

GETTING TO KNOW YOUR
2018 ENCORE

buick.com

Review this Quick Reference Guide for an overview of some important features in your Buick Encore. Some optional equipment described in this guide may not be included in your vehicle. More information can be found in your Owner's Manual and at **my.buick.com/learn**. For easy reference, keep this guide with your Owner's Manual in your glove box.

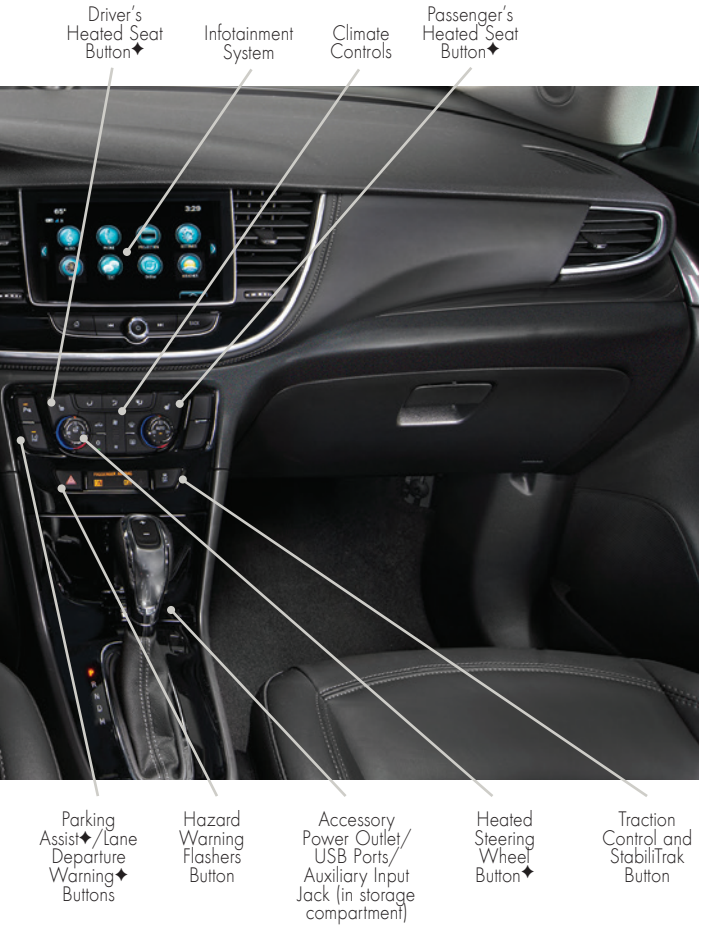
Certain restrictions, precautions, and safety procedures apply to your vehicle. Please read your Owner's Manual for complete instructions.

INSTRUMENT PANEL



Symbols

- Power Steering
- Traction Control Off
- Engine Coolant Temperature
- BRAKE Brake System Warning
- Cruise Control Set
- Low Tire Pressure
- StabiliTrak Active
- StabiliTrak Off
- Security
- Check Engine
- Oil Pressure
- Charging System



- Safety Belt Reminder
- Airbag Readiness
- Antilock Brake System
- Lane Departure Warning
- Lights On
- Forward Collision Alert

Refer to your Owner's Manual to learn about the information being relayed by the lights, gauges and indicators on the instrument cluster.

See In Brief in your Owner's Manual.

✦ Optional equipment

KEYLESS ACCESS SYSTEM

Keyless Access enables operation of the doors, liftgate and ignition without removing the Remote Keyless Entry transmitter from a pocket or purse. The transmitter must be within 3 feet of the door to be unlocked or within 3 feet of the liftgate.

Keyless Unlocking

With the transmitter within range:

- Press the lock button on the driver's door handle to unlock the driver's door; press it again within 5 seconds to unlock all doors and the liftgate.
- Press the lock button on the passenger's door handle to unlock all doors and the liftgate.
- Press the touchpad on the liftgate handle to open the liftgate.



Keyless Locking

With the ignition off, the transmitter out of the vehicle, and all doors closed:

- Press the lock button on any door handle to lock all doors and the liftgate immediately.
- If Passive Locking is turned on, all doors and the liftgate will lock automatically after a short delay once all doors and the liftgate are closed.

Note: To change the door lock settings, go to Settings > Vehicle > Remote Lock, Unlock, Start.

See Keys, Doors and Windows in your Owner's Manual.

REMOTE VEHICLE START✦

Use Remote Vehicle Start to start the engine from outside the vehicle. During a remote start, the engine will run for 15 minutes.

- Press and release the **Lock** button and then press and hold the **Remote Start** button until the turn signal lamps flash. After entering the vehicle, turn on the ignition.
- Press and hold the button until the parking lamps turn off to cancel a remote start.

Note: To change the remote start settings, go to Settings > Vehicle > Remote Lock, Unlock, Start.

See Keys, Doors and Windows in your Owner's Manual.

TILT/TELESCOPE STEERING WHEEL

- With the vehicle parked, push down the lever on the left side of the steering column to adjust the steering wheel. The steering wheel can then be moved up or down and in or out. Pull up the lever to lock the steering wheel in place.

See Instruments and Controls in your Owner's Manual.

KEYLESS (PUSHBUTTON) START



The Remote Keyless Entry transmitter must be in the vehicle to turn on the ignition.

Starting the Engine

► With the transmission in Park or Neutral, press the brake pedal and then press the **ENGINE START/STOP** button. The green button indicator will illuminate.

Stopping the Engine/Off

► Shift to Park and press and hold the **ENGINE START/STOP** button until the engine turns off.

Accessory Mode

► With the engine off and the brake pedal not depressed, press the **ENGINE START/STOP** button to place the vehicle in accessory mode. The amber button indicator will illuminate.

See Driving and Operating in your Owner's Manual.

AUTO ENGINE STOP/START OPERATION✦



A fuel-saving stop/start system has been integrated with the 1.4L LE2 turbocharged engine. While driving, when the brakes are applied and the vehicle is at a complete stop, the engine may turn off, depending on conditions. When the engine stops, the tachometer gauge will read AUTO STOP. The audio system, climate controls and other accessories will continue to operate. Upon releasing the brake pedal or applying the accelerator pedal, the engine will restart. After turning off the engine, the tachometer gauge will read OFF.

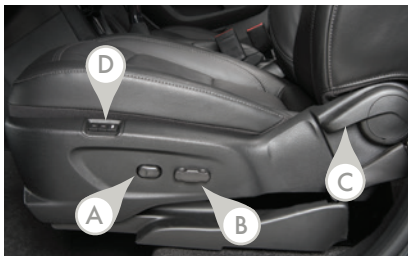
The engine may remain running or restart when the vehicle is stopped if:

- A minimum vehicle speed is not reached.
- The shift lever is in any gear other than Drive (D).
- The battery charge is low.
- The outside temperature is not in the required operating range.
- The engine or transmission is not at the required operating temperature.
- The climate control system requires the engine to run based on the climate control or defog setting. Select the ECO air conditioning setting (green A/C indicator) to maximize the frequency and duration of Auto Stops.
- The Auto Stop time is greater than 2 minutes.

See Driving and Operating in your Owner's Manual.

SEATS

Power Driver's Seat



A. Lumbar Adjustment
Press the small control to adjust the lumbar support.

B. 6-way Seat Adjustment
Move the large control to move the seat forward or rearward and to tilt, raise or lower the seat.

C. Seatback Recline Adjustment
Lift the lever to adjust the seatback position.

D. Memory Seat Controls

Memory Seat✦

Set Memory Positions

1. Adjust the driver's seat and power outside mirrors to the desired positions.
2. Press and hold the **Memory** button and button **1** (D) on the outboard side of the driver's seat until a beep sounds.
3. Repeat these steps using button **2** for a second driver.

Recall Memory Positions

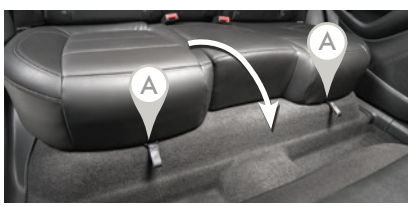
► Press and hold button **1** or **2** until the stored position is reached.

Note: To change the memory recall settings, go to Settings > Vehicle > Comfort and Convenience.

Folding Front Passenger Seat

► With the head restraint lowered and the seat moved as far back as possible, pull the recline lever on the outboard side of the front passenger seat to fold the seat flat.

Folding Rear Seats





1. Unbuckle the safety belts and return them to their normal stowed position.
2. Lower the head restraints.
3. Pull up the tab (A) located at the center front of the seat cushion.
4. Pull up the rear edge of the seat cushion and tilt it forward.
5. Pull the lever (B) on top of the seatback. When the red marking is visible, the seatback is unlatched.
6. Fold down the seatback.
7. When unfolding the seats, make sure the safety belt buckles are accessible above the seat cushions.

See Seats and Restraints in your Owner's Manual.

WINDSHIELD WIPERS

Windshield Wipers and Washer

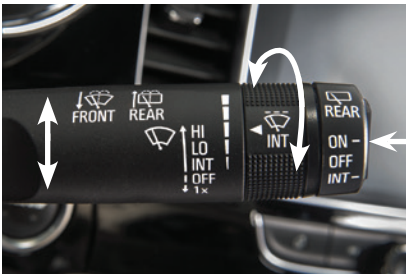
Raise or lower the lever to activate the wipers.

HI Fast Wipes

LO Slow Wipes

INT Intermittent or Rainsense™✦

Rotate the band to adjust the delay between wipes or the Rainsense system sensitivity. The wipers activate more often as the band is rotated upward.



OFF

1x Single Wipe

Washer Fluid

Pull the lever toward you to spray washer fluid on the windshield.

Rear Wiper and Washer

Press the switch on the end of the lever to operate the rear wiper.

ON Slow Wipes

OFF

INT Intermittent Wipes

Washer Fluid

Push the lever away from you to spray washer fluid on the rear window.

See Instruments and Controls in your Owner's Manual.

DRIVER INFORMATION CENTER

The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle system information and warning messages.

DIC Controls



A. MENU

Press to display the **Info** menu (speedometer, trip odometers, fuel range, oil life, fuel economy and tire pressure), **Navigation** menu (cancel guidance and voice prompt), or **Options** menu (units and info pages).

B. △▽

Rotate the switch to scroll through the items of each menu.

C. SET/CLR

Press the button on the end of the lever to view or set a menu item or clear a message. Press and hold the button to reset a menu item.



✦ Optional equipment

See Instruments and Controls in your Owner's Manual.

BUICK INFOTAINMENT SYSTEM

Refer to your Owner's Manual for important information about using the infotainment system while driving.



The infotainment system uses a Bluetooth or USB connection to link to a compatible device, such as a smartphone, cell phone, USB flash drive or portable audio player/ iPod®, and offers hands-free voice control. You can use simple gestures on the touch screen, such as tap, drag, and swipe, to interact with the system. For assistance with the infotainment system, contact Customer Assistance at 1-855-4-SUPPORT (1-855-478-7767) or go to **my.buick.com/learn**.

Storing Favorites

Radio stations from all bands (AM, FM or SiriusXM✦), media (song, artist, etc.), phone contacts and navigation destinations✦ can be stored in any order on the favorites list.

1. Display the desired radio station, media favorite, contact or destination.
2. Touch the **Interaction Selector** at the bottom of the screen to display the favorite screen buttons.
3. Touch and hold one of the favorite screen buttons until a beep is heard.
4. Repeat the steps to store another favorite item.

Note: To change the number of favorites displayed, go to Settings > Radio.

HD Radio✦

HD Radio offers additional programming choices on local stations. When tuned to a channel, the radio will automatically switch to HD audio if available. There may be a delay when processing the digital signal or if the signal is weak.

► To turn HD Radio on or off, touch the Audio icon > Radio > Menu.

Voice Pass-Thru

Voice Pass-Thru allows access to the voice recognition commands on a paired, compatible cell phone; i.e. Siri Eyes Free or Voice Command.

► To activate phone voice recognition, press and hold the **Push to Talk** button on the steering wheel for 2 seconds.

Natural Voice Recognition✦

Control the music source and make phone calls hands-free (after pairing your Bluetooth-enabled phone) using the natural voice recognition system.

1. Press the **Push to Talk** button on the steering wheel.
2. The radio will play a prompt followed by a beep.
3. After the beep, say what you want it to do using natural speech.
   - **Phone (using your paired phone)** – Example command: "Call Amanda" or "Call 555-1212"
   - **Media Music Device Search (when connected to USB only)** – Example command: "Play artist [name]" or "Play song [name]"
   - **Radio** – Example command: "Tune FM 104.3" or "Tune XM Classic Vinyl"
   - **Help** – Say "Help" for voice recognition assistance

See your Infotainment System Manual.

BUICK INFOTAINMENT SYSTEM

Portable Audio Devices



USB ports, an auxiliary input jack and accessory power outlet are located in the front storage compartment.

- Connect an iPod®, iPhone®, MP3 Player, or a USB flash drive to a USB port. Search for music on-screen or by voice commands.
- Touch the Audio icon > Media to select a portable device as the audio source.

Apple CarPlay™ and Android Auto™

Apple CarPlay or Android Auto capability may be available through a compatible smartphone. If available, a Projection icon will appear on the home page of the infotainment display.

1. No app is required for Apple CarPlay. Download the Android Auto app to your phone from the Google Play Store.
2. Connect your compatible phone by plugging the phone USB cable into a USB data port. Use your device's factory-provided USB cable. Aftermarket cables may not work.
3. The Projection icon will change to Apple CarPlay or Android Auto, depending on the phone. Apple CarPlay or Android Auto may launch automatically upon USB connection. If not, touch the Apple CarPlay or Android Auto icon on the home page.

For more information on using Apple CarPlay or Android Auto, call 1-855-4-SUPPORT (1-855-478-7767) or visit **my.buick.com/learn**.

See your Infotainment System Manual.

AUDIO STEERING WHEEL CONTROLS



+ – Volume

Press + or – to adjust the volume.

SRC Source

Press to select an audio source.

Next/Previous

Rotate the switch up or down to go to the next or previous favorite radio station or track.

Push to Talk

Press to answer an incoming call or to interact with the audio, OnStar®, Bluetooth or navigation✦ system.

End Call/Mute

Press to end or reject a call.

Press to mute the vehicle speakers.

See your Infotainment System Manual.

BLUETOOTH® SYSTEM

Refer to your Owner's Manual for important information about using the Bluetooth system while driving.

Before using a Bluetooth-enabled device in the vehicle, it must be paired with the in-vehicle Bluetooth system. The pairing process is disabled when the vehicle is moving. Not all devices will support all functions. For more information, visit **my.buick.com/learn**.

Pair a Phone

1. Press the **Push to Talk** button; after the beep, say "Pair." The system will search for your phone.
2. Start the pairing process on the phone. From your phone's Bluetooth settings, select the name shown on the infotainment screen.
3. Confirm the codes that appear on the infotainment screen and the phone.
4. When pairing is complete, the phone screen is displayed. Your phone book may be downloaded depending on the phone.

Streaming Audio

With a paired device connected via Bluetooth, select Bluetooth Audio on the audio page to stream audio from the device. Control audio operation using the device controls.

See your Infotainment System Manual.

ONSTAR® WITH 4G LTE AND WI-FI®✦

With OnStar 4G LTE and Wi-Fi, up to 7 devices (smartphones, tablets and laptops) can be connected to high-speed internet through the vehicle's built-in Wi-Fi hotspot.

- To retrieve the SSID and password for the hotspot, press the OnStar Voice Command button; after the prompt, say "Wi-Fi settings." They will be displayed on the screen.

For assistance, press the blue **OnStar** button or call 1-888-4-ONSTAR (1-888-466-7827).

Note: See **onstar.com** for a detailed instruction guide, vehicle availability, details, and system limitations. Please drive responsibly and use the in-vehicle controls only when it's safe to do so.

See OnStar in your Owner's Manual.

VEHICLE PERSONALIZATION

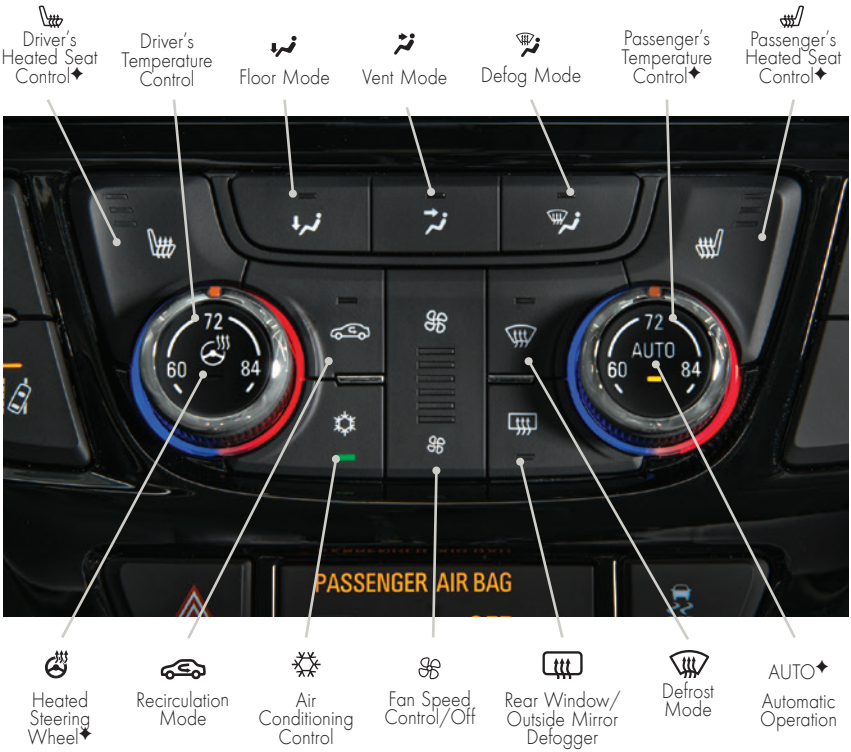
Some vehicle features can be customized using the Settings menus and the touch screen buttons. The Settings menus may include Languages, Time and Date, Radio, Phone, Display, Vehicle and others.

1. Touch Settings on the home page.
2. Select the desired menu item.
3. Select the desired feature and setting.
4. Press **BACK** to exit each menu.

See Instruments and Controls in your Owner's Manual.

CLIMATE CONTROLS

Dual Automatic Climate Controls✦ shown



Automatic Dual Zone Operation✦

1. Press AUTO.
2. Set the temperature for the driver and front passenger. Allow time for the system to automatically reach the desired temperature.

If the functions are adjusted manually, automatic operation is canceled.

- The three air delivery mode buttons can be selected in any combination.
- To turn off the system, continually press the Fan Speed Control downward until all lights are off.

Ionizer✦

The ionizer, which removes contaminants such as pollen and dust to help clean the air inside the vehicle, turns on automatically with the climate control system.

- To turn on or off, go to Settings > Vehicle > Climate and Air Quality.

See Climate Controls in your Owner's Manual.

CRUISE CONTROL

Setting Cruise Control

1. Press the **On/Off** button. The **Cruise Control** symbol will illuminate in white on the instrument cluster.
2. When traveling at the desired speed, rotate the thumbwheel down to the **SET** position to set the speed. The symbol will illuminate in green on the instrument cluster.



Adjusting Cruise Control

RES/+ Resume/Accelerate

Rotate the thumbwheel up to resume a set speed. When the system is active, rotate the thumbwheel up to increase speed.

SET/– Set/Coast

When the system is active, rotate the thumbwheel down to decrease speed.

Cancel

Press to cancel the cruise control but retain the set speed in memory.

Pressing the brake pedal also will cancel the cruise control.

Turn off cruise control or the vehicle ignition to erase the cruise control set speed.

See Driving and Operating in your Owner's Manual.

DRIVER ASSISTANCE SYSTEMS

Lane Departure Warning✦

The Lane Departure Warning indicator on the instrument cluster is green when a lane marking is detected. If a detected lane marking is crossed without using a turn signal in that direction, the system flashes an amber indicator and 3 beeps sound on the side of the departure direction.

► To turn the system Off or On, press the **Lane Departure Warning** button on the center of the instrument panel.

Forward Collision Alert✦

The Vehicle Ahead indicator is green on the instrument cluster when a vehicle is detected and is amber when following a vehicle ahead too closely. When approaching a vehicle directly ahead too rapidly, a red alert flashes on the windshield and rapid beeps sound.

► Press the **Forward Collision Alert** button on the steering wheel to select a follow gap setting of Far, Medium, Near, or Off.

Side Blind Zone Alert✦

While driving, the system displays a warning symbol on the left or right side mirror when a vehicle is detected in that side blind zone area. The warning symbol flashes if a turn signal is activated when a vehicle has been detected on the same side.

► To turn the system Off or On, go to Settings > Vehicle > Collision/Detection Systems > Side Blind Zone Alert.

See Driving and Operating in your Owner's Manual.

DRIVER ASSISTANCE SYSTEMS

Traction Control and StabiliTrak® Systems



The traction control system limits wheelspin and the StabiliTrak stability control system assists with directional control of the vehicle in difficult driving conditions. Both systems turn on automatically every time the vehicle is started.

Traction control should be turned off if the vehicle is stuck.

- Press the **Traction Control/StabiliTrak** button on the center of the instrument panel. The Traction Control Off light will illuminate in the instrument cluster. Press the button again to turn on the system.

Front and Rear Parking Assist✦



When the vehicle is in Reverse, detected objects are indicated by audible beeps. The interval between beeps becomes shorter as the vehicle gets closer to an object. When the distance is less than 12 in. (30 cm), the beeps are continuous. The system operates only at speeds less than 5 mph.

- To turn the system Off or On, press the **Parking Assist** button on the center of the instrument panel.

Rear Vision Camera

When the vehicle is in Reverse, a view of the area behind the vehicle appears on the infotainment screen. Vehicle speed must be below 5 mph.

Rear Cross Traffic Alert✦

When the vehicle is in Reverse, the system warns of traffic coming in either direction by displaying a red alert on the infotainment screen and sounding 3 beeps.

- To turn the system Off or On, go to Settings > Vehicle > Collision/Detection Systems.

See Driving and Operating in your Owner's Manual.

REFUELING THE VEHICLE

- To open the fuel door, press and release the center of the rear edge of the door. It will pop out slightly. Pull the door open.
- The vehicle's capless fuel system does not have a fuel cap. Fully insert the fuel pump nozzle before starting to fill the tank.

Note: When using a portable gas can, insert the funnel adapter, stored under the cargo floor, into the capless fuel fill.

See Driving and Operating in your Owner's Manual.

AUTOMATIC TRANSMISSION

Manual Mode

Manual Mode allows the driver to manually select the range of gear positions. It can be used to drive in a sportier manner or to downshift when driving on a downhill grade to provide engine braking.

1. Move the shift lever to the Manual (M) position.
2. Press the **+** (plus) or **–** (minus) button on the shift lever to upshift or downshift. The current gear will be displayed on the Driver Information Center.

If vehicle speed is too high or too low for the requested gear, the shift will not occur.



See Driving and Operating in your Owner's Manual.

TIRE PRESSURE MONITOR

The (!) Low Tire Pressure warning light on the instrument cluster illuminates when one or more of the vehicle's tires is significantly underinflated. Fill the tires to the proper tire pressures listed on the Tire and Loading Information label located below the driver's door latch. Current tire pressures can be viewed on the Driver Information Center Information menu.

Refer to your Owner's Manual for additional information about normal monthly tire maintenance.

See Vehicle Care in your Owner's Manual.

STORAGE FEATURES

Cargo Shade

Remove the Shade

1. Unhook the cords (A) from the liftgate.
2. Lift the shade out of the rear hinges (B).
3. Slide the shade along the channels (C) to store it behind the rear seats.

Install the Shade

1. Insert the shade into the rear hinges.
2. Hook the cords to the liftgate.

See Storage in your Owner's Manual.





ROADSIDE ASSISTANCE

1-800-252-1112 **TTY Users: 1-888-889-2438**

As the owner of a new Buick, you are automatically enrolled in the Buick Roadside Assistance program for 6 years/70,000 miles, whichever occurs first, at no expense to you. Buick's Roadside Assistance toll-free number is staffed by a team of trained advisors who are available 24 hours a day, 365 days a year, to contact a service provider for light services (fuel delivery, jump-start, flat tire and lock-out) or make arrangements to tow your vehicle to the nearest Buick dealer.

Roadside Assistance and OnStar

If you require roadside service and have a current OnStar service plan, press the **OnStar** button and the vehicle will send your current GPS location to an OnStar Advisor who will speak to you, assess your problem, contact Roadside Assistance and relay your exact location so you will get the help you need.

To learn more about OnStar services, press the blue **OnStar** button, visit **onstar.com**, call 1-888-4-ONSTAR (1-888-466-7827), or refer to your Owner's Manual.

MYBUICK MOBILE APP



The myBuick mobile app connects owners with a compatible mobile device to a variety of vehicle information and services, such as a searchable Owner's Manual, real-time fuel information, OnStar Vehicle Diagnostic information and Roadside Assistance.

The myBuick mobile app also enables users to send remote commands – including remotely starting the vehicle and locking/unlocking the doors – as well as to locate the vehicle on a map and send destinations to the navigation system (vehicles must be properly equipped).

Download the mobile app from your compatible mobile device's app store.

BUICK OWNER CENTER

Get to know your vehicle inside and out with the Buick Owner Center. Check out personalized information, including an online Owner's Manual and helpful how-to videos, track your service history and warranty status, review your current OnStar Vehicle Diagnostics report (active OnStar account required) and more. Create an account today at **my.buick.com**.

We recommend always using ACDelco or genuine GM service parts.

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner's Manual for complete instructions. All information contained in this guide is based on the latest information available at the time of printing and is subject to change without notice. Copyright 2017 General Motors. All rights reserved.

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GENERAL MOTORS

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