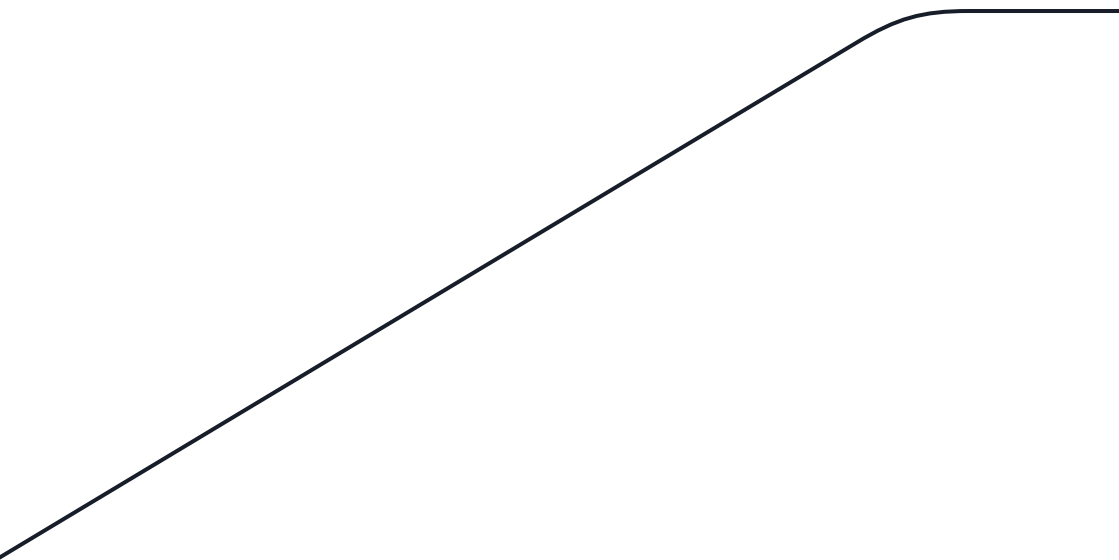


Sportage

Car Infotainment System
Quick Reference Guide



Movement that inspires

**To access the web manual for your car infotainment system,
scan the QR code below.**



- This guide covers specifications for all vehicle models, including optional specifications, and is based on the latest version of system software.
- Your system's functions and specifications are subject to change without prior notice for performance improvement.
- The functions and services described in this guide are subject to change without prior notice for performance improvement. If the system software is updated, the screenshots in this guide may appear different than the actual images on the system.
- You can view the up-to-date information about changed functions and services from the web manual.
- The functions and services described in this guide may differ from those provided in your vehicle. For precise information related to your vehicle, refer to the owner's manual or catalog of your vehicle.
- Your system is not compatible with the system software and map data for regions outside of the country of purchase.

Be sure to read this Quick Reference Guide and the web manual before using the product to ensure safety and usability.

Accessing the web manual via QR codes

You can view the web manual of the system by scanning QR codes with your smartphone.

Warning

Park your vehicle in a safe location before scanning the QR code. For safety reasons, you are not able to access QR codes from the system's screen while the vehicle is moving.

1 Select one of the following methods to access a QR code.

- On the system's Home screen, press **All Menus ► User's Manual**.
- On the system's Home screen, press **All Menus ► Setup ► General ► System Info ► User's Manual on Web (QR Code)**.
- Alternatively, find the QR code in the Quick Reference Guide.

2 Install a QR code reader app from the App Store (🍏) or the Google Play Store (🌐) and scan a QR code.



3 On your smartphone's screen, press the URL for the web manual.

- You can view the web manual of the system in the Internet browser app of your smartphone.
- Depending on how you scan the QR code, you may be able to open the web manual without pressing its URL.





Note

- You can also scan QR codes with the pre-installed camera app in your iPhone or Android smartphone. Depending on the Android smartphone type, some camera apps may not support QR code scanning. For more information, refer to your smartphone's user guide.
- By scanning the QR code in each function menu, you can quickly access the information of the current function (except for some functions).
 - After starting a function in the system, press  ► **User's Manual on Web (QR Code)**.
- Without scanning the QR code, you can directly enter the URL address to view the web manual. (http://webmanual.kia.com/STD_GEN5/AVNT/USA/English/index.html)

Safety warnings

For safety, follow the instructions below. Failure to do so may increase the risk of a traffic accident, which may result in death or personal injury.



About driving

Do not operate the system while driving.

- Driving while distracted may result in a loss of vehicle control, potentially leading to an accident, severe personal injury, or death. The driver's primary responsibility is the safe and legal operation of a vehicle, and any handheld devices, equipment, or vehicle systems which divert the driver's attention from this responsibility should never be used during operation of the vehicle.

Follow traffic regulations while driving.

- Driving only with the guidance of the navigation system may cause violation of traffic regulations, which may lead to a traffic accident.

Depend on your vehicle's speedometer when checking your driving speed.

- The speed displayed in the navigation screen may differ from your actual speed.

Avoid watching the screen while driving.

- Driving while distracted may lead to a traffic accident.
- Stop your vehicle in a safe location before using functions that require multiple operations.

Stop your vehicle first before using your mobile phone.

- Using a mobile phone while driving may lead to a traffic accident.

Keep the volume low enough to hear external sounds.

- Driving without the ability to hear external sounds may lead to a traffic accident.
- Listening to a loud volume for a long time may cause hearing damage.

When looking for emergency services, such as hospitals or fire stations, do not depend solely on the navigation system.

- Some emergency services may not be included in the navigation map. Locate nearby emergency services in advance so you can take the proper action quickly in an emergency situation.

About handling the system

Do not disassemble or modify the system.

- Doing so may result in an accident, fire, or electric shock.

Do not allow liquids or foreign substances to enter the system.

- Liquids or foreign substances may cause noxious fumes, a fire, or a system malfunction.

Stop using the system if it malfunctions, such as no audio output or display.

- If you continue using the system when it is malfunctioning, it may lead to a fire, electric shock, or system failure.

Note

If you experience any problems with the system, contact your place of purchase or dealer.

Safety cautions

For safety, follow the instructions below. Failure to do so may result in personal injury or damage to the system.

About operating the system

Use the system with the engine running.

- Using the system for a long time when the engine is stopped may discharge the battery.

Do not install unapproved products.

- Using unapproved products may cause an error while using the system.
- System errors caused by installing unapproved products are not covered under the warranty.

About handling the system

Do not apply excessive force to the system.

- Excessive pressure on the screen may damage the LCD panel or the touch panel.

When cleaning the screen or button panel, make sure to stop the engine and use a soft, dry cloth.

- Wiping the screen or buttons with a rough cloth or using solvents (alcohol, benzene, paint thinner, etc.) may scratch or chemically damage the surface.

If you attach a liquid-type air freshener to the fan louver, the surface of the system or the louver may become deformed due to the flowing air.

Note

If you experience any problems with the system, contact your place of purchase or dealer.

Cautions when using an SD card

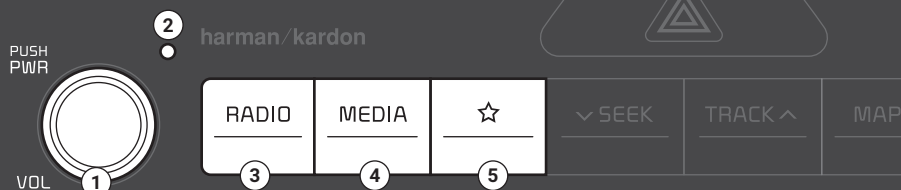


Caution

The SD card installed in the system contains map data and software necessary for navigation. Be careful not to damage the SD card.

- Remove the SD card only when you update the system.
- Stop the engine before removing or re-inserting the SD card. Removing or re-inserting the SD card while the system is operating may cause an error or damage the SD card or the system.
- The SD card is intended for storing map data and update files only. Do not add or delete files on the SD card.
- Do not format the SD card arbitrarily.

Component names and functions



1 Power button/Volume knob

- Turn the radio/media function on or off.
- Press and hold to turn off the screen and the sound.
- Turn to adjust the system sound volume (except for navigation sound).

2 Reset button

- Restart the system.

3 RADIO button

- Turn on the radio. While listening to the radio, press repeatedly to change the radio mode (FM/AM/SXM).
- Press and hold to display the radio/media selection window.

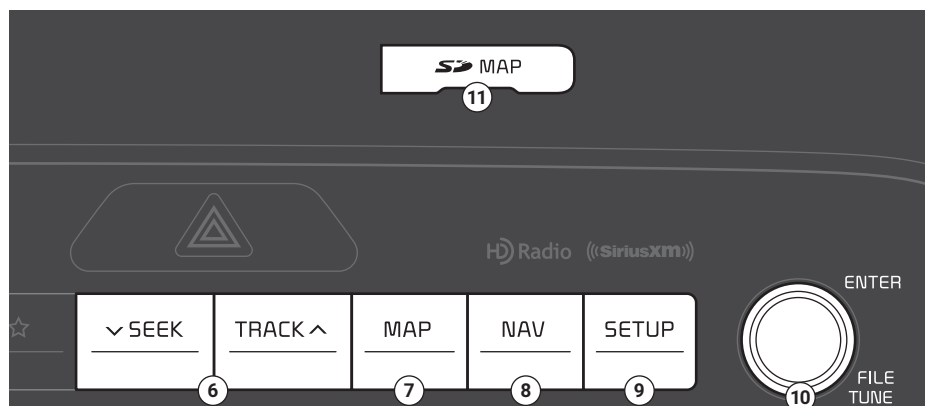
4 MEDIA button

- Play content from a media storage device.
- Press and hold to display the radio/media selection window.

5 Custom button

- Use a custom function.
- Press and hold to access the function setting screen.

Note: Depending on the vehicle model and specifications, the illustration shown may differ in appearance and layout.



⑥ Search backward/forward button (^/∨)

- While listening to the radio, change the station.
- While playing media, change the track/file. Press and hold to rewind or fast forward (except for the AUX and Bluetooth audio modes).

⑦ MAP button

- View a map of your current location.
- When receiving guidance on the map screen, repeat voice guidance.

⑧ NAV button

- Access the navigation menu screen.
- Press and hold to access the navigation's search screen.

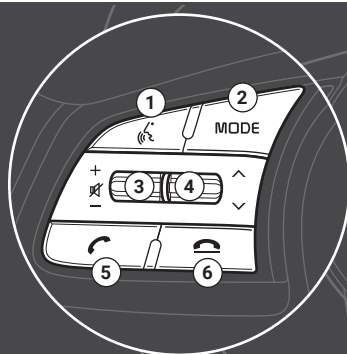
⑨ SETUP button

- Access the settings screen.
- Press and hold to access the version information screen.

⑩ TUNE knob/FILE knob/ENTER button

- While listening to the radio, adjust the frequency or change the station.
- While playing media, search for a track/file (except for the AUX and Bluetooth audio modes).
- During a search, press to select the current station/track/file.
- On the map screen, turn to zoom in or out the map (if activated).

⑪ SD card slot



1 Voice recognition button

- Start voice recognition. Press and hold to end voice recognition.
- Press and hold to start or end voice recognition of a connected smartphone via phone projection. (The button's operation may vary depending on smartphone specifications.)

2 MODE button

- Press repeatedly to change the system mode (radio, media, etc.).
- Press and hold to access the function setting screen.

3 Volume lever/Mute button

- Adjust the sound volume.
- Press to mute or unmute the system (except for the navigation).
- While playing media, press to pause or resume playback (except for the iPod mode).

4 Search lever

- While listening to the radio, switch between the stations on the preset list. Press and hold to search for a station.
- While playing media, change the track/file. Press and hold to rewind or fast forward (except for the AUX and Bluetooth audio modes).

5 Call/Answer button

- Before Bluetooth connection: Start connecting a mobile phone via Bluetooth.
- After Bluetooth connection: Access your call history. Press and hold to dial the most recent phone number. When a call comes in, answer the call.
- During a Bluetooth call: Switch between the active call and the held call. Press and hold to switch the call between the system and the mobile phone.

6 Call end button

- During a Bluetooth call: End the call.
- After Bluetooth connection: When a call comes in, reject the call.

Note: Depending on the vehicle model and specifications, the illustration shown may differ in appearance and layout.

Turning the system on or off

Turning on the system

- 1 To turn on the system, start the engine.
- 2 When a safety warning message appears, read it and press **Confirm**.
 - To change the display language, press **Language**.

Turning off the system

To turn off the system while driving, press and hold the Power button on the control panel.

- The screen and sound will turn off.
- To use the system again, press the Power button.
- After you have turned off the engine, the system will automatically turn off after a while or as soon as you open the driver's door.

Warning

- Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.
- Some functions may be disabled for safety reasons while the vehicle is moving. They work only when the vehicle stops. Park your vehicle in a safe location before using any of them.
- Stop using the system if it malfunctions, such as no audio output or display. If you continue using the system when it is malfunctioning, it may lead to a fire, electric shock, or system failure.



Caution

- You can turn on the system when the key ignition switch is placed in the "ACC" or "ON" position. Using the system for an extended period without the engine running drains the battery. If you plan on using the system for a long time, start the engine.
- If you turn on your system without starting the engine, a battery warning will appear. Once the engine starts, the battery warning will disappear.

Product specifications

Common specifications

Item	Specifications
Dimensions (W x H x L)	216 x 149 x 178 mm
Weight	2.08 kg

Display

Item	Specifications
Size (W x H)	8 inch (176.4 x 99.36 mm)
Pixel number	384,000 pixels (resolution: 800 x 480)
Operating method	Thin Film Transistor (TFT) Active Matrix
Viewing angle	Left/Right, Top/Bottom: 89°
Internal lighting	LED

Disclaimers

- Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.
- Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle.
- SiriusXM®: SiriusXM Satellite Radio, SiriusXM Traffic and SiriusXM Travel Link each require a subscription sold separately, or as a package, by SiriusXM Radio Inc. If you decide to continue your service at the end of your trial subscription, the plan you choose will automatically renew and bill at then-current rates until you call 1-866-635-2349 to cancel. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com. Other fees and taxes will apply. All fees and programming are subject to change. Not all vehicles or devices are capable of receiving all services offered by SiriusXM. Data displays and individual product availability vary by vehicle hardware. Current information and features may not be available in all locations, or on all receivers. Weather Forecast, Current Conditions may not be available in all locations. Images above are for representative purposes only and are not real products. For actual features and images of real products, consult the vehicle manufacturer. SiriusXM is not responsible for any errors or inaccuracies in the data services or their use in the vehicle. Travel Link Stocks displays current price and daily delta of around 7,000 actively reported securities traded on the NYSE®, NASDAQ® and AMEX®. The service is delayed approximately 20 minutes. SiriusXM satellite service is available only to those at least 18 years of age in the 48 contiguous USA, DC, and Puerto Rico (with coverage limitations). SiriusXM Internet Radio service is available throughout our satellite service area and in AK and HI. ©2021 SiriusXM Radio Inc.
- Android Auto: Vehicle user interface is a product of Google and its terms and privacy statements apply. Requires the Android Auto app on Google Play and an Android compatible smartphone running Android™ 5.0 Lollipop or higher. Data plan rates apply.

FCC Certification

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter unless authorized to do so by the FCC.

Contents

1 System overview

Before you start	1-2
Component names and functions	1-6
Turning the system on or off	1-9
Using the touch screen	1-10
Getting to know the Home screen	1-12
Getting to know the All Menus screen	1-13
Using My Menu	1-14

2 Useful functions

Using phone projection	2-2
Getting to know the driving assistance screen	2-6
Using the climate control system (if equipped)	2-11
Using Quiet Mode (if equipped)	2-12
Playing Sounds of Nature	2-13
Using data services	2-14

3 Navigation

Navigation functions	3-2
Quickly finding a route	3-3
Finding a route by various search methods	3-12
Registering locations	3-20

4 UVO (if equipped)

UVO services (if equipped)	4-2
Using the UVO menu (if equipped)	4-4
Route guidance service	4-7
UVO eServices (if equipped)	4-9
Using the UVO eServices menu (if equipped)	4-11
Using 911 Connect	4-19

5 Voice functions

Voice recognition (if equipped)	5-2
Voice Memo (if equipped)	5-18

6 Media

Using the media player	6-2
------------------------	-----

7 Radio

Listening to the radio	7-2
------------------------	-----

8 Phone

Connecting Bluetooth devices	8-2
Making a call via Bluetooth	8-5
Answering a call via Bluetooth	8-13
Viewing text messages	8-16

9

Settings

Configuring the system settings	9-2
Configuring the vehicle settings (if equipped)	9-2
Configuring the device connection settings	9-4
Configuring the button settings	9-6
Configuring the sound settings	9-7
Configuring voice recognition (if equipped)	9-10
Configuring the navigation settings	9-10
Configuring the UVO settings (if equipped)	9-14
Configuring the UVO eServices settings (if equipped)	9-15
Configuring the general system settings	9-17
Configuring the display settings	9-20

10

Update

Updating system software	10-2
--------------------------	------

11

Appendix

Troubleshooting	11-2
System status icons	11-9
FAQ	11-10
Product specifications	11-13
Important information	11-18
Index	11-21
Trademarks	11-26
Disclaimers	11-27
FCC Certification	11-28
Open Source Information	11-29

1

System overview

Before you start

Component names and functions

Turning the system on or off

Using the touch screen

Getting to know the Home screen

Getting to know the All Menus screen

Using My Menu



Before you start

Introduction

- This guide covers specifications for all vehicle models, including optional specifications, and is based on the latest version of system software.
- Your system's functions and specifications are subject to change without prior notice for performance improvement.
- The functions and services described in this guide are subject to change without prior notice for performance improvement. If the system software is updated, the screenshots in this guide may appear different than the actual images on the system.
- You can view the up-to-date information about changed functions and services from the web manual.
- The functions and services described in this guide may differ from those provided in your vehicle. For precise information related to your vehicle, refer to the owner's manual or catalog of your vehicle.
- Your system is not compatible with the system software and map data for regions outside of the country of purchase.

Available information for users



Car Infotainment System User's Manual (Print)

The Car Infotainment System User's Manual is provided in the booklet format. This guide introduces your system's functions and explains how to use them.



Car Infotainment System Quick Reference Guide

The Car Infotainment System Quick Reference Guide is provided in the booklet format. This guide combines key information into a quick reference.



Web manual

To view information while using the system, press **User's Manual on Web (QR Code)** in the menu options list on the screen. You can access the web manual of the system by scanning QR codes with your smartphone.

Symbols used in this guide



Warning

Indicates very important information related to user safety. Failure to follow warnings may result in death or serious personal injury.



Caution

Indicates important information related to user safety. Failure to follow cautions may result in personal injury, or damage or malfunction your vehicle.



Note

Indicates helpful information for convenient use.

if equipped

Indicates descriptions for optional features, which may not be available on your specific vehicle depending on the model or trim level.

This guide covers specifications for all vehicle models, including optional specifications. It may include descriptions for features that are not equipped in your vehicle or are unavailable for your vehicle model.

HEV only

Indicates the functions that can only be used in a hybrid vehicle.

PHEV only

Indicates the functions that can only be used in a plug-in hybrid vehicle.

EV only

Indicates the functions that can only be used in an electric vehicle.

Safety warnings

For safety, follow the instructions below. Failure to do so may increase the risk of a traffic accident, which may result in death or personal injury.

About driving

Do not operate the system while driving.

- Driving while distracted may result in a loss of vehicle control, potentially leading to an accident, severe personal injury, or death. The driver's primary responsibility is the safe and legal operation of a vehicle, and any handheld devices, equipment, or vehicle systems which divert the driver's attention from this responsibility should never be used during operation of the vehicle.

Follow traffic regulations while driving.

- Driving only with the guidance of the navigation system may cause violation of traffic regulations, which may lead to a traffic accident.

Depend on your vehicle's speedometer when checking your driving speed.

- The speed displayed in the navigation screen may differ from your actual speed.

Avoid watching the screen while driving.

- Driving while distracted may lead to a traffic accident.
- Stop your vehicle in a safe location before using functions that require multiple operations.

Stop your vehicle first before using your mobile phone.

- Using a mobile phone while driving may lead to a traffic accident.

Keep the volume low enough to hear external sounds.

- Driving without the ability to hear external sounds may lead to a traffic accident.
- Listening to a loud volume for a long time may cause hearing damage.

When looking for emergency services, such as hospitals or fire stations, do not depend solely on the navigation system.

- Some emergency services may not be included in the navigation map. Locate nearby emergency services in advance so you can take the proper action quickly in an emergency situation.

About handling the system

Do not disassemble or modify the system.

- Doing so may result in an accident, fire, or electric shock.

Do not allow liquids or foreign substances to enter the system.

- Liquids or foreign substances may cause noxious fumes, a fire, or a system malfunction.

Stop using the system if it malfunctions, such as no audio output or display.

- If you continue using the system when it is malfunctioning, it may lead to a fire, electric shock, or system failure.



Note

If you experience any problems with the system, contact your place of purchase or dealer.

Safety cautions

For safety, follow the instructions below. Failure to do so may result in personal injury or damage to the system.

About operating the system

Use the system with the engine running.

- Using the system for a long time when the engine is stopped may discharge the battery.

Do not install unapproved products.

- Using unapproved products may cause an error while using the system.
- System errors caused by installing unapproved products are not covered under the warranty.

About handling the system —

Do not apply excessive force to the system.

- Excessive pressure on the screen may damage the LCD panel or the touch panel.

When cleaning the screen or button panel, make sure to stop the engine and use a soft, dry cloth.

- Wiping the screen or buttons with a rough cloth or using solvents (alcohol, benzene, paint thinner, etc.) may scratch or chemically damage the surface.

If you attach a liquid-type air freshener to the fan louver, the surface of the system or the louver may become deformed due to the flowing air.

Note —

If you experience any problems with the system, contact your place of purchase or dealer.

Cautions when using an SD card

Caution —

The SD card installed in the system contains map data and software necessary for navigation. Be careful not to damage the SD card.

- Remove the SD card only when you update the system.
- Stop the engine before removing or re-inserting the SD card. Removing or re-inserting the SD card while the system is operating may cause an error or damage the SD card or the system.
- The SD card is intended for storing map data and update files only. Do not add or delete files on the SD card.
- Do not format the SD card arbitrarily.

Component names and functions

The following describes the part names and controls on the control panel and steering wheel.

Control panel



Note

Depending on the vehicle model or specifications, the system components' appearance and layout may differ from the actual product. For more information, refer to the Car Infotainment System User's Manual that is separately provided.

Power button (POWER, PWR , ) / Volume knob (VOL , )	• Press to turn the radio/media function on or off. • Press and hold to turn off the screen and the sound. • Turn to adjust the system sound volume (except for navigation sound).
MAP button	• Press to view a map of your current location. • When receiving guidance on the map screen, press to repeat voice guidance.
NAV button	• Press to access the navigation menu screen. • Press and hold to access the navigation's search screen. ► See "Searching for locations by keyword."
RADIO button	• Press to turn on the radio. • While listening to the radio, press repeatedly to change the radio mode (FM/AM/SXM). • Press and hold to display the radio/media selection window.
MEDIA button	• Press to play content from a media storage device. • Press and hold to display the radio/media selection window.
Search backward/forward button ( / )	• While listening to the radio, press to change the station. • While playing media, press to change the track/file. Press and hold to rewind or fast forward (except for the AUX (if equipped) and Bluetooth audio modes).

Custom button (☆)	• Press to use a custom function. • Press and hold to access the function setting screen.
SETUP button	• Press to access the settings screen. • Press and hold to access the version information screen.
TUNE knob/ FILE knob/ ENTER button	• While listening to the radio, turn to adjust the frequency or change the station. • While playing media, turn to search for a track/file (except for the AUX (if equipped) and Bluetooth audio modes). • During a search, press to select the current station/track/file. • On the map screen, turn to zoom in or out the map (if activated).
Reset button	• Restart the system.

Steering wheel remote control



Note

Depending on the vehicle model or specifications, the system components' appearance and layout may differ from the actual product. For more information, refer to the Car Infotainment System User's Manual that is separately provided.

Voice recognition button (ⓘ)	• Press to start voice recognition. Press and hold to end voice recognition (if equipped). • Press and hold to start or end voice recognition of a connected smartphone via phone projection. (The button's operation may vary depending on smartphone specifications.)
MODE button	• Press repeatedly to change the system mode (radio, media, etc.). • Press and hold to access the function setting screen.

Volume lever/button (VOL+/ VOL- , +/-)	• Press to adjust the sound volume.
Mute button ()	• Press to mute or unmute the system (except for the navigation). • While playing media, press to pause or resume playback (except for the iPod mode).
Search lever/button ()	• While listening to the radio, press to switch between the stations on the preset list. Press and hold to search for a station. • While playing media, press to change the track/file. Press and hold to rewind or fast forward (except for the AUX (if equipped) and Bluetooth audio modes).
Call/Answer button ()	• Before Bluetooth connection: Press to start connecting a mobile phone via Bluetooth. • After Bluetooth connection: Press to access your call history. Press and hold to dial the most recent phone number. When a call comes in, press to answer the call. • During a Bluetooth call: Press to switch between the active call and the held call. Press and hold to switch the call between the system and the mobile phone.
Call end button ()	• During a Bluetooth call: Press to end the call. • After Bluetooth connection: When a call comes in, press to reject the call.

Turning the system on or off

The following explains how to turn on or off the system. Before using the system, be sure to read the user's manual for safe and convenient manipulation.

Turning on the system

- 1 To turn on the system, start the engine.
- 2 When a safety warning message appears, read it and press **Confirm**.
 - To change the display language, press **Language**.



Turning off the system

To turn off the system while driving, press and hold the Power button on the control panel.

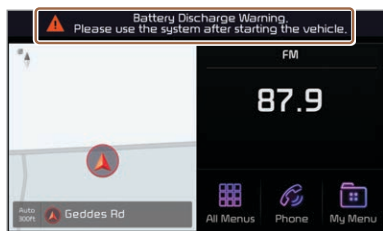
- The screen and sound will turn off.
- To use the system again, press the Power button.
- After you have turned off the engine, the system will automatically turn off after a while or as soon as you open the driver's door.

Warning

- Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.
- Some functions may be disabled for safety reasons while the vehicle is moving. They work only when the vehicle stops. Park your vehicle in a safe location before using any of them.
- Stop using the system if it malfunctions, such as no audio output or display. If you continue using the system when it is malfunctioning, it may lead to a fire, electric shock, or system failure.

Caution

- You can turn on the system when the key ignition switch is placed in the "ACC" or "ON" position. Using the system for an extended period without the engine running drains the battery. If you plan on using the system for a long time, start the engine.
- If you turn on your system without starting the engine, a battery warning will appear. Once the engine starts, the battery warning will disappear.



Note

- When you turn back on the system, the previous mode and settings will remain intact.
- To avoid having audio play at an excessive volume when you start the engine, adjust the volume level before stopping the engine.
- You can also set the system to decrease the volume level automatically. On the All Menus screen, press **Setup ► Sound ► Premium Sound** and select the **Start-up Volume Limit** check box.

Using the touch screen

Your system is equipped with a touch screen. You can perform various functions via touch inputs.

Warning

Do not use the touch screen while driving as this will divert your attention away from the safe operation of the vehicle. You may lose your steering control which could cause an accident and severe bodily injuries.

Caution

- Do not apply excessive pressure to the touch screen or touch it with a pointed object. Doing so may damage the touch screen.
- Do not let any electrically conductive material contact the touch screen, and do not place any objects that generate electromagnetic waves, such as wireless chargers or electronic devices, near the touch screen. The system may work incorrectly due to electromagnetic effects, which may cause the touch screen to malfunction.

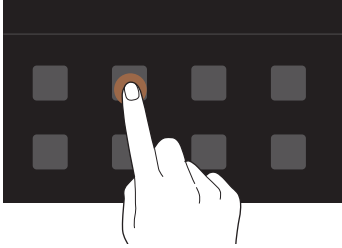
Note

If you wear regular gloves, you will not be able to control the touch screen. Remove your gloves or wear gloves designed for use with a touch screen.

Press

Press an object lightly and lift your finger.

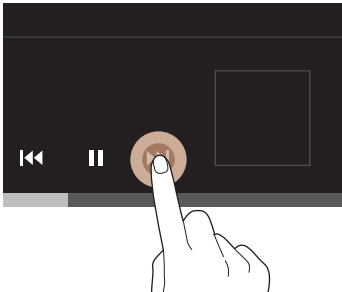
- You can perform a function or select an option.



Press and hold

Press an object and hold it for at least one second without lifting your finger.

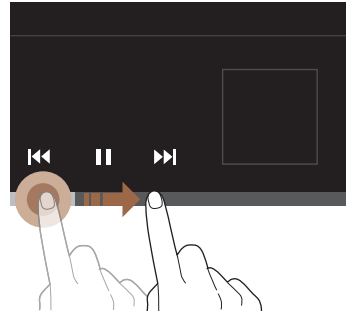
- You can rewind or fast forward media by pressing and holding an appropriate button.



Slide

On a media playback screen, press the slide bar and slide it to a desired position.

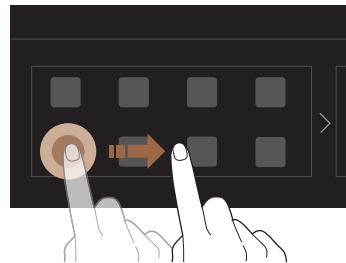
- You can change the playback position during media playback.



Drag

Press an object, drag it, and then drop it on a new location.

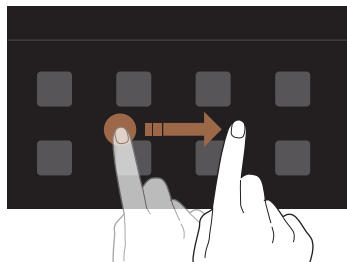
- The selected item will move to the new position.



Swipe

Swipe the screen lightly in an appropriate direction.

- This is an easy way to scroll through a menu or list quickly.



Getting to know the Home screen

The Home screen is the starting point for using your system and displays the current time and other information.



Note

Depending on the vehicle model or specifications, displayed screens and menus may vary.

Home screen

The layout of the Home screen is as follows:

 Note

To move to the Home screen from another screen, press .



- 1 Current time. Depending on the vehicle model or specifications, time and date display may vary.
- 2 System status icons. Status icons are not included in the screenshots in this guide, because their appearance may differ depending on the system status or mode. ▶ See "System status icons."
- 3 Radio/media information. Press to activate the corresponding radio/media function in full screen.
- 4 Map. Press to view in full screen.

 Note

If an SD card is not inserted into your system, the map will not be displayed on the Home screen.

- 5 Menu icons. Press to access a selected function.

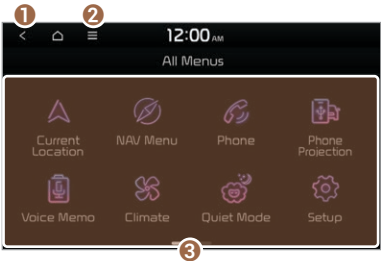
Getting to know the All Menus screen

You can view all menus available on the system.

On the Home screen, press **All Menus**.

All Menus screen

From the All Menu screen, you can view all menus and access a desired function in the system.



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Edit All Menus:** Rearrange the menus on the All Menus screen. ▶ See "Rearranging the All Menus screen."
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 All menus available on your system



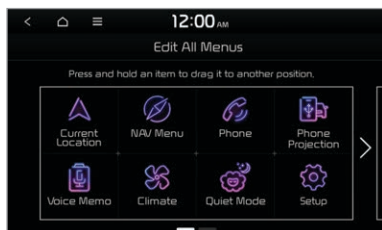
Note

Depending on the vehicle model or specifications, displayed screens and available functions may vary.

Rearranging the All Menu screen

You can see a list of the available menu icons on the All Menu screen and change the locations of the icons.

- 1 At the top left of the All Menu screen, press  ► **Edit All Menus**.
- 2 Press, hold, and drag an icon to the desired position to change its location.



Using My Menu

Add your frequently used functions or favorites to My Menu to access them quickly from the Home screen.



Warning

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.

Setting up My Menu

- 1 On the Home screen, press **My Menu ► Add to My Menu**.



Note

- If you have already added items, at the top left the My Menu screen, press  ► **Add**.
- You can add up to 24 items to My Menu.

- 2 Select items to add and press **Add ► Yes**.

Rearranging the items in My Menu

You can rearrange the items added to My Menu.

- 1 On the Home screen, press **My Menu ►  ► Rearrange**.
- 2 Drag an item to a desired location.



Note

You can only rearrange the items, and cannot move an item to an empty slot.

Deleting My Menu items

You can delete the items added to My Menu.

- 1 On the Home screen, press **My Menu ►  ► Delete**.
- 2 Select items to delete and press **Delete ► Yes**.

MEMO



2

Useful functions

Using phone projection

Getting to know the driving assistance screen

Using the climate control system (if equipped)

Using Quiet Mode (if equipped)

Playing Sounds of Nature

Using data services



Using phone projection

Phone projection enables you to connect your Android smartphone or iPhone to your system and use their functions via the system. You can perform and control your smartphone apps by using the larger screen and enhance your use of the system.

 Warning

Do not adjust or set up any phone settings while driving. You may lose your steering control which could cause an accident and severe bodily injuries.

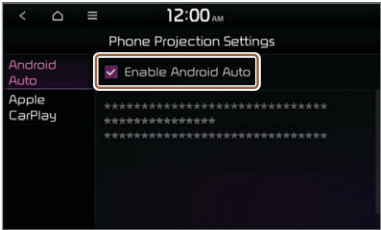
 Caution

Using an approved USB cable provided by your smartphone manufacturer is recommended. Using unapproved USB cables may cause a phone projection error or a system malfunction.

Connecting your Android smartphone via Android Auto

You can connect your Android smartphone and system via Android Auto and control your smartphone apps on the system's screen.

- 1 Before using Android Auto, be sure to check the following:
- Visit the Android homepage (<https://www.android.com/auto>) and check the regions, device types, and models that support Android Auto.
 - If your smartphone's OS is Android 9 or earlier, download and install the Android Auto app from Google Play. If your smartphone's OS is Android 10 or later, Android Auto is preinstalled on your smartphone and you do not need to download the app.
- 2 On the All Menus screen, press **Setup ► Device Connections ► Phone Projection Settings ► Android Auto** and select the **Enable Android Auto** check box.



3 Connect your smartphone to the USB port in your vehicle via the cable supplied with the smartphone.

- If you are connecting the device for phone projection for the first time, the system screen displays a notification pop-up window. Read the messages and press **OK**.
- To end Android Auto and disconnect the smartphone, remove the USB cable from the system.



Caution

Do not connect and disconnect a USB connector repeatedly in a short time. Doing so may cause an error in the device or a system malfunction.

4 If your smartphone is locked, unlock it and agree to use Android Auto.

Using Android Auto

1 On the Home screen, press **Android Auto**.

2 Perform one of the following functions:

- Press an icon on the screen to run the phone, music, or navigation functions on your smartphone.



Note

When you are using your smartphone's navigation via phone projection, sounds from both the system's radio/media function and the navigation will be output through your vehicle's speakers. When you turn the Volume knob while both sounds are being output, the navigation volume is adjusted first.

- Press and hold the Voice recognition button on the steering wheel to start Google voice recognition.



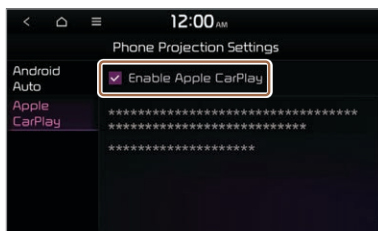
Note

- Press the Call/Answer button on the steering wheel to start using Bluetooth call functions.
- When phone projection is active, you cannot change the phone projection settings. To change the settings, remove the USB cable from your system.
- Depending on Google's policies, the icons on the main screen of Android Auto may change.
- Depending on Google's policies, apps or functions that are compatible with Android Auto may change. To check compatible apps, visit the Android homepage (<https://www.android.com/auto>).
- To use phone projection in optimized environments, update your smartphone's operating system to the latest version.
- Depending on the connected device's hardware, firmware, and operating system versions, the recognition time may vary.
- Using Android Auto may result in mobile communication charges.
- Depending on the network signal status, some functions may not work correctly.
- Avoid controlling your smartphone while Android Auto is in use.
- While you are using Android Auto, the following functions are unavailable:
 - Bluetooth audio
 - UVO call (if equipped)
 - USB and iPod modes
 - Apple CarPlay
 - Searches using the [TUNE/FILE] knob

Connecting your iPhone via Apple CarPlay

You can connect your iPhone and system via Apple CarPlay and control your iPhone apps on the system's screen.

- 1 Before using Apple CarPlay, be sure to check the following:
 - Visit the Apple homepage (<https://www.apple.com/ios/carplay>) and check the iPhone models that support Apple CarPlay.
 - On your iPhone, ensure that Apple CarPlay and Siri are activated. If your iPhone does not have the functions, update the iPhone's operating system to the latest version.
- 2 On the All Menus screen, press **Setup ► Device Connections ► Phone Projection Settings ► Apple CarPlay** and select the **Enable Apple CarPlay** check box.



3 Connect your iPhone to the USB port in your vehicle via the cable supplied with the iPhone.

- If you are connecting the device for Apple CarPlay for the first time, the system screen displays a notification pop-up window. Read the messages and press **OK**.
- To end Apple CarPlay and disconnect the iPhone, remove the USB cable from the system.



Caution

Do not connect and disconnect a USB connector repeatedly in a short time. Doing so may cause an error in the device or a system malfunction.

4 If your iPhone is locked, unlock it and agree to use Apple CarPlay.

Using Apple CarPlay

1 On the Home screen, press **Apple CarPlay**.

2 Perform one of the following functions:

- Press an icon on the screen to run the phone, messaging, music, or navigation functions on your iPhone.



Note

When you are using your iPhone's navigation via Apple CarPlay, sounds from both the system's radio/media function and the navigation will be output through your vehicle's speakers. When you turn the Volume knob while both sounds are being output, the navigation volume is adjusted first.

- Press and hold the Voice recognition button on the steering wheel to start Siri.



Note

- Press the Call/Answer button on the steering wheel to answer an incoming call.
- When Apple CarPlay is active, you cannot change the Apple CarPlay settings. To change the settings, remove the USB cable from your system.
- To check compatible apps, visit the Apple homepage (<https://www.apple.com/ios/carplay>).
- To use Apple CarPlay in optimized environments, update your iPhone's operating system to the latest version.
- Depending on the connected device's hardware, firmware, and operating system versions, the recognition time may vary.
- Using Apple CarPlay may result in mobile communication charges.
- Depending on the network signal status, some functions may not work correctly.
- Avoid controlling your iPhone while Apple CarPlay is in use.
- While you are using Apple CarPlay, the following functions are unavailable:
 - UVO call (if equipped)
 - USB and iPod modes
 - Android Auto
 - Searches using the **[TUNE/FILE]** knob
- When Apple CarPlay is active, the system's phone functions are provided via Apple CarPlay.

Getting to know the driving assistance screen

You can view the outside of your vehicle on the system screen.



Warning

When backing up, make sure to follow the guidelines below:

- Before entering your vehicle, always check the area behind your vehicle.
- Do not solely rely on the rear view camera when backing up. Always ensure that it is safe to back up by checking behind you and looking in the rearview mirrors.
- Always back up slowly and stop immediately if you suspect that a person, especially a child, might be behind you.



Caution

The distance shown in the rear view screen may differ from the actual distance. For safety, be sure to visually check the rear, left, and right sides of your vehicle.



Note

Depending on the vehicle model, displayed screens may vary.

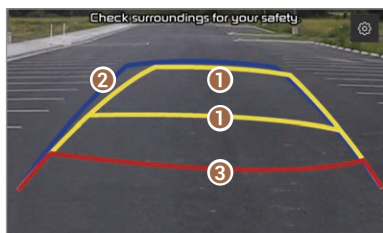
Using the rear view screen

- 1 Shift to "R" (Reverse) while the engine is running.
 - The system screen will automatically display the rear view and the parking guides.
- 2 Safely park your vehicle by paying close attention to the rear view and parking guides.



Note

The example screenshots may differ from the actual system screen.

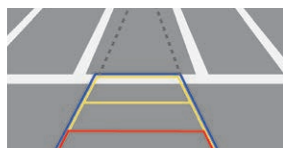
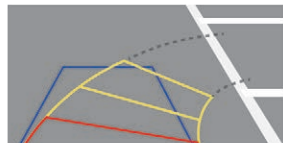


- 1 Driving direction lines (yellow). These lines show the directions of the vehicle according to the steering angle.
- 2 Neutral direction lines (blue). These lines indicate your vehicle's expected path with the steering wheel in the neutral position. It can help you determine whether the vehicle is in the correct position in a parking space and prevent you from parking too close to the next vehicle.
- 3 Crash warning lines (red). These lines are to help prevent a collision.



Note

- You can set the rear view screen to remain active even if you shift to any position other than "R" (Reverse) after backing up (if equipped).
- As you steer your vehicle, the parking guides change accordingly to indicate your vehicle's path.



- If an object comes too close to your vehicle as you are parking the vehicle, a warning beep will sound. To prevent an accident that might result if you do not hear the beep, you can set the system to decrease the volume level of any media playing automatically when you are parking the vehicle. On the All Menus screen, press **Setup ► Sound ► Driver Assistance Warning ► Parking Safety Priority**.
- Even when your vehicle is in "P" (Park), you can check the rear view by pressing the  button in your vehicle (if equipped).

■ Checking the rear top view (if equipped)

With the rear top view feature, you can look down at what is behind you on the rear view screen.

1 On the rear view screen, press .

2 Check the top view and assist guides.

- The following guides are displayed on the rear top view screen:
 - The parking guides indicate the space necessary to open the trunk (tailgate) of your vehicle. It can help you see if there is enough space to open the trunk (tailgate) after parking and if there is any obstacle to opening it.
 - An extension of your vehicle's center appears. It shows the path of your vehicle's center according to the steering angle.

■ Configuring the rear view settings

You can adjust the brightness and contrast of the camera screen.

On the rear view screen, press .

- To adjust the brightness and contrast of the camera screen, press **Display Settings**.

Surround View Monitor (if equipped)

The surround view monitor feature enables you to view the surroundings of your vehicle by using multiple cameras installed in the vehicle.

■ Checking your surroundings while driving

1 To access the surround view, press the  button in your vehicle.

- The front view with the surround view is displayed on the screen.



Note

The surround view monitor is activated only in the following conditions:

- When you are driving at 9 mi/h or slower in "D" (Drive)
- When you stop in "D"(Drive) or "N" (Neutral)

- 2 Press one of the icons on the screen to check the corresponding direction.

Icon	Description
	Check the front view and the surround view.
	Check the wide front view.
	Check the front view and front-left view.
	Check the front view and front-right view.
	Change the surround view screen settings.



Note

- If an open door or trunk (tailgate) or a folded outside rearview mirror is detected while the surround view monitor is active, an alert icon will appear on the screen.
- To deactivate the surround view screen, press the  button.

Checking your surroundings while backing up

- 1 Shift to "R" (Reverse) while the engine is running.

- The rear view is displayed on the screen.



Note

If you shift to "P" (Park), the surround view monitor will not work.

- 2 Press one of the icons on the screen to check the corresponding direction.

Icon	Description
	Check the rear view and the surround view.
	Check the wide rear view.
	Check the rear view and rear-left view.
	Check the rear view and rear-right view.
	Check the rear top view (if equipped).
	Change the surround view screen settings.

I Checking the rear top view (if equipped)

With the rear top view feature, you can look down at what is behind you on the surround view screen.

- 1 On the surround view screen, press .
- 2 Check the top view and assist guides.
 - The following guides are displayed on the rear top view screen:
 - The parking guides indicate the space necessary to open the trunk (tailgate) of your vehicle. It can help you see if there is enough space to open the trunk (tailgate) after parking and if there is any obstacle to opening it.
 - An extension of your vehicle's center appears. It shows the path of your vehicle's center according to the steering angle.

I Configuring the surround view monitor settings

- 1 On the surround view screen, press .
- 2 Select one of the following options and change the setting:
 - To set to display the parking guides on the rear view screen, press **Display Guidelines**.
 - To set to receive a warning message when the surround view monitor detects an object close to the front or rear of your vehicle, press **F/R Proximity Warnings**.
 - To select a default view to be displayed when you activate the surround view monitor while driving, press **Front View Mode**.
 - To select a default view to be displayed when you activate the surround view monitor while backing up, press **Rear View Mode**.
 - To adjust the brightness and contrast of the camera screen, press **Display Settings**.

Using the climate control system (if equipped)

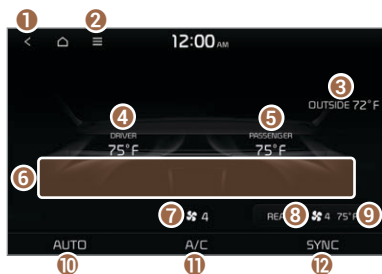
You can check and control the current status of the climate control system via the system screen.

On your vehicle's climate control system, press the **[CLIMATE]** button.

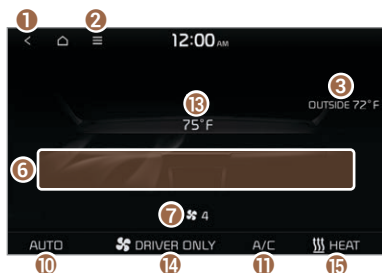


Note

- For more information on how to use the climate control system, refer to the owner's manual of your vehicle.
- If you operate the climate control system while using your system, the climate control settings are displayed at the top of the screen.



Option A



Option B

- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Exterior temperature
- 4 Target temperature for the driver's seat
- 5 Target temperature for the passenger's seat
- 6 Air direction you set
- 7 Fan speed you set
- 8 Rear seat fan speed

- 9 Rear seat temperature
- 10 Automatic temperature control, activated or deactivated
- 11 Air conditioner, turned on or off
- 12 Temperature synchronization between the driver's seat and the passenger's seat, activated or deactivated
- 13 Target temperature for the vehicle's interior
- 14 Driver's seat only mode, activated or deactivated
- 15 Heater only mode, activated or deactivated



Note

- The interior temperature is displayed in units of 1 °F.
- The AUTO mode will be deactivated automatically in the following situations:
 - When you adjust the fan speed or direction
 - When you turn on or off the air conditioner
 - When you activate the front windshield defroster
- Depending on the vehicle model or specifications, displayed screens and available options may vary.

Using Quiet Mode (if equipped)

You can control the system volume for sleeping or resting in the rear seats.

1 On the All Menus screen, press **Quiet Mode**.

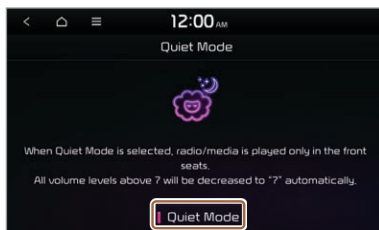
2 Press **Quiet Mode**.

- The rear seat audio is muted. If the audio volume for the front seats is high, it will decrease automatically.



Note

To deactivate Quiet Mode, press **Quiet Mode** again.



Note

To access the web manual on the Quiet Mode screen, press  **User's Manual on Web (QR Code)** and then scan the displayed QR code.

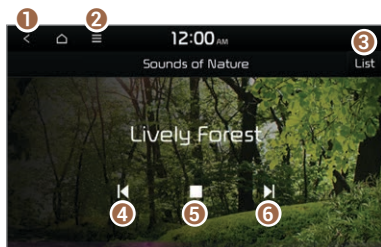
Playing Sounds of Nature

Enjoy various nature sounds provided by the system. With real sounds from forests, the sea, etc., you can relieve stress and raise your sense of stability and focus.

1 Use one of the following methods:

- On the All Menus screen, press **Sounds of Nature**.
- On the control panel, press the [MEDIA] button and press **Sounds of Nature** from the media selection window.

2 Select a sound to play and press .



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Sound Settings:** Access the system sound settings screen.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Select a sound file to play.
- 4 Play the previous file.
- 5 Stop or restart playback.
- 6 Play the next file.



Note

- Playing Sounds of Nature mutes the function in operation or pauses media playback.
- If you make or answer a call while playing Sounds of Nature, the playback will stop.
- Depending on the amplifier specifications, the sound effect setting button may appear on the screen.

Using data services

You can access an array of information with data services, such as HD Radio™ or SiriusXM™.



Note

- HD Radio data services are only available in metropolitan areas.
- SiriusXM is a paid satellite radio service.

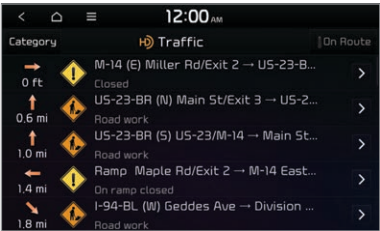
Use one of the following methods depending on the vehicle model or specifications:

- On the Home screen, press **All Menus ► Data Services**.
- On the Home screen, press **All Menus ► HD Radio Data**.
- On the Home screen, press **All Menus ► SiriusXM Data**.

Viewing traffic information

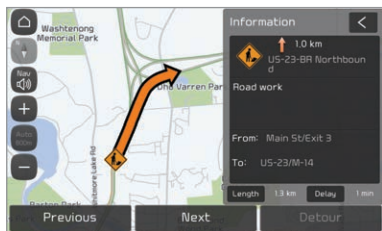
(if equipped)

- 1 On the Home screen, press **All Menus ► Data Services** or **SiriusXM Data**.
- 2 Press **Traffic**.
- 3 Select an item from the traffic information list to view its details.
 - To view traffic information along your current route or to view all available traffic information, press **On Route**.
 - To select the types of traffic information you want to view, press **Category**.



4 View detailed traffic information.

- To get traffic information that reflects your current route, press **Detour**.



Note

Traffic support for border crossings and speed limits set for individual roads may not be accurate. Use the information at your discretion.

Viewing weather information via HD Radio (if equipped)

- 1 On the Home screen, press **All Menus ► Data Services** or **HD Radio Data**.
- 2 Press **HD Radio Weather** or **Weather**.
- 3 View today's weather information in your city.

- To view weather forecasts for today and the next four days, press **5 Days**.
- To view weather information of another area, press **Other City**.



Viewing weather information in HD Radio Doppler Radar (if equipped)

- 1 On the Home screen, press **All Menus ► Data Services** or **HD Radio Data**.
- 2 Press **HD Radio Doppler Radar** or **Doppler Radar**.
- 3 View detailed weather conditions in the HD Radio coverage area.



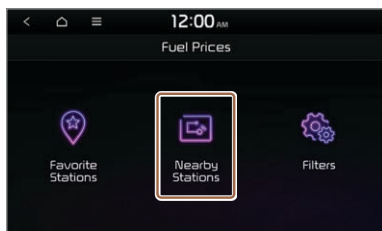
Viewing weather information via SiriusXM (if equipped)

- 1 On the Home screen, press **All Menus ► Data Services** or **SiriusXM Data**.
- 2 Press **SiriusXM Weather** or **Weather**.
- 3 View today's weather information in your city.
 - To view weather forecasts for today and the next four days, press **5 Days**.
 - To view weather information of another area, press **Other City**.
 - To view warnings and advisories for adverse weather conditions, such as tornadoes, tropical storms, and blizzards, press **Warnings and Advisories**.

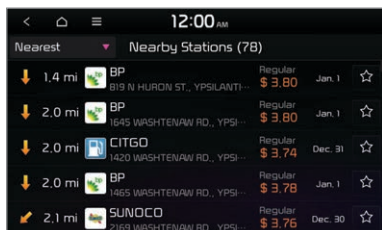


Viewing fuel price information via SiriusXM (if equipped)

- 1 On the Home screen, press **All Menus ► Data Services** or **SiriusXM Data**.
- 2 Press **SiriusXM Fuel Prices** or **Fuel Prices ► Nearby Stations**.



- 3 Search for nearby gas stations and check or compare fuel prices.
 - To sort the search results, press the option menu (▼) and select a sorting option.
 - To set a service station as one of your favorites, press ☆.



Note

To access your list of favorite gas stations, press **Favorite Stations** on the main screen.

Setting a filter for searching for gas stations

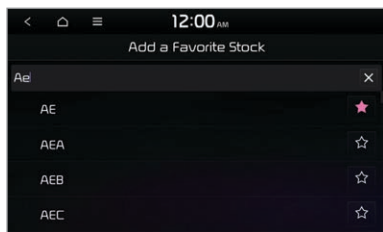
- 1 On the Home screen, press **All Menus ► Data Services** or **SiriusXM Data**.
- 2 Press **SiriusXM Fuel Prices** or **Fuel Prices ► Filters**.
- 3 Select the type of fuel your vehicle uses and your favorite brands.

Viewing stock information via SiriusXM (if equipped)

- 1 On the Home screen, press **All Menus ► Data Services** or **SiriusXM Data**.
- 2 Press **SiriusXM Stocks** or **Stocks ► Add**.

3 Search for your favorite stock by entering a stock symbol in the search bar and then press ☆ to add it to the list.

- Repeat this step to add more stock symbols.



Now you can check information on your stock every day by pressing **All Menus ► Data Services or SiriusXM Data ► SiriusXM Stocks or Stocks.**

Add	My Favorite Stocks (5)				
AE	64.53	- 1.57	★		
DGC	0.0	N/A	★		
DGAS	20.20	- 0.24	★		
THB	0.0	N/A	★		
THE	0.0	N/A	★		



Note

To delete a stock symbol from your favorites list, press ★.

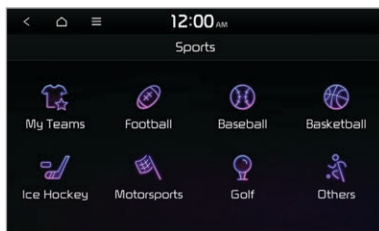
Viewing sports information via SiriusXM (if equipped)

1 On the Home screen, press **All Menus ► Data Services or SiriusXM Data.**

2 Press **SiriusXM Sports or Sports.**

3 Select the sport that interests you.

- To set up a list of your favorite teams and check their daily results and schedules, press **My Teams.**

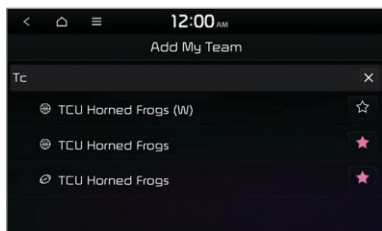


4 View real-time scores and schedules for major events and games.

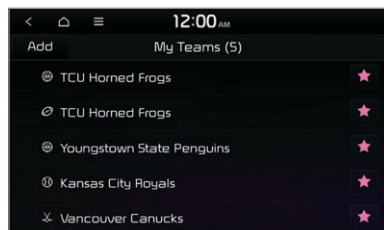
Creating a list of your favorite teams

- 1 On the Home screen, press **All Menus ► Data Services or SiriusXM Data.**
- 2 Press **SiriusXM Sports or Sports ► My Teams ► Add.**
- 3 Search for your favorite team by entering its full name in the search bar and then press  to add it to the list.

- Repeat this step to add more teams.



Now you can check your favorite team's scores and schedules every day.

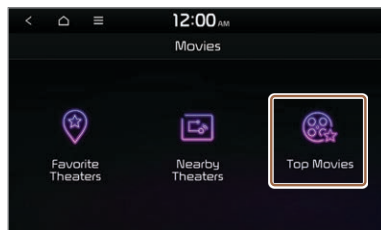


Note

To delete a team from your favorites list, press .

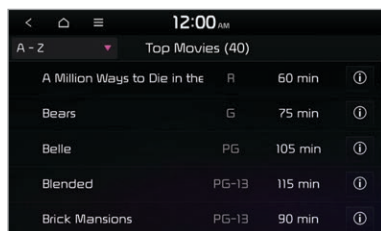
Viewing the latest movie information via SiriusXM (if equipped)

- 1 On the Home screen, press **All Menus ► Data Services or SiriusXM Data.**
- 2 Press **SiriusXM Movies or Movies ► Top Movies.**



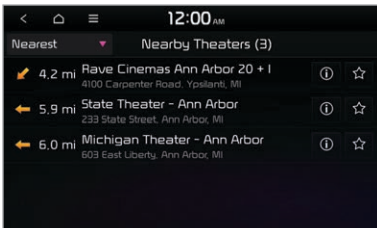
- 3 View information about the latest movies.

- To reorder the titles on the list, press the option menu (▼) and select an option.
- To view detailed information about a movie, press .



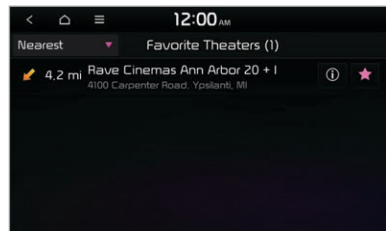
Searching for nearby theaters

- 1 On the Home screen, press **All Menus ► Data Services** or **SiriusXM Data**.
- 2 Press **SiriusXM Movies** or **Movies ► Nearby Theaters**.
- 3 Search for nearby theaters and view their location information.
 - To sort the search results, press the option menu (▼) and select a sorting option.
 - To view detailed information about a theater, press ⓘ.
 - To set a theater as one of your favorites, press ☆.



Creating a list of your favorite theaters

- 1 On the Home screen, press **All Menus ► Data Services** or **SiriusXM Data**.
- 2 Press **SiriusXM Movies** or **Movies ► Favorite Theaters ► Add**.
- 3 Find your favorite theater from the list and press ☆.
 - Repeat this step to add more theaters.



3

Navigation

Navigation functions

Quickly finding a route

Finding a route by various search methods

Registering locations



Navigation functions

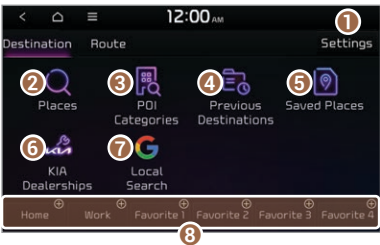
By using the search and route functions from the navigation menu screen, you can search for a location in various ways or edit your route.

Getting to know the Destination functions

You can set your destination by using the various search functions provided on the Destination tab.

Use one of the following methods:

- On the All Menus screen, press **NAV Menu ▶ Destination**.
- On the control panel, press the **[NAV]** button.



- 1 Customize the navigation settings.
- 2 Search for a location by entering various kinds of keywords, such as a place name or an address. ▶ See "Searching for locations by keyword."
- 3 Search for a location by using the point of interest (POI) categories. ▶ See "Searching for locations by POI categories."
- 4 Select one of the destinations you entered previously. ▶ See "Selecting a location from previous destinations."
- 5 Select one of locations stored in your address book. ▶ See "Registering locations."
- 6 Search for Kia dealerships. ▶ See "Searching for Kia dealerships."
- 7 Search for locations via the online server (if equipped). ▶ See "Searching for locations via the online server (if equipped)."



Note

To use the online service, first sign in to UVO. ▶ See "Activating the service."

- 8 Save your favorite locations, such as your home and workplace.



Note

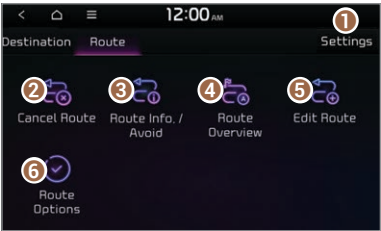
Depending on the vehicle model or specifications, the available icons and their location may vary.

Getting to know the Route functions

You can edit your route or change the route options by using the functions provided on the Route tab.

Use one of the following methods:

- On the All Menus screen, press **NAV Menu ► Route**.
- On the control panel, press the **[NAV]** button and press **Route**.



- 1 Customize the navigation settings.
- 2 Stop the navigation guidance.
- 3 View the detailed route information for your destination or search for a route again by selecting roads to avoid. ► See "Avoiding specific roads."
- 4 View all of the route information to your destination.
- 5 You can edit your route by adding or rearranging waypoints. ► See "Editing your route."
- 6 Change the route options to search for a route again.

Quickly finding a route

⚠ Warning

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.

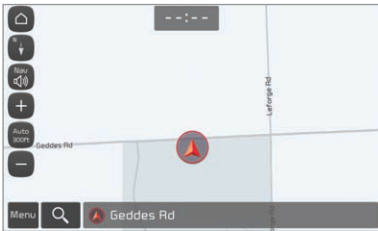
- 1 On the Home screen, press the map area.

📄 Note

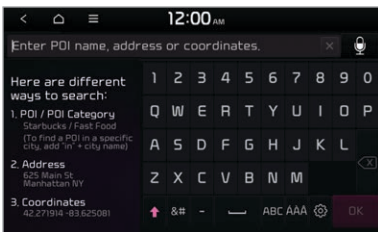
You can also access the map by pressing the **[MAP]** button on the control panel.



2 On the map, press .

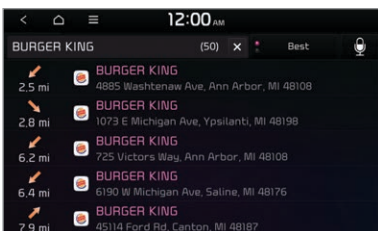


3 Enter a keyword, such as a place name, address, or phone number, and press **OK**.



4 Select a location from the search result list.

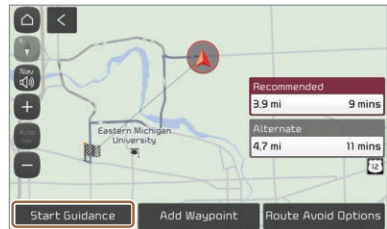
- To sort the search results, press the current sorting option to change it to the next one.



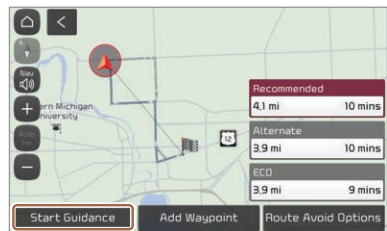
5 View the location on the map and press **Set as Destination**.

- If the destination is active, press **Change Destination** ► **Yes** to change the destination.

6 Select a route and press **Start Guidance**.



Option A



Option B (EV only)



Note

Depending on the vehicle model or specifications, displayed screens may vary.



Caution

Depending on the region you are driving in or the driving conditions, information on the map may differ from the actual road conditions.

- When converted to an electronic map, the road shape may be altered. If the navigation guidance is different from the actual road, use your judgment and take the appropriate road.
- The navigation guidance may differ from the actual road due to the time difference between the map production and your driving. Drive according to the current road conditions and traffic regulations. When you reach the section of the route that matches the actual road, the navigation will resume your route correctly.



Note

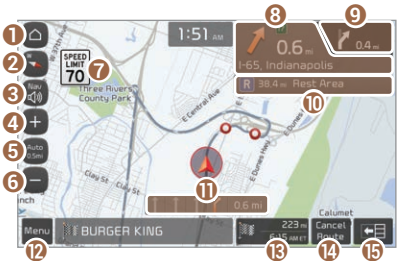
- The location of your vehicle displayed on the screen may temporarily differ from the actual location in the following situations:
 - When you are driving on a narrow Y-shaped or spiral road
 - When another road is located close to the current road
 - When you are driving on a road with a lot of high buildings nearby

- When you are driving on a road under construction or a new road
- When your vehicle is transported by a car ferry or trailer
- When you are driving on a road on a steep mountain or a road with a sharp curve
- When your vehicle enters a road after rotating on a turn table of an underground parking lot or a multistory parking lot
- When you start and stop repeatedly or drive slowly at an intersection
- When you turn on your system just after charging or replacing the discharged battery
- When you are driving in slippery conditions, such as in heavy snow
- When the tires have been replaced recently or when studless tires or spare tires are used
- When improper-sized tires are used or the pressure of each tire is different
- When the replacement tire is worn, especially studless tires that have been used for more than two seasons
- When a roof carrier has been installed on your vehicle
- While a long distance route is being calculated on a highway. In this circumstance, continued driving will enable the system to conduct map matching or use updated GPS information to provide the current location information.

- The navigation guidance may be incorrect temporarily in the following situations:
 - The navigation may instruct you to go straight when you are driving on a straight road.
 - The navigation guidance may stop while you are driving an intersection or just after turning at an intersection.
 - The navigation may instruct you to take a U-turn at a location where a U-turn is prohibited.
 - The navigation may instruct you to take prohibited roads, such as roads marked as no trespassing or roads under construction.
 - The navigation may instruct you to a distant location from your destination when there is no road or where only narrow roads to the destination exist.
 - The navigation guidance may be incorrect when you are off your route.
 - The navigation estimate to your destination may differ from the actual distance due to the difference in the starting point of the road on a overpass or an underpass.
 - When you are driving at high speeds, route recalculations may take longer.

Navigation screen

You can use the following functions and information on the navigation screen.



Option A



Option B (EV only)

- ❶ Move to the Home screen.
- ❷ Change how the map is displayed.
 -  (**Heading Up**): The map rotates according to your driving direction.
 -  (**North Up**): North is always up.
 -  (**3D Map**): A three-dimension effect is applied and the map rotates according to your driving direction.
- ❸ Adjust the navigation sound volume.
- ❹ Zoom in.
- ❺ Set the map scale to change automatically according to driving conditions or manually.
- ❻ Zoom out.
- ❼ Speed camera alert
- ❽ Information about this turn point
- ❾ Information about the next turn point
- ❿ Information about the nearest service area or rest area
- ⓫ Lane guidance
 - Orange: The recommended lane
 - White: Lanes you can choose
 - Gray: Lanes to avoid
- ⓬ Display the quick menus you can use during navigation guidance.
- ⓭ Distance to your destination and the estimated arrival time. Press to view detailed destination information.
- ⓮ Stop the navigation guidance. ► See "Canceling the navigation."
- ⓯ Hide or display the detailed guidance pane.
- ⓰ Check the range you can drive with the current amount of battery (EV only).



Note

Depending on the vehicle model or specifications, displayed screens may vary.

Viewing detailed guidance

A detailed guidance pane will automatically appear when you need to take a turn or change lane and displays detailed information.

- To hide or display the detailed guidance pane, press [Map Icon] or [List Icon].
- When driving on a highway without the navigation guidance, you can view information about up to 30 interchanges, exits, and rest areas ahead from the detailed information list.



On the detailed guidance pane, perform one of the following functions:

- To view brief information on each upcoming turn point, press **Simple**.
- To view the types and locations of the facilities in the nearby rest area, press **Rest Areas**.
- To view detailed information on interchanges, exits, and rest areas located on a highway, press **Details**.



Note

Depending on the vehicle model or specifications, displayed screens may vary.

Using the quick menus

You can quickly perform functions by using the displayed icons when you press and hold a specific point on the navigation screen.



- 1 Set the current point as your destination and search for routes.
- 2 Set the current point as your favorite.
- 3 Share information about an accident at the current point with others.



Note

To share accident information with others, first sign in to UVO. ► See "Activating the service."

Changing the default map view settings

You can change the default view mode of the map screen.

On the navigation screen, press **Menu ► Map Display** and select a view mode or set to display nearby buildings.



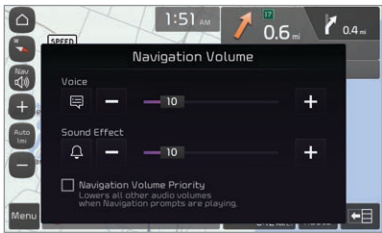
Note

To change navigation settings other than the default map view settings, press **All Menus ► Setup ► Navigation**. ► See "Configuring the navigation settings."

Adjusting the navigation sound volume

You can adjust the sound volume of the navigation guidance including GPS alert beeps.

Press  on the navigation screen and press **+** or **-** or drag the adjustment bars to adjust the volume levels individually.



Note

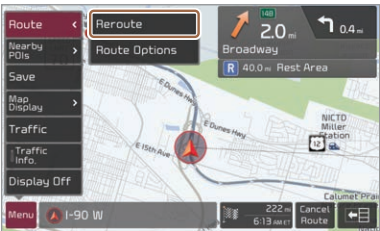
- To hear the navigation guidance over other playing media, select the **Navigation Volume Priority** check box.
- To mute or unmute the navigation guidance, press  and press  or .

Recalculating the route

You can search for a new route reflecting up-to-date traffic information.

On the navigation screen, press **Menu ▶ Route ▶ Reroute**.

- Your route will be recalculated based on the real-time traffic information.



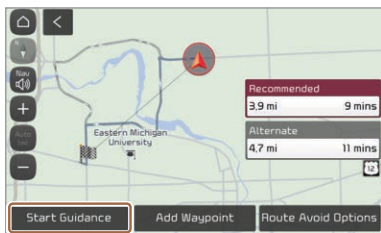
Note

Depending on the vehicle model or specifications, displayed screens may vary.

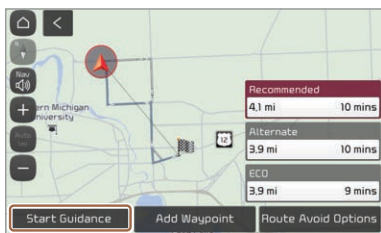
Changing the route options

You can change the route options to search for a route again.

- 1 On the navigation screen, press **Menu ► Route ► Route Options**.
- 2 Set the route options and press **Start Guidance**.



Option A



Option B (EV only)



Note

- You can customize the route options. To customize the route options, press **Setup ► Navigation ► Guidance ► Route Avoid Option** (if equipped).
- Depending on the vehicle model or specifications, available options may vary.
- Depending on the vehicle model or specifications, displayed screens may vary.

Canceling the navigation

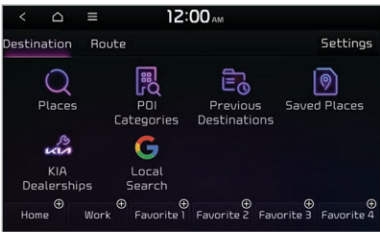
To stop the navigation guidance and cancel the set destination, press **Cancel Route**.

Finding a route by various search methods

You can search for a location by various ways, such as entering location information, selecting among categorized locations or the recently selected locations, in the navigation menu.

Use one of the following methods:

- On the All Menus screen, press **NAV Menu ► Destination**.
- On the control panel, press the **[NAV]** button.



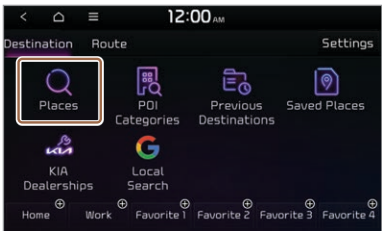
Note

Depending on the vehicle model or specifications, the available icons and their location may vary.

Searching for locations by keyword

You can find a location by entering various keywords, such as a place name, an address, or a phone number and select a location from the search results to set it as your destination.

- 1 On the navigation menu screen, press **Destination ► Places**.

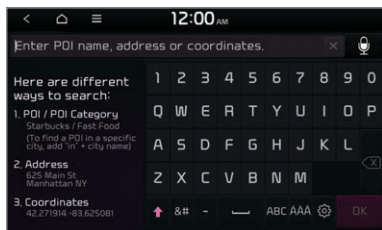


Note

Depending on the vehicle model or specifications, the available icons and their location may vary.

2 Enter location information, such as a place name, an address, or a phone number.

- The recommended keywords according your input are displayed on the left of the screen.
- Select one of the recommended keywords or press **OK** to view the search results.



Note

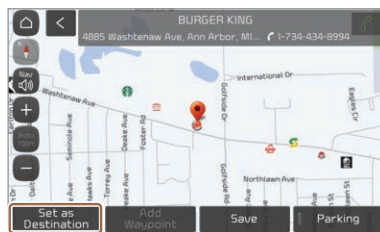
- You can search for a location via voice command. Press  and say a keyword.
- Depending on the vehicle model or specifications, displayed screens may vary.

3 Select a location from the search result list.

- To sort the search results, press the current sorting option to change it to the next one.

4 View the location on the map and press **Set as Destination**.

- Press **Parking** at the bottom right of the screen to display the parking lot icons on the map.



Note

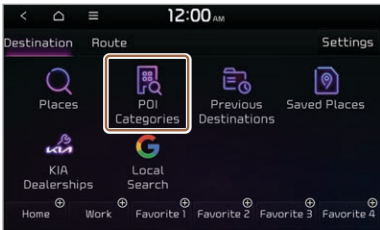
Depending on the vehicle model or specifications, displayed screens may vary.

5 Select a route and press **Start Guidance**.

Searching for locations by POI categories

You can find a location by using the POI categories.

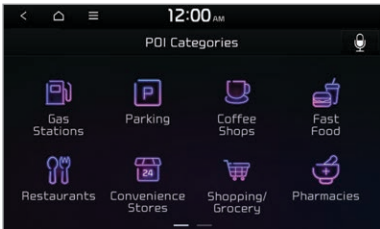
- 1
- On the navigation menu screen, press **Destination** ► **POI Categories**.



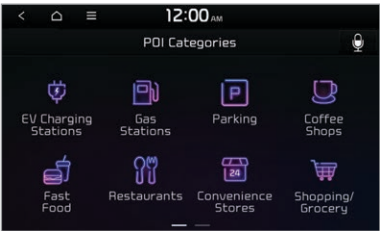
 **Note**

Depending on the vehicle model or specifications, the available icons and their location may vary.

- 2
- Select a category by following the on-screen instructions.



Option A



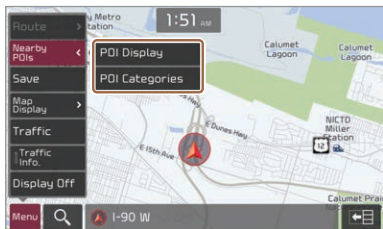
Option B (PHEV, EV only)

- 3
- Select a location from the search result list.
- To filter the search results by located area, select a filtering option from the left side of the screen.
 - To filter the search results by a specific type or brand, press **Filter**.
 - To sort the search results, press the current sorting option to change it to the next one.



4 View the location on the map and press **Set as Destination**.

- To change the POI categories displayed on the map, press **Menu ► Nearby POIs ► POI Display**.
- To search for nearby points of interest during the navigation guidance by entering a POI name, press **Menu ► Nearby POIs ► POI Categories**.



Note

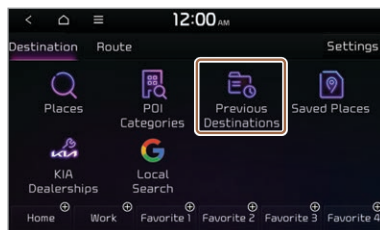
Depending on the vehicle model or specifications, the available icons and their location may vary.

Selecting a location from previous destinations

You can select a location from the list of locations you have previously entered.

1 On the navigation menu screen, press **Destination ► Previous Destinations**.

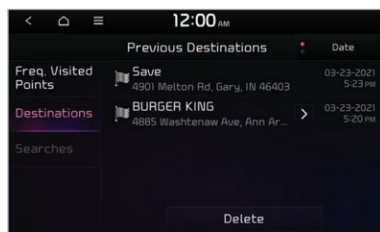
- The list of locations you have searched for recently will appear.



Note

Depending on the vehicle model or specifications, the available icons and their location may vary.

2 Select a location from the list.



3 View the location on the map and press **Set as Destination**.

- If the destination is active, press **Change Destination ► Yes** to change the destination.

I Deleting previous destinations

1 On the Destinations screen, press **Delete**.

2 Select the check boxes next to the locations to delete and press **Delete**.

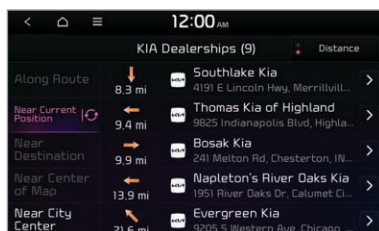
- You can delete the selected locations or all locations.

Searching for Kia dealerships

1 On the navigation menu screen, press **KIA Dealerships**.

2 Select a location from the search result list.

- To filter the search results by located area, select a filtering option from the left side of the screen.
- To sort the search results, press the current sorting option to change it to the next one.



3 View the location on the map and press **Set as Destination**.

- If the destination is active, press **Change Destination ► Yes** to change the destination.

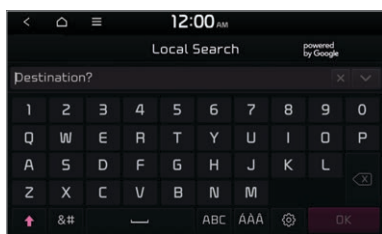
4 Select a route and press **Start Guidance**.

Searching for locations via the online server (if equipped)

You can search for locations in the online map database. To use this feature, you must subscribe to the UVO service.

1 On the navigation menu screen, press **Local Search**.

2 Enter a keyword in the input field and press **OK**.



3 View the location on the map and press **Set as Destination**.

- If the destination is active, press **Change Destination ► Yes** to change the destination.

4 Select a route and press **Start Guidance**.

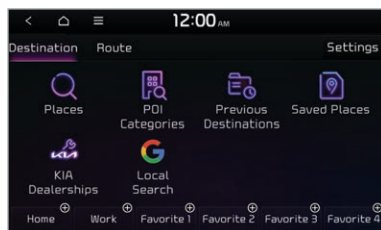
Editing your route

You can edit your route by adding or rearranging waypoints. You can add up to two waypoints to your route.

Adding waypoints

You can search for a location and add it as a waypoint.

1 On the navigation menu screen, search for a waypoint by various searching methods.

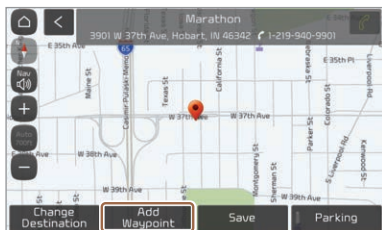


Note

- Learn more about searching for a waypoint. ► See "Searching for locations by keyword", "Searching for locations by POI categories", "Selecting a location from previous destinations", "Searching for Kia dealerships", or "Searching for locations via the online server (if equipped)."
- Depending on the vehicle model or specifications, the available icons and their location may vary.

- 2 View the location and information on the map and press **Add Waypoint**.

- The location is added to your current route as a waypoint.

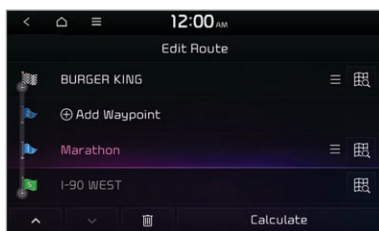


- 3 When adding the waypoint is complete, press **Calculate**.
- 4 Select a new route and press **Start Guidance**.

I Rearranging the waypoints in the route

You can check your route and rearrange the added waypoints.

- 1 On the navigation menu screen, press **Route** ► **Edit Route**.
- 2 Select a location, and drag it to a desired location on the list or press **▲** or **▼**.
 - To add another waypoint, press **Add Waypoint** on the Edit Route screen.

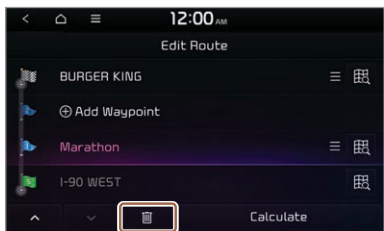


- 3 When editing your route is complete, press **Calculate**.
- 4 Select a new route and press **Start Guidance**.

Deleting waypoints

You can delete waypoints from the route.

- 1 On the navigation menu screen, press **Route ► Edit Route**.
- 2 Select a waypoint to delete and press .

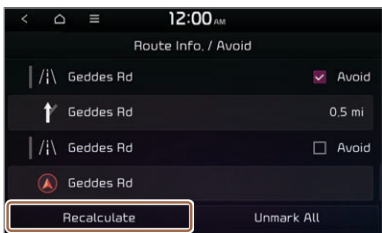


- 3 To search for a new route that does not include the deleted waypoint, press **Calculate**.
- 4 Select a new route and press **Start Guidance**.

Avoiding specific roads

You can search for a new route that avoids specific roads, such as chronically congested roads and roads under construction.

- 1 On the navigation menu screen, press **Route ► Route Info. / Avoid**.
- 2 Select the roads you want to avoid and **Recalculate**.



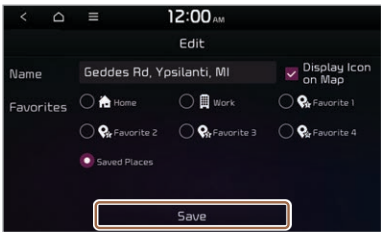
- 3 Select a new route and press **Start Guidance**.

Registering locations

You can register your current location or desired locations to your address book and select them quickly when setting a destination.

Saving your current location

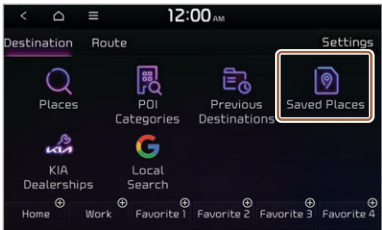
- 1 On the navigation screen, press **Menu ► Save**.
- 2 Edit the location information, if necessary, and press **Save**.
 - The location is saved in your address book.



Searching for and saving locations

You can search for a location and save it to your address book.

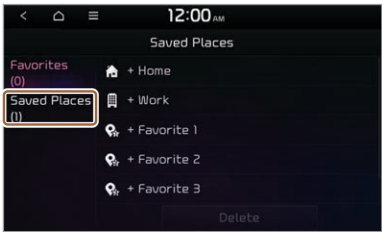
- 1 On the navigation menu screen, press **Destination ► Saved Places**.



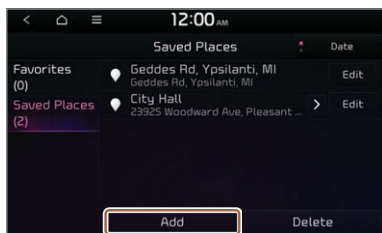
Note

Depending on the vehicle model or specifications, the available icons and their location may vary.

- 2 Press **Saved Places**.



- 3 Press **Add** from the address book list.



- 4 Press **Places** and enter a keyword to search for a location.



Note

- You can use other search methods to find a location. ► See "Finding a route by various search methods."
- To save your current location, press **Map**.

- 5 View the location and information on the map, press **Done**.

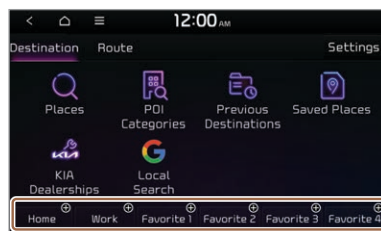
- The location is saved in your address book.

Saving your favorite locations

You can save your favorite locations, such as your home and workplace.

- 1 At the bottom of the navigation menu screen, press a button with .

- If you press and hold a button with a saved location, you can edit the location information or delete the location.



Note

Depending on the vehicle model or specifications, the available icons and their location may vary.

- 2 Press **Places** and enter a keyword to search for a location.



Note

- You can use other search methods to find a location. ► See "Finding a route by various search methods."
- To save your current location, press **Map**.

- 3 View the location and information on the map, press **Done**.

- The selected location is saved as your favorite and displayed as a button at the bottom of the navigation menu screen.



Note

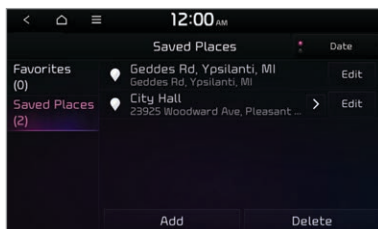
Press and hold a button with a saved location to edit the location information.

Using the saved locations

You can quickly set a destination by select one of the saved locations.

- 1 On the navigation menu screen, press **Destination** ► **Saved Places**.

- 2 Select a location to set as your destination.



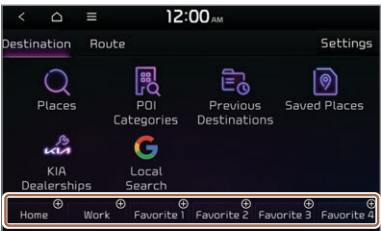
- 3 View the location on the map and press **Set as Destination**.
 - If the destination is active, press **Change Destination** ► **Yes** to change the destination.

Using your favorite locations

If you have added your favorite locations, you can select one of them directly at the bottom of the screen to set it as your destination.

At the bottom of the navigation menu screen, press a button where a desired location has been saved.

- The route is calculated immediately.



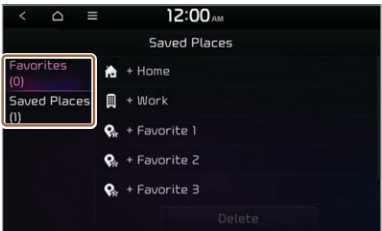
Note

- If the destination is active, press **Change Destination ► Yes** to change the destination.
- Depending on the vehicle model or specifications, the available icons and their location may vary.

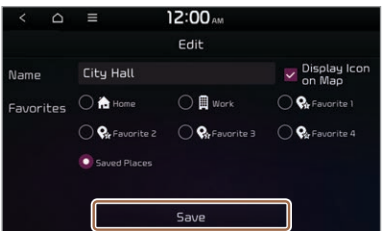
Editing saved locations

You can change the name or the attributes of the saved locations.

- 1 On the navigation menu screen, press **Destination ► Saved Places**.
- 2 Select a group that includes the location information you want to change on the left side of the screen.



- 3 Press **Edit** next to the location name from the address book.
- 4 Edit the information and press **Save**.



Note

Depending on the vehicle model or specifications, displayed screens may vary.

Deleting saved locations

- 1 On the navigation menu screen, press **Destination ► Saved Places**.
- 2 Select a group that includes the location you want to delete and press **Delete**.
- 3 Select the check boxes next to the locations to delete and press **Delete**.



Note

To delete a favorite location, press and hold the shortcut button and press **Delete**.

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4

UVO (if equipped)

UVO services (if equipped)

Using the UVO menu (if equipped)

Route guidance service

UVO eServices (if equipped)

Using the UVO eServices menu (if equipped)

Using 911 Connect



UVO services (if equipped)

UVO provides connected car services, such as roadside assistance and emergency rescue, via the latest IT and communication technologies.

Once subscribed, you can access UVO services via the buttons on your inside rearview mirror. You can also access other useful features using the UVO menu in your system.



Note

- You must be an active UVO subscriber or within the initial free trial period to receive UVO services.
- Depending on conditions, such as the vehicle type, the system type, or the subscribed service package, available services may vary.
- Some services may incur additional charges.
- Services may be modified, added, or deleted according to changes in the company's policies.

Service limitations

Because the UVO services are provided via Verizon networks, use of the service may be restricted depending on the status of Verizon network in your area. Check the network signal icon () at the top line of the screen to see if the network signal strength is adequate.



Note

- It is recommended to use the service when the network signal icon has more than four signal bars.
- Depending on Verizon network signal status, access to UVO may be restricted in the following locations:
 - In a building or tunnel
 - In a mountain or dense forest
 - On a road close to cliffs
 - In an area with a lot of high buildings
 - On a highway or a road under an overpass
 - Out of a service area based on the mobile network service provider's coverage policy

Activating the service

You must activate UVO services to use them. An account with Owners.kia.com is required for activation. If you do not already have an account, you will be prompted to create one. If you already have an account, enter the verification code you received from Owners.kia.com.

Caution

Do not stop the engine while the activation is in progress. Doing so may cause a system malfunction.

- 1 Park your vehicle in a safe location.



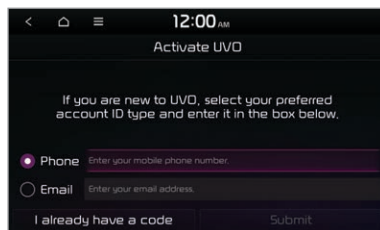
Note

You cannot enter information for service activation while your vehicle is moving.

- 2 On the All Menus screen, press **UVO ► UVO Settings ► Service Activation**.

- 3 Enter your phone number or email address and touch **Submit**.

- If you have a registered account and your verification code, touch **I already have a code**.



- 4 Enter the verification code you received from Owners.kia.com and touch **Submit**.

- Activation will begin. While the activation is in progress, the system buttons will be locked.



Note

- If the activation fails, contact the UVO Center (844-UVO-9411).
- If your UVO service has expired, you can reactivate by renewing your subscription at Owners.kia.com and entering your verification code again in the **Service Activation** menu.

Using the UVO menu

(if equipped)

You can use UVO services via the UVO menu in your system.

On the All Menus screen, press **UVO**.



- 1 Call the UVO Center for vehicle towing and other services. ▶ See "Contacting roadside assistance."
- 2 Check your vehicle for any issues and view the diagnosis. ▶ See "Diagnosing your vehicle."
- 3 Call the UVO Center to request help or make inquiries about using UVO services. ▶ See "Contacting the UVO Center."
- 4 Access UVO services to use it in your system, activate the automatic 911 connection feature, or access modem information.

Warning

Distracted driving can result in a loss of vehicle control, leading to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.

Note

Use the UVO features in the system when your vehicle is parked with the engine running.

Contacting roadside assistance

If you encounter a disabled vehicle or other problems while on the road, you can contact the UVO Center directly for roadside assistance, vehicle towing or service.

On the All Menus screen, press **UVO ► Roadside Assist** or press the [△] button on the inside rearview mirror.



 **Note** —————
Depending on the network connection, this feature may not work correctly.

Diagnosing your vehicle

If you are curious about whether or not there is a problem with your vehicle, you can perform a vehicle diagnosis. With a vehicle diagnosis, you can schedule maintenance.

- 1 Park your vehicle in a safe location.

 **Note** —————

You can start a diagnosis only when the vehicle stops, because some components cannot be diagnosed while the vehicle is moving.

- 2 On the All Menus screen, press **UVO ► Vehicle Diagnostics**.

- A remote diagnosis will begin.

 **Note** —————

Refrain from using your system until the diagnosis is complete and the result is displayed on the screen. If you move to another screen while a diagnosis is in progress, the diagnosis will be canceled.

3 Check the result displayed on the screen.



- ① Schedule maintenance at your preferred Kia dealership or the nearest one.
- ② Call the UVO Center for roadside assistance.
- ③ To close the pop-up window and return to the diagnosis results list, press **Close**.



Note

- A diagnosis result provided by this service is only an estimated result based on the signals from your vehicle. Visit one of our authorized service centers for a detailed diagnosis.
- If a critical issue is detected with your vehicle, an automatic diagnosis will start and a warning light will display in the instrument cluster. You will be notified of the diagnosis result.
- Your preferred dealership must be registered on Owners.kia.com for you to schedule maintenance with it.

Contacting the UVO Center

You can contact a UVO Center customer care representative directly to request help or to inquire about using UVO services.

On the All Menus screen, press **UVO ► Virtual Assistant** or press the [**i**] button on your inside rearview mirror.

- When connected to the UVO Center, ask a representative for the service you need.
- To end the call, press **End** on the screen or press the [**i**] button.



Note

This feature is not available during a Bluetooth call.

Configuring the UVO settings

You can access the settings and information for UVO services.

- 1 On the All Menus screen, press **UVO ► UVO Settings**.



- 2 Select a desired option.
 - To subscribe to the UVO service, press **Service Activation**.
 - To turn on or off the 911 Connect feature, press **911 Connect**.
 - To view the modem information, press **Modem Information**.
 - To view the modem status, press **Modem Status**.

Route guidance service

You can use more convenient and accurate guidance services via the UVO route guidance and voice recognition.

Finding the route by entering the destination

You can enjoy fast and accurate route guidance based on real-time traffic data and forecasting traffic information collected by the UVO Center.

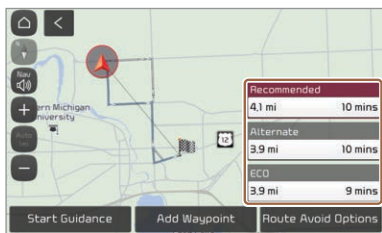
Using the UVO quick route guidance

You can use the quick navigation service based on real-time traffic information analyzed by the UVO Center.

- 1 Set your destination from the navigation screen.
- 2 From the list of routes, select a route recommended by UVO.
 - Route guidance from the UVO Center will start.



Option A



Option B (EV only)



Note

- While in guidance, you can use the UVO route when rerouting for another.
- Road information provided by the service may differ from the actual roads. Drive according to the physical road and traffic regulations.
- Estimated arrival time and travel time are calculated by analyzing real-time traffic conditions. According to changes in traffic conditions, the actual results may differ from the estimates.
- Depending on when you updated the map data, the guidance for new roads may differ from the actual roads.

Using Local Search by Voice Commands (if equipped)

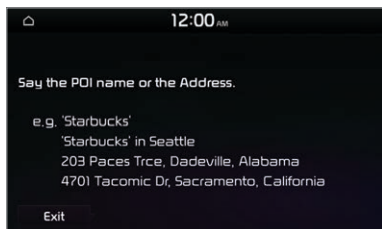
With UVO, you can search for locations from the online map database by using voice commands.

If your map or system has not been recently updated, or if you are having difficulty finding your destination, you can use the latest information from our online server to look up locations or receive guidance.

1 On your inside rearview mirror, press the [] button.

- Voice recognition starts with a voice guidance.

2 Once voice guidance ends, you will hear a beep prompting you to say a POI name or an address.



3 You can end voice recognition by saying "Exit" (when the system is listening for your command).

- Alternatively, press and hold the [] button on the steering wheel or press **Exit** on the screen.



Note

Depending on the system language, voice recognition may not be supported.

UVO eServices (if equipped)

UVO eServices provides the following features through Bluetooth and/or USB connection to your smartphone.

Bluetooth & USB

- **911 Connect:** If an airbag deploys, your vehicle automatically initiates a call to 911 and sends your vehicle's location information to the 911 operator.
- **Roadside Assist:** If a diagnostic issue exists, you can connect with a Roadside Assist.
- **eServices Guide:** Receive guidance on how to use UVO eServices.

USB

- **Vehicle Diagnostics:** Informs you if there is a diagnostic issue found in your vehicle. If an issue is found, you can contact a call center through Roadside Assist or reserve an appointment with your preferred Kia dealer through Schedule Service.
- **My Car Zone:** Keeps track of predefined triggered alerts such as Speed Alert and Curfew Limit Alert from the My Car Zone feature.
- **Parking Minder:** Saves the location of your parked vehicle on your UVO eServices smartphone app.
You can check where your vehicle is parked through the UVO eServices App on your smartphone.



Note

24-hour Roadside Assistance is a service plan provided by Kia America, Inc. Certain limitations apply. Coverage details are available in the Kia Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth within the cellular service coverage area is required.

To use UVO eServices, the following conditions must be met.

- The UVO eServices smartphone app must be installed and you must log in using your UVO eServices account credentials.
- The smartphone must be connected via Bluetooth and USB cable to the vehicle.
- Once this is complete, eServices must be activated.

Connecting and activating the service

You must activate UVO eServices to use them. An account with Owners.kia.com is required for activation. If you do not already have an account, you will be prompted to create one. If you already have an account, enter the verification code you received from Owners.kia.com.

I Before using UVO eServices

- 1 Download and install the UVO eServices App on your smartphone. The app can be downloaded from the Apple App Store or Google Play.
- 2 Register your vehicle and account at Owners.kia.com.



Note

Owners.kia.com is accessible from your phone's browser.

- 3 Start the UVO eServices App on your smartphone and log in.
- 4 Connect your smartphone to the USB port in your vehicle.
 - You can use the **911 Connect** and **eServices Guide** with only Bluetooth connections and without a USB connection.



Note

For smartphone related inquiries, please visit Owners.kia.com.

| Pairing devices with your system

Pair your smartphone with the system via Bluetooth to access UVO eServices such as, 911 Connect, Roadside Assist, and eServices Guide. ► See "Registering a device."

| Activating UVO eServices

- 1 Park your vehicle in a safe location.
 - You cannot enter information for service activation while your vehicle is moving.
- 2 On the All Menus screen, press **UVO eServices ► Vehicle Diagnostics, My Car Zone, or Parking Minder.**
- 3 Press **Yes** to start UVO eServices activation.



Note

Before activating UVO eServices, ensure your phone is connected to the vehicle via USB cable.

Using the UVO eServices menu (if equipped)

You can use UVO services via the UVO eServices menu in your system.

On the All Menus screen, press **UVO eServices.**



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Call the UVO eServices Center for vehicle towing and other services.
 - See "Contacting roadside assistance."
- 4 Check your vehicle for any issues and view the diagnosis. ► See "Diagnosing your vehicle."

- 5 Download the points of interest saved in MyUVO. ► See "Downloading the points of interest saved in MyUVO."
- 6 Get alerts and driving history for curfews and speed alerts. ► See "Using My Car Zone."
- 7 View the location where your vehicle is currently parked. ► See "Viewing parking location."
- 8 Call the UVO eServices Center to request help or make inquiries about using UVO eServices. ► See "Contacting the UVO Center."
- 9 View and change the settings and information for UVO eServices.

⚠ Warning

Distracted driving can result in a loss of vehicle control, leading to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.

📄 Note

Use the UVO eServices features in the system when your vehicle is parked with the engine running.

Contacting roadside assistance

If there is any issues in the vehicle, you can connect with a Roadside Assist agent. The Roadside Assist feature can be used only when your phone is connected via Bluetooth.

On the All Menus screen, press **All Menus ► UVO eServices ► Roadside Assist.**



📄 Note

Depending on the smartphone's network connection, this feature may not work correctly.

Diagnosing your vehicle

Vehicle Diagnostics is available only when the ignition is turned on and the vehicle is parked. It also requires that UVO eServices is activated, and the smartphone is connected via USB cable before starting Vehicle Diagnostics.

Conducting vehicle diagnosis

- 1 Park your vehicle in a safe location.



Note

Depending on the vehicle model or specifications, you may need to ensure your vehicle is parked before performing a diagnosis.

- 2 On the All Menus screen, press **UVO eServices ► Vehicle Diagnostics**.

- When a diagnostics check is in progress, keep the vehicle in park with the ignition on. To cancel diagnostics, press **Cancel** on the touch screen or any hardkey.

- 3 Check the result displayed on the screen.



- 1 Schedule maintenance at your preferred Kia dealership or the nearest one.
- 2 Send diagnostic results to your UVO eServices account.
- 3 To close the pop-up window and return to the diagnosis results list, press **Close**.



Note

- The screen messages differ based on the vehicle diagnostics severity. Ensure your phone is connected to the system via USB cable before using **Schedule Service** and **Send Report**.
- A diagnosis result provided by this service is only an estimation based on data from your vehicle. Visit a Kia dealership for a detailed diagnosis.
- If a critical issue is detected with your vehicle, an automatic diagnosis will start. You will be notified of the diagnosis result.
- Your preferred dealership must be registered on Owners.kia.com for you to schedule maintenance with it.

| Scheduling service

When scheduling an appointment using **Schedule Service**, press **Preferred** to request an appointment with your preferred Kia dealer and send your vehicle's diagnostics information. Press **Nearest** to request an appointment with the nearest Kia dealer and send your vehicle's diagnostics information.

Request an appointment with your preferred or nearest Kia Dealer and send your vehicle's diagnostics data.

| Sending diagnostic results to your UVO eServices account

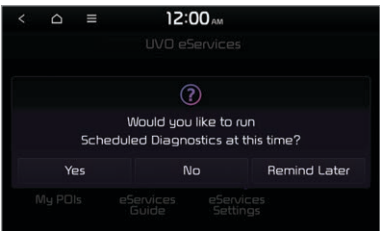
- 1 On the vehicle diagnostics result screen, press **Send Report**.
- 2 Vehicle Diagnostics Data is transmitted to your account and you can see the report on Owners.kia.com.
 - Even if diagnostic issues are not found after Vehicle Diagnostics, it is recommended that you send the diagnostic results to your UVO eServices account.



| Scheduling Diagnostics

If you have set up Scheduled Diagnostics on your UVO eServices App, a vehicle diagnostics check will automatically start on the day you selected.

On the date of the Scheduled Diagnostics, the following window will be displayed.



- 1 Press **Yes** to proceed with diagnostics.
- 2 Press **Send Report** to see the Vehicle Health Report on Owners.kia.com.

| Automated diagnostic system

If a critical diagnostics issue with your vehicle's powertrain is detected, Automatic Diagnostics will be notified.

Using My Car Zone

My Car Zone is a feature that provides alerts and driving history for Curfew Limit Alerts, Speed Alerts, and Geo Fence Alerts set by the user.

Curfew Limit Alert

Curfew Limit Alerts are alerts that are triggered when a driver is driving within a predefined time range.

Speed Alert

Speed Alerts are alerts that are triggered when a driver exceeds the predefined maximum speed.

Geo Fence Alert

Geo Fence Alerts are alerts that are triggered when a driver enters into a predefined geographical location.

 Note

My Car Zone features are supported only when UVO eServices has been activated.

On the All Menus screen, press **UVO eServices ► My Car Zone**.

► Curfew Limit Alerts History

12:00 AM	
Curfew	Speed
Curfew Limit Alert (8)	
May 12, 2021	6:05 PM
May 12, 2021	6:05 PM
May 12, 2021	6:04 PM
May 12, 2021	6:03 PM

► Speed Alerts History

12:00 AM	
Curfew	Speed
Speed Alert (7)	
May 12, 2021	150 MPH
May 12, 2021	150 MPH
May 12, 2021	150 MPH
May 12, 2021	150 MPH

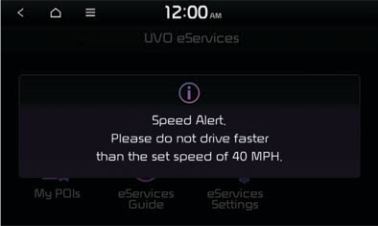
► Geo Fence Alerts History

12:00 AM	
Curfew	Speed
Geo Fence	
Geo Fence Alert (9)	
May 12, 2021	6:08 PM
May 12, 2021	6:08 PM
May 12, 2021	6:07 PM
May 12, 2021	6:07 PM

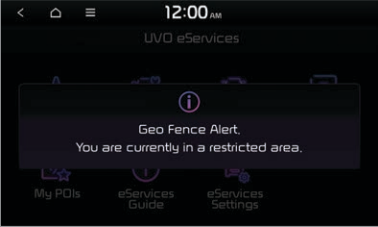
➤ Curfew Limit Alert



➤ Speed Alert



➤ Geo Fence Alert



■ Curfew Limit Alert

You can check the Curfew Limit Alert history for a list of past triggered curfew alerts.



- 1 Name of phone connected upon triggered curfew limit
- 2 Initial alert time
- 3 Total duration of driving while curfew limit was triggered
- 4 Total driving time from turning ignition on until turning ignition off

■ Speed Alert

You can check the Speed Alert history for triggered speed limit alerts of the vehicle.



- ❶ Name of phone connected upon triggered speed limit alert
- ❷ Maximum vehicle speed upon triggered speed limit alert
- ❸ Time from first triggered alert until last triggered alert
- ❹ Total triggered alert time from turning ignition on to turning ignition off

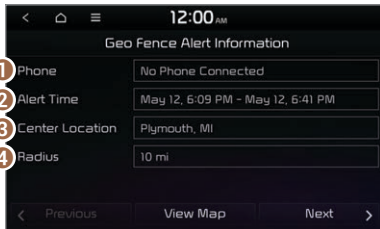


Note

To check My Car Zone alert history from your smartphone, you must first send the alert history to your UVO eServices account.

Geo Fence Alert

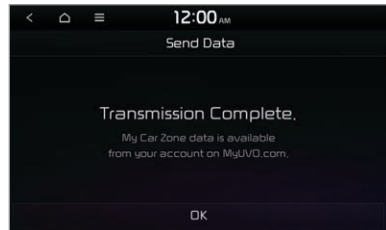
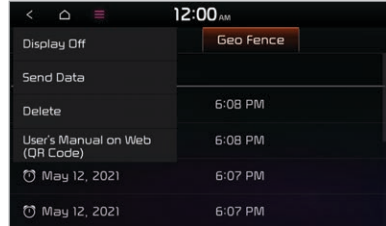
You can check the Geo Fence Alert history for triggered Geo Fence alerts of the vehicle.



- ❶ Name of phone connected upon triggered geo fence alert
- ❷ Initial alert time
- ❸ Center location address
- ❹ Radius from set geo fence address

To check My Car Zone alert history from your smartphone, you must first send the alert history to your UVO eServices account.

Press ► **Send Data.**



Note

Before using **Send Data**, ensure your phone is connected to the UVO eServices system via USB cable.

Viewing parking location

The location where your vehicle is currently parked can be sent to your smartphone.

Ensure that your smartphone is connected via USB and the UVO eServices App is running before using this feature.

- 1 Park your vehicle in a safe location.
- 2 On the All Menus screen, press **UVO eServices ► Parking Minder**.



- 3 Once the parking location has been sent, you can view your vehicle's location from the UVO eServices App on your smartphone.



Note

- When the parking location is being sent, do not drive the vehicle. Ensure that you have logged into the UVO eServices App, and your phone is connected to the multimedia system via USB cable.
- When ignition is turned off while the phone is connected via USB, Parking Minder can be transferred automatically if the option is set up in UVO eServices Settings.

Downloading the points of interest saved in MyUVO

You can download the POIs from MyUVO via your smartphone.

- 1 On the All Menus screen, press **UVO eServices ► My POIs**.
- 2 Press **Update**.

Contacting the UVO eServices Center

You can contact a UVO eServices Center customer care representative directly to request help or to inquire about using UVO eServices.

This feature is only available when the mobile phone is connected via Bluetooth.

On the All Menu screen, press **UVO eServices ► eServices Guide**.

- When connected to the UVO eServices Center, ask a representative for the service you need.
- To end the call, press **End** on the screen.



Note

This feature is not available during a Bluetooth call.

Setting the UVO eServices

You can change the settings for the UVO eServices.

On the All Menu screen, press **eServices Settings**.



Warning

For safety reasons, My Car Zone Settings cannot be adjusted while driving. Park the vehicle before making any changes to your settings.

Using 911 Connect

This feature provides you with immediate assistance in the event of an accident or when any airbag is deployed.

UVO (if equipped)

Activate the 911 Connect feature first to use the feature.

- 1 On the All Menu screen, press **UVO ► UVO Settings**.
- 2 Select **911 Connect** to activate.



- 3 Read the terms of use and press **Agree**.
- The feature will be activated and a  symbol will appear at the top right of the screen.

If an airbag deploys, the system will automatically call 911 and send your vehicle's location to the 911 operator.



UVO eServices (if equipped)

The 911 Connect feature is available only when the mobile phone is connected via Bluetooth. By default, this feature is turned off. To turn it on, you must turn it on in the UVO eServices Settings menu.

| The 911 Connect feature may not operate in the following situations

- When the vehicle ignition is not turned on
- When the phone Bluetooth® feature is set to off
- When the phone Bluetooth® cannot be connected or becomes disconnected
- When there are no phones paired with the vehicle
- When cellular service is unavailable
- When the power turns off due to phone power (battery) issues
- When a Bluetooth® device without phone feature support has been connected, such as an MP3 device
- When the system is booting
- When the system power supply is unstable
- When the attempted call is blocked due to user operations
- When the 911 call is unstable due to phone or other communication network issues
- When the call feature is not operating due to phone settings set by the user
- When the phone cannot be controlled via Bluetooth® due to phone specifications or characteristics

Caution

- Download the UVO eServices App and install it on your smartphone. The app can be downloaded from your smartphone's app store.
 - For using UVO eServices call features such as 911 Connect, Roadside Assist and eServices Guide, a smartphone must be connected with the vehicle via Bluetooth. Pair and connect your smartphone with the vehicle. For information on connecting your Bluetooth device, refer to the smartphone user's manual and instructions on the Phone Help screen on your radio. Up to five Bluetooth devices can be paired to the vehicle and only one device can be connected at a time.
 - For using data communication of Vehicle Diagnostics, Parking Minder, and My Car Zone, smartphone must be connected with the vehicle via USB cable.
 - The use of genuine cable is recommended. (The use of other products may result in abnormal or non-proper operation.)
 - Login and activate the UVO eServices App on your smartphone.
 - Some UVO eServices features will only be available when your smartphone is connected with the vehicle via USB and the UVO eServices App is running.
- UVO eServices may not operate properly with incompatible smartphones. To view the list of compatible smartphones, please visit Owners.kia.com.
 - Communication between the vehicle and smartphone app may temporarily disconnect depending on the phone state.
 - If the feature is not operating properly, you may need to reset the UVO eServices App or the smartphone and try again according to the following steps.
 1. Try feature again in the Head Unit.
 2. Restart smartphone app.
 3. Re-connect Bluetooth and USB cable.
 4. Reset smartphone.
 5. Delete Device and pair again.
 - Some services use the customer's mobile phone data plan for data communication. Therefore, the features will function in accordance with the cellular plan.
 - Use of the most up-to-date app version is recommended.
 - For smartphone related inquiries, please visit Owners.kia.com.

■ Activating 911 Connect

- 1 On the All Menus screen, press **UVO eServices ► eServices Settings**.
- 2 Select **911 Connect** to activate.



- 3 Read the terms of use and press **Agree**.
- The feature will be activated and a  symbol will appear at the top right of the screen.

If an airbag deploys, the system will automatically call 911 and send your vehicle's location to the 911 operator.

- Once a call is connected with a 911 operator, it is possible to request emergency services to be dispatched to your location.
- When the 911 operator attempts to talk to the driver again, the call time is displayed and allows the driver to speak with the 911 operator.



5

Voice functions

Voice recognition (if equipped)

Voice Memo (if equipped)



Voice recognition (if equipped)

With voice recognition, you can use your system's functions without controlling the screen or buttons. This can help you maintain focus while driving and avoid any dangerous situations.

Use voice recognition to perform functions safely and conveniently.



Note

- The system can recognize only specified voice commands. ► See "Available voice commands" or "Viewing the voice recognition help."
- To increase the recognition rate, keep in mind the following when saying a voice command:
 - Say a command naturally and clearly.
 - Say a command in the direction of the microphone, keeping your body straight in the driver's seat.
- Voice recognition will end automatically in the following situations:
 - When a call comes in or when you make a call
 - When the front view or rear view camera turns on (if equipped)
 - When you start another function by pressing a button, such as the **[RADIO]** or **[MEDIA]** button
 - When an unintentional function is performed, such as a new route search when you deviate from the route during navigation
- Voice recognition will be affected by the ambient noise in the following situations:
 - When a window or the sun roof is open, causing a loud sound made by the wind
 - When the air conditioner or heater is set to a high fan speed level (level 3 or lower is recommended)
 - While you are driving through a tunnel
 - When severe vibrations and noises occur while driving on a unpaved or uneven road
 - When severe noises occur due to heavy rain or a storm

Starting voice recognition

1 On the steering wheel, press the Voice recognition button.

- Voice recognition starts with a voice guidance.



Note

To skip a voice guidance, press the Voice recognition button on the steering wheel.

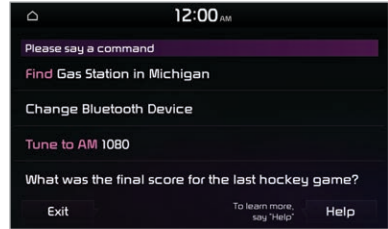
2 After the voice guidance ends and you hear a beep, say a command (Navigation, Music, Call etc.). ► See "Available voice commands" or "Viewing the voice recognition help."

- The system displays the recognized command at the top of the screen and performs the corresponding function.



Note

- If an additional command is required for performing the function, available commands for the next step are displayed on the screen. Say or press a command.
- When there are multiple commands similar to the recognized command, the system displays the numbered candidates on the screen. Say the number corresponding to the command you want.
- Depending on the vehicle model or specifications, displayed screens may vary.



3 To end voice recognition, use one of the following methods:

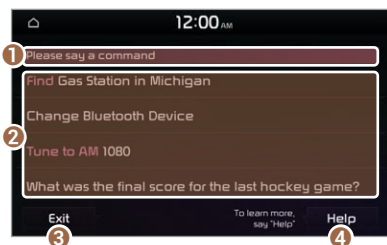
- While the system is waiting for your command, say "Exit."
- On the voice recognition screen, press **Exit**.
- On the steering wheel, press and hold the Voice recognition button.



Note

- To extend the waiting time, press the Voice recognition button while the system is waiting.
- If your system does not support voice recognition, press the Voice recognition button on the steering wheel to start the connected smartphone's voice recognition via phone projection. ► See "Using phone projection."

Voice recognition screen



- 1 Recognized command
- 2 Primary voice commands you can use
- 3 End voice recognition.
- 4 View help information for voice recognition.

Adjusting the voice guidance volume

You can adjust the volume of the voice guidance to an appropriate level for using voice recognition while driving.

While you are using voice recognition, turn the Volume knob on the control panel.

Viewing the voice recognition help

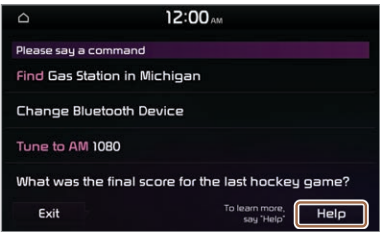
You can see how to perform various functions by voice commands.



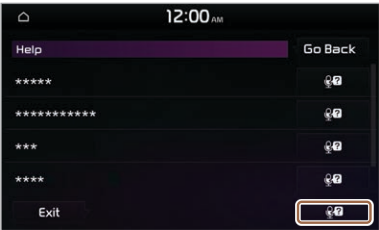
Caution

For your safety, park your vehicle in a safe location to view the on-screen help.

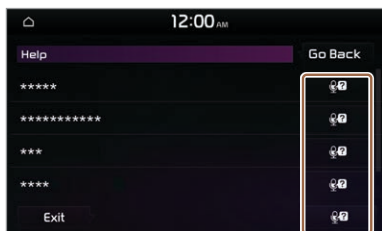
- 1 On the steering wheel, press the Voice recognition button.
- 2 Say "Help."
 - If voice recognition times out before you say "Help," press **Help** on the voice recognition screen.



- 3 View help information by using one of the following methods:
 - To view full help information on how to use voice commands, press **Help** at the bottom of the screen.



- To view help on how to use voice commands for a specific function, press  next to the function name you want.



4 To close the help screen, use one of the following methods:

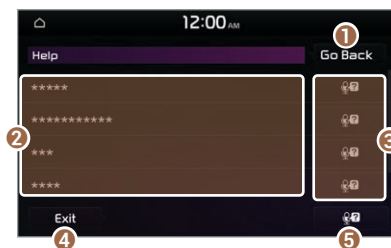
- On the voice recognition screen, press **Exit**.
- While the system is waiting for your command, say "Exit."



Note

Depending on the vehicle model or specifications, displayed screens may vary.

Voice recognition help screen



- 1 Return to the previous level.
- 2 List of available functions



Note

To view a list of available voice commands for each function, say or press a function name you want.

- 3 View help on how to use voice commands for a specific function.
- 4 End voice recognition.
- 5 View full help information on how to use voice commands.



Note

Depending on the vehicle model or specifications, displayed screens may vary.

Available voice commands

Call commands

Command	Function
Call	You can make a call to one of your mobile phone's contacts. Say a contact's name to begin a call.
Call <Name>	The system dials the phone number of that contact. If the contact has multiple phone numbers, select a phone number.
Call <Name> on Mobile	The system dials the phone number saved as "Mobile" for that contact.
Call <Name> at Work	The system dials the phone number saved as "Work" for that contact.
Call <Name> at Home	The system dials the phone number saved as "Home" for that contact.
Call <Name> on Other	The system dials a phone number saved as other than "Mobile", "Work", or "Home" for that contact.
Dial Number	You can make a call. Say a phone number to begin a call.
Dial <Phone #>	You can make a call immediately to that phone number.

Command	Function
Send Message	You can send a text message to one of your mobile phone's contacts. Say a contact's name and then enter the message content by following the guidance. This command is available only if UVO is activated.
Send Message to <Name>	You can send a text message to that specific contact. Enter the message content by following the guidance. This command is available only if UVO is activated.
Send Message to <Name> <Message>	You can send a text message to that contact more directly. This command is available only if UVO is activated.
Change Bluetooth Device	You can search for and connect another Bluetooth device.



Note

To use call commands, your mobile phone must be connected to the system via Bluetooth and your contacts must be downloaded.

| Navigation commands

Command	Function
Find <POI or Address>	You can search for a designated POI name or address. For example, say "Find Kia dealerships" or "Find Kia dealerships in Seattle."
Find Address in <State>	You can search for a location with its address in a designated state. Say an address in order of the house number, street, and city.
Find <POI>	You can search for a designated category of POIs nearby. ► See "POI names."
Frequently Visited Points	You can select a location from the list of your frequently visited points. Say the number of the location you want.
Saved Places	Access the Saved Places screen.
Previous Destinations	You can select a location from the list of your previous destinations. Say the number of the location you want.

Command	Function
Previous Searches	You can select a location from the list of your previous searches. Say the number of the location you want.
Traffic Information	Access the traffic information screen.
Go Home	Set the location saved to the Home shortcut button in your address book as your destination.
Go to Work	Set the location saved to the Work shortcut button in your address book as your destination.
Change Home	You can change the location saved as your home.
Change Work	You can change the location saved as your work.
Reroute	Find another route.
Pause Route	Pause the navigation guidance.
Resume Route	Resume the navigation guidance.
Turn Guidance On	Unmute the navigation guidance.
Turn Guidance Off	Mute the navigation guidance.

Command	Function
Cancel Route	Stop the navigation guidance and cancel your current destination.
Destination Information	View information on the distance and time to your current destination.
Route Options	Find another route.
Show Route	View the entire route on the map.



Note

- When you use a command starting with "Find," the system searches for locations within the state or province where your vehicle is currently located. To search for locations in another state or province, say the state or province name first and then say the location you want.
- Some commands, such as "Cancel Route" or "Show Route," are available only when a destination is set.

Radio commands

Command	Function
FM <87.5 to 107.9>	Turn on the FM radio with that frequency.
AM <530 to 1710>	Turn on the AM radio with that frequency.
SiriusXM <0 to 999>	Turn on the SiriusXM radio with that channel number.

UVO commands

Command	Function
Roadside Assist	The system calls the UVO Center. You can request vehicle towing and services.
Vehicle Diagnostics	You can check your vehicle's abnormal conditions and view the diagnosis result.
Virtual Assistant	The system calls the UVO Center. You can request help or make inquiries about using the UVO service.

| Other commands

Command	Function
Quiet Mode	Activate Quiet mode.
Turn off Quiet Mode.	Deactivate Quiet mode.
Help	Move to the help screen.
Line <1 to 4>*	Select an item with the designated number on a list. Simple numbers, such as "One" or "Two," can be recognized.
Yes*	Accept a notification asking for your confirmation in an exceptional situation.
No*	Deny a notification asking for your confirmation in an exceptional situation.
Next*	If there are more than five items on a list, scroll to the next page.
Previous*	If you scroll to the next page of a list, scroll back to the previous page.
Manual Input*	When using the Dial Number command, open the keypad to enter a phone number manually.
Go Back*	Return to the previous level.
Exit	End voice recognition.

*These commands are available only in certain situations.

| POI names

► Restaurants

POI name
Fast food restaurants
Arby's
Boston Market
BURGER KING
Carl's Jr
Chick-fil-A
Chipotle
Church's Chicken
Dairy Queen
Firehouse Subs
Hardee's
IHOP
In-N-Out Burger
Jack in the Box
Jimmy John's
KFC
Little Caesars
Long John Silver's
McAlister's Deli
McDonald's
Panda Express
Panera Bread
Popeyes
Quiznos Sub
Schlotzsky's
SONIC
SUBWAY
Taco Bell
Taco John's
Waffle House
Wendy's
White Castle
Blimpie
Checkers
Culver's
Five Guys Burgers and Fries
Jersey Mike's Subs
Steak n Shake
Whataburger
American restaurants
Applebee's

POI name
Bahama Breeze
Boston's Restaurant & Sports Bar
Cheeseburger in Paradise
Chili's Grill & Bar
Cool River
Denny's
Frisch's Big Boy
Good Eats
III Forks
Lee Roy Selmon's
Lone Star Steakhouse
Longhorn Steakhouse
Luckys Cafe
Outback Steakhouse
Ponderosa
Publix
Seasons 52
Sheetz
Silver Fox
Texas Roadhouse
TGI Friday's
The Capital Grille
A&W
Bob Evans
Buffalo Wild Wings
Cracker Barrel Old Country Store
Golden Corral
Red Robin
Ruby Tuesday
Wingstop
Fleming's
French restaurants
Italian restaurants
Bonefish Grill
Carrabba's Italian Grill
Chuck E Cheese's
Domino's
Olive Garden
Papa John's
Papa Murphy's
Pizza 73
Pizza Hut
pizza pizza
Cici's Pizza
Godfather's

POI name
Hungry Howie's Pizza
Marco's Pizza
Continental restaurants
Mexican restaurants
Cantina Laredo
Chevys
El Chico
Del Taco
Moe's Southwest Grill
Qdoba
Toks
Japanese restaurants
Chinese restaurants
PF Chang's China Bistro
Korean restaurants
Vegetarian restaurants
Seafood restaurants
Red Lobster
Captain D's
Latin American restaurants
Asian restaurants
African restaurants
Coffee shops
Starbucks
Dunkin' Donuts
Tim Hortons
Baskin-Robbins
Cold Stone Creamery
Jamba Juice
Smoothie King
Other restaurants
Auntie Anne's
Haagen-Dazs
Hooters
Roy's
TCBY
VAN DER VALK
Bojangles'
Zaxby's

➤ Automotive

POI name
Kia dealerships
Gas stations
76
ampm
ARCO
BP
Gas+
Casey's General Store
Cenex
Chevron
CITGO
Conoco
Esso
Exxon
Fleetfuels
GetGo
Giant Gasoline
Gulf
Husky
Ingles Gas Express
Marathon
Martin's Gasoline
Meijer Gas Station
Mobil
Murphy Express
Murphy USA
Petro Stopping Centers
PETRO-CANADA
Phillips 66
Pioneer
QuikTrip
Rutter's
Sheetz
Shell
Sinclair
Speedway
Sunoco
TEXACO
TravelCenters of America
Ultramar
Valero
Wawa
Hess Express
Irving

POI name
Pemex
7-Eleven
Costco
Parking
Kia auto service
Auto services
AAA
Advance Auto Parts
America's Tire
AutoZone
BOSCH Car Service
Canadian Tire
Certigard
Chevron
CITGO
Discount Tire
Exxon
Firestone
GOODYEAR
Gulf
Jiffy Lube
Kal Tire
Midas
Mobil
Napa
O'Reilly Auto Parts
PETRO-CANADA
Sears Auto Center
Shell
TEXACO
AAMCO Transmissions
ACDelco
Big O Tires
CARQUEST
Meineke Car Care Center
Monro Muffler Brake & Service
Napa Autocare Center
Pep Boys
Quick Lane
Safelite AutoGlass
Tires Plus
Valvoline Instant Oil Change
Roadside assistance
Automobile dealerships

POI name
Auto parts
Car washes
Motorcycle dealerships
EV charging stations
ChargePoint
EVgo
Blink
SemaConnect
Greenlots
Electrify America
FLO
Hydrogen stations

➤ Travel

POI name
Airports
Hotels
Americas Best Value Inn
AmericInn
Andaz
Ascend Collection
Baymont Inn & Suites
Best Western
Cambria Suites
Canadas Best Value Inn
Candlewood Suites
Clarion Hotel
Comfort INN
Comfort Suites
CONRAD
Country Inn & Suites by Carlson
COURTYARD by Marriott
Crowne Plaza
Days Inn
DELTA
Doubletree
Econo Lodge
Embassy Suites
Grand Residences by Marriott
Hampton Inn
Hawthorn Suites
Hilton
Hilton Garden Inn
Hilton Grand Vacations

POI name
Holiday Inn
Holiday Inn Express Hotel & Suites
Homewood Suites
Hotel Indigo
Howard Johnson
Hyatt Place
Hyatt
Hyatt Summerfield Suites
Intercontinental
JW Marriott
La Quinta Inn & Suites
Lexington
Mainstay Suites
Marriott
Marriott VACATION CLUB
Microtel Inns & Suites
Motel 6
NOVOTEL
Omni Hotels
Park Inn
Park Plaza
QUALITY INN
Radisson
RAMADA
Red Roof Inn
Regent Hotels & Resorts
Renaissance
Residence Inn
Ritz-Carlton
Rodeway Inn
Sheraton
Sleep Inn
SOFITEL
Staybridge Suites
Studio 6
Suburban Extended Stay
Super 8
Thriftlodge Canada
Travelodge
Travelodge Canada
WALDORF ASTORIA COLLECTION
Wingate by Wyndham
Wyndham
Extended Stay America
Fairfield Inn by Marriott

POI name
SpringHill Suites by Marriott
Towneplace Suites
WESTIN
FOUR POINTS BY SHERATON
Aloft
ST. REGIS
Le MERIDIEN
AC
Ritz-Carlton Club
Best Western PLUS
Best Western PREMIER
Tryp
Rest areas
Complete Rest Area
Parking and Rest Room Only
Parking Only
Motorway Service Area
Scenic Overlook
Tourist information
Tourist attractions
Travel agents
City centers
Rental car agencies
Alamo
AVIS
Budget
Dollar Rent A Car
Enterprise
Hertz
National
Thrifty
Campgrounds
Ferry terminals
Bus stations
Local transit
Railway station
Commuter rail station

➤ Shopping

POI name
Department stores
Canadian Tire
Dollar General
Dollar Tree
Family Dollar
JCPenney
Kmart
Kohl's
Nordstrom
Sears
Sears Hometown Store
Target
T.J. Maxx
Walmart
Big Lots
Macy's
Marshalls
Ross Dress For Less
Convenience stores
7-Eleven
ampm
BP
Circle K
Fleetfuels
GetGo
Kangaroo Express
Murphy Express
Murphy USA
Petro Stopping Centers
QuikTrip
Rutter's
TravelCenters of America
Wawa
Cumberland Farms
Hess Express
Mac's
Mini Mart
Quick Stop
Valero Corner Store
Shopping centers
Grocery stores
Giant Eagle
Giant Food Stores
IGA

POI name
Ingles Markets
Food Lion
Kmart
Kroger
Martin's Food Markets
Meijer
Publix
Sav-Mor Foods
Save-A-Lot
SuperValu
Albertsons
ALDI
Piggly Wiggly
Safeway
Winn-Dixie
Music stores
Bookstores
Barnes & Noble Booksellers
Electronics stores
AT&T
Best Buy
GameStop
Radioshack
Sprint
Staples
T-Mobile
OfficeMax
US Cellular
Verizon
Boost Mobile
Cricket Wireless
metroPCS
Gifts
Sporting goods stores
Dick's Sporting Goods
Sports Authority
HIBBETT SPORTS
Home specialty stores
ABC Fine Wine & Spirits
Ace Hardware
Claire's
Costco
Home Depot
Lowe's
Merle Norman

POI name
PETCO
PETSMART
Sally Beauty Supply
SHERWIN-WILLIAMS
True Value
Bath & Body Works
BED BATH & BEYOND
Carpet One
Do It Best
Family Video
GNC
HOBBY LOBBY
Home Hardware
Jo-Ann
Michaels
Party City
Pier 1 Imports
Sam's Club
SEPHORA
Sleepy's
Sunglass Hut
Toys"R"Us
Tuesday Morning
Clothing shops
Mark's
Aeropostale
American Eagle Outfitters
Cato
Chico's
Children's Place
Dressbarn
Famous Footwear
Finish Line
Foot Locker
GAP
Gymboree
Hot Topic
Journeys
Justice
Lane Bryant
Men's Wearhouse
Old Navy
PacSun
Rainbowshops
rue21

POI name
Victoria's Secret
Shoe stores
Payless Shoesource
Pharmacies
CVS/pharmacy
Giant Drugstore
Giant Eagle
Ingles Pharmacy
Kmart Pharmacy
Kroger Pharmacy
Martin's Drugstore
Meijer Pharmacy
Publix
Rite Aid
Shoppers Drug Mart
Walgreens
Medicine Shoppe
Safeway
Sam's Club
General merchandise

➤ Recreation

POI name
Amusement parks
Museums
Cinemas
Golf courses
Sports complexes
Sports activities
Wineries
Video & game rental
Ski resorts
Recreation areas
Other recreation areas

➤ Financial services

POI name
Banks
Bank of America
BB&T
Chase
Citibank
Citizens Bank
Fifth Third Bank
KeyBank
PNC Bank
RBC Royal Bank
Regions
SunTrust
TD Bank
TD Canada Trust
US Bank
Wells Fargo
Bank of the West
BBVA Compass
BMO Bank of Montreal
BMO Harris Bank
Caisse Populaire Desjardins
Capital One
CIBC
First Citizens Bank
First National Bank
M&T Bank
Santander
Scotiabank
The Huntington National Bank
Woodforest National Bank
ATMs
Bank of America
BB&T
Chase
Citibank
Citizens Bank
Fifth Third Bank
KeyBank
PNC Bank
RBC Royal Bank
Regions
SunTrust
TD Bank

POI name

TD Canada Trust
US Bank
Wells Fargo
Bank of the West
BMO Bank of Montreal
BMO Harris Bank
Caisse Populaire Desjardins
Capital One
CIBC
Commerce Bank
First National Bank
HSBC
M&T Bank
Santander
Scotiabank
State Employees' Credit Union
Check cashing services
Money transfer

Community**POI name**

Police stations
Post offices
Libraries
Schools
Fire departments
Churches
Synagogues
Convention centers
City halls
Civic centers
Court houses
Government offices
Waste & sanitary
Utilities
Business facilities

Kia

Services**POI name**

Hospitals
Medical services
Physicians
Tax services
Attorneys
Funeral homes
Hair & beauty
Cleaning & laundry
Social services
Communication
Dentists
Photography
Tailors & alterations
Movers
Nursing homes
Optical
Personal services
Repair services
Veterinary hospitals
Shipping centers

**Note**

Available POI names may change when the system is updated.

Using Siri Eyes Free

When you connect an Apple device that is compatible with Siri to your system via Bluetooth, you can use Siri Eyes Free. This allows you to perform the functions of your system and Apple device with voice commands so that you can devote your attention to driving.

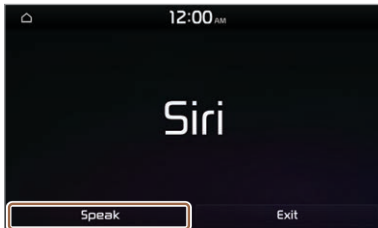
First, ensure that your Apple device supports Siri and that you have activated Siri.

1 Connect your Apple device to your system via Bluetooth.

► See "Connecting Bluetooth devices."

2 On the steering wheel, press and hold the Voice recognition button.

3 On the Siri screen, press **Speak**.



4 Say a command.

- You can perform the functions related to Bluetooth calls on the system and other functions on your Apple device.
- Press the Voice recognition button to restart Siri.

5 To end Siri, press and hold the Voice recognition button.

Siri Eyes Free is enabled only while you are driving. When you shift to "P" (Park) or apply the parking brake, you disable this function.



Note

Different Apple devices may have different functions enabled and may vary in how they respond to Siri commands, depending on the type of device and the iOS version.

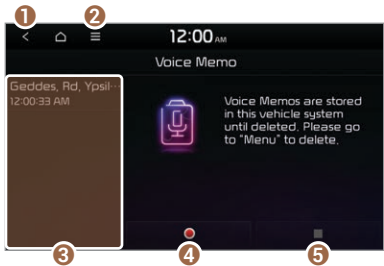
Voice Memo (if equipped)

You can record voice memos using the microphone installed in your vehicle and play voice memos on your system.

Starting Voice Memo

On the All Menus screen, press **Voice Memo**.

| Voice Memo screen



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Delete:** Delete voice memos.
 - **Save to USB Device:** Save voice memos to a USB storage device. Check the specifications of USB storage devices to determine whether they are compatible. ► See "USB storage devices."
 - **Storage Info:** View information on the storage space used for your voice memos.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 List of your voice memos
- 4 Start or pause recording.
- 5 Stop recording.

Recording voice memos

1 On the **Voice Memo** screen, press .

- Recording will begin.



2 When recording is complete, press  or press the Call end button on the steering wheel.

- The voice memo will be saved automatically.



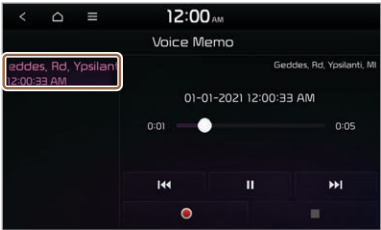
Note

- To pause while recording, press .
- Voice memo recording mutes the function in operation or pauses media playback.
- If you make or answer a call while recording a voice memo, the recording pauses.
- If an emergency call or Auto Collision Notification (ACN) call is connected, the recording will stop and the recorded voice memo will be saved automatically.

Playing voice memos

You can select and play a recorded voice memo.

Press a voice memo from the **Voice Memo** list.



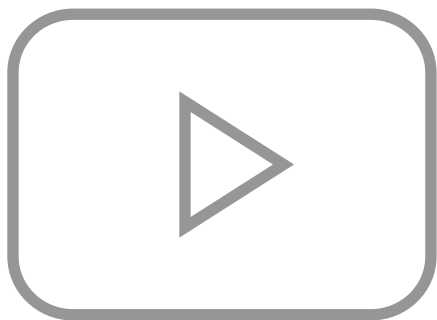
MEMO



6

Media

Using the media player

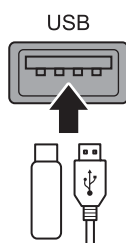


Using the media player

You can play music stored in various media storage devices, such as USB storage devices, smartphones, and iPods, and music stored in the connected Bluetooth-enabled audio device.

Listening to music from a USB device

- 1 Connect your USB device to the USB port in the vehicle.



Note

- Playback may start immediately depending on the device that you connect to the system.
- Check compatible USB storage devices and file specifications before using the USB mode. ► See "USB mode."
- Depending on the vehicle model or specifications, available buttons or the appearance and layout of the USB port in your vehicle may vary.

- 2 Use one of the following methods:

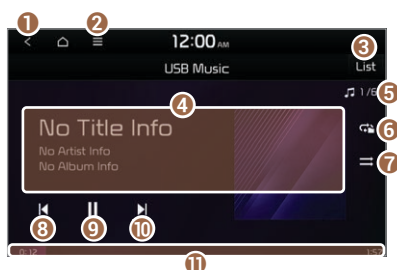
- On the Home screen, press the radio/media information area. Alternatively, on the All Menus screen, press **Media**.
- On the control panel, press the **[MEDIA]** button.



Note

If you have multiple media storage devices, press the desired media from the media selection window.

USB Music screen



- ❶ Return to the previous level.
- ❷ Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Songs by this Artist:** Move to the list of songs by the artist currently playing.
 - **Songs from this Album:** Move to the list of songs from the album currently playing.
 - **Hide Current File:** Hide the current file.
 - **Sound Settings:** Access the system sound settings screen.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- ❸ Access the files list.
- ❹ Information about the song currently playing. Press a song's artist or album information to access a list of songs by the artist or from the album playing.
- ❺ Current file number and total number of files
- ❻ Change the repeat play mode.
- ❼ Activate or deactivate the shuffle play mode.
- ❽ Restart the current playback or play the previous file.
- ❾ Pause or resume playback.
- ❿ Play the next file.
- ⓫ Playback time and playback position

Warning

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.

Note

- Depending on the vehicle model or specifications, displayed screens may vary.
- Depending on the amplifier specifications, the sound effect setting button may appear on the screen.

■ Pausing or resuming USB Music playback

During USB Music playback, you can pause or resume the music playback.

On the USB Music screen, press  or .

■ Rewinding during USB Music playback

During USB Music playback, you can change the playback position by using the rewind feature.

Use one of the following methods:

- On the USB Music screen, press and hold .
- On the control panel, press and hold the [] button.



Note

You can also use the Search lever/button on the steering wheel.

■ Fast forwarding during USB Music playback

During USB Music playback, you can change the playback position by using the fast forward feature.

Use one of the following methods:

- On the USB Music screen, press and hold .
- On the control panel, press and hold the [] button.



Note

You can also use the Search lever/button on the steering wheel.

■ Restarting USB Music playback

During USB Music playback, you can restart the currently playing file.

Use one of the following methods:

- On the USB Music screen, press  after three seconds of playback have elapsed.
- On the control panel, press the [] button after three seconds of playback have elapsed.



Note

You can also use the Search lever/button on the steering wheel.

■ Playing the previous file during USB Music playback

During USB Music playback, you can play the previous file.

Use one of the following methods:

- On the USB Music screen, press  within the first three seconds of the current song.
- On the control panel, press the [>] button within the first three seconds of the current song.



Note

- If more than three seconds of playback have elapsed, press  twice or the [>] button on the control panel twice to play the previous song.
- You can also use the Search lever/button on the steering wheel.
- On the control panel, turn the [TUNE/FILE] knob to find the desired song. Press the knob within five seconds to play the song. If no control is detected within five seconds, the search is canceled and the screen displays information about the song currently playing.

■ Playing the next file during USB Music playback

During USB Music playback, you can play the next file.

Use one of the following methods:

- On the USB Music screen, press .
- On the control panel, press the [<] button.



Note

- You can also use the Search lever/button on the steering wheel.
- On the control panel, turn the [TUNE/FILE] knob to find the desired song. Press the knob within five seconds to play the song. If no control is detected within five seconds, the search is canceled and the screen displays information about the song currently playing.

| Playing repeatedly during USB Music playback

During USB Music playback, you can change the repeat play mode to repeat one file, a folder, or all files.

On the USB Music screen, press  repeatedly.

- Each time you press the button, the repeat play mode changes and the corresponding mode icon appears on the screen.

| Playing in random order during USB Music playback

During USB Music playback, you can activate or deactivate the shuffle play mode.

On the USB Music screen, press  repeatedly.

- Each time you press the button, the shuffle play mode is activated or deactivated. When the shuffle play mode is active, files play in random order, regardless of the order on the files list.

| USB Music list screen

On the USB Music screen, press **List** to access a file list to search for and select a song.



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Now Playing:** Return to the currently playing file if it is not visible on the current screen.
- 3 Return to the playback screen.
- 4 Set the media player to include all the files in subfolders when playing a playlist.
- 5 Move up to another folder/category.
- 6 Play all files in the selected category.
- 7 Search for a song based on categories. In the artist or album category, you can select multiple artists or albums to play their songs.

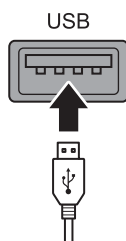
Caution

- Start the engine of your vehicle before connecting a USB device to your system. Starting the engine with a USB device connected to the system may damage the USB device.
- Be careful of static electricity when connecting or disconnecting a USB device. A static discharge may cause a system malfunction.
- Be careful not to let your body or external objects contact the USB port. Doing so may cause an accident or a system malfunction.
- Do not connect and disconnect a USB connector repeatedly in a short time. Doing so may cause an error in the device or a system malfunction.
- Do not use a USB device for purposes other than playing files. Using USB accessories for charging or heating may cause poor performance or a system malfunction.
- When connecting a USB storage device, do not use an extension cable. Connect it directly to the USB port. If you use a USB hub or an extension cable, the device may not be recognized.
- Fully insert a USB connector into the USB port. Failure to do so may cause a communication error.
- When you disconnect a USB device, a distorted noise may occur.
- The system can play only files encoded in a standard format.
- The following types of USB devices may not be recognized or work correctly:
 - Encrypted MP3 players
 - USB devices not recognized as removable disks
- A USB device may not be recognized depending on its condition.
- Some USB devices may be incompatible with your system.
- Depending on the USB device's type, capacity, or the format of files, USB recognition time may be longer.
- Depending on the specification, some USB devices may not support charging via a USB connection.
- Only USB storage devices formatted in FAT16/32 support hiding files. You can find the deleted files in the "Hidden_" folder.

Listening to music from an Apple device

1 Connect your Apple device to the USB port in your vehicle via the cable supplied with the device.

- When connected, the device will begin charging. Music playback will not start automatically.



Note

- Check compatible Apple devices and iOS specifications before using the iPod mode. ► See "iPod mode."
- Depending on the vehicle model or specifications, available buttons or the appearance and layout of the USB port in your vehicle may vary.

2 Use one of the following methods:

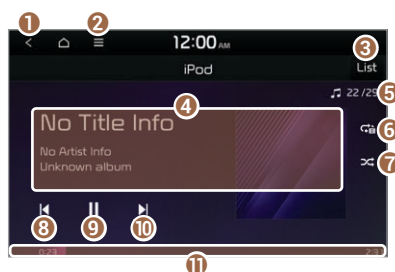
- On the Home screen, press the radio/media information area. Alternatively, on the All Menus screen, press **Media**.
- On the control panel, press the **[MEDIA]** button.



Note

If you have multiple media storage devices, press the desired media from the media selection window.

iPod screen



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Sound Settings:** Access the system sound settings screen.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.

- 3 Access the files list.
- 4 Information about the song currently playing
- 5 Current file number and total number of files
- 6 Change the repeat play mode.
- 7 Activate or deactivate the shuffle play mode.
- 8 Restart the current playback or play the previous file.
- 9 Pause or resume playback.
- 10 Play the next file.
- 11 Playback time and playback position



Caution

Do not connect and disconnect a USB connector repeatedly in a short time. Doing so may cause an error in the device or a system malfunction.



Note

- Depending on the vehicle model or specifications, displayed screens may vary.
- Depending on the amplifier specifications, the sound effect setting button may appear on the screen.

Pausing or resuming iPod playback

During iPod playback, you can pause or resume the music playback.

On the iPod screen, press  or .

Rewinding during iPod playback

During iPod playback, you can change the playback position by using the rewind feature.

Use one of the following methods:

- On the iPod screen, press and hold .
- On the control panel, press and hold the [V] button.



Note

You can also use the Search lever/button on the steering wheel.

Fast forwarding during iPod playback

During iPod playback, you can change the playback position by using the fast forward feature.

Use one of the following methods:

- On the iPod screen, press and hold .
- On the control panel, press and hold the [] button.



Note

You can also use the Search lever/button on the steering wheel.

Restarting iPod playback

During iPod playback, you can restart the currently playing file.

Use one of the following methods:

- On the iPod screen, press  after three seconds of playback have elapsed.
- On the control panel, press the [] button after three seconds of playback have elapsed.



Note

You can also use the Search lever/button on the steering wheel.

Playing the previous file during iPod playback

During iPod playback, you can play the previous file.

Use one of the following methods:

- On the iPod screen, press  within the first three seconds of the current song.
- On the control panel, press the [] button within the first three seconds of the current song.



Note

- If more than three seconds of playback have elapsed, press  twice or the [] button on the control panel twice to play the previous song.
- You can also use the Search lever/button on the steering wheel.
- On the control panel, turn the [TUNE/FILE] knob to find the desired song. Press the knob within five seconds to play the song. If no control is detected within five seconds, the search is canceled and the screen displays information about the song currently playing.

| Playing the next file during iPod playback

During iPod playback, you can play the next file.

Use one of the following methods:

- On the iPod screen, press .
- On the control panel, press the [] button.



Note

- You can also use the Search lever/button on the steering wheel.
- On the control panel, turn the [TUNE/FILE] knob to find the desired song. Press the knob within five seconds to play the song. If no control is detected within five seconds, the search is canceled and the screen displays information about the song currently playing.

| Playing repeatedly during iPod playback

During iPod playback, you can change the repeat play mode to repeat one file, a folder, or all files.

On the iPod screen, press  repeatedly.

- Each time you press the button, the repeat play mode changes and the corresponding mode icon appears on the screen.

| Playing in random order during iPod playback

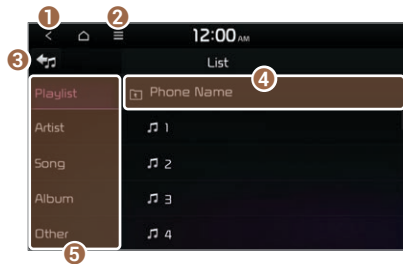
During iPod playback, you can activate or deactivate the shuffle play mode.

On the iPod screen, press  repeatedly.

- Each time you press the button, the shuffle play mode is activated or deactivated. When the shuffle play mode is active, files play in random order, regardless of the order on the files list.

iPod list screen

On the iPod screen, press **List** to access a file list to search for and select a song.



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
- 3 Return to the playback screen.
- 4 Move up to another folder/category.
- 5 Search for a song based on categories.



Caution

Do not connect and disconnect a USB connector repeatedly in a short time. Doing so may cause an error in the device or a system malfunction.

Notes on connecting Apple devices

- Ensure that the iOS and firmware of your device is up-to-date before connecting it to your system. Outdated devices may cause a system error.
- If your device's battery is low, the device may not be recognized. Check the battery level and, if necessary, charge the battery before connecting the device to your system.
- Use an Apple-approved cable. Using an unapproved cable may cause a distorted noise or an error during playback.
- Fully insert a USB connector into the USB port. Failure to do so may cause a communication error.
- If you connect a media device or mobile phone to your system via both a USB cable and an AUX cable, your system or device may not operate correctly. To use a USB connection, disconnect the AUX cable from the device.
- If you connect your device to the system while playback is in progress on the device, you may hear a high pitch sound just after the connection. Connect the device after stopping or pausing playback.

- Connecting your device during a download or synchronizing with iTunes may cause an error. Connect the device after the download or synchronization is complete.
- If you connect an iPod nano (except for the 6th generation) or an iPod classic, the brand logo will be displayed on the device screen. For an iPhone and an iPod touch, the logo will not be displayed.

Notes on playing Apple devices

- Depending on the model, your device may not be recognized due to unsupported communication protocols.
- The order of the songs displayed or played on the system may differ from the order of the songs stored in your device.
- Podcasts and audiobooks will play on your system if the dedicated apps are not installed on your Apple device. You can access those files in the **Other** category.
- Podcasts and audiobooks may not play or may not be displayed on your system if your Apple device has iOS 6.0 or later installed.
- In an iPhone, the audio streaming function and iPod mode control may conflict. If an error occurs, disconnect and reconnect the USB cable.
- When using an iPhone or an iPod touch, do not control the device while it is connected to your system. An error may occur.
- If you make or receive a call during playback via an iPhone, the music may remain paused after you end the call. If you do not hear the music after ending a call, check the device to see if the music is paused.
- Do not duplicate a song in multiple folders. One song saved in multiple folders may cause an error with search and playback functions.
- If you perform a media control function, such as stop or repeat, just before a song ends, the song information displayed on the screen may not match the song currently playing. This is not a system error. Restart the iPod mode on the system or pause and resume playback on your device.

Listening to music from an external device (AUX) (if equipped)

You can listen to audio from your vehicle's speakers by connecting external devices, such as smartphones and MP3 players.

Connect an external device to the AUX port in your vehicle via an AUX cable.

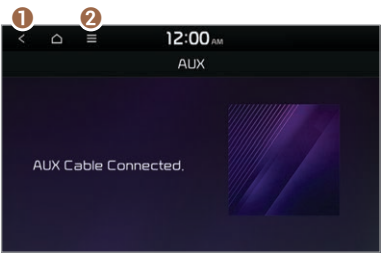
- The AUX mode starts automatically and the sound is heard via your vehicle's speakers.



Note

Depending on the vehicle model or specifications, available buttons or the appearance and layout of the AUX port in your vehicle may vary.

AUX screen



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Sound Settings:** Access the system sound settings screen.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.



Note

- Depending on the vehicle model or specifications, displayed screens may vary.
- Depending on the amplifier specifications, the sound effect setting button may appear on the screen.
- Because the system works as an output device of the connected external device in the AUX mode, you cannot use controls other than the volume control. Use controls on the external device to control playback.
- The sound volume for the AUX mode is adjusted separately from the other modes.
- Depending on the device type, using an external device with the power cable plugged into the power jack may cause a distorted noise.
- If the AUX cable is plugged into the system without an external device, a distorted noise may occur. Remove the AUX cable from the AUX port when an external device is not connected.

Listening to music via Bluetooth

To use a Bluetooth device for audio playback, you must first connect a Bluetooth-enabled device to your system, such as a mobile phone or an MP3 player.

Learn more about connecting Bluetooth devices. ► See "[Connecting Bluetooth devices.](#)"



Note

- Depending on the connected Bluetooth device, mobile phone, or the music player you are using, playback controls and screens may differ.
- Depending on the music player you are using, streaming may not be supported.
- Depending on the connected Bluetooth device or mobile phone, some functions may not be supported.
- If you connect a media device or mobile phone to your system via both Bluetooth and a USB cable, your system or device may not operate correctly. To use a Bluetooth connection, disconnect any cable connection to the device.

Bluetooth Audio screen

When you start playing music from the connected Bluetooth device, the music player will appear as below:



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Change Device:** Search for and connect another Bluetooth device.
 - **Sound Settings:** Access the system sound settings screen.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Search for and connect another Bluetooth device.
- 4 Bluetooth device name
- 5 Information about the song currently playing

- 6 Restart the current playback or play the previous file.
- 7 Pause or resume playback.
- 8 Play the next file.
- 9 Playback time and playback position



Note

- Depending on the vehicle model or specifications, displayed screens may vary.
- Depending on the amplifier specifications, the sound effect setting button may appear on the screen.

■ Pausing or resuming Bluetooth Audio playback

During Bluetooth Audio playback, you can pause or resume the music playback.

On the Bluetooth Audio screen, press  or .

■ Restarting Bluetooth Audio playback

During Bluetooth Audio playback, you can restart the currently playing file.

Use one of the following methods:

- On the Bluetooth Audio screen, press .
- On the control panel, press the [✓] button.



Note

- The actions required may differ depending on the connected device.
- You can also use the Search lever/button on the steering wheel.

■ Playing the previous file during Bluetooth Audio playback

During Bluetooth Audio playback, you can play the previous file.

Use one of the following methods:

- On the Bluetooth Audio screen, press  twice.
- On the control panel, press the [✓] button twice.



Note

- The actions required may differ depending on the connected device.
- You can also use the Search lever/button on the steering wheel.
- On the control panel, turn the [TUNE/FILE] knob to find the desired song. Press the knob within five seconds to play the song. If no control is detected within five seconds, the search is canceled and the screen displays information about the song currently playing.

I Playing the next file during Bluetooth Audio playback

During Bluetooth Audio playback, you can play the next file.

Use one of the following methods:

- On the Bluetooth Audio screen, press .
- On the control panel, press the [**^**] button.



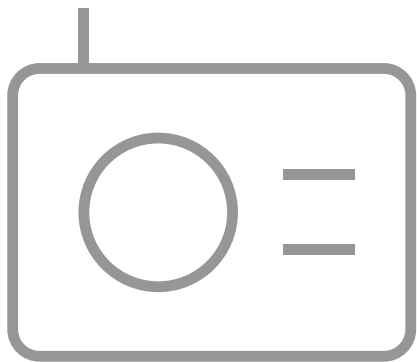
Note

- You can also use the Search lever/button on the steering wheel.
- On the control panel, turn the [**TUNE/FILE**] knob to find the desired song. Press the knob within five seconds to play the song. If no control is detected within five seconds, the search is canceled and the screen displays information about the song currently playing.

7

Radio

Listening to the radio



Listening to the radio

You can search for radio stations through various search methods and listen to them. You can also save your favorite radio stations to the preset list.

Use one of the following methods:

- On the All Menus screen, press **Radio**.
- On the control panel, press the **[RADIO]** button.



Note

Depending on the vehicle model or specifications, displayed screens and menus may vary.

Radio screen

The radio screen provides various functions you can use for when you are listening to radio broadcasts.



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Station List:** Access the list of available radio stations.
 - **Scan FM (FM only):** Preview each radio station for a few seconds and select the one you want.
 - **Scan AM (AM only):** Preview each radio station for a few seconds and select the one you want.
 - **Delete Presets:** Delete saved radio stations from the preset list. ► See "Deleting saved radio stations."
 - **Info:** Set to display text information received from the current broadcasting station.
 - **Radio Noise (FM only):** Access the screen where you can select the FM radio noise reduction option for the sound quality of the incoming signal.

- **Sound Settings:** Access the system sound settings screen.
- **User's Manual on Web (QR Code):** View the QR code for access to the web manual.

- 3 Radio broadcast information
- 4 Select a radio mode.
- 5 Change the frequency. Press to switch to the previous or next frequency, or press and hold to change the frequency quickly. When you release  or , the previous or next available radio station is selected automatically.
- 6 Radio station information
- 7 Activate the HD Radio mode.
- 8 Save the current radio station to the preset list, or delete it from the list.
▶ See "Saving radio stations."
- 9 Access the list of available radio stations (if equipped).
- 10 Preset list

Warning

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.

Note

- Depending on the vehicle model or specifications, displayed screens may vary.
- Depending on the amplifier specifications, the sound effect setting button may appear on the screen.
- Station names and local information are received via GPS signals. If no GPS signal is received, information may not be displayed.
- Displayed station names may differ from the actual radio stations.

Changing the radio mode

Use one of the following methods:

- On the radio screen, press the radio mode button repeatedly. The radio mode switches to **FM ► AM ► SXM** in order.
- On the control panel, press the **[RADIO]** button repeatedly. The radio mode switches to **FM ► AM ► SXM** in order.



Note

Depending on the vehicle model or specifications, displayed screens may vary.

Changing the radio station

Use one of the following methods:

- On the radio screen, select one of the radio stations from the preset list.



Note

You can also change the radio station by using the Search lever/button on the steering wheel.

- On the control panel, press the **[▼]** or **[▲]** button. The previous or next available radio station will be selected.

You can now listen to the changed radio station.



Note

If your system has the **[TUNE/FILE]** knob on the control panel, you can also change the frequency by turning the knob.

Scanning for available radio stations

You can listen to each radio station for a few seconds and select the one you want.

1 At the top left of the radio screen, press  ► **Scan FM** or **Scan AM**.

- The system provides a preview of each radio station on the available stations list for five seconds.

2 When you find the radio station to which you want to listen, press .

- You can continue listening to the current radio station.

Saving radio stations

You can save your favorite radio stations and listen to them by selecting from the preset list.

While listening to a radio station, press  on the radio screen.

- The radio station you are listening to will be added to the preset list.



Note

- You can also press  ► **Station List** and press  next to a radio station to save it to the preset list.
- You can save up to 24 radio stations.
- Depending on the vehicle model or specifications, displayed screens may vary.



Editing the radio stations list

Deleting saved radio stations

- 1 At the top left of the radio screen, press  ► **Delete Presets.**
- 2 Select the radio station you want to delete and press **Delete ► Yes.**
 - The selected radio station will be deleted from the corresponding slot on the preset list.



Note

If you are listening to one of the saved radio stations, press  to delete the current radio station.

Listening to HD Radio™

If you enable HD Radio reception by pressing , you can listen to HD Radio stations in areas where they are available. When HD Radio signals are received, the radio will switch from the analog mode to the HD mode.



Note

HD Radio is only available in metropolitan areas.

HD Radio™ Technology



Program Info: Presents song name, artist, station IDs, and other relevant data streams.

Program Info

Digital, CD-quality sound. HD Radio™ Technology enables local radio stations to broadcast a clean digital signal. AM sounds like today's FM and FM sounds like a CD.

Digital Sound

FM stations can provide additional digital-only audio programming on HD2/HD3 Channels.

HD2/HD3

Real-Time Traffic reports, alerts, and flow data displayed on screen via interactive traffic maps and/or data.

Traffic

Listening to SiriusXM™ radio

You can listen to radio channels provided by SiriusXM, a satellite radio service. Various kinds of channels, such as music, sports, and news, are available via streaming or live broadcast.



Note

- SiriusXM service requires a subscription (sold separately) after the three-month trial included with the vehicle expires. If you decide to continue your SiriusXM service at the end of your trial subscription, the plan you choose will automatically renew and bill at then-current rates until you call Sirius XM at 1-866-635-2349 to cancel. See Customer Agreement for terms and conditions at www.siriusxm.com.
- Programming is subject to change.
- Sirius satellite service is available only to those at least 18 years of age and older in the Continental United States (including Puerto Rico) with coverage limitations.
- Traffic information is not available for all markets. See siriusxm.com/traffic for details.

On the radio screen, press the radio mode button repeatedly until SXM is displayed on the button.



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Channel List:** Access the list of available SiriusXM radio channels.
 - **Scan SXM Channels:** Scan through all available SiriusXM radio channels.
 - **Delete Presets:** Delete saved radio stations from the preset list.
 - **What is on My Presets?:** View broadcast schedule.
 - **Featured Favorites:** Listen to groups of channels provided by SiriusXM.
 - **Sound Settings:** Access the system sound settings screen.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Switch to the live broadcast mode. This button is activated only when a live broadcast is available on the selected channel.

- 4 Move to the previous segment. Press and hold to rewind the broadcast by five second decrements.
- 5 Pause or resume the broadcast.
- 6 Move to the next segment. Press and hold to fast forward the broadcast by five second increments.
- 7 Change the radio mode.
- 8 Change the frequency. Press to switch to the previous or next frequency, or press and hold to change the frequency quickly. When you release ◀ or ▶, the previous or next available radio station is selected automatically.
- 9 Radio station information
- 10 Select a channel by entering its channel number.
- 11 Save the current SiriusXM channel to the preset list, or delete it from the list.
- 12 Access the list of available SiriusXM radio channels.
- 13 Preset list



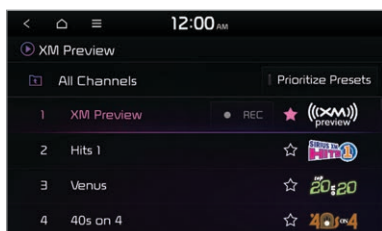
Note

The **REC** icon will be shown next to the first 10 SiriusXM channels saved. Once preset channels are saved, broadcasts from these channels will be buffered automatically for your convenience each time you start your vehicle.

Searching for SiriusXM radio channels

You can select a channel from the available SiriusXM channels list.

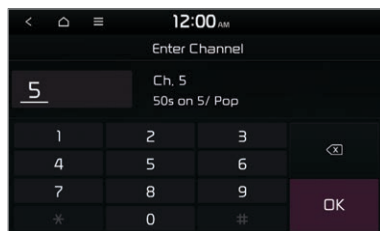
- 1 On the radio screen, press the radio mode button repeatedly until SXM is displayed on the button.
- 2 On the SiriusXM radio screen, press **List**.
- 3 Select a category and a channel.



Selecting channels by using channel numbers

If you know the exact channel number, you can enter it to select the channel directly.

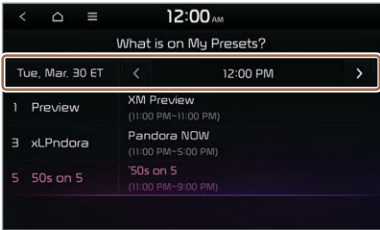
- 1 On the radio screen, press the radio mode button repeatedly until SXM is displayed on the button.
- 2 On the SiriusXM radio screen, press **List**.
- 3 Enter a channel number and press **OK**.



Viewing the program schedule

You can view the program schedule and information for the channels stored in your preset list.

- 1 On the radio screen, press the radio mode button repeatedly until SXM is displayed on the button.
- 2 On the SiriusXM radio screen, press  ► **What is on My Presets?**.
- 3 Set a date and time on the top line of the screen.
 - To select a date, press the date display field at the top left of the preset list and select a date and time zone.
 - To select a time, press  or .



- 4 Select a channel and a program to view its detailed information.



Note

If there is hidden information, an arrow will appear next to the program. Press the arrow to view the hidden information.

Listening to Featured Favorites channels

You can listen to Featured Favorites channels on SiriusXM radio. Multiple sets of channels can be broadcast and can be changed by SiriusXM.

- 1 On the radio screen, press the radio mode button repeatedly until SXM is displayed on the button.
- 2 On the SiriusXM radio screen, press  ► **Featured Favorites**.
- 3 Select a channel.



8

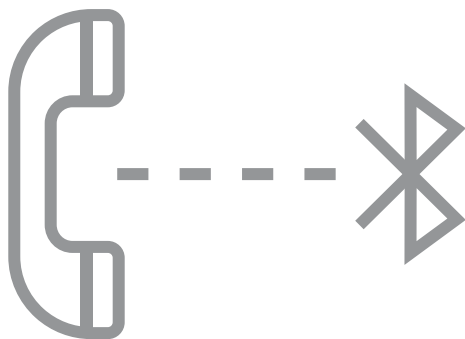
Phone

Connecting Bluetooth devices

Making a call via Bluetooth

Answering a call via Bluetooth

Viewing text messages



Connecting Bluetooth devices

Bluetooth is a short-range wireless networking technology. Via Bluetooth, you can connect nearby mobile devices wirelessly to send and receive data between connected devices. This enables you to use your devices effectively.

To make a phone call or play audio from a Bluetooth device, check the following first:

- Pair devices that are not registered to the system. ► See "Registering a device."
- A paired device will be automatically connected to the system when you bring the device near the system. If the device is not connected automatically, connect the device to the system manually. ► See "Connecting a paired device" or "Disconnecting a device."

⚠ Warning

Park your vehicle in a safe location before connecting Bluetooth devices. Distracted driving can cause a traffic accident and lead to personal injury or death.

📄 Note

- On your system, you can use only Bluetooth Handsfree and Audio features. Connect a mobile device that supports the Bluetooth Handsfree or Audio feature.
- For more information on feature compatibility, visit the Kia America website (<https://www.kia.com>).

Registering a device

For Bluetooth connections, first pair your device with your system to add it to the system's list of Bluetooth devices.

📄 Note

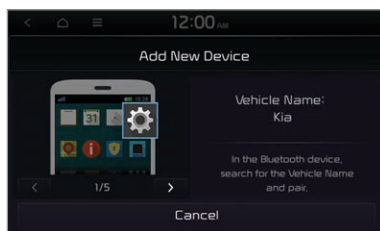
Depending on the vehicle model or specifications, displayed screens may vary.

- 1 On the All Menus screen, press **Setup ► Device Connections ► Device Connections ► Add New**.

- If you are pairing a device with your system for the first time, you can also press the Call/Answer button on the steering wheel. Alternatively, on the All Menus screen, press **Phone**.

- 2 On the Bluetooth device you want to connect, activate Bluetooth, search for your vehicle's system, and then select it.

- Check the system's Bluetooth name, which is displayed in the new registration pop-up window on the system screen.



- 3 Ensure that the Bluetooth passkeys displayed on the Bluetooth device screen and the system screen are the same and confirm the connection from the device.
- 4 Choose whether or not to connect the Bluetooth device to your system prior to other devices.
 - If you grant priority to the Bluetooth device, it will be connected automatically to the system when you turn on the system.
- 5 If you are connecting a mobile phone, permit the system to access and download your data from the device.
 - Access is only required to use Bluetooth Handsfree. There will be no access request when you connect an audio device.



Note

- It may take a while for the system to connect with the device after you permit the system to access the device. When a connection is made, the Bluetooth status icon appears at the top of the screen.
- You can change the permission settings via the mobile phone's Bluetooth settings menu. For more information, refer to your mobile phone's user guide.
- If you do not want the system to connect with the device automatically, deactivate Bluetooth on your device.
- You can register up to five devices.
- To register a new device, repeat steps 1 to 5.

Connecting a paired device

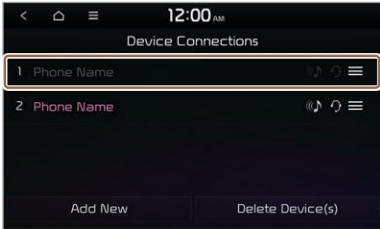
To use a Bluetooth device on your system, connect the paired device to the system.

 Note

Your system can connect with only one device at a time.

1 On the All Menus screen, press **Setup ► Device Connections ► Device Connections.**

2 Press a device name.



 Note

- If you cannot connect a Bluetooth device, check if Bluetooth is activated on the device.
- If a connection ends because a device is out of the connection range or a device error occurs, the connection will be restored automatically when the device enters the connection range or when the error is cleared.

Device Connections screen



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Phone Projection Settings:** Change the settings related to phone projection.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Press a device name to connect or disconnect the device.

 Note

The Bluetooth devices list will appear when a device is paired with the system.

- 4 Pair a new device with your system.
- 5 Delete paired devices.

Disconnecting a device

- 1 On the All Menus screen, press **Setup ► Device Connections ► Device Connections**.
- 2 Press a device name.
- 3 Press **Yes**.

Deleting paired devices

If you no longer want a Bluetooth device paired or if you want to connect a new device when the Bluetooth devices list is full, delete paired devices.

- 1 On the All Menus screen, press **Setup ► Device Connections ► Device Connections ► Delete Device(s)**.
- 2 Select the devices you want to delete and press **Delete**.
 - To delete all paired devices, press **Mark All ► Delete**.
- 3 Press **Yes**.



Note

When you delete paired devices, downloaded data from devices, such as contacts, call records, and text messages, will also be deleted.

Making a call via Bluetooth

By connecting a device that supports Bluetooth Handsfree, you can use the Bluetooth phone feature on your system. This feature enables you to talk on the phone hands free via Bluetooth. View call information on the system screen, and make or receive calls safely and conveniently via the vehicle's built-in microphone and speakers.



Warning

- Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, or death. The driver's primary responsibility is the safe and legal operation of the vehicle, and the use of any vehicle systems, including the touch screen and steering wheel controls, which take the driver's eyes, attention, and focus away from the safe operation of the vehicle, or which are not permissible by law, should never be used during the operation of the vehicle.
- Park your vehicle in a safe location before connecting any Bluetooth devices. Distracted driving can cause a traffic accident and lead to personal injury or death.
- Never dial a phone number by entering it manually or pick up your mobile phone while driving. Use of a mobile phone may distract your attention, making it difficult to recognize external conditions and reducing the ability to cope with unexpected situations, which may lead to an accident.

Dialing from the keypad

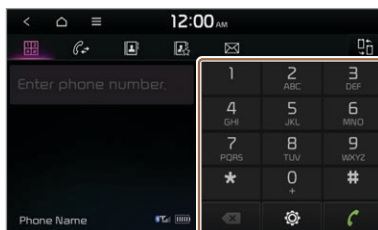
You can make a call by entering a phone number manually on the keypad.

When you connect your mobile phone to the system via Bluetooth, you can make a call by entering a phone number without controlling the mobile phone. Make or receive calls safely and conveniently via the vehicle's built-in microphone and speakers.

Warning

Never dial a phone number by entering it manually while driving. Use of a mobile phone may distract your attention, making it difficult to recognize external conditions and reducing the ability to cope with unexpected situations, which may lead to an accident.

- 1 Use one of the following methods:
 - On the All Menus screen, press **Phone**.
 - Press the Call/Answer button on the steering wheel.
- 2 On the Bluetooth phone screen, press .
- 3 Enter a phone number on the keypad and press  to make a call.
 - The system dials the entered phone number.



Note

Learn more about answering calls while using a Bluetooth connection. ► [See "Answering a call via Bluetooth."](#)

Keypad screen



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Privacy Mode:** Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
 - **Change Device:** Search for and connect another Bluetooth device.
 - **Device Connections Settings:** Change the settings for Bluetooth connections.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Search for and connect another Bluetooth device.
- 4 Enter a phone number or name by using the keypad.
- 5 Delete the phone number you entered.
- 6 Change the settings for Bluetooth connections.
- 7 Dial the phone number you entered.



Note

If your call history has been downloaded to the system but you did not enter any phone numbers, this button will perform the following functions:

- Pressing this button enters the most recently dialed phone number into the input field.
- Pressing and holding this button redials the most recently dialed phone number.

Dialing from your call history

You can make a call from your mobile phone's call history.

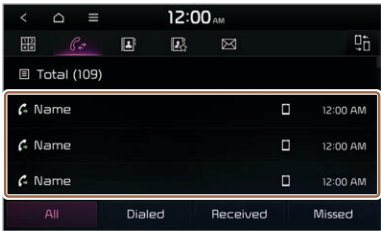
When you connect your mobile phone to the system via Bluetooth, your mobile phone's call records will be downloaded to the system. You can make a call by selecting a call from the call history list. Make or receive calls safely and conveniently via the vehicle's built-in microphone and speakers.

- 1 Use one of the following methods:
- On the All Menus screen, press **Phone**.
 - Press the Call/Answer button on the steering wheel.
- 2 On the Bluetooth phone screen, press .
- 3 Select a call record from your call history to make a call.
- The system dials the selected number.



Note

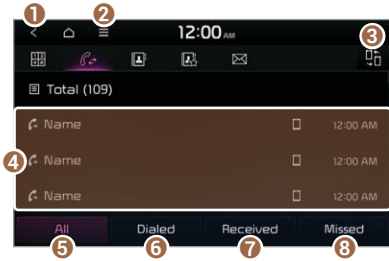
You can find the call record you want by using the Search lever/button on the steering wheel.



Note

- Some mobile phones may not support the download function.
- Up to 50 call records will be downloaded per individual list.
- Call durations do not appear on the system screen.
- Permission is required to download your call history from the mobile phone. When you attempt to download data, you may need to permit the download on the mobile phone. If the download fails, check the mobile phone screen for any notification or the mobile phone's permission setting.
- When you download your call history, any old data will be deleted.
- Learn more about answering calls while using a Bluetooth connection. ► See ["Answering a call via Bluetooth."](#)

Call history screen



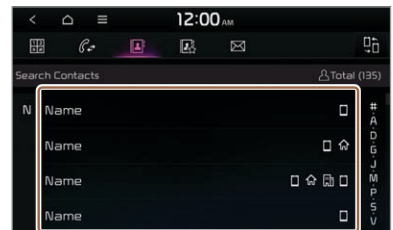
- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Download:** Download your call history.
 - **Privacy Mode:** Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
 - **Change Device:** Search for and connect another Bluetooth device.
 - **Device Connections Settings:** Change the settings for Bluetooth connections.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Search for and connect another Bluetooth device.
- 4 Call records downloaded from your mobile phone
- 5 View all call records.
- 6 View only dialed calls.
- 7 View only received calls.
- 8 View only missed calls.

Dialing from your contacts list

You can make a call by selecting one of your contacts downloaded from the connected mobile phone.

When you connect your mobile phone to the system via Bluetooth, your mobile phone's contacts will be downloaded to the system. You can make a call by selecting one of your contacts. Make or receive calls safely and conveniently via the vehicle's built-in microphone and speakers.

- 1 Use one of the following methods:
 - On the All Menus screen, press **Phone**.
 - Press the Call/Answer button on the steering wheel.
- 2 On the Bluetooth phone screen, press .
- 3 Select a contact from the contacts list to make a call.
 - The system dials the selected contact.



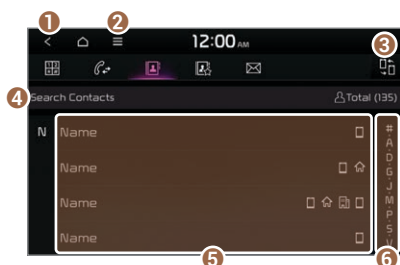


Note

- Only contacts in the supported format can be downloaded and displayed from the Bluetooth device. Contacts from some apps will not be included.
- You can download up to 5,000 contacts for each device.
- Some mobile phones may not support the download function.
- Contacts stored both in the phone and in the SIM card are downloaded. With some mobile phones, contacts in the SIM card may not be downloaded.
- If you have set up speed dial numbers on the mobile phone, you can make a call by pressing and holding a speed dial number on the keypad. Depending on the mobile phone type, the speed dialing function may not be supported.
- Permission is required to download contacts from the mobile phone. When you attempt to download data, you may need to permit the download on the mobile phone. If the download fails, check the mobile phone screen for any notification or the mobile phone's permission setting.
- Depending on the mobile phone type or status, downloading may take longer.
- When you download your contacts, any old data will be deleted.

- You cannot edit or delete your contacts on the system.
- When you connect a new mobile phone, your contacts downloaded from the previous mobile phone will not be displayed, but they will remain in your system until you delete the previous phone from the devices list.
- Learn more about answering calls while using a Bluetooth connection. ► See ["Answering a call via Bluetooth."](#)

Contacts list screen



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Download:** Download your mobile phone contacts.
 - **Search:** Enter a contact's name or phone number to search the list.

- **Privacy Mode:** Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
- **Change Device:** Search for and connect another Bluetooth device.
- **Device Connections Settings:** Change the settings for Bluetooth connections.
- **User's Manual on Web (QR Code):** View the QR code for access to the web manual.

- 3 Search for and connect another Bluetooth device.
- 4 Enter a contact's name or phone number to search the list.
- 5 Contacts downloaded from your mobile phone
- 6 Select an initial letter to find contacts quickly.

Dialing from your favorites list

When you connect your mobile phone to the system via Bluetooth, your mobile phone's contacts will be downloaded to the system. You can register frequently used phone numbers as your favorites. If you register frequently used phone numbers as your favorites, you can find them and dial them quickly.

1 Use one of the following methods:

- On the All Menus screen, press **Phone**.
- Press the Call/Answer button on the steering wheel.

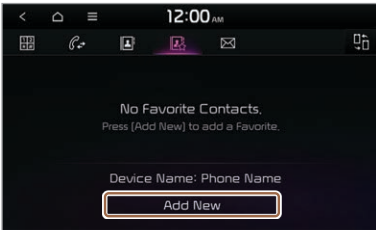
2 On the Bluetooth phone screen, press .

3 Press **Add New** and select a contact from your contacts list.



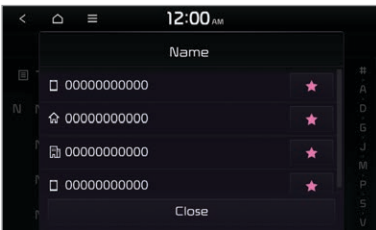
Note

- If you have already added your favorites, on the favorites screen, press ► **Edit**.
- To search for a contact in your contacts list by entering their name or phone number, press ► **Search**.



4 Press next to the phone number you want.

- The phone number is now added to your favorites list.



5 Select a contact from your favorites list to make a call.

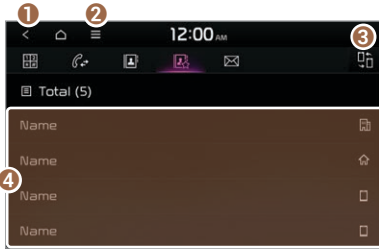
- The system dials the selected contact.



Note

- You can register up to 10 favorites for each device.
- When you connect a new mobile phone, your favorites set for the previous mobile phone will not be displayed, but they will remain in your system until you delete the previous phone from the devices list.
- Learn more about answering calls while using a Bluetooth connection. ► [See "Answering a call via Bluetooth."](#)

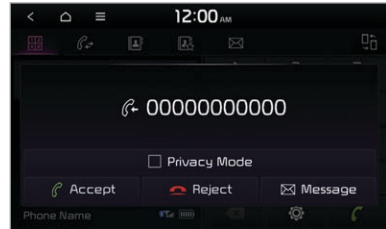
| Favorites screen



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Add New/Edit:** Register phone numbers from the downloaded contacts as your favorites or change your favorites.
 - **Delete:** Delete phone numbers from your favorites list.
 - **Privacy Mode:** Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
 - **Change Device:** Search for and connect another Bluetooth device.
 - **Device Connections Settings:** Change the settings for Bluetooth connections.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Search for and connect another Bluetooth device.
- 4 Contacts registered as your favorites

Answering a call via Bluetooth

The system screen alerts you when you receive a call while connected using Bluetooth.



Use one of the following methods:

- Press **Accept** on the incoming call pop-up window.
- Press the Call/Answer button on the steering wheel.

Warning

- Park your vehicle in a safe location before connecting any Bluetooth devices. Distracted driving can cause a traffic accident and lead to personal injury or death.
- Never pick up your mobile phone while driving. Use of a mobile phone may distract your attention, making it difficult to recognize external conditions and reducing the ability to cope with unexpected situations, which may lead to an accident.



Note

Once your mobile phone is connected to the system, the call sound may be output through the vehicle's speakers even after you exit the vehicle if the phone is within the connection range. To end the connection, disconnect the device from the system or deactivate Bluetooth on the device.

Rejecting a call

Use one of the following methods:

- Press **Reject** on the incoming call pop-up window.
- On the steering wheel, press the Call button.



Note

- To reject the call with a text message, press **Message**. Select a call rejection message from the list and press **Send**.
- Depending on the mobile phone type, call rejection or sending call rejection messages may not be supported.
- You can also set the system to reject calls and send call rejection messages automatically. Press **Setup ► Device Connections ► Predefined Messages**.

Using functions during a call

During a call, you will see the call screen shown below.

Press a button to perform the function you want.



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Privacy Mode:** Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
- 3 Turn off the microphone so the other party cannot hear you.
- 4 Adjust the microphone volume.
- 5 Switch the call to your mobile phone. Depending on the mobile phone type, this function may not be supported.
- 6 End the call.
- 7 Display or hide the keypad.



Note

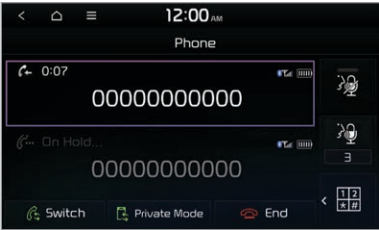
- If you set the microphone volume too high, the other party may have a difficulty understanding you due to noise or echoing, depending on their mobile phone and surroundings. Setting the volume to 30 or lower is recommended.
- If the caller information is saved in your contacts list, the caller's name and phone number will be displayed. If the caller information is not saved in your contacts list, only the caller's phone number will be displayed.
- You cannot switch to any other screen, such as the radio, media, or settings screen, during a Bluetooth call.
- Depending on the mobile phone type, call quality may vary.
- Depending on the mobile phone type, the phone number may not be displayed.

Switching between calls

If your mobile phone supports call waiting, you can accept a second call. The first call is put on hold.

To switch between the active call and the held call, use one of the following methods:

- Press **Switch**.
- Press the phone number displayed on the call screen.



Note

Depending on the mobile phone type, this function may not be supported.

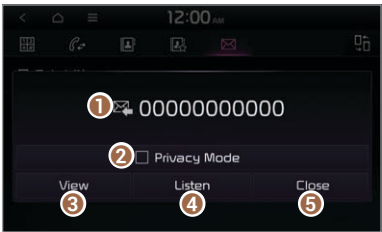
Viewing text messages

You can view your messages on the system screen and listen to the messages converted to voice. You can also send a simple reply using the templates predefined on the system.

Viewing a new message

When you receive a message, a new message notification appears.

To view the message, press **View**.



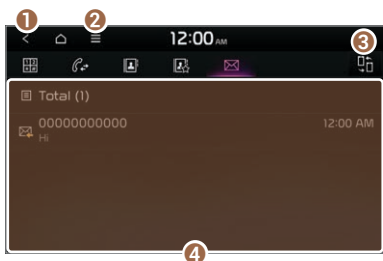
- 1 Sender information
- 2 Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
- 3 View the message.
- 4 Convert the message to voice and listen to it through the vehicle's speakers.
- 5 Close the notification pop-up window.



Note

If you activate privacy mode or turn off message notifications, notification pop-up windows will not appear.

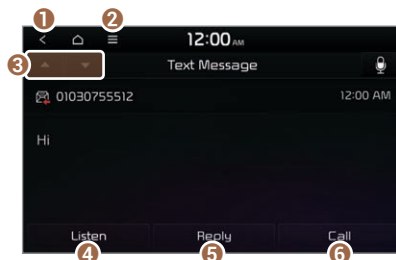
Bluetooth message screen



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
 - **Privacy Mode:** Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
 - **Change Device:** Search for and connect another Bluetooth device.
 - **Device Connections Settings:** Change the settings for Bluetooth connections.
 - **User's Manual on Web (QR Code):** View the QR code for access to the web manual.
- 3 Search for and connect another Bluetooth device.
- 4 Received messages

Viewing a message from the list

- 1 Use one of the following methods:
 - On the All Menus screen, press **Phone**.
 - Press the Call/Answer button on the steering wheel.
- 2 On the Bluetooth phone screen, press .
- 3 Select a message from the list.
- 4 View the message details.



- 1 Return to the previous level.
- 2 Display the options list.
 - **Display Off:** Turn off the screen. Press the screen to turn it back on.
- 3 Move to the previous or next message.
- 4 Convert the message to voice and listen to it through the vehicle's speakers.
- 5 Send a simple reply using one of the message templates.
- 6 Call the sender back.



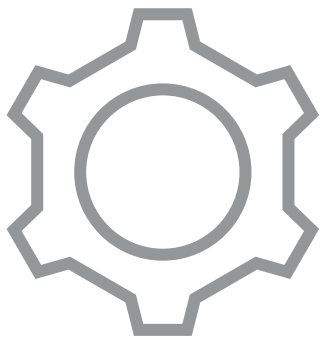
Note

- Depending on the mobile phone type, replying to received messages may not be supported.
- To edit or delete templates, park your vehicle in a safe location first and use your mobile phone's messaging function. You cannot edit or delete your messages on your system.
- When you connect an iPhone, you may have some restrictions on receiving messages.
 - If the sender's contact information is saved in your contacts list, only the sender's name will be displayed.
 - If the sender's contact information is not saved in your contacts list, only the sender's phone number will be displayed.
 - Replying to received messages is not available.
 - If the message notification setting is disabled or the option for viewing content on the lock screen is disabled, messages will not be received by your system.
- Depending on the system language, converting the message to voice may not be supported.

9

Settings

- Configuring the system settings
- Configuring the vehicle settings (if equipped)
 - Configuring the device connection settings
 - Configuring the button settings
 - Configuring the sound settings
- Configuring voice recognition (if equipped)
- Configuring the navigation settings
- Configuring the UVO settings (if equipped)
- Configuring the UVO eServices settings (if equipped)
 - Configuring the general system settings
 - Configuring the display settings



Configuring the system settings

You can set various functions required for using the system or view the system information.



Note

- Depending on the vehicle model or specifications, displayed screens and menus may vary.
- You can turn off the screen by pressing **Display Off** at the top of the screen. Press the screen or the Power button to turn the screen back on.

Configuring the vehicle settings (if equipped)

You can change the settings related to driving or the interior and exterior environment of your vehicle.



Caution

For your safety, park your vehicle in a safe location before changing the settings.

- You can change the vehicle settings only when the engine is running.
- Depending on the vehicle model or specifications, available options may vary.
- Depending on the specifications of your climate control system, some functions may not be supported.

1 On the All Menus screen, press **Setup ► Vehicle**.

- The Vehicle Settings screen will appear.

2 Select an option to change.

Drive Mode (EV only)

You can change the settings related to driving environment of your vehicle.

ECO (EV only)

This is a drive mode for increasing the vehicle's fuel efficiency. You can change the climate control mode, the active coast energy regeneration level, and speed limit settings.

COMFORT (EV only)

This is a drive mode focused on the driver and passenger's comfort. You can change the climate control mode and the active coast energy regeneration level.

SPORT (EV only)

This drive mode enables a more dynamic driving performance. You can change the climate control mode and the active coast energy regeneration level.

Drive Mode Change Alert (EV only)

You can set to display a notification when you change your vehicle's drive mode.

Reset ECO/COMFORT/SPORT (EV only)

Reset your drive mode settings to the default values.



Note

Depending on the vehicle model or specifications, available options may vary.

Drive Mode (if equipped)

You can change the settings related to driving environment of your vehicle.

CUSTOM Mode

You can set the drive modes by individual parts, such as the engine or suspension.

Drive Mode Change Alert

You can set to display a notification when you change your vehicle's drive mode.

Active Engine Sound (if equipped)

You can select an engine sound mode. The set engine sound is a virtual sound that is output through the system speaker. It does not affect the engine's actual operation and performance.

Coasting (if equipped)

You can set the vehicle to disengage the engine from the transmission while coasting in ECO or SMART mode to save fuel.

Configuring the device connection settings

You can pair new Bluetooth devices with your system or delete paired devices, or connect or disconnect a paired device. You can also customize your Bluetooth settings, such as notifications and messages.



- 1 On the All Menus screen, press **Setup ► Device Connections**.
 - The Device Connections Settings screen will appear.

- 2 Select an option to change.



Note

- Learn more about using the Bluetooth functions. ► See "Connecting Bluetooth devices."
- Some options will be displayed only when a mobile phone is connected to the system.

Device Connections

You can pair new Bluetooth devices with your system or delete paired devices, or connect or disconnect a paired device.

Message Notification

You can set the system to send you notifications when you receive messages.

Predefined Messages

You can edit message templates for quick replies.



Note

Depending on the mobile phone type, this function may not be supported.

Bluetooth Voice Prompts

You can set whether to hear voice prompts for events related to Bluetooth connections.

Privacy Mode

You can activate the privacy mode to protect your personal information. In the privacy mode, personal data, such as contacts and call history, will not be displayed.

Bluetooth System Info

You can view or edit your system's Bluetooth information.

Phone Projection Settings

You can enable phone projection to connect your smartphones to your system.

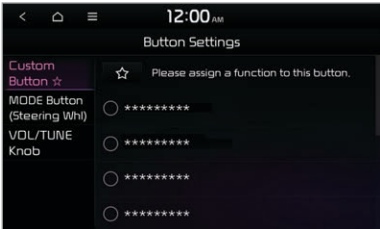
Configuring the button settings

You can customize the button functions.

- 1 On the All Menus screen, press **Setup ► Button**.
 - The Button Settings screen will appear.
- 2 Select an option to change.

Custom Button ☆

You can select a function to access when you press the Custom button on the control panel. Use a frequently used function conveniently with the Custom button.



MODE Button (Steering Whl)

You can select radio/media functions to access when you press the **[MODE]** button on the steering wheel.



VOL/TUNE Knob

You can switch the functions of the Volume and Tune knobs.



Configuring the sound settings

You can change the settings related to sounds, such as the speaker volume and sound effects.



Note

- Depending on the vehicle model or specifications, available options may vary.
- Depending on the system or amplifier specifications applied to your vehicle, some functions may not be supported.

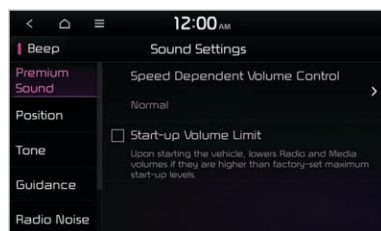
1 On the All Menus screen, press **Setup ► Sound**.

- The Sound Settings screen will appear.

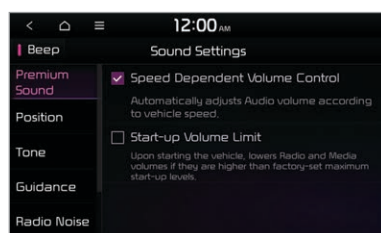
2 Select an option to change.

Premium Sound

You can set the advanced sound options or apply various sound effects.



Option A



Option B

Speed Dependent Volume Control

You can set the volume to be adjusted automatically according to your driving speed.

Start-up Volume Limit

You can set the system to automatically decrease the volume when turned on, if the volume has been set to too high of a level.

Position

You can select a location where sound will be concentrated in the vehicle. Press a desired location on the seat image or press the arrow buttons to move the focus. To set sound to be centered in the vehicle, press .



 **Note**

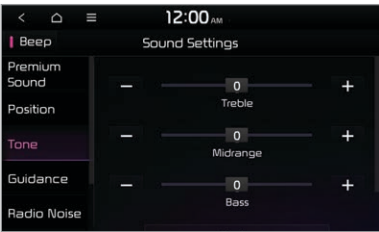
Depending on the vehicle model or specifications, displayed screens may vary.

Tone

You can adjust the tone and output level of each sound to make certain sounds louder or quieter.

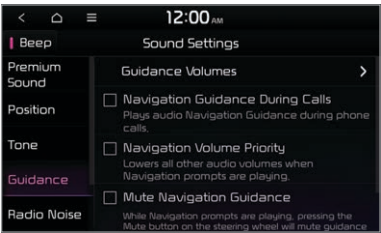
 **Note**

To restore the default settings for all sound modes, press **Center**.



Guidance

You can change guidance-related settings, such as the voice guidance type or priority of specific sounds over other sounds.



Guidance Volumes

You can adjust the volume levels for individual system features or initialize all volume settings.

 **Note**

To restore the default volume settings for system features, press **Reset**.

Navigation Guidance During Calls

You can set to receive navigation guidance during a phone call.

Navigation Volume Priority

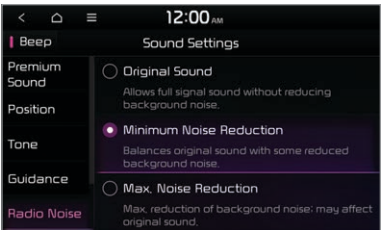
You can set to give priority to navigation guidance over radio/media features when both functions are being used simultaneously.

| Mute Navigation Guidance

You can press the Mute button on the steering wheel while the voice guidance is playing to mute it for 10 seconds.

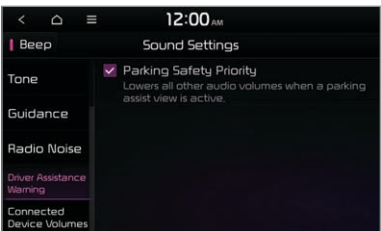
Radio Noise

You can select an FM radio noise reduction option for the sound quality of the incoming signal.



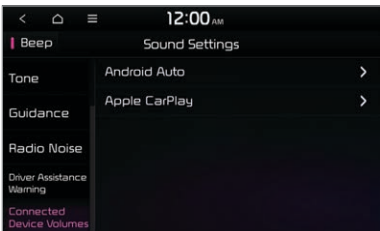
Driver Assistance Warning

You can set to give priority to the proximity warning feature and lower all other sounds when parking your vehicle.



Connected Device Volumes

You can adjust the volume levels for phone projection features individually or initialize all volume settings.



| Android Auto

You can adjust the volume levels individually for the Android smartphone connected to the system.

| Apple CarPlay

You can adjust the volume levels individually for the iPhone connected to the system.

Turning on/off the touch sound

You can turn the touch sound on or off by pressing **Beep** at the top of the sound settings screen.

Configuring voice recognition (if equipped)

You can change the settings for voice recognition.



Note

Depending on the vehicle model or specifications, available options may vary.

1 On the All Menus screen, press **Setup ► Voice Recognition**.

- The Voice Recognition Settings screen will appear.

2 Select an option to change.

Guidance

You can set whether to hear the voice guidance briefly or in detail. You can also turn off the voice guidance.



Configuring the navigation settings

You can customize various settings for navigation on the Navigation Settings screen, such as navigation operation, map display, and voice guidance. You can also export or import location data.

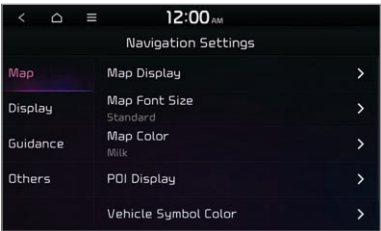
1 On the All Menus screen, press **Setup ► Navigation**.

- The Navigation Settings screen will appear.

2 Select an option to change.

Map

You can change the settings for the map display.



| Map Display

You can customize the map details.

- **Map View:** Set the default view mode of the map screen.
 - **Heading Up:** The map rotates according to your driving direction.
 - **North Up:** North is always up.
 - **3D Map:** A three-dimension effect is applied and the map rotates according to your driving direction.
- **Display Traffic:** Set to display nearby traffic information on the map.
- **3D Buildings:** Set to display nearby buildings.
- **Auto Scale:** Set the map scale to change automatically according to driving conditions or manually.

| Map Font Size

You can set the size of the text on the map.

| Map Color

You can set the color scheme of the map.

| POI Display

You can select POI categories to display on the map.

| Vehicle Symbol Color

You can select a vehicle symbol to indicate your current location on the map.

| Set Map Auto-scale

You can select the scale of the map for each speed section.



Note

For example, when you select 700 ft for the 21–40 mi/h zone and 0.25 mi for the 41–60 mi/h zone, the unit interval for the map scale becomes 700 ft when the vehicle speed is 40 mi/h and 0.25 mi when the vehicle speed is 41 mi/h.

Display

You can set the details of the information to display on the map.



Information

You can set the information to display on the map while driving.

- **Show Traffic Colors:** Display the route with different colors according to traffic conditions.
- **Show Vehicle Speed:** Display the vehicle speed on the map.
- **Detailed Guidance View:** Display additional information, such as driving directions or lane changes.
- **Speed Limits:** Set whether to display the speed limits on the screen.
- **Unit:** Select a unit of measure for the distance display on the map.
- **Show Guide Information on OSD:** Set to briefly display navigation guidance at the top of the screen when not on the map screen.
- **Source of Traffic info:** Select a source to receive traffic information from.

Return to Map: Timing

You can set the system to return to the map screen from the radio/media screen after a set period of time.



Note

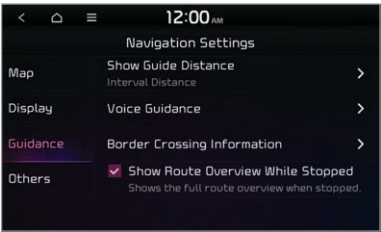
- The map return timer will only function when you are driving with a set destination.
- This feature is not available when phone projection is active.

Auto Re-center Map

You can set to return to your current location automatically after you move to another location by swiping on the map.

Guidance

You can configure the navigation guidance settings.



| Show Guide Distance

You can configure settings for displaying the distance to the destination during guidance.

- **Interval Distance:** Set to display the distance as the distance between turns.
- **Cumulative Distance:** Set to display the distance as the distance from the current position to each turn.

| Voice Guidance

You can configure the navigation guidance functions.

- **Mute voice navigation nearby Destination:** Set to end voice guidance near the destination if the destination is saved in the address book.

| Border Crossing Information

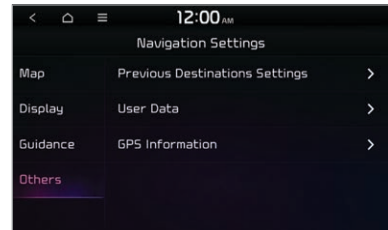
Set whether to display border information when crossing borders.

| Show Route Overview While Stopped

You can set the route overview to be displayed on the navigation screen when your vehicle is stationary.

Others

You can change navigation-related settings, such as exporting or importing location data.



| Previous Destinations Settings

You can set whether to save your previous destinations automatically and view previous destinations when the navigation starts up.

- **Save Previous Destinations:** Set to save your destinations automatically.
- **Show Previous Destinations after Navigation Start-Up:** Set to view previous destinations when the navigation starts up.
- **Auto. Destination Recommendation:** Set to recommend destinations based on your normal routes for your current time and location. While driving without a set destination, the system will recommend your home or workplace saved in your favorites.

| User Data

You can import or export location data via a USB device.

- **Import Saved Places/Previous Destinations from USB Device:** Import location data from a USB storage device.



Note

- Data previously imported to the system will be deleted.
- If you import data that uses different coordinates, the locations of the imported places may be altered.

- **Export Saved Places/Previous Destinations to USB Device:** Export your location data to a USB storage device.



Note

Data previously exported to the USB device will be deleted.



Note

For importing and exporting location data, use only USB storage devices formatted in FAT16/32 format.

| GPS Information

You can view GPS satellite status and the coordinates of your current location.

Configuring the UVO settings (if equipped)

You can access the settings and information for UVO services.

- 1 On the All Menus screen, press **Setup ► UVO**.
 - The UVO Settings screen will appear.
- 2 Select an option to change.

Service Activation

You can subscribe to the UVO service on the system.



Note

- When activating the service, you must enter a verification code. For individual customers, the code will be sent to the phone number registered on the sale contract of the vehicle. For corporate customers, you can enter a phone number to receive the code at.
- For more information about subscribing to UVO, visit the Kia website (Owners. kia.com).

911 Connect

You can activate or deactivate the 911 Connect feature.



Modem Information

You can view your vehicle's modem information.



Configuring the UVO eServices settings (if equipped)

You can change the settings for the UVO eServices.

- 1 On the All Menus screen, press **Setup ► UVO**.
 - The UVO eServices Settings screen will appear.

- 2 Select an option to change.

911 Connect

This feature is used to turn on or off the 911 Connect feature.

When enabling this feature, you must first agree to the 911 Connect terms of use. After reading the terms of use, press **Agree** on the touch screen to accept.

Parking Minder

If you want to send vehicle location to your smartphone automatically when you turn the ignition off, turn the Parking Minder feature on.

My Car Zone

This feature is used to set My Car Zone (Curfew Limit, Speed) alert conditions. My Car Zone Settings is unavailable when UVO eServices has not been activated.

The PIN must be entered to use My Car Zone Settings.

Press **Settings** to set alert conditions for each alert.

| Curfew Limit Alert

Within the Curfew Limit Alert Settings, you can set the start and end time. You can also set the Alert Interval of alerts upon Curfew Limit.

| Speed Alert

Within Speed Alert Settings, you can set the vehicle speed limit and Alert Interval of alerts upon overspeeding.

| Geo Fence Alert

Within Geo Fence Alert Settings, you can set entry-restricted areas. Press **Add Geo Fence** and set the center point and radius of the desired Geo Fence on the Map screen. You can also set the Alert Interval of alerts upon Geo Fence alerts.

| PIN

This feature is used to change the PIN to enter My Car Zone Settings. Press **Done** to transmit the new PIN to your Owners.kia.com account.

Before pressing **Done**, ensure your smartphone is connected to UVO eServices system via USB cable.

| Default Settings

This feature is used to restore all My Car Zone alert history and settings back to default state.

Scheduled Diagnostics

This feature is for setting when scheduled diagnostics alerts display. Press **Settings** to schedule diagnosis. For months without the corresponding day, the last day of the month will automatically be set as the scheduled diagnostics date.

Trip Info Sync Reminder

Trip Info is a feature used to set whether system displays alert when trip info (Driving Distance, Driving Speed, Driving Time, etc.) reaches 90% of memory.

UVO eServices must be activated to use this feature.

Configuring the general system settings

You can customize your system environment settings, such as the time and date, the system language, and more.

- 1 On the All Menus screen, press **Setup ► General**.
 - The General Settings screen will appear.

- 2 Select an option to change.

SW Info/Update

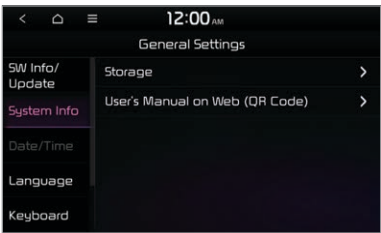
You can view your system's version information or update it to the latest version.



 **Note** _____
Learn more about updating the system software. ► See "Updating system software."

System Info

You can view the system's storage or the QR code for accessing the system's web manual.



| Storage

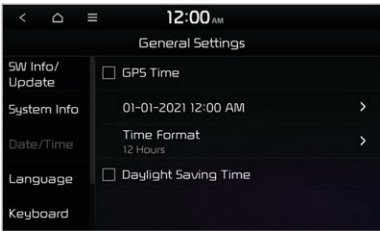
You can view storage information of your system's memory where voice memos can be saved.

| User's Manual on Web (QR Code)

You can access the web manual of the system by scanning QR codes with your smartphone.

Date/Time

You can set the current time and date or change the time display format.



GPS Time

You can set the system to receive time information from the GPS.



Note

To set the time and date manually, press **GPS Time** to deactivate this option and the current date and time under **GPS Time**.

Time Format

You can set to display the time in the 12 hour or 24 hour format.



Note

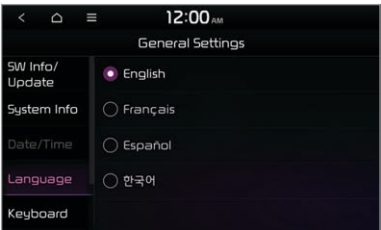
For example, when **24 Hours** is selected and the current time is 01:08 pm, the system will display the time as "13:08."

Daylight Saving Time

You can apply daylight saving time.

Language

You can change the system language.



Note

- It may take a while for the system to apply the selected language. When the change is completed, a pop-up window will appear telling you the system language has changed. Press outside the pop-up window area on the screen to close the window, or wait for a few seconds.
- This setting will not affect user data, such as MP3 file names.
- Depending on the system language, message view and voice recognition may not be supported.

Keyboard

You can select a keyboard type for each language.



| English-Latin Keyboard Type

You can select an English keyboard.

| Default Keyboard

You can select a default keyboard.

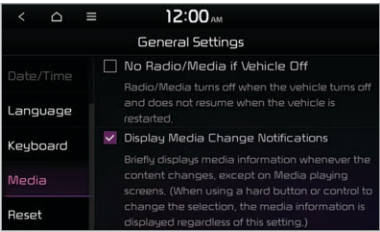


Note

This setting will be applied to all text input on your system.

Media

You can set the media player not to start automatically when starting the engine or set it to notify you of any information changes during media playback.



| No Radio/Media if Vehicle Off

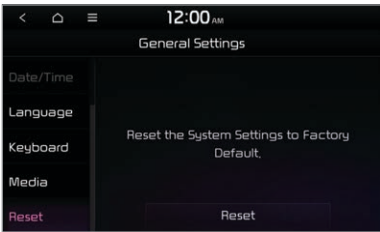
You can set the media player not to start automatically when starting the engine.

| Display Media Change Notifications

You can set the system to briefly display media information at the top of the screen if the current song or channel changes when not on the main media screen.

Reset

You can reset your system settings, including general settings and navigation settings, to the default values.



Caution

- All user data stored in the system, including navigation history, will also be deleted.
- When phone projection is active or an iPod is connected, you cannot reset the system settings. To reset the settings, remove the USB cable from your system.

Configuring the display settings

You can change the settings for the screen display, such as screen brightness and ratio.

Note

Depending on the vehicle model or specifications, available options may vary.

- 1 On the All Menu screen, press **Setup ► Display**.
 - The Display Settings screen will appear.
- 2 Select an option to change.

Illumination

You can set the system brightness to be adjusted according to the ambient lighting conditions or set the screen to stay bright or dimmed.



| Auto-adjust Brightness

You can set the system brightness to be adjusted according to the ambient lighting conditions. Press  to set the brightness for the day or night mode.

| Adjust Manually

You can set the screen to stay bright or dimmed.

Screen Saver

You can select a screen saver option after turning off your screen.



| Analog Clock

The analog clock is displayed.

| Digital Clock

The digital clock is displayed.

| None

No screensaver is displayed.

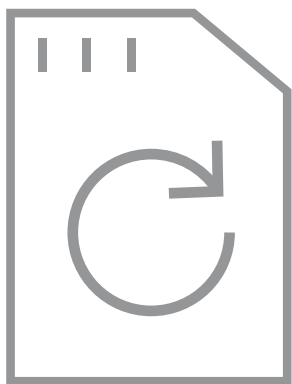
MEMO



10

Update

Updating system software



Updating system software

You can update your system with the latest software and map data. To update your system, you must install the Navigation Updater program on your PC and download the latest data by using the SD card provided with your system.

Caution

- Depending on the total data amount, update may take several minutes.
- Do not turn off the system or remove the storage device while the update is in progress. If the power supply is cut off or the storage device is removed from the system, it may damage the data or cause a system malfunction.

Note

- You cannot use the USB storage device for updates.
- When the update is complete, the system will automatically reboot and the software version information will be updated.
- During updates, you cannot use the navigation, UVO, camera, or other infotainment system functions.
- If you need help updating your system, contact the Customer Center (800-633-5151).
- Any changes made after the update file is created are not reflected in the map. As a result, certain roads, buildings, and speed limits on the map may not be up-to-date.
- It is recommended to keep the map data up-to-date for accurate and fast guidance.

Installing Navigation Updater

Download and install Navigation Updater. ► [See the Navigation Update website.](#)

Note

- For more information on the system requirements and how to install the program, visit the Navigation Update website. ► [See the Navigation Update website.](#)
- Map updates are guaranteed for up to eight years after your vehicle purchase and subject to expiration afterwards.

Updating system software and map data

- 1 Stop the engine to turn off the system.



Caution

Make sure to stop the engine first. Removing the SD card while the system is operating may cause an error or damage the SD card or the system.

- 2 Open the SD card slot, and push and pull the SD card to remove it.



Note

To find out the location of the SD card, see the Car Infotainment User's Manual that is separately provided.

- 3 Insert the SD card into your PC's SD card port.

- The screen allowing you to download the update files of your vehicle will appear automatically.

- 4 Download the update files by following the on-screen instructions.

- 5 Remove the SD card from your PC, and insert it in to the SD card slot of the system.

- 6 Start the engine to turn on the system.



Note

Even when the key ignition switch is placed in the "ON" position, you can turn on the system and start an update.



Caution

- To update your system with the key ignition switch in the "ON" position, ensure that the battery level of your vehicle is sufficient. If the battery is completely discharged during an update, the update will be interrupted and it may cause a system malfunction.
 - During the wintertime, due to low temperatures the battery discharges more quickly.
 - If you did not drive the vehicle for a long period, the battery will discharge more rapidly.
- If you start the engine with the key ignition switch in the "ON" position while the update is in progress, the power supply may be cut off.

- 7 On the All Menus screen, press **Setup ► General ► SW Info/Update**.



Note

When a pop-up window appears and asks you to start an update, press **Yes**. You will then go to a new screen to select how to proceed with the update.

I Updating immediately (if equipped)

You can complete updating the system as soon as possible.

- 1 On the SW Info/Update screen, press **Update**.
- 2 Press **Update Now**.
- 3 Press **OK**.
 - The system will reboot and start the update.

I Scheduling updates (if equipped)

You can schedule the system to update automatically when your vehicle is not in operation.

- 1 On the SW Info/Update screen, press **Update**.
- 2 Press **Scheduled Update**.
- 3 Set a timer for the scheduled update and press **OK**.
 - When scheduling an update is complete, the scheduled update icon appears at the top of the screen.



Note

You can set the update to start within a maximum of 12 hours after the engine has stopped.

- 4 Stop the engine (ACC Off).



Note

- Before you stop the engine after scheduling an update, ensure that the SD card with the update files is connected to your system.
- If you have set the timer to "0," the update notification pop-up window will appear and the update will start after a while.
 - To close the notification pop-up window and start the update, press **Yes**.
 - To cancel the update, press **No**.
- Once the update begins, you cannot cancel it. When updating the system is complete, the system will turn off automatically.
- When you start the engine later, the update completion notification message will appear to confirm the update. You can see the updated version information from the SW Info/Update screen.
- If you turn on the system during an update, the update progress will appear.
- A scheduled update will be canceled in the following situations:
 - If your vehicle's battery level is too low when you stop the engine
 - When the SD card with the update files is removed from your system
 - When you start the engine before the scheduled time
 - When three minutes have passed after the system turns on with the engine stopped

MEMO



Troubleshooting
System status icons
FAQ
Product specifications
Important information
Index
Trademarks
Disclaimers
FCC Certification
Open Source Information



Troubleshooting

Before reporting a malfunctioning system, refer to the following table and see if you can identify and fix the problem.

If the problem persists or you are unable to locate your specific need, contact your place of purchase or dealer.

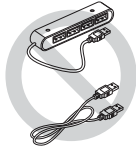
Sound and display

Symptom	Possible cause	Solution
A blank screen appears and sound is not audible.	System turned off	• Ensure that the engine start/stop button is set to "ACC" or "ON." • Press the Power button on the control panel to turn on the system.
	Low volume level	Turn the Volume knob on the control panel to adjust the volume.
	System muted	Press the Mute button on the steering wheel to unmute the system.
Sound is heard from only one speaker.	Unbalanced sound output	On the All Menus screen, press Setup ► Sound ► Position and change the settings to adjust the sound balance.
Sound is cut off or a distorted noise is heard.	System vibration	It is not a malfunction. If the system vibrates, the sound may be cut off or a distorted noise may occur. When the vibration stops, the system will operate normally.
	AUX cable connected without an external device (if equipped)	If the AUX cable is plugged into the system without an external device, a distorted noise may occur. Remove the AUX cable from the AUX port when an external device is not connected.
The image quality is deteriorated.	System vibration	It is not a malfunction. If the system vibrates, the image may be distorted. When the vibration stops, the system will operate normally.
	Aged or deteriorated screen	If the problem persists, contact your place of purchase or dealer.

Symptom	Possible cause	Solution
Small red, blue, or green dots appear on the screen.		Because the LCD is manufactured with technology requiring extremely high pixel density, pixel deficiency or constant lighting may occur within the permitted range of less than 0.01 % of the total pixels.

USB playback

Symptom	Possible cause	Solution
The files on the USB storage device are not recognized.	File format not compatible	Copy compatible media files to the USB device and reconnect the device. ► See "USB mode."
	Poor connection	Disconnect the USB storage device from the USB port and reconnect it correctly.
	Contaminated USB connectors	Remove foreign substances from the USB connector of the storage device and the contact surface of the USB port.
	USB hub or extension cable used	Connect the USB storage device directly to the USB port.
	Non-standard USB storage device used	Use a USB device that is compatible with the system. ► See "USB mode."
	Corrupt USB storage device	Format the USB storage device on a PC and reconnect it. Format the device in FAT16/32 format.



iPod/iPhone playback

Symptom	Possible cause	Solution
An iPod or iPhone is not recognized in the system.	Poor connection	Disconnect the cable from the USB port and reconnect it correctly.
	Device not ready or malfunctioning	• Check if the device's battery is low. If the battery is low, the device may not be recognized. • Check if the device's firmware is up-to-date. If not, update the firmware via iTunes and reconnect the device. • Reset the device and reconnect it.
	Unapproved cable used	Use an Apple-approved cable.
	Device not supported	Use the device types and models that can be played in the system. ► See "iPod mode."
No sound is heard during music playback from an iPod or iPhone.	Device connected both to the USB and the AUX port (if equipped)	When the device is connected to the USB port and the AUX port simultaneously, it is recognized in the AUX mode. If the AUX cable is connected to the device, disconnect it.
	Playback paused during a call	If you make or receive a call during playback via an iPhone, the music may remain paused after you end the call. Check the playback status on the device and resume the audio.

AUX Mode (if equipped)

Symptom	Possible cause	Solution
No sound is heard in the AUX mode.	Poor connection	Disconnect the cable from the AUX port and reconnect it correctly.
A distorted noise is heard in the AUX mode.	Device powered by your vehicle's battery power	Connecting the device with the power cable plugged into the power jack may cause a distorted noise. Unplug the device's power cable from the vehicle.

Bluetooth connection

Symptom	Possible cause	Solution
The system is not detected on the Bluetooth device.	Pairing mode not activated	On the All Menus screen, press Setup ► Device Connections ► Device Connections ► Add New to switch the system to the pairing mode. Then, try searching for the system again on the device.
The Bluetooth device is not connected to the system.	Bluetooth deactivated	Activate Bluetooth on the device.
	Bluetooth error	• Deactivate Bluetooth and reactivate it on the device. Then, reconnect the device. • Turn the device off and on. Then, reconnect it. • Remove the battery from the device and reinstall it. Then, turn the device on and reconnect it. • Unregister the Bluetooth pairing on both the system and the device and then re-register and connect them.

Phone projection

Symptom	Possible cause	Solution
Phone projection does not start.	Phone projection not supported by the phone	Visit the following websites and ensure that the smartphone supports one of the corresponding functions. • Android Auto: https://support.google.com/androidauto • Apple CarPlay: https://www.apple.com/ios/carplay
	Phone projection disabled	• On the All Menus screen, press Setup ► Device Connections ► Phone Projection Settings, select a function you want to use, and activate it. • Check if the function is disabled in the app settings or restriction settings on the smartphone.
	Smartphone not ready or malfunctioning	• Check if the smartphone's battery is low. If the battery is low, the smartphone may not be recognized. • If the network signal is weak, phone projection may not work correctly. • If the smartphone is locked, unlock it. • Reset the smartphone and reconnect it.
When phone projection starts or is in use, a black screen is displayed.	Smartphone malfunctioning	• Disconnect the USB cable from the smartphone and reconnect the cable. • Reset the smartphone and reconnect it.

System operation

Symptom	Possible cause	Solution
The previously used media mode is not activated after the system turns off and back on.	Poor connection or playback error	If the corresponding media storage device is not connected or has a problem in playback when you turn on the system, the mode you previously used will be activated. Reconnect the media storage device or restart playback.
The system is slow or it does not respond.	Internal system error	• Press and hold the Reset button with a suitable tool, such as a pen or a paperclip. • Update the system software to the latest version. ► See "Updating system software." • If the problem persists, contact your place of purchase or dealer.
The system does not turn on.	Fuse shorted	• Visit a repair shop and replace with a suitable fuse. • If the problem persists, contact your place of purchase or dealer.

Navigation system operation

Symptom	Possible cause	Solution
Locations are not found.	Outdated map data	Update the map data to the latest version. ▶ See "Updating system software."
The navigation guidance is different from the actual road.	Outdated map data	Update the map data to the latest version. ▶ See "Updating system software."
	Road changed after map update	The navigation guidance may be incorrect depending on the build date of the map update, even if the map is updated with the latest data. Drive according to the actual road and traffic regulations.
The navigation provides detours and the speed camera information is not displayed.	Outdated system data or map data	Update the system software and map data to the latest version. ▶ See "Updating system software."
Real-time traffic information is not received.	Poor signal reception	• Receiving traffic information may be poor in some mountainous or island regions. Check the reception status again in a region with strong signals. • If the problem persists, contact your place of purchase or dealer.

System status icons

Status icons appear at the top right of the screen to display the current system status.

Familiarize yourself with the status icons that appear when you perform certain actions or functions and their meanings.



Mute and voice recording

	Navigation muted
	Radio and media muted
	System muted
	Voice memo recording (if equipped)

Bluetooth

	Mobile phone connected via Bluetooth
	Audio device connected via Bluetooth

	Mobile phone and audio device connected via Bluetooth
	Bluetooth call in progress
	Microphone turned off during Bluetooth call
	Downloading contacts and call history from a mobile phone connected via Bluetooth to the system

UVO (if equipped)

	UVO call in progress
	Microphone turned off during UVO call
	UVO network signal strength
	911 Connect activated

Rear seat status (if equipped)

	Quiet mode activated
--	----------------------

Note

Depending on the vehicle model and specifications, some status icons may not be displayed.

FAQ

Navigation

Q How do I update the map?

A You can download the latest map data by using the SD card provided with your system. ► See "Updating system software."

Q The navigation system guides me to incorrect bypasses and notifies me the position of speed cameras too late.

A You can search for an alternative route by reconfiguring the route options. On the navigation screen, press **Menu ► Route ► Route Options** and set the options and search for other routes. ► See "Changing the route options."

If your system is outdated, update the system's software and map data with the latest version. ► See "Updating system software."

Bluetooth

Q What kinds of functions can I use with Bluetooth?

A You can connect your mobile phone to make or answer calls hands free. You can also connect audio devices, such as MP3 players and mobile phones, to listen to music in your vehicle. ► See "Making a call via Bluetooth" or "Listening to music via Bluetooth."

Q How do I pair a Bluetooth device with the system?

A On the All Menus screen, press **Setup ► Device Connections ► Device Connections ► Add New**. From the Bluetooth device you want to connect, search for and pair with your system. When you enter or confirm a Bluetooth passkey displayed on the system screen, the device is registered to the system's Bluetooth devices list and connected to the system automatically. ► See "Connecting Bluetooth devices."

Q I changed my mobile phone that was registered to the system via Bluetooth. How can I register my new mobile phone?

A You can register additional devices to your system by following the instructions to pair a device. You can register up to 6 devices in the list of Bluetooth devices. To delete a registered device, on the Bluetooth devices list, press **Delete Device(s)**, select the devices to delete, and press **Delete**. ► See "Deleting paired devices."

Q How do I access the contacts in my mobile phone from the system?

A When connecting your mobile phone to your system, permit the system to access the contacts saved in the mobile phone. The contacts will be downloaded to the system. To open the downloaded contacts list, press the Call/Answer button on the steering wheel and press  on the phone screen. You can search for a contact and make a call or add it to favorites. ► See "Dialing from your contacts list."

Radio/media

Q What kinds of media and radio functions does my system have?

A Your system is enabled to play various radio services (FM, AM, HD Radio, SiriusXM, etc.) and audio through various types of media (USB, iPod, AUX, etc.). For more information, see the corresponding chapters.

Q I want to move to the previous or next song without controlling the screen while driving.

A Use the Search lever/button on the steering wheel to move to the previous or next song.

Broadcast reception

Q No sound is heard or a distorted noise is heard when listening to the radio while driving.

A Depending on the location, the reception may deteriorate due to obstacles.

Attaching a window film including metal components to the rear window equipped with a glass aerial may lower radio reception.

How to self-check a system fault

Q My system does not operate normally. What should I do?

A Check your system by referring to the solutions explained in the troubleshooting sections. ► [See "Troubleshooting."](#)

If the system still does not operate normally after following the relevant instructions, press and hold the Reset button.

If the problem persists, contact your place of purchase or dealer.

Product specifications

Media player

| USB mode

➤ Music

Item	Specifications	
Audio file specification	MPEG-1/2 Layer3, OGG (Vorbis), FLAC, WMA (Standard/Professional), WAV	
Bit rates/Sampling frequency	MP3	8 to 320 kbps (CBR/VBR), to 48 kHz (ID3 tag version: Ver. 1.0, Ver. 1.1, Ver. 2.2, Ver. 2.3, Ver. 2.4)
	OGG	Q1 to Q10, to 48 kHz
	FLAC	8/16/24 bit, to 48 kHz
	WMA	• Standard (0x161): to L3 Profile, to 385 kbps, to 48 kHz • Professional (0x162): to M0b, to 192 kbps, to 48 kHz
	WAV	8/16 bit, to 48 kHz
Detailed specifications	• Maximum number of directory layers: 20 • Maximum length of folder/file names: 255 byte • Supported characters for folder/file names: Alphanumeric characters, Korean standard character set 2,350 characters, Simplified Chinese 4,888 characters • Maximum number of folders: 2,000 (including ROOT) • Maximum number of files: 8,000	



Note

- You cannot play the following types of files:
 - Modified files (files whose file format has changed)
 - Variant files (for example, MP3 files encoded with WMA audio codec)
 - Files with digital rights management (DRM)
 - Files with no index
- Sound quality of music files using a bit rate in more than 192 kbps is not guaranteed.
- For files that do not use a fixed bit rate, some functions may not work or the playback time may be incorrect.
- If an error occurs when you play a file or the file is not in supported format, change the file format by using the latest encoding software.

➤ USB storage devices

Item	Specifications
Byte/Sector	64 kbyte or less
Format system	FAT16/32 (recommended), exFAT, NTFS



Note

- Operation is guaranteed only for a metal cover type USB storage device with a plug type connector.
 - USB storage devices with a plastic plug may not be recognized.
 - USB storage devices in memory card types, such as CF card or SD cards, may not be recognized.
- Any problems caused by the use of USB storage devices not listed in the following table are not covered by the warranty.

Product name	Manufacturer
XTICK	LG Electronics Inc.
BMK	BMK Technology Co., Ltd.
SKY-DRV	Sky Digital Co., Ltd.
TRANSCEND JetFlash	Transcend Information, Inc.
Sandisk Cruzer	SanDisk
Micro ZyRUS	ZyRUS
NEXTIK	Digiworks Co., Ltd.

- USB hard disk drives may not be recognized.
- When you use a large capacity USB storage device with multiple logical drives, only files stored on the first drive will be recognized.
- If an app program is loaded on a USB storage device, the corresponding media files may not play.

| iPod mode

➤ Supported devices

Device type	Model	Generation
iPod	iPod nano	1G, 2G, 3G, 4G, 5G, 6G, 7G
	iPod touch	1G (except for iOS 1.1), 2G, 3G, 4G, 5G, 6G
	iPod classic	5G (iPod with video), 6G (iPod classic), 6.5G (iPod classic)
iPad	iPad/ iPad mini	Unable to charge, not certified, operation not guaranteed
iPhone		3G (not certified, operation not guaranteed), 3GS, 4, 4S, 5, 5C, 5S, 6, 6+, 6S, 6S+, SE, 7, 7+

➤ Supported OS

Device type	OS version
iPhone/iPod touch/iPod nano/iPod classic/iPad/iPad mini	iOS 9.3.2 or earlier

Common specifications

Item	Specifications
Power supply	DC 14.4 V
Operating power	DC 9 to 16 V
Sleep current	• Average current within 96 hours of ACC off: 10 mA or less • Average current after 96 hours of ACC off: 1 mA or less
Operating temperature	-20 to +70 °C (-4 to +158 °F)
Storage temperature	-40 to +85 °C (-40 to +185 °F)
Current consumption	2.5 A

Radio

Item	Specifications
Channels	• FM: 87.5 to 107.9 MHz (200 kHz) • AM: 530 to 1710 kHz (10 kHz)
Sensitivity	• FM: 10 dBuV or lower • AM: 35 dBuV EMF or lower
Distortion factor	2 % or less



Note

Depending on the vehicle model or specifications, available radio channels may vary.

Bluetooth

Item	Specifications
Frequency range	2400 to 2483.5 MHz
Supported Bluetooth specification	3.0
Supported profile	HFP (1.6), A2DP (1.2), AVRCP (1.5), PBAP (1.1)
Bluetooth Power Class 2	-6 to 4 dBm
Antenna power	2.5 mW (maximum)
Number of channels	79

Modem RF (if equipped)

Item		Specifications
LTE	Reception	• Frequency: 2110 to 2155 MHz (B4), 746 to 756 MHz (B13) • Sensitivity: -96.3 dBm or lower@10 M (B4), -93.3 dBm or lower@10 M (B13) (Throughput ≥ 95 %)
	Transmission	• Frequency: 1710 to 1755 MHz (B4), 777 to 787 MHz (B13) • Maximum RF output power: Power Class3 (B4, B13), 20.3 to 25.7 dBm (conducted)
CDMA	Reception	• Frequency: 869 to 894 MHz (BC0), 1930 to 1990 MHz (BC1) • Sensitivity: -104 dBm or lower (FER = 0.5 % or lower)
	Transmission	• Frequency: 824 to 849 MHz (BC0), 1850 to 1910 MHz (BC1) • Maximum RF output power: Power Class3 (BC0), Power Class2 (BC1), 23.01 to 30 dBm (conducted)

Important information

Before using your system, read and follow all instructions and safety information provided in this user's guide ("User's Manual"). Not following precautions found in this guide can lead to an accident or other serious consequences.

Keep this guide in your vehicle

When kept in the vehicle, this guide will be a ready reference for you and other users unfamiliar with the system. Ensure that before using the system for the first time, all persons have access to this guide and read its instructions and safety information carefully.

Warning

Operating certain parts of this system while driving can distract your attention away from the road, and possibly cause an accident or other serious consequences. Do not change system settings or enter data non-verbally (using your hands) while driving. Stop the vehicle in a safe and legal manner before attempting these operations. This is important since setting up or changing some functions as you drive may distract your attention away from the road and removing your hands from the steering wheel may cause you to lose control of the vehicle.

General operation

| Voice command control

Features within the system may be executed using only voice commands. Using voice commands while driving allows you to operate the system without removing your hands from the steering wheel.

| Prolonged views of screen

Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention. Even short views of the screen may be hazardous if your attention has been diverted away from your driving.

| Volume setting

Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.

| Navigation features

Navigation features included in the system are intended to provide detailed instructions to get you to a desired destination. Ensure that all persons using this system carefully read and follow all instructions on safety information.

| Distraction hazard

Some navigation features may require manual (non-verbal) setup. Attempting to perform such setup or inputting data while driving can seriously distract your attention and could cause an accident. Stop the vehicle in a safe and legal manner before attempting these operations.

| Let your judgment prevail

Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

| Route safety

Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and must evaluate whether it is safe to follow the suggested directions.

| Potential map inaccuracy

Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.

| Emergency services

Do not rely on any navigation features included in the system to direct you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are contained in the map database for navigation features.

| Use of speech recognition functions

Speech recognition software is inherently a statistical process which is subject to errors. It is your responsibility to monitor any speech recognition functions included in the system and address any errors.

Index

A

- Android devices
 - Android Auto 2-2
- Apple devices
 - Apple CarPlay 2-4
 - iPod mode 6-8
- AUX mode
 - connecting devices 6-14
 - playback 6-14
- AUX port, connect 6-14
- avoiding streets 3-19

B

- battery warning 1-10
- Bluetooth
 - answering a call 8-13
 - audio 6-15
 - connection
 - connecting devices 8-4
 - deleting devices 8-5
 - disconnecting devices 8-5
 - pairing devices 8-2
 - phone
 - call history 8-8
 - contacts list 8-9
 - favorites list 8-11
 - keypad 8-6
 - making a call 8-5
 - options during a call 8-15
 - switching calls 8-16
 - text messages 8-16
 - specifications 11-17

C

- call history 8-8
- calls 8-5
- climate control system 2-11
- COMFORT mode 9-3
- component names and functions
 - control panel
 - custom button 1-7
 - MAP button 1-6
 - MEDIA button 1-6
 - NAV button 1-6
 - power button/volume knob 1-6
 - RADIO button 1-6
 - search backward/forward button 1-6
 - SETUP button 1-7
 - TUNE knob/FILE knob/ENTER button 1-7
 - steering wheel remote control
 - call/answer button 1-8
 - call end button 1-8
 - MODE button 1-7
 - search lever/button 1-8
 - voice recognition button 1-7
 - volume lever/mute button 1-8
- contacts list 8-9
- control panel 1-6
- current location, save 3-20

D

- data services
 - fuel price via SiriusXM 2-17
 - movie via SiriusXM 2-19
 - sports via SiriusXM 2-18
 - stock via SiriusXM 2-17

- traffic 2-14
- weather in Doppler Radar 2-16
- weather via HD Radio 2-15
- weather via SiriusXM 2-16

dealerships 3-16

detailed guidance pane 3-8

drive modes, set up 9-3

E

ECO mode 9-3

F

FAQ

- Bluetooth 11-10

- broadcast reception 11-12

- navigation 11-10

- radio/media functions 11-11

- self-check on system faults 11-12

favorite locations, save 3-21

favorite numbers, save 8-11

finding another route 3-11

finding routes quickly 3-3

finding routes with search methods 3-12

frequently asked questions 11-10

H

HD Radio

- data services 2-14

- radio 7-6

home screen 1-12

I

iPod mode

- connecting devices 6-8

- notes on connections 6-12

- notes on playback 6-13

- playback 6-8

- specifications 11-15

K

keyboard, set 9-19

keywords, search 3-12

L

language, set 9-18

locations

- deleting 3-24

- editing 3-23

- saving 3-20

- searching for 3-3, 3-12

M

map update 10-2

map view 3-6

media devices, connect 6-2, 6-8, 6-14

media player

- AUX mode

- connecting devices 6-14

- playback 6-14

- Bluetooth audio

- pausing/resuming 6-17

- skipping forward 6-18

- iPod mode

- accessing lists 6-12

- connecting devices 6-8

- pausing/resuming 6-9

- playback 6-8

- repeat play 6-11

- restarting current playback 6-10

- shuffle play 6-11

- skipping backward 6-10

- skipping forward 6-11

- specifications 11-15

- nature sounds 2-13
- pausing/resuming
 - Bluetooth audio 6-17
 - iPod mode 6-9
 - USB mode 6-4
- repeat play
 - iPod mode 6-11
 - USB mode 6-6
- restarting current playback
 - iPod mode 6-10
 - USB mode 6-4
- shuffle play
 - iPod mode 6-11
 - USB mode 6-6
- skipping backward
 - Bluetooth audio 6-17
 - iPod mode 6-10
 - USB mode 6-5
- skipping forward
 - Bluetooth audio 6-18
 - iPod mode 6-11
 - USB mode 6-5
- USB mode
 - device specifications 11-14
 - pausing/resuming 6-4
 - repeat play 6-6
 - restarting current playback 6-4
 - shuffle play 6-6
 - skipping backward 6-5
 - skipping forward 6-5
- messages 8-16
- music playback
 - AUX mode 6-14
 - Bluetooth audio 6-15
 - iPod mode 6-8
 - media player 6-2
 - nature sounds 2-13
 - USB mode 6-2
- My Menu 1-14

N

- nature sounds 2-13
- navigation 3-3, 3-12
- navigation screen 3-6
- navigation settings 9-10

P

- parking guides 2-7
- parking safety priority 2-7
- phone projection
 - Android Auto 2-2
 - Apple CarPlay 2-4
- POI categories, search 3-14
- previous destinations 3-15

Q

- quickly finding routes
 - notes on navigation 3-5
 - searching for locations 3-3
- quiet mode 2-12

R

- radio
 - changing station 7-4
 - HD Radio 7-6
 - mode, change 7-4
 - saving stations 7-5
 - scanning stations 7-5
 - SiriusXM 7-7
- rear seat
 - quiet mode 2-12
- rear view
 - parking guides 2-7
 - parking safety priority 2-7

- resetting to default
 - drive modes 9-3
 - system 9-20
- routes
 - adding waypoints 3-17
 - adjusting sound volume 3-10
 - avoiding streets 3-19
 - canceling 3-11
 - detailed guidance pane 3-8
 - finding another route 3-11
 - map view 3-6
 - map view settings 3-9
 - navigation settings 9-10
 - registering locations
 - deleting locations 3-24
 - editing locations 3-23
 - saving current location 3-20
 - saving favorites 3-21
 - searching for and saving locations 3-20
 - searching by keyword 3-12
 - searching by POI category 3-14
 - searching for dealerships 3-16
 - searching from previous destinations 3-15
 - updating map data 10-2

S

- saving locations
 - current location 3-20
 - favorites 3-21
 - searches 3-20
- screen saver, set 9-21
- screen settings 9-20
- SD card
 - precautions 1-5
- searching for locations 3-12

- settings
 - Bluetooth 9-4
 - button functions 9-6
 - device connections 9-4
 - keyboard 9-19
 - language 9-18
 - navigation 9-10
 - phone projection 2-2, 2-4
 - screen saver 9-21
 - system information 9-17
 - system screen 9-20
 - system sound 9-7
 - time and date 9-18
 - touch sound 9-9
 - UVO 4-4, 9-14
 - UVO eServices 9-15
 - vehicle environment 9-2
 - voice recognition 9-10

Siri Eyes Free 5-17

- SiriusXM
 - data services 2-14
 - radio 7-7

software update 10-2

sound settings 9-7

- specifications
 - Bluetooth 11-17
 - common 11-16
 - media player 11-13
 - modem RF 11-17
 - radio 11-16

SPORT mode 9-3

steering wheel remote control 1-7

- surround view monitor
 - open door/folded mirror alert 2-9
 - settings 2-10
 - surround view while backing up 2-9
 - surround view while driving 2-8

system information 9-17

- system layout 1-6
- system status icons 11-9
- system, turn on/off 1-9
- system update 10-2

T

- time and date, set 9-18
- touch screen, control 1-10
- touch sound, set 9-9
- traffic information 2-14
- troubleshooting
 - AUX mode 11-5
 - Bluetooth connection 11-5
 - iPod/iPhone playback 11-4
 - navigation operation 11-8
 - phone projection 11-6
 - sound and display 11-2
 - system operation 11-7
 - USB playback 11-3

U

- update
 - map 10-2
 - software 10-2
 - system 10-2
- USB device specifications 11-14
- USB mode
 - connecting devices 6-2
 - device specifications 11-14
 - file specifications 11-13
 - music playback 6-2
- USB port, connect
 - iPod mode 6-8
 - USB mode 6-2

UVO

- 911 call 4-19
- activation 4-3

- center call 4-6
- menu, access 4-4
- roadside assistance 4-5
- route guidance 4-8
- vehicle diagnosis 4-4, 4-5
- Voice Local Search 4-8

UVO eServices

- 911 call 4-20
- activation 4-10
- center call 4-18
- menu, access 4-11
- My Car Zone 4-15
- Parking Minder 4-18
- roadside assistance 4-12
- settings 4-19
- vehicle diagnosis 4-13

V

- vehicle environment, set 9-2
- Voice Local Search 4-8
- voice memos 5-18
- voice recognition
 - call commands 5-6
 - help 5-4
 - navigation commands 5-7
 - notes before starting 5-2
 - other commands 5-9
 - POI names 5-9
 - radio commands 5-8
 - Siri Eyes Free 5-17
 - starting 5-3
 - UVO commands 5-8
 - voice volume 5-4

W

- waypoints, add 3-17

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This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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