



GETTING TO KNOW YOUR 2019 LACROSSE



buick.com

Review this Quick Reference Guide for an overview of some important features in your Buick LaCrosse. Some optional equipment described in this guide may not be included in your vehicle. More information can be found in your Owner's Manual and at my.buick.com/learn. For easy reference, keep this guide with your Owner's Manual in your glove box.

Certain restrictions, precautions, and safety procedures apply to your vehicle.
Please read your Owner's Manual for complete instructions.



INSTRUMENT PANEL

Memory
Seat
Buttons♦

Electric
Parking
Brake

Exterior Lamps/
Instrument Panel
Illumination Controls

Turn
Signal
Lever

Tap
Shift
Controls

Driver
Information
Center

Windshield
Wipers
Lever



Power
Mirror/
Window
Controls

Trunk
Release
Button

Head-Up
Display
Controls♦

Cruise Control/Forward
Collision Alert♦/Heated
Steering Wheel♦/Voice
Recognition Buttons

Steering
Wheel
Adjustment
Lever or
Power
Control♦

Driver
Information
Center Controls/
Audio Steering
Wheel Controls

Engine
Start/Stop
Button

Symbols



Low Tire Pressure



Antilock Brake System
Warning



Brake System Warning



Airbag Readiness



Electric Parking Brake



Door Ajar



Fog Lamps



Lane Keep Assist Warning



Cruise Control Set



Vehicle Ahead



Adaptive Forward Lighting



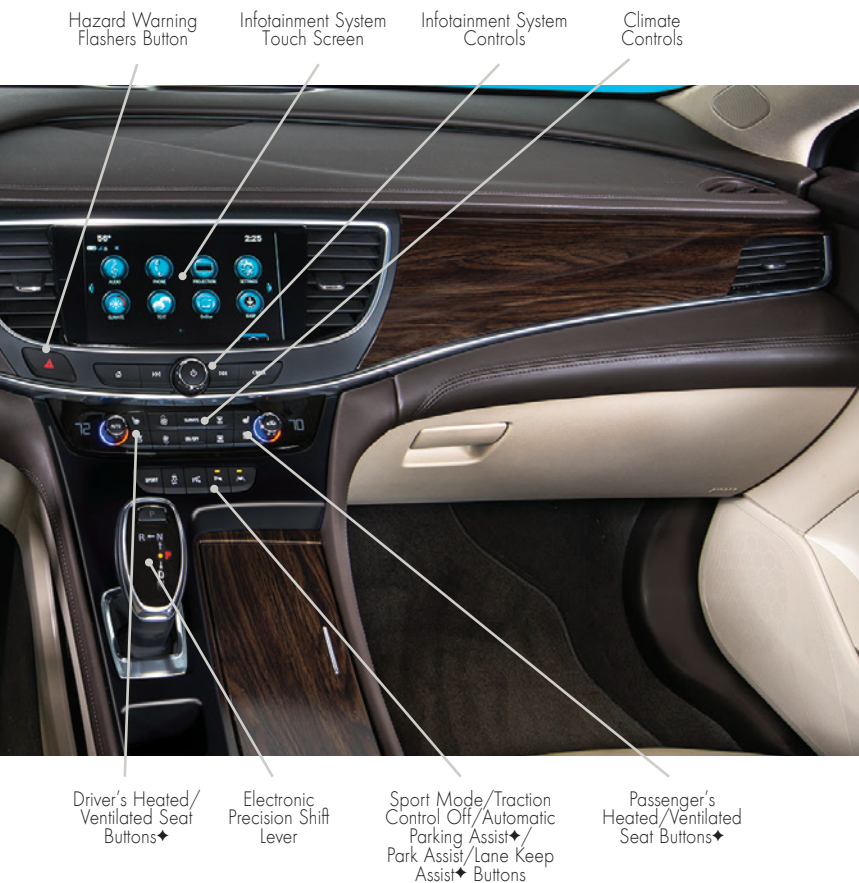
Service Electric Parking Brake



Traction Control Off



Charging System



- | | | | |
|--|----------------------------|--|---|
| | Engine Oil Pressure | | Traction Control/
StabiliTrak Active |
| | Engine Coolant Temperature | | Seat Belt Reminder |
| | High Beam Headlamps | | Check Engine |
| | Security | | Low Fuel |
| | StabiliTrak Off | | Lights On Reminder |

Refer to your Owner's Manual to learn about the information being relayed by the lights, gauges and indicators on the instrument cluster.

See In Brief in your Owner's Manual.

REMOTE KEYLESS ENTRY TRANSMITTER (KEY FOB)



Lock

Press to lock all doors.



Unlock

Press to unlock the driver's door. Press again to unlock all doors.



Trunk

Press twice to open the trunk.



Vehicle Locator/Panic Alarm

Press and release to locate your vehicle. The exterior lamps will flash and the horn will sound.

Press and hold to activate the alarm. Press again to cancel the alarm.

Door Key

Press the button on the back of the transmitter to pull out the door key.

Note: To change the remote lock, unlock, and remote start settings, go to Settings > Vehicle > Remote Lock, Unlock, Start.



Remote Vehicle Start

Press and release the Lock button and then immediately press and hold the button until the turn signal lamps flash to start the engine from outside the vehicle. After entering the vehicle, turn on the ignition.

- During a remote start, the engine will run for 10 minutes. Repeat these steps to run the engine for an additional 10 minutes. A remote start can be extended once.
- Press and hold the button until the parking lamps turn off to cancel a remote start.

Remote Start Heated/Ventilated Seats♦

Select the Remote Start Auto Heat or Auto Cool Seats option in the Vehicle Settings to have the heated/ventilated seats turn on during a remote start. The seat button indicators do not illuminate and the temperature performance of the unoccupied seat may be reduced during a remote start.

See Keys, Doors and Windows in your Owner's Manual.

KEYLESS ACCESS SYSTEM

The Keyless Access System enables operation of the doors, ignition and trunk without removing the Remote Keyless Entry transmitter from your pocket or purse. **The transmitter must be within 3 feet of the door being unlocked or within 3 feet of the trunk.**

Keyless Unlocking

With the transmitter within range:

- ▶ Press the lock button on the driver's door handle to unlock the driver's door; press it again within 5 seconds to unlock all doors.
- ▶ Press the lock button on a passenger door handle to unlock all doors.
- ▶ Press the bottom of the Buick emblem above the license plate to open the trunk.

Keyless Locking

With the ignition off, the transmitter removed from the vehicle, and all doors closed:

- ▶ Press the lock button on any door handle to lock all doors immediately.
- ▶ If Passive Locking is turned on, all doors will lock automatically after a short delay.

Note: To change the keyless locking and unlocking settings, go to Settings > Vehicle > Remote Lock, Unlock, Start.

KEYLESS (PUSHBUTTON) START

The Remote Keyless Entry (RKE) transmitter must be in the vehicle to turn on the ignition.

Starting the Engine

- ▶ With the vehicle in Park or Neutral, press the brake pedal and then press the **ENGINE START/STOP** button to start the engine. The green indicator on the button will illuminate.

Note: If the RKE transmitter battery is weak, place the transmitter in the pocket in the center console storage area to enable the engine to start. Replace the transmitter battery as soon as possible.



Stopping the Engine/Off

- ▶ With the vehicle stopped, press the Park (P) button on top of the shift lever to shift into Park. Press the **ENGINE START/STOP** button to turn off the engine.

Power will be available for 10 minutes to operate the audio system until the driver's door is opened and to operate the windows and sunroof♦ until any door is opened.

Accessory Mode

- ▶ With the engine off and the brake pedal NOT depressed, press the **ENGINE START/STOP** button to place the ignition system in the accessory mode. The amber indicator on the button will illuminate.

See Driving and Operating in your Owner's Manual.

AUTO ENGINE STOP/START

A fuel-saving stop/start system has been integrated with the engine. While driving, when the brake pedal is applied and the vehicle is at a complete stop, the automatic engine stop/start system may turn off the engine, depending on operating conditions. When the engine is off, the tachometer gauge will read AUTO STOP. Upon releasing the brake pedal or applying the accelerator pedal, the engine will restart. After parking the vehicle and turning off the engine, the tachometer gauge will read OFF.

The engine may remain running or restart when the vehicle is stopped if:

- A minimum vehicle speed is not reached.
- The engine or transmission is not at the required operating temperature.
- The outside temperature is not in the required operating range.
- The shift lever is in any gear other than Drive (D).
- The battery charge is low or the battery has been disconnected.
- The current climate control or defog settings have not been reached.
- The Auto Stop time is greater than 2 minutes.

See Driving and Operating in your Owner's Manual.

ELECTRONIC PRECISION SHIFT

The automatic transmission shift lever always starts in a center position, represented by a dot on the shift pattern displayed on top of the shift lever. The selected gear position illuminates in red. After shifting, the shift lever returns to the center position.

Park – Press the button (A) on top of the lever to shift into Park.

To shift out of Park, with the ignition on and the brake pedal applied, press and hold the shift lock button (B) on the left side of the lever and select the desired gear.

Reverse – Press and hold the shift lock button (B) on the side of the lever and move the lever forward and then left to shift into Reverse.

Neutral – Move and hold the lever forward for 2 seconds to shift into Neutral.

Note: The transmission will not stay in Neutral for an extended period. It will automatically shift into Park.

Drive – Move the lever rearward to shift into Drive.

Tap Shift Mode – With the transmission in Drive, pull back on the lever to activate Manual Mode. Press the left steering wheel paddle to downshift and the right paddle to upshift. Pull back on the lever again to return to Drive.

Automated Car Wash Mode

To place the transmission in Neutral with the engine running and the vehicle unoccupied:

1. While pressing the brake pedal, open the driver's door.
2. Shift to Neutral and then release the brake pedal. The indicator should continue to show N.
3. Upon returning to the vehicle, shift into Park.

See Driving and Operating in your Owner's Manual.



SELECTIVE RIDE CONTROL♦

Selective Ride Control automatically adjusts the suspension and steering settings in real time. There are two driving modes.

TOUR – Default mode used for normal city and highway driving.

SPORT – Press the **SPORT** button on the center of the instrument panel when road conditions or personal preference demands more responsive, controlled steering and handling. Press the button again to return to Tour mode.



See Driving and Operating in your Owner's Manual.

DRIVER INFORMATION CENTER

The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle system information and warning messages.

DIC Controls

Use the controls on the right side of the steering wheel to view and move through the DIC menus.

- ▶ Press the < or > button to move between the display zones. Press the left < button to go back to the previous menu.
- ▶ Press the ^ or v button to scroll through the menus.
- ▶ Press the ✓ button to open a menu or select a setting. Press and hold to reset a value.

Info Pages

1. Use the controls to display the Options menu.
2. Scroll to display Info Pages. Press > to view the pages.
3. Scroll through the list of items.
4. Press ✓ to select or deselect an item to display in the Info menu.



See Instruments and Controls in your Owner's Manual.

HEAD-UP DISPLAY♦

The Head-Up Display (HUD) projects some operating information on the windshield. Temporary information, such as audio changes and navigation maneuvers, also may be displayed. The HUD controls are located on the left side of the instrument panel.

HUD HUD

Lift up or press down to adjust the position of the image. It cannot be adjusted side-to-side.

INFO

Press to select from four displays: Speed View; Audio/Phone View; Navigation View; and Performance View.

± Brightness

Lift up or press down to brighten or dim the display. Hold down to turn off the display.



See Instruments and Controls in your Owner's Manual.

STEERING WHEEL ADJUSTMENT

- ▶ With the vehicle parked, push down the lever, or press the power control♦, on the left side of the steering column to move the steering wheel up or down and in or out. On the manual column, pull up the lever to lock the steering wheel in place.

FRONT SEATS

Power Seat Adjustment

A. Seat Adjustment

Move the horizontal control to move the seat forward or rearward and to tilt, raise or lower the seat.

B. Seatback Recline Adjustment

Move the vertical control to recline or raise the seatback.

C. Lumbar Adjustment

Press the round control to adjust the lumbar support.

D. Massage♦

Press the control button to turn the massage feature on/off. It will turn off after 10 minutes.



Memory Seat

- ▶ With the driver's seat, power steering column♦ and power outside mirrors in the desired position, press and release the **SET** button. A beep will sound. Immediately press and hold button **1** until two beeps sound. Repeat the steps using button **2** for a second driver and the  **Exit** button to set the exit position.
- ▶ To recall the setting, press and hold button **1** or **2** or the  **Exit** button until the stored position is reached.
- ▶ To set the Auto Memory Recall or Easy Exit options, go to Settings > Vehicle > Comfort and Convenience.

See Seats and Restraints in your Owner's Manual.

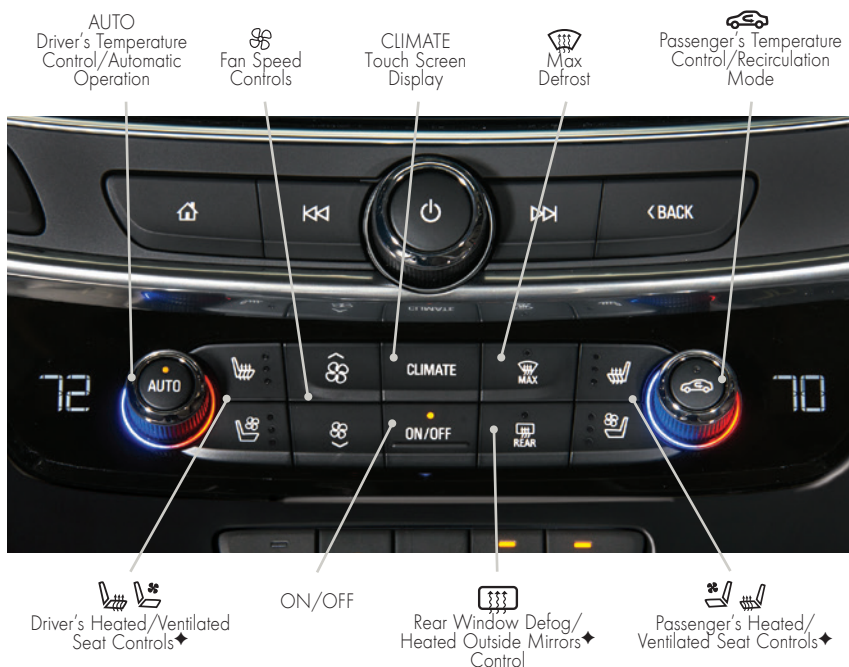
FOLDING REAR SEATBACKS

1. Press the button at the base of the head restraint post to lower the head restraint.
2. Insert the door key from the Remote Keyless Entry transmitter in the mini-buckle slot to disconnect the mini-latch of the center seat belt.
3. Pull the release handle in the trunk to release the seatback.
4. Fold the seatback forward.



See Seats and Restraints in your Owner's Manual.

AUTOMATIC CLIMATE CONTROLS



Automatic Operation

1. Press **AUTO**.
2. Set the temperature.

The system automatically controls the fan speed, air delivery, air conditioning and recirculation to reach the set temperature. Allow time for the system to reach the desired temperature. If a function is adjusted manually, automatic operation for that function is canceled.

SYNC Temperature Settings

- Press **CLIMATE** to display the touch screen controls. Touch **SYNC** to link all passenger settings to the driver settings.

See Climate Controls in your Owner's Manual.

SUNROOF[♦]

The sunroof and sunshade controls are located on the overhead console.

- Press the **Front Sunshade** switch to open or close the front sunshade.
- Press the **Rear Sunshade** switch to open or close the rear window sunshade.
- Press the **Sunroof Open** switch to express-open the sunroof. Press the **Sunroof Close** switch to express-close the sunroof.

♦ Optional equipment

See Keys, Doors and Windows in your Owner's Manual. 9

INFOTAINMENT SYSTEM

Refer to your Owner's Manual for important information about using the infotainment system while driving.



Infotainment Home page for e-Assist engine-equipped vehicle shown

The infotainment system uses a Bluetooth or USB connection to link to a compatible device, such as a smartphone or portable audio player, and offers hands-free voice control. You can use simple gestures on the touch screen, such as tap, drag, and swipe, to interact with the system. For assistance, contact Customer Assistance at 1-855-478-7767 or go to my.buick.com/learn.

INFOTAINMENT SYSTEM

Storing Favorites

Radio stations from all bands (AM, FM or SiriusXM[®]), media, contacts, applications, and navigation destinations[◆] can be stored in any order on the favorites list.

1. Display the desired radio station, media favorite, contact, application or destination.
2. Touch the **Interaction Selector** at the bottom of the screen to display the favorite screen buttons.
3. Touch and hold one of the favorite screen buttons until a beep is heard.
4. Repeat the steps to store another favorite item.



Note: To change the number of favorites displayed, go to Settings > Radio.

Natural Voice Recognition

Control the music source and make phone calls hands-free (after pairing your Bluetooth-enabled phone) using the natural voice recognition system.

1. Press the **Push to Talk** button on the steering wheel.
2. The radio will play a prompt followed by a beep.
3. After the beep, say what you want it to do using natural speech.
 - **Phone (using your paired phone)** – Example command: “Call Amanda” or “Call 555-1212”
 - **Media Music Device Search (when connected to USB only)** – Example command: “Play artist [name]” or “Play song [name]”
 - **Radio** – Example command: “Tune FM 104.3” or “Tune XM Classic Vinyl”
 - **Help** – Say “Help” for voice recognition assistance

Voice Pass-Thru

Voice Pass-Thru allows access to the voice recognition commands on a paired, compatible cell phone; e.g. Siri[®] Eyes Free or Voice Command.

- ▶ To activate phone voice recognition, press and hold the **Push to Talk** button on the steering wheel for 2 seconds.

Portable Audio Devices

USB ports and accessory power outlets are located in the vehicle to connect portable audio devices. Use the USB ports to connect and charge mobile devices.

- ▶ Connect an iPod[®], iPhone[®], MP3 Player, or a USB flash drive to a USB port. Search for music on-screen or by voice commands.
- ▶ Touch the Audio icon > Media to select a portable device as the audio source.



APPLE CARPLAY™

Apple CarPlay capability is available through a compatible smartphone using the Projection icon on the Home page of the infotainment system. No app is required.

1. Connect your compatible phone by plugging the Lightning cable into a USB data port. Use your device's factory-provided Lightning cable. Aftermarket cables may not work.
2. The Projection icon will change to Apple CarPlay. Touch the Apple CarPlay icon to have your apps displayed.

See your Infotainment System Manual.

ANDROID AUTO™

Android Auto capability is available through a compatible smartphone using the Projection icon on the Home page of the infotainment system.

1. Download the Android Auto app to your phone from the Google Play Store.
2. Connect your compatible phone by plugging the phone USB cable into a USB data port. Use your device's factory-provided USB cable. Aftermarket cables may not work.
3. The Projection icon will change to Android Auto. Touch the Android Auto icon to have your apps displayed.

See your Infotainment System Manual.

BLUETOOTH® SYSTEM

Refer to your Owner's Manual for important information about using the Bluetooth system while driving. Before using a Bluetooth-enabled device in the vehicle, it must be paired with the in-vehicle Bluetooth system. The pairing process is disabled when the vehicle is moving. Not all devices will support all functions. Visit my.buick.com/learn for more information.

Pair a Phone

1. To use voice recognition, press the  **Push to Talk** button on the steering wheel; after the beep, say "Pair Phone."
To use the touch screen, select the Phone icon > Phones > Pair Device.
2. Start the pairing process on the phone. From your phone's Bluetooth settings, select the name shown on the infotainment screen.
3. Confirm the codes that appear on the infotainment screen and the phone.
4. When pairing is complete, the phone screen is displayed. Your phone book may be downloaded depending on the phone.

See your Infotainment System Manual.

4G LTE WI-FI® HOTSPOT

With the vehicle's built-in Wi-Fi hotspot, up to 7 devices (smartphones, tablets and laptops) can be connected to high-speed internet using the 4G LTE signal.

- To retrieve the SSID and password for the hotspot, go to Settings > Wi-Fi > Manage Wi-Fi Networks.

Note: For more information on use and system limitations, visit my.buick.com/learn.

AUDIO STEERING WHEEL CONTROLS

Push to Talk

Press to answer an incoming call or to use natural voice recognition with the Bluetooth or OnStar® system.

End Call/Mute

Press to end or decline a call, or to end voice recognition. Press to mute/unmute the speakers.

Volume

Press the switch up or down to adjust the volume.

Next/Previous Favorite Station

Press the  or  button to go to the next or previous favorite station or track.

See your Infotainment System Manual.



CRUISE CONTROL

Setting Cruise Control

1. Press the  **On/Off** button. The  symbol will illuminate white on the instrument cluster.
2. When traveling at the desired speed, press the control down to the **SET-** position to set the speed. The  symbol will illuminate green.

Adjusting Cruise Control

RES+ Resume/Accelerate

Press the control up to resume a set speed. When the system is active, press up to increase speed.

SET- Set/Coast

When the system is active, press the control down to decrease speed.

Cancel

Press to cancel the Cruise Control without erasing the set speed from memory. Pressing the brake pedal also will cancel the Cruise Control.

Adaptive Cruise Control[♦]

The system maintains the set speed and a following gap – the time between your vehicle and a vehicle detected directly ahead – by accelerating or braking automatically while you continue to steer.

Following Gap

Press to select a following gap setting of Far, Medium, or Near. This is also the Forward Collision Alert[♦] setting.



DRIVER ASSISTANCE SYSTEMS

Safety or driver assistance features are no substitute for the driver's responsibility to operate the vehicle in a safe manner. The driver should remain attentive to traffic, surroundings and road conditions at all times. Read your Owner's Manual for important feature limitations and information.

Safety Alert Seat♦ – The driver's seat pulses – left side, right side or simultaneously – to alert the driver of the direction of potential hazards.

- ▶ Seat pulsing alerts or audible alerts may be selected. To change the alert settings, go to Settings > Vehicle > Collision/Detection Systems > Alert Type.

Lane Change Alert with Side Blind Zone Alert♦ – While driving, the system displays a  warning symbol on the left or right side mirror when a vehicle is detected in that side blind zone area or rapidly approaching that area. The warning symbol flashes if a turn signal is activated when a vehicle has been detected on the same side.

- ▶ To turn the system on or off, go to Settings > Vehicle > Collision/Detection Systems > Lane Change Alert.

Forward Collision Alert♦ – The  Vehicle Ahead Indicator is green on the instrument cluster when a vehicle is detected and is amber when following a vehicle ahead much too closely. When approaching a vehicle directly ahead too rapidly, a red alert flashes on the windshield and the Safety Alert Seat pulses or rapid beeps sound (if selected).

- ▶ Press the  **Collision Alert** button on the steering wheel to set the alert timing to Far, Medium, or Near. This is also the Adaptive Cruise Control♦ following gap setting.

Forward Automatic Braking♦ – In potential front-end imminent collision situations with detected vehicles, the brakes may be applied, if you have not already done so, to help reduce damage or avoid collisions at very low speeds.

- ▶ To set the Forward Collision Alert and Forward Automatic Braking systems to Alert and Brake, Alert, or Off, go to Settings > Vehicle > Collision/Detection Systems > Forward Collision System.

Lane Keep Assist with Lane Departure Warning♦ – The system may help you avoid collisions due to unintentional lane departures. The  Lane Keep Assist Indicator is green on the instrument cluster if the system is available to assist. If the vehicle approaches a detected lane marking without using a turn signal in that direction, the system may assist by gently turning the steering wheel and displaying an amber .

If active driver steering is not detected, the amber  may flash and the Safety Alert Seat may pulse, or beeps may sound (if selected), on the side of the departure direction as the lane marking is crossed. The Lane Keep Assist system does not continuously steer the vehicle; the driver needs to steer and be in complete control of the vehicle.

- ▶ Press the  **Lane Keep Assist** button (A) to turn the system on or off.

Front Pedestrian Braking♦ – During daytime driving at speeds of 5-50 mph, the system detects pedestrians directly ahead up to a distance of approximately 131 feet and displays an amber  indicator. When approaching a detected pedestrian too rapidly, a red alert flashes on the windshield and the Safety Alert Seat pulses or rapid beeps sound (if selected). The system may prepare the brakes or automatically brake the vehicle, if you have not already done so.

- ▶ To set the system to Alert and Brake, Alert, or Off, go to Settings > Vehicle > Collision/Detection Systems > Front Pedestrian Detection.

DRIVER ASSISTANCE SYSTEMS

Traction Control and StabiliTrak Systems

— The traction control system limits wheelspin and the StabiliTrak® stability control system assists with directional control of the vehicle in difficult driving conditions. Both systems turn on automatically every time the vehicle is started. Turn off traction control if the vehicle is stuck and rocking the vehicle is required.



- Press the  **Traction Control/ StabiliTrak Off** button (B) to turn traction control on or off.

Rear Vision Camera — When the vehicle is in Reverse, a view of the area behind the vehicle displays on the infotainment screen. Vehicle speed must be below 5 mph.

- To turn the guidance lines or symbols on or off, go to Settings > Rear Camera.

Front and Rear Park Assist — During low-speed parking maneuvers, the system provides “distance to closest object” information on the Driver Information Center and the Safety Alert Seat pulses or a beep sounds (if selected). When an object is very close, the Safety Alert Seat pulses or 5 beeps sound (if selected).

Rear Cross Traffic Alert — When the vehicle is in Reverse, the system warns of cross-traffic coming in either direction by displaying a red alert on the infotainment screen and the left or right side of the Safety Alert Seat pulses or beeps sound (if selected).

- Press the  **Park Assist** button (C) to turn the Park Assist and Rear Cross Traffic Alert systems on or off.

Automatic Parking Assist — Automatic Parking Assist steers the vehicle to help you park in parallel or perpendicular spaces while you follow commands and control the gear selection, acceleration and braking.

1. Press the  **Automatic Parking Assist** button (D) on the center of the instrument panel. A beep sounds and a parking assist display is shown on the Driver Information Center (DIC). The system will begin searching for a large enough parking space.
2. Once a space is found, shift the vehicle into Reverse or Drive as directed, follow the commands on the DIC and apply the accelerator or brake as needed. The steering wheel will briefly vibrate as a reminder to remove your hands. Parking Complete will be displayed and a beep will sound when the parking maneuver is complete.

See Driving and Operating in your Owner's Manual.

CAPLESS FUEL FILL

- To open the fuel door, press and release the center of the rear edge of the door. It will pop out slightly. Pull the door to open.

The capless fuel system does not have a fuel fill cap. Fully insert the fuel pump nozzle before starting to fill the tank. If the tank must be filled using a portable container, first insert the capless funnel adapter, located under the trunk floor, into the fuel system.

ROADSIDE ASSISTANCE

1-800-252-1112

TTY Users: 1-888-889-2438

As the owner of a new Buick, you are automatically enrolled in the Buick Roadside Assistance program for up to 6 years/70,000 miles, whichever occurs first, at no expense to you. Buick's Roadside Assistance toll-free number is staffed by a team of trained advisors who are available 24 hours a day, 365 days a year, to contact a service provider for light services (fuel delivery, jump-starts, flat tire and lock-outs) or make arrangements to tow your vehicle to the nearest Buick dealer for any repairs.

Roadside Assistance and OnStar®

If you require roadside service and have a current OnStar service plan, press the **OnStar** button and the vehicle will send your current GPS location to an OnStar Advisor who will speak to you, assess your problem, contact Roadside Assistance and relay your exact location so you will get the help you need.

To learn more about OnStar services, press the blue **OnStar** button, visit onstar.com, call 1-888-4-ONSTAR (1-888-466-7827), or refer to your Owner's Manual.

MYBUICK AND LACROSSE OWNER GUIDE APPS



The myBuick app connects owners with a compatible mobile device to a variety of vehicle information and services, such as a searchable Owner's Manual, OnStar Vehicle Diagnostic information, Roadside Assistance and more. The app also enables you to send remote commands, manage your Wi-Fi hotspot and data, and send destinations to the navigation system (vehicles must be properly equipped).

The LaCrosse Owner Guide app covers the operation of many of the features on your LaCrosse, such as setting driver preferences, using the infotainment system and understanding how various safety systems work. It also provides access to many online resources and Buick's comprehensive owner benefits.

Visit my.buick.com/learn for more information. Download the mobile apps from your compatible mobile device's app store.

BUICK OWNER CENTER

Get to know your vehicle inside and out with the Buick Owner Center. Check out personalized information, including an online Owner's Manual and helpful how-to videos, track your service history and warranty status, review your current OnStar Vehicle Diagnostics report (active OnStar account required) and more. Create an account today at my.buick.com.

We recommend always using ACDelco or genuine GM service parts.

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner's Manual for complete instructions. All information contained in this guide is based on the latest information available at the time of printing and is subject to change without notice. Copyright 2018 General Motors. All rights reserved.



GENERAL MOTORS

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