

2017 **POLICE INTERCEPTOR - UTILITY** Owner's Manual



owner.ford.com



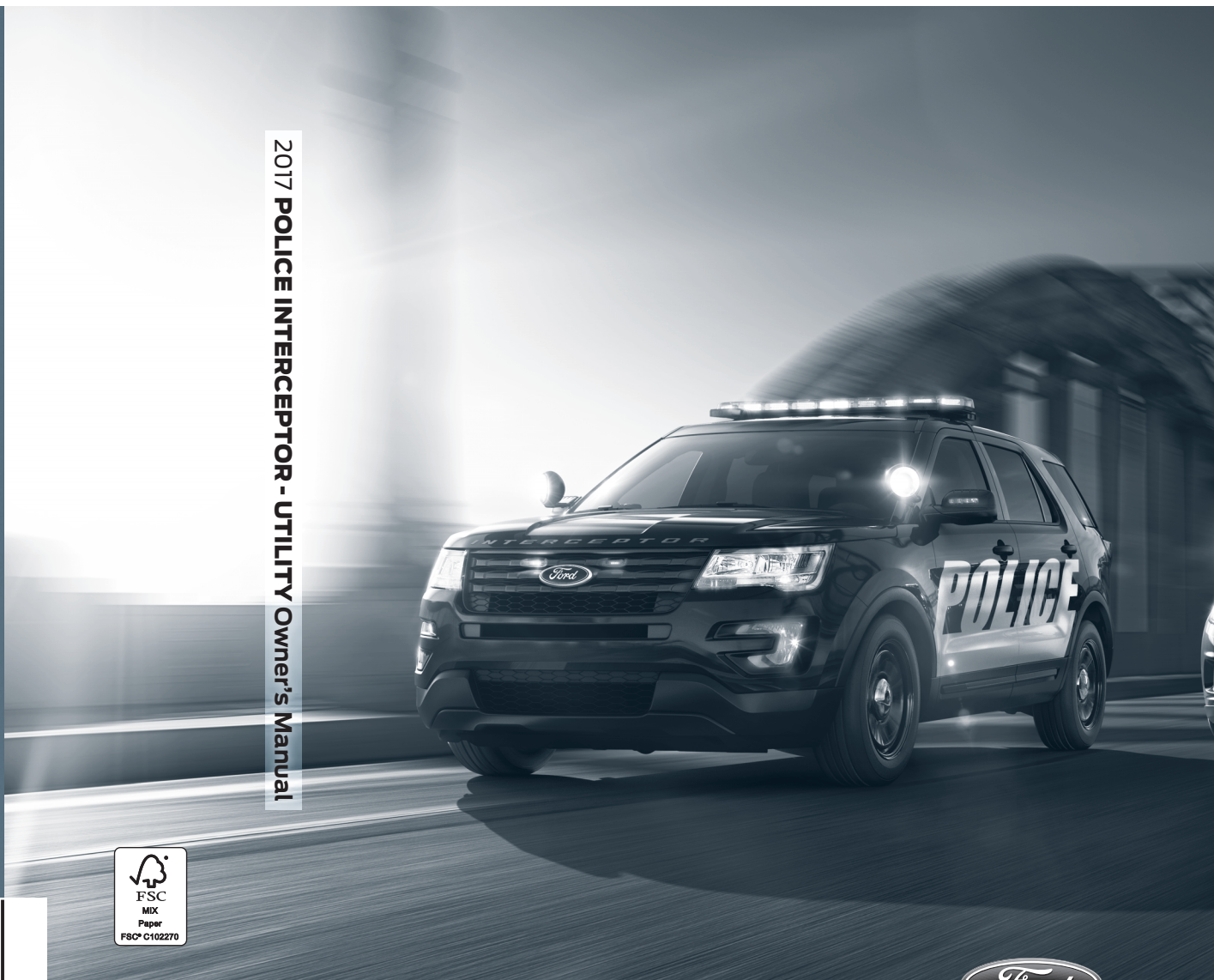
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2017 **POLICE INTERCEPTOR - UTILITY** Owner's Manual



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Introduction

ABOUT THIS MANUAL

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle by reading this manual. The more that you know about your vehicle, the greater the safety and pleasure you will get from driving it.

WARNING



Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

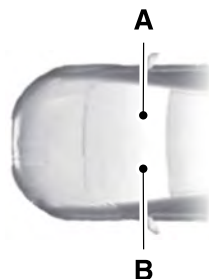
Note: This manual describes product features and options available throughout the range of available models, sometimes even before they are generally available. It may describe options not fitted to the vehicle you have purchased.

Note: Some of the illustrations in this manual may show features as used in different models, so may appear different to you on your vehicle.

Note: Always use and operate your vehicle in line with all applicable laws and regulations.

Note: Pass on this manual when selling your vehicle. It is an integral part of your vehicle.

This manual may qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



E154903

- A Right-hand side.
B Left-hand side.

SYMBOLS GLOSSARY

These are some of the symbols you may see on your vehicle.



Air conditioning system



Air conditioning system lubricant type



Anti-lock braking system



Avoid smoking, flames or sparks



Battery



Battery acid



Brake fluid - non petroleum based



Brake system

Introduction



Cabin air filter



Check fuel cap



Child safety door lock or unlock



Child seat lower anchor



Child seat tether anchor



Cruise control



Do not open when hot



Engine air filter



Engine coolant



Engine coolant temperature



Engine oil



Explosive gas



Fan warning



Fasten seatbelt



Flammable



Front airbag



Front fog lamps



Fuel pump reset



Fuse compartment



Hazard warning flashers



Heated rear window



Heated windshield



Interior luggage compartment release



Jack



Keep out of reach of children



Lighting control



Low tire pressure warning



Maintain correct fluid level



Note operating instructions



Panic alarm

Introduction



Parking aid



Parking brake



Power steering fluid



Power windows front/rear



Power window lockout



Requires registered technician



Safety alert



See Owner's Manual



See Service Manual



Service engine soon



Side airbag



Shield the eyes



Stability control



Windshield wash and wipe

DATA RECORDING

Service Data Recording

Service data recorders in your vehicle are capable of collecting and storing diagnostic information about your vehicle. This potentially includes information about the performance or status of various systems and modules in the vehicle, such as engine, throttle, steering or brake systems. In order to properly diagnose and service your vehicle, Ford Motor Company (Ford of Canada in Canada), and service and repair facilities may access or share among them vehicle diagnostic information received through a direct connection to your vehicle when diagnosing or servicing your vehicle. Additionally, Ford Motor Company (Ford of Canada, in Canada) may, where permitted by law, use vehicle diagnostic information for vehicle improvement or with other information we may have about you, (for example, your contact information), to offer you products or services that may interest you. Data may be provided to our service providers such as part suppliers that may help diagnose malfunctions, and who are similarly obligated to protect data. We retain this data only as long as necessary to perform these functions or to comply with law. We may provide information where required in response to official requests to law enforcement or other government authorities or third parties acting with lawful authority or court order, and such information may be used in legal proceedings. For U.S. only (if equipped), if you choose to use connected apps and services, such as SYNC Vehicle Health Report or MyFord Mobile App, you consent that certain diagnostic information may also be accessed electronically by Ford Motor Company and Ford authorized service facilities, and that the diagnostic information may be used to provide

Introduction

services to you, personalizing your experience, troubleshoot, and to improve products and services and offer you products and services that may interest you, where permitted by law. For Canada only, for more information, please review the Ford of Canada privacy policy at www.ford.ca, including our U.S. data storage and use of service providers in other jurisdictions who may be subject to legal requirements in Canada, the United States and other countries applicable to them, for example, lawful requirements to disclose personal information to governmental authorities in those countries. See **SYNC™** (page 264).

Event Data Recording

This vehicle is equipped with an event data recorder. The main purpose of an event data recorder is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle; this data will assist in understanding how a vehicle's systems performed. The event data recorder is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The event data recorder in this vehicle is designed to record such data as:

- **How various systems in your vehicle were operating;**
- **Whether or not the driver and passenger safety belts were buckled/fastened;**
- **How far (if at all) the driver was depressing the accelerator and/or the brake pedal; and**
- **How fast the vehicle was traveling; and**
- **Where the driver was positioning the steering wheel.**

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Note: Event data recorder data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the event data recorder under normal driving conditions and no personal data or information (e.g., name, gender, age, and crash location) is recorded (see limitations regarding 911 Assist and Traffic, directions and Information privacy below). However, parties, such as law enforcement, could combine the event data recorder data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an event data recorder, special equipment is required, and access to the vehicle or the event data recorder is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have such special equipment, can read the information if they have access to the vehicle or the event data recorder. Ford Motor Company and Ford of Canada do not access event data recorder information without obtaining consent, unless pursuant to court order or where required by law enforcement, other government authorities or other third parties acting with lawful authority. Other parties may seek to access the information independently of Ford Motor Company and Ford of Canada.

Introduction

Note: *Including to the extent that any law pertaining to Event Data Recorders applies to SYNC or its features, please note the following: Once 911 Assist (if equipped) is enabled (set ON), 911 Assist may, through any paired and connected cell phone, disclose to emergency services that the vehicle has been in a crash involving the deployment of an airbag or, in certain vehicles, the activation of the fuel pump shut-off. Certain versions or updates to 911 Assist may also be capable of being used to electronically or verbally provide to 911 operators the vehicle location (such as latitude and longitude), and/or other details about the vehicle or crash or personal information about the occupants to assist 911 operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not activate the 911 Assist feature. See SYNC™ (page 264).*

Additionally, when you connect to Traffic, Directions and Information (if equipped, U.S. only), the service uses GPS technology and advanced vehicle sensors to collect the vehicle's current location, travel direction, and speed ("vehicle travel information"), only to help provide you with the directions, traffic reports, or business searches that you request. If you do not want Ford or its vendors to receive this information, do not activate the service. For more information, see Traffic, Directions and Information, Terms and Conditions. See SYNC™ (page 264).

CALIFORNIA PROPOSITION 65

WARNINGS



Some constituents of engine exhaust, certain vehicle components, certain fluids contained in vehicles and certain products of component wear contain or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.



Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. Batteries also contain other chemicals known to the State of California to cause cancer. Wash your hands after handling.

PERCHLORATE

Certain components in your vehicle such as airbag modules, seatbelt pretensioners and remote control batteries may contain perchlorate material. Special handling may apply for service or vehicle end of life disposal.

For more information visit:

Web Address
www.dtsca.gov/hazardouswaste/perchlorate

FORD CREDIT

US Only

Ford Credit offers a full range of financing and lease plans to help you acquire your vehicle. If you have financed or leased your vehicle through Ford Credit, thank you for your business.

Introduction

We offer a number of convenient ways for you to contact us, and to manage your account.

Call 1-800-727-7000.

For more information about Ford Credit and access to the Account Manager, go to www.fordcredit.com.

REPLACEMENT PARTS RECOMMENDATION

We have built your vehicle to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual. Genuine Ford and Motorcraft parts meet or exceed these specifications.

Collision Repairs

We hope that you never experience a collision, but accidents do happen. Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During

vehicle development we validate that these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty. The Ford Warranty may not cover damage caused to your vehicle as a result of failed non-Ford parts. For additional information, refer to the terms and conditions of the Ford Warranty.

SPECIAL NOTICES

New Vehicle Limited Warranty

For a detailed description of what is covered and what is not covered by your vehicle's New Vehicle Limited Warranty, refer to the **Warranty Guide** that is provided to you along with your Owner's Manual.

Special Instructions

For your added safety, your vehicle is fitted with sophisticated electronic controls.

WARNINGS



You risk death or serious injury to yourself and others if you do not follow the instruction highlighted by the warning symbol. Failure to follow the specific warnings and instructions could result in personal injury.



Never place front seat mounted rear-facing child or infant seats in front of an active passenger airbag.

Introduction

On Board Diagnostics Data Link Connector

WARNING



Use of wireless plug-in devices in the OBD Data Link Connector (DLC) may allow unauthorized third parties to gain access to vehicle systems and data which could impair the function of various vehicle systems, including safety-related systems. The DLC should only be used by a repair facility that operates in accordance with Ford's service and repair instructions.

Your vehicle has an OBD Data Link Connector (DLC) that is used in conjunction with a diagnostic scan tool for vehicle diagnostics, repairs and reprogramming services. Installing an aftermarket device that uses the DLC during normal driving for purposes such as remote insurance company monitoring, transmission of vehicle data to other devices or entities, or altering the performance of the vehicle, may cause interference with or even damage to vehicle systems. We do not recommend or endorse the use of aftermarket plug-in devices unless approved by Ford. The vehicle Warranty will not cover damage caused by an aftermarket plug-in device.

Notice to Owners of Pickup Trucks and Utility Type Vehicles

WARNING



Utility vehicles have a significantly higher rollover rate than other types of vehicles.

Before you drive your vehicle, please read this Owner's Guide carefully. Your vehicle is not a passenger car. As with other vehicles of this type, failure to operate this vehicle correctly may result in loss of vehicle control, vehicle rollover, personal injury or death.

Using Your Vehicle With a Snowplow

Do not use this vehicle for snowplowing.

Your vehicle is not equipped with a snowplowing package.

Using Your Vehicle as an Ambulance

Do not use this vehicle as an ambulance.

Your vehicle is not equipped with the Ford Ambulance Preparation Package.

My Fleet Management

This feature allows a fleet administrator to control specific vehicle settings using a Ford authorized service tool. This helps the fleet administrator set certain vehicle settings to match administrative policy.

The configurable settings are:

- **Vehicle Speed:** Select an alternative speed limit that is below your vehicle's maximum capability. A message displays and a tone sounds when starting your vehicle to indicate the customized speed limit.
- **Audio Volume:** Select a limit for the maximum volume of the audio system in the range of 0% (full mute) to 100% (no limit) in 10% increments.

Introduction

For more information regarding the My Fleet Management feature configuration process, reference the procedure in the "Police Upfit & Modifier's Guide" found at:

Web Address
www.fordpoliceinterceptorupfit.com

Decommissioning Requirements

Ford Motor Company has implemented a decommissioning process of Ford-provided police features. It is the responsibility of the owner to complete the decommissioning of the vehicle in compliance with any state regulations prior to initial sale to the public sector. See **Decommissioning Requirements** (page 323).

MOBILE COMMUNICATIONS EQUIPMENT

WARNING



Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can

enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

EXPORT UNIQUE OPTIONS

For your particular global region, your vehicle may be equipped with features and options that are different from the features and options that are described in this Owner's Manual. A market unique supplement may be supplied that complements this book. By referring to the market unique supplement, if provided, you can properly identify those features, recommendations and specifications that are unique to your vehicle. This Owner's Manual is written primarily for the U.S. and Canadian Markets. Features or equipment listed as standard may be different on units built for export. **Refer to this Owner's Manual for all other required information and warnings.**

PROTECTING THE ENVIRONMENT

You must play your part in protecting the environment. Correct vehicle usage and the authorized disposal of waste, cleaning and lubrication materials are significant steps toward this aim.

Child Safety

GENERAL INFORMATION

See the following sections for directions on how to properly use safety restraints for children.

WARNINGS



Always make sure your child is secured properly in a device that is appropriate for their height, age and weight. Child safety restraints must be bought separately from your vehicle. Failure to follow these instructions and guidelines may result in an increased risk of serious injury or death to your child.



All children are shaped differently. The National Highway Traffic Safety Administration and other safety organizations, base their recommendations for child restraints on probable child height, age and weight thresholds, or on the minimum requirements of the law. We recommend that you check with a NHTSA Certified Child Passenger Safety

WARNINGS

Technician (CPST) to make sure that you properly install the child restraint in your vehicle and that you consult your pediatrician to make sure you have a child restraint appropriate for your child. To locate a child restraint fitting station and CPST, contact NHTSA toll free at 1-888-327-4236 or go to www.nhtsa.dot.gov. In Canada, contact Transport Canada toll free at 1-800-333-0371 or go to www.tc.gc.ca to find a Child Car Seat Clinic in your area. Failure to properly restrain children in child restraints made especially for their height, age and weight, may result in an increased risk of serious injury or death to your child.



On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.

Child Safety

Recommendations for Safety Restraints for Children

Child	Child size, height, weight, or age	Recommended restraint type
Infants or toddlers	Children weighing 40 lb (18 kg) or less (generally age four or younger).	Use a child safety seat (sometimes called an infant carrier, convertible seat, or toddler seat).
Small children	Children who have outgrown or no longer properly fit in a child safety seat (generally children who are less than 4 ft. 9 in. (1.45 m) tall, are greater than age four and less than age 12, and between 40 lb (18 kg) and 80 lb (36 kg) and upward to 100 lb (45 kg) if recommended by your child restraint manufacturer).	Use a belt-positioning booster seat.
Larger children	Children who have outgrown or no longer properly fit in a belt-positioning booster seat (generally children who are at least 4 ft. 9 in. (1.45 m) tall or greater than 80 lb (36 kg) or 100 lb (45 kg) if recommended by child restraint manufacturer).	Use a vehicle safety belt having the lap belt snug and low across the hips, shoulder belt centered across the shoulder and chest, and seatback upright.

- You are required by law to properly use safety seats for infants and toddlers in the United States and Canada.
- Many states and provinces require that small children use approved booster seats until they reach age eight, a height of 4 feet 9 inches (1.45 meters) tall, or 80 lb (36 kg). Check your local and state or provincial laws for specific requirements about the safety of children in your vehicle.
- When possible, always properly restrain children 12 years of age and under in a rear seating position of your vehicle. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in a front seating position. See **Front Passenger Sensing System** (page 39).

INSTALLING CHILD RESTRAINTS

Child Seats



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Child Safety

Use a child safety seat (sometimes called an infant carrier, convertible seat, or toddler seat) for infants, toddlers or children weighing 40 lb (18 kg) or less (generally age four or younger).

Using Lap and Shoulder Belts

WARNINGS



Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the seat upon which the child seat is installed all the way back.



Airbags can kill or injure a child in a child seat. Children 12 and under should be properly restrained in the rear seat whenever possible.



Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain safety belt buckle assemblies and LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, occupants should only use seating positions where they are able to be properly restrained.

When installing a child safety seat with combination lap and shoulder belts:

- Use the correct safety belt buckle for that seating position.
 - Insert the belt tongue into the proper buckle until you hear a snap and feel it latch. Make sure the tongue is securely fastened in the buckle.
 - Keep the buckle release button pointing up and away from the safety seat, with the tongue between the child seat and the release button, to prevent accidental unbuckling.
 - Place the vehicle seat upon which the child seat will be installed in the upright position.
- For second-row seating positions, adjust the recliner slightly to improve child seat fit. If needed, remove the head restraints.
 - Put the safety belt in the automatic locking mode. See Step 5. This vehicle does not require the use of a locking clip.

Perform the following steps when installing the child seat with combination lap and shoulder belts:

Note: *Although the child seat illustrated is a forward facing child seat, the steps are the same for installing a rear facing child seat.*

Note: *Follow all instructions provided by the manufacturer of the child restraint regarding the necessary and proper use of the Lock-off device. In some instances these devices have been provided only for use in vehicles with safety belt systems that would otherwise require a locking clip. This vehicle does not require the use of a locking clip.*



E142528

1. Position the child safety seat in a seat with a combination lap and shoulder belt.

Child Safety



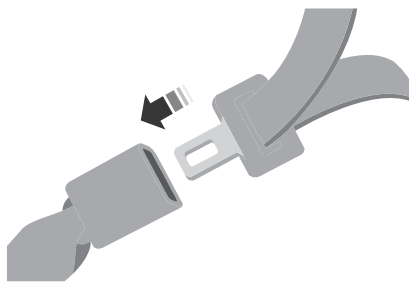
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2. After positioning the child safety seat in the proper seating position, pull down on the shoulder belt and then grasp the shoulder belt and lap belt together behind the belt tongue.



E142530

3. While holding the shoulder and lap belt portions together, route the tongue through the child seat according to the child seat manufacturer's instructions. Be sure the belt webbing is not twisted.



E142531

4. Insert the belt tongue into the proper buckle (the buckle closest to the direction the tongue is coming from) for that seating position until you hear a snap and feel the latch engage. Make sure the tongue is latched securely by pulling on it.



E142875

5. To put the retractor in the automatic locking mode, grasp the shoulder portion of the belt and pull downward until all of the belt is pulled out.
6. Allow the belt to retract to remove slack. The belt will click as it retracts to indicate it is in the automatic locking mode.

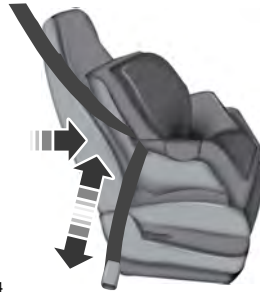
Child Safety

7. Try to pull the belt out of the retractor to make sure the retractor is in the automatic locking mode (you should not be able to pull more belt out). If the retractor is not locked, unbuckle the belt and repeat Steps 5 and 6.



E142533

8. Remove remaining slack from the belt. Force the seat down with extra weight, for example, by pressing down or kneeling on the child restraint while pulling up on the shoulder belt in order to force slack from the belt. This is necessary to remove the remaining slack that will exist once the extra weight of the child is added to the child restraint. It also helps to achieve the proper snugness of the child seat to your vehicle. Sometimes, a slight lean toward the buckle will provide extra help to remove remaining slack from the belt.
9. Attach the tether strap (if the child seat is equipped). See **Using Tether Straps** later in this chapter.



E142534

10. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place. To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 inch (2.5 centimeters) of movement for proper installation.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

Using Lower Anchors and Tethers for Children (LATCH)

WARNINGS



Never attach two child safety seats to the same anchor. In a crash, one anchor may not be strong enough to hold two child safety seat attachments and may break, causing serious injury or death.

Child Safety

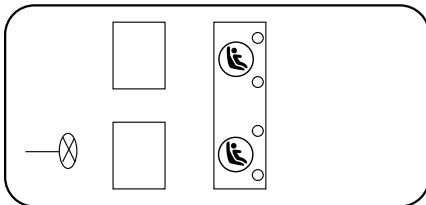
WARNINGS



Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain safety belt buckle assemblies or LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, occupants should only use seating positions where they are able to be properly restrained.

The LATCH system is composed of three vehicle anchor points: two lower anchors located where the seatback and seat cushion meet (called the seat bight) and one top tether anchor located behind that seating position.

LATCH compatible child safety seats have two rigid or webbing mounted attachments that connect to the two lower anchors at the LATCH equipped seating positions in your vehicle. This type of attachment method eliminates the need to use safety belts to attach the child seat, however the safety belt can still be used to attach the child seat. For forward-facing child seats, the top tether strap must also be attached to the proper top tether anchor, if a top tether strap has been provided with your child seat.



E142535

Your vehicle has LATCH lower anchors for child seat installation at the seating positions marked with the child seat symbol.



E144054

The LATCH anchors are located at the rear section of the rear seat between the cushion and seatback below the symbols as shown. Follow the child seat manufacturer's instructions to properly install a child seat with LATCH attachments.

Follow the instructions on attaching child safety seats with tether straps. See **Using Tether Straps** later in this chapter.

Attach LATCH lower attachments of the child seat only to the anchors shown.

Use of Inboard Lower Anchors from the Outboard Seating Positions (Center Seating Use)

WARNING



The standardized spacing for LATCH lower anchors is 11 in (28 cm) center to center. Do not use LATCH lower anchors for the center seating position unless the child seat manufacturer's instructions permit and specify using anchors spaced at least as far apart as those in this vehicle.

Child Safety

The lower anchors at the center of the second row bench seat are spaced 20.5 in (52 cm) apart. The standardized spacing for LATCH lower anchors is 11 in (28 cm) center to center. A child seat with rigid LATCH attachments cannot be installed at the center seating position. LATCH compatible child seats (with attachments on belt webbing) can only be used at this seating position provided that the child seat manufacturer's instructions permit use with the anchor spacing stated. Do not attach a child seat to any lower anchor if an adjacent child seat is attached to that anchor.

Each time you use the safety seat, check that the seat is properly attached to the lower anchors and tether anchor, if applicable. Tug the child seat from side to side and forward and back where it is secured to your vehicle. The seat should move less than one inch when you do this for a proper installation.

If the safety seat is not anchored properly, the risk of a child being injured in a crash greatly increases.

Combining Safety Belt and LATCH Lower Anchors for Attaching Child Safety Seats

When used in combination, either the safety belt or the LATCH lower anchors may be attached first, provided a proper installation is achieved. Attach the tether strap afterward, if included with the child seat.

Using Tether Straps



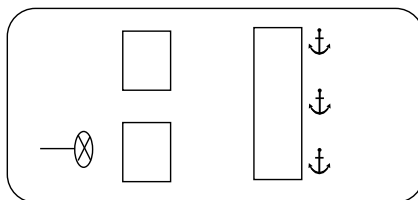
Many forward-facing child safety seats include a tether strap which extends from the back of the child safety seat and hooks to an anchoring point called the top tether anchor. Tether straps are available as an accessory for many older safety seats.

Contact the manufacturer of your child seat for information about ordering a tether strap, or to obtain a longer tether strap if the tether strap on your safety seat does not reach the appropriate top tether anchor in your vehicle.

Once the child safety seat has been installed using either the safety belt, the lower anchors of the LATCH system, or both, you can attach the top tether strap.

The tether strap anchors in your vehicle are in the following positions (shown from top view):

Second row seats



E142537

Note: If you install a child seat with rigid LATCH attachments, do not tighten the tether strap enough to lift the child seat off your vehicle seat cushion when the child is seated in it. Keep the tether strap just snug without lifting the front of the child seat. Keeping the child seat just touching your vehicle seat gives the best protection in a severe crash.

Child Safety

Placement of the tether strap



E190831

Perform the following steps to install a child safety seat with tether anchors:

1. Route the child safety seat tether strap over the seatback.



E190833

2. Locate the correct anchor for the selected seating position.
3. Clip the tether strap to the anchor as shown. The tether hook may be twisted $\frac{1}{2}$ turn to improve installation. If the tether strap is clipped incorrectly, the child safety seat may not be retained properly in the event of a crash.
4. Tighten the child safety seat tether strap according to the manufacturer's instructions.

If the safety seat is not anchored properly, the risk of a child being injured in a crash greatly increases.

If your child restraint system is equipped with a tether strap, and the child restraint manufacturer recommends its use, we also recommend its use.

BOOSTER SEATS

WARNING



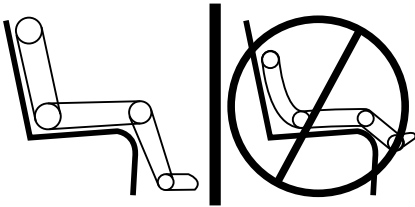
Never place, or allow a child to place, the shoulder belt under a child's arm or behind the back because it reduces the protection for the upper part of the body and may increase the risk of injury or death in a crash.

Use a belt-positioning booster seat for children who have outgrown or no longer properly fit in a child safety seat (generally children who are less than 4 feet 9 inches (1.45 meters) tall, are greater than age four (4) and less than age twelve (12), and between 40 pounds (18 kilograms) and 80 pounds (36 kilograms) and upward to 100 pounds (45 kilograms) if

Child Safety

recommended by your child restraint manufacturer). Many state and provincial laws require that children use approved booster seats until they reach age eight, a height of 4 feet 9 inches (1.45 meters) tall, or 80 pounds (36 kilograms).

Booster seats should be used until you can answer YES to ALL of these questions when seated without a booster seat:



E142595

- Can the child sit all the way back against their vehicle seat back with knees bent comfortably at the edge of the seat cushion?
- Can the child sit without slouching?
- Does the lap belt rest low across the hips?
- Is the shoulder belt centered on the shoulder and chest?
- Can the child stay seated like this for the whole trip?

Always use booster seats in conjunction with your vehicle lap and shoulder belt.

Types of Booster Seats



E68924

• Backless booster seats

If your backless booster seat has a removable shield, remove the shield. If a vehicle seating position has a low seat back or no head restraint, a backless booster seat may place your child's head (as measured at the tops of the ears) above the top of the seat. In this case, move the backless booster to another seating position with a higher seat back or head restraint and lap and shoulder belts, or consider using a high back booster seat.



E70710

• High back booster seats

If, with a backless booster seat, you cannot find a seating position that adequately supports your child's head, a high back booster seat would be a better choice.

Child Safety

Children and booster seats vary in size and shape. Choose a booster that keeps the lap belt low and snug across the hips, never up across the stomach, and lets you adjust the shoulder belt to cross the chest and rest snugly near the center of the shoulder. The following drawings compare

the ideal fit (center) to a shoulder belt uncomfortably close to the neck and a shoulder belt that could slip off the shoulder. The drawings also show how the lap belt should be low and snug across the child's hips.



E142596



E142597



If the booster seat slides on the vehicle seat upon which it is being used, placing a rubberized mesh sold as shelf or carpet liner under the booster seat may improve this condition. Do not introduce any item thicker than this under the booster seat. Check with the booster seat manufacturer's instructions.

CHILD RESTRAINT POSITIONING

WARNINGS



Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the vehicle seat upon which the child seat is installed all

Child Safety

WARNINGS

the way back. When possible, all children age 12 and under should be properly restrained in a rear seating position. If all children cannot be seated and restrained properly in a rear seating position, properly restrain the largest child in the front seat.



Always carefully follow the instructions and warnings provided by the manufacturer of any child restraint to determine if the restraint device is appropriate for your child's size, height, weight, or age. Follow the child restraint manufacturer's instructions and warnings provided for installation and use in conjunction with the instructions and warnings provided by your vehicle manufacturer. A safety seat that is improperly installed or utilized, is inappropriate for your child's height, age, or weight or does not properly fit the child may increase the risk of serious injury or death.

WARNINGS



Never let a passenger hold a child on his or her lap while your vehicle is moving. The passenger cannot protect the child from injury in a crash, which may result in serious injury or death.



Never use pillows, books, or towels to boost a child. They can slide around and increase the likelihood of injury or death in a crash.



Always restrain an unoccupied child seat or booster seat. These objects may become projectiles in a crash or sudden stop, which may increase the risk of serious injury.



Never place, or allow a child to place, the shoulder belt under a child's arm or behind the back because it reduces the protection for the upper part of the body and may increase the risk of injury or death in a crash.



To avoid risk of injury, do not leave children or pets unattended in your vehicle.

Child Safety

Recommendations for attaching child safety restraints for children

Restraint Type	Combined weight of child and child seat	Use any attachment method as indicated below by X				
		LATCH (lower anchors and top tether anchor)	LATCH (lower anchors only)	Safety belt and top tether anchor	Safety belt and LATCH (lower anchors and top tether anchor)	Safety belt only
Rear facing child seat	Up to 65 lb (29.5 kg)		X			X
Rear facing child seat	Over 65 lb (29.5 kg)					X
Forward facing child seat	Up to 65 lb (29.5 kg)	X		X	X	
Forward facing child seat	Over 65 lb (29.5 kg)			X	X	

Note: The child seat must rest tightly against the vehicle seat upon which it is installed. It may be necessary to lift or remove the head restraint. See **Seats** (page 93).

CHILD SAFETY LOCKS

When these locks are set, the rear doors cannot be opened from the inside.



E112197

Child Safety

The childproof locks are located on the rear edge of each rear door and must be set separately for each door.

Left-Hand Side

Turn counterclockwise to lock and clockwise to unlock.

Right-Hand Side

Turn clockwise to lock and counterclockwise to unlock.

Seatbelts

PRINCIPLE OF OPERATION

WARNINGS



Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



To reduce the risk of injury, make sure children sit where they can be properly restrained.



Never let a passenger hold a child on his or her lap while the vehicle is moving. The passenger cannot protect the child from injury in a crash, which may result in serious injury or death.



All occupants of the vehicle, including the driver, should always properly wear their safety belts, even when an airbag supplemental restraint system is provided. Failure to properly wear your safety belt could seriously increase the risk of injury or death.



It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and safety belts. Be sure everyone in your vehicle is in a seat and using a safety belt properly.



In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a safety belt.



Each seating position in your vehicle has a specific safety belt assembly which is made up of one buckle and one tongue that are designed to be used as a pair. 1) Use the shoulder belt on the outside shoulder only. Never wear the shoulder belt under the arm. 2) Never swing the safety belt around your neck over the inside shoulder. 3) Never use a single belt for more than one person.

WARNINGS



When possible, all children 12 years old and under should be properly restrained in a rear seating position. Failure to follow this could seriously increase the risk of injury or death.



Safety belts and seats can become hot in a vehicle that has been closed up in sunny weather; they could burn a small child. Check seat covers and buckles before you place a child anywhere near them.



Front and rear seat occupants, including pregnant women, should wear safety belts for optimum protection in an accident.

All seating positions in this vehicle have lap and shoulder safety belts. All occupants of the vehicle should always properly wear their safety belts, even when an airbag supplemental restraint system is provided.

The safety belt system consists of:

- Lap and shoulder safety belts.
- Shoulder safety belt with automatic locking mode (except driver safety belt).
- Height adjuster at the front outboard seating positions.
- Safety belt pretensioner at the front outboard seating positions.
- Belt tension sensor at the front outboard passenger seating position.



- Safety belt warning light and chime.



- Crash sensors and monitoring system with readiness indicator.

Seatbelts

The safety belt pretensioners at the front seating positions are designed to tighten the safety belts when activated. In frontal and near-frontal crashes, side crashes and rollovers, the safety belt pretensioners may be activated alone or, if the crash is of sufficient severity, together with the front airbags.

FASTENING THE SEATBELTS

The front outboard and rear safety restraints in the vehicle are combination lap and shoulder belts.



E142587

1. Insert the belt tongue into the proper buckle (the buckle closest to the direction the tongue is coming from) until you hear a snap and feel it latch. Make sure the tongue is securely fastened in the buckle.



E142588

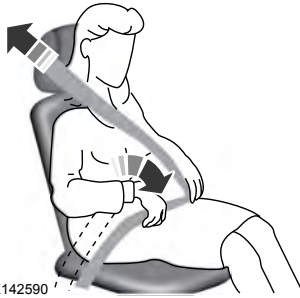
2. To unfasten, press the release button and remove the tongue from the buckle.

Using Seatbelts During Pregnancy

WARNING



Always ride and drive with your seatback upright and the seatbelt properly fastened. The lap portion of the seatbelt should fit snug and be positioned low across the hips. The shoulder portion of the seatbelt should be positioned across the chest. Pregnant women should also follow this practice. See the following figure.



E142590

Pregnant women should always wear their seatbelt. The lap belt portion of a combination lap and shoulder belt should be positioned low across the hips below the belly and worn as tight as comfort will allow. The shoulder belt should be positioned to cross the middle of the shoulder and the center of the chest.

Seatbelts

Seatbelt Locking Modes

WARNINGS



After any vehicle crash, the seatbelt system at all passenger seating positions must be checked by an authorized dealer to verify that the automatic locking retractor feature for child seats is still functioning properly. In addition, all seatbelts should be checked for proper function.



The belt and retractor assembly must be replaced if the seatbelt assembly automatic locking retractor feature or any other seatbelt function is not operating properly when checked by an authorized dealer. Failure to replace the belt and retractor assembly could increase the risk of injury in crashes.

All safety restraints in the vehicle are combination lap and shoulder belts. The driver seatbelt has the first type of locking mode. The front outboard passenger and rear seat seatbelts have both types of locking modes described as follows:

Vehicle Sensitive Mode

This is the normal retractor mode, which allows free shoulder belt length adjustment to your movements and locking in response to vehicle movement. For example, if the driver brakes suddenly or turns a corner sharply, or the vehicle receives an impact of about 5 mph (8 km/h) or more, the combination seatbelts will lock to help reduce forward movement of the driver and passengers.

In addition, the retractor is designed to lock if the webbing is pulled out too quickly. If this occurs, let the belt retract slightly and pull webbing out again in a slow and controlled manner.

Automatic Locking Mode

In this mode, the shoulder belt is automatically pre-locked. The belt will still retract to remove any slack in the shoulder belt. The automatic locking mode is not available on the driver seatbelt.

When to Use the Automatic Locking Mode

This mode should be used any time a child safety seat, except a booster, is installed in passenger front or rear seating positions. Children 12 years old and under should be properly restrained in a rear seating position whenever possible. See **Child Safety** (page 16).

How to Use the Automatic Locking Mode



E142591

1. Buckle the combination lap and shoulder belt.
2. Grasp the shoulder portion and pull downward until the entire belt is pulled out.

Allow the belt to retract. As the belt retracts, you will hear a clicking sound. This indicates the seatbelt is now in the automatic locking mode.

Seatbelts

How to Disengage the Automatic Locking Mode

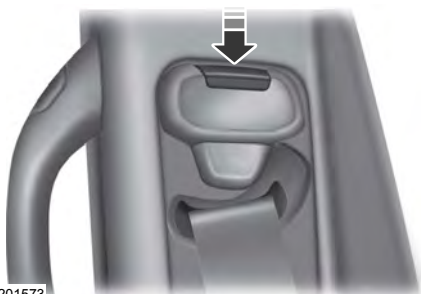
Unbuckle the combination lap and shoulder belt and allow it to retract completely to disengage the automatic locking mode and activate the vehicle sensitive (emergency) locking mode.

SEATBELT HEIGHT ADJUSTMENT

WARNING



Position the safety belt height adjuster so that the belt rests across the middle of your shoulder. Failure to adjust the safety belt properly could reduce the effectiveness of the safety belt and increase the risk of injury in a crash.



To adjust the shoulder belt height:

1. Adjust the height of the shoulder belt so the belt rests across the middle of your shoulder.
2. Slide the adjuster up to raise the belt. Press the button and slide it down to lower the belt.

SEATBELT WARNING LAMP AND INDICATOR CHIME



This lamp illuminates and an audible warning will sound if the driver's safety belt has not been fastened when the vehicle's ignition is turned on.

Conditions of operation

If...	Then...
The driver's safety belt is not buckled before the ignition switch is turned to the on position...	The safety belt warning light illuminates 1-2 minutes and the warning chime sounds 4-8 seconds.
The driver's safety belt is buckled while the indicator light is illuminated and the warning chime is sounding...	The safety belt warning light and warning chime turn off.
The driver's safety belt is buckled before the ignition switch is turned to the on position...	The safety belt warning light and indicator chime remain off.

Seatbelts

SEATBELT REMINDER

Belt-Minder™

This feature supplements the safety belt warning function by providing additional reminders that intermittently sound a tone and illuminate the safety belt warning light when you are in the driver seat or you have a front seat passenger and a safety belt is unbuckled.

The system uses information from the front passenger sensing system to determine if a front seat passenger is present and therefore potentially in need of a warning. To avoid the system turning on the Belt-Minder feature for objects you place on the front passenger seat, only the front seat passengers receive warnings as determined by the front passenger sensing system.

If the Belt-Minder warnings expire (warnings for about five minutes) for one passenger (driver or front passenger), the other passenger can still cause the Belt-Minder feature to turn on.

If...	Then...
You and the front seat passenger buckle your safety belts before you switch the ignition on or less than 1–2 minutes elapse after you switch the ignition on...	The Belt-Minder feature will not activate.
You or the front seat passenger do not buckle your safety belts before your vehicle reaches at least 6 mph (9.7 km/h) and 1–2 minutes elapse after you switch the ignition on...	The Belt-Minder feature activates, the safety belt warning light illuminates and a warning tone sounds for 6 seconds every 25 seconds, repeating for about 5 minutes or until you and the front seat passenger buckle your safety belts.
The safety belt for the driver or front passenger is unbuckled for about 1 minute while the vehicle is traveling at least 6 mph (9.7 km/h) and more than 1–2 minutes elapse after you switch the ignition on...	The Belt-Minder feature activates, the safety belt warning light illuminates and a warning tone sounds for 6 seconds every 25 seconds, repeating for about 5 minutes or until you and the front seat passenger buckle your safety belts.

Seatbelts

Deactivating and Activating the Belt-Minder Feature

WARNING



While the system allows you to switch this feature off, the intent of the system is to remind you to wear your safety belt to improve your chance to survive an accident. We recommend you leave the system switched on for yourself and others who may use the vehicle.

Note: *The driver and front passenger warnings switch on and off independently. When you perform this procedure for one seating position, do not buckle the other position as this will terminate the process.*

Read Steps 1–4 thoroughly before proceeding with the programming procedure.

Before following the procedure, make sure that:

- The parking brake is set.
 - The transmission is in park (P).
 - The ignition is off.
 - The driver and front passenger safety belts are unbuckled.
1. Switch the ignition on. Do not start the vehicle.
 2. Wait until the safety belt warning light turns off (about 1 minute). After Step 2, wait an additional 5 seconds before proceeding with Step 3. Once you start Step 3, you must complete the procedure within 60 seconds.
 3. For the seating position you are switching off, buckle then unbuckle the safety belt four times at a moderate speed, ending in the unbuckled state. After Step 3, the safety belt warning light turns on.

4. While the safety belt warning light is on, buckle and then unbuckle the safety belt. After Step 4, the safety belt warning light flashes for confirmation.
 - This will switch the feature off for that seating position if it is currently on.
 - This will switch the feature on for that seating position if it is currently off.

CHILD RESTRAINT AND SEATBELT MAINTENANCE

Inspect the vehicle safety belts and child safety seat systems periodically to make sure they work properly and are not damaged. Inspect the vehicle and child seat safety belts to make sure there are no nicks, tears or cuts. Replace if necessary. All vehicle safety belt assemblies, including retractors, buckles, front safety belt buckle assemblies, buckle support assemblies (slide bar-if equipped), shoulder belt height adjusters (if equipped), shoulder belt guide on seat back (if equipped), child safety seat LATCH and tether anchors, and attaching hardware, should be inspected after a crash. Read the child restraint manufacturer's instructions for additional inspection and maintenance information specific to the child restraint.

Ford Motor Company recommends that all safety belt assemblies in use in vehicles involved in a crash be replaced. However, if the crash was minor and an authorized dealer finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Safety belt assemblies not in use during a crash should also be inspected and replaced if either damage or improper operation is noted.

Properly care for safety belts. See **Vehicle Care** (page 203).

SEATBELT EXTENSION

WARNINGS



Persons who fit into the vehicle's seatbelt should not use an extension. Unnecessary use could result in serious personal injury in the event of a crash.



Only use extensions provided free of charge by Ford Motor Company dealers. The dealer will provide an extension designed specifically for this vehicle, model year and seating position. The use of an extension intended for another vehicle, model year or seating position may not offer you the full protection of your vehicle's seatbelt restraint system.



Never use seatbelt extensions to install child restraints.



Do not use a seatbelt extension with an inflatable seatbelt.



Do not use extensions to change the fit of the belt across the torso, over the lap or to make the seatbelt buckle easier to reach.

If, because of body size or driving position, it is not possible to properly fasten the seatbelt over your lap and shoulder, an extension that is compatible with the seatbelts is available free of charge from Ford Motor Company dealers. Only Ford seatbelt extensions made by the original equipment seatbelts manufacturer should be used with Ford seatbelts. Ask your authorized dealer if your extension is compatible with your Ford vehicle restraint system.

Personal Safety System™

The Personal Safety System provides an improved overall level of frontal crash protection to front seat occupants and is designed to help further reduce the risk of airbag-related injuries. The system is able to analyze different occupant conditions and crash severity before activating the appropriate safety devices to help better protect a range of occupants in a variety of frontal crash situations.

Your vehicle's Personal Safety System consists of:

- Driver and passenger dual-stage airbag supplemental restraints.
- Front seat outboard safety belts with pretensioners, energy management retractors (first row only) and safety belt usage sensors.
- Driver seat position sensor.
- Front passenger sensing system.
- Passenger airbag off and on indicator lamp.
- Front crash severity sensors.
- Restraints control module with impact and safing sensors.
- Restraint system warning light and backup tone.
- The electrical wiring for the airbags, crash sensors, safety belt pretensioners, front safety belt usage sensors, driver seat position sensor, front passenger sensing system and indicator lights.

How Does the Personal Safety System Work?

The Personal Safety System can adapt the deployment strategy of the safety devices according to crash severity and occupant conditions. A collection of crash and occupant sensors provides information to the restraints control module. During a crash, the restraints control module may deploy the safety belt pretensioners, one or both stages of the dual-stage airbags based on crash severity and occupant conditions.

Supplementary Restraints System

PRINCIPLE OF OPERATION

WARNINGS



Airbags do not inflate slowly or gently, and the risk of injury from a deploying airbag is the greatest close to the trim covering the airbag module.



All occupants of your vehicle, including the driver, should always properly wear their safety belts, even when an airbag supplemental restraint system is provided. Failure to properly wear your safety belt could seriously increase the risk of injury or death.



Always transport children 12 years old and under in the back seat and always properly use appropriate child restraints. Failure to follow this could seriously increase the risk of injury or death.



Never place your arm over the airbag module as a deploying airbag can result in serious arm fractures or other injuries.



Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the seat upon which the child seat is installed all the way back.



Do not attempt to service, repair, or modify the airbag supplemental restraint systems or its fuses as you could be seriously injured or killed. Contact your authorized dealer as soon as possible.



Several airbag system components get hot after inflation. To reduce the risk of injury, do not touch them after inflation.



If the airbag has deployed, the airbag will not function again and must be replaced immediately. If the airbag is not replaced, the unrepaired area will increase the risk of injury in a crash.

The airbags are a supplemental restraint system and are designed to work with the safety belts to help protect the driver and right front passenger from certain upper body injuries. Airbags do not inflate slowly; there is a risk of injury from a deploying airbag.

Note: *You will hear a loud bang and see a cloud of harmless powdery residue if an airbag deploys. This is normal.*

The airbags inflate and deflate rapidly upon activation. After airbag deployment, it is normal to notice a smoke-like, powdery residue or smell the burnt propellant. This may consist of cornstarch, talcum powder (to lubricate the bag) or sodium compounds (for example, baking soda) that result from the combustion process that inflates the airbag. Small amounts of sodium hydroxide may be present which may irritate the skin and eyes, but none of the residue is toxic.

While the system is designed to help reduce serious injuries, contact with a deploying airbag may also cause abrasions or swelling. Temporary hearing loss is also a possibility as a result of the noise associated with a deploying airbag. Because airbags must inflate rapidly and with considerable force, there is the risk of death or serious injuries such as fractures, facial and eye injuries or internal injuries, particularly to occupants who are not properly restrained or are otherwise out of position at the time of airbag deployment. Thus, it is extremely important that occupants be properly restrained as far away from the airbag module as possible while maintaining vehicle control.

Routine maintenance of the airbags is not required.

Supplementary Restraints System

DRIVER AND PASSENGER AIRBAGS

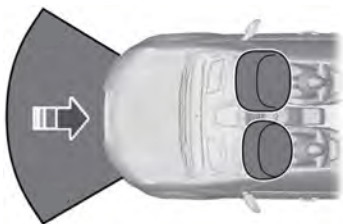
WARNINGS



Never place your arm or any objects over an airbag module. Placing your arm over a deploying airbag can result in serious arm fractures or other injuries. Objects placed on or over the airbag inflation area may cause those objects to be propelled by the airbag into your face and torso causing serious injury.



Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the seat upon which the child seat is installed all the way back.



E151127

The driver and front passenger airbags will deploy during significant frontal and near frontal crashes.

The driver and passenger front airbag system consists of:

- Driver and passenger airbag modules.
- Front passenger sensing system.



• Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 43).

Proper Driver and Front Passenger Seating Adjustment

WARNING



National Highway Traffic Safety Administration (NHTSA) recommends a minimum distance of at least 10 inches (25 centimeters) between an occupant's chest and the driver airbag module.

To properly position yourself away from the airbag:

- Move your seat to the rear as far as you can while still reaching the pedals comfortably.
- Recline the seat slightly (one or two degrees) from the upright position.

After all occupants have adjusted their seats and put on safety belts, it is very important that they continue to sit properly. A properly seated occupant sits upright, leaning against the seat back, and centered on the seat cushion, with their feet comfortably extended on the floor. Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash is greatly increased.

Children and Airbags

WARNING



Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the seat upon which the child seat is installed all the way back.

Supplementary Restraints System



E142846

Children must always be properly restrained. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in the front seating position. Failure to follow these instructions may increase the risk of injury in a crash.

FRONT PASSENGER SENSING SYSTEM

WARNINGS



Even with Advanced Restraints Systems, children 12 and under should be properly restrained in a rear seating position. Failure to follow this could seriously increase the risk of injury or death.



Sitting improperly out of position or with the seatback reclined too far can take off weight from the seat cushion and affect the decision of the front passenger sensing system, resulting in serious injury or death in a crash. Always sit upright against your seatback, with your feet on the floor.



Any alteration or modification to the front passenger seat may affect the performance of the front passenger sensing system which could seriously increase the risk of injury or death.

This system works with sensors that are part of the front passenger seat and safety belt to detect the presence of a properly-seated occupant and determine if the front passenger frontal airbag should be enabled (may inflate) or not.



E181984

The front passenger sensing system uses a passenger airbag status indicator that will illuminate indicating that the front passenger frontal airbag is either ON (enabled) or OFF (disabled).

The indicator lamp is located in the center stack of the instrument panel.

Note: *The passenger airbag status indicator OFF and ON indicator lamps will illuminate for a short period of time when the ignition is first turned on to confirm it is functional.*

The front passenger sensing system is designed to disable (will not inflate) the front passenger's frontal airbag when the front passenger seat is unoccupied, or a rear facing infant seat, a forward-facing child restraint, or a booster seat is detected. Even with this technology, parents are **strongly** encouraged to always properly restrain children in the rear seat. The sensor also turns off the passenger front airbag and seat-mounted side airbag when the passenger seat is empty.

Supplementary Restraints System

- When the front passenger sensing system disables (will not inflate) the front passenger frontal airbag, the passenger airbag status indicator will illuminate the OFF lamp and stay lit to remind you that the front passenger frontal airbag is disabled.
- If the child restraint has been installed and the passenger airbag status indicator illuminates the ON lamp, then turn the vehicle off, remove the child restraint from the vehicle and reinstall the restraint following the child restraint manufacturer's instructions.

The front passenger sensing system is designed to enable (may inflate) the front passenger's frontal airbag anytime the system senses that a person of adult size is sitting properly in the front passenger seat.

- When the front passenger sensing system enables the front passenger frontal airbag (may inflate), the passenger airbag status indicator will illuminate the ON lamp and remain illuminated.

If a person of adult size is sitting in the front passenger seat, but the airbag OFF indicator lamp is lit, it is possible that the person is not sitting properly in the seat. If this happens:

- Turn the vehicle off and ask the person to place the seatback in the full upright position.
- Have the person sit upright in the seat, centered on the seat cushion, with the person's legs comfortably extended.
- Restart the vehicle and have the person remain in this position for about two minutes. This will allow the system to detect that person and enable the passenger's frontal airbag.
- If the indicator OFF lamp remains lit even after this, the person should be advised to ride in the rear seat.

Occupant	Passenger airbag status indicator	Passenger airbag
Empty	OFF: Lit	Disabled
	ON: Unlit	
Child	OFF: Lit	Disabled
	ON: Unlit	
Adult	OFF: Unlit	Enabled
	ON: Lit	

Note: When the passenger airbag status indicator OFF light is illuminated, the passenger (seat mounted) side airbag may be disabled to avoid the risk of airbag deployment injuries.

After all occupants have adjusted their seats and put on safety belts, it is very important that they continue to sit properly. A properly seated occupant sits upright, leaning against the seatback, and centered on the seat cushion, with their

Supplementary Restraints System

feet comfortably extended on the floor. Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash is greatly increased.



Make sure the front passenger sensing system is operating properly. See **Crash Sensors and Airbag Indicator** (page 43).

Do not attempt to repair or service the system. Take your vehicle immediately to an authorized dealer.

If it is necessary to modify an advanced front airbag system to accommodate a person with disabilities, contact the Ford Customer Relationship Center. See **Getting the Services You Need** (page 163).

SIDE AIRBAGS

WARNINGS



Do not place objects or mount equipment on or near the airbag cover, on the side of the seatbacks (of the front seats), or in front seat areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.



Do not use accessory seat covers. The use of accessory seat covers may prevent the deployment of the side airbags and increase the risk of injury in an accident.



Do not lean your head on the door. The side airbag could injure you as it deploys from the side of the seatback.

WARNINGS



Do not attempt to service, repair, or modify the airbag, its fuses or the seat cover on a seat containing an airbag as you could be seriously injured or killed. Contact your authorized dealer as soon as possible.



If the side airbag has deployed, the airbag will not function again. The side airbag system (including the seat) must be inspected and serviced by an authorized dealer. If the airbag is not replaced, the unrepaired area will increase the risk of injury in a crash.

The side airbags are located on the outboard side of the seatbacks of the front seats. In certain sideways crashes, the airbag on the side affected by the crash will be inflated. The airbag was designed to inflate between the door panel and occupant to further enhance the protection provided occupants in side impact crashes.



E152533

The system consists of the following:

- A label or embossed side panel indicating that side airbags are fitted to your vehicle.
- Side airbags located inside the driver and front passenger seatbacks.
- Front passenger sensing system.

Supplementary Restraints System



- Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 43).

Note: *The passenger sensing system will deactivate the passenger seat-mounted side airbag if it detects an empty passenger seat.*

The design and development of the side airbag system included recommended testing procedures that were developed by a group of automotive safety experts known as the Side Airbag Technical Working Group. These recommended testing procedures help reduce the risk of injuries related to the deployment of side airbags.

PASSENGER KNEE AIRBAG

The knee airbag is located under the instrument panel. During a crash, the restraints control module may activate the passenger knee airbag based on crash severity and occupant conditions. Under certain crash and occupant conditions, the passenger knee airbag may deploy but the passenger front airbag may not activate.

As with front and side airbags, it is important to be properly seated and restrained to reduce the risk of death or serious injury.

SAFETY CANOPY™

WARNINGS



Do not place objects or mount equipment on or near the headliner at the siderail that may come into contact with a deploying curtain airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.



Do not lean your head on the door. The curtain airbag could injure you as it deploys from the headliner.



Do not attempt to service, repair, or modify the curtain airbags, its fuses, the A, B, C or D pillar trim, or the headliner on a vehicle containing curtain airbags as you could be seriously injured or killed. Contact your authorized dealer as soon as possible.



All occupants of your vehicle including the driver should always wear their safety belts even when an airbag supplemental restraint system and curtain airbag is provided. Failure to properly wear your safety belt could seriously increase the risk of injury or death.



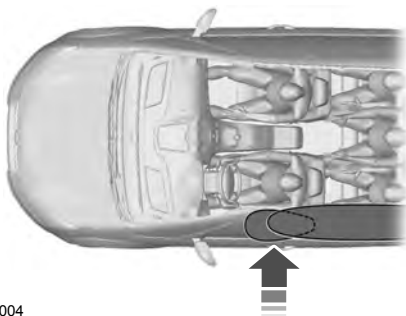
To reduce risk of injury, do not obstruct or place objects in the deployment path of the curtain airbag.



If the curtain airbags have deployed, the curtain airbags will not function again. The curtain airbags (including the A, B, C and D pillar trim and headliner) must be inspected and serviced by an authorized dealer. If the curtain airbag is not replaced, the unrepaired area will increase the risk of injury in a crash.

Supplementary Restraints System

The Safety Canopy will deploy during significant side crashes or when a certain likelihood of a rollover event is detected by the rollover sensor. The Safety Canopy is mounted to the roof side-rail sheet metal, behind the headliner, above each row of seats. In certain sideways crashes or rollover events, the Safety Canopy will be activated, regardless of which seats are occupied. The Safety Canopy is designed to inflate between the side window area and occupants to further enhance protection provided in side impact crashes and rollover events.



E75004

The system consists of the following:

- Safety canopy curtain airbags located above the trim panels over the front and rear side windows identified by a label or wording on the headliner or roof-pillar trim.
- A flexible headliner which opens above the side doors to allow air curtain deployment



• Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 43).

Children 12 years old and under should always be properly restrained in the rear seats. The Safety Canopy will not interfere with children restrained using a properly installed child or booster seat because it is designed to inflate downward from the headliner above the doors along the side window opening.

The design and development of the Safety Canopy included recommended testing procedures that were developed by a group of automotive safety experts known as the Side Airbag Technical Working Group. These recommended testing procedures help reduce the risk of injuries related to the deployment of side airbags (including the Safety Canopy).

CRASH SENSORS AND AIRBAG INDICATOR

WARNING



Modifying or adding equipment to the front end of the vehicle (including frame, bumper, front end body structure and tow hooks) may affect the performance of the airbag system, increasing the risk of injury. Do not modify the front end of the vehicle.

Your vehicle has a collection of crash and occupant sensors which provide information to the restraints control module. The restraints control module deploys (activates) the front safety belt pretensioners, driver airbag, passenger airbag, knee airbag(s), seat mounted side airbags and the Safety Canopy. Based on the type of crash (frontal impact or side impact), the restraints control module will deploy the appropriate safety devices.

Supplementary Restraints System

The restraints control module also monitors the readiness of the above safety devices plus the crash and occupant sensors. The readiness of the safety system is indicated by a warning indicator light in the instrument cluster or by a backup tone if the warning light is not working. Routine maintenance of the airbag is not required.

A difficulty with the system is indicated by one or more of the following:

- The readiness light will either flash or stay lit.
- A series of five beeps will be heard. The tone pattern will repeat periodically until the problem, the light or both are repaired.



- The readiness light will not illuminate immediately after the ignition is turned on.

If any of these things happen, even intermittently, have the supplemental restraint system serviced at an authorized dealer immediately. Unless serviced, the system may not function properly in the event of a crash.

The safety belt pretensioners and the airbag supplemental restraint system are designed to activate when the vehicle sustains frontal or sideways deceleration sufficient to cause the restraints control module to deploy a safety device or when a certain likelihood of a rollover event is detected by the rollover sensor.

The fact that the safety belt pretensioners or airbags did not activate for both front seat occupants in a crash does not mean that something is wrong with the system. Rather, it means the restraints control module determined the accident conditions (crash severity, belt usage) were not appropriate to activate these safety devices.

- The design of the front airbags is to activate only in frontal and near-frontal crashes (not rollovers, side impacts or rear impacts) unless the crash causes sufficient frontal deceleration.
- The design of the safety belt pretensioners is to activate in frontal, near-frontal and side crashes and in rollovers.
- The design of the side airbags is to inflate in certain side impact crashes. Side airbags may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation.
- The knee airbag(s) may deploy based on crash severity and occupant conditions.
- The design of the Safety Canopy is to inflate in certain side impact crashes or rollover events. The Safety Canopy may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation, or a certain likelihood of rollover.

Airbags and Police Equipment

WARNINGS



Do not place objects or mount equipment in front of the airbag module cover or in front of the seat areas that may come in contact with a deploying airbag. Failure to follow this instruction could result in personal injury.

Supplementary Restraints System

WARNINGS



Dash, tunnel or console-mounted equipment should not be placed outside of the specified zone. Failure to follow this instruction could result in personal injury.



Do not mount equipment between the side of front seat to the door trim to block deployment of the side airbag. Failure to follow this instruction could result in personal injury.

Dual driver and passenger airbags, side airbags and knee airbags affect the way police equipment can be mounted in police vehicles.

Any surfaces that could come into contact with an airbag, once it has deployed, must not damage the airbag or alter its deployment path.

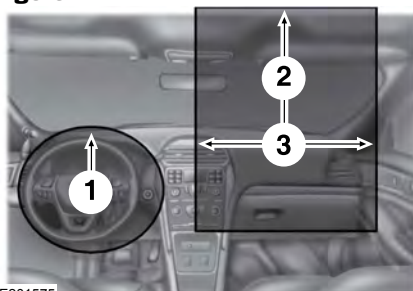
Once the airbag has fully deployed, any peripheral equipment surfaces that could come into contact with the airbag (such as when the airbag deflates with the loading of an occupant) must not damage the airbag or alter its deployment path. Sharp edges, corners or protrusions could damage the nylon airbag material and reduce the effectiveness of the airbag.

Some approximate dimensions for airbags, at full inflation, are provided in Figures 1 through 5. These dimensions are somewhat flexible and represent free form deployments without the loading of occupants. The shaded areas in Figures 6 through 8 represent available police equipment mounting zones. These zones are shown for police vehicles equipped with standard bucket seats. The zone dimensions provided in Figures 6 through 8 are approximate and will vary with the loading of occupants in the seats.

All airbag and equipment mounting zone dimensions are approximate due to different airbag deployment characteristics.

No equipment will mount between the side of the front seat and the door trim to block deployment of the side airbag.

Figure 1



E201575

1. 9.5 inches (240 millimeters) from center of emblem.
2. 13.8 inches (350 millimeters) from center of airbag door.
3. 28.3 inches (720 millimeters).

Note: No objects should be placed between the airbags due to airbag variability.

Figure 2

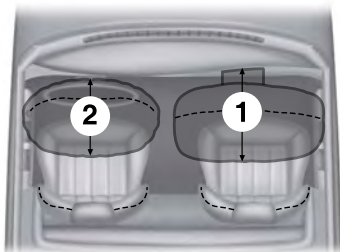


E201576

1. 27.5 inches (700 millimeters).

Supplementary Restraints System

Figure 3

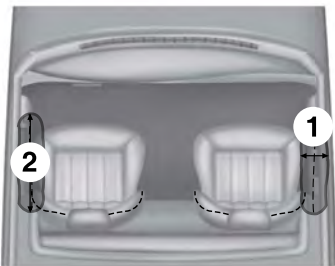


E201577

1. Front passenger airbag - 22.8 inches (580 millimeters).
2. Front driver airbag - 17 inches (430 millimeters).

Note: No objects should be placed between the driver side steering wheel airbag and the passenger side dash airbag.

Figure 4 (If equipped)



E201578

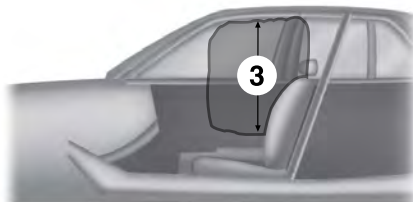
1. From outboard side of seat - 8 inches (200 millimeters).
2. Forward of seatback - 15 inches (380 millimeters).

WARNING



The partition and the installation hardware of the partition must not interfere with the operation and deployment of the rollover curtain air bags and seat side air bags. Failure to follow these instructions may cause personal injury.

Figure 5 (If equipped)

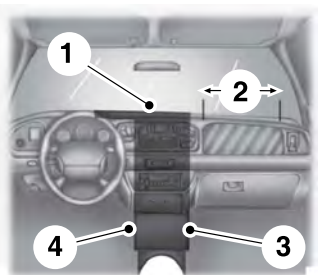


E201579

3. Up from side airbag module - 27.5 inches (700 millimeters).

Supplementary Restraints System

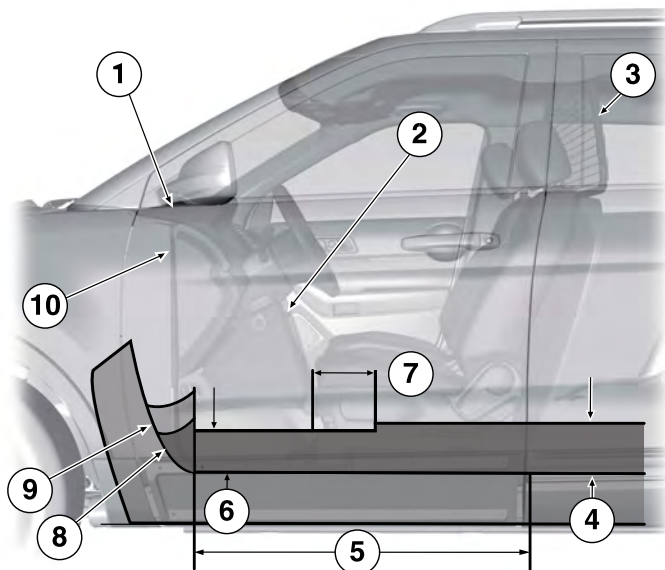
Figure 6



E201581

1. Area on top of the instrument panel (**Note:** Equipment must not interfere with driver visibility).
2. Airbag door must be kept clear for deployment of the airbag.
3. Area in front of the center console from the bottom to the top of the instrument panel.
4. Area in front of electronic finish panel from the bottom to the top of the instrument panel.

Figure 7



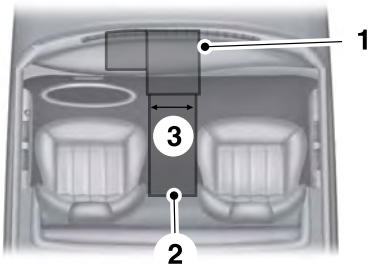
E206315

1. Area on top of instrument panel.
2. Area in front of center console from tunnel up to instrument panel.
3. Prisoner screen (reference only).

Supplementary Restraints System

4. 10 inches (254 millimeters).
5. Area on tunnel between seats.
6. Height: 8.5 inches (216 millimeters).
7. 12 inches (305 millimeters).
8. Area on tunnel beneath center console.
9. Tunnel.
10. Depth: 1.5 inches (38 millimeters).

Figure 8



E201583

1. Area on top of the instrument panel. **Note:** Equipment must not interfere with driver visibility.
2. Area on tunnel between seats.
3. 9 inches (229 millimeters).

AIRBAG DISPOSAL

Contact your authorized dealer as soon as possible. Airbags must be disposed of by qualified personnel.

Keys and Remote Controls

PRINCIPLE OF OPERATION

The remote control allows you to:

- Remotely lock or unlock the vehicle doors.
- Unlock the doors without actively using a key or remote control (intelligent access only).
- Remotely open the power liftgate (if equipped).
- Remotely start or stop the engine and user pre-set features (if equipped).
- Arm and disarm the anti-theft system.
- Activate the panic alarm.

GENERAL INFORMATION ON RADIO FREQUENCIES

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: *Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term **IC** before the radio certification number only signifies that Industry Canada technical specifications were met.*

The typical operating range for your transmitter is approximately 33 feet (10 meters). Vehicles with the remote start feature will have a greater range. One of the following could cause a decrease in operating range:

- weather conditions
- nearby radio towers

- structures around the vehicle
- other vehicles parked next to your vehicle

The radio frequency used by your remote control can also be used by other short distance radio transmissions, for example amateur radios, medical equipment, wireless headphones, remote controls and alarm systems. If the frequencies are jammed, you will not be able to use your remote control. You can lock and unlock the doors with the key.

Note: *Make sure to lock your vehicle before leaving it unattended.*

Note: *If you are in range, the remote control will operate if you press any button unintentionally.*

Note: *The remote control contains sensitive electrical components. Exposure to moisture or impact may cause permanent damage.*

REMOTE CONTROL (If Equipped)

Note: *If there are problems with the remote entry system, make sure to take all remote entry transmitters with you to an authorized dealer in order to aid in troubleshooting the problem.*

Keys and Remote Controls

Type 1



E203600

Changing the Remote Control Battery

The remote control uses one coin-type three-volt lithium battery CR2032 or equivalent.



Make sure that you dispose of old batteries in an environmentally friendly way.

Seek advice from your local authority about recycling old batteries.



E203601

1. Twist a thin coin in the slot of the transmitter near the key ring to remove the battery cover.

Note: Do not remove the rubber cover and circuit board from the front housing of the remote control.

Note: Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

2. Remove the old battery.
3. Insert the new battery. Refer to the symbols inside the transmitter for the correct orientation of the battery. Press the battery down to make sure it is fully in the housing.



E218100

Keys and Remote Controls

4. Reinstall the battery housing cover onto the transmitter.

Note: *Replacing the battery does not erase the programmed key from your vehicle. The transmitter should operate normally.*

Sounding the Panic Alarm (If Equipped)



On Type 1, press the button to sound the panic alarm. Press the button again or switch the ignition on to turn it off.

Note: *The panic alarm operates regardless of the ignition position.*

Opening the Liftgate With the Liftgate Button (If Equipped)



On Type 2, press the button to unlock the liftgate. The liftgate unlocks for 45 seconds, during which time you can open the liftgate using the exterior liftgate release button. See **Manual Liftgate** (page 54).

Note: *Only the liftgate unlocks. All other passenger doors remain in the previous locking state.*

Note: *If you do not open the liftgate within 45 seconds of unlocking it, the liftgate locks again. Press the button on the remote control or use the key blade inserted into the liftgate lock cylinder to unlock the liftgate again.*

Note: *The liftgate does not unlock when you unlock all the doors using the remote control or power door lock control.*

REPLACING A LOST KEY OR REMOTE CONTROL

Replacement keys or remote controls can be purchased from an authorized dealer. Authorized dealers can program remote controls for your vehicle.

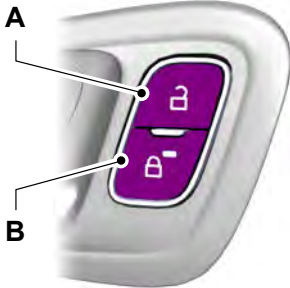
Doors and Locks

LOCKING AND UNLOCKING

You can use the power door lock control or the remote control to lock and unlock your vehicle.

Power Door Locks (If Equipped)

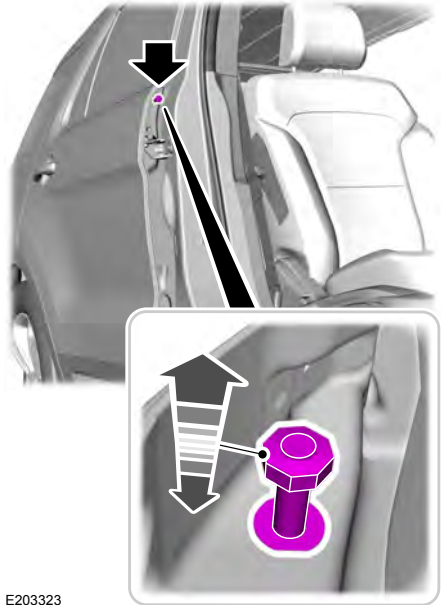
The power door lock control is on the driver and front passenger door panels.



- A Unlock.
- B Lock.

Hidden Rear Door Locks (If Equipped)

You can manually lock or unlock the rear doors using the hidden lock knob on the inside front edge of the rear doors.



Open the front doors to access the lock knob. Pull the knob to unlock and push the knob to lock.

Remote Control

You can use the remote control at any time.

Unlocking the Doors (Two-Stage Unlock)



Press the button to unlock the driver door.

Press the button again within three seconds to unlock all doors. The direction indicators will flash.

Doors and Locks

Press and hold both the lock and unlock buttons on the remote control for three seconds to change between driver door or all doors unlock mode. The direction indicators will flash twice to indicate a change to the unlocking mode. Driver door mode only unlocks the driver door when you press the unlock button once. All door mode unlocks all doors when you press the unlock button once. The unlocking mode applies to the remote control.

Locking the Doors



Press the button to lock all doors. The direction indicators will flash.

Press the button again within three seconds to confirm that all the doors are closed. The doors will lock again, the horn will sound and the direction indicators will flash if all the doors and the liftgate are closed.

Note: *If any door or the liftgate is open, or if the hood is open on vehicles with an anti-theft alarm or remote start, the horn will sound twice and the direction indicators will not flash.*

Independent Liftgate Locking Feature (If Equipped)

This feature allows you to unlock the liftgate independently of the other doors.

Unlocking

The liftgate unlocks when you pull and release the liftgate control on the overhead console with the ignition on.

Note: *The liftgate does not unlock when you unlock all the doors electronically using the remote control or power door lock control.*

Liftgate Timed Release (If Equipped)

Switch the ignition to the run, start or accessory position.



Pull and release the liftgate control on the overhead console.

Note: *Only the liftgate unlocks. All other passenger doors remain in the previous locking state.*

A warning lamp illuminates in the instrument cluster for 45 seconds. See **Warning Lamps and Indicators** (page 72). You can then open the liftgate using the exterior liftgate release button.

Once the 45 second timer expires, the lamp turns off and you can no longer open the liftgate. Pull and release the liftgate control on the overhead console again to restart the timer.

Note: *You can also unlock the liftgate by using the key blade inserted into the liftgate lock cylinder.*

Locking

The liftgate locks when any of the following occur:

- You open and close the liftgate after you pull and release the liftgate control on the overhead console.
- The 45 second timer expires.

Locking and Unlocking the Doors with the Key Blade

Locking with the Key

Turn the top of the key toward the front of your vehicle.

Unlocking with the Key

Turn the top of the key toward the rear of your vehicle.

Note: *If the child safety locks are on and you pull the interior handle, you will only turn off the emergency locking, not the child safety lock. You can only open the doors using the external door handle.*

Doors and Locks

Opening a Rear Door From the Inside

Pull the interior door handle twice to unlock and open a rear door. The first pull unlocks the door and the second pull opens the door.

Illuminated Entry (If Equipped)

The interior lamps and some exterior lamps illuminate when you unlock the doors with the remote control.

The lamps turn off if:

- The ignition is on.
- You press the remote control lock button.
- 25 seconds have elapsed.

The lamps do not turn off if:

- You switch them on with the lighting control.
- Any door is open.

Illuminated Exit (If Equipped)

The interior lamps and some exterior lamps illuminate when all doors are closed and you switch the ignition off.

The lamps will turn off if all the doors remain closed and:

- 25 seconds have elapsed.
- You lock your vehicle from the outside.

Battery Saver

If you leave the courtesy lamps, interior lamps or headlamps on, the battery saver shuts them off 10 minutes after you switch the ignition off.

MANUAL LIFTGATE

WARNINGS



It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and safety belts. Be sure everyone in your vehicle is in a seat and using a safety belt properly. Failure to follow this warning could result in serious personal injury or death.



Make sure to close and latch the liftgate to prevent drawing exhaust fumes into your vehicle. This will also prevent passengers and cargo from falling out. If you must drive with the liftgate open, keep the vents or windows open so outside air comes into your vehicle. Failure to follow this warning could result in serious personal injury.

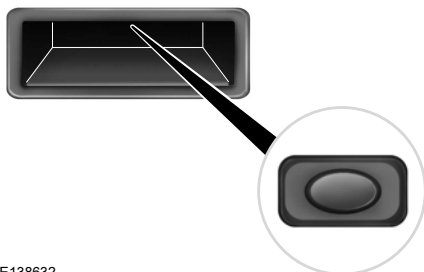
Note: Be careful when opening or closing the liftgate in a garage or other enclosed area to avoid damaging the liftgate.

Note: Do not hang anything, for example a bike rack, from the glass or liftgate. This could damage the liftgate and its components.

Note: Do not leave the liftgate open while driving. This could damage the liftgate and its components.

Doors and Locks

Opening the Liftgate



E138632

Press the button located in the top of the liftgate pull cup handle to unlatch the liftgate, and then pull on the outside handle.

Closing the Liftgate



E155976

A handle is inside the liftgate to help with closing.

ANTI-THEFT ALARM

Alarm System

The perimeter alarm is a deterrent against unauthorized access to your vehicle through the doors, luggage compartment and the hood.

Triggering the Alarm

Once armed, the alarm is triggered in any of the following ways:

- If someone opens a door, cargo area or the hood without a valid key or remote control.
- If you switch the ignition on without a valid key.

If the alarm is triggered, the horn will sound for 30 seconds and the hazard warning flasher will flash for five minutes.

Any further attempts to perform one of the above will trigger the alarm again.

Arming the Alarm

To arm the alarm, lock your vehicle. See **Doors and Locks** (page 52).

Disarming the Alarm

Disarm and silence the alarm by unlocking the doors with the key and switching the ignition on within 12 seconds, or by unlocking the doors or the cargo area with the remote control.

Steering Wheel

ADJUSTING THE STEERING WHEEL

WARNING



Do not adjust the steering wheel when your vehicle is moving.

Note: Make sure that you are sitting in the correct position.



E206017

1. Unlock the steering column.
2. Adjust the steering wheel to the desired position.



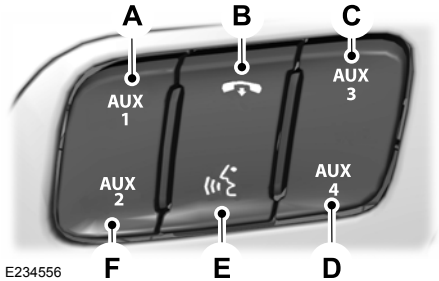
E191047

3. Lock the steering column.

AUDIO CONTROL

Type One

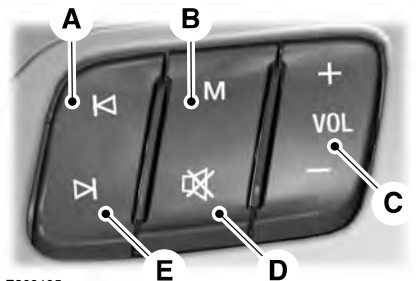
Operate the following functions with the control:



E234556

- A AUX 1.
- B End call.
- C AUX 3.
- D AUX 4.
- E Voice Recognition.
- F AUX 2.

Type Two



E209105

- A Seek down or previous.
- B Media.

Steering Wheel

- C Volume up or down.
- D Mute.
- E Seek up or next.

INFORMATION DISPLAY CONTROL



E201376

See **Information Displays** (page 77).

Media

Press repeatedly to scroll through available audio sources.

Seek, Next or Previous

Press the seek button to:

- Tune the radio to the next or previous stored preset.
- Play the next or the previous track.

Press and hold the seek button to:

- Tune the radio to the next station up or down the frequency band.
- Seek through a track.

CRUISE CONTROL



E200995

See **Using Cruise Control** (page 133).

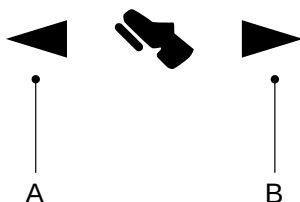
ADJUSTING THE PEDALS

WARNING



Never use the controls while your feet are on the accelerator and brake pedals and the vehicle is moving.

You can find the control on the left side of the steering column. Press and hold the appropriate side of the control to move the pedals.



E162916

A. Farther.

B. Closer.

Note: *Adjust the pedals only when your vehicle is in park (P).*

Wipers and Washers

WINDSHIELD WIPERS

Note: Fully defrost the windshield before you switch the windshield wipers on.

Note: Make sure you switch the windshield wipers off before entering a car wash.

Note: Clean the windshield and wiper blades if they begin to leave streaks or smears. If that does not resolve the issue, install new wiper blades. See **Changing the Wiper Blades** (page 194).

Note: Do not operate the wipers on a dry windshield. This may scratch the glass, damage the wiper blades or cause the wiper motor to burn out. Always use the windshield washers before wiping a dry windshield.



E208496

Rotate the end of the control:

- Away from you to increase the wiper speed.
- Toward you to decrease the wiper speed.

Speed Dependent Wipers

When your vehicle speed increases, the interval between wipes decreases.

WINDSHIELD WASHERS

Note: Do not operate the wipers on a dry windshield. This may scratch the glass, damage the wiper blades or cause the wiper motor to burn out. Always use the windshield washers before wiping a dry windshield.

Note: Do not operate the washers when the washer reservoir is empty. This may cause the washer pump to overheat.



E208497

Press the end of the wiper lever to activate the washer:

- A brief press causes a single wipe without washer fluid.
- A quick press and hold causes the wipers to swipe the windshield three times with washer fluid.
- A long press and hold activates the wipers and washer fluid for up to 10 seconds.

A wipe occurs a few seconds after washing to clear any remaining washer fluid. You can switch this feature on and off through the information display. See **General Information** (page 77).

REAR WINDOW WIPER AND WASHERS

Rear Window Wiper

Note: Make sure you switch the windshield wipers off before entering a car wash.

Wipers and Washers



E208498

Rotate the control to select:

- 2 Intermittent operation - the shortest pause between wipes.
- 1 Intermittent operation - the longest pause between wipes.
- 0 Off.

Rear Window Washer



E208498

Rotate and hold the control to the top or bottom position to activate the rear washer. The control returns to the **2** or **0** position when you release it.

Rear Camera Washer

Operating the rear washer also operates the rear camera washer.

Lighting

GENERAL INFORMATION

Condensation in Lamp Assemblies

Exterior lamps have vents to accommodate normal changes in air pressure.

Condensation can be a natural by-product of this design. When moist air enters the lamp assembly through the vents, there is a possibility that condensation can occur when the temperature is cold. When normal condensation occurs, a fine mist can form on the interior of the lens. The fine mist eventually clears and exits through the vents during normal operation.

Clearing time may take as long as 48 hours under dry weather conditions.

Examples of acceptable condensation are:

- The presence of a fine mist (no streaks, drip marks or large droplets).
- A fine mist covers less than 50% of the lens.

Examples of unacceptable condensation are:

- A water puddle inside the lamp.
- Streaks, drip marks or large droplets present on the interior of the lens.

If you see any unacceptable condensation, have your vehicle checked by an authorized dealer.

Silent Mode (If Equipped)

You can switch on Silent Mode in the information display. See **Information Displays** (page 77).

When you enable Silent Mode, the following features may be disabled:

- Welcome/farewell strategy.
- Courtesy lighting and backlighting.
- Daytime running lamps.

Note: In markets where daytime running lamps are mandated by law, Silent Mode will not disable the daytime running lamps.

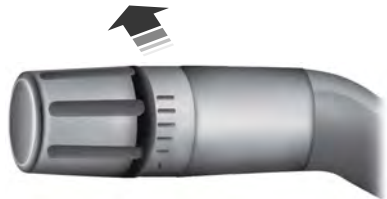
LIGHTING CONTROL



E142449

- A Off.
- B Parking lamps, instrument panel lamps, license plate lamps and rear lamps.
- C Headlamps.

High Beams



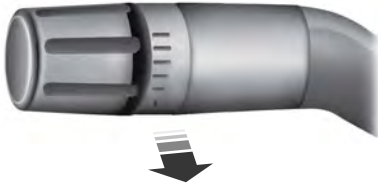
E167827

Push the lever away from you to switch the high beam on.

Push the lever forward again or pull the lever toward you to switch the high beams off.

Lighting

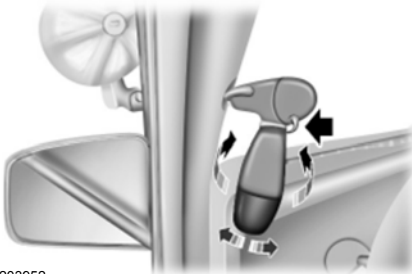
Headlamp Flasher



E163268

Slightly pull the lever toward you and release it to flash the headlamps.

Spot Lamp Control (If Equipped)



E203952

Use the switch on the chrome handle to turn the spot lamp on and off.

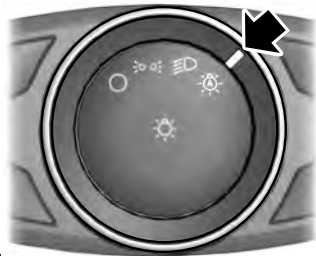
Rotate and twist the handle to adjust the position of the spot lamp.

AUTOLAMPS (If Equipped)

WARNING



The autolamps switch position may not activate the headlamps in all low visibility conditions, such as daytime fog. Always ensure that your headlamps are switched to auto or on, as appropriate, during all low visibility conditions. Failure to do so may result in a collision.



E142451

When the lighting control is in the autolamps position, the headlamps automatically turn on in low light situations or when the wipers activate.

If equipped, the following also activate when the lighting control is in the autolamps position and you switch them on in the information display:

- Configurable daytime running lamps.
- Automatic high beam control.
- Adaptive headlamp control.

The headlamps remain on for a period of time after you switch the ignition off. Use the information display controls to adjust the period of time that the headlamps remain on. See **Information Displays** (page 77).

Lighting

Note: With the headlamps in the autolamps position, you cannot switch the high beam headlamps on until the autolamps system turns the low beam headlamps on.

Windshield Wiper Activated Headlamps

The windshield wiper activated headlamps turn on within 10 seconds when you switch the windshield wipers on and the lighting control is in the autolamps position. They turn off approximately 60 seconds after you switch the windshield wipers off.

The headlamps will not turn on by wiper activation:

- During a mist wipe.
- When the wipers are on to clear washer fluid during a wash condition.
- If the wipers are in intermittent mode.

Note: If you switch autolamps and autowipers on, the headlamps will automatically turn on when the windshield wipers continuously operate.

INSTRUMENT LIGHTING DIMMER

Note: You disable the manual dimmer when you adjust the setting to Auto Dimming in the information display. See **Information Displays** (page 77).

Note: If you disconnect the battery or it runs out of charge, the illuminated components will switch to the maximum setting.



E161902

Repeatedly press or press and hold it to adjust the level.

The instrument cluster and center stack backlighting will be turned off when the dimmer switch is in the lowest position, and the headlamp switch off.

DAYTIME RUNNING LAMPS (if Equipped)

WARNING



The daytime running lamps system does not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Also, the autolamps switch position may not activate the headlamps in all low visibility conditions, such as daytime fog. Make sure the headlamps are switched to auto or on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

Lighting

The daytime running lamps turn on when:

1. The ignition is switched to the on position.
2. The lighting control is in the off position, parking lamps position or the autolamps position, and the sensor detects daylight.
3. Your vehicle is in drive (D).

Note: You can switch the daytime running lamps on or off by selecting Police Silent Mode through the information display. See **General Information** (page 77).

Note: In markets where daytime running lamps are mandated by law, Silent Mode will not disable the daytime running lamps.

DIRECTION INDICATORS



E163272

- To operate the left direction indicator, push the lever down until it stops.
- To operate the right direction indicator, push the lever up until it stops.

Note: Tap the lever up or down to make the direction indicators flash three times.

INTERIOR LAMPS

Dome Lamp



E206739

Press the button to switch the interior lamps on or off.

Front Map Lamps (If Equipped)



E163273

The lamps will switch on when:

- You open any door.
- You press the dome lamp button on the instrument panel.
- You press a remote control button and the ignition is off.

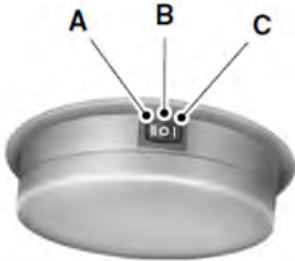
To manually switch on the map lamps, press the outer edge of the clear lens.

Lighting

Note: When Silent Mode or Dark Car Mode is enabled, the courtesy lamps will not turn on.

You can switch individual map lamps on independently by pressing switch A.

Dome Task Lamp (If Equipped)



E203953

- A Night vision red light on.
- B Off position.
- C White light on.

Your vehicle may be equipped with one or two red or white dome task lamps located in the headliner. These lamps may be located between the driver and passenger seat, or at the rear of your vehicle.

Note: Prolonged use of the dome task lamps will cause the battery to run out of charge.

Rear Interior Lamp (If Equipped)



E142455

Windows and Mirrors

POWER WINDOWS

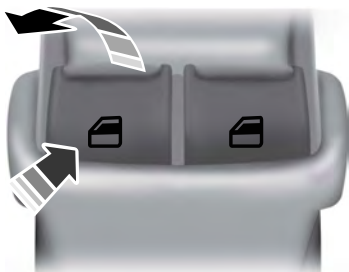
WARNINGS



Do not leave children unattended in your vehicle and do not let them play with the power windows. They may seriously injure themselves.



When closing the power windows, you should verify they are free of obstructions and make sure that children and pets are not in the proximity of the window openings.



E146043

Note: You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise.

Press the switch to open the window.

Lift the switch to close the window.

One-Touch Down

Press the switch fully and release it. Press again or lift it to stop the window.

One-Touch Up

Lift the switch fully and release it. Press or lift it again to stop the window.

Bounce-Back

The window will stop automatically while closing. It reverses some distance if there is an obstacle in the way.

Overriding the Bounce-Back Feature

WARNING



When you override the bounce-back feature the window will not reverse if it detects an obstacle. Take care when closing the windows to avoid personal injury or damage to your vehicle.

Pull up the window switch and hold within a few seconds of the window reaching the bounce-back position. The window travels up with no bounce-back protection. The window stops if you release the switch before the window closes fully.

Window Lock



E144072

Press the control to lock or unlock the rear window controls. It will illuminate when you lock the rear window controls.

Accessory Delay

You can use the window switches for several minutes after you switch the ignition off or until you open either front door.

Windows and Mirrors

EXTERIOR MIRRORS

Power Exterior Mirrors

WARNING



Do not adjust the mirrors when your vehicle is moving.



E144073

- A Left-hand mirror.
- B Adjustment control.
- C Right-hand mirror.

To adjust your mirrors, switch your vehicle on (with the ignition in accessory mode or the engine running) and then:

1. Select the mirror you want to adjust. The control lights.
2. Use the adjustment control to adjust the position of the mirror.
3. Press the mirror control again. The control light turns off.

Fold-Away Exterior Mirrors

Push the mirror toward the door window glass. Make sure that you fully engage the mirror in its support when returning it to its original position.

Heated Exterior Mirrors (If Equipped)

See **Heated Windows and Mirrors** (page 92).

Integrated Blind Spot Mirror (If Equipped)

WARNING

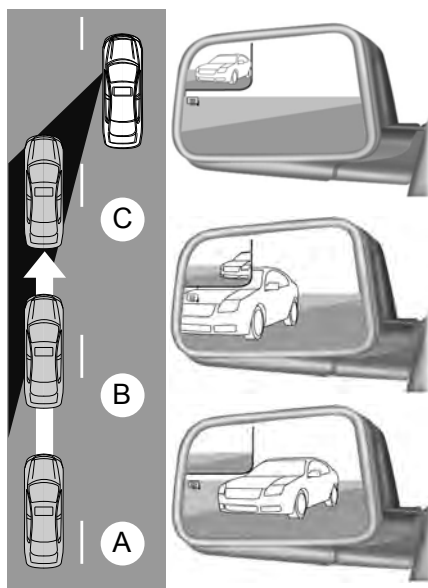


Objects in the blind spot mirror are closer than they appear.

Blind spot mirrors have an integrated convex mirror built into the upper outboard corner of the exterior mirrors. They can assist you by increasing visibility along the side of your vehicle.

Check the main mirror first before a lane change, then check the blind spot mirror. If no vehicles are present in the blind spot mirror and the traffic in the adjacent lane is at a safe distance, signal that you are going to change lanes. Glance over your shoulder to verify traffic is clear, and carefully change lanes.

Windows and Mirrors



E138665

The image of the approaching vehicle is small and near the inboard edge of the main mirror when it is at a distance. The image becomes larger and begins to move outboard across the main mirror as the vehicle approaches (A). The image transitions from the main mirror and begins to appear in the blind spot mirror as the vehicle approaches (B). The vehicle transitions to your peripheral field of view as it leaves the blind spot mirror (C).

Blind Spot Information System (If Equipped)

See **Blind Spot Information System** (page 134).

INTERIOR MIRROR

WARNING



Do not adjust the mirror when your vehicle is moving.

Note: Do not clean the housing or glass of any mirror with harsh abrasives, fuel or other petroleum or ammonia-based cleaning products.

You can adjust the interior mirror to your preference. Some mirrors also have a second pivot point. This lets you move the mirror head up or down and from side to side.

Pull the tab below the mirror toward you to reduce glare at night.

Auto-Dimming Mirror (If Equipped)

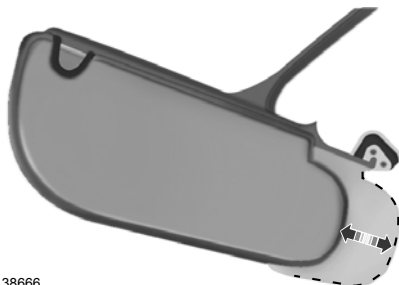
Note: Do not block the sensors on the front and back of the mirror. Mirror performance may be affected. A rear center passenger or raised rear center head restraint may also block light from reaching the sensor.

The mirror will dim automatically to reduce glare when bright lights are detected from behind your vehicle. It will automatically return to normal reflection when you select reverse gear to make sure you have a clear view when backing up.

Windows and Mirrors

SUN VISORS

Slide-on-rod (If Equipped)

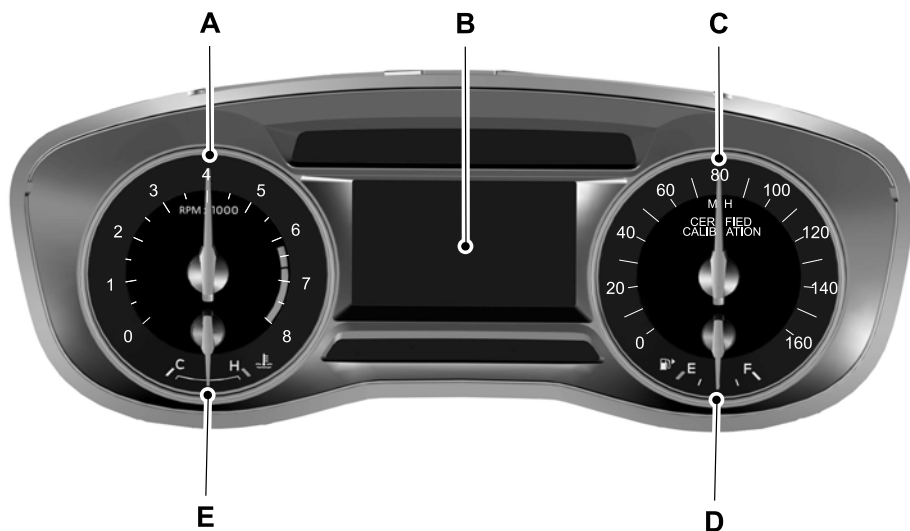


E138666

Rotate the sun visor toward the side window and extend it rearward for extra shade.

Instrument Cluster

GAUGES



E194299

- A Tachometer.
- B Information display. See **Information Displays** (page 77).
- C Speedometer.
- D Fuel gauge.
- E Engine coolant temperature gauge.

Information Display

Vehicle Settings and Personalization

See **General Information** (page 77).

Instrument Cluster

Speedometer

Your vehicle is shipped with a certified digital speedometer and analog gauge. If your local procedures require calibration, utilize the distance per time on-road test or a radar-based speed test. If a dynamometer calibration is required, reference the calibration procedure found at www.Fleet.Ford.com or check OASIS for updated information.

Fuel Gauge

Note: *The fuel gauge may vary slightly when your vehicle is moving or on a gradient.*

Switch the ignition on. The fuel gauge will indicate approximately how much fuel is left in the fuel tank. The arrow adjacent to the fuel pump symbol indicates on which side of your vehicle the fuel filler door is located.

The needle should move toward F when you refuel your vehicle. If the needle points to E after adding fuel, this indicates your vehicle needs service soon.

After refueling some variability in needle position is normal:

- It may take a short time for the needle to reach full after leaving the gas station. This is normal and depends upon the slope of pavement at the gas station.
- The fuel amount dispensed into the tank is a little less or more than the gauge indicated. This is normal and depends upon the slope of pavement at the gas station.
- If the gas station nozzle shuts off before the tank is full, try a different gas pump nozzle.
- There is a small reserve left in the tank when the fuel gauge reaches empty.

Low Fuel Reminder

A low fuel reminder triggers when the distance to empty reaches, 75 mi (120 km), 50 mi (80 km), 25 mi (40 km), 12 mi (20 km), 0 mi (0 km).

Variations:

Note: *The low fuel reminder can appear at different fuel gauge positions depending on fuel economy conditions. This variation is normal.*

Engine Coolant Temperature Gauge

Indicates engine coolant temperature. At normal operating temperature, the level indicator will be in the normal range. If the engine coolant temperature exceeds the normal range, stop your vehicle as soon as safely possible, switch off the engine and let the engine cool.

WARNING



Never remove the coolant reservoir cap while the engine is running or hot.

WARNING LAMPS AND INDICATORS

The following warning lamps and indicators alert you to a vehicle condition that may become serious. Some lamps illuminate when you start your vehicle to make sure they work. If any lamps remain on after starting your vehicle, refer to the respective system warning lamp for further information.

Note: *Some warning indicators appear in the information display and function the same as a warning lamp, but do not display when you start your vehicle.*

Instrument Cluster

Anti-Lock Braking System



If it illuminates when you are driving, this indicates a malfunction. You continue to have the normal braking system (without ABS) unless the brake system warning lamp is also illuminated. Have the system checked by an authorized dealer.

Battery



If it illuminates while driving, it indicates a malfunction. Switch off all unnecessary electrical equipment and have the system checked by an authorized dealer immediately.

Blind Spot Monitor (If Equipped)



It illuminates when you switch this feature off or in conjunction with a message. See **Blind Spot Information System** (page 134).

Brake System



It illuminates when you engage the parking brake with the ignition on.

If it illuminates when you are driving, check that the parking brake is not engaged. If the parking brake is not engaged, this indicates low brake fluid level or a brake system malfunction. Have the system checked immediately by an authorized dealer.

WARNING



Driving your vehicle with the warning lamp on is dangerous. A significant decrease in braking performance may occur. It will take you longer to stop your vehicle. Have your vehicle checked as soon as possible. Driving extended distances with the parking brake engaged can cause brake failure and the risk of personal injury.

Cruise Control (If Equipped)



It illuminates when you switch this feature on.

Direction Indicator



It illuminates when you switch on the left or right direction indicator or the hazard warning flasher. If the indicators stay on or flash faster, check for a burned out bulb. See **Changing a Bulb** (page 197).

Door Ajar



Displays when the ignition is on and any door is not completely closed.

Engine Coolant Temperature



It illuminates when the engine coolant temperature is high. Stop the vehicle as soon as possible, switch off the engine and let cool. See **Engine Coolant Check** (page 186).

Instrument Cluster

Engine Oil



If it illuminates with the engine running or when you are driving, this indicates a malfunction.

Stop your vehicle as soon as it is safe to do so and switch the engine off. Check the engine oil level. See **Engine Oil Check** (page 184).

Note: Do not resume your journey if it illuminates despite the level being correct. Have the system checked by an authorized dealer immediately.

Fasten Seatbelt



It illuminates and a chime sounds to remind you to fasten your seatbelt. See **Seatbelt**

Reminder (page 33).

Front Airbag



If it fails to illuminate when you start your vehicle, continues to flash or remains on, it indicates a malfunction. Have the system checked by an authorized dealer.

High Beam



It illuminates when you switch the high beam headlamps on. It flashes when you use the headlamp flasher.

Hood Ajar (If Equipped)



Displays when the ignition is on and the hood is not completely closed.

Liftgate Ajar



Lights when the liftgate is not completely closed.

Liftgate Lock Release



Lights when liftgate is currently unlocked due to actuation of liftgate.

Low Fuel Level



It illuminates when the fuel level is low or the fuel tank is nearly empty. Refuel as soon as possible.

Low Tire Pressure Warning



It illuminates when your tire pressure is low. If the lamp remains on with the engine running or when driving, check your tire pressure as soon as possible.

It also illuminates momentarily when you switch the ignition on to confirm the lamp is functional. If it does not illuminate when you switch the ignition on, or begins to flash at any time, have the system checked by an authorized dealer.

Low Washer Fluid



It illuminates when the windshield washer fluid is low.

Parking Lamps



It illuminates when you switch the parking lamps on.

Police Engine Idle feature (If Equipped)



Illuminates when Police Engine Idle feature is armed and active.

Instrument Cluster

Powertrain Fault



Illuminates when the system detects a powertrain or an AWD fault. Contact an authorized dealer as soon as possible.

Service Engine Soon



If the service engine soon indicator light stays illuminated after you start the engine, it indicates that the On Board Diagnostics system (OBD) has detected a malfunction of the vehicle emissions control system. Refer to On board diagnostics (OBD) in the Fuel and Refueling chapter for more information about having your vehicle serviced. See **Emission Control System** (page 111).

If the light is blinking, engine misfire is occurring which could damage your catalytic converter. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and have your vehicle serviced immediately.

WARNING



Under engine misfire conditions, excessive exhaust temperatures could damage the catalytic converter, the fuel system, interior floor coverings or other vehicle components, possibly causing a fire. Have your vehicle checked as soon as possible.

The service engine soon indicator light illuminates when you first switch on the ignition before engine start to check the bulb and to indicate whether the vehicle is ready for Inspection/Maintenance (I/M) testing.

Normally, the service engine soon light stays on until you crank the engine, then turns itself off if no malfunctions are present. However, if after 15 seconds the service engine soon light blinks eight times, it means that the vehicle is not ready for I/M testing. See **Emission Control System** (page 111).

Silent Mode (If Equipped)



Illuminates when Silent Mode is armed and active.

Stability Control



It flashes when the system is active. If it remains illuminated or does not illuminate when you switch the ignition on, this indicates a malfunction. During a malfunction the system switches off. Have the system checked by an authorized dealer immediately. See **Using Stability Control** (page 127).

Stability Control Off



It illuminates when you switch the system off. It goes out when you switch the system back on or when you switch the ignition off. See **Using Stability Control** (page 127).

AUDIBLE WARNINGS AND INDICATORS

Key in Ignition Warning Chime

Sounds when you open the driver's door and you have left the key in the ignition.

Instrument Cluster

Headlamps On Warning Chime

Sounds when you remove the key from the ignition and open the driver's door and you have left the headlamps or parking lamps on.

Parking Brake On Warning Chime

Sounds when you have left the parking brake on and drive your vehicle. If the warning chime remains on after you have released the parking brake, have the system checked by your authorized dealer immediately.

Automatic Transmission Warning Chime

Sounds when you have not moved the transmission selector lever to position **P**. A message will be shown in the display.

Information Displays

GENERAL INFORMATION

WARNING



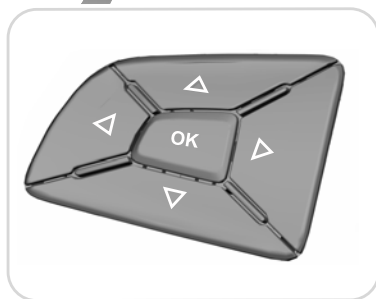
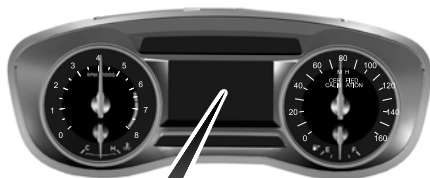
Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

You can control various systems on your vehicle using the information display controls on the steering wheel. Corresponding information appears in the information display.



This icon gives you the ability to switch a feature on or off. A check in the box indicates the feature is enabled, and unchecked indicates the feature is disabled.

Information Display Controls



E194300

- Press the up and down arrow buttons to scroll through and highlight the options within a menu.
- Press the right arrow button to enter a submenu.
- Press the left arrow button to exit a submenu.
- Press the **OK** button to choose and confirm settings or messages.

Trip 1 & 2

You can access the menu using the information display control.

Note: Some options may appear slightly different or not at all if the items are optional.

Information Displays

Trip 1 & 2
Digital Speedometer
Distance to E
Trip Odometer
Trip Timer
Fuel Used
Average Fuel
All Values
Total Odometer (located in the lower right of the display)*

*This also displays in other menus.

- Digital Speedometer - Shows a digital display of your vehicle speed.
 - Distance to E — Shows the approximate distance your vehicle can travel before running out of fuel.
 - Trip Odometer — Registers the distance of individual journeys.
 - Trip Timer — The timer stops when you turn your vehicle off and restarts when you restart your vehicle.
 - Fuel Used — Shows the amount of fuel used for a given trip.
 - Average Fuel — Shows the average fuel economy for a given trip.
 - All Values — Shows the Distance to E, Trip Odometer, Trip Timer and Average Fuel.
- Note:** Press and hold **OK** on the current screen to reset the respective trip, distance, time and fuel information.

Fuel Economy

Information
Distance to Empty
Instantaneous Fuel Economy
Average MPG
Fuel History
All Values

Information Displays

- Distance to Empty - Shows the approximate distance your vehicle can travel before running out of fuel.
- Inst Fuel Economy - Shows a visual graph of your instantaneous fuel economy along with your Avg MPG since the function was last reset.
- Average Fuel — Shows the average fuel economy since last reset.
- Fuel History - Shows a bar chart of your fuel history.
- All Values — Shows all fuel economy values (DTE, Inst Fuel Econ, Avg Fuel).

Note: You can reset your average fuel economy by pressing and holding the **OK** button on the left hand steering wheel controls.

Driver Assist

In this mode, you can configure different driver setting choices.

Note: Some options may appear slightly different or not at all if the items are optional.

Driver Assist		
Traction Ctrl		
Blind Spot		
Cross Traffic		
Lane Keeping System	Mode	Alert, Aid or Alert +Aid
	Intensity	High, Normal or Low
Rear Park Aid		
Tire Pressure	4 Wheel Tire Pressure	

Settings

In this mode, you can configure different driver setting choices.

Note: Some items are optional and may not appear.

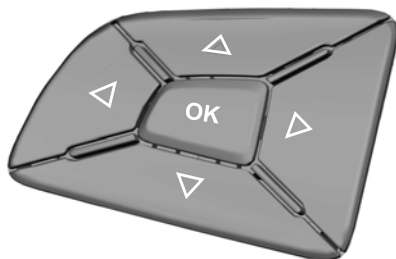
Settings			
Vehicle	Alarm	All Sensors	
		Perimeter Sensing	
		Ask on Exit	
	Chimes	Information	
	DTE Calculation	Normal or Towing	
	Lighting	Autolamp Delay	Off or XX Seconds

Information Displays

Settings			
		Daytime Lights	
	Locks	Remote unlock	All Doors or Driver's Door
		Switches Inhibit	
	Oil Life Reset	Remaining Life XXX% - Hold OK to Reset	
	Silent Mode		
	Wipers	Courtesy Wipe or Rain Sensing	
Display Setup	Distance	Miles & Gallons, L/100km or km/L	
	Temperature	Fahrenheit (°F) or Celsius (°C)	
	Tire Pressure	psi, kPa or bar	
	Language	Choose your applicable setting	

INFORMATION MESSAGES

Note: Depending on the vehicle options equipped with your vehicle, not all of the messages will display or be available. Certain messages may display abbreviated or shortened depending upon which cluster type you have.



E203207

Press the OK button to acknowledge and remove some messages from the information display. Other messages delete automatically after a short time.

You need to confirm certain messages before you can access the menus.

Information Displays

AWD

Message	Action
AWD Temporarily Disabled	The all wheel drive system has automatically disabled itself due to the system overheating.
AWD OFF	The all wheel drive system has automatically disabled itself due to the system overheating or you are using the spare tire.
AWD Restored	The all wheel drive system resumes normal function and clears this message after driving a short distance with the road tire re-installed or after the system cools.
AWD Malfunction Service Required	The all wheel drive system is not operating properly and the powertrain fault indicator illuminates. See Warning Lamps and Indicators (page 72). If the warning stays illuminated or continues to illuminate, contact an authorized dealer as soon as possible.
Change AWD Power Transfer Unit Lube	Displayed when the transfer case fluid requires service.
AWD Power Transfer Unit Lube Set to New	Displayed when the transfer case fluid has been changed and reset to new.

AdvanceTrac™

Message	Action
Service AdvanceTrac	Displayed when the system has detected a condition that requires service. Contact your authorized dealer as soon as possible.
AdvanceTrac Off On	The driver has disabled or enabled the traction control.

Alarm

Message	Action
Vehicle Alarm To Stop Alarm, Start Vehicle.	Unauthorized entry triggered the alarm. See Anti-Theft Alarm (page 56).

Information Displays

Battery and Charging System

Message	Action
Check Charging System	The charging system needs servicing. If the warning stays on or continues to come on, contact an authorized dealer as soon as possible.
Low Battery Features Temporarily Turned Off	The battery management system detects an extended low voltage condition. Your vehicle will disable various features to help preserve the battery. Turn off as many of the electrical loads as soon as possible to improve the system voltage. Once the system voltage recovers, the disabled features will operate as normal.
Turn Power Off To Save Battery	The battery management system determines that the battery is at a low state of charge. Switch the ignition off as soon as possible to protect the battery. This message clears once you start the vehicle and the battery state of charge has recovered. Turning off unnecessary electrical loads allows faster battery state-of-charge recovery.

Blind Spot Information and Cross Traffic Alert System

Message	Action
Blindspot System Fault	A fault with the system has occurred. Contact an authorized dealer as soon as possible.
Blindspot Not Available Sensor Blocked See Manual	The system sensors are blocked. Contact an authorized dealer as soon as possible. See Blind Spot Information System (page 134).
Vehicle Coming From X	The system detects a vehicle. See Blind Spot Information System (page 134).
Cross Traffic Not Available Sensor Blocked See Manual	The blind spot information system and cross traffic alert system sensors are blocked. See Blind Spot Information System (page 134).
Cross Traffic System Fault	A fault with the system has occurred. Contact an authorized dealer as soon as possible.

Information Displays

Brake System

Message	Action
Brake Fluid Level Low	The brake fluid level is low. Check the brake system immediately. See Brake Fluid Check (page 191).
Check Brake System	The brake system needs servicing. Stop the vehicle in a safe place. Contact an authorized dealer.
Park Brake Engaged	The parking brake is set, the engine is running and you drive your vehicle more than 3 mph (5 km/h). If the warning stays on after you release the parking brake, contact an authorized dealer as soon as possible.

Doors and Locks

Message	Action
Driver Door Ajar	The driver door is not completely closed.
Passenger Door Ajar	The passenger door is not completely closed.
Rear Left Door Ajar	The rear left door is not completely closed.
Rear Right Door Ajar	The rear right door is not completely closed.
Liftgate Ajar	The liftgate is not completely closed.
Hood Ajar	The hood is not completely closed.
Switches Inhibited Security Mode	The system has disabled the door switches.

Information Displays

Engine

Message	Action
High Engine Temperature Stop Safely	Displays when the engine temperature is too high. Stop your vehicle in a safe place and allow the engine to cool. If the problem persists, contact an authorized dealer. See Engine Coolant Check (page 186).
Engine Fault Service Now	Engine service is required. Contact an authorized dealer.
Engine Oil Level Low Check Level	Check the engine oil level. See Engine Oil Check (page 184).
Power Reduced to Lower Engine Temp	The engine has reduced power to help reduce high engine temperature.

Fuel

Message	Action
Fuel Level Low	An early reminder of a low fuel condition.
Check Fuel Fill Inlet	The fuel fill inlet may not be properly closed.

Keys and Intelligent Access

Message	Action
To START Press Brake	A reminder to press the brake while starting your vehicle.
No Key Detected	The system does not detect the key.
Restart Now or Key is Needed	When you press the Start Stop button to shut off the engine, the system does not detect an Intelligent Access key inside your vehicle.
Full Accessory Power Active	Your vehicle is in the run ignition state.
Starting System Fault	There is a problem with your vehicle's starting system. Contact an authorized dealer for service.
Key Program Successful	You have successfully programmed an intelligent access key to the system.

Information Displays

Message	Action
Key Program Failure	You have failed to program an intelligent access key to the system.
Max Number of Keys Learned	You have programmed the maximum number of keys to the system.
Not Enough Keys Learned	You have not programmed enough keys to the system.
Key Battery Low Replace Soon	The key battery is low. Change the battery as soon as possible. See Remote Control (page 49).
Engine ON	Informs you that you are exiting your vehicle with the intelligent access key and the engine is on.

Lane Keeping System

Message	Action
Lane Keeping Sys. Malfunction Service Required	The system has malfunctioned. Contact an authorized dealer as soon as possible.
Front Camera Temporarily Not Available	The system has detected a condition that has caused the system to be temporarily unavailable.
Front Camera Low Visibility Clean Screen	The system has detected a condition that requires a clean windshield to operate properly.
Front Camera Malfunction Service Required	The system has malfunctioned. Contact an authorized dealer as soon as possible.
Keep Hands on Steering Wheel	The system requests the driver to keep their hands on the steering wheel.

Information Displays

Maintenance

Message	Action
Low Engine Oil Pressure	Stop your vehicle as soon as safely possible. Switch off the engine. Check the oil level. If the warning stays on or continues to come on with your engine running, contact an authorized dealer as soon as possible.
Change Engine Oil Soon	The engine oil life remaining is 10% or less. See Engine Oil Check (page 184).
Oil Change Required	The oil life left reaches 0%. See Engine Oil Check (page 184).
Engine Coolant Over Temperature	The engine coolant temperature is excessively high.
Washer Fluid Level Low	The washer fluid is low and needs refilling.
Transport Mode Contact Dealer	Indicates that your vehicle is still in Transport mode. This may not allow some features to operate properly. Contact an authorized dealer.
Factory Mode Contact Dealer	Indicates that your vehicle is still in Factory mode. This may not allow some features to operate properly. Contact an authorized dealer.

Park Aid

Message	Action
Check Park Aid	The system has detected a condition that requires service. Contact an authorized dealer. See Principle of Operation (page 128).
Check Rear Park Aid	The system has detected a condition that requires service. Contact an authorized dealer. See Principle of Operation (page 128).
Front Park Aid On Off	Displays the park aid status.
Rear Park Aid On Off	Displays the park aid status.

Information Displays

Park Brake

Message	Action
Park Brake Engaged	You have set the parking brake and you have driven the vehicle more than 3 mph (5 km/h). If the warning stays on after you have released the parking brake, contact an authorized dealer.

Police Engine Idle feature

Message	Action
Engine Idle System Not Available	Displayed when the Police Engine Idle feature conditions are not correct for proper operation.
Engine Idle System Fault	Displayed when there is a fault detected in the Police Engine Idle feature and the system is not active.
Engine Idle System Fault Restart Engine	Displayed when there is a fault detected in the Police Engine Idle feature and the system is active.
Engine Idle Active Rein- sert Key or Press Button	Displayed when the Police Engine Idle feature is active.

Power Steering

Message	Action
Steering Fault Service Now	The power steering system has detected a condition that requires service. Contact an authorized dealer.
Service Power Steering Now	The power steering system is not working. Stop your vehicle at a safe place. Contact an authorized dealer.
Steering Assist Fault Service Required	The power steering system has detected a condition within the power steering system, or passive entry or passive start system requires service. Contact an authorized dealer.

Seats

Message	Action
Occupant Sensor BLOCKED Remove Objects Near Passenger Seat	Objects are by the passenger seat. After you move the objects away from the seat, if the warning stays on or continues to come on, contact an authorized dealer as soon as possible.

Information Displays

Starting System

Message	Action
To START Press Brake	A reminder to apply the brake when starting your vehicle.
Cranking Time Exceeded	The starter has exceeded its cranking time in attempting to start your vehicle.
Engine Start Pending Please Wait	The starter is attempting to start your vehicle.
Pending Start Cancelled	The system has cancelled the pending start.

Tire Pressure Monitoring System

Message	Action
Tire Pressure Low	One or more tires on your vehicle has low pressure. See Tire Pressure Monitoring System (page 228).
Tire Pressure Monitor Fault	The tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, contact an authorized dealer. See Tire Pressure Monitoring System (page 228).
Tire Pressure Sensor Fault	A tire pressure sensor is malfunctioning, or your spare tire is in use. If the warning stays on or continues to come on, contact an authorized dealer as soon as possible. See Tire Pressure Monitoring System (page 228).

Traction Control

Message	Action
Traction Control Off	Displays the status of the traction control system. See Using Traction Control (page 125).
Traction Control On	Displays the status of the traction control system. See Using Traction Control (page 125).

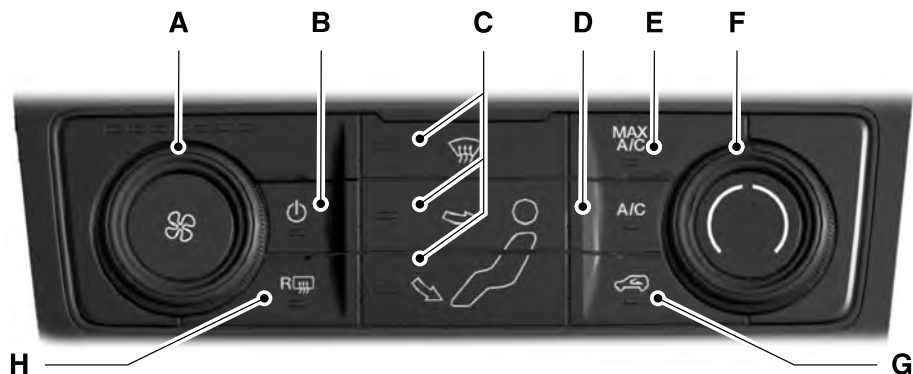
Information Displays

Transmission

Message	Action
Transmission Malfunction Service Now	Contact an authorized dealer.
Transmission Over Temperature Stop Safely	The transmission is overheating and needs to cool. Stop in a safe place as soon as possible.
Transmission Overheating Stop Safely	The transmission is overheating and needs to cool. Stop in a safe place as soon as possible.
Transmission Service Required	Contact an authorized dealer.
Transmission Too Hot Press Brake	The transmission is getting hot. Stop to let it cool.
Transmission Limited Function See Manual	The transmission has limited functionality. See an authorized dealer.
Transmission Warming Up Please Wait	The transmission is too cold. Wait for it to warm up before you drive.
Transmission Not in Park	A reminder to shift into park.
Press Brake Pedal	A request for you to apply the brake as needed by the transmission.
Transmission Adjusted	The transmission has adjusted the shift strategy.
Transmission Adapt-Mode	The transmission is adjusting the shift strategy.
Transmission Indicat-Mode Lockup On	The transmission is locked and unable to select gears.
Transmission Indicat-Mode Lockup Off	The transmission is unlocked and free to select gears.

Climate Control

MANUAL CLIMATE CONTROL



E208043

- A **Fan speed control:** Adjust the volume of air circulated in the vehicle. If you switch the fan off, the windshield may fog up.
- B **Power:** Press to switch the system on and off. When the system is off, it prevents outside air from entering the vehicle.
- C **Air distribution control:** Adjust to turn airflow from the windshield, instrument panel, or footwell vents on or off. You can distribute air through any combination of these vents.
Note: At least one of these buttons illuminates when the system is on.
- D **A/C:** Press to switch the air conditioning on or off. Air conditioning cools your vehicle using outside air. To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.
- E **MAX A/C:** Adjust for maximum cooling. Recirculated air flows through the instrument panel vents, air conditioning automatically turns on, and fan automatically adjusts to the highest speed.
- F **Temperature control:** Controls the temperature of the air circulated in your vehicle.
- G **Recirculated air:** Press to switch between outside air and recirculated air. The air currently in the passenger compartment recirculates. This can reduce the time needed to cool the interior and reduce unwanted odors from entering your vehicle.

Climate Control

Note: Recirculated air may also turn on and off automatically in instrument panel or instrument panel and floor airflow modes during hot weather to improve cooling efficiency.

- H **Heated rear window:** Press to switch the heated rear window on and off. See **Heated Windows and Mirrors** (page 92).

HINTS ON CONTROLLING THE INTERIOR CLIMATE

General Hints

Note: *Prolonged use of recirculated air may cause the windows to fog up.*

Note: *A small amount of air may be felt from the footwell air vents regardless of the air distribution setting.*

Note: *To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.*

Note: *Do not place objects under the front seats as this may interfere with the airflow to the rear seats.*

Note: *Keep the air intakes in front of the windshield free from obstruction (such as snow or leaves) to allow the climate control system to function effectively.*

Note: *To reduce fogging of the windshield during humid weather, adjust the air distribution control to the windshield air vents position. Increase the temperature and fan speed and press the A/C button to improve clearing, if required.*

Heating the Interior Quickly

- Adjust the fan speed to the highest speed setting.
- Adjust the temperature control to the highest setting.
- Adjust the air distribution control to the footwell air vents position.

Recommended Settings for Heating

- Adjust the fan speed to the second speed setting.
- Adjust the temperature control to the midway point of the hot settings.
- Adjust the air distribution control to the footwell and windshield air vents position.

Cooling the Interior Quickly

- Adjust the fan speed to the highest speed setting.
- Adjust the temperature control to the **MAX A/C** position.
- Adjust the air distribution control to the instrument panel air vents position.

Recommended Settings for Cooling

- Adjust the fan speed to the second speed setting.
- Adjust the temperature control to the midway point of the cold settings.
- Adjust the air distribution control to the instrument panel air vents position.

Vehicle Stationary for Extended Periods During Extreme High Ambient Temperatures

- Apply the parking brake.
- Move the transmission selector lever to position **P** or neutral.

Climate Control

- Adjust the temperature control to the **MAX A/C** position.
- Adjust the fan speed to the lowest speed setting.

Side Window Defogging in Cold Weather

- Adjust the air distribution control to the instrument panel and windshield air vents positions.
- Press the **A/C** button.
- Adjust the temperature control to the desired setting.
- Adjust the fan speed to the highest setting.
- Direct the instrument panel side air vents toward the side windows.
- Close the instrument panel vents.

Maximum Cooling Performance in Instrument Panel or Instrument Panel and Footwell Positions

- Adjust the temperature control to the lowest setting.
- Press the **A/C** and recirculated air buttons.
- Adjust the fan speed to the highest setting initially and then adjust it to suit the desired comfort level.

HEATED WINDOWS AND MIRRORS (If Equipped)

Heated Rear Window

Note: Make sure the engine is running before operating the heated windows.



Press the button to clear the heated rear window of thin ice and fog. The heated rear window will automatically turn off after a short period of time. Start the engine before you switch the heated rear window on.

Note: Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. The vehicle warranty does not cover damage caused to the heated rear window grid lines.

Heated Exterior Mirror (If Equipped)

When you switch the heated rear window on, the heated exterior mirrors will automatically turn on.

Note: Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products.

CABIN AIR FILTER

Your vehicle is equipped with a cabin air filter, which gives you and your passengers the following benefits:

- It improves your driving comfort by reducing particle concentration.
- It improves the interior compartment cleanliness.
- It protects the climate control components from particle deposits.

You can locate the cabin air filter behind the glove box.

Note: Make sure you have a cabin air filter installed at all times. This prevents foreign objects from entering the system. Running the system without a filter in place could result in degradation or damage to the system.

Replace the filter at regular intervals. See **Scheduled Maintenance** (page 304).

For additional cabin air filter information, or to replace the filter, see an authorized dealer.

Seats

SITTING IN THE CORRECT POSITION

WARNINGS



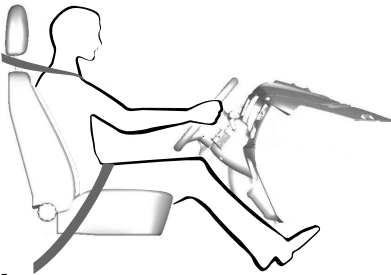
Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.



Do not recline the seatback as this can cause the occupant to slide under the safety belt, resulting in serious injury in the event of a crash.



Do not place objects higher than the seatback to reduce the risk of serious injury in the event of a crash or during heavy braking.



E68595

When you use them properly, the seat, head restraint, safety belt and airbags will provide optimum protection in the event of a crash.

We recommend that you follow these guidelines:

- Sit in an upright position with the base of your spine as far back as possible.
- Do not recline the seatback more than 30 degrees.
- Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable.
- Keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 10 in (25 cm) between your breastbone and the airbag cover.
- Hold the steering wheel with your arms slightly bent.
- Bend your legs slightly so that you can press the pedals fully.
- Position the shoulder strap of the safety belt over the center of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

HEAD RESTRAINTS

WARNINGS



To minimize the risk of neck injury in the event of a crash, the driver and passenger occupants should not sit in or operate the vehicle, until the head restraint is placed in its proper position. The driver should never adjust the head restraint while the vehicle is in motion.

Seats

WARNINGS



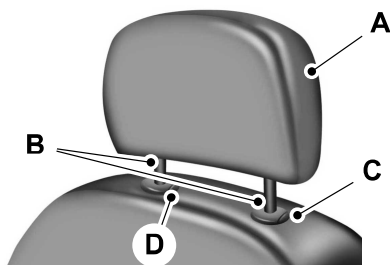
The adjustable head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. An improperly adjusted head restraint may provide reduced protection to an occupant during certain rear impacts.



Install the head restraint properly to help minimize the risk of neck injury in the event of a crash.

Note: *Adjust the seatback to an upright driving position before adjusting the head restraint. Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable. If you are extremely tall, adjust the head restraint to its highest position.*

Front seat head restraints



E138642

The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button.

Adjusting the Head Restraint

Raising the Head Restraint

Pull the head restraint up.

Lowering the Head Restraint

1. Press and hold button C.
2. Push the head restraint down.

Removing the Head Restraint

1. Pull the head restraint up until it reaches its highest position.
2. Insert a tool, such as a large paper clip, into the pin hole located on the side of the guide sleeve adjust and release button (D).
3. Press and hold buttons C and D.
4. Pull the head restraint up.

Installing the Head Restraint

Align the steel stems into the guide sleeves and push the head restraint down until in locks.

Tilting Head Restraints (If Equipped)

The front head restraints tilt for extra comfort. To tilt the head restraint, do the following:

Seats



E144727

1. Adjust the seatback to an upright driving or riding position.
2. Pivot the head restraint forward toward your head to the desired position.

After the head restraint reaches the forward-most tilt position, pivoting it forward again will then release it to the rearward, un-tilted position.

MANUAL SEATS (If Equipped)

Moving the Seat Backward and Forward

WARNINGS



Do not adjust the driver seat or seatback when your vehicle is moving.



Rock the seat backward and forward after releasing the lever to make sure that it is fully engaged.



E190838

Recline Adjustment

WARNING



Before returning the seatback to its original position, make sure that cargo or any objects are not trapped behind the seatback. After returning the seatback to its original position, pull on the seatback to make sure that it has fully latched. An unlatched seat may become dangerous in the event of a sudden stop or crash.



E201584

Seats

Lumbar Adjustment (If Equipped)



E201585

POWER SEATS (If Equipped)

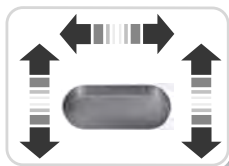
WARNINGS



Do not adjust the driver seat or seatback when your vehicle is moving. Adjusting your seatback while your vehicle is in motion may cause loss of control of your vehicle.



Do not place cargo or any objects behind the seatback before returning it to the original position.



E201586

The control is located on the outboard side of the seat. Move the switch in the direction of the arrow to raise or lower the seat cushion or to move the seat forward, backward, up or down.

REAR SEATS

WARNINGS



Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



Reclining the seatback can cause an occupant to slide under the seat's safety belt, resulting in severe personal injuries in the event of a crash.



E201587

Lift the handle to adjust the seatback rearward or forward. The seatback can also fold forward until it is flat.

Fold-flat Seatback (If Equipped)

WARNING



Before returning the seatback to its original position, make sure that cargo or any objects are not trapped behind the seatback. After returning the seatback to its original position, pull on the seatback to make sure that it has fully latched. An unlatched seat may become dangerous in the event of a sudden stop or crash.

Seats



E201588

Lift the handle and fold the seatback forward until it is flat.

Note: For the bench seats, make sure the center safety belt is unbuckled before folding the seatback.



E201589

Lift the seatback toward the rear of the vehicle until you hear a click.

Auxiliary Power Points

12 Volt DC Power Point

WARNINGS



Do not plug optional electrical accessories into the cigar lighter socket. Incorrect use of the cigar lighter can cause damage not covered by the vehicle warranty, and can result in fire or serious injury.



Do not use a power point for operating a cigar lighter. Incorrect use of the power points can cause damage not covered by the vehicle warranty, and can result in fire or serious injury.

Note: When you switch the ignition on, you can use the socket to power 12 volt appliances with a maximum current rating of 15 amps.

If the power supply does not work after you switch the ignition off, switch the ignition on.

Note: Do not hang any accessory from the accessory plug.

Note: Do not use the power point over the vehicle capacity of 12 volt DC 180 watts or a fuse may blow.

Note: Always keep the power point caps closed when not in use.

Do not insert objects other than an accessory plug into the power point. This will damage the power point and blow the fuse.

Run the vehicle for full capacity use of the power point.

To prevent the battery from running out of charge:

- Do not use the power point longer than necessary when the vehicle is not running.
- Do not leave devices plugged in overnight or when you park your vehicle for extended periods.

Locations

Power points may be in the following locations:

- On the instrument panel.
- On the center console.
- Inside the center console.
- On the rear of the center console.
- In the rear cargo area.

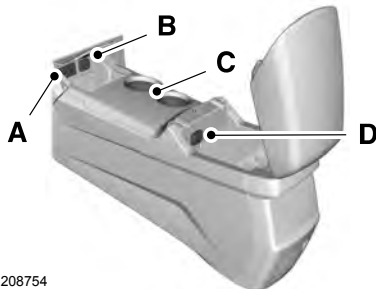
Storage Compartments

CENTER CONSOLE (If Equipped)

Center Console

Stow items in the cup holder carefully as items may become loose during hard braking, acceleration or crashes, including hot drinks which may spill.

Available console features include:



E208754

- A USB or USB and SD card.
- B Auxiliary power point.
- C Cup holder.
- D Auxiliary power point.

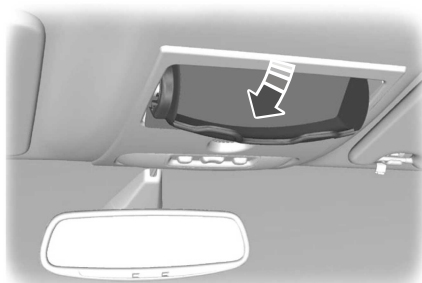
Console Mounting Plates

You should only remove and replace the mounting plates during the upfitting process. They should not be removed permanently.

Universal Top Tray

You can remove the trim on the top of the instrument panel to aid in upfitting aftermarket accessories or mounting equipment.

OVERHEAD CONSOLE



E75193

Press near the rear edge of the door to open it.

Starting and Stopping the Engine

GENERAL INFORMATION

WARNINGS



Extended idling at high engine speeds can produce very high temperatures in the engine and exhaust system, creating the risk of fire or other damage.



Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.



Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes can be toxic. Always open the garage door before you start the engine.



Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.

If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 5 mi (8 km) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

The powertrain control system meets all Canadian interference-causing equipment standard requirements regulating the impulse electrical field or radio noise.

When you start the engine, avoid pressing the accelerator pedal before and during operation. Only use the accelerator pedal when you have difficulty starting the engine.

IGNITION SWITCH



E72128

0 (off) - The ignition is off.

Note: When you switch the ignition off and leave your vehicle, do not leave your key in the ignition. This could cause your vehicle battery to lose charge.

I (accessory) - Allows the electrical accessories, such as the radio, to operate while the engine is not running.

Note: Do not leave the ignition key in this position for too long. This could cause your vehicle battery to lose charge.

II (on) - All electrical circuits are operational and the warning lamps and indicators illuminate.

III (start) - cranks the engine.

STARTING A GASOLINE ENGINE

When you start the engine, the idle speed increases. This helps to warm up the engine. If the engine idle speed does not slow down automatically, have your vehicle checked by an authorized dealer.

Starting and Stopping the Engine

Note: You can crank the engine for a total of 60 seconds without the engine starting before the starting system temporarily disables. The 60 seconds does not have to be all at once. For example, if you crank the engine three times for 20 seconds each time, without the engine starting, you reached the 60-second time limit. A message appears in the information display alerting you that you exceeded the cranking time. You cannot attempt to start the engine for at least 15 minutes. After 15 minutes, you are limited to a 15-second engine cranking time. You need to wait 60 minutes before you can crank the engine for 60 seconds again.

Before starting your vehicle, check the following:

- Make sure all occupants have fastened their safety belts.
- Make sure the headlamps and electrical accessories are off.
- Make sure the parking brake is on.
- Make sure the transmission is in park (P).
- Switch the ignition key to position II.

Note: Do not touch the accelerator pedal.

1. Fully depress the brake pedal.
2. Turn the key to position III to start the engine.

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: If you cannot start the engine on the first try, wait for a short period and try again.

Failure to Start

If you cannot start the engine after three attempts, wait 10 seconds and follow this procedure:

1. Fully depress the brake pedal.
2. Shift into park (P).

3. Fully depress the accelerator pedal and hold it there.
4. Start the engine.

Stopping the Engine When Your Vehicle is Stationary

1. Shift into park (P).
2. Turn the key to position 0.
3. Apply the parking brake.

Stopping the Engine When Your Vehicle is Moving

WARNING



Switching off the engine when the vehicle is still moving will result in a loss of brake and steering assistance. The steering will not lock, but higher effort will be required. When the ignition is switched off, some electrical circuits, including air bags, warning lamps and indicators may also be off. If the ignition was turned off accidentally, you can shift into neutral (N) and re-start the engine.

1. Shift into neutral and use the brakes to bring your vehicle to a safe stop.
2. When your vehicle has stopped, shift into park (P) and turn the key to position 0.
3. Apply the parking brake.

Guarding Against Exhaust Fumes

WARNING



If you smell exhaust fumes inside your vehicle, have your vehicle checked by your authorized dealer immediately. Do not drive your vehicle if you smell exhaust fumes. Carbon monoxide is present in exhaust fumes. Take precautions to avoid its dangerous effects.

Starting and Stopping the Engine

Important Ventilating Information

If you stop your vehicle and then leave the engine idling for long periods, we recommend that you do one of the following:

- Open the windows at least 1 in (2.5 cm).
- Set your climate control to outside air.

ENGINE BLOCK HEATER (if

Equipped)

WARNINGS



Failure to follow engine block heater instructions could result in property damage or serious personal injury.



Do not use your heater with ungrounded electrical systems or two-pronged adapters. There is a risk of electrical shock.



Do not fully close the hood, or allow it to drop under its own weight when using the engine block heater. This could damage the power cable and may cause an electrical short resulting in fire, injury and property damage.

Note: *The heater is most effective when outdoor temperatures are below 0°F (-18°C).*

The heater acts as a starting aid by warming the engine coolant. This allows the climate control system to respond quickly. The equipment includes a heater element (installed in the engine block) and a wire harness. You can connect the system to a grounded 120-volt AC electrical source.

We recommend that you do the following for a safe and correct operation:

- Use a 16-gauge outdoor extension cord that is product certified by Underwriter's Laboratory (UL) or Canadian Standards Association (CSA). This extension cord must be suitable for use outdoors, in cold temperatures, and be clearly marked Suitable for Use with Outdoor Appliances. Do not use an indoor extension cord outdoors. This could result in an electric shock or become a fire hazard.
- Use as short an extension cord as possible.
- Do not use multiple extension cords.
- Make sure that when in operation, the extension cord plug and heater cord plug connections are free and clear of water. This could cause an electric shock or fire.
- Make sure your vehicle is parked in a clean area, clear of combustibles.
- Make sure the heater, heater cord and extension cord are firmly connected.
- Check for heat anywhere in the electrical hookup once the system has been operating for approximately 30 minutes.
- Make sure the system is unplugged and properly stowed before starting and driving your vehicle. Make sure the protective cover seals the prongs of the block heater cord plug when not in use.
- Make sure the heater system is checked for proper operation before winter.

Using the Engine Block Heater

Make sure the receptacle terminals are clean and dry prior to use. Clean them with a dry cloth if necessary.

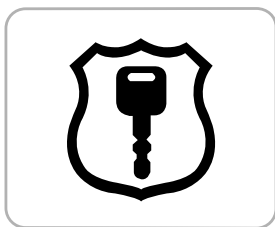
Starting and Stopping the Engine

The heater uses 0.4 to 1.0 kilowatt-hours of energy per hour of use. The system does not have a thermostat. It achieves maximum temperature after approximately three hours of operation. Using the heater longer than three hours does not improve system performance and unnecessarily uses electricity.

POLICE ENGINE IDLE FEATURE

The system allows you to leave the engine running and prevents your vehicle from unauthorized use when you are outside of your vehicle. When you remove the key from the ignition, the engine remains idling.

Switching the System On



E227967

1. With your vehicle running and the transmission in park (P), press the button on the instrument panel. A warning lamp illuminates to confirm the system is on. See **Warning Lamps and Indicators** (page 72).
2. Switch the ignition off and remove the key.

When the system is on:

- The power window switches are disabled and the windows remain in their current state.
- The liftgate unlock switch is disabled.

Note: When the system is on, you can use the key blade to lock and unlock your vehicle.

Switching the System Off

- Turn the key to the run position.
- Press the button on the instrument panel.

Note: If you switch the system off before switching the ignition to the run position, your vehicle shuts down.

Fuel and Refueling

SAFETY PRECAUTIONS

WARNINGS



Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.



The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.



Fuels can cause serious injury or death if misused or mishandled.



Flow of fuel through a fuel pump nozzle can produce static electricity. This can cause a fire if you are filling an ungrounded fuel container.



Fuel may contain benzene, which is a cancer-causing agent.



When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

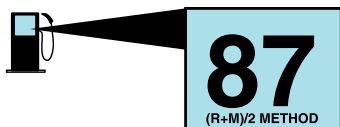
Observe the following guidelines when handling automotive fuel:

- Extinguish all smoking materials and any open flames before refueling your vehicle.
- Always turn off the vehicle before refueling.
- Automotive fuels can be harmful or fatal if swallowed. Fuel such as gasoline is highly toxic and if swallowed can cause death or permanent injury. If fuel is swallowed, call a physician immediately, even if no symptoms are immediately apparent. The toxic effects of fuel may not be visible for hours.
- Avoid inhaling fuel vapors. Inhaling too much fuel vapor of any kind can lead to eye and respiratory tract irritation. In severe cases, excessive or prolonged breathing of fuel vapor can cause serious illness and permanent injury.
- Avoid getting fuel liquid in your eyes. If fuel is splashed in the eyes, remove contact lenses (if worn), flush with water for 15 minutes and seek medical attention. Failure to seek proper medical attention could lead to permanent injury.
- Fuels can also be harmful if absorbed through the skin. If fuel is splashed on the skin, clothing or both, promptly remove contaminated clothing and wash skin thoroughly with soap and water. Repeated or prolonged skin contact with fuel liquid or vapor causes skin irritation.
- Be particularly careful if you are taking Antabuse or other forms of Disulfiram for the treatment of alcoholism. Breathing gasoline vapors could cause an adverse reaction, serious personal injury or sickness. If fuel is splashed on the skin, wash the affected areas immediately with plenty of soap and water. Consult a physician immediately if you experience any adverse reactions.

Fuel and Refueling

FUEL QUALITY - GASOLINE

Choosing the Right Fuel



E161513

Your vehicle is designed to operate on regular unleaded gasoline with a minimum pump (R+M)/2 octane rating of 87.

Some fuel stations, particularly those in high altitude areas, offer fuels posted as regular unleaded gasoline with an octane rating below 87. We do not recommend these fuels.

For best overall vehicle and engine performance, premium fuel with an octane rating of 91 or higher is recommended. The performance gained by using premium fuel is most noticeable in hot weather as well as other conditions, for example when towing a trailer. See **Towing** (page 148).

Do not use any fuel other than those recommended because they could lead to engine damage that will not be covered by the vehicle Warranty.

Note: *Use of any fuel other than those recommended can impair the emission control system and cause a loss of vehicle performance.*

Do not use:

- Diesel fuel.
- Fuels containing kerosene or paraffin.
- Fuel containing more than 15% ethanol or E85 fuel.
- Fuels containing methanol.

- Fuels containing metallic-based additives, including manganese-based compounds.
- Fuels containing the octane booster additive, methylcyclopentadienyl manganese tricarbonyl (MMT).
- Leaded fuel (using leaded fuel is prohibited by law).

The use of fuels with metallic compounds such as methylcyclopentadienyl manganese tricarbonyl (commonly known as MMT), which is a manganese-based fuel additive, will impair engine performance and affect the emission control system.

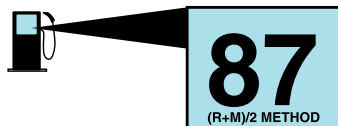
Do not be concerned if the engine sometimes knocks lightly. However, if the engine knocks heavily while using fuel with the recommended octane rating, contact an authorized dealer to prevent any engine damage.

FUEL QUALITY - E85

Choosing the Right Fuel - Flex Fuel Vehicles

Flex fuel vehicles have one of the following identifiers:

- Yellow fuel filler cap.
- Yellow bezel around the fuel filler inlet.
- Yellow fuel filler housing.
- Yellow E85 label on the fuel tank filler door.



E161513

Fuel and Refueling

Your vehicle is designed to operate on regular unleaded gasoline with a minimum pump (R+M)/2 octane rating of 87 or regular unleaded gasoline blended with a maximum of 85% ethanol (E85).

Some fuel stations, particularly those in high altitude areas, offer fuels posted as regular unleaded gasoline with an octane rating below 87. We do not recommend these fuels.

For best overall vehicle and engine performance, premium fuel with an octane rating of 91 or higher is recommended. The performance gained by using premium fuel is most noticeable in hot weather as well as other conditions, for example when towing a trailer. See **Towing** (page 148).

Do not use any fuel other than those recommended because they could lead to engine damage that will not be covered by the vehicle Warranty.

Note: *Use of any fuel other than those recommended can impair the emission control system and cause a loss of vehicle performance.*

Do not use:

- Diesel fuel.
- Fuels containing kerosene or paraffin.
- Fuels containing more than 85% ethanol or E100 fuel.
- Fuels containing methanol.
- Fuels containing metallic-based additives, including manganese-based compounds.
- Fuels containing the octane booster additive, methylcyclopentadienyl manganese tricarbonyl (MMT).
- Leaded fuel (using leaded fuel is prohibited by law).

The use of fuels with metallic compounds such as methylcyclopentadienyl manganese tricarbonyl (commonly known as MMT), which is a manganese-based fuel additive, will impair engine performance and affect the emission control system.

Do not be concerned if the engine sometimes knocks lightly. However, if the engine knocks heavily while using fuel with the recommended octane rating, contact an authorized dealer to prevent any engine damage.

Switching Between E85 and Gasoline

We do not recommend repeatedly alternating between E85 and gasoline. If you switch from using E85 to gasoline, or from gasoline to E85, add as much fuel as possible, at least half a tank. Drive your vehicle immediately for a minimum of 5 mi (8 km) to allow it to adapt to the change in ethanol concentration. If you use E85 exclusively, we recommend that you fill the fuel tank with regular unleaded gasoline at each scheduled oil change.

FUEL FILLER FUNNEL LOCATION

The fuel filler funnel is located in the spare wheel storage tray.

RUNNING OUT OF FUEL

Running out of fuel can cause damage not covered by the vehicle Warranty.

Fuel and Refueling

If your vehicle runs out of fuel:

- Add a minimum of 1.3 gal (5 L) of fuel to restart the engine. If your vehicle is out of fuel and on a steep slope, more fuel may be required.
- You may need to switch the ignition from off to on several times after refueling to allow the fuel system to pump the fuel from the tank to the engine. When restarting, cranking time takes a few seconds longer than normal.

Filling a Portable Fuel Container

Use the following guidelines to avoid electrostatic charge build-up, which can produce a spark, when filling an ungrounded fuel container:

- Only use an approved fuel container to transfer fuel to your vehicle. Place the container on the ground when filling it.
- Do not fill a fuel container when it is inside your vehicle (including the cargo area).
- Keep the fuel pump nozzle in contact with the fuel container when filling it.
- Do not use a device that holds the fuel pump nozzle lever in the fill position.

Adding Fuel From a Portable Fuel Container

WARNINGS



Do not insert the nozzle of a fuel container or an aftermarket funnel into the fuel system filler neck. This may damage the fuel system filler neck or its seal and cause fuel to run onto the ground.



Do not try to pry open or push open the capless fuel system with foreign objects. This could damage the fuel system and its seal and cause injury to you or others.

WARNINGS



Do not dispose of fuel in the household refuse or the public sewage system. Use an authorized waste disposal facility.

When refueling the vehicle fuel tank from a fuel container, use the fuel filler funnel included with your vehicle. See **Fuel Filler Funnel Location** (page 106).

Note: Do not use aftermarket funnels as they will not work with the capless fuel system and can damage it.

When refueling the vehicle fuel tank from a fuel container, do the following:

1. Fully open the fuel tank filler door until it engages.
2. Fully insert the fuel filler funnel into the fuel tank filler pipe opening.



E157452

3. Add fuel to your vehicle from the fuel container.
4. Remove the fuel filler funnel from the fuel tank filler pipe opening.
5. Fully close the fuel tank filler door.
6. Clean the fuel filler funnel and place it back in your vehicle or correctly dispose of it.

Fuel and Refueling

Note: Extra funnels can be purchased from an authorized dealer if you choose to dispose of the funnel.

REFUELING

WARNINGS

 When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

 The fuel system may be under pressure. If you hear a hissing sound near the fuel filler door, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.

 Do not remove the fuel pump nozzle from its fully inserted position when refueling.

 Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.

 Stop refueling when the fuel pump nozzle automatically shuts off for the first time. Failure to follow this will fill the expansion space in the fuel tank and could lead to fuel overflowing.

 Wait at least 10 seconds before removing the fuel pump nozzle to allow any residual fuel to drain into the fuel tank.

 Do not try to pry open or push open the capless fuel system with foreign objects. This could damage the fuel system and its seal and cause injury to you or others.

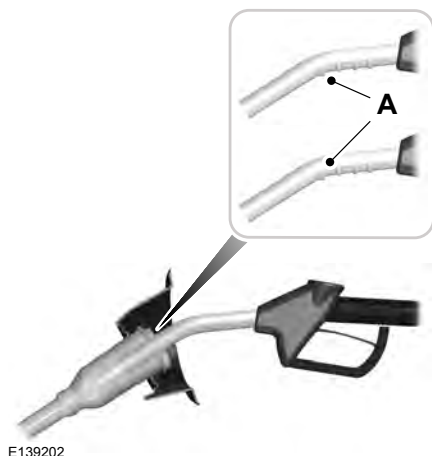
Note: Your vehicle does not have a fuel filler cap.



- A Left-hand side. To open the fuel filler door, press the center rear edge of the fuel filler door and then release.
- B Right-hand side. To open the fuel filler door, press the center rear edge of the fuel filler door and then release.
- C Left-hand side. Pull the rear of the fuel tank filler door to open it.
- D Right-hand side. Pull the rear of the fuel tank filler door to open it.

1. Fully open the fuel tank filler door until it engages.

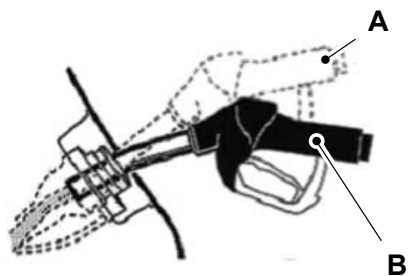
Fuel and Refueling



E139202

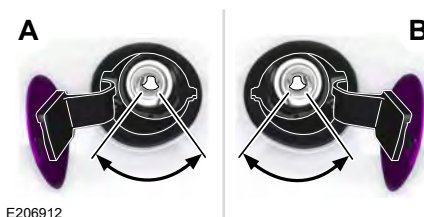
Note: When you insert the correct size fuel pump nozzle a spring loaded inhibitor will open.

2. Insert the fuel pump nozzle up to the first notch on the nozzle A. Keep it resting on the cover of the fuel tank filler pipe opening.



E139203

3. Hold the fuel pump nozzle in position B when refueling. Holding the fuel nozzle in position A can affect the flow of fuel and shut off the fuel nozzle before the fuel tank is full.



E206912

4. Operate the fuel pump nozzle within the area shown.



E119081

5. Slightly raise the fuel pump nozzle and then slowly remove it.
6. Fully close the fuel tank filler door.

Note: Do not attempt to start the engine if you have filled the fuel tank with incorrect fuel. Incorrect fuel use can cause damage not covered by the vehicle Warranty. Have your vehicle checked immediately.

System Warnings (If Equipped)

If the fuel filler inlet does not fully close a warning message appears in the information display.

1. Stop your vehicle as soon as safely possible and shift the transmission into park (P) or neutral (N).
2. Apply the parking brake and switch the ignition off.
3. Fully open the fuel tank filler door until it engages.
4. Check the fuel filler inlet and the area around it for any items or debris that may be obstructing its movement.

Fuel and Refueling

5. Insert a fuel pump nozzle or the fuel filler funnel provided with your vehicle in to the fuel tank filler pipe opening. This action should dislodge any debris that may be preventing the fuel filler inlet from fully closing.

Note: *If this action corrects the problem the message may not reset immediately. If the message remains and the service engine soon warning lamp appears in the information display, have your vehicle checked as soon as possible.*

FUEL CONSUMPTION

The advertised capacity is the maximum amount of fuel that you can add to the fuel tank after running out of fuel. Included in the advertised capacity is an empty reserve. The empty reserve is an unspecified amount of fuel that remains in the fuel tank when the fuel gauge indicates empty.

Note: *The amount of fuel in the empty reserve varies and should not be relied upon to increase driving range.*

Filling the Fuel Tank

For consistent results when refueling:

- Turn the ignition off before fueling; an inaccurate reading results if the engine is left running.
- Use the same fill rate (low-medium-high) each time the tank is filled.
- Allow no more than one automatic shut-off when refueling.

Results are most accurate when the filling method is consistent.

Calculating Fuel Economy

Do not measure fuel economy during the first 1,000 mi (1,600 km) of driving (this is your engine's break-in period). A more accurate measurement is obtained after 2,000 mi (3,200 km) to 3,000 mi (4,800 km). Also, fuel expense, frequency of fill ups or fuel gauge readings are not accurate ways to measure fuel economy.

1. Fill the fuel tank completely and record the initial odometer reading.
2. Each time you fill the fuel tank, record the amount of fuel added.
3. After at least three fill ups, fill the fuel tank and record the current odometer reading.
4. Subtract your initial odometer reading from the current odometer reading.

To calculate L/100 km (liters per 100 kilometers) fuel consumption, multiply the liters used by 100, then divide by kilometers traveled. To calculate MPG (miles per gallon) fuel consumption, divide miles traveled by gallons used.

Keep a record for at least one month and record the type of driving (city or highway). This provides an accurate estimate of your vehicle's fuel economy under current driving conditions. Keeping records during summer and winter will show how temperature impacts fuel economy.

Conditions

- Heavily loading your vehicle reduces fuel economy.
- Carrying unnecessary weight in your vehicle may reduce fuel economy.
- Adding certain accessories to your vehicle such as bug deflectors, rollbars or light bars, running boards and ski racks may reduce fuel economy.
- Using fuel blended with alcohol may lower fuel economy.

Fuel and Refueling

- Fuel economy may decrease with lower temperatures.
- Fuel economy may decrease when driving short distances.
- You will get better fuel economy when driving on flat terrain than when driving on hilly terrain.

EMISSION CONTROL SYSTEM

WARNINGS



Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.



Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.

Your vehicle has various emission control components and a catalytic converter that enables it to comply with applicable exhaust emission standards.

To make sure that the catalytic converter and other emission control components continue to work properly:

- Use only the specified fuel listed.
- Avoid running out of fuel.
- Do not turn off the ignition while your vehicle is moving, especially at high speeds.
- Have the items listed in scheduled maintenance information performed according to the specified schedule.

The scheduled maintenance items listed in scheduled maintenance information are essential to the life and performance of your vehicle and to its emissions system.

If you use anything other than Ford, Motorcraft or Ford-authorized parts for maintenance replacements or for service of components affecting emission control, such non-Ford parts should be equivalent to genuine Ford Motor Company parts in performance and durability.

Illumination of the service engine soon indicator, charging system warning light or the temperature warning light, fluid leaks, strange odors, smoke or loss of engine power could indicate that the emission control system is not working properly.

An improperly operating or damaged exhaust system may allow exhaust to enter the vehicle. Have a damaged or improperly operating exhaust system inspected and repaired immediately.

Do not make any unauthorized changes to your vehicle or engine. By law, vehicle owners and anyone who manufactures, repairs, services, sells, leases, trades vehicles, or supervises a fleet of vehicles are not permitted to intentionally remove an emission control device or prevent it from working. Information about your vehicle's emission system is on the Vehicle Emission Control Information Decal located on or near the engine. This decal also lists engine displacement.

Please consult your warranty information for complete details.

On-Board Diagnostics (OBD-II)

Your vehicle has a computer known as the on-board diagnostics system (OBD-II) that monitors the engine's emission control system. The system protects the environment by making sure that your vehicle continues to meet government emission standards. The OBD-II system also assists a service technician in properly servicing your vehicle.

Fuel and Refueling



When the service engine soon indicator illuminates, the OBD-II system has detected a malfunction. Temporary malfunctions may cause the service engine soon indicator to illuminate. Examples are:

1. Your vehicle has run out of fuel—the engine may misfire or run poorly.
2. Poor fuel quality or water in the fuel—the engine may misfire or run poorly.
3. The fuel fill inlet may not have closed properly. See **Refueling** (page 108).
4. Driving through deep water—the electrical system may be wet.

You can correct these temporary malfunctions by filling the fuel tank with good quality fuel, properly closing the fuel fill inlet or letting the electrical system dry out. After three driving cycles without these or any other temporary malfunctions present, the service engine soon indicator should stay off the next time you start the engine. A driving cycle consists of a cold engine startup followed by mixed city and highway driving. No additional vehicle service is required.

If the service engine soon indicator remains on, have your vehicle serviced at the first available opportunity. Although some malfunctions detected by the OBD-II may not have symptoms that are apparent, continued driving with the service engine soon indicator on can result in increased emissions, lower fuel economy, reduced engine and transmission smoothness and lead to more costly repairs.

Readiness for Inspection and Maintenance (I/M) Testing

Some state and provincial and local governments may have Inspection/Maintenance (I/M) programs to inspect the emission control equipment on your vehicle. Failure to pass this inspection could prevent you from getting a vehicle registration.



If the service engine soon indicator is on or the bulb does not work, your vehicle may need service. See On-Board Diagnostics.

Your vehicle may not pass the I/M test if the service engine soon indicator is on or not working properly (bulb is burned out), or if the OBD-II system has determined that some of the emission control systems have not been properly checked. In this case, the vehicle is not ready for I/M testing.

If the vehicle's engine or transmission has just been serviced, or the battery has recently run down or been replaced, the OBD-II system may indicate that the vehicle is not ready for I/M testing. To determine if the vehicle is ready for I/M testing, turn the ignition key to the on position for 15 seconds without cranking the engine. If the service engine soon indicator blinks eight times, it means that the vehicle is not ready for I/M testing; if the service engine soon indicator stays on solid, it means that your vehicle is ready for I/M testing.

The OBD-II system checks the emission control system during normal driving. A complete check may take several days.

If the vehicle is not ready for I/M testing, you can perform the following driving cycle consisting of mixed city and highway driving:

Fuel and Refueling

1. 15 minutes of steady driving on an expressway or highway followed by 20 minutes of stop-and-go driving with at least four 30-second idle periods.
2. Allow your vehicle to sit for at least eight hours with the ignition off. Then, start the vehicle and complete the above driving cycle. The vehicle must warm up to its normal operating temperature. Once started, do not turn off the vehicle until the above driving cycle is complete.

If the vehicle is still not ready for I/M testing, you need to repeat the above driving cycle.

Transmission

AUTOMATIC TRANSMISSION

WARNINGS



Always set the parking brake fully and make sure the gearshift is latched in park (P). Turn the ignition to the off position and remove the key whenever you leave your vehicle.



Do not apply the brake pedal and accelerator pedal simultaneously. Applying both pedals simultaneously for more than three seconds will limit engine rpm, which may result in difficulty maintaining speed in traffic and could lead to serious injury.

Understanding the Positions of Your Automatic Transmission

Putting your vehicle in or out of gear:

1. Fully press down the brake pedal.
2. Move the gearshift lever into the desired gear.
3. Come to a complete stop.
4. Move the gearshift lever and securely latch it in park (P).



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Park (P)

This position locks the transmission and prevents the wheels from turning.

Reverse (R)

With the gearshift lever in reverse (R), your vehicle will move backward. Always come to a complete stop before shifting into and out of reverse (R).

Neutral (N)

With the gearshift lever in neutral (N), your vehicle can be started and is free to roll. Hold the brake pedal down while in this position.

Drive (D)

Drive (D) is the normal driving position for the best fuel economy. The overdrive function allows automatic upshifts and downshifts through gears one through six.

Low (L)

The low (L) button is located at the end of the column shifter. Activating low (L) gear:

- Provides maximum engine braking.
- Will downshift to the lowest available gear for the current vehicle speed; allows for first gear when vehicle reaches lower speeds.
- Is not intended for use under extended or normal driving conditions and results in lower fuel economy.

If Your Vehicle Gets Stuck In Mud or Snow

Note: Do not rock the vehicle if the engine is not at normal operating temperature or damage to the transmission may occur.

Note: Do not rock the vehicle for more than a minute or damage to the transmission and tires may occur, or the engine may overheat.

Transmission

If your vehicle gets stuck in mud or snow, it may be rocked out by shifting between forward and reverse gears, stopping between shifts in a steady pattern. Press lightly on the accelerator in each gear.

All-Wheel Drive

USING ALL-WHEEL DRIVE

All-wheel drive uses all four wheels to power the vehicle. This increases traction, enabling you to drive over terrain and road conditions that a conventional two-wheel drive vehicle cannot. The AWD system is active all the time and requires no input from the operator.

Note: Your AWD vehicle is not intended for off-road use. The AWD feature gives your vehicle some limited off-road capabilities in which driving surfaces are relatively level, obstruction-free and otherwise similar to normal on-road driving conditions. Operating your vehicle under other than those conditions could subject the vehicle to excessive stress which might result in damage which is not covered under your warranty.

Note: The Power Transfer Unit (PTU) in police vehicles does not require any normal scheduled maintenance. The system is electronically monitored and notifies the driver of required service in the information display. The PTU lube will be more likely to require a fluid change if the vehicle has experienced extended periods of extreme/severe duty cycle driving. Do not check or change the PTU lubricant unless the unit shows signs of leakage or a message indicating required service is displayed. Contact an authorized dealer for service if the PTU was submerged in water and to reset the PTU lube life monitor.

Note: When an AWD system fault is present, if the system is overheated or if service is required, a message displays in the information display. The display messages, along with the triggering actions and description of the message, are shown in the following table.

All-Wheel Drive Messages

AWD Messages	Action / Description
AWD OFF	Displayed when the system has been automatically disabled to protect itself. This is caused by operating the vehicle with the compact spare tire installed or if the system is overheating. The system will resume normal function and clear this message after cycling the ignition on and off and driving a short distance with the road tire re-installed or after the system is allowed to cool.
AWD Restored	Displayed when the all wheel drive system resumes normal function and clears this message after driving a short distance with the road tire re-installed or after the system cools.
AWD Temporarily Disabled	Displayed when the all wheel drive system has automatically disabled itself due to the system overheating.

All-Wheel Drive

AWD Messages	Action / Description
Check AWD	Displayed in conjunction with the power-train malfunction/reduced power light when the system is not operating properly. If the warning stays on or continues to come on, contact your authorized dealer as soon as possible.
Change AWD Power Transfer Unit Lube	Displayed when the system needs its power transfer unit lubrication changed. This message may be set if the vehicle has experienced extended periods of extreme/severe duty cycle driving.
AWD Power Transfer Unit Lube Set to New	Displayed when the transfer case fluid has been changed and reset to new.

Operating AWD Vehicles With Spare Tires

A spare tire of a different size other than the tire provided should never be used. The AWD system may disable automatically and enter front-wheel drive only mode to protect driveline components if a non-full sized tire is installed. This condition may be indicated by a message in the information display. If there is a message in the information display from using a non-full sized spare tire, this indicator should turn off after reinstalling the repaired or replaced normal road tire and cycling the ignition off and on. It is recommended to reinstall the repaired or replaced road tire as soon as possible. Major dissimilar tire sizes between the front and rear axles could cause the AWD system to stop functioning and default to front-wheel drive or damage the AWD system.

All-Wheel Drive

Operating AWD Vehicles With Mismatched Tires

WARNING



Only use replacement tires and wheels that are the same size, load index, speed rating and type (such as P-metric versus LT-metric or all-season versus all-terrain) as those originally provided by Ford. The recommended tire and wheel size may be found on either the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or the Tire Label which is located on the B-Pillar or edge of the driver's door. If this information is not found on these labels, then you should contact your authorized dealer as soon as possible. Use of any tire or wheel not recommended by Ford can affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death. Additionally the use of non-recommended tires and wheels could cause steering, suspension, axle, transfer case or power transfer unit failure. If you have questions regarding tire replacement, contact your authorized dealer as soon as possible.

Major dissimilar tire sizes between the front and rear axles (for example, 17 inch low profile tires on the front axle and 22 inch high profile tires on the rear axle) could cause the AWD system to stop functioning and default to front-wheel drive or damage the AWD system. However, the AWD system is capable of tolerating any combination of new and worn tires of the same original tire size. For example, using 3 worn tread tires and 1 new tread tire all of the same original tire size, can be tolerated by the AWD system.

How Utility Vehicles Differ from Other Vehicles

Truck and utility vehicles can differ from some other vehicles. Your vehicle may be higher to allow it to travel over rough terrain without getting hung up or damaging underbody components.

The differences that make your vehicle so versatile also make it handle differently than an ordinary passenger car.

Maintain steering wheel control at all times, especially in rough terrain. Since sudden changes in terrain can result in abrupt steering wheel motion, make sure you grip the steering wheel from the outside. Do not grip the spokes.

Drive cautiously to avoid vehicle damage from concealed objects such as rocks and stumps.

You should either know the terrain or examine maps of the area before driving. Map out your route before driving in the area. To maintain steering and braking control of your vehicle, you must have all four wheels on the ground and they must be rolling, not sliding or spinning.

Driving In Special Conditions With All-Wheel Drive (AWD)

AWD vehicles are equipped for driving on sand, snow, mud and rough roads and have operating characteristics that are somewhat different from conventional vehicles, both on and off the highway.

When driving at slow speeds in deep sand under high outside temperatures, use a low gear when possible. Lower gear operation will maximize the engine and transmission cooling capability.

Under severe operating conditions, the A/C may cycle on and off to protect overheating of the engine.

All-Wheel Drive

Basic operating principles in special conditions

- Drive slower in strong crosswinds which can affect the normal steering characteristics of your vehicle.
- Be extremely careful when driving on pavement made slippery by loose sand, water, gravel, snow or ice.

If Your Vehicle Goes Off the Edge of the Pavement

- If your vehicle goes off the edge of the pavement, slow down, but avoid severe brake application, ease the vehicle back onto the pavement only after reducing your speed. Do not turn the steering wheel too sharply while returning to the road surface.
- It may be safer to stay on the apron or shoulder of the road and slow down gradually before returning to the pavement. You may lose control if you do not slow down or if you turn the steering wheel too sharply or abruptly.
- It often may be less risky to strike small objects, such as highway reflectors, with minor damage to your vehicle rather than attempt a sudden return to the pavement which could cause the vehicle to slide sideways out of control or rollover. Remember, your safety and the safety of others should be your primary concern.

If Your Vehicle Gets Stuck

WARNINGS



Always set the parking brake fully and make sure the transmission is in P (Park). Turn the ignition to the lock position or turn the vehicle off using the start/stop button and remove the key whenever you leave your vehicle.

WARNINGS



If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. See your authorized dealer.



Do not spin the wheels at over 35 mph (56 km/h). The tires may fail and injure a passenger or bystander.

Note: Do not rock the vehicle if the engine is not at normal operating temperature or damage to the transmission may occur.

Note: Do not rock the vehicle for more than a few minutes or damage to the transmission and tires may occur or the engine may overheat.

If your vehicle gets stuck in mud or snow it may be rocked out by shifting between forward and reverse gears, stopping between shifts, in a steady pattern. Press lightly on the accelerator in each gear.

If your vehicle is equipped with AdvanceTrac® with Roll Stability Control™, it may be beneficial to disengage the AdvanceTrac® with Roll Stability Control™ system while attempting to rock the vehicle.

Emergency Maneuvers

- In an unavoidable emergency situation where a sudden sharp turn must be made, remember to avoid "over-driving" your vehicle (that is, turn the steering wheel only as rapidly and as far as required to avoid the emergency). Excessive steering will result in less vehicle control, not more. Additionally, smooth variations of the accelerator and/or brake pedal pressure should be utilized if changes in vehicle speed are called for. Avoid

All-Wheel Drive

abrupt steering, acceleration or braking which could result in an increased risk of loss of vehicle control, vehicle rollover and/or personal injury. Use all available road surface to return the vehicle to a safe direction of travel.

- In the event of an emergency stop, avoid skidding the tires and do not attempt any sharp steering wheel movements.
- If the vehicle goes from one type of surface to another (that is, from concrete to gravel) there will be a change in the way the vehicle responds to a maneuver (steering, acceleration or braking). Again, avoid these abrupt inputs.

Sand

Most of the time traction control improves tire traction by managing wheel slip through Brake, Engine, and AWD calibrations. However, during low speed driving, disabling traction control in deep sand can help keep the wheels moving to maintain vehicle momentum.

When driving over sand, try to keep all four wheels on the most solid area of the trail. Avoid reducing the tire pressures but shift to a lower gear and drive steadily through the terrain. Apply the accelerator slowly and avoid spinning the wheels.

Do not drive your vehicle in deep sand for an extended period of time. This could cause the AWD system to overheat and default to front-wheel drive. If this occurs, a message displays in the information display. To resume normal AWD function as soon as possible, stop the vehicle in a safe location and stop the engine for at least 10 minutes. After the engine has been

restarted and the AWD system has adequately cooled, the message turns off and normal AWD function returns. In the event the engine is not stopped, the message turns off when the system cools and normal AWD function returns.

When driving at slow speeds in deep sand under high outside temperatures, use L (Low) gear when possible. L (Low) gear operation will maximize the engine and transmission cooling capability.

Under severe operating conditions, the A/C may cycle on and off to protect overheating of the engine.

Avoid excessive speed because vehicle momentum can work against you and cause the vehicle to become stuck to the point that assistance may be required from another vehicle. Remember, you may be able to back out the way you came if you proceed with caution.

Mud and Water

If you must drive through high water, drive slowly. Traction or brake capability may be limited.

When driving through water, determine the depth; avoid water higher than the bottom of the wheel rims (for cars) or the bottom of the hubs (for trucks) (if possible) and proceed slowly. If the ignition system gets wet, the vehicle may stall.

Once through water, always try the brakes. Wet brakes do not stop the vehicle as effectively as dry brakes. Drying can be improved by moving your vehicle slowly while applying light pressure on the brake pedal.

All-Wheel Drive

Be cautious of sudden changes in vehicle speed or direction when you are driving in mud. Even AWD vehicles can lose traction in slick mud. As when you are driving over sand, apply the accelerator slowly and avoid spinning your wheels. If the vehicle does slide, steer in the direction of the slide until you regain control of the vehicle.

After driving through mud, clean off residue stuck to rotating driveshafts and tires. Excess mud stuck on tires and rotating driveshafts causes an imbalance that could damage drive components.

Note: *Driving through deep water may damage the transmission.*

If the front or rear axle is submerged in water, have the power transfer unit (PTU) or rear axle serviced by an authorized dealer.



E143950

“Tread Lightly” is an educational program designed to increase public awareness of land-use regulations and responsibilities in our nation’s wilderness areas. Ford Motor Company joins the U.S. Forest Service and the Bureau of Land Management in encouraging you to help preserve our national forest and other public and private lands by “treading lightly.”

Driving on Hilly or Sloping Terrain

Note: *Avoid driving crosswise or turning on steep slopes or hills. A danger lies in losing traction, slipping sideways and possibly rolling over. Whenever driving on a hill, determine beforehand the route you will use. Do not drive over the crest of a hill without seeing what conditions are on the other side. Do not drive in reverse over a hill without the aid of an observer.*

Although natural obstacles may make it necessary to travel diagonally up or down a hill or steep incline, you should always try to drive straight up or straight down.

When climbing a steep slope or hill, start in a lower gear rather than downshifting to a lower gear from a higher gear once the ascent has started. This reduces strain on the engine and the possibility of stalling.

If you do stall out, do not try to turnaround because you might roll over. It is better to back down to a safe location.

Apply just enough power to the wheels to climb the hill. Too much power will cause the tires to slip, spin or lose traction, resulting in loss of vehicle control.



E143949

Descend a hill in the same gear you would use to climb up the hill to avoid excessive brake application and brake overheating. Do not descend in neutral; instead, disengage overdrive or manually shift to a lower gear. When descending a steep hill, avoid sudden hard braking as you could lose control. The front wheels have to be turning in order to steer the vehicle.

Your vehicle has anti-lock brakes, therefore apply the brakes steadily. Do not “pump” the brakes.

All-Wheel Drive

Driving on Snow and Ice

WARNING



If you are driving in slippery conditions that require tire chains or cables, then it is critical that you drive cautiously. Keep speeds down, allow for longer stopping distances and avoid aggressive steering to reduce the chances of a loss of vehicle control which can lead to serious injury or death. If the rear end of the vehicle slides while cornering, steer in the direction of the slide until you regain control of the vehicle.

Note: *Excessive tire slippage can cause driveline damage.*

AWD vehicles have advantages over 2WD vehicles in snow and ice but can skid like any other vehicle.

Should you start to slide while driving on snowy or icy roads, turn the steering wheel in the direction of the slide until you regain control.

Avoid sudden applications of power and quick changes of direction on snow and ice. Apply the accelerator slowly and steadily when starting from a full stop.

Avoid sudden braking as well. Although an AWD vehicle may accelerate better than a two-wheel drive vehicle in snow and ice, it won't stop any faster, because as in other vehicles, braking occurs at all four wheels. Do not become overconfident as to road conditions.

Make sure you allow sufficient distance between you and other vehicles for stopping. Drive slower than usual and consider using one of the lower gears. In emergency stopping situations, apply the brake steadily. Since your vehicle is equipped with a four wheel (ABS), do not "pump" the brakes. See **Hints on Driving With Anti-Lock Brakes** (page 123).

Maintenance and Modifications

The suspension and steering systems on your vehicle have been designed and tested to provide predictable performance whether loaded or empty and durable load carrying capability. For this reason, Ford Motor Company strongly recommends that you do not make modifications such as adding or removing parts (such as lowering kits or stabilizer bars) or by using replacement parts not equivalent to the original factory equipment.

Any modifications to a vehicle that raise the center of gravity can make it more likely the vehicle will rollover as a result of a loss of control. Ford Motor Company recommends that caution be used with any vehicle equipped with a high load or device (such as ladder or luggage racks).

Failure to maintain your vehicle properly may void the warranty, increase your repair cost, reduce vehicle performance and operational capabilities and adversely affect driver and passenger safety. Frequent inspection of vehicle chassis components is recommended if the vehicle is subjected to off-highway usage.

Brakes

GENERAL INFORMATION

Note: Occasional brake noise is normal. If a metal-to-metal, continuous grinding or continuous squeal sound is present, the brake linings may be worn-out. Have the system checked by an authorized dealer. If your vehicle has continuous vibration or shudder in the steering wheel while braking, have it checked by an authorized dealer.

Note: Brake dust may accumulate on the wheels, even under normal driving conditions. Some dust is inevitable as the brakes wear and does not contribute to brake noise. See **Cleaning the Wheels** (page 208).



See **Warning Lamps and Indicators** (page 72).

Wet brakes result in reduced braking efficiency. Gently press the brake pedal a few times when driving from a car wash or standing water to dry the brakes.

Brake Over Accelerator

In the event the accelerator pedal becomes stuck or entrapped, apply steady and firm pressure to the brake pedal to slow the vehicle and reduce engine power. If you experience this condition, apply the brakes and bring your vehicle to a safe stop. Move the transmission to park (P), switch the engine off and apply the parking brake. Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle towed to the nearest authorized dealer.

Brake Assist

Brake assist detects when you brake rapidly by measuring the rate at which you press the brake pedal. It provides maximum braking efficiency as long as you press the pedal, and can reduce stopping distances in critical situations.

Anti-lock Brake System

This system helps you maintain steering control during emergency stops by keeping the brakes from locking.



This lamp momentarily illuminates when you turn the ignition on. If the light does not illuminate during start up, remains on or flashes, the system may be disabled. Have the system checked by an authorized dealer. If the anti-lock brake system is disabled, normal braking is still effective.



If the brake warning lamp remains illuminated after you release the parking brake, have the system checked by an authorized dealer.

HINTS ON DRIVING WITH ANTI-LOCK BRAKES

Note: When the system is operating, the brake pedal may pulse and may travel further. Maintain pressure on the brake pedal. You may also hear a noise from the system. This is normal.

The anti-lock braking system will not eliminate the risks when:

- You drive too closely to the vehicle in front of you.
- Your vehicle is hydroplaning.
- You take corners too fast.
- The road surface is poor.

PARKING BRAKE

WARNING



Always set the parking brake fully and make sure the transmission is locked in park (P). Failure to set the parking brake and engage park could result in vehicle roll-away, property damage or bodily injury.

To set the parking brake, press the parking brake pedal down to its fullest extent. The brake warning lamp in the instrument cluster will illuminate and remains illuminated until the parking brake is released.

To release the parking brake, press the parking brake pedal down again.

If you are parking your vehicle on a grade or with a trailer, press and hold the brake pedal down, then set the parking brake. There may be a little vehicle movement as the parking brake sets to hold the vehicle's weight. This is normal and should be no reason for concern. If needed, press and hold the service brake pedal down, then try reapplying the parking brake. Chock the wheels if required. If the parking brake cannot hold the weight of the vehicle, the parking brake may need to be serviced or the vehicle may be overloaded.

Traction Control

PRINCIPLE OF OPERATION

The traction control system helps avoid drive wheel spin and loss of traction.

If your vehicle begins to slide, the system applies the brakes to individual wheels and, when needed, reduces engine power at the same time. If the wheels spin when accelerating on slippery or loose surfaces, the system reduces engine power in order to increase traction.

USING TRACTION CONTROL

WARNING



The stability and traction control light illuminates steadily if the system detects a failure. Make sure you did not manually disable the traction control system using the information display controls or the switch. If the stability control and traction control light is still illuminating steadily, have the system serviced by an authorized dealer immediately. Operating your vehicle with the traction control disabled could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

The system automatically turns on each time you switch the ignition on.

If your vehicle is stuck in mud or snow, switching traction control off may be beneficial as this allows the wheels to spin.

Note: When you switch traction control off, stability control remains fully active.

Switching the System Off

When you switch the system off or on, a message appears in the information display showing system status.

You can switch the system off by either using the information display controls or the switch.

Using the Information Display Controls

You can switch this feature off or on in the information display. See **General Information** (page 77).

Using a Switch (If Equipped)

Use the traction control switch on the instrument panel to switch the system off or on.

System Indicator Lights and Messages



The stability and traction control light:

- Temporarily illuminates on engine start-up.
- Flashes when a driving condition activates either of the systems.
- Illuminates if a problem occurs in either of the systems.



The stability and traction control off light temporarily illuminates on engine start-up and stays on when you switch the traction control system off.

Stability Control

PRINCIPLE OF OPERATION

WARNINGS



Vehicle modifications involving braking system, aftermarket roof racks, suspension, steering system, tire construction and wheel and tire size may change the handling characteristics of your vehicle and may adversely affect the performance of the electronic stability control system. In addition, installing any stereo loudspeakers may interfere with and adversely affect the electronic stability control system. Install any aftermarket stereo loudspeaker as far as possible from the front center console, the tunnel, and the front seats in order to minimize the risk of interfering with the electronic stability control sensors. Reducing the effectiveness of the electronic stability control system could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



Remember that even advanced technology cannot defy the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions. Aggressive driving on any road condition can cause you to lose control of your vehicle increasing the risk of personal injury or property damage. Activation of the electronic stability control system is an indication that at least some of the tires have exceeded their ability to grip the road; this could reduce the operator's ability to control the vehicle potentially resulting in a loss of vehicle control, vehicle rollover, personal injury and death. If your electronic stability control system activates, **SLOW DOWN**.

The system automatically turns on each time you switch the ignition on.

If a fault occurs in either the stability control or the traction control system, you may experience the following conditions:

- The stability and traction control light illuminates steadily.
- The stability control and traction control systems do not enhance your vehicle's ability to maintain traction of the wheels.

If a driving condition activates either the stability control or the traction control system you may experience the following conditions:

- The stability and traction control light flashes.
- Your vehicle slows down.
- Reduced engine power.
- A vibration in the brake pedal.
- The brake pedal is stiffer than usual.
- If the driving condition is severe and your foot is not on the brake, the brake pedal may move as the system applies higher brake force.

The stability control system has several features built into it to help you maintain control of your vehicle:

Electronic Stability Control

The system enhances your vehicle's ability to prevent skids or lateral slides by applying brakes to one or more of the wheels individually and, if necessary, reducing engine power.

Roll Stability Control

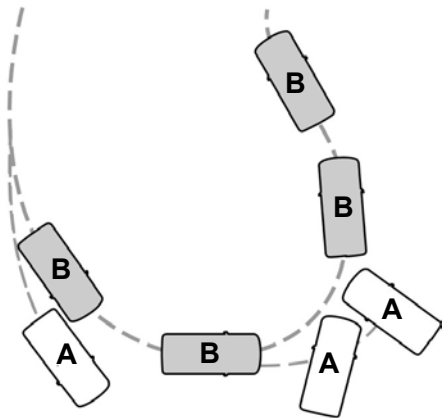
The system enhances your vehicle's ability to prevent rollovers by detecting your vehicle's roll motion and the rate at which it changes by applying the brakes to one or more wheels individually.

Stability Control

Traction Control

The system enhances your vehicle's ability to maintain traction of the wheels by detecting and controlling wheel spin. See

Using Traction Control (page 125).



E72903

- A Vehicle without stability control skidding off its intended route.
- B Vehicle with stability control maintaining control on a slippery surface.

USING STABILITY CONTROL

The system automatically turns on each time you switch the ignition on.

You cannot switch the stability control and roll stability control systems off, but when you shift into reverse (R), the systems deactivate.

You can switch the traction control system off or on. See **Using Traction Control** (page 125).

Parking Aids

PRINCIPLE OF OPERATION

WARNINGS



To help avoid personal injury, please read and understand the limitations of the system as contained in this section. Sensing is only an aid for some (generally large and fixed) objects when moving on a flat surface at parking speeds. Certain objects with surfaces that absorb ultrasonic waves, surrounding vehicle's parking aid systems, traffic control systems, fluorescent lamps, inclement weather, air brakes, and external motors and fans may also affect the function of the sensing system; this may include reduced performance or a false activation.



To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



This system is not designed to prevent contact with small or moving objects. The system is designed to provide a warning to assist the driver in detecting large stationary objects to avoid damaging your vehicle. The system may not detect smaller objects, particularly those close to the ground.



Certain add-on devices such as large trailer hitches, bike or surfboard racks and any device that may block the normal detection zone of the system, may create false beeps.

Note: *Keep the sensors, located on the bumper or fascia, free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected. Do not clean the sensors with sharp objects.*

Note: *If your vehicle sustains damage to the bumper or fascia, leaving it misaligned or bent, the sensing zone may be altered causing inaccurate measurement of obstacles or false alarms.*

Note: *The sensing system cannot be turned off when a MyKey is present.*

Note: *If you attach certain add-on devices such as a trailer or bike rack, the rear sensing system may detect that add-on device and therefore provide warnings. It is suggested that you disable the rear sensing system when you attach an add-on device to your vehicle to prevent these warnings.*

The sensing system warns the driver of obstacles within a certain range of your vehicle. The system turns on automatically whenever you switch the ignition on.



You can turn the system on or off by pressing the parking aid button. If your vehicle does not have a parking aid button, the system can be switched off through the information display menu or from the pop-up message that appears once you shift the transmission into reverse (R). See **General Information** (page 77).

If a fault is present in the system, a warning message appears in the information display. See **Information Messages** (page 80).

REAR PARKING AID (If Equipped)

The rear sensors are only active when the transmission is in reverse (R). As your vehicle moves closer to the obstacle, the rate of the audible warning increases. When the obstacle is less than 12 in (30 cm) away, the warning sounds continuously. If the system detects a stationary or receding object farther than 12 in (30 cm) from the corners of the bumper, the tone sounds for only three seconds. Once the system detects an object approaching, the warning sounds again.

Parking Aids



E130178

Coverage area of up to 6 ft (1.8 m) from the rear bumper. There may be decreased coverage area at the outer corners of the bumper.

The system detects certain objects while the transmission is in reverse (R) :

- Your vehicle is moving toward a stationary object at a speed of 3 mph (5 km/h) or less.
- Your vehicle is not moving, but a moving object is approaching the rear of your vehicle at a speed of 3 mph (5 km/h) or less.
- Your vehicle is moving at a speed of less than 3 mph (5 km/h) and a moving object is approaching the rear of your vehicle at a speed of less than 3 mph (5 km/h).

The system provides audio warnings only when your vehicle is moving or when your vehicle is stationary and the detected obstacle is less than 12 in (30 cm) away from the bumper.

Obstacle Distance Indicator (If Equipped)

The system provides obstacle distance indication through the information display. The distance indicator displays when the transmission is in reverse (R).

The indicator displays:

- As the distance to the obstacle decreases the indicator blocks illuminate and move towards the vehicle icon.
- If there is no obstacle detected, the distance indicator blocks are grayed out.

REAR VIEW CAMERA

WARNINGS



The rear view camera system is a reverse aid supplement device that still requires the driver to use it in conjunction with the interior and exterior mirrors for maximum coverage.



Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.



Reverse your vehicle as slow as possible, higher speeds may limit your reaction time to stop your vehicle.



Use caution when the rear cargo door is ajar. If the rear cargo door is ajar, the camera will be out of position and the video image may be incorrect. All guidelines disappear when the rear cargo door is ajar. Some vehicles may not come equipped with guidelines.



Use caution when turning camera features on or off when the transmission is not in park (P). Make sure your vehicle is not moving.

Parking Aids

The rear view camera system provides a video image of the area behind your vehicle.

During operation, lines appear in the display which represent your vehicle's path and proximity to objects behind your vehicle.



E142435

The camera is located on the luggage compartment door.

Using the Rear View Camera System

The rear view camera system displays what is behind your vehicle when you place the transmission in reverse (R).

Note: *The reverse sensing system is not effective at speeds above 3 mph (5 km/h) and may not detect certain angular or moving objects.*

The system uses three types of guides to help you see what is behind your vehicle:

- Active guidelines (if equipped): Show the intended path of your vehicle when reversing.
- Fixed guidelines: Show the actual path your vehicle is moving in while reversing in a straight line. This can be helpful when backing into a parking space or aligning your vehicle with another object behind you.
- Centerline: Helps align the center of your vehicle with an object (for example, a trailer).

Note: *If the transmission is in reverse (R) and the luggage compartment door or liftgate is open, no rear view camera features will display.*

Note: *When towing, the camera only sees what you are towing. This might not provide adequate coverage as it usually provides in normal operation and some objects might not be seen. In some vehicles, the guidelines may disappear when you connect the trailer tow connector.*

The camera may not operate correctly under the following conditions:

- Nighttime or dark areas if one or both reverse lamps are not operating.
- Mud, water or debris obstructs the camera's view. Clean the lens with a soft, lint-free cloth and non-abrasive cleaner. You can also use the rear washer to clean the camera. See **Rear Window Wiper and Washers** (page 60).
- The rear of your vehicle is hit or damaged, causing the camera to become misaligned.

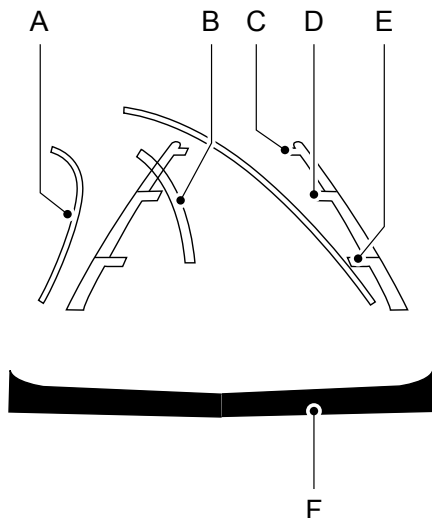
Camera System Settings

The rear view camera system settings can be accessed through the display screen. See **General Information** (page 77).

Parking Aids

Camera Guidelines

Note: Active guidelines are only available when the transmission is in reverse (R).



E142436

- A Active guidelines (If equipped)
- B Centerline
- C Fixed guideline: Green zone
- D Fixed guideline: Yellow zone
- E Fixed guideline: Red zone
- F Rear bumper

Active guidelines are only shown with fixed guidelines. To use active guidelines, turn the steering wheel to point the guidelines toward an intended path. If you change the steering wheel position while reversing, your vehicle might deviate from the original intended path.

The fixed and active guidelines fade in and out depending on the steering wheel position. The active guidelines do not display when the steering wheel position is straight.

Always use caution while reversing. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects are getting closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of the vehicle.

Obstacle Distance Indicator (If

Equipped)



E190459

The system will provide an image of your vehicle and the sensor zones. The zones will highlight green, yellow and red when the parking aid sensors detect an object in the coverage area.

Parking Aids

Manual Zoom

WARNING



When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

Note: *Manual zoom is only available when the transmission is in reverse (R).*

Note: *When you enable manual zoom, only the centerline is shown.*

Selectable settings for this feature are Zoom in (+) and Zoom out (-). Press the symbol in the camera screen to change the view. The default setting is Zoom OFF.

This allows you to get a closer view of an object behind your vehicle. The zoomed image keeps the bumper in the image to provide a reference. The zoom is only active while the transmission is in reverse (R).

Rear Camera Delay

Selectable settings for this feature are ON and OFF.

The default setting for the rear camera delay is OFF.

When shifting the transmission out of reverse (R) and into any gear other than park (P), the camera image remains in the display until:

- Your vehicle speed reaches approximately 5 mph (8 km/h).
- You shift your vehicle into park (P).

Cruise Control

PRINCIPLE OF OPERATION

Cruise control lets you maintain a set speed without keeping your foot on the accelerator pedal. You can use cruise control when your vehicle speed is greater than 20 mph (30 km/h).

USING CRUISE CONTROL

WARNINGS



Do not use cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.



When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.

Note: Cruise control disengages if the vehicle speed decreases more than 10 mph (16 km/h) below the set speed when driving uphill.



E200995

The cruise controls are on the steering wheel.

Switching Cruise Control On

Press **ON**.



The indicator appears in the information display.

Setting the Cruise Speed

1. Drive to desired speed.
2. Press **SET+** or **SET-**.
3. Take your foot off the accelerator pedal.

Note: The indicator changes color.

Changing the Set Speed

Note: If you accelerate by pressing the accelerator pedal, the set speed will not change. When you release the accelerator pedal, your vehicle returns to the speed that you previously set.

- Press **SET+** or **SET-** to change the set speed in small increments.
- Press the accelerator or brake pedal until you reach the desired speed. Press **SET+** or **SET-**.
- Press and hold **SET+** or **SET-**. Release the control when you reach the desired speed.

Canceling the Set Speed

Press **CAN** or tap the brake pedal. The set speed does not erase.

Resuming the Set Speed

Press **RES**.

Switching Cruise Control Off

Note: You erase the set speed when you switch the system off.

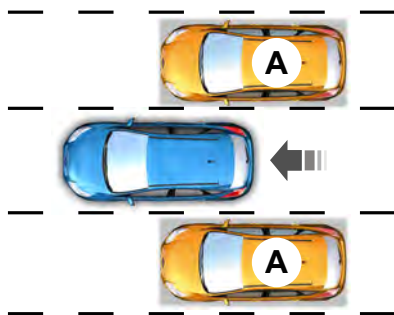
Press **OFF** when the system is in stand by mode or switch the ignition off.

BLIND SPOT INFORMATION SYSTEM (If Equipped)

WARNING



To help avoid injuries, NEVER use the Blind Spot Information System as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The Blind Spot Information System is not a replacement for careful driving.



E124788

The Blind Spot Information System is designed to aid you in detecting vehicles that may have entered the blind spot zone (A). The detection area is on both sides of your vehicle, extending rearward from the exterior mirrors to approximately 13 ft (4 m) beyond the bumper. The system is designed to alert you if certain vehicles enter the blind spot zone while driving.

Note: The Blind Spot Information System does not prevent contact with other vehicles or objects; nor detect parked vehicles, people, animals or infrastructure (fences, guardrails, trees). It's only designed to alert you to vehicles in the blind spot zones.

Note: When a vehicle passes quickly through the blind spot zone, typically fewer than two seconds, the system does not trigger.

Using the System

The Blind Spot Information System turns on when you start the engine and you drive your vehicle forward above 5 mph (8 km/h).

For automatic transmissions, the Blind Spot Information System remains on while the transmission is in drive (D). If shifted into reverse (R) or park (P) the Blind Spot Information System turns off. Once shifted back into drive (D), the Blind Spot Information System turns back on when you drive your vehicle above 5 mph (8 km/h).

For manual transmissions, the Blind Spot Information System is on for all gears except the reverse (R).

Note: The Blind Spot Information System does not function in reverse (R) or park (P).

System Lights and Messages



E142442

Driving Aids

The Blind Spot Information System illuminates an amber alert indicator in the outside mirror on the side of your vehicle the approaching vehicle is coming from. When the Blind Spot Information System is alerting on a vehicle and the corresponding turn signal is ON, the Blind Spot Information System alert indicator flashes as an increased warning level.

The alert indicator dims when the system detects nighttime darkness.

Note: *The alert indicator flashes in case of an alert and the turn signal is set to that side at the same time.*

System Sensor Blockage

WARNING



To help avoid injuries, NEVER use the Blind Spot Information System as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The Blind Spot Information System is not a replacement for careful driving.



E205199

The system uses radar sensors that are located behind the bumper fascia on each side of your vehicle. Any dirt, mud and snow in front of the sensors and/or driving in heavy rain can cause system degradation. Also, other types of obstructions in front of the sensor can cause system degradation. This is referred to as a 'blocked' condition.

Note: *Do not apply bumper stickers and/or repair compound to these areas, this can cause degraded system performance.*

If the system detects a degraded performance condition, a message warning of a blocked sensor will appear in the information display. Also the BLIS alert indicators will remain ON and BLIS will no longer provide any vehicle warnings. You can clear the information display warning but the alert indicators will remain illuminated.

A "blocked" condition can be cleared in two ways:

- After the blockage in front of the sensors is removed or the rainfall/snowfall rate decreases or stops, drive for a few minutes in traffic to allow the sensors to detect passing vehicles.
- By cycling the ignition from ON to OFF and then back ON.

Note: *If your vehicle has a tow bar with a factory equipped trailer tow module and it is towing a trailer, the sensors will automatically turn the Blind Spot Information System off. If your vehicle has a tow bar but no factory equipped trailer tow module, it is recommended to turn the Blind Spot Information System off manually. Operating the Blind Spot Information System with a trailer attached will cause poor system performance.*

System Errors

If the system senses a problem with the left or right sensor, the telltale will illuminate and a message will appear in the information display. See **Information Messages** (page 80).

Switching the System Off and On

You can temporarily switch the Blind Spot Information System off in the information display. See **General Information** (page 77). When the Blind Spot Information System switches off, you will not receive alerts and the information display shows a system off message. The telltale in the cluster also illuminates. When you switch the Blind Spot Information System on or off, the alert indicators flash twice.

Note: *The Blind Spot Information System remembers the last selected on or off setting.*

You can also have the Blind Spot Information System switched off permanently at an authorized dealer. Once switched off permanently, the system can only be switched back on at an authorized dealer.

CROSS TRAFFIC ALERT (If

Equipped)

WARNING



To help avoid personal injury, NEVER use the Cross Traffic Alert system as a replacement for using the interior and exterior mirrors and looking over your shoulder before backing out of a parking space. Cross Traffic Alert is not a replacement for careful driving.

Cross Traffic Alert is designed to warn you of vehicles approaching from the sides when the transmission is in reverse (R).

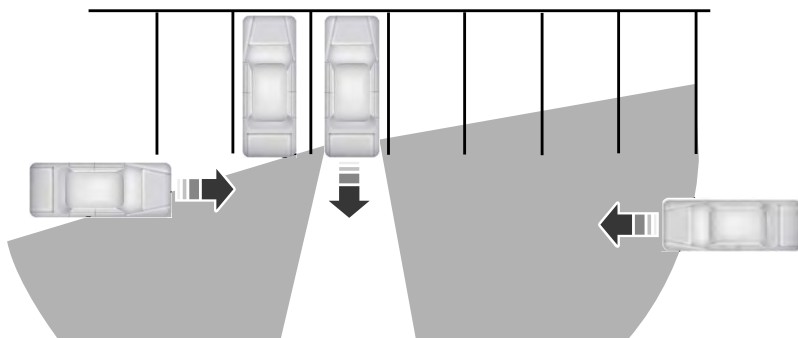
Using the System

Cross Traffic Alert turns on when you start the engine and you shift into reverse (R). Once shifted out of reverse (R), Cross Traffic Alert turns off.

Note: *Cross Traffic Alert only functions while your transmission is in reverse (R).*

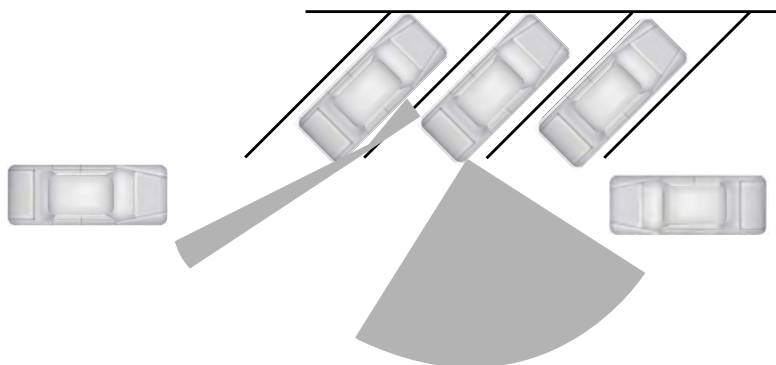
Cross Traffic Alert is designed to detect vehicles that approach with a speed up to 37 mph (60 km/h). Coverage decreases when the sensors are partially, mostly or fully obstructed. Reversing slowly helps increase the coverage area and effectiveness.

Driving Aids



E142440

In this first example, the left sensor is only partially obstructed; zone coverage to the right is nearly maximized.



E142441

Driving Aids

Zone coverage also decreases when parking at shallow angles. Here, the left sensor is mostly obstructed; zone coverage on that side is severely limited.

System Lights, Messages and Audible Alerts



E142442

The Cross Traffic Alert illuminates an amber alert indicator in the outside mirror on the side of your vehicle the approaching vehicle is coming from. Cross Traffic Alert also sounds an audible alert and a message appears in the information display indicating a vehicle is coming from the right or left. Cross Traffic Alert works with the reverse sensing system that sounds its own series of tones. See **Rear Parking Aid** (page 128).



E205199

The system uses radar sensors that are located behind the bumper fascia on each side of your vehicle. Do not allow mud, snow or bumper stickers to obstruct these areas, this can cause degraded system performance. See **Blind Spot**

Information System (page 134). If the Blind Spot Information System is blocked, Cross Traffic Alert is also blocked. A corresponding message appears in the information display as soon as you shift the transmission into reverse (R).

System Limitations

Cross Traffic Alert has its limitations; situations such as severe weather conditions or debris build-up on the sensor area may limit vehicle detection.

The following are other situations that may limit the Cross Traffic Alert performance:

- Adjacently parked vehicles or objects obstructing the sensors.
- Approaching vehicles passing at speeds greater than 37 mph (60 km/h).
- Driving in reverse faster than 7 mph (12 km/h).
- Backing out of an angled parking spot.

False Alerts

Note: *If your vehicle has a tow bar with a factory equipped trailer tow module and it is towing a trailer, the sensors will automatically turn the Cross Traffic Alert off. If your vehicle has a tow bar but no factory equipped trailer tow module, it is recommended to turn the Cross Traffic Alert off manually. Operating Cross Traffic Alert with a trailer attached will cause poor Cross Traffic Alert performance.*

There may be certain instances when there is a false alert by the Cross Traffic Alert system that illuminates the alert indicator with no vehicle in the coverage zone. Some amount of false alerts are normal; they are temporary and self-correct.

Driving Aids

System Errors

If Cross Traffic Alert senses a problem with the left or right sensor a message will appear in the information display. See **Information Messages** (page 80).

Switching the System Off and On

You can temporarily switch Cross Traffic Alert off in the information display. See **General Information** (page 77). When you switch Cross Traffic Alert off, you will not receive alerts and the information display will display a system off message.

Note: *The Cross Traffic Alert switches on whenever the ignition is switched on and ready to provide appropriate alerts when the transmission is in reverse (R). Cross Traffic Alert will not remember the last selected on or off setting.*

You can also have Cross Traffic Alert switched off permanently at an authorized dealer. Once switched off permanently, the system can only be switched back on at an authorized dealer.

STEERING

Electric Power Steering

WARNINGS



The electric power steering system has diagnostic checks that continuously monitor the system. If a fault is detected, a message displays in the information display. Stop your vehicle as soon as it is safe to do so. Switch the ignition off. After at least 10 seconds, switch the ignition on and watch the information display for a steering system warning message. If a steering system warning message returns, have the system checked by an authorized dealer.

WARNINGS



If the system detects an error, you may not feel a difference in the steering, however a serious condition may exist. Obtain immediate service from an authorized dealer, failure to do so may result in loss of steering control.

Your vehicle has an electric power steering system. There is no fluid reservoir. No maintenance is required.

If your vehicle loses electrical power while you are driving, electric power steering assistance is lost. The steering system still operates and you can steer your vehicle manually. Manually steering your vehicle requires more effort.

Extreme continuous steering may increase the effort required for you to steer your vehicle. This increased effort prevents overheating and permanent damage to the steering system. You do not lose the ability to steer your vehicle manually. Typical steering and driving maneuvers allow the system to cool and return to normal operation.

Steering Tips

If the steering wanders or pulls, check for:

- Correct tire pressures.
- Uneven tire wear.
- Loose or worn suspension components.
- Loose or worn steering components.
- Improper vehicle alignment.

Note: *A high crown in the road or high crosswinds may also make the steering seem to wander or pull.*

Adaptive Learning

The electronic power steering system adaptive learning helps correct road irregularities and improves overall handling and steering feel. It communicates with the brake system to help operate advanced stability control and accident avoidance systems. Additionally, whenever the battery is disconnected or a new battery installed, you must drive your vehicle a short distance before the system relearns the strategy and reactivates all systems.

Load Carrying

REAR LOADSPACE HATCHES

(If Equipped)



E203068

Use the key to lock and unlock the door. Turn the handle to open it.

REAR UNDER FLOOR STORAGE

Load Safe Label

Refer to the label on the trunk lid or liftgate for additional information about the spare wheel and tire.

Load Floor

Do not permanently remove the foam structure under the load floor that surrounds the spare tire. It is necessary to properly support the load floor.

The maximum load floor cargo weight, evenly distributed and with a full size spare tire installed, is 800 lb (362 kg).

ROOF RACKS AND LOAD CARRIERS

WARNING



When loading the roof racks, we recommend you evenly distribute the load, as well as maintain a low center of gravity. Loaded vehicles, with higher centers of gravity, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

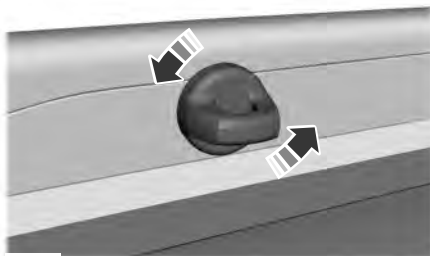
The maximum recommended load, evenly distributed on the crossbars, is:

- 100 lb (45 kg) for vehicles without a moonroof.
- 45 lb (20 kg) for vehicles with a moonroof.

For correct roof rack system function, you must place loads directly on crossbars affixed to the roof rack side rails. When using the roof rack system, we recommend you use Ford Genuine Accessory crossbars designed specifically for your vehicle.

Make sure that you securely fasten the load. Check the tightness of the load before driving and at each fuel stop.

Thumbwheel Kit



E203659

Load Carrying

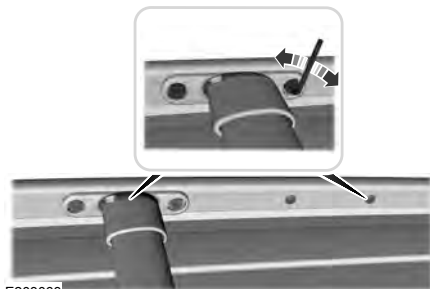
A thumbwheel kit is included in your vehicle for tying light loads to your roof. The kit is located in the glovebox.

Make sure to check that the thumbwheels are tight each time you add or remove load from the roof rack, and periodically while traveling. Make sure that the load is secure before traveling.

Note: *There may be snap caps in the side rail, which must be removed before installing the thumbwheels. These caps can be removed by using a T25 torx tool or a similar tool.*

Adjusting the Crossbar (If Equipped)

Note: *For less wind noise and better aerodynamics, only install the crossbars when you need them for carrying cargo. Follow the steps to reposition or remove the rear crossbar. You can remove the front crossbar fasteners by unscrewing the assembly.*



1. Remove the crossbar bolts at both sides of the front crossbar by using the supplied torx tool or a similar tool.
2. Remove the crossbar by sliding the ends off of the side rails.
3. Move the crossbar to the new side rail position and slide onto rail.
4. Replace and tighten the bolts at both sides of the crossbar by using the supplied torx tool or a similar tool.

Note: *There may be snap caps in the new side rail position, which must be removed before installing the crossbar. These caps can be removed by using the supplied torx tool or a similar tool.*

LOAD LIMIT

Vehicle Loading - with and without a Trailer

This section guides you in the proper loading of your vehicle, trailer, or both. Keep your loaded vehicle weight within its design rating capability, with or without a trailer. Properly loading your vehicle provides maximum return of vehicle design performance. Before you load your vehicle, become familiar with the following terms for determining your vehicle's weight rating, with or without a trailer, from the vehicle's Tire and Loading Information label or Safety Compliance Certification label.

Load Carrying

Tire and Loading Label Information Example:



TIRE AND LOADING INFORMATION

SEATING CAPACITY TOTAL: 5 FRONT: 2 REAR: 3

The combined weight of occupants, and cargo should never exceed 385 kg or 850 lbs.

TIRE	SIZE	COLD TIRE PRESSURE
FRONT	235/45R18 94V	235 KPA, 34 PSI
REAR	235/45R18 94V	235 KPA, 34 PSI
SPARE	NONE	NONE

SEE OWNERS
MANUAL FOR
ADDITIONAL
INFORMATION



TIRE AND LOADING INFORMATION RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

SEATING CAPACITY NOMBRE DE PLACES TOTAL 5 FRONT AVANT 2 REAR ARRIERE 3

The combined weight of occupants and cargo should never exceed 396 kg or 875 lbs.
Le poids total des occupants et du chargement ne doit jamais dépasser 396 kg ou 875 lb.

TIRE PNEU	SIZE DIMENSIONS	COLD TIRE PRESSURE PRESSION DES PNEUS A FROID
FRONT AVANT	235/40R19 96V	255 KPA, 37 PSI
REAR ARRIERE	235/40R19 96V	255 KPA, 37 PSI
SPARE DE SECOURS	T125/80R16 97M	415 KPA, 60 PSI

SEE OWNER'S
MANUAL FOR
ADDITIONAL
INFORMATION
VOIR LE MANUEL
DE L'USAGER
POUR PLUS DE
RENSEIGNEMENTS

E198719

Payload

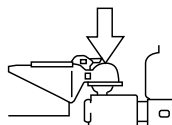
PAYLOAD =



+



+



E143816

Load Carrying

Payload is the combined weight of cargo and passengers that your vehicle is carrying. The maximum payload for your vehicle appears on the Tire and Loading label. The label is either on the B-pillar or the edge of the driver door. Vehicles exported outside the US and Canada may not have a tire and loading label. Look for “The combined weight of occupants and cargo should never exceed XXX kg OR XXX lb” for maximum payload. The payload listed on the Tire and Loading Information label is the maximum payload for your vehicle as built by the assembly plant. If you install any additional equipment on your vehicle, you must determine the new payload. Subtract the weight of the equipment from the payload listed on the Tire and Loading label. When towing, trailer tongue weight or king pin weight is also part of payload.

WARNING



The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.

GAWR (Gross Axle Weight Rating)

GAWR is the maximum allowable weight that a single axle (front or rear) can carry. These numbers are on the Safety Compliance Certification label. The label is located on the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver seating position.

The total load on each axle must never exceed its Gross Axle Weight Rating.

GVWR (Gross Vehicle Weight Rating)

GVWR is the maximum allowable weight of the fully loaded vehicle. This includes all options, equipment, passengers and cargo. It appears on the Safety Compliance Certification label. The label is located on the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver seating position.

The gross vehicle weight must never exceed the Gross Vehicle Weight Rating.

Load Carrying

Steps for determining the correct load limit:

1. Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lb." on your vehicle's placard.
2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lb.
4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1,400 lb. and there will be five 150 lb. passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lb. $(1400 - 750 (5 \times 150) = 650 \text{ lb.})$
5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
6. If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle.

Helpful examples for calculating the available amount of cargo and luggage load capacity

Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You decide to go golfing. Is there enough load capacity to carry you, four of your friends and all the golf bags? You and four friends average 220 pounds (99 kilograms) each and the golf bags weigh approximately 30 pounds (13.5 kilograms) each. The calculation would be: $1400 - (5 \times 220) - (5 \times 30) = 1400 - 1100 - 150 = 150$ pounds. Yes, you have enough load capacity in your vehicle to transport four friends and your golf bags. In metric units, the calculation would be: $635 \text{ kilograms} - (5 \times 99 \text{ kilograms}) - (5 \times 13.5 \text{ kilograms}) = 635 - 495 - 67.5 = 72.5 \text{ kilograms}$.

Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You and one of your friends decide to pick up cement from the local home improvement store to finish that patio you have been planning for the past two years. Measuring the inside of the vehicle with the rear seat folded down, you have room for twelve 100-pound (45-kilogram) bags of cement. Do you have enough load capacity to transport the cement to your home? If you and your friend each weigh 220 pounds (99 kilograms), the calculation would be: $1400 - (2 \times 220) - (12 \times 100) = 1400 - 440$

Load Carrying

- 1200 = - 240 pounds. No, you do not have enough cargo capacity to carry that much weight. In metric units, the calculation would be: 635 kilograms - (2 x 99 kilograms) - (12 x 45 kilograms) = 635 - 198 - 540 = -103 kilograms. You will need to reduce the load weight by at least 240 pounds (104 kilograms). If you remove three 100-pound (45-kilogram) cement bags, then the load calculation would be: 1400 - (2 x 220) - (9 x 100) = 1400 - 440 - 900 = 60 pounds. Now you have the load capacity to transport the cement and your friend home. In metric units, the calculation would be: 635 kilograms - (2 x 99 kilograms) - (9 x 45 kilograms) = 635 - 198 - 405 = 32 kilograms.

The above calculations also assume that the loads are positioned in your vehicle in a manner that does not overload the front or the rear gross axle weight rating specified for your vehicle on the Safety Compliance Certification label.

Special Loading Instructions for Owners of Pick-up Trucks and Utility-type Vehicles

WARNING



Loaded vehicles may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

TOWING A TRAILER

WARNINGS



Towing trailers beyond the maximum recommended gross trailer weight exceeds the limit of your vehicle and could result in engine damage, transmission damage, structural damage, loss of vehicle control, vehicle rollover and personal injury.



Do not exceed the GVWR or the GAWR specified on the certification label.

Note: See **Recommended Towing Weights** (page 149).

Your vehicle may have electrical items, such as fuses or relays, related to towing. See **Fuses** (page 170).

Your vehicle's load capacity designation is by weight, not by volume, so you cannot necessarily use all available space when loading a vehicle or trailer.

Towing a trailer places an extra load on your vehicle's engine, transmission, axle, brakes, tires and suspension. Inspect these components periodically during, and after, any towing operation.

Load Placement

To help minimize how trailer movement affects your vehicle when driving:

- Load the heaviest items closest to the trailer floor.
- Load the heaviest items centered between the left and right side trailer tires.
- Load the heaviest items above the trailer axles or just slightly forward toward the trailer tongue. Do not allow the final trailer tongue weight to go above or below 10-15% of the loaded trailer weight.
- Select a ball mount with the correct rise or drop and load capacity. When both the loaded vehicle and trailer are connected, the trailer frame should be level, or slightly angled down toward your vehicle, when viewed from the side.

When driving with a trailer or payload, a slight takeoff vibration or shudder may be present due to the increased payload weight. Additional information regarding proper trailer loading and setting your vehicle up for towing is located in another chapter of this manual. See **Load Limit** (page 142).

You can also find information in the **RV & Trailer Towing Guide** available at your authorized dealer, or online.

Towing

RV & Trailer Towing Guide Online

Website <http://www.fleet.ford.com/towing-guides/>

RECOMMENDED TOWING WEIGHTS

Note: Do not tow a trailer during patrol or pursuit situations.

Note: Do not exceed the trailer weight for your vehicle configuration listed in the chart below.

Note: Be sure to take into consideration trailer frontal area. Do not exceed 20 feet² (1.86 meters²).

Note: For high altitude operation, reduce the gross combined weight by 2% per 1000 feet (300 meters) starting at the 1000 foot (300 meter) elevation point.

Note: Certain states require electric trailer brakes for trailers over a specified weight. Be sure to check state regulations for this specified weight. The maximum trailer weights listed may be limited to this specified weight, as the vehicle's electrical system may not include the wiring connector needed to activate electric trailer brakes.

Your vehicle may tow a trailer provided the maximum trailer weight is less than or equal to the maximum trailer weight listed for your vehicle configuration on the following chart.

Engine	GCWR	Maximum trailer weight
3.5L GTDI AWD	7,701 lb (3,493 kg)	2,500 lb (1,134 kg)
3.7L TiVCT AWD	7,599 lb (3,447 kg)	2,500 lb (1,134 kg)

Towing

ESSENTIAL TOWING CHECKS

Follow these guidelines for safe towing:

- Do not tow a trailer until you drive your vehicle at least 1,000 mi (1,600 km).
- Consult your local motor vehicle laws for towing a trailer.
- See the instructions included with towing accessories for the proper installation and adjustment specifications.
- Service your vehicle more frequently if you tow a trailer. See your scheduled maintenance information.
- If you use a rental trailer, follow the instructions the rental agency gives you.

You can find information on load specification terms found on the tire label and Safety Compliance label as well as instructions on calculating your vehicle's load in the Load Carrying chapter. See **Load Limit** (page 142).

Remember to account for the trailer tongue weight as part of your vehicle load when calculating the total vehicle weight.

Hitches

Do not use a hitch that either clamps onto the bumper or attaches to the axle.

Distribute the trailer load so 10-15% of the total trailer weight is on the tongue.

Weight-distributing Hitches

WARNING



Do not adjust a weight-distributing hitch to any position where the rear bumper of the vehicle is higher than it was before attaching the trailer. Doing so will defeat the function of the weight-distributing hitch, which may cause unpredictable handling, and could result in serious personal injury.

When hooking-up a trailer using a weight-distributing hitch, always use the following procedure:

1. Park the loaded vehicle, without the trailer, on a level surface.
2. Measure the height to the top of your vehicle's front wheel opening on the fender. This is H1.
3. Attach the loaded trailer to your vehicle without the weight-distributing bars connected.
4. Measure the height to the top of your vehicle's front wheel opening on the fender a second time. This is H2.
5. Install and adjust the tension in the weight-distributing bars so that the height of your vehicle's front wheel opening on the fender is approximately half the way down from H2, toward H1.
6. Check that the trailer is level or slightly nose down toward your vehicle. If not, adjust the ball height accordingly and repeat Steps 2-6.

When the trailer is level or slightly nose down toward the vehicle:

- Lock the bar tension adjuster in place.
- Check that the trailer tongue securely attaches and locks onto the hitch.
- Install safety chains, lighting, and trailer brake controls as required by law or the trailer manufacturer.

Safety Chains

Note: *Never attach safety chains to the bumper.*

Always connect the safety chains to the hook retainers of your vehicle hitch.

To connect the trailer's safety chains, cross them under the trailer tongue and allow enough slack for turning tight corners. Do not allow the chains to drag on the ground.

Towing

Trailer Brakes

WARNING



Do not connect a trailer's hydraulic brake system directly to your vehicle's brake system. Your vehicle may not have enough braking power and your chances of having a collision greatly increase.

Electric brakes and manual, automatic or surge-type trailer brakes are safe if you install them properly and adjust them to the manufacturer's specifications. The trailer brakes must meet local and federal regulations.

The rating for the tow vehicle's braking system operation is at the gross vehicle weight rating, not the gross combined weight rating.

Separate functioning brake systems are required for safe control of towed vehicles and trailers weighing more than 1500 pounds (680 kilograms) when loaded.

Trailer Lamps

WARNING



Never connect any trailer lamp wiring to the vehicle's tail lamp wiring; this may damage the electrical system resulting in fire. Contact your authorized dealer as soon as possible for assistance in proper trailer tow wiring installation. Additional electrical equipment may be required.

Trailer lamps are required on most towed vehicles. Make sure all running lights, brake lights, turn signals and hazard lights are working.

Before Towing a Trailer

Practice turning, stopping and backing up to get the feel of your vehicle-trailer combination before starting on a trip. When turning, make wider turns so the trailer wheels clear curbs and other obstacles.

When Towing a Trailer

- Do not drive faster than 70 mph (113 km/h) during the first 500 mi (800 km).
- Do not make full-throttle starts.
- Check your hitch, electrical connections and trailer wheel lug nuts thoroughly after you have traveled 50 mi (80 km).
- When stopped in congested or heavy traffic during hot weather, place the gearshift in position **P** to aid engine and transmission cooling and to help A/C performance.
- Turn off the speed control with heavy loads or in hilly terrain. The speed control may turn off automatically when you are towing on long, steep grades.
- Shift to a lower gear when driving down a long or steep hill. Do not apply the brakes continuously, as they may overheat and become less effective.
- If your transmission is equipped with a Grade Assist or Tow/Haul feature, use this feature when towing. This provides engine braking and helps eliminate excessive transmission shifting for optimum fuel economy and transmission cooling.
- Allow more distance for stopping with a trailer attached. Anticipate stops and brake gradually.
- Avoid parking on a grade. However, if you must park on a grade:
 1. Turn the steering wheel to point your vehicle tires away from traffic flow.

Towing

2. Set your vehicle parking brake.
3. Place the automatic transmission in position **P**.
4. Place wheel chocks in front and back of the trailer wheels. (Chocks not included with vehicle.)

Launching or Retrieving a Boat or Personal Watercraft (PWC)

Note: *Disconnect the wiring to the trailer before backing the trailer into the water.*

Note: *Reconnect the wiring to the trailer after removing the trailer from the water.*

When backing down a ramp during boat launching or retrieval:

- Do not allow the static water level to rise above the bottom edge of the rear bumper.
- Do not allow waves to break higher than 6 in (15 cm) above the bottom edge of the rear bumper.

Exceeding these limits may allow water to enter vehicle components:

- Causing internal damage to the components.
- Affecting driveability, emissions, and reliability.

Replace the rear axle lubricant anytime the rear axle has been submerged in water. Water may have contaminated the rear axle lubricant, which is not normally checked or changed unless a leak is suspected or other axle repair is required.

TOWING THE VEHICLE ON FOUR WHEELS

Emergency Towing

If your vehicle becomes inoperable (without access to wheel dollies or vehicle transport trailer), it can be flat-towed (all wheels on the ground, regardless of the powertrain and transmission configuration) under the following conditions:

- Your vehicle is facing forward for towing in a forward direction.
- Shift into neutral (N). If you cannot shift into neutral (N), you may need to override it. See **Transmission** (page 114).
- Maximum speed is 35 mph (56 km/h).
- Maximum distance is 50 mi (80 km).

WARNING



If your vehicle has a steering wheel lock make sure the ignition is in the accessory or on position when being towed.

Recreational Towing

Note: *Put your climate control system in recirculated air mode to prevent exhaust fumes from entering the vehicle. See **Climate Control** (page 90).*

Follow these guidelines if you have a need for recreational (RV) towing. An example of recreational towing would be towing your vehicle behind a motorhome. We designed these guidelines to prevent damage to your transmission.

You can tow your 3.5L EcoBoost or 3.7L Duratec equipped vehicle with all four wheels on the ground.

Towing

If you tow your vehicle with all four wheels on the ground:

- Tow only in the forward direction.
- Release the parking brake.

Vehicles with Keyless Start

1. Start the vehicle by pressing the brake pedal, and then pressing the keyless start button until the vehicle starts.
2. Press the brake pedal and shift the gearshift into neutral (N).
3. Turn the vehicle off by pressing the keyless start button once.
4. Disconnect the negative (black) cable from the battery. You need the door key to lock and unlock doors when the battery cable is disconnected. See **Changing the 12V Battery** (page 192).

Note: *The anti-theft system does not work until you reconnect the battery cable.*

Start the engine within 15 minutes of reconnecting the battery cable.

Vehicles with an Ignition Key

1. Start the vehicle by pressing the brake pedal, and then turning the ignition key until the vehicle starts.
2. Press the brake pedal and shift the transmission into neutral (N).
3. Turn off your vehicle by turning the ignition key past the accessory position. The key position is between the accessory and off positions. See **Ignition Switch** (page 100).
4. Disconnect the negative (black) cable from the battery. See **Changing the 12V Battery** (page 192).

Note: *The anti-theft system does not work until you reconnect the battery cable.*

Start the engine within 15 minutes of reconnecting the battery cable.

All Vehicles

- Do not exceed 65 mph (105 km/h).
- Start the engine and allow it to run for five minutes at the beginning of each day and every six hours thereafter. With the engine running and your foot on the brake, shift into drive (D) and then into reverse (R) before shifting back into neutral (N).

Front-wheel Drive Vehicles

Alternatively, you can tow your front-wheel drive vehicle with the front wheels off the ground by using a tow dolly, or with all four wheels off the ground using a vehicle transport trailer. If you are using a tow dolly, follow the instructions specified by the equipment provider.

All-wheel Drive Vehicles

Alternatively, you can tow your all-wheel drive vehicle with all four wheels off the ground using a vehicle transport trailer. Do not tow your all-wheel drive vehicle with the front wheels off the ground (by using a tow dolly) and the rear wheels on the ground. This causes damage to your all-wheel drive system. If you are using a vehicle transport trailer, follow the instruction specified by the equipment provider.

Driving Hints

BREAKING-IN

You need to break in new tires for approximately 300 mi (480 km). During this time, your vehicle may exhibit some unusual driving characteristics.

Avoid driving too fast during the first 1,000 mi (1,600 km). Vary your speed frequently and change up through the gears early. Do not labor the engine.

Do not tow during the first 1,000 mi (1,600 km).

ECONOMICAL DRIVING

Your fuel economy is affected by several things, such as how you drive, the conditions you drive under, and how you maintain your vehicle.

You may improve your fuel economy by keeping these things in mind:

- Accelerate and slow down in a smooth, moderate fashion.
- Drive at steady speeds without stopping.
- Anticipate stops; slowing down may eliminate the need to stop.
- Combine errands and minimize stop-and-go driving.
- Close the windows for high-speed driving.
- Drive at reasonable speeds (traveling at 55 mph [88 km/h] uses 15% less fuel than traveling at 65 mph [105 km/h]).
- Keep the tires properly inflated and use only the recommended size.
- Use the recommended engine oil.
- Perform all regularly scheduled maintenance.

Avoid these actions; they reduce your fuel economy:

- Sudden accelerations or hard accelerations.
- Revving the engine before turning it off.
- Idle for periods longer than one minute.
- Warm up your vehicle on cold mornings.
- Use the air conditioner or front defroster.
- Use the speed control in hilly terrain.
- Rest your foot on the brake pedal while driving.
- Drive a heavily loaded vehicle or tow a trailer.
- Carry unnecessary weight (approximately 1 mpg [0.4 km/L] is lost for every 400 lb [180 kilogram] of weight carried).
- Driving with the wheels out of alignment.

Conditions

- Heavily loading a vehicle or towing a trailer may reduce fuel economy at any speed.
- Adding certain accessories to your vehicle (for example bug deflectors, rollbars, light bars, running boards, ski racks or luggage racks) may reduce fuel economy.
- To maximize the fuel economy, drive with the tonneau cover installed (if equipped).
- Using fuel blended with alcohol may lower fuel economy.
- Fuel economy may decrease with lower temperatures during the first 8–10 miles (12–16 kilometers) of driving.
- Driving on flat terrain offers improved fuel economy as compared to driving on hilly terrain.

Driving Hints

- Transmissions give their best fuel economy when operated in the top cruise gear and with steady pressure on the gas pedal.
- Four-wheel-drive operation (if equipped) is less fuel efficient than two-wheel-drive operation.
- Close the windows for high-speed driving.

DRIVING THROUGH WATER

WARNING



Do not drive through flowing or deep water as you may lose control of your vehicle.

Note: *Driving through standing water can cause vehicle damage.*

Note: *Engine damage can occur if water enters the air filter.*

Before driving through standing water, check the depth. Never drive through water that is higher than the bottom of the front rocker area of your vehicle.



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When driving through standing water, drive very slowly and do not stop your vehicle. Your brake performance and traction may be limited. After driving through water and as soon as it is safe to do so:

- Lightly press the brake pedal to dry the brakes and to check that they work.
- Check that the horn works.
- Check that the exterior lights work.
- Turn the steering wheel to check that the steering power assist works.

FLOOR MATS (If Equipped)

WARNINGS



Always use floor mats that are designed to fit the foot well of your vehicle. Only use floor mats that leave the pedal area unobstructed. Only use floor mats that are firmly secured to retention posts so that they cannot slip out of position and interfere with the pedals or impair safe operation of your vehicle in other ways.



Pedals that cannot move freely can cause loss of vehicle control and increase the risk of serious personal injury.



Always make sure that the floor mats are properly attached to the retention posts in the carpet that are supplied with your vehicle. Floor mats must be properly secured to both retention posts to make sure mats do not shift out of position.



Never place floor mats or any other covering in the vehicle foot well that cannot be properly secured to prevent them from moving and interfering with the pedals or the ability to control the vehicle.



Never place floor mats or any other covering on top of already installed floor mats. Floor mats should always rest on top of vehicle carpeting surface and not another floor mat or other covering. Additional floor mats or any other covering will reduce the pedal clearance and potentially interfere with pedal operation.

Driving Hints

WARNINGS

 Check attachment of floor mats on a regular basis. Always properly reinstall and secure floor mats that have been removed for cleaning or replacement.

 Always make sure that objects cannot fall into the driver foot well while the vehicle is moving. Objects that are loose can become trapped under the pedals causing a loss of vehicle control.

 Failure to properly follow floor mat installation or attachment instructions can potentially cause interference with pedal operation causing a loss of vehicle control.



To install floor mats, position the floor mat so that the eyelet is over the retention post and press down to lock in.

To remove the floor mat, reverse the installation procedure.

Roadside Emergencies

ROADSIDE ASSISTANCE

Vehicles Sold in the United States: Getting Roadside Assistance

To fully assist you should you have a vehicle concern, Ford Motor Company offers a complimentary roadside assistance program. This program is separate from the New Vehicle Limited Warranty. The service is available:

- 24 hours a day, seven days a week.
- For the coverage period listed on the Roadside Assistance Card included in your Owner's Manual portfolio.

Roadside Assistance covers:

- A flat tire change with a good spare, if provided with the vehicle (except vehicles supplied with a tire inflation kit).
- Battery jump start.
- Lock-out assistance (key replacement cost is the customer's responsibility).
- Fuel delivery — independent service contractors, if not prohibited by state, local or municipal law, shall deliver up to 2 gal (7.6 L) of gasoline or 5 gal (18.9 L) of diesel fuel to a disabled vehicle. Roadside Assistance limits fuel delivery service to two no-charge occurrences within a 12-month period.
- Winch out — available within 100 ft (30.5 m) of a paved or county maintained road, no recoveries.
- Towing — independent service contractors, if not prohibited by state, local or municipal law, shall tow Ford eligible vehicles to an authorized dealer within 35 mi (56 km) of the disablement location or to the nearest

authorized dealer. If a member requests a tow to an authorized dealer that is more than 35 mi (56 km) from the disablement location, the member shall be responsible for any mileage costs in excess of 35 mi (56 km).

Roadside Assistance includes up to \$200 for a towed trailer if the disabled eligible vehicle requires service at the nearest authorized dealer. If the towing vehicle is operational but the trailer is not, then the trailer does not qualify for any roadside services.

Vehicles Sold in the United States: Using Roadside Assistance

Complete the roadside assistance identification card and place it in your wallet for quick reference. This card is in the owner's information portfolio in the glove compartment.

United States Ford vehicle customers who require Roadside Assistance, call 1-800-241-3673.

If you need to arrange roadside assistance for yourself, Ford Motor Company reimburses a reasonable amount for towing to the nearest dealership within 35 mi (56 km). To obtain reimbursement information, United States Ford vehicle customers call 1-800-241-3673. Customers need to submit their original receipts.

Vehicles Sold in Canada: Getting Roadside Assistance

To fully assist you should you have a vehicle concern, Ford Motor Company of Canada, Limited offers a complimentary roadside assistance program. This program is eligible within Canada or the continental United States.

Roadside Emergencies

This program is separate from the New Vehicle Limited Warranty, but the coverage is concurrent with the powertrain coverage period of your vehicle.

Canadian customers who require roadside assistance, call 1-800-665-2006.

Vehicles Sold in Canada: Using Roadside Assistance

Complete the roadside assistance identification card and place it in your wallet for quick reference.

In Canada, this card is found in the Warranty Guide in the glove compartment of your vehicle.

Vehicles Sold in Canada: Roadside Assistance Program Coverage

The service is available 24 hours a day, seven days a week.

Canadian roadside coverage and benefits may differ from the U.S. coverage.

For complete program coverage details you may contact your dealer, you can call us in Canada at 1-800-665-2006, or visit our website at www.ford.ca.

HAZARD FLASHERS

Note: *The hazard flashers operate when the ignition is in any position, or if the key is not in the ignition. If used when the vehicle is not running, the battery loses charge. As a result, there may be insufficient power to restart your vehicle.*



The flasher control is on the instrument panel. Use your hazard flashers when your vehicle is creating a safety hazard for other motorists.

- Press the flasher control and all front and rear direction indicators flash.
- Press the button again to switch them off.

FUEL SHUTOFF

WARNING



Failure to inspect and, if necessary, repair fuel leaks after a collision may increase the risk of fire and serious injury. Ford Motor Company recommends that the fuel system be inspected by an authorized dealer after any collision.

Note: *When you try to restart your vehicle after a fuel shutoff, the vehicle makes sure that various systems are safe to restart. Once the vehicle determines the systems are safe, then the vehicle allows you to restart.*

Note: *In the event that your vehicle does not restart after your third attempt, contact a qualified technician.*

The fuel pump shutoff stops the flow of fuel to the engine in the event of a moderate to severe crash. Not every impact causes a shutoff.

Should your vehicle shut off after a crash, you may restart your vehicle.

If your vehicle is equipped with a key system:

1. Switch off the vehicle.
2. Switch on the vehicle.
3. Repeat steps 1 and 2 to re-enable the fuel pump.

Roadside Emergencies

If your vehicle is equipped with a push button start system:

1. Press the **START/STOP** button to switch off your vehicle.
2. Press the brake pedal and the **START/STOP** button to switch on your vehicle.
3. Remove your foot from the brake pedal and press the **START/STOP** button to switch off your vehicle.
4. You can attempt to start the vehicle by pressing the brake pedal and the **START/STOP** button, or press the **START/STOP** button without pressing the brake pedal.

JUMP STARTING THE VEHICLE

WARNINGS



Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.



Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.



Use only adequately sized cables with insulated clamps.

Preparing Your Vehicle

Do not attempt to push-start your automatic transmission vehicle.

Note: *Attempting to push-start a vehicle with an automatic transmission may cause transmission damage.*

Note: *Use only a 12-volt supply to start your vehicle.*

Note: *Do not disconnect the battery of the disabled vehicle as this could damage the vehicle electrical system.*

Park the booster vehicle close to the hood of the disabled vehicle, making sure the two vehicles do not touch.

Connecting the Jumper Cables

WARNINGS



Do not attach the cables to fuel lines, engine rocker covers, the intake manifold or electrical components as grounding points. Stay clear of moving parts. To avoid reverse polarity connections, make sure that you correctly identify the positive (+) and negative (-) terminals on both the disabled and booster vehicles before connecting the cables.



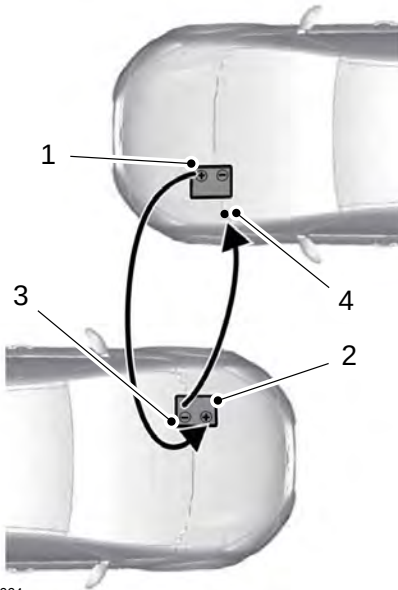
Do not attach the end of the positive cable to the studs or L-shaped eyelet located above the positive (+) terminal of your vehicle's battery. High current may flow through and cause damage to the fuses.



Do not connect the end of the second cable to the negative (-) terminal of the battery to be jumped. A spark may cause an explosion of the gases that surround the battery.

Note: *In the illustration, the bottom vehicle represents the booster vehicle.*

Roadside Emergencies



E142664

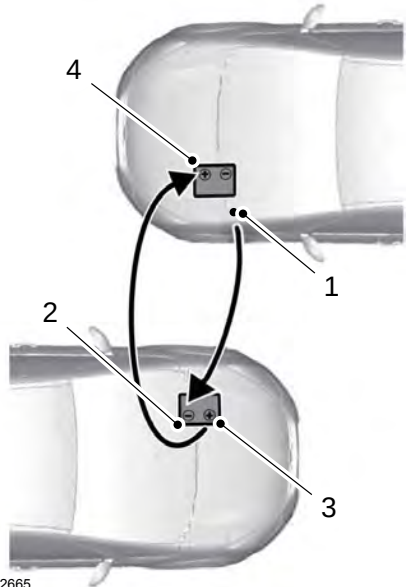
1. Connect the positive (+) jumper cable to the positive (+) terminal of the discharged battery.
2. Connect the other end of the positive (+) cable to the positive (+) terminal of the booster vehicle battery.
3. Connect the negative (-) cable to the negative (-) terminal of the booster vehicle battery.
4. Make the final connection of the negative (-) cable to an exposed metal part of the stalled vehicle's engine, away from the battery and the fuel injection system, or connect the negative (-) cable to a ground connection point if available.

Jump Starting

1. Start the engine of the booster vehicle and rev the engine moderately, or press the accelerator gently to keep your engine speed between 2000 and 3000 RPM, as shown in your tachometer.
2. Start the engine of the disabled vehicle.
3. Once the disabled vehicle has been started, run both vehicle engines for an additional three minutes before disconnecting the jumper cables.

Removing the Jumper Cables

Remove the jumper cables in the reverse order that they were connected.



E142665

1. Remove the negative (-) jumper cable from the disabled vehicle.

Roadside Emergencies

2. Remove the jumper cable on the negative (-) terminal of the booster vehicle battery.
3. Remove the jumper cable from the positive (+) terminal of the booster vehicle battery.
4. Remove the jumper cable from the positive (+) terminal of the disabled vehicle battery.
5. Allow the engine to idle for at least one minute.

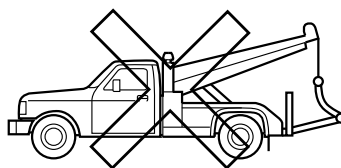
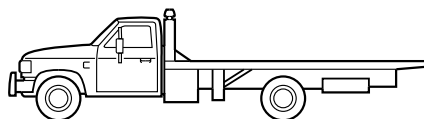
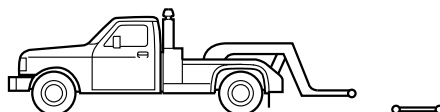
POST-CRASH ALERT SYSTEM

The system flashes the direction indicators and sounds the horn (intermittently) in the event of a serious impact that deploys an airbag (front, side, side curtain or Safety Canopy) or the seatbelt pretensioners.

The horn and indicators turn off when:

- You press the hazard control button.
- You press the panic button on the remote entry transmitter (if equipped).
- Your vehicle runs out of power.

TRANSPORTING THE VEHICLE



E143886

If you need to have your vehicle towed, contact a professional towing service or, if you are a member of a roadside assistance program, your roadside assistance service provider.

We recommend the use of a wheel lift and dollies or flatbed equipment to tow your vehicle. Do not tow with a slingbelt. Ford Motor Company has not approved a slingbelt towing procedure. Vehicle damage may occur if towed incorrectly, or by any other means.

Ford Motor Company produces a towing manual for all authorized tow truck operators. Have your tow truck operator refer to this manual for proper hook-up and towing procedures for your vehicle.

Roadside Emergencies

It is acceptable to have your front-wheel drive vehicle towed from the front if using proper wheel lift equipment to raise the front wheels off the ground. When towing in this manner, the rear wheels can remain on the ground.

Front-wheel drive vehicles must have the front wheels placed on a tow dolly when towing your vehicle from the rear using wheel lift equipment. This prevents damage to the transmission.

Towing an all-wheel or four-wheel drive vehicle requires that all wheels be off the ground, such as using a wheel lift and dollies or flatbed equipment. This prevents damage to the transmission, all-wheel or four-wheel drive system and vehicle.

Customer Assistance

GETTING THE SERVICES YOU NEED

Warranty repairs to your vehicle must be performed by an authorized dealer. While any authorized dealer handling your vehicle line will provide warranty service, we recommend you return to your selling authorized dealer who wants to ensure your continued satisfaction.

Please note that certain warranty repairs require special training and equipment, so not all authorized dealers are authorized to perform all warranty repairs. This means that, depending on the warranty repair needed, you may have to take your vehicle to another authorized dealer.

A reasonable time must be allowed to perform a repair after taking your vehicle to the authorized dealer. Repairs will be made using Ford or Motorcraft® parts, or remanufactured or other parts that are authorized by Ford.

Away From Home

If you are away from home when your vehicle needs service, contact the Ford Customer Relationship Center or use the online resources listed below to find the nearest authorized dealer.

In the United States:

Mailing address

Ford Motor Company
Customer Relationship Center
P.O. Box 6248
Dearborn, MI 48126

Telephone

1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)

Additional information and resources are available online:

Website
www.owner.ford.com

These are some of the items that can be found online:

- U.S. dealer locator by Dealer Name, City/State or Zip Code.
- Owner Manuals.
- Maintenance Schedules.
- Recalls.
- Ford Extended Service Plans.
- Ford Genuine Accessories.
- Service specials and promotions.

In Canada:

Mailing address

Customer Relationship Centre
Ford Motor Company of Canada, Limited
P.O. Box 2000
Oakville, Ontario L6K 0C8

Telephone

1-800-565-3673 (FORD)

Website
www.ford.ca

Twitter

@FordServiceCA (English Canada)
@FordServiceQC (Quebec)

Additional Assistance

If you have questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Sales Representative or Service Advisor at your selling or servicing authorized dealer.

Customer Assistance

2. If your inquiry or concern remains unresolved, contact the Sales Manager, Service Manager or Customer Relations Manager.
3. If you require assistance or clarification on Ford Motor Company policies, please contact the Ford Customer Relationship Center.

In order to help us serve you better, please have the following information available when contacting a Customer Relationship Center:

- Vehicle Identification Number.
- Your telephone number (home and business).
- The name of the authorized dealer and city where located.
- The vehicle's current odometer reading.

In some states within the United States, you must directly notify Ford in writing before pursuing remedies under your state's warranty laws, and Ford is also allowed a final repair attempt.

Additionally, in some states within the United States, a consumer has the option of submitting a warranty dispute to the BBB Auto Line before taking action under the Magnuson-Moss Warranty Act, or to the extent allowed by state law, before pursuing replacement or repurchase remedies provided by certain state laws. This dispute handling procedure is not required prior to enforcing state created rights or other rights which are independent of the Magnuson-Moss Warranty Act or state replacement or repurchase laws.

IN CALIFORNIA (U.S. ONLY)

California Civil Code Section 1793.2(d) requires that, if a manufacturer or its representative is unable to repair a motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, the manufacturer shall be required to either replace the vehicle with one substantially identical or repurchase the vehicle and reimburse the buyer in an amount equal to the actual price paid or payable by the consumer (less a reasonable allowance for consumer use). The consumer has the right to choose whether to receive a refund or replacement vehicle.

California Civil Code Section 1793.22(b) presumes that the manufacturer has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within the first 18 months of ownership of a new vehicle or the first 18,000 mi (29,000 km), whichever occurs first:

1. Two or more repair attempts are made on the same non-conformity likely to cause death or serious bodily injury OR
2. Four or more repair attempts are made on the same nonconformity (a defect or condition that substantially impairs the use, value or safety of the vehicle) OR
3. The vehicle is out of service for repair of nonconformities for a total of more than 30 calendar days (not necessarily all at one time).

In the case of 1 or 2 above, the consumer must also notify the manufacturer of the need for the repair of the nonconformity at the following address:

Ford Motor Company
16800 Executive Plaza Drive
Mail Drop 3NE-B
Dearborn, MI 48126

Customer Assistance

You are required to submit your warranty dispute to BBB AUTO LINE before asserting in court any rights or remedies conferred by California Civil Code Section 1793.22(b). You are also required to use BBB AUTO LINE before exercising rights or seeking remedies created by the Federal Magnuson-Moss Warranty Act, 15 U.S.C. sec. 2301 et seq. If you choose to seek redress by pursuing rights and remedies not created by California Civil Code Section 1793.22(b) or the Magnuson-Moss Warranty Act, resort to BBB AUTO LINE is not required by those statutes.

THE BETTER BUSINESS BUREAU (BBB) AUTO LINE PROGRAM (U.S. ONLY)

Your satisfaction is important to Ford Motor Company and to your dealer. If a warranty concern has not been resolved using the three-step procedure outlined earlier in this chapter in the Getting the Services you need section, you may be eligible to participate in the BBB AUTO LINE program.

The BBB AUTO LINE program consists of two parts – mediation and arbitration. During mediation, a representative of the BBB will contact both you and Ford Motor Company to explore options for settlement of the claim. If an agreement is not reached during mediation or you do not want to participate in mediation, and if your claim is eligible, you may participate in the arbitration process. An arbitration hearing will be scheduled so that you can present your case in an informal setting before an impartial person. The arbitrator will consider the testimony provided and make a decision after the hearing.

Disputes submitted to the BBB AUTO LINE program are usually decided within forty days after you file your claim with the BBB. You are not bound by the decision, and may reject the decision and proceed to court where all findings of the BBB Auto Line dispute, and decision, are admissible in the court action. Should you choose to accept the BBB AUTO LINE decision, Ford is then bound by the decision, and must comply with the decision within 30 days of receipt of your acceptance letter.

BBB AUTO LINE Application: Using the information provided below, please call or write to request a program application. You will be asked for your name and address, general information about your new vehicle, information about your warranty concerns, and any steps you have already taken to try to resolve them. A Customer Claim Form will be mailed that will need to be completed, signed and returned to the BBB along with proof of ownership. Upon receipt, the BBB will review the claim for eligibility under the Program Summary Guidelines.

You can get more information by calling BBB AUTO LINE at 1-800-955-5100, or writing to:

**BBB AUTO LINE
3033 Wilson Boulevard, Suite 600
Arlington, Virginia 22201**

BBB AUTO LINE applications can also be requested by calling the Ford Motor Company Customer Relationship Center at 1-800-392-3673.

Note: *Ford Motor Company reserves the right to change eligibility limitations, modify procedures, or to discontinue this process at any time without notice and without obligation.*

Customer Assistance

UTILIZING THE MEDIATION/ARBITRATION PROGRAM (CANADA ONLY)

For vehicles delivered to authorized Canadian dealers. In those cases where you continue to feel that the efforts by Ford of Canada and the authorized dealer to resolve a factory-related vehicle service concern have been unsatisfactory, Ford of Canada participates in an impartial third party mediation/arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

The CAMVAP program is a straight forward and relatively speedy alternative to resolve a disagreement when all other efforts to produce a settlement have failed. This procedure is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators conduct hearings at mutually convenient times and places in an informal environment. These impartial arbitrators review the positions of the parties, make decisions and, when appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair, and final as the arbitrator's award is binding on both you and Ford of Canada.

CAMVAP services are available in all Canadian territories and provinces. For more information, without charge or obligation, call your CAMVAP Provincial Administrator directly at 1-800-207-0685 or visit www.camvap.ca.

GETTING ASSISTANCE OUTSIDE THE U.S. AND CANADA

Before exporting your vehicle to a foreign country, contact the appropriate foreign embassy or consulate. These officials can inform you of local vehicle registration regulations and where to find unleaded fuel or petrol/gas engines or the proper sulfur fuel for diesel engines.

If you cannot find the proper fuel recommended for your vehicle, contact our Customer Relationship Center.

The use of improper fuels in your vehicle without proper conversion may damage the effectiveness of your emission control system and may cause engine knocking or serious engine damage. Ford Motor Company or Ford of Canada is not responsible for any damage caused by use of improper fuel. Using improper fuels may also result in difficulty importing your vehicle back into the United States.

If your vehicle must be serviced while you are traveling or living in Asia-Pacific Region, Sub-Saharan Africa, U.S. Virgin Islands and/or Puerto Rico, Central America, the Caribbean, and Israel and the Middle East, contact the nearest authorized dealer. If the authorized dealer cannot help you, contact the corresponding Ford Customer Assistance Center:

FORD MOTOR COMPANY **Customer Relationship Centers in:**

Customer Assistance

Customer Relation-ship Center	Phone	Fax	E-mail
Asia Pacific	N/A	N/A	apemcrc@ford.com
Caribbean and Central America	+1 313 594 4857	-	expcac@ford.com
Ford Middle East	FORD 80004443673	971 4 3327 266	menacac@ford.com
	Lincoln 80004441067		
	UAE 80004441066		
	Saudi Arabia 8008443673		
	Mobily and Zain cell phone users in Saudi 800850078		
Puerto Rico and U.S. Virgin Islands	+1-800-841-3673	N/A	prcac@ford.com
Sub-Saharan Africa	+1-313-594-4857	+1 313 390 0804	expcac@ford.com
South Korea	+63-2-717-6410	N/A	infokr1@ford.com or infokr@lincoln.com

If you buy your vehicle in North America and then relocate to any of the above locations, register your vehicle identification number (VIN) and new address with Ford Global Trade Services by emailing, expcso@ford.com.

If you are in another foreign country, contact the nearest authorized dealer. In the event your inquiry is unresolved, communicate your concern with the dealership's Sales Manager, Service Manager or Customer Relations Manager. If you require additional assistance or clarification, please contact the respective Customer Relationship Center as previously listed.

Customers in the U.S. should call 1-800-392-3673.

ORDERING ADDITIONAL OWNER'S LITERATURE

To order the publications in this portfolio, contact Helm, Incorporated at:

HELM, INCORPORATED
47911 Halyard Drive
Plymouth, Michigan 48170
Attention: Customer Service

Or to order a free publication catalog, call toll free: 1-800-782-4356

Monday-Friday 8:00 a.m. - 6:00 p.m. EST

Customer Assistance

Helm, Incorporated can also be reached by their website:

www.helminc.com

(Items in this catalog may be purchased by credit card, check or money order.)

Obtaining a French Owner's Manual

French Owner's Manual can be obtained from your authorized dealer or by contacting Helm, Incorporated using the contact information listed previously in this section.

REPORTING SAFETY DEFECTS (U.S. ONLY)



E142557

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Ford Motor Company.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Ford Motor Company.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to <http://www.safercar.gov>; or write to:

Administrator

1200 New Jersey Avenue,
Southeast

Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from <http://www.safercar.gov>.

REPORTING SAFETY DEFECTS (CANADA ONLY)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada and Ford of Canada.

Customer Assistance

Transport Canada Contact Information	
Website	www.tc.gc.ca/eng/motorvehiclesafety/safevehicles-defectinvestigations-index-76.htm (English)
Website	www.tc.gc.ca/fra/securiteautomobile/VehiculesSecuritaires-Enquetes-index-76.htm (French)
Phone	1-800-333-0510

Transport Canada Contact Information	
Website	www.tc.gc.ca/eng/motorvehiclesafety/safevehicles-defectinvestigations-index-76.htm (English)
Website	www.tc.gc.ca/fra/securiteautomobile/VehiculesSecuritaires-Enquetes-index-76.htm (French)
Phone	1-800-333-0510

Ford of Canada Contact Information	
Website	www.ford.ca
Phone	1-800-565-3673

Ford of Canada Contact Information	
Website	www.ford.ca
Phone	1-800-565-3673

Fuses

FUSE SPECIFICATION CHART

Power Distribution Box

WARNINGS



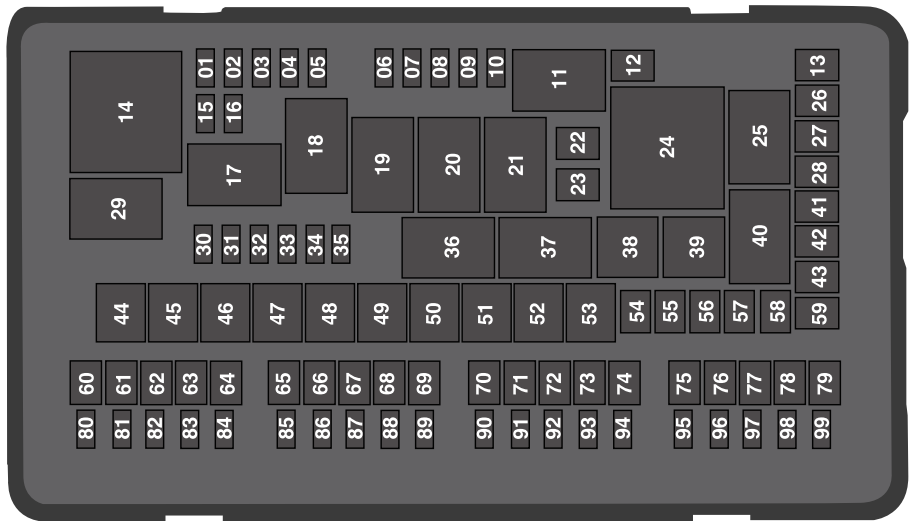
Always disconnect the battery before servicing high-current fuses.



To reduce risk of electrical shock, always replace the cover to the power distribution box before reconnecting the battery or refilling fluid reservoirs.

The power distribution box is located in the engine compartment. It has high-current fuses that protect your vehicle's main electrical systems from overloads.

If the battery has been disconnected and reconnected, some features will need to be reset. See **Changing the 12V Battery** (page 192).



E193713

Fuses

Fuse or relay number	Fuse amp rating	Protected components
1	20A ¹	Powertrain control module power.
2	20A ¹	Engine emissions (MIL).
3	20A ¹	A/C clutch control relay coil. VACC.
4	20A ¹	Ignition coils.
5	—	Not used.
6	—	Not used.
7	—	Not used.
8	—	Not used.
9	—	Not used.
10	15A ¹	Heated mirrors.
11	—	Right hand side electronic cooling fan 3 relay.
12	40A ²	Heated rear window.
13	—	Not used.
14	—	Powertrain control module relay.
15	20A ¹	Horn relay power.
16	10A ¹	A/C clutch relay power.
17	—	Rear heated window and heated mirrors relay.
18	—	Rear blower motor relay.
19	—	Not used.
20	—	Left hand side cooling fan relay.
21	—	Cooling fans series/parallel relay.
22	25A ²	Electronic fan relay 2.
23	—	Not used.

Fuses

Fuse or relay number	Fuse amp rating	Protected components
24	—	Not used.
25	—	Not used.
26	30A ²	Anti-lock brake system valves.
27	40A ²	Police power tap #1.
28	—	Not used.
29	—	Run/start relay.
30	—	Not used.
31	10A ¹	Electric power-assisted steering.
32	10A ¹	Anti-lock brake system module.
33	10A ¹	Powertrain control module (ISPR).
34	10A ¹	Blind spot information system. Rear camera.
35	—	Not used.
36	—	Blower motor relay.
37	—	Not used.
38	—	A/C compressor clutch relay.
39	—	Horn relay.
40	—	Not used.
41	40A ²	Rear blower motor.
42	—	Not used.
43	40A ²	Front blower motor.
44	50A ³	Voltage quality module bus.
45	40A ³	Electric fan relay 1.
46	50A ³	Police rear power outlet #1.
47	—	Not used.

Fuses

Fuse or relay number	Fuse amp rating	Protected components
48	50A ³	Body control module RP1 bus.
49	—	Not used.
50	50A ³	Body control module RP2 bus.
51	50A ³	Electric fan relay 3.
52	60A ³	Anti-lock brake system pump.
53	50A ³	Police rear power outlet #2.
54	—	Not used.
55	40A ²	Police power tap #3.
56	40A ²	Police power tap #2.
57	—	Not used.
58	—	Not used.
59	30A ²	Passenger seat power.
60	20A ²	Power point #1 (instrument panel).
61	—	Not used.
62	20A ²	Power point #2 (instrument panel).
63	30A ²	Fuel pump.
64	—	Not used.
65	—	Not used.
66	—	Not used.
67	—	Not used.
68	—	Not used.
69	—	Not used.
70	15A ²	Trailer tow left-hand and right-hand stop and direction indicator lamps.
71	—	Not used.

Fuses

Fuse or relay number	Fuse amp rating	Protected components
72	20A ²	Police power transfer unit cooler.
73	30A ²	Driver seat power.
74	—	Not used.
75	30A ²	Front wiper motor.
76	—	Not used.
77	—	Not used.
78	—	Not used.
79	30A ²	Starter relay.
80	—	Not used.
81	5A ¹	Police start.
82	—	Not used.
83	10A ¹	Brake on/off switch.
84	—	Not used.
85	20A ¹	Police run/start #2.
86	—	Not used.
87	—	Not used.
88	—	Not used.
89	20A ¹	Police run/start #1.
90	—	Not used.
91	—	Not used.
92	15A ¹	Police adjustable pedals.
93	10A ¹	Alternator sense.
94	15A ¹	Rear washer relay.
95	15A ¹	Rear wiper relay.

Fuses

Fuse or relay number	Fuse amp rating	Protected components
96	10A ¹	Powertrain control module relay coil power.
97	—	Not used.
98	20A ¹	Police spot light.
99	20A ¹	Trailer tow parking lamp relay.

¹Micro fuse.

²M-type fuse.

³J-type fuse.

Passenger Compartment Fuse Panel

Note: It may be easier to access the fuse panel if you remove the finish trim piece.

The fuse panel is located under the instrument panel to the left of the steering column.



E145984

Fuse or relay number	Fuse amp rating	Protected components
1	10A ¹	Demand lamps. Battery saver.

Fuses

Fuse or relay number	Fuse amp rating	Protected components
		Police battery saver tap-in (14-way).
2	—	Not used.
3	20A ¹	Driver unlock relay.
4	5A ¹	Police brake on/off tap-in.
5	20A ¹	Police battery feed #2.
6	—	Not used.
7	—	Not used.
8	—	Not used.
9	10A ¹	Police battery feed #3.
10	—	Not used.
11	5A ²	Rear climate control module.
12	7.5A ²	Front climate control module.
13	7.5A ²	Instrument cluster. Smart data link. Steering column control module.
14	10A ²	Extended power module.
15	10A ²	Smart datalink connector power.
16	—	Not used.
17	5A ²	Electronic finish panel.
18	5A ²	Ignition switch. Key inhibit.
19	7.5A ²	Transmission control switch (Police low gear).
20	7.5A ²	Police SWIM module.
21	5A ²	Humidity sensor.
22	5A ²	Occupant classification sensor.

Fuses

Fuse or relay number	Fuse amp rating	Protected components
23	10A ¹	Delayed accessory power. Power windows. Police D/A tap-in (14-way).
24	20A ¹	Central lock relay.
25	30A ¹	Left-hand front smart window motor.
26	30A ¹	Right-hand front smart window motor.
27	—	Not used.
28	20A ¹	Police battery feed #1.
29	—	Not used.
30	—	Not used.
31	—	Not used.
32	10A ¹	SYNC. GPS module. Display.
33	20A ¹	Radio.
34	30A ¹	Run/start relay.
35	5A ¹	Restraints control module. Extended power module.
36	15A ¹	EC mirrors.
37	—	Not used.
38	30A ³	Left-hand front window motor. Rear power window motors.

¹Micro fuse.

²Dual micro fuse.

³Circuit breaker.

Fuses

CHANGING A FUSE

Fuses

WARNING



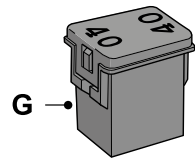
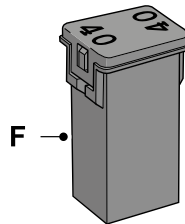
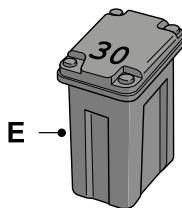
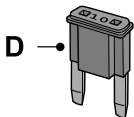
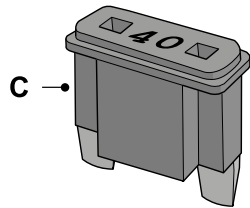
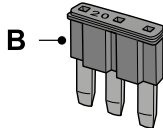
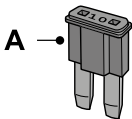
Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.



E217331

If electrical components in the vehicle are not working, a fuse may have blown. Blown fuses are identified by a broken wire within the fuse. Check the appropriate fuses before replacing any electrical components.

Fuse Types



E207206

Callout	Fuse Type
A	Micro 2
B	Micro 3
C	Maxi
D	Mini

Fuses

Callout	Fuse Type
E	M Case
F	J Case
G	J Case Low Profile

Maintenance

GENERAL INFORMATION

Have your vehicle serviced regularly to help maintain its roadworthiness and resale value. There is a large network of authorized dealers that are there to help you with their professional servicing expertise. We believe that their specially trained technicians are best qualified to service your vehicle properly and expertly. They are supported by a wide range of highly specialized tools developed specifically for servicing your vehicle.

If your vehicle requires professional service, an authorized dealer can provide the necessary parts and service. Check your warranty information to find out which parts and services are covered.

Use only recommended fuels, lubricants, fluids and service parts conforming to specifications. Motorcraft® parts are designed and built to provide the best performance in your vehicle.

Precautions

- Do not work on a hot engine.
- Make sure that nothing gets caught in moving parts.
- Do not work on a vehicle with the engine running in an enclosed space, unless you are sure you have enough ventilation.
- Keep all open flames and other burning material (such as cigarettes) away from the battery and all fuel related parts.

Working with the Engine Off

1. Set the parking brake and shift to park (P).
2. Switch off the engine.
3. Block the wheels.

Working with the Engine On

WARNING

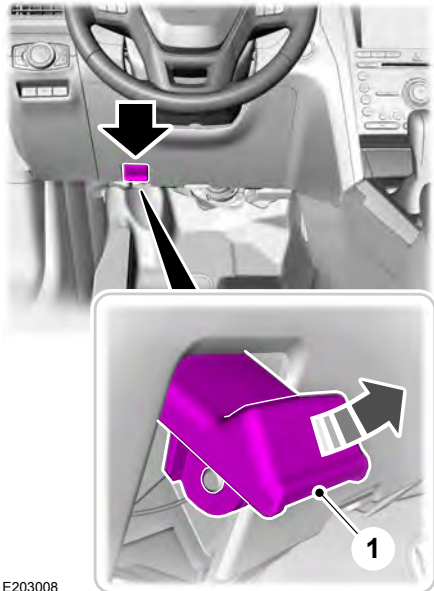


To reduce the risk of vehicle damage and/or personal burn injuries, do not start your engine with the air cleaner removed and do not remove it while the engine is running.

1. Set the parking brake and shift to park (P).
2. Block the wheels.

OPENING AND CLOSING THE HOOD

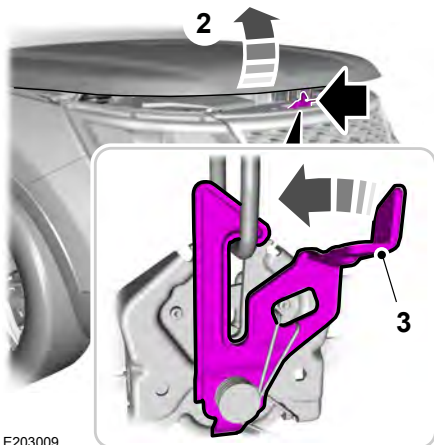
Opening the Hood



E203008

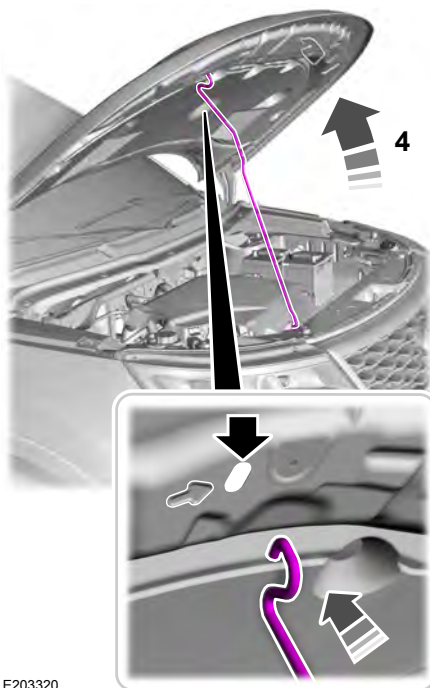
Maintenance

1. Inside the vehicle, pull the hood release handle located under the left-hand side of the instrument panel.
2. Slightly lift the hood.



E203009

3. Move the catch to the left.



E203320

4. Open the hood. Support the hood with the strut.

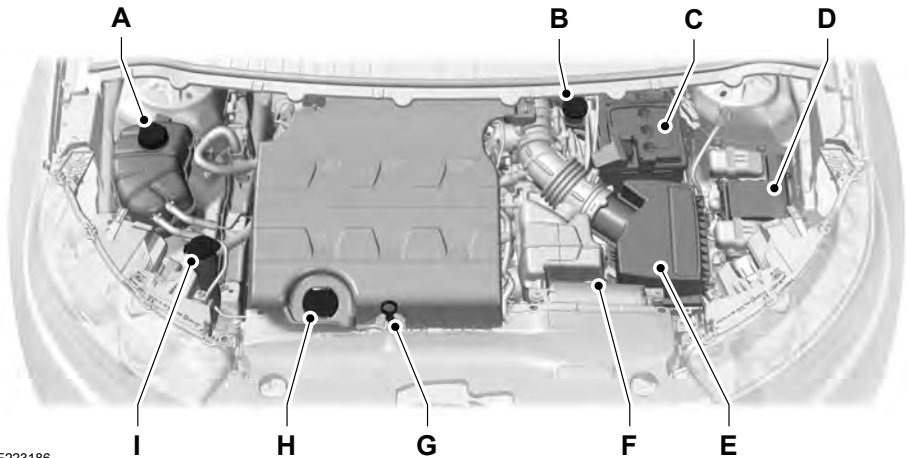
Closing the Hood

1. Remove the hood strut from the catch and secure it correctly after use.
2. Lower the hood and allow it to drop under its own weight for the last 8–12 in (20–30 cm).

Note: Make sure that the hood is correctly closed.

Maintenance

UNDER HOOD OVERVIEW - 3.7L

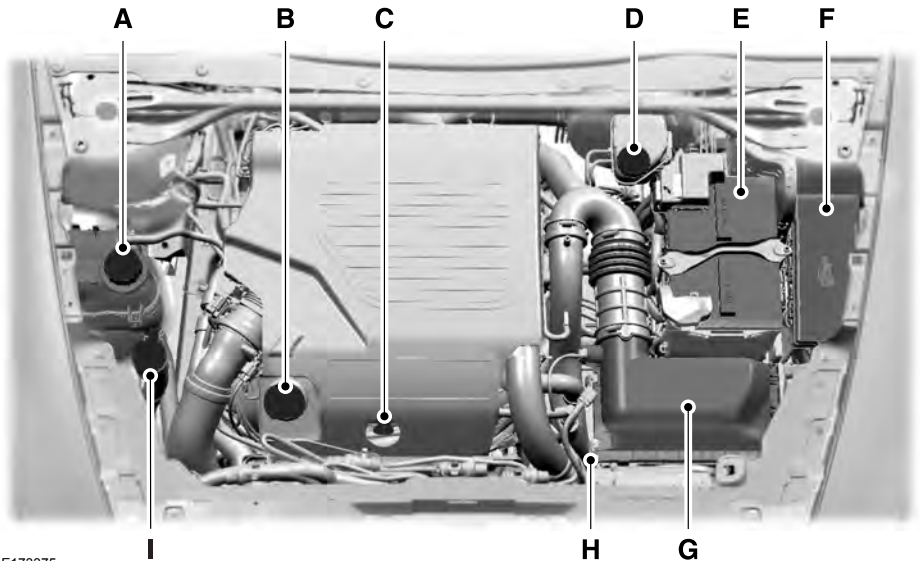


E223186

- A Engine coolant reservoir. See **Engine Coolant Check** (page 186).
- B Brake fluid reservoir. See **Brake Fluid Check** (page 191).
- C Battery. See **Changing the 12V Battery** (page 192).
- D Engine compartment fusebox. See **Fuse Specification Chart** (page 170).
- E Air filter assembly. See **Changing the Engine Air Filter** (page 202).
- F Automatic transmission fluid dipstick. See **Automatic Transmission Fluid Check** (page 190).
- G Engine oil dipstick. See **Engine Oil Dipstick** (page 184).
- H Engine oil filler cap. See **Engine Oil Check** (page 184).
- I Windshield washer fluid reservoir. See **Washer Fluid Check** (page 192).

Maintenance

UNDER HOOD OVERVIEW - 3.5L ECOBOOST™

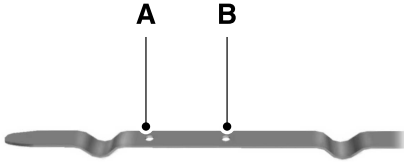


E173375

- A. Engine coolant reservoir. See **Engine Coolant Check** (page 186).
- B. Engine oil filler cap. See **Engine Oil Check** (page 184).
- C. Engine oil dipstick. See **Engine Oil Dipstick** (page 184).
- D. Brake fluid reservoir. See **Brake Fluid Check** (page 191).
- E. Battery. See **Changing the 12V Battery** (page 192).
- F. Engine compartment fuse box. See **Fuses** (page 170).
- G. Air filter assembly. See **Changing the Engine Air Filter** (page 202).
- H. Automatic transmission dipstick. See **Automatic Transmission Fluid Check** (page 190).
- I. Washer fluid reservoir. See **Washer Fluid Check** (page 192).

Maintenance

ENGINE OIL DIPSTICK



E146429

- A MIN
- B MAX

ENGINE OIL CHECK

To check the engine oil level consistently and accurately, do the following:

1. Make sure the parking brake is on. Make sure the transmission is in park (P) or neutral (N).
2. Run the engine until it reaches normal operating temperature.
3. Make sure that your vehicle is on level ground.
4. Switch the engine off and wait 15 minutes for the oil to drain into the oil pan. Checking the engine oil level too soon after you switch the engine off may result in an inaccurate reading.
5. Open the hood. See **Opening and Closing the Hood** (page 180).
6. Remove the dipstick and wipe it with a clean, lint-free cloth. See **Under Hood Overview** (page 183).
7. Replace the dipstick and remove it again to check the oil level. See **Engine Oil Dipstick** (page 184).

8. Make sure that the oil level is between the maximum and minimum marks. If the oil level is at the minimum mark, add oil immediately. See **Capacities and Specifications** (page 243).
9. If the oil level is correct, replace the dipstick and make sure it is fully seated.

Note: Do not remove the dipstick when the engine is running.

Note: If the oil level is between the maximum and minimum marks, the oil level is acceptable. Do not add oil.

Note: The oil consumption of new engines reaches its normal level after approximately 3,100 mi (5,000 km).

Adding Engine Oil

WARNING



Do not remove the filler cap when the engine is running.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that may not be covered by the vehicle Warranty.



E142732

Maintenance

Only use oils certified for gasoline engines by the American Petroleum Institute (API). An oil with this trademark symbol conforms to the current engine and emission system protection standards and fuel economy requirements of the International Lubricants Specification Advisory Committee (ILSAC).

To top up the engine oil level do the following:

1. Clean the area surrounding the engine oil filler cap before you remove it.
2. Remove the engine oil filler cap. See **Under Hood Overview** (page 183). Turn it counterclockwise and remove it.
3. Add engine oil that meets Ford specifications. See **Capacities and Specifications** (page 243). You may have to use a funnel to pour the engine oil into the opening.
4. Recheck the oil level.
5. If the oil level is correct, replace the dipstick and make sure it is fully seated.
6. Replace the engine oil filler cap. Turn it clockwise until you feel a strong resistance.

Note: Do not add oil further than the maximum mark. Oil levels above the maximum mark may cause engine damage.

Note: Make sure you install the oil filler cap correctly.

Note: Soak up any spillage with an absorbent cloth immediately.

OIL CHANGE INDICATOR RESET

Use the information display controls on the steering wheel to reset the oil change indicator.

From the main menu scroll to:

Message	Action and description
Settings	Press the right arrow button, then from this menu scroll to the following message.
Vehicle	Press the right arrow button, then from this menu scroll to the following message.
Oil Life	Press the right arrow button, then from this menu scroll to the following message.
Hold OK to Reset	Press and hold the OK button until the instrument cluster displays the following message. Reset Successful
	When the oil change indicator resets the instrument cluster displays 100%. Remaining Life {00}%
	If the instrument cluster displays one of the following messages, repeat the process. Not Reset Reset Cancelled

Maintenance

ENGINE COOLANT CHECK

WARNINGS



Do not remove the coolant reservoir cap when the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.



Do not put coolant in the windshield washer fluid reservoir. If sprayed on the windshield, coolant could make it difficult to see through the windshield.



To reduce the risk of personal injury, make sure the engine is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure. Steam and hot liquid can come out forcefully when you loosen the cap slightly.



Do not add coolant further than the **MAX** mark.

When the engine is cold, check the concentration and level of the coolant at the intervals listed in the scheduled maintenance information. See **Scheduled Maintenance** (page 304).

Note: Make sure that the coolant level is between the **MIN** and **MAX** marks on the coolant reservoir.

Note: Coolant expands when it is hot. The level may extend beyond the **MAX** mark.

Maintain coolant concentration within 48% to 50%, which equates to a freeze point between -30°F (-34°C) and -34°F (-37°C). Coolant concentration should be checked using a refractometer. We do not recommend the use of hydrometers or coolant test strips for measuring coolant concentration.

Adding Coolant

WARNING



Never remove the coolant reservoir cap when the engine is running or hot.

Note: Automotive fluids are not interchangeable. Take care not to put engine coolant in the windshield washer fluid reservoir or windshield washer fluid in the engine coolant reservoir.

Note: Do not use stop leak pellets, cooling system sealants, or non-specified additives as they can cause damage to the engine cooling or heating systems. Resulting component damage may not be covered by the vehicle Warranty.

It is very important to use prediluted coolant approved to the correct specification in order to avoid plugging the small passageways in the engine cooling system. See **Capacities and Specifications** (page 238). Do not mix different colors or types of coolant in your vehicle. Mixing of engine coolants or using an incorrect coolant may harm the engine or cooling system components and may not be covered by the vehicle Warranty.

Note: If prediluted coolant is not available, use the approved concentrated coolant diluting it to 50/50 with distilled water. See **Capacities and Specifications** (page 238). Using water that has not been deionised may contribute to deposit formation, corrosion and plugging of the small cooling system passageways.

Note: Coolants marketed for all makes and models may not be approved to Ford specifications and may cause damage to the cooling system. Resulting component damage may not be covered by the vehicle Warranty.

Maintenance

If the coolant level is at or below the minimum mark, add prediluted coolant immediately.

To top up the coolant level do the following:

1. Unscrew the cap slowly. Any pressure escapes as you unscrew the cap.
2. Add prediluted coolant approved to the correct specification. See **Capacities and Specifications** (page 238).
3. Add enough prediluted coolant to reach the correct level.
4. Replace the coolant reservoir cap, turn it clockwise until you feel a strong resistance.
5. Check the coolant level in the coolant reservoir the next few times you drive your vehicle. If necessary, add enough prediluted engine coolant to bring the coolant level to the correct level.

If you have to add more than 1.1 qt (1 L) of engine coolant per month, have your vehicle checked as soon as possible.

Operating an engine with a low level of coolant can result in engine overheating and possible engine damage.

Note: *During normal vehicle operation, the coolant may change color from orange to pink or light red. As long as the coolant is clear and uncontaminated, this color change does not indicate the coolant has degraded nor does it require the coolant to be drained, the system to be flushed, or the coolant to be replaced.*

In case of emergency, you can add a large amount of water without engine coolant in order to reach a vehicle service location. In this instance, qualified personnel:

1. Must drain the cooling system.
2. Chemically clean the coolant system with Motorcraft Premium Cooling System Flush.

3. Refill with engine coolant as soon as possible.

Water alone, without engine coolant, can cause engine damage from corrosion, overheating or freezing.

Do not use the following as a coolant substitute:

- Alcohol.
- Methanol.
- Brine.
- Any coolant mixed with alcohol or methanol antifreeze.

Alcohol and other liquids can cause engine damage from overheating or freezing.

Do not add extra inhibitors or additives to the coolant. These can be harmful and compromise the corrosion protection of the coolant.

Recycled Coolant

We do not recommend the use of recycled coolant as an approved recycling process is not yet available.

Dispose of used engine coolant in an appropriate manner. Follow your community's regulations and standards for recycling and disposing of automotive fluids.

Severe Climates

If you drive in extremely cold climates:

- It may be necessary to increase the coolant concentration above 50%.
- A coolant concentration of 60% provides improved freeze point protection. Coolant concentrations above 60% decrease the overheat protection characteristics of the coolant and may cause engine damage.

Maintenance

If you drive in extremely hot climates:

- You can decrease the coolant concentration to 40%.
- Coolant concentrations below 40% decrease the freeze and corrosion protection characteristics of the coolant and may cause engine damage.

Vehicles driven year-round in non-extreme climates should use prediluted coolant for optimum cooling system and engine protection.

Coolant Change

At specific mileage intervals, as listed in the scheduled maintenance information, the coolant should be changed. Add prediluted coolant approved to the correct specification. See **Capacities and Specifications** (page 238).

Fail-Safe Cooling

Fail-safe cooling allows you to temporarily drive your vehicle before any incremental component damage occurs. The fail-safe distance depends on ambient temperature, vehicle load and terrain.

How Fail-Safe Cooling Works



If the engine begins to overheat, the coolant temperature gauge moves toward the red zone:



A warning lamp illuminates and a message may appear in the information display.

If the engine reaches a preset over-temperature condition, the engine automatically switches to alternating cylinder operation. Each disabled cylinder acts as an air pump and cools the engine.

When this occurs, your vehicle still operates, however:

- Engine power is limited.
- The air conditioning system turns off.

Continued operation increases the engine temperature, causing the engine to completely shut down. Your steering and braking effort increases in this situation.

When the engine temperature cools, you can re-start the engine. Have your vehicle checked as soon as possible to minimize engine damage.

When Fail-Safe Mode Is Activated

WARNINGS



Fail-safe mode is for use during emergencies only. Operate your vehicle in fail-safe mode only as long as necessary to bring your vehicle to rest in a safe location and seek immediate repairs. When in fail-safe mode, your vehicle will have limited power, will not be able to maintain high-speed operation, and may completely shut down without warning, potentially losing engine power, power steering assist, and power brake assist, which may increase the possibility of a crash resulting in serious injury.



Never remove the coolant reservoir cap when the engine is running or hot.

Your vehicle has limited engine power when in the fail-safe mode, drive your vehicle with caution. Your vehicle does not maintain high-speed operation and the engine may operate poorly.

Remember that the engine is capable of automatically shutting down to prevent engine damage. In this situation:

1. Pull off the road as soon as safely possible and switch the engine off.

Maintenance

2. If you are a member of a roadside assistance program, we recommend that you contact your roadside assistance service provider.
3. If this is not possible, wait a short period for the engine to cool.
4. Check the coolant level. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
5. When the engine temperature cools, you can re-start the engine. Have your vehicle checked as soon as possible to minimize engine damage.

Note: *Driving your vehicle without repair increases the chance of engine damage.*

Engine Coolant Temperature Management (If Equipped)

WARNING



To reduce the risk of crash and injury, be prepared that the vehicle speed may reduce and the vehicle may not be able to accelerate with full power until the coolant temperature reduces.

If you tow a trailer with your vehicle, the engine may temporarily reach a higher temperature during severe operating conditions, for example ascending a long or steep grade in high ambient temperatures.

At this time, you may notice the coolant temperature gauge moves toward the red zone and a message may appear in the information display.

You may notice a reduction in vehicle speed caused by reduced engine power in order to manage the engine coolant temperature. Your vehicle may enter this mode if certain high-temperature and high-load conditions take place. The amount of speed reduction depends on vehicle loading, grade and ambient temperature. If this occurs, there is no need to pull off the road. You can continue to drive your vehicle.

The air conditioning may automatically turn on and off during severe operating conditions to protect the engine from overheating. When the coolant temperature decreases to the normal operating temperature, the air conditioning turns on.

If the coolant temperature gauge moves fully into the red zone, or if the coolant temperature warning or service engine soon messages appear in your information display, do the following:

1. Pull off the road as soon as safely possible and shift the transmission into park **(P)**.
2. Leave the engine running until the coolant temperature gauge needle returns to the normal position. After several minutes, if the temperature does not drop, follow the remaining steps.
3. Switch the engine off and wait for it to cool. Check the coolant level.
4. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
5. If the coolant level is normal, restart the engine and continue.

Maintenance

AUTOMATIC TRANSMISSION FLUID CHECK

WARNING



Do not use supplemental transmission fluid additives, treatments or cleaning agents. The use of these materials may affect transmission operation and result in damage to internal transmission components.

The transmission does not consume fluid. However, if the transmission slips or shifts slowly you should check the fluid level. If you notice a sign of leaking fluid, contact an authorized dealer.

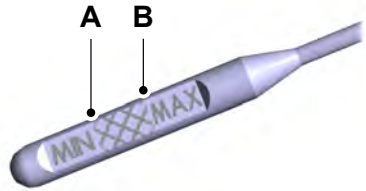
Checking the Transmission Fluid Level

WARNING



The dipstick and surrounding components are hot. Use gloves when moving components and checking the transmission fluid level. Failure to follow this warning could result in serious personal injury.

Only check the transmission fluid level when the engine is at normal operating temperature 179°F (82°C)–199°F (93°C). Normal operating temperature is reached after driving approximately 20 mi (30 km).



E190273

- A Minimum.
B Maximum.

Note: Check the fluid level with the engine running and the transmission in park (P).

1. Make sure that your vehicle is on level ground.
2. Rotate the automatic transmission fluid cap in a counterclockwise direction. See **Under Hood Overview** (page 182).
3. Remove the cap and dipstick and wipe it with a clean, lint-free cloth. Replace the cap and dipstick and remove it again to check the fluid level.
4. Make sure that the fluid level is between the MIN and the MAX marks. If the fluid level is at the MIN mark, add fluid immediately. See **Adding Transmission Fluid**.
5. Replace the automatic transmission fluid cap and dipstick. Turn it clockwise until you feel a strong resistance.

Low Fluid Level

If the fluid level is within the minimum range (below point A) add the correct specification fluid to be within the hash mark area. See **Capacities and Specifications** (page 243).

Note: If the fluid level is below the minimum range do not drive your vehicle. A low fluid level can damage the transmission.

Maintenance

Correct Fluid Level

If the fluid level is within the hash mark area (between points A and B) do not add any fluid.

High Fluid Level

If the fluid level is above the maximum range (above point B) fluid may need to be removed. High fluid levels may be caused by a overheating condition. If you have operated your vehicle at high speeds, towing a trailer or in city traffic during hot weather, allow your vehicle to cool for a minimum of 30 minutes before rechecking the level.

Note: An overfill condition can damage the transmission.

Adding Transmission Fluid*

1. Rotate the automatic transmission fluid cap in a counterclockwise direction.
2. Remove the cap and dipstick and wipe it with a clean, lint-free cloth.
3. Add fluid that meets the Ford specifications. See **Capacities and Specifications** (page 243). Pour the fluid directly into the automatic transmission fluid cap and dipstick hole.
4. Replace the cap and dipstick and remove it again to check the fluid level.
5. Make sure that the fluid level is between the MIN and the MAX marks.
6. Replace the automatic transmission fluid cap and dipstick. Turn it clockwise until you feel a strong resistance.

*Vehicles With EcoBoost Engine

WARNING



Do not run the engine with the air filter disconnected.

1. Loosen the clamp holding the air filter assembly to the rubber hose.
2. Remove the air filter assembly securing bolts.
3. Lift the air filter assembly to disengage the locating pins.
4. Rotate the air filter assembly slightly in a counterclockwise direction.
5. Check the transmission fluid level.
6. Install the air filter assembly in reverse order. Tighten the air filter assembly securing bolts until you feel a strong resistance.

BRAKE FLUID CHECK

WARNINGS



Do not use any fluid other than the recommended brake fluid as this will reduce brake efficiency. Use of incorrect fluid could result in the loss of vehicle control, serious personal injury or death.



Only use brake fluid from a sealed container. Contamination with dirt, water, petroleum products or other materials may result in brake system damage or failure. Failure to adhere to this warning could result in the loss of vehicle control, serious personal injury or death.



Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.



A fluid level between the **MAX** and **MIN** lines is within the normal operating range and there is no need to add fluid. A fluid level not in the normal operating range could compromise the performance of the system. Have your vehicle checked immediately.

Maintenance



E170684

To avoid fluid contamination, the reservoir cap must remain in place and fully tight, unless you are adding fluid.

Only use fluid that meets Ford specifications.

POWER STEERING FLUID CHECK

Your vehicle is equipped with an electric power steering (EPS) system. There is no fluid reservoir to check or fill.

WASHER FLUID CHECK

WARNING



If you operate your vehicle in temperatures below 40°F (5°C), use washer fluid with antifreeze protection. Failure to use washer fluid with antifreeze protection in cold weather could result in impaired windshield vision and increase the risk of injury or accident.

Note: The front and rear washer systems are supplied from the same reservoir.

Add fluid to fill the reservoir if the level is low. Only use a washer fluid that meets Ford specifications.

State or local regulations on volatile organic compounds may restrict the use of methanol, a common windshield washer antifreeze additive. Washer fluids containing non-methanol antifreeze agents should be used only if they provide cold weather protection without damaging the vehicle's paint finish, wiper blades or washer system.

CHANGING THE 12V BATTERY

WARNINGS



Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.



When lifting a plastic-cased battery, excessive pressure on the end walls could cause acid to flow through the vent caps, resulting in personal injury and damage to the vehicle or battery. Lift the battery with a battery carrier or with your hands on opposite corners.



Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.

Maintenance

WARNINGS



Battery posts, terminals and related accessories contain lead and lead compounds. Wash hands after handling.

Your vehicle has a Motorcraft® maintenance-free battery which normally does not require additional water during its life of service.

Note: *If your vehicle's battery has a cover or shield, make sure it is reinstalled after the battery has been cleaned or replaced.*

Note: *See an authorized dealer for low voltage battery access, testing, or replacement.*

When a low voltage battery replacement is necessary, see an authorized dealer to replace the low voltage battery with a Ford recommended replacement low voltage battery that matches the electrical requirements of the vehicle.

To ensure proper operation of the battery management system (BMS), do not allow a technician to connect any electrical device ground connection directly to the low voltage battery negative post. A connection at the low voltage battery negative post can cause inaccurate measurements of the battery condition and potential incorrect system operation.

Note: *If a person adds electrical or electronic accessories or components to the vehicle, the accessories or components may adversely affect the low voltage battery performance and durability and may also affect the performance of other electrical systems in the vehicle.*

For longer, trouble-free operation, keep the top of the battery clean and dry. Also, make certain the battery cables are always tightly fastened to the battery terminals.

If you see any corrosion on the battery or terminals, remove the cables from the terminals and clean with a wire brush. You can neutralize the acid with a solution of baking soda and water.

When a battery replacement is required, the battery should only be replaced with a Ford recommended replacement battery that matches the electrical requirements of the vehicle.

Because your vehicle's engine is electronically-controlled by a computer, some engine control settings are maintained by power from the low voltage battery. Some engine computer settings, like the idle trim and fuel trim strategy, optimize the driveability and performance of the engine. Some other computer settings, like the clock and radio station presets, are also maintained in memory by power from the low voltage battery. When a technician disconnects and connects the low voltage battery, these settings are erased. Complete the following procedure in order to restore the settings:

1. With the vehicle at a complete stop, set the parking brake.
2. Shift into park (P).
3. Switch off all accessories.
4. Fully press the brake pedal and start the vehicle.
5. Run the engine until it reaches normal operating temperature. While the engine is warming up, complete the following: Reset the clock. See **Audio System** (page 252). Reset the power windows bounce-back feature. See **Windows and Mirrors** (page 67). Reset the radio station presets. See **Audio System** (page 252).
6. Allow the engine to idle for at least one minute. If the engine turns off, press the accelerator pedal to start the engine.

Maintenance

7. While the engine is running, press the brake pedal and shift into neutral (N).
8. Allow the engine to run for at least one minute by pressing on the accelerator pedal.
9. Drive the vehicle at least 12 mi (20 km) to completely relearn the idle and fuel trim strategy.

Note: If you do not allow the engine to relearn the idle and fuel trim strategy, the idle quality of your vehicle may be adversely affected until the engine computer eventually relearns the idle trim and fuel trim strategy.

Make sure that you dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

CHECKING THE WIPER BLADES



E142463

Run the tip of your fingers over the edge of the blade to check for roughness.

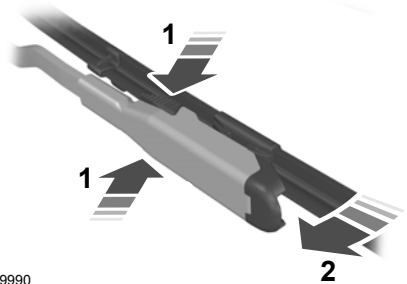
Clean the wiper blades with washer fluid or water applied with a soft sponge or cloth.

CHANGING THE WIPER BLADES

You can improve poor wiper quality by cleaning the wiper blades and the windshield.

Replace the wiper blades at least annually for optimum performance.

Front Wiper Blades



E129990

1. Lift the wiper arm and then press the wiper blade locking buttons together.

Note: Do not hold the wiper blade when lifting the wiper arm.

Note: Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.

2. Slightly rotate the wiper blade.
3. Remove the wiper blade.
4. Install in the reverse order.

Note: Make sure that the wiper blade locks into place.

Maintenance

Rear Window Wiper Blade



E183236

1. Lift the wiper arm.

Note: Do not hold the wiper blade when lifting the wiper arm.

Note: Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.

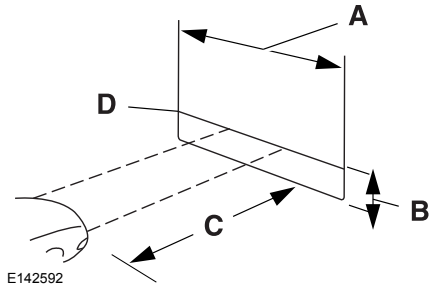
2. Remove the wiper blade.

Note: Make sure that the wiper blade locks into place.

ADJUSTING THE HEADLAMPS

Vertical Aim Adjustment

If your vehicle has been involved in a crash, have the aim of the headlamp beam checked by an authorized dealer.



E142592

- A 8 ft (2.4 m)
- B Ground to the center of the headlamp high beam bulb
- C 25 ft (7.6 m)
- D Horizontal reference line

Vertical Aim Adjustment Procedure

1. Park your vehicle on level ground approximately 25 ft (7.6 m) from a wall or screen.
2. Measure the distance from the ground to the center of the headlamp high beam bulb and mark an 8 ft (2.4 m) long horizontal reference line on the wall or screen at this height.

Note: There may be an identifying mark on the lens to help you locate the center line of the headlamp high beam bulb. Refer to the graphic below step 4.

Note: To see a clearer light pattern for adjusting, you may want to block the light from one headlamp while adjusting the other.

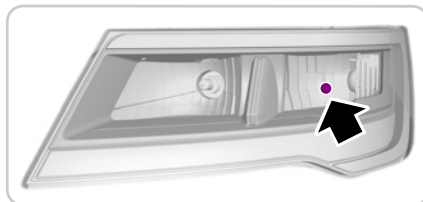
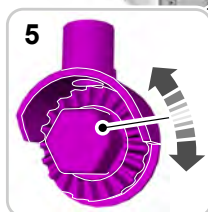
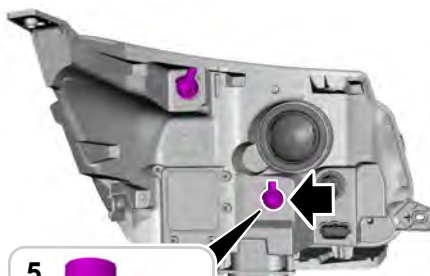
3. Switch on the low beam headlamps and open the hood.

Maintenance



E142465

4. On the wall or screen you will observe a flat zone of high intensity light located at the top of the beam pattern. If the top edge of the flat zone of high intensity light is not on the horizontal reference line, adjust the aim of the headlamp beam.

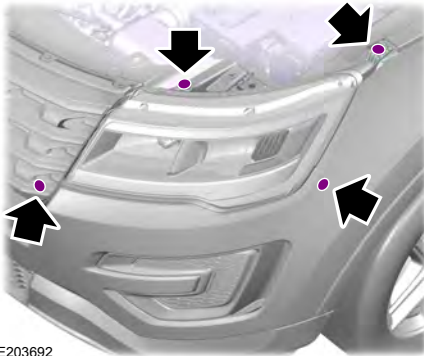


E203691

5. Use a suitable tool, for example a screwdriver or socket wrench, to turn the adjuster clockwise or counterclockwise to adjust the vertical aim of the headlamp. The horizontal edge of the brighter light should touch the horizontal reference line.
6. Close the hood and switch off the lamps.

Maintenance

REMOVING A HEADLAMP



E203692

To gain access to the headlamp securing bolts and to remove the headlamp assembly, you must first remove the front fascia and front bumper assemblies. We recommend you see an authorized dealer.

CHANGING A BULB

WARNINGS



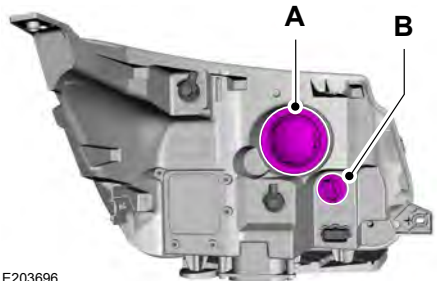
Switch the lamps and the ignition off. Failure to do so could result in serious personal injury.



Bulbs become hot when in use. Let them cool down before you remove them.

Use the correct specification bulb. See **Bulb Specification Chart** (page 200). Install in the reverse order unless otherwise stated.

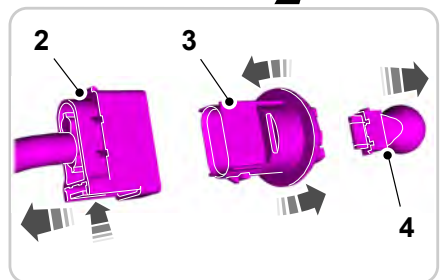
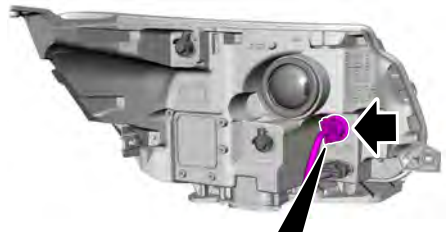
Headlamp



E203696

- A Headlamp high beam.
- B Front direction indicator.

Front Direction Indicator



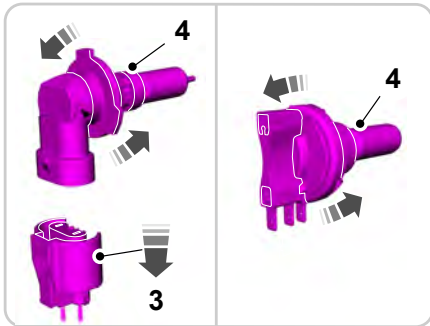
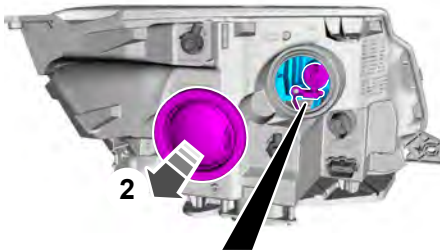
E203698

1. Switch all of the lamps and the ignition off.
2. Disconnect the electrical connector.

Maintenance

3. Turn the bulb holder counterclockwise and remove it.
4. Remove the bulb by pulling it straight out.

Headlamp High Beam



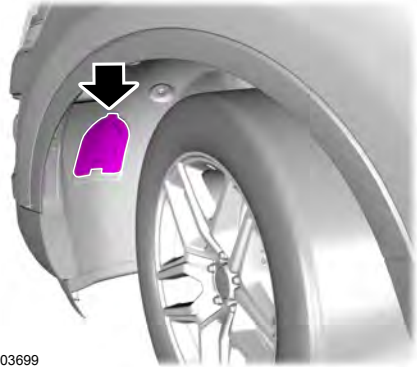
E203697

1. Switch all of the lamps and the ignition off.
2. Carefully remove the cover.
3. Disconnect the electrical connector.
4. Turn the bulb holder counterclockwise and remove it.

Note: You cannot separate the bulb from the bulb holder.

Note: Do not touch the bulb glass.

Front Fog Lamp (If Equipped)



E203699

1. Use a suitable tool, for example a screwdriver, to carefully remove the housing cover.

Note: To remove push pins, use a flat-bladed screwdriver to pull up the center release pin.

2. Disconnect the electrical connector.



E174588

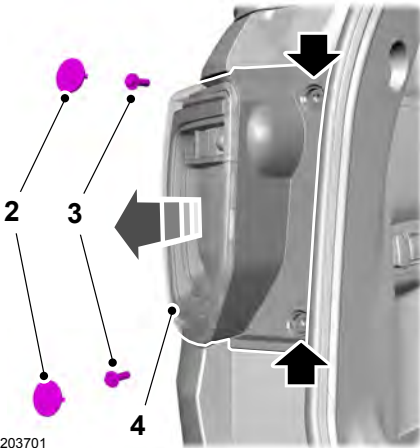
3. Turn the bulb holder counterclockwise and remove it.

Note: You cannot separate the bulb from the bulb holder.

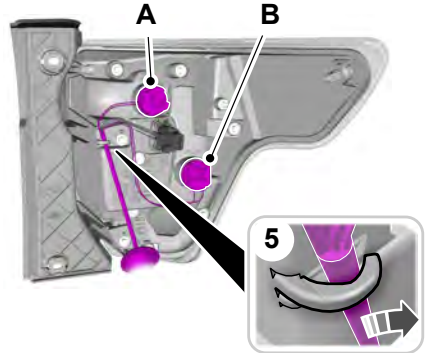
Note: Do not touch the bulb glass.

Maintenance

Rear Direction Indicator and Reversing Lamp



1. Switch all of the lamps and the ignition off.
2. Use a suitable tool, for example a screwdriver, to carefully remove the screw covers.
3. Remove the retaining bolts from the lamp assembly.
4. Gently pull the lamp assembly away from the vehicle.



5. Release the wire from the securing clip.
6. Turn the bulb holder counterclockwise and remove it.
7. Remove the bulb by pulling it straight out.

LED Lamps

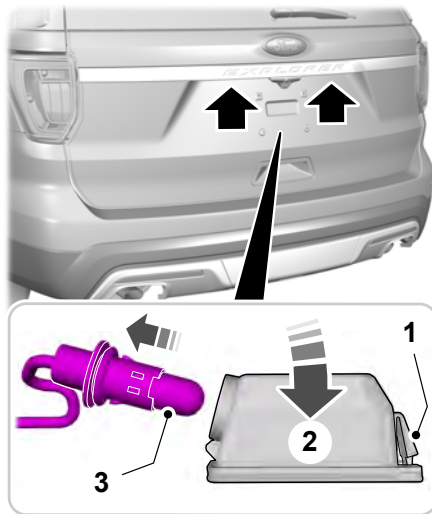
LED lamps are not serviceable items. See an authorized dealer if they fail.

The following lamps are LED:

- Front side marker lamps.
- Daytime running lamps. If Equipped.
- Headlamp low beam.
- Rear side marker lamp.
- Brake and rear lamp.
- Central high mounted brake lamp.

Maintenance

License Plate Lamp



E203703

1. Use a suitable tool, for example a screwdriver, to carefully remove the lamp.
2. Turn the bulb holder counterclockwise and remove it.
3. Remove the bulb by pulling it straight out.

BULB SPECIFICATION CHART

Replacement bulbs are specified in the chart below. Headlamp bulbs must be marked with an authorized D.O.T. marking for North America to make sure they have the proper lamp performance, light brightness, light pattern and safe visibility. The correct bulbs will not damage the lamp assembly or void the lamp assembly warranty and will provide quality bulb illumination time.

Exterior Lamps

Lamp	Specification	Power (Watt)
Front park lamps.	LED	LED
Front side marker lamp.	LED	LED
Front warning lamp.	LED	LED
Front direction indicator. ¹	3757NA	27
Daytime running lamps. If Equipped.	LED	LED
Headlamp low beam.	LED	LED
Headlamp high beam.	9005LL	65
Front auxillary warning lamp.	LED	LED
Exterior mirror warning lamp.	LED	LED
Rear side marker lamp.	LED	LED
Rear quarter window warning lamp.	LED	LED

Maintenance

Lamp	Specification	Power (Watt)
Rear auxillary warning lamp.	LED	LED
Brake and rear lamp.	LED	LED
Central high mounted brake lamp.	LED	LED
Rear direction indicator.	WY21W	21
Reversing lamp.	W21W	21
License plate lamp.	W5W	5

¹LED lamp when optional Warn, Park, Turn lamp is fitted.

Note: LED lamps are not serviceable. See an authorized dealer if they fail.

Interior Lamps

Lamp	Specification	Power (Watt)
Glove compartment lamp.	194	4
Map lamp.	168	5
Vanity mirror lamp.	A6224PF	
Rear Dome Lamp.	LED	LED
Second and third row task lamp. ²	12854	10
Second and third row task lamp - White LED.	White LED	LED
Second and third row task lamp - Red LED.	Red LED	LED

²Conventional bulb.

Note: LED lamps are not serviceable. See an authorized dealer if they fail.

Maintenance

CHANGING THE ENGINE AIR FILTER

WARNING



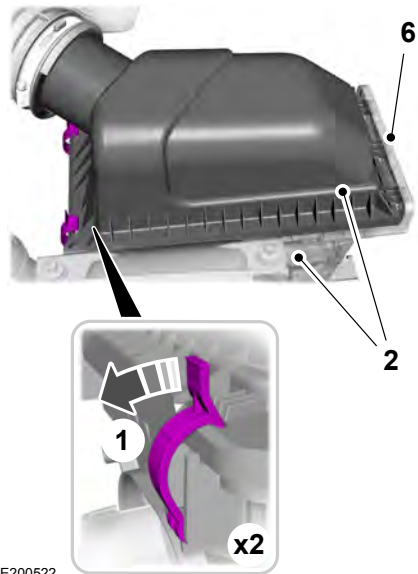
To reduce the risk of vehicle damage and personal burn injuries, do not start your engine with the air cleaner removed and do not remove it while the engine is running.

When changing the engine air filter, do not allow debris or foreign material to enter the air induction system. Engine components are susceptible to damage not covered by the vehicle Warranty.

Change the air filter element at the correct interval. See **Scheduled Maintenance** (page 304).

Incorrect component use can cause damage not covered by the vehicle Warranty. See **Capacities and Specifications** (page 243).

To replace the air filter element do the following:



E200522

1. Remove the clips that secure the air filter housing cover.
2. Carefully lift the air filter housing cover.
3. Remove the air filter element from the air filter housing.
4. Wipe any dirt or debris from the air filter housing and cover to make sure no dirt gets in the engine and that you have a good seal.
5. Install a new air filter element. Be careful not to crimp the filter element edges between the air filter housing and cover. This could cause filter damage and allow unfiltered air to enter the engine if it is not properly seated.
6. Install the air filter housing cover.
7. Engage the clips to secure the air filter housing cover to the air filter housing.

Vehicle Care

GENERAL INFORMATION

Your dealer has many quality products available to clean your vehicle and protect its finishes.

Materials

CLEANING PRODUCTS

For best results, use the following products or products of equivalent quality:

Name	Specification
Motorcraft® Bug and Tar Remover (U.S.) Motorcraft® Bug and Tar Remover / Dissolvant de goudron et éliminateur d'insectes (Canada) ZC-42 (U.S. & Canada)	-
Motorcraft® Custom Bright Metal Cleaner (U.S.) Custom Bright Metal Cleaner / Nettoyant pour métal brillant (Canada) ZC-15 (U.S. & Canada)	-
Motorcraft® Detail Wash (U.S.) Detail Wash / Shampooing superfin (Canada) ZC-3-A (U.S. & Canada)	ESR-M14P4-A
Motorcraft® Engine Shampoo and Degreaser Engine Shampoo and Degreaser ZC-20 (U.S.)	-
Engine Shampoo Engine Shampoo / Shampooing pour moteur (Canada) CXC-66-A (Canada)	-
Motorcraft® Leather and Vinyl Cleaner (U.S.) Premium Leather and Vinyl Cleaner / Nettoyant pour cuir et vinyle de haute qualité (Canada) ZC-56 (U.S. & Canada)	-
Multi-Purpose Cleaner Multi-Purpose Cleaner / Nettoyant multi-usage (Canada) CXC-101 (Canada)	-
Motorcraft® Premium Windshield Wash Concentrate with Bitterant (U.S.) Premium Quality Windshield Washer Fluid / Liquide lave-glace de haute qualité (Canada) ZC-32-B2 (U.S.) CXC-37-A/B/D/F (Canada)	WSS-M14P19-A
Professional Strength Carpet and Upholstery Cleaner (U.S.) Professional Strength Carpet & Upholstery Cleaner / Nettoyant professionnel pour sellerie et moquette (Canada) ZC-54 (U.S. & Canada)	-
Motorcraft® Spot and Stain Remover Spot and Stain Remover ZC-14 (U.S.)	-
Motorcraft® Ultra-Clear Spray Glass Cleaner (U.S.)	ESR-M14P5-A

Vehicle Care

Name	Specification
Premium Glass Cleaner / Nettoie-vitres de qualité supérieure (Canada) ZC-23 (U.S.) CXC-100 (Canada)	
Motorcraft® Wheel and Tire Cleaner (U.S.) Wheel and Tire Cleaner / Nettoyant pour roues et pneus (Canada) ZC-37-A (U.S. & Canada)	-

CLEANING THE EXTERIOR

Wash your vehicle regularly with cool or lukewarm water and a neutral pH shampoo, we recommend Motorcraft Detail Wash.

- Never use strong household detergents or soap, for example dish washing or laundry liquid. These products can discolor and spot painted surfaces.
- Never wash your vehicle when it is hot to the touch, or during strong or direct sunlight.
- Dry your vehicle with a chamois or soft terry cloth towel to eliminate water spotting.
- Immediately remove fuel spillages, bird droppings, insect deposits and road tar. These may cause damage to your vehicle's paintwork or trim over time. We recommend Motorcraft Bug and Tar Remover.
- Remove any exterior accessories, for example antennas, before entering a car wash.

Note: *Suntan lotions and insect repellents can damage painted surfaces. If these substances come in contact with your vehicle, wash the affected area as soon as possible.*

Exterior Chrome Parts

- Apply a high quality-cleaning product to bumpers and other chrome parts. Follow the manufacturer's instructions. We recommend Motorcraft Custom Bright Metal Cleaner.
- Do not apply the cleaning product to hot surfaces. Do not leave the cleaning product on chrome surfaces longer than the time recommended.
- Using other non-recommended cleaners can result in severe and permanent cosmetic damage.

Note: *Never use abrasive materials, for example steel wool or plastic pads as they can scratch the chrome surface.*

Note: *Do not use chrome cleaner, metal cleaner or polish on wheels or wheel covers.*

Exterior Plastic Parts

For routine cleaning we recommend Motorcraft Detail Wash. If tar or grease spots are present, we recommend Motorcraft Bug and Tar Remover.

Stripes or Graphics (If Equipped)

Hand washing your vehicle is preferred however, pressure washing may be used under the following conditions:

- Do not use water pressure higher than 2,000 psi (14,000 kPa).
- Do not use water hotter than 179°F (82°C).

Vehicle Care

- Use a spray with a 40° wide spray angle pattern.
- Keep the nozzle at a 12 in (305 mm) distance and 90° angle to your vehicle's surface.

Note: *Holding the pressure washer nozzle at an angle to the vehicle's surface may damage graphics and cause the edges to peel away from the vehicle's surface.*

Underbody

Flush the complete underside of your vehicle frequently. Keep body and door drain holes free of debris or foreign material.

Under Hood

For removing black rubber marks from under the hood we recommend Motorcraft Wheel and Tire Cleaner or Motorcraft Bug and Tar Remover.

WAXING

Regular waxing is necessary to protect your car's paint from the elements. We recommend that you wash and wax the painted surface once or twice a year.

When washing and waxing, park your vehicle in a shaded area out of direct sunlight. Always wash your vehicle before applying wax.

- Use a quality wax that does not contain abrasives.
 - Follow the manufacturer's instructions to apply and remove the wax.
 - Apply a small amount of wax in a back-and-forth motion, not in circles.
- Do not allow wax to come in contact with any non-body (low-gloss black) colored trim. The wax will discolor or stain the parts over time.
 - Roof racks.
 - Bumpers.
 - Grained door handles.
 - Side moldings.
 - Mirror housings.
 - Windshield cowl area.
 - Do not apply wax to glass areas.
 - After waxing, your car's paint should feel smooth, and be free of streaks and smudges.

CLEANING THE ENGINE

Engines are more efficient when they are clean because grease and dirt buildup keep the engine warmer than normal.

When washing:

- Take care when using a power washer to clean the engine. The high-pressure fluid could penetrate the sealed parts and cause damage.
- Do not spray a hot engine with cold water to avoid cracking the engine block or other engine components.
- Spray Motorcraft Engine Shampoo and Degreaser on all parts that require cleaning and pressure rinse clean. In Canada, use Motorcraft Engine Shampoo.
- Never wash or rinse the engine while it is hot or running; water in the running engine may cause internal damage.

Vehicle Care

- Never wash or rinse any ignition coil, spark plug wire or spark plug well, or the area in and around these locations.
- Cover the battery, power distribution box, and air filter assembly to prevent water damage when cleaning the engine.

CLEANING THE WINDOWS AND WIPER BLADES

Car wash chemicals and environmental fallout can result in windshield and wiper blade contamination. Dirty windshield and wipers will result in poor windshield wiper operation. Keep the windshield and wiper blades clean to maintain windshield wiper performance.

To clean the windshield and wiper blades:

- Clean the windshield with a non-abrasive glass cleaner. When cleaning the interior of the windshield, avoid getting any glass cleaner on the instrument panel or door panels. Wipe any glass cleaner off these surfaces immediately.
- For windshields contaminated with tree sap, chemicals, wax or bugs, clean the entire windshield using steel wool (no greater than 0000 grade) in a circular motion and rinse with water.
- Clean the wiper blades with isopropyl rubbing alcohol or windshield washer concentrate.

Note: Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. The vehicle warranty does not cover damage caused to the heated rear window grid lines.

CLEANING THE INTERIOR

WARNINGS



Do not use cleaning solvents, bleach or dye on the vehicle's safety belts, as these actions may weaken the belt webbing.



On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a collision.

For fabric, carpets, cloth seats, safety belts and seats equipped with side airbags:

- Remove dust and loose dirt with a vacuum cleaner.
- Remove light stains and soil with Motorcraft Professional Strength Carpet & Upholstery Cleaner.
- If grease or tar is present on the material, spot-clean the area first with Motorcraft Spot and Stain Remover. In Canada, use Motorcraft Multi-Purpose Cleaner.
- If a ring forms on the fabric after spot cleaning, clean the entire area immediately (but do not oversaturate) or the ring will set.
- Do not use household cleaning products or glass cleaners, which can stain and discolor the fabric and affect the flame retardant abilities of the seat materials.

Vehicle Care

CLEANING THE INSTRUMENT PANEL AND INSTRUMENT CLUSTER LENS

WARNING



Do not use chemical solvents or strong detergents when cleaning the steering wheel or instrument panel to avoid contamination of the airbag system.

Note: Follow the same procedure as cleaning leather seats for cleaning leather instrument panels and leather interior trim surfaces. See **Cleaning Leather Seats** (page 207).

Clean the instrument panel and cluster lens with a clean, damp and soft cloth, then use a clean, dry and soft cloth to dry these areas.

- Avoid cleaners or polishes that increase the gloss of the upper portion of the instrument panel. The dull finish in this area helps protect you from undesirable windshield reflection.
- Do not use any household cleaning products or glass cleaners as these may damage the finish of the instrument panel, interior trim and cluster lens.
- Wash or wipe your hands clean if you have been in contact with certain products such as insect repellent and suntan lotion to avoid possible damage to the interior painted surfaces.
- Do not allow air fresheners and hand sanitizers to spill onto interior surfaces. If a spill occurs, wipe off immediately. Your warranty may not cover these damages.

If a staining liquid like coffee or juice has been spilled on the instrument panel or on interior trim surfaces:

1. Wipe up spilled liquid using a clean, soft cloth as quickly as possible.
2. Use Motorcraft Premium Leather and Vinyl Cleaner or a commercially available leather cleaning product for automotive interiors. Test any cleaner or stain remover on an inconspicuous area.
3. Alternatively, wipe the surface with a clean, soft cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
4. If necessary, apply more soap and water solution or cleaning product to a clean, soft cloth and press it onto the soiled area. Allow this to set at room temperature for 30 minutes.
5. Remove the soaked cloth, then with a clean, damp cloth, use a rubbing motion for 60 seconds on the soiled area.
6. Dry the area with a clean, soft cloth.

CLEANING LEATHER SEATS (if

Equipped)

Note: Follow the same procedure as cleaning leather seats for cleaning leather instrument panels and leather interior trim surfaces.

For routine cleaning, wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

For cleaning and removing stains such as dye transfer, use Motorcraft Premium Leather and Vinyl Cleaner or a commercially available leather cleaning product for automotive interiors.

Note: Test any cleaner or stain remover on an inconspicuous area.

Vehicle Care

You should:

- Remove dust and loose dirt with a vacuum cleaner.
- Clean and treat spills and stains as soon as possible.

Do not use the following products as these may damage the leather:

- Oil and petroleum or silicone-based leather conditioners.
- Household cleaners.
- Alcohol solutions.
- Solvents or cleaners intended specifically for rubber, vinyl and plastics.

REPAIRING MINOR PAINT DAMAGE

Authorized dealers have touch-up paint to match your vehicle's color. Your vehicle color code is printed on a sticker on the front, left-hand side door jamb. Take your color code to your authorized dealer to make sure you get the correct color.

Before repairing minor paint damage, use a cleaner such as Motorcraft Bug and Tar Remover to remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout.

Always read the instructions before using cleaning products.

CLEANING THE WHEELS (If

Equipped)

Note: Do not apply a cleaning chemical to warm or hot wheel rims and covers.

Note: Some automatic car washes may cause damage to the finish on your wheel rims and covers.

Note: Industrial-strength or heavy-duty cleaners in combination with brush agitation to remove brake dust and dirt, could wear away the clear coat finish over a period time.

Note: Do not use hydrofluoric acid-based or high caustic-based wheel cleaners, steel wool, fuels or strong household detergents.

Note: If you intend parking your vehicle for an extended period after cleaning the wheels with a wheel cleaner, drive your vehicle for a few minutes before doing so. This will reduce the risk of increased corrosion of the brake discs.

Alloy wheels and wheel covers are coated with a clear coat paint finish. To maintain their condition we recommend that you:

- Clean the wheels weekly using Motorcraft Wheel and Tire Cleaner. Apply using manufacturer's instructions.
- Use a sponge to remove heavy deposits of dirt and brake dust accumulation.
- Rinse thoroughly with a strong stream of water when you have completed the cleaning process.
- To remove tar and grease, use Motorcraft Bug and Tar Remover.

VEHICLE STORAGE

If you plan on storing your vehicle for 30 days or more, read the following maintenance recommendations to make sure your vehicle stays in good operating condition.

We engineer and test all motor vehicles and their components for reliable, regular driving. Under various conditions, long-term storage may lead to degraded engine performance or failure unless you use specific precautions to preserve engine components.

Vehicle Care

General

- Store all vehicles in a dry, ventilated place.
- Protect from sunlight, if possible.
- If vehicles are stored outside, they require regular maintenance to protect against rust and damage.

Body

- Wash your vehicle thoroughly to remove dirt, grease, oil, tar or mud from exterior surfaces, rear-wheel housing and the underside of front fenders.
- Periodically wash your vehicle if it is stored in exposed locations.
- Touch-up exposed or primed metal to prevent rust.
- Cover chrome and stainless steel parts with a thick coat of auto wax to prevent discoloration. Re-wax as necessary when you wash your vehicle.
- Lubricate all hood, door and luggage compartment hinges and latches with a light grade oil.
- Cover interior trim to prevent fading.
- Keep all rubber parts free from oil and solvents.

Engine

- Change the engine oil and filter prior to storage because used engine oil contains contaminants which may cause engine damage.
- Start the engine every 15 days for a minimum of 15 minutes. Run at fast idle with the climate controls set to defrost until the engine reaches normal operating temperature.

- With your foot on the brake, shift through all the gears while the engine is running.
- We recommend that you change the engine oil before you use your vehicle again.

Fuel system

- Fill the fuel tank with high-quality fuel until the first automatic shutoff of the fuel pump nozzle.

Cooling system

- Protect against freezing temperatures.
- When removing your vehicle from storage, check coolant fluid level. Confirm that there are no cooling system leaks and that fluid is at the recommended level.

Battery

- Check and recharge as necessary. Keep connections clean.
- If storing your vehicle for more than 30 days without recharging the battery, we recommend that you disconnect the battery cables to maintain battery charge for quick starting.

Note: *It is necessary to reset memory features if battery cables are disconnected.*

Brakes

- Make sure the brakes and parking brake release fully.

Tires

- Maintain recommended air pressure.

Miscellaneous

- Make sure all linkages, cables, levers and pins under your vehicle are covered with grease to prevent rust.
- Move vehicles at least 25 ft (7.5 m) every 15 days to lubricate working parts and prevent corrosion.

Removing Vehicle From Storage

When your vehicle is ready to come out of storage, do the following:

- Wash your vehicle to remove any dirt or grease film build-up on window surfaces.
- Check windshield wipers for any deterioration.
- Check under the hood for any foreign material that may have collected during storage such as mice or squirrel nests.
- Check the exhaust for any foreign material that may have collected during storage.
- Check tire pressures and set tire inflation per the Tire Label.
- Check brake pedal operation. Drive your vehicle 15 ft (4.5 m) back and forth to remove rust build-up.
- Check fluid levels (including coolant, oil and gas) to make sure there are no leaks, and fluids are at recommended levels.
- If you remove the battery, clean the battery cable ends and check for damage.

Contact an authorized dealer if you have any concerns or issues.

Wheels and Tires

GENERAL INFORMATION

Use only approved wheel and tire sizes, using other sizes could damage your vehicle. If you change the diameter of the tires from that fitted at the factory, the speedometer may not display the correct speed. Take your vehicle to an authorized Ford dealer to have the system reprogrammed. If you intend to change the size of the wheels from that fitted by the manufacturer, you can check the suitability with an authorized dealer.

Additional information related to the functionality and maintenance of your tires can be found later in this chapter. See **Tire Care** (page 213).

The Ford recommended tire inflation pressures can be found on the Tire Label, which is located on the B-pillar or the edge of the driver's door. This information can also be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door last post; next to the driver's seating position).

Ford strongly recommends maintaining these tire pressures at all times. Failure to follow the tire pressure recommendations can cause uneven treadwear patterns, reduced fuel economy, and adversely affect the way your vehicle handles.

Note: Check and set the tire pressure at the ambient temperature in which you are intending to drive your vehicle and when the tires are cold.

Note: Check your tire pressures at least once per month.

Set the pressure for your spare tire to the highest value given for your vehicle and tire size combination (if equipped).

Notice to utility vehicle and truck owners

WARNINGS



Utility vehicles have a significantly higher rollover rate than other types of vehicles. To reduce the risk of serious injury or death from a rollover or other crash you must avoid sharp turns and abrupt maneuvers, drive at safe speeds for the conditions, keep tires inflated to Ford recommended pressures, never overload or improperly load your vehicle, and make sure every passenger is properly restrained.



In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seat belt. All occupants must wear seat belts and children/infants must use appropriate restraints to minimize the risk of injury or ejection.



Do not become overconfident in the ability of four-wheel drive vehicles. Although a four-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in low traction situations, it won't stop any faster than two-wheel drive vehicles. Always drive at a safe speed.



E145298

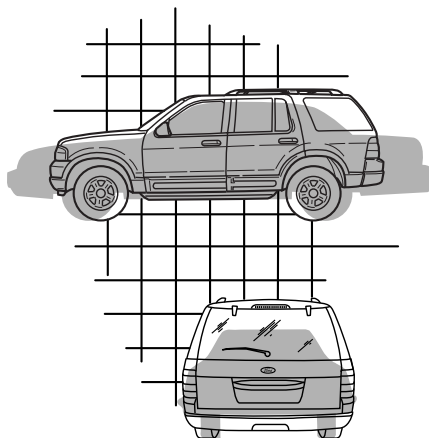
Wheels and Tires

Utility vehicles and trucks handle differently than passenger cars in the various driving conditions that are encountered on streets, highways and off-road. Utility vehicles and trucks are not designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions.

Study your owner's manual and any supplements for specific information about equipment features, instructions for safe driving and additional precautions to reduce the risk of an accident or serious injury.

How your vehicle differs from other vehicles

Sport utility vehicles and trucks can differ from some other vehicles in a few noticeable ways. Your vehicle may be:



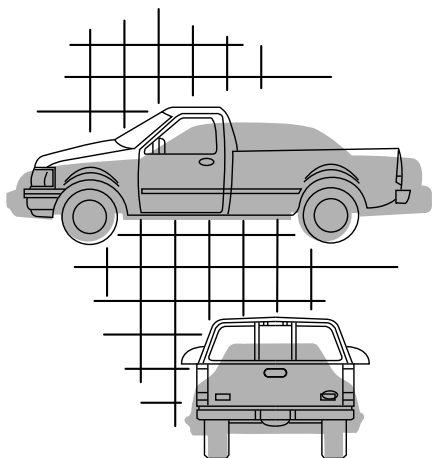
E145299

- Higher - to allow higher load carrying capacity and to allow it to travel over rough terrain without getting hung up or damaging underbody components.
- Shorter - to give it the capability to approach inclines and drive over the crest of a hill without getting hung up or damaging underbody components. All other things held equal, a shorter wheelbase may make your vehicle quicker to respond to steering inputs than a vehicle with a longer wheelbase.
- Narrower - to provide greater maneuverability in tight spaces, particularly in off-road use.

Wheels and Tires

TIRE CARE

Information About Uniform Tire Quality Grading



E168583

As a result of the above dimensional differences, Sport utility vehicles and trucks often will have a higher center of gravity and a greater difference in center of gravity between the loaded and unloaded condition. These differences that make your vehicle so versatile also make it handle differently than an ordinary passenger car.



E142542

Tire Quality Grades apply to new pneumatic passenger car tires. The Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example: **Treadwear 200 Traction AA Temperature A.**

These Tire Quality Grades are determined by standards that the United States Department of Transportation has set.

Tire Quality Grades apply to new pneumatic passenger car tires. They do not apply to deep tread, winter-type snow tires, space-saver or temporary use spare tires, light truck or LT type tires, tires with nominal rim diameters of 10 to 12 inches or limited production tires as defined in Title 49 Code of Federal Regulations Part 575.104 (c)(2).

Wheels and Tires

U.S. Department of Transportation Tire quality grades:

The U.S. Department of Transportation requires Ford Motor Company to give you the following information about tire grades exactly as the government has written it.

Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear 1½ times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

Traction AA A B C

WARNING



The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning or peak traction characteristics.

The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

Temperature A B C

WARNING



The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the

Wheels and Tires

Federal Motor Vehicle Safety Standard No. 139. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

Glossary of Tire Terminology

***Tire label:** A label showing the original equipment tire sizes, recommended inflation pressure and the maximum weight the vehicle can carry.

***Tire Identification Number (TIN):** A number on the sidewall of each tire providing information about the tire brand and manufacturing plant, tire size and date of manufacture. Also referred to as DOT code.

***Inflation pressure:** A measure of the amount of air in a tire.

***Standard load:** A class of P-metric or Metric tires designed to carry a maximum load at set pressure. For example: For P-metric tires 35 psi (2.4 bar) and for Metric tires 36 psi (2.5 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***Extra load:** A class of P-metric or Metric tires designed to carry a heavier maximum load at 42 psi (2.9 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***kPa:** Kilopascal, a metric unit of air pressure.

***PSI:** Pounds per square inch, a standard unit of air pressure.

***Cold tire pressure:** The tire pressure when the vehicle has been stationary and out of direct sunlight for an hour or more and prior to the vehicle being driven for 1 mi (1.6 km).

***Recommended inflation pressure:** The cold inflation pressure found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label located on the B-Pillar or the edge of the driver door.

***B-pillar:** The structural member at the side of the vehicle behind the front door.

***Bead area of the tire:** Area of the tire next to the rim.

***Sidewall of the tire:** Area between the bead area and the tread.

***Tread area of the tire:** Area of the perimeter of the tire that contacts the road when mounted on the vehicle.

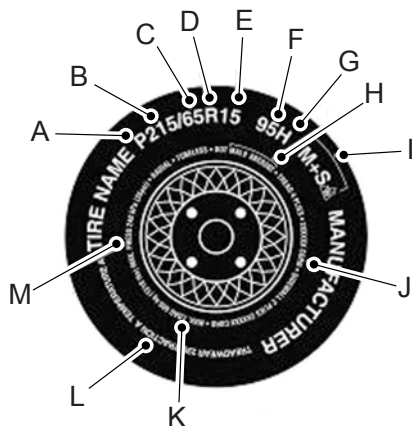
***Rim:** The metal support (wheel) for a tire or a tire and tube assembly upon which the tire beads are seated.

Wheels and Tires

Information Contained on the Tire Sidewall

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

Information on P Type Tires



E142543

P215/65R15 95H is an example of a tire size, load index and speed rating. The definitions of these items are listed below. (Note that the tire size, load index and speed rating for your vehicle may be different from this example.)

A. P: Indicates a tire, designated by the Tire and Rim Association, that may be used for service on cars, sport utility vehicles, minivans and light trucks. **Note:** If your tire size does not begin with a letter this may mean it is designated by either the European Tire and Rim Technical Organization or the Japan Tire Manufacturing Association.

B. 215: Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. 65: Indicates the aspect ratio which gives the tire's ratio of height to width.

D. R: Indicates a radial type tire.

E. 15: Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

F. 95: Indicates the tire's load index. It is an index that relates to how much weight a tire can carry. You may find this information in your owner's manual. If not, contact a local tire dealer.

Note: You may not find this information on all tires because it is not required by federal law.

Wheels and Tires

G. **H:** Indicates the tire's speed rating. The speed rating denotes the speed at which a tire is designed to be driven for extended periods of time under a standard condition of load and inflation pressure. The tires on your vehicle may operate at different conditions for load and inflation pressure. These speed ratings may need to be adjusted for the difference in conditions. The ratings range from 81 mph (130 km/h) to 186 mph (299 km/h). These ratings are listed in the following chart.

Note: *You may not find this information on all tires because it is not required by federal law.*

Letter rating	Speed rating
M	81 mph (130 km/h)
N	87 mph (140 km/h)
Q	99 mph (159 km/h)
R	106 mph (171 km/h)
S	112 mph (180 km/h)
T	118 mph (190 km/h)
U	124 mph (200 km/h)
H	130 mph (210 km/h)
V	149 mph (240 km/h)

Letter rating	Speed rating
W	168 mph (270 km/h)
Y	186 mph (299 km/h)

Note: *For tires with a maximum speed capability over 149 mph (240 km/h), tire manufacturers sometimes use the letters ZR. For those with a maximum speed capability over 186 mph (299 km/h), tire manufacturers always use the letters ZR.*

H. U.S. DOT Tire Identification Number (TIN): This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

I. **M+S or M/S:** Mud and Snow, or
AT: All Terrain, or
AS: All Season.

Wheels and Tires

J. Tire Ply Composition and Material Used: Indicates the number of plies or the number of layers of rubber-coated fabric in the tire tread and sidewall. Tire manufacturers also must indicate the ply materials in the tire and the sidewall, which include steel, nylon, polyester, and others.

K. Maximum Load: Indicates the maximum load in kilograms and pounds that can be carried by the tire. See the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), for the correct tire pressure for your vehicle.

L. Treadwear, Traction and Temperature Grades:

***Treadwear** The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100.

***Traction:** The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

***Temperature:** The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel.

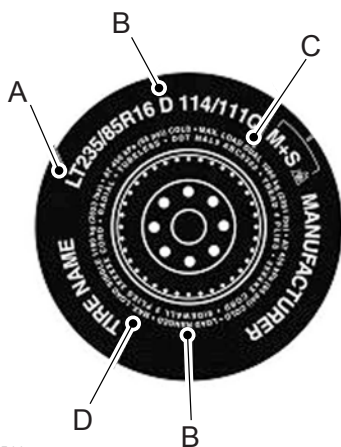
M. Maximum Inflation Pressure: Indicates the tire manufacturers' maximum permissible pressure or the pressure at which the maximum load can be carried by the tire. This pressure is normally higher than the vehicle manufacturer's recommended cold inflation pressure which can be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver's door. The cold inflation pressure should never be set lower than the recommended pressure on the vehicle label.

Wheels and Tires

The tire suppliers may have additional markings, notes or warnings such as standard load or radial tubeless.

Additional Information Contained on the Tire Sidewall for LT Type Tires

Note: *Tire Quality Grades do not apply to this type of tire.*



E142544

LT type tires have some additional information beyond those of P type tires; these differences are described below.

A. LT: Indicates a tire, designated by the Tire and Rim Association, that is intended for service on light trucks.

B. Load Range and Load Inflation Limits: Indicates the tire's load-carrying capabilities and its inflation limits.

C. Maximum Load Dual lb (kg) at psi (kPa) cold: Indicates the maximum load and tire pressure when the tire is used as a dual, defined as four tires on the rear axle (a total of six or more tires on the vehicle).

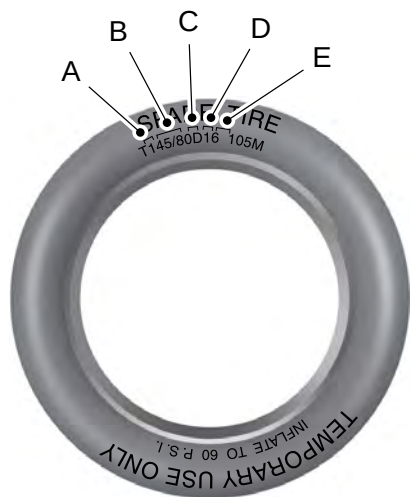
D. Maximum Load Single lb (kg) at psi (kPa) cold: Indicates the maximum load and tire pressure when the tire is used as a single, defined as two tires (total) on the rear axle.

Information on T Type Tires

T145/80D16 is an example of a tire size.

Note: *The temporary tire size for your vehicle may be different from this example. Tire Quality Grades do not apply to this type of tire.*

Wheels and Tires



E142545

T type tires have some additional information beyond those of P type tires; these differences are described below:

A. **T:** Indicates a type of tire, designated by the Tire and Rim Association, that is intended for temporary service on cars, sport utility vehicles, minivans and light trucks.

B. **145:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **80:** Indicates the aspect ratio which gives the tire's ratio of height to width. Numbers of 70 or lower indicate a short sidewall.

D. **D:** Indicates a diagonal type tire.

R: Indicates a radial type tire.

E. **16:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

Recommended Tire Pressures and Inflating Your Tires

Safe operation of your vehicle requires that your tires are properly inflated. Remember that a tire can lose up to half of its air pressure without appearing flat. Every day before you drive, check your tires. If one looks lower than the others, use a tire gauge to check the pressure of all tires and adjust if required.

At least once a month and before long trips, inspect each tire and check the tire pressure with a tire gauge (including spare, if equipped). Inflate all tires to the inflation pressure recommended by Ford Motor Company.

Wheels and Tires

WARNING



Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!

You are strongly urged to buy a reliable tire pressure gauge, as automatic service station gauges may be inaccurate. Ford recommends the use of a digital or dial-type tire pressure gauge rather than a stick-type tire pressure gauge. Use the recommended cold inflation pressure for optimum tire performance and wear. Under-inflation or over-inflation may cause uneven treadwear patterns.

Always inflate your tires to the Ford recommended inflation pressure even if it is less than the maximum inflation pressure information found on the tire. You will find a Tire Label containing the Ford recommended tire inflation pressure by the tire size and other important information located on the B-Pillar or the edge of the driver's door.

The Ford recommended tire inflation pressure is also found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch on the B-pillar, or on the edge of the driver's door.

Failure to follow the tire pressure recommendations can cause uneven treadwear patterns and adversely affect the way your vehicle handles.

Inspecting Your Tires and Wheel Valve Stems

Periodically inspect the tire treads for uneven or excessive wear and remove objects such as stones, nails or glass that may be wedged in the tread grooves. Check the tire and valve stems for holes, cracks, or cuts that may permit air leakage and repair or replace the tire and replace the valve stem. Inspect the tire sidewalls for cracking, cuts, bruises and other signs of damage or excessive wear. If internal damage to the tire

Wheels and Tires

is suspected, have the tire demounted and inspected in case it needs to be repaired or replaced. For your safety, tires that are damaged or show signs of excessive wear should not be used because they are more likely to blow out or fail.

Improper or inadequate vehicle maintenance can cause tires to wear abnormally. Inspect all your tires, including the spare, frequently, and replace them if one or more of the following conditions exist:

Tire Wear



E142546

When the tread is worn down to one sixteenth of an inch (2 mm), tires must be replaced to help prevent your vehicle from skidding and hydroplaning. Built-in treadwear indicators, or wear bars, which look like narrow strips of smooth rubber across the tread will appear on the tire when the tread is worn down to one sixteenth of an inch (2 mm).

When the tire tread wears down to the same height as these wear bars, the tire is worn out and must be replaced.

Damage

Periodically inspect the tire treads and sidewalls for damage (such as bulges in the tread or sidewalls, cracks in the tread groove and separation in the tread or sidewall). If damage is observed or suspected, have the tire inspected by a tire professional. Tires can be damaged during off-road use, so inspection after off-road use is also recommended.

Wheels and Tires

Age

WARNING



Tires degrade over time depending on many factors such as weather, storage conditions, and conditions of use (load, speed, inflation pressure) the tires experience throughout their lives.

In general, tires should be replaced after six years regardless of tread wear. However, heat caused by hot climates or frequent high loading conditions can accelerate the aging process and may require tires to be replaced more frequently.

You should replace your spare tire when you replace the road tires or after six years due to aging even if it has not been used.

U.S. DOT Tire Identification Number

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

Tire Replacement Requirements

Your vehicle is equipped with tires designed to provide a safe ride and handling capability.

WARNINGS



Only use replacement tires and wheels that are the same size, load index, speed rating and type (such as P-metric versus LT-metric or all-season versus all-terrain) as those originally provided by Ford. The recommended tire and wheel size may be found on either the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or the Tire Label which

Wheels and Tires

WARNINGS

is located on the B-Pillar or edge of the driver's door. If this information is not found on these labels, then you should contact your authorized dealer as soon as possible. Use of any tire or wheel not recommended by Ford can affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



To reduce the risk of serious injury, when mounting replacement tires and wheels, you should not exceed the maximum pressure indicated on the sidewall of the tire to set the beads without additional precautions listed below. If the beads do not seat at the maximum pressure indicated, re-lubricate and try again.

When inflating the tire for mounting pressures up to 20 psi (1.38 bar) greater than the maximum pressure on the tire sidewall, the following precautions must be taken to protect the person mounting the tire:

1. Make sure that you have the correct tire and wheel size.
2. Lubricate the tire bead and wheel bead seat area again.

WARNINGS

3. Stand at a minimum of 12 ft (3.66 m) away from the wheel and tire assembly.

4. Use both eye and ear protection.

For a mounting pressure more than 20 psi (1.38 bar) greater than the maximum pressure, a Ford dealer or other tire service professional should do the mounting.

Always inflate steel carcass tires with a remote air fill with the person inflating standing at a minimum of 12 ft (3.66 m) away from the wheel and tire assembly.

Important: Remember to replace the wheel valve stems when the road tires are replaced on your vehicle.

It is recommended that the two front tires or two rear tires generally be replaced as a pair.

The tire pressure sensors mounted in the wheels (originally installed on your vehicle) are not designed to be used in aftermarket wheels.

The use of wheels or tires not recommended by Ford Motor Company may affect the operation of your tire pressure monitoring system.

Wheels and Tires

If the tire pressure monitoring system indicator is flashing, your system is malfunctioning. Your replacement tire might be incompatible with your tire pressure monitoring system, or some component of the system may be damaged.

Safety Practices

WARNINGS



If your vehicle is stuck in snow, mud or sand, do not rapidly spin the tires; spinning the tires can tear the tire and cause an explosion. A tire can explode in as little as three to five seconds.



Do not spin the wheels at over 34 mph (55 km/h). The tires may fail and injure a passenger or bystander.

Driving habits have a great deal to do with your tire mileage and safety.

- *Observe posted speed limits
- *Avoid fast starts, stops and turns
- *Avoid potholes and objects on the road
- *Do not run over curbs or hit the tire against a curb when parking

Highway Hazards

No matter how carefully you drive, there is always the possibility that you may eventually have a flat tire on the highway. Drive slowly to the closest safe area out of traffic. This may further damage the flat tire, but your safety is more important.

If you feel a sudden vibration or ride disturbance while driving, or you suspect your tire or vehicle has been damaged, immediately reduce your speed. Drive with caution until you can safely pull off the road. Stop and inspect the tires for damage. If a tire is under-inflated or damaged, deflate it, remove wheel and replace it with your spare tire and wheel. If you cannot detect a cause, have the vehicle towed to the nearest repair facility or tire dealer to have the vehicle inspected.

Tire and Wheel Alignment

A bad jolt from hitting a curb or pothole can cause the front end of your vehicle to become misaligned or cause damage to your tires. If your vehicle seems to pull to one side when you are driving, the wheels may be out of alignment. Have an authorized dealer check the wheel alignment periodically.

Wheels and Tires

Wheel misalignment in the front or the rear can cause uneven and rapid treadwear of your tires and should be corrected by an authorized dealer. Front-wheel drive vehicles and those with an independent rear suspension (if equipped) may require alignment of all four wheels.

The tires should also be balanced periodically. An unbalanced tire and wheel assembly may result in irregular tire wear.

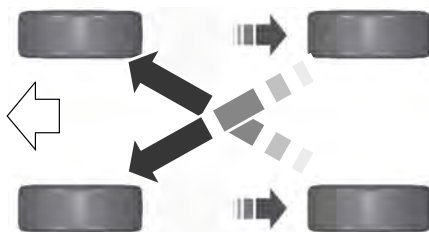
Tire Rotation

Note: *If your tires show uneven wear, ask an authorized dealer to check for and correct any wheel misalignment, tire imbalance or mechanical problem involved before tire rotation.*

Note: *Your vehicle may be equipped with a dissimilar spare wheel and tire assembly. A dissimilar spare wheel and tire assembly is defined as a spare wheel and tire assembly that is different in brand, size or appearance from the road tires and wheels. If you have a dissimilar spare wheel and tire assembly, it is intended for temporary use only and should not be used in a tire rotation.*

Note: *After having your tires rotated, inflation pressure must be checked and adjusted to the vehicle requirements.*

Rotating your tires at the recommended interval (as indicated in the Scheduled Maintenance chapter) will help your tires wear more evenly, providing better tire performance and longer tire life. Sometimes irregular tire wear can be corrected by rotating the tires.



E142547

Police Wheels and Tires

Wheel rims

To withstand the demands placed on vehicles driven under heavy duty service conditions, Ford Motor Company installs heavy duty wheels.

Tires

Tires (including the spare) are speed-rated radials for police use. Use only the recommended tire size and speed ratings.

Wheels and Tires

In regions with snow and ice during the winter months, installation of snow tires may be desirable. Snow tires will usually exhibit a drop in dry pavement handling, but may show an increase in snow and ice traction. When snow tires are used, they should be installed on all four wheels, never on the drive wheels only.

Tire storage

Most high performance tires are made with a nylon overlay. As such, the following steps should be taken to avoid flatspotting when the vehicles are not used for a period of time.

- Fleets should store the vehicles with 44 psi (303 kPa) in the tires.
- If the vehicle is stored for periods longer than 30 days, you should move it several feet at least once during each 30-day period, so that a different portion of the tread contacts the ground.
- Tire pressure should be reduced to the recommended pressure shown on the vehicle certification label before the vehicle is placed back into service.

USING SNOW CHAINS

WARNING



Snow tires must be the same size, load index, and speed rating as those originally provided by Ford. Use of any tire or wheel not recommended by Ford can affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury, and death. Additionally, the use of non-recommended tires and wheels could cause steering, suspension, axle, transfer case, or power transfer unit failure. It is also strongly advised to follow the Ford recommended tire inflation pressure found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver door. Failure to follow the tire pressure recommendations can cause uneven treadwear patterns and adversely affect the way your vehicle handles.

Note: *The suspension insulation and bumpers help prevent vehicle damage. Do not remove these components from your vehicle when using snow tires and chains.*

The tires on your vehicle have all-weather treads to provide traction in rain and snow. However, in some climates, you may need to use snow tires and cables. If you need to use cables, it is recommended that steel wheels (of the same size and specifications) be used, as cables may chip aluminum wheels.

Wheels and Tires

Follow these guidelines when using snow tires and traction devices:

- If possible, avoid fully loading your vehicle.
- For police sedan, do not use snow chains or cables on this vehicle as they may cause damage to your vehicle which may lead to loss of vehicle control.
- For police utility, use only SAE Class S snow chains, snow cables or equivalent on the front axle for 245/55 R18 equipped vehicles. The use of snow chains, snow cables or other traction assist devices that are larger than SAE Class S may cause damage to your vehicle's wheel house, suspension and/or body.
- Do not install tire chains, cables, or optional traction devices on the rear tires. This could cause damage to the vehicle's wheel house or body.
- Install cable chains securely, verifying that the cables do not touch any wiring, brake lines or fuel lines.
- When driving with tire cables do not exceed 30 mph (48 km/h) or the maximum speed recommended by the chain manufacturer, whichever is less.
- Drive cautiously. If you hear the cables rub or bang against your vehicle, stop and retighten the cables. If this does not work, remove the cables to prevent damage to your vehicle.
- Remove the cables when they are no longer needed. Do not use cables on dry roads.

If you have any questions regarding snow chains or cables, contact an authorized dealer.

TIRE PRESSURE MONITORING SYSTEM

WARNING



The tire pressure monitoring system is not a substitute for manually checking tire pressures. You should periodically check tire pressures using a pressure gauge. Failure to correctly maintain tire pressures could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.



Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated. Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Wheels and Tires

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Changing Tires With a Tire Pressure Monitoring System



E142549

Note: Each road tire is equipped with a tire pressure sensor located inside the wheel and tire assembly cavity. The pressure sensor is attached to the valve stem. The pressure sensor is covered by the tire and is not visible unless the tire is removed. Take care when changing the tire to avoid damaging the sensor

You should always have your tires serviced by an authorized dealer.

Check the tire pressure periodically (at least monthly) using an accurate tire gauge. See *Inflating Your Tires* in this chapter.

Understanding Your Tire Pressure Monitoring System

The tire pressure monitoring system measures pressure in your four road tires and sends the tire pressure readings to your vehicle. The low tire pressure warning light will turn on if the tire pressure is significantly low. Once the light is illuminated, your tires are under-inflated and need to be inflated to the manufacturer's recommended tire pressure. Even if the light turns on and a short time later turns off, your tire pressure still needs to be checked.

Wheels and Tires

When Your Temporary Spare Tire is Installed

When one of your road tires needs to be replaced with the temporary spare, the system will continue to identify an issue to remind you that the damaged road wheel and tire assembly needs to be repaired and put back on your vehicle.

To restore the full function of the tire pressure monitoring system, have the damaged road wheel and tire assembly repaired and remounted on your vehicle.

When You Believe Your System is Not Operating Properly

The main function of the tire pressure monitoring system is to warn you when your tires need air. It can also warn you in the event the system is no longer capable of functioning as intended. See the following chart for information concerning your tire pressure monitoring system:

Wheels and Tires

Low tire pressure warning light	Possible cause	Customer action required
Solid warning light	Tire(s) under-inflated	Make sure tires are at the proper pressure. See Inflating your tires in this chapter. After inflating your tires to the manufacturer's recommended pressure as shown on the Tire Label (located on the edge of driver's door or the B-Pillar), the vehicle must be driven for at least two minutes over 20 mph (32 km/h) before the light turns off.
	Spare tire in use	Repair the damaged road wheel and tire assembly and reinstall it on the vehicle to restore system function. For a description on how the system functions, see When your temporary spare tire is installed in this section.
	TPMS malfunction	If the tires are properly inflated and the spare tire is not in use but the light remains on, contact your authorized dealer as soon as possible.
Flashing warning light	Spare tire in use	Repair the damaged road wheel and tire assembly and reinstall it on the vehicle to restore system function. For a description on how the system functions, see When your temporary spare tire is installed in this section.
	TPMS malfunction	If the tires are properly inflated and the spare tire is not in use but the light remains on, contact your authorized dealer as soon as possible.

When Inflating Your Tires

When putting air into your tires (such as at a gas station or in your garage), the tire pressure monitoring system may not respond immediately to the air added to your tires.

It may take up to two minutes of driving over 20 mph (32 km/h) for the light to turn off after you have filled your tires to the recommended inflation pressure

Wheels and Tires

How Temperature Affects Your Tire Pressure

The tire pressure monitoring system monitors tire pressure in each pneumatic tire. While driving in a normal manner, a typical passenger tire inflation pressure may increase about 2–4 psi (14–28 kPa) from a cold start situation. If the vehicle is stationary overnight with the outside temperature significantly lower than the daytime temperature, the tire pressure may decrease about 3 psi (21 kPa) for a drop of 30°F (17°C) in ambient temperature. This lower pressure value may be detected by the tire pressure monitoring system as being significantly lower than the recommended inflation pressure and activate the system warning light for low tire pressure. If the low tire pressure warning light is on, visually check each tire to verify that no tire is flat. If one or more tires are flat, repair as necessary. Check the air pressure in the road tires. If any tire is under-inflated, carefully drive the vehicle to the nearest location where air can be added to the tires. Inflate all the tires to the recommended inflation pressure.

CHANGING A ROAD WHEEL

WARNINGS



The use of tire sealant may damage your tire pressure monitoring system and should only be used in roadside emergencies. If you must use a sealant, the Ford Tire Mobility Kit sealant should be used. The tire pressure monitoring system sensor and valve stem on the wheel must be replaced by an authorized dealer after use of the sealant.



See **Tire Pressure Monitoring System** (page 228). If the tire pressure monitor sensor becomes damaged, it will no longer function.

Note: The tire pressure monitoring system indicator light will illuminate when the spare tire is in use until the spare's tire pressure monitoring system sensor is trained.

If you get a flat tire while driving, do not apply the brake heavily. Instead, gradually decrease your speed. Hold the steering wheel firmly and slowly move to a safe place on the side of the road.

Have a flat serviced by an authorized dealer in order to prevent damage to the tire pressure monitoring system sensors. See **Tire Pressure Monitoring System** (page 228). Replace the spare tire with a road tire as soon as possible. During repairing or replacing of the flat tire, have the authorized dealer inspect the tire pressure monitoring system sensor for damage.

Dissimilar Spare Wheel and Tire Assembly Information

WARNING



Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.

If you have a dissimilar spare wheel and tire, then it is intended for temporary use only. This means that if you need to use it, you should replace it as soon as possible with a road wheel and tire assembly that is the same size and type as the road tires and wheels that were originally provided by Ford. If the dissimilar spare tire or wheel is damaged, it should be replaced rather than repaired.

A dissimilar spare wheel and tire assembly is defined as a spare wheel and tire assembly that is different in brand, size or appearance from the road tires and wheels and can be one of three types:

Wheels and Tires

1. **T-type mini-spare:** This spare tire begins with the letter T for tire size and may have Temporary Use Only molded in the sidewall.

2. **Full-size dissimilar spare with label on wheel:** This spare tire has a label on the wheel that states: THIS WHEEL AND TIRE ASSEMBLY FOR TEMPORARY USE ONLY.

When driving with one of the dissimilar spare tires listed above, do not:

- Exceed 50 mph (80 km/h).
- Load the vehicle beyond maximum vehicle load rating listed on the Safety Compliance Label.
- Tow a trailer.
- Use snow chains on the end of the vehicle with the dissimilar spare tire.
- Use more than one dissimilar spare tire at a time.
- Use commercial car washing equipment.
- Try to repair the dissimilar spare tire.

Use of one of the dissimilar spare tires listed above at any one wheel location can lead to impairment of the following:

- Handling, stability and braking performance.
- Comfort and noise.
- Ground clearance and parking at curbs.
- Winter weather driving capability.
- Wet weather driving capability.
- All-wheel driving capability.

3. **Full-size dissimilar spare without label on wheel**

When driving with the full-size dissimilar spare wheel and tire assembly, do not:

- Exceed 70 mph (113 km/h).
- Use more than one dissimilar spare wheel and tire assembly at a time.

- Use commercial car washing equipment.
- Use snow chains on the end of the vehicle with the dissimilar spare wheel and tire assembly.

The usage of a full-size dissimilar spare wheel and tire assembly can lead to impairment of the following:

- Handling, stability and braking performance.
- Comfort and noise.
- Ground clearance and parking at curbs.
- Winter weather driving capability.
- Wet weather driving capability.
- All-wheel driving capability.

When driving with the full-size dissimilar spare wheel and tire assembly additional caution should be given to:

- Towing a trailer.
- Driving vehicles equipped with a camper body.
- Driving vehicles with a load on the cargo rack.

Drive cautiously when using a full-size dissimilar spare wheel and tire assembly and seek service as soon as possible.

Tire Change Procedure

WARNINGS



When one of the front wheels is off the ground, the transmission alone will not prevent your vehicle from moving or slipping off the jack, even if the transmission is in park (**P**) or neutral (**N**).



To help prevent your vehicle from moving when you change a tire, be sure to place the transmission in park (**P**) or neutral (**N**), set the parking brake, and block (in both directions) the wheel that is diagonally opposite (other side and end of your vehicle) to the tire being changed.

Wheels and Tires

WARNINGS



Never get underneath a vehicle that is supported only by a jack. If the vehicle slips off the jack, you or someone else could be seriously injured.



Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to avoid the danger of being hit when operating the jack or changing the wheel.



Always use the jack provided as original equipment with your vehicle. If using a jack other than the one provided as original equipment with your vehicle, make sure the jack capacity is adequate for the vehicle weight, including any vehicle cargo or modifications.

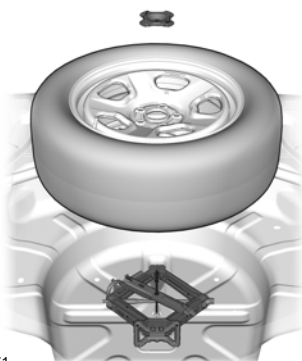


To reduce the risk of possible serious injury or death, do not remove the full size spare tire from the factory secured location. This location is necessary to achieve police-rated 75 mph rear impact crash-test performance. Removal increases the risk of fuel leak in high-speed rear impacts.

Note: *Passengers should not remain in your vehicle when the vehicle is being jacked.*

Note: *Jack at the specified locations to avoid damage to the vehicle.*

1. Park on a level surface, set the parking brake and activate the hazard flashers.
2. Place the transmission in park (**P**) and turn the engine off.

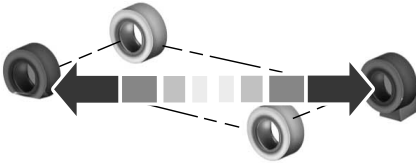


E206671

3. Lift the floor cargo cover, then remove the wing nut that secures the spare tire by turning it counterclockwise.
4. Remove the spare tire from the spare tire well.
5. Remove the wing nut bolt that secures the jack kit by turning it counterclockwise.
6. Remove the jack kit, which includes the jack, lug wrench, L-shaped bolt and tow recovery hook.
7. Turn the lead screw (where the lug wrench attaches) of the jack by hand to release the lug wrench from the jack. Press the button on the wrench to extend the handle. Fold down the wrench socket.
8. Loosen each wheel lug nut one-half turn counterclockwise, but do not remove them until the wheel is raised off the ground.

Wheels and Tires

Vehicle Jacking



E142551

1. Block the diagonally opposite wheel.



E145908

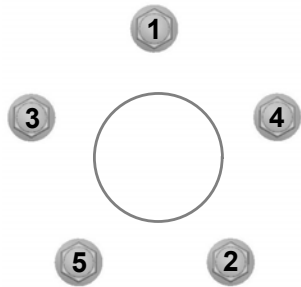
2. The vehicle jacking points are shown here, and are depicted on the warning label on the jack.
3. Small arrow-shaped marks on the sills show the location of the jacking points.



E201156

4. Raise the wheel by turning the jack handle clockwise.

5. Remove the lug nuts with the lug wrench.
6. Replace the flat tire with the spare tire, marking sure the valve stem is facing outward. Reinstall the lug nuts until the wheel is snug against the hub. Do not fully tighten the lug nuts until the wheel has been lowered.
7. Lower the wheel by turning the jack handle counterclockwise.

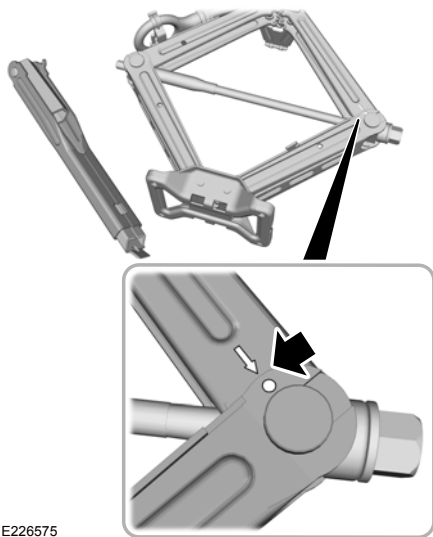


E75442

8. Remove the jack and fully tighten the lug nuts in the order shown. See **Technical Specifications** (page 237).

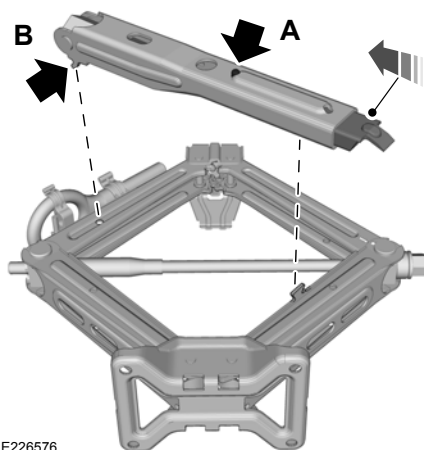
Wheels and Tires

Stowing the Spare Tire and Jack



E226575

1. Adjust the jack to the proper height to install the wrench. Turn the jack lead screw until the arrow on the upper link is slightly below the circle indicator shown on the lower link.



E226576

2. Push the button (A) to retract the wrench handle and place the wrench over the raised tab on the lower link and drop the tang (B) through the hole in the diagonally opposite upper link. Turn the lead screw of jack clockwise until the arrow aligns with the circle indicator to secure the wrench onto the jack.
3. Place the jack over the mounting bracket on the floor of the spare tire well.
4. Replace the spare over the jack and secure with the wing nut.

Wheels and Tires

TECHNICAL SPECIFICATIONS

Wheel Lug Nut Torque Specifications

WARNING



When a wheel is installed, always remove any corrosion, dirt or foreign materials present on the mounting surfaces of the wheel or the surface of the wheel hub, brake drum or brake disc that contacts the wheel. Make sure that any fasteners that attach the rotor to the hub are secured so they do not interfere with the mounting surfaces of the wheel. Installing wheels without correct metal-to-metal contact at the wheel mounting surfaces can cause the wheel nuts to loosen and the wheel to come off while your vehicle is in motion, resulting in loss of control.

Bolt size	lb.ft (Nm) *
1/2-20 x 1.5	110 lb.ft (149 Nm)

*Torque specifications are for nut and bolt threads free of dirt and rust. Use only Ford recommended replacement fasteners.

Retighten the lug nuts to the specified torque within 100 miles (160 kilometers) after any wheel disturbance (such as tire rotation, changing a flat tire, wheel removal).



E145950

A Wheel pilot bore

Inspect the wheel pilot bore and mounting surface prior to installation. Remove any visible corrosion or loose particles.

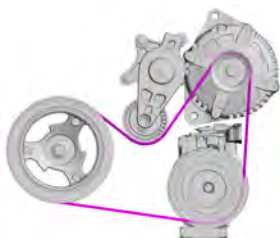
Capacities and Specifications

ENGINE SPECIFICATIONS - 3.5L ECOBOOST™

Engine	3.5L EcoBoost
Cubic inches	214
Required fuel	Minimum 87 octane
Firing order	1-4-2-5-3-6
Ignition system	Coil on plug
Spark plug gap	0.033 - 0.037 in (0.75 mm - 0.85 mm)
Compression ratio	10.0:1

Drivebelt Routing

3.5L EcoBoost Engine



E191904

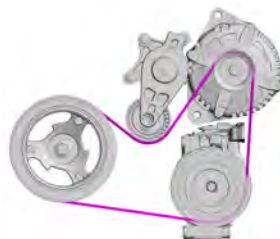
ENGINE SPECIFICATIONS - 3.7L

Engine	3.7L V6
Cubic inches	227
Firing order	1-4-2-5-3-6
Ignition system	Coil on plug
Spark plug gap	0.049–0.053 in (1.25–1.35 mm)
Compression ratio	10.5:1

Capacities and Specifications

Drivebelt Routing

3.7L Engine



E191904

MOTORCRAFT PARTS - 3.5L ECOBOOST™

Component	Part Number
Air filter element	FA-1884
Oil filter	FL-500-S
Battery	BXT-65-750
Spark plugs	SP-534
Cabin air filter	FP-68
Windshield wiper blade	WW-2206 (passenger side) WW-2600 (driver side)
Rear window wiper blade	WW-1106

We recommend Motorcraft replacement parts available at your Ford dealer or at fordparts.com for scheduled maintenance. These parts meet or exceed Ford Motor Company's specifications and are engineered for your vehicle. Use of other parts may impact vehicle performance, emissions and durability. Your warranty may be void for any damage related to use of other parts.

If a Motorcraft oil filter is not available, use an oil filter that meets industry performance specification SAE/USCAR-36.

For spark plug replacement, contact an authorized dealer. Replace the spark plugs at the appropriate intervals. See **Scheduled Maintenance** (page 304).

Capacities and Specifications

MOTORCRAFT PARTS - 3.7L

Component	Part Number
Air filter element	FA-1884
Oil filter	FL-500-S
Battery	BXT-65-750
Spark plugs	SP-520
Cabin air filter	FP-68
Windshield wiper blade	WW-2206 (passenger side) WW-2600 (driver side)
Rear window wiper blade	WW-1106

We recommend Motorcraft replacement parts available at your Ford dealer or at fordparts.com for scheduled maintenance. These parts meet or exceed Ford Motor Company's specifications and are engineered for your vehicle. Use of other parts may impact vehicle performance, emissions and durability. Your warranty may be void for any damage related to use of other parts.

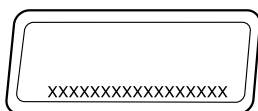
If a Motorcraft oil filter is not available, use an oil filter that meets industry performance specification SAE/USCAR-36.

For spark plug replacement, contact an authorized dealer. Replace the spark plugs at the appropriate intervals. See **Scheduled Maintenance** (page 304).

Capacities and Specifications

VEHICLE IDENTIFICATION NUMBER

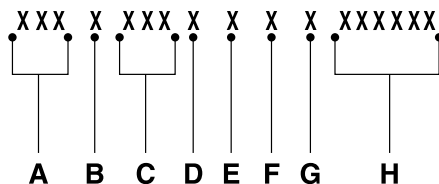
The vehicle identification number is located on the left-hand side of the instrument panel.



E142476

Please note that in the graphic, XXXX is representative of your vehicle identification number.

The Vehicle Identification Number contains the following information:



E142477

- A World manufacturer identifier
- B Brake system, Gross Vehicle Weight Rating, Restraint Devices and their locations
- C Make, vehicle line, series, body type
- D Engine type
- E Check digit
- F Model year
- G Assembly plant
- H Production sequence number

Capacities and Specifications

VEHICLE CERTIFICATION LABEL

MFD. BY FORD MOTOR CO.

DATE: XX/XX GVWR: XXXX KG (XXXX LB)

FRONT GAWR: XXXX KG (XXXX LB) WITH REAR GAWR: XXXX KG (XXXX LB) WITH

XXXXXXXXXXXXXXXXX TIRES XXXXXXXXXXXXXXXXXXXX TIRES

XXXXXXXXX RIMS XXXXXXXX RIMS

AT XXXX kPa/ XXX PSI COLD AT XXXX kPa/ XXX PSI COLD

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: XXXXXXXXXXXXXXXXXXXX XXXXX

TYPE: XXXX XXXXX



EXT PNT: XX XXXXXX RC: XX DSO: XXXX

WB INT TR TP/PS R AXLE TR SPR XXXX

XXX XX XXX X XX X XXXX XXXX

XXXXXXXXXXXXXXXXX XXX XXXXX-XXXXXXXX-XX

E167469

The National Highway Traffic Safety Administration Regulations require that a Safety Compliance Certification Label be affixed to a vehicle and prescribe where the Safety Compliance Certification Label may be located. The Safety Compliance Certification Label shall be affixed to either the door hinge pillar, the door latch post, or the edge of the door near the door latch, next to the driver's seating position.

TRANSMISSION CODE DESIGNATION

MFD. BY FORD MOTOR CO.

DATE: XX/XX GVWR: XXXX KG (XXXX LB)

FRONT GAWR: XXXX KG (XXXX LB) WITH REAR GAWR: XXXX KG (XXXX LB) WITH

XXXXXXXXXXXXXXXXX TIRES XXXXXXXXXXXXXXXXXXXX TIRES

XXXXXXXXX RIMS XXXXXXXX RIMS

AT XXXX kPa/ XXX PSI COLD AT XXXX kPa/ XXX PSI COLD

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: XXXXXXXXXXXXXXXXXXXX XXXXX

TYPE: XXXX XXXXX



EXT PNT: XX XXXXXX RC: XX DSO: XXXX

WB INT TR TP/PS R AXLE TR SPR XXXX

XXX XX XXX X XX X XXXX XXXX

XXXXXXXXXXXXXXXXX XXX XXXXX-XXXXXXXX-XX

E167814

The transmission code is on the Safety Compliance Certification Label. The following table shows the transmission code along with the transmission description.

Description	Code
Six-speed automatic transmission 6F55	C

Capacities and Specifications

CAPACITIES AND SPECIFICATIONS - 3.5L ECOBOOST™

Capacities

WARNING



The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Item	Capacity
Engine oil (with oil filter)	6.0 qt (5.7 L)
Engine coolant	13.4 qt (12.7 L)
Brake fluid	Between MIN/MAX on brake fluid reservoir
Rear axle fluid (all wheel drive)	2.1l pt (1.0 L)
Automatic transmission fluid	11.6 qt (11 L) *
Power Transfer Unit (PTU) fluid (all wheel drive)	23.7 fl oz (700 ml)
Windshield washer fluid	Fill as required
Fuel tank	18.6 gal (70 L)
A/C refrigerant (Without Auxiliary A/C)	2.1 lb (0.96 kg)
A/C refrigerant (With Auxiliary A/C)	2.8 lb (1.28 kg)
A/C refrigerant compressor oil (Without Auxiliary A/C)	5.6 fl oz (165 ml)
A/C refrigerant compressor oil (With Auxiliary A/C)	7.3 fl oz (215 ml)

*Approximate dry fill capacity. Actual amount may vary during fluid changes.

Capacities and Specifications

Specifications

Materials

Name	Specification
Recommended motor oil (U.S.): Motorcraft® SAE 5W-30 Premium Synthetic Blend Motor Oil XO-5W30-QSP	WSS-M2C946-A
Recommended Motor oil (Canada): Motorcraft® SAE 5W-30 Super Premium Motor Oil CXO-5W30-LSP12	WSS-M2C946-A
Recommended motor oil (Mexico): Motorcraft® SAE 5W-30 Synthetic Motor Oil MXO-5W30-QSP	WSS-M2C946-A
Optional motor oil (U.S. and Mexico): Motorcraft® SAE 5W-30 Full Synthetic Motor Oil XO-5W30-QFS	WSS-M2C946-A
Optional Motor oil (Canada): Motorcraft® SAE 5W-30 Synthetic Motor Oil CXO-5W30-LFS12	WSS-M2C946-A
Engine coolant (U.S. and Mexico): Motorcraft® Orange Prediluted Antifreeze/Coolant VC-3DIL-B	WSS-M97B44-D2
Engine coolant (Canada): Motorcraft® Orange Prediluted Antifreeze/Coolant CVC-3DIL-B	WSS-M97B44-D2
Brake fluid: Motorcraft® DOT 4 Low Viscosity (LV) High Performance Motor Vehicle Brake Fluid PM-20	WSS-M6C65-A2
Rear axle fluid (U.S. and Mexico) Motorcraft® SAE 80W-90 Premium Rear Axle Lubricant XY-80W90-QL	WSP-M2C197-A
Rear axle fluid (Canada) Motorcraft® SAE 80W-90 Premium Rear Axle Lubricant CXY-80W90-1L	WSP-M2C197-A
Automatic transmission fluid (U.S. and Mexico): Motorcraft® MERCON LV Automatic Transmission Fluid XT-10-QLVC	WSS-M2C938-A MERCON LV

Capacities and Specifications

Name	Specification
Automatic transmission fluid (Canada): Motorcraft® MERCON LV Automatic Transmission Fluid CXT-10-LV12	WSS-M2C938-A MERCON LV
Power Transfer Unit (PTU) fluid (All Wheel Drive) (U.S. and Mexico) Motorcraft® SAE 75W-140 Synthetic Rear Axle Lubricant XY-75W140-QL	WSL-M2C192-A
Power Transfer Unit (PTU) fluid (All Wheel Drive) (Canada) Motorcraft® SAE 75W-140 Synthetic Rear Axle Lubricant CXY-75W140-1L	WSL-M2C192-A
Windshield washer fluid (U.S. and Mexico): Motorcraft® Premium Windshield Wash Concentrate with Bitterant ZC-32-B2	WSS-M14P19-A
Windshield washer fluid (Canada): Motorcraft® Premium Quality Windshield Washer Fluid CXC-37-(A, B, D, F)	WSS-M14P19-A
A/C refrigerant (U.S.): Motorcraft® R-134a Refrigerant YN-19	WSH-M17B19-A
A/C refrigerant (Canada): Motorcraft® R-134a Refrigerant CYN-16-R	WSH-M17B19-A
A/C refrigerant (Mexico): Motorcraft® R-134a Refrigerant MYN-19	WSH-M17B19-A
A/C refrigerant compressor oil: Motorcraft® PAG Refrigerant Compressor Oil YN-12-D	WSH-M1C231-B
Transmission, parking brake linkage and pivots and brake pedal shift grease: Premium Long-Life Grease XG-1-E1	ESA-M1C75-B
Multi-purpose grease: Motorcraft® Multi-Purpose Grease Spray XL-5	ESB-M1C93-B

Capacities and Specifications

Name	Specification
Lock cylinders (U.S.): Penetrating and Lock Lubricant XL-1	--
Lock cylinders (Canada): Penetrating Fluid CXC-51-A	--
Lock cylinders (Mexico): Penetrating and Lock Lubricant MXL-1	--

If you use oil and fluids that do not meet the defined specification and viscosity grade, this may lead to:

- Component damage which is not covered by the vehicle warranty.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced engine performance.
- Reduced fuel economy.
- Degraded brake performance.

We recommend Motorcraft motor oil for your vehicle. If Motorcraft oil is not available, use motor oils of the recommended viscosity grade that meet API SN requirements and display the API Certification Mark for gasoline engines. Do not use oil labeled with API SN service category unless the label also displays the API certification mark.



E142732

An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of the International Lubricants Specification Advisory Committee (ILSAC).

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that may not be covered by your vehicle warranty.

Note: Ford recommends using DOT 4 Low Viscosity (LV) High Performance Brake Fluid or equivalent meeting WSS-M6C65-A2. Use of any fluid other than the recommended fluid may cause degraded brake performance and not meet the Ford performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials may result in brake system damage and possible failure.

Capacities and Specifications

Note: Automatic transmissions that require MERCON LV transmission fluid should only use MERCON LV transmission fluid. The use of any other fluid may cause transmission damage.

CAPACITIES AND SPECIFICATIONS - 3.7L

Capacities

WARNING



The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Item	Capacity
Engine oil (with oil filter)	6.0 qt (5.7 L)
Engine coolant	13.4 qt (12.7 L)
Brake fluid	Between MIN/MAX on brake fluid reservoir
Rear axle fluid (all wheel drive)	2.11 pt (1.0 L)
Automatic transmission fluid	11.6 qt (11 L) *
Power Transfer Unit (PTU) fluid (all wheel drive)	23.7 fl oz (700 ml)
Windshield washer fluid	Fill as required
Fuel tank	18.6 gal (70 L)
A/C refrigerant (Without Auxiliary A/C)	1.6 lb (0.74 kg)
A/C refrigerant (With Auxiliary A/C)	2.4 lb (1.08 kg)
A/C refrigerant compressor oil (Without Auxiliary A/C)	5.2 fl oz (155 ml)
A/C refrigerant compressor oil (With Auxiliary A/C)	7.3 fl oz (215 ml)

*Approximate dry fill capacity. Actual amount may vary during fluid changes.

Capacities and Specifications

Specifications

Materials

Name	Specification
Recommended motor oil (U.S.): Motorcraft® SAE 5W-20 Premium Synthetic Blend Motor Oil XO-5W20-QSP	WSS-M2C945-A
Recommended Motor oil (Canada): Motorcraft® SAE 5W-20 Super Premium Motor Oil CXO-5W20-LSP12	WSS-M2C945-A
Recommended motor oil (Mexico): Motorcraft® SAE 5W-20 Synthetic Motor Oil MXO-5W20-QSP	WSS-M2C945-A
Optional motor oil (U.S. and Mexico): Motorcraft® SAE 5W-20 Full Synthetic Motor Oil XO-5W20-QFS	WSS-M2C945-A
Optional Motor oil (Canada): Motorcraft® SAE 5W-20 Synthetic Motor Oil CXO-5W20-LFS12	WSS-M2C945-A
Engine coolant (U.S. and Mexico): Motorcraft® Orange Prediluted Antifreeze/Coolant VC-3DIL-B	WSS-M97B44-D2
Engine coolant (Canada): Motorcraft® Orange Prediluted Antifreeze/Coolant CVC-3DIL-B	WSS-M97B44-D2
Brake fluid: Motorcraft® DOT 4 Low Viscosity (LV) High Performance Motor Vehicle Brake Fluid PM-20	WSS-M6C65-A2
Rear axle fluid (U.S. and Mexico) Motorcraft® SAE 80W-90 Premium Rear Axle Lubricant XY-80W90-QL	WSP-M2C197-A
Rear axle fluid (Canada) Motorcraft® SAE 80W-90 Premium Rear Axle Lubricant CXY-80W90-1L	WSP-M2C197-A
Automatic transmission fluid (U.S. and Mexico): Motorcraft® MERCON LV Automatic Transmission Fluid XT-10-QLVC	WSS-M2C938-A MERCON LV

Capacities and Specifications

Name	Specification
Automatic transmission fluid (Canada): Motorcraft® MERCON LV Automatic Transmission Fluid CXT-10-LV12	WSS-M2C938-A MERCON LV
Power Transfer Unit (PTU) fluid (All Wheel Drive) (U.S. and Mexico) Motorcraft® SAE 75W-140 Synthetic Rear Axle Lubricant XY-75W140-QL	WSL-M2C192-A
Power Transfer Unit (PTU) fluid (All Wheel Drive) (Canada) Motorcraft® SAE 75W-140 Synthetic Rear Axle Lubricant CXY-75W140-1L	WSL-M2C192-A
Windshield washer fluid (U.S. and Mexico): Motorcraft® Premium Windshield Wash Concentrate with Bitterant ZC-32-B2	WSS-M14P19-A
Windshield washer fluid (Canada): Motorcraft® Premium Quality Windshield Washer Fluid CXC-37-(A, B, D, F)	WSS-M14P19-A
A/C refrigerant (U.S.): Motorcraft® R-134a Refrigerant YN-19	WSH-M17B19-A
A/C refrigerant (Canada): Motorcraft® R-134a Refrigerant CYN-16-R	WSH-M17B19-A
A/C refrigerant (Mexico): Motorcraft® R-134a Refrigerant MYN-19	WSH-M17B19-A
A/C refrigerant compressor oil: Motorcraft® PAG Refrigerant Compressor Oil YN-12-D	WSH-M1C231-B
Transmission, parking brake linkage and pivots and brake pedal shift grease: Premium Long-Life Grease XG-1-E1	ESA-M1C75-B
Multi-purpose grease: Motorcraft® Multi-Purpose Grease Spray XL-5	ESB-M1C93-B

Capacities and Specifications

Name	Specification
Lock cylinders (U.S.): Penetrating and Lock Lubricant XL-1	--
Lock cylinders (Canada): Penetrating Fluid CXC-51-A	--
Lock cylinders (Mexico): Penetrating and Lock Lubricant MXL-1	--

If you use oil and fluids that do not meet the defined specification and viscosity grade, this may lead to:

- Component damage which is not covered by the vehicle warranty.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced engine performance.
- Reduced fuel economy.
- Degraded brake performance.

We recommend Motorcraft motor oil for your vehicle. If Motorcraft oil is not available, use motor oils of the recommended viscosity grade that meet API SN requirements and display the API Certification Mark for gasoline engines. Do not use oil labeled with API SN service category unless the label also displays the API certification mark.



E142732

An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of the International Lubricants Specification Advisory Committee (ILSAC).

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that may not be covered by your vehicle warranty.

Note: Ford recommends using DOT 4 Low Viscosity (LV) High Performance Brake Fluid or equivalent meeting WSS-M6C65-A2. Use of any fluid other than the recommended fluid may cause degraded brake performance and not meet the Ford performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials may result in brake system damage and possible failure.

Capacities and Specifications

Note: Automatic transmissions that require MERCON LV transmission fluid should only use MERCON LV transmission fluid. The use of any other fluid may cause transmission damage.

Audio System

GENERAL INFORMATION

Radio Frequencies and Reception Factors

AM and FM frequencies are established by the Federal Communications Commission (FCC) and the Canadian Radio and Telecommunications Commission (CRTC). Those frequencies are:

- AM: 530, 540-1700, 1710 kHz
- FM: 87.9-107.7, 107.9 MHz

Radio Reception Factors	
Distance and strength	The further you travel from an AM or FM station, the weaker the signal and the weaker the reception.
Terrain	Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with the reception.
Station overload	When you pass a ground-based broadcast repeating tower, a stronger signal may overtake a weaker one and result in the audio system muting.

CD and CD Player Information

Note: *CD units play commercially pressed 4.7 in (12 cm) audio compact discs only. Due to technical incompatibility, certain recordable and re-recordable compact discs may not function correctly when used in Ford CD players.*

Note: *Do not insert CDs with homemade paper (adhesive) labels into the CD player as the label may peel and cause the CD to become jammed. You should use a permanent felt tip marker rather than adhesive labels on your homemade CDs. Ballpoint pens may damage CDs. Please contact an authorized dealer for further information.*

Note: *Do not use any irregularly shaped discs or discs with a scratch protection film attached.*

Always handle discs by their edges only. Clean the disc with an approved CD cleaner only. Wipe it from the center of the disc toward the edge. Do not clean in a circular motion.

Do not expose discs to direct sunlight or heat sources for extended periods.

MP3 and WMA Track and Folder Structure

Audio systems capable of recognizing and playing MP3 and WMA individual tracks and folder structures work as follows:

- There are two different modes for MP3 and WMA disc playback: MP3 and WMA track mode (system default) and MP3 and WMA folder mode.
- MP3 and WMA track mode ignores any folder structure on the MP3 and WMA disc. The player numbers each MP3 and WMA track on the disc (noted by the MP3 or WMA file extension) from T001 to a maximum of T255. The maximum number of playable MP3 and WMA files may be less depending on the structure of the CD and exact model of radio present.

Audio System

- MP3 and WMA folder mode represents a folder structure consisting of one level of folders. The CD player numbers all MP3 and WMA tracks on the disc (noted by the MP3 or WMA file extension) and all folders containing MP3 and WMA files, from F001 (folder) T001 (track) to F253 T255.
- Creating discs with only one level of folders helps with navigation through the disc files.

If you are burning your own MP3 and WMA discs, it is important to understand how the system reads the structures you create. While various files may be present (files with extensions other than MP3 and WMA), only files with the MP3 and WMA extension are played; other files are ignored by the system. This enables you to use the same MP3 and WMA disc for a variety of tasks on your work computer, home computer and your in-vehicle system.

In track mode, the system displays and plays the structure as if it were only one level deep (all MP3 and WMA files play, regardless of being in a specific folder). In folder mode, the system only plays the MP3 and WMA files in the current folder.

AUDIO UNIT - VEHICLES WITH: AM/FM/CD/SYNC

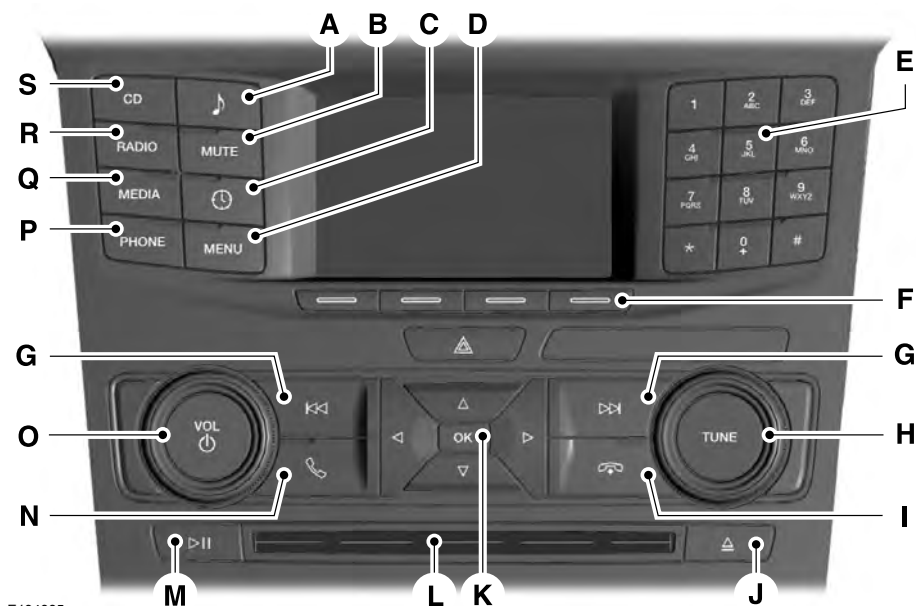
WARNING



Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Note: *You can operate your audio system for up to one hour after you switch off the ignition. Press **power** to operate the system with the ignition turned off. The system automatically turns off after one hour.*

Audio System



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- A SOUND:** Press to access settings for Treble, Midrange, Bass, Fade and Balance. Use the up and down arrow buttons to select the various settings. When you make your selection, press the left and right arrow buttons to change the settings. Press **OK** to set or press **MENU** to exit. Sound settings can be set for each audio source independently.
- B MUTE:** Press to mute the playing audio.
- C CLOCK:** If not in phone mode, press to display the clock.
- D MENU:** Press to access different audio system features. See **Menu Structure**.
- E Number block:** In radio mode, store and recall your favorite radio stations. To store a radio station, tune to the station, then press and hold a preset button until sound returns. In CD mode, select a track. In phone mode, enter a phone number.
- F Function buttons:** Select different functions of the audio system depending on which mode you are in (such as Radio mode or CD mode).

Audio System

- G **Seek, Fast Forward and Reverse:** In radio mode, select a radio station and press this button. The system stops at the next strongest station. Press and hold to move quickly to the next strong radio station or memory preset. In SIRIUS mode, press to select the next satellite radio station. If a specific category is selected (such as jazz, rock or news), press to find the next or previous station in the selected category. In CD mode, press to select the next or previous track. Press and hold to move quickly forward or backward through the current track.
- H **TUNE:** In radio mode, press to manually search through the radio frequency band. In SIRIUS mode, press to find the previous or next available satellite radio station.
- I **End phone call:** Press to end a phone call.
- J **Eject:** Press to eject a CD.
- K **OK and cursor arrows:** Use the up and down arrow buttons to select the various settings. When you make your selection, press the left and right arrow buttons to change the settings. Press **OK** to set or press **MENU** to exit.
- L **CD Slot:** Insert a CD.
- M **Play/Pause:** Press to either play or pause a track when listening to a CD.
- N **Answer or make phone call:** Press to either answer or make a phone call.
- O **VOL and Power:** Press to switch the system on and off. Turn to adjust the volume.
- P **PHONE:** Press to access the phone features of the SYNC system. See your SYNC information.
- Q **MEDIA:** Press to open the media source menu. You can press this multiple times to change to CD or to a SYNC-Media device or scroll through the media sources using the arrow buttons. Press **OK** to select a source.
- R **RADIO:** Press to listen to the radio or change radio stations. Press the function buttons below the radio screen to select different radio functions.
- S **CD:** Press to listen to a CD. Press the function buttons below the radio screen to select on-screen options of Repeat or Shuffle.

Menu Structure

Note: Depending on your system, some options may appear slightly different.

Press **MENU**.

Press the up and down arrow buttons to scroll through the options.

Press the right arrow to enter a menu.
Press the left arrow to exit a menu.

Press **OK** to confirm a selection.

Audio System

Radio	
Manual Tune	Use the left and right arrows to go up or down the frequency band.
Scan	Select for a brief sampling of all available channels.
AST	Select to store the six strongest local stations on the AM-AST and FM-AST frequency bands.
Set Category for Seek/Scan	Select to have the system search by certain music categories (such as Rock, Pop or Country).
RDS Text Display	Select to view additional broadcast data, if available. This feature defaults to off. RBDS must be on for you to set a category.

SIRIUS	
Scan	Select for a brief sampling of all available channels.
Electronic Serial Number (ESN)	Select to view your satellite radio electronic serial number (ESN). You will need this number when communicating with SIRIUS to activate, modify or track your account.
Check Channel Guide	Select to view available satellite radio channels. Press OK to open a list of the following options for this channel. Once you skip or lock a channel, you can only access it by pressing Direct Tune and entering the channel number. Locking or unlocking a channel requires your PIN.
Set Category for Seek/Scan	Select to view channel categories (such as Pop, Rock or News). If you select a category, seek and scan functions only stop on channels in that category.
Alerts	Select to switch alerts on or off for songs, artists or teams. The system alerts you when the selection is playing on another channel. Save up to 20 alerts.
Unlock All Stations	Use your PIN to unlock previously locked stations.
Skip No Stations	Use to restore any channels you previously skipped.
Parental Lockout	Select to create a PIN, which allows you to lock or unlock channels. Your initial PIN is 1234.

Audio System

Audio Settings	
Speed Compensated Volume	Automatically adjusts the volume to compensate for speed and wind noise. You can set the system between 0 and +7.
Sound	Select to adjust settings for Treble, Midrange, Bass, Fade or Balance.
Occupancy Mode	Select to optimize sound quality for the chosen seating position.
DSP	Choose between the stereo modes.

CD Settings	
Scan All	Select to scan all disc selections.
Scan Folder	Select to scan all music in the current MP3 folder.
CD Compression	Select to bring soft and loud passages together for a more consistent listening level.

Clock Settings	
Set Date and Time	Select to set the time and calendar date.
24 Hour	Select to view clock time in a 12-hour mode or 24-hour mode.

Display Settings	
Brightness	Select to change display brightness.
Language	Select to display the language in English, French or Spanish.
Temp. Setting	Select to display the outside temperature in Fahrenheit or Celsius.

DIGITAL RADIO

Note: *HD Radio broadcasts are not available in all markets.*

Audio System

HD Radio technology is the digital evolution of analog AM/FM radio. Your system has a special receiver that allows it to receive digital broadcasts (where available) in addition to the analog broadcasts, it already receives. Digital broadcasts provide a better sound quality than analog broadcasts with free, crystal-clear audio and no static or distortion. For more information, and a guide to available stations and programming, please visit www.hdradio.com.

When HD Radio is on and you tune to a station broadcasting HD Radio technology, you may notice the HD Radio logo on your screen. When this logo is available, you may also see Title and Artist fields on-screen.

The multicast indicator appears in FM mode (only) if the current station is broadcasting multiple digital broadcasts. The highlighted numbers signify available digital channels where new or different content is available. HD1 signifies the main programming status and is available in analog and digital broadcasts. Other multicast stations (HD2 through HD7) are only available digitally.

When HD Radio broadcasts are active, you can access the following functions:

- **Scan** allows you to hear a brief sampling of all available stations. This feature still works when HD Radio reception is on, although it does not scan for HD2-HD7 channels. You may see the HD logo appear if the station has a digital broadcast.
- **Memory presets** allow you to save an active channel as a memory preset. Touch and hold a memory preset slot until the sound returns. There is a brief mute while the radio saves the station. Sound returns when finished. When switching to an HD2 or HD3 memory preset, the sound mutes before the digital audio plays, because the system has to reacquire the digital signal.

Note: *As with any saved radio station, you cannot access the saved station if your vehicle is outside the station's reception area.*

Audio System

HD Radio Reception and Station Troubleshooting

Potential reception issues	
Reception area	If you are listening to a multicast station and you are on the fringe of the reception area, the station may mute due to weak signal strength.
	If you are listening to HD1, the system switches back to the analog broadcast until the digital broadcast is available again. However, if you are listening to any of the possible HD2-HD7 multicast channels, the station mutes and stays muted unless it is able to connect to the digital signal again.
Station blending	When the system first receives a station (aside from HD2-HD7 multicast stations), it first plays the station in the analog version. Once the receiver verifies the station is an HD Radio station, it shifts to the digital version. Depending on the station quality, you may hear a slight sound change when the station changes from analog to digital. Blending is the shift from analog to digital sound or digital back to analog sound.

In order to provide the best possible experience, use the contact form to report any station issues found while listening to a station broadcasting with HD Radio technology. Independent entities own and operate each station. These stations are responsible for ensuring all audio streams and data fields are accurate.

Audio System

Potential station issues		
Issues	Cause	Action
Echo, stutter, skip or repeat in audio. Increase or decrease in audio volume.	This is poor time alignment by the radio broadcaster.	No action required. This is a broadcast issue.
Sound fading or blending in and out.	The radio is shifting between analog and digital audio.	No action required. The reception issue may clear up as you continue to drive.
There is an audio mute delay when selecting HD2 or HD3, multicast preset or Direct Tune .	The digital multicast is not available until the HD Radio broadcast is decoded. Once decoded, the audio is available.	No action required. This is normal behavior. Wait until the audio is available.
Cannot access HD2 or HD3 multicast channel when recalling a preset or from a direct tune.	The previously stored multicast preset or direct tune is not available in your current reception area.	No action required. The station is not available in your current location.
Text information does not match currently playing audio.	Data service issue by the radio broadcaster.	Fill out the station issue form at website listed below.*
There is no text information shown for currently selected frequency.	Data service issue by the radio broadcaster.	Fill out the station issue form at website listed below.*
HD2-HD7 stations not found when Scan is pressed.	Pressing Scan disables HD2-HD7 channel search.	No action required. This is normal behavior.

* http://www.ibiquity.com/automotive/report_radio_station_experiences

HD Radio Technology manufactured under license from iBiquity Digital Corp. U.S. and foreign patents. HD Radio and the HD and HD Radio logos are proprietary trademarks of iBiquity Digital Corp. Ford Motor Company and iBiquity Digital Corp. are not responsible for the content sent using HD Radio technology. Content may be changed, added or deleted at any time at the station owner's discretion.

SATELLITE RADIO (If Equipped)

SIRIUS® broadcasts a variety of music, news, sports, weather, traffic and entertainment satellite radio channels. For more information and a complete list of SIRIUS satellite radio channels, visit www.siriusxm.com in the United States, www.siriusxm.ca in Canada, or call SIRIUS at 1-888-539-7474.

Audio System

Note: This receiver includes the eCos real-time operating system. eCos is published under the eCos License.

Satellite Radio Reception Factors

Potential satellite radio reception issues	
Antenna obstructions	For optimal reception performance, keep the antenna clear of snow and ice build-up and keep luggage and other material as far away from the antenna as possible.
Terrain	Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with your reception.
Station overload	When you pass a ground-based broadcast-repeating tower, a stronger signal may overtake a weaker one and the audio system may mute.
Satellite radio signal interference	Your display may show ACQUIRING . . . to indicate the interference and the audio system may mute.

SIRIUS® Satellite Radio Service

Note: SIRIUS reserves the unrestricted right to change, rearrange, add or delete programming including canceling, moving or adding particular channels, and its prices, at any time, with or without notice to you. Ford Motor Company shall not be responsible for any such programming changes.



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SIRIUS satellite radio is a subscription-based satellite radio service that broadcasts a variety of music, sports, news, weather, traffic and entertainment programming. Your factory-installed SIRIUS satellite radio system includes hardware and a limited subscription term, which begins on the date of sale or lease of your vehicle. See an authorized dealer for availability.

For more information on extended subscription terms (a service fee is required), the online media player and a complete list of SIRIUS satellite radio channels, and other features, please visit www.siriusxm.com in the United States, www.siriusxm.ca in Canada, or call SIRIUS at 1-888-539-7474.

Satellite Radio Electronic Serial Number (ESN)

You need your ESN to activate, modify or track your satellite radio account. When in satellite radio mode, tune to channel 0.

Audio System

Troubleshooting

Message	Condition	Action
Acquiring...	Radio requires more than two seconds to produce audio for the selected channel.	No action required. This message should disappear shortly.
Satellite antenna fault SIRIUS system failure	There is an internal module or system failure present.	If this message does not clear shortly, or with an ignition key cycle, your receiver may have a fault. See an authorized dealer for service.
Invalid Channel	The channel is no longer available.	Tune to another channel or choose another preset.
Unsubscribed Channel	Your subscription does not include this channel.	Contact SIRIUS at 1-888-539-7474 to subscribe to the channel, or tune to another channel.
No Signal	The signal is lost from the SIRIUS satellite or SIRIUS tower to your vehicle antenna.	The signal is blocked. When you move into an open area, the signal should return.
Updating...	Update of channel programming in progress.	No action required. The process may take up to three minutes.
Questions? Call 1-888-539-7474	Your satellite service is no longer available.	Contact SIRIUS at 1-888-539-7474 to resolve subscription issues.
None found Check Channel Guide	All the channels in the selected category are either skipped or locked.	Use the channel guide to turn off the Lock or Skip function on that station.
Subscription Updated	SIRIUS has updated the channels available for your vehicle.	No action required.

USB PORT

WARNING



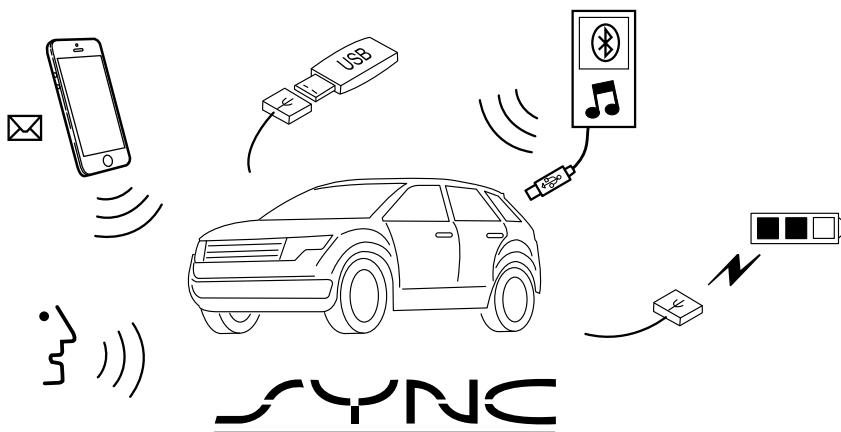
Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



E205592

The USB port allows you to plug in media playing devices, memory sticks and charge devices (if supported). See your SYNC information.

GENERAL INFORMATION



E198355

SYNC is an in-vehicle communications system that works with your Bluetooth-enabled cellular phone and portable media player. This allows you to:

- Make and receive calls.
- Access and play music from your portable music player.
- Use 911 Assist and applications, such as Spotify and Glympse, via SYNC AppLink.*
- Access phonebook contacts and music using voice commands.
- Stream music from your connected phone.
- Text message.

- Use the advanced voice recognition system.
- Charge your USB device (if your device supports this).

*These features are not available in all markets and may require activation. Available AppLink enabled apps vary by market.

Make sure that you review your device's manual before using it with SYNC.

Support

The SYNC support team is available to help you with any questions you cannot answer on your own.

Monday-Saturday, 8:30am-9:00pm EST.

Sunday, 10:30am-7:30pm EST.

In the United States, call 1-800-392-3673.

In Canada, call 1-800-565-3673.

Times are subject to change due to holidays.

SYNC Owner Account

Why do I need a SYNC owner account?

- Essential for keeping up with the latest software downloads available for SYNC.
- Access to customer support for any questions you may have.

Driving Restrictions

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mi (5 km).

Safety Information

WARNING



Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

When using SYNC:

- Do not operate playing devices if the power cords or cables are broken, split or damaged. Place cords and cables out of the way, so they do not interfere with the operation of pedals, seats, compartments or safe driving abilities.
- Do not leave playing devices in your vehicle during extreme conditions as it could cause them damage. See your device's manual for further information.
- Do not attempt to service or repair the system. See an authorized dealer.

Privacy Information

When a cellular phone is connected to SYNC, the system creates a profile within your vehicle that is linked to that cellular phone. This profile is created in order to offer you more cellular features and to operate more efficiently. Among other things, this profile may contain data about your cellular phone book, text messages (read and unread), and call history, including history of calls when your cellular phone was not connected to the system. In addition, if you connect a media device, the system creates and retains an index of supported media content. The system also records a short development log of approximately 10 minutes of all recent system activity. The log profile and other system data may be used to improve the system and help diagnose any problems that may occur.

The cellular profile, media device index, and development log will remain in the vehicle unless you delete them and are generally accessible only in the vehicle when the cellular phone or media player is connected. If you no longer plan to use the system or the vehicle, we recommend you perform a Master Reset to erase all stored information.

System data cannot be accessed without special equipment and access to the vehicle's SYNC module. Ford Motor Company and Ford of Canada will not access the system data for any purpose other than as described absent consent, a court order, or where required by law enforcement, other government authorities, or other third parties acting with lawful authority. Other parties may seek to access the information independently of Ford Motor Company and Ford of Canada. For further privacy information, see the section on 911 Assist. See **SYNC™ Applications and Services** (page 280).

USING VOICE RECOGNITION

This system helps you control many features using voice commands. This allows you to keep your hands on the wheel and focus on what is around you.

Initiating a Voice Session



Press the voice button. A list of available voice commands appears in the display.

Global Voice Commands

These voice commands are always available. You can say them at any time.

Global voice commands	
(cancel exit)	This command ends the voice session. You can also cancel a session by holding the voice button for two or more seconds.
help	This command provides you with hints, examples and instructions.
(main menu start again)	This command restarts the voice session from the initial starting point.

You can say any of the voice commands that appear within open and close brackets that are separated by |. For example, where; (cancel | exit) appears you say; cancel or exit.

Helpful Hints

- Make sure the interior of your vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken commands.
- Before giving a voice command, wait for the system announcement to finish, followed by a single tone. Any command spoken before this does not register with the system.

- Speak naturally, without long pauses between words.
- You can interrupt the system at any time while it is speaking by pressing the voice button. You can cancel a voice session by pressing and holding the voice button.

System Interaction and Feedback

The system provides feedback through audible tones, prompts, questions and spoken confirmations depending on the situation and the chosen level of interaction. You can customize the voice recognition system to provide more or less instruction and feedback.

The default setting is to a higher level of interaction in order to help you learn to use the system. You can change these settings at any time.

Adjusting the Interaction Level



Press the voice button. When prompted, say:

Voice Command	Action and Description
voice settings	
Then either of the following:	
interaction mode novice	Provides more detailed interaction and guidance. (Recommended for first time users.)
interaction mode advanced	Provides less audible interaction and guidance.

Confirmation Prompts

Confirmation prompts are short questions the system asks when it is not sure of your request or when there is more than one possible response to your request.

To adjust this setting press the voice button, when prompted say:

Voice Command	Action and Description
voice settings	
Then either of the following:	
confirmation prompts off	Make a best guess from the command; you may still occasionally be asked to confirm settings.
confirmation prompts on	Clarify your voice command with a short question.

Phone Confirmation

Using phone confirmations the system asks you to verify before placing any calls.

To adjust this setting press the voice button, when prompted say:

Voice Command	Action and Description
voice settings	
Then any of the following:	
phone confirmation on	When enabled, this feature will prompt you to confirm any voice initiated call command prior to the call being placed.
phone confirmation off	The system will make a best guess; you may still occasionally be asked to confirm settings.

Changing the Voice Settings

In addition to using voice commands to change the voice settings, you can also use the menu in the audio display.

To change the voice settings press the Menu button then select:

Menu Item
SYNC-Settings
Voice settings

Note: Depending on the current climate control settings, the fan speed may automatically go down while issuing voice commands or while making and receiving phone calls via SYNC to reduce the amount of background noise in the vehicle. The fan speed will automatically return to normal operation once the voice session ends. Fan speed can also be adjusted normally during a voice session, simply press fan buttons (or turn fan knob) to increase or decrease fan speed to desired setting.

To disable this automatic fan speed reduction feature during voice sessions, press and hold the climate control AC and Recirculated air buttons simultaneously, release and then increase fan speed within 2 seconds. To re-enable this feature, repeat the above sequence.

USING SYNC™ WITH YOUR PHONE

Hands-free calling is one of the main features of SYNC. While the system supports a variety of features, many are dependent on your cellular phone's functionality. At a minimum, most cellular phones with Bluetooth wireless technology support the following functions:

- Answering an incoming call.
- Ending a call.
- Using privacy mode.
- Dialing a number.
- Redialing.
- Call waiting notification.
- Caller ID.

Other features, such as text messaging using Bluetooth and automatic phonebook download, are phone-dependent features. To check your phone's compatibility, see your phone's manual and visit www.SYNCMyRide.com, www.SYNCMyRide.ca or www.syncmaroute.ca.

Pairing a Phone for the First Time

Wirelessly pairing your phone with SYNC allows you to make and receive hands-free calls.

Note: SYNC can support downloading up to approximately 4000 entries per Bluetooth-enabled cellular phone.

Note: Make sure to switch on the ignition and the radio. Shift the transmission into park (P) for automatic transmission or first gear for manual transmission.

Using the Audio System

Note: To scroll through the menus, press the up and down arrows on your audio system.

1. Make sure to switch on your phone's Bluetooth feature before starting the search. See your device's manual if necessary.
2. Press the **PHONE** button. When the audio display indicates there is no paired phone, select the option to add.
3. When a message to begin pairing appears in the audio display, search for SYNC on your phone to start the pairing process.

4. When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. Your phone is now paired and the display indicates that the pairing was successful. If you are prompted to enter a PIN on your device, enter the PIN displayed on the screen. The display indicates when the pairing is successful.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phonebook.

Using Voice Commands



Make sure to switch on your phone's Bluetooth feature before starting the search. See your device's manual if necessary.

Press the voice and when prompted say:

Voice Command	Action and Description
(pair ([Bluetooth] device phone Bluetooth audio) add phone)	Follow the instructions on the audio display.

You can say any of the voice commands that appear within open and close brackets that are separated by |. For example, where; (what's | what is) appears you say; what's or what is.

The commands that have [] around the word means that the word is optional.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phonebook.

Pairing Subsequent Phones

Note: Make sure to switch on the ignition and the radio. Shift the transmission into park (P) for automatic transmission or first gear for manual transmission.

Note: To scroll through the menus, press the up and down arrows on your audio system.

1. Make sure to switch on your phone's Bluetooth feature before starting the search. See your device's manual if necessary.
2. Press the **PHONE** button.
3. Select the option for Bluetooth Devices.
4. Press the **OK** button.
5. Select the option to add. This starts the pairing process.
6. When a message to begin pairing appears in the audio display, search for SYNC on your device.
7. When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. Your phone is now paired and the display indicates that the pairing was successful. If you are prompted to enter a PIN on your device, enter the PIN displayed on the screen. The display indicates when the pairing is successful.

SYNC may prompt you with more cell phone options. Your cell phone may also prompt you to give SYNC permission to access information. For more information on your cell phone's capability, see your cell phone's manual and visit the website.

Phone Voice Commands



Press the voice button. When prompted, say any of the following:

Voice Command	
(phone Blackberry iPhone)	
Then say any of the following:	
call (___)	
call ___ at home	
call ___ ((in)at) [the] office at work)	
call ___ on (cell mobile)	
call ___ on other	
dial [[a] number]	1
([go to] privacy transfer to phone privacy on)	2
(hold call [on] place call on hold)	2
join (calls call)	2
mute call [on]	2
(mute call off un-mute call)	2
(turn ringer on silent mode off)	
(turn ringer off silent mode [on])	

Voice Command
[text] (messages message) ³
help

___ is a dynamic listing that should be the name of a contact in your phonebook. For example you could say "Call Home".

¹ See **Dial** table below.

² These commands are only valid while in a phone call.

³ See the text message table below.

Dial Commands

Press the voice button and when prompted say any of the following commands:

Voice Commands
411 (four-one-one), 911 (nine-one-one)
700 (seven hundred)
800 (eight hundred)
900 (nine hundred)
Clear (deletes all entered digits)
Delete (deletes last set of digits entered)
Number <0-9>
Plus
Pound (#)
Star (*)

Note: To exit dial mode, press and hold the phone button or press any button on the audio system.

To access text messages say:

Voice Command
[text] (messages message)
Then say any of the following:
(listen to read) ([text] message)
forward (text [text] message)
reply to (text [text] message)
call [sender]

Phonebook Hints

To hear how the SYNC system speaks a name browse phonebook, select a contact and press:

Menu Item
Hear it

Changing Devices Using Voice Commands

Using SYNC, you can easily access multiple phones, ipods, or USB devices. to switch devices say:

Voice Command	
(connect device) ____	You can state the name of the desired device, such as "My iPhone","My Galaxy" or "My iPod". SYNC may ask you to confirm the type of device (Phone, USB, or Bluetooth Audio).

Making Calls



Press the voice button. When prompted, say:

Voice Command	
call [[a] name]	
dial [[a] number]	SYNC prompts you to say the numbers that you wish to dial. After you say the numbers, the system confirms it. You can then say:

When the system has stated the number, you say any of the following:

Voice Command	
(dial send)	This initiates the call.
(delete correct)	This erases the spoken digits.

To end the call, press the end call button

on the steering wheel or select the end call option in the audio display.

Receiving Calls

Accepting calls

When receiving a call, you can answer the call by pressing the accept call button on the steering wheel or use the screen.

To use the screen to accept a call select:

Menu Item
Accept

Rejecting Calls

When receiving a call, you can reject the call by pressing the reject call button on the steering wheel or use the screen.

To use the screen to reject a call select:

Menu Item
Reject

Ignore the call by doing nothing.

Phone Options during an Active Call

During an active call, you have more menu features that become available, such as putting a call on hold or joining calls.

To access this menu, choose one of the options available at the bottom of the audio display or select **More** to choose from the following options:

Menu Item	Description and action
Mic. off	Switch your vehicle's microphone off. To switch the microphone on, select the option again.
Privacy	Switch a call from an active hands-free environment to your cellular phone for a more private conversation. When selected, the audio display indicates the call is private.
Hold	Put an active call on hold. When selected, the audio display indicates the call is on hold.
Dial a number	Enter numbers using the audio system's numeric keypad (for example, numbers for passwords).
Join calls	Join two separate calls. The system supports a maximum of three callers on a multiparty or conference call. 1. Select the More option. 2. Access the desired contact through the system or use voice commands to place the second call. Once actively in the second call, select the More option. 3. Scroll to the option to join calls and press the OK button.
Phonebook	Access your phonebook contacts. 1. Select the More option. 2. Scroll to the option for phonebook and press the OK button. 3. Scroll through your phonebook contacts. 4. Press the OK button again when the desired contact appears in the audio display. 5. Press the OK button or dial button to call the selection.
Call History	Access your call history log. 1. Select the More option. 2. Scroll to the option for call history and press the OK button. 3. Scroll through your call history options (incoming, outgoing or missed). 4. Press the OK button again when the desired selection appears in the audio display. 5. Press the OK button or dial button to call the selection.

Accessing Features through the Phone Menu

You can access your call history, phonebook, sent text messages, as well as access phone and system settings.

1. Press the **PHONE** button to enter the phone menu.
2. Select one of the options available.

Display	Description and action
Dial a number	Enter numbers using the audio system's numeric keypad.
Phonebook	Access your downloaded phonebook. 1. Press the OK button to confirm and enter. You can use the options at the bottom of the screen to access an alphabetical category quickly. You can also use the letters on the audio system's numeric keypad to jump in the list. 2. Scroll through your phonebook contacts. 3. Press the OK button again when the desired selection appears in the audio display. 4. Press the OK button or dial button to call the selection.
Call History	Access any previously dialed, received or missed calls. 1. Press the OK button to select. 2. Scroll to select incoming, outgoing or missed calls. Press the OK button to make your selection. 3. Press the OK button or dial button to call the selection.
Speed Dial	Select 1 of 10 speed dial entries. To set a speed dial entry, go to the phonebook and then press and hold one of the numbers on the audio system's numeric keypad.
Text messaging	Send, download and delete text messages.
BT Devices	Access the option for Bluetooth Device menu listings (add, connect, set as primary, on or off, delete).
Phone settings	View various settings and features on your phone.

Text Messaging

Note: This is a phone-dependent feature.

SYNC allows you to receive, send, download and delete text messages. The system can also read incoming text messages to you so that you do not have to take your eyes off the road.

Receiving a Text Message

Note: This is a phone-dependent feature. Your phone must support downloading text messages using Bluetooth to receive incoming text messages.

Note: This is a speed-dependent feature and is only available when your vehicle is traveling at 3.1 mph (5 km/h) or less.

When a new message arrives, an audible tone sounds and the audio display indicates you have a new message.

To hear the message you can say:

Voice command	Description and action
(listen to read) ([text] message)	Select this option to have the system read the message to you.

Using the screen you also have the following options:

Menu Item	Description and action	
Ignore	Select this option, or do nothing, and the message goes into your text message inbox.	
View	Select the view option to open the text message. Once selected, you have the ability to have the message read to you, to view other messages. For additional options select:	
	More...	If you select this option, use the arrow button to scroll through the following options:
	Reply to sender	Press the OK button to access, and then scroll through a list of pre-defined messages to send.
	Call sender	Press the OK button to call the sender of the message.
	Forward msg.	Press the OK button to forward the message to anyone in your phonebook or call history. You can also choose to enter a number.

Sending, Downloading and Deleting Your Text Messages

2. Select the text messaging option, and then press the **OK** button.

1. Press the **PHONE** button.

Choose from the following options:

Menu Item	Description and action
New	Allows you to send a new text message based on a pre-defined set of 15 messages.
View	Allows you to read the full message and, in addition, provides the option to have the system read the message to you. To go to the next message, select the More option. This allows you to reply to the sender, call the sender or forward the message.
Delete	Allows you to delete current text messages from the system (not your cellular phone). The audio display indicates when the system has deleted all your text messages.
More...	Allows you to delete all messages or manually trigger a download of all unread messages from your cellular phone.

Sending a Text Message

Note: You can only send a text message to one recipient at a time.

1. Select the send option when the desired selection highlights in the audio display.
2. Select the confirmation option when the contact appears.
3. Press the OK button again to confirm when the system asks if you want to send the message. A pre-defined signature appears on each text message.

Note: You can send text messages either by choosing a contact from the phonebook and selecting the text option from the audio display or by replying to a received message in the inbox.

Accessing Your Phone Settings

These are phone-dependent features. Your phone settings allow you to access and adjust features such as your ring tone and text message notification, modify your phonebook, and set up automatic download.

1. Press the **PHONE** button.
2. Scroll until the phone settings option appears, and then press the **OK** button.

Scroll to select from the following options:

Menu Item	Description and action
Set as master	If this option is checked, the system uses the cellular phone as the master when there is more than one cellular phone paired to the system. This option can be changed for all cellular phones (not only the active phone) using the Bluetooth Devices menu.
Phone status	See the cellular phone name, provider name, cellular phone number, and signal level. When done, press the left arrow buttons to return to the phone status menu.
Set ringtone	Select which ringtone sounds during an incoming call (one of the system's tones or your cellular phone's). If your phone supports in-band ringing, your phone's ringtone sounds when you choose the cellular phone ringtone option. 1. Press the OK button to select and scroll to hear each ringtone. 2. Press the OK button to select a ringtone.
Text msg notify	Have the option of hearing an audible tone to notify you when a text message arrives. Press the OK button to switch the audible tone off or on.
Phonebook pref.	Modify the contents of your phonebook (such as add, delete or download). Press the OK button to select and scroll between the choices in the phonebook preferences table below.

Menu Item	Phonebook preferences	
Add contacts	Push the desired contacts on your cellular phone. See your device's manual on how to push contacts. Press the OK button to add more contacts from your phonebook.	
Delete	When a message asking you to delete appears, select the option to confirm. Press the OK button to delete the current phonebook and call history. The system takes you back to the menu for phone settings.	
Download now	Press the OK button to select and download your phonebook to the system.	
Auto-download	When automatic download is on, the system deletes any changes (additions or deletions) saved in the system since your last download.	
	When automatic download is off, the system does not download your phonebook when your cellular phone connects to SYNC.	
	You can only access your phonebook, call history and text messages when your paired cellular phone connects to the system. Check or uncheck this option to download your phonebook automatically each time your phone connects to the system. Download times are phone-dependent and quantity-dependent.	
Sorting Pref.	Enabling this feature allows you to select how your contacts are displayed. You can select:	
	First/Last name	Last/First name

Bluetooth Devices

The Bluetooth Devices menu allows you to add, connect and delete devices as well as set a phone as primary.

1. Press the **PHONE** button.
2. Scroll until Bluetooth Devices appears, and then press the **OK** button.

Select from the following options:

Menu Item	Description and action
Add	Pair additional phones to the system. 1. Select the option to add to start the pairing process.

SYNC™ (If Equipped)

Menu Item	Description and action
	2. When a message to begin pairing appears in the audio display, search for SYNC on your phone. See your phone's manual if necessary. 3. When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. Skip the next step. If you are prompted to enter a PIN on your device, it does not support Secure Simple Pairing. To pair, enter the PIN displayed on the screen. The display indicates when the pairing is successful. 4. When the option to set the phone as primary appears, select either yes or no. 5. SYNC may prompt you with more cell phone options. Your cell phone may also prompt you to give SYNC permission to access information. For more information on your cell phone's capability, see your cell phone's manual and visit the website.
Delete	Select the delete option and confirm when the system asks to delete the selected device. After deleting a phone from the list, you have to repeat the pairing process to pair it again.
Master	The system attempts to connect with the primary cellular phone each time you switch on the ignition. When you select a cellular phone as primary, it appears first in the list, marked with an asterisk. Set a previously paired phone as master by selecting the master option and confirming it as the primary.
Conn.	Connect a previously connected phone. You can only have one phone connected at a time to use the phone's functionality. When you connect another phone, the previous phone disconnects from the telephone services. The system allows you to use different Bluetooth devices for the cellular phone functionality and the Bluetooth audio music playback feature at the same time.
Discon.	Disconnects the selected cellular phone. Select this option and confirm when asked. After disconnecting a phone, you can reconnect it again without repeating the full pairing process.

System Settings

1. Press the **MENU** button.

2. Select the SYNC settings option, and then press the **OK** button.

Scroll to select from the following options:

Display	Description and action
Bluetooth on	Check or uncheck this option to switch the system's Bluetooth interface off or on. Select this option, and then press the OK button to change the option's status.
Set defaults	Return to the factory default settings without erasing your indexed information (such as phonebook, call history, text messages and paired devices). Select this option and confirm when prompted in the audio display.
Master reset	Completely erase all information stored in the system (such as phonebook, call history, text messages and paired devices) and return to factory default settings.
Install on SYNC	Install downloaded applications or software updates. Select this option and confirm when prompted in the audio display. There must be a valid SYNC application or update available on the USB drive in order to finish an installation successfully.
System info	Display the system's version numbers as well as its serial number. Press the OK button to select.
Voice settings	The voice settings submenu contains various options. See Using Voice Recognition (page 266).
Browse USB	Browse the actual menu structure of the connected USB device. Press the OK button and use the up and down arrow buttons to scroll through the folders and files. Use the left or right arrow buttons to enter or leave a folder. You can select media content for playback from this menu.

SYNC™ APPLICATIONS AND SERVICES (If Equipped)

In order for the following features to work, your cellular phone must be compatible with SYNC. To check your phone's compatibility, visit www.SYNCMYRide.com, www.SYNCMYRide.ca or www.syncmaroute.ca.

- 911 Assist: Can alert 911 in the event of an emergency.
- SYNC AppLink: Allows you to connect to and use certain applications such as Spotify and Glmpse (if your phone is compatible).

These features may require activation. Available AppLink enabled apps vary by market.

911 Assist

WARNINGS



Unless the 911 Assist setting is set on before a crash, the system will not dial for help which could delay response time, potentially increasing the risk of serious injury or death after a crash.



Do not wait for 911 Assist to make an emergency call if you can do it yourself. Dial emergency services immediately to avoid delayed response time which could increase the risk of serious injury or death after a crash. If you do not hear 911 Assist within five seconds of the crash, the system or phone may be damaged or non-functional.



Always place your phone in a secure location in your vehicle so it does not become a projectile or get damaged in a crash. Failure to do so may cause serious injury to someone or damage the phone which could prevent 911 Assist from working properly.

Note: The SYNC 911 Assist feature must be set on before the incident.

Note: The SYNC 911 Assist feature only operates in the U.S., Canada or in a territory in which 911 is the emergency number.

Note: Before setting this feature on, make sure that you read the 911 Assist Privacy Notice later in this section for important information.

Note: If any user switches 911 Assist to on or off, that setting applies for all paired phones. If 911 Assist is switched off, either a voice message plays or a display message or an icon comes on when your vehicle is started and after a previously paired phone connects.

Note: Every phone operates differently. While SYNC 911 Assist works with most cellular phones, some may have trouble using this feature.

If a crash deploys an airbag (excluding knee airbags and rear inflatable safety belts [if equipped]) or activates the fuel pump shut-off, your SYNC-equipped vehicle may be able to contact emergency services by dialing 911 through a paired and connected Bluetooth-enabled phone. You can learn more about the 911 Assist feature, visit www.SYNCMYRide.com, www.SYNCMYRide.ca or www.syncmaroute.ca.

See **Supplementary Restraints System** (page 37). Important information about airbag deployment is in this chapter.

See **Roadside Emergencies** (page 157). Important information about the fuel pump shut-off is in this chapter.

Setting 911 Assist On or Off

Press Menu then select

Menu Item	Action and Description
SYNC-Applications	
911 Assist	Select desired option, on or off.

If you choose not to activate this feature you will have the following options:

Menu Item	Action and Description
Voice Reminder ON	Provides a display and voice reminder at phone connection at vehicle start.
Voice Reminder OFF	Provides a display reminder only without a voice reminder at phone connection.

To make sure that 911 Assist works properly:

- SYNC must be powered and working properly at the time of the incident and throughout feature activation and use.
- The 911 Assist feature must be set on before the incident.
- You must pair and connect a Bluetooth-enabled and compatible cell phone to SYNC.
- A connected Bluetooth-enabled phone must have the ability to make and maintain an outgoing call at the time of the incident.

- A connected Bluetooth-enabled phone must have adequate network coverage, battery power and signal strength.
- The vehicle must have battery power and be located in the U.S., Canada or in a territory in which 911 is the emergency number.

In the Event of a Crash

Not all crashes deploy an airbag or activate the fuel pump shut-off (the triggers for 911 Assist). If a connected cell phone sustains damage or loses its connection to SYNC during a crash, SYNC searches for and tries to connect to a previously paired cell phone; SYNC then attempts to call the emergency services.

Before making the call:

- SYNC provides a short window of time (about 10 seconds) to cancel the call. If you fail to cancel the call, SYNC attempts to dial 911.
- SYNC says the following, or a similar message: "SYNC will attempt to call 911, to cancel the call, press Cancel on your screen or press and hold the phone button on your steering wheel".

If you do not cancel the call, and SYNC makes a successful call, a pre-recorded message plays for the 911 operator, and then the occupant(s) in your vehicle is able to talk with the operator. Be prepared to provide your name, phone number and location immediately, because not all 911 systems are capable of receiving this information electronically.

911 Assist May Not Work If

- Your cellular phone or 911 Assist hardware sustains damage in a crash.
- The vehicle's battery or the SYNC system has no power.
- The phone(s) thrown from your vehicle are the ones paired and connected to the system.

911 Assist Privacy Notice

When you switch on 911 Assist, it may disclose to emergency services that your vehicle has been in a crash involving the deployment of an airbag or activation of the fuel pump shut-off. Certain versions or updates to 911 Assist may also be capable of electronically or verbally disclosing to 911 operators your vehicle location or other details about your vehicle or crash to assist 911 operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not switch the feature on.

SYNC Mobile Apps

The system enables voice and steering wheel control of SYNC AppLink enabled smartphone apps. When an app is running through AppLink, you can control main features of the app through voice commands and steering wheel controls.

Note: *You must pair and connect your smartphone to SYNC to access AppLink.*

Note: *iPhone users need to connect the phone to the USB port.*

Note: *Android users need to connect the phone to SYNC using Bluetooth.*

Note: *For information on available apps, supported smartphone devices and troubleshooting tips please visit the Ford website.*

Availability of SYNC AppLink enabled Apps will vary by region.

Note: *Make sure you have an active account for the app that you have downloaded. Some apps work automatically with no setup. Other apps want you to configure your personal settings and personalize your experience by creating stations or favorites. We recommend you do this at home or outside of your vehicle.*

Note: *AppLink is not available if your vehicle is equipped with the MyFordTouch system.*

To Access Using the SYNC Menu

Press the MENU button to access the menu on-screen. Then select:

Menu Item	Action and Description
SYNC-Apps	
Mobile Apps	Scroll through the list of available applications and select a particular app or select:
	Find New Apps

Note: *If you cannot find a compatible SYNC AppLink app, make sure the required app is running on the mobile device.*

Accessing an App's Menu

When an app is running through SYNC, press the right arrow button on the steering wheel control to access the app menu.

You can access various app features from here, for example thumbs up and thumbs down.

Press the left arrow button on the steering wheel control to exit the app menu.

To Access Using Voice Commands

Press the voice button then when prompted say:

Menu Item	Action and Description
mobile (apps applications)	Say the name of the application after the tone. The app should start. When an app is running through SYNC, you can press the voice button and speak commands specific to the app, for example "Play Playlist Road Trip".
help	Use this command to discover the available voice commands.

SYNC Mobile App Voice Commands

The following voice commands are always available:

Menu Item	Action and Description
mobile (apps applications)	SYNC prompts you to say the name of an app to start it on SYNC.
list [mobile] (apps applications)	SYNC lists all of the currently available mobile apps.
find [new] [mobile] (apps applications)	Searches your connected mobile device for SYNC-compatible mobile apps.
help	
You can say the name of a mobile app at any time to start the mobile app on SYNC.	

App Permissions

App permissions are organized by groups. You can grant these group permissions individually. You can change a permission group status any time when not driving, by using the settings menu.

When you launch an app using SYNC, the system may ask you to grant certain permissions, for example:

- To allow your vehicle to provide vehicle information to the app such as, but not limited to: Fuel level, fuel economy, fuel consumption, engine speed, rain sensor, odometer, VIN, external temperature, gear position, tire pressure, and head lamp status.
- To allow your vehicle to provide driving characteristic information such as, but not limited to: MyKey, seat belt status, engine revolutions per minute, gear position, braking events, steering wheel angle, and accelerator pedal position.

- To allow your vehicle to provide location information, including: GPS and speed.
- To allow the app to send push notifications using the vehicle display and voice capabilities while running in a background state. Push notifications may be particularly useful for news or

location based apps.

Note: *You only need to grant permissions the first time you use an app with SYNC.*

Note: *Ford is not responsible or liable for any damages or loss of privacy relating to usage of an app, or dissemination of any vehicle data that you approve Ford to provide to an app.*

Enabling and Disabling App Permissions Using the SYNC Menu

Press the MENU button to access the SYNC menu then select:

Menu Item	Action and Description
SYNC-Apps	
Mobile Apps	
All Apps	You can also select a specific app. If the app supports push notifications, this setting is listed. Select to enable or disable the feature as required.

Enabling SYNC Mobile Apps

In order to enable mobile apps, SYNC requires user consent to send and receive app authorization information and updates using the data plan associated with the connected device.

Data is sent to Ford in the United States through the connected device. The information is encrypted and includes your VIN, SYNC module number, anonymous usage statistics and debugging information. Updates may take place automatically.

Note: *You must enable mobile apps for each connected device the first time you select a mobile app using the system.*

Note: *Standard data rates apply. Ford is not responsible for any additional charges you may receive from your service provider, when your vehicle sends or receives data through the connected device. This includes any additional charges incurred due to driving in areas when roaming out of a home network.*

App Status

You can view the current status of an app in the settings menu.

There are three possible statuses:

Menu Item	Action and Description
Update Needed	The system has detected a new app requiring authorization or a general permissions update is required.
Up-To-Date	No update is required.
Updating...	The system is trying to receive an update.

Update settings

Menu Item	Action and Description
Request Update	Select this option from the settings menu to manually preform a needed update.
Disable Updates	Select this option from the settings menu to disable automatic updates. Doing so also disables the use of Mobile Apps on SYNC.

USING SYNC™ WITH YOUR MEDIA PLAYER

You can access and play music from your digital music player over your vehicle's speaker system using the system's media menu or voice commands. You can also sort and play your music by specific categories, such as artist and album.

Note: *The system is capable of indexing up to 15,000 songs.*

SYNC is capable of hosting nearly any digital media player including: iPod, Zune, plays from device players, and most USB drives. SYNC also supports audio formats, such as MP3, WMA, WAV and ACC.

Confirm that the USB device has been formatted correctly and has the following specifications:

- USB 2.0.
- File format must be FAT16/32.

The format of the audio files on the USB device must be:

- MP3.
- Non DRM protected WMA.
- WAV.
- AAC.

Connecting Your Digital Media Player to the USB Port

Note: *If your digital media player has a power switch, make sure you switch it on before plugging it in.*

To Connect Using Voice Commands

Plug the device into one of the vehicle's USB ports.

Press the voice button and when prompted, say:

Voice Command	Action and Description
(USB [stick] iPod MP3 [player])	You can now play music by saying any of the appropriate voice commands. See the media voice commands.

Words in brackets [] are optional and do not have to be spoken for the system to understand the command. For example, for where (USB [stick] | IPOD | MP3 [player]) appears, you can say USB or USB stick.

To view USB content select:

Message	Description and Action
Browse USB	Depending on how many media files are on your connected device, an indexing message may appear in the display. When indexing is complete, the selected source starts to playback audio automatically.

You can browse the files on the USB device in categories. Select BROWSE from the buttons at the bottom of the audio display and choose from the following:

Message
Play all
Playlists
Songs
Artists

To Connect Using the System Menu

1. Plug the device into one of the vehicle's USB ports.
2. Press the **MEDIA** button and select either USB 1 or USB 2 from the media source list in the audio display.

Message
Albums
Genres
Browse USB
Reset USB

Media Voice Commands



Press the voice button and when prompted say:

Voice Command	Description and Action
(USB [stick] iPod MP3 [player])	You can now play music by saying any of the appropriate voice commands.

You can say any of the voice commands that appear within open and close brackets that are separated by |. For example, where; (what's | what is) appears you say; what's or what is.

You must say any of the voice commands that appear outside of open and close brackets. For example, where; (what's | what is) playing, you must say either "what's playing" or "what is playing".

Command	Description and Action
pause	Pauses device playback.
play	Resumes device playback.
play [album] ____	
play all	Play all media on the device from the first track to the last.
play [artist] ____	
play [genre] ____	
play [playlist] ____	
next [track title song file podcast chapter episode]	Plays the next track on the current media.
previous [track title song file podcast chapter episode]	Plays the previous track on current media.
[play] (similar music more like this)	Creates a playlist with a similar genre to the one currently playing.
play [song track title file] ____	
repeat off	
repeat (one track) [on]	Repeats the current track.

Command	Description and Action
shuffle [all] [on]	Plays the current playlist in a random order. (Not all devices support this command.)
shuffle off	
((who's who is) this who plays this (what's what is) playing [now] (what which) (song track artist) is this (who's who is) playing (what's what is) this)	At any time during playback, you can press the voice button and ask the system what is playing. The system reads the metadata tags (if populated) of the current track.

___ is a dynamic listing, meaning that it could be the name of anything, such as a group, artist or song. For example you could say "Play artist The Beatles".

Examples of USB Commands

SYNCTM provides the user with many intuitive ways to find and play a song using voice. For example, if we have a song called "Penny Lane" from the album "Magical Mystery Tour" we can say the following to play this song:

- Play song "Penny Lane".
- Play "Penny Lane".

If we wanted to play the entire album, we can say:

- Play album "Magical Mystery Tour".
- Play "Magical Mystery Tour".

Bluetooth Audio

The system is also capable of playing music from your cellular phone through Bluetooth.

To switch the Bluetooth Audio on, press the MEDIA button and select:

Menu Item
BT audio

Then any of the following:

Voice Command
pause
play
next [track title song file podcast chapter episode]
previous [track title song file podcast chapter episode]

Media Menu Features

The media menu allows you to select how to play your music (such as by artist, genre, shuffle or repeat), find similar music or reset the index of your USB devices.

Press the **MEDIA** button and select either USB 1 or USB 2 from the media source list in the audio display to start USB playback.

Message	Description and Action
Options	This will enter the media menu.

Then any of the following:

Message	Description and Action
Shuffle	Choose to shuffle or repeat your music. Once you make your choice, it remains on until you switch it off.
Repeat track	Choose to shuffle or repeat your music. Once you make your choice, it remains on until you switch it off.
Similar music	You can play similar types of music to the current playlist from the USB port. The system uses the metadata information of each track to compile a playlist. The system then creates a new list of similar tracks and then begins playing. Each track must have the metadata tags populated for this feature. With certain playing devices, if your metadata tags are not populated, the tracks will not be available in voice recognition, the play menu or this option. However, if you place these tracks onto your playing device in mass storage device mode they are available in voice recognition, the play menu or this option. The system places unknowns into any unpopulated metadata tag.
Reset USB	Resets the USB index. After the new indexing is complete you can choose what to play from the USB song library.

Accessing Your USB Song Library

1. Plug the device into your vehicle's USB port.
2. Press the **MEDIA** button (next to the audio display) to select USB playback.

Message	Description and Action
Browse USB	This menu allows you to select and play your media files by artist, album, genre, playlist or track.

If there are no media files to access, the display indicates there is no media.

If there are media files, you have the following options:

Display	Description and Action
Play all	Play all indexed media files from your device one at a time in numerical order.* Press the OK button to select. The first track title appears in the display.
Playlists	Access your playlists (from formats like ASX, M3U, WPL, or MTP).* 1. Press the OK button to select. 2. Scroll to select the desired playlist, and then press the OK button.
Songs	Search for and play a specific indexed track.* 1. Press the OK button to select. 2. Scroll to select the desired track, and then press the OK button.
Artists	Sort all indexed media files by artist. The system then lists and plays all artists and tracks alphabetically.* 1. Press the OK button to select. 2. Scroll to select the desired artist, and then press the OK button.
Albums	Sort all indexed media files by album.* 1. Press the OK button to select. 2. Scroll to select the desired album, and then press the OK button.
Genres	Sort all indexed media files by genre (category) type.* 1. Press the OK button to select. 2. Scroll to select the desired genre, and then press the OK button.
Browse USB	Browse all supported media files on your media player connected to the USB port. You can only view media files that are compatible with SYNC. (Other files are not visible.) 1. Press the OK button to select.

SYNC™ (If Equipped)

Display	Description and Action
	2. Scroll to browse indexed media files on the device, and then press the OK button.
Reset USB	Resets the USB index. After the new indexing is complete, you can choose what to play from the USB song library.

*You can use the buttons at the bottom of the audio display to jump to a certain alphabetical category quickly. You can also use the letters on the audio system's numeric keypad to jump in the list.

Using Voice Commands

You can access and view your USB songs using voice commands.

Plug the device into your vehicle's USB port.

Press the voice button and when prompted, say any of the following commands:

Accessing and Viewing USB Media
(browse search show) all (album albums)
(browse search show) all (artist artists)
(browse search show) all (genre genres)
(browse search show) all (playlist playlists)
(browse search show) all (song songs title titles file files track tracks)
(browse search show) album ____
(browse search show) artist ____
(browse search show) genre ____
(browse search show) playlist ____

USB 2 (If Equipped)

Your vehicle may come equipped with an additional USB port. If so, USB 1 is located at the front of the vehicle at the bottom of the instrument panel. USB 2 is located inside the storage compartment of the vehicle's center console.

You can plug in an additional USB device into the second USB port.

You can access both USB devices by using voice commands.

To access a USB device press the voice button and when prompted say:

Voice command
USB 1
USB 2

Note: SYNC only supports one connected iOS (Apple) devices at a time (whichever one you plug in first). When you connect a second iOS device, the systems charges it, but does not support playback from it.

Bluetooth Devices and System Settings

You can access these menus using the audio display. See **Using SYNC™ With Your Phone** (page 268).

Voice Commands for Audio Sources

Your voice system allows you to change audio sources with a simple voice command.



Press the voice button and when prompted say:

Voice Command
(music audio entertainment) [system]
Below are a few examples of voice commands you can use.
[tune [to]] AM
[tune [to]] AM1
[tune [to]] AM (autostore AST autose)
[tune [to]] AM 2
Bluetooth (audio stereo)
(disc CD [player]) play
[tune [to]] FM
[tune [to]] FM1
[tune [to]] FM (autostore AST autose)
[tune [to]] FM 2
Radio
tune [to] SAT *
Sirius *
(USB [stick] iPod MP3 [player])

Voice Command

((who's | who is) this | who plays this | (what's | what is) playing [now] | (what | which) (song | track | artist) is this | (who's | who is) playing | (what's | what is) this)

help

* If equipped.

Radio Voice Commands



If you are listening to the radio, press the voice button, and then say any of the commands in the following table.

If you are not listening to the radio, press the voice button and, after the tone, say:

Voice Command
Radio
You can then say any of the following commands.
[tune [to]] AM
[tune [to]] AM1
[tune [to]] AM (autostore AST autose)
[tune [to]] AM 2
[tune [to]] (AM ____ ____ [AM])
[tune [to]] AM preset ____
[tune [to]] AM1 preset ____
[tune [to]] FM
[tune [to]] FM1
[tune [to]] FM (autostore AST autose) preset ____

SYNC™ (If Equipped)

Voice Command
[tune [to]] FM 2
[tune [to]] (FM ____ ____ [FM])
[tune [to]] FM preset ____
FM ____ HD ____ *
[tune [to]] FM 2 preset ____
HD ____ *
[tune [to]] preset ____
Tune
help

* If equipped.

Sirius Satellite Radio Voice Commands (If equipped)



To listen to Sirius satellite radio, press the voice button and, after the tone, say:

Voice Commands
Sirius

When you are listening to Sirius satellite radio, you can press the voice button, and say any of the commands in the following table.

Voice Commands
tune [to] SAT
[tune [to]] SAT 1
[tune [to]] SAT 2
[tune [to]] SAT 3
[tune [to]] preset ____
[tune [to]] SAT 1 preset ____

Voice Commands
[tune [to]] SAT 2 preset ____
[tune [to]] SAT 3 preset ____
tune [to] [Sirius]
Help
[tune [to]] Sirius [channel] ____
You can say the channel number (0-233) to listen to that Sirius station.

CD Voice Commands



If you are listening to a CD, press the voice button, and then say any of the commands in the following table.

If you are not listening to a CD, press the voice button and, after the tone, say:

Voice Command
(disc CD [player]) play
You can then say any of the following commands.
pause
play
[play] next track
[play] previous track
[play change to] track [number] ____
repeat (track song) [on]
repeat folder [on]
repeat off
(shuffle random mix) [on (tracks songs) [on]]

Voice Command
(shuffle random mix) (CD [player] disc) [on]
(shuffle random mix) folder [on]
shuffle off

Use the website at any time to check your phone's compatibility, register your account and set preferences as well as access a customer representative via an online chat (during certain hours). Visit www.SYNCMyRide.com, www.SYNCMyRide.ca or www.syncmaroute.ca for more information.

SYNC™ TROUBLESHOOTING

Your SYNC system is easy to use. However, should questions arise, see the tables below.

Phone issues		
Issue	Possible cause(s)	Possible solution(s)
There is excessive background noise during a phone call.	The audio control settings on your phone may be affecting SYNC performance.	Review your phone's manual about audio adjustments.
During a call, I can hear the other person but they cannot hear me.	This may be a possible phone malfunction.	Try turning off the device, resetting the device, removing the device's battery, then trying again.
SYNC is not able to download my phonebook.	This is a phone-dependent feature. This may be a possible phone malfunction.	Go to the website to review your phone's compatibility. Try turning off the device, resetting the device or removing the device's battery, then trying again. Try pushing your phonebook contacts to SYNC by using the Add Contacts feature. Use the SYNCmyphone feature available on the website.
The system says Phonebook Downloaded but the phonebook in SYNC is empty or missing contacts.	This may be a limitation on your phone's capability.	Try pushing your phonebook contacts to SYNC by using the Add Contacts feature.

Phone issues		
Issue	Possible cause(s)	Possible solution(s)
		If the missing contacts are stored on your SIM card, try moving them to the device memory. Remove any pictures or special ring tones associated with the missing contact. Depending upon your phone, you may have to grant SYNC permission to access your phonebook contacts. Make sure to confirm when prompted by your phone during the phonebook download.
I am having trouble connecting my phone to SYNC.	This is a phone-dependent feature. This may be a possible phone malfunction.	Go to the website to review your phone's compatibility. Try turning off the device, resetting the device or removing the device's battery, then trying again. Try deleting your device from SYNC, deleting SYNC from your device and trying again. Check the security and auto accept and prompt always settings relative to the SYNC Bluetooth connection on your phone. Update your device's firmware.

SYNC™ (If Equipped)

Phone issues		
Issue	Possible cause(s)	Possible solution(s)
		Turn off the Auto phone-book download setting.
Text messaging is not working on SYNC.	This is a phone-dependent feature. This may be a possible phone malfunction.	Go to the website to review your phone's compatibility. Try turning off the device, resetting the device or removing the device's battery, then trying again.

USB and media issues		
Issue	Possible cause(s)	Possible solution(s)
I am having trouble connecting my device.	This may be a possible device malfunction.	Try turning off the device, resetting the device, removing the device's battery, then trying again. Make sure you are using the manufacturer's cable. Make sure you insert the USB cable correctly into the device and the USB port. Make sure that the device does not have an auto-install program or active security settings.
SYNC does not recognize my device when I turn on the car.	This is a device limitation.	Make sure you are not leaving the device in your vehicle during very hot or cold temperatures.
Bluetooth audio does not stream.	This is a phone-dependent feature.	Review the device compatibility chart on the SYNC website to confirm your phone supports the Bluetooth audio streaming function.

SYNC™ (If Equipped)

USB and media issues		
Issue	Possible cause(s)	Possible solution(s)
	The device is not connected.	Make sure you correctly connect the device to SYNC, and that you have pressed play on your device.
SYNC does not recognize music that is on my device.	Your music files may not contain the correct artist, song title, album or genre information. The file may be corrupted. The song may have copy-right protection, which does not allow it to play.	Make sure that all song details are populated. Some devices require you to change the USB settings from mass storage to MTP class.

Voice command issues		
Issue	Possible cause(s)	Possible solution(s)
SYNC does not understand what I am saying.	You may be using the wrong voice commands. You may be speaking too soon or at the wrong time.	Review the phone voice commands and the media voice commands at the beginning of their respective sections. After pressing the voice icon, wait until after the tone sounds and Listening appears before saying a command. Any command spoken before this does not register with the system.
SYNC does not understand the name of a song or artist.	You may be using the wrong voice commands.	Review the media voice commands at the beginning of the media section.

Voice command issues		
Issue	Possible cause(s)	Possible solution(s)
	You may be saying the name differently than the way you saved it. The system may not be reading the name the same way you are saying it.	Say the song or artist exactly as listed. If you say "Play Artist Prince", the system does not play music by Prince and the Revolution or Prince and the New Power Generation. Make sure you are saying the complete title, such as "California remix featuring Jennifer Nettles". If the song titles are in all CAPS, you have to spell them. LOLA requires you to say "L-O-L-A". Do not use special characters in the title. The system does not recognize them.
SYNC does not understand or is calling the wrong contact when I want to make a call.	You may be using the wrong voice commands. You may be saying the name differently than the way you saved it.	Review the Phone voice commands at the beginning of the phone section. Make sure you are saying the contacts exactly as they are listed. For example, if you save a contact as Joe Wilson, say "Call Joe Wilson". Using the SYNC phone menu, open the phonebook and scroll to the name SYNC is having trouble understanding. SYNC will read the name to you, giving you some idea of the pronunciation SYNC is expecting.

SYNC™ (If Equipped)

Voice command issues		
Issue	Possible cause(s)	Possible solution(s)
	The system may not be reading the name the same way you are saying it. Contacts in your phonebook may be very short and similar, or they may contain special characters. Your phonebook contacts may be in CAPS.	The system works better if you list full names, such as "Joe Wilson" rather than "Joe". Do not use special characters, such as 123 or ICE, as the system does not recognize them. If a contact is in CAPS, you have to spell it. JAKE requires you to say "Call J-A-K-E".

AppLink issues		
Issue	Possible cause(s)	Possible solution(s)
AppLink Mobile Applications: When I select "Find New Apps," SYNC does not find any applications.	An AppLink capable phone is not connected to SYNC.	Ensure you have a compatible smartphone; an Android with OS 2.3 or higher or an iPhone 3GS or newer with iOS 5.0 or higher. Additionally, ensure your phone is paired and connected to SYNC in order to find AppLink-capable apps on your device. iPhone users must also connect to SYNC's USB port with an Apple USB cable.
My phone is connected, but I still cannot find any apps.	AppLink-enabled apps are not installed and running on your mobile device.	Ensure you have downloaded and installed the latest version of the app from your phone's app store. Ensure the app is running on your phone. Some apps require you to register or

AppLink issues		
Issue	Possible cause(s)	Possible solution(s)
		login on the app on the phone before using them with AppLink. Also, some may have a "Ford SYNC" setting, so check the app's settings menu on the phone.
My phone is connected, my app(s) are running, but I still cannot find any apps.	Sometime apps do not properly close and re-open their connection to SYNC, over ignition cycles, for example.	Closing and restarting apps may help SYNC find the application if you cannot discover it inside the vehicle. On an Android device, if apps have an "Exit" or "Quit" option, select that then restart the app. If the app does not have that option, you can also manually "Force Close" the app by going to the phone's settings menu, selecting 'Apps.' then finding the particular app and choosing 'Force stop.' Don't forget to restart the app afterwards, then select "Find New Apps" on SYNC. On an iPhone with iOS7+, to force close an app, double tap the home button then swipe up on the app to close it. Tab the home button again, then select the app again to restart it. After a few seconds, the app should then appear in SYNC's Mobile App's Menu.
My Android phone is connected, my app(s) are running, I restarted them, but I still cannot find any apps.	There is a Bluetooth bug on some older versions of the Android operating system that may cause apps that were found on your previous vehicle drive to not be found again if you have not turned off Bluetooth.	Reset the Bluetooth on your phone by turning it off and then turning Bluetooth back on. If you are in your vehicle, SYNC should be able to automatically re-connect to your phone if you press the "Phone" button.

SYNC™ (If Equipped)

AppLink issues		
Issue	Possible cause(s)	Possible solution(s)
My iPhone phone is connected, my app is running, I restarted the app but I still cannot find it on SYNC.	The USB connection to SYNC may need to be reset.	Unplug the USB cable from the phone, wait a moment, and plug the USB cable back in to the phone. After a few seconds, the app should appear in SYNC's Mobile Apps Menu. If not, "Force Close" the application and restart it.
I have an Android phone. I found and started my media app on SYNC, but there is no sound or the sound is very low.	The bluetooth volume on the phone may be low.	Try increasing the Bluetooth volume of the device by using the device's volume control buttons which are most often found on the side of the device.
I can only see some of the AppLink apps running on my phone listed in SYNC's Mobile Apps Menu.	Some Android devices have a limited number of bluetooth ports apps can use to connect. If you have more AppLink apps on your phone than the number of available Bluetooth ports, you will not see all of your apps listed in SYNC's mobile apps menu.	Force close or uninstall the apps you do not want SYNC to find. If the app has a "Ford SYNC" setting, disable that setting in the app's settings menu on the phone.

SYNC System Reset

The SYNC system in your vehicle has System Reset feature that can be performed if the function of a SYNC feature is lost. This reset is intended to restore functionality and will not erase any information previously stored in the system (Such as paired devices, phonebook, call history, text messages, or user settings). To perform a System Reset, press and hold the Seek Up (>>) button while pressing and holding the Radio Power button. Release both buttons after 2-3 seconds. Please allow a few minutes for the reset to complete. After a few minutes has passed you can resume using the SYNC system.

Ford Protect

PROTECT YOURSELF FROM THE RISING COST OF VEHICLE REPAIRS WITH A FORD PROTECT EXTENDED SERVICE PLAN.

Ford Protect Extended Service Plans (U.S. Only)

Ford Protect Extended Service Plan means peace of mind. It's the extended service plan backed by Ford Motor Company, and provides more protection beyond the New Vehicle Limited Warranty coverage. When you visit your Ford Dealer, Insist on Ford Protect Extended Service Plans!

Ford Protect Can Quickly Pay for Itself

One trip to the Service Center could easily exceed the price of your Ford Protect Extended Service Plan. With Ford Protect you minimize your risk for unexpected repair bills and rising repair costs.

Up to 1,000+ Covered Vehicle Components

There are four mechanical Ford Protect Extended Service Plans with different levels of coverage. Ask your authorized dealer for details.

1. PremiumCARE - Our most comprehensive coverage. With over 1,000 covered components, this plan is so complete it's probably easier to list what's not covered.
2. ExtraCARE - Covers 113 components, and includes many high-tech items.
3. BaseCARE - Covers 84 components.
4. PowertrainCARE - Covers 29 critical components.

Ford Protect Extended Service Plans are honored by all authorized Ford dealers in the U.S., Canada and Mexico.

That means you get:

- Reliable, quality service at any Ford or Lincoln dealership.
- Repairs performed by factory trained technicians, using genuine parts.

Rental Car Reimbursement

1st day Rental Benefit

If you bring your car into your dealer for service, we'll give you a loaner to use for the day.

Extended Rental Benefits

If your vehicle is kept overnight for covered repairs, you are eligible for rental car coverage, including warranty repairs, and Field Service Actions.

Roadside Assistance

Exclusive 24/7 roadside assistance, including:

- Towing, flat-tire change and battery jump starts.
- Out of fuel and lock-out assistance.
- Travel expense reimbursement for lodging, meals and rental car.
- Assistance for taxi, shuttle, rental car coverage or other transportation.

Transferable Coverage

If you sell your vehicle before your Ford Protect Extended Service plan coverage expires, you can transfer any remaining coverage to the new owner. Which should give you and your potential buyer a little more peace of mind.

Ford Protect

Less Cost to Properly Maintain Your Vehicle

Ford Protect Extended Service Plan also offers a Premium Maintenance Plan that covers all scheduled maintenance, and selected wear items. The coverage is prepaid, so you never have to worry about the cost of your vehicle's maintenance.

Covered maintenance includes:

- Windshield wiper blades.
- Spark plugs.
- The clutch disc.
- Brake pads and linings.
- Shock absorbers.
- Struts.
- Engine Belts.
- Engine coolant hoses, clamps and o-rings.
- Diesel exhaust fluid replenishment.
- Cabin air filter replacement every 20,000 mi (32,000 km) (electric vehicles only).

Interest Free Finance Options

Just a 10% down payment will provide you with an affordable, no interest, no fee payment program allowing you all the security and benefits Ford Protect Extended Service Plan has to offer while paying over time. You are pre-approved with no credit check or hassles. To learn more, call our Ford Protect Extended Service Plan specialists at 800-367-3377.

Ford Protect Extended Service Plan
P.O. Box 321067
Detroit, MI 48232

Ford Protect Extended Service Plan (CANADA ONLY)

You can get more protection for your vehicle by purchasing a Ford Protect Extended Service Plan. Ford Protect Extended Service Plan is the only service contract backed by Ford Motor Company of Canada, Limited. Depending on the plan you purchase, Ford Protect Extended Service Plan provides benefits such as:

- Rental reimbursement.
- Coverage for certain maintenance and wear items.
- Protection against repair costs after your New Vehicle Limited Warranty Coverage expires.
- Roadside Assistance benefits.

There are several Ford Protect Extended Service Plans available in various time, distance and deductible combinations. Each plan is tailored to fit your own driving needs, including reimbursement for towing and rental. When you purchase Ford Protect Extended Service Plan, you receive added peace-of-mind protection throughout Canada, the United States and Mexico, provided by a network of participating authorized Ford Motor Company dealers.

Note: *Repairs performed outside of Canada, the United States and Mexico are not eligible for Ford Protect Extended Service Plan coverage.*

This information is subject to change. For more information; visit your local Ford of Canada dealer or www.ford.ca to find the Ford Protect Extended Service Plan that is right for you.

Scheduled Maintenance

GENERAL MAINTENANCE INFORMATION

Why Maintain Your Vehicle?

Carefully following the maintenance schedule helps protect against major repair expenses resulting from neglect or inadequate maintenance and may help to increase the value of your vehicle when you sell or trade it. Keep all receipts for completed maintenance with your vehicle.

We have established regular maintenance intervals for your vehicle based upon rigorous testing. It is important that you have your vehicle serviced at the proper times. These intervals serve two purposes; one is to maintain the reliability of your vehicle and the second is to keep your cost of owning your vehicle down.

It is your responsibility to have all scheduled maintenance performed and to make sure that the materials used meet the specifications identified in this owner's manual.

Failure to perform scheduled maintenance invalidates warranty coverage on parts affected by the lack of maintenance.

Why Maintain Your Vehicle at Your Dealership?

Factory-Trained Technicians

Service technicians participate in extensive factory-sponsored certification training to help them become experts on the operation of your vehicle. Ask your dealership about the training and certification their technicians have received.

Genuine Ford and Motorcraft® Replacement Parts

Dealerships stock Ford, Motorcraft and Ford-authorized branded re-manufactured replacement parts. These parts meet or exceed our specifications. Parts installed at your dealership carry a nationwide 24-month or unlimited mile (kilometer) parts and labor limited warranty.

If you do not use Ford authorized parts they may not meet our specifications and depending on the part, it could affect emissions compliance.

Convenience

Many dealerships have extended evening and Saturday hours to make your service visit more convenient and they offer one stop shopping. They can perform any services that are required on your vehicle, from general maintenance to collision repairs.

Note: *Not all dealers have extended hours or body shops. Please contact your dealer for details.*

Protecting Your Investment

Maintenance is an investment that pays dividends in the form of improved reliability, durability and resale value. To maintain the proper performance of your vehicle and its emission control systems, make sure you have scheduled maintenance performed at the designated intervals.

Your vehicle is equipped with the Intelligent Oil-Life Monitor system, which displays a message in the information display at the proper oil change interval. This interval may be up to one year or 10000 miles (16000 kilometers).

Scheduled Maintenance

When the oil change message appears in the information display, it is time for an oil change. Make sure you perform the oil change within two weeks or 500 miles (800 kilometers) of the message appearing. Make sure you reset the Intelligent Oil-Life Monitor after each oil change. See **Oil Change Indicator Reset** (page 185).

If your information display resets prematurely or becomes inoperative, you should perform the oil change interval at six months or 5000 miles (8000 kilometers) from your last oil change. Never exceed one year or 10000 miles (16000 kilometers) between oil change intervals.

Your vehicle is very sophisticated and built with multiple, complex, performance systems. Every manufacturer develops these systems using different specifications and performance features. That is why it is important to rely upon your dealership to properly diagnose and repair your vehicle.

Ford Motor Company has recommended maintenance intervals for various parts and component systems based upon engineering testing. Ford Motor Company relies upon this testing to determine the most appropriate mileage for replacement of oils and fluids to protect your vehicle at the lowest overall cost to you and recommends against maintenance schedules that deviate from the scheduled maintenance information.

We strongly recommend the use of only genuine Ford, Motorcraft or Ford-authorized re-manufactured replacement parts engineered for your vehicle.

Additives and Chemicals

This owner's manual and the Ford Workshop Manual list the recommended additives and chemicals for your vehicle. We do not recommend using chemicals or additives not approved by us as part of your vehicle's normal maintenance. Please consult your warranty information.

Oils, Fluids and Flushing

In many cases, fluid discoloration is a normal operating characteristic and, by itself, does not necessarily indicate a concern or that the fluid needs to be changed. However, a qualified expert, such as the factory-trained technicians at your dealership, should inspect discolored fluids that also show signs of overheating or foreign material contamination immediately.

Make sure to change your vehicle's oils and fluids at the specified intervals or in conjunction with a repair. Flushing is a viable way to change fluid for many vehicle sub-systems during scheduled maintenance. It is critical that systems are flushed only with new fluid that is the same as that required to fill and operate the system or using a Ford-approved flushing chemical.

Owner Checks and Services

Make sure you perform the following basic maintenance checks and inspections every month or at six-month intervals.

Scheduled Maintenance

Check every month
Engine oil level.
Function of all interior and exterior lights.
Tires (including spare) for wear and proper pressure.
Windshield washer fluid level.

Check every six months
Battery connections. Clean if necessary.
Body and door drain holes for obstructions. Clean if necessary.
Cooling system fluid level and coolant strength.
Door weatherstrips for wear. Lubricate if necessary.
Hinges, latches and outside locks for proper operation. Lubricate if necessary.
Parking brake for proper operation.
Safety belts and seat latches for wear and function.
Safety warning lamps (brake, ABS, airbag and safety belt) for operation.
Washer spray and wiper operation. Clean or replace blades as necessary.

Multi-Point Inspection

In order to keep your vehicle running right, it is important to have the systems on your vehicle checked regularly. This can help identify potential issues and prevent major problems. We recommend having the following multi-point inspection performed at every scheduled maintenance interval to help make sure your vehicle keeps running great.

Scheduled Maintenance

Multi-Point inspection	
Accessory drive belt(s)	Hazard warning system operation
Battery performance	Horn operation
Engine air filter	Radiator, cooler, heater and air conditioning hoses
Exhaust system	Suspension components for leaks or damage
Exterior lamps operation	Steering and linkage
Fluid levels*; fill if necessary	Tires (including spare) for wear and proper pressure**
For oil and fluid leaks	Windshield for cracks, chips or pits
Half-shaft dust boots	Washer spray and wiper operation

* Brake, coolant recovery reservoir, automatic transmission and window washer

** If your vehicle is equipped with a temporary mobility kit, check the tire sealant expiration Use By date on the canister. Replace as needed.

Be sure to ask your dealership service advisor or technician about the multi-point vehicle inspection. It is a comprehensive way to perform a thorough inspection of your vehicle. Your checklist gives you immediate feedback on the overall condition of your vehicle.

NORMAL SCHEDULED MAINTENANCE

Intelligent Oil-Life Monitor™

Your vehicle is equipped with an Intelligent Oil-Life Monitor that determines when you should change the engine oil based on how your vehicle is used. By using several important factors in its calculations, the monitor helps reduce the cost of owning your vehicle and reduces environmental waste at the same time.

This means you do not have to remember to change the oil on a mileage-based schedule. Your vehicle lets you know when an oil change is due by displaying a message in the information display.

The following table provides examples of vehicle use and its impact on oil change intervals. It is a guideline only. Actual oil change intervals depend on several factors and generally decrease with severity of use.

Scheduled Maintenance

When to expect the OIL CHANGE REQUIRED message	
Interval	Vehicle use and example
7500-10000 miles (12000-16000 km)	Normal
	Normal commuting with highway driving No, or moderate, load or towing Flat to moderately hilly roads No extended idling
5000-7499 miles (8000-11999 km)	Severe
	Moderate to heavy load or towing Mountainous or off-road conditions Extended idling Extended hot or cold operation
3000-4999 miles (4800-7999 km)	Extreme
	Maximum load or towing Extreme hot or cold operation

Normal Maintenance Intervals

At every oil change interval as indicated by the information display*
Change engine oil and filter.**
Rotate the tires.
Perform a multi-point inspection (recommended).
Inspect the automatic transmission fluid level. Consult your dealer for requirements.
Inspect the brake pads, rotors, hoses and parking brake.
Inspect the engine cooling system strength and hoses.
Inspect the exhaust system and heat shields.
Inspect the rear axle and U-joints (all wheel drive only).
Inspect the half-shaft boots.
Inspect the steering linkage, ball joints, suspension, tire-rod ends, driveshaft and U-joints.

Scheduled Maintenance

At every oil change interval as indicated by the information display*

Inspect the tires, tire wear and measure the tread depth.

Inspect the wheels and related components for abnormal noise, wear, looseness or drag.

* Do not exceed one year or 10000 miles (16000 kilometers) between service intervals.

** Reset the Intelligent Oil-Life Monitor after engine oil and filter changes. See **Oil Change Indicator Reset** (page 185).

Other maintenance items¹

Every 20000 miles (32000 km)	Replace cabin air filter. ²
Every 30000 miles (48000 km)	Replace engine air filter.
At 100000 miles (160000 km)	Change engine coolant. ³
Every 100000 miles (160000 km)	Replace spark plugs.
	Inspect accessory drive belt(s). ⁴
Every 150000 miles (240000 km)	Replace accessory drive belt(s). ⁵
	Change automatic transmission fluid.

¹ Perform these maintenance items within 3000 miles (4800 kilometers) of the last engine oil and filter change. Do not exceed the designated distance for the interval.

² Should be performed by an authorized dealer.

³ Initial replacement at six years or 100000 miles (160000 kilometers), then every three years or 50000 miles (80000 kilometers).

⁴ After initial inspection, inspect every other oil change until replaced.

⁵ If not replaced within the last 100000 miles (160000 kilometers).

Scheduled Maintenance

SPECIAL OPERATING CONDITIONS SCHEDULED MAINTENANCE

If you operate your vehicle **primarily** in any of the following conditions, you need to perform extra maintenance as indicated. If you operate your vehicle **occasionally** under any of these conditions, it is not necessary to perform the extra maintenance. For specific recommendations, see your dealership service advisor or technician.

Perform the services shown in the following tables when specified or within 3000 miles (4800 kilometers) of the message appearing in your information display prompting you to change your oil.

- **Example 1:** The message comes on at 28751 miles (46270 kilometers). Perform the 30000-mile (48000-kilometer) automatic transmission fluid replacement.
- **Example 2:** The message has **not** come on, but the odometer reads 30000 miles (48000 kilometers) (for example, the Intelligent Oil-Life Monitor was reset at 25000 miles [40000 kilometers]). Perform the engine air filter replacement.

Towing a trailer or using a car-top carrier

As required	Change engine oil and filter as indicated by the information display and perform services listed in the Normal Scheduled Maintenance chart.
Inspect frequently, service as required	Inspect U-joints.
Every 30000 miles (48000 km)	Change automatic transmission fluid.
Every 60000 miles (96000 km)	Replace spark plugs.

Extensive idling or low-speed driving for long distances, as in heavy commercial use

As required	Change engine oil and filter as indicated by the information display and perform services listed in the Normal Scheduled Maintenance chart.
Inspect frequently, service as required	Replace cabin air filter.
	Replace engine air filter.
Every 30000 miles (48000 km)	Change automatic transmission fluid.
Every 60000 miles (96000 km)	Replace spark plugs.

Scheduled Maintenance

Extended Hot and Cold climate operation	
Every 5000 miles (8000 km)	Change engine oil and filter.*

*Hot Climates only

Operating in dusty or sandy conditions (such as unpaved or dusty roads)	
Inspect frequently, service as required	Replace cabin air filter.
	Replace engine air filter.
Every 5000 miles (8000 km)	Inspect the wheels and related components for abnormal noise, wear, looseness or drag.
	Rotate tires, inspect tires for wear and measure tread depth.
Every 5000 miles (8000 km) or six months	Change engine oil and filter.*
	Perform multi-point inspection.
Every 30000 miles (48000 km)	Change automatic transmission fluid.

*Reset your Intelligent Oil-Life Monitor after engine oil and filter changes. See **Oil Change Indicator Reset** (page 185).

Exclusive use of E85 (flex fuel vehicles only)	
Every oil change	If ran exclusively on E85, fill the fuel tank full with regular unleaded fuel.

Engine Idle Hour Meter

Your vehicle may be fitted with an idle meter to indicate how much time the vehicle has been sitting in park (P) or neutral (N). The meter is incorporated with the vehicle odometer. Depressing the odometer-reset button once displays the trip odometer (miles [kilometers] following by a "T" for trip odometer); depressing the odometer-reset button a second time displays the idle meter (hours

following by an "H" for hours). The idle meter only accumulates time when the vehicle is in park (P) or neutral (N). Displayed time is cumulative for the vehicle and cannot be reset to zero. Police vehicles often experience long periods of idling, during which engine oil continues to break down but distance is not accumulated on the odometer.

Engine idle hour meter calculation:

Scheduled Maintenance

Idle hours x 33 = miles (kilometers) equivalency

Miles (kilometers) driven + miles (kilometers) equivalency = oil change interval

Example: When the odometer has accumulated 3000 miles (4800 kilometers) and the idle meter shows 61 hours, a 5000 mile (8000 kilometer) oil change interval has been reached: 3000 road miles (4800 road kilometers) + (61 idle hours x 33 miles [53 km]/idle hour) = 5013 miles (8067 kilometers).

Exceptions

There are several exceptions to the Normal Schedule:

Axle and PTU maintenance: The Power Transfer Unit (PTU) and rear axle (AWD only) in your vehicle does not require any normal scheduled maintenance. Vehicles are electronically monitored and notify the driver required service by displaying a message in the information display. The PTU lube will be more likely to require a fluid change if the vehicle has experienced extended periods of extreme/severe duty cycle driving. Changing or checking the PTU lubricant is not necessary unless the unit has been submerged in water, shows signs of leakage or a message indicating required service is displayed. Contact your authorized dealer for service.

California fuel filter replacement: If you register your vehicle in California, the California Air Resources Board has determined that the failure to perform this maintenance item does not nullify the emission warranty or limit recall liability before the completion of your vehicle's useful life. Ford Motor Company, however, urges you to have all recommended maintenance services performed at the specified intervals and to record all vehicle service.

Hot climate oil change intervals:

Vehicles operating in the Middle East, North Africa, Sub-Saharan Africa or locations with similar climates using an American Petroleum Institute (API) Certified for Gasoline Engines (Certification mark) oil of SM or SN quality, the normal oil change interval is 5000 miles (8000 kilometers).

If the available API SM or SN oils are not available, then the oil change interval is 3000 miles (4800 kilometers).

Engine air filter and cabin air filter replacement:

The life of the engine air filter and cabin air filter is dependent on exposure to dusty and dirty conditions. Vehicles operated in these conditions require frequent inspection and replacement of the engine air filter and cabin air filter.

Scheduled Maintenance

SCHEDULED MAINTENANCE RECORD

☐ Repair Order #:	Dealer stamp
☐ Distance:	
☐ Engine hours (optional):	
☐ Multi-point inspection (recommended): ☐	
☐ Signature:	

☐ Repair Order #:	Dealer stamp
☐ Distance:	
☐ Engine hours (optional):	
☐ Multi-point inspection (recommended): ☐	
☐ Signature:	

Scheduled Maintenance

☐ Repair Order #:	Dealer stamp
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Scheduled Maintenance

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Scheduled Maintenance

☐ Repair Order #:	Dealer stamp
☐ Distance:	
☐ Engine hours (optional):	
☐ Multi-point inspection (recommended): ☐	
☐ Signature:	

☐ Repair Order #:	Dealer stamp
☐ Distance:	
☐ Engine hours (optional):	
☐ Multi-point inspection (recommended): ☐	
☐ Signature:	

Decommissioning the Vehicle

DECOMMISSIONING REQUIREMENTS

Ford Motor Company has implemented a decommissioning process of Ford-provided police features. It is the responsibility of the owner to complete the decommissioning of the vehicle in compliance with any state regulations prior to initial sale to the public sector.

Police Engine Idle feature

Authorized personnel must use a diagnostic scan tool to decommission Police Engine Idle.

Silent Mode

Authorized personnel must use a diagnostic scan tool to decommission Silent Mode.

END USER LICENSE AGREEMENT

VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA)

- You ("You" or "Your" as applicable) have acquired a vehicle having several devices, including SYNC ® and various control modules, ("DEVICES") that include software licensed or owned by Ford Motor Company and its affiliates ("FORD MOTOR COMPANY"). Those software products of FORD MOTOR COMPANY origin, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.
- The SOFTWARE may interface with and/or communicate with, or may be later upgraded to interface with and/or communicate with additional software and/or systems provided by FORD MOTOR COMPANY.

IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA") DO NOT USE THE DEVICES OR COPY THE SOFTWARE. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICES, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

GRANT OF SOFTWARE LICENSE: This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICES and as otherwise interfacing with systems and/or services provide by or through FORD MOTOR COMPANY or its third party software and service providers.

Description of Other Rights and Limitations

- **Speech Recognition:** If the SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FORD MOTOR COMPANY nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process. It is your responsibility to monitor any speech recognition functions included in the system.
- **Limitations on Reverse Engineering, Decompilation and Disassembly:** You may not reverse engineer, decompile, translate, disassemble or attempt to discover any source code or underlying ideas or algorithms of the SOFTWARE nor permit others to reverse engineer, decompile or disassemble the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.
- **Limitations on Distributing, Copying, Modifying and Creating Derivative Works:** You may not distribute, copy, make modifications to or create derivative works based on the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

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- **Single EULA:** The end user documentation for the DEVICES and related systems and services may contain multiple EULAs, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple EULAs, you are licensed to use only one (1) copy of the SOFTWARE.
- **SOFTWARE Transfer:** You may permanently transfer your rights under this EULA only as part of a sale or transfer of the DEVICES, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.
- **Termination:** Without prejudice to any other rights, FORD MOTOR COMPANY may terminate this EULA if you fail to comply with the terms and conditions of this EULA.
- **Internet-Based Services Components:** The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICES.
- **Additional Software/Services:** The SOFTWARE may permit FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE ("Supplemental Components".) SOFTWARE updates may cause you to incur additional charges from your wireless service provider. If FORD MOTOR COMPANY or third party software and services suppliers provide or make available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply. FORD MOTOR COMPANY, its affiliates and/or its designated agent reserve the right to discontinue without liability any Internet-based services provided to you or made available to you through the use of the SOFTWARE.

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- **Links to Third Party Sites:** The SOFTWARE may provide you with the ability to link to third party sites. The third party sites are not under the control of FORD MOTOR COMPANY, its affiliates and/or its designated agent. Neither FORD MOTOR COMPANY nor its affiliates nor its designated agent are responsible for (i) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party site by FORD MOTOR COMPANY, its affiliates and/or its designated agent.
- **Obligation to Drive Responsibly:** You recognize your obligation to drive responsibly and keep attention on the road. You will read and abide with the DEVICES operating instructions particularly as they pertain to safety and you agree to assume any risk associated with the use of the DEVICES.

UPGRADES AND RECOVERY MEDIA:

If the SOFTWARE is provided by FORD MOTOR COMPANY separate from the DEVICES on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" or "For Recovery Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICES as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

INTELLECTUAL PROPERTY RIGHTS:

All title and intellectual property rights in and to the SOFTWARE (including but not limited to any images, photographs, animations, video, audio, music, text and "applets" incorporated into the SOFTWARE), the accompanying printed materials, and any copies of the SOFTWARE, are owned by FORD MOTOR COMPANY, or its affiliates or suppliers. The SOFTWARE is licensed, not sold. You may not copy the printed materials accompanying the SOFTWARE. All title and intellectual property rights in and to the content which may be accessed through use of the SOFTWARE is the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants you no rights to use such content outside its intended use. All rights not specifically granted under this EULA are reserved by FORD MOTOR COMPANY, its affiliates, and third party software and service providers and suppliers. Use of any on-line services which may be accessed through the SOFTWARE may be governed by the respective terms of use relating to such services. If this SOFTWARE contains documentation that is provided only in electronic form, you may print one copy of such electronic documentation.

EXPORT RESTRICTIONS: You acknowledge that the SOFTWARE is subject to U.S. and European Union export jurisdiction. You agree to comply with all applicable international and national laws that apply to the SOFTWARE, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.

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TRADEMARKS: This EULA does not grant you any rights in connection with any trademarks or service marks of FORD MOTOR COMPANY, its affiliates, and third party software and service providers.

PRODUCT SUPPORT: Please refer to FORD MOTOR COMPANY instructions provided in the documentation for the DEVICES product support, such as the vehicle owner guide.

Should you have any questions concerning this EULA, or if you desire to contact FORD MOTOR COMPANY for any other reason, please refer to the address provided in the documentation for the DEVICES.

No Liability for Certain Damages: EXCEPT AS PROHIBITED BY LAW, FORD MOTOR COMPANY, ANY THIRD PARTY SOFTWARE OR SERVICES SUPPLIERS, AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY BE EXPRESSLY PROVIDED FOR YOUR NEW VEHICLE.

SYNC® Automotive Important Safety Information Read and follow instructions:

- Before using your SYNC® system, read and follow all instructions and safety information provided in this end user manual ("Owner Guide".) Not following precautions found in the Owner Guide can lead to an accident or other serious injuries.

General Operation

- **Voice Command Control:** Certain functions within the SYNC® system may be accomplished using voice commands. Using voice commands while driving helps you to operate the system without removing your hands from the wheel or eyes from the road.
- **Prolonged Views of Screen:** Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention.
- **Volume Setting:** Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.
- **Navigation Features:** Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.
- **Distraction Hazard:** Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can distract your attention and could cause an accident or other serious injury. Stop the vehicle in a safe and legal manner before attempting these operations.
- **Let Your Judgment Prevail:** Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a

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substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

- **Route Safety:** Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.
- **Potential Map Inaccuracy:** Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.
- **Emergency Services:** Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

Your Responsibilities and Assumptions of Risk

- You agree to each of the following: (a) Any use of the SOFTWARE while driving an automobile or other vehicle in violation of applicable law or otherwise driving in an unsafe manner presents a significant risk of distracted driving and should not be attempted under any circumstances; (b) Use of the SOFTWARE at excessive volume poses a significant risk of hearing damage and should not be attempted under any circumstances; (c) The SOFTWARE may not be compatible with new or different versions of an operating system, third party software, or third party services, and the SOFTWARE may potentially cause a critical failure of an operating system, third party software, or third party service. (d) Any third party service accessed by or third party software used with the SOFTWARE (i) may charge an additional fee for access, (ii) may not work correctly, on an uninterrupted basis, or error free, (iii) may change streaming formats or discontinue operation, (iv) may contain adult, profane or offensive content; and (v) may contain inaccurate, false or misleading traffic, weather, financial or safety information or other content; and (e) Use of the SOFTWARE may cause you to incur additional charges from your wireless service provider (WSP) and any data or minute calculators that may be included in the software program are for reference only, are not warranted in any way and should not be relied upon in anyway.
- When using the SOFTWARE, you agree to be responsible for and assume the entire risk to the items set forth in Section (a) – (e) above.

Disclaimer of Warranty

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE DEVICES AND SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, COMPATIBILITY, ACCURACY AND EFFORT IS WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND ANY THIRD PARTY SOFTWARE OR THIRD-PARTY SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND FORD MOTOR COMPANY HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE SOFTWARE, THIRD PARTY SOFTWARE, AND THIRD-PARTY SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, OF SATISFACTORY QUALITY, OF FITNESS FOR AN PARTICULAR PURPOSE, OF ACCURACY, OF QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. FORD MOTOR COMPANY DOES NOT WARRANT (a) AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES, (b) THAT THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL MEET YOUR REQUIREMENTS, (c) THAT THE OPERATION OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, (d) OR THAT DEFECTS IN THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY FORD MOTOR COMPANY OR ITS AUTHORIZED REPRESENTATIVE SHALL

CREATE A WARRANTY. SHOULD THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE DISCLAIMER MAY NOT FULLY APPLY TO YOU. THE SOLE WARRANTY PROVIDED BY FORD MOTOR COMPANY SHALL BE FOUND IN THE WARRANTY INFORMATION INCLUDING WITH YOUR OWNER GUIDE. TO THE EXTENT THAT THERE IS ANY CONFLICT BETWEEN THE TERMS OF THIS SECTION AND THE WARRANTY BOOKLET, THE WARRANTY BOOKLET SHALL CONTROL.

Applicable Law, Venue, Jurisdiction

- The laws of the State of Michigan govern this EULA and Your use of the SOFTWARE. Your use of the SOFTWARE may also be subject to other local, state, national, or international laws. Any litigation arising out of or related to this EULA shall be brought and maintained exclusively in a court of the State of Michigan located in Wayne County or in the United States District Court for the Eastern District of Michigan. You hereby consent to submit to the personal jurisdiction of a court in the State of Michigan located in Wayne County and the United States District Court for the Eastern District of Michigan for any dispute arising out of or relating to this EULA.

Appendices

Binding Arbitration and Class Action Waiver

(a) Application. This Section applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO COPYRIGHT INFRINGEMENT, OR TO THE ENFORCEMENT OR VALIDITY OF YOUR, FORD MOTOR COMPANY, OR ANY OF FORD MOTOR COMPANY'S LICENSORS' INTELLECTUAL PROPERTY RIGHTS.

Dispute means any dispute, action, or other controversy between You and FORD MOTOR COMPANY, other than the exceptions listed above, concerning the SOFTWARE (including its price) or this EULA, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis.

(b) Notice of Dispute. In the event of a Dispute, You or FORD MOTOR COMPANY must give the other a "Notice of Dispute", which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You and FORD MOTOR COMPANY will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, You or FORD MOTOR COMPANY may commence arbitration.

(c) Small claims court. You may also litigate any dispute in small claims court in your county of residence or FORD MOTOR COMPANY'S principal place of business, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not You negotiated informally first.

(d) Binding arbitration. If You and FORD MOTOR COMPANY, do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be conducted exclusively by binding arbitration. You are giving up

the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

(e) Class action waiver. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor FORD MOTOR COMPANY, will seek to have any dispute heard as a class action, as a private attorney general action, or in any other proceeding in which any party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

(f) Arbitration procedure. Any arbitration will be conducted by the American Arbitration Association (the "AAA"), under its Commercial Arbitration Rules. If You are an individual and use the SOFTWARE for personal or vehicle use, or if the value of the dispute is \$75,000 or less whether or not You are an individual or how You use the SOFTWARE, the AAA Supplementary Procedures for Consumer-Related Disputes will also apply. To commence arbitration, submit a Commercial Arbitration Rules Demand for Arbitration form to the AAA. You may request a telephonic or in-person hearing by following the AAA rules. In a dispute involving \$10,000 or less, any hearing will be telephonic unless the arbitrator finds good cause to hold an in-person hearing instead. For more information, see adr.org or call 1-800-778-7879. You agree to commence arbitration only in your county of residence or FORD MOTOR COMPANY'S principal place of business. The arbitrator

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may award the same damages to You individually as a court could. The arbitrator may award declaratory or injunctive relief only to You individually, and only to the extent required to satisfy Your individual claim.

(g) Arbitration fees and incentives.

- I. Disputes involving \$75,000 or less. FORD MOTOR COMPANY will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees and expenses. If you reject FORD MOTOR COMPANY'S last written settlement offer made before the arbitrator was appointed ("last written offer"), your dispute goes all the way to an arbitrator's decision (called an "award"), and the arbitrator awards you more than the last written offer, FORD MOTOR COMPANY will give you three incentives: (1) pay the greater of the award or \$1,000; (2) pay twice your reasonable attorney's fees, if any; and (3) reimburse any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing your claim in arbitration. The arbitrator will determine the amounts.
- ii. Disputes involving more than \$75,000. The AAA rules will govern payment of filing fees and the AAA's and arbitrator's fees and expenses.
- iii. Disputes involving any amount. In any arbitration you commence, FORD MOTOR COMPANY will seek its AAA or arbitrator's fees and expenses, or Your filing fees it reimbursed, only if the arbitrator finds the arbitration frivolous or brought for an improper purpose. In any arbitration FORD MOTOR COMPANY commences, it will pay all

filing, AAA, and arbitrator's fees and expenses. It will not seek its attorney's fees or expenses from you in any arbitration. Fees and expenses are not counted in determining how much a dispute involves.

(h) Claims or disputes must be filed within one year. To the extent permitted by law, any claim or dispute under this EULA to which this Section applies must be filed within one year in small claims court (Section c) or in arbitration (Section d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

(i) Severability. If the class action waiver (Section e) is found to be illegal or unenforceable as to all or some parts of a dispute, then that portion of Section e will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of that portion Section e is found to be illegal or unenforceable, that provision will be severed with the remainder of Section e remaining in full force and effect.

Telenav Software End User License Agreement

Please read these terms and conditions carefully before you use the TeleNav Software. Your use of the TeleNav Software indicates that you accept these terms and conditions. If you do not accept these terms and conditions, do not break the seal of the package, launch, or otherwise use the TeleNav Software. TeleNav may revise this Agreement and the privacy policy at any time, with or without notice to you. You agree to visit <http://www.telenav.com> from time to time to review the then current version of this Agreement and of the privacy policy.

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1. Safe and Lawful Use

You acknowledge that devoting attention to the TeleNav Software may pose a risk of injury or death to you and others in situations that otherwise require your undivided attention, and you therefore agree to comply with the following when using the TeleNav Software:

(a) observe all traffic laws and otherwise drive safely;

(b) use your own personal judgment while driving. If you feel that a route suggested by the TeleNav Software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or directs you into an area that you consider to be unsafe, do not follow such instructions;

(c) do not input destinations, or otherwise manipulate the TeleNav Software, unless your vehicle is stationary and parked;

(d) do not use the TeleNav Software for any illegal, unauthorized, unintended, unsafe, hazardous, or unlawful purposes, or in any manner inconsistent with this Agreement;

(e) arrange all GPS and wireless devices and cables necessary for use of the TeleNav Software in a secure manner in your vehicle so that they will not interfere with your driving and will not prevent the operation of any safety device (such as an airbag).

You agree to indemnify and hold TeleNav harmless against all claims resulting from any dangerous or otherwise inappropriate use of the TeleNav Software in any moving vehicle, including as a result of your failure to comply with the directions above.

2. Account Information

You agree: (a) when registering the TeleNav Software, to provide TeleNav with true, accurate, current, and complete information about yourself, and (b) to inform TeleNav promptly of any changes to such information, and to keep it true, accurate, current and complete.

3. Software License

- Subject to your compliance with the terms of this Agreement, TeleNav hereby grants to you a personal, non-exclusive, non-transferable license (except as expressly permitted below in connection with your permanent transfer of the TeleNav Software license), without the right to sublicense, to use the TeleNav Software (in object code form only) in order to access and use the TeleNav Software. This license shall terminate upon any termination or expiration of this Agreement. You agree that you will use the TeleNav Software only for your personal business or leisure purposes, and not to provide commercial navigation services to other parties.

3.1 License Limitations

- **(a)** reverse engineer, decompile, disassemble, translate, modify, alter or otherwise change the TeleNav Software or any part thereof; **(b)** attempt to derive the source code, audio library or structure of the TeleNav Software without the prior express written consent of TeleNav; **(c)** remove from the TeleNav Software, or alter, any of TeleNav's or its suppliers' trademarks, trade names, logos, patent or copyright notices, or other notices or markings; **(d)**

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distribute, sublicense or otherwise transfer the TeleNav Software to others, except as part of your permanent transfer of the TeleNav Software; or **(e)** use the TeleNav Software in any manner that

- i. infringes the intellectual property or proprietary rights, rights of publicity or privacy or other rights of any party,
- ii. violates any law, statute, ordinance or regulation, including but not limited to laws and regulations related to spamming, privacy, consumer and child protection, obscenity or defamation, or
- iii. is harmful, threatening, abusive, harassing, tortuous, defamatory, vulgar, obscene, libelous, or otherwise objectionable; and (f) lease, rent out, or otherwise permit unauthorized access by third parties to the TeleNav Software without advanced written permission of TeleNav.

4. Disclaimers

- To the fullest extent permissible pursuant to applicable law, in no event will TeleNav, its licensors and suppliers, or agents or employees of any of the foregoing, be liable for any decision made or action taken by you or anyone else in reliance on the information provided by the TeleNav Software. TeleNav also does not warrant the accuracy of the map or other data used for the TeleNav Software. Such data may not always reflect reality due to, among other things, road closures, construction, weather, new roads and other changing conditions. You are responsible for the entire risk arising out of your use of the TeleNav Software. For example but without limitation, you agree not to rely on the TeleNav Software for critical navigation in areas where the well-being or survival of you or others

is dependent on the accuracy of navigation, as the maps or functionality of the TeleNav Software are not intended to support such high risk applications, especially in more remote geographical areas.

- TELENAV EXPRESSLY DISCLAIMS AND EXCLUDES ALL WARRANTIES IN CONNECTION WITH THE TELENAV SOFTWARE, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES WHICH MAY ARISE FROM COURSE OF DEALING, CUSTOM OR TRADE AND INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO THE TELENAV SOFTWARE.
- Certain jurisdictions do not permit the disclaimer of certain warranties, so this limitation may not apply to you.

5. Limitation of Liability

- TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL TELENAV OR ITS LICENSORS AND SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES (INCLUDING IN EACH CASE, BUT NOT LIMITED TO, DAMAGES FOR THE INABILITY TO USE THE EQUIPMENT OR ACCESS DATA, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION OR THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE TELENAV SOFTWARE, EVEN IF TELENAV HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY

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REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF TELENV AND OF ALL OF TELENV'S SUPPLIERS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE TELENV SOFTWARE. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

6. Arbitration and Governing Law

- You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the TeleNav Software shall be settled by independent arbitration involving a neutral arbitrator and administered by the American Arbitration Association in the County of Santa Clara, California. The arbitrator shall apply the Commercial Arbitration Rules of the American Arbitration Association, and the judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction. Note that there is no judge or jury in an arbitration proceeding and the decision of the arbitrator shall be binding upon both parties. You expressly agree to waive your right to a jury trial. This Agreement and performance hereunder will be governed by and construed in accordance with the laws of the State of California, without giving effect to its conflict of law provisions. To the extent judicial action is necessary in connection with the binding arbitration, both TeleNav and you agree to submit

to the exclusive jurisdiction of the courts of the County of Santa Clara, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

7. Assignment

- You may not resell, assign, or transfer this Agreement or any of your rights or obligations, except in totality, in connection with your permanent transfer of the TeleNav Software, and expressly conditioned upon the new user of the TeleNav Software agreeing to be bound by the terms and conditions of this Agreement. Any such sale, assignment or transfer that is not expressly permitted under this paragraph will result in immediate termination of this Agreement, without liability to TeleNav, in which case you and all other parties shall immediately cease all use of the TeleNav Software. Notwithstanding the foregoing, TeleNav may assign this Agreement to any other party at any time without notice, provided the assignee remains bound by this Agreement.

8. Miscellaneous

8.1

This Agreement constitutes the entire agreement between TeleNav and you with respect to the subject matter hereof.

8.2

Except for the limited licenses expressly granted in this Agreement, TeleNav retains all right, title and interest in and to the TeleNav Software, including without limitation all related intellectual property rights. No licenses or other rights which are not expressly granted in this Agreement are intended to, or shall be, granted or

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conferred by implication, statute, inducement, estoppel or otherwise, and TeleNav and its suppliers and licensors hereby reserve all of their respective rights other than the licenses explicitly granted in this Agreement.

8.3

By using the TeleNav Software, you consent to receive from TeleNav all communications, including notices, agreements, legally required disclosures or other information in connection with the TeleNav Software (collectively, "Notices") electronically. TeleNav may provide such Notices by posting them on TeleNav's Website or by downloading such Notices to your wireless device. If you desire to withdraw your consent to receive Notices electronically, you must discontinue your use of the TeleNav Software.

8.4

TeleNav's or your failure to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

8.5

If any provision herein is held unenforceable, then such provision will be modified to reflect the intention of the parties, and the remaining provisions of this Agreement will remain in full force and effect.

8.6

The headings in this Agreement are for convenience of reference only, will not be deemed to be a part of this Agreement, and will not be referred to in connection with the construction or interpretation of this Agreement. As used in this Agreement, the words "include" and "including" and variations thereof, will not be deemed to be terms of limitation, but rather will be deemed to be followed by the words "without limitation".

9. Other Vendors Terms and Conditions

- The Telenav Software utilizes map and other data licensed to Telenav by third party vendors for the benefit of you and other end users. This Agreement includes end-user terms applicable to these companies (included at the end of this Agreement), and thus your use of the Telenav Software is also subject to such terms. You agree to comply with the following additional terms and conditions, which are applicable to Telenav's third party vendor licensors::

9.1 End User Terms Required by HERE North America, LLC

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and Telenav ("Telenav") and its licensors (including their licensors and suppliers) on the other hand.

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The Data for areas of Canada includes information taken with permission from Canadian authorities, including: © Her Majesty the Queen in Right of Canada, © Queen's Printer for Ontario, © Canada Post Corporation, GeoBase®, © Department of Natural Resources Canada.

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The Data for Mexico includes certain data from Instituto Nacional de Estadística y Geografía.

9.2 End User Terms Required by NAV2 (Shanghai) Co., Ltd

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and NAV2 (Shanghai) Co., Ltd ("NAV2") and its licensors (including their licensors and suppliers) on the other hand. 20xx. All rights reserved

Terms and Conditions

Permitted Use. You agree to use this Data together with the Telenav Software solely for the internal business and personal purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you agree not to otherwise reproduce, copy, modify, decompile, disassemble, create any derivative works of, or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

Restrictions. Except where you have been specifically licensed to do so by Telenav, and without limiting the preceding paragraph, you may not use this Data (a) with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b) with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs.

Warning. The Data may contain inaccurate or incomplete information due to the passage of time, changing circumstances, sources used and the nature of collecting comprehensive geographic data, any of which may lead to incorrect results.

No Warranty. This Data is provided to you "as is," and you agree to use it at your own risk. Telenav and its licensors (and their licensors and suppliers) make no guarantees, representations or warranties of any kind, express or implied, arising by law or otherwise, including but not limited to, content, quality, accuracy, completeness, effectiveness, reliability, fitness for a particular purpose, usefulness, use or results to be obtained from this Data, or that the Data or server will be uninterrupted or error-free.

Disclaimer of Warranty: TELENV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) DISCLAIM ANY WARRANTIES, EXPRESS OR IMPLIED, OF QUALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR A

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PARTICULAR PURPOSE OR NON-INFRINGEMENT. Some States, Territories and Countries do not allow certain warranty exclusions, so to that extent the above exclusion may not apply to you.

Disclaimer of Liability: TELENV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) SHALL NOT BE LIABLE TO YOU: IN RESPECT OF ANY CLAIM, DEMAND OR ACTION, IRRESPECTIVE OF THE NATURE OF THE CAUSE OF THE CLAIM, DEMAND OR ACTION ALLEGING ANY LOSS, INJURY OR DAMAGES, DIRECT OR INDIRECT, WHICH MAY RESULT FROM THE USE OR POSSESSION OF THE INFORMATION; OR FOR ANY LOSS OF PROFIT, REVENUE, CONTRACTS OR SAVINGS, OR ANY OTHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THIS INFORMATION, ANY DEFECT IN THE INFORMATION, OR THE BREACH OF THESE TERMS OR CONDITIONS, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, EVEN IF TELENV OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some States, Territories and Countries do not allow certain liability exclusions or damages limitations, so to that extent the above may not apply to you.

Export Control. You shall not export from anywhere any part of the Data or any direct product thereof except in compliance with, and with all licenses and approvals required under, applicable export laws, rules and regulations, including but not limited to the laws, rules and regulations administered by the Office of Foreign Assets Control of the U.S. Department of Commerce and the Bureau of Industry and Security of the U.S. Department of Commerce. To the extent that any such

export laws, rules or regulations prohibit HERE from complying with any of its obligations hereunder to deliver or distribute Data, such failure shall be excused and shall not constitute a breach of this Agreement.

Entire Agreement. These terms and conditions constitute the entire agreement between Telenav (and its licensors, including their licensors and suppliers) and you pertaining to the subject matter hereof, and supersedes in their entirety any and all written or oral agreements previously existing between us with respect to such subject matter.

Governing Law. The above terms and conditions shall be governed by the laws of the State of Illinois [insert "Netherlands" where European HERE Data is used], without giving effect to (i) its conflict of laws provisions, or (ii) the United Nations Convention for Contracts for the International Sale of Goods, which is explicitly excluded. You agree to submit to the jurisdiction of the State of Illinois [insert "The Netherlands" where European HERE Data is used] for any and all disputes, claims and actions arising from or in connection with the Data provided to you hereunder.

Government End Users. If the Data is being acquired by or on behalf of the United States government or any other entity seeking or applying rights similar to those customarily claimed by the United States government, this Data is a "commercial item" as that term is defined at 48 C.F.R. ("FAR") 2.101, is licensed in accordance with these End-User Terms, and each copy of Data delivered or otherwise furnished shall be marked and embedded as appropriate with the following "Notice of Use," and shall be treated in accordance with such Notice:

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NOTICE OF USE

CONTRACTOR (MANUFACTURER/
SUPPLIER) NAME: HERE

CONTRACTOR (MANUFACTURER/
SUPPLIER) ADDRESS: c/o Nokia, 425
West Randolph Street, Chicago, Illinois
60606

This Data is a commercial item as
defined in FAR 2.101 and is subject to
these End-User Terms under which this
Data was provided.

© 1987 – 2014 HERE – All rights reserved.

If the Contracting Officer, federal government agency, or any federal official refuses to use the legend provided herein, the Contracting Officer, federal government agency, or any federal official must notify HERE prior to seeking additional or alternative rights in the Data.

I. US/Canada Territory

A. United States Data. The End-User Terms for any Application containing Data for the United States shall contain the following notices:

"HERE holds a non-exclusive license from the United States Postal Service® to publish and sell ZIP+4® information."

"©United States Postal Service® 20XX. Prices are not established, controlled or approved by the United States Postal Service®. The following trademarks and registrations are owned by the USPS: United States Postal Service, USPS, and ZIP+4."

B. Canada Data. The following provisions apply to the Data for Canada, which may include or reflect data from third party licensors ("Third Party Data"), including Her Majesty the Queen in Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources of Canada ("NRCan"):

1. Disclaimer and Limitation: Client agrees that its use of the Third Party Data is subject to the following provisions:

a. Disclaimer: The Third Party Data is licensed on an "as is" basis. The licensors of such data, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data, either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose.

b. Limitation on Liability: The Third Party Data licensors, including Her Majesty, Canada Post and NRCan, shall not be liable: (i) in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of such Data; or (ii) in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the Data.

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2. Copyright Notice: In connection with each copy of all or any portion of the Data for the Territory of Canada, Client shall affix in a conspicuous manner the following copyright notice on at least one of: (i) the label for the storage media of the copy; (ii) the packaging for the copy; or (iii) other materials packaged with the copy, such as user manuals or end user license agreements: "This data includes information taken with permission from Canadian authorities, including © Her Majesty the Queen in Right of Canada, © Queen's Printer for Ontario, © Canada Post Corporation, GeoBase®, © The Department of Natural Resources Canada. All rights reserved."

3. End-User Terms: Except as otherwise agreed by the parties, in connection with the provision of any portion of the Data for the Territory of Canada to End-Users as may be authorized under the Agreement, Client shall provide such End-Users, in a reasonably conspicuous manner, with terms (set forth with other end user terms required to be provided under the Agreement, or as otherwise may be provided, by Client) which shall include the following provisions on behalf of the Third Party Data licensors, including Her Majesty, Canada Post and NRCan:

The Data may include or reflect data of licensors, including Her Majesty the Queen in the Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources Canada ("NRCan"). Such data is licensed on an "as is" basis. The licensors, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data,

either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of the data or the Data. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the data or the Data.

End User shall indemnify and save harmless the licensors, including Her Majesty, Canada Post and NRCan, and their officers, employees and agents from and against any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action, alleging loss, costs, expenses, damages or injuries (including injuries resulting in death) arising out of the use or possession of the data or the Data.

4. Additional Provisions: The terms contained in this Section are in addition to all of the rights and obligations of the parties under the Agreement. To the extent that any of the provisions of this Section are inconsistent with, or conflict with, any other provisions of the Agreement, the provisions of this Section shall prevail.

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II. Mexico. The following provision applies to the Data for Mexico, which includes certain data from the Instituto Nacional de Estadística y Geografía ("INEGI"):

A. Any and all copies of the Data and/or packaging containing Data for Mexico shall contain the following notice:
"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

III. Latin America Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Territory	Notice

Ecuador	"INSTITUTO GEOGRAFICO MILITAR DEL ECUADOR AUTORIZACION N° IGM-2011-01- PCO-01 DEL 25 DE ENERO DE 2011" "source: © IGN 2009 - BD TOPO ®"

Guadeloupe, French Guiana and Martinique Mexico	"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

IV. Middle East Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country	Notice

Jordan	"© Royal Jordanian Geographic Centre". The foregoing notice requirement for Jordan Data is a material term of the Agreement. If Client or any of its permitted sublicensees (if any) fail to meet such requirement, HERE shall have the right to terminate Client's license with respect to the Jordan Data.

B. Jordan Data. Client and its permitted sublicensees (if any) are restricted from licensing and/or otherwise distributing HERE's database for the country of Jordan ("Jordan Data") for use in Enterprise Applications to (i) non-Jordanian entities for use of the Jordan Data solely in Jordan or (ii) Jordan-based customers. In addition, Client, its permitted sublicensees (if any) and End-Users are restricted from using the Jordan Data in Enterprise Applications if such party is (i) a non-Jordanian entity using the Jordan Data solely in Jordan or (ii) a Jordan-based customer. For purposes of the foregoing, "Enterprise Applications" shall mean Geomarketing applications, GIS applications, mobile business asset management applications, call center applications, telematics applications, public organization Internet applications or for providing geocoding services.

V. Europe Territory

A. Use of Certain Traffic Codes in Europe

1. General Restrictions Applicable to Traffic Codes. Client acknowledges and agrees that in certain countries of the Europe Territory, Client will need to obtain rights directly from third party RDS-TMC code providers to receive and use the Traffic Codes in the Data and to deliver to End-Users Transactions in any way derived from or based on such Traffic Codes. For such countries, HERE shall deliver the Data incorporating Traffic Codes to Client only after receiving certification from Client of its having obtained such rights.

2. Display of Third Party Rights Legends for Belgium. Client shall, for each Transaction that uses Traffic Codes for Belgium, provide the following notice to the End-User: "Traffic Codes for Belgium are provided by the Ministerie van de Vlaamse Gemeenschap and the Ministère de l'Équipement et des Transports."

B. Paper Maps. With respect to any license granted to Client relating to making, selling or distributing paper maps (i.e., a map fixed on a paper or paper-like medium): (a) such license with respect to Data for the Territory of Great Britain is conditioned on Client's entering into and complying with a separate written agreement with the Ordnance Survey ("OS") to create and sell paper maps, Client's paying to the OS any and all applicable paper map royalties, and Client's complying with the OS copyright notice requirements; (b) such license for selling or otherwise distributing for charge with respect to Data for the Territory of Czech Republic

is conditioned on Client's obtaining prior written consent from Kartografie a.s.; (c) such license for selling or distributing with respect to Data for the Territory of Switzerland is conditioned on Client's obtaining a permit from Bundesamt für Landestopografie of Switzerland; (d) Client is restricted from using Data for the Territory of France to create paper maps with a scale between 1:5,000 and 1:250,000; and (e) Client is restricted from using any Data to create, sell or distribute paper maps that are the same or substantially similar, in terms of data content and specific use of color, symbols and scale, to paper maps published by the European national mapping agencies, including without limitation, Landervermessungämter of Germany, Topografische Dienst of the Netherlands, Nationaal Geografisch Instituut of Belgium, Bundesamt für Landestopografie of Switzerland, Bundesamt für Eich-und Vermessungswesen of Austria, and the National Land Survey of Sweden.

C. OS Enforcement. Without limiting Section IV(B) above, with respect to Data for the Territory of Great Britain, Client acknowledges and agrees that the Ordnance Survey ("OS") may bring a direct action against Client to enforce compliance with the OS copyright notice (see Section IV(D) below) and paper map requirements (see Section IV(B) above) contained in this Agreement.

D. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country(ies) Notice

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Austria	"© Bundesamt für Eich- und Vermessungswesen"	Spain	"Información geográfica propiedad del CNIG"
Croatia		Sweden	"Based upon electronic data © National Land Survey Sweden."
Cyprus,		Switzerland	"Topografische Grundlage: © Bundesamt für Landestopographie.
Estonia,			
Latvia,			
Lithuania,			
Moldova,			
Poland,			
Slovenia			
and/or			
Ukraine	"© EuroGeographics"		
France	"source: © IGN 2009 – BD TOPO ®"		
Germany	"Die Grundlagendaten wurden mit Genehmigung der zuständigen Behörden entnommen"		
Great Britain	"Contains Ordnance Survey data © Crown copyright and database right 2010 Contains Royal Mail data © Royal Mail copyright and database right 2010"		
Greece	"Copyright Geomatics Ltd."		
Hungary	"Copyright © 2003; Top-Map Ltd."		
Italy	"La Banca Dati Italiana è stata prodotta usando quale riferimento anche cartografia numerica ed al tratto prodotta e fornita dalla Regione Toscana."		
Norway	"Copyright © 2000; Norwegian Mapping Authority"		
Portugal	"Source: IgeoE – Portugal"		

E. Respective Country Distribution. Client acknowledges that HERE has not received approvals to distribute map data for the following countries in such respective countries: Albania, Belarus, Kyrgyzstan, Moldova and Uzbekistan. HERE may update such list from time to time. The license rights granted to Client under this TL with respect to the Data for such countries are contingent upon Client's compliance with all applicable laws and regulations, including, without limitation, any required licenses or approvals to distribute the Application incorporating such Data in such respective countries.

VI. Australia Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Copyright. Based on data provided under license from PSMA Australia Limited (www.pasma.com.au).

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Product incorporates data which is © 20XX Telstra Corporation Limited, GM Holden Limited, Intelomatics Australia Pty Ltd and Continental Pty Ltd.

B. Third Party Notices for Australia. In addition to the foregoing, the End-User Terms for any Application containing RDS-TMC Traffic Codes for Australia shall contain the following notice: "Product incorporates traffic location codes which is © 20XX Telstra Corporation Limited and its licensors."

VII. China Territory

Personal Use Only

You agree to use this Data together with [insert name of Client Application] for the solely personal, non-commercial purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you may copy this Data only as necessary for your personal use to (i) view it, and (ii) save it, provided that you do not remove any copyright notices that appear and do not modify the Data in any way. You agree not to otherwise reproduce, copy, modify, decompile, disassemble or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

Restrictions

Except where you have been specifically licensed to do so by NAV2, and without limiting the preceding paragraph, you may not (a) use this Data with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b)

with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs. You agree to cease using this Data if you fail to comply with these terms and conditions.

Limited Warranty

NAV2 warrants that (a) the Data will perform substantially in accordance with the accompanying written materials for a period of ninety (90) days from the date of receipt, and (b) any support services provided by NAV2 shall be substantially as described in applicable written materials provided to you by NAV2, and NAV2's support engineers will make commercially reasonable efforts to solve any problem issues.

rigCustomer Remedies

NAV2 and its suppliers' entire liability and your exclusive remedy shall be, at NAV2's sole discretion, either (a) return of the price paid, if any, or (b) repair or replacement of the Data that do not meet NAV2's Limited Warranty and that are returned to NAV2 with a copy of your receipt. This Limited Warranty is void if failure of the Data has resulted from accident, abuse, or misapplication. Any replacement Data will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer. Neither these remedies nor any product support services offered by NAV2 are available without proof of purchase from an authorized international source.

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No Other Warranty:

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Radio Frequency Statement

FCC ID: ACJ-SYNCG3-L

IC: 216B-SYNCG3-L

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Note: *Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC" before the radio certification number only signifies that Industry Canada technical specifications were met.*

The antenna used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Taiwan Territory

Note: In accordance with the management approach of low-power radio wave radiation motors:

Article 12: For approved and certified low-power radiation motor models, companies, firms or users must not alter the frequency, increase the power or change the characteristics and functions of the original design without authorization.

Article 14: The usage of low-power radio-frequency motors must not affect aviation safety and interfere with legal telecommunications. Should interference be detected, immediately stop using the device and only resume usage after ensuring that there is no longer any interference. For the legal telecommunication and wireless telecommunication of the telco, the low-power radio frequency motor must be able to tolerate legal limits of interference from telecommunication, industrial, scientific and radio wave equipment.

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www.sunattraffic.com.au/termsandconditions/

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We will use reasonable endeavours to provide the SUNA Traffic Channel 24 hours a day, 365 days a year. The SUNA Traffic Channel may occasionally be unavailable for technical reasons or for planned maintenance. We will try to perform maintenance at times when congestion is light. We reserve the right to withdraw SUNA Products and/or Services at any time.

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7. Please Note

Great care has been taken in preparing this manual. Constant product development may mean that some information is not entirely up-to-date. The information in this document is subject to change without notice.

WARNING



Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

TYPE APPROVALS

RF Certification Logos for Tire Pressure Monitoring Sensor(s)

Schrader AG2SZ4 Numero de Registro
CNC: H-13498

E207816

Argentina

TRA
REGISTERED NO:ER0130238/14
DEALER NO:DA0047074/10

E207817

Abu Dhabi, Dubai



E197509

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E202555

Brazil



E197811

Moldova

Herby, Schrader Electronics UK Ltd., declares that this TPMS is in compliance with the essential requirements and other provisions of directive 1999/5/EC. The declaration of conformity may be consulted at emcteam@schrader.co.uk

E207818

European Union EU

AGREE PAR L'ANRT MAROC
Numéro d'agrément: MR9098
ANRT 2014
Date d'agrément: 14/03/2014

E207821

Morocco

Kingdom of Jordan Type approval for tyre pressure sensor.
Model: AG2SZ4
Manufacturer: Schrader Electronics
Type Approval Number: TRC/LPD/2014/56

E207819

Jordan



Type Approved

NTC

No:ESD-1408639C

E198001

Philippines

RAQP/33A/0514/S/(14-0847)

E207820

Malaysia



E197844

Serbia

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Complies with
IDA Standards
DA 00461



CCAM14LP0090T3

E207822

Singapore



TA-2014/064

Approved

E203679

Taiwan



E198002

South Africa



CCAM14LP0460T0

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автомобіла відповідає вимогам Технічного
регламенту радіобладнання і
телекомунікаційного кінцевого
(термінального) обладнання (Постанова КМУ
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E198009

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