silicones, or petroleum-based lubricants when mounting radial tires. Only an approved lubricant should be used as an aid for mounting tires.
- Always inflate tires in a safety cage.

Warning

To prevent property damage, personal injury, and/or death, do not mount tube-type tires on tubeless wheels.

Warning

This vehicle may be equipped with high-pressure steel-reinforced sidewall tires. Specialized training and equipment are required for servicing high-pressure steel-reinforced sidewall tires, including inflating, deflating, installing, removing, mounting or re-seating the tire on the wheel. To avoid personal injury, death or property damage, only qualified dealers or service providers with appropriate equipment should service these tires. For inflating, always make sure the tire and wheel assembly is securely fastened to the vehicle or placed in

(Continued)

Warning (Continued)

safety cage, use a clip-on chuck air hose extension and stand at least 12 feet away to the side of the tire.

Tire Pressure

Warning

To prevent property damage, personal injury, and/or death, for field maintenance, only inflate and load tires to the maximum of the least-rated tire on the axle. Due to tire manufacturers re-marking tires to conform to the SI (metric) system, tires marked with old and new loads or inflation pressures could be placed on the same vehicle.

Maintaining the correct amount of air pressure is a very important maintenance practice to ensure safe vehicle operation and long life for the tires.

Failure to maintain correct inflation pressure may result in sudden tire destruction, improper vehicle handling, and may cause rapid and irregular tire wear. Therefore, inflation pressures should be checked daily and always before long-distance trips.

Underinflation

Do not allow tires to become underinflated. Increased flexing due to underinflation causes heat buildup within the tire components. This leads to reduced strength, breakdown of the rubber compounds and possible separation of the tire components (such as ply and tread separation and reduced retreadability).

Underinflation is also the primary cause of blowouts. In addition, low inflation causes an increase in rolling resistance. This results in reduced fuel mileage, a loss in tread life, and uneven wear due to increased tread movement. To

determine proper inflation, refer to the tire inflation range stated on the tire sidewall and the tire manufacturer's tire load-pressure charts.

Checking Inflation

Check the tires daily and always before long-distance trips.

Follow the tire manufacturer's recommended cold inflation pressure for the tire size, type, load range (ply rating), and axle loading typical for your operation. Each steer axle tire load will equal one-half the steer axle loading; each drive tire load will be one-quarter the axle loading, if fitted with four tires.

Always check the inflation pressure when the tires are cold. Never bleed air from hot tires to relieve normal pressure buildup. Normal increases in pressure during operation will be 69 to 103 kPa (10 to 15 psi), which is allowable in truck

tires. Tires on the same axle should have the same air pressure as the corresponding other tire(s) on that axle. All tires on the steering axle should be within 21 kPa (3 psi) of each other. All drive axle tires should be within 34 kPa (5 psi) of each other.

To minimize rim corrosion, it is important to keep moisture from the inside of tires and proper selection of air compressor equipment, proper air line routing, and the use of shop air dryers is strongly recommended to prevent moisture in the high-pressure air used for tire inflation.

Warning

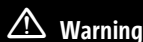
Reducing the tire pressure will improve ride and handling in lightly loaded vehicle conditions. It is important to increase the tire pressure as the load increases to avoid tire overheating and tire damage.

Tire Load Limits at Various Cold Inflation Pressures

Tire Size	Load Range		PSI	70	75	80	85	90	95	100	105	110	115	120
			kPa	480	520	550	590	620	655	690	720	760	790	825
225/70R19.5	G	FRONT	Lbs	5790	6080	6390	6630	6900	7280	7430	7690	7940		
			Kg	2620	2760	2900	3000	3140	3300	3380	3480	3600		
		REAR	Lbs	10880	11440	12000	12460	12980	13660	13960	14460	15000		
			Kg	4920	5200	5440	5640	5880	6200	6320	6560	6800		
	H	FRONT	Lbs	5790	6080	6390	6630	6900	7280	7430	7690	7940	8200	8380
			Kg	2620	2760	2900	3000	3140	3300	3380	3480	3600	3720	3800
		REAR	Lbs	10880	11440	12000	12460	12980	13660	13960	14460	15000	15420	15880
			Kg	4920	5200	5440	5640	5880	6200	6320	6560	6800	7000	7200

The table above lists recommended cold inflation pressures based on the load carried by the axle.

Tire Inspection



Warning

To prevent property damage, personal injury, and/or death, always maintain your tires in good condition. Frequently check and maintain correct inflation pressures as specified by tire manufacturers. Inspect periodically for abnormal wear patterns and repair/replace cut or broken tire casing. Always use experienced, trained personnel with proper equipment and correct procedures to mount or remove tires and wheels.

Check the condition of the tires for abnormal wear patterns and proper inflation pressures. Cut or broken tire casings must be repaired or replaced.

Check the tread depth and tire inflation. For minimum tread depth, see *When It Is Time for New Tires* ⇨ 283. Check to see if the tread is evenly worn. Look for cuts or other

damage to the tread or sidewalls. Check for missing, broken, or damaged valve cap(s) and stem(s).

Check that the dual wheels, if equipped, are evenly separated, and that the tires are not touching one another.

Tires should be inspected for the following conditions. If any are present, the tire should be removed and repaired, retreaded, or scrapped as the condition indicates.

- Any blister, bump, or raised portion anywhere on the surface of the tire tread or sidewall (other than a bump made by a repair). These indicate the start of internal separation.
- Any cut that reaches to the belt or ply cords or any cut that is large enough to grow in size and depth.
- Any nail or puncturing object.
- If any stone or object is held by a tread groove and is starting to drill into the tread base, remove the object.

Proper tire inflation, toe-in adjustment, loads, and road speeds are important factors governing tire life, steering ease, maneuverability, fuel economy, and ride quality.

Tire Rotation

Tires should be rotated according to the interval specified in the Maintenance Schedule. See *Maintenance Schedule* ⇨ 304.

Tires are rotated to achieve a uniform wear for all tires. The first rotation is the most important.

Anytime unusual wear is noticed, rotate the tires as soon as possible, check for proper tire inflation pressure, and check for damaged tires or wheels. If the unusual wear continues after the rotation, check the wheel alignment. See *When It Is Time for New Tires* ⇨ 283 and *Wheel Replacement* ⇨ 286.

Dual Tire Rotation

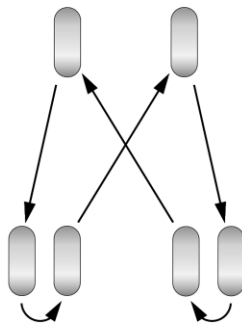
When the vehicle is new, or whenever a wheel, wheel stud, or wheel lug nut is replaced or serviced, check the wheel lug nut torque after 160, 1 600, and 10 000 km (100, 1,000, and 6,000 mi) of driving. For proper torque and wheel lug nut tightening information, see “Wheel Nut Torque” under *Capacities and Specifications* ⇨ 350.

The outer tire on a dual wheel setup generally wears faster than the inner tire. Tires last longer and wear more evenly if they are rotated. See *Tire Inspection* ⇨ 281. Also see *Maintenance Schedule* ⇨ 304.

Warning

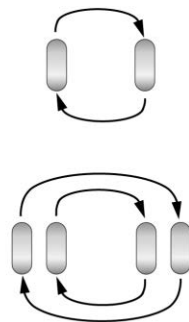
If the vehicle is operated with a tire that is underinflated, the tire can overheat. An overheated tire can lose air suddenly or catch fire. You or others could be injured. Properly inflate all tires, including the spare.

See *Tire Pressure* ⇨ 278, for information on proper tire inflation.



Use this rotation pattern when rotating the tires (except polished forged aluminum wheels).

Vehicles with polished, forged aluminum wheels have two unique wheels, aluminum front and rear outer wheels, and steel or aluminum rear inner wheels. The aluminum wheels can only be rotated from the front and rear outer positions. The steel or aluminum inner wheels can only be rotated on the rear inner positions.



Use this rotation pattern when rotating the tires if the vehicle has polished forged aluminum wheels. The steel spare wheel can be used in any position in the event of a flat tire. The aluminum front spare wheel can only be used on the front. The aluminum rear spare wheel can only be used on the rear.

When installing dual wheels, check that the vent holes in the inner and outer wheels on each side are lined up.

Also the valves on the inner and outer dual wheels should be lined up to be opposite each other (at 12 and 6 o'clock positions to each other).

Adjust the front and rear tires to the recommended inflation pressure on the Tire and Loading Information label after the tires have been rotated. See *Tire Pressure* ⇨ 278 and *Vehicle Load Limits* ⇨ 164.

Check that all wheel lug nuts are properly tightened. See "Wheel Nut Torque" under *Capacities and Specifications* ⇨ 350.

Warning

Rust or dirt on a wheel, or on the parts to which it is fastened, can cause wheel lug nuts to become loose over time. The wheel could come off and cause a crash. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an

(Continued)

Warning (Continued)

emergency, a cloth or paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.

Lightly coat the wheel hub pilot pads only with grease after a wheel change or tire rotation to prevent corrosion or rust build-up.

Warning

Do not apply grease to the wheel mounting surface, wheel lug nuts, or wheel studs. Grease applied to these areas could cause a wheel to become loose or come off, resulting in a crash.

Check that the spare tire, if the vehicle has one, is stored properly.

When It Is Time for New Tires

Tire Replacement

Warning

To prevent property damage, personal injury, and/or death, it is recommended that you never replace vehicles tires with lower road speed rating. However, in the event you should change/replace vehicle tires with those of a lower road speed rating, it will be necessary for you to take your vehicle to the dealer to have the road speed engine parameter changed to match the new tire rating.

Retread tires are not recommended for use on steering axles of trucks.

- **Front (Steering) Axle** — Tires must be removed when the tread is worn to 3 mm (4/32 in) or less. Retread or rotate worn tires to drive position.
- **Rear Axle** — Tires must be removed when the tread is worn to 2 mm (2/32 in).

If a rib tire is used on the front axle and lug or off-road type on the rear axle positions:

- **Front (Steering) Axle** — Replace the front tires when the tread is worn to 3 mm (4/32 in) or less.
- **Rear Axle** — Tires must be removed when the tread is worn to 2 mm (2/32 in) or less. Tires identified with the word **regroovable** molded on the sidewall can be regrooved. A minimum of 2.38 mm (3/32 in) of under tread must be left at the bottom of the grooves.

Never mix bias and radial tires on this vehicle.

It is recommended for best overall performance that only radial tires be used on this vehicle.

Never mix different tire sizes or constructions on the same axle.

Tire replacement should be to tires with Greenhouse Gas (GHG) emission performance as good, or better than tires originally equipped on the vehicle. Consult with the tire manufacturer for tire specifications.

Replacement Tire Size and Load Rating



Warning

To prevent property damage, personal injury, and/or death, do not load tires beyond their rated capacity as this decreases tire life, requiring more frequent replacement of tires. Overloading creates an unsafe condition that may result in sudden air loss from a tire failure resulting in a crash.

The Tire/Certification Label is typically found on the driver-side door frame of the vehicle. It indicates the size of the original equipment tires installed on each axle of the vehicle.

The load rating of the tires installed on your vehicle at the time of production is at or in excess of the Gross Axle Weight Rating (GAWR) on the Tire/Certification Label. When replacing the tires be sure the replacement tire load rating (listed separately in pounds and kilograms on the tire sidewall for single or dual applications) multiplied by the number of tires on that axle is equal to or higher than the specified listed Steer Axle or Drive Axle GAWR. Failure to do so will adversely affect maximum load-carrying capacity. Tires with

the same size specifications do not always have the same load specification. See *Vehicle Load Limits* ⇨ 164.

Dual Tires Matching

Dual tires should be matched using tires of equivalent size. Tires which differ more than 6 mm (1/4 in) in diameter or 19 mm (3/4 in) in circumference should not be mounted on the same dual wheel assembly.

Wear

Radial tires can exhibit three types of normal wear patterns: even, erosion, or chamfer.

Even wear is a sign that the tire is being properly used and maintained.

Erosion wear has also been called rolling wear, channel, or river wear. Erosion wear is found more often at free rolling tires. This is an indication that the tire is being used in a slow wearing operation. What happens is that the belt plies are held very rigid and the tread is not allowed to distort as it passes through the contact area. Wear will only occur at the edge of the tread. No corrective action is required. If erosion gets to be 2 mm (1/16 in) or more, the tire may be rotated to a drive axle.

Chamfer or shoulder wear with tires inflated properly, is a normal tendency of most radial tire designs. If both inside and outside shoulders are wearing evenly around the tire, no further action is required. Overinflation is not effective in correcting this effect.

Irregular Wear

If irregular wear is present, check the axle alignment, tire pressure, wheel balance, shock and suspension component condition, and wheel bearing end play.

This condition not only shortens tire life, but will adversely affect the handling of your vehicle.

Rotating tires from one wheel position to another is a way often used to even out many types of irregular wear or to avoid it altogether. See *Tire Rotation* ⇨ 281.

Irregular wear can be minimized by:

- Using the right inflation pressure for the load being carried.
- Maintaining proper front wheel alignment especially toe-in to specifications.
- Maintaining proper tire and wheel balance.

- Maintaining shock absorbers and suspension components.
- Maintain proper wheel bearing adjustment.

Different Size Tires and Wheels

If wheels or tires are installed that are a different size than the original equipment wheels and tires, vehicle performance, including its braking, ride and handling characteristics, stability, and resistance to rollover may be affected. If the vehicle has electronic systems such as antilock brakes, rollover airbags, traction control, electronic stability control, or All-Wheel Drive, the performance of these systems can also be affected.



Warning

If different sized wheels are used, there may not be an acceptable level of performance and safety if tires not recommended for those wheels are selected. This increases the chance of a crash and serious injury.

(Continued)

Warning (Continued)

Only use specific wheel and tire systems developed for the vehicle, and have them properly installed by a certified technician.

See *Accessories and Modifications* ⇨ 238.

Wheel Alignment and Tire Balance

Maintaining front axle alignment is very important to achieving maximum tire life and vehicle control. Inspecting steer axle tires in the first 5 000 km (3,000 mi) – 16 000 km (10,000 mi) of service miles will generally show if tires are wearing normally.

- Rapid outside shoulder wear on both tires indicates too much toe-in.
- Rapid inside shoulder wear on both tires indicates too much toe-out.
- Excessive wear on the inside or outside of one steer tire, but not the other, can indicate a toe-in or toe-out condition coupled with a misaligned front or rear axle.

- Pulling to the right or left can indicate misalignment of the front or rear axle, unequal tire pressures, or a damaged / mismatched tire.

Wheel Replacement

Each new wheel should have the same load-carrying capacity, diameter, width, offset, and be mounted the same way as the one it replaces.

Replace wheels, wheel studs, or wheel nuts with new GM original equipment parts.

Caution

The wrong wheel can also cause problems with bearing life, brake cooling, speedometer or odometer calibration, headlamp aim, bumper height, vehicle ground clearance, and tire or tire chain clearance to the body and chassis.



Warning

To prevent property damage, personal injury, and/or death always follow these instructions when mounting tires on wheels:

- Only personnel who have had proper training and experience should mount or remove tires from rims or wheels.
- Never use antifreeze, silicones, or petroleum-based lubricants when mounting radial tires. Only an approved lubricant should be used as an aid for mounting tires.
- Always inflate tires in a safety cage.



Warning

To prevent property damage, personal injury, or death:

(Continued)

Warning (Continued)

- Do not mix stud-piloted wheels or fasteners with hub-piloted wheels or fasteners.
- Do not change from aluminum wheels to steel wheels, or vice-versa, without changing the mounting hardware. In some cases with flange nut mounting systems, changing the hub and stud assembly may be required. Mixing components could cause wheel or fastener failures.



Warning

To prevent property damage, personal injury, and/or death, when installing the tire and rim assembly on disc brake-equipped axles, make sure the tire valve stem clears the brake caliper. Failure to obtain proper clearance may result in rapid tire deflation.

When installing dual wheels, make sure to:

- Line up the vent holes on the inner and outer wheels on each side.

- Line up the valves on the inner and outer wheels opposite each other (at the 12 and 6 o'clock positions to each other).
- Check for damage or bent wheels.
- Check to see that all lug nuts are present and not loose.
- Look for rust trails around the nuts. Remove any rust trail debris.
- Ensure that no cracks or damage are present at the wheel mount holes.
- Check for leaks on the outboard and inboard sides of the wheel.
- Verify the oil level in the hub is correct.

Wheel and Tire Balancing

Out-of-round or out-of-balance wheels or tires can cause vehicle vibration, bounce, and shimmy. Replace damaged or out-of-round wheels. Out-of-round tires and wheel assemblies can sometimes be corrected by reclocking the tire relative to the wheel. The tire and wheel assembly should thereafter be dynamically balanced and reinspected while spinning for an out of round condition.

Hub-Piloted Wheel Installation Procedure

Warning

To prevent property damage, personal injury, and/or death, use only the same type and style wheels and mounting hardware to replace original parts. Failure to do so may result in an assembly that looks fine but does not fit together properly. This could cause wheel or fastener failures.

Your vehicle may be equipped with wheel guards. Wheel guards are thin (less than 1.0 mm or 0.040 in thick), hard nylon separator discs installed between the stud circle mating surfaces of the hub and wheel and/or between mating surfaces of rear dual wheels for corrosion protection in severe environments.

Warning

If equipped, poorly maintained wheel guards can cause the wheel nuts to become loose over time. The wheel could come off and cause a crash. To prevent

(Continued)

Warning (Continued)

property damage, personal injury, and/or death, properly clean and maintain the wheel guards:

- Clean the wheel guards during service procedures involving wheel removal.
- Replace any wheel guard that is worn, distorted (wavy), or damaged during service procedures involving wheel removal.
- Install new wheel guards when it is time for new tires.
- Reinstall wheel guards in the same position as installed before wheel removal.

Tightening procedure for wheels with two-piece flanged wheel lug nuts (hub-piloted):

1. Clean the mating surfaces of the hub, drum, and wheel(s) as well as the wheel studs and wheel lug nuts with a wire brush prior to assembly.



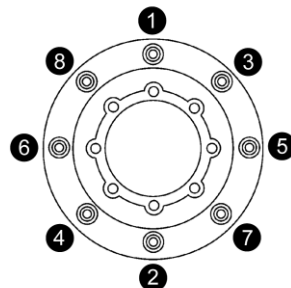
Warning

Lubricating the two-piece wheel nuts and/or wheel stud threads with anti-seize compound can cause low friction and impact wheel retention. To prevent property damage, personal injury, and/or death, do not use an anti-seize compound.

2. Lubricate the two-piece flanged wheel lug nuts by putting two drops of 30 weight oil in the slot between the nut body and flange washer and spin the washer to spread the oil around the nut-to-washer contact surface.
3. Carefully lubricate the wheel stud threads by applying two drops of 30 weight oil to the last two or three threads at the end of

each stud. Do not get the oil on any other surfaces; otherwise, the wheel clamping effectiveness will be reduced.

4. To prevent aluminum wheels from getting stuck on the hub due to corrosion, apply a thin coat of grease to the hub pilot pads only.
5. Slide the inner and outer wheels (if duals) or the steer wheel over the wheel studs and onto the pilot pads of the hub. Care must be taken to avoid damage to the stud threads while positioning the wheel. Ensure that the wheel is resting on the pilot pads and is against the brake drum.
6. Hand-start all wheel nuts to prevent cross-threading.



7. Starting with the nut at 12 o'clock position and using a star or crisscross pattern, run the wheel nuts down the wheel studs with an impact wrench until they are snug against the wheel. The purpose of this step is to snug the wheel(s) in the correct position, not to apply the final torque. The tightening of each nut should be stopped immediately when the wheel is contacted, and result in a wheel nut torque well below the final specified torque.
8. Use a calibrated torque wrench to apply the specified torque to each wheel nut in the sequence specified in the wheel nut torque sequence diagram above. See *Capacities and Specifications* ⇨ 350 for torque values.

9. Wheels can undergo a process called joint settling when placed in service after a wheel installation has been performed. This process results in a reduction in the torque on the wheel nuts. To correct this condition, operate the vehicle normally for approximately 80 km (50 mi), then use a calibrated torque wrench to re-torque the wheel nuts to specification using the appropriate pattern shown in the wheel nut torque sequence diagram.
10. As part of a daily pretrip inspection, look for loose or missing wheel nuts. Also, look for rust streaks extending outward from the wheel nuts. This can be an indicator that one or more wheel nuts are loose, even if they cannot be turned by hand. Normal periodic maintenance should also include checking the wheel nut torque with a torque wrench.

Wheel Lug Nut Torque Maintenance

Tighten and maintain the wheel mounting nuts to the proper torque. Loose nuts or overtightened nuts can lead to premature wear and possible failure of the wheel and/or mounting hardware.

Used Replacement Wheels



Warning

Replacing a wheel with a used one is dangerous. How it has been used or how far it has been driven may be unknown. It could fail suddenly and cause a crash. When replacing wheels, use a new GM original equipment wheel.

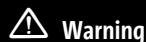
Tire Chains

Caution

To prevent property damage, never drive with chains on the front tires of a four-wheel drive vehicle without also putting them on the rear tires. The lack of rear chains could cause the rear of the vehicle to slide and swing around.

Refer to the chain manufacturer's recommendation for correct tire chain usage, installation, and removal.

If a Tire Goes Flat



Warning

To prevent property damage, personal injury, and/or death, if wheels or tires must be changed, obtain expert tire service help. Mounting and demounting of tires should only be performed by qualified personnel using necessary safety procedures and equipment.

Jump Starting

Jump Starting - North America

For more information about the vehicle batteries, see *Battery - North America* ⇨ 257.

If the vehicle's batteries are run down, you may want to use another vehicle and some jumper cables to start your vehicle. Be sure to use the following steps to do it safely.

Warning

WARNING: Battery posts, terminals and related accessories can expose you to chemicals including lead and lead compounds, which are known to the State of California to cause cancer and birth defects or other reproductive harm. Wash hands after handling. For more information go to www.P65Warnings.ca.gov.

See *California Proposition 65 Warning* ⇨ 1.

Warning

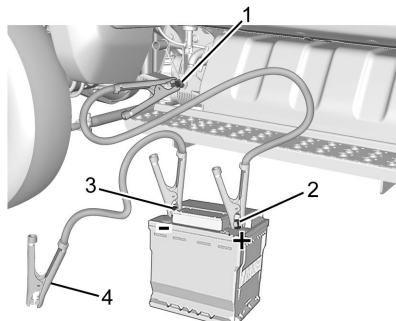
Batteries can hurt you. They can be dangerous because:

- They contain acid that can burn you.
- They contain gas that can explode or ignite.
- They contain enough electricity to burn you.

If you do not follow these steps exactly, some or all of these things can hurt you.

Caution

If the jumper cables are connected or removed in the wrong order, electrical shorting may occur and damage the vehicle. The repairs would not be covered by the vehicle warranty. Always connect and remove the jumper cables in the correct order, making sure that the cables do not touch each other or other metal.



Connection Points and Sequence

1. Discharged Batteries Remote Positive (+) Terminal
2. Good Battery Positive (+) Terminal

3. Good Battery Negative (-) Terminal
4. Discharged Batteries Negative (-) Grounding Point (on the battery or on the vehicle frame)

The discharged batteries negative (-) grounding point and the discharged batteries remote positive (+) terminal are on the driver side of the vehicle beneath the driver side door.

The good battery positive (+) terminal and the good battery negative (-) terminal are on the battery of the vehicle providing the jump start.

The discharged batteries remote positive (+) terminal is under a red cover. Remove the cover to expose the terminal.

Caution

If the other vehicle does not have a 12-volt system with a negative ground, both vehicles can be damaged. Only use a vehicle that has a 12-volt system with a negative ground for jump starting.

1. Check the other vehicle. It must have a 12-volt battery with a negative ground system.

With the vehicle having two batteries, you should know before you begin that, especially in cold weather, you may not be able to get enough power from a single battery in another vehicle to start your diesel engine. Using the battery that is closer to the starter will reduce electrical resistance.

2. Get the vehicles close enough so the jumper cables can reach, but be sure the vehicles are not touching each other. If they are, it could cause an unwanted ground connection. You would not be able to start your vehicle, and the bad grounding could damage the electrical systems.

To avoid the possibility of the vehicles rolling, set the parking brake firmly on both vehicles involved in the jump start procedure. Put the automatic transmission in P (Park) or a manual transmission in Neutral before setting the parking brake. If you have a four-wheel-drive vehicle, be sure the transfer case is in a drive gear, not in N (Neutral).

Caution

If any accessories are left on or plugged in during the jump starting procedure, they could be damaged. The repairs would not be covered by the vehicle warranty. Whenever possible, turn off or unplug all accessories on either vehicle when jump starting.

3. Turn the ignition off on both vehicles. Unplug unnecessary accessories plugged into the accessory power outlets. Turn off the radio and all the lamps that are not needed. This will avoid sparks and help save both batteries. And it could save the radio!
4. Locate the positive (+) and negative (-) terminal locations on the other vehicle.

Warning

Using a match near a battery can cause battery gas to explode. People have been hurt doing this, and some have been blinded. Use a flashlight if you need more light.

(Continued)

Warning (Continued)

Battery fluid contains acid that can burn you. Do not get it on you. If you accidentally get it in your eyes or on your skin, flush the place with water and get medical help immediately.

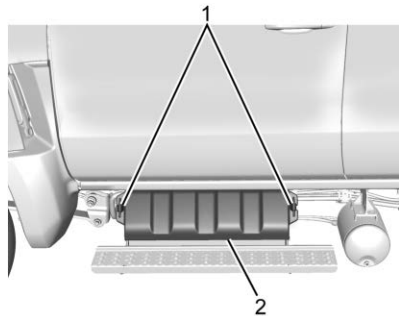
Warning

Fans or other moving engine parts can injure you badly. Keep your hands away from moving parts once the engine is running.

5. Check that the jumper cables do not have loose or missing insulation. If they do, you could get a shock. The vehicles could be damaged too.

Before you connect the cables, here are some basic things you should know. Positive (+) will go to positive (+) or to a remote positive (+) terminal if the vehicle has one. Negative (-) will go to the vehicle frame or the battery negative (-) under the battery cover.

Do not connect positive (+) to negative (-) or you will get a short that would damage the battery and maybe other parts too.



6. Remove the battery cover (2) by disengaging the battery cover retaining straps (1).
7. Connect one end of the red positive (+) cable to the discharged batteries remote positive (+) terminal.
8. Do not let the other end touch metal. Connect it to the good battery positive (+) terminal. Use a remote positive (+) terminal if the vehicle has one.

9. Connect one end of the black negative (-) cable to the good battery negative (-) terminal. Use a remote negative (-) terminal if the vehicle has one.

Do not let the other end touch anything until the next step.

10. Connect the other end of the negative (-) cable to a discharged batteries negative (-) grounding point (on the battery or on the vehicle frame).
11. Start the vehicle with the good battery and run the engine for a while.
12. Try to start the vehicle that had the discharged batteries. If it will not start after a few tries, it probably needs service.

Jumper Cable Removal

Reverse the sequence exactly when removing the jumper cables.

After starting the disabled vehicle and removing the jumper cables, allow it to idle for several minutes.

Towing the Vehicle

Transporting a Disabled Vehicle

Warning

To prevent property damage, personal injury, and/or death, always use both tow hooks to prevent possible overloading and breaking of individual hooks. This vehicle is equipped with dual tow hooks for recovery purposes only.

Warning

To prevent property damage, personal injury, or death, observe the following warning:

- Always install wheel chocks when manually releasing the parking brake, or the vehicle can roll.
- For towing, make sure the vehicle is securely connected to the tow vehicle and tow vehicle parking brake is applied before releasing the disabled vehicle's parking brake.

Caution

To prevent property damage, observe the following: Due to many variables that exist in towing, positioning, and lifting, towing is the sole responsibility of the towing operator.

- If lifting and towing the vehicle from the rear, disconnect the driveshaft at the front axle location.
- If lifting and towing the vehicle from the front, disconnect the driveshaft at the rear axle location.
- If towing the vehicle and neither end is lifted off the ground, both driveshafts must be disconnected at the axle locations.

Caution

To prevent vehicle, engine, or transmission damage, always place the transfer case in N (Neutral) or remove the axle shafts before towing the vehicle, even a short distance.

Caution

If the vehicle cannot be shifted into Neutral (N), do not use the tow eye to tow the vehicle. Vehicle damage may occur.

Before moving the towed vehicle, check for adequate road clearance of vehicle components. Unload the towed vehicle prior to towing to reduce any abnormal loads to the vehicle components resulting from the towing procedures. Before towing, be sure to fully release the parking brake. See *Parking Brake* ⇨ 186.

Towing the vehicle from the front by raising the front of the vehicle by the front axle is strongly preferred. When towing a vehicle with the front wheels suspended, the following extra precautions must be taken to avoid transmission or differential damage:

- The transfer case must be in Neutral (N). See *Four-Wheel Drive* ⇨ 182.
- If the transfer case cannot be shifted in to Neutral (N), the axle shafts must be removed from the axle assembly to prevent the wheels from driving the differential and

the transmission. The wheel hub ends must be covered to prevent loss of axle lubricant and entrance of contaminants.

Tow Hooks

Two tow hooks are recessed into the front bumper of the vehicle.

Important factors to keep in mind when using tow hooks:

- Use both tow hooks when retrieving the vehicle.
- Use a slow steady pull; do not jerk on the hooks.
- Tow hooks are not designed for towing, only for retrieval.

Towing Vehicle with Front Wheels Suspended

Caution

To prevent vehicle, engine, or transmission damage, vehicles should not be towed, even short distances, without suspending the rear wheels or removing the axle shafts or propeller shaft. Axle shafts must be removed from the rear axle assembly. The wheel hub ends must be covered to prevent loss of axle lubricant and entrance of contaminants.

Caution

To avoid severe transmission damage, when lifting and towing the vehicle from the front, be sure to disconnect the axle shaft at the rear axle location.

When it is necessary to tow a vehicle with the front wheels suspended, extra precautions must be taken to avoid transmission or differential damage. Proceed as follows:

Remove the axle shafts from the axle assembly to prevent the wheels from driving the differential and the transmission. The wheel hub ends must be covered to prevent loss of axle lubricant and entrance of contaminants. If axle shafts are not removed, removal of propeller shafts at the rear axle will be required.

Removing the Axle Shafts Before Towing

Caution

To prevent differential and/or transmission damage, remove the axle shafts before towing a vehicle with the drive axle wheels on the ground.

Caution

To prevent vehicle damage, do not use a chisel or wedge to loosen axle shafts and dowels. The chisel or wedge can damage the hub, axle shafts, and oils seals.

One of the axle shafts has two sets of splines: one set to engage with differential side gear and one set to engage with shift collar for the differential lock. It may be necessary to rotate

shaft slightly to align side gear spline teeth with clutch collar teeth in order to remove axle shaft.

1. Shift the main differential to the locked (engaged) position.
2. Remove cap screws and washers or stud nuts and washers from flanges of both axle shafts.
3. Loosen tapered dowels in the flanges of both axle shafts by holding a 1½ inch diameter brass drift or hammer against the axle shaft center and hitting it with a five to six pound hammer.
4. Remove tapered dowels and both axle shafts from axle assembly.
5. Assemble a cover over openings of both wheel ends to prevent loss of lubricant and keep dirt from the wheel bearing cavities.

Installing the Axle Shafts

1. Remove covers from the wheel ends.
2. Shift differential lock to the locked (engaged) position.
3. Place gaskets on wheel hub studs.

4. Push the passenger side axle shaft into wheel end and housing until shaft stops against differential shift collar.
5. Push the axle shaft farther into housing until shaft stops against differential side gear.
6. Push down on the axle shaft flange and rotate shaft until splines of shaft and side gear are engaged.
7. Push the axle shaft completely into housing until axle shaft flange and gasket are flush against wheel hub.
8. Install the driver side axle shaft and gasket into wheel end.
9. If tapered dowels are required, install them at each stud and into flange of axle shaft. Use a punch or drift and hammer if needed.
10. Install fasteners and tighten to 197–237 N•m (145–175 lb-ft).

Towing Vehicle with Rear Wheels Suspended

Caution

To prevent damage to the cab roof or air deflector when towing the vehicle backwards (rear wheels suspended), the air deflector must be removed. Failure to heed this caution may result in vehicle and/or engine component damage.

Caution

To avoid severe transmission damage, when lifting and towing the vehicle from the rear, be sure to disconnect the driveshaft at the front axle location.

Whenever possible, it is preferable to tow a disabled vehicle from the rear by raising the rear of the chassis by the rear axles.

When towing a vehicle with the rear of the chassis suspended, the front wheels must be locked in the straight ahead position.

Prior to towing a four-wheel drive vehicle with the rear wheels suspended, you must do at least one of the following:

- Both front hubs must be in the FREE position.
- Place the transfer case in (N) Neutral. See “Shifting into N (Neutral)” under *Four-Wheel Drive* ⇨ 182.
- Disconnect driveshaft at the front axle location.

Appearance Care

Exterior Care

Locks

Locks are lubricated at the factory. Use a de-icing agent only when absolutely necessary, and have the locks greased after using. See *Recommended Fluids and Lubricants* ⇨ 341.

Washing the Vehicle

To preserve the vehicle's finish, wash it often and out of direct sunlight.

**Warning**

Do not power wash any part of the vehicle's interior, including the vinyl floor covering. This could damage safety and other systems in the vehicle, which would not be covered by the vehicle warranty.

Caution

Do not use petroleum-based, acidic, or abrasive cleaning agents as they can damage the vehicle's paint, metal, or plastic parts. If damage occurs, it would not be covered by the vehicle warranty. Approved cleaning products can be obtained from your dealer. Follow all manufacturer directions regarding correct product usage, necessary safety precautions, and appropriate disposal of any vehicle care product.

Caution

Avoid using high-pressure washers closer than 30 cm (12 in) to the surface of the vehicle. Use of power washers exceeding 8,274 kPa (1,200 psi) can result in damage or removal of paint and decals.

If using an automatic car wash, follow with the car wash instructions. The windshield wiper must be turned off. Remove any accessories that may be damaged or interfere with the car wash equipment.

Rinse the vehicle well, before washing and after, to remove all cleaning agents completely. If they are allowed to dry on the surface, they could stain.

Dry the finish with a soft, clean chamois or an all-cotton towel to avoid surface scratches and water spotting.

Cleaning Underhood Components**Caution**

Do not power wash any component under the hood that has this  symbol.

This could cause damage that would not be covered by the vehicle warranty.

Solvents or aggressive cleaners may harm underhood components. The usages of these chemicals should be avoided.

Recommend water only.

A pressure washer may be used, but care must be utilized. The following criteria must be followed:

- Water pressure must be kept below 14 000 kPa (2,000 PSI).
- Water temperature must be below 80 °C (180 °F).
- Spray nozzle with a 40 degree wide angle spray pattern or wider must be used.
- Nozzle must be kept at least 30 cm (1 ft) away from all surfaces.

Finish Care

Application of aftermarket clearcoat sealant/wax materials is not recommended. If painted surfaces are damaged, see your dealer to have the damage assessed and repaired. Foreign materials such as calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, etc., can damage the vehicle's finish if they remain on painted surfaces. Wash the vehicle as soon as possible. If necessary, use non-abrasive cleaners that are marked safe for painted surfaces to remove foreign matter.

Occasional hand waxing or mild polishing should be done to remove residue from the paint finish. See your dealer for approved cleaning products.

Do not apply waxes or polishes to uncoated plastic, vinyl, rubber, decals, simulated wood, or flat paint as damage can occur.

Caution

Machine compounding or aggressive polishing on a basecoat/clearcoat paint finish may damage it. Use only non-abrasive waxes and polishes that are made for a basecoat/clearcoat paint finish on the vehicle.

To keep the paint finish looking new, keep the vehicle garaged or covered whenever possible.

Protecting Exterior Bright Metal Moldings

Caution

Failure to clean and protect the bright metal moldings can result in a hazy white finish or pitting. This damage would not be covered by the vehicle warranty.

The bright metal moldings on the vehicle are aluminum, chrome, or stainless steel. To prevent damage always follow these cleaning instructions:

- Be sure the molding is cool to the touch before applying any cleaning solution.

- Use only approved cleaning solutions for aluminum, chrome, or stainless steel. Some cleaners are highly acidic or contain alkaline substances and can damage the moldings.
- Always dilute a concentrated cleaner according to the manufacturer's instructions.
- Do not use cleaners that are not intended for automotive use.
- Use a nonabrasive wax on the vehicle after washing to protect and extend the molding finish.

Cleaning Exterior Lamps/Lenses, Emblems, Decals, and Stripes

Use only lukewarm or cold water, a soft cloth, and a car washing soap to clean exterior lamps, lenses, emblems, decals and stripes. Follow instructions under "Washing the Vehicle" previously in this section.

Lamp covers are made of plastic, and some have a UV protective coating. Do not clean or wipe them while they are dry.

Do not use any of the following on lamp covers:

- Abrasive or caustic agents

- Washer fluids and other cleaning agents in higher concentrations than suggested by the manufacturer
- Solvents, alcohols, fuels, or other harsh cleaners
- Ice scrapers or other hard items
- Aftermarket appearance caps or covers while the lamps are illuminated, due to excessive heat generated

Caution

Failure to clean lamps properly can cause damage to the lamp cover that would not be covered by the vehicle warranty.

Caution

Using wax on low gloss black finish stripes can increase the gloss level and create a non-uniform finish. Clean low gloss stripes with soap and water only.

Air Intakes

Clear debris from the air intakes, between the hood and windshield, when washing the vehicle.

Windshield and Wiper Blades

Clean the outside of the windshield with glass cleaner.

Clean rubber blades using a lint-free cloth or paper towel soaked with windshield washer fluid or a mild detergent. Wash the windshield thoroughly when cleaning the blades. Bugs, road grime, sap, and a buildup of vehicle wash/wax treatments may cause wiper streaking.

Replace the wiper blades if they are worn or damaged. Damage can be caused by extreme dusty conditions, sand, salt, heat, sun, snow, and ice.

Weatherstrips

Apply weatherstrip lubricant on weatherstrips to make them last longer, seal better, and not stick or squeak. Lubricate weatherstrips once a year. Hot, dry climates may require more frequent application. Black marks from rubber material on painted surfaces can be removed by rubbing with a clean cloth. See *Recommended Fluids and Lubricants* ⇨ 341.

Tires

Use a stiff brush with tire cleaner to clean the tires.

Caution

Using petroleum-based tire dressing products on the vehicle may damage the paint finish and/or tires. When applying a tire dressing, always wipe off any overspray from all painted surfaces on the vehicle.

Wheels and Wheel Trim

Use a soft, clean cloth with mild soap and water to clean the wheels. After rinsing thoroughly with clean water, dry with a soft, clean towel. A wax may then be applied.

Caution

Chrome wheels and chrome wheel trim may be damaged if the vehicle is not washed after driving on roads that have been sprayed with magnesium chloride or calcium chloride. These are used on roads

(Continued)

Caution (Continued)

for conditions such as dust and ice. Always wash the chrome with soap and water after exposure.

Caution

To avoid surface damage on wheels and wheel trim, do not use strong soaps, chemicals, abrasive polishes, cleaners, or brushes. Use only GM approved cleaners. Do not drive the vehicle through an automatic car wash that uses silicon carbide tire/wheel cleaning brushes. Damage could occur and the repairs would not be covered by the vehicle warranty.

Brake System

Visually inspect brake lines and hoses for proper hook-up, binding, leaks, cracks, chafing, etc. Inspect disc brake pads for wear and rotors for surface condition. Inspect drum brake linings/shoes for wear or cracks. Inspect all other brake parts.

Steering, Suspension, and Chassis Components

Visually inspect steering, suspension, and chassis components for damaged, loose, or missing parts or signs of wear at least once a year.

Inspect power steering for proper attachment, connections, binding, leaks, cracks, chafing, etc.

Caution

Lubrication of applicable steering/suspension points should not be done unless the temperature is -12°C (10°F) or higher, or damage could result.

Body Component Lubrication

Lubricate all key lock cylinders, and the steel fuel door hinge unless the components are plastic. Applying silicone grease on weatherstrips with a clean cloth will make them last longer, seal better, and not stick or squeak.

Underbody Maintenance

At least twice a year, spring and fall, use plain water to flush any corrosive materials from the underbody. Take care to thoroughly clean any areas where mud and other debris can collect. If equipped with power assist steps, extend them and then use a high pressure wash to clean all joints and gaps.

Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or axles and should be replaced.

Sheet Metal Damage

If the vehicle is damaged and requires sheet metal repair or replacement, make sure the body repair shop applies anti-corrosion material to parts repaired or replaced to restore corrosion protection.

Original manufacturer replacement parts will provide the corrosion protection while maintaining the vehicle warranty.

Finish Damage

Quickly repair minor chips and scratches with touch-up materials available from your dealer to avoid corrosion. Larger areas of finish damage can be corrected in your dealer's body and paint shop.

Chemical Paint Spotting

Airborne pollutants can fall upon and attack painted vehicle surfaces causing blotchy, ring-shaped discolorations, and small, irregular dark spots etched into the paint surface. Refer to "Finish Care" previously in this section.

Interior Care

To prevent dirt particle abrasions, regularly clean the vehicle's interior. Immediately remove any soils. Newspapers or dark garments can transfer color to the vehicle's interior.

Use a soft bristle brush to remove dust from knobs and crevices on the instrument cluster. Using a mild soap and water solution, immediately remove hand lotions, sunscreen, and insect repellent from all interior surfaces or permanent damage may result.

For liquid cleaners, use approximately 20 drops per 3.8 L (1 gal) of water. A concentrated soap solution will create streaks and attract dirt.

Use cleaners specifically designed for the surfaces being cleaned to prevent permanent damage. Apply all cleaners directly to the cleaning cloth. Do not spray cleaners on any switches or controls. Remove cleaners quickly.

Before using cleaners, read and follow all safety instructions on the label. While cleaning the interior, open the doors and windows to get proper ventilation.

Caution

To prevent damage:

- Never use a razor or any other sharp object to remove soil from any interior surface.
- Never use a brush with stiff bristles.
- Never rub any surface aggressively or with too much pressure.
- Do not get any exposed electrical components wet.

(Continued)

Caution (Continued)

- Do not use laundry detergents or dishwashing soaps with degreasers. Do not use solutions that contain strong or caustic soap.
- Do not heavily saturate the upholstery when cleaning.
- Do not use solvents or cleaners containing solvents.
- Do not use disinfecting wipes that are scented or contain bleach. Do not use wipes or cleaners that show a color transfer to the wipe or change the appearance of the interior surface when used.
- Do not use scented or gel-type hand sanitizers. If hand sanitizer comes in contact with interior surfaces of the vehicle, blot immediately and clean with a soft cloth dampened with a mild soap and water solution.

Interior Glass

To clean, use a terry cloth fabric dampened with water. Wipe droplets left behind with a clean dry cloth. If necessary, use a commercial glass cleaner after cleaning with plain water.

Caution

To prevent scratching, never use abrasive cleaners on automotive glass. Abrasive cleaners or aggressive cleaning may damage the rear window defogger.

Cleaning the windshield with water during the first three to six months of ownership will reduce tendency to fog.

Speaker Covers

Vacuum around a speaker cover gently, so that the speaker will not be damaged. Clean spots with water and mild soap.

Coated Moldings

Coated moldings should be cleaned.

- When lightly soiled, wipe with a sponge or soft, lint-free cloth dampened with water.

- When heavily soiled, use warm soapy water.

Fabric/Carpet/Suede

Start by vacuuming the surface using a soft brush attachment. If a rotating vacuum brush attachment is being used, only use it on the floor carpet. Before cleaning, gently remove as much of the soil as possible:

- Gently blot liquids with a paper towel. Continue blotting until no more soil can be removed.
- For solid soils, remove as much as possible prior to vacuuming.

To clean:

1. Saturate a clean, lint-free colorfast cloth with water. Microfiber cloth is recommended to prevent lint transfer to the fabric or carpet.
2. Remove excess moisture by gently wringing until water does not drip from the cleaning cloth.
3. Start on the outside edge of the soil and gently rub toward the center. Fold the cleaning cloth to a clean area frequently to prevent forcing the soil in to the fabric.

4. Continue gently rubbing the soiled area until there is no longer any color transfer from the soil to the cleaning cloth.
5. If the soil is not completely removed, use a mild soap solution followed only by plain water.

If the soil is not completely removed, it may be necessary to use a commercial upholstery cleaner or spot lifter. Test a small hidden area for colorfastness before using a commercial upholstery cleaner or spot lifter. If ring formation occurs, clean the entire fabric or carpet.

After cleaning, use a paper towel to blot excess moisture.

Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

Use a microfiber cloth on high gloss surfaces or vehicle displays. First, use a soft bristle brush to remove dirt that can scratch the surface. Then gently clean by rubbing with a microfiber cloth. Never use window cleaners or solvents. Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

Caution

Do not attach a device with a suction cup to the display. This may cause damage and would not be covered by the vehicle warranty.

Instrument Panel, Leather, Vinyl, Other Plastic Surfaces, Low Gloss Paint Surfaces, and Natural Open Pore Wood Surfaces

Use a soft microfiber cloth dampened with water to remove dust and loose dirt. For a more thorough cleaning, use a soft microfiber cloth dampened with a mild soap solution.

Caution

Soaking or saturating leather, especially perforated leather, as well as other interior surfaces, may cause permanent damage. Wipe excess moisture from these surfaces after cleaning and allow them to dry naturally. Never use heat, steam, or spot removers. Do not use cleaners that contain silicone or wax-based products. Cleaners

(Continued)

Caution (Continued)

containing these solvents can permanently change the appearance and feel of leather or soft trim, and are not recommended.

Do not use cleaners that increase gloss, especially on the instrument panel. Reflected glare can decrease visibility through the windshield under certain conditions.

Caution

Use of air fresheners may cause permanent damage to plastics and painted surfaces. If an air freshener comes in contact with any plastic or painted surface in the vehicle, blot immediately and clean with a soft cloth dampened with a mild soap solution. Damage caused by air fresheners would not be covered by the vehicle warranty.

Cargo Cover and Convenience Net

If equipped, wash with warm water and mild detergent. Do not use chlorine bleach. Rinse with cold water, and then dry completely.

Care of Seat Belts

Keep belts clean and dry.

**Warning**

Do not bleach or dye seat belt webbing. It may severely weaken the webbing. In a crash, they might not be able to provide adequate protection. Clean and rinse seat belt webbing only with mild soap and lukewarm water. Allow the webbing to dry.

Service and Maintenance

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General Information

Your vehicle is an important investment. This section describes the required maintenance for the vehicle. Follow this schedule to help protect against major repair expenses resulting from neglect or inadequate maintenance. It may also help to maintain the value of the vehicle if it is sold. It is the responsibility of the owner to have all required maintenance performed.

Your dealer has trained technicians who can perform required maintenance using genuine replacement parts. They have up-to-date tools and equipment for fast and accurate diagnostics. Many dealers have extended evening and Saturday hours, courtesy transportation, and online scheduling to assist with service needs.

Your dealer recognizes the importance of providing competitively priced maintenance and repair services. With trained technicians, your dealer is the place for routine maintenance such as oil changes and tire rotations and additional maintenance items like tires, brakes, batteries, and wiper blades.

Caution

Damage caused by improper maintenance can lead to costly repairs and may not be covered by the vehicle warranty. Maintenance intervals, checks, inspections, recommended fluids, and lubricants are important to keep the vehicle in good working condition.

Do not have chemical flushes that are not approved by GM performed on the vehicle. The use of flushes, solvents, cleaners, or lubricants that are not approved by GM could damage the vehicle, requiring expensive repairs that are not covered by the vehicle warranty.

The Tire Rotation and Required Services are the responsibility of the vehicle owner. It is recommended to have your dealer perform these services every 12 000 km/7,500 mi. Proper vehicle maintenance helps to keep the vehicle in good working condition, improves fuel economy, and reduces vehicle emissions.

Because of the way people use vehicles, maintenance needs vary. There may need to be more frequent checks and services. The Additional Required Services - Normal are for vehicles that:

- Carry passengers and cargo within recommended limits on the Tire and Loading Information label. See *Vehicle Load Limits* ⇨ 164.
- Are driven on reasonable road surfaces within legal driving limits.
- Use the recommended fuel. See *Fuel for Diesel Engines* ⇨ 194.

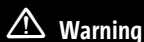
Refer to the information in the Maintenance Schedule Additional Required Services - Normal chart.

The Additional Required Services - Severe are for vehicles that are:

- Mainly driven in heavy city traffic in hot weather.
- Mainly driven in hilly or mountainous terrain.
- Driven in deep water, mud, or in unusually dusty conditions.

- Frequently driving loaded near or at capacity.

Refer to the information in the Maintenance Schedule Additional Required Services - Severe chart.



Warning

Performing maintenance work can be dangerous and can cause serious injury. Perform maintenance work only if the required information, proper tools, and equipment are available. If they are not, see your dealer to have a trained technician do the work. See *Doing Your Own Service Work* ⇨ 238.

Maintenance Schedule

Owner Checks and Services

Check the engine oil level. See *Engine Oil* ⇨ 243.

Once a Month

- Check the tire inflation pressures. See *Tire Pressure* ⇨ 278.
- Inspect the tires for wear. See *Tire Inspection* ⇨ 281.

- Check the windshield washer fluid level. See *Washer Fluid* ⇨ 253.

Engine Oil Change

When the CHANGE ENGINE OIL SOON message displays, have the engine oil and filter changed within the next 1 000 km (600 mi). If driven under the best conditions, the engine oil life system may not indicate the need for vehicle service for up to a year. The engine oil and filter must be changed at least once a year and the oil life system must be reset. Your trained dealer technician can perform this work. If the engine oil life system is reset accidentally, service the vehicle within 5 000 km (3,000 mi) since the last service. Reset the oil life system when the oil is changed. See *Engine Oil Life System* ⇨ 246.

Passenger Compartment Air Filter

The passenger compartment air filter removes dust, pollen, and other airborne irritants from outside air that is pulled into the vehicle. The filter should be replaced as part of routine scheduled maintenance. Inspect the passenger compartment air filter every 36 000 km (22,500 mi) or two years, whichever comes first. Replace if necessary. More frequent replacement may be needed if the vehicle is

driven in areas with heavy traffic, areas with poor air quality, or areas with high dust levels. Replacement may also be needed if there is a reduction in airflow, excessive window fogging, or odors.

Power Take Off (PTO) and Extended Idle Use

When the vehicle is used with the PTO equipment or used in a way that requires extended idle time, one hour of use shall be deemed the same as 53 km (33 mi). See “Hourmeter” under *Driver Information Center (DIC) (Base Level)* ⇨ 85 *Driver Information Center (DIC) (Uplevel)* ⇨ 87.

Air Conditioning Desiccant (Replace Every Seven Years)

The air conditioning system requires maintenance every seven years. This service requires replacement of the desiccant to help the longevity and efficient operation of the air conditioning system. This service can be complex. See your dealer.

Tire Rotation and Required Services Every 12 000 km (7,500 mi)

Rotate the tires, if recommended for the vehicle, and perform the following services. See *Tire Rotation* ⇨ 281.

- Check engine oil level and oil life percentage. If needed, change engine oil and filter, and reset oil life system. See *Engine Oil* ⇨ 243 and *Engine Oil Life System* ⇨ 246.
- Check engine coolant level. See *Cooling System* ⇨ 248.
- Check automatic transmission fluid level. For information regarding your Allison Transmission, see Owners > Owner Manuals > Manuals and Guides on www.chevrolet.com.
- Check windshield washer fluid level. See *Washer Fluid* ⇨ 253.
- Check tire inflation pressures. See *Tire Pressure* ⇨ 278.
- Inspect tire wear. See *Tire Inspection* ⇨ 281.
- Visually check for fluid leaks.

- Inspect engine air cleaner filter. See *Engine Air Cleaner/Filter* ⇨ 247.
- Inspect brake system. See *Exterior Care* ⇨ 295.
- Visually inspect steering, suspension, and chassis components for damage, including cracks or tears in the rubber boots, loose or missing parts, or signs of wear at least once a year. See *Exterior Care* ⇨ 295. Lubricate the suspension and steering components at least every other oil change. (If equipped with grease fittings)
- Inspect power steering for proper attachment, connections, binding, leaks, cracks, chafing, etc.
- Visually inspect halfshafts and drive shafts for excessive wear, lubricant leaks, and/or damage including: tube dents or cracks, constant velocity joint or universal joint looseness, cracked or missing boots, loose or missing boot clamps, center bearing excessive looseness, loose or missing fasteners, and axle seal leaks.
- Check restraint system components. See *Safety System Check* ⇨ 36.

- Visually inspect fuel system for damage or leaks.
- Visually inspect exhaust system and nearby heat shields for loose or damaged parts.
- Lubricate body components. See *Exterior Care* ⇨ 295.
- Check accelerator pedal for damage, high effort, or binding. Replace if needed.
- Check front axle wheel bearing oil level.
- Check air compressor air tank for leaks (if equipped).
- Check air compressor discharge line for blockage (if equipped).
- Check air dryer heater and purge valve (if equipped).
- Lubricate front axle tie rod ends and drag link ends (severe service applications).
- Lubricate front axle king pins and bushings (severe service applications). See *Front Axle* ⇨ 259.

- Check rear axle lubricant level (severe service applications).
- Lubricate steering intermediate shaft slip joint and steering gear dust seal (severe service applications).
- Check operation of service brakes (severe service applications).
- Check operation of parking brake (severe service applications).

Additional Required Services Every 24 000 km (15,000 mi)

- Check front axle wheel bearing end play.
- Lubricate standard U-joints and slip joint on drive shaft (identified by non-booted slip joint) or every three months, whichever comes first.
- Lubricate the suspension and steering components at least every other oil change or every 12 months, whichever comes first. (If equipped with grease fittings).

- Check generator, starter, and battery for proper function.
- Check power steering fluid level.

Vehicles that operate under normal service conditions require the following every 24 000 km (15,000 mi):

- Lubricate front axle tie rod ends and drag link ends.
- Lubricate front axle king pins and bushings. See *Front Axle* ⇨ 259.
- Check rear axle lubricant level.
- Lubricate steering intermediate shaft slip joint and steering gear dust seal.
- Check operation of service brakes.
- Check operation of parking brake.

Maintenance Schedule Additional Required Services - Normal	240 000 km/150,000 mi	228 000 km/142,500 mi	216 000 km/135,000 mi	204 000 km/127,500 mi	192 000 km/120,000 mi	180 000 km/112,500 mi	168 000 km/105,000 mi	156 000 km/97,500 mi	144 000 km/90,000 mi	132 000 km/82,500 mi	120 000 km/75,000 mi	108 000 km/67,500 mi	96 000 km/60,000 mi	84 000 km/52,500 mi	72 000 km/45,000 mi	60 000 km/37,500 mi	48 000 km/30,000 mi	36 000 km/22,500 mi	24 000 km/15,000 mi	12 000 km/7,500 mi
Replace brake fluid. (5)								✓												
Replace fuel filter. (6)			✓			✓			✓			✓			✓			✓		
Re-torque front and rear axle U-bolt nuts. (7)	✓					✓					✓					✓				
Change 4x2 front axle wheel bearing oil (including synthetic). (8)								✓												
Change 4x4 front axle wheel bearing grease (including synthetic). (8)								✓												
Change rear axle oil (vocational applications). (8)					✓								✓							

Footnotes — Maintenance Schedule
Additional Required Services - Normal

(1) Or every two years, whichever comes first. More frequent replacement may be needed if the vehicle is driven in areas with heavy traffic, poor air quality, areas with high dust levels or are sensitive to environmental allergens. Filter replacement may also be needed if you notice reduced airflow, windows fogging up, or odors. Your local GM Service location can help you determine when it is the right time to replace your filter.

(2) Or every four years, whichever comes first. If driving in dusty conditions, inspect the filter at each oil change or more often as needed.

(3) Or 2,500 hours or 24 months whichever comes first. Do not directly power wash the transfer case and/or front/rear axle output

seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or drive axles and should be replaced.

(4) Or every six years, whichever comes first. See *Cooling System* ⇨ 248.

(5) Replace brake fluid every two years. See *Brake Fluid* ⇨ 256.

(6) Or every two years, or when the CHANGE FUEL FILTER message in the Driver Information Center (DIC) comes on, whichever comes first. The fuel filter may need to be replaced more often based on biodiesel usage, driving in climates with severe dust, off-road driving, or towing a trailer for extended periods.

(7) U-bolts nuts should be re-torqued after the first 1600 km (1,000 mi) and then approximately every 58 000 km (36,000 mi) thereafter.

(8) Or every 12 months, whichever comes first.

(9) Or every six months, whichever comes first. See *Wiper Blade Replacement* ⇨ 261.

(10) Replace air conditioning desiccant every seven years.

(11) Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.

Maintenance Schedule Additional Required Services - Severe	240 000 km/150,000 mi	228 000 km/142,500 mi	216 000 km/135,000 mi	204 000 km/127,500 mi	192 000 km/120,000 mi	180 000 km/112,500 mi	168 000 km/105,000 mi	156 000 km/97,500 mi	144 000 km/90,000 mi	132 000 km/82,500 mi	120 000 km/75,000 mi	108 000 km/67,500 mi	96 000 km/60,000 mi	84 000 km/52,500 mi	72 000 km/45,000 mi	60 000 km/37,500 mi	48 000 km/30,000 mi	36 000 km/22,500 mi	24 000 km/15,000 mi	12 000 km/7,500 mi
Replace brake fluid. (5)								✓												
Replace fuel filter. (6)	✓		✓		✓		✓		✓		✓		✓		✓		✓		✓	
Re-torque front and rear axle U-bolt nuts. (7)	✓					✓					✓					✓				
Change 4x2 front axle wheel bearing oil (including synthetic). (8)								✓												
Change 4x4 front axle wheel bearing grease (including synthetic). (8)								✓												
Change rear axle oil (vocational applications). (8)					✓								✓							

Footnotes — Maintenance Schedule Additional Required Services - Severe

(1) Or every two years, whichever comes first. More frequent replacement may be needed if the vehicle is driven in areas with heavy traffic, poor air quality, areas with high dust levels or are sensitive to environmental allergens. Filter replacement may also be needed if you notice reduced airflow, windows fogging up, or odors. Your local GM Service location can help you determine when it is the right time to replace your filter.

(2) Or every four years, whichever comes first. If driving in dusty conditions, inspect the filter at each oil change or more often as needed.

(3) Or 2,500 hours or 24 months whichever comes first. Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or drive axles and should be replaced.

(4) Or every six years, whichever comes first. See *Cooling System* ⇨ 248.

(5) Replace brake fluid every two years. See *Brake Fluid* ⇨ 256.

(6) Or every 12 months, or when the CHANGE FUEL FILTER message in the Driver Information Center (DIC) comes on, whichever comes first. The fuel filter may need to be replaced more often based on biodiesel usage, driving in climates with severe dust, off-road driving, or towing a trailer for extended periods.

(7) U-bolts nuts should be re-torqued after the first 1 600 km (1,000 mi) and then approximately every 58 000 km (36,000 mi) thereafter.

(8) Or every 12 months, whichever comes first.

(9) Or every six months, whichever comes first. See *Wiper Blade Replacement* ⇨ 261.

(10) Replace air conditioning desiccant every seven years.

(11) Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.

Special Application Services

- Vehicles with Dual Wheels: Check dual wheel nut torque at 160, 1 600, and 10 000 km (100, 1,000, and 6,000 mi) of driving. Repeat this service whenever a tire/wheel is serviced or removed.

- Have underbody flushing service performed. See “Underbody Maintenance” in *Exterior Care* ⇨ 295.
- At least annually, clean the exterior of the cooling system.
- Transmission fluid and filter may need to be replaced periodically. For information regarding your Allison Transmission, see Owners > Owner Manuals > Manuals and Guides on www.chevrolet.com for specific service instructions and recommendations, required capacities, and transmission fluids.

Owner Checks and Services

Owner Checks and Services (Inspection Guide)

Introduction



Warning

To prevent property damage, personal injury, and/or death, when servicing the vehicle, park on a flat level surface, set the parking brake, turn the engine off, and install wheel chocks.

 Warning

To prevent property damage, personal injury, and/or death, have a qualified technician regularly check operation of transmission neutral start switch. If unit starts in gear, the vehicle may inadvertently move.

To be sure your vehicle is ready to operate, conduct a pre-trip inspection at the beginning of each work period. This section gives the operator suggested guidelines to be used in performing tractor and trailer pre-trip inspections. Safety is the most important and obvious reason for doing a pre-trip inspection. Depending on the optional features of the vehicle being used and any possible aftermarket items installed on the vehicle, these guidelines should be modified to include other necessary inspection points. Follow the steps in this section and check them off to ensure a proper vehicle inspection procedure. The pages in this section may be reproduced locally and used on a regular basis.

If any component or system does not pass this inspection, it must be corrected before operating the vehicle. Take your time going

through the pre-trip inspection. Remember that a careful pre-trip inspection saves time by eliminating unscheduled stops to correct a faulty item.

Vehicle Inspection

Preparation

Perform the following tasks prior to conducting the pre-trip inspection.

- Apply the parking brake.
- Turn on the parking lamps and hazard warning flashers.
- Unhook the hood latches and raise the hood. Inspect both hood latches to confirm proper operation.
- Check under the vehicle for oil, fuel, coolant leaks, or other signs of damage.

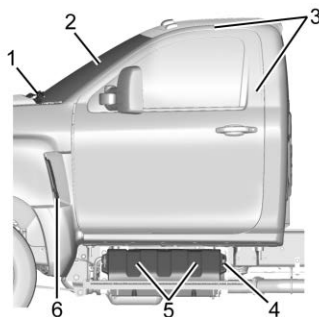
Exterior Lamps Check

Check the exterior lamps by performing the following steps:

1. Turn the ignition on or to ACC/ACCESSORY.
2. Switch the headlamps to the fully on position and activate the fog lamps. Ensure that the headlamps are in low-beam mode. (Turn off high-beam.)

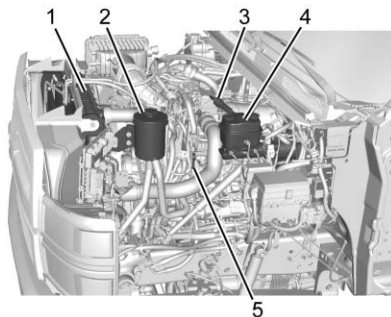
3. Turn on the cargo lamp.
4. Walk around the vehicle and inspect illumination of lights. Parking lamps, hazard warning flashers, low-beam headlamps, and fog lamps should all be illuminated. The cargo lamp should also be illuminated.
5. Turn on the high-beam headlamps.
6. Verify that the high-beam headlamps are now illuminated and the fog lamps have switched off.

Left Side Cab Area



1. **Wipers and Cowl Tray:** Check the windshield wiper arms for proper spring tension and the wiper blades for damage. Inspect the cowl tray for dirt, debris, snow, or ice that would keep the cowl tray from draining properly. Clean all items from the cowl tray as needed.
2. **Windshield:** Check for damage to the windshield and clean, if dirty.
3. **Cab Structure:** Check the body panels such as doors, roof, and fenders for signs of breaks or damage. Check the condition of cab mounting brackets and tilt hood latches.
4. **Battery Box:** Inspect for damage and secure mounting of the battery box.
5. **Batteries and Cables:** Unlatch and remove the battery box cover. Check that batteries are secured and the cases are not broken or leaking. Ensure the cables are free from damage. Tops of batteries and terminals must be clean and free from foreign material.
6. **Inspect hood latch/hold down.**

Left Side Engine Compartment



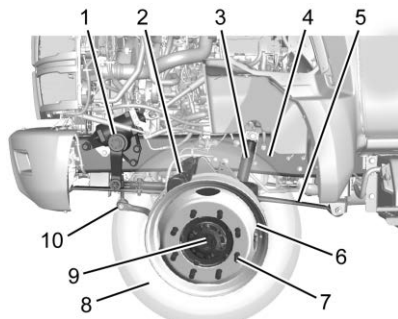
1. **Radiator and Charge Air Cooler:** Check for loose mounting and damage. Inspect condition of all hoses for damage, cracks, and leaks. Inspect for foreign material on face of cooling package. Carefully brush away collected materials without bending cooling fins to maintain proper airflow through cooling package.
2. **Power Steering Fluid:** Verify that the fluid level is between the Cold or Hot (as applicable) MIN and MAX marks.

3. **Automatic Transmission Fluid:** Verify the fluid levels. For information regarding your Allison Transmission, see Owners > Owner Manuals > Manuals and Guides on www.chevrolet.com.
4. **Brake Fluid Level:** During normal vehicle operation and servicing, the fluid level will vary between the MIN and MAX lines on the master cylinder mounted front reservoir. Do not fill the master cylinder to the top of the reservoir. Overfilling may lead to overflow. Do not add fluid above the MAX line.
5. **Oil Level:** Use the dipstick to verify that the oil level is in the proper operating range. See *Engine Oil* ⇨ 243.

Check the electrical wiring for proper security, damage, and chafing.

Check for signs of fluid puddles under the vehicle or wet components in the engine compartment.

Left Side Front of Vehicle


 Warning

To prevent property damage, personal injury, and/or death, if wheels or tires must be changed, obtain expert tire service help. Mounting and demounting of tires should only be performed by qualified personnel using necessary safety procedures and equipment.

 Warning

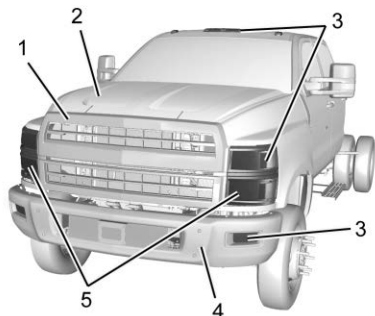
To prevent property damage, personal injury, and/or death, do not operate the vehicle if there is a loss of steering or suspension, which could cause loss of vehicle control.

Retread tires are not recommended for use on steering axles of trucks.

1. **Steering Gear:** Look for missing or loose fasteners, power steering fluid leaks, and damage to the power steering hoses.
2. **Brake Caliper and Hose:** Check to see that the brake caliper is not cracked or damaged and is securely mounted. Check for broken, loose, or missing parts. Check for cracked, worn, or frayed hoses and for secure couplings.
3. **Shock Absorber:** Check for cracks, leaks, and missing or broken mounting bolts or bushings.
4. **Frame:** Check for cracks or bends in the frame. Make sure there are no loose, cracked, bent, broken or missing crossmembers, or crossmember fasteners.
5. **Spring Suspension:** Check the condition of the spring for cracks, breaks, or shifting. Inspect the spring hanger fasteners, shackles, U-bolts, and nuts for wear, damage, and tightness.
6. **Brake Pads and Rotor:** With the brakes released, check to see that the brake linings (where visible) are not worn excessively thin, less than 6 mm (0.25 in), or contaminated by lubricant.
7. **Wheel and Lug Nuts:** Check for damaged or bent wheel. Check to see that all lug nuts are present and not loose. Look for rust trails around nuts. Ensure that no cracks or damage are present at wheel mount holes.
8. **Tire:** Check the tread depth and tire inflation. Note if the tread is evenly worn. Minimum tread depth is 3 mm (4/32 in) on all tires. Look for cuts or other damage to the tread or sidewalls. Check for missing, broken, or damaged valve cap and stem.
9. **Hub:** Check for obvious leaks on the outboard or inboard sides of the wheel. Verify that the oil level in the hub is correct.

10. **Steering Linkage:** Inspect the connecting links, arms, rods, and steering intermediate shaft for worn, damaged, loose, or missing components.

Front of Vehicle

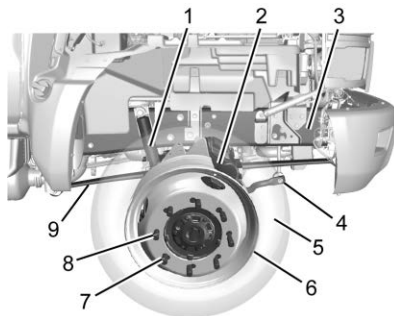


1. **Grille:** Inspect for damage and security. Check the bug screen for damage and cleanliness.
2. **Hood and Fenders:** Check the hood panels and fenders for signs of breaks or damage. Ensure the hood opens and closes properly.
3. **Lighting System:** Lower the hood and inspect the parking, clearance, identification lights, turn signals, fog

lamps, and reflectors on the hood, bumper, and cab. They should be clean, operational, and the proper color.

4. **Bumper:** Inspect for damage and security.
5. **Headlamps:** Lenses should be clean. If equipped, check the Daytime Running Lamps.

Right Side Front of Vehicle



Warning

To prevent property damage, personal injury, and/or death, if wheels or tires must be changed, obtain expert tire service help. Mounting and demounting of tires should only be performed by qualified personnel using necessary safety procedures and equipment.

Warning

To prevent property damage, personal injury, and/or death, do not operate the vehicle if there is a loss of steering or suspension, which could cause loss of vehicle control.

Retread tires are not recommended for use on steering axles of trucks.

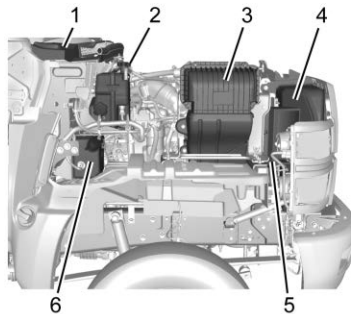
1. **Shock Absorber:** Check for cracks, leaks, and missing or broken mounting bolts or bushings.
2. **Brake Caliper and Hoses:** Check for broken, loose, or missing parts. Check for cracked, worn, or frayed hoses, and for secure couplings.

3. **Frame:** Check for cracks or bends in the frame. Make sure there are no loose, cracked, bent, broken, or missing crossmembers or crossmember fasteners.
4. **Steering Linkage:** Inspect the connecting links, arms, and rods for worn, damaged, loose, or missing components.
5. **Tire:** Check the tread depth and tire inflation. Note if the tread is evenly worn. Minimum tread depth is 3 mm (4/32 in) on all tires. Look for cuts or other damage to the tread or sidewalls. See if the valve caps and stems are missing, broken, or damaged.
6. **Brake Pads and Rotor:** With the brakes released, check to see that the brake linings (where visible) are not worn excessively thin, less than 6 mm (0.25 in), or contaminated by lubricant. Where visible, check the disc brake caliper wear indicator to see that the brake pads/rotor are not worn excessively.
7. **Hub:** Check for obvious leaks on the outboard or inboard sides of the wheel. Verify that the oil level in the hub is correct.
8. **Wheel and Lug Nuts:** Check for damaged or bent wheel. Check to see that all the lug nuts are present and not loose. Look for

rust trails around the nuts. Ensure that no cracks or damage are present at the wheel mount holes.

9. **Spring Suspension:** Check the condition of the spring for cracks, breaks, or shifting. Inspect the spring hanger fasteners, shackles, U-bolts, and nuts for wear, damage, and tightness.

Right Side Engine Compartment



1. **Cowl Vent:** Ensure the air inlet cover is free of dirt and debris.

Warning

Steam and scalding liquids from a hot cooling system are under pressure. Turning the pressure cap, even a little, can cause them to come out at high speed and you could be burned. Never turn the cap when the cooling system, including the pressure cap, is hot. Wait for the cooling system and pressure cap to cool.

2. **Coolant Level:** Do not remove the pressure cap unless the coolant is cool. Ensure the fluid level, if cold, is within the minimum and maximum fluid level range as marked on the plastic translucent reservoir. If hot, the fluid level must be above the minimum mark, but below the fill neck.
3. **Air Cleaner:** Check the air cleaner housing and hoses for loose connections or damage. For element replacement, see *Engine Air Cleaner/Filter* ⇨ 247.
4. **Radiator and Charge Air Cooler:** Check for loose mounting and damage. Inspect the condition of all the hoses for

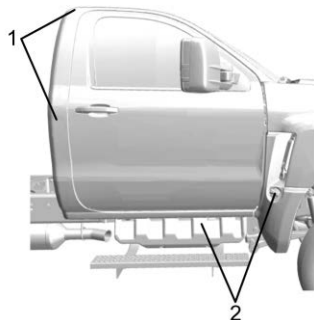
damage, cracks, and leaks. Inspect for foreign material on the face of the cooling package. Carefully brush away the collected materials without bending the cooling fins to maintain proper airflow through the cooling package.

5. Drive Belts (Out of View): Inspect all belts for frays, cracks, loose fibers, or visible signs of wear. With the engine off, press on all belts to test for proper belt tensioner performance.
6. Windshield Washer Fluid Level: Inspect the reservoir and verify that the fluid level is not empty and has enough fluid to last until the next inspection. If additional fluid is required, see “Lubricant and Sealer Specifications” under *Capacities and Specifications* ⇨ 350, for the correct fluid type before filling. Do not use water in freezing climates.

Check the electrical wiring for proper security, damage, and chafing.

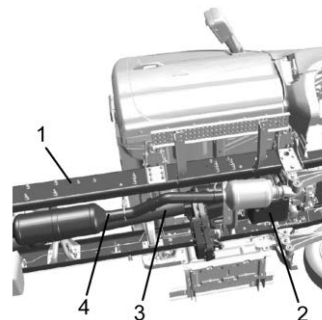
Check for signs of fluid puddles under the vehicle, or wet components in the engine compartment.

Right Side of Cab



1. Cab Structure: Check the body panels such as doors, fairings, air shield, and cab extenders for signs of breaks or damage. Check the condition of cab mounting brackets and tilt hood latches.
2. Diesel Exhaust Fluid (DEF) Tank: Check to see that the DEF tank and cap are secured and make sure there are no leaks or damage at the tank, DEF lines, or coolant lines.

Right Side Under Vehicle



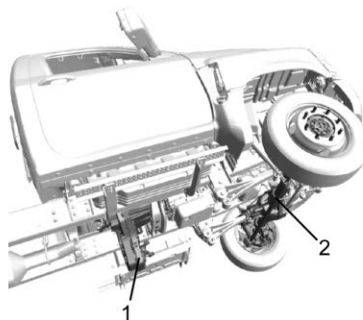
Warning

To prevent property damage, personal injury, and/or death, maintain adequate clearance between all parts of the exhaust system and all hoses, wires, and lines for engine cooling, brake system, fuel system, power steering system, and electrical system. Heat damage to hoses, wires, or lines may cause vehicle malfunction.

1. **Frame:** Check for cracks or bends in the frame. Make sure there are no loose, cracked, bent, broken or missing crossmembers, or crossmember fasteners.
2. **Transmission:** Inspect for leaks.
3. **Drive Shaft:** Ensure that all the shaft couplings are secure.
4. **Exhaust System:** Check to see that all the component parts are securely mounted and no cracks, holes, or severe dents are visible. Evidence of soot build up around the clamps or connections is a clear indicator of a leak being present. Ensure that all the hoses, wires, and air lines are secured away from exhaust components.

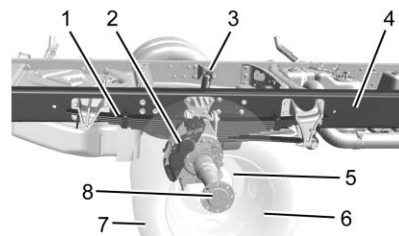
Check the electrical wiring for proper security, damage, and chafing.

Additional Under Chassis Inspection for 4x4 Models



1. **Transfer Case:** Inspect for fluid levels, leaks, and/or any signs of external damage.
2. **Front Drive Axle:** Inspect for fluid levels, leaks, and/or any signs of external damage.

Right Side Rear of Vehicle



Warning

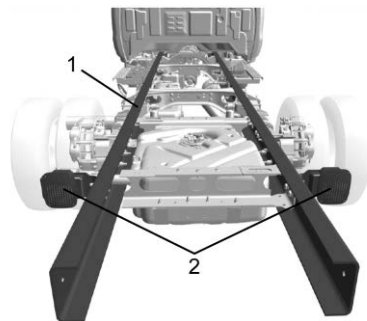
To prevent property damage, personal injury, and/or death, if wheels or tires must be changed, obtain expert tire service help. Mounting and demounting of tires should only be performed by qualified personnel using necessary safety procedures and equipment.

1. **Spring Suspension:** Check condition of the spring for cracks, breaks, or shifting. Inspect the spring hanger fasteners, shackles, U-bolts, and nuts for wear, damage, and tightness.
2. **Brake Caliper and Hoses:** Check for cracked, worn, or frayed hoses, and for secure couplings. Check for broken, loose, or missing parts.
3. **Torque Rods and Shock Absorbers:** Check to see that the torque rods are not cracked, broken, or missing. Check the shock absorbers for cracks or leaks. There should be no missing or broken mounting bolts or worn bushings.
4. **Frame:** Check for cracks or bends in the frame. Make sure there are no loose, cracked, bent, broken, or missing crossmembers or crossmember fasteners.
5. **Wheel and Lug Nuts:** Check for damaged or bent wheels. Check to see that all the lug nuts are present and not loose. Look for rust trails around nuts. Ensure that no cracks or damage are present at the wheel mount holes.

6. **Brake Pads and Rotor:** With the brakes released, check to see that the brake linings (where visible) are not worn excessively thin, less than 6 mm (0.25 in), or contaminated by lubricant. Where visible, check the disc brake caliper wear indicator to see that the brake pads/rotor are not worn excessively.
7. **Tires:** Check the tread depth and tire inflation. Note if the tread is evenly worn. Minimum tread depth is 3 mm (4/32 in) on all tires. Look for cuts or other damage to the tread sidewalls. See if the valve caps and stems are missing, broken, or damaged. Check dual spacing to ensure that the dual wheels are evenly separated, and that the tires are not touching one another.
8. **Hub:** Check for obvious leaking on outside or inside of the wheel. Inspect axle flanges and wheel seals for leaks and loose mounting hardware or broken items. Check the lube level, if equipped with sight glass.

Check the electrical wiring for proper security, damage, and chafing.

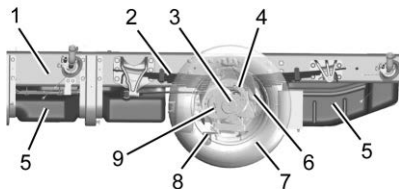
Rear of Vehicle



1. **Frame:** Check for cracks or bends in the frame. Make sure there are no loose, cracked, bent, broken, or missing crossmembers or crossmember fasteners.
2. **Taillamps and Reflectors:** Check to see that the reflectors and taillamps are clean. Make sure none are missing or broken. Rear taillamps should be clean, unbroken, and red in color.

Check the electrical wiring for proper security, damage, and chafing.

Left Side Rear of Vehicle

**Warning**

To prevent property damage, personal injury, and/or death, if wheels or tires must be changed, obtain expert tire service help. Mounting and demounting of tires should only be performed by qualified personnel using necessary safety procedures and equipment.

1. **Frame:** Check for cracks or bends in the frame. Make sure there are no loose, cracked, bent, broken, or missing crossmembers or crossmember fasteners.
2. **Spring Suspension:** Check condition of the spring for cracks, breaks, or shifting. Inspect the spring hanger fasteners, shackles, U-bolts, and nuts for wear, damage, and tightness.
3. **Hub:** Check for obvious leaking on outside or inside of the wheel. Inspect the axle flanges and wheel seals for leaks and loose mounting hardware or broken items. Check lube level, if equipped with sight glass.
4. **Wheel and Lug Nuts:** Check for damaged or bent wheels. Check to see that all the lug nuts are present and not loose. Look for rust trails around nuts. Ensure that no cracks or damage are present at the wheel mount holes.
5. **Fuel Tank(s):** Check to see that the fuel tank and cap are secured, and make sure there is no damage or leaks at the tank or fuel lines.
6. **Brake Caliper and Hoses:** Check for cracked, worn, or frayed hoses, and for secure couplings. Check for broken, loose, or missing parts.
7. **Tires:** Check the tread depth and tire inflation. Note if the tread is evenly worn. Minimum tread depth is 3 mm (4/32 in) on all tires. Look for cuts or other damage to

the tread sidewalls. See if the valve caps and stems are missing, broken, or damaged. Check dual spacing to ensure that dual wheels are evenly separated, and that the tires are not touching one another.

8. **Torque Rods and Shock Absorbers:** Check to see that the torque rods are not cracked, broken, or missing. Check shock absorbers for cracks or leaks. There should be no missing or broken mounting bolts or worn bushings.
9. **Brake Pads and Rotor:** With brakes released, check to see that the brake linings (where visible) are not worn excessively thin, less than 6 mm (0.25 in), or contaminated by lubricant. Where visible, check the disc brake caliper wear indicator to see that the brake pads/rotor are not worn excessively.

Check electrical wiring for proper security, damage, and chafing.

Cab Interior Inspection

- **Safety/Emergency Equipment:** Prior to entering the cab, verify that the vehicle is equipped with the proper equipment. Walk around the vehicle and check that all steps and grab handles, inside and out, as well as behind, are tight and clean. Use extreme caution and maintain three points of contact at all times.
- **Doors:** Check the door latches for positive closing, latching, and locking. Ensure the windows are clean and operate properly and smoothly.
- **Accelerator:** Press the accelerator pedal and verify that it operates smoothly without any binding or irregular feel. Remove foot from the accelerator and make sure the engine returns to idle immediately.
- **Steering Play:** Check for smooth operation. Check for excessive looseness in the steering linkages. The steering wheel should have less than 10 degrees of free play: approximately 5 cm (2 in) at the rim of a 45 cm (18 in) steering wheel.

- **Seats:** Be sure the seats are firmly engaged to avoid forward or rearward movement when starting or stopping. Make sure that the seats and tether straps are free from damage and secured to the floor.
- **Horn(s):** Check to see that the horn(s) operate properly.
- **Mirrors:** Check the mirrors for proper adjustment, damage, cleanliness, and proper mounting. If equipped, check the power mirrors and the heated mirrors for proper operation.
- **Windshield and Wipers:** Check the windshield for cracks, dirt, illegal stickers, or other viewing obstructions. Ensure the wipers and windshield washer are functioning properly.
- **Heater/Defroster:** Check to be sure that heater/defroster is working. Verify adequate airflow from the louvers and vents. Operate the temperature and mode controls to verify proper operation.

Additional Maintenance and Care**Additional Maintenance and Care (Lubrication)****Lubrication and Fluids**

All new vehicles are lubricated at the factory. Once the vehicle is in operation, regular lubrication and maintenance intervals (based on the type of service and road conditions) must be established and performed. Load weight, vehicle speed, road conditions, and weather conditions all contribute to lubrication frequency. Performing thorough lubrication and maintenance at the specified intervals will ensure an outstanding vehicle life and will reduce overall operating expense.

Only lubricants of superior quality should be used. The use of inferior products will reduce the service life of the vehicle or result in failure of its components.

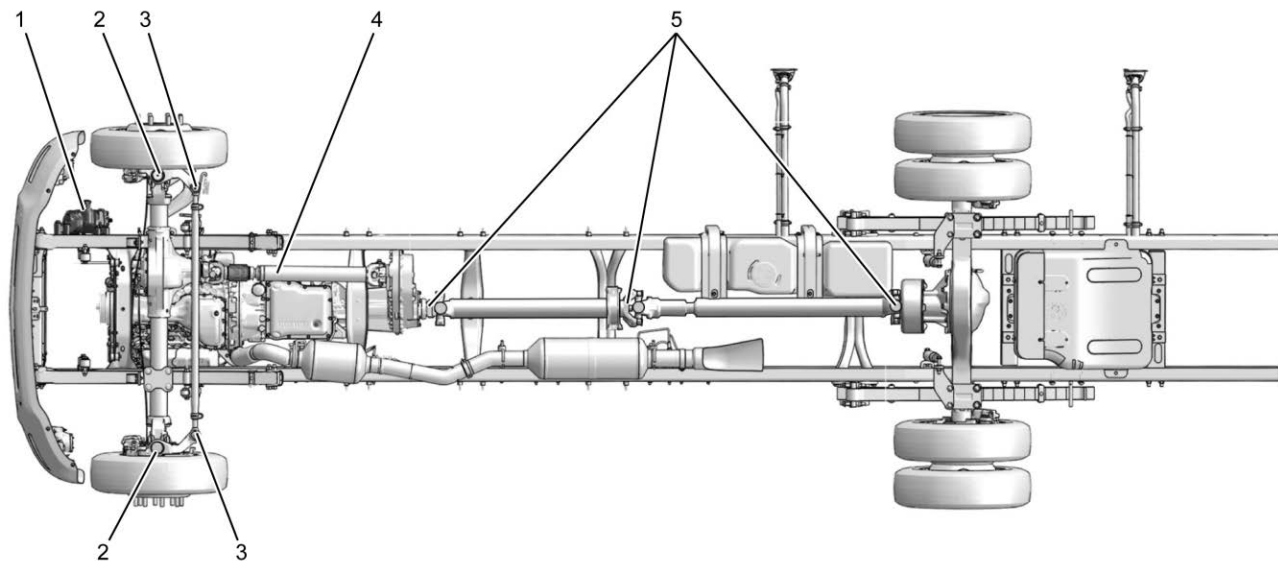
Components requiring lubrication and fluid check shown in this manual are typical representations.

Caution

Use of the incorrect fluids and lubricants may damage the vehicle and the damages may not be covered by the vehicle warranty. Always use the correct fluids and lubricants. See *Recommended Fluids and Lubricants* ⇨ 341.

Wipe clean all dirt and debris from grease fittings before applying grease. If the fitting is not cleaned, dirt can be pushed into the component with the grease. Always fill grease to the point where old grease and contaminants are forced out from the part and only new grease comes out. If a fitting does not accept lubrication due to damage or internal stoppage, replace with a new fitting. Remove excess grease from fittings and other surfaces after applying grease.

Components Requiring Lubrication



1. Steering gear

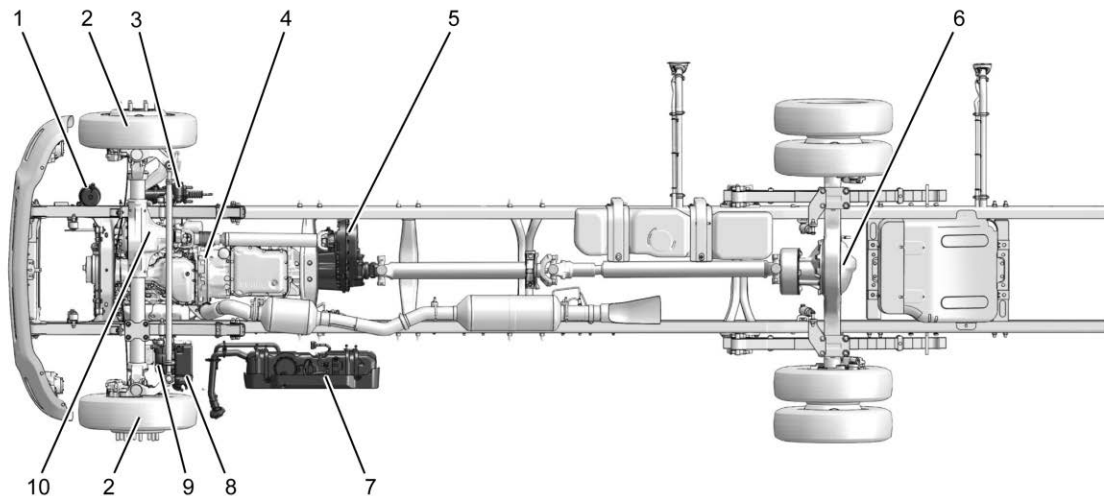
2. Kingpin bushings and thrust bearings

3. Tie rod end (2)

4. Front drive shaft (4x4 models only)

5. Drive shaft U-joints and slip joints

Components Requiring Fluid Check and Fill



1. Power steering fluid reservoir
2. Front axle oil-filled hub (2)
3. Hydraulic brake fluid reservoir
4. Automatic transmission dipstick / fluid level (out of view)

5. Transfer case (4x4 only)
6. Rear axle oil fill / level check plug
7. Diesel Exhaust Fluid (DEF) tank
8. Windshield washer fluid bottle
9. Coolant deaeration tank

10. Engine oil dipstick (out of view)

Additional Maintenance and Care (Maintenance Instructions)

Introduction

Warning

It can be dangerous to work on your vehicle if you do not have the proper knowledge, service manual, tools, or parts. Always follow owner's manual procedures and consult the service manual for your vehicle before doing any service work.

Your vehicle has been engineered and manufactured to provide economical service. However, it is the owner's responsibility to see that the vehicle receives proper care and maintenance to ensure high performance.

Quality GM service parts are available through your GM dealer. If GM service parts are not used, the owner must make sure that the parts used are equivalent to GM service parts.

As with any vehicle, care should be taken to prevent being injured when performing maintenance or repairs or making any checks. Improper or incomplete service could result in the vehicle not working properly, which in

turn, may result in personal injury or damage to the vehicle or its equipment. If you have any questions about performing some service, consult your dealer or have the service done by a skilled technician.

Maintenance Guidelines

Warning

To prevent property damage, personal injury, and/or death, perform proper and timely maintenance and service to your vehicle.

Warning

To prevent property damage, personal injury, and/or death, do not make modifications to any part, component, or system of the vehicle, as that can adversely affect the quality and reliability of your vehicle.

Warning

To prevent property damage, personal injury, and/or death, use only genuine GM service parts. The use of inferior parts can adversely affect the quality and reliability of your vehicle.

Warning

Performing maintenance work can be dangerous and can cause serious injury. Perform maintenance work only if the required information, proper tools, and equipment are available. If they are not, see your dealer to have a trained technician do the work. See *Doing Your Own Service Work* ⇨ 238.

Warning

To prevent property damage, personal injury, or death when servicing the vehicle, park on a flat level surface, set the parking brake, turn off the engine, and install wheel chocks.

 Danger

To prevent property damage, personal injury, and/or death, always disconnect the ground battery terminal first, then the positive cable. When reconnecting the battery cables, connect the positive cables first, and then reconnect the negative cables. Failure to follow this warning may result in a direct battery short, which is a fire or explosion hazard.

 Warning

To prevent damage to electrical components during electric welding operations, follow these cautions: Prior to electric welding, disconnect any negative and positive battery cables that connect the batteries to the vehicle. Be sure the detached connectors are not touching the vehicle. If welding close to an electronic component, temporarily remove that component. Attach the welder ground cable as close as possible to the part being welded.

When servicing your vehicle always:

- Turn off the ignition, unless the procedure calls for a running engine.
- Set the parking brake and install wheel chocks.
- Use support stands, not a jack, whenever you must be under a raised vehicle.
- Do not smoke.
- Wear safety glasses for eye protection.
- Operate engine only in a well-ventilated area.
- Do not work on brakes or clutch unless proper precautions are taken to prevent inhaling friction material dust.
- Do not wear loose clothing, hanging jewelry, watches, or rings. Tie up long hair and avoid rotating machinery.
- Avoid contact with hot metal parts; allow hot components to cool before working on them.
- Correct any problems that were revealed during inspection prior to operating the vehicle.

Supporting Your Vehicle for Service **Warning**

To prevent property damage, personal injury, and/or death, always use floor stands to support the vehicle before working under it. Using only a jack could allow the vehicle to fall.

When performing service repairs on a vehicle, first:

1. Park the vehicle on a level concrete floor.
2. Set the parking brake and/or block wheels to prevent the vehicle from moving.
3. Select a jack with a rated capacity sufficient to lift the vehicle.
4. Raise the vehicle with the jack applied to the axle. Do not use the bumper as a lifting point.
5. Support the vehicle with floor stands under the axle(s).

If axle or suspension components are to be serviced, support the vehicle with floor stands under frame side members, preferably between the axles.

Chassis Lubrication

New vehicles are lubricated at the factory. After the vehicle is placed in operation, regular lubrication and maintenance intervals, based on the type of service and road conditions, should be established. The loads carried, speed, road and weather conditions all contribute to the frequency of lubrication intervals. Thorough lubrication and maintenance at the specified intervals will ensure outstanding lifecycle value and will reduce overall operating expense.

In some types of operation, and where operating conditions are extremely severe (such as in deep water, mud, or unusually dusty conditions), the vehicle may require lubrication after every 24 hours of operation.

Only lubricants of superior quality should be used. The use of inferior products will reduce the service life of the vehicle or result in failure of its components. See *Recommended Fluids and Lubricants* ⇨ 341.

The lubrication intervals specified should be performed at whatever interval occurs first, whether it is kilometers (miles), hours, or months.

See *Maintenance Schedule* ⇨ 304.

Front Axle

Inspection and Lubrication (4x2 Models)

Check to make sure that the front axle mounting U-bolts, attaching or mounting bolts, and nuts are securely tightened. Loose or misaligned front axles will affect vehicle alignment, front tire wear, and handling.

Re-torque the U-bolt nuts after the first 1 600 km (1,000 mi) and every 58 000 km (36,000 mi) thereafter.

Observe the following when checking the front axle for damaged, binding, or worn parts, and adequate lubrication:

- Kingpin wear inspection requires that no weight is on the tires.
- Kingpin and kingpin bushing lubrication requires that the vehicle weight is off the tires and the front wheels are turned fully to the left or right prior to installing grease distribution.
- Kingpin thrust bushing lubrication requires that the vehicle weight is resting on the tires.

- Power grease guns may be used; however, a hand-pumped grease gun is recommended for optimal grease distribution within each component joint.
- Inspect, lubricate, and adjust the wheel bearings at regular intervals. See *Additional Maintenance and Care (Lubrication)* ⇨ 324 *Additional Maintenance and Care (Maintenance Instructions)* ⇨ 328 and *Maintenance Schedule* ⇨ 304.

Inspection and Lubrication (4x4 Models)

Proper lubrication and inspections of the front drive components must be followed. Both the front drive axle and the transfer case oil level must be checked periodically, and also inspected for possible oil loss. The proper lubrication level is to the bottom of the oil fill hole with the vehicle on level ground.

Observe the front axle for damaged, binding, or worn parts, and adequate lubrication.

Make sure the axle mounting U-bolt nuts, attaching or mounting bolts and nuts, are securely tightened. Loose or misaligned rear axles will affect vehicle alignment, front tire wear, and handling.

Re-torque the U-bolt nuts as needed. See *Capacities and Specifications* ⇨ 350.

Normal Maintenance

During operation, the air and oil inside the hub/wheel cavity expands. It is normal for a mist of oil to be present on the outside of the hubcap around the vent slit or hole. Over time, if not wiped off, this film may collect dust and appear unsightly. If the entire face and end of the hubcap become wet with oil, investigate the cause. Refer to the service manual for repair procedures.

Routinely clean the hubcap to ensure that the lubricant level can be easily observed through the clear window as intended.

In situations where the window is clean on the outside, but discolored on the inside, check the lubricant level by removing the rubber fill/vent plug and insert a finger into the hole.

The specified lubricant level for GM clear window type hubcaps is from the minimum line to 0.8 cm (5/16 in) above the minimum line.

If the lubricant level suddenly drops dramatically below the minimum level, see the service manual for diagnostic procedure.

Alignment

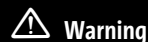
Maintaining front axle alignment is very important to achieving maximum tire life and vehicle control. Inspecting steer axle tires in the first 5 000 km (3,000 mi)-16 000 km (10,000 mi) of service will generally show if tires are wearing normally.

- Rapid outside shoulder wear on both tires indicates too much toe-in.
- Rapid inside shoulder wear on both tires indicates too much toe-out.
- Excessive wear on the inside or outside of one steer tire, but not the other, can indicate a toe-in or toe-out condition coupled with a misaligned front or rear axle.
- Pulling to the right or left can indicate misalignment of the front or rear axle, unequal tire pressures, or a damaged/mismatched tire.

See *Tires* ⇨ 278 for additional related information.

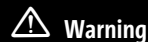
Brakes

General Information



Warning

To prevent personal injury or death, avoid breathing brake lining fiber dust. Always use a respirator while performing brake maintenance. Follow precautions listed below.



Warning

To prevent property damage, personal injury, and/or death, always check and maintain brakes in proper condition and adjustment. Out-of-adjustment brakes could cause reduced braking ability.



Warning

All new GM vehicles use non-asbestos brake linings. However, exposure to excessive amounts of brake material dust may be a potentially serious health hazard. To help

(Continued)

Warning (Continued)

protect yourself and others, follow all of the precautions in this Section when servicing the brakes.

Follow these precautions:

- Always wear a respirator approved by National Institute for Occupational Safety and Health (NIOSH) or Mine Safety Appliances (MSA) during all brake service procedures. Wear the respirator from removal of the wheels through assembly.
- Never use compressed air or dry brushing to clean brake parts or assemblies.
- Clean brake parts and assemblies in the open air. During disassembly, carefully place all parts on the floor to prevent getting dust into the air. Use an industrial vacuum cleaner with a HEPA filter system to clean dust from the brake drums, backing plates, and other brake parts. After using the vacuum, remove any remaining dust with a rag soaked in water and wrung until nearly dry.

- Never use compressed air or dry sweeping to clean the work area. Use an industrial vacuum cleaner with a HEPA filter system and rags soaked in water and wrung until nearly dry. Dispose of used rags with care to prevent getting dust into the air. Use an approved respirator when emptying vacuum cleaners and handling used rags.
- Wash your hands before eating, drinking, or smoking. Vacuum your work clothes after use, and then launder them separately, without shaking them, to prevent fiber dust from getting into the air.

Hydraulic Brakes**Brake Inspection and Adjustment**

This inspection or adjustment should only be performed by qualified service personnel and must be in accordance with instructions provided in the service manual.

Establish a regular schedule for periodic cleaning, lubrication, and inspection, based on the type of vehicle operation. It is difficult to predetermine an exact maintenance interval (time or mileage) since vehicles are used in a variety of applications and conditions.

See *Maintenance Schedule* ⇨ 304 and *Owner Checks and Services (Inspection Guide)* ⇨ 314.

On a periodic basis of at least once per year, inspect the entire brake system for:

- The proper operation of the service and parking brakes.
- The condition of the service brake discs, calipers, and ABS exciter teeth.
- The condition of the parking brake shoe and lining.
- Hydraulic fluid leaks.
- Hose or pipe damage.
- The condition of the ABS wheel speed sensors and wiring.
- Proper ABS wheel speed sensor-to-exciter teeth gap.

Inspect brake lining at every maintenance interval. During severe service operations or prolonged periods of stop-and-go operation, the brakes may require more frequent inspection. Establish inspection intervals that provide for lining replacement before damage to the disc occurs. Excessive lining wear may allow the metal brake shoe to damage the brake disc.

Brake Lines, Hoses, and Fittings

- Check lines for kinks, dents, corrosion, or ruptures.
- Check hoses for abrasion, kinks, soft spots, ruptures, collapse, cracks, twists, or loose frame supports. When replacing a hose, be sure there is enough clearance to prevent the new hose from rubbing against other components.
- Examine all connections for leaks.
- Repair or replace brake line tubes, hoses, or fittings as required.

Fluid Precautions

The brake system consists of two completely separate hydraulic systems operating with two different and incompatible fluids: power steering fluid and hydraulic brake fluid.

Warning

The wrong or contaminated brake fluid could result in damage to the brake system. This could result in the loss of braking leading to injury, death, or property damage. Always use the proper GM approved brake fluid.

Caution

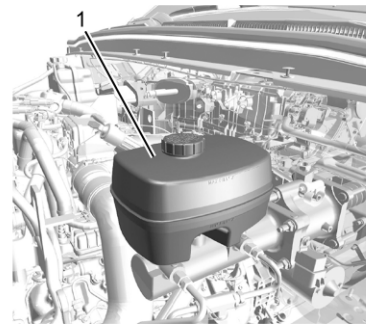
If brake fluid is spilled on the vehicle's painted surfaces, the paint finish can be damaged. Immediately wash off any painted surface.

The following should always be observed to avoid fluid contamination. Use only properly identified and specified (or equivalent) fluids, and add fluids only to the following locations:

- Brake fluid to the brake master cylinder.
- Power steering fluid to the power steering fluid pump reservoir.

Brake Fluid Level

During normal vehicle operation and servicing, the fluid level will vary between the bottom of the ring (full) and 2.5 cm (1 in) in the master cylinder mounted front reservoir. Do not fill the master cylinder to the top of the reservoir. Overfilling may lead to overflow. Use the MIN FILL and MAX FILL lines embossed on the outside of the reservoir. Do not add fluid above the MAX FILL line.



Check and refill the brake fluid reservoir:

1. Clean the reservoir cap before removal to prevent dirt or water from entering the reservoir.
2. Visually inspect the fluid level.
3. If necessary, add brake fluid from a clean unopened container.
4. Use only DOT 3 brake fluid certified to meet manufacturer specifications.
5. Fill the brake fluid reservoir to the MAX line, but do not exceed the MAX fill specifications.

If brake fluid must be added frequently to maintain the proper level in the master cylinder, there is either rapid pad wear or a fluid system leak. A more frequent and thorough brake inspection is required.

Electrical

Batteries

Battery life and performance varies greatly depending on duty cycle. Conditions such as short runs between starts, low ambient operating temperatures, use of battery current without the engine running, and vibration will reduce battery life. Battery life is also affected by the condition of interrelated components, such as alternators, battery cables, connections, engine startability, and starter. To maximize battery life, it is important to keep electrical components, battery boxes, and the engine in top condition and to minimize or eliminate electrical loads when the engine is not running.

Battery life can be extended by keeping the batteries fully charged at all times. Periodically charging the batteries with a battery charger may be able to charge the batteries more completely than the vehicle's alternator in certain severe applications.

Use a battery charger (float charger) that automatically reduces amperage or shuts off when the batteries are fully charged. Use of a Midtronics 55-Amp Power Supply/Smart (Battery) Charger, Model Number PCX550, Part Number PSC550CCKIT (or equivalent), available through your GM dealer, is recommended.

Cold batteries resist charging. Battery performance can be improved by regularly or even periodically storing vehicles and charging batteries with an automatic float charger for 8 to 24 hours in a warm garage during the cold winter months.

Caution

To prevent property damage, do not allow batteries to become heavily discharged and exposed to subfreezing weather that will cause them to freeze and become damaged.

Your vehicle utilizes maintenance-free batteries, which will not require the periodic addition of water. Wipe the tops of the batteries clean to prevent a slow current flow through the dirt, resulting in a loss of charge. Be sure the terminals are clamped tightly and that the battery is clamped securely in the battery box.

For best results:

- Do not mix and match battery models/manufacturers in the same battery pack.
- Do not use batteries with differing CCA ratings in the same battery pack.
- Do not use batteries with more than one year difference in the installed age of batteries in the same battery pack.

Battery Cables

Caution

To prevent property damage, when working around the terminals and battery, use extra care to prevent shorting. A good practice is to insulate pliers and screwdrivers. Do not check battery condition by shorting (flashing) across terminals.

Battery cable terminals must be clean and tight. Use a mixture of hot water and common baking soda for removing terminal corrosion and for cleaning the top of the battery. Brighten the contact surfaces with steel wool, apply

a light coat of dielectric grease, and reassemble. Be sure the terminals are clamped tightly. See your dealer for grease specifications.

Electrical Charging and Starting System Test

At every Preventive Maintenance (PM), fully charge the batteries using an automatic float charger. Then, have a qualified technician perform an electrical system test, available through your dealer, to catch electrical system problems before they cause further damage to the batteries and prevent a stranded vehicle. The test will check for alternator amperage output, starter current draw, and battery amperage capacity. This type of testing will detect weaknesses that may not yet be apparent during normal daily operations.

Terminal Inspection-Cleaning-Corrosion Protection

Periodically inspect electrical connectors on the engine, battery, and frame for corrosion and tightness. Inspect exposed cables for fraying or signs of abrasion. Exposed terminals, such as cranking motor, alternator, and feed-through studs should be cleaned and recoated with a dielectric grease, paste or spray protectant. The inspection/cleaning/corrosion protection should include feed-

through connections, power and ground cable connections for batteries, engines, and the starter stud.

Connectors that are more subject to corrosion may be disassembled and sprayed internally with a light coating of dielectric grease. Use grease sparingly, as too much grease will not allow air to escape from the connection, and this compressed air will push out the seals in the electrical connectors.

Accessory Feed Connections

Danger

Fuses and circuit breakers are marked with their ampere rating. Do not exceed the specified amperage rating when replacing fuses and circuit breakers. Use of an oversized fuse or circuit breaker can result in a vehicle fire. You and others could be seriously injured or killed.

Vehicle electrical systems are complex and often include electronic components, such as engine and transmission controls, instrument panels, antilock brakes. While most systems still operate on battery voltage (12 volts), some systems can be as high as 90 volts or as low as

5 volts. Refer to the Electrical Circuit Diagram Manuals, available from your GM dealer, to ensure that any body lights and accessories are connected to circuits that are both appropriate and not overloaded. No modification should be made to any vehicle control system without first contacting your GM dealer.

Engine

General Information

For complete operation and maintenance information pertaining to your engine, refer to the Engine Operation and Maintenance Manual provided with the vehicle.

For effective emission control and low operating cost, it is important that maintenance operations be performed at the specified periods or mileage intervals indicated in the Engine Operation and Maintenance Manual.

Service intervals are based on average operating conditions. In certain environments and locations, more frequent servicing will be required.

The required maintenance operations may be performed at a service establishment. Any replacement parts used for required maintenance services or repairs should

be genuine OEM service parts. Use of inferior replacement parts hinders engine and emission control operations; it also can reduce engine life and/or jeopardize the warranty.

Receipts covering the performance of regular maintenance should be retained in the event questions arise concerning maintenance. The receipts should be transferred to each subsequent owner of the engine (vehicle).

For information regarding routine scheduled maintenance such as replacement of oil, filters, coolant, belts, belt tensioners, etc., and inspection and adjustment of items, such as valve lash, etc., refer to the Engine Operation and Maintenance Manual supplied with the vehicle.

Engine Fluids and Contaminated Material

Engine fluids (oil, fuel, and coolant) may be a hazard to human health and the environment. Handle all fluids and other contaminated materials (such as filters, rags) in accordance with applicable regulations. Recycle or dispose of engine fluids, filters, and other contaminated materials according to applicable regulations.

Fuel System

Frequently inspect the condition of the fuel tanks and mounting hardware, fuel tank cap and vent, fuel lines, clips, and routing. At every Preventive Maintenance (PM), or daily if necessary, drain water and sediment from the fuel/water separator filter. Be sure to use the proper fuel/water separator filter element with the correct part number and filter efficiency rating.

Fuel Tank Draining and Cleaning

Periodically (annually is recommended) drain water and sediment from the fuel tank. Drain and flush sediment from the fuel tank at least every 12 months or more frequently if fuel quality or type of fuel dictates.

Since Ultra-Low Sulfur Diesel (ULSD) fuel tends to absorb more water and engines are operating at higher temperatures, microbe growth in the fuel tanks has become more prevalent. Microbe growth results in more contaminants in the fuel and reduces fuel filter life. Since fuel tank draining does not remove all microbes, fuel tank draining alone will not eliminate the problem. If microbe growth is found in the fuel:

1. Drain and clean the fuel tank(s) every 12 months or more often. Clean the tanks with a professional fuel tank cleaning system (available through your dealer) or have your dealer perform the service for you.
2. Treat the vehicle fuel tanks and bulk tanks regularly with a biocide from a reputable vendor.
3. Purchase fuel only from vendors that pretreat their fuel with biocides.
4. Periodically test the fuel supplied by your fuel vendor for the presence of microbes.

Frame

GM Truck chassis are manufactured with frame rails of high strength steel, and each must be handled in a specific manner to ensure maximum service life. Before attempting frame repair or modification, consult the service manual or your dealer.

Noise Emissions - Maintenance, Use, and Repair

Instructions for Proper Maintenance

In order to comply with federal exterior noise regulations, your vehicle may be equipped with noise emission items that must be

properly maintained, used, and repaired. Depending upon the vehicle configuration, it may incorporate all or some of the following:

Air Intake System

- **Air Cleaner** – should be inspected and its location should not be altered. Do not alter inlet and outlet piping.

Body

- **Wheel Well** – splash shields, cab shields, and underhood insulation should be inspected for deterioration, dislocation, and orientation and repaired or replaced as necessary.

Cooling System

- Check fan for damage to blades. Replace, if damaged, with manufacturer's recommended parts. Inspect for fan-to-shroud interference and any damage to shroud, such as cracks and holes.
- Fan speed ratio should not be changed and fan spacer dimensions and position should not be altered.
- Inspect for proper operation of fan clutch, making sure that the fan is disengaged when cooling of engine is not required.

Engine Noise Shields/Blankets

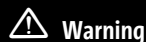
- Engine valve covers, oil pans, and block covers are made to damp out engine mechanical noise and, if needed, should be replaced with original equipment parts.

Exhaust System

- Inspect for leaks at various joint connections and tighten clamps. Make visual inspection for cracks or holes in muffler and tailpipe. Always replace with manufacturer's recommended parts. Tailpipe elbow or offset tailpipe orientation must not be changed from standard position as originally received.
- To prevent abnormal changes in vehicle sound level, it is necessary for the owner to perform inspections and necessary maintenance at the intervals shown in the maintenance schedules, and record them on the maintenance record form provided.

Drive Shafts

At the regular lubrication interval, check universal joints, slip joints, slip joint boot, and carrier bearings for any evidence of wear or looseness.



Warning

If vibrations from the drive shaft are felt, stop the vehicle immediately. Possible injury or damage to the drive shaft or other components could occur, which could cause a crash resulting in injury, death, or property damage.

Suspension

Caution

To prevent property damage, do not adjust air suspension height to any setting other than the specified setting. Altering the height setting will change the driveline angle and may result in unwarrantable component damage, such as transmission component damage.

If equipped with the optional air suspension for the rear axle, verify air suspension height at engine oil change intervals. See the appropriate service manual.

Suspension alignment must be maintained at all times.

See *Capacities and Specifications* ⇨ 350 for proper U-bolt torque values.

Periodically:

- Check the condition of spring leaves for evidence of fatigue, bending, or breakage.
- Check the condition of suspension mounting brackets and bushings.
- Ensure that suspension mounts (such as brackets, bushings, fasteners) are tight.
- Ensure that torque rod mounting fasteners are tight.
- Check U-bolts as follows:
 - After the chassis has been operating under load for 1 600 km (1,000 mi) or six months, whichever comes first, the U-bolt nuts must be torqued again.
 - Thereafter, the U-bolt nuts must be torqued every 58 000 km (36,000 mi). Torque interval may be lowered to 40 000 km (25,000 mi) to synchronize with oil change interval.

Front Suspension

The front suspension should be regularly inspected for loose, worn, or broken components. Front suspensions/axles should be checked periodically for proper alignment to promote maximum tire life.

Rear Suspension

The rear suspension should be regularly inspected for loose, worn, or broken components. Rear suspensions/axles should be checked periodically for proper alignment to promote maximum tire life.

Rear Air Suspension

On vehicles equipped with the optional air suspension, the air suspension components, including air bags, height control valves, air lines, and fittings should be inspected for wear, damage, and audible air leaks.

The use of an air dryer does not eliminate the need to periodically drain the air tank. Located behind the passenger end of the front bumper, the air dryer removes humidity (water), air compressor oil, and dirt from the incoming compressed air, which protects the air system against deterioration and restriction. The air dryer has a desiccant cartridge and a filter,

which is serviced as an assembly. Moisture from the air collects on the desiccant and is automatically discharged. See *Air Suspension* ⇨ 189 for tank draining instructions.

Life and performance of the air dryer depends on usage, air humidity levels, environmental temperatures, air compressor oil control, and desiccant quantity. Regularly check the desiccant, purge valve, and air dryer heater performance.

Desiccant Filter

Open the reservoir drain valves and check for the presence of water. A small amount of water due to condensation is normal. If the wet, primary, or secondary tanks are collecting an abnormally high amount of water between regular air tank drain intervals, replace the air dryer desiccant.

The air dryer desiccant replacement interval may vary; it is generally recommended that the desiccant be replaced every 24 months. If experience has shown that extended or shortened life has resulted following a particular installation, then the interval should be increased or reduced accordingly.

Purge Valve

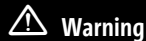
Check that the purge valve opens and expels moisture when the air governor shuts off the air compressor. Air should escape rapidly and then quickly stop. If the purge valve does not open, or you can hear a slight audible air leakage past the valve for longer than 30 seconds, the valve may be sticking and should be rebuilt. Purge valves may also stick if the air dryer heater has failed and ice is clogging the valve.

Heater

Check that the air dryer heater activates at temperatures below freezing. With the vehicle in a cold environment and before the engine is started, turn on the vehicle and touch the air dryer housing. It should be warmer than other metallic items on the vehicle. If some warmth cannot be felt, it may indicate that the heater element or the wiring powering it should be serviced.

Steering

General Information



Warning

To prevent property damage, personal injury, and/or death, always follow recommended procedures for steering system maintenance. Maintain the steering system in proper condition; otherwise, reduced steering ability could result.

- Have a technician examine the steering mechanism. Minor adjustments could head off further problems.
- Check tie rod ends, drag link ends, and kingpins. Joints and fasteners must be tight. Articulating joints must be well lubricated.
- Check for installation and spread of cotter pins and tightness of nuts at both ends of the tie rod and drag link.
- Maintain proper power steering fluid levels.
- Check that pitman arm (steering arm at steering gear) mounting is tight and locked. Check system for leaks or hose chafing.

- Regularly inspect steering column joint bolts and steering linkage, particularly for body-to-chassis clearance.

Have any steering problems corrected at once by a qualified service technician.

Tightening Steering Intermediate Shaft Joint Bolts

As a good maintenance practice, it is recommended that steering intermediate shaft joint bolts be checked for tightness every 193 000 km (120,000 mi) or annually, whichever occurs first.

Lubrication Points

The steering shaft is lubricated at three points. For the correct maintenance interval, see *Maintenance Schedule* ⇨ 304.

Power Steering

Whenever the power steering system has been drained and refilled for any reason, air must be bled from the system before returning the vehicle to service. Failure to properly bleed the hydraulic system can result in degradation of power system performance.

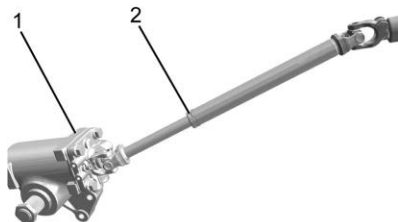
Consult your dealer who is aware of the proper procedures for filling and bleeding the system.

The power steering fluid filter is located inside the power steering reservoir. To remove the filter, unscrew the large cap on the power steering reservoir and unscrew the filter. Reverse the procedure to install the new filter. See *Maintenance Schedule* ⇨ 304 for fluid and filter replacement intervals.

Tightening Steering Intermediate Shaft Joint Bolts

As a good maintenance practice, it is recommended that steering intermediate shaft joint bolts be checked for tightness every 120,000 miles (193,000 km) or annually, whichever occurs first.

Steering Lubrication



1. Steering gear
2. Intermediate shaft slip joint

The slip joint on the steering intermediate shaft should be lubricated regularly. If applicable, the steering gear dust seal should also be lubricated. When performing this task, install grease slowly, with hand-pump, at low pressure. Power grease guns may blow out dust seal. See *Maintenance Schedule* ⇨ 304 for the correct maintenance intervals.

Recommended Fluids, Lubricants, and Parts

Recommended Fluids and Lubricants

Fluids and lubricants identified below by name or specification, including fluids or lubricants not listed here, can be obtained from your dealer.

Usage	Fluid/Lubricant
Chassis Lubrication, Rear Driveline Center Spline	Chassis lubricant meeting requirements of NLGI #2, Category LB or GC-LB.
Diesel Exhaust Aftertreatment System	Diesel Exhaust Fluid that meets ISO 22241 or displays the API Diesel Exhaust Fluid Certification Mark.
Engine Coolant	50/50 mixture of clean, drinkable water and use only DEX-COOL coolant. See <i>Cooling System</i> ⇨ 248.
Engine Oil	Engine oils with the letters CK-4 are required for your vehicle. The CK-4 designation can appear either alone or in combination with other American Petroleum Institute (API) designations, such as API CK-4/SL. These letters show API levels of quality. To determine the preferred viscosity for your vehicle's diesel engine, see <i>Engine Oil</i> ⇨ 243.
Front and Rear Axle	See your dealer.
Front Axle Propshaft Spline	Chassis lubricant meeting requirements of NLGI #2, Category LB or GC-LB.
Hydraulic Brake System	DOT 3 Hydraulic Brake Fluid.
Hydraulic Power Steering System	Automatic Transmission Fluid Type III.
Key Lock Cylinders, Hood Hinges, Body Door Hinge Pins, Hinges, Latch Bolt, and Linkage	Multi-Purpose Lubricant, Superlube. See your dealer.
Transfer Case (Four-Wheel Drive)	40W full synthetic oil that meets SAE J2360 or Meritor 081.

Usage	Fluid/Lubricant
Weatherstrip Conditioning	Weatherstrip Lubricant. See your dealer.
Weatherstrip Squeaks	Multi-Purpose Lubricant, Superlube. See your dealer.
Windshield Washer	Automotive windshield washer fluid that meets regional freeze protection requirements.

Lubricant and Sealer Specifications

Component	Component Vendor/Lubrication Type	Viscosity	Applicable Temperatures
Non-driving Front Axle			
Front Axle Wheel Bearing Oil	Mineral Oil	75W	-40 °C to -26 °C (-40 °F to -15 °F)
		75W-80	-40 °C to 27 °C (-40 °F to 80 °F)
		75W-90	-40 °C to 27 °C (-40 °F to 80 °F)
		75W-140	-40 °C and above (-40 °F and above)
		80W-90	-26 °C to 38 °C (-15 °F to 100 °F)
		80W-140	-26 °C and above (-15 °F and above)
		85W-140	-12 °C and above (10 °F and above)

Component	Component Vendor/Lubrication Type	Viscosity	Applicable Temperatures
Front Axle Wheel Bearing Oil (4x2) (Continued)	Multipurpose EP gear lube of API GL-5 quality meeting MIL-PRF-2105E specs including synthetic lubricants. Do not mix conventional (mineral based) lubricants with synthetic lubricants.	75W	-40 °C to -0 °C (-40 °F to -32 °F)
		75W-90	-40 °C to 38 °C (-40 °F to 100 °F)
		75W-140	-40 °C and above (-40 °F and above)
		80W	-26 °C to 21 °C (-15 °F to 70 °F)
		80W-140	-26 °C and above (-15 °F and above)
		90W	-12 °C to 38 °C (10 °F to 100 °F)
		85W-40	-12 °C and above (10 °F and above)
		140W	4 °C and above (40 °F and above)
Front Axle Tie Rod Ends, Drag Link, Kingpins, and Bushings	Dana Spicer axle: NLGI #2 Lithium Complex Based Moly grease or equivalent GC/LB NLGI #2 Multipurpose Lithium Complex grease. Dana Spicer axle: With chassis load on axle, force grease through thrust bearings; then with axle lifted clear of floor, force grease between kingpin and bushing surfaces.	—	—
Front Drive Axle (4x4)			

Component	Component Vendor/Lubrication Type	Viscosity	Applicable Temperatures
Front Drive Axle Oil	API, GL5, MIL-PRF-2015E, or SAE J2360	SAE 80W / 90	–25 °C to 38 °C (–13°F to 100°F)
		Synthetic 75W-90	–40 °C to 38 °C (–40 °F to 100 °F)
Steering			
Steering Gear Lubricant	NLGI #2 Lithium Complex Based Moly grease or equivalent GC/LB NLGI #2 Multi-purpose Lithium Complex grease	–	–
Steering Intermediate Shaft U-Joints / Slip Joint Lubricant	NLGI #2 Lithium Complex Based Moly grease or equivalent GC/LB NLGI #2 Multi-purpose Lithium Complex grease	–	–
Drive Shaft			
U-Joint Lubricant	Lithium Complex Based Moly grease or equivalent GC/LB NLGI #2 Multi-purpose Lithium Complex grease	–	–
Transmission			
Allison- Conventional Automatic Transmission Fluid (ATF) Fill/Change	For information regarding your Allison Transmission, see Owners > Owner Manuals > Manuals and Guides on www.chevrolet.com .		
Rear Axle			

Component	Component Vendor/Lubrication Type	Viscosity	Applicable Temperatures
Rear Drive Axle(s)	Mineral Oil — Gear oil meeting MIL-PRF-2105E, API MT-1, GL-5	75W	–40 °C to –26 °C (–40 °F to –15 °F)
		75W-80	–40 °C to 27 °C (–40 °F to 80 °F)
		75W-90	–40 °C to 38 °C (–40 °F to 100 °F)
		75W-140	–40 °C and above (–40 °F and above)
		80W-90	–26 °C to 38 °C (–15 °F to 100 °F)
		80W-140	–26 °C and above (–15 °F and above)
		85W-140	–12 °C and above (10 °F and above)
	Emgard 2986 Synthetic Lubricant. Do not mix conventional (mineral bases) lube with synthetic oil.	75W-90	All Temperatures
Electrical			
Terminals—Lubricant Sealing Grease	472141-C1	–	–
Connectors—Dielectric Grease	NYOGEL 760 G	–	–

Maintenance Replacement Parts

Replacement parts identified below by name, part number, or specification can be obtained from your dealer.

Part	GM Part Number	ACDelco Part Number
Engine Air Cleaner/Filter	19405680	A3231C
Fuel Filter	13539108	TP1015
Engine Oil Filter	12731742	PF63
Passenger Compartment Air Filter	23281440	CF188
Wiper Blades		
Driver Side – 55 cm (21.7 in)	23417074	–
Passenger Side – 55 cm (21.7 in)	23417074	–
Use only the specified filters.		

After the scheduled services are performed, record the date, odometer reading, who performed the service, and the type of services performed in the boxes provided. Retain all maintenance receipts.

[illegible]

Technical Data

Vehicle Identification

Vehicle Identification Number (VIN) 349

Vehicle Data

Capacities and Specifications 350

Engine Drive Belt Routing 357

Vehicle Identification

Vehicle Identification Number (VIN)



The Vehicle Identification Number (VIN) is on the B-pillar. The VIN and model description are necessary when ordering replacement parts or service manuals.

Engine Identification

The sixth and seventh character in the VIN is the engine code. This code identifies the vehicle's engine, specifications, and replacement parts. See "Engine Specifications" under *Capacities and Specifications* ⇨ 350 for the vehicle's engine code.

Vehicle Data

Capacities and Specifications

The following approximate capacities are given in metric and English conversions. See *Recommended Fluids and Lubricants* ⇨ 341.

Application	Capacities	
	Metric	English
Engine Cooling System*	28.3 L	7.5 gal
Diesel Exhaust Fluid (DEF) Tank**	26.5 L	7.0 gal
Engine Oil with Filter	9.5 L	10.0 qt
Power Steering Fluid	4.0 L	8.5 pt
Front Drive Axles (4x4 Only)	2.6 L	5.5 pt
Rear Axle Unit Refill Capacities		
Dana Spicer S110	5.9 L	12.5 pt
Dana Spicer S130	5.9 L	12.5 pt
Transfer Case (4x4 Only)	2.84 L	6.0 pt

Application	Capacities	
	Metric	English
*Cooling system refill capacities vary considerably due to differences in engine models and optional equipment, in addition to the amount of coolant remaining in the system after draining. Total capacity is approximately 28.3 L (7.5 gal). If the system has been flushed with water or cleaner, a significant amount of the rinse water will remain in the system. In this case, refilling with a mixture with a higher percentage (60–66%) of coolant concentrate is advised in order to achieve a final mixture closer to 50/50. Fill the system and run the vehicle until the thermostat opens. Before adding any fluid, check the coolant concentration and add additional water or concentrated undiluted coolant to adjust the concentration. Run the vehicle and retest for coolant volume level (set to MAX line) and concentration level.		
**Do not overfill the DEF tank. See <i>Diesel Exhaust Fluid</i> ⇨ 176.		
A variety of transmissions are available for your vehicle. For information regarding your Allison Transmission, see Owners > Owner Manuals > Manuals and Guides on www.chevrolet.com for the most up-to-date specific service instructions, required capacities, and transmission fluids.		
All quantities are approximate. When adding, be sure to fill to the appropriate level, as recommended in this manual. Recheck fluid level after filling.		

Engine Specifications

Engine	VIN Code	Type
6.6L 8-Cylinder Turbo Diesel (L5D Engine)	PV	V8

Maximum Geared Speed Limit

RPO Code	Axle Ratio	Maximum Speed (MPH)
013	3.73	85
066	4.1	79
092	4.3	79
005	4.56	75
008	4.88	70

Torque Specifications

U-Bolt Nut Torque Charts

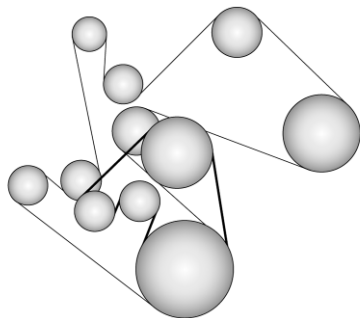
RPO Code	Rear Suspension Type	Torque	
		N•m	lb-ft
GR4	6 100 kg (13,500 lb) Capacity, RR, Springs, Vari-Rate	353–407	260–300
FU7	7 000 kg (15,500 lb) Capacity, RR, Springs, Vari-Rate	353–407	260–300
GR3	4 900 kg (11,000 lb) Capacity, Variable Rate Spring Suspension	353–407	260–300
G40	5 400 kg (12,000 lb) Capacity, International Ride Optimized Suspension (IROS)	353–407	260–300
GP1	6 100 kg (13,500 lb) Capacity, International Ride Optimized Suspension (IROS)	353–407	260–300
GP8	7 000 kg (15,500 lb) Capacity, International Ride Optimized Suspension (IROS)	353–407	260–300
For all other vendor supplied suspensions, refer to the vendor's website for proper torque specifications.			

RPO Code	Front Suspension Type	Torque			
		4X4 N•m	4X4 lb-ft	4X2 N•m	4X2 lb-ft
FSN	3 600 kg (8,000 lb) Capacity, Spring Parabolic, Taper Leaf; with Shock Absorbers	235–265	173–195	162–185	119–136
FK6	3 100 kg (7,000 lb) Capacity, Spring Parabolic, Taper Leaf; with Shock Absorbers	235–265	173–195	162–185	119–136
F95	2 700 kg (6,000 lb) Capacity, Spring Taper Leaf, Shackle Type; with Shock Absorbers	235–265	173–195	162–185	119–136
FTV	3 400 kg (7,500 lb) Capacity, Spring Taper Leaf, Shackle Type; with Shock Absorbers	235–265	173–195	162–185	119–136
FTW	2 800 kg (6,250 lb) Capacity, Spring Taper Leaf, Shackle Type; with Shock Absorbers	235–265	173–195	162–185	119–136

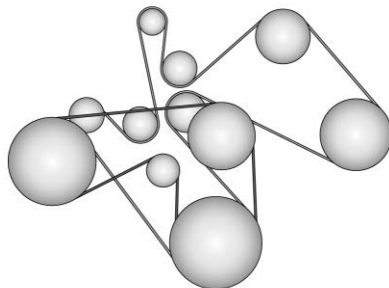
Wheel Lug Nut Torque Chart

Lug Nut Size	Lug Nut Type	Socket Size	Torque	
			N•m	lb-ft
22 mm	Two-Piece	33 mm	610–678	450–500
Carefully lubricate the wheel stud threads by applying 2 drops of 30 weight oil to the last 2 or 3 threads at the end of each stud. Lubricate the two-piece flanged wheel lug nuts by putting two drops of 30 weight oil in the slot between the nut body and flange washer and spin the washer to spread the oil around the nut-to-washer contact surface. Do not get the oil on any other surfaces otherwise the wheel clamping effectiveness will be reduced.				

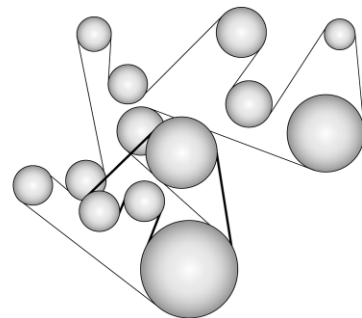
Engine Drive Belt Routing



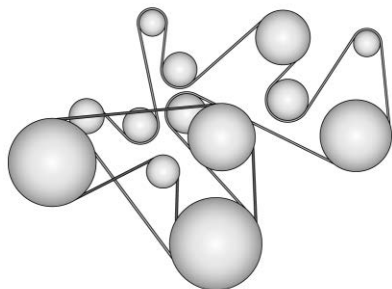
6.6L V8 Engine (Single Generator without Air Compressor – 4 Pulley Fan Drive)



6.6L V8 Engine (Single Generator with Air Compressor)



6.6L V8 Engine (Dual Generator without Air Compressor – 4 Pulley Fan Drive)



**6.6L V8 Engine Engine (Dual Generator with
Air Compressor)**

Customer Information

Customer Information

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Customer Information

Customer Satisfaction Procedure

Your satisfaction and goodwill are important to your dealer and to Chevrolet. Normally, any concerns with the sales transaction or the operation of the vehicle will be resolved by your dealer's sales or service departments. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your concern has not been resolved to your satisfaction, the following steps should be taken:

STEP ONE: Discuss your concern with a member of dealership management. Normally, concerns can be quickly resolved at that level. If the matter has already been reviewed with the sales, service, or parts manager, contact the owner of your dealership or the general manager.

STEP TWO: If after contacting a member of dealership management, it appears your concern cannot be resolved by your dealership without further help, in the U.S., call the Chevrolet Customer Assistance Center at 1-800-862-4389. In Canada, call

General Motors of Canada Customer Care Centre at 1-800-263-3777 (English), or 1-800-263-7854 (French).

We encourage you to call the toll-free number in order to give your inquiry prompt attention. Have the following information available to give the Customer Assistance representative:

- Vehicle Identification Number (VIN). This is available from the vehicle registration or title.
- Dealership name and location.
- Vehicle delivery date and present mileage.

When contacting Chevrolet, remember that your concern will likely be resolved at a dealer's facility. That is why we suggest following Step One first.

STEP THREE — U.S. Owners: Both General Motors and your dealer are committed to making sure you are completely satisfied with your new vehicle. However, if you continue to remain unsatisfied after following the procedure outlined in Steps One and Two, you can file with the Better Business Bureau (BBB) AUTO LINE Program to enforce your rights.

The BBB AUTO LINE Program is an out-of-court program administered by BBB National Programs, Inc. to settle automotive disputes

regarding vehicle repairs or the interpretation of the New Vehicle Limited Warranty. Although you may be required to resort to this informal dispute resolution program prior to filing a court action, use of the program is free of charge and your case will generally be heard within 40 days. If you do not agree with the decision given in your case, you may reject it and proceed with any other venue for relief available to you.

You may contact the BBB AUTO LINE Program using the toll-free telephone number or write them at the following address:

BBB AUTO LINE a Division of
BBB National Programs, Inc.
1676 International Drive
Suite 550
McLean, VA 22102

Telephone: 1-800-955-5100
www.bbbautoline.org

This program is available in all 50 states and the District of Columbia. Eligibility is limited by vehicle age, mileage, and other factors. General Motors reserves the right to change eligibility limitations and/or discontinue its participation in this program.

Customer Assistance Offices

Chevrolet is committed to assisting customers. Visit us online at www.chevrolet.com/support (U.S.) to chat with us or find answers to commonly asked questions, tips, vehicle how-to instructions, and available support.

Need more help? Use the phone numbers or mailing addresses below for additional assistance.

United States and Puerto Rico

Chevrolet Motor Division
Chevrolet Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170
1-800-862-4389

TTY: Dial 711 relay service and
contact 1-800-833-2438

Roadside Assistance: 1-888-899-1327

Overseas

Please contact the local General Motors Business Unit.

Customer Assistance for Text Telephone (TTY) Users

To assist customers who are deaf, hard of hearing, or speech-impaired and/or who use Text Telephones (TTYs), Chevrolet is able to assist. Please dial the national 711 relay service and contact 1-800-833-2438.

Online Account

Create a Chevrolet Account (U.S.) at chevrolet.com

Learn more about your vehicle features, shop for and manage your connected services and OnStar plans, and access diagnostic information specific to your vehicle.

Membership Benefits

 : Download owner's manuals and view vehicle-specific how-to videos.

 : View maintenance schedules, alerts, and Vehicle Diagnostic Information. Schedule service appointments.

 : View service records from your dealership and add your own.

-  : Select a preferred dealer and view locations, maps, phone numbers, and hours.
-  : Track your vehicle's warranty information.
-  : View active recalls by Vehicle Identification Number (VIN). See *Vehicle Identification Number (VIN)* ⇨ 349.
-  : Manage your profile and payment information. View your GM Rewards Card earnings and My Chevrolet Rewards points.
-  : Chat with online help representatives. Visit chevrolet.com and create an account today.

GM Mobility Reimbursement Program

GENERAL MOTORS MOBILITY



This program is available to qualified applicants for cost reimbursement, up to certain limits, of eligible aftermarket adaptive

equipment required for the vehicle, such as hand controls or a wheelchair/scooter lift for the vehicle.

To learn about the GM Mobility program, see www.gmmobility.com or call the GM Mobility Assistance Center at 1-800-323-9935. Text Telephone (TTY) users, please dial the national 711 relay service and contact 1-800-323-9935.

Roadside Assistance Program

Call 1-888-899-1327. (Text Telephone (TTY): 1-888-889-2438.)

Service is available 24 hours a day, 365 days a year.

Calling for Assistance

When calling Roadside Assistance, have the following information ready:

- Your name, home address, and home telephone number
- Telephone number of your location
- Location of the vehicle
- Model, year, color, and license plate number of the vehicle
- Odometer reading and Vehicle Identification Number (VIN)

- Description of the problem

Coverage

Services are provided for the duration of the vehicle's powertrain warranty.

In the U.S., anyone driving the vehicle is covered. In Canada, a person driving the vehicle without permission from the owner is not covered.

Roadside Assistance is not a part of the New Vehicle Limited Warranty. General Motors North America and Chevrolet reserve the right to make any changes or discontinue the Roadside Assistance program at any time without notification.

General Motors North America and Chevrolet reserve the right to limit services or payment to an owner or driver if they decide the claims are made too often, or the same type of claim is made many times.

Services Provided

- **Emergency Fuel Delivery:** Delivery of enough fuel for the vehicle to get to the nearest service station.

- **Lock-Out Service:** Service to unlock the vehicle if you are locked out. A remote unlock may be available if you have OnStar. For security reasons, the driver must present identification before this service is given.
- **Emergency Tow from a Public Road or Highway:** Tow to the nearest Chevrolet dealer for warranty service, or if the vehicle was in a crash and cannot be driven. Assistance is not given when the vehicle is stuck in the sand, mud, or snow.
- **Flat Tire Change:** Service to change a flat tire with the spare tire. The spare tire, if equipped, must be in good condition and properly inflated. It is the owner's responsibility for the repair or replacement of the tire if it is not covered by the warranty.
- **Battery Jump Start:** Service to jump start a dead battery.
- **Trip Interruption Benefits and Assistance:** If your trip is interrupted due to a warranty event, incidental expenses may be reimbursed within the Powertrain warranty period. Items considered are

reasonable and customary hotel, meals, rental car, or a vehicle being delivered back to the customer, up to 500 miles.

Services Not Included in Roadside Assistance

- Impound towing caused by violation of any laws
- Legal fines
- Mounting, dismounting, or changing of snow tires, chains, or other traction devices

Service is not provided if a vehicle is in an area that is not accessible to the service vehicle or is not a regularly traveled or maintained public road, which includes ice and winter roads. Off-road use is not covered.

Scheduling Service Appointments

When the vehicle requires warranty service, contact your dealer and request an appointment. By scheduling a service appointment and advising the service consultant of your transportation needs, your dealer can help minimize your inconvenience.

If the vehicle cannot be scheduled into the service department immediately, keep driving it until it can be scheduled for service, unless,

of course, the problem is safety related. If it is, please call your dealership, let them know this, and ask for instructions.

If your dealer requests you to bring the vehicle for service, you are urged to do so as early in the work day as possible to allow for same-day repair.

Courtesy Transportation Program

To enhance your ownership experience, we and our participating dealers are proud to offer Courtesy Transportation, a customer support program for vehicles with the Bumper-to-Bumper (Base Warranty Coverage period in Canada), Federal Emission, Extended Powertrain or Electric specific warranties in both the U.S. and Canada.

Several Courtesy Transportation options are available to assist in reducing inconvenience when warranty repairs are required.

Courtesy Transportation is not a part of the New Vehicle Limited Warranty. A separate manual entitled "Limited Warranty and Owner Assistance Information" produced for new vehicles provides detailed warranty coverage information.

Transportation Options

Warranty service can generally be completed while you wait. However, if you are unable to do so, your dealer may offer the following transportation options:

Shuttle Service

This includes one-way or round-trip shuttle service within reasonable time and distance parameters of your dealer's area.

Public Transportation or Fuel Reimbursement

If overnight warranty repairs are needed, and public transportation is used, the expense must be supported by original receipts and within the maximum amount allowed by GM. If U.S. customers arrange their own transportation, limited reimbursement for reasonable fuel expenses may be available. Claim amounts should reflect actual costs and be supported by original receipts. See your dealer for information.

Courtesy Rental Vehicle

For an overnight warranty repair, the dealer may provide an available courtesy rental vehicle or provide for reimbursement of a rental vehicle. Reimbursement is limited

and must be supported by original receipts as well as a signed and completed rental agreement and meet state/provincial, local, and rental vehicle provider requirements. Requirements vary and may include minimum age requirements, insurance coverage, credit card, etc. Additional fees such as fuel, rental vehicle insurance, taxes, levies, usage fees, excessive mileage, or rental usage beyond the completion of the repair are also your responsibility.

It may not be possible to provide a like vehicle as a courtesy rental.

Additional Program Information

All program options, such as shuttle service, may not be available at every dealer. Contact your dealer for specific availability.

General Motors reserves the right to unilaterally modify, change, or discontinue Courtesy Transportation at any time and to resolve all questions of claim eligibility pursuant to the terms and conditions described herein at its sole discretion.

Collision Damage Repair

If the vehicle is involved in a collision and it is damaged, have the damage repaired by a qualified technician using the proper equipment and quality replacement parts. Poorly performed collision repairs diminish the vehicle resale value, and safety performance can be compromised in subsequent collisions.

Collision Parts

Genuine GM Collision parts are new parts made with the same materials and construction methods as the parts with which the vehicle was originally built. Genuine GM Collision parts are the best choice to ensure that the vehicle's designed appearance, durability, and safety are preserved. The use of Genuine GM parts can help maintain the GM New Vehicle Limited Warranty.

Recycled original equipment parts may also be used for repair. These parts are typically removed from vehicles that were total losses in prior crashes. In most cases, the parts being recycled are from undamaged sections of the vehicle. A recycled original equipment GM part may be an acceptable choice to maintain the vehicle's originally designed appearance and safety performance; however, the history

of these parts is not known. Such parts are not covered by the GM New Vehicle Limited Warranty, and any related failures are not covered by that warranty.

Aftermarket collision parts are also available. These are made by companies other than GM and may not have been tested for the vehicle. As a result, these parts may fit poorly, exhibit premature durability/corrosion problems, and may not perform properly in subsequent collisions. Aftermarket parts are not covered by the GM New Vehicle Limited Warranty, and any vehicle failure related to such parts is not covered by that warranty.

Repair Facility

GM also recommends that you choose a collision repair facility that meets your needs before you ever need collision repairs. Your dealer may have a collision repair center with GM-trained technicians and state-of-the-art equipment, or be able to recommend a collision repair center that has GM-trained technicians and comparable equipment.

Insuring the Vehicle

Protect your investment in the GM vehicle with comprehensive and collision insurance coverage. There are significant differences in the quality of coverage afforded by various insurance policy terms. Many insurance policies provide reduced protection to the GM vehicle by limiting compensation for damage repairs through the use of aftermarket collision parts. Some insurance companies will not specify aftermarket collision parts. When purchasing insurance, we recommend that you ensure that the vehicle will be repaired with GM original equipment collision parts. If such insurance coverage is not available from your current insurance carrier, consider switching to another insurance carrier.

If the vehicle is leased, the leasing company may require you to have insurance that ensures repairs with Genuine GM Original Equipment Manufacturer (OEM) parts or Genuine Manufacturer replacement parts. Read the lease carefully, as you may be charged at the end of the lease for poor quality repairs.

If a Crash Occurs

If there has been an injury, call emergency services for help. Do not leave the scene of a crash until all matters have been taken care of. Move the vehicle only if its position puts you in danger, or you are instructed to move it by a police officer.

Give only the necessary information to police and other parties involved in the crash.

For emergency towing see *Roadside Assistance Program* ⇨ 361.

Gather the following information:

- Driver name, address, and telephone number
- Driver license number
- Owner name, address, and telephone number
- Vehicle license plate number
- Vehicle make, model, and model year
- Vehicle Identification Number (VIN)
- Insurance company and policy number
- General description of the damage to the other vehicle

Choose a reputable repair facility that uses quality replacement parts. See “Collision Parts” earlier in this section.

If the airbag has inflated, see *What Will You See after an Airbag Inflates?* ⇨ 41.

Managing the Vehicle Damage Repair Process

In the event that the vehicle requires damage repairs, GM recommends that you take an active role in its repair. If you have a pre-determined repair facility of choice, take the vehicle there, or have it towed there. Specify to the facility that any required replacement collision parts be original equipment parts, either new Genuine GM parts or recycled original GM parts. Remember, recycled parts will not be covered by the GM vehicle warranty.

Insurance pays the bill for the repair, but you must live with the repair. Depending on your policy limits, your insurance company may initially value the repair using aftermarket parts. Discuss this with the repair professional, and insist on Genuine GM parts. Remember, if the vehicle is leased, you may be obligated to have the vehicle repaired with Genuine GM parts, even if your insurance coverage does not pay the full cost.

If another party's insurance company is paying for the repairs, you are not obligated to accept a repair valuation based on that insurance company's collision policy repair limits, as you have no contractual limits with that company. In such cases, you can have control of the repair and parts choices as long as the cost stays within reasonable limits.

Publication Ordering Information

Service Manuals

Service manuals have the diagnosis and repair information on the engine/propulsion, transmission, axle, suspension, brakes, electrical system, steering system, body, etc.

Customer Literature

Owner's manuals are written specifically for owners and are intended to provide basic operational information about the vehicle. The owner's manual includes the Maintenance Schedule for all models.

Customer literature publications available for purchase include owner's manuals, warranty manuals, and portfolios. Portfolios include an owner's manual, warranty manual, if applicable, and zip lock bag or pouch.

Current and Past Models

Service manuals and customer literature are available for many GM vehicles.

To check availability and to order, call 1-800-551-4123 Monday–Friday, 8:00 a.m.–6:00 p.m. Eastern Time

For credit card orders only (VISA, MasterCard, or Discover), see Helm, Inc. at: www.helminc.com.

To order by mail, write to:

Helm, Incorporated
Attention: Customer Service
47911 Halyard Drive
Plymouth, MI 48170

Make checks payable in U.S. funds.

Radio Frequency Statement

This vehicle uses license-exempt transmitters / receivers / systems that operate on a radio frequency that complies with Part 15/Part 18 of the Federal Communications Commission (FCC) rules and with Innovation, Science and Economic Development (ISED) Canada's license-exempt RSS(s) / RSP-100 / ICES-GEN.

Operation is subject to the following two conditions:

1. The device may not cause harmful interference.
2. The device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to any of these systems by other than an authorized service facility could void authorization to use this equipment.

Reporting Safety Defects

Reporting Safety Defects to the United States Government

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying General Motors.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall

and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or General Motors.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-877-561-7439); go to <https://www.safercar.gov>; or write to:

Administrator, NHTSA
1200 New Jersey Avenue, S.E.,
Washington, D.C. , 20590

You can also obtain other information about motor vehicle safety from <https://www.safercar.gov>.

Reporting Safety Defects to General Motors

In addition to notifying NHTSA (or Transport Canada) in a situation like this, notify General Motors.

In the U.S., call 1-800-862-4389, or write:
Chevrolet Motor Division
Chevrolet Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170

In Canada, call 1-800-263-3777 (English) or 1-800-263-7854 (French), or write:

Customer Care Centre
General Motors of Canada Company
500 Wentworth Street W
Oshawa, ON L1J 0C5

In Mexico, call 800-466-0811 or 800-508-0000.

In other Central America and Caribbean Countries, call 52-555-901-2369.

Vehicle Data Recording and Privacy

The vehicle has a number of computers that record information about the vehicle's performance and how it is driven or used. For example, the vehicle uses computer modules to monitor and control engine and transmission performance, to monitor the conditions for airbag deployment and deploy them in a crash, and, if equipped, to provide antilock braking to help the driver control the vehicle. These modules may store data to help the dealer technician service the vehicle or to help GM improve safety or features. Some modules may also store data about how the vehicle is operated, such as rate of fuel consumption

or average speed. These modules may retain personal preferences, such as radio presets, seat positions, and temperature settings.

Cybersecurity

GM collects information about the use of your vehicle including operational and safety related information. We collect this information to provide, evaluate, improve, and troubleshoot our products and services and to develop new products and services. The protection of vehicle electronics systems and customer data from unauthorized outside electronic access or control is important to GM. GM maintains appropriate security standards, practices, guidelines and controls aimed at defending the vehicle and the vehicle service ecosystem against unauthorized electronic access, detecting possible malicious activity in related networks, and responding to suspected cybersecurity incidents in a timely, coordinated and effective manner. Security incidents could impact your safety or compromise your private data. To minimize security risks, please do not connect your vehicle electronic systems to unauthorized devices or connect your vehicle to any unknown or untrusted networks (such as

Bluetooth, Wi-Fi or similar technology). In the event you suspect any security incident impacting your data or the safe operation of your vehicle, please stop operating your vehicle and contact your dealer.

Event Data Recorders

This vehicle is equipped with an Event Data Recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating;
- Whether or not the driver and passenger safety belts were buckled/fastened;
- How far (if at all) the driver was depressing the accelerator and/or brake pedal; and,
- How fast the vehicle was traveling.

These data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Note

EDR data are recorded by your vehicle only if a non-trivial crash situation occurs; no data are recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

GM will not access these data or share it with others except: with the consent of the vehicle owner or, if the vehicle is leased, with the consent of the lessee; in response to an official request by police or similar government office; as part of GM's defense of litigation through the discovery process; or, as permitted by law.

Data that GM collects or receives may also be used for GM research needs or may be made available to others for research purposes, where a need is shown and the data is not tied to a specific vehicle or vehicle owner.

OnStar

If the vehicle is equipped with OnStar and has an active service plan, additional data may be collected and transmitted through the OnStar system. This includes information about the vehicle's operation; collisions involving the vehicle; the use of the vehicle and its features, including infotainment; and the location and approximate GPS speed of the vehicle. Refer to the OnStar Terms and Conditions and Privacy Statement on the OnStar website.

See *OnStar Additional Information* ⇨ 370.

OnStar

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OnStar Overview



 Voice Command Button



 Blue OnStar Button



 Red Emergency Button

This vehicle may be equipped with a comprehensive, in-vehicle system that can connect to an OnStar Advisor for Emergency, Security, Navigation, Connections, and Diagnostics Services. OnStar services may require a paid service plan and data plan. OnStar requires the vehicle battery and electrical system, cellular service, and GPS satellite signals to be available and operating. OnStar acts as a link to existing emergency service providers. OnStar may collect information about you and your vehicle, including location information. See OnStar User Terms, Privacy Statement, and Software Terms for more details including system limitations at www.onstar.com (U.S.).

The OnStar system status light is next to the OnStar buttons. If the status light is:

- Solid Green: System is ready.
- Flashing Green: On a call.
- Red: Indicates a problem.
- Off: System is off. Press  twice to speak with an OnStar Advisor.

Press  or call 1-888-4ONSTAR (1-888-466-7827) to speak to an Advisor.

Functionality of the Voice Command button may vary by vehicle and region.

Press  to answer or hang up an Advisor-initiated call.

Press  to connect to an Advisor to:

- Verify account information or update contact information.
- Get driving directions.
- Receive a Diagnostic check of the vehicle's key operating systems.
- Receive Roadside Assistance.
- Manage Wi-Fi Settings, if equipped.

Press  to get a priority connection to an OnStar Advisor available 24/7 to:

- Get help for an emergency.
- Be a Good Samaritan or respond to an AMBER Alert.
- Get assistance in severe weather or other crisis situations and find evacuation routes.

OnStar Services

Emergency

Emergency Services require an active safety and security plan. With Automatic Crash Response, built-in sensors can automatically alert a specially trained OnStar Advisor who is immediately connected in to the vehicle to help.

Press  for a priority connection to an OnStar Advisor who can contact emergency service providers, direct them to your exact location, and relay important information.

With OnStar Crisis Assist, specially trained Advisors are available 24 hours a day, 7 days a week, to provide a central point of contact, assistance, and information during a crisis.

With Roadside Assistance, Advisors can locate a nearby service provider to help with a flat tire, a battery jump, or an empty gas tank.

Security

If equipped, OnStar provides these services:

- With Stolen Vehicle Assistance, OnStar Advisors can use GPS to pinpoint the vehicle and help authorities quickly recover it.
- With Remote Ignition Block, if equipped, OnStar can block the vehicle from being restarted.
- With Stolen Vehicle Slowdown, if equipped, OnStar can work with law enforcement to gradually slow the vehicle down.

Theft Alarm Notification

If equipped, if the doors are locked and the vehicle alarm sounds, a notification by text, email, or phone call will be sent. If the vehicle is stolen, an OnStar Advisor can work with authorities to recover the vehicle.

OnStar Additional Information

In-Vehicle Audio Messages

Audio messages may play important information at the following times:

- Prior to vehicle purchase. Press  to set up an account.
- After change in ownership and at 90 days.

Transferring Service

Press  to request account transfer eligibility information. The Advisor can cancel or change account information.

Selling/Transferring the Vehicle

Call 1-888-4ONSTAR (1-888-466-7827) immediately to terminate your OnStar or connected services if the vehicle is disposed of, sold, transferred, or if the lease ends.

Reactivation for Subsequent Owners

Press  and follow the prompts to speak to an Advisor as soon as possible. The Advisor will update vehicle records and explain OnStar or connected service options.

How OnStar Service Works

Automatic Crash Response, Emergency Services, Crisis Assist, Stolen Vehicle Assistance, Remote Services, and Roadside Assistance are available on most vehicles. Not all OnStar services are available everywhere or on all vehicles. For more information, a full description of OnStar services, system limitations, and OnStar User Terms, Privacy Statement, and Software Terms:

- Call 1-888-4ONSTAR (1-888-466-7827).
- See www.onstar.com (U.S.).
- Call TTY 1-877-248-2080.
- Press  to speak with an Advisor.

OnStar or connected services cannot work unless the vehicle is in a place where OnStar has an agreement with a wireless service provider for service in that area. The wireless service provider must also have coverage, network capacity, reception, and technology compatible with OnStar or connected services. Service involving location information about the vehicle cannot work unless GPS signals are available, unobstructed, and compatible with the OnStar hardware. OnStar or connected services may not work if the OnStar equipment is not properly installed or it has not been

properly maintained. If equipment or software is added, connected, or modified, OnStar or connected services may not work. Other problems beyond the control of OnStar — such as hills, tall buildings, tunnels, weather, electrical system design and architecture of the vehicle, damage to the vehicle in a crash, or wireless phone network congestion or jamming — may prevent service.

See *Radio Frequency Statement* ⇨ 365.

Services for People with Disabilities

Advisors provide services to help with physical disabilities and medical conditions.

Press  to help:

- Locate a gas station with an attendant to pump gas.
- Find a hotel, restaurant, etc., that meets accessibility needs.
- Provide directions to the closest hospital or pharmacy in urgent situations.

TTY Users

OnStar has the ability to communicate to deaf, hard-of-hearing, or speech-impaired customers while in the vehicle. The available TTY system

can provide in-vehicle access to all OnStar services, except Virtual Advisor and OnStar Turn-by-Turn Navigation.

If equipped, access TTY by touching > Settings > System > TTY from the infotainment home screen. When TTY mode is active, you can make and receive phone calls using the infotainment display.

OnStar Personal Identification Number (PIN)

A PIN is needed to access some OnStar services. The PIN will need to be changed the first time when speaking with an Advisor. To change the OnStar PIN, contact an OnStar Advisor by pressing  or calling 1-888-4ONSTAR.

Warranty

OnStar equipment may be warranted as part of the vehicle warranty.

Languages

The vehicle can be programmed to respond in multiple languages. Press  and ask for an Advisor. Advisors are available in English, Spanish, and French. Available languages may vary by country.

Potential Issues

OnStar cannot perform Remote Door Unlock or Stolen Vehicle Assistance after the vehicle has been off continuously for an extended period of time without an ignition cycle. To find out the duration of time that applies for the vehicle, contact an OnStar Advisor by pressing  or calling 1-888-4ONSTAR. If the vehicle has not been started for an extended period of time, OnStar can contact Roadside Assistance or a locksmith to help gain access to the vehicle.

Global Positioning System (GPS)

- Obstruction of the GPS can occur in a large city with tall buildings; in parking garages; around airports; in tunnels and underpasses; or in an area with very dense trees. If GPS signals are not available, the OnStar system should still operate to call OnStar. However, OnStar could have difficulty identifying the exact location.
- In emergency situations, OnStar can use the last stored GPS location to send to emergency responders.

A temporary loss of GPS can cause loss of the ability to send a Turn-by-Turn Navigation route. The Advisor may give a verbal route or may ask for a call back after the vehicle is driven into an open area.

Cellular and GPS Antennas

Cellular reception is required for OnStar to send remote signals to the vehicle. Do not place items over or near the antenna to prevent blocking cellular and GPS signal reception.

Unable to Connect to OnStar Message

If there is limited cellular coverage or the cellular network has reached maximum capacity, this message may come on. Press  to try the call again or try again after driving a few miles into another cellular area.

Vehicle and Power Issues

OnStar services require a vehicle electrical system, wireless service, and GPS satellite technologies to be available and operating for features to function properly. These systems may not operate if the battery is discharged or disconnected.

Add-on Electrical Equipment

The OnStar system is integrated into the electrical architecture of the vehicle. Do not add any electrical equipment. See *Add-On Electrical Equipment* ⇨ 217. Added electrical equipment may interfere with the operation of the OnStar system and cause it to not operate.

Vehicle Software Updates

OnStar or GM may remotely deliver software updates or changes to the vehicle without further notice or consent. These updates or changes may enhance or maintain safety, security, or the operation of the vehicle or the vehicle systems. Software updates or changes may affect or erase data or settings that are stored in the vehicle, such as saved navigation destinations or pre-set radio stations. Neither OnStar nor GM is responsible for any affected or erased data or settings. These updates or changes may also collect personal information. Such collection is described in the OnStar privacy statement or separately disclosed at the time of installation. These updates or changes may also cause a system to automatically communicate with GM servers to collect information about vehicle system status, identify whether updates or changes

are available, or deliver updates or changes. An active OnStar agreement constitutes consent to these software updates or changes and agreement that either OnStar or GM may remotely deliver them to the vehicle.

Privacy

The complete OnStar Privacy Statement may be found at www.onstar.com (U.S.). We recommend that you review it. If you have any questions, call 1-888-4ONSTAR (1-888-466-7827) or press  to speak with an Advisor. Users of wireless communications are cautioned that the privacy of any information sent via wireless cellular communications cannot be assured. Third parties may unlawfully intercept or access transmissions and private communications without consent.

OnStar – Software Acknowledgements

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <https://opensource.lge.com>. In addition to the source code, all referred license terms, warranty disclaimers, and copyright notices are available for download. This offer is valid for

a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

*Provided through LG Electronics Inc., who is solely responsible for provisions of related OSS compliance.

Connected Services

Connected Services

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Connected Services

Navigation

Navigation requires a specific OnStar or connected service plan.

Press  to receive Turn-by-Turn directions or have them sent to the vehicle's navigation screen, if equipped. Select Turn-by-Turn Directions from the Services tab of the OnStar app to call an Advisor or select a recent or favorite destination. Touch the navigation icons to select home, address, or place. A destination transfer from OnStar will show the detail view of the destination when it is transferred from OnStar to the Navigation application. See www.onstar.com for a coverage map. Services vary by model. Map coverage is available in the United States.

Turn-by-Turn Navigation

1. Press  to connect to an Advisor.
2. Request directions to be downloaded to the vehicle.
3. Follow the voice-guided commands.

Using Voice Commands During a Planned Route

Functionality of the Voice Command button, if equipped, may vary by vehicle and region. For some vehicles, press  to open the OnStar app on the infotainment display.

Send Destination to Vehicle

Directions can be sent to the vehicle's navigation screen, if equipped.

Press , then ask the Advisor to download directions to the vehicle's navigation system, if equipped. After the call ends, the navigation screen will provide prompts to begin driving directions. Routes that are sent to the navigation screen can only be canceled through the navigation system.

See www.onstar.com (U.S.).

Connections

The following services help with staying connected.

For coverage maps, see www.onstar.com (U.S.).

Ensuring Security

- Change the default passwords for the Wi-Fi hotspot and myChevrolet mobile application. Make these passwords different from each other and use a combination of letters and numbers to increase the security.
- Change the default name of the Service Set Identifier (SSID). This is your network's name that is visible to other wireless devices. Choose a unique name and avoid family names or vehicle descriptions.

Wi-Fi Hotspot

If equipped, the vehicle may have a built-in Wi-Fi hotspot that provides access to the Internet and web content at 4G LTE speed. Up to seven mobile devices can be connected. A data plan is required. Use the in-vehicle controls only when it is safe to do so.

1. To retrieve Wi-Fi hotspot information, tap the Wi-Fi Hotspot icon on the infotainment home screen.
2. The Wi-Fi settings display the Wi-Fi hotspot name (SSID), password, and on some vehicles, the connection type (no Internet connection, 3G, 4G, 4G LTE), and signal

quality (poor, good, excellent). The LTE icon shows connection to Wi-Fi. It is possible that the icon may not illuminate even though the vehicle has an active connection.

3. To change the SSID or password, press  or call 1-888-4ONSTAR to connect with an Advisor. On some vehicles, the SSID and password can be changed in the Wi-Fi Hotspot menu.

After initial set-up, your vehicle Wi-Fi hotspot will connect automatically to your mobile devices. Manage data usage by turning Wi-Fi on or off on your mobile device, using the myChevrolet mobile app, or by contacting an OnStar Advisor. On some vehicles, Wi-Fi can also be managed from the Wi-Fi Hotspot menu.

MyChevrolet Mobile App (If Available)

Download the myChevrolet mobile app to compatible Apple and Android smartphones. Chevrolet users can access the following services from a smartphone:

- Remotely start/stop the vehicle, if factory-equipped.
- Lock/unlock doors, if equipped with automatic locks.
- Activate the horn and lamps.

- Check the vehicle fuel level, oil life, or tire pressure, if factory-equipped with the Tire Pressure Monitor System.
- Send destinations to the vehicle.
- Locate the vehicle on a map (U.S. market only).
- Turn the vehicle Wi-Fi hotspot on/off, manage settings, and monitor data consumption, if equipped.
- Locate a dealer and schedule service.
- Request Roadside Assistance.
- Set a parking reminder with pin drop, take a photo, make a note, and set a timer.
- Connect with Chevrolet on social media.

Features are subject to change. For myChevrolet mobile app information and compatibility, see my.chevrolet.com.

An active OnStar or connected service plan may be required. A compatible device, factory-installed remote start, and power locks are required. Data rates apply. See www.onstar.com for details and system limitations.

Remote Services

Contact an OnStar Advisor to unlock the doors or sound the horn and flash the lamps.

Marketplace

OnStar Advisors can provide offers from restaurants and retailers on your route, help locate hotels, or book a room. These services vary by market.

Diagnostics

By monitoring and reporting on the vehicle's key systems, OnStar Advanced Diagnostics, if equipped, provides a way to keep up on maintenance. Capabilities vary by model. See www.onstar.com for details and system limitations. Features are subject to change. For updates on feature capabilities, see <https://www.chevrolet.com/owners>. Message and data rates may apply.

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- Connected Services
- My Chevrolet Rewards
- myChevrolet Mobile App
- How-To Videos
- Vehicle Diagnostics
- Scheduled Maintenance
- Vehicle Features
- Many Additional Resources



WARNING

Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. *Always start and operate the engine in a well-ventilated area. *If in an enclosed area, vent the exhaust to the outside. *Do not modify or tamper with the exhaust system. *Do not idle the engine except as necessary. For more information go to www.P65warnings.ca.gov/diesel.

Customer Assistance

1-800-862-4389

Roadside Assistance

1-888-899-1327

Connected Services

1-888-4-ONSTAR



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