

QX50

2020 QUICK REFERENCE GUIDE



INFINITI®

To view detailed instructional videos, go to
www.infinitiquickguide.com/2020/qx50
or snap this barcode with an appropriate
barcode reader.



Helpful Resources

BELOW IS A LIST OF HELPFUL RESOURCES THAT CAN BE USED TO LEARN MORE ABOUT THE VEHICLE'S SYSTEMS AND FEATURE OPERATIONS.

- **VEHICLE OWNER'S MANUAL**

- **INFINITI CLIENT SUPPORT 1-800-662-6200**

Support is always available if your Infiniti retailer cannot assist you or you would like to provide INFINITI directly with comments or questions.

- **INFINITI ROADSIDE ASSISTANCE 1-800-662-6200 (option 1)**

As part of the Infiniti Total Ownership Experience®, Roadside Assistance is available to you, 24 hours a day 365 days a year, for emergency roadside assistance.

- **INFINITI ELITE® EXTENDED PROTECTION PROGRAM
1-800-662-6200**

Infiniti Elite® Assurance Products provide you with quality, long-term protection and enhanced peace of mind.

- **INFINITI FINANCIAL SERVICES CLIENT SUPPORT 1-800-627-4437**

For client support with your Infiniti Financial Services loan or lease.

- **INFINITI FINANCIAL SERVICES www.infinitifinance.com**

Use the IFS Online Account Manager to check your account status, schedule recurring payments and access important forms.

- **OWNER PORTAL 1-855-444-7244 www.owners.InfinitiUSA.com/iowners**

Your Infiniti Owner Portal account contains your personal preferences, vehicle information and links to key vehicle features and services.

- **INFINITI INTOUCH™ 1-855-444-7244 usa.infinitiintouch.com**

This suite of digital alerts and remote services is your direct link to personal security, convenience and confidence.

- **SiriusXM® RADIO 1-877-447-0011**

For support with your SiriusXM® subscription.

- **INFINITIUSA.COM www.InfinitiUSA.com/bluetooth**

Reference this site for a list of compatible cellular phones and instructions on how to pair your cellular phone to your vehicle.

- **INFINITI ELECTRONIC QUICK REFERENCE GUIDE**

(use the Quick Response (QR) code or URL on this page or on the back cover)

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Additional information about your vehicle is also available in your Owner's Manual, INFINITI InTouch™ Owner's Manual at www.infinitiUSA.com.

PLEASE SEE YOUR OWNER'S MANUAL FOR IMPORTANT SAFETY INFORMATION AND SYSTEM OPERATION LIMITATIONS.

- A cellular telephone should not be used for any purpose while driving so full attention may be given to vehicle operation.
- Always wear your seat belt.
- Supplemental air bags do not replace proper seat belt usage.
- Children 12 and under should always ride in the rear seat properly secured in child restraints or seat belts according to their age and weight.
- Do not drink and drive.



For more information, refer to the **"Safety – Seats, seat belts and supplemental restraint system (section 1)"**, the **"Monitor, climate, audio, phone and voice recognition systems (section 4)"** and the **"Starting and driving (section 5)"** of your Owner's Manual.

Cockpit Overview



1

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4

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Cockpit Overview

- ❶ Turn signal switch
- ❷ Bluetooth®/Center display multi-function control switches
- ❸ Wiper and washer switch
- ❹ ProPILOT Assist/Intelligent Cruise Control (ICC) switches (if so equipped)
- ❺ Vehicle information display switches

Instrument Panel



Instrument Panel

3

8

7

6

5

4

3

2

1

Instrument Panel

- 1 Upper display/Navigation System (if so equipped)
- 2 Automatic heater and air conditioner controls
- 3 Lower display
- 4 Audio control panel
- 5 Shift lever
- 6 Push-button ignition switch
- 7 Hood latch release
- 8 Lower switch bank
 - Instrument brightness control
 - Front and rear sonar switch (if so equipped)
 - Steering assist switch (if so equipped)
 - Power liftgate switch
 - Headlight control switch
 - Fog light switch (if so equipped)
 - Head Up Display (HUD) switch (if so equipped)
 - Dynamic driver assistance switch (if so equipped)

Meters and Gauges

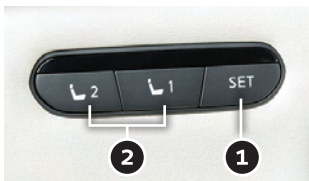


Meters and Gauges

- 
- 1 Engine coolant temperature gauge
 - 2 Odometer/Twin trip odometer
 - 3 Vehicle information display
 - 4 Shift lever indicator
 - 5 Speedometer
 - 6 Fuel gauge

Automatic Drive Positioner (if so equipped)

Two positions for the driver's seat, steering column and outside mirrors can be stored in the automatic drive positioner memory. To set a memory position:



1. Place the ignition switch in the ON position. (The vehicle should be stopped while setting the memory.)
2. Adjust the driver's seat, steering column and outside mirrors to the desired positions using the adjusting switches for each feature.
3. Push the **SET** switch ①, and within 5 seconds, push the memory switch (**1** or **2**) ②. The indicator light for the memory switch you select will illuminate for approximately 5 seconds and a chime will sound when the memory is stored.

The driver's seat and steering column will automatically move when the driver's side door is opened, to allow the driver to get in and out of the driver's seat more easily. "Lift Steering upon Exit" and "Slide Driver Seat Back on Exit" can be adjusted in the lower touch-screen display under "Comfort & Convenience."

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

HomeLink® Universal Transceiver (if so equipped)



To program the HomeLink® Universal Transceiver:

1. Position the handheld transceiver 1-3 in (26-76 mm) away from the HomeLink surface, keeping the HomeLink indicator light in view.
2. Press and hold the desired HomeLink button and the handheld transmitter button simultaneously until the HomeLink indicator light flashes slowly and then rapidly.
3. Both buttons may now be released.
4. Press and hold the HomeLink button, and a blinking light that turns to a solid, continuous light after 2 seconds will display.
5. At the receiver of the device press and release the program button (this button can typically be found near the hanging antenna wire of the device you are programming into HomeLink).
6. Press and hold the programed HomeLink button for 2 seconds and release.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Heater and Air Conditioner (automatic)

The climate controls can be adjusted using the buttons on either side of the lower display and through the "Climate" screen ① on the lower display.

- To access the "Climate" screen ①, press the **CLIMATE** button ② below the lower display.

HEATED STEERING WHEEL (if so equipped)

To turn the heated steering wheel on or off, touch the "Steering Heater" key ③ on the lower display.

REAR CONTROLS

- Adjust the temperature up or down using the temperature buttons ④.

SYNC MODE SETTING

The driver's, passenger's and rear (if so equipped) temperature set points can be synchronized touching the "SYNC" key ⑤ on the lower display. If the feature is engaged, the rear temperature settings will synchronize with the driver's and passenger's side settings. The temperature can then be controlled by using the temperature control buttons ⑥.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Wiper and Washer Switch



Move the lever (1) up or down to one of the following positions to operate the windshield wipers:

MIST One sweep operation

OFF Wipers are OFF

AUTO Speed-sensing and rain-sensing automatic wipe (if so equipped)

LO Continuous wipe, slow

HI Continuous wipe, fast

To adjust the wiper sensitivity for the **AUTO** setting, twist the control ring (2). Pull the lever (1) toward you to operate the windshield washer.

REAR WIPER AND WASHER

Turn the rear wiper switch (3) to one of the following positions to operate the rear wiper:

OFF Wiper is OFF

 Intermittent wipe

 Continuous wipe

Push the lever (3) forward to operate the rear windshield washer.

To turn the rain sensor function on and off:

1. Press the **MENU** button below the lower display.
2. Touch the "Settings" key and then the "Comfort & Convenience" key (4) on the display.
3. Touch the "Rain Sensor" key (5) to toggle the feature ON and OFF.

When the rain-sensing function is disabled, the **AUTO** position on the wiper stalk will work in conventional intermittent mode.

WIPER BLADE REPLACEMENT PROCEDURE

The windshield wipers must be in the service position in order to replace the wiper blades.

To move the wiper blades to the service position:

- When the ignition switch is in the ON position or within 60 seconds of placing the ignition switch in the OFF position, lift the windshield wiper and washer lever upwards twice in less than 0.5 seconds. The windshield wipers will move to the service position automatically, and the wiper blades can now be replaced.

To move the wiper blades back to the original position:

- Place the wiper arm in the down position and lift the wiper and washer lever up for more than 1 second, or lower the lever down to operate at any wiper speed.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Motion-Activated Liftgate (if so equipped)



To operate the liftgate hands-free:

- Ensure you have the Intelligent Key within 31.5 in (80 cm) of the liftgate.
- Use a quick kicking motion under the center of rear bumper ①. After 2 seconds, the vehicle will beep three times and the liftgate will open.
- Do not swing foot side to side or pause during kicking motion.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Opening the Liftgate



The power liftgate operation can be turned on or off by the power liftgate main switch ① inside the glove box.

To open the liftgate, perform one of the following procedures:

- Push the power liftgate switch ② on the instrument panel.
- Push the liftgate opener switch ③; the liftgate must be unlocked, or you must have the Intelligent Key with you (that is, in your pocket or purse).
- Press the  button ④ on the Infiniti Intelligent Key for longer than 1 second.



Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

USB Connection Ports



Your vehicle is equipped with two USB ports, located under the control panel, to which you can connect compatible devices (cellular phones, iPod®, other compatible audio devices, USB memory sticks, etc.).

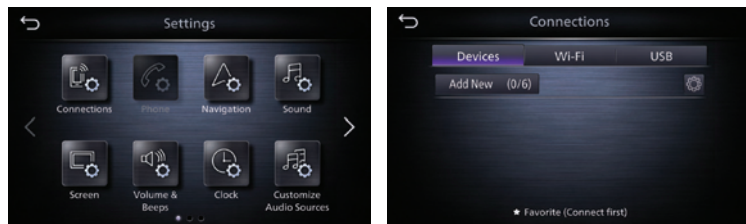
After connecting your device through one of the USB ports, press the **MEDIA** button on the control panel to select audio playback from the device connected through the USB ports.

A second device can be connected for charging. In order to switch to the second device for audio playback, both devices will need to be removed and the second device reconnected first.

There are also USB charging ports located in the first row on the inside of the console box and in the second row on the back of the center console. These ports will charge compatible devices.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Connecting Your Cellular Phone or Device via Bluetooth®*



Using Bluetooth® technology, you can connect (pair) your cellular phone with the in-vehicle system for hands-free use of your cellular phone.

1. Press the **MENU** button below the lower display.
2. Touch the "Settings" key on the lower display.
3. Touch "Connections".
4. Touch "Add New (X/6)".
5. Follow the instructions on the screen. If a PIN appears on the screen, operate the Bluetooth® device to enter/confirm the PIN.

For any Bluetooth® connectivity issues, reboot your cellular phone or device.

* Some jurisdictions prohibit the use of cellular telephones while driving.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Bluetooth® Streaming Audio*



If you have a compatible Bluetooth® device with streaming audio (A2DP and AVRCP profiles), you can set up a wireless connection between your Bluetooth® device and the in-vehicle audio system, enabling you to listen to the audio from your device through the vehicle's audio system.

After connecting your Bluetooth® device, press the **MEDIA** button ① on the control panel to switch to Bluetooth® Streaming Audio.

For any Bluetooth® connectivity issues, reboot your cellular phone or device.

* Some jurisdictions prohibit the use of cellular telephones while driving.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Apple CarPlay®

Apple CarPlay® lets you use your compatible iPhone® to make calls, listen to music, send and receive messages, get directions and use iPhone apps directly from your vehicle display.

Connect your compatible iPhone to the USB connection port located under the control panel.

- Depending on the setting, the startup information screen will appear on the upper display.
- Touch "Yes" to use Apple CarPlay.
- After the iPhone is connected, the Apple CarPlay home screen will appear, and the iPhone functions displayed on the screen can be operated by the in-vehicle system.

While connected to Apple CarPlay, Siri® operation can be accessed.

There are two ways to start a Siri session:

1. Press and hold the  button on the steering wheel.
2. Touch and hold the  key **①** on the lower left corner of the Apple CarPlay screen.

Press the  button on the steering wheel or touch the  key **①** on the lower left corner of the Apple CarPlay screen to end the Siri session.

Keep the interior of the vehicle as quiet as possible. Close the windows to eliminate the surrounding noises (traffic noises, vibration sounds, etc.) and point the heater and air conditioner vents away from the ceiling, which may prevent the system from recognizing the voice commands correctly.

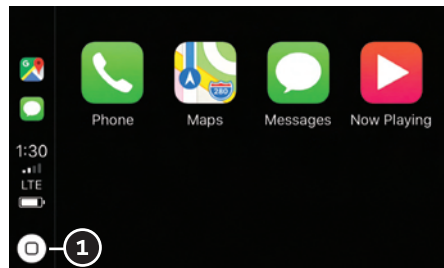
Some Siri functions may not be available during driving. For functions that can be used with Siri, please refer to the Apple® website.

To return to the Apple CarPlay home screen after operation, touch the  key **①** on the lower left corner of the Apple CarPlay screen.

To return to the Apple CarPlay screen from the main menu:

1. Press the **MENU** button and touch the  Apple CarPlay key **②**, or
2. Touch the "Information" key **③**, touch the "Apps" key, and then select the "Apple CarPlay" key.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Android Auto™

Android Auto™ connects with your compatible Android® phone to control your phone, apps and navigation directly from your vehicle display.

INITIAL SETUP

- Download the Android Auto app from the Google Play™ store to your compatible Android phone.
- Launch the app from your Android phone and follow the directions for setting up the application. Several permissions will need to be given to the app for Android Auto to fully function on your in-vehicle system.

USING ANDROID AUTO

To connect your Android phone to the in-vehicle system, you must connect a USB cable to the USB connection port located under the control panel.

- Depending on the setting, the startup information screen will appear on the upper display.
- Touch "OK" then "Yes" to use Android Auto.
- After the cellular phone is connected, the Android Auto home screen will appear and can be operated by the in-vehicle system. When connected to Android Auto, voice operation can be accessed. There are three ways to start voice operation:
 1. Press and hold the  button on the steering wheel until a beep is heard.
 2. Touch the  key (1) on the upper right corner of the Android Auto screen.
 3. Say "OK Google" (requires appropriate permissions enabled via cellular phone).

To return to the Android Auto home screen after operation, touch the  key (2) on the Launch Bar.

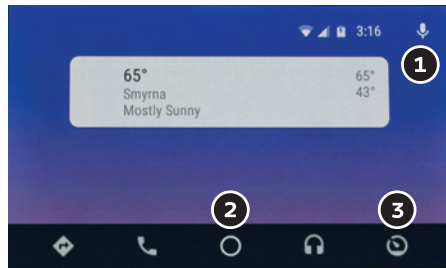
To exit the Android Auto screen, press the **MENU** button or touch the  key (3).

To return to the Android Auto home screen from the main menu:

1. Press the **MENU** button and touch the  key (4), or
2. Touch the "Information" key (5), touch the "Apps" key, and then select the "Android Auto" key.

If you have difficulties with connection or performance, try a different USB cable.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Navigation System (if so equipped)

Use the Infiniti controller ①, touch-screen and **OK** button ② to navigate through the upper display screens.

- Press the back button ③ to return to the previous screen.
- Press the **MAP/VOICE** button ④ to display the map.

SETTING A ROUTE

To set a route, first ensure that the correct region is selected on the upper display.

1. Press the **MENU** button ⑤ below the lower display.
2. Touch the "Destination" key ⑥ on the lower display.
3. Select the preferred destination setting method.
4. Enter the address number, street name, and city as prompted by the screen.

SETTING A ROUTE WHILE DRIVING USING VOICE RECOGNITION

1. Press the  button on the steering wheel. Wait for the prompt and say "Navigation".
2. Then, say a command from the list, such as "Street Address", and follow the prompts until your route is calculated.

CANCELING A ROUTE

1. Press the **MENU** button ⑤ below the lower display.
2. Touch the "Cancel Route" key ⑦ on the lower display.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



INFINITI InTouch™ Services (if so equipped)

If equipped, your vehicle may include INFINITI InTouch™ connected features and services such as emergency SOS calling, Automatic Collision Notification, Wi-Fi, Remote Services, Navigation, Bluetooth and more. For complete information about your INFINITI InTouch™ features and services, please visit usa.infinitiintouch.com or call **1-855-444-7244**.

For frequently asked questions, please visit

www.infiniti.com/intouch/faq.

To access INFINITI InTouch Services:

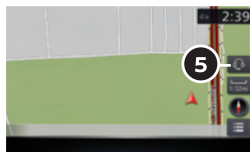
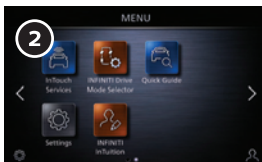
1. Press the **MENU** button ① under the lower display.
2. Select the "InTouch Services" key ② on the lower display.

In case of an emergency, press and release the **SOS** button lid ③, located above the rearview mirror, and press the in-vehicle telematics **SOS** button ④.

INFINITI INTOUCH SERVICES ENROLLMENT

1. Create an INFINITI Owner Portal account. (<https://owners.infiniti.com/iowners/>)
2. From your INFINITI Owner Portal account, enroll in INFINITI InTouch Services.
3. Download the INFINITI InTouch Services companion app from the App store and log in using your INFINITI Owner Portal ID and password.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Available services may include:

- Automatic Collision Notification
- Emergency Calling
- Stolen Vehicle Locator
- Alarm Notification
- Maintenance Alert
- Vehicle Health Report
- Scheduled Maintenance Notification
- Remote Door Lock/Unlock
- Remote Horn & Lights
- Remote Engine Start/Stop (if so equipped)
- Maximum Speed Alert
- Valet Alert
- Curfew Alert
- Destination Send-to-Vehicle
- Connected Search

The following services can also be accessed by touching the headset icon ⑤:

- Infiniti Personal Assistant
- Roadside Assistance

Voice Recognition



SYSTEM OPERATING TIPS

- The interior of the vehicle should be as quiet as possible.
- Speak naturally. Speaking too fast, too slow, too soft, or too loud makes voice recognition more difficult.
- Confirm that the correct voice commands are being used. Glance at the screen to see the currently available commands.

USING THE VOICE RECOGNITION SYSTEM

- Press the  button (1) on the steering wheel, and a list of commands will appear on the screen.
- After the tone sounds, speak the command.
- To skip the voice prompt and give the command immediately, press the  button (1) on the steering wheel to interrupt the system. Speak the next command after the tone sounds.
- To cancel the command, press and hold the  button (1) on the steering wheel.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Electronic Shift Lever

TO PUT THE VEHICLE IN N (NEUTRAL):

From Park: Press the button ①, then push the electronic shift lever forward between the **R** and **N** position, hold, and release the shift lever, or pull the electronic shift lever back between the **N** and **D/M** position, hold, and release the shift lever.

From Drive: Press the button ①, then push the electronic shift lever forward between the **N** and **D/M** position, hold, and release the shift lever.

From Reverse: Press the button ①, then pull the electronic shift lever between the **R** and **N** position, hold, and then release the shift lever.



TO PUT THE VEHICLE IN R (REVERSE):

Press the button ①, then push the electronic shift lever forward past the point of resistance and release the shift lever.

TO PUT THE VEHICLE IN D (DRIVE):

Press the button ① and pull the electronic shift lever back past the point of resistance and release the shift lever.

TO PUT THE VEHICLE IN P (PARK):

Make sure the vehicle is completely stopped and press the **P (Park)** button ②.

If you switch the ignition off with the transmission in **D (Drive)** or **R (Reverse)**, the transmission automatically shifts into the **P (Park)** position.

If you open the driver's door while the vehicle is stationary or moving at a very low speed, the vehicle automatically switches into the **P (Park)** position.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Electronic Parking Brake



To apply the parking brake, pull the electric parking brake switch ① up, located below the instrument panel, regardless of the ignition switch position.

To release the parking brake, push the electric parking brake switch ① down while the ignition is on. The parking brake will be automatically released when you depress the accelerator pedal as long as certain conditions are met, such as having your seatbelt fastened.

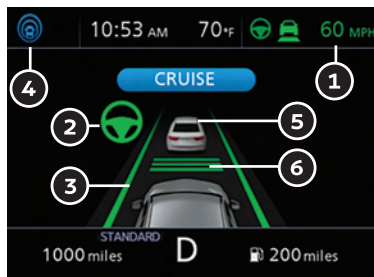
Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

ProPILOT Assist (if so equipped)

ProPILOT Assist allows you to maintain gap and “STOP-HOLD” in-between vehicles while also helping to keep you in the center of your lane.

PROPILOT ASSIST DISPLAY

- 1 Set vehicle speed indicator: Displays the speed set by the driver.
- 2 Steering Assist indicator: Shows whether steering assist is active or inactive (green-active, grey-standby).
- 3 Lane marker indicator: Appears green on the display when lane lines are detected and steering assist is active.
- 4 ProPILOT Assist status indicator: Displays whether ProPILOT Assist is engaged or not.
- 5 Vehicle ahead detection indicator: Appears on the display when a vehicle is detected ahead.
- 6 Set distance indicator: Displays the gap amount between the vehicle and the preceding vehicle as set by driver (1 bar - shortest gap, 3 bars - longest gap).



To set ProPILOT Assist, push the ProPILOT Assist switch (7) on the steering wheel. The ProPILOT Assist status (4) will appear on the vehicle information display. When the desired cruising speed is reached push the **SET-** switch (8) and release it.

PROPILOT INTELLIGENT CRUISE CONTROL

To accelerate or decelerate your vehicle to the desired speed, push the **RES+** switch (9) or **SET-** switch (8) and release it.

When a vehicle is detected in the lane ahead, the Intelligent Cruise Control system controls the vehicle speed based on the distance set by the driver.

To cancel a set speed, push the **CANCEL** switch (10) on the steering wheel or tap the brake pedal.

To turn the system off, push the ProPILOT Assist switch (7).

STOP-HOLD FEATURE:

When the vehicle ahead decelerates to stop, your vehicle decelerates to a standstill if the ProPILOT Assist is activated. Once the vehicle stops, the system will keep the vehicle stopped.

When the vehicle ahead accelerates, push and release the **RES+** switch (9) or the accelerator pedal. This will resume the last set cruising speed.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Cruise Control

SETTING A CRUISING SPEED

- Push the cruise control ON-OFF switch ① to turn on the system.
- With the vehicle at the desired speed, push down the control switch ② to **SET -** to enable cruise control.
- The cruising speed can be adjusted to a higher or lower speed by toggling the control switch ② up or down.

CANCELING THE PRESET SPEED

- Push the **CANCEL** switch ② or tap the brake pedal.

INTELLIGENT CRUISE CONTROL (ICC) (if so equipped) (for vehicles without ProPILOT Assist)

The ICC system is designed to maintain a selected distance from the vehicle in front of you and reduce the speed to match a slower vehicle ahead.

- To increase the distance to the vehicle ahead to be maintained by the ICC system, push the distance switch ③ until the display shows the desired set distance, which is shown by the number of lines on the set distance indicator ④.
- When a vehicle is detected ahead, a vehicle ahead detection indicator ⑤ will illuminate and your vehicle will reduce the speed to match the slower vehicle.

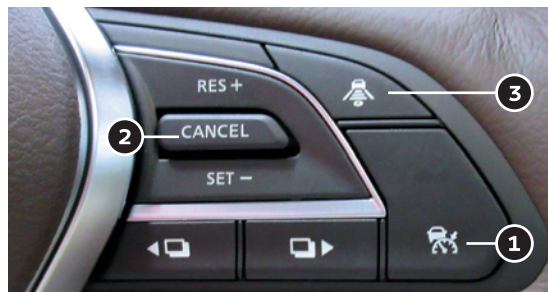
Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.



CONVENTIONAL CRUISE CONTROL (if so equipped)



INTELLIGENT CRUISE CONTROL (ICC) (if so equipped)



Head Up Display (if so equipped)

The Head Up Display can show Vehicle Speed, Driving Aids and Navigation on the center of the windshield. Press the Head Up Display switch ① on the instrument panel to turn the system on and off.



To adjust the Head Up Display settings, when the system is on:

1. Press the **MENU** button below the lower display.
2. Touch the "Settings" key and then the "Head Up Display" key ②.
3. Adjust the positioning of the Head Up Display on the windshield by touching the arrows ③, and the brightness by touching the brightness keys ④.

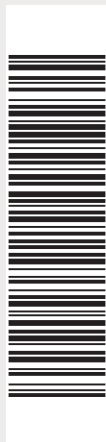


To change what items are shown in the Head Up Display, touch the "Display items" key ⑤.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Memo



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This Quick Reference Guide is intended to provide an overview of some of the unique features of your new vehicle. Please see your Owner's Manual for important safety information and system operation limitations. Features and equipment in your vehicle may vary depending on model, trim level, options selected, order, date of production, region or availability. Therefore, you may find information about features or equipment that are not included or installed on your vehicle.

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INFINITI®