



INFORMATION & LIMITED WARRANTY GUIDE

Vehicle Protection Packages

Toyota Vehicle Protection Packages are a great way to help keep your Toyota vehicle looking like new. These specially designed packages include products that work together to help protect your new vehicle from the wear, fading and damage caused by everyday driving.

These products are designed to help keep your vehicle looking as beautiful as the day you bought it and come with a limited warranty of 3 years or 36,000 miles, whichever comes first.

Three Vehicle Protection Packages Available:

	Fabric Guard	Paint Sealant	Paint Renewer Cleaner	Limited Service Rental Car Assistance	Paint Protection Film			
					Door Edge Guards	Handle Cups	Mirror Backs (application may vary)	Leading Edge of Hood
Vehicle Protection	X	X	X	X				
Vehicle Protection Plus	X	X	X	X	X	X	X	
Vehicle Protection Premium	X	X	X	X	X	X	X	X





FABRIC GUARD

Fabric Guard is a specially formulated fabric treatment that penetrates into the individual fibers of a vehicle's upholstery. Once applied, Fabric Guard creates a durable, nontoxic barrier against stains and spills, and helps your vehicle's interior retain its fresh look longer.

Fabric Guard comes complete with a 3-year/36,000-mile limited warranty against spots and stains from food and beverages.

FABRIC GUARD TERMS AND CONDITIONS

1. **LIMITED WARRANTY COVERAGE:** Covers stains from food and beverages such as water, tea, coffee, soft drinks and milk. Soiled areas will be cleaned or replaced by servicing Toyota dealer, as necessary, and fabric sealant will be reapplied at no cost to the owner.
2. **ELIGIBILITY:** Original retail customer owner of a new vehicle treated with fabric sealant in accordance with manufacturer's instructions.
3. **TERMS OF COVERAGE:** Limited warranty protection begins at 12:01 a.m. on the retail purchase date and expires three (3) years from that date or at 36,000 miles, whichever occurs first. This limited warranty applies to the original retail customer owner only. Limited warranty terminates upon sale or transfer of warranted vehicle.
4. **CONDITIONS NOT COVERED UNDER LIMITED WARRANTY:** This limited warranty does not apply to:
 - A. Areas of stain or fading caused by sunlight, acid, dyes, inks, bleaches or other corrosives.
 - B. Defects in the manufacture of material.
 - C. Material that has been torn, burned, mishandled or subject to neglect.
 - D. Leather, vinyl materials, brackets, seat belt restraints, floor mats, door panels, head liners and exterior parts.
 - E. Traumatic acts of nature: hurricanes, earthquakes, tornadoes, flooding, etc.
5. **CLAIMS PROCEDURE:** All claims must be authorized. To receive authorization, contact your local Toyota dealer. Dealership personnel will review the claim and verify coverage on your behalf. Owner must request authorization within 30 days after damage becomes noticeable.
6. **LIMITED WARRANTY LIMITATION:** The express warranties contained in this agreement are in lieu of all other warranties, express or implied. All other express and implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, and all other warranties arising from course of dealing or usage of trade are disclaimed. Except to the extent prohibited or limited by applicable law, any implied warranties that cannot be disclaimed pursuant to applicable law are limited in duration to the limited warranty time period set forth above.
7. **LIMITATION OF LIABILITY:** In no event shall installer be liable for any indirect, special, incidental, exemplary or consequential damages of any kind arising out of or related to (1) the use of or inability to use the product, (2) the breach of any limited warranty or of this agreement, (3) any act or failure to act relating to this agreement, or otherwise, including without limitation damages for loss of use, lost profits, interruption of business, or any other monetary or other loss, regardless of the form of action whether in contract, tort (including negligence), strict product liability or otherwise, even if installer has been advised of or is otherwise aware of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
8. **HOW STATE/PROVINCIAL LAW APPLIES:** This limited warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.





PAINT SEALANT

While the manufacturer provides an exceptional factory finish, each time your vehicle is washed, the natural valleys of the paint surface accumulate chemicals and detergents. Significant buildup can occur after just a few washes. These chemicals can then cause the paint to break down.

When magnified by the sun's harmful UV rays, the paint's surface can become weakened, resulting in oxidation and a loss of gloss. The Paint Sealant is designed to prevent this process and reduce the likelihood of damage.

PAINT RENEWER CLEANER

The Paint Renewer Cleaner is a polymer-based cleaner that helps extend your vehicle's new-car look and enhance its showroom appearance.

The Paint Renewer Cleaner adds an extra layer of shine to the vehicle and removes minor defects from the surface by smoothing out inconsistencies in the clear coat.

PAINT SEALANT TERMS AND CONDITIONS

- 1. LIMITED WARRANTY COVERAGE:** Should any of the following occur, damaged areas will be repaired at no cost to the owner: Damage resulting from weather-induced fading, oxidation and/or loss on gloss of the factory-painted surfaces.
- 2. ELIGIBILITY:** Original retail customer owner of a new vehicle treated with Paint Sealant in accordance with manufacturer's instructions.
- 3. TERMS OF COVERAGE:** Limited warranty protection begins at 12:01 a.m. on the retail purchase date and expires 3 years from that date or at 36,000 miles, whichever occurs first. The limited warranty applies to the original retail customer owner only. Limited warranty terminates upon sale or transfer of the warranted vehicle.
- 4. CONDITIONS NOT COVERED UNDER LIMITED WARRANTY:**
 - A.** Any finish that becomes damaged by accident, collision, vandalism, routine abrasions, alteration, negligence, bird droppings, traumatic acts of nature or other than natural causes.
 - B.** Routine Abrasions: Chips, scratches and dings in or on the painted surfaces.
 - C.** Alterations: A modification or change in the composition of the painted surfaces— acid rain, chemical fallout or other materials that may come in contact with painted surfaces (e.g., insects, hail, rocks).
 - D.** Negligence: Failure to take reasonable care of the vehicle; i.e., failure to use prescribed maintenance and regularly wash treated surfaces. The owner has the responsibility to maintain the vehicle using methods described on Paint Renewer Cleaner bottle.
 - E.** Traumatic Acts of Nature: Hurricanes, earthquakes, tornadoes, flooding, etc.
 - F.** Any paint that is defective evidenced by cracking, peeling or flaking of the painted surfaces.
 - G.** Any finish that is not damaged. Not responsible for exact matching of the undamaged areas.
- 5. MAINTENANCE:** The owner has the responsibility to maintain the vehicle using methods described on the Paint Renewer Cleaner bottle. Failure to maintain will void limited warranty.
- 6. CLAIMS PROCEDURES:** All claims must be authorized. To receive authorization, contact your local Toyota dealer. Dealership personnel will review the claim and verify coverage on your behalf. Owner must request authorization within 30 days after damage becomes noticeable.
- 7. LIMITED WARRANTY LIMITATION:** The express warranties contained in this agreement are in lieu of all other warranties, express or implied. All other express and implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, and all other warranties arising from course of dealing or usage of trade are disclaimed. Except to the extent prohibited or limited by applicable law, any implied warranties that cannot be disclaimed pursuant to applicable law are limited in duration to the limited warranty time period set forth above.
- 8. LIMITATION OF LIABILITY:** In no event shall installer be liable for any indirect, special, incidental, exemplary or consequential damages of any kind arising out of or related to (1) the use of or inability to use the product, (2) the breach of any limited warranty or of this agreement, (3) any act or failure to act relating to this agreement, or otherwise, including without limitation damages for loss of use, lost profits, interruption of business, or any other monetary or other loss, regardless of the form of action whether in contract, tort (including negligence), strict product liability or otherwise, even if installer has been advised of or is otherwise aware of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
- 9. HOW STATE/PROVINCIAL LAW APPLIES:** This limited warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.



Paint Protection Film (P3/P4 only)

SUNTEK PAINT PROTECTION FILM (PPF)

Transparent and nearly invisible when applied to high-impact areas, SunTek PPF will not alter the appearance of a vehicle while offering first-rate protection from damage caused by gravel, rocks, salt, insects and other road debris. SunTek PPF is an excellent solution for car owners searching for superior paint protection.

SUNTEK PAINT PROTECTION FILM CARE

CARE INSTRUCTIONS: To extend the life and looks of your SunTek PPF and to maintain your limited warranty coverage, do not wash or wax your vehicle for a minimum of 3 days following product installation. Following this 3-day period, frequent washing and waxing is recommended.

- To prevent film lifting, avoid automatic car washes and spraying the film edges with a hose or power washer.
- Regular waxing of the vehicle and film will help maintain the high-gloss clear coat of the film.

BIRDS, BUGS AND TREE SAP: To prevent possible staining, wash off bird droppings, bug/insect debris and tree sap as soon as possible. For safe removal, use Isopropyl rubbing alcohol and a clean white, nonabrasive cloth.

FILM REMOVAL: If the removal of SunTek Paint Protection Film occurs, in no event shall SunTek be liable for damage to the paint caused by improper paint preparation, lack of proper paint curing time and/or other paint application issues.

SUNTEK® PAINT PROTECTION FILM (PPF) LIMITED WARRANTY
As a Certified Installer, Gulf States Toyota (GST) and its Certified Installers are authorized by SunTek® to extend to vehicle owners the following limited warranty.

1. WHAT IS COVERED AND HOW LONG COVERAGE LASTS:

CPFilms, Inc., d/b/a SunTek® ("SunTek") warrants professionally sold and applied SunTek brand Paint Protection Film (PPF-C, as applicable) (the "Product") against cracking, bubbling or yellowing caused solely by defects in manufacture or materials, for a period of three (3) years from the date of purchase of the Product or 36,000 miles, whichever comes first. This limited warranty does not apply to damage caused by misuse, accident or misapplication, nor does it apply to dents caused by physical impact of rocks or road debris. If the Product does not conform to the limited warranty described above, your local Toyota dealer will remove the old film and apply new SunTek Paint Protection Film. The obligation of SunTek under this limited warranty is limited solely to removal and replacement of any Product not conforming to the limited warranty. This limited warranty does not apply to headlight or non-clear coated film.

2. HOW TO MAKE A CLAIM:

To submit a limited warranty claim in the United States, contact your local Toyota dealer. Your dealer will arrange for service at the nearest location.

3. LIMITED WARRANTY LIMITATION:

The express warranties contained in this agreement are in lieu of all other warranties, express or implied. All other express and implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, and all other warranties arising from course of dealing or usage of trade are disclaimed. Except to the extent prohibited or limited by applicable law, any implied warranties that cannot be disclaimed pursuant to applicable law are limited in duration to the limited warranty time period set forth above.

4. LIMITATION OF LIABILITY:

In no event shall SunTek or any installer be liable for any indirect, special, incidental, exemplary or consequential damages of any kind arising out of or related to (1) the use of or inability to use the product, (2) the breach of any limited warranty or of this agreement, (3) any act or failure to act relating to this agreement, or otherwise, including without limitation damages for loss of use, lost profits, interruption of business, or any other monetary or other loss, regardless of the form of action whether in contract, tort (including negligence), strict product liability or otherwise, even if SunTek or installer has been advised of or is otherwise aware of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

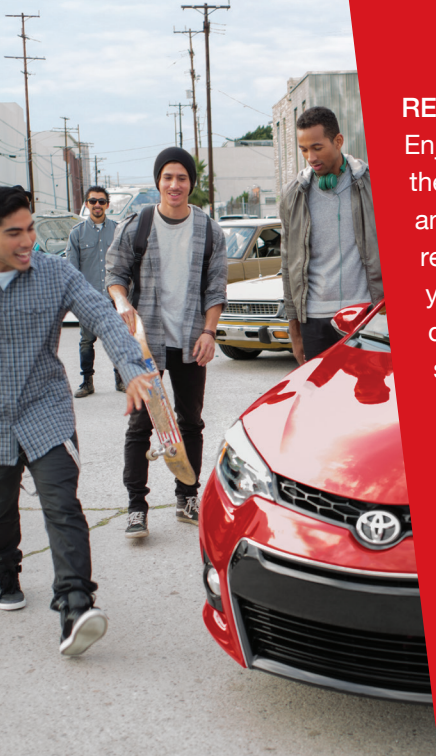
5. HOW STATE/PROVINCIAL LAW APPLIES:

This limited warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

6. EXCLUSIONS AND MISCELLANEOUS TERMS AND CONDITIONS:

- A. This limited warranty does not cover or apply to losses, costs, damages or defects arising from or caused by improper Product care, cleaning or abuse, misuse (including use not complying with applicable law), natural causes, accident, ordinary wear, paint finish dents or other damages caused by road debris, the physical impact of rocks, abrasion or scratching, or any other acts, occurrences or defects, faults or damages not related to defects in materials or manufacture of the Product.
- B. The benefits under this limited warranty shall be the sole and exclusive remedy against SunTek and installer for any loss arising out of the sale, application and/or use of the Product.
- C. This limited warranty coverage is valid only in the United States of America and Canada. If any provision of this limited warranty is unenforceable or ineffective, the rest of this limited warranty shall remain in effect and be construed as if such provision had not been contained in this limited warranty.
- D. This limited warranty shall be governed by and construed under the laws of the State of Texas. All actions arising under or related to this limited warranty shall be brought in the federal or state courts located in Houston, Harris County, Texas. Customer agrees that such forum is mutually convenient and bears a reasonable relationship to this Agreement, and waives objection to any venue laid therein.





RENTAL CAR ASSISTANCE

Enjoy the ease and convenience of the Rental Car Assistance benefit and become eligible for rental car reimbursement when you have your Toyota serviced at your Toyota dealership (limited warranty and body shop repairs excluded).

LIMITED SERVICE RENTAL CAR ASSISTANCE

For the term of 3 years/36,000 miles, whichever occurs first, Limited Service Rental Car Assistance is available on a customer reimbursement basis only.

A maximum rental reimbursement of six (6) days, limited to two (2) consecutive days per rental event, applies at up to \$30.00 per day.

A qualifying service and/or maintenance Repair Order for your vehicle from any Toyota dealership is required with each rental reimbursement request. A bona fide rental car receipt from a nationally recognized rental agency or Toyota dealership must also be included.

Reimbursement is available only to the original registered owner or lessee when a valid request is properly submitted. Limited warranty and body shop repairs are excluded.



Arrangements and payment for all rentals are the responsibility of the vehicle owner through a rental agency or dealership. Limited Service Rental Car Assistance benefits and Toyota New Vehicle Limited warranty benefits are wholly separate.

REQUEST FOR COVERAGE

You must first return to a Toyota dealership for a service/maintenance visit prior to renting a vehicle.

Proceed by paying for the rental car, having service and/or maintenance performed by the Toyota dealership and then submitting your reimbursement request — excluding limited warranty and body shop repair expenditures.

Reimbursement requests must include the following required documents:

1. Copy of the service/maintenance Repair Order from the Toyota dealership.
2. Copy of the rental receipt with the preprinted rental agency or dealership information. The rental date(s) must coincide with the servicing Toyota dealership Repair Order date(s).

Mail your reimbursement request within 30 days of the rental event to:

Rental Car Assistance
P.O. Box 442168
Houston, TX 77077



