

GETTING TO KNOW YOUR

2023 SILVERADO 4500 HD / 5500 HD / 6500 HD

chevrolet.com

Review this Quick Reference Guide for an overview of some important features in your Chevrolet Silverado 4500 HD / 5500 HD / 6500 HD. Some equipment described in this guide may not be included in your vehicle. Contact your dealer for details on a specific vehicle. All information contained in this guide is based on the latest information available at the time of printing and is subject to change without notice. More information can be found in your Owner's Manual and at **chevrolet.com**. For easy reference, keep this guide with your Owner's Manual in your glove box.

Certain restrictions, precautions, and safety procedures apply to your vehicle. Please read your Owner's Manual for complete instructions.

INSTRUMENT PANEL



SYMBOLS

- Low Fuel
- BRAKE Brake System
- Cruise Control Set
- Security
- Tow/Haul Mode
- Diesel Exhaust Brake
- Airbag Readiness
- Power Take-Off
- Check Engine

Due to current supply-chain shortages, certain features shown have limited or late availability, or are no longer available. See the window label or your dealer regarding the features on an individual vehicle.



LT model shown

- Traction Control Off
- Lights On Reminder
- Antilock Brake System
- Charging System
- Seat Belt Reminder
- Wait-to-Start

Read your Owner's Manual to learn about the information being relayed by the lights, gauges and indicators on the instrument cluster.

See Introduction in your Owner's Manual.

✦ *Optional equipment. *Screen measured diagonally. Some equipment shown may not be included in your vehicle.*

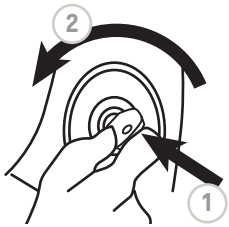
KEYED IGNITION SYSTEM

STARTING THE VEHICLE

- With the vehicle in Park or Neutral, rotate the key clockwise to the On/Run position.
- Observe the Wait-to-Start light. If the light is not on, rotate the key clockwise to the Start position.

TURNING OFF THE VEHICLE

- Shift to Park.
- Push the key all the way in (1) and then rotate the key counter-clockwise to the Lock/Off position (2).



See Driving and Operating in your Owner's Manual.

REMOTE KEYLESS ENTRY TRANSMITTER (KEY FOB)✦



Lock

Press to lock all doors.

Unlock

Press to unlock the driver's door. Press again to unlock all doors.

Vehicle Locator/Panic Alarm

Press and release to locate your vehicle. Press and hold to activate the alarm. Press again to cancel the alarm.

Note: *To change the remote lock, unlock, and remote start settings, go to Settings > Vehicle > Remote Lock, Unlock, Start on the infotainment system.*

Remote Vehicle Start✦

Press and release the **Lock** button and then press and hold the button until the turn signal lamps flash to start the engine from outside the vehicle. After entering the vehicle, turn on the ignition.

- During a remote start, the engine will run for 15 minutes. Repeat the steps for an additional 15 minutes.
- To cancel a remote start, press and hold the button until the parking lamps turn off.

Note: *If the Remote Start Auto Heat Seats✦ option is selected in the Vehicle Settings, the heated seat button indicators do not illuminate and the temperature performance of the unoccupied seat may be reduced during the remote start. The heated seats turn off when the ignition is turned on.*

See Keys, Doors and Windows in your Owner's Manual.

DOOR LOCKS

- To unlock or lock all doors, press the power door **Unlock**/**Lock** button, located on the front doors.

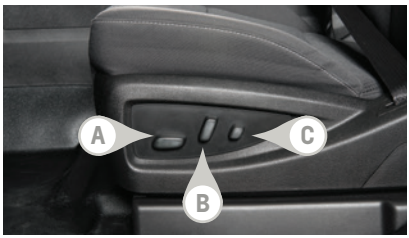
Note: *To change the power lock and unlock settings, go to Settings > Vehicle > Power Door Locks on the infotainment system.*

- To open a locked door from inside, pull the inside door handle to unlock the door and then pull the door handle again to open the door.

See Keys, Doors and Windows in your Owner's Manual.

POWER FRONT SEATS✦

SEAT ADJUSTMENTS



A. **Seat Cushion Adjustment**
Move the horizontal control to move the seat forward or rearward and to tilt, raise or lower the seat.

B. **Seatback Adjustment**
Move the vertical control to recline or raise the seatback.

C. **Lumbar Adjustment**
Move the rear control to adjust the lumbar support.

See Seats and Restraints in your Owner's Manual.

HEAD RESTRAINTS

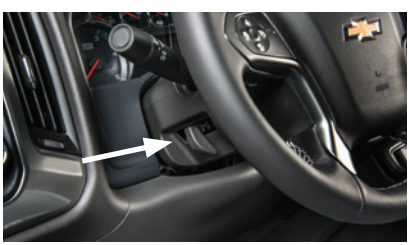
- To raise the head restraint, pull the head restraint up.
- To lower the head restraint, press the button on top of the seatback and push the head restraint down.

See Seats and Restraints in your Owner's Manual.

STEERING WHEEL ADJUSTMENT

- With the vehicle in Park, pull the lever on the left side of the steering column and adjust the steering wheel up or down. Release the lever to lock the steering wheel in place.

See Instruments and Controls in your Owner's Manual.



POWER MIRRORS✦

- Press the **Power Mirror Selector** switch (A) to select the driver's or passenger's outside mirror; use the **Four-Way Control** (B) to adjust the mirrors.

See Keys, Doors and Windows in your Owner's Manual.



DRIVER INFORMATION CENTER

The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle messages and system information.

3.5-INCH* DRIVER INFORMATION CENTER



Menu Items

- Turn the reset stem on the instrument cluster to scroll through the following menu items: Digital Speedometer, Trip Odometer, Fuel Range, Average Fuel Economy, Tire Pressure, Remaining Oil Life, Transmission Fluid Temperature, Trailer Brake, Hour Meter, and Units.

Set/Reset an Item

- Press the reset stem to set a menu item or clear a message. Press and hold the stem to reset a menu item.

4.2-INCH* COLOR DRIVER INFORMATION CENTER✦



Menu Items

Use the control pad on the right side of the steering wheel to view the Info (includes trip odometers and fuel information), Audio, Phone, Navigation, and Options menus.

Controls

- Press the ◁ or ▷ button to move between the display zones.
- Press the △ or ▽ button to move through the menus.
- Press the ✓ button to open a menu, or to select or reset an item.

Info Pages

Different Info Pages can be selected to be displayed in the Info menu.

1. Use the controls to highlight Options and then press the ✓ button.
2. Scroll to Info Pages. Press the ▷ button to enter the menu.
3. Scroll through the list of items.
4. Press the ✓ button to select or deselect an item to display in the Info menu.



See Instruments and Controls in your Owner's Manual.

 ✦ *Optional equipment. *Screen measured diagonally. Some equipment shown may not be included in your vehicle.*

LIGHTING

EXTERIOR LAMP CONTROLS

Rotate the knob (A) to activate the exterior lamps.

Off/On

AUTO

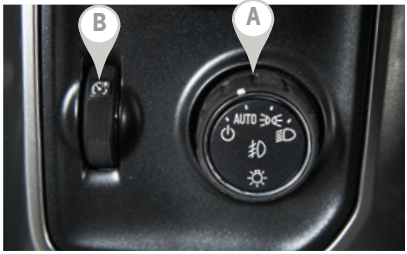
Automatically activates the exterior lamps depending on outside lighting conditions.

Parking Lamps

Headlamps

Fog Lamps✦

Press to turn the fog lamps on or off.



INSTRUMENT PANEL LIGHTING

Instrument Panel Brightness

Rotate the thumbwheel (B) to adjust the instrument panel lighting.



CARGO LAMP

Cargo Lamp

With the vehicle in Park, press the button (C) to turn the cargo lamp and outside mirror lights✦ on or off. The button indicator illuminates when the lamp is on.

See Lighting in your Owner's Manual.

WINDSHIELD WIPERS

Rotate the band on the lever to activate the wipers.

Fast Wipes

Slow Wipes

Intermittent Wipes

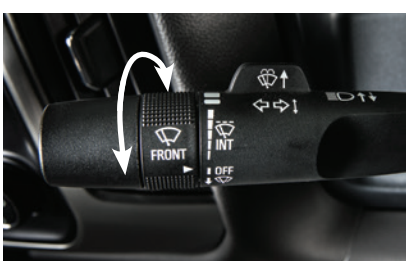
Rotate the band up for more frequent wipes or down for less frequent wipes.

OFF

Single Wipe

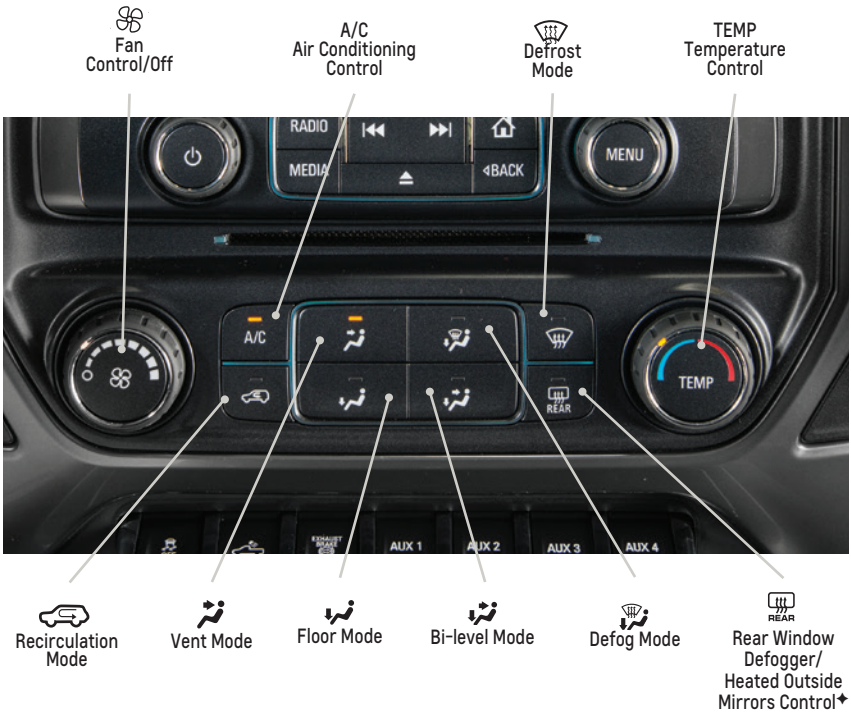
Washer Fluid

Push the paddle forward to spray washer fluid on the windshield.



See Instruments and Controls in your Owner's Manual.

CLIMATE CONTROLS



RECIRCULATION MODE

- Press **Recirculation Mode** to quickly cool the air inside the vehicle or prevent outside odors from entering the vehicle.

Note: *When the Recirculation Mode is used without air conditioning, the air humidity increases and the windows may fog.*

AIR VENTS

- Use the sliding knobs on the center and side air vents to direct the airflow.
- Use the thumbwheels below the air vents to open or close off the airflow.

See Climate Controls in your Owner's Manual.

INFOTAINMENT SYSTEM WITH 4.2-INCH* SCREEN

Read your Owner's Manual for important information about using the infotainment system while driving.



Favorites: Press to select a favorite station

Power/ Volume

RADIO Select AM, FM, SiriusXM✦

MEDIA Select USB, Bluetooth, AUX, CD✦

SEEK Previous/Next radio station or track

TONE/⏏ Tone menu/ Eject CD✦

BACK Go back to previous menu

Home page

MENU Tune radio stations/ Open and select menus

For assistance with the infotainment system, visit **chevrolet.com/support**.

SETTING THE TIME

1. Select Settings on the Home page.
2. Select Time and Date.
3. Select Set Time.
4. Use the **MENU** knob to adjust the hours, minutes, and AM or PM.
5. Press **BACK** to exit the menu.

STORING FAVORITES

Up to 25 radio stations from all bands (AM, FM or SiriusXM✦) can be stored, in any order, on up to five pages.

1. Tune in the desired radio station.
2. Press the ◀ or ▶ button to display the desired page.
3. Press and hold one of the Favorite buttons until a beep is heard.
4. Repeat the steps for each desired station.

See Infotainment System in your Owner's Manual.

✦ *Optional equipment . *Screen measured diagonally. Some equipment shown may not be included in your vehicle.*

INFOTAINMENT SYSTEM WITH 7-INCH* TOUCHSCREEN✦

Read your Owner's Manual for important information about using the infotainment system while driving.



Applications: Touch a screen icon to access an application

Home page

SEEK Previous radio station or track

Power/ Volume

SEEK Next radio station or track

Push to view Phone screen or answer a call/Press and hold to access Push to Talk

For assistance with the infotainment system, visit **chevrolet.com/support**.

STORING FAVORITES

Up to 25 AM, FM and SiriusXM✦ radio stations can be stored, in any order, on up to five pages.

1. Tune in the desired radio station.
2. Touch the < or > button to display the desired page.
3. Touch and hold one of the preset screen buttons until a beep is heard.
4. Repeat the steps for each desired station.

See Infotainment System in your Owner's Manual.

 ✦ *Optional equipment . *Screen measured diagonally. Some equipment shown may not be included in your vehicle.*

SETTING THE TIME

1. Touch Settings on the Home page.
2. Touch Time and Date.
3. Touch Set Time.
4. Touch the arrows to adjust the hours, minutes, and AM or PM.
5. Touch ◀ Back to exit the menu.

NATURAL VOICE RECOGNITION

Control the music source and make phone calls hands-free (after pairing your Bluetooth-enabled phone) using the natural voice recognition system.

1. Press the **Push to Talk** button on the steering wheel.
2. The radio will play a prompt.
3. After the prompt, say what you want it to do using natural speech.

   Example phone command (using your paired phone): “Call Dave” or “Call 555-1212.”

   Example radio control command: “Tune to 99.5 FM.”

   Example media music device search command (when connected to USB only): “Play artist [name]” or “Play song [name].”

   Help: Say “Help” for assistance.

PORTABLE AUDIO DEVICES AND POWER OUTLETS

On vehicles with bench seats, an accessory power outlet and 110-volt power outlet✦ are located on the lower-center of the instrument panel. USB ports and an accessory power outlet also are located in the center seat storage compartment.

On vehicles with bucket seats, USB ports, accessory power outlets, and a 110-volt power outlet✦ are located on the center console. USB ports and an accessory power outlet also are located in the center console storage compartment.

- Connect an iPod®, iPhone®, MP3 player, or a USB flash drive to the USB port.
- Press the **MEDIA** button, or select Audio✦ and then Source, to select a portable device as the audio source.





See Infotainment System in your Owner’s Manual.

INFOTAINMENT SYSTEM FEATURES✦

APPLE CARPLAY®†✦

Apple CarPlay capability is available through a compatible smartphone using the Projection icon on the Home page of the infotainment system. No app is required.

1. Connect your compatible phone by plugging the Lightning cable into a USB data port. Use the Lightning cable provided with your phone. Aftermarket cables may not work.
2. The Projection icon will change to Apple CarPlay. Touch the Apple CarPlay icon to have your apps displayed.

ANDROID AUTO™†✦

Android Auto capability is available through a compatible smartphone using the Projection icon on the Home page of the infotainment system.

1. Download the Android Auto app to your phone from the Google Play Store.
2. Connect your compatible phone by plugging the phone USB cable into a USB data port. Use the USB cable provided with your phone. Aftermarket cables may not work.
3. The Projection icon will change to Android Auto. Touch the Android Auto icon to have your apps displayed.

See Infotainment System in your Owner's Manual.

†Android Auto is a trademark of Google LLC; Apple CarPlay is a trademark of Apple Inc.

BLUETOOTH® SYSTEM✦

Read your Owner's Manual for important information about using the Bluetooth system while driving.

To use a Bluetooth-enabled device in the vehicle, it must be paired with the in-vehicle Bluetooth system. The pairing process is disabled when the vehicle is moving. Not all devices will support all functions. Visit **chevrolet.com/support** for more information.

PAIR A PHONE

1. To use voice recognition, press the **Push to Talk** button; after the prompt, say "Pair phone." To use the infotainment screen, select the Phone icon > Phones > Pair Device or Search Device.
2. Start the pairing process on your phone. From the phone's Bluetooth settings, select the name shown on the infotainment screen.
3. Follow the pairing instructions.
4. When pairing is complete, the phone screen is displayed. Depending on the phone, your phone book may be downloaded automatically.

STREAMING AUDIO

► With a paired device connected via Bluetooth, press the **MEDIA** button, or select Audio✦ and then Source, to select Bluetooth as the source to stream audio.

See Infotainment System in your Owner's Manual.

AUDIO STEERING WHEEL CONTROLS✦

Push to Talk

Press to answer an incoming call or to use natural voice recognition with the Bluetooth or OnStar® system.

Press and hold to activate Bluetooth Speech Recognition (Siri® or Voice Command) on a paired mobile phone.

End Call/Mute

Press to end or decline a call.
Press to mute/unmute the speakers.

Volume
(behind right side of steering wheel)

Press the top or bottom button to adjust the volume.

Next/Previous Favorite Station
(behind left side of steering wheel)

Press the top or bottom button to go to the next or previous favorite radio station or track.





Next/Previous Favorite Station buttons shown.

See Infotainment System in your Owner's Manual.

WIRELESS PHONE CHARGING✦

The wireless charging system for mobile devices is located on the storage tray on top of the center console (Crew Cab bucket seat–equipped models only). To check mobile device compatibility, visit **chevrolet.com/support**. See your phone retailer for details on required phone accessories.



1. The vehicle must be on or Retained Accessory Power must be active.
2. Remove all objects from the charging pad.
3. Place the device, screen up, against the rear alignment rib on the charging pad.
4. The charging symbol will appear on the infotainment screen when charging. If not charging, remove the device for 3 seconds and rotate it 180 degrees before placing it on the charging pad again.

See Instruments and Controls in your Owner's Manual.

4G LTE Wi-Fi® Hotspot✦

With the vehicle's available 4G LTE Wi-Fi Hotspot, up to 7 devices (smartphones, tablets and laptops) can be connected to high-speed internet.

► To retrieve the name and password for the hotspot, go to Settings > Wi-Fi > Manage Wi-Fi Networks.

See Instruments and Controls in your Owner's Manual.

Cruise Control

SETTING CRUISE CONTROL

1. Press the **On/Off** button. The Cruise Control symbol will illuminate in white on the instrument cluster.
2. When traveling at the desired speed, press the **SET–** button to set the speed. The symbol will illuminate in green on the instrument cluster.



ADJUSTING CRUISE CONTROL

RES+ Resume/Accelerate

Press to resume a set speed. When active, press once to increase speed 1 mph; press and hold to continue increasing speed.

SET– Set/Coast

When active, press once to decrease speed 1 mph; press and hold to continue decreasing speed.

Cancel

Press the button, or press the brake pedal, to cancel Cruise Control without erasing the set speed from memory.

The set speed is erased when Cruise Control or the vehicle ignition is turned off.

See Driving and Operating in your Owner's Manual.

Rear Vision Camera

When the vehicle is in Reverse, an image of the area behind the vehicle displays on the infotainment screen. The previous screen returns when the vehicle is shifted out of Reverse.

► To return to the infotainment screen while the vehicle is in Reverse, press any infotainment button or reach a vehicle speed of approximately 8 mph.

See Driving and Operating in your Owner's Manual.

VEHICLE CUSTOMIZATION



Some vehicle features can be customized using the Settings menus on the infotainment system. The Settings menus may include Time and Date, Language, Radio, Vehicle, Bluetooth✦, Apple CarPlay✦, Android Auto✦, Voice✦, Display, Return to Factory Settings, Software Information, Wi-Fi✦, and more.

1. Select Settings on the Home page.
2. Select the desired menu item.
3. Select the desired feature and setting. Settings are saved automatically.
4. Select ◀Back to exit each menu.

See Infotainment System in your Owner's Manual.

AUTOMATIC TRANSMISSION

RANGE SELECTION MODE



Range Selection Mode allows the driver to select the range of gears desired for the current driving conditions.

1. Move the shift lever to the L (Manual) position.
2. Press the **+ (plus)** or **– (minus)** button (A) on the shift lever to select a lower or higher gear. The current gear is displayed next to the L in the Driver Information Center.

The transmission will be limited to the gear selected and lower gears. If vehicle speed is too high or too low for the requested gear, the shift will not occur.

TOW/HAUL MODE

The Tow/Haul Mode adjusts the transmission shifts to reduce shift cycling, such as when towing or hauling heavy loads or driving on steep grades.

► Press the **Tow/Haul Mode** button (B) on the end of the shift lever to turn the system on or off.

See Driving and Operating in your Owner's Manual.

NEUTRAL-AT-STOP

The automatic transmission shifts to neutral when the brake pedal is depressed while the vehicle is at a complete stop. It remains in neutral until the brake pedal is released.

See your Allison Transmission Operator's Manual.

FOUR-WHEEL DRIVE✦

MANUAL LOCKING HUBS

The front axle must be locked before shifting the transfer case.

- When traction conditions vary, turn the front hub to the Lock position on each front wheel.
- When four-wheel drive is not needed, turn each front hub to the Free position.



ELECTRONIC TRANSFER CASE

Use the electronic four-wheel-drive transfer case knob on the left side of the instrument panel to shift into and out of four-wheel drive. Refer to the Owner's Manual for the shifting procedure.



2↑ Two-Wheel-Drive High – Use for most streets and highways.

4↑ Four-Wheel-Drive High – Use when extra traction is needed or in most off-road driving.

4↓ Four-Wheel-Drive Low – Use when driving off-road in deep sand, mud or snow, or on steep hills.

N Neutral – Use when towing the vehicle.

See Driving and Operating in your Owner's Manual.

TRACTION CONTROL/STABILITRAK

The traction control system limits wheel-spin in difficult driving conditions. The StabiliTrak electronic stability control system assists with directional control of the vehicle in difficult driving conditions and features Proactive Roll Avoidance, Trailer Sway Control and Hill Start Assist.

Turn off traction control if the vehicle is stuck and rocking the vehicle is required.

- Press the **Traction Control/StabiliTrak Off** button on the center of the instrument panel to turn traction control off or on again.



See Driving and Operating in your Owner's Manual.

INTEGRATED TRAILER BRAKE CONTROL (ITBC)



The ITBC system can be used to adjust the amount of power output, or Trailer Gain, available to the trailer brakes. The control panel is located on the left side of the instrument panel. ITBC information is displayed in the Driver Information Center.

- Squeeze the levers together on the control panel (left lever does not move) to manually apply the trailer brakes.
- Adjust the Trailer Gain by pressing the +/– adjustment buttons on the control panel.

See Driving and Operating in your Owner's Manual.

DIESEL EXHAUST BRAKE



The engine exhaust brake enhances the vehicle brake system by using engine braking and automatically downshifting the transmission, depending on the length of time the brakes are applied, to help slow the vehicle.

- Press the **Diesel Exhaust Brake** button on the center of the instrument panel to turn the system on or off.

The button indicator will turn on when the exhaust brake is activated.

See Driving and Operating in your Owner's Manual.

AIR SUSPENSION✦

The rear air suspension can be temporarily lowered by approximately 6 inches to make it easier to load the vehicle.

- With the vehicle in Park and the ignition in the On/Run position, press the **Air Suspension Dump (ASD)** button on the center of the instrument panel to release the air supplied to the rear suspension, lowering the rear air suspension for loading. The button indicator will illuminate.
- When the vehicle is shifted out of Park, air is filled into the rear air suspension for the proper ride height. The button indicator will turn off.

See Driving and Operating in your Owner's Manual.

DIESEL ENGINE FEATURES

DIESEL EXHAUST FLUID (DEF)



DEF reduces the amount of regulated emissions produced by the diesel engine. The DEF level must be maintained for the vehicle to run properly. As the DEF level becomes low, warnings are displayed in the Driver Information Center. These warnings will increase in intensity as the DEF level is reduced. As the tank nears empty, vehicle speed will be limited in a series of steps. At least 2 gallons of DEF must be added to release the speed limitation.

The DEF fill port (blue cap) is located on the rear of the passenger-side fender, behind the front wheel.



DIESEL PARTICULATE FILTER (DPF)

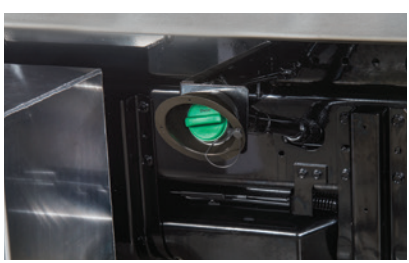
The DPF filters the diesel exhaust gas to reduce emissions. Occasionally, the DPF needs to be cleaned. When needed, the DPF will clean itself as part of normal operation as the vehicle is driven. If driving conditions do not allow the cleaning to take place, a Driver Information Center message will be displayed.

See Driving and Operating in your Owner's Manual.

REFUELING THE VEHICLE

The fuel fill port is located on the driver's side of the vehicle. If equipped with dual fuel tanks✦, each tank must be filled through its own fill port.

1. Remove the fuel cap by turning it counter-clockwise.
2. Fully insert the fuel pump nozzle before starting to fill the tank.
3. After fueling, install the fuel cap and turn it clockwise until it clicks.



See Driving and Operating in your Owner's Manual.

OIL LIFE MONITOR

The Oil Life Monitor calculates engine oil life based on vehicle use and displays Change Engine Oil Soon in the Driver Information Center when it's necessary to change the engine oil and filter. The Oil Life Monitor should be reset to 100% only following an oil change.

See Vehicle Care in your Owner's Manual.

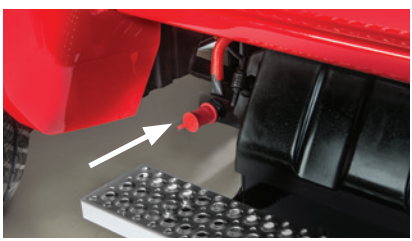


BATTERY LOCATION

The batteries are located under the cab on the driver's side of the vehicle.

An auxiliary jump-start positive terminal✦ is located on the driver's side of the vehicle beneath the driver's door.

See Vehicle Care in your Owner's Manual.

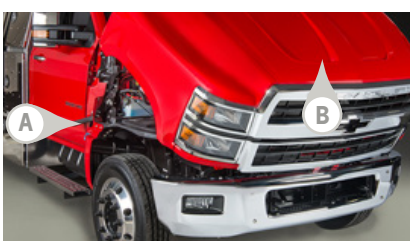


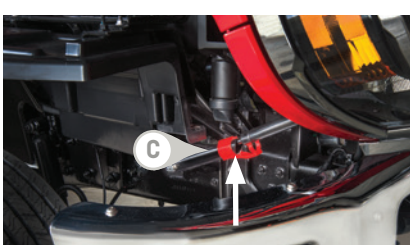
TILT-HOOD OPENING

1. Undo the two hood latches (A) on each side of the hood.
2. Brace your knees against the front bumper and pull the grips (B) at the front of the hood (above the grille).
3. The hood and fenders will tilt forward. The hood actuator strut lock (C), located near the bumper on the passenger's side, will lock to secure the hood.

► Before closing the hood, pull up on the hood actuator strut lock to unlock the actuator strut and allow the hood to close.

See Vehicle Care in your Owner's Manual.





ROADSIDE ASSISTANCE

1-888-899-1327 **TTY Users: 1-888-889-2438**

As the owner of a new medium-duty Chevrolet, you are automatically enrolled in the Chevrolet Roadside Assistance program for up to 5 years/100,000 miles, whichever occurs first, at no expense to you. The Chevrolet Roadside Assistance toll-free number is staffed by a team of trained advisors who are available 24 hours a day, 365 days a year, to contact a service provider for light services (fuel delivery, jump starts, flat tire and lock outs) or make arrangements to tow your vehicle to the nearest Chevrolet dealer for any repairs.

ONSTAR® ROADSIDE ASSISTANCE

If you have a current OnStar Safety & Security plan, press the blue **OnStar** button or red **Emergency** button (for emergencies only) to get the help you need. An OnStar advisor will use GPS technology to pinpoint your vehicle location and contact the nearest service provider.

To learn more about OnStar services, press the blue **OnStar** button, visit **onstar.com**, call 1-888-4-ONSTAR (1-888-466-7827), or refer to your Owner's Manual.

MYCHEVROLET MOBILE APP

Download the myChevrolet app to your compatible smartphone (or device) and, if your vehicle is properly equipped, you can use your device to start or turn off your engine, lock or unlock your doors, view key diagnostic information, see your parking location and more.

*The app is available on select Apple and Android devices. Service availability, features and functionality vary by vehicle, device and data plan. Device data connection required. Visit **onstar.com** for more details. Download the mobile app from the App Store or Google Play Store.*

MY CHEVROLET ACCOUNT

Get to know your vehicle inside and out as well as view your plans, services and rewards with your Chevrolet account. Check out an online Owner's Manual and how-to videos, track your service history and warranty status, manage your OnStar and Connected Services vehicle plans, review your current Vehicle Diagnostics report (active service account required) and more. Create an account today at **chevrolet.com/owners**.

Some equipment described in this guide may not be included in your vehicle. Contact your dealer for details on a specific vehicle. All information contained in this guide is based on the latest information available at the time of printing and is subject to change without notice. Certain restrictions, precautions, and safety procedures apply to your vehicle. Please read your Owner's Manual for complete instructions. Copyright 2023 General Motors LLC. All Rights Reserved.

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We recommend always using ACDelco orGM Genuine Parts.

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