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2019 FORD GT TIRE WARRANTY GUIDE



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Ford GT Tire Warranty

ABOUT THIS LIMITED WARRANTY

As the original purchaser of a Michelin® passenger or light truck tire, you are covered by all the benefits and conditions (subject to the maintenance recommendations and safety warnings) contained in this booklet. To ensure your understanding of and compliance with the terms and conditions of this warranty, please read it carefully. It is essential that you also read and understand the safety and maintenance recommendations for tires contained in this booklet.

WHAT'S COVERED AND FOR HOW LONG?

Workmanship and Materials

Michelin passenger and light truck tires, used in normal service on the vehicle on which they were originally fitted and in accordance with the maintenance recommendations and safety warnings contained in this warranty guide and your vehicle's owner guide, are covered by this limited warranty against defects in workmanship and materials for the life of the original usable tread, or six years from date of purchase, whichever comes first. At that time, all warranties, express or implied, expire. Replacement will be made in accordance with the terms and conditions described under "How Replacement Charges are Calculated".

The Michelin Promise Plan

Powerful peace of mind. An exciting new plan to provide drivers with even more satisfaction in their Michelin tire purchase. (Applies to Michelin passenger and Light Truck tires purchased on or after March 1, 2011)

30 Day Satisfaction Guarantee

- Available on all Michelin passenger and light truck replacement tires. If not 100% satisfied, the consumer can bring the tires and original sales receipt back to the place of purchase within 30 days for a new set of tires. (Some conditions and exclusions apply. See the Michelin Owner's Manual for complete description. **This service does not apply to original equipment tires.**)

3 Year Flat Tire Changing Assistance

- In the event of a flat tire, the consumer can simply call 1-888-553- 4327 and a qualified service professional will change the tire or provide towing up to 150 miles at no charge. Available 24 hours a day, 365 days a year in the US and Canada. (Some conditions and limitations apply. This service does not cover the repair or replacement cost of the tire (road hazard). **This service is not available for original equipment tires.**

Limited Mileage Warranty

- Michelin passenger and light truck tires (replacement and original equipment) are covered by a limited warranty for treadwear. For the mileage warranty associated with a specific tire line, visit www.michelinman.com/promise. (The limited warranty is subject to all conditions and limitations contained in the applicable Michelin Owners Manual under Michelin Passenger and Light Truck tire Limited Warranty.) **This service is not available for original equipment tires.**

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WHAT IS NOT COVERED

Tires which become unserviceable due to:

- Road hazard injury (e.g., a cut, snag, bruise, impact damage, or puncture).
- Incorrect mounting of the tire, tire/wheel imbalance or improper repair.
- Misapplication, improper maintenance, racing, underinflation, over-inflation or other abuse.
- Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as wheel misalignment, (a measured tread difference of 2/32nds of an inch (1.6 mm) or more across the tread on the same tire).
- Accident, fire, chemical corrosion, tire alteration, or vandalism.
- Use in commercial applications for treadwear; by this warranty for six years.
- Flat spotting caused by improper storage or brake lock.
- The addition of liquid, solid or gaseous materials other than air, nitrogen or carbon dioxide (for example, water base sealers or balancing substances).
- Ozone or weather checking.

HOW REPLACEMENT CHARGES ARE CALCULATED

Passenger and Light Truck Tires

A tire which becomes unserviceable due to a condition covered by this workmanship and materials limited warranty will be replaced with a comparable new Michelin tire, free of charge, when 2/32nds of an inch

(1.6 mm) or less of the original tread is worn, (or 25% or less, whichever is more beneficial to the user) and within 12 months of the date of purchase.

Mounting and balancing of the tire is included. **You pay the cost of any other service charges and applicable taxes.**

When more than 2/32nds of an inch (1.6 mm) of original tread has been worn (or more than 25%, whichever is more beneficial to the user) or after 12 months from date of purchase, you must pay the cost of a comparable new Michelin passenger or light truck replacement tire on a prorated basis. The retailer will determine the charge by multiplying the percentage of the original usable tread worn, by the current selling price at the adjustment location or the price in the current Michelin Base Price List, whichever is lower.

Treadwear

A tire meeting the conditions for prorated replacement, which wears evenly across the tread, down to the treadwear indicators (2/32nds of an inch (1.6 mm) tread remaining) within six years of the date of purchase, and before delivering the warranted miles of service, will be replaced with a comparable new Michelin tire based on mileage received. The participating Michelin tire retailer will determine the charge by multiplying the percent of mileage received by the current actual selling price at the adjustment location or the price of the tire in the current Michelin Base Price List, whichever is lower. This list is based on a predetermined price intended to fairly represent the actual selling price of the tire. **You pay the cost of the mounting, balancing and any other dealer services and applicable taxes.**

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WHAT THE CONSUMER MUST DO WHEN MAKING A CLAIM

When making a claim under the terms of this limited warranty, you must present your tire(s) to a participating Michelin tire retailer. The vehicle on which the tires were used must be available for inspection.

Personal identification (i.e. driver's license, credit card, etc.) and vehicle registration may be required.

You pay service charges for normal vehicle and tire maintenance.

Also see Conditions and Exclusions on this page pertaining to all limited warranties listed in this booklet.

CONDITIONS AND EXCLUSIONS

These limited warranties do not provide compensation for loss of time, loss of use of vehicle, inconvenience or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Tires presented for claim remain the property of the consumer and Michelin accepts no responsibility for loss of or damage to tires which are in the custody or control of a Michelin tire retailer for the purpose of inspection for warranty adjustment. Tires accepted for claim become the property of Michelin North America, Inc. (MNA).

In the event of a disputed claim, the consumer must make the tire available for further inspection

No Michelin North America (MNA) representative, employee or retailer has the authority to make or imply any representation, promise or agreement, which in any way varies from the terms of this warranty.

These limited warranties apply only in the United States and Canada.

CONSUMER RIGHTS

This warranty gives the user specific legal rights, and the user may also have other rights which vary from state to state.

SAFETY MAINTENANCE INFORMATION

Read the tire safety portion of this booklet, the information on the sidewall of your tires, your vehicle owner's guide and vehicle tire information placard for essential safety and maintenance information.

You should have complete confidence in your new Michelin tires. Still, it's important to register your tires in the event that we need to contact you. For online tire registration, visit www.michelinman.com/register.

When service is required:

1. Contact a participating Michelin tire retailer listed in your local yellow pages.
2. If additional assistance in locating a participating Michelin tire retailer is required, please call the phone number listed for your area. See the *Contact Information* section for this information.

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ARBITRATION CLAUSE

Resolution of Disputes

ALL CLAIMS ARISING FROM THIS LIMITED WARRANTY OR THE MARKETING, SALE OR PERFORMANCE OF THE PURCHASED PRODUCT AGAINST MICHELIN NORTH AMERICA, INC. AND ITS AGENTS, EMPLOYEES, DEALERS, AFFILIATES, PARENT OR SISTER CORPORATIONS, RELATED CORPORATE ENTITIES, PREDECESSORS, SUCCESSORS OR ASSIGNS (HEREINAFTER COLLECTIVELY "MICHELIN") SHALL BE SUBJECT TO BINDING ARBITRATION. You and Michelin acknowledge your and its right to litigate claims, disputes and controversies arising out of or in connection with this limited warranty or the marketing, sale or performance of the purchased product in court, but prefer to resolve any such claims, disputes and controversies through arbitration and hereby waive the right to litigate such claims, disputes and controversies in court upon election of arbitration by either party. Therefore, you and Michelin agree that all claims, disputes and controversies between you and Michelin arising out of or in connection with this limited warranty, or any other warranties, express or implied, including a failure of warranty, or any claims arising out of or in connection with the marketing, sale or performance of the purchased product, including but not limited to claims for consumer fraud or brought under any consumer protection statute, but excluding claims for personal injury or property damage, shall be finally resolved solely by arbitration, upon election by either party, according to the formal dispute resolution procedures then in effect of the National Arbitration Forum, or if the National Arbitration Forum is no longer conducting such arbitrations, a successor organization thereto or such

other private arbitration service as you and Michelin North America, Inc. shall mutually agree (the actual authority involved, the "Arbitral Body"). The Arbitral Body shall decide the issues submitted in accordance herewith, provided that all substantive questions of law will be determined under the laws of the State in which you purchased the product at issue. You agree that no claim subject to arbitration shall be arbitrated as a class action, or on a class-wide or representative basis, or on behalf of the general public, or on behalf of other persons that may be similarly situated. You agree that you do not have the right to act as a private attorney general, a class representative, or to participate as a member of a class of claimants with any claim subject to arbitration. You further agree that no claim subject to arbitration shall be heard by a jury and that any judgment or award of the Arbitral Body will be final and not subject to judicial review. All arbitrations will be conducted as document hearings. Each party shall bear its own costs arising from and associated with the document hearing with the exception of the arbitrator's fee which will be borne by all parties in equal shares. If either party requests any procedures beyond a document hearing, the requesting party will be responsible for all fees, including filing and administrative fees, above and beyond the fees required for document hearings. Any award of the arbitrator(s) may be entered as a judgment and shall be enforceable in any court of competent jurisdiction. The arbitrators will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute. Information about arbitration may be obtained and claims may be filed at any office of the National Arbitration Forum or at P.O. Box 50191, Minneapolis, MN 55405.

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CONTACT INFORMATION

If you see any damage to your tires or wheels, contact your local participating Michelin tire retailer listed in the Yellow Pages, or visit our web site listed below for dealer locations. If further assistance is required, contact:

IN USA

1-800-847-3435

or write: Michelin North America, Inc.

Attention: Consumer Care Department

Post Office Box 19001 Greenville, SC
29602-9001

or email:

www.michelinman.com

IN CANADA

1-888-871-4444

or write: Michelin Return Center

Attention: Building 698

2863 Granton Road

New Glasgow, NS

B2H 5C6

or email:

www.michelin.ca