



This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

UNITED STATES

Ford Customer Relationship Center

1-800-392-3673 (FORD)

(TDD for the hearing impaired: 1-800-232-5952)

owner.ford.com



@FordService

CANADA

Ford Customer Relationship Center

1-800-565-3673 (FORD)

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ford.ca



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WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

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Commonly used SYNC® 3 Voice Commands

- **BASIC COMMANDS**
 - Main menu
 - Go back
 - Cancel
 - List of commands
 - Next page
 - Previous page
 - Help
- **CLIMATE***
 - Climate list of commands
 - Climate set temperature <# degrees>
- **NAVIGATION***
 - Navigation list of commands
 - Destination <home/previous destination>
 - Find <an address/POI/intersection>
 - Show route
 - Where am I?
 - SiriusXM Traffic and Travel Link* list of commands
 - Show <traffic/weather map/5-day forecast/fuel prices>
 - Help
- **AUDIO**
 - AM <530-1710>
 - FM <87.9-107.9>
 - FM HD 1
 - CD
 - USB
 - Bluetooth audio
 - Sirius <0-233>*
 - <Sirius channel name>*
- **PHONE**
 - Phone list of commands
 - Pair phone
 - Call <name>
 - Call <name> <on cell/at home/at work>
 - Dial <number>
 - Listen to message
- **APPS**
 - List mobile apps
 - Find new apps

Some services may not be available in your area. For more information, refer to the SYNC 3 chapter of your Owner's Manual, visit the website or call the toll-free number.

For U.S. customers: visit owner.ford.com or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit syncmyride.ca or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).

*if equipped

Instrument Panel



1 CRUISE CONTROL

To set your cruise control speed:

- A. Press and release ON.
- B. Drive to the desired speed.
- C. Press and release SET + or SET -, then take your foot off the accelerator pedal.

After you set your speed, you can press and hold SET + or SET - to adjust cruise speed incrementally. Release the control when you reach the desired speed. To disable, press down and release OFF.

ADAPTIVE CRUISE CONTROL*

When your cruise control is active, press the GAP control up or down to select a proper distance between you and the vehicle in front of you in the same lane. Select from one of four gap settings. Refer to the *Cruise Control* chapter in your *Owner's Manual* for more information.

2 POWER TILT and TELESCOPE STEERING COLUMN* and ADJUSTABLE PEDALS*

Two separate controls allow you to tilt and telescope the steering column and adjust the accelerator and brake pedals to your desired position.

3 LEFT VEHICLE INFORMATION DISPLAY*

Use the left-hand, 5-way controls located on your steering wheel to scroll through important vehicle information. You can also personalize various vehicle settings to match your preferences. Refer to the *Information Displays* chapter in your *Owner's Manual* for more information.

4 SERVICE ENGINE SOON LIGHT

 Lights briefly when you switch on the ignition. If it remains on or is blinking after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a problem. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and contact your authorized dealer as soon as possible.

5 STEERING WHEEL CONTROLS

Press VOL + or - to adjust volume levels.

Press SEEK ▲ or ▼ to access the next or previous radio station preset, CD track or preset satellite radio channel*.

Press  to access SYNC® phone features.

Press  to access voice recognition.

6 RIGHT VEHICLE INFORMATION DISPLAY*

Displays various information about your vehicle systems. Use the right-hand, 5-way controls on your steering wheel to scroll, highlight and make minor adjustments within a selected menu. Refer to the SYNC 3 chapter of your *Owner's Manual* for more information.

7 KEYLESS STARTING*

Allows you to start your vehicle by pressing the START STOP button, while fully pressing down on the brake pedal. Press the button again to switch the engine off.

Note: A valid transmitter* must be inside the vehicle for the engine to start.

8 HAZARD WARNING CONTROL

*if equipped

SYNC®

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. SAY THE WORD.

BEFORE YOU GET STARTED

- 1) Set up your owner account at owner.ford.com (U.S.) or syncmyride.ca (Canada). Register by following the on-screen instructions. After registering, you can see what services you are eligible to receive.
- 2) SYNC uses a wireless connection called  *Bluetooth*® to communicate with your phone. Switch on *Bluetooth* mode in your phone's menu options. This lets SYNC find your phone. If you need more details, visit owner.ford.com (U.S.) or syncmyride.ca (Canada) or your phone manufacturer's website.

Why Do You Need a SYNC Owner Account?

A SYNC owner account gives you the latest software updates, and if you have questions, you will get free customer support. For additional support, refer to your Owner's Manual, visit the website or call the toll-free number. See the inside front cover of this guide for details.

PAIRING YOUR PHONE WITH SYNC

In order to use the many features of SYNC, such as making a phone call or receiving a text, you must first connect or pair your phone with SYNC.

Note: If you have SYNC 3*, see the pairing instructions on page 8.

To Pair Your Phone for the First Time

- 1) Make sure that your vehicle is in park (P), then switch on your ignition.
- 2) Press the phone button . When the display indicates no phone is paired, press **OK**.
- 3) When **FIND SYNC** appears in the display, press **OK**.
- 4) Put your phone into *Bluetooth* discovery mode. See your device's manual, if necessary.
- 5) When prompted on your phone's display, enter the PIN provided by SYNC into your phone.
- 6) The display indicates when the pairing is successful.

The System May Prompt You to

- Set your phone as *primary* or *favorite* (the primary phone receives messages and voicemail).
- Download your phone book (a requirement to use the full set of voice commands).

*if equipped

Tips

- Make sure you accept the request from SYNC to access your phone.
- To pair subsequent phones, please refer to *Pairing Subsequent Cell Phones* in the SYNC chapter of your *Owner's Manual*.

USING YOUR PHONE WITH SYNC

Note: Enter your phone book contacts with both first and last names to increase the ability of SYNC to select the correct contact. Remember to say the contact name exactly as it appears in your phone book.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button , and when prompted, give a voice command. For a list of voice commands, say, "What can I say?".

For example, you could say, "Call Jake Smith at home". SYNC repeats the command back to you and dials the number.

Note: You can also make phone calls by giving the voice command, "Dial", then verbally saying the phone number.

Answering Incoming Calls

Whenever you have an incoming call, the name and number of the person calling appears in your display. Press the phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

USING SYNC WITH YOUR MEDIA PLAYER

You can access and play music from your digital music player over your vehicle's speaker system using the system's media menu or voice commands. You can also sort and play your music by specific categories, for example artist and album.

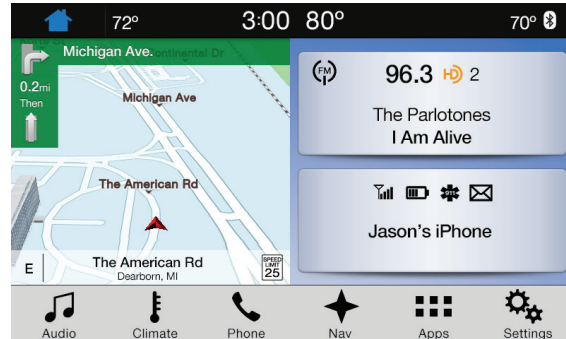
Using Voice Commands to Play Music

- 1) Plug your media player into your USB port.
- 2) Press the voice button . When prompted, say, "USB", then follow-up by saying a voice command. For a list of voice commands, say, "What can I say?".

SYNC® 3*

A revolutionary way to connect with your vehicle.

GETTING STARTED, UNDERSTANDING SYNC 3



Use the touchscreen to explore and interact with your vehicle. The touchscreen works the same way traditional controls, knobs and buttons do. Press the various areas on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your audio, climate, phone, navigation*, apps and settings.

Pairing Your Phone with SYNC 3

Pair your phone to SYNC 3 before use. Make sure that your vehicle is in park (P) and switch on your ignition.

- 1) Follow the on-screen instructions.
- 2) A prompt alerts you to search for the system on your phone.
- 3) Select your vehicle's make and model as it displays on your phone.
- 4) Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
- 5) The touchscreen indicates when the pairing is successful.
- 6) Your phone may prompt you to give the system permission to access information. To check your phone's compatibility, see your phone's manual or visit the website.

*if equipped



PHONE

After pairing your phone, you can access more phone-dependent features:

- Recent call list.
- Contacts: Sort alphabetically and choose a specific letter to begin viewing your entries.
- Phone settings: Pair another device, and set ring tones and alerts.
- Text messages.
- Do not disturb: Send all calls to your voice mail, and set all ring tones and alerts to silent mode.

Note: Use the voice commands to make calls. Say, "Call James at home" or "Dial 555-1212". You can use the touchscreen to place calls as well.

Refer to the SYNC 3 chapter of your Owner's Manual for complete details.

*if equipped



NAVIGATION*

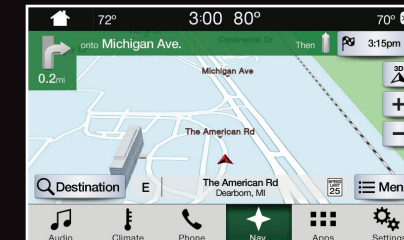
Press the **Navigation*** icon to set your destination. Select one of two ways to find your destination:

- Destination mode lets you key in a specific address or use a variety of search methods to locate where you want to go.
- Map mode shows advanced viewing of 2D city maps, 3D landmarks and 3D city models (when available).

Refer to the SYNC 3 chapter of your Owner's Manual for details.

Set a Destination

Press **Destination** on your touchscreen and then press **Search**. Enter a street address, intersection, city or a Point Of Interest (POI).



You can also use voice commands. Say, "Find a point of interest" and then select a category, such as hotels or restaurants. After you choose your destination, press **Start**. The system uses a variety of screens and visible prompts to guide you to your destination. The navigation map shows your estimated time of arrival, remaining travel time or the distance to your destination.

Navigation Menu

During active navigation, touch the bottom of the screen to view the menu, and then select **Screen View**.

- Full Map.
- Highway Exit Info displays on the right side of the touchscreen. View POI icons (such as restaurants and ATMs) as they pertain to each exit. You can select a POI as a waypoint, if you wish.

Turn List shows all of the available turns on your current route.

Traffic List displays SiriusXM Traffic and Travel Link* information.

SYNC® 3* *(continued)*



CLIMATE

Touch the *Climate* icon on the touchscreen to access your climate control features.

Set Your Temperature

Touch the *Climate* icon on the touchscreen.

- Set your exact desired temperature using the ▲ or ▼ icons.
- Use voice commands to change your settings, like “*Climate set temperature to 72 degrees*” and SYNC 3 makes that adjustment.



AUDIO

Press the *Audio* icon on the touchscreen, and from here, you can easily go between AM/FM, SiriusXM* and other media sources.

Set Your Radio Presets

- Tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station, and then the audio returns.

- Two preset banks are available for AM and three banks for FM. To access additional presets, tap the preset button. The indicator on the preset button shows which bank of presets you are currently viewing.

Bring in Your Own Music

Use SYNC 3 to play all of your favorite music from phones, flash drives and other devices.

Plug your device into a USB port, select **Sources** and then choose **USB**. Wait for the system to finish indexing your music to begin listening.

You can even create random playlists by using the *Shuffle* function.



APPS

Voice Control Your Smartphone Apps

The system supports the use of certain types of apps, such as Pandora® and iHeartRadio® (U.S. only), Spotify® and Glympe® through a USB or Bluetooth-enabled device.

Each app gives you different on-screen options depending on the app's content. To find new apps, use the voice command, “*Find new apps*”.

Smartphone Connectivity

SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone over a USB connection.

When you use Apple CarPlay or Android Auto, you can:

- Make calls.
- Send and receive messages.
- Listen to music.
- Use your phone's voice assistant.

For more information, refer to the SYNC 3 chapter in your *Owner's Manual* for details.

**if equipped*

Comfort

CLIMATE CONTROLLED FRONT SEATS*



Touch the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

Touch the cooled seat symbol to cycle through the various cooling settings and off. More indicator lights indicate cooler settings.

HEATED STEERING WHEEL*

Press the heated steering wheel symbol to switch the system on and off.

**if equipped*

HEATED REAR SEATS*

The controls are on the back of the center console. Press the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

Note: You must switch the ignition on to use this feature.

MEMORY FUNCTION*

This function automatically recalls the position of the driver seat, power mirrors, power-adjustable pedals* and the power steering column*. The controls are on the side seat panel.

To program memory positions, move the features to the desired positions. For position 1, press and hold until you hear a tone.

To set a second position, press and hold until the same tone sounds.

You can now use these controls to recall the set positions.

TILTING HEAD RESTRAINTS*



The front head restraints tilt for extra comfort. To tilt the head restraint, do the following:

- 1) Adjust the seatback to an upright driving or riding position.
- 2) Pivot the head restraint forward toward your head to the desired position.

After the head restraint reaches the forward-most tilt position, pivoting it forward again releases it to the rearward, untilted position.

Comfort *(continued)*

UNIVERSAL GARAGE DOOR OPENER*



Your driver visor has a built-in wireless transmitter that replaces the common hand-held garage door opener. You can program this system to security systems, entry gates and home or office lighting. Refer to the Universal Garage Door Opener chapter in your Owner's Manual for programming instructions and additional information on how to use this device.

MOONROOF*



The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop it during one-touch operation, press the control a second time.

To open, press and release the **SLIDE** control. The moonroof stops short of the fully opened position. This position helps to reduce wind noise. Press and release the control again to fully open the moonroof.

To close, pull and release the **SLIDE** control.

To vent the moonroof, press and release the **TILT** control.

To close from a vented position, pull and hold the **TILT** control.

**if equipped*

DUAL ZONE AUTOMATIC CLIMATE CONTROL



Press **AUTO** or **MY TEMP** (depending on your system) to switch on automatic operation. Adjust to select your desired temperature. Fan speed, air distribution, air conditioning operation and outside or recirculated air automatically adjust to heat or cool the vehicle, maintaining the desired temperature.

Press **DUAL** to adjust the temperature setting on the passenger side.

To return to a single temperature, hold down **AUTO** or **MY TEMP** for more than two seconds.

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can use the MyKey to activate speed restrictions, limit volume levels, force on safety belt reminders and more. For more information, refer to the *MyKey* chapter in your *Owner's Manual*.

**if equipped*

AMBIENT LIGHTING*



When activated, ambient lighting lights footwells and cupholders with a choice of colors. To access and make adjustments:

- 1) Press the **Settings** icon then select **Ambient Lighting**.
- 2) Tap a color once to activate ambient lighting. This sets the color to the highest intensity.
- 3) You can drag the colors up and down to increase or decrease the intensity.

To switch ambient lighting off, press the active color once or drag the active color all the way down to zero intensity.

Convenience

INTELLIGENT ACCESS*

Note: Your intelligent access transmitter must be within 3 feet (1 meter) of your vehicle.

To unlock and open a front door, pull a front exterior door handle. Once you unlock your vehicle, you can press the exterior trunk release button ① near the license plate. To lock the doors, press and hold the door handle lock sensor.



The intelligent access transmitter also contains a mechanical key blade. You can use it to unlock the driver door or lock the glove box, if necessary (if your vehicle has a locking glove box).

See the *Doors and Locks* chapter in your *Owner's Manual* for more details.

SECURICODE™ KEYLESS ENTRY KEYPAD*



The keypad ② is near the driver window. It illuminates when touched. To get started, you need your 5-digit factory code found on your owner's wallet card (in the glove box). Entering this code unlocks the driver door.

To lock all of the doors, press and hold 7-8 and 9-0 at the same time. You do not need to use the five-digit code first.

To unlock all doors, enter the five-digit code, and then press and hold 3-4 within five seconds.

For complete information, refer to the *SecuriCode Keyless Entry Keypad* section in the *Doors and Locks* chapter of your *Owner's Manual*.

REMOTE START*

Remote start allows you to start the engine from outside. To start, press ① and then press ② twice within three seconds. The exterior lamps flash twice.

Your vehicle runs for 5, 10, or 15 minutes, depending on the setting. See the *Information Displays* chapter in your *Owner's Manual* to select the duration of the remote start system.

Once inside your vehicle, apply the brake while pressing the **START STOP** button, if you have keyless starting.

If you have an integrated keyhead transmitter, insert the key into the ignition and switch on the ignition as you normally would before driving.

*if equipped

AUTOWIPERS*

If switched on, your wipers automatically turn on when moisture is present on the windshield. The wiper speed varies based on the amount of moisture detected and on the sensitivity setting.

You can change sensitivity of this feature through the information display. See the *Information Displays* chapter in your *Owner's Manual* for details.

Note: Make sure you switch this feature off before entering a car wash.

GLOBAL OPENING*

Use the remote control to operate the windows with the ignition off. After you unlock your vehicle, press and hold the remote control unlock button to open the windows and vent the moonroof. Release the button once movement starts. Press the lock or unlock button to stop movement.

Note: Only the front windows operate during global opening.

*if equipped

AUTOLAMPS



When the lighting control is in the autolamp position ①, the headlamps automatically turn on in low-light situations or during inclement weather. Other features may also turn on when you switch them on in the information display and the lighting control is in the autolamp position ①:

- Configurable daytime running lamps*.
- Automatic high beam control*.
- Adaptive headlamp control*.

Note: The headlamps remain on for a selectable period of time after you switch off the ignition.

See the *Lighting* and *Information Displays* chapters in your *Owner's Manual* for details.

POWER ADJUSTABLE FOOT PEDALS*



You can find the ◀ ▶ control on the left side of the steering column. Press and hold the appropriate side of the control to move the pedals farther or closer to you.

Press ▶ to move the pedals closer to you.

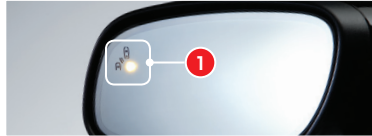
Press ◀ to move the pedals away from you.

Adjust the pedals only when your vehicle is in park (P).

Note: Never use the controls while your feet are on the accelerator and brake pedals and the vehicle is moving.

Function

BLIND SPOT INFORMATION SYSTEM (BLIS®) and CROSS TRAFFIC ALERT*



BLIS aids you in detecting vehicles that may have entered the blind spot zone. Cross Traffic Alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both features display an amber indicator light **1** in your exterior mirrors. Cross Traffic Alert also sounds an audible alert and displays messages to warn you from which direction vehicles are approaching. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

Note: Driving and visibility aids do not replace the need to watch where the vehicle is moving and brake when necessary. The driver is always responsible for controlling the vehicle, supervising the system and intervening, if required. Refer to your *Owner's Manual* for safety information, more details and limitations.

COLLISION WARNING SYSTEM*



This system alerts the driver of certain collision risks. Radar sensors detect if vehicles ahead of you moving in the same direction may be a collision risk. The system alerts you with an audible tone and a red warning light **2** appears above the instrument panel. If the risk of collision increases, the system then increases brake support to help reduce collision speed. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

LANE KEEPING SYSTEM*



The system notifies you to stay in your lane through the steering system and the instrument cluster display when the front camera detects an unintentional drift out of your lane is likely to occur. The system automatically detects and tracks the road lane markings using a camera mounted behind the interior rear view mirror. See the *Driving Aids* chapter in your *Owner's Manual* for details.

*if equipped

ACTIVE PARK ASSIST*

The active park assist system can detect an available parallel parking space and automatically steer the vehicle into that space (hands-free). The system instructs the driver using visual, audible or a combination of both visual and audible instructions with regard to braking, accelerating and shifting gears in order to park the vehicle safely. To initiate active park assist, press the **P** button located on the instrument panel.

To stop the parking procedure, grab the steering wheel or press the control again.

Note: For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*. Visibility aids do not replace the need to watch where the vehicle is moving. The driver is always responsible for controlling the vehicle, supervising the system and intervening, if required. Refer to your *Owner's Manual* for safety information, more details and limitations.

*if equipped

REAR PARKING AID*



This system sounds a warning tone if there is an obstacle near the vehicle's rear bumper when the vehicle is in reverse (R) and is traveling less than 3 mph (5 km/h). The warning tone increases in frequency as the object gets closer.

SELECTSHIFT® AUTOMATIC TRANSMISSION*



This feature gives you the ability to change gears manually if you would like.

To use, move the gearshift lever from drive (D) to sport (S). Then use the paddle shifters on your steering wheel to make shifts quickly.

Pull the right paddle (+) to upshift.

Pull the left paddle (–) to downshift.

If your vehicle is equipped with a +/– toggle on your gearshift lever, press (+) to upshift, press (–) to downshift.

Essential Information

FUEL TANK CAPACITY AND FUEL INFO

Your vehicle has a 19.0 gallon (71.9 L) fuel tank capacity. If your vehicle has an E85 sticker on the fuel door hinge, you have a flex fuel vehicle. You can use either regular unleaded fuel, E85 ethanol fuel or any mixture of the two.

It is best not to alternate repeatedly between gasoline and E85. If you do switch fuels, we recommend that you add as much fuel as possible or a minimum of a half a tank. Do not add less than 5 gallons (18.9 L) when refueling. You should drive the vehicle immediately after refueling for at least 5 miles (8 kilometers) to allow the vehicle to adapt to the change in ethanol concentration. If you use E85 fuel exclusively, we recommend filling the fuel tank with regular unleaded gasoline at each scheduled oil change.

If your vehicle does not have the E-85 label, then your vehicle uses only "Regular" unleaded gasoline with an octane rating of 87 or higher. Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 15% ethanol.

Refer to the *Fuel and Refueling* chapter of your *Owner's Manual* for more details.

REFUELING

When refueling your vehicle

- 1) Switch the engine off.
- 2) Push the center-rear edge of the fuel door to open.
- 3) Insert the fuel pump nozzle up to the first notch on the nozzle. Keep it resting on the cover of the fuel tank filler pipe opening. Begin fueling.
- 4) When finished pumping fuel, slightly raise the fuel pump nozzle and slowly remove it. Then fully close the fuel tank filler door.



Note: When using a portable fuel container, use the fuel funnel, located under the luggage compartment floor covering. Fully insert the fuel filler funnel into the fuel tank filler pipe opening and then pour the fuel into the funnel.

Do not use aftermarket funnels as they do not work with the capless fuel system and may cause damage. Properly clean or dispose of the funnel after each use.

TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* section in the *Towing* chapter of your *Owner's Manual*.

TIRE SEALANT AND INFLATOR KIT*

The kit is under the load floor of the luggage compartment. It includes an air compressor to inflate the tire and a sealing compound in a canister, effectively sealing most punctures caused by nails or similar objects. This kit provides a temporary tire repair, allowing you to drive your vehicle up to 120 miles (200 kilometers) at a maximum speed of 50 mph (80 km/h) to reach a tire service location.

Note: The temporary mobility kit canister contains enough sealant compound for one tire repair only. See your authorized Ford dealer for additional replacement sealant canisters.

For vehicles with a spare wheel and tire assembly, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

TIRE PRESSURE MONITORING SYSTEM (TPMS)

Your vehicle has a tire pressure monitoring system that shows a low tire pressure warning light (ⓘ) in your information display when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

*if equipped

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

REAR WINDOW BUFFETING

You may hear a pulsing noise when only one of the windows is open. Lower the opposite window slightly to reduce this noise.

