



GETTING TO KNOW YOUR 2020 ENCORE



buick.com

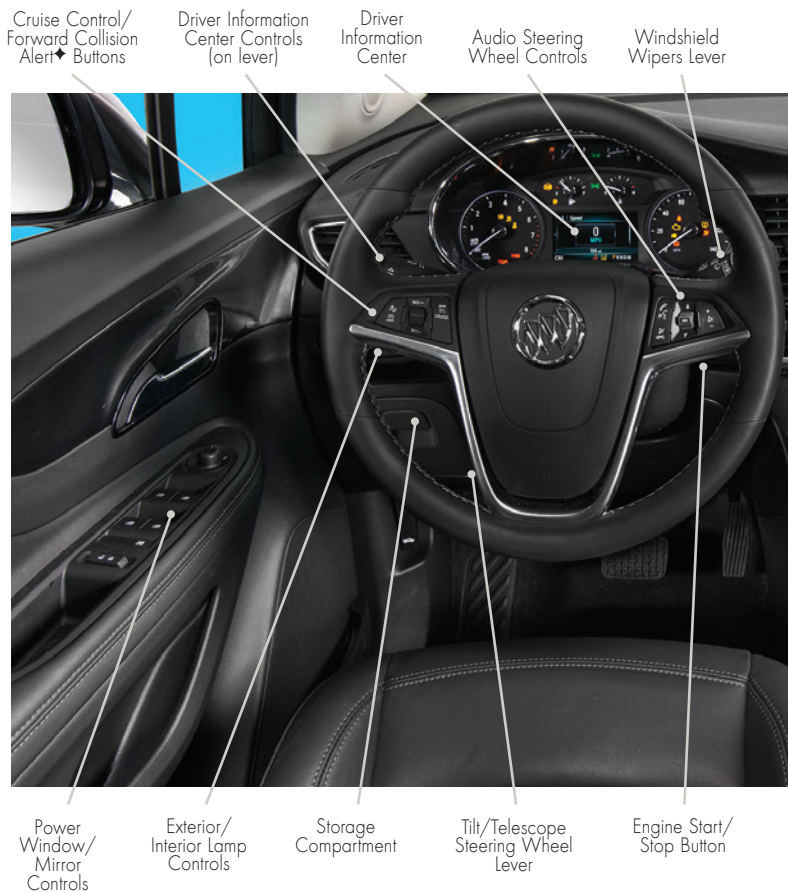
Review this Quick Reference Guide for an overview of some important features in your Buick Encore. Some optional equipment described in this guide may not be included in your vehicle. More information can be found in your Owner's Manual and at my.buick.com/learn.

For easy reference, keep this guide with your Owner's Manual in your glove box.

Certain restrictions, precautions, and safety procedures apply to your vehicle.
Please read your Owner's Manual for complete instructions.

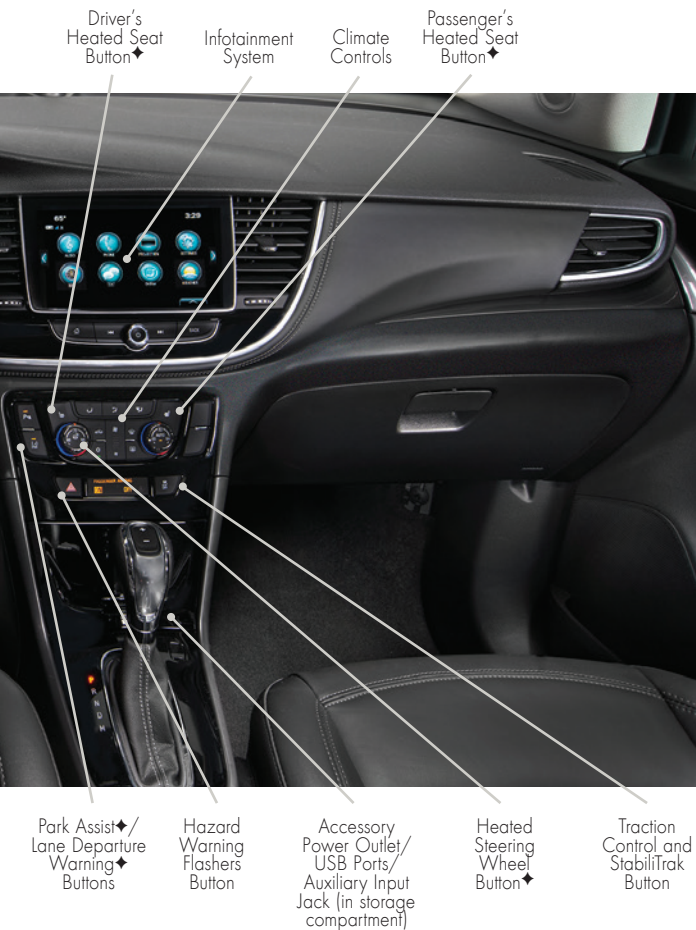


INSTRUMENT PANEL



Symbols

	Power Steering		Cruise Control Set		Security
	Traction Control Off		Low Tire Pressure		Check Engine
	Engine Coolant Temperature		StabiliTrak Active		Oil Pressure
	Brake System Warning		StabiliTrak Off		Charging System



-  Seat Belt Reminder
-  Airbag Readiness
-  Antilock Brake System

-  Lane Departure Warning
-  Lights On
-  Forward Collision Alert

Refer to your Owner's Manual to learn about the information being relayed by the lights, gauges and indicators on the instrument cluster.

See Introduction in your Owner's Manual.

KEYLESS ACCESS SYSTEM

Keyless Access enables operation of the doors and liftgate without removing the Remote Keyless Entry transmitter from a pocket or purse. The transmitter must be within 3 feet of the door to be unlocked or within 3 feet of the liftgate.

Keyless Unlocking

With the transmitter within range:

- ▶ Press the button on the driver's door handle to unlock the driver's door; press it again within 5 seconds to unlock all doors and the liftgate.
- ▶ Press the button on the passenger's door handle to unlock all doors and the liftgate.
- ▶ Press the touchpad on the liftgate handle to open the liftgate.



Keyless Locking

With the ignition off, the transmitter out of the vehicle, and all doors closed:

- ▶ Press the button on any door handle to lock all doors and the liftgate immediately.
- ▶ If Passive Locking is turned on, all doors and the liftgate will lock automatically after a short delay once all doors and the liftgate are closed.

Note: To change the door lock settings, go to Settings > Vehicle > Remote Lock, Unlock, Start.

See Keys, Doors and Windows in your Owner's Manual.

REMOTE VEHICLE START[◆]

Use Remote Vehicle Start to start the engine from outside the vehicle.

- ▶ Press and release the  **Lock** button and then press and hold the  **Remote Start** button until the turn signal lamps flash. After entering the vehicle, turn on the ignition.
- ▶ Press and hold the  button until the parking lamps turn off to cancel a remote start.

During a remote start, the engine will run for 15 minutes. Repeat these steps to run the engine for an additional 15 minutes. A remote start can be extended once.

Note: To change the remote start settings, go to Settings > Vehicle > Remote Lock, Unlock, Start.

See Keys, Doors and Windows in your Owner's Manual.

TILT/TELESCOPE STEERING WHEEL

- ▶ With the vehicle parked, push down the lever on the left side of the steering column to adjust the steering wheel. The steering wheel can then be moved up or down and in or out. Pull up the lever to lock the steering wheel in place.

See Instruments and Controls in your Owner's Manual.

KEYLESS (PUSHBUTTON) START

The Remote Keyless Entry transmitter must be in the vehicle to turn on the ignition.

Starting the Engine

- ▶ With the transmission in Park or Neutral, press the brake pedal and then press the **ENGINE START/STOP** button. The green button indicator will illuminate.

Note: If the transmitter battery is weak, place the transmitter in the front cupholder in the center console to enable the engine to start. Replace the transmitter battery as soon as possible.



Stopping the Engine/Off

- ▶ Shift to Park and then press and hold the **ENGINE START/STOP** button until the engine turns off.

Accessory Mode

- ▶ With the engine off and the brake pedal not depressed, press the **ENGINE START/STOP** button to place the vehicle in accessory mode. The amber button indicator will illuminate.

See Driving and Operating in your Owner's Manual.

DRIVER INFORMATION CENTER

The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle messages and system information.

DIC Controls

A. MENU

Press to display the **Info** menu (speedometer, trip odometers, fuel range, oil life, fuel economy and tire pressure), **Navigation** menu (cancel guidance and voice prompt), or **Options** menu (units and info pages).



B. $\Delta \nabla$

Rotate the switch to scroll through the items of each menu.

C. SET/CLR

Press the button on the end of the lever to view or set a menu item or clear a message. Press and hold the button to reset a menu item.



See Instruments and Controls in your Owner's Manual.

SEATS

Power Driver's Seat

A. Lumbar Adjustment

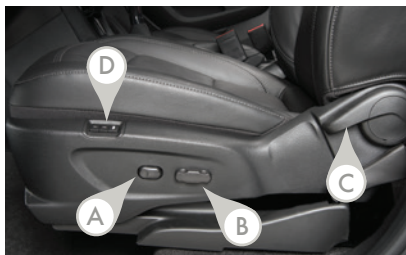
Press the small control to adjust the lumbar support.

B. 6-way Seat Adjustment

Move the large control to move the seat forward or rearward and to tilt, raise or lower the seat.

C. Seatback Recline Adjustment

Lift the lever to adjust the seatback position.



Memory Seat◆

Set Memory Positions

1. Adjust the driver's seat and power outside mirrors to the desired positions.
2. Press and release the **MEM** (Memory) button (D). A beep will sound.
3. Immediately press and hold button **1** or **2** until two beeps sound.

Recall Memory Positions

- Press and hold button **1** or **2** until the stored position is reached.

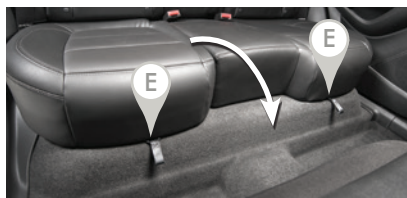
Note: To change the memory recall settings, go to Settings > Vehicle > Comfort and Convenience > Auto Memory Recall or Easy Exit Driver Seat.

Folding Front Passenger Seat

- With the head restraint lowered and the seat moved as far back as possible, pull the recline lever on the outboard side of the front passenger seat to fold the seat flat.

Folding Rear Seats

1. Unbuckle the seat belts and return them to their normal stowed position.
2. Lower the head restraints.
3. Pull up the tab (E) located at the center front of the seat cushion.
4. Pull up the rear edge of the seat cushion and tilt it forward.
5. Pull the lever (F) on top of the seatback. When the red marking is visible, the seatback is unlatched.
6. Fold down the seatback.
7. When unfolding the seats, make sure the seat belt buckles are accessible above the seat cushions.



See Seats and Restraints in your Owner's Manual.

WINDSHIELD WIPERS

Windshield Wipers and Washer

Raise or lower the lever to activate the wipers.

HI Fast Wipes

LO Slow Wipes

INT Intermittent or Rainsense™

Rotate the band to adjust the delay between wipes or the Rainsense system sensitivity. The wipers activate more often as the band is rotated upward.

OFF

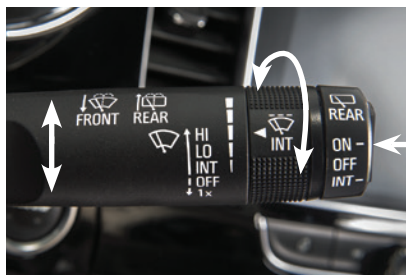
1x Single Wipe

 **Washer Fluid**

Pull the lever toward you to spray washer fluid on the windshield.

Rear Wiper and Washer

Press the switch on the end of the lever to operate the rear wiper.



ON Slow Wipes

OFF

INT Intermittent Wipes

 **Washer Fluid**

Push the lever away from you to spray washer fluid on the rear window.

See Instruments and Controls in your Owner's Manual.

AUDIO STEERING WHEEL CONTROLS

+ ▢ - Volume

Press + or - to adjust the volume.

SRC Source

Press to select an audio source.

 **Next/Previous**

Rotate the switch up or down to go to the next or previous favorite radio station or track.

 **Push to Talk**

 Press to answer an incoming call or to interact with the audio, OnStar®, Bluetooth or navigation♦ system.

 **End Call/Mute**

 Press to end or decline a call. Press to mute the vehicle speakers.



See your Infotainment System Manual.

INFOTAINMENT SYSTEM

Refer to your Owner's Manual for important information about using the infotainment system while driving.



The infotainment system uses a Bluetooth or USB connection to link to a compatible device, such as a smartphone or portable audio player, and offers hands-free voice control. You can use simple gestures on the touch screen, such as tap, drag, and swipe, to interact with the system. For assistance, contact Customer Assistance at 1-855-478-7767 or go to my.buick.com/learn.

INFOTAINMENT SYSTEM

Managing Home Page Icons

The Home page icons can be arranged in any order.

1. To enter edit mode, touch and hold the Home page icon to move.
2. Drag the icon to the desired position and release. Drag the icon to the edge of the screen to move to another page.
3. Press the  **Home** button to exit edit mode.

Storing Favorites

Radio stations from all bands (AM, FM or SiriusXM[◆]), media (song, artist, etc.), phone contacts and navigation destinations[◆] can be stored in any order on the favorites list.

1. Display the desired radio station, media favorite, contact or destination.
2. Touch the  **Interaction Selector** at the bottom of the screen to display the favorite screen buttons.
3. Touch and hold one of the favorite screen buttons until a beep is heard.
4. Repeat the steps to store another favorite item.



Note: To change the number of favorites displayed, go to Settings > Radio.

HD Radio[◆]

HD Radio offers additional programming choices on local stations. When tuned to a channel, the radio will automatically switch to HD audio if available. There may be a delay when processing the digital signal or if the signal is weak.

- To turn HD Radio on or off, touch Audio > Radio > Menu.

Natural Voice Recognition[◆]

Control the music source and make phone calls hands-free (after pairing your Bluetooth-enabled phone) using the natural voice recognition system.

1. Press the  **Push to Talk** button on the steering wheel.
2. The radio will play a prompt followed by a beep.
3. After the beep, say what you want it to do using natural speech. Examples: "Call Amanda" or "Tune 104.3." Say "Help" for assistance.

Apps

In-vehicle apps – connecting to music, news, weather, travel information, sports, entertainment and more – are available for download to the radio through the Apps icon on the Home page. Downloading and using the apps requires internet connectivity, and may require a data plan, accessed through the vehicle's 4G LTE Wi-Fi hotspot, if active, or a mobile device hotspot.

See your Infotainment System Manual.

INFOTAINMENT SYSTEM

Portable Audio Devices

USB ports, an auxiliary input jack and accessory power outlet are located in the front storage compartment.

- ▶ Connect an iPod®, iPhone®, MP3 Player, or a USB flash drive to a USB port. Search for music on-screen or by voice commands.
- ▶ Touch Audio > Media to select a portable device as the audio source.



Voice Pass-Thru

Voice Pass-Thru allows access to the voice recognition commands on a paired, compatible cell phone; e.g. Siri Eyes Free or Voice Command.

- ▶ To activate phone voice recognition, press and hold the  **Push to Talk** button on the steering wheel for 2 seconds.

Apple CarPlay™

Apple CarPlay capability is available through a compatible smartphone using the Projection icon on the Home page of the infotainment system. No app is required.

1. Connect your phone by plugging the Lightning cable into a USB data port. Use the factory-provided Lightning cable. Aftermarket cables may not work.
 2. The Projection icon will change to Apple CarPlay. Touch the icon to have your apps displayed.
- ▶ Press the  **Home** button to exit Apple CarPlay. To return to the last page viewed in Apple CarPlay, press and hold the  **Home** button.

Android Auto™

Android Auto capability is available through a compatible smartphone using the Projection icon on the Home page of the infotainment system.

1. Download the Android Auto app to your phone from the Google Play Store.
 2. Connect your phone by plugging the phone USB cable into a USB data port. Use the factory-provided USB cable. Aftermarket cables may not work.
 3. The Projection icon will change to Android Auto. Touch the icon to have your apps displayed.
- ▶ Press the  **Home** button to exit Android Auto. To return to the last page viewed in Android Auto, press and hold the  **Home** button.

See your Infotainment System Manual.

BLUETOOTH® SYSTEM

Refer to your Owner's Manual for important information about using the Bluetooth system while driving. Before using a Bluetooth-enabled device in the vehicle, it must be paired with the in-vehicle Bluetooth system. The pairing process is disabled when the vehicle is moving. Not all devices will support all functions. For more information, visit my.buick.com/learn.

Pair a Phone

1. Press the  **Push to Talk** button; after the beep, say "Pair Phone"; or use the infotainment screen to select the Phone icon > Phones > Pair Device.
2. Start the pairing process on the phone. From your phone's Bluetooth settings, select the name shown on the infotainment screen.
3. Confirm the codes that appear on the infotainment screen and the phone.
4. When pairing is complete, the phone screen is displayed. Your phone book may be downloaded depending on the phone.



Streaming Audio

With a paired device connected via Bluetooth, select Audio > Media and then scroll to Bluetooth to stream audio from the device.

See your Infotainment System Manual.

4G LTE WI-FI HOTSPOT®

With the vehicle's available 4G LTE Wi-Fi hotspot, up to 7 devices (smartphones, tablets and laptops) can be connected to high-speed internet.

- To retrieve the SSID and password for the hotspot, go to Settings > Wi-Fi > Manage Wi-Fi Networks.

Note: For more information on use and system limitations, visit my.buick.com/learn.

See your Infotainment System Manual.

VEHICLE CUSTOMIZATION

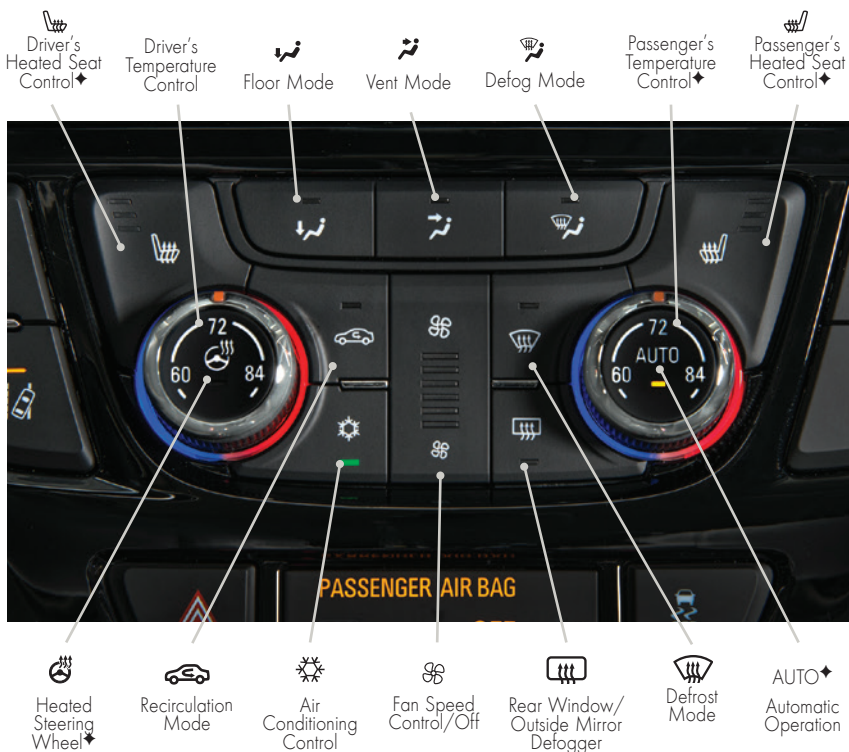
Some vehicle features can be customized using the Settings menus and the touch screen buttons. The Settings menus may include Languages, Time and Date, Radio, Phone, Display, Vehicle and others.

1. Touch Settings on the Home page.
2. Select the desired menu item.
3. Select the desired feature and setting.
4. Press **BACK** to exit each menu.

See Instruments and Controls in your Owner's Manual.

CLIMATE CONTROLS

Dual Automatic Climate Controls ♦ shown



Automatic Dual Zone Operation ♦

1. Press AUTO.
2. Set the temperature for the driver and front passenger. Allow time for the system to automatically reach the desired temperature.

If the functions are adjusted manually, full automatic operation is canceled.

- The three air delivery mode buttons can be selected in any combination.
- To turn off the system, continually press the Fan Speed Control downward until all lights are off.

Ionizer ♦

The ionizer, which removes contaminants such as pollen and dust to help clean the air inside the vehicle, turns on automatically with the climate control system.

- To turn on or off, go to Settings > Vehicle > Climate and Air Quality > Ionizer.

See Climate Controls in your Owner's Manual.

CRUISE CONTROL

Setting Cruise Control

1. Press the  **On/Off** button. The  **Cruise Control** symbol will illuminate in white on the instrument cluster.
2. When traveling at the desired speed, rotate the thumbwheel down to the **SET** position to set the speed. The  symbol will illuminate in green on the instrument cluster.



Adjusting Cruise Control

RES/+ Resume/Accelerate

Rotate the thumbwheel up to resume a set speed. When the system is active, rotate the thumbwheel up to increase speed.

SET/- Set/Coast

When the system is active, rotate the thumbwheel down to decrease speed.

Cancel

Press to cancel the Cruise Control but retain the set speed in memory.

Pressing the brake pedal also will cancel the Cruise Control.

Turn off Cruise Control or the vehicle ignition to erase the set speed.

See Driving and Operating in your Owner's Manual.

AUTOMATIC TRANSMISSION

Driver Shift Control is a manual mode that allows the driver to manually select the range of gears. It can be used to drive in a sportier manner or to downshift when driving on a downhill grade to provide engine braking.

1. Move the shift lever to the Manual (M) position.
2. Press the + (plus) or - (minus) button on the shift lever to upshift or downshift. The current gear will be displayed on the Driver Information Center.



If vehicle speed is too high or too low for the requested gear, the shift will not occur.

See Driving and Operating in your Owner's Manual.

TIRE PRESSURE MONITOR

The  Low Tire Pressure warning light on the instrument cluster illuminates when one or more of the vehicle's tires is significantly underinflated. Fill the tires to the proper tire pressures listed on the Tire and Loading Information label, located below the driver's door latch. Current tire pressures can be viewed on the Driver Information Center Information menu.

Refer to your Owner's Manual for additional information about normal monthly tire maintenance.

See Vehicle Care in your Owner's Manual.

DRIVER ASSISTANCE SYSTEMS

Safety or driver assistance features are no substitute for the driver's responsibility to operate the vehicle in a safe manner. The driver should remain attentive to traffic, surroundings and road conditions at all times. Read your Owner's Manual for important feature limitations and information.

Lane Departure Warning♦

The  Lane Departure Warning Indicator on the instrument cluster is green when a lane marking is detected. If a detected lane marking is crossed without using a turn signal in that direction, the system flashes an amber  indicator and 3 beeps sound on the side of the departure direction.

- To turn on or off, press the  **Lane Departure Warning** button (A) on the center of the instrument panel.

Forward Collision Alert♦

The  Vehicle Ahead Indicator is green on the instrument cluster when a vehicle is detected and is amber when following a vehicle ahead much too closely. When approaching a vehicle directly ahead too rapidly, a red alert flashes on the windshield and rapid beeps sound.

- Press the  **Collision Alert** button on the steering wheel to select a following gap setting of Far, Medium, Near, or Off.

Side Blind Zone Alert♦

While driving, the system displays a  warning symbol on the left or right side mirror when a vehicle is detected in that side blind zone area. The warning symbol flashes if a turn signal is activated when a vehicle has been detected on the same side.

- To turn on or off, go to Settings > Vehicle > Collision/Detection Systems > Side Blind Zone Alert.



Traction Control and StabiliTrak® Systems

The traction control system limits wheelspin and the StabiliTrak stability control system assists with directional control of the vehicle in difficult driving conditions. Both systems turn on automatically every time the vehicle is started. Traction control should be turned off if the vehicle is stuck.

- Press the  **Traction Control/StabiliTrak** button on the center of the instrument panel to turn traction control off or on again. The  Traction Control Off light will illuminate in the instrument cluster when traction control is off.

Front and Rear Park Assist♦

During low-speed parking maneuvers, detected objects are indicated by audible beeps. The interval between beeps becomes shorter as the vehicle gets closer to an object. When the distance is less than 12 in. (30 cm), the beeps are continuous. The system operates only at speeds less than 5 mph.

- To turn on or off, press the  **Park Assist** button (B) on the center of the instrument panel.

DRIVER ASSISTANCE SYSTEMS

Rear Vision Camera

When the vehicle is in Reverse, a view of the area behind the vehicle displays on the infotainment screen. Vehicle speed must be below 8 mph.

Rear Cross Traffic Alert♦

When the vehicle is in Reverse, the system warns of cross traffic approaching in either direction by displaying a red alert on the infotainment screen and sounding 3 beeps.

- ▶ To turn on or off, go to Settings > Vehicle > Collision/Detection Systems > Rear Cross Traffic Alert.

See Driving and Operating in your Owner's Manual.

CARGO SHADE

Remove the Shade

1. Unhook the cords (A) from the liftgate.
2. Lift the shade out of the rear hinges (B).
3. Slide the shade along the channels (C) to store it behind the rear seats.

Install the Shade

1. Insert the shade into the rear hinges.
2. Hook the cords to the liftgate.

See Storage in your Owner's Manual.



REFUELING THE VEHICLE

- ▶ To open the fuel door, press and release the center of the rear edge of the door. It will pop out slightly. Pull the door open.
- ▶ The vehicle's capless fuel system does not have a fuel cap. Fully insert the fuel pump nozzle before starting to fill the tank.

Note: When using a portable gas can, insert the funnel adapter, stored under the cargo floor, into the capless fuel fill.

See Driving and Operating in your Owner's Manual.

ROADSIDE ASSISTANCE

1-800-252-1112

TTY Users: 1-888-889-2438

As the owner of a new Buick, you are automatically enrolled in the Buick Roadside Assistance program for 5 years/60,000 miles, whichever occurs first, at no expense to you. Buick's Roadside Assistance toll-free number is staffed by a team of trained advisors who are available 24 hours a day, 365 days a year, to contact a service provider for light services (fuel delivery, jump-start, flat tire and lock-out) or make arrangements to tow your vehicle to the nearest Buick dealer.

OnStar Roadside Assistance

If you have a current OnStar Safety & Security plan, push the blue **OnStar** button or red **Emergency** button to get the help you need. An OnStar advisor will use GPS technology to pinpoint your vehicle location and contact the nearest service provider.

To learn more about OnStar services, press the blue **OnStar** button, visit **onstar.com**, call 1-888-4-ONSTAR (1-888-466-7827), or refer to your Owner's Manual.

MYBUICK MOBILE APP

Download the myBuick app to your compatible smartphone (or device) and, if your vehicle is properly equipped, you can start or turn off your engine, lock or unlock your doors, view key diagnostic information, set parking information and more.

The app is available on select Apple and Android devices. Service availability, features and functionality vary by vehicle, device and data plan. Device data connection required. Visit **onstar.com** for more details. Download the mobile app from your compatible mobile device's app store.

BUICK OWNER CENTER

Get to know your vehicle inside and out with the Buick Owner Center. Check out personalized information, including an online Owner's Manual and helpful how-to videos, track your service history and warranty status, manage your OnStar and Connected Services vehicle plans, review your current Vehicle Diagnostics report (active service account required) and more. Create an account today at **my.buick.com**.

We recommend always using ACDelco or genuine GM service parts.

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner's Manual for complete instructions. All information contained in this guide is based on the latest information available at the time of printing and is subject to change without notice. Copyright 2019 General Motors. All rights reserved.



GENERAL MOTORS

84709975 A