

Q50

2020 QUICK REFERENCE GUIDE



INFINITI®

To view detailed instructional videos, go to
www.infinitiquickguide.com/2020/q50
or snap this barcode with an
appropriate barcode reader.



Helpful Resources

BELOW IS A LIST OF HELPFUL RESOURCES THAT CAN BE USED TO LEARN MORE ABOUT THE VEHICLE'S SYSTEMS AND FEATURE OPERATIONS.

• VEHICLE OWNER'S MANUAL

• INFINITI CLIENT SUPPORT 1-800-662-6200

Support is always available if your Infiniti retailer cannot assist you or you would like to provide INFINITI directly with comments or questions.

• INFINITI ROADSIDE ASSISTANCE 1-800-662-6200 (option 1)

As part of the Infiniti Total Ownership Experience®, Roadside Assistance is available to you, 24 hours a day 365 days a year, for emergency roadside assistance.

• INFINITI ELITE® EXTENDED PROTECTION PROGRAM 1-800-662-6200

Infiniti Elite® Assurance Products provide you with quality long-term protection and enhanced peace of mind.

• INFINITI FINANCIAL SERVICES CLIENT SUPPORT 1-800-627-4437

For client support with your Infiniti Financial Services loan or lease.

• INFINITI FINANCIAL SERVICES www.infinitifinance.com

Use the IFS Online Account Manager to check your account status, schedule recurring payments and access important forms.

• OWNER PORTAL 1-855-444-7244

www.owners.infinitiUSA.com/iowners

Your Infiniti Owner Portal account contains your personal preferences, vehicle information and links to key vehicle features and services.

• INFINITI INTOUCH™ 1-855-444-7244 usa.infinitiintouch.com

This suite of digital alerts and remote services is your direct link to personal security, convenience and confidence.

• SiriusXM® RADIO 1-877-447-0011

For support with your SiriusXM® subscription.

• INFINITIUSA.COM www.infinitiUSA.com/bluetooth

Reference this site for a list of compatible cellular phones and instructions on how to pair your cellular phone to your vehicle.

• INFINITI ELECTRONIC QUICK REFERENCE GUIDE

(Use the Quick Response (QR) code or URL on this page or on the back cover).

Table of Contents

Cockpit Overview.....	1
Instrument Panel.....	3
Meters and Gauges.....	5
Locking and Unlocking your Vehicle via the Door Handle.....	7
Automatic Drive Positioner (if so equipped).....	7
Starting/Stopping the Engine.....	8
HomeLink® Universal Transceiver (if so equipped).....	8
Heater and Air Conditioner (automatic).....	9
Wiper and Washer Switch.....	10
Vehicle Information Display.....	11
Fuel-filler Door.....	12
Seat Adjustments.....	12

Clock Set/Adjustment.....	13
Connecting your Cellular Phone or Device via Bluetooth®.....	13
Bluetooth® Hands-free Phone System.....	14
FM/AM/HD/SiriusXM® Radio (if so equipped).....	15
Apple CarPlay®.....	16
Android Auto™.....	17
Navigation System (if so equipped).....	18
INFINITI InTouch™ Services (if so equipped).....	19
Upper Display (Shortcut Menu).....	20
Intelligent Cruise Control (if so equipped).....	21
Cruise Control (if so equipped).....	21

Additional information about your vehicle is also available in your Owner's Manual, INFINITI InTouch™ Owner's Manual and at www.InfinitiUSA.com.

PLEASE SEE YOUR OWNER'S MANUAL FOR IMPORTANT SAFETY INFORMATION AND SYSTEM OPERATION LIMITATIONS.

- A cellular telephone should not be used for any purpose while driving so full attention may be given to vehicle operation.
- Always wear your seat belt.
- Supplemental air bags do not replace proper seat belt usage.
- Children 12 and under should always ride in the rear seat properly secured in child restraints or seat belts according to their age and weight.
- Do not drink and drive.



For more information, refer to the "Safety – Seats, seat belts and supplemental restraint system (section 1)", the "Monitor, climate, audio, phone and voice recognition systems (section 4)" and the "Starting and driving (section 5)" of your Owner's Manual.

Cockpit Overview



Cockpit Overview

- ❶ Upper display and audio control switch
- ❷ Voice Recognition control switches
- ❸ Headlight and turn signal switch
- ❹ Intelligent cruise control (ICC) switches (if so equipped)
- ❺ Vehicle information display control switches
- ❻ Wiper and washer switch

Instrument Panel



1

2

3

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7

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Instrument Panel

- 
- 1** INFINITI InTouch™ upper touch-screen display
 - 2** INFINITI InTouch™ lower touch-screen display
 - 3** Climate control panel
 - 4** Audio system
 - 5** Heated seat switches (if so equipped)
 - 6** Shift lever
 - 7** Infiniti controller
 - 8** Lower instrument panel switches
 - Vehicle Dynamic Control (VDC) OFF switch
 - Trunk release switch

Meters and Gauges



Meters and Gauges

- 
- 1 Tachometer
 - 2 Engine coolant temperature gauge
 - 3 Shift lever indicator
 - 4 Vehicle information display
 - 5 Speedometer
 - 6 Fuel gauge

Locking and Unlocking your Vehicle via the Door Handle



To use the door handles to lock and unlock your vehicle, make sure the INFINITI Intelligent Key is with you (that is, in your pocket or purse).



- Touch the inside of the door handle ① to unlock the corresponding front door.
- Pushing the request switch ② while touching the inside of the door handle will unlock the rest of the doors.



- To lock the vehicle, push either door handle request switch ③ once.

To change the settings for the door locking and unlocking system, press the **MENU** button ④, then select the "Settings" key on the lower display followed by the "Comfort & Convenience" key.

- To unlock all doors by touching the inside of the door handle, select "Selective Door Unlock".
- To disable unlocking by touching the inside of the door handle, select "Touch Sensitive Door Sensor".



Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Automatic Drive Positioner (if so equipped)

Two positions for the driver's seat, steering column and outside mirrors can be stored in the automatic drive positioner memory. To set a memory position:

1. Place the ignition switch in the ON position. (The vehicle should be stopped while setting the memory.)
2. Adjust the driver's seat, steering column and outside mirrors to the desired positions using the adjusting switches for each feature.
3. Push the **SET** switch ①, and within 5 seconds, push the memory switch (1 or 2) ②. The indicator light for the memory switch you select will illuminate for approximately 5 seconds and a chime will sound when the memory is stored.

The driver's seat and steering column will automatically move when the driver's side door is opened, to allow the driver to get in and out of the driver's seat more easily. "Lift Steering upon Exit" and "Slide Driver Seat Back on Exit" can be adjusted in the lower touch-screen display under "Comfort & Convenience".



Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Starting/Stopping the Engine

It is important to make sure the INFINITI Intelligent Key is with you (that is, in your pocket or purse).

1. Depress the brake pedal.
2. Push the ignition switch **START/STOP** button to the ON position.

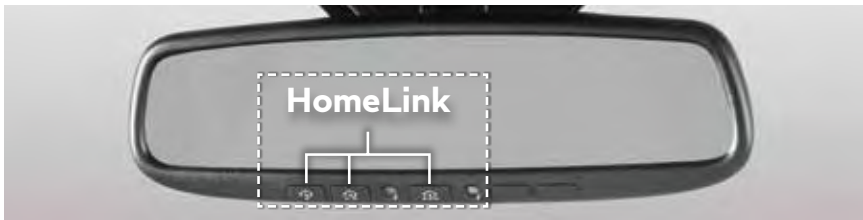


TURNING THE ENGINE OFF

1. Move the shift lever to the **P (PARK)** position and apply the parking brake.
2. Push the ignition switch **START/STOP** button to turn the engine off.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

HomeLink® Universal Transceiver (if so equipped)



To program the HomeLink® Universal Transceiver:

1. Position the handheld transceiver 1-3 in (26-76 mm) away from the HomeLink surface, keeping the HomeLink indicator light in view.
2. Press and hold the desired HomeLink button and the handheld transmitter button simultaneously until the HomeLink indicator light flashes slowly and then rapidly.
3. Both buttons may be released when the indicator light flashes rapidly.
4. Press and hold the programed HomeLink button and observe the indicator light. A solid, continuous light indicates the programming is complete. If the indicator light rapidly blinks for two seconds and then turns to a solid, continuous light, continue with steps for a rolling code device.
5. At the receiver located on the garage door opener motor, locate the "learn" or "smart" button. If there is difficulty locating the button, reference the garage door opener's manual. Once the button is pressed, you have approximately 30 seconds to initiate the next step.
6. Press and hold the programed HomeLink button for two seconds and release. Repeat the sequence up to three times to complete the programming process. HomeLink should now activate your rolling code equipped device.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Heater and Air Conditioner (automatic)



The climate controls can be adjusted using the buttons on either side of the lower display or through the "Climate" screen (1) on the lower display.

- To access the "Climate" screen (1), press the **CLIMATE** button (2) below the lower display.

HEATED STEERING WHEEL (if so equipped)

- To turn the heated steering wheel on or off, select the "Steering Heater" key (3) on the lower display.

HEATED SEATS (if so equipped)

The front seats can be warmed by built-in heaters. The heating system of the driver's seat and front passenger seat can be operated independently.

- Push the heated switches (4) on the instrument panel or to operate through the touch-screen, press the **CLIMATE** button (2) and select the heated seat key(s) (5) on the lower display to select the seat heating mode.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Wiper and Washer Switch



Move the lever ① up or down to one of the following positions to operate the windshield wipers:

- MIST** One sweep operation
- OFF** Wipers are OFF
- AUTO** Speed-sensing and rain-sensing automatic wipe
- LO** Continuous wipe, slow
- HI** Continuous wipe, fast

To adjust the wiper sensitivity for the **AUTO** setting, twist the control ring ②.

Pull the lever ① toward you to operate the windshield washer.

To turn the rain sensor function on and off:

1. Press the **MENU** button below the lower display.
2. Select the "Settings" key and then the "Comfort & Convenience" key ③ on the display.
3. Select the "Rain Sensor" key ④ to toggle the feature ON and OFF.

When the rain-sensing function is disabled, the **AUTO** position on the wiper stalk will work in conventional intermittent mode.

WIPER BLADE REPLACEMENT PROCEDURE

The windshield wipers must be in the service position in order to replace the wiper blades. To move the wiper blades to the service position:

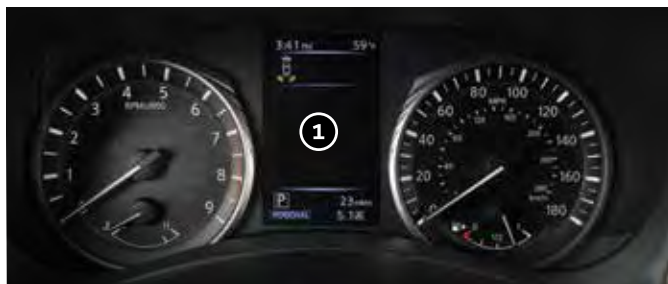
- When the ignition switch is in the ON position or within 60 seconds of placing the ignition switch in the OFF position, lift the windshield wiper and washer lever upwards twice in less than 0.5 seconds. The windshield wipers will move to the service position automatically, and the wiper blades can now be replaced.

To move the wiper blades back to the original position:

- Place the wiper arm in the down position and lift the wiper and washer lever up for more than 1 second, or lower the lever down to operate at any wiper speed.



Vehicle Information Display



USING THE VEHICLE INFORMATION DISPLAY

To change the displayed item on the vehicle information display (1), press the ◀ ◻ or ◻ ▶ button (2) on the steering wheel.

The odometer and twin trip odometer are displayed in the vehicle information display when the ignition switch is in the ON position.

RESETTING THE TRIP ODOMETER

Pushing the **TRIP RESET** switch (3) under the combination meter panel changes display to TRIP A or TRIP B.

Pushing the **TRIP RESET** switch (3) for more than 1 second resets the trip odometer to zero.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

The vehicle information display (1) will provide warnings and information for items such as:

- Automatic Transmission (AT)
- All-Wheel Drive (AWD)
- Cruise Control
- Intelligent Cruise Control (ICC)
- Active Lane Control
- Lane Departure Warning (LDW)/ Lane Departure Prevention (LDP)
- Blind Spot Warning (BSW)
- Blind Spot Intervention® (BSI)
- Back-up Collision Intervention (BCI)
- Distance Control Assist (DCA)
- Forward Emergency Braking (FEB)
- Predictive Forward Collision Warning (PFCW)
- Active Trace Control
- Intelligent Key System



Fuel-filler Door

To open the fuel-filler door, unlock the vehicle, then push the upper left side of the fuel-filler door.



Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Seat Adjustments



- 1** Seat cushion forward, backward, up and down adjustments
- 2** Seatback recline adjustment
- 3** Power lumbar support adjustment (if so equipped)
- 4** Thigh support adjustment
- 5** Driver's seat side support

SEAT BACK / LIFT STEERING WHEEL ON EXIT

The driver's seat and steering column will automatically move when the shift lever is in the **P (PARK)** position to allow the driver to get in and out of the driver's seat more easily. "Lift Steering Wheel upon Exit" and "Slide Driver Seat Back on Exit" can be turned on or off in the "Settings" menu under "Comfort & Convenience" on the lower display.



Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Clock Set/Adjustment

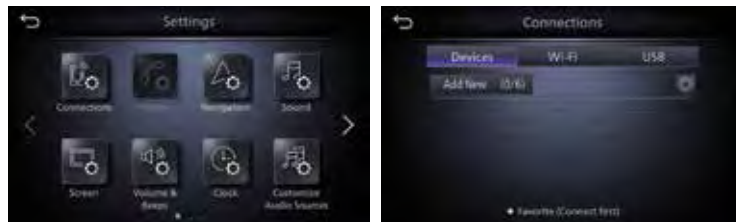


To adjust the time and the appearance of the clock on the display:

1. Press the **MENU** button ① below the lower display. Then select the "Settings" key on the lower display.
2. Locate and select the "Clock" key to adjust "On-Screen Clock", "Daylight Savings Time", "Clock Format (24h)" and "Time Zone".

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Connecting your Cellular Phone or Device via Bluetooth®*



Using Bluetooth® technology, you can connect (pair) your cellular phone with the in-vehicle system for hands-free use of your cellular phone.

1. Press the **MENU** button below the lower display.
2. Select the "Settings" key on the lower display.
3. Select the "Connections" key.
4. Select the "Add New" key.
5. Follow the instructions on the screen. If a PIN appears on the screen, operate the Bluetooth® device to enter/confirm the PIN.

The paired cellular phone will be added to the list on the "Connections" screen.

FAVORITE HANDS-FREE PHONE

- You can register a favorite hands-free phone. The phone device name selected as a favorite will be marked with a star.

For any Bluetooth® connectivity issues, reboot your cellular phone or device.

* Some jurisdictions prohibit the use of cellular telephones while driving.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Bluetooth® Hands-free Phone System*

SYSTEM OPERATING TIPS

- The interior of the vehicle should be as quiet as possible.
- Speak naturally. Speaking too fast, too slow, too soft, or too loud makes voice recognition more difficult.
- Confirm that the correct voice commands are being used.
- To skip the voice prompt and give the command immediately, press the  button ① on the steering wheel to interrupt the system. Speak the next command after the tone sounds.
- To cancel the command, press and hold the  button ① on the steering wheel.

MAKING A CALL

1. Press the **MENU** button below the lower display and select the "Phone" key on the lower display.
2. Select one of the available keys on the "Phone" screen; including "Quick Dial," "Phonebook," "Call History," or "Dial Number" to make a call.

RECEIVING A CALL

- To answer the call, press the  button ② on the steering wheel or select the  Answer key on the lower display.
- To reject the call, press and hold the  button ② on the steering wheel or select the  Decline key.
- To hold the call, select the "Hold Call" key.

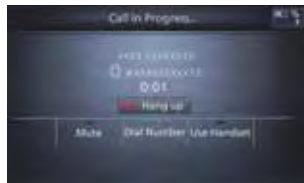
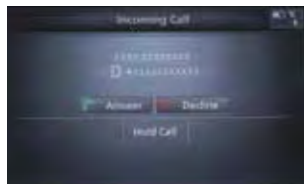
DURING A CALL

- To hang up the phone, select the  Hang up key on the lower display.
- To answer the call from the second person and place the first caller on hold, press the  button ② on the steering wheel or select the  Answer key.
- To reject a call from the second person and continue the conversation with the first caller, select the  Decline key.
- To hang up the phone and return to the conversation with the first caller, select the  Hang up key.
- To switch between two calls, select the "Switch Call" key.

For any Bluetooth® connectivity issues, reboot your cellular phone or device.

* Some jurisdictions prohibit the use of cellular telephones while driving.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



FM/AM/HD/SiriusXM® Radio (if so equipped)

- 1 Press the **AUDIO** button to display the audio screen of the previously selected source, press again to display the audio source list screen.
- 2 The **SEEK-TRACK** buttons change radio stations/channels or press to skip and fast-forward/rewind through tracks.
- 3 The **RADIO** button changes the radio mode in the order of AM, FM and SiriusXM®.
- 4 Press the **⏻** (power) button to turn the audio system on or off. Turn the **VOL** (volume) control knob to adjust the volume.
- 5 The **DISC-AUX** button changes the audio source (CD, USB, iPod®, Bluetooth® Audio, AUX, Android Auto or Apple CarPlay).
- 6 The **TUNE-CH-FOLDER** button manually tunes the AM/FM radio, selects SXM categories, fast-forward/rewinds tracks and selects MP3/WMA/AAC folders.
- 7 The preset list can register up to 6 stations/channels for AM, 12 for FM and 18 for SiriusXM. Select and hold one of the keys in the preset list to store the current playing station to that key location.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Apple CarPlay®

Apple CarPlay® lets you use your compatible iPhone® to make calls, listen to music, send and receive messages, get directions and use iPhone apps directly from your vehicle display.

If your compatible iPhone does not connect wirelessly, connect your iPhone to the USB connection port located in the center console.

- Depending on the setting, the startup information screen will appear on the upper display.
- Select "Yes" to use Apple CarPlay.
- After the iPhone is connected, the Apple CarPlay home screen will appear, and the iPhone functions displayed on the screen can be operated by the in-vehicle system.

While connected to Apple CarPlay, Siri® operation can be accessed.

There are two ways to start a Siri session:

1. Press and hold the  button on the steering wheel.
2. Select and hold the  key ① on the lower left corner of the Apple CarPlay screen.

Press the  button on the steering wheel or select the  key ① on the lower left corner of the Apple CarPlay screen to end the Siri session.

Keep the interior of the vehicle as quiet as possible. Close the windows to eliminate the surrounding noises (traffic noises, vibration sounds, etc.) and point the heater and air conditioner vents away from the ceiling, which may prevent the system from recognizing the voice commands correctly.

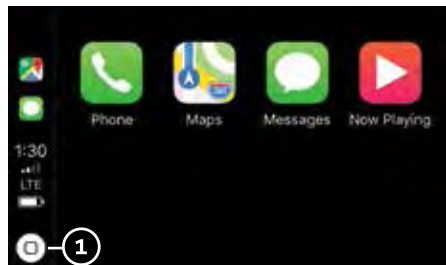
Some Siri functions may not be available during driving. For functions that can be used with Siri, please refer to the Apple® website.

To return to the Apple CarPlay home screen after operation, select the  key ① on the lower left corner of the Apple CarPlay screen.

To return to the Apple CarPlay screen from the main menu:

1. Press the **MENU** button and select the  Apple CarPlay key ②, or
2. Select the "Information" key ③, select the "Apps" key, and then select the "Apple CarPlay" key.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Android Auto™

Android Auto™ connects with your compatible Android® phone to control your phone, apps and navigation directly from your vehicle display.

INITIAL SETUP

- Download the Android Auto app from the Google Play™ store to your compatible Android phone.
- Launch the app from your Android phone and follow the directions for setting up the application. Several permissions will need to be given to the app for Android Auto to fully function on your in-vehicle system.

USING ANDROID AUTO

To connect your Android phone to the in-vehicle system, you must connect a USB cable to the USB connection port located in the center console.

- Depending on the setting, the startup information screen will appear on the upper display.
- Select "OK" then "Yes" to use Android Auto.
- After the cellular phone is connected, the Android Auto home screen will appear and can be operated by the in-vehicle system. When connected to Android Auto, voice operation can be accessed. There are three ways to start voice operation:
 1. Press and hold the  button on the steering wheel until a beep is heard.
 2. Select the  key ① on the upper right corner of the Android Auto screen.
 3. Say "OK Google" (requires appropriate permissions enabled via cellular phone).

To return to the Android Auto home screen after operation, select the  key ② on the Launch Bar.

To exit the Android Auto screen, press the **MENU** button or select the  key ③.

To return to the Android Auto home screen from the main menu:

1. Press the **MENU** button and select the  key ④, or
2. Select the "Information" key ⑤, select the "Apps" key, and then select the "Android Auto" key.

If you have difficulties with connection or performance, try a different USB cable.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Navigation System (if so equipped)



Use the Infiniti controller ① and **OK** button ② to navigate through the upper display screens.

- Press the button ③ to return to the previous screen.
- Press the **MAP/VOICE** button ④ to display the map.

SETTING A ROUTE

To set a route, first ensure that the correct region is selected on the upper display.

1. Press the **MENU** button ⑤ below the lower display.
2. Select the "Destination" key ⑥ on the lower display.
3. Select the preferred destination setting method.
4. Enter the address number, street name, and city as prompted by the screen.

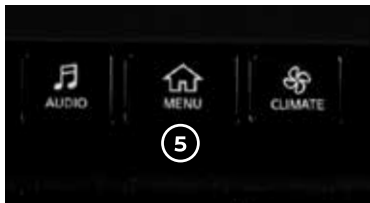
CANCELING A ROUTE

1. Press the **MENU** button ⑤ below the lower display.
2. Select the "Cancel Route" key ⑦ on the lower display.

GUIDANCE VOLUME

- While guidance is being announced, the guidance volume can be adjusted by turning the audio system volume knob.
- The guidance volume can also be adjusted in the "Settings" menu.
 1. Press the **MENU** button ⑤ below the lower display.
 2. Select the "Settings" key and then the "Volume & Beeps" key ⑧ on the display.
 3. Next, select the "Guidance Volume" key. Use the "-" and "+" keys ⑨ to adjust the volume.

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



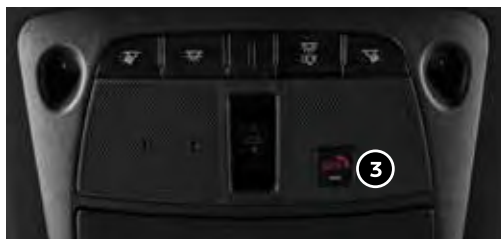
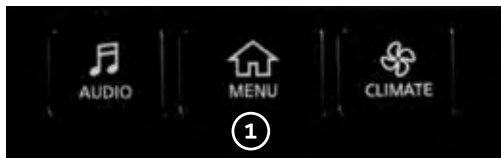
INFINITI InTouch™ Services (if so equipped)

If equipped, your vehicle may include INFINITI InTouch™ connected features and services such as emergency SOS calling, Automatic Collision Notification, Wi-Fi, Remote Services, Navigation, Bluetooth and more.

For complete information about your INFINITI InTouch™ features and services, please visit usa.infinitiintouch.com or call **1-855-444-7244**. For frequently asked questions, please visit www.infinitiusa.com/intouch/faq.

To access INFINITI InTouch™ Services:

1. Press the **MENU** button ① under the lower display.
2. Select the "InTouch Services" key ② on the lower display.
 - Press the in-vehicle telematics **SOS** button ③ (if so equipped) in case of an emergency, located above and in front of the rearview mirror.



INFINITI INTOUCH™ SERVICES ENROLLMENT

1. Create an INFINITI Owner Portal account.
(<https://owners.infinitiusa.com/iowners/>)
2. From your INFINITI Owner Portal account, enroll in INFINITI InTouch™ Services.
3. Download the INFINITI InTouch™ Services companion app from the App store and log in using your INFINITI Owner Portal ID and password.

Available services may include:

- Automatic Collision Notification
- Emergency Call
- Wi-Fi

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Upper Display (Shortcut Menu)

The upper touch-screen display (upper display) provides the information, the view monitor system or the navigation map (if so equipped).

To control the upper display, use the touch-screen, the Infiniti controller ① or the steering wheel switches ②.

WITHOUT NAVIGATION (if so equipped)

With no item selected, press the **OK** button ③ on the Infiniti controller ① or steering wheel switch ② to display the shortcut menu ④ on the upper display. The shortcut menu ④ will provide options such as:

- Audio Source
- Audio List
- Call History
- Phonebook
- Displayed Feature
- Customize This Menu

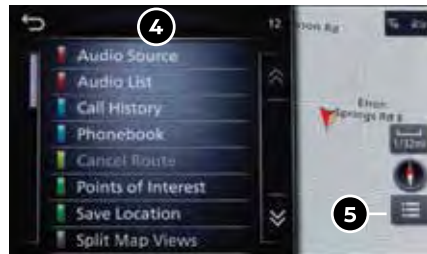
WITH NAVIGATION (if so equipped)

With the current vehicle location displayed on the map screen, press the **OK** button ③ on the Infiniti controller ① or steering wheel switch ② to display the shortcut menu ④ on the upper display.

Selecting the shortcut menu key ⑤ on the map screen will also display the shortcut menu ④. The shortcut menu ④ will provide options such as:

- Audio Source
- Audio List
- Call History
- Phonebook
- Cancel Route
- Points of Interest
- Save Location
- Split Map Views
- Customize This Menu

Please see your INFINITI InTouch™ Owner's Manual for important safety information, system limitations, and additional operating and feature information.



Intelligent Cruise Control (if so equipped)

The ICC system is designed to maintain a selected distance from the vehicle in front of you and reduce the speed to match a slower vehicle ahead.

VEHICLE-TO-VEHICLE DISTANCE CONTROL MODE

- To turn on the vehicle-to-vehicle (ICC) cruise control mode, quickly push and release the MAIN switch ①.
- To increase the distance to the vehicle ahead to be maintained by the ICC system, push the distance switch ② until the display shows the desired set distance, which is shown by the number of lines on the set distance indicator ③.
- When a vehicle is detected ahead, a vehicle ahead detection indicator ④ will illuminate and your vehicle will reduce the speed to match the slower vehicle.



CONVENTIONAL (FIXED SPEED) CRUISE CONTROL MODE

- To turn on the conventional (fixed speed) cruise control mode, push and hold the MAIN switch ① for longer than about 1.5 seconds.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Cruise Control (if so equipped)



SETTING A CRUISING SPEED

- Push the cruise control ON-OFF switch ① to turn on the system.
- With the vehicle at the desired speed, push down the control switch ② to **SET -** to enable cruise control.
- The cruising speed can be adjusted to a higher or lower speed by toggling the control switch ② up or down.

CANCELING THE PRESET SPEED

- Push the **CANCEL** switch ② or tap the brake pedal.

Please see your Owner's Manual for important safety information, system limitations, and additional operating and feature information.

Memo



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This Quick Reference Guide is intended to provide an overview of some of the unique features of your new vehicle. Please see your Owner's Manual for important safety information and system operation limitations. Features and equipment in your vehicle may vary depending on model, trim level, options selected, order, date of production, region or availability. Therefore, you may find information about features or equipment that are not included or installed on your vehicle.

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