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Quick Reference Guide
C-MAX Energi
Litho in U.S.A.



This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

**learn more about
your vehicle**

To put QR tags to work for you, use your mobile phone's browser or app store link to download a QR tag reader. Scan the QR tag and see your vehicle's features come to life through animation and video.

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



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QUICK REFERENCE GUIDE 2017





energy saving tips

HELP MAXIMIZE YOUR FUEL ECONOMY BY UTILIZING THESE FEW TIPS

- 1. Use smooth acceleration and braking.**
According to the United States Department of Energy, aggressive driving can lower your gas mileage by up to 33 percent at highway speeds and 5 percent in the city.

2. Carry the bare essentials.
The Department of Energy estimates that an extra 100 pounds (45 kilograms) in your vehicle could reduce your fuel economy by up to 2 percent.

3. Seasonal fuel makes a difference.
Winter fuel contains slightly less energy than summer fuel, so the fuel blend you fill up with can impact your efficiency.
- 4. Idling burns fuel, too.**
You can burn up to half a gallon (1.9 liters) of fuel per hour while idling. Minimize your morning warm-up and parking lot waits to get the most out of filling your tank.

5. Avoid extreme temperatures.
Find a shady or sheltered spot to help keep your lithium-ion battery operating efficiently, and minimize the amount of energy required to heat or cool your cabin.

6. Use accessories wisely.
Heat and air conditioning reduce your vehicle's electric range and can prompt the gasoline engine to operate. Use energy from your home outlet or
- charging station by taking advantage of the preconditioning feature and setting your GO Times in advance. When you precondition your vehicle, you can reduce the amount of heating or air conditioning you need at the start of your drive. See page 3 for more details.

7. Check your tires.
Proper tire inflation can help you improve your fuel economy by up to 3.3 percent, according to the Department of Energy, while under-inflation could lower your fuel economy by 0.3 percent for every 1 psi drop in pressure of all four tires. Check your vehicle's door sticker for recommended cold tire inflation pressure.

C-MAX Energi smart start

C-MAX ENERGI CLUSTER

Use your 5-way steering wheel controls to scroll through your menu choices. Select the following screens from the Display/Trip and Fuel Economy menus to help improve your fuel efficiency:

- Engage:** Provides separate gauges for gas and electric power, plus an instantaneous fuel economy gauge.
- Empower:** Provides a power demand gauge with an engine on and off threshold, plus instantaneous fuel economy gauge.
- MyView:** Lets you choose your preferred information to create your own custom display.
- Energy Use:** A green bar indicates a positive effect on your EV range per full charge estimate. An amber bar indicates a negative effect. The climate power gauge shows you how much power the climate control uses.
- Efficiency Leaves:** Show your short-term fuel economy. The more leaves you have, the more efficiently you are driving!
- Fuel History:** Tracks your fuel economy over time to help you try to improve your average.
- Coach:** Rates the efficiency of your recent acceleration efficiency, braking and cruising behavior. The more blue you see, the better you are driving!



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C-MAX Energi smart start (continued)

PLUG-IN POWER

- » C-MAX Energi comes equipped with a 120 volt convenience charge cord, located in the floor compartment behind the driver's seat. This cord allows you to charge the battery using a standard, 120 volt, grounded, three-pronged household outlet. Refer to your *Owner's Manual* for more details.
- » For faster charge times, the available 240 volt charging option provides a full charge in approximately 2.5 hours. See your *Dealer* for more information.

CHARGE PORT DOOR AND LIGHT RING

The charge port is between the front left-hand side door and wheel well. To open, use your thumb to press in and release the indentation on the charge port door. To close, use your thumb to press and hold the indentation until the door rotates and closes.



TO CHARGE C-MAX ENERGI

1. Put your vehicle in park (P) and switch off your vehicle.
2. Open the charge port door.
3. Plug the charging coupler into the vehicle's charge port. Make sure the button clicks, confirming you have completely engaged the coupler. Lock the charging coupler into place by inserting a padlock* through the hole in the charging coupler button. Lock the padlock.

4. The charge port light ring flashes twice, and then pulses slowly when charging.
5. When charging is complete, the light ring turns off. Unlock the padlock* and remove it. Then press the coupler button and remove the coupler from the charge port.

CHOOSE YOUR C-MAX ENERGI MODE

Your vehicle contains selectable **Electric Vehicle (EV) modes** controlled through the EV button on the center of the instrument panel, below the climate controls.



Choose to drive in electric-only mode for city driving, saving your plug-in power for later or enable system adjust your power mode to suit the current driving conditions.

- » **Auto EV:** automatically selects high-voltage battery power during the drive, staying in electric mode when possible and running the engine when needed. After the plug-in power depletes, this mode is the only one available.
- » **EV Now:** puts your vehicle into an all-electric power experience, after you charge your vehicle using plug-in power.
- » **EV Later:** provides gasoline-hybrid driving power, and saves most of the high-voltage battery plug-in power for future use when the driver is ready to switch to **Auto EV** or **EV Now** modes.

unique C-MAX Energi features

THE BRAKE COACH



Appears after the vehicle has come to a stop. It coaches you to maximize the amount of energy returned through the regenerative braking system. The percentage displayed indicates the regenerative braking efficiency.

AUTO EV MODE

Provides an automatic use of high voltage battery power during the drive, staying in electric mode when possible and running the engine when needed. If the plug-in power is depleted, this is the only mode available.

ECO CRUISE CONTROL

Saves vehicle energy by relaxing acceleration compared to standard cruise control. Your vehicle may temporarily lose speed when going uphill. You can switch this feature on and off in the Driver Assist section of the Settings menu.

EFFICIENCY LEAVES



Efficiency leaves indicate short term driving efficiency measured over the last few minutes. The more leaves and vines that appear on the display, the better your fuel economy.

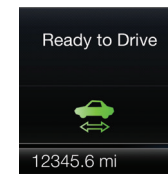
THE BATTERY GAUGE



During Plug-in Power Mode, a full battery fill represents the total amount of energy you can get from an external charge (plugging your vehicle in).

It is normal for your electric range estimate to vary from charge to charge due to changes in average energy usage. Driving style, drive route, extreme temperatures and use of heat and air conditioning affect your energy usage.

KEYLESS STARTING



When starting your vehicle, your gas engine may not start because your vehicle includes silent

key start. This fuel-saving feature allows your vehicle to be ready to drive without requiring your gas engine to be running. Look for the 'ready to drive' indicator light in your instrument display. When the light displays, you successfully started your vehicle and it is ready to drive.

instrument panel

1 CRUISE CONTROL

To Set a Cruise Control Speed

- Press the **ON** button and release.
- Drive to the desired speed.
- Press the **SET+** and release, then take your foot off the accelerator.

After setting your speed, you can press **SET+** or **SET-** to adjust cruise speed. To disable, press the **OFF** button, tap the brake pedal or pull the **CAN** control toward you.

2 LEFT VEHICLE INFO DISPLAY

Provides specific information about various systems on your vehicle. Use the left-hand, 5-way controls to use the information display, customize views, and choose and confirm settings and messages. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

3 TILT AND TELESCOPE STEERING COLUMN

Unlock the steering wheel by pulling the lever down. Adjust the steering wheel to your desired position. Push the lever up to lock the steering wheel in place.



4 RIGHT VEHICLE INFO DISPLAY

Access information about Entertainment, Phone, Navigation* or the *animated Fuel Economy and efficiency leaves* by using the right-hand, 5-way controls. Scroll through the menu, highlight selections and make adjustments. Press **OK** to confirm your choices. Refer to your *SYNC 3* Information in your *Owner Manual* for more information.

5 STEERING WHEEL MEDIA CONTROLS

Volume: Press **▲** to increase or **▼** to decrease volume levels. Press **◀▶** to access the next or previous radio station, CD track or preset satellite radio channel*.

Pull **📞** to access voice recognition. Press **📞** to access phone mode or to answer a call.

Press **📞** to end a phone call.

6 PUSH-BUTTON SWITCH

While transmitters remain in your pocket, purse or backpack, you can still start your vehicle. With your vehicle in park (P) press the brake pedal and the **START STOP** button. Press the button again to switch off the vehicle.

NOTE Your intelligent access transmitter must be inside the vehicle for the ignition to start.

7 FUEL BUTTON

Press **🛢** to open the fuel door. It may take up to 15 seconds to open.

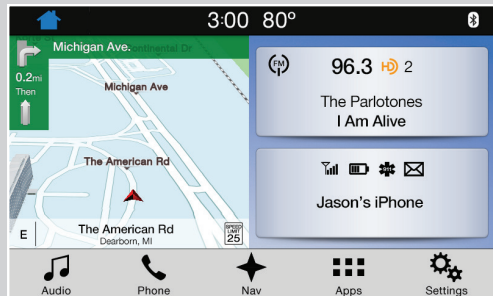
8 EV MODE BUTTON

See page 4 of this guide for details.

*if equipped

SYNC® 3

A REVOLUTIONARY WAY TO CONNECT WITH YOUR VEHICLE.



GETTING STARTED WITH SYNC 3

Use the touchscreen to explore and interact with your vehicle. The screen works the same way as traditional controls, knobs and buttons do. Press the various icons on your touchscreen to personalize the many features and settings of your vehicle. The system provides easy interaction with your phone, multimedia entertainment, climate controls, navigation system* and apps.

Before You Get Started

Pair your phone with SYNC 3 (see the *Pairing Your Phone with SYNC* section in this guide for instructions on how to do this).

CREATE YOUR ACCOUNT

1. Set up your owner account at **owner.ford.com** (U.S.) or **syncmyride.ca** (Canada). Register by following the on-screen instructions. After registering, you can see which services may be available to you.
2. SYNC uses a wireless connection called **Bluetooth®** to communicate with your phone. Switch on **Bluetooth** mode in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, call the toll-free number, visit the website or your phone manufacturer's website.

WHY DO YOU NEED A SYNC OWNER ACCOUNT?

A SYNC owner account allows you to receive the latest software updates, and when you have questions, free customer support. Some services may not be available in your area. Create your account by visiting the website or calling the toll-free number for more information:

For U.S. Customers

Visit **owner.ford.com** or call **1-800-392-3673** (select Option 1 or 2 for language, then Option 3).

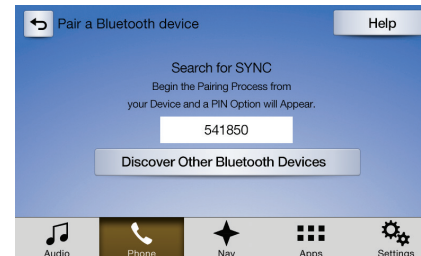
For Canadian Customers

Visit **syncmyride.ca** or call **1-800-565-3673** (select Option 1 or 2 for language, then Option 3).

PAIRING YOUR PHONE WITH SYNC

In order to use many of the features of SYNC, you must first pair and connect your phone with SYNC. Make sure your vehicle is in park (P), switch on your ignition and radio, and then make sure that your phone's **Bluetooth** is set to **ON**.

1. Touch **Add Phone** on your touchscreen. An audible prompt tells you to search for SYNC on your device.
2. Select **your vehicle make and model** on your device.
3. Confirm that the six-digit PIN appearing on your phone matches the six-digit PIN that displays on the touchscreen.
4. Once you confirm the PIN, the display indicates when the pairing is successful.



TIPS

- » SYNC 3 may prompt you to choose your settings for certain features.
- » Your cell phone may also prompt you to give SYNC 3 permission to access information. For more information on your cell phone's capability, see your cell phone's manual and visit the website.



PHONE

After pairing your phone, you can access more phone-dependent features:

- » Recent call lists.
- » Contacts: Sort alphabetically and choose a specific letter to begin viewing your entries.
- » Phone settings: Pair another phone, set ring tones and alerts.
- » Text messages.

NOTE

Use the voice commands to make calls. Say **"Call James at home"** or **"Dial 555-1212"**. You can use the touchscreen to place calls as well. Refer to your **SYNC 3** information in your **Owner Manual** for complete details.

SYNC® 3 (continued)

GET IN TOUCH USING YOUR TOUCHSCREEN

Use the feature bar at the bottom of the touchscreen to access the many features of SYNC 3.

USING YOUR PHONE WITH SYNC

NOTE Enter your phone book contacts with both first and last names to increase the ability of SYNC to select the correct contact. Remember to say the contact name exactly as you listed it in your phone book.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pulling the voice control  and when prompted, give a voice command.

For example, you could say **“Call Jake Smith at home”**. SYNC repeats the command back to you and dials the number.

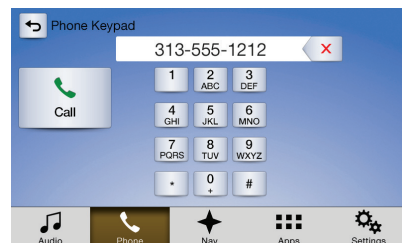
NOTE You can make phone calls by pulling the voice control  and when prompted, give the voice command **“Dial”** again to initiate the call.

Answering Incoming Calls

Whenever you have an incoming call, the name and number of the person calling appears in the display. Press the  button to answer an incoming call. You can hang up at any time by pressing and holding the  button.

Do Not Disturb Mode

This feature blocks incoming calls and text messages, and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command **“Do not disturb on”** to enable and **“Do not disturb off”** to disable.



NAVIGATION*

Press the **Navigation** icon and then select one of two ways to find your destination:

- » **Destination** mode lets you key in a specific address or use a variety of search methods to locate where you want to go.
- » **Map** mode shows advanced viewing of 2-D city maps, 3-D landmarks and 3-D city models (when available).

Set a Destination

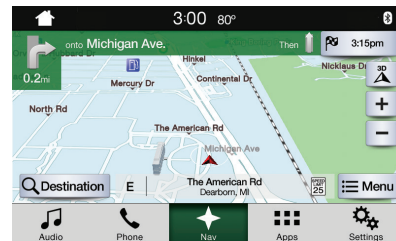
Press **Destination** on your touchscreen and then press **Search**.

Enter a street address, intersection, city or a point of interest (POI).

You can also use voice commands. Say, **“Find a point of interest”** and then select a category, such as hotels, gas stations, ATMs or restaurants.

After you choose your destination, press **Start**. The system uses a variety of screens and visible prompts to guide you to your destination.

The navigation map shows your estimated time of arrival, remaining travel time and the distance to your destination.



Navigation Menu

While you are on your route, you can change your touchscreen view: Touch **Menu** on the bottom of the screen, and then select **Screen View** to choose from any of the following:

- » **Full Map**.
- » **Highway Exit Info** displays on the right side of the touchscreen. View POI icons (restaurants, ATMs, etc.) as they pertain to each exit. You can select a POI as a waypoint, if you wish.
- » **Turn List** shows all of the available turns on your current route.
- » **Traffic List** displays SiriusXM Traffic and Travel Link* information. If traffic conditions change to cause a major delay on the originally selected route, then SYNC 3 provides an automatic re-route.

AUDIO

No matter how you store your music, SYNC makes it yours to enjoy when you are behind the wheel. Just press the **Audio** icon on the touchscreen. From here, you can easily go between AM, FM, SiriusXM and other media sources.

Set Your Radio Presets

- » Tune to the station and then press and hold one of the memory preset buttons. The audio mutes briefly while the system saves the station, and then the audio returns.
- » Two preset banks are available for AM and three banks for FM. To access additional presets, tap the preset button. The indicator on the preset button shows which bank of presets you are currently viewing.

Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- » USB
- » **Bluetooth®** streaming



SMARTPHONE CONNECTIVITY

SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone over a USB connection. When you use Apple CarPlay or Android Auto, you can:

- » Make calls.
- » Send and receive messages.
- » Listen to music.
- » Use your phone's voice assistant.

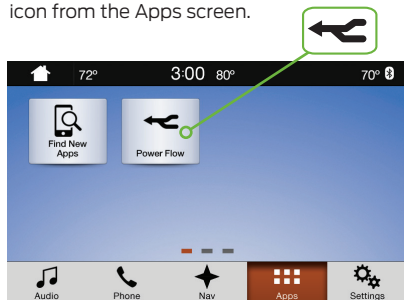
For more information, refer to the **SYNC 3** chapter in your *Owner's Manual* for details.

SYNC® 3 (continued)

APPS

Power Flow

The Power Flow Status displays how your vehicle uses its power at any moment. You can view The Power Flow Status information by selecting the Power Flow icon from the Apps screen.



Stream Apps

The system supports the use of certain apps such as Pandora® or iHeartRadio® through a USB or Bluetooth-enabled devices.

Each app gives you different on-screen options depending on the app's content.

Refer to your SYNC 3 information in your *Owner Manual*, visit the website or

call the toll-free number for more information. See the *Why Do You Need a SYNC Owner Account?* section, page 8 in this guide for phone number details.

CHARGE SETTINGS

Your system has Energi-specific screens that display your vehicle power settings.



Press the **Charge Settings** button on the Settings menu to see this screen. It displays the charge settings options for your vehicle.

Preconditioning

Get the most miles out of every charge by conditioning your vehicle while you still have it plugged in. Set your planned departure time (GO Time) to use energy from your home (or charging station)

instead of your vehicle's battery. The system limits cabin conditioning to 15 minutes before your GO Time.

NOTE Cabin conditioning effectiveness may be reduced by extreme outside temperatures or when using 120 volt charging.

Value Charging

With the **Value Charging** feature, the MyFord Mobile app gives you utility rate data that informs you when the cheapest rates are available in your area. This lets you charge your vehicle during the least expensive times of day. Please call your utility company for your rate plan limitations and details.

ECO Cruise Control

This feature saves vehicle energy by relaxing acceleration compared to standard cruise control. For example, your vehicle may temporarily lose speed when going uphill. **ECO** will appear in the information display when you activate ECO Cruise control.

You can switch it on or off in the information display, through the Driver Assist section of the Settings menu.

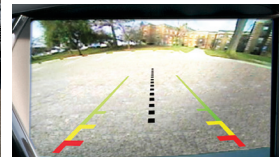


parking aids

ACTIVE PARK ASSIST*

Can detect an available parallel parking space and automatically steer the vehicle into that space (hands-free). The system instructs the driver with visual and audible instructions with regard to braking, accelerating and shifting gears in order to park the vehicle safely.

- » To start active park assist, press the button located in the instrument panel below the climate control system.
- » To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.



REAR VIEW CAMERA

Provides a visual display of the area behind the vehicle. The display automatically appears in the touchscreen when the vehicle is in reverse (R) and uses colored guides to alert you of your proximity to objects.

FRONT* AND REAR* SENSING SYSTEMS

Sounds an audible warning tone if there is an obstacle near the vehicle's front or rear bumpers. As the vehicle moves closer to the obstacle, the rate of the warning tone increases in frequency.

NOTE The driver is always responsible for controlling the vehicle, supervising the system and intervening if required. Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and limitations.

BLIND SPOT INFORMATION SYSTEM (BLIS®) AND CROSS TRAFFIC ALERT*

BLIS aids you in detecting vehicles that may have entered into your blind spot zone. Cross Traffic Alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). BLIS and Cross Traffic Alert turn on an amber indicator light in the exterior mirror on the side of the vehicle the approaching vehicle is coming from. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

NOTE NEVER use BLIS or Cross Traffic Alert as a replacement for using the interior and exterior mirrors and looking over your shoulder before changing lanes. The systems are not replacements for careful driving. Use both systems only as an assist.

*if equipped

convenience

INTELLIGENT ACCESS*

NOTE Your intelligent access transmitter must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.



Pull a front exterior door handle to unlock and open the door. Press and hold the lock sensor on the door handle to lock your vehicle. The intelligent access transmitter also contains a mechanical key blade that you can use to unlock the driver door, if necessary. To unlock and open the liftgate, press the button on the top of the liftgate pull-cup handle.

REMOTE START

To remote start your vehicle, press the buttons within three seconds of each other:

1. Press the lock button to lock all the doors.
2. Press the remote start button twice. The exterior lamps flash twice.

NOTE When remote starting with an integrated keyhead transmitter, switch the ignition on before driving. When remote starting with an intelligent access transmitter, press the **START STOP** button while applying the brake pedal before driving. See the *Keys and Remote Control* chapter in your *Owner's Manual* for more details.

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program speed restrictions, limit audio volume levels and force safety belt reminder chimes to remain on. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

110 VOLT AC POWER POINT*



The power point is on the rear of the center console. You can use it to power smaller electrical devices that require up to 150 watts. This feature is available to use when you switch on your ignition and the battery voltage is above 11 volts. When the indicator light is on, the power point is working and ready to use.

120 VOLT CONVENIENCE CHARGE CORD AND CARGO STORAGE

Your vehicle includes two under-floor storage compartments that are behind the front seats. The compartment behind the driver seat contains the plug-in convenience charge cord. Use the compartment behind the front passenger seat to store items discreetly, and secure the lids so items stay in place.



C-MAX Energi power management

SMART POWER-SPLIT ARCHITECTURE

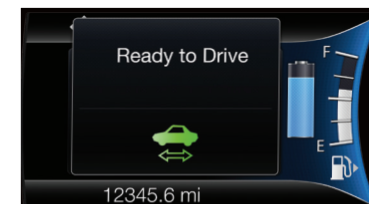
City Driving: In stop and go driving and at low speeds, the electric motor provides the necessary power. The gas engine kicks in only to recharge the battery or when you need more power.

Accelerating: Step on the accelerator pedal and get all the responsiveness of a traditional gasoline engine.

Cruising or Highway Driving: With greater power demands at highway speeds, your vehicle uses the gasoline engine more frequently than while driving at city traffic speeds. This is normal.

Braking: For added efficiency, the energy normally created during braking recycles to the battery.

Stopped: To save energy, the gasoline engine shuts off and the electric motor stops drawing current.



MYFORD® MOBILE APP FOR SMARTPHONES

The downloadable MyFord Mobile app lets you know the status of your charge and upcoming charge schedules at any time, from anywhere.

Use the App to

- » See your charge status.
- » Set charging schedules when utility rates are low with the **Value Charging** feature.
- » Set your cabin temperature when setting a GO Time either remotely or through your touchscreen to precondition your cabin when the vehicle remains plugged in.

NOTE Extreme outside temperatures or using a standard outlet with 120 volt charging may reduce cabin conditioning effectiveness. For maximum efficiency, use a 240 volt outlet.

Register your smartphone: visit myfordmobile.com to download your free app.



comfort



DUAL ZONE TEMPERATURE CONTROL

With the dual climate controls, you have the flexibility to operate the temperature with one control, called single zone, or two, where both driver and front passenger can select independent temperatures.

To operate the dual zone temperature control: Use the rotary control on the passenger side. The single zone temperature control automatically turns off.

To return back to single zone: Press and hold the **AUTO** button. The passenger side temperature switches to the driver side temperature setting.

HEATED SEATS*



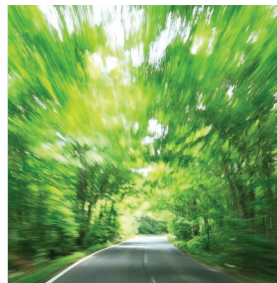
The front heated seat controls are on the climate control panel. Press the corresponding driver or passenger button to select your preferred heat mode.



TO FOLD THE REAR SEATBACK

1. Press the button on the outboard side of each rear outboard headrest to fold them. Make sure the rear center headrest is in the full down position.
2. Pull the lever up to fold the seatback forward.

To unfold the seatback, simply pull up on the seatback to raise it to the upright position.



function

MANUAL LIFTGATE

To open the liftgate manually from outside of your vehicle, press the button on top of the liftgate pull-cup handle to unlatch the liftgate, and then pull on the outside handle.

You can also use the transmitter to unlock your liftgate. Press  twice within three seconds.

Use the molded handle inside the liftgate to help with closing.

POWER LIFTGATE*

You can open the power liftgate with your transmitter by pressing  twice within three seconds. If the vehicle is running, the liftgate operates only with the transmission in park (P). One warning tone sounds as the liftgate begins to power close. If there is a problem with the open or close request, a tone sounds for one of the following reasons:

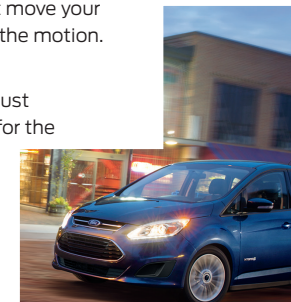
- » The ignition is on and the transmission is not in park (P).
- » The battery voltage is below the minimum operation voltage.
- » The vehicle speed is at or above 3 mph (5 km/h).



HANDS-FREE POWER LIFTGATE*

To open your liftgate hands-free while you are at the liftgate: Move your foot under and away from the rear bumper, using a single kicking motion. Do not move your foot sideways or the sensors may not detect the motion. The liftgate power opens or closes.

NOTE Your intelligent access transmitter must be within 3 feet (1 meter) behind the liftgate for the feature to work. Refer to the *Locks* chapter in your *Owner's Manual* for more information.





essential information

FUEL TANK CAPACITY AND FUEL INFO

C-MAX Energi has a 14.0 gallon (53L) fuel tank capacity, in addition to its high-voltage battery system.

Use only “Regular” UNLEADED fuel with an octane rating of 87 or higher, with no more than 15% ethanol. Do not use ethanol (E20-E85) (E85), diesel, fuel-methanol, leaded fuel or any other fuel because it could damage or impair the emission control system.

REFUELING



Your vehicle features a locking fuel door and an auto-sealing feature that locks the fuel tank refueling valve.

1. Put your vehicle into park (P) and switch off the ignition.
2. Press the button  on the center console to open the fuel filler door. The fuel filler door can take up to 15 seconds to open before you can insert a fuel filler nozzle.

3. Insert the fuel pump nozzle up to the first notch on the nozzle. Keep it resting on the cover of the fuel tank filler pipe opening.



4. Hold the fuel pump nozzle in a level position when refueling. Holding the fuel nozzle in a higher position can affect the flow of fuel and shut off the fuel nozzle before the fuel tank is full

5. Slightly raise the fuel pump nozzle and then slowly remove it.

6. Fully close the fuel tank filler door.

NOTE Do not overfill the fuel tank to the point that the fuel is able to bypass the fuel filler nozzle. The overfilled fuel may run down the drain hole which is below the fuel filler inlet.

FUEL FRESHNESS MODE

This feature helps keep the fuel system functional and the fuel fresh.

If you operate your vehicle mainly in plug-in power mode using electricity from plugging in without refueling, the gasoline in your tank eventually becomes stale. Stale fuel can damage the engine and fuel system.

To prevent the fuel from becoming stale, your vehicle automatically enters fuel freshness mode. In fuel freshness mode, your vehicle operates in hybrid mode, causing the gasoline engine to run in order to consume the fuel in the fuel tank.

NOTE If you do not add new fuel during an 18-month period, fuel freshness mode consumes fuel until 1.2 gallons (4.5 liters) remain in the tank.

During Fuel Freshness Mode

- » The information display screen indicates that fuel freshness mode is active.
- » The vehicle runs only in hybrid mode. **EV Now** is not available.
- » Most of the plug-in power stores until fuel freshness mode is complete.

NOTE **EV Now** resumes when less than 1 gallon (3.8 liters) of fuel is remains the tank.

NOTE In most cases, when the fuel level is below 1/4 tank, refueling the vehicle ends fuel freshness mode and **EV Now** becomes available. Refueling after consuming a full tank in fuel freshness mode also ends the mode.

NOTE We recommend that you use a fuel stabilizer if your vehicle consumes less than a full tank of fuel during an 18-month period.

LOW ENGINE USE MODE

The feature automatically keeps the engine oil quality in good condition when you drive the vehicle with limited engine use. When you start the vehicle in **Low Engine Use** mode, a message appears in the information display.

When the vehicle is in **Low Engine Use** mode, the vehicle runs the engine as necessary. Selecting **EV Now** mode when your vehicle is in the **Low Engine Use** mode suspends the **Low Engine Use** mode for as long as you continue driving your vehicle. The **Low Engine Use** mode resumes the next time you start your vehicle. Changing the engine oil and resetting the oil life monitoring system suspends the **Low Engine Use** mode.

TIRE PRESSURE MONITORING SYSTEM

Your vehicle shows a low tire pressure warning light  in your information display when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

TIRE SEALANT AND INFLATOR KIT

The kit is under the front passenger seat. It consists of an air compressor to reinflate the tire and a sealing compound in a canister that seals most punctures caused by nails or similar objects. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more details.

AUTOMATIC SHUTDOWN*

In vehicles with keyless ignition this feature automatically shuts down the vehicle if has been idling for an extended period. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature. Refer to *Starting and Stopping the Engine* in your *Owner's Manual* for details.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* in the *Towing* chapter of your *Owner's Manual*.

*if equipped