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2014 XV Crosstrek Hybrid



Quick Reference Guide



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This Quick Reference Guide applies to all XV Crosstrek Hybrid models. Therefore, some explanations may be for equipment not installed on your vehicle. Subaru of America, Inc., reserves the right to change or discontinue at any time, without notice, prices, colors, materials, equipment, accessories, specifications, models and packages without incurring any obligation to make the same or similar changes on vehicles previously sold. Colors shown may vary due to reproduction process.

For detailed operating and safety information, please consult the Owner's Manual.

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Remote Keyless Entry

1. Lock/Arm

- Press to lock all doors and the rear gate and activate the security alarm.
- If any of the doors or the rear gate are not fully closed, an electronic chirp will sound five times and the hazard lights will flash five times to alert you that the doors or the rear gate are not properly closed.
- To activate the vehicle finder function, press three times (within five seconds). If you are within 30 feet of the vehicle, the horn will sound one time and the hazard lights will flash three times.



2. Unlock/Disarm

- Press once to unlock the driver's door.
- Press twice (within five seconds) to unlock all doors.
- When the "Unlock/Disarm" button is pressed, the dome and map lights will illuminate if the dome light switch is in the middle position.

3. Opening the Rear Gate

Press to unlock the rear gate. An electronic chirp will sound twice and the hazard lights will flash twice.

4. Panic Alarm

- Press once and the horn will sound and the hazard lights will flash.
- Press any button on the remote to deactivate.

Keyless Access with Push Button Start System

By simply carrying the access key in your pocket, you can lock and unlock doors, open the rear gate and start your car without ever having to take the keyfob out of your pocket.



Seating



Seat Controls

1. Forward/Backward

Pull up on the lever below the front of the driver's seat to move the seat forward or backward.

2. Raise/Lower Seat Cushion

To adjust the height of the driver's seat, push or pull the seat height adjustment lever located on the lower left side front of the seat.

3. Recline Seatback

To adjust the seatback to the desired position, pull up on the recline lever located on the lower left rear of the driver's seat or lower right rear of the passenger's seat. Do not adjust seats while driving.

Heated Seats

(if equipped)

Switches are located on the center console between the driver and passenger seats; choose low (bottom of switch) for normal heating or high (top of switch) for rapid heating. Choose the center position to turn off the seat heaters.

Folding Down the Rear Seats

Lower the headrests. Pull up on the release tab on the seat side that you want to fold down. To return the seatback to its original position, raise the seatback until it locks into place and make sure that it is securely locked.



Instrument Panel



pg. 14

pg. 14

pg. 22

pg. 20

pg. 6-7

pg. 21

pg. 15



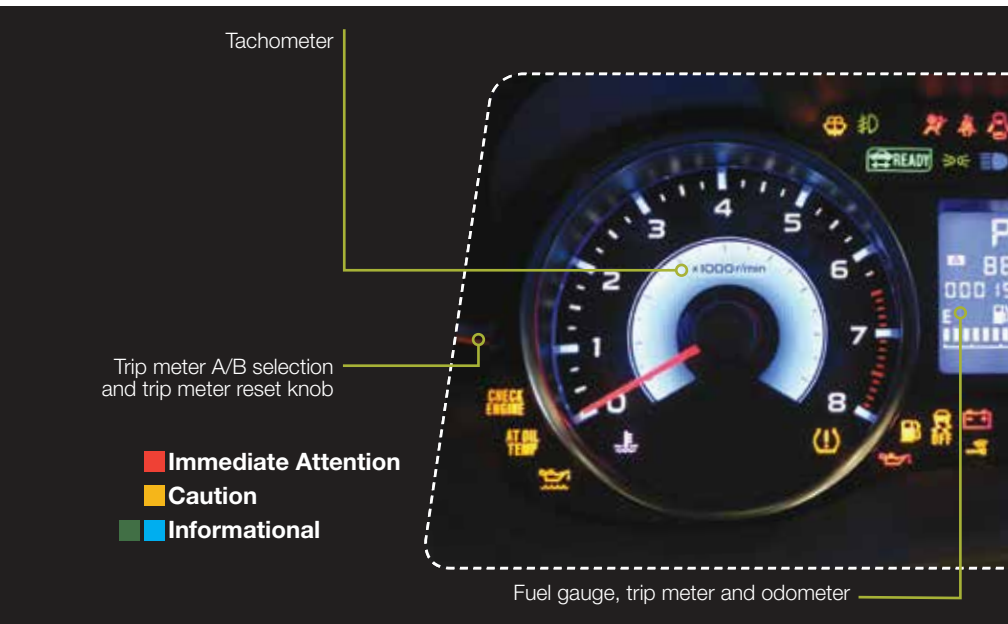
pg. 16-17

pg. 23

pg. 18-19

pg. 24-25

Gauges



Seatbelt warning

BRAKE /  Brake system

PASSENGER



Front passenger
seatbelt warning



Hot coolant temperature /
Cold coolant temperature



SRS airbag system



High beam indicator light



Security indicator light

**AT OIL
TEMP**

AT OIL TEMP
(Automatic Transmission)



Door open

ABS / 

ABS warning



Charge warning



Low fuel



Oil pressure warning

AWD

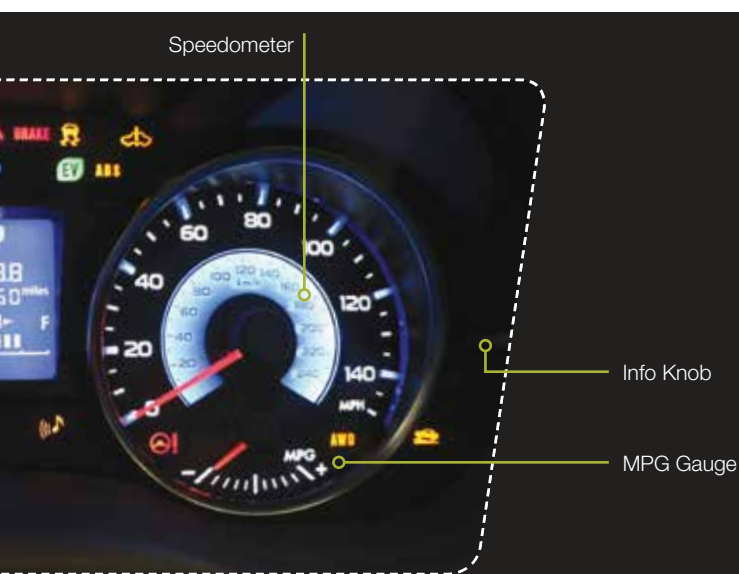
All-Wheel Drive
(Automatic Transmission)



Power steering warning



Vehicle Dynamics Control
/ Vehicle Dynamics
Control operation



Vehicle Dynamics Control OFF



Hybrid fault lamp

CHECK ENGINE /
Malfunction indicator

Incline Start Assist



Tire pressure warning light



Turn signals

Front passenger frontal
airbag ONFront fog light indicator
light (if equipped)Front passenger frontal
airbag OFFCruise control
indicator light

Engine oil level warning light

Cruise control set
indicator lightWindshield washer
fluid warningHybrid READY
indicator light

Pedestrian alert warning light

EV (Electric Vehicle)
mode lamp

Personalize



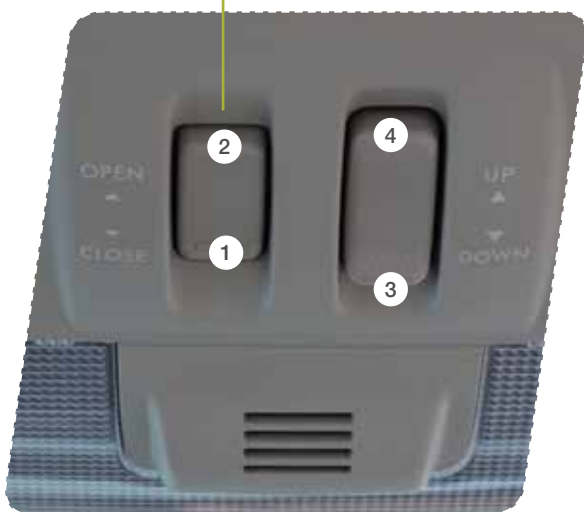
Tilt Steering Column

Push the lever down firmly to adjust the height and lengthwise position of the column; firmly push the lever back up to lock the column in place. Do not adjust while driving.

Power Exterior Mirrors

Turn the knob to the “L” side to adjust the left-hand mirror or to the “R” side to adjust the right-hand mirror. Move the knob in the direction you want to move the mirror. Then return the knob to the neutral/center position.





Power Moonroof (if equipped)

With the moonroof in the fully closed position, press the switch ④ to tilt the moonroof up. Press and hold the switch ③ to lower the moonroof. Press the switch ② to fully open the moonroof. Press the switch ① to close the moonroof. To stop the moonroof in a midway position while opening or closing, momentarily press the switch to side ① or side ②.

Bluetooth for AM/FM Stereo with Single Disc CD Player and AM/Stereo HD Radio® with Disc CD Player

These buttons will be used in the instructions and images that follow.



Press the **TALK BUTTON** and follow the phone prompts.
You may need to set the language before pairing your phone.

Pairing Your Cell Phone

Press the **PHONE OFF HOOK BUTTON** and listen to phone prompts.



Press the **TALK BUTTON** and name your phone.



Press the **TALK BUTTON** and say “Confirm.”



The pass-key for pairing will be given audibly as well as be displayed on the radio.



Put your phone into Bluetooth pairing mode and pair your phone to the system using the pass-key provided. When your phone is successfully paired, you will hear “The phone is paired and ready for use.”



Getting Started

Instrument Panel

Gauges

Personalize

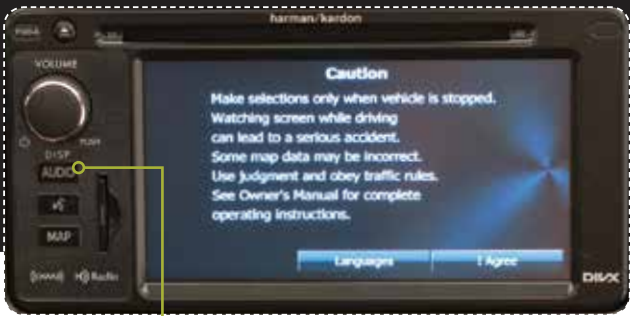
Controls

While Operating

Safety / In Case of Emergency

Additional Information

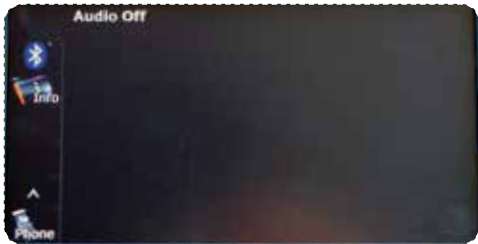
Bluetooth for AM/FM Stereo HD Radio® with Single Disc CD Player and Navigation System



AUDIO BUTTON

Pairing Your Cell Phone

Press the **AUDIO BUTTON**. Touch the up and down arrows at the top or bottom of the column on the display until the “Info” soft key appears. Touch the “Info” soft key.



Then touch “Bluetooth.”



Now touch “Connect Phone.”



Touch “Add New.”



A pass-key pairing number will appear on the screen. Put your phone into Bluetooth pairing, search or discoverable mode. Depending on the phone's make, model and software; the phone may connect automatically or the pass-key number may need to be inputted on the phone. Pair your phone to the system.



When the phone is successfully paired, the screen will show the phone's name on the list.



Controls

Light Controls

Push up for right turn signal.

Turns on headlights, instrument panel illumination, parking lights, tail lights and license plate lights.

Push down for left turn signal.

Turns on instrument panel lights, tail lights, parking lights and license plate lights.

Turns on fog lights (if equipped).

AUTO (if equipped): The vehicle's lights are automatically turned on or off depending on the level of the outside light.

While the light switch is on, rotate the dial downward to dim the instrument panel illumination. Rotate the dial upward to make the illumination brighter. When the dial is fully rotated upward, the instrument panel illumination becomes fully bright.



Windshield Wipers

To turn on the wipers, press the wiper control lever down one level for intermittent, two levels for low, or three levels for high speed. Return the lever to the “OFF” position to stop the wipers. For a single wipe, move the lever up. To spray washer fluid, pull and hold the lever toward you.

Rear Wiper

To operate the rear wiper, rotate the end of the knob upward to the intermittent, continuous, or wash position. When the rear wiper is off, rotate the knob downward to wash and wipe the rear window.

Daytime Running Lights

Daytime running lights are standard on your vehicle. A reduced brightness high beam will be automatically turned on when the engine has started and the parking brake is fully released or the light switch is in the “OFF” or “ ” position. The brightness of the illumination of the high beam headlights is reduced by the daytime running light system. You must always switch on your headlights when it’s dark outside by turning the light switch to the “ ” position.

Controls



Automatic Climate Control System

1. Automatic On and Off

This system automatically controls outlet air temperature, fan speed, air flow distribution, air inlet control, and air conditioner compressor operation. Press “AUTO” to activate. Press “OFF” to turn off the system.

2. Temperature Control Dial

Rotate the dial clockwise to increase the temperature or rotate the dial counterclockwise to decrease the temperature and maintain a comfortable climate within the driver and passenger compartment. The temperature is displayed digitally on the screen.

Operation in Manual Mode

3. Recirculated/Outside Air Button

Press the air inlet selection button to prevent outside air from being drawn into the passenger compartment. Press the button again to allow outside air into the compartment. TO PREVENT WINDSHIELD FOGGING, DO NOT REMAIN IN THE RECIRCULATED MODE FOR AN EXTENDED PERIOD OF TIME.

4. Fan Speed Control Knob

Rotate the fan speed control knob to select one of seven different fan speed positions.

5. Air Flow Mode Selection Dial

Turn the "MODE" dial to select the desired air flow mode. The selected air flow mode – either ventilation, bi-level, heat or heat-defrost – is shown on the display.

6. Air Conditioner Button

Press the "A/C" button to activate the air conditioning. Press it again to turn off the air conditioning.

7. Defroster Button

Press the button to defrost or dehumidify the windshield and front door windows.

8. Rear Window Defogger Button

Press the button to turn on the defogger. It will automatically shut off after about 15 minutes. If the window clears before that time, you can press the button again to turn it off.

Controls



AM/FM Stereo with Single Disc CD Player

Radio Functions

1. Power / Volume Control

Press the power / volume control knob for on or off; rotate the knob to control the volume.
2. Bass, Middle, Treble, Fader and Balance

Each press of the “TUNE/TRACK/CH” button will cycle you through Bass, Midrange, Treble, Fade or Balance. Rotate the “TUNE/TRACK/CH” knob to adjust the desired level.
3. FM / AM

Press the “FM” or “AM” button to choose FM1, FM2, FM3 or AM reception.
4. Tune / Track

Rotate the “TUNE/TRACK/CH” knob clockwise to increase the tuning frequency; rotate the knob counterclockwise to decrease it.
5. Seek

Press the right or left arrow of the “SEEK” button to pick up the next highest or lowest frequency.
6. Presets

You can save up to six favorite stations for each band – FM1, FM2, FM3 and AM. Select a frequency and press one of the preset buttons until a confirmation beep is heard.
7. PTY / CAT

Press the “PTY/CAT” button to change to program type selection mode. The PTY group that you are currently listening to is displayed for 10 seconds.

CD Player functions

8. Load

Insert a disc into the slot. The CD will automatically be drawn in and will begin play at the first track.

9. Play CD

Press the "CD/AUX" button and playback will begin.

10. Repeat / Random

Press the "RPT/RDM" button once to repeat the current track; press twice to repeat the current folder.

Press and hold the "RPT/RDM" button once to randomize all tracks in a folder; press twice to randomize tracks on a CD.

11. Eject

Press the button to eject the disc.

12. Forward / Reverse

Rotate the "TUNE/TRACK/CH" knob clockwise to skip to the beginning of the next track; rotate the knob counterclockwise to skip to the beginning of the current track. Rotate the knob counterclockwise again to go to the previous selection.

13. Fast Forward / Fast Reverse

Press and hold the right arrow of the "SEEK" button for more than one second to fast forward. Release the button to stop. To fast reverse, press and hold the left arrow for more than one second and release the button to stop.

14. Scan

Press the "SCAN" button to begin previewing the first 10 seconds of each track on the disc. Normal playback will resume after all tracks have been scanned. Press the "SCAN" button again to stop scanning and listen to the track being previewed.

MP3/WMA Formatted CD Player Functions

15. Folder Selection

Press the up arrow of the "FOLDER" button to select the next folder. Press the down arrow to go back to the first music file. Quickly press the down arrow again to go back to the previous folder.

16. Page Scroll

Press the "TEXT" button to select title display. Press and hold again to scroll through the title, 8 characters at a time up to a maximum of 64 characters.

17. Display

Press and hold the "TEXT" button during playback to change the display to show the play time, disc title, artist name and track title. If the disc is formatted with MP3/WMA's, press the "TEXT" button to change the display to show play time, folder name and file name.

Controls

Steering Wheel Audio Controls

- Push the switch up to increase or down to reduce volume.
- With any of the radio modes selected, push the switch up or down to skip through your presets. In CD mode, push the switch up or down to skip forward or backward a track.
- Press the button to select the desired audio mode – FM, AM, CD, USB, BT Audio, AUX, MEDIA HUB.
- Talk switch; please refer to the “Bluetooth audio” section in your Owner’s Manual.



Auxiliary Input Jack

The 3.5mm auxiliary input jack is located in the center console. You can connect a portable music player to the auxiliary jack and hear the music stored on it through the vehicle speakers. Press the “CD/AUX” button located on the audio system to select the auxiliary mode.

USB Port

You can connect a USB equipped portable music player to the USB port and hear the music stored on it through the vehicle speakers. Press the “CD/AUX” button located on the audio system repeatedly until the USB mode is selected.



Cruise Control

- To activate the cruise control, press the  button. The indicator light on the instrument panel will turn on. To deactivate cruise control, press the  button again.
- To resume your speed after canceling, push the switch to the “RES” side.



- To cancel the cruise control, push the brake pedal or press the “CANCEL” button.
- Press the accelerator pedal until your vehicle reaches the desired speed. Push the switch to the “SET” side and release. Ease off the accelerator pedal. Your vehicle will maintain the desired speed.

Increase speed

Push up the “RES/SET” switch to the “RES” side; hold until your vehicle reaches the desired speed and release. To increase speed using the accelerator pedal, press the pedal until you reach the desired speed. Push down the “RES/SET” switch to the “SET” side to set the speed.

Decrease speed

Push down the “RES/SET” switch to the “SET” side; hold until your vehicle slows to the desired speed and release. To decrease the speed using the brake pedal, press the pedal to release cruise control temporarily. When the speed decreases to the desired speed, push down the “RES/SET” switch to the “SET” side to set the speed.

While Operating

Vehicle Dynamics Control OFF Switch

Pressing the switch to deactivate the Vehicle Dynamics Control system can help in the following situations:

- A standing start on a steeply sloping road with a snowy, gravel-covered, or otherwise slippery surface.
- When the vehicle's wheels are stuck in mud or deep snow.



Fuel Filler Lid Releases

The vehicle is equipped with a fuel filler lid release. To open the fuel filler lid, pull the fuel filler lever up and release.



Paddle Shift Control Switches

- Temporary use: Even when the selector is in the "D" (Drive) position, you can temporarily shift the gear by pulling the "+" or "-" paddle shift control switch. The transmission will automatically switch back to Normal Mode.
- When the selector lever is in Manual Mode, shift to the next higher gear by pulling the "+" paddle shift control switch on the steering wheel. Pull the "-" paddle shift control switch to shift into the next lower gear.





Automatic Transmission Shift Mode

The automatic transmission gives you ultimate control with two different driving modes: Normal Mode and Manual Mode.

Normal Mode

When the selector lever is in the “D” (Drive) position, the transmission is in Normal shift mode. The shift position indicator on the instrument panel shows “D” and the transmission automatically shifts into a suitable forward gear.

Manual Mode

In Manual Mode, you select the desired gear position to obtain necessary acceleration and engine braking. Moving the selector lever left into the manual gate ① from the “D” (Drive) position causes the transmission to change into Manual Mode. To shift, use the paddle shift control switches. The shift position indicator shows the selected gear position.

When Manual Shifting Operation is Possible

- Arrow-shaped lights in the center of the instrument panel show whether an upshift is possible and whether a downshift is possible.
- Both arrows are on: Upshifting and downshifting are both possible.
- Up arrow only is on: Only upshifting is possible.
- Down arrow only is on: Only downshifting is possible.

While Operating



Screen display

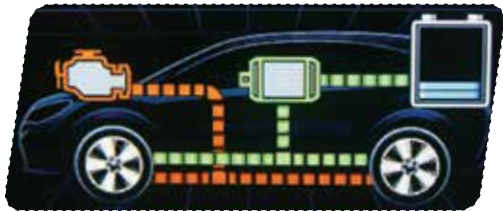
Hybrid Energy Flow Screens

The screen display shows the energy flow between the engine, electric motor, high voltage battery and wheels. Power from the engine displays orange, power from the electric motor displays green, and energy flow charging the high voltage battery displays aqua. Some of the screens you may see while driving your vehicle are shown below:

Displays when driving only by the engine power.



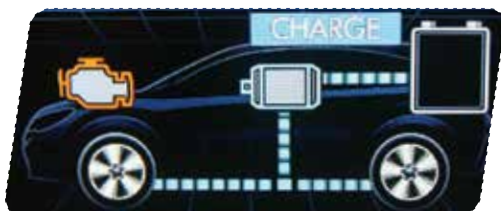
Displays when the electric motor is assisting the engine.



Displays when driving only by the electric motor power.



Displays when charging the high voltage battery with the regenerative brakes.



Displays when charging the high voltage battery while driving using the engine power.



Displays when charging the high voltage battery by using the engine power while the vehicle is stopped.



While Operating

Pedestrian Alert System

The vehicle makes a sound when you are driving forward or in reverse using electric motor power. This alerts people in the vicinity that the vehicle is near. The alert system operates when the vehicle is traveling at or below approximately 15 mph (24 km/h).

The alert sound may be difficult to hear in the following cases:

- The vehicle is in a noisy area.
- The vehicle is in rain or strong wind.

It may be more difficult to hear the sound from the rear of the vehicle.

Sounds and Vibrations

The following sounds or vibrations may occur when the hybrid system is operating. These are characteristic to the system and do not indicate a malfunction.

- Electric motor sounds heard from the engine compartment
- Sounds from the engine compartment and cargo area when starting or stopping the hybrid system
- Operation sound of the high voltage battery air intake or the cooling fan
- High frequency sounds from around the cargo area
- Operation sounds from the engine compartment when driving only using electric motor power
- Sounds or vibrations from the engine compartment while charging the high voltage battery
- Relay operation sounds from the engine compartment and rear of the vehicle
- Operation sounds and electric motor sounds when depressing the brake pedal
- Vibrations when changing from electric motor driving to engine driving, or when the engine is restarted while stopped



Hybrid READY Indicator Light

Displays when the hybrid system has started and turns off when the system has been turned off.



EV (Electric Vehicle) Mode Lamp

Displays in the combination meter if the engine is temporarily stopped by the system. It turns off when the system restarts the engine.

The length of time that the engine is temporarily stopped by the system may be shorter when:

- The outside temperature is high or low.
- Electrical consumption by components is high.

Safety / In Case of Emergency



Child Restraint System

For maximum safety, first carefully read the LATCH system instructions from the device manufacturer, as well as the installation instructions in your Owner's Manual, to properly install the LATCH compatible restraint system. Use the appropriate seatbelts or anchorages provided in your vehicle. Children age 12 and under must properly occupy the rear seat at all times.



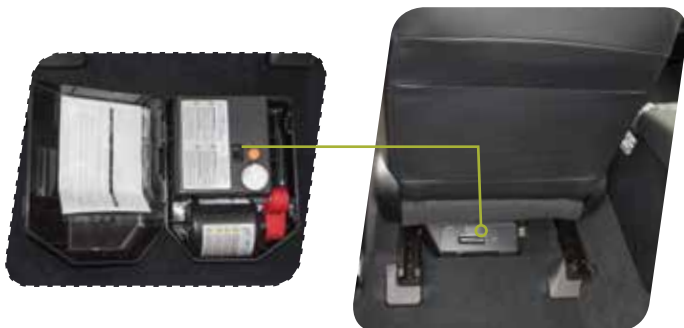
Child Safety Locks

The child safety locks are located on the inside edges of the rear doors. In the locked position, the rear doors can only be opened from the outside.

Location of Jack

A jack, jack handle, wheel nut wrench and towing hook are stored under the floor in the cargo area. A screwdriver is stored in the glove box.





Emergency Flat Tire Repair

Your vehicle is not equipped with a spare tire. If you have a flat tire, use the flat tire repair kit to temporarily repair punctures. The kit is located under the driver's seat. Refer to the "In case of a flat tire" section in your Owner's Manual.

Emergency Towing Your All-Wheel Drive Vehicle

Since all-wheel drive distributes engine power to all four wheels, improper towing will severely damage your AWD system. A flatbed truck is the only recommended way to properly transport your AWD vehicle. If towing is necessary, it is best done by your Subaru dealer or a commercial towing service.

Subaru Roadside Assistance

Subaru Roadside Assistance is free and standard on every 2014 Subaru vehicle. Coverage is automatic; there are no forms to complete. Subaru Roadside Assistance is available anytime during the 3-year/36,000-mile Subaru Limited Warranty, whichever comes first.* A Subaru Roadside Assistance decal has been affixed to the driver's door window.

Subaru Roadside Assistance: 1-800-261-2155

Exclusions

Specifically excluded from Subaru Roadside Assistance coverage are service requests or claims resulting from: accidents, vandalism, acts of God, violation of any laws, or vehicle modifications not recommended by the manufacturer.

*See your dealer for details

Additional Information



MY.SUBARU.COM

Your Subaru vehicle comes with a unique online resource that helps make your ownership experience more convenient and enjoyable. My.Subaru.com is a website that you can personalize and offers useful features and content that makes it easy for you to manage your vehicle care and enjoy all the benefits of Subaru ownership. Log on to My.Subaru.com to access features such as: automated service history, e-mail maintenance reminders, online Owner's Manual, warranty information, maintenance schedules and much more...

Access your site today @ My.Subaru.com.

Fuel

Use regular unleaded gasoline with an octane rating of 87 AKI or higher.

Fuel Capacity

- 13.7 US gal (52 liters, 11.4 Imp gal)
- When the low fuel indicator light is displayed on the instrument panel, approximately 2.6 US gallons (10.0 liters, 2.2 Imp gal) of fuel remain.
- If you have recently fueled your vehicle, the check engine light on the instrument panel may stay on due to a missing or loose fuel filler cap (the cap should be tightened until a click is heard).

Engine Oil

Use only the following oils:

- ILSAC GF-4 or GF-5, which can be identified with the ILSAC certification mark (Starburst mark).
- Or API classification SM with the words “ENERGY CONSERVING” or SN with the words “RESOURCE CONSERVING”.
 - Use 0W 20 synthetic, replacement interval 7,500 miles; no requirement at the first 3,000 miles.

Engine Oil Capacity

5.1 US qt (4.8 liters, 4.2 Imp qt)

Notes

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Subaru Delivery Checklist

Owner Information

VEHICLE ID #	
DELIVERY DATE	
OWNER NAME	
OWNER NAME	

Customer Resources & Warranty

- ☐ Present the Subaru Owner Manual and Quick Reference Guide (detailed review in “Operation and Controls” section)
- ☐ Review Subaru Roadside Assistance, owner cards and provide Toll-Free Number 1-800-261-2155
- ☐ Explain 3/36 BASIC warranty / 5/60 powertrain warranty / explain wear items and adjustments / PZEV (if applicable) / review rust perforation warranty / tire warranty
- ☐ Review service and maintenance schedules and terms explain normal vs. extreme schedules (if applicable)
- ☐ Review new owner’s MY.SUBARU.COM website
- ☐ Explain dealership’s new owner follow up procedure

Customer Signature

- ☐ Review dealership service department location, payment options and hours of operation
- ☐ Introduce the Subaru Service Advisor and provide their business card
- ☐ Explain dealership service appointment scheduling and early morning service drop off procedures
- ☐ Review dealership parts department location and hours

Vehicle Condition

- ☐ Exterior condition approval (new owner indicates exterior of vehicle is clean and undamaged)
- ☐ Interior condition approval (new owner indicates interior of vehicle is clean and undamaged)
- ☐ Operational condition approval (new owner has driven vehicle and approves it is ready for delivery)

NEW OWNER SIGNATURE
SALES CONSULTANT SIGNATURE
SALES MANAGER SIGNATURE

Fold back and remove this checklist from the QRG. Place this completed checklist in the deal jacket for future reference. Additional copies of this checklist can be made by photocopying.

Operation & Controls

Please use and reference the **SUBARU OWNER MANUAL** for more detailed information.

OPERATION & CONTROLS

- ☐ Show Keyless Entry, Alarm System and Keyless Access and Start Button
- ☐ Show fuel filler door and gas cap operation
- ☐ Show hood and gas door releases
- ☐ Show location of fuse boxes
- ☐ Show yellow caps in engine compartment and explain checking and filling of vehicle fluids

REAR & SIDE

- ☐ Show valet feature
- ☐ Explain AWD towing requirements and limitations
- ☐ Show tools and jack location
- ☐ Show LATCH System and Tethers
- ☐ Show location of tire repair kit under driver's seat
- ☐ Show Child Safety Lock operation

INTERIOR

- ☐ Explain operation of manual transmission
- ☐ Show seatbelt and head restraint functions
- ☐ Explain operation of automatic transmission and review manual mode (if equipped)
- ☐ Show tilt steering column feature
- ☐ Show heated front seats, windshield wiper de-icer and heated side mirrors
- ☐ Explain the Subaru Advanced Frontal Airbag System (SRS), Front-Seat Side Pelvis/Torso Airbags (SRS) Side-Curtain Airbags (SRS) and Driver's Knee Airbag (SRS)

DRIVER CONTROLS & OPERATION

- ☐ Show Power Windows, Door Locks and Side-View Mirror operation
- ☐ Review Instrument Panel Gauges and Warning Lights
- ☐ Explain Cruise Control and Power Moonroof Operation (if equipped)
- ☐ Explain Tire Pressure Monitoring System and indicator light
- ☐ Show Headlights, Daytime Running Lights, Parking Lights, Hazard Lights and Fog Lights
- ☐ Show Audio System, Station Presets, Tone, Balance, Fade Controls, USB and AUX jack
- ☐ Show interior lighting, map light and clock
- ☐ Show GPS Navigation System (if equipped)
- ☐ Show front and rear wiper and washer controls
- ☐ Assist customer with pairing cell phone
- ☐ Show climate control system including front and rear defrosters
- ☐ Explain operation of other vehicle options, equipment, or Genuine Subaru Accessories not referenced above where applicable
- ☐ Show and explain operation of VDC control switch