



**2017 FORD GT WARRANTY
ROADSIDE ASSISTANCE**



| **FORD PERFORMANCE**

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YOUR SATISFACTION IS OUR PRIORITY

Dear New Vehicle Owner,

It is with great pleasure that we welcome you to the Ford family. We want you to enjoy all the benefits of owning your new Ford GT vehicle, and look forward to building a relationship with you over the years ahead.

At Ford Motor Company of Canada, Limited, we believe that to be the leading consumer automotive company, we must be absolutely committed to your total satisfaction. This belief guides the way we build our vehicles, and the way they are serviced for years to come. Our Ford dealers are dedicated to reaching the highest standards in customer service and technical expertise, and they use Ford-approved parts.

To help maintain the new vehicle characteristics of your Ford GT vehicle, we encourage you to read through this Warranty Guide and follow its recommendations. This Guide contains:

- Your Ford New Vehicle Limited Warranty
- Your vehicle's Roadside Assistance package

Ford of Canada and the Ford GT Concierge look forward to being at your service. We wish you peace-of-mind throughout your ownership experience. Happy Motoring!

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WARRANTY INFORMATION

Warranty Coverage At-A-Glance

Warranty coverage by Time (months) and Distance Travelled (km)	12	24	36	48	60 (5 years)	72	84 (7 years)	96 (8 years)
Basic	36 months/Unlimited km							
Powertrain	36 months/Unlimited km							
Safety Restraint System	36 months/Unlimited km							
Emissions: Defect	36 months/60,000 km							
Emissions: Performance	24 months/40,000 km							
Certain Emissions Parts	96 months/130,000 km							

This chart shows general information only. Please refer to the Warranty section in this Warranty Guide for detailed information.

WARRANTY INFORMATION

Your Ford New Vehicle Limited Warranty

Ford Motor Company of Canada, Limited (Ford of Canada) warrants that its certified Ford GT dealer or Multimatic Niche Vehicles Inc. ("Multimatic"), as applicable, will repair, replace or adjust those parts on your Ford GT vehicle, that are found to be defective in materials or workmanship made or supplied by Ford for the coverage periods described in the *Warranty Information* section of this Warranty Guide.

Who is Authorized to Do Warranty Repairs?

The Ford GT Concierge and your Ford GT Dealer is available to assist you. If you have any questions or concerns, or are unsatisfied with the service you are receiving follow these steps:

1. Contact the Ford GT Concierge at 1-800-210-5795.
2. Contact your Sales Representative or Service Advisor at your selling/servicing dealership.
3. If your inquiry or concern remains unresolved, contact the Sales Manager, Service Manager or Customer Relations Manager.
4. If you require assistance or clarification on Ford Motor Company policies or procedures, please contact the Ford Customer Relationship Center.

Warranty repairs will be performed on your vehicle by a certified Ford GT service dealer and/or Multimatic, depending on the repair needed.

Who Pays for Warranty Repairs?

Ford of Canada covers the cost of warranty repairs performed under the New Vehicle Limited Warranty Coverage during the "time and distance travelled" limits of the New Vehicle Limited Warranty.

Federal or provincial governments may require an environmental or disposal tax (levy) on all or a portion of a warranty repair, in which case this tax (levy) must be paid by you, the owner of the vehicle.

When Does the Warranty Begin?

Your warranty start date is the day you take delivery of your new Ford GT (the "original warranty start date").

WHAT IS COVERED?

Basic Coverage

Under your New Vehicle Limited Warranty, Basic Coverage begins at the original warranty start date and lasts for 36 months (unlimited kilometres). The complete vehicle is covered under this Basic Coverage, except components listed under the following specific warranties in this Warranty Guide, and those items listed under "What is Not Covered Under this New Vehicle Limited Warranty?" on page 8.

WARRANTY INFORMATION

Ford Roadside Assistance 1-800-210-5795

Your vehicle is eligible, within Canada and the continental United States, for the Ford Roadside Assistance Program through the Ford GT Concierge. This Program is separate from the New Vehicle Limited Warranty. The coverage starts on the warranty start date and lasts for 3 years (unlimited kilometres). If you're out of coverage but need Roadside Assistance, you can still access the service but must arrange payment through the Ford GT Concierge.

For emergency roadside assistance, call the Ford GT Concierge at 1-800-210-5795, 24 hours a day, 365 days a year.

Please refer to the Ford Roadside Assistance section of this Warranty Guide for complete details (page 16).

Powertrain Coverage

The Powertrain Coverage of your New Vehicle Limited Warranty runs concurrently with, and is part of, the Basic Coverage.

Safety Restraint Coverage

Under your New Vehicle Limited Warranty, safety belts and airbag Supplemental Restraint Systems (SRS) are covered against defects in factory-supplied materials or workmanship. Safety Restraint System Coverage begins on the original warranty start date and lasts for 36 months (unlimited kilometres).

Emissions Control Systems Coverage

The Emissions Control System is covered by two warranties: the Emissions Defects Warranty and the Emissions Performance Warranty.

Emissions Defects Warranty Coverage

Under the Emissions Defects Warranty, Ford provides coverage from the original warranty start date for emissions related defects for 36 months or 60,000 kilometres (whichever occurs first). During this coverage period, Ford warrants that:

- Your vehicle or engine is designed, built and equipped to meet the applicable emissions standards prescribed by law at the time it was sold.
- Your vehicle or engine is free from defects in factory-supplied materials and/or workmanship that could prevent it from conforming to those applicable emissions standards.
- You will not be charged for diagnosis, repair, replacement or adjustment of defective emissions-related parts listed under "Parts Covered by the Emissions Defect and Performance Warranties" on page 6.

WARRANTY INFORMATION

Emissions Performance Warranty Coverage

Under the Emissions Performance Warranty Coverage, Ford will repair, replace or adjust — with no charge for labour, diagnosis, or parts — any emissions control device or system:

- If you have maintained and operated your vehicle according to the instructions on proper care in this Warranty Guide and your Owner's Manual;
- If your vehicle fails to conform during the warranty coverage period of 24 months or 40,000 kilometres (whichever occurs first).
- If you are subject to a penalty or sanction under local, provincial, or federal law because your vehicle has failed to conform to the applicable Emissions Standards (a penalty or sanction can include being denied the right to use your vehicle); and
- If your vehicle has not been tampered with, misused, or abused.

Parts Covered by the Emissions Defect and Performance Warranties

Air Flow Sensor; Air/Fuel Feedback Control System and Sensors; Air Induction System; Catalytic Converter; Electronic Engine Control Sensors and Switches; Powertrain Control Module (PCM)/Engine Control Module (ECM)*; Evaporative Emissions Control System; Exhaust Manifold; Fuel Filler Tube) and Seal; Fuel Injection System; Fuel Injector Supply Manifold; Fuel Tank; Fuel Tank Pressure Control Valve; Ignition Coil and/or Control Module; Intake Manifold; Intercooler Assembly - Engine Charger; Malfunction Indicator Lamp (MIL)/On-Board Diagnostic (OBD) System; PCV System and Oil Filler Cap; Spark Control Components; Spark Plugs and Ignition Wires; Thermostat; Throttle Body Assembly (MFI); Transmission Control Module (TCM); Turbocharger Assembly; Vacuum Distribution System;

* Includes hardware and emissions related software changes only

Additional Parts Covered by the Emissions Warranty

Also covered by the two Emissions Warranties are all emissions related bulbs, hoses, clamps, brackets, belts, tubes, gaskets, seals, connectors, gasoline fuel lines, and wiring harnesses that are used with components on the list of parts, above.

Parts that should be replaced as per Ford's Scheduled Maintenance Services are covered against defects in materials or workmanship made or supplied by Ford until the earlier of:

- A. The first replacement time that is specified in your Owner's Manual; or
- B. The "time and distance travelled" limits of the Defect and Performance Warranties (whichever occurs first)

There may be additional coverage for these parts through the Powertrain Coverage. In any case, the warranty with the broadest coverage applies.

Your certified Ford GT service dealer maintains a complete list of parts covered by emissions warranties. For more details about the specific parts covered by the Emissions Defect Warranty, contact your dealer.

WARRANTY INFORMATION

Emissions Defect/Performance Warranty:

Additional Parts Covered

Ford also provides the following coverages for emissions related defects for the parts listed below including labour and diagnosis.

Passenger cars and light duty trucks (applies to vehicles up to 3,856 kilograms (8,500 lb.) GVWR): 8 years or 130,000 kilometres (whichever occurs first) from the original warranty start date: Catalytic Converter, Electronic Emissions Control Unit (ECU), and onboard emissions diagnostic devices.

Tire Warranty

Two separate warranties apply to the tires on your new vehicle. The New Vehicle Limited Warranty covers tire defects in factory-supplied materials or workmanship until the earlier of: (i) 36 months or 60,000 kilometres (whichever occurs first); or (ii) until the tire requires normal replacement, for 100% of labour costs and on a pro rata adjustment basis for parts (see the Reimbursement Schedule below). Defective tires will be replaced on a pro rata adjustment basis according to the following kilometre-based Reimbursement Schedule:

Vehicle Distance Travelled	Percent of Parts Covered by Ford
1-20,000 kilometres	100%
20,001-40,000 kilometres	60%
40,001-60,000 kilometres	30%

The tire manufacturer also provides you with a separate tire warranty that may extend beyond the Basic Coverage terms or period. You will find the manufacturer's tire warranty with the owner literature supplied with your new vehicle.

Tire replacements under the New Vehicle Limited Warranty will be made with the same brand and model as originally equipped with the vehicle unless the same brand and model is no longer available, in which case a tire of the same brand size, load, speed and tread type will be used. In some circumstances, Ford may authorize another brand and model to substitute for the original brand and/or model even if still available.

Normal tire wear or damage is not reimbursable. See page 11 for details of what is not covered.

Unique Warranty Coverage for Specified Components

Wheel balance and alignment are covered against defects in factory-supplied materials or workmanship for 12 months or 20,000 kilometres (whichever occurs first) from the original warranty start date.

Wiper blades are covered against defects in factory-supplied materials or workmanship for 6 months unlimited distance travelled from the original warranty start date.

WARRANTY INFORMATION

What is Not Covered Under this New Vehicle Limited Warranty?

Damage Caused by Accident, Misuse or Alteration

Examples of items not covered are:

- Accident collision, fire, theft, freezing, vandalism, riot, floods, explosion, dismantling, or objects striking the vehicle (including driving through a car wash)
- Misusing the vehicle, such as driving over curbs, overloading, racing, or using the vehicle as a stationary power source
- Alterations, modifications or reconstruction of the vehicle, including the body, chassis, or any other component after the vehicle leaves the control of Ford of Canada
- Alterations or modifications to allow the use of alternate fuels after the vehicle leaves the control of Ford of Canada
- Rebuilding the vehicle after it has suffered such extensive collision damage in an accident that it was junked, written-off or deemed to be written-off, even if the rebuilt vehicle uses undamaged parts and components from the written-off vehicle
- Tampering with the vehicle, including tampering with the emissions systems or with other parts that affect these systems (for example, exhaust and intake systems)
- Contaminated or improper fuel/fluids
- Customer-applied chemicals or accidental spills
- Driving through water deep enough to cause water to be ingested into the engine or battery
- Non-Ford parts installed after the vehicle leaves Ford of Canada's control and causes a Ford part to fail. Examples include, but are not limited to lift kits, oversized tires, roll bars, cellular phones, alarm systems, remote starting systems and performance enhancing powertrain components
- Improper vehicle storage (refer to your Owner's Manual for required storage procedures)

NOTE: Warranty coverage will be invalidated on parts affected by such damage.

WARRANTY INFORMATION

Damage Caused by Use and/or the Environment

The New Vehicle Limited Warranty does not cover surface rust, deterioration, fading, discoloration and other appearance matters that result from use and/or exposure to the elements.

Examples are:

- Stone Chips and Scratches (e.g. on paint and glass)
- Windshield stress cracks. However, limited coverage on windshield stress cracks will be provided for the first 12 months or 20,000 kilometres (whichever occurs first) even though caused by use and/or exposure to the elements.
- Dings/Dents
- Lightning and Hail
- Earthquake
- Cuts, Burns, Punctures or Tears
- Bird and Bee Droppings
- Road Salt and Tree Sap
- Windstorm
- Water or Flood

Damage Caused by Improper Maintenance

The New Vehicle Limited Warranty does not cover damage caused by failure to maintain the vehicle, improperly maintaining the vehicle, or using the wrong part, fuel, oil, lubricants, or fluids.

In fact, failure to perform maintenance as specified in your *Owner's Manual* will invalidate warranty coverage on parts affected by improper maintenance.

Please consult your Owner's Manual for correct fluid specifications and levels, and read the *Scheduled Maintenance* chapter in your *Owner's Manual*, for instructions on proper maintenance of your vehicle.

WARRANTY INFORMATION

Maintenance and Wear

The New Vehicle Limited Warranty does not cover parts and labour needed to maintain your vehicle and replacement of parts due to normal wear and tear (except for items listed under Some Maintenance and Wear Items Have Limited Coverage). You, as the owner, are responsible for these items. Here are examples:

- Oil Changes
- Cleaning/Polishing
- Engine Tune-ups
- Oil/Air Filters
- Tire Rotations
- Oils, Lubricants, Other Fluids

Parts that should be replaced as per Ford's Scheduled Maintenance Services are covered against defects in materials or workmanship made or supplied by Ford until the earlier of:

- A. The first replacement time that is specified in your *Owner's Manual*; or
- B. The "time and distance travelled" limits of the New Vehicle Limited Warranty (whichever occurs first).

Ford of Canada will replace the wiper blades for 6 months unlimited distance from the original warranty start date, if required, due to failure caused by normal wear and tear.

Other Items and/or Conditions Not Covered by this Warranty

Examples of other items that are not covered are:

- Non-Ford parts of your vehicle including Non-Ford parts that are installed by body builders or manufacturers other than Ford; or damage to Ford components caused by installation of non-Ford parts
- Disconnecting or altering the odometer, or where the actual distance travelled cannot be determined due to the odometer being inoperative for an extended period of time (this will void the New Vehicle Limited Warranty)
- Vehicles currently or previously titled as "dismantled", "fire", "flood", "junk", "reconstructed", "totaled", or "salvaged" (this will void the New Vehicle Limited Warranty)
- Vehicles determined to be a "total loss" by an insurance company (this will void the New Vehicle Limited Warranty)

WARRANTY INFORMATION

- Ford Authorized Parts replaced other than under this New Vehicle Limited Warranty or pursuant to a Ford Customer Satisfaction Program or Ford Recall are not eligible for the balance of the New Vehicle Limited Warranty, however they may carry their own warranty (see your Ford GT Concierge for more information).

SYNC Hands-Free Communications and Entertainment System

If your vehicle is equipped with SYNC, the New Vehicle Limited Warranty does not cover repairs or replacement under certain conditions. Some examples include:

- Loss of personal recording media, software or data
- Failure to provide proper installation environment
- Damage caused by:
 - abnormal use such as insertion of foreign objects, fluid spillage
 - unauthorized modifications
 - computer or internet viruses, bugs, worms, Trojan Horses, cancelbots
 - installation of unauthorized software, peripherals and attachments
 - unauthorized, unapproved and/or incompatible repairs, upgrades and modification
 - the defective function of a cellular phone or digital media device (e.g., inadequate signal reception by the external antenna, viruses or other software problems)

What is Not Covered Under the Tire Warranty?

Normal wear and/or worn-out tires are not covered by the New Vehicle Limited Warranty.

Other examples of items not covered are:

- Road hazard damage including cuts, snags, bruises, bulges and impact breaks (due to potholes and curbs or other road hazards).
- Damage caused by a puncture or tire repair.
- Damage from improper inflation or alignment, tire chains, racing, spinning (e.g. when stuck in snow or mud), and improper mounting or dismounting.
- Tire vibration or ride harshness is not covered beyond 12 months or 20,000 kilometres (whichever occurs first) unless caused by a defect in factory supplied materials or workmanship
- Tires replaced other than pursuant to the New Vehicle Limited Warranty Tire Warranty are not eligible for the balance of the Tire Warranty, however they may carry their own warranty (see your dealer or the tire manufacturer for more information).

WARRANTY INFORMATION

What is Not Covered Under the Emissions Warranties?

Ford will deny you warranty coverage if your vehicle or part has failed because you:

- Abused or neglected it
- Did not maintain it properly
- Added unapproved modifications
- Used improper fuel/fluids
- Experienced any item included in "What is Not Covered Under this New Vehicle Limited Warranty?"

New Vehicle Warranty Limitations

The foregoing coverage described in the New Vehicle Limited Warranty are the only express warranties on the part of Ford of Canada and the selling dealer. You may have other rights which may vary by province.

In the province of Québec, none of the following limitations and exclusions will exclude or restrict the warranty provided for in Section 37 or 38 of the Québec Consumer Protection Act.

The foregoing express warranties are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Any implied warranty or condition as to merchantability or fitness is limited to the applicable warranty duration period as specified herein.

In no event shall Ford of Canada or the selling dealer be liable for the loss of or damage to the vehicle or its parts, loss of use of the vehicle, loss of time, inconvenience, commercial loss, or special consequential or other damages, or on any other claims relating to or arising from any defect in factory materials or workmanship found except as provided for herein.

The above provisions do not preclude the operation of any applicable provincial statute which in certain circumstances may not allow some of the limitations and exclusions described in these warranty coverages.

In the province of Saskatchewan the duration of the applicable statutory warranties of that province shall be concurrent with and not consecutive to the duration of the foregoing coverage of this Ford of Canada New Vehicle Limited Warranty.

WARRANTY INFORMATION

Inspect Your New Vehicle Carefully

Defects or damage to paint, sheet metal or other appearance items may occur during assembly or when the vehicle is in transit to the dealer. Normally, these defects are noted and corrected at the factory or by your dealer during new vehicle inspection. Paint, sheet metal or appearance defects present at the time your vehicle is delivered to you are covered by this warranty. For your protection, we suggest that if you do find any such defects, you notify your dealer within one week of the vehicle's delivery to you, as normal deterioration due to use and exposure is not covered by this warranty.

Defects vs. Damage

Please note the distinction between "defects" and "damage" as used in the warranty. Defects are covered because we, the manufacturer, are responsible. This includes defects in Ford-supplied parts used in making warranty repairs as well as in the original parts of the vehicle. On the other hand, we have no control over damage caused by such things as modifications, collision, misuse and lack of maintenance. Therefore, **damage is not covered under this warranty.**

Take Care of Your Vehicle and It Will Take Care of You!

Proper maintenance protects you from major repair expense resulting from neglect or inadequate maintenance, and it may even help increase the resale value of your vehicle.

Your certified Ford GT service dealership has factory-trained technicians who can perform the required maintenance using Ford-approved parts. The dealership looks forward to meeting your every service need to maximize your satisfaction with your vehicle.

It is your responsibility to make sure that all of the scheduled maintenance is performed and that the materials used meet Ford engineering specifications. Failure to perform scheduled maintenance as specified in the Scheduled Maintenance section in your *Owner's Manual* will invalidate warranty coverage on parts affected by improper maintenance. Make sure that receipts for completed maintenance work are retained with the vehicle and have the dealer complete the **Scheduled Maintenance Validation Record**.

Does the New Vehicle Limited Warranty Apply to Your Vehicle?

Warranty Applies

The New Vehicle Limited Warranty described in this booklet applies to your vehicle if:

- It was originally sold or leased by a Ford of Canada dealer; and
- Is registered, licensed and operated in Canada or the United States.

Warranty Does Not Apply

The New Vehicle Limited Warranty described in this booklet will be void if the vehicle originally purchased in Canada, at any time:

- Is registered, licensed for use in countries other than Canada or the United States.

WARRANTY INFORMATION

Taking Your Vehicle on a Trip?

If you travel with this vehicle outside of Canada or the United States, you may have to pay a servicing Ford dealer in a foreign country for a repair that could be covered under this New Vehicle Limited Warranty. If this occurs, you should present the paid repair order/invoice to a Ford of Canada dealer for refund consideration.

If You Are a Subsequent Ford Owner...

If you bought a previously owned 2017 Ford GT, you are eligible for any remaining warranty coverages.

Need Assistance? We're Here to Help You...

Your satisfaction is important to Ford of Canada and to your dealer. Normally, matters concerning your vehicle will be resolved by your dealer's sales or service department.

Ford recommends that you do the following:

Talk with your dealer's sales manager or service manager. If the matter is not resolved to your satisfaction, consider discussing the matter with the owner or general manager of the dealership. If you still feel your concern was not fully addressed or you did not understand the explanations given for your questions, contact Ford of Canada's Customer Relationship Centre (toll free) at 1-800-565-3673 (FORD) or through our web site at www.ford.ca.

The Customer Relationship Centre address is as follows:

Ford Motor Company of Canada Limited
The Canadian Road
PO Box 2000
Oakville, ON
L6J 5E4

Mediation/Arbitration Program (for Canada only)

If you feel that the efforts by Ford and the dealer to resolve a factory-related vehicle service concern have been unsatisfactory, Ford of Canada participates in an impartial third-party mediation/ arbitration program administered by the *Canadian Motor Vehicle Arbitration Plan (CAMVAP)*.

The CAMVAP program is a straightforward and relatively speedy alternative to resolve a disagreement when all other efforts to produce a settlement have failed. This procedure is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators conduct hearings at mutually convenient times and places in an informal environment. These impartial arbitrators review the positions of the parties, make decisions and, where appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair and final as the arbitrator's award is binding on both you and Ford of Canada.

The CAMVAP services are available in all Canadian territories and provinces. For more information, charge or obligation, call your CAMVAP provincial administrator directly at 1-800-207-0685 or visit www.camvap.ca.



IMPORTANT OWNER INFORMATION

Log on to www.ford.ca

The Ford of Canada web site contains information for you, the new vehicle owner. On www.ford.ca you can download printed material, contact us via e-mail, locate your nearest dealer, and so much more! These are just some of the ways www.ford.ca can be a great resource tool for you.

FORD ROADSIDE ASSISTANCE

Roadside Assistance Coverage

Roadside Assistance Center 1-800-210-5795

A comprehensive package of benefits that will cover you in just about any emergency situation is included with your Roadside Assistance Program. Roadside assistance is available through the Ford GT Concierge 24 hours a day, 365 days a year.

This initial coverage is a complimentary service. Ford of Canada may cancel your initial coverage at any time by written notice. There is no refund available to you in the event of cancellation.

Contact Us

To request emergency roadside assistance, call the Ford GT Concierge at 1-800-210-5795, 24 hours a day, 365 days a year.

Coverage Period

The Roadside Assistance is separate from the New Vehicle Limited Warranty. It begins at the warranty start date and lasts for three years (unlimited kilometres).

If you're out of coverage but need Roadside Assistance, you can still access the service but must arrange payment through the Ford GT Concierge.

If the reason for the vehicle disablement is later found to be covered by another Ford warranty, Ford will provide a refund for the tow charge under the other warranty, through the dealership.

Coverage Services

Ford Roadside Assistance coverage is not a warranty, but a service provided to you to minimize any unforeseen vehicle operation inconvenience. All coverage is limited to vehicles using publicly maintained roads (excludes off-road use, logging roads, etc.) and adjacent sites, and any other locations, which in the discretion of the service provider constitutes a publicly travelled thoroughfare.

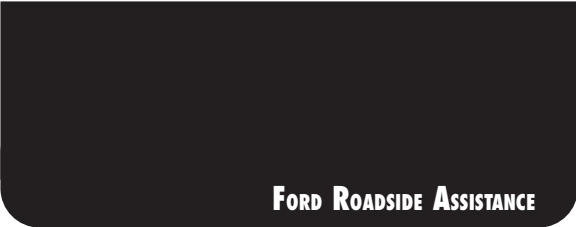
Road Service

Towing of a disabled vehicle to the nearest certified Ford GT Service dealership. Tow dispatches will occur on drivable and operable approved Ministry of Transportation roads where a towing facility can be safely dispatched.

Service Calls

Battery Boost

Program provides for no charge jump starts for dead batteries. If the vehicle cannot be jump started, it will be towed at no charge.



FORD ROADSIDE ASSISTANCE

Fuel Delivery

Program provides for up to 10 liters of fuel to stranded vehicles (out of fuel and not running) at no charge. Vehicles stranded at refuelling stations or dealers are not eligible for benefits. Delivery of up to 10 liters of fuel (max of 2 deliveries in a 12-month period).

Winching

Winch-out services for vehicles stuck in mud or snow on or near paved roads is covered. Winching covers a maximum of 30 meters from the road. Recoveries are not included as part of Roadside Assistance towing. Recoveries are defined as those efforts made to get a vehicle to a surface where a tow hook-up can occur.

Flat Tires

In case of a flat tire, we will attempt to safely repair it using the Tire Mobility Kit. If the tire cannot be repaired, the vehicle will be towed at no charge to the nearest certified Ford GT servicing dealership.

Emergency Lock-out Service

Should you accidentally lock yourself out of your vehicle, Ford Roadside Assistance will come to unlock your vehicle. Key recovery and/or replacements are not covered.

Items Excluded From Coverage

- Parts, tire repairs, rental of towing equipment, storage fees, or any labour performed at a garage or service station.
- Any form of impound towing by other than a licensed service station or garage.
- Parts involved in lock-out service.
- Assistance from private citizens.
- All service operators providing service are independent contractors and are not employees of Ford. Therefore, the Ford Roadside Assistance Club does not assume any liability for any loss or damage to your vehicle or your personal property resulting from the rendering of such service.
- Any loss or damage is the sole responsibility of the servicing facility and should be reported to the proprietor of the facility and your own insurance company within 24 hours and prior to any repairs being carried out. Concerns about the service can be reported at the following contact information.



FORD ROADSIDE ASSISTANCE

REIMBURSEMENT CLAIMING PROCEDURES

In the event that your vehicle has become disabled due to a mechanical breakdown and you have had to use a service other than Ford Roadside Assistance or while you are more than 160 kilometres from your residence address, please call the Ford GT Concierge to submit a claim.

Ford of Canada reserves the right to amend or cancel The Ford Roadside Assistance Program at any time without incurring any liability.