



Getting to Know Your **2017 Impala**



www.chevrolet.com

Review this Quick Reference Guide for an overview of some important features in your Chevrolet Impala. More detailed information can be found in your Owner Manual. Some optional equipment described in this guide may not be included in your vehicle. For easy reference, keep this guide with your Owner Manual in your glove box.

Instrument Panel

Electric
Parking Brake
Switch

Instrument Panel
Illumination
Control

Turn Signal Lever/
Exterior Lamp
Controls

Cruise Control/Forward
Collision Alert/Heated
Steering Wheel Buttons

Windshield
Wipers Lever



Trunk Release/
Parking Assist/
Lane Departure
Warning Buttons

Audio Next/Previous
Favorite Station
Controls (behind
steering wheel)

Tilt/Telescope
Steering
Wheel Lever

Voice
Recognition
Buttons/Driver
Information
Center Controls

Audio Volume
Controls (behind
steering wheel)

Symbols



Low Fuel



Door Ajar



Traction Control Off



Engine Coolant
Temperature

BRAKE Brake System



Cruise Control Set



StabiliTrak Active



StabiliTrak Off



Security



Speed Sensitive
Power Steering



Reduced Engine Power



Parking Assist



Passenger Safety
Belt Reminder



Check Engine



Oil Pressure



Charging System



Safety Belt Reminder



Airbag Readiness



Antilock Brake System



Low Tire Pressure

*Refer to your Owner Manual
to learn about the information
being relayed by the lights,
gauges and indicators on the
instrument cluster.*

See In Brief in your Owner Manual.

◆ *Optional equipment*

Remote Keyless Entry Transmitter (Key Fob)

Unlock

Press to unlock the driver's door.
Press again to unlock all doors.

Lock

Press to lock all doors.

HOLD Trunk

Press and hold to unlock the trunk.

Vehicle Locator/Panic Alarm

Press and release to locate your vehicle.
Press and hold to activate the alarm.

Note: To change the remote lock, unlock, and remote start settings, go to Remote Lock, Unlock, Start in the Vehicle Settings menu.

Remote Vehicle Start♦

Press and release the  **Lock** button and then press and hold the  button until the turn signal lamps flash (about 4 seconds) to start the engine from outside the vehicle. After entering the vehicle, turn on the ignition.

- During a remote start, the engine will run for 10 minutes.
- Remote start can be extended once by repeating the remote start procedure.
- Press and hold the  button until the parking lamps turn off to cancel a remote start.

See Keys, Doors and Windows in your Owner Manual.

Stop/Start Operation

A fuel-saving stop/start system has been integrated with the 2.5L four-cylinder engine. While driving, when the brake is applied and the vehicle is at a complete stop, the engine may turn off, referred to as an Auto Stop, and the tachometer gauge will read AUTO STOP. The audio system, climate controls and other accessories will continue to operate. Upon releasing the brake pedal or applying the accelerator pedal, the engine will restart. When the vehicle is turned off, the tachometer gauge will read OFF.

Note: Before Auto Stops are enabled, a minimum vehicle speed must be achieved.

The engine may remain running or restart when the vehicle is stopped if:

- The engine or transmission is not at the required operating temperature.
- The outside temperature is not in the required operating range.
- The shift lever is in any gear other than Drive (D).
- The battery state of charge is low.
- The climate control system requires the engine to run based on the climate control or defog setting. Select the Eco air conditioning setting (green A/C indicator) to maximize the frequency and duration of Auto Stops.
- The Auto Stop time is greater than 2 minutes.

See Driving and Operating in your Owner Manual.

Climate Control Settings

- ▶ Press the **A/C** button until the indicator is green to select the Eco air conditioning setting. This setting will maximize the frequency and duration of Auto Stops.
- ▶ Press the **A/C** button until the indicator is amber to select the Comfort air conditioning setting. Auto Stops will be reduced in both frequency and duration.

See Climate Controls in your Owner Manual.

Keyless Access System ♦

The Keyless Access System enables operation of the doors and ignition without removing the key fob from a pocket or purse. The key fob must be within 3 feet of the door being unlocked or the trunk.

Keyless Unlocking

With the key fob within range:

- ▶ Press the lock button on the driver's door handle to unlock the driver's door; press it again within 5 seconds to unlock all doors.
- ▶ Press the lock button on a passenger door handle to unlock all doors.
- ▶ Press the touchpad above the license plate to open the trunk. Touchpad included with the Keyless Access System only.



Keyless Locking

With the ignition off, the key fob out of the vehicle, and all doors closed:

- ▶ Press the lock button on any door handle to lock all doors immediately.
- ▶ If Passive Locking is turned on, all doors will lock automatically after a short delay once all doors are closed.

Note: To change the door lock and unlock settings, go to Remote Lock, Unlock, Start in the Vehicle Settings menu.

See Keys, Doors and Windows in your Owner Manual.

Keyless Access Start ♦

Starting the Engine

- ▶ With the vehicle in Park or Neutral, press the brake pedal and then press and hold the **ENGINE START/STOP** button to start the engine.

Note: The key fob must be in the vehicle to turn on the ignition. If the key fob battery is weak, place the key fob in the pocket in the center console to enable the engine to start. Replace the key fob battery as soon as possible. The vehicle cannot be started if the key fob is lost or damaged.



Stopping the Engine

- ▶ Shift to Park and press the **ENGINE START/STOP** button to turn off the engine.

Accessory

- ▶ With the engine off and the brake pedal not depressed, press the **ENGINE START/STOP** button to place the ignition system in the accessory position.

See Driving and Operating in your Owner Manual.

Power Seats♦

Seat Adjustments



A. Seat Adjustment

Move the front horizontal control to move the seat forward or rearward, or to tilt, raise or lower the seat.

B. Seatback Recline Adjustment

Move the vertical control to recline or raise the seatback.

C. Lumbar Adjustment

Move the rear control to adjust the lumbar support.

Set Memory Positions

1. With the vehicle in Park, adjust the driver's seat, power outside mirrors and the power steering column♦ to the desired positions.
2. Press and release the **SET** button on the driver's door. A beep will sound. Immediately press and hold button **1** until two beeps sound.
3. Repeat the steps using button **2** for a second driver.

Set Exit Position

1. With the vehicle in Park, adjust the driver's seat, power outside mirrors and the power steering column♦ to the desired positions.
2. Press and release the **SET** button on the driver's door. A beep will sound. Immediately press and hold the  **EXIT** button until two beeps sound.

Recall Positions

- Press and hold button **1** or **2** or the  **EXIT** button until the stored position is reached. Releasing the button before the stored position is reached cancels the recall.

Note: To change the memory recall and exit settings, go to *Comfort and Convenience in the Vehicle Settings* menu.

See Seats and Restraints in your Owner Manual.

Tilt/Telescope Steering Wheel

- With the vehicle parked, push down the lever on the left side of the steering column to adjust the position of the steering wheel. The steering wheel can then be moved up or down and in or out. Pull up the lever to lock the steering wheel in place.

See Instruments and Controls in your Owner Manual.

Lighting

Automatic Headlamp System

Rotate the band to activate the exterior lights.



 **Off/On**

AUTO Automatic Headlamp System

Automatically activates the Daytime Running Lamps (DRLs) or the headlamps and other exterior lamps depending on outside light conditions.

 **Parking Lamps**

 **Headlamps**

Instrument Panel Lighting

 **Instrument Panel Brightness**

Rotate and hold the thumbwheel located on the left side of the instrument panel to adjust the instrument panel lighting.

See Lighting in your Owner Manual.

Audio Steering Wheel Controls



**Volume
(behind right side of steering wheel)**

Press the top or bottom button to adjust the volume.

**Next/Previous Favorite Station
(behind left side of steering wheel)**

Press the top or bottom button to go to the next or previous favorite radio station or track.

 **Push to Talk**

Press to answer an incoming call or to interact with the audio, Bluetooth, navigation♦ or OnStar® system.

 **End Call/Mute**

Press to end or reject a call.

Press to mute/unmute the vehicle speakers.

See Instruments and Controls in your Owner Manual.

Infotainment System

Refer to your Owner Manual for important safety information about using the infotainment system while driving.

The infotainment system controls include the audio system buttons and touchscreen.



Touchscreen infotainment system shown♦

Touchscreen Sensitivity

To adjust the touchscreen's sensitivity, open the Vehicle Settings menu and select Display > Calibrate Touchscreen.

See Infotainment System in your Owner Manual.

Infotainment System

Setting the Time

1. Select **Settings** on the home page.
2. Select **Time and Date**.
3. Select **Set Time**.
4. Adjust the hours, minutes and AM or PM.
5. Press **BACK** to exit the menu.

Storing Favorite Stations

Radio stations from all bands (AM, FM or SiriusXM[♦]) can be stored, in any order, with five stations per page and up to five pages.

1. Tune in the desired radio station.
2. Touch and hold one of the **favorite** buttons until a beep is heard, indicating it is stored.
3. Repeat the steps to store another favorite station.

Note: To customize the number of favorite screen buttons available, go to *Radio in the Vehicle Settings* menu.

Portable Audio Devices



An accessory power outlet, a 3.5-mm auxiliary input jack and a USB port are located in the center console.

- ▶ An iPod®, iPhone®, MP3 Player, a USB flash drive or a USB mass storage device can be connected to the USB port. Chevrolet MyLink[♦] will read the device and build a list of voice commands. Search for music on-screen or by voice commands.
- ▶ Press the **MEDIA** button to select a portable device as the audio source.

See Infotainment System in your Owner Manual.

OnStar® with 4G LTE and Wi-Fi®[♦]

With OnStar 4G LTE and Wi-Fi, up to seven devices (smartphones, tablets and laptops) can be connected to high-speed Internet through the vehicle's built-in Wi-Fi hotspot.

- ▶ To retrieve the SSID and password for the hotspot, press the OnStar Voice Command button on the overhead console or rearview mirror, wait for the prompt, and then say "Wi-Fi settings." The information will be displayed on the screen.

For assistance, press the blue OnStar button or call 1-888-4-ONSTAR (1-888-466-7827).

Note: See onstar.com for a detailed instruction guide, vehicle availability, details, and system limitations.

See OnStar in your Owner Manual.

Chevrolet MyLink♦

MyLink uses a Bluetooth or USB connection to link a compatible smartphone, cell phone, USB flash drive or portable audio player/iPod™ to the touchscreen infotainment display. MyLink enables streaming audio through a smartphone and hands-free voice control. For assistance with the MyLink system, contact Customer Assistance at 1-855-4-SUPPORT (1-855-478-7767) or visit www.chevrolet.com/mylink.

Voice Recognition

Control the music source and make phone calls hands-free (after pairing your Bluetooth-enabled phone) using the enhanced voice recognition system.

1. Press the  **Push to Talk** button on the steering wheel.
2. The radio will say “Say a command,” followed by a beep.
3. After the beep, say what you want it to do.
 - Example Phone command (using your paired phone): “Call Amanda” or “Dial 555-1212”
 - Example Media Music Device Search command (when connected to USB only): “Play artist [name]” or “Play song [name]”
 - Example Radio command: “Tune FM 104.3” or “Tune XM Classic Vinyl”
 - Help: Say “help” for voice recognition assistance

Chevrolet AppShop

In-vehicle apps, connecting to music, news, weather, travel information and more, are available for download to the radio through the **SHOP** icon on the home page.

Downloading and using the apps requires Internet connectivity and a data plan accessed through the vehicle's OnStar 4G LTE Wi-Fi hotspot, if active, or a mobile device hotspot.

Visit my.chevrolet.com/learn for more information.

See your Infotainment System Owner Manual.

Apple CarPlay™ and Android Auto™♦

Apple CarPlay or Android Auto capability may be available through a compatible smartphone. If available, a  Projection icon will appear on the home page of the infotainment display.

1. No app is required for Apple CarPlay. Download the Android Auto app to your phone from the Google Play Store.
2. Connect your Apple iPhone or Android phone by plugging the compatible phone USB cable into a USB data port. Use your device's factory-provided USB cable. Aftermarket cables may not work.
3. The  Projection icon will change to Apple CarPlay or Android Auto, depending on the phone. Apple CarPlay or Android Auto may launch automatically upon USB connection. If not, touch the Apple CarPlay or Android Auto icon on the home screen.

For more information on using Apple CarPlay or Android Auto, call 1-855-4-SUPPORT (1-855-478-7767) or visit my.chevrolet.com/learn.

See Infotainment System in your Owner Manual.

Bluetooth® System

Before using a Bluetooth-enabled device in the vehicle, it must be paired with the in-vehicle Bluetooth system. Not all devices will support all functions. The pairing process is disabled when the vehicle is moving. Bluetooth streaming audio is available only with the MyLink system. ♦ For more information, visit my.chevrolet.com/learn.

Pair a Phone

1. To use voice recognition, press the  **Push to Talk** button; after the beep, say "Pair phone."
To use the screen buttons, select Phone or Bluetooth > Pair Device..
2. Start the pairing process on the phone. Locate your vehicle or Chevrolet MyLink on the phone.
3. Confirm the codes that appear on the infotainment screen and the phone.
4. When pairing is complete, the phone screen is displayed on the infotainment system.
Depending on the phone, the phone book is downloaded automatically.

See Infotainment System in your Owner Manual.

Wireless Charging ♦

The Wireless Charging system is located in the storage bin under the radio. To check mobile device compatibility, visit my.chevrolet.com/learn. See your phone retailer for details on required phone accessories.

1. The vehicle must be on or Retained Accessory Power must be active.
2. Remove all objects from the charging pad.
3. Place the mobile device, face up, on the  symbol on the charging pad.
4. Move the device slowly until the battery charging symbol displays on the infotainment screen. If not charging, remove the device for 3 seconds.

See your Infotainment System Owner Manual.

Vehicle Personalization

Some vehicle features can be customized using the audio controls and touchscreen menus. The Settings menus may include Time and Date, Language, Valet Mode, Radio, Vehicle, Bluetooth, Display, Rear Camera, Return to Factory Settings, and more.



Changing Vehicle Settings

1. Select **Settings** on the home page.
2. Select **Vehicle**.
3. Select the desired menu item.
4. Select the desired feature and setting.
Settings are saved automatically.
5. Press **◀BACK** to exit each menu.

See Instruments and Controls in your Owner Manual.

Climate Controls



Automatic Operation

1. Press **AUTO**.
2. Set the temperature for the driver and front passenger. The fan speed and temperature will work to automatically reach the set temperature. Allow time for the system to reach the desired temperature.

If the air delivery mode or fan speed is manually adjusted, automatic operation is turned off.

Note: When the recirculation mode is used without air conditioning, the air humidity increases and the windows may fog.

See Climate Controls in your Owner Manual.

Cruise Control

Setting Cruise Control

1. Press the  **On/Off** button. The  **Cruise Control** symbol will illuminate in white on the instrument cluster.
2. When traveling at the desired speed, press the **SET-** button to set the speed. The  symbol will illuminate in green on the instrument cluster.



Adjusting Cruise Control

RES+ Resume/Accelerate

Press to resume a set speed. When the system is active, press once to increase speed 1 mph; press and hold to continue increasing speed.

SET- Set/Coast

When the system is active, press once to decrease speed 1 mph; press and hold to continue decreasing speed.

GAP Follow Distance Gap+ Collision Alert+ (Adaptive Cruise Control)

Press to select a setting of Far, Medium, or Near.

The system will maintain the set speed and following gap — the time between your vehicle and a vehicle detected ahead — by accelerating or braking automatically.

Cancel

Press to cancel the cruise control without erasing the set speed from memory. Pressing the brake pedal also will cancel the cruise control. The cruise control set speed is erased when cruise control or the vehicle ignition is turned off.

See Driving and Operating in your Owner Manual.

Automatic Transmission

Driver Shift Control

Driver Shift Control allows the driver to shift gears manually. The transmission will remain in the driver-selected gear.



1. Move the shift lever to the Manual (M) position.
2. Press the **+** (plus) or **-** (minus) button on top of the shift lever to upshift or downshift. The current gear will be displayed on the Driver Information Center.

If vehicle speed is too high or too low for the requested gear, the shift will not occur. When coming to a stop, the transmission will automatically shift to 1st gear.

Driver Information Center

The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle system information and warning messages.



DIC Menus

Use the control pad on the right side of the steering wheel to navigate through the following menus on the display: Info, Audio, Phone, Navigation, and Settings.

- ▶ Press the Δ up, ∇ down, $\triangleleft$ left, or $\triangleright$ right button to move through the menus.
- ▶ Press the $\triangleleft$ button to display the main menus in the left tab.
- ▶ Press the $\triangleright$ button to display a menu setting in the right tab.
- ▶ Press $\checkmark$ to select or deselect a setting.

Reset an Item

1. Use the control pad to display the item.
2. Press and hold $\checkmark$ to reset or clear the item.

See Instruments and Controls in your Owner Manual.



Tire Pressure Monitor

The **(!) Low Tire Pressure** warning light on the instrument cluster illuminates when one or more of the vehicle's tires is significantly underinflated. The proper tire pressures for the vehicle are listed on the Tire and Loading Information label, located below the driver's door latch. Current tire pressures can be viewed in the Driver Information Center.

Tire pressure is affected by cold weather and distance driven. If the low tire pressure warning light illuminates when the vehicle is first started in cooler temperatures and then turns off as the vehicle is driven, check for the proper tire pressures.

Refer to your Owner Manual for additional information about normal monthly tire maintenance.

See Vehicle Care in your Owner Manual.

Driver Assistance Systems

The driver assistance systems use advanced technologies to help avoid collisions by providing visual and audible alerts under some imminent collision conditions.

Adaptive Cruise Control ♦ – Enhances traditional cruise control by enabling the vehicle to maintain a driver-selected following gap, and assisting the driver in avoiding following other vehicles too closely. It automatically maintains the following gap by controlling vehicle acceleration and applying limited braking when needed.

- ▶ Press the **GAP Follow Distance Gap**  **Collision Alert** button on the left side of the steering wheel to set a following gap.

Forward Collision Alert ♦ – When approaching a vehicle directly ahead too rapidly, the system flashes a visual alert and sounds a high-pitched audible tone. If equipped with full-range Adaptive Cruise Control, Forward Automatic Braking automatically applies the brakes to help reduce the impact speed if a front-end collision appears imminent.

- ▶ Press the  **Collision Alert** button on the left side of the steering wheel to set the alert timing to Far, Medium, Near, or Off.

Lane Departure Warning ♦ – When crossing a detected lane marking without using a turn signal, the system flashes an amber  visual alert and sounds a low-pitched audible tone.

- ▶ Press the  **Lane Departure Warning** button on the left side of the instrument panel to turn the system on or off.

Side Blind Zone Alert/Lane Change Alert ♦ – While driving, the Side Blind Zone Alert/Lane Change Alert displays a  warning symbol on the left or right side mirror when a vehicle is detected in that side blind zone area or rapidly approaching that side blind zone area. The warning symbol flashes if a turn signal is activated when a vehicle has been detected.

- ▶ To turn off the system, see the Settings > Vehicle > Collision/Detection Systems > Lane Change Alert menu.

Rear Vision Camera ♦ – The system may help the driver avoid accidents by providing a view directly behind the vehicle when backing up. As part of the system, the Rear Cross Traffic Alert warns of traffic coming from the left or right when the vehicle is backing up by displaying a visual alert on the Rear Vision Camera touchscreen and sounding a low-pitched audible tone.

- ▶ To turn the Rear Cross Traffic Alert on or off, see the Settings > Vehicle > Collision/Detection Systems > Rear Cross Traffic Alert menu.

Rear Parking Assist ♦ – During low-speed parking maneuvers, the system may help the driver in avoiding collisions with objects by providing distance-to-closest-object information in the Driver Information Center and a caution symbol on the Rear Vision Camera. An audible tone sounds when the vehicle should be stopped immediately to avoid a collision.

- ▶ To turn the system on or off, press the  **Parking Assist** button on the left side of the instrument panel.

See Driving and Operating in your Owner Manual.

Roadside Assistance

**1-800-CHEV-USA
(1-800-243-8872)**

TTY Users: 1-888-889-2438

As the owner of a new Chevrolet, you are automatically enrolled in the Chevrolet Roadside Assistance program for 5 years/60,000 miles, whichever occurs first, at no expense to you. Chevrolet's Roadside Assistance toll-free number is staffed by a team of trained advisors who are available 24 hours a day, 365 days a year, to contact a service provider for light services (fuel delivery, jump-starts, flat tire and lock-outs) or make arrangements to tow your vehicle to the nearest Chevrolet dealer for any repairs.

Roadside Assistance and OnStar®

If you require roadside service and have a current OnStar subscription, press the OnStar button and the vehicle will send your current GPS location to an OnStar Advisor who will speak to you, assess your problem, contact Roadside Assistance and relay your exact location so you will get the help you need.

myChevrolet and OnStar® Mobile Apps



The myChevrolet mobile app connects owners to a variety of vehicle information and services, such as a searchable Owner Manual, real-time fuel information and Roadside Assistance.

Download the OnStar RemoteLink mobile app and enjoy select features for 5 years from date of vehicle delivery. With a compatible mobile device, owners can access many services, including remotely starting/stopping the vehicle, locking/unlocking the doors, and locating the vehicle on a map (on properly equipped vehicles). To learn more about OnStar services, press the blue OnStar button, call 1-888-466-7827, visit **onstar.com** or refer to your Owner Manual.



Download the mobile apps from your compatible mobile device's app store.

Chevrolet Owner Center

Get to know your vehicle inside and out with the Chevrolet Owner Center. Check out personalized information, including an online owner manual and helpful how-to videos, track your service history and warranty status, review your current OnStar Vehicle Diagnostics report (active OnStar account required) and more. Create an account today at **my.chevrolet.com**.

We recommend always using ACDelco or genuine GM service parts.

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner Manual for complete instructions. All information contained herein is based on the latest information available at the time of printing and is subject to change without notice. Copyright 2016 General Motors. All rights reserved.



23216570 A