
CHEVROLET
2024
Low Cab Forward
Limited Warranty and
Owner Assistance Information

IMPORTANT: This booklet contains important information about your vehicle's warranty coverage. It also explains **owner assistance information and GM's participation in an Alternative Dispute Resolution Program.** Keep this booklet with your vehicle and make it available to a Chevrolet Truck dealer if warranty work is needed. Be sure to keep it with your vehicle if you sell it so future owners will have the information.
Owner's Name:
Phone Number:
Street Address:
City & State:
Vehicle Identification Number (VIN):
Date Vehicle First Delivered or Put In Use:
Odometer Reading on Date Vehicle First Delivered or Put In Use:

© 2023 Chevrolet Motor Division, General Motors LLC. All rights reserved. Printed in the U.S.A. GENERAL MOTORS, GM, CHEVROLET, and the CHEVROLET emblem are registered trademarks of General Motors LLC.

Part No. 24LCF_WM_enUS_17321335A_2023JAN19

2024 Low Cab Forward Limited Warranty and Owner Assistance Information

Important Message to Owners... 1
Chevrolet's Commitment 1
Owner Assistance 1
GM Participation in an Alternative Dispute Resolution Program 1
Warranty Service – United States 1
Warranty Coverage at a Glance 2
New Vehicle Limited Warranty 2
Emission Control System Warranty 2
New Vehicle Limited Warranty 4
What Is Covered 4
What Is Not Covered 7
Things to Know About the New Vehicle Limited Warranty 10
Warranty Repairs – Component Exchanges 10
Warranty Repairs – Recycled Materials 10
Tire Service 10
Aftermarket Engine Performance Enhancement Products and Modifications 10
After-Manufacture "Rustproofing" 10
Paint, Trim, and Appearance Items 11
Vehicle Operation and Care 11
Maintenance and Warranty Service Records 11
Chemical Paint Spotting 11
Warranty Coverage – Extensions 11
Original Equipment Alterations 12
Special Body or Equipment Alterations .. 12
Pre-Delivery Service 12
Production Changes 13
Noise Emissions Warranty 13
Emission Control Systems Warranty 14
What Is Covered 14
How to Determine the Applicable Emissions Control System Warranty .. 14
Federal Emission Control System Warranty 14
California Emission Control System Warranty 15
Emission Warranty Parts List 17
Replacement Parts 18
Maintenance and Repairs 19
Claims Procedure 19
Customer Satisfaction Procedure 21
State Warranty Enforcement Laws 22
Warranty Information for California Only 23
Special Coverage Adjustment Programs Beyond the Warranty Period 24
Customer Assistance Offices 25
Customer Assistance for Text Telephone (TTY) Users 26
Roadside Assistance Program 27

Chevrolet's Commitment

We are committed to assuring your satisfaction with your new Chevrolet Low Cab Forward Truck.

Your Chevrolet Low Cab Forward Truck dealer also wants you to be completely satisfied and invites you to return for all your service needs, both during and after the warranty period.

Owner Assistance

Your Chevrolet Low Cab Forward Truck dealer is best equipped to provide all of your service needs. Should you ever encounter a problem that is not resolved during or after the limited warranty period, talk to a member of dealer management. Under certain circumstances, GM and/or Chevrolet Low Cab Forward Truck dealers may provide assistance after the limited warranty period has expired when the problem results from a defect in material or workmanship. These instances will be reviewed on a case-by-case basis. If your problem has not been resolved to your satisfaction, follow the *Customer Satisfaction Procedure* ⇨ *21*.

We thank you for choosing Chevrolet.

GM Participation in an Alternative Dispute Resolution Program

See *Customer Satisfaction Procedure* ⇨ *21* for information on the voluntary, non-binding Alternative Dispute Resolution Program in which GM participates.

Warranty Service – United States

Your selling Chevrolet Low Cab Forward dealer has made a large investment to ensure that they have the proper tools, training, and parts inventory to make any necessary warranty repairs should they be required during the warranty period. We ask that you return to your selling dealer for warranty repairs. In the event of an emergency repair, you may take your vehicle to any authorized Chevrolet Low Cab Forward Truck dealer for warranty repairs. However, certain warranty repairs require special tools or training that only a dealer selling your brand may have. Therefore, not all dealers are able to perform every repair. If a particular dealership cannot assist you, then contact the Customer Assistance Center. If you have changed your residence, visit any Chevrolet Low Cab Forward Truck dealer in the United States for warranty service. In case you require assistance in locating a dealer to perform service on your Chevrolet Low Cab Forward Truck, refer to the toll-free telephone numbers under *Customer Assistance Offices* ⇨ *25*.

The warranty coverages are summarized below.

New Vehicle Limited Warranty

Base Warranty

- Gasoline engine powered units are covered for 3 years or 36,000 miles, whichever comes first.
- Diesel engine powered units are covered for 3 years/unlimited miles.

Frame Rails and Cross Members

- Gasoline Engine Powered Units: 100% of parts and labor are covered for 36 months or 36,000 miles, whichever comes first. After 36 months or 36,000 miles (whichever comes first), 50% of parts and labor are covered for up to 60 months/ unlimited miles.
- Diesel Engine Powered Units: 100% of parts and labor are covered for 36 months/unlimited miles. After 36 months, 50% of parts and labor are covered for up to 60 months/unlimited miles.

Sheet Metal

- Corrosion against rust-through is covered for the first 4 years with unlimited miles.

Powertrain

- Gasoline engine powered units are covered for 5 years or 75,000 miles, whichever comes first.
- Certain commercial fleet and/or government fleet vehicles equipped with a gas engine, purchased under a qualifying fleet account number are covered for 5 years or 100,000 miles, whichever comes first.
- Diesel engine powered units are covered for 3 years/unlimited miles.

Tires

- The tires supplied with your Low Cab Forward Truck are covered by Chevrolet against defects in material or workmanship for 2 years or 24,000 miles, whichever comes first.

Emission Control System Warranty

Federal Emission Warranty Coverage

- 5 years or 50,000 miles for vehicles with Gross Vehicle Weight Rating (GVWR) less than or equal to 19,500 lbs. for emission related parts.
- 5 years or 100,000 miles for vehicles with Gross Vehicle Weight Rating (GVWR) greater than 19,500 lbs. for emission related parts.

California Emission Warranty Coverage

Vehicles eligible for California Emissions Warranty Coverage

For Passenger Car or Light Duty Truck with a Gross Vehicle Weight Rating (GVWR) of 14,000 lbs. or less.

- 3 years or 50,000 miles, whichever comes first for Emissions related parts
  - If your vehicle fails a smog check inspection, GM will make all necessary repairs and adjustments to ensure that your vehicle passes the inspection. This is your Emission Control System Performance Warranty.
  - If any emission related part listed in the booklet is defective, GM will repair or replace it. This is your Short-term Emission Control Systems Defects Warranty.
- 7 years or 70,000 miles whichever comes first for Emissions related parts
  - If any emission related part specially noted in this booklet as having coverage of 7 years or 70,000 miles is

defective or if its failure causes your vehicle to fail a Smog Check inspection, GM will repair or replace it. This is your Long-term Emission Control System Defects Warranty.

For Heavy duty Vehicles with a Gross Vehicle Weight Rating (GVWR) greater than 14,000 lbs.

- 5 years or 50,000 miles (Gasoline engines) or 5 years or 100,000 miles (Diesel Engines) whichever comes first for Emissions related parts

For a Transitional Zero Emission Vehicle (TZEV)

- 15 years or 150,000 miles, whichever comes first
  - If any emission-related part* listed in this booklet is defective, GM will repair or replace it. This is your TZEV Emission Control System Defects Warranty.

* TZEV Hybrid Batteries are covered for 10 years or 150,000 miles, whichever comes first.

Noise Emissions

Coverage is for applicable vehicles weighing over 10,000 lbs based on the Gross Vehicle Weight Rating (GVWR) only, for the entire life of the vehicle.

Chevrolet will provide for repairs to the vehicle during the warranty period in accordance with the following terms, conditions, and limitations.

What Is Covered

Warranty Applies

This warranty is for Chevrolet Low Cab Forward Trucks registered in the United States and normally operated in the United States, and is provided to the original and any subsequent owners of the vehicle during the warranty period.

Repairs Covered

The warranty covers repairs to correct any vehicle defect related to materials or workmanship occurring during the warranty period, excluding slight noise, vibrations, or other normal characteristics of the vehicle. Needed repairs will be performed using new or remanufactured parts.

No Charge

Warranty repairs, including towing, parts and labor, will be made at no charge, with the exception of frame rails beyond the base warranty period.

Obtaining Repairs

To obtain warranty repairs, take the vehicle to a Chevrolet Low Cab Forward truck dealer facility within the warranty period and request the needed repairs. A reasonable time must be allowed for the dealer to perform necessary repairs.

Warranty Period

The warranty period for all coverages begins on the date the vehicle is first delivered or put in use and ends at the expiration of the coverage period.

Bumper-to-Bumper Coverage

The complete vehicle is covered for:

- Gasoline engine powered units are covered for 3 years or 36,000 miles, whichever comes first.
- Diesel engine powered units are covered for 3 years/unlimited miles.

Except for other coverages listed here under "What Is Covered" and those items listed under "What Is Not Covered" later in this section.

Limited Powertrain Warranty Coverage

- Gasoline engine powered units are covered for 5 years or 75,000 miles, whichever comes first.
- Certain commercial fleet and/or government fleet vehicles equipped with a gas engine, purchased under a qualifying fleet account number are covered for 5 years or 100,000 miles, whichever comes first.
- Diesel engine powered units are covered for 3 years/unlimited miles.

Important: Some of these components may also be covered by the Emissions Warranty. See *Emission Warranty Parts List* ⇨ *17*.

Gasoline Engine Coverage includes: Cylinder block and heads and all internally lubricated parts, timing gears, timing chain/belt and cover, valve covers, oil pump assembly, oil pan, engine oil cooling hoses and lines, seals, gaskets, manifolds, flywheel, water pump, engine mount, turbocharger and supercharger, actuators and electrical components internal to the engine.

Coverage on the engine cooling system begins at the inlet to the water pump and ends with the thermostat housing and/or outlet that attaches to the return hose.

Cummins Engine Coverage includes: Vehicles equipped with a Cummins engine are covered by Cummins warranty and Extended Service Coverage (ESC). See Cummins

information provided with the vehicle for specific details applicable to warranty and ESC coverage for individual Cummins engines model and series.

Diesel Components Coverage includes: Cylinder block and heads and all internally lubricated parts, intake and exhaust manifolds, timing gears, timing chain/belt and cover, flywheel, valve covers, oil pump assembly, oil pan, water pump, fuel pump, engine mounts, seals, and gaskets. Parts of the Emissions Reduction System such as the emissions reduction fluid tank, injectors, sensors including NOx and exhaust, and the Exhaust Particulate Filter. Glow Plug Control System: Control/glow plug assembly, glow plugs, cold advance relay, and engine control module. The fuel injection control module, integral oil cooler, transmission adapter plate, common fuel rails, fuel filter assembly, fuel temperature sensor.

Exclusions: Excluded from the powertrain component coverage are sensors, wiring, connectors, engine radiator, coolant hoses, coolant, heater core, starter motor, entire pressurized fuel system (in-tank fuel pump, pressure lines, fuel rail(s), regulator, injectors, and return line).

Allison Transmission Coverage includes: Vehicles equipped with Allison automatic transmissions are covered by Allison's warranty and Extended Service Coverage (ESC). See Allison information provided with the vehicle for specific details applicable to warranty and ESC coverage for individual Allison transmission model and series.

Transmission/Transaxle Coverage includes: All internally lubricated parts, case, torque converter, mounts, seals, and gaskets as well as any electrical components internal to the transmission/transaxle. Also covered are any actuators directly connected to the transmission (slave cylinder, etc.).

Exclusions: Excluded from the powertrain coverage are transmission cooling lines, hoses, radiator, sensors, wiring, and electrical connectors. Also excluded are the clutch and pressure plate as well as any Transmission Control Module and/or module programming.

Transfer Case Coverage includes: All internally lubricated parts, case, mounts, seals, and gaskets as well as any electrical components internal to the transfer case. Also covered are any actuators directly connected to the transfer case as well as encoder motor.

Exclusions: Excluded from the powertrain coverage are transfer case cooling lines, hoses, radiator, sensors, wiring, and electrical connectors as well as module programming.

Drive Systems Coverage includes: All internally lubricated parts, final drive housings, axle shafts and bearings, constant velocity joints, propeller shafts and universal joints. All mounts, supports, seals, and gaskets as well as any electrical components internal to the drive axle. Also covered are any actuators directly connected to the drive axle (e.g.,front differential actuator).

Exclusions: Excluded from the powertrain component coverage are all wheel bearings, drive wheel front and rear hub bearings, locking hubs, drive system cooling, lines, hoses, radiator, sensors, wiring, and electrical connectors related to drive systems as well as any drive system control module and/or module programming.

Accessory Coverages

Most Chevrolet accessories and parts sold by Chevrolet and permanently installed on a Chevrolet Low Cab Forward prior to delivery will be covered under the provisions of the New Vehicle Limited Warranty. In the event Chevrolet accessories are installed after vehicle delivery, or are replaced under the new vehicle warranty, they will be covered (parts and labor) for the balance of the vehicle warranty, but in no event less than 12 months/12,000 miles. This coverage is only effective for Chevrolet accessories permanently installed by a Chevrolet Low Cab Forward dealer or an associated Chevrolet-approved Accessory Distributor/ Installer (ADI).

Chevrolet accessories sold over-the-counter, or those not requiring installation, will receive the standard Chevrolet Low Cab Forward Warranty of 12 months from the date of purchase (parts only).

GM Licensed Accessories are covered under the accessory-specific manufacturer's warranty and are not warranted by GM or its dealers.

Caution

This warranty excludes:

Any communications device that becomes unusable or unable to function as intended due to unavailability of compatible wireless service or GPS satellite signals.

Towing

Towing is covered to the nearest Chevrolet Low Cab Forward Truck dealer if your vehicle cannot be driven because of a warranted defect.

Tire Coverage

The tires supplied with your Low Cab Forward Truck are covered by Chevrolet against defects in material or workmanship for 2 years or 24,000 miles, whichever comes first. Wear-out is not considered a defect, and it may occur before the vehicle warranty expires. In this case, the owner is responsible to purchase replacement tires, or seek coverage solely from the tire manufacturer.

Corrosion Coverage

Body sheet metal panels are covered against corrosion and rust-through as follows:

Rust-Through: Any body sheet metal panel that rusts through, an actual hole in the sheet metal, is covered for up to 4 years/ unlimited miles.

Important: Cosmetic or surface corrosion resulting from stone chips or scratches in the paint, for example, is not included in the sheet metal coverage.

Frame Rails

Frame rails and cross members are covered against defects in materials or workmanship as follows:

- Gasoline Engine Powered Units: 100% of parts and labor are covered for 36 months or 36,000 miles, whichever comes first. After 36 months or 36,000 miles (whichever comes first), 50% of parts and labor are covered for up to 60 months/ unlimited miles.
- Diesel Engine Powered Units: 100% of parts and labor are covered for 36 months/unlimited miles. After 36 months, 50% of parts and labor are covered for up to 60 months/unlimited miles.

Service Adjustment

Service adjustment – minor repairs not usually associated with the replacement of parts and not a part of normal maintenance – are covered for the first 1 year, 12,000 miles.

This includes but is not limited to:

- Wheel alignment
- Tire balance
- Clutch adjustment
- Door and window adjustment

What Is Not Covered

Tire and Wheel Damage or Wear

Normal tire wear or wear-out is not covered. Tire wear is influenced by many variables such as road conditions, driving styles, vehicle weight, and tire construction. Uniform tire wear is a normal condition, and is not considered a defect. Road hazard damage such as punctures, cuts, snags, and breaks resulting from pothole impact, curb impact, or from other objects is not covered. Tire wear due to misalignment beyond the warranty period is not covered. Also, damage from improper inflation, overloading, spinning, as when stuck in mud or snow, tire chains, racing, improper mounting or dismounting, misuse, negligence, alteration, improper repair, accident, collision, fire, vandalism, or misapplication is not covered. Damage to wheels or tire sidewalls caused by automatic car washes or cleaning agents is not covered.

Damage Due to Accident, Misuse, or Alteration

The New Vehicle Limited Warranty does not cover damage caused as the result of any of the following:

- Collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking the chassis.
- Misuse of the vehicle such as driving over curbs, overloading, racing, or other competition. Proper vehicle use is discussed in the owner manual.
- Alteration, modification or tampering to the vehicle including, but not limited to the body, chassis, powertrain, driveline, software, or other components after final assembly by Chevrolet.
- Coverages do not apply if the odometer has been disconnected, its reading has been altered, or mileage cannot be determined.
- Installation of non-GM parts.
- Water or fluid contamination.
- Damage resulting from hail, floods, windstorms, lightning, and other environmental conditions.
- Alteration of glass parts by application of tinting films.

Important: This warranty is void on vehicle currently or previously titled as salvaged, scrapped, junked, or otherwise considered a total loss.

Damage or Corrosion Due to Environment, Chemical Treatments, or Aftermarket Products

Damage caused by airborne fallout, salt from sea air, salt or other materials used to control road conditions, chemicals, tree sap, stones, hail, earthquake, water or flood, windstorm, lightning, the application of chemicals or sealants subsequent to manufacture, etc. is not covered. See “Chemical Paint Spotting” under *Things to Know About the New Vehicle Limited Warranty* ⇨ *10* for more details.

Damage Due to Insufficient or Improper Maintenance

Damage caused by failure to follow the recommended maintenance schedule intervals and/or failure to use or maintain proper fluids, or maintain fluids between recommended maintenance intervals, fuel, lubricants, or refrigerants recommended in the owner manual is not covered.

Damage Due to Contaminated, Improper, or Poor Quality Fuel

Poor fuel quality or incorrect fuel may cause driveability problems such as hesitation, lack of power, stalling, or failure to start. They may also degrade functionality of critical exhaust emissions components such as spark plugs, oxygen sensors, and the catalytic converter. Damage from poor fuel quality, water contamination, or if the vehicle requires premium fuel, operating the vehicle on gasoline with a Pump Octane less than a 91 (R+M)/2, may not be covered.

Prohibited fuels are: Gasolines containing any methanol, MMT, an organometallic octane enhancing additive, and/or fuels containing more than 15% ethanol in non-Flex Fuel Vehicles (FFV).

Please refer to your owner manual under "Fuel," for additional recommendations, including the use of TOP TIER Detergent Gasoline. Additional information can also be found at: www.toptiergas.com.

Damage Due to Impact, Use, or the Environment

Windshield or glass cracks, chips, or scratches due to impact are not covered. Windshield cracks will be covered for the first 12 months, regardless of mileage if caused by defects in material or workmanship.

Lights, lenses, mirrors, paint, grille, moldings, and trim are not covered for cracks, chips, scratches, dents, dings, and punctures or tears as a result of impact with other objects or road hazards. In addition, cracks, chips, scratches, or other damage to the face of a radio or instrument cluster from impact or foreign objects are not covered.

Third Party Externally Connected Electrical Products

This warranty does not apply to hardware or software of a third party device that is connected to the vehicle or its components, even if integrated or delivered with the vehicle. GM is not responsible for the quality or accuracy of any information, or service accessed through or from any third party device or platform. Software distributed by GM inside or outside the vehicle (including, but not limited to system software or applications) is not covered by this Warranty. GM does not warrant that connections to, from or through the vehicle will be uninterrupted or error-free. Also, the user should back-up their data and information frequently. GM is not responsible for any loss or damage to data or information made available in connection with the use of the vehicle. In addition, this Warranty does not apply: (a) to consumable parts that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to damage caused by use with another product or service; (c) to damage caused by a third party device or service (including upgrades and expansions), or (d) to obsolescence or lack of utility due to incompatibility with future versions of external hardware or software, including, but not limited to mobile devices.

Maintenance

All vehicles require periodic maintenance. Maintenance services, such as those detailed in the owner manual are at the owners expense. Vehicle lubrication, cleaning, or polishing are not covered. Failure of or damage to components requiring replacement or repair due to vehicle use, wear, exposure, or lack of maintenance is not covered.

Items such as:

- Audio System Cleaning
- Brake Pads/Linings
- Clutch Linings
- Coolants and Fluids
- Filters
- Limited Slip Rear Axle Service
- Tire Rotation
- Wheel Alignment/Balance
- Wiper Inserts

are covered by the New Vehicle Limited Warranty for up to 7,500 miles; any replacement after 7,500 miles is considered maintenance and is not covered as part of the New Vehicle Limited Warranty. Keyless Entry batteries (or other remote transmitter/receiver batteries) and exterior incandescent bulbs are covered for up to 12 months only; any replacement after 12 months is considered maintenance and is not covered as part of the New Vehicle Limited Warranty. The New Vehicle Limited Warranty only covers components when replacement or repair of these components is the result of a defect in material or workmanship.

Extra Expenses

Economic loss or extra expense is not covered.

Examples include:

- Inconvenience
- Lodging, meals, or other travel costs
- Loss of vehicle use
- Payment for loss of time or pay
- State or local taxes required on warranty repairs
- Storage

Other Terms : This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

GM does not authorize any person to create for it any other obligation or liability in connection with these vehicles. **Any implied warranty of merchantability or fitness for a particular purpose applicable to this chassis is limited in duration to the duration of this written warranty. Performance of repairs and needed adjustments is the exclusive remedy under this written warranty or any implied warranty. GM shall not be liable for incidental or consequential damages, such as, but not limited to, lost wages or vehicle rental expenses, resulting from breach of this written warranty or any implied warranty.***

* Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Warranty Repairs – Component Exchanges

In the interest of customer satisfaction, Chevrolet may offer exchange service on some vehicle components. This service is intended to reduce the amount of time your vehicle is not available for use due to repairs. Components used in exchange are service replacement parts that may be new, remanufactured, or refurbished.

Remanufactured parts meet Chevrolet approved service part requirements and are made from previously used components in a process that involves disassembly, inspection, cleaning, update of software and replacement of parts as appropriate, testing and reassembly.

Refurbished parts meet Chevrolet approved service part requirements and are previously used parts that are inspected, cleaned, tested, and repackaged.

All exchange components used meet Chevrolet standards and are warranted the same as new components. Examples of the types of components that might be serviced in this fashion include: engine and transmission assemblies, instrument cluster assemblies, radios, compact disc players, batteries, and powertrain control modules.

Warranty Repairs – Recycled Materials

Environmental Protection Agency (EPA) guidelines and Chevrolet support the capture, purification, and reuse of automotive air conditioning refrigerant gases and engine coolant. As a result, any repairs Chevrolet may make to your vehicle may involve the installation of purified reclaimed refrigerant and coolant.

Tire Service

Any authorized Chevrolet Low Cab Forward Truck or tire dealer for your brand of tires can assist you with tire service. If, after contacting one of these dealers, you need further assistance or you have questions, contact the Chevrolet Customer Assistance Center. The toll-free telephone numbers are listed under *Customer Assistance Offices* ⇨ *25*.

Aftermarket Engine Performance Enhancement Products and Modifications

Some aftermarket engine performance products and modifications promise a way to increase the horsepower and torque levels of your vehicle's powertrain. You should be aware that these products may have detrimental effects on the performance and life of the engine, exhaust emission system, transmission, and drivetrain. The Powertrain has been designed and built to offer industry leading durability and performance in the most demanding applications. Engine power enhancement products may enable the engine to operate at horsepower and torque levels that could damage, create failure, or reduce the life of the engine, engine emission system, transmission, and drivetrain. Damage, failure, or reduced life of the engine, transmission, emission system, drivetrain or other vehicle components caused by aftermarket engine performance enhancement products or modifications may not be covered under your new vehicle limited warranty.

After-Manufacture "Rustproofing"

Your Low Cab Forward Truck was designed and built to resist corrosion. Application of additional rust-inhibiting materials is neither necessary nor required under the Sheet Metal Coverage. Chevrolet makes no recommendations concerning the usefulness or value of such products.

Application of after-manufacture rustproofing products may create an environment which reduces the corrosion resistance built into your vehicle. Repairs to correct damage caused by such applications are not covered under your New Vehicle Limited Warranty.

Paint, Trim, and Appearance Items

Defects in paint, trim, upholstery, or other appearance items are normally corrected during new vehicle preparation. If you find any paint or appearance concerns, advise your Chevrolet Low Cab Forward dealer as soon as possible. Your owner manual has instructions regarding the care of these items.

Vehicle Operation and Care

Considering the investment you have made in your Chevrolet, we know you will want to operate and maintain it properly. We urge you to follow the maintenance instructions in your owner manual.

If you have questions on how to keep your vehicle in good working condition, see your Chevrolet Low Cab Forward dealer, the place many customers choose to have their maintenance work done. You can rely on your Chevrolet Low Cab Forward dealer to use the proper parts and repair practices.

Maintenance and Warranty Service Records

Retain receipts covering performance of regular maintenance. Receipts can be very important if a question arises as to whether a malfunction is caused by lack of maintenance or a defect in material or workmanship.

A "Maintenance Record" is provided in the maintenance schedule section of the owner manual for recording services performed.

The servicing Chevrolet Low Cab Forward dealer can provide a copy of any warranty repairs for your records.

Chemical Paint Spotting

Some weather and atmospheric conditions can create a chemical fallout. Airborne pollutants can fall upon and adhere to painted surfaces on your vehicle. This damage can take two forms: blotchy, ring-shaped discolorations, and/or small irregular dark spots etched into the paint surface. Although no defect in the factory applied paint causes this, Chevrolet will repair, at no charge to the owner, the painted surfaces of new vehicles damaged by this fallout condition within 12 months or 12,000 miles of purchase, whichever comes first.

Warranty Coverage – Extensions

Time Extensions : The New Vehicle Limited Warranty will be extended one day for each day beyond the first 24 hour period in which your vehicle is at an authorized Chevrolet Low Cab Forward dealer facility for warranty service. You may be asked to show the repair orders to verify the period of time the warranty is to be extended. Your extension rights may vary depending on state law.

Mileage Extensions : Prior to delivery, some mileage is put on your vehicle during testing at the assembly plant, during shipping, and while at the Chevrolet Low Cab Forward dealer facility. The dealer records this mileage on the first page of this warranty booklet at delivery. For eligible vehicles, this mileage will be added to the mileage limits of the warranty ensuring that you receive full benefit of the coverage. Mileage extension eligibility:

- Applies only to new vehicles held exclusively in new vehicle inventory.
- Does not apply to used vehicles, GM-owned vehicles, dealer owned used vehicles, or dealer demonstrator vehicles.
- Does not apply to vehicles with more than 1,000 miles on the odometer even though the vehicle may not have been registered for license plates.

Original Equipment Alterations

This warranty does not cover any damage or failure resulting from modification or alteration to the vehicle's original equipment as manufactured or assembled by Chevrolet. Examples of the types of alterations that would not be covered include cutting, welding, or disconnecting of the vehicle's original equipment parts and components.

Additionally, Chevrolet does not warranty non-GM parts, calibrations, and/or software modifications. The use of parts, control module calibrations, software modifications, and/or any other alterations not issued through Chevrolet will void the warranty coverage for those components that are damaged or otherwise affected by the installation of the non-GM part, control module calibration, software modification, and/or other alteration.

The only exception is that non-GM parts labeled "Certified to EPA Standards" are covered by the Federal Emissions Performance Warranty.

Special Body or Equipment Alterations

Installations or alterations to the original equipment vehicle or chassis, as manufactured and assembled by Chevrolet, are not covered by this warranty. The special body company, assembler, or equipment installer is solely responsible for warranties on the body or equipment and any alterations to any of the parts, components, systems, or assemblies installed by Chevrolet. Examples include, but are not limited to, special body installations, such as recreational vehicles, the installation of any non-GM part, cutting, welding, or the disconnecting of original equipment vehicle or chassis parts and components, extension of the wheelbase, suspension and driveline modifications, and axle additions.

Pre-Delivery Service

Defects in the mechanical, electrical, sheet metal, paint, trim, and other components of your vehicle may occur at the factory or while it is being transported to the Chevrolet Low Cab Forward dealer facility. Normally, any defects occurring during assembly are identified and corrected at the factory during the inspection process. In addition, dealers inspect each vehicle before delivery. They repair any uncorrected factory defects and any transit damage detected before the vehicle is delivered to you

Any defects still present at the time the vehicle is delivered to you are covered by the warranty. If you find any defects, advise your Chevrolet Low Cab Forward dealer without delay. For further details concerning any repairs which the dealer may have made prior to you taking delivery of your vehicle, ask your dealer.

Production Changes

Chevrolet and Chevrolet Low Cab Forward dealers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

Noise Emissions Warranty

Chevrolet warrants to the first person who purchases this vehicle for purposes other than resale and to each subsequent purchaser of this vehicle, as manufactured by Chevrolet, that this vehicle was designed, built and equipped to conform at the time it left Chevrolet's control with all applicable United States EPA Noise Control Regulations.

This warranty covers this vehicle as designed, built and equipped by Chevrolet, and is not limited to any particular part, component or system of the vehicle manufactured by Chevrolet. Defects in design, assembly or in any part, component or vehicle system as manufactured by Chevrolet, which, at the time it left Chevrolet's control, caused noise emissions to exceed Federal Standards, are covered by this warranty for the life of the vehicle.

The emission warranty on your Low Cab Forward truck is issued in accordance with the U.S. Federal Clean Air Act. Defects in material or workmanship in GM emission parts may also be covered under the Low Cab Forward Truck Limited Warranty coverage. There may be additional coverage on diesel powered units. In any case, the warranty with the broadest coverage applies.

What Is Covered

The Emissions related parts covered under Federal and California Warranty are listed under the Emission Warranty Parts List.

How to Determine the Applicable Emissions Control System Warranty

State and Federal agencies may require a different emission control system warranty coverage depending on:

- Whether the truck conforms to regulations applicable to light duty or heavy duty emission control systems.
- Whether the truck or engine conforms to California regulations in addition to U.S. Environmental Protection Agency (EPA) Federal regulations.

All Low Cab Forward trucks are eligible for Federal Emissions Control System Warranty Coverage. If the emissions control label contains language stating the truck conforms to California regulations, the vehicle is also eligible for California Emissions Control System Warranty Coverage.

Federal Emission Control System Warranty

- Vehicles with a Gross Vehicle Weight Rating (GVWR) less than or equal to 19,500 lbs.
  - 5 years or 50,000 miles, whichever comes first, for emission related parts listed on the Emission Warranty Parts List given in this booklet.
- Vehicles with a Gross Vehicle Weight Rating (GVWR) greater than 19,500 lbs.
  - 5 years or 100,000 miles, whichever comes first, for emission related parts listed on the Emission Warranty Parts List given in this booklet.
- If any tire originally equipped on your truck is defective (excluding tread wear).
  - 2 years or 24,000 miles, whichever comes first.

Federal Emission Defect Warranty

GM warrants to the owner the following:

- The Low Cab Forward truck was designed, equipped, and built to conform at the time of sale with applicable regulations of the Federal Environmental Protection Agency (EPA).
- The Low Cab Forward truck is free from defects in materials and workmanship which cause the vehicle to fail to conform with those regulations during the emission warranty period.

Emission-related defects in the genuine GM parts listed under the Emission Warranty Parts List, including related diagnostic costs, parts, and labor are covered by this warranty.

Federal Emission Performance Warranty

Some states and/or local jurisdictions have established periodic Chassis Inspection and Maintenance (I/M) programs to encourage proper maintenance of the chassis. If an EPA approved I/M program is enforced in your area, you may also be eligible for Emission Performance Warranty coverage when all three of the following conditions are met:

- The Low Cab Forward truck has been maintained and operated in accordance with the instructions for proper maintenance and use set forth in the owner manual supplied with the chassis.
- The Low Cab Forward truck fails an EPA approved I/M test during the emission warranty period.
- The failure results, or will result, in the owner of the chassis having to bear a penalty or other sanctions (including the denial of the right to use the chassis) under local, state, or federal law.

GM warrants that your dealer will replace, repair, or adjust to GM specifications, at no charge to you, any of the parts listed under the *Emission Warranty Parts List* ⇨ *17*, which may be necessary to conform to the applicable emission standards. Non-GM parts labeled "Certified to EPA Standards" are covered by the Federal Emission Performance Warranty.

California Emission Control System Warranty

This section outlines the emission warranty that GM provides for the truck in accordance with the California Air Resources Board. This coverage is in addition to the Federal Emission Warranty. There may be additional coverage on diesel engine powered units. The warranty with the broadest coverage applies.

This warranty applies if your vehicle meets both of the following requirements:

- The Low Cab Forward truck is registered in California **or other states adopting California emission and warranty regulations.***
- The Low Cab Forward truck is certified for sale in California as indicated on the truck emission control label.

* ***Important:*** Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, and Vermont, have California Emissions Warranty coverage.

Your Rights and Obligations (For Chassis Subject to California Exhaust Emission Standards)

The California Air Resources Board and General Motors are pleased to explain the emission control system warranty on your Low Cab Forward truck. In California, new motor vehicles must be designed, built, and equipped to meet the state's stringent anti-smog standards. GM must warrant the Low Cab Forward emission control system for the periods of time and mileage listed provided there has been no abuse, neglect, or improper maintenance of your GM Low Cab Forward truck. The emission control system may include parts such as the fuel injection system, ignition system, catalytic converter, and engine computer. Also included are hoses, belts, connectors, and other emission-related assemblies. Where a warrantable condition exists, GM will repair your vehicle at no cost to you including diagnosis, parts, and labor.

California Emission Defect and Emission Performance Warranty Coverage

Vehicles eligible for California Emissions Warranty Coverage

For Light Duty Trucks with a Gross Vehicle Weight Rating (GVWR) of 14,000 lbs. or less.

- 3 years or 50,000 miles, whichever comes first for Emissions related parts
  - If your Low Cab Forward truck fails a smog check inspection, GM will make all necessary repairs and adjustments to ensure that your truck passes the inspection. This is your Emission Control System Performance Warranty.

  - If any emission related part listed in the booklet is defective, GM will repair or replace it. This is your Short-term Emission Control Systems Defects Warranty.
- If any emission related part listed in the booklet is defective, GM will repair or replace it. This is your Short-term Emission Control Systems Defects Warranty.
  - If any emission related part specially noted in this booklet as having coverage of 7 years or 70,000 miles is defective or it its failure causes your vehicle to fail a Smog Check inspection, GM will repair or replace it. This is your Long-term Emission Control System Defects Warranty.

For Heavy duty Vehicles with a Gross Vehicle Weight Rating (GVWR) greater than 14,000 lbs.

- 5 years or 50,000 miles (gasoline engines) or 5 years or 110,000 miles or 3,000 hours (diesel engines), whichever comes first for emissions related parts

Any authorized GM Low Cab Forward Truck dealer will, as necessary under these warranties, replace, repair, or adjust to GM specifications any genuine GM parts that affect emissions. The applicable warranty period shall begin on the date the Low Cab Forward Truck is delivered to the first retail purchaser or, if the truck is first placed in service as a demonstrator or company vehicle prior to sale at retail, on the date the vehicle is placed in such service.

Owner's Warranty Responsibilities

As the Low Cab Forward truck owner, you are responsible for the performance of the scheduled maintenance listed in your owner manual. GM recommends that you retain all maintenance receipts for the chassis, but GM cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your chassis to a GM Low Cab Forward dealer servicing your chassis line as soon as a problem exists. The warranted repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the Low Cab Forward truck owner, you should also be aware that GM may deny warranty coverage if your chassis or a part has failed due to abuse, neglect, improper or insufficient maintenance, or modifications not approved by GM, or if the defect is not emissions-related.

If you have any questions regarding your rights and responsibilities under these warranties, you should contact Customer Assistance Center at 1-800-862-4389 or, in California, write to:

State of California Air Resources Board
Mobile Source Operations Division
P.O. Box 8001
El Monte, CA 91731-2990

Emission-related defects in the emission parts listed here are covered under the Emission Control System Warranty. The terms are explained in the Emission Control Systems Warranty under "Federal Emission Control System Warranty" and the "California Emission Control System Warranty."

Important: Certain parts may be covered beyond the standard warranty period if shown with asterisk as follows:

- (*) 7 years/70,000 miles, whichever comes first, California Emission Control System Warranty coverage.

Air/Fuel Ratio Control System

Air/Fuel Ratio Control System Sensors

Diesel Fuel Injection Pump*

Diesel Fuel Pipes (Heavy Duty) *

Diesel Fuel Pressure Regulator*

Diesel Fuel Rail Assembly*

Diesel Fuel Temperature Sensor*

Fuel Injection System

Air Management System

Air Intake System

Air Management System Sensors

Charge Air Cooler

Exhaust Manifold*

Intake Manifold*

Supercharger System

Supercharger Assembly*

Throttle Body

Turbocharger System

Turbocharger Assembly*

Turbocharger Oil Feed Pipe (Diesel)*

Turbocharger Exhaust Pipe (Diesel)*

Turbocharger Exhaust Outlet Pipe Adaptor (Diesel)*

Turbocharger Vane Position Sensor*

Turbocharger Vane Position Solenoid Valve*

Camshaft Position System

Camshaft Position Actuator*

Camshaft Position Actuator Valve

Camshaft Position System Sensors

Diesel Aftertreatment System

Diesel Oxidation Catalyst

Diesel Particulate Filter*

Selective Catalyst Reduction

Engine Cooling System

Electric Coolant Pump

Engine Cooling Fans

Engine Cooling System Sensors

Engine Coolant Valves

Thermostat

Evaporative Emission Control System

Evaporative Emission Hardware

Fuel Tank(s)*

Fuel Filler Cap (Gasoline)

Fuel Tank Zone Module

Exhaust Gas Recirculation (EGR) System

EGR System Components and Sensors

EGR Valve Cooler (Diesel)*

Ignition System

Ignition Coils and Control Module

Ignition System Sensors

Glow Plugs and Controller (Diesel)

Spark Plugs and Wires

Positive Crankcase Ventilation (PCV) System

PCV System Sensors

PCV System Components and Oil Filler Cap

Stop/Start System

Start/Stop System Components and Sensors

Transmission Control System

Transmission Control Solenoid Valve with TCM*

Transmission Control Valve Body*

Transmission Electrical Sensors and Actuators

Also covered by this Warranty are hoses, switches, sensors, solenoids, gaskets, seals, wiring harnesses and connectors used with components on the Emission Warranty parts list.

Parts specified in your maintenance schedule that require scheduled replacement are covered up to their first replacement interval or the applicable emission warranty coverage period, whichever comes first. If failure of one of these parts results in failure of another part, both will be covered under the Emission Control System Warranty. For detailed information concerning specific parts covered by these emission control system warranties, ask your dealer.

Air Conditioning System

Seals and Gaskets

Refrigerant Hoses and Pipes

Condenser

Evaporator

Compressor Seal

Components whose failure would increase the vehicle's emissions of air conditioning refrigerants

Air Roof Fairing

Air Roof Fairing

Select Tires

Heavy Duty Applications only as part of the 2 yr/24,000 mile Federal Emission Defect Warranty

Parts specified in your maintenance schedule that require scheduled replacement are covered up to their first replacement interval or the applicable emission warranty coverage period, whichever comes first. If failure of one of these parts results in failure of another part, both will be covered under the Emission Control System Warranty.

For detailed information concerning specific parts covered by these emission control systems warranties, ask your dealer.

Replacement Parts

The emission control systems of your vehicle were designed, built, and tested using genuine GM parts* and the vehicle is certified as being in conformity with applicable federal and California emission requirements. **Accordingly, it is recommended that any replacement parts used for maintenance or for the repair of emission control systems be new, genuine GM parts.**

The warranty obligations are not dependent upon the use of any particular brand of replacement parts. The owner can elect to use non-genuine GM parts for replacement purposes. Use of replacement parts which are not of equivalent quality may impair the effectiveness of emission control systems.

If other than new, genuine GM parts are used for maintenance replacements or for the repair of parts affecting emission control, the owner should assure himself/herself that such parts are warranted by

their manufacturer to be equivalent to genuine GM parts in performance and durability.

* “Genuine GM parts,” when used in connection with GM vehicles means parts manufactured by or for GM, designed for use on GM vehicles, and distributed by any division or subsidiary of GM.

Maintenance and Repairs

Maintenance and repairs can be performed by any qualified service outlet; however, warranty repairs must be performed by an authorized GM Low Cab Forward Truck dealer except in a situation where the vehicle owner is significantly inconvenienced and when a warranted part or a warranty station is not reasonably available to the vehicle owner.

In a situation where the vehicle owner is significantly inconvenienced, and an authorized GM Low Cab Forward Truck dealer is not reasonably available, repairs may be performed at any available service establishment or by the owner, using any replacement part. GM will consider reimbursement for the expense incurred, including diagnosis, not to exceed the manufacturer's suggested retail price for all warranted parts replaced and labor charges based on GM's recommended time allowance for the warranty repair and the geographically appropriate labor rate. A part not being available within 10 days or a repair not being completed within 30 days constitutes a significant inconvenience. Retain receipts and failed parts in order to receive compensation for warranty repairs reimbursable due to these situations.

If you are in a situation where you are significantly inconvenienced, and it is necessary to have repairs performed by other than a GM Low Cab Forward Truck dealer and you believe the repairs are covered by emission warranties, take the replaced parts and your receipt to a GM Low Cab Forward dealer for reimbursement consideration. This applies to both the Federal Emission Defect Warranty and Federal Emission Performance Warranty.

Receipts and records covering the performance of regular maintenance or other repairs (such as those outlined earlier) should be retained in the event questions arise concerning maintenance. These receipts and records should be transferred to each subsequent owner. GM will not deny warranty coverage solely on the absence of maintenance records. However, GM may deny a warranty claim if a failure to perform scheduled maintenance resulted in the failure of a warranty part.

Claims Procedure

As with the other warranties covered in this booklet, take your vehicle to any authorized GM Low Cab Forward dealer facility to obtain service under the emission warranty. This should be done as soon as possible after failing an EPA-approved I/M test or a California smog check test, or at any time you suspect a defect in a part.

Those repairs qualifying under the warranty will be performed by any GM Low Cab Forward dealer at no charge. Repairs which do not qualify will be charged to you. You will be notified as to whether or not the repair qualifies under the warranty within a reasonable time, not to exceed 30 days after receipt of the vehicle by the dealer, or within the time period required by local or state law.

The only exceptions would be if you request or agree to an extension, or if a delay results from events beyond the control of

your dealer or GM. If you are not so notified, GM will provide any required repairs at no charge.

In the event a warranty matter is not handled to your satisfaction, refer to *Customer Satisfaction Procedure* ⇨ *21*.

For further information or to report violations of the Emission Control System Warranty, contact the EPA at:

U.S. Environmental Protection Agency
Office of Transportation and Air Quality
Compliance Division, Light-Duty Vehicle Group
Attn: Warranty Complaints
2000 Traverwood Drive
Ann Arbor, MI 48105

Email: complianceinfo@epa.gov

For a vehicle subject to the California Exhaust Emission Standards, contact:

State of California Air Resources Board
Mobile Source Operations Division
P.O. Box 8001
El Monte, CA 91731-2990

Your satisfaction and goodwill are important to your Chevrolet Low Cab Forward dealer and to Chevrolet. Normally, any concerns with the sales transaction or the operation of your vehicle will be resolved by your dealer's sales or service departments. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your concern has not been resolved to your satisfaction, the following steps should be taken:

STEP ONE : Discuss your concern with a member of dealer management. Normally, concerns can be quickly resolved at that level. If the matter has already been reviewed with the sales, service, or parts manager, **contact the owner of the dealer facility** or the general manager.

STEP TWO : If after contacting a member of dealer management, it appears your concern cannot be resolved by the dealer without further help **contact the Chevrolet Customer Assistance Center** by calling 1-800-862-4389.

We encourage you to call the toll-free number in order to give your inquiry prompt attention. Have the following information available to give the Customer Assistance Representative:

- The Vehicle Identification Number (VIN). This is available from the vehicle registration or title, or the plate above the top of the instrument panel on the driver side, and visible through the windshield.
- The dealer name and location.
- The vehicle delivery date and present mileage.

When contacting Chevrolet, remember that your concern will likely be resolved at a dealer's facility. That is why we suggest you follow Step One first if you have a concern.

STEP THREE : Both Chevrolet and your Chevrolet Low Cab Forward dealer are committed to making sure you are completely satisfied with your new vehicle. However, if you continue to remain unsatisfied after following the procedure outlined in Steps One and Two, you can file with the Better Business Bureau (BBB) Auto Line Program to enforce any additional rights you may have.

The BBB Auto Line Program is an out of court program administered by BBB National Programs, Inc. to settle automotive disputes regarding vehicle repairs or the interpretation of the New Vehicle Limited Warranty. Although you may be required to resort to this informal dispute resolution program prior to filing a court action, use of the program is free of charge and your case will generally be heard within 40 days. If you do not agree with the decision given in your case, you may reject it and proceed with any other venue for relief available to you.

Contact the BBB Auto Line Program using the toll-free telephone number or write them at the following address:

BBB Auto Line Program
BBB National Programs, Inc.
3033 Wilson Boulevard
Suite 600
Arlington, VA 22201

Telephone: 1-800-955-5100
BBBAUTOLINE.org

This program is available in all 50 states and the District of Columbia. Eligibility is limited by vehicle age, mileage, and other factors. Chevrolet reserves the right to change eligibility limitations and/or to discontinue its participation in this program.

Laws in many states permit owners to obtain a replacement vehicle or a refund of the purchase price under certain circumstances. The provisions of these laws vary from state to state. To the extent allowed by state law, Chevrolet requires that you first provide us with written notification of any service difficulty you have experienced so that we have an opportunity to make any needed repairs before you are eligible for the remedies provided by these laws. The address for written notification, is in *Customer Assistance Offices* ⇨ *25*.

California Civil Code Section 1793.2(d) requires that, if GM or its representatives are unable to repair a new motor vehicle to conform to the vehicle's applicable express warranties after a reasonable number of attempts, GM shall either replace the new motor vehicle or reimburse the buyer the amount paid or payable by the buyer. California Civil Code Section 1793.22(b) creates a presumption that GM has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, one or more of the following occurs:

- The same nonconformity results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more times by GM or its agents AND the buyer or lessee has directly notified GM of the need for the repair of the nonconformity.
- The same nonconformity has been subject to repair four or more times by GM or its agents AND the buyer has notified GM of the need for the repair of the nonconformity.
- The vehicle is out of service by reason of repair nonconformities by GM or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

NOTICE TO GENERAL MOTORS AS REQUIRED ABOVE SHALL BE SENT TO THE FOLLOWING ADDRESS:

General Motors LLC
P.O. Box 33170
Detroit, MI 48232-5170

When you make an inquiry, you will need to give the year, model, and mileage of your vehicle and your VIN.

Chevrolet is proud of the protection afforded by its warranty coverages. In order to achieve maximum customer satisfaction, there may be times when Chevrolet will establish a special coverage adjustment program to pay all or part of the cost of certain repairs not covered by the warranty or to reimburse certain repair expenses you may have incurred. Check with your Chevrolet dealer or call the Chevrolet Customer Assistance Center to determine whether any special coverage adjustment program is applicable to your vehicle.

When you make an inquiry, you will need to give the year, model, and mileage of your vehicle and your VIN.

Chevrolet encourages customers to call the toll-free telephone number for assistance. However, if you wish to write or e-mail Chevrolet, refer to the address below.

United States

Chevrolet Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170
www.Chevrolet.com

1-800-862-4389
1-800-833-2438 (For Text Telephone devices (TTYs))
Roadside Assistance:
1-888-899-1327

To assist customers who are deaf or hard of hearing and who use Text Telephones (TTYs), Chevrolet has TTY equipment available at its Customer Assistance Center and Roadside Assistance Center.

The TTY for the Chevrolet Customer Assistance Center is:

1-800-833-2438 in the United States

The TTY for the Chevrolet Roadside Assistance Center is:

1-888-889-2438 in the U.S.

Chevrolet is proud to offer the response, security, and convenience of Chevrolet's 24-hour Roadside Assistance Program for commercial vehicles. Coverage is provided for the duration of the Limited Powertrain Warranty. Consult your dealer or refer to your Owner's Manual for details. The Chevrolet Roadside Assistance Center for commercial vehicles can be reached by calling 1-888-899-1327.

Roadside Assistance is not part of or included in the coverage provided by the New Vehicle Limited Warranty. General Motors Company reserve the right to make any changes or discontinue the Roadside Assistance program at any time without notification.



Certified Service



24LCF_WM_enUS_17321335A_2023JAN19