

QX60

2020 QUICK REFERENCE GUIDE



INFINITI®

To view detailed instructional videos, go to
www.infinitiquickguide.com/2020/qx60
or snap this barcode with an appropriate
barcode reader.



Helpful Resources

BELOW IS A LIST OF HELPFUL RESOURCES THAT CAN BE USED TO LEARN MORE ABOUT THE VEHICLE'S SYSTEMS AND FEATURE OPERATIONS.

- **VEHICLE OWNER'S MANUAL**

- **INFINITI CLIENT SUPPORT 1-800-662-6200**

Support is always available if your Infiniti retailer cannot assist you or you would like to provide INFINITI directly with comments or questions.

- **INFINITI ROADSIDE ASSISTANCE 1-800-662-6200 (option 1)**

As part of the Infiniti Total Ownership Experience®, Roadside Assistance is available to you, 24 hours a day 365 days a year, for emergency roadside assistance.

- **INFINITI ELITE® EXTENDED PROTECTION PROGRAM
1-800-662-6200**

Infiniti Elite® Assurance Products provide you with quality, long-term protection and enhanced peace of mind.

- **INFINITI FINANCIAL SERVICES CLIENT SUPPORT 1-800-627-4437**

For client support with your Infiniti Financial Services loan or lease.

- **INFINITI FINANCIAL SERVICES www.infinitifinance.com**

Use the IFS Online Account Manager to check your account status, schedule recurring payments and access important forms.

- **OWNER PORTAL 1-855-444-7244 www.owners.InfinitiUSA.com/iowners**

Your Infiniti Owner Portal account contains your personal preferences, vehicle information and links to key vehicle features and services.

- **INFINITI INTOUCH™ 1-855-444-7244 usa.infinitiintouch.com**

This suite of digital alerts and remote services is your direct link to personal security, convenience and confidence.

- **SiriusXM® RADIO 1-877-447-0011**

For support with your SiriusXM® subscription.

- **INFINITIUSA.COM www.InfinitiUSA.com/bluetooth**

Reference this site for a list of compatible cellular phones and instructions on how to pair your cellular phone to your vehicle.

- **INFINITI ELECTRONIC QUICK REFERENCE GUIDE**

(use the Quick Response (QR) code or URL on this page or on the back cover)

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Additional information about your vehicle is also available in your Owner's Manual, INFINITI InTouch™ Owner's Manual at www.InfinitiUSA.com.

PLEASE SEE YOUR OWNER'S MANUAL FOR IMPORTANT SAFETY INFORMATION AND SYSTEM OPERATION LIMITATIONS.

- A cellular telephone should not be used for any purpose while driving so full attention may be given to vehicle operation.
- Always wear your seat belt.
- Supplemental air bags do not replace proper seat belt usage.
- Children 12 and under should always ride in the rear seat properly secured in child restraints or seat belts according to their age and weight.
- Do not drink and drive.



For more information, refer to the **"Safety – Seats, seat belts and supplemental restraint system (section 1)"**, the **"Monitor, climate, audio, phone and voice recognition systems (section 4)"** and the **"Starting and driving (section 5)"** of your Owner's Manual.

Cockpit Overview

1

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Cockpit Overview

- ❶ Vehicle information display and menu control switches
- ❷ Cruise control switches
- ❸ Bluetooth® control switches
- ❹ Dynamic Driver Assistance switch (if so equipped)

Instrument Panel



1

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6

3

Instrument Panel

- ❶ Multi-function control touch-screen/RearView Monitor display/
Around View® Monitor display (if so equipped)
- ❷ Climate control panel
 - Heater and air conditioning (automatic)
 - Front and rear window defroster
- ❸ Infiniti multi-function controller
- ❹ Audio system
- ❺ Shift lever
- ❻ Lower instrument panel switches
 - Vehicle Dynamic Control (VDC) OFF switch
 - Power liftgate switch
 - Heated steering wheel switch (if so equipped)
 - Warning systems switch (disables Blind Spot Warning, Lane Departure Warning and Rear Cross Traffic Alert when activated)
 - Power inverter switch (if so equipped)

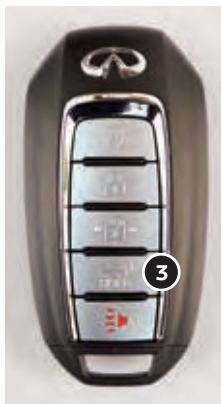
Meters and Gauges



Meters and Gauges

- 
- 1 Tachometer
 - 2 Engine coolant temperature gauge
 - 3 Shift lever indicator
 - 4 Vehicle information display
 - 5 Speedometer
 - 6 Fuel gauge

Opening the Liftgate

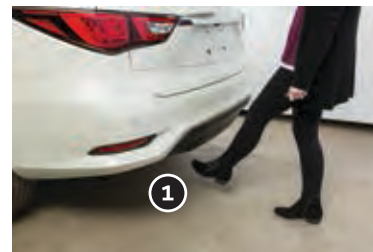


To open the liftgate, perform one of the following procedures:

- Push the power liftgate switch (1) on the instrument panel.
- Push the liftgate opener switch (2); the liftgate must be unlocked, or you must have the Intelligent Key with you (that is, in your pocket or purse).
- Press the  button (3) on the Infiniti Intelligent Key for longer than 1 second.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Motion-Activated Liftgate (if so equipped)



To operate the liftgate hands-free:

- Ensure you have the Infiniti Intelligent Key within 31.5 in (80 cm) of the liftgate.
- Use a quick kicking motion under the center of rear bumper (1). After 2 seconds, the vehicle will beep three times and the liftgate will open.
- Do not swing foot side to side or pause during kicking motion.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Outside Mirrors



Adjusting the outside mirrors:

- To adjust the outside mirrors, move the switch ① right or left to select the right or left mirror.
- Adjust the position of the mirror using the directional control switch ②.

Folding the outside mirrors:

To fold the mirrors closed, push the  switch ③. To open the mirrors, push the  switch ④.

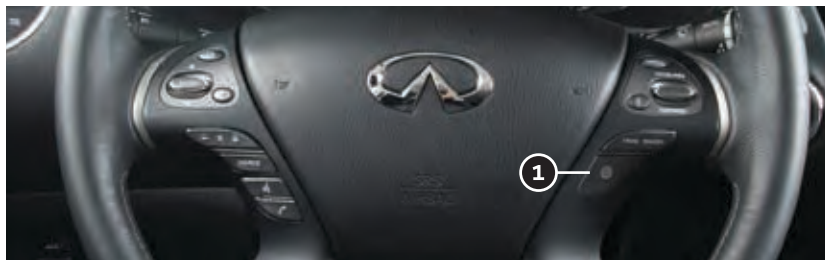
REVERSE TILT-DOWN FEATURE (IF SO EQUIPPED)

When backing up the vehicle, the outside mirrors will turn downward automatically to provide better rear visibility. To enable the reverse tilt-down feature, move the switch ① to either the left or right position.

If the switch ① is set in the center (neutral) position, the mirror will not tilt down when reversing.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Dynamic Driver Assistance Switch (if so equipped)



The Dynamic Driver Assistance switch ① can be used to temporarily turn on and off the following systems:

- Lane Departure Prevention (LDP): The LDP system helps warn the driver with a warning indicator and chime and helps assist the driver to return the vehicle to the center of the traveling lane.
- Distance Control Assist (DCA): The DCA system helps assist the driver to maintain a following distance from a vehicle ahead by activating the brakes and moving the accelerator pedal upward to decelerate smoothly.
- Blind Spot Intervention® (BSI): The BSI system helps alert the driver of other vehicles in adjacent lanes when changing lanes with the side indicator light and chime. It also helps assist the driver to return to the center of the current traveling lane when another vehicle is present in the adjacent lane.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Wiper and Washer Switch



Move the lever ① up or down to one of the following positions to operate the windshield wipers:

MIST One sweep operation

OFF Wipers are off

AUTO Speed-sensing and rain-sensing (if so equipped) automatic wipe

LO Continuous wipe, slow

HI Continuous wipe, fast

To adjust the wiper sensitivity for the **AUTO** setting, twist the control ring ②. The rain-sensing function (if so equipped) can be disabled in the vehicle information display under "Vehicle Settings". Pull the lever ① toward you to operate the windshield washer.

REAR WIPER AND WASHER

Turn the rear wiper switch ③ to one of the following positions to operate the rear wiper:

OFF Wiper is OFF

INT Intermittent wiping

ON Continuous wipe, slow

Push the lever ① forward to operate the rear windshield washer.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

2nd Row Seats



Forward and backward adjustment:

Pull the center of the bar ① up and hold it while you slide the seat forward or backward to the desired position until it latches.

Seat angle adjustment:

Pull up on the lever ② and lean back until the seat latches. To bring the seatback forward, pull the lever up and lean your body forward until it latches.

MULTI-MODE/CHILD SEAT ACCESS FUNCTION

On the passenger's side of the vehicle, the 3rd row can be accessed without removing a child seat installed in the 2nd row.

- Lift up on the seatback release lever ③ and slide the entire seat forward.
- To return the seat to a locked position, push the upper seatback rearward until the seatback and track are locked.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

USB Connection Ports

The USB ports are located in the center console (1).

- When a compatible USB memory device or iPod® is plugged into one of the USB ports, compatible audio files stored on the device can be played through the vehicle's audio system.
- These ports will also charge compatible devices.

USB/iPOD® CHARGING PORTS

- There are USB ports located under the armrest and below the climate controls (2), in the 2nd row on the back of the center console (3) (if so equipped) and a port in the 3rd row located above the cup holders (4). These ports will charge compatible devices using Type A or Type C USB connections.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Remote Engine Start* (if so equipped)

To start your vehicle remotely, press the  button ① on the Infiniti Intelligent Key, and within 5 seconds, press and hold the remote engine start  button ② for at least 2 seconds.

- Automatic climate control will begin heating or cooling the vehicle based on the temperature inside and outside the vehicle.
- The engine will run for 10 minutes and then turn off. To extend the time for an additional 10-minute period, repeat the procedure.
- To start driving, depress the brake pedal and push the ignition switch.



Remote engine start can be enabled or disabled through the vehicle information display.

HEATED STEERING WHEEL (if so equipped)

The heated steering wheel may automatically activate during remote engine start when outside and cabin temperatures are low.

During remote start, the heated steering wheel switch will be inoperable until the ignition switch is turned on.

*State laws may apply; review local laws before using.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Automatic Drive Positioner (if so equipped)

Two positions for the driver's seat, steering column and outside mirrors can be stored in the automatic drive positioner memory. To set a memory position:



1. Place the ignition switch in the ON or ACC position. (The vehicle should be stopped while setting the memory.)
2. Adjust the driver's seat, steering column and outside mirrors to the desired positions using the adjusting switches for each feature.
3. Push the **SET** switch ①, and within 5 seconds, push the memory switch (1 or 2) ②. The indicator light for the memory switch you select will illuminate for approximately 5 seconds and a chime will sound when the memory is stored.
4. Press the unlock button on the key fob to link the memorized position to your Infiniti Intelligent Key.

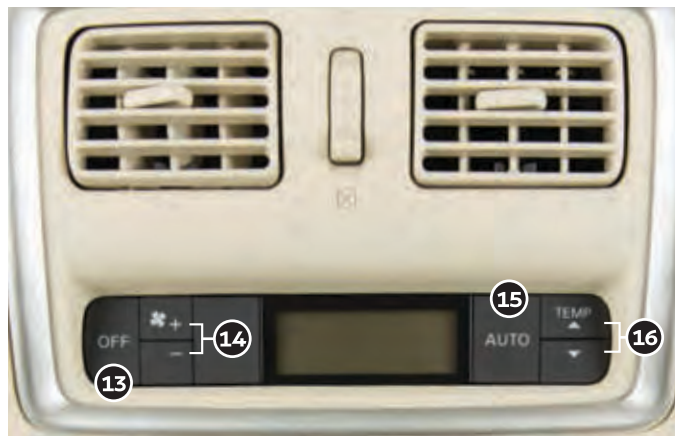
The driver's seat and steering column will automatically move when the shift lever is in the **P (PARK)** position to allow the driver to get in and out of the driver's seat more easily. "Exit Seat Slide" and "Exit Steering Up" can be disabled in the vehicle information display under "Vehicle Settings".

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Heater and Air Conditioner (automatic)



- 1 Front defroster button
- 2 Rear window and outside mirror defroster switch
- 3 **SYNC** button: turns the sync mode on
- 4 Fan speed control buttons
- 5 **AUTO** climate control ON button: turns on automatic mode
- 6 Air recirculation button
- 7 **CLIMATE** button: displays climate control screen on the center display
- 8 Driver's side temperature control buttons
- 9 Air flow control button
- 10 Climate control system **OFF** button
- 11 Passenger's side temperature control buttons



REAR CLIMATE CONTROLS

- 12 **REAR ON-OFF** button (located on center console)
- 13 **OFF** button: turns off rear climate control system
- 14 Rear fan speed control buttons
- 15 Rear **AUTO** button: turns on automatic mode
- 16 Rear temperature control buttons

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Connecting your Cellular Phone or Device via Bluetooth®*

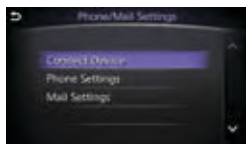
Using Bluetooth® technology, you can connect (pair) your cellular phone with the in-vehicle system for hands-free use of your cellular phone.

1. Press the **SETTING** button on the control panel.
2. Select the "Phone/Mail" key.
3. Select "Connect Device".
4. Select "Add New (X/5 Free)".
5. If a PIN appears on the screen, operate the Bluetooth® device to enter/confirm the PIN.

For any Bluetooth® connectivity issues, reboot your cellular phone or device.

* Some jurisdictions prohibit the use of cellular telephones while driving.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Bluetooth® Streaming Audio



If you have a compatible Bluetooth® device with streaming audio (A2DP and AVRCP profiles), you can set up a wireless connection between your Bluetooth® device and the in-vehicle audio system, enabling you to listen to the audio from your device through the vehicle's audio system.

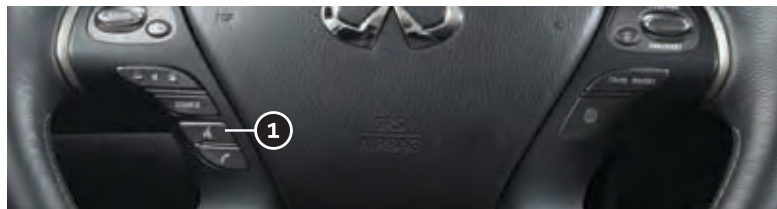
To switch to Bluetooth® Streaming Audio after connecting your Bluetooth® device:

1. Press the **MEDIA** button on the control panel.
2. Touch the "Source" key ①.
3. Then, touch the "Bluetooth Audio" key ②.

For any Bluetooth® connectivity issues, reboot your cellular phone or device.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Voice Recognition



SYSTEM OPERATING TIPS

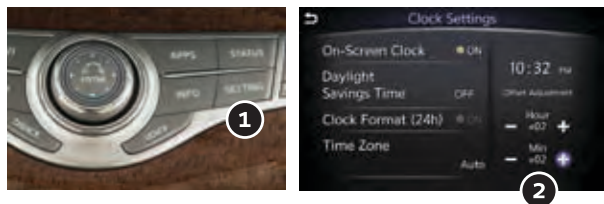
- The interior of the vehicle should be as quiet as possible.
- Speak naturally. Speaking too fast, too slow, too soft, or too loud makes voice recognition more difficult.
- Confirm that the correct voice commands are being used. Glance at the screen to see the currently available commands.

USING THE VOICE RECOGNITION SYSTEM

- Press the  or  button (1) on the steering wheel, and a list of commands will appear on the screen.
- After the tone sounds, speak the command.
- To skip the voice prompt and give the command immediately, press the  or  button (1) on the steering wheel to interrupt the system. Speak the next command after the tone sounds.
- To cancel the command, press and hold the  or  button (1) on the steering wheel.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Clock Set/Adjustment



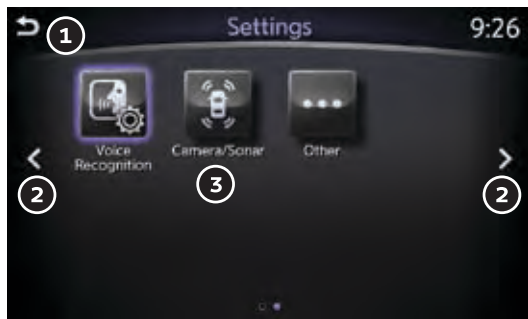
To adjust the time and the appearance of the clock on the display:

1. Press the **SETTING** button (1) on the multi-function control panel.
2. Locate and select the "Clock" key to adjust "On-Screen Clock", "Daylight Savings Time", "Clock Format (24h)" and "Time Zone".
3. The time can be adjusted through "Offset Adjustment" (2) by adjusting the minutes and/or hours forward or backward. The current clock time can be set up to a difference of 12 hours and 59 minutes.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

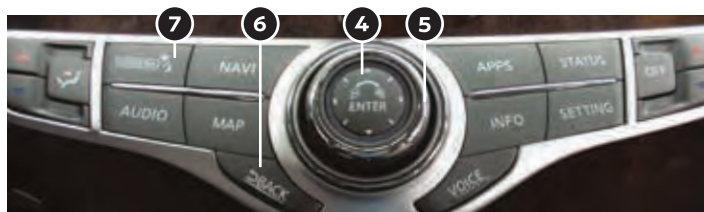
Center Display

INFINITI InTouch™ controls the audio, RearView/Around View® Monitor (if so equipped), Navigation System (if so equipped), InTouch Apps, Bluetooth® hands-free phone, and various settings using the touch-screen display, center dial, menu button and steering wheel switches.



TOUCH-SCREEN DISPLAY

- 1** ↶ – Return to the previous screen.
- 2** < or > – Touch the arrow keys to navigate between screens.
- 3** Touch any key to select that item.

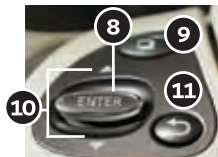


CENTER DIAL AND MENU BUTTONS

- 4** **ENTER** – Select the highlighted item.
- 5** Center dial – Turn or slide to select an item or navigate through options.
- 6** ↶ **BACK** – Return to the previous screen.
- 7** **CAMERA** ☀/☾ – Press to view the Around View® Monitor (if so equipped). Press and hold to control the brightness.

STEERING WHEEL SWITCHES

- 8** **ENTER** – Press to select the highlighted item.
- 9** [Vehicle Info Icon] – Selects/enters vehicle information display menu items or changes from one display screen to the next.
- 10** ⬆/⬆ – Press the **ENTER** button up or down to navigate through options.
- 11** ↶ – Return to the previous screen.



Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Navigation System (if so equipped)



Use the center dial (1) and **ENTER** button (2) on the multi-function control panel to navigate through the center display screens.

- Press the **BACK** button (3) to return to the previous screen.
- Press the **MAP** button (4) to display the map.

SETTING A ROUTE

To set a route, first ensure that the correct region is selected on the touch-screen.

1. Press the **NAVI** button (5) on the control panel.
2. Select the "Destination Menu" key (6) on the display.
3. Select the preferred destination setting method.
4. Enter the address number, street name, and city as prompted by the screen.

CANCELING A ROUTE

- Press the **NAVI** button (5) on the control panel.
- Select the "Cancel Route" key (7).

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



INFINITI InTouch™ Services (if so equipped)

INFINITI InTouch™ Services combine personalized convenience settings and personal security features to complement the Total Ownership Experience®. For more details on INFINITI InTouch Services or to enroll your vehicle, please visit usa.infinitiintouch.com or call 1-855-444-7244.

To access INFINITI InTouch Services:

1. Press the **INFO** button ① on the multi-function control panel.
2. Select the "InTouch Services" key ② on the display.
 - In case of an emergency, press and release the in-vehicle telematics **SOS** button ③, located above the rearview mirror. A Response Specialist will provide assistance based on the situation described by the vehicle's occupant.

INFINITI INTOUCH SERVICES ENROLLMENT

1. Create an INFINITI Owner Portal account. (<https://owners.infiniti.com/iowners/>)
2. From your INFINITI Owner Portal account, enroll in INFINITI InTouch Services.
3. Download the INFINITI InTouch Services companion app from the App store and log in using your INFINITI Owner Portal ID and Password.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Available services include, but are not limited to:

- Automatic Collision Notification
- Alarm Notification
- Maintenance Alert
- Scheduled Maintenance Notification
- Stolen Vehicle Locator
- Emergency Call
- Remote Door Lock/Unlock
- Remote Engine Start/Stop
- Remote Horn & Lights
- My Schedule
- Destination Send to Car
- Connected Search
- Drive Zone
- Maximum Speed Alert
- Mobile Information Service
- Valet Alert

The following services can also be accessed by touching the headset icon ④:

- Destination Assistance
- Roadside Assistance

This service allows subscribers to receive assistance for a non-emergency incident, such as towing, or a third party response.

Infiniti Mobile Entertainment System (MES) (if so equipped)

With this entertainment system, you can play video files on both the front and rear display screens.

Watching a DVD:

- Insert a DVD into the DVD slot (2) and the DVD will play automatically. The front display will only work when the vehicle is in park and the parking brake is engaged.
- Press the **DISC** button (3) on the control panel to bring up the DVD menu and display settings. Use the touch-screen and the center dial to select the menu items.
- To access standard DVD controls on the front display while playing a DVD on the rear display, press the **MEDIA** button (4) on the control panel while the vehicle is in the **P (PARK)** position and the parking brake is applied.

Watching videos from a USB or HDMI device:

- Connect your compatible device to the USB or HDMI port (6) located at the rear of the center console box.
- The source can be changed on the rear displays using the remote by pressing the **HOME** button (9) on the remote controller.



To watch or control videos on the front display, the vehicle must be in the **P (PARK)** position with the parking brake applied.

To listen to the audio wirelessly and independently, use the headphones provided, or connect your own wired headphones to one of the headphone jacks (5), located on the back of the center console.

REAR DISPLAYS

The rear displays can be activated or deactivated individually by the remote controller or the front display control panel.

To turn the rear displays on and off from the remote controller:

1. Select the preferred side (**L** or **R**) (8) and press the power button (7) on the remote controller.

To turn the rear displays on and off from the front seats:

1. Press the **AUDIO** button (1) on the control panel.
2. Select the "Rear Display" key (10) on the display.
3. Then select either the "L Display Power" or "R Display Power" key (11) to turn the left or right screen ON or OFF.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Memo



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This Quick Reference Guide is intended to provide an overview of some of the unique features of your new vehicle. Please see your Owner's Manual for important safety information and system operation limitations. Features and equipment in your vehicle may vary depending on model, trim level, options selected, order, date of production, region or availability. Therefore, you may find information about features or equipment that are not included or installed on your vehicle.

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INFINITI®