

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

#### LEARN MORE ABOUT YOUR NEW VEHICLE

To put QR tags to work for you, use your mobile phone's browser or app store to download a QR tag reader. Then follow the directions to scan the QR tag and see your vehicle's features come to life.



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#### WARRANTY INFORMATION:

Download a FREE electronic copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of [owner.ford.com](http://owner.ford.com). (United States)

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# 2019 QUICK REFERENCE GUIDE EXPLORER



# COMMONLY USED VOICE COMMANDS

## GLOBAL

- Cancel
- Help
- Main Menu
- List of Commands <sup>1</sup>

## AUDIO

- Sirius Channel  
<channel number> <sup>2</sup>
- AM <frequency number>
- FM <frequency number>
- *Bluetooth* Audio
- USB

## NAVIGATION <sup>1,3</sup>

- Find an Address
- Find a \_\_\_\_
- Find a POI
- Find an Intersection
- Find the Nearest \_\_\_\_
- Show Previous Destinations
- Drive Home
- Cancel Route
- Show Route
- Where Am I?

## PHONE

- Pair Phone
- Call <contact name>
- Call <contact name> at <location>
- Dial <number>
- Delete
- Clear

## CLIMATE

- Set temperature <# degrees>

## SIRIUSXM<sup>®</sup> TRAFFIC AND TRAVEL LINK <sup>1,2</sup>

- Show Traffic
- Show Weather Map
- Show Fuel Prices
- Show 5-Day Forecast

## APPS

- Mobile Apps
- List Mobile Apps
- Find Mobile Apps
- <App Name>

<sup>1</sup> available only with SYNC 3

<sup>2</sup> SiriusXM may not be available in all markets. Activation and a subscription are required.

<sup>3</sup> if equipped

Some services may not be available in your area. Refer to your *Owner's Manual*, visit the website or call the toll-free number for more information.

For U.S. customers: visit [owner.ford.com](http://owner.ford.com) or call 1-800-392-3673.

For Canadian customers: visit [syncmyride.ca](http://syncmyride.ca) or [syncmaroute.ca](http://syncmaroute.ca) or call 1-800-565-3673.

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## WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.





## INSTRUMENT PANEL

### 1. ADAPTIVE CRUISE CONTROL\*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel. Refer to the *Cruise Control* chapter in your *Owner's Manual* for safety information, more details and limitations.

### 2. INFORMATION DISPLAYS\*

Provides information about various systems on your vehicle. Use the left-hand controls to choose and confirm settings and messages. See the *Information Displays* chapter in your *Owner's Manual* for more information. Use the right-hand controls to choose and confirm audio, phone and navigation\* settings. See the *SYNC 3* chapter in your *Owner's Manual* for more information.

\*if equipped

### 3. SERVICE ENGINE SOON LIGHT

Lights briefly when you switch on the ignition. If the light remains on or is blinking after starting the engine, the On-Board Diagnostics (OBD-II) system has detected a problem. Drive in a moderate fashion and have your vehicle serviced at the first available opportunity.

### 4. AUTOWIPERS\*

Use the rotary control to adjust the sensitivity of the autowipers. The autowiper system turns the wipers on only when moisture is present on the windshield.

A low sensitivity means the wipers turn on when the system detects a large amount of moisture on the windshield.

A high sensitivity means the wipers turn on when the rain sensor detects a small amount of moisture on the windshield.

Autowipers default to on and remain on until you switch them off in the information display.

**NOTE:** Make sure you switch this feature off before entering a car wash.

\*if equipped

### 5. STEERING WHEEL CONTROLS

- VOL + or -** Press to increase or decrease volume levels.
- ⏮ or ⏭** Press to access the previous or next media selection.
- 🔇** Press to silence the current media.
- 🗣** Press to access voice recognition.
- 📞** Press to end a phone call.
- 📞** Press to access phone mode or to answer a phone call.

### 6. KEYLESS STARTING\*

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display allowing you time to override the shutdown feature. If you try to leave the vehicle when it is still on, the horn will sound twice.

**NOTE:** A valid key must be inside the vehicle for the ignition to start.

### 7. 180 DEGREE CAMERA\*

The system consists of front and rear cameras.

The system:

- Allows you to see what is directly in front of or behind your vehicle.
- Provides cross traffic view in front of and behind your vehicle.
- Provides visibility during parking maneuvers.

Press the camera button  to toggle between different views.

See the *Parking Aids* chapter of your *Owner's Manual* for details.

**NOTE:** The front view camera switches off if your vehicle speed exceeds 6 mph (10 km/h). You need to switch the system back on by pressing the camera button  once.

### 8. HAZARD CONTROL

### 9. CLIMATE CONTROLLED FRONT SEATS\*

Press the  or  repeatedly to cycle through the various modes and off. More lights indicate warmer or cooler settings. See the *Seats* chapter in your *Owner's Manual* for details.

# SYNC®

SYNC is an in-vehicle communications system that works with your *Bluetooth* wireless technology-enabled phone and portable media player.

## USING VOICE RECOGNITION

You can control many features using voice commands. This allows you to keep your hands on the wheel and focus on what is around you. To begin a voice session, press the voice button . A list of available voice commands appears in the display. You can also find additional voice commands in the SYNC chapter of your *Owner's Manual* or in the *Commonly Used Voice Commands* in this guide.

## HELPFUL HINTS FOR USING VOICE RECOGNITION

- Make sure the interior of your vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken commands.
- Before giving a voice command, wait for the system announcement to finish, followed by a single tone. Any command spoken before this does not register with the system.
- Speak naturally, without long pauses between words.
- You can interrupt the system at any time while it is speaking by pressing the voice button . You can cancel a voice session by pressing and holding the voice button .

The system provides feedback through audible tones, prompts, questions and spoken confirmations depending on the situation and the chosen level of interaction. You can customize the voice recognition system to provide more or less instruction and feedback. Please see the SYNC chapter of your *Owner's Manual*.

## SYNC OWNER ACCOUNT

A SYNC owner account is essential for keeping up with the latest software downloads available for SYNC. It also provides you with access to customer support for any questions you may have.

To create a SYNC owner account, visit the website:

[owner.ford.com](http://owner.ford.com) (United States)

[syncmyride.ca](http://syncmyride.ca) (Canada)

## SUPPORT

The SYNC support team is available to help you with any questions you cannot answer on your own.

In the United States, call 1-800-392-3673.

In Canada, call 1-800-565-3673.

## PAIRING A PHONE FOR THE FIRST TIME

Wireless pairing of your phone with SYNC allows you to make and receive hands-free calls. Make sure to switch on the ignition and the radio. Shift the transmission into park (P) for automatic transmission or first gear for manual transmission.

1. Make sure to switch on your phone's *Bluetooth* feature before starting the search. See your device's manual if necessary.
2. Press the phone button. When the audio display indicates there is no paired phone, select the option to add.
3. When a message to begin pairing appears in the audio display, select your vehicle on your phone to start the pairing process.
4. When prompted on your phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your phone. If you are prompted to enter a PIN on your device, enter the PIN displayed on the screen. Your phone is now paired and the display indicates that the pairing was successful.
5. Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phone book.

To pair subsequent phones, please see the SYNC chapter of your *Owner's Manual*.

## USING YOUR CONNECTED PHONE

You can use voice commands to make, receive, accept and reject phone calls. Text messages can also be sent and received through the SYNC system. Please refer to the SYNC chapter in your *Owner's Manual* for more information about using your connected phone with the SYNC system, including voice commands and screen selections.

## APPS

AppLink enables voice and steering wheel control of certain smartphone apps. Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

**NOTE:** You must pair and connect your smartphone to SYNC to access AppLink.

## USING SYNC WITH YOUR MEDIA PLAYER

You can access and play music from your digital music player over your vehicle's speaker system using the system's media menu or voice commands. You can also sort and play your music by specific categories, such as artist and album. Please reference the SYNC chapter of your *Owner's Manual* for information on how to connect your device through USB or *Bluetooth*.



The SYNC 3 system allows you to interact with a variety of features using the touchscreen and voice commands. By integrating with your *Bluetooth* wireless technology-enabled phone, the touchscreen provides easy integration with many of your vehicle's features.



## USING THE TOUCHSCREEN

To operate the touchscreen, you can simply touch the item or option that you want to select. The button changes color when you select it. The touchscreen allows you quick access to all of your comfort, navigation, communication and audio options. Using the status and feature bar, you can quickly select the feature you want to use.

## SYNC OWNER ACCOUNT AND UPDATING YOUR SYSTEM

A SYNC owner account is essential for keeping up with the latest software downloads available for SYNC, provides you access to customer support for questions you may have and allows you to maintain your account permissions.

To create a SYNC owner account, visit the website:

[owner.ford.com](http://owner.ford.com) (United States)

[syncmyride.ca](http://syncmyride.ca) or [syncmaroute.ca](http://syncmaroute.ca) (Canada)

Once you have your SYNC owner account, you can log in to visit the SYNC software update page to update SYNC using a USB. You can also update your SYNC system over Wi-Fi. For information on how to update your system, please see the *SYNC 3* chapter in your *Owner's Manual*.

## HOME SCREEN

You can reach the Home screen by pressing the  button on the main screens. The Home screen displays features such as audio, phone and settings.

## USING VOICE RECOGNITION

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice button  on the steering wheel and wait for the prompt. You can find the available voice commands in the *SYNC 3* chapter of your *Owner's Manual* or in the *Commonly Used Voice Commands* in this guide.

## PAIRING YOUR PHONE FOR THE FIRST TIME

Pair your *Bluetooth* wireless technology-enabled phone with SYNC before using the functions in hands-free mode. Switch on *Bluetooth* on your device to begin pairing. See your phone's manual if necessary.

To add a phone:

1. Select **Add a Bluetooth Device**.
2. Follow the on-screen instructions.

3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle's make and model as it displays on your phone.
5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Your phone may prompt you to give the system permission to access information. To check your phone's compatibility, see your phone's manual or visit the website.

To pair subsequent phones, please see the *SYNC 3* chapter in your *Owner's Manual*.

## USING YOUR CONNECTED PHONE

You can use voice commands to make, receive, accept and reject phone calls. Text messages can also be sent and received through the system. Please refer to the *SYNC 3* chapter in your *Owner's Manual* for more information about using your connected phone with the system, including voice commands and screen selections.

## SMARTPHONE CONNECTIVITY

SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone. When you use Apple CarPlay or Android Auto, you can:

- Use your phone's voice assistant.
- Send and receive messages.

- Listen to music.
- Make calls.

Apple CarPlay and Android Auto disable some SYNC 3 features. Most Apple CarPlay and Android Auto features use mobile data.

## FORDPASS™ CONNECT



With a FordPass™ Connect-equipped vehicle, you can use FordPass™ to track your vehicle's location and remotely access vehicle features such as start, lock and unlock and vehicle status, including fuel level and approximate mileage. You can also schedule specific times to remotely start your vehicle so it's ready to hit the road as soon as you are. Your vehicle is capable of providing a Wi-Fi hotspot if you have a vehicle hotspot data plan. FordPass™ Connect is an optional feature on select vehicles. FordPass® is available through a free download via the Apple App Store® or Google Play™. Message and data rates may apply. Services may be limited by mobile phone network coverage area.

## SYNC® 3\* CONTINUED

### AUDIO



You can select from a variety of entertainment options including AM/FM radio, USB, *Bluetooth* Stereo and Apps.

### PRESETS

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. There are two preset banks available for AM, three banks for FM and three banks for SiriusXM\*. To access additional presets, tap the preset button.

### NAVIGATION



Your navigation system is comprised of two modes. Map mode shows advanced viewing of 2D city maps, 3D landmarks and 3D city models (when available). 2D city maps show detailed outlines of buildings, visible land use and landscape features. **Destination** allows you to set a destination through search, previous destinations or preset home, work and favorite destinations. Select **Destination** on the screen, then select **Search**. You can search for a destination using a street address, partial address, city, point of interest, intersection or latitude and longitude. Once you have chosen your destination, press **Start**. The system uses a variety of screens and prompts to guide you to your destination.

### SETTINGS

Under the **Settings** menu, you can access and adjust the settings for many of the system features. To access additional settings, swipe the screen left or right.

### CLIMATE

You can adjust climate control features, including the temperature, airflow direction, fan speed and other climate features. You can also use voice commands to make climate adjustments.

### APPS

AppLink enables voice, steering wheel and touchscreen control of certain smartphone apps. Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

\*if equipped

## FUNCTION

### ACTIVE PARK ASSIST WITH PARALLEL PARKING, PERPENDICULAR PARKING AND ACTIVE PARK OUT ASSIST\*



Active park assist detects an available parallel or perpendicular parking space and automatically steers the vehicle into the space (hands-free) when you control the accelerator, gearshift and brakes. The system visually and audibly guides you to park your vehicle. Press the Active Park Assist button once for parallel parking or twice for perpendicular parking. The system displays a message and a corresponding graphic to indicate that it is searching for a parking space. Use the direction indicator to select from which direction you want to begin searching, either to the left- or right-hand side of your vehicle. Use the park out assist feature when your vehicle is at rest in a parallel parking space. Press the button, and then follow the instructions on the display.

\*if equipped

Use your direction indicator to signal from which side of your vehicle you want to exit the parking space. After the system directs your vehicle past the adjacent vehicle or object, it guides you to take control of the steering to complete the exit from the parking spot. To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

### DRIVER ALERT\*

The system automatically monitors your driving behavior using various inputs, including the front camera sensor. If the system detects that your driving alertness is reduced below a certain threshold, the system alerts you using a tone and showing a message in the instrument cluster. Press **OK** on the steering wheel to clear the warning.

### BLIND SPOT INFORMATION SYSTEM (BLIS®) AND CROSS TRAFFIC ALERT\*



BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both systems turn on an indicator light in the exterior mirror on the side of the vehicle from which the approaching vehicle is coming. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.

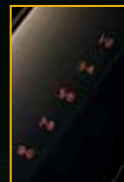
**NOTE:** Visibility aids do not replace the need to watch where the vehicle is moving.

Refer to your *Owner's Manual* for safety information, more details and system limitations.



## FUNCTION CONTINUED

### SECURICODE™ KEYLESS ENTRY SYSTEM\*



The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You

can operate the keypad with the factory set, five-digit entry code found in the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other.

#### To Unlock the Driver Door

Enter the factory-set code or your personal code. The interior lamps light.

#### To Unlock All Doors

Enter the factory-set code or your personal code, then press 3-4 within five seconds.

#### To Lock All Doors

Press and hold 7-8 and 9-0 at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the *Doors and Locks* chapter in your *Owner's Manual* for more information on how to use SecuriCode.

### FRONT AND REAR PARKING AIDS\* AND SIDE SENSING SYSTEM\*



These systems warn you of obstacles within a certain range of your vehicle. As you move closer to the detected obstacle, the rate of the warning tone increases in frequency.

The system turns on automatically whenever you switch the ignition on.

The side sensing system uses the front and rear side sensors to detect and map obstacles that are near the sides of your vehicle.

The front sensors are active when the transmission is in any position other than park (P) and your vehicle is traveling at a low speed.

The rear sensors are active only when the vehicle is in reverse (R).

The side sensors are active when the transmission is in any position other than park (P).

Keep the sensors, located on the bumper or fascia, free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected. Do not clean the sensors with sharp objects.

See the *Parking Aids* chapter in your *Owner's Manual* for complete information on your vehicle's sensing systems.

### CONFIGURABLE DAYTIME RUNNING LAMPS\*

When you switch the feature on in the information display, daytime running lamps turn on when you are driving, the lighting control is in the  position and the headlights are off. You can switch the configurable daytime running lamps feature on or off using the information display controls.

For more complete information, see the *Lighting* chapter of your *Owner's Manual*.

### SELECTSHIFT® AUTOMATIC TRANSMISSION\*

With SelectShift automatic transmission, you can use the paddles on your steering wheel or gear shift to change gears without a clutch.

Pull the (+) paddle on the steering wheel or push the (+) button on the gearshift lever to activate SelectShift.

To change gears with gearshift lever controls:

- Push the toggle switch (+) to upshift.
- Push the toggle switch (–) to downshift.

To change gears with steering wheel paddles:

- Pull the right paddle (+) to upshift.
- Pull the left paddle (–) to downshift.

For more information and system operation, please see the *Transmission* chapter of your *Owner's Manual*.

### MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like speed restrictions and limited volume levels. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

### LANE KEEPING SYSTEM\*

When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or a steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected.

You can switch the system on or off by pressing the button on the direction indicator. The system remains on or off until you press the button again.

Refer to the *Driving Aids* chapter of your *Owner's Manual* for system operation and limitations.

### PRE-COLLISION ASSIST\*

The system alerts you of certain collision risks. The system's sensor detects your vehicle's rapid approach to other vehicles traveling in the same direction as your vehicle. When your vehicle rapidly approaches another vehicle, a flashing visual warning appears and a tone sounds.

If the risk of collision continues to increase, the brake support prepares the brake system for rapid braking. The system does not automatically activate the brakes, but if you press the brake pedal even lightly, the brakes apply full stopping power.

### POST-CRASH ALERT SYSTEM™

The system flashes the direction indicators and sounds the horn intermittently in the event of a serious impact that deploys an airbag (front, side, side curtain or Safety Canopy) or the safety belt pretensioners.

The horn and lamps turn off when:

- You press the hazard control or the panic button on your transmitter\*.
- Your vehicle runs out of power.

# COMFORT

## TILTING HEAD RESTRAINTS\*



The front head restraints tilt for extra comfort. To tilt the head restraint, do the following:

1. Adjust the seatback to an upright driving or riding position.
2. Pivot the head restraint toward you for the desired position.

After the head restraint reaches the forward-most tilt position, pivoting it forward again releases it to the rearward, un-tilted position.

## SECOND-ROW HEATED SEATS\*

To operate, press  on the rear of the floor console repeatedly to cycle through the various heat settings and off. More lights indicate warmer settings. See the Seats chapter in your Owner's Manual for details.

## POWER ADJUSTABLE PEDALS\*

Use the   control on the left side of the steering column. Press  to move the pedals farther away from you or  to move the pedals closer to you. Adjust the pedals only when the vehicle is in park (P).

## MEMORY FUNCTION\*

The memory function allows a one-touch recall of personalized memory features including the driver seat, power mirrors, adjustable pedals\* and power steering column\*. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on. Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions.

See the Seats chapter in your Owner's Manual for more details.

## POWER ADJUSTABLE STEERING COLUMN\*

Use the control on the side of the steering column to tilt and telescope the steering wheel to your desired position.

## AMBIENT LIGHTING\*



To access and adjust:

1. Press the **Settings** icon then **Ambient Lighting**.
2. Touch the desired color.
3. Drag the selected color up or down to increase or decrease the intensity.

To switch ambient lighting off, press the active color once or drag the active color all the way down to zero intensity.

## FOLDING THE THIRD-ROW MANUAL SEAT\*

**NOTE:** Make sure that the area under the seat is free of objects before stowing it.



To fold and stow the third-row seat:

1. Remove all objects from the seat and floor stowage tub area.
2. Fold the head restraint by pulling the head restraint release strap.
3. From the rear of the vehicle, fold the seatback by pulling and holding the red strap while pushing the seatback forward. Release the strap when the seatback starts rotating forward.
4. To fold the seat fully into the floor, release the cushion latches by pulling two straps at the same time: the short black strap (next to the red strap) and the head restraint release strap.



To unfold the third-row seat:



**NOTE:** Make sure that the area is free of objects before unstowing it.

1. Unlatch and lift the seat out of the tub in the floor by squeezing and pulling up on the handle. When the seat is in a vertical position, push the seat over, letting it fall onto the latches.
2. To return the seatback to the upright position, pull the red strap. Then while holding the red strap, pull the long strap located on the back of the seat to raise the seatback.
3. Pull the head restraints up to their normal positions.

## POWERFOLD® THIRD-ROW SEATS\*

These seats feature a power, one-touch operation that allows you to fold and stow the seats. See the Seats chapter in your Owner's Manual for details.

## CONVENIENCE

### KEYLESS TRANSMITTER ICONS\*

- Press  once to lock all doors. Press again within three seconds to confirm all doors are locked.
- Press  once to unlock the driver door. Press again within three seconds to unlock all doors.
- Press  to start the panic alarm. Press again or switch on the ignition to stop the alarm.
- Press  twice within three seconds to open the liftgate.
- **Car finder:** Press  twice within three seconds to locate your vehicle. The horn sounds and the direction indicators flash.

### INTELLIGENT ACCESS\*

You can unlock and lock the vehicle without taking the key out of your pocket or bag when your intelligent access key is within 3 feet (1 meter) of your vehicle.



To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle,

being careful not to touch the lock sensor at the same time or pull the door handle too quickly.

To lock, touch the door handle lock sensor on the door for approximately one second, being careful not to touch the unlock sensor on the back of the door handle at the same time.

### REMOTE START\*

Remote start allows you to start the engine from outside your vehicle using your key.

To start, press  and then press  twice within three seconds. Before driving, you must press the push button ignition switch on the instrument panel while applying the brake pedal.

You can also turn your vehicle off from outside after a remote start by pressing  once. If your vehicle is equipped with remote feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A solid red light means that the remote stop was successful and the engine is off. When the system is waiting for a status update from the vehicle, you will see a blinking green light.

### REMOTE CONTROL FRONT WINDOWS\*

You can open the front windows for a short time after you unlock your vehicle with the remote control.

After you unlock your vehicle, press and hold the remote control unlock button to open the windows. Release the button once movement starts. Press the lock or unlock button to stop movement.

**NOTE:** To operate this feature, accessory delay must not be active.

**NOTE:** You can switch this feature on and off in the information display, or see an authorized dealer.

### 110-VOLT AC POWER POINT\*

The power point is on the rear of the center console and can be used to power your smaller electrical devices that do not exceed 150 watts. You can use this feature after you switch your ignition on and the battery voltage is above 11 volts. When the indicator light is on, the power point is working and ready to use.



### POWER LIFTGATE\*



 twice on your transmitter within three seconds. To use the power feature from the driver seat, press the  control located on the instrument panel.

You can also program a new liftgate height by opening the liftgate. Stop the liftgate movement by pressing the control button on the liftgate when it reaches the desired height. Press and hold the liftgate control button on the liftgate until you hear a tone, indicating programming is complete.

**NOTE:** Once the liftgate has stopped moving, you can also manually move it to the desired height.

### HANDS-FREE LIFTGATE OPERATION\*

*To Open Your Liftgate Hands-Free While You Are at the Liftgate*

1. Make sure you have an intelligent access transmitter\* within 3 feet (1 meter) behind the liftgate.
2. Move your foot under and away from the rear bumper using a single kicking motion. Do not move your foot sideways or the sensors may not detect the motion.

Kick between the exhaust and hitch if your vehicle is equipped with a hitch.

### MOONROOF AND POWER SUNSCREEN\*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time. Press and release the SLIDE control to open the moonroof. To close the moonroof, pull and release the SLIDE control. Press and release the TILT control to vent the moonroof.

Press  to open the sunscreen or pull  to close the sunscreen. The sunshade stops short of its fully opened position for the comfort of rear passengers. To open the sunshade fully, press the control again.

### AUTO-FOLDING EXTERIOR MIRRORS\*

This feature automatically folds the exterior mirrors toward the glass after you place the transmission into park (P), switch off the vehicle, open and close the driver door and lock the vehicle. The exterior mirrors automatically unfold and return to the driving position after you unlock the vehicle and open and close the driver door. Additionally, you can use the control on the door to fold the mirrors on-demand.

**NOTE:** If you use the power-fold control to fold the mirrors on-demand and the auto-fold feature is switched on, you must use the control again to unfold them. See the *Windows and Mirrors* chapter in your *Owner's Manual* for complete details.





## ESSENTIAL FEATURES

### REFUELING

When refueling your vehicle:

1. Make sure the ignition is switched off.
2. Fully open the fuel door.
3. Insert the fuel filler nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting against the cover of the fuel tank until you are done pumping.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.

If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and

could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the *Fuel and Refueling* chapter of your *Owner's Manual*.

### FUEL TANK CAPACITY AND FUEL INFO

Your vehicle has an 18.6 gallon (70.4 liter) fuel tank capacity. We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage such as trailer towing.

For non-flex fuel vehicles, use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87.

Do not use any other fuel because it could damage or impair the emission control system. If your vehicle has a yellow fuel filler cap, a yellow bezel around the fuel filler inlet, a yellow fuel filler housing or a yellow E85 label on the fuel tank filler door, you have a flex fuel vehicle and can use either regular unleaded fuel, E85

ethanol fuel or any mixture of the two. Add at least half a tank of fuel when switching between regular unleaded fuel or E85 and drive the vehicle immediately after refueling for at least 5 miles (8 kilometers) to allow the vehicle to adapt



to the change in ethanol concentration. If you use E85 fuel exclusively, we recommend filling the fuel tank with regular unleaded gasoline at each scheduled oil change.

See the *Fuel and Refueling* chapter in your *Owner's Manual* for complete flex fuel usage details.

### TRAILER TOW\*

Before you tow, refer to your *Owner's Manual* for complete information on weight, details and limitations, as well as safety information and the proper equipment to use while towing.

*\*if equipped*

### TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to the *Towing the Vehicle on Four Wheels* section in the *Towing* chapter of your *Owner's Manual*.

### TERRAIN CONTROL\*

This system optimizes drivability and comfort, as well as maximizing traction. Turn the dial on the center console to select from the following modes:



**Grass/Gravel/Snow:** Use this mode where loose or slippery material covers a firm surface.



**Sand:** Use this mode on soft, dry sand or deep gravel terrain.



**Mud/Ruts:** Use this mode on muddy, rutted, soft or uneven terrain.



**Normal:** Use this mode for on-road conditions.



*\*if equipped*

### HILL DESCENT CONTROL™\*



Hill descent control allows the driver to set and maintain vehicle speed while descending steep grades on various surface conditions.

To switch the system on, press  located in the center of the terrain management dial. The icon lights up and a tone sounds when the system is on. Use your pedals to increase or decrease your speed as you normally would, until you reach your desired speed. Remove your feet from the pedals to maintain your speed.

### OPEN WINDOW BUFFETING

When one of the windows is open, you may hear a pulsing noise. Lower the opposite window slightly to reduce this noise.

### USB PORT\*

Plug in, charge and listen to your playlists, or just use the smart-charge feature to power up your USB devices.

### LOCATION OF SPARE TIRE AND TOOLS

Your spare tire and tools are under the floor filler and carpeted floor panel located in the rear of the vehicle. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

### ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.