

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

United States
Ford Customer Relationship Center
1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)
fordowner.com

Canada
Ford Customer Relationship Centre
1-800-565-3673 (FORD)
ford.ca

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



FORDOWNER.COM



FORD.CA

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



2014 EXPEDITION QUICK REFERENCE GUIDE



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COMMONLY USED SYNC® VOICE COMMANDS

SYNC. SAY THE WORD.



Basic Commands

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health report
- Pair my phone



Phone

- Phone list of commands
 - Dial
 - Call <name> on cell/
at home/at work
 - Call voicemail
 - Do not disturb <On/Off>
 - Listen to text message
(phone-dependent feature)



SYNC Services*

Must say "Services" first,
and then

- What can I say?
- Traffic
- Directions
- Business search
- Operator
(for direction or
business search)
- Favorites
- News, sports,
weather horoscopes,
stock quotes,
movies or travel
- Help



Entertainment

- Audio list of commands:
You can also get detailed lists
of commands for radio, USB,
Bluetooth® audio, SiriusXM
and SD card
- Radio
 - <On/Off>
 - FM <87.9-107.9>
 - FM preset <#>
- CD
 - Play track <1-512>
 - Shuffle <On/Off>
- USB
 - Play song <name>
 - Play album <name>
- SiriusXM
 - <channel name>
 - Preset <#>

**if equipped*

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Some services may not be available in your area. For more complete information on SYNC, refer to your Owner's Manual, visit the website or call the toll-free number. **For U.S. customers**, visit SyncMyRide.com or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3). **For Canadian customers**, visit SyncMyRide.ca or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).

1 LIGHTING CONTROL

- Switches off the headlamps.
- ☞ Switches on the parking lamps.
- ☞ Switches on the headlamps.
- ☞ Autolamps: Automatically turns the exterior lamps on/off based on available daylight.
- ☞ Pull the control toward you to switch on the fog lamps.

2 WINDSHIELD WIPERS/ WASHERS

Rotate the end of the control away from you to increase the wiper speed and toward you to decrease the wiper speed.

Press the end of the stalk

- Quickly for a single swipe without fluid
- Hold briefly for three swipes with washer fluid
- Hold for a longer wash cycle.

To operate your rear window wiper

Rotate the rear wiper control to **1** (intermittent speed), **2** (normal speed) or **○** (off). For a rear wash cycle, rotate

and hold the rear wiper control to either ☞ position.

Note: For optimal wiper performance, clean your blades and glass regularly.

Refer to your *Owner's Manual* for more information.

3 ABS WARNING LIGHT

☞ Lights briefly when you switch off the ignition. If it lights when you are driving, this indicates a malfunction. You will continue to have the normal braking system (without ABS) unless the brake warning lamp ☞ also lights. Have the system checked by your authorized dealer.

4 SERVICE ENGINE SOON LIGHT

☞ Lights briefly when you switch on the ignition. If it remains on or blinks after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a malfunction. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and contact your authorized dealer as soon as possible.

5 INFORMATION DISPLAY

The information display provides important vehicle information through a constant monitoring of vehicle systems. The system will notify you of potential vehicle problems by displaying system warnings followed by a long indicator chime. For more information about your vehicle's functions, please see your *Owner's Manual*.

6 ADJUSTABLE PEDALS

Let you move your brake and accelerator pedals closer. Located to the left of your steering column, press ▲ to move the pedals closer to you, or ▼ to move the pedals farther away from you. The pedals should only be adjusted when the vehicle is stopped and in park (P).

7 CRUISE CONTROL

To set the speed

- Press and release **ON**.
- Accelerate to the desired speed.
- Press **SET+** and take your foot off the accelerator.

• To set a higher or lower speed, press and hold **SET+ / SET-** or press **SET+ / SET-** repeatedly until you reach the desired speed.

• To cancel a set speed, tap the brake pedal. The set speed will not be erased.

• To return to a previously set speed, press **RES**.

• To switch off, press **OFF** or switch off the ignition.

8 STEERING WHEEL CONTROLS

Press **VOL+ / VOL-** to increase/decrease your volume level.

Press **⏮ SEEK ⏭** to access the previous/next radio station, CD track or preset satellite radio channel.

Press **MEDIA** repeatedly to access all possible media sources.

Press **VOICE*** to access voice recognition.

Press **☎** to access SYNC® phone features.

INSTRUMENT PANEL





INSTRUMENT PANEL (continued)

9 ADVANCETRAC® WITH RSC® (ROLL STABILITY CONTROL™) automatically activates when you start your engine and helps you keep control of your vehicle when on a slippery surface. The electronic stability control portion of the system helps avoid skids and lateral slides, while the roll stability control helps avoid a vehicle rollover. The traction control system helps avoid drive wheel spin and loss of traction.

Refer to your *Stability Control* chapter in your *Owner's Manual* for more details.

TRAILER SWAY CONTROL* applies your vehicle brakes at individual wheels and, if necessary, reduces engine power. If the trailer begins to sway, the stability control light flashes and the message **TRAILER SWAY REDUCE SPEED** appears in the information display. The first thing to do is slow down your vehicle, then pull safely to the side of the road and check for proper tongue load and trailer load distribution.

For more information, please refer to the *Towing* chapter in your *Owner's Manual*.

10 HAZARD FLASHER CONTROL

11 OVERDRIVE CONTROL WITH TOW/HAUL FEATURE helps improve transmission operation when towing a trailer or a heavy load. To switch on Tow/Haul, press the control on the end of the gearshift lever (column-shift transmission) or on the side of the gearshift lever (floor-shift transmission). The **TOW HAUL** indicator light will display in the information display. To switch off, press the control again. Drive with the vehicle in overdrive (D) with Tow/Haul off for the best fuel economy.

Refer to the *Transmission* chapter of your *Owner's Manual* for more information.

12 INTEGRATED TRAILER BRAKE CONTROLLER* assists in smooth and effective trailer braking by powering the trailer's brakes with a proportional output based on the towing vehicle's brake pressure.

Use the **GAIN** adjustment buttons to increase or decrease the braking feature's power output to the trailer. Adjust the **GAIN** by:

- Pressing the **GAIN +** or **GAIN -** buttons to increase or decrease the setting to the desired starting point. A **GAIN** setting of 6.0 is a good starting point for heavier loads.
- Testing the adjusted **GAIN** setting.
 - In a traffic-free environment, tow the trailer on a dry, level surface at a speed of 20-25 mph (30-40 km/h) and squeeze the manual control lever completely.
 - If the trailer wheels lock up (the tires will squeal), reduce the **GAIN** setting. If the trailer wheels turn freely, increase the **GAIN** setting.
 - The proper **GAIN** setting will be at the point just below trailer wheel lock-up. If towing a heavier trailer, trailer wheel lockup may not be attainable even with the maximum **GAIN** setting of 10.

Note: Even advanced technology cannot overcome the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions.

FOUR-WHEEL DRIVE (4WD)* operates in four modes for a variety of road conditions:

2H (4X2) mode delivers power to the rear wheels only, that is appropriate for normal, on-road driving on dry pavement and provides the best fuel economy.



4A (4X4 AUTO) mode provides electronic control four-wheel drive with power delivered to all four wheels, as required, for increased traction. This mode is appropriate for all on-road driving conditions, such as dry road surfaces, wet pavement, snow and gravel.

4H (4X4) mode provides electronically locked four-wheel drive power to all four wheels. This position is not recommended for use on dry pavement and is only intended for severe winter or off-road conditions, such as deep snow, ice or shallow sand.

4L (4X4) mode provides electronically locked four-wheel drive when extra power at reduced speeds is needed. Use this mode for off-road, low-speed operation, such as climbing steep grades, pulling a boat out of the water and more.

Refer to the *Four-Wheel Drive (4WD)* chapter in your *Owner's Manual*.



GETTING STARTED WITH YOUR SYNC SYSTEM

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. Say the Word.

GENERAL TIPS

- Press the radio system seek down arrow  to exit a current menu.
- For additional support, refer to your *Owner's Manual*, visit the website or call the toll-free number. See the inside front cover of this guide for details.

Before you get started

1. Set up your owner account at SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada). Register by following the on-screen instructions. After registering, you can see what services you may be eligible for.
2. SYNC uses a wireless connection called *Bluetooth*® to communicate with your phone. Switch on *Bluetooth* mode in your phone's menu options. This lets your phone find SYNC.



PAIRING YOUR PHONE WITH SYNC

First-time pairing lets you use the many features of SYNC

1. Make sure your vehicle is in park (P) and you switch on your ignition and radio.
2. Press the phone button. When the display indicates **No Phone is Paired**, press **OK**.
3. When **Find SYNC** appears in the display, press **OK**.
4. Put your phone into *Bluetooth* discovery mode. Refer to your phone's user guide, if necessary.
5. When prompted on your phone's display, enter the six-digit PIN provided in the radio display into your cellular phone.
6. The radio display indicates when the pairing is successful.

Note: The system may prompt you to:

- Set your phone as the primary/favorite (the primary phone will receive messages and voicemail).
- Download your phone book (this is required to use the full set of voice commands).
- Switch on 911 Assist®.

Tips

- Make sure you accept the request from SYNC to access your phone.
- If you are experiencing pairing problems or would like to pair additional phones, refer to the SYNC chapter of your *Owner's Manual* for more complete instructions.

USING YOUR PHONE WITH SYNC

Note: Enter your phone book contacts with both first and last names to increase the ability of SYNC to select the correct contact. Remember to say the contact name exactly as it is listed in your phone book.

Making a phone call: Use SYNC to make a phone call to anyone in your phone book by pressing the **VOICE** button and when prompted, give a voice command. For example, you could say **"Call Jake Smith at home"**. When the system confirms the number, say **"Dial"** to initiate the call.

Note: You can also make phone calls by pressing the **VOICE** button. When prompted, give the voice command **"Dial"**, and then verbally say the phone number.

Answering incoming calls: Whenever you have an incoming call, you will be able to see the name and number of the person calling in your display. Press the phone button to answer an incoming call. You can hang up at any time by pressing and holding the phone button.

Do not disturb mode: This feature blocks incoming calls and text messages, and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command **"Do not disturb on"** to enable and **"Do not disturb off"** to disable.

USING SYNC TO ACCESS DIGITAL MEDIA

SYNC allows you to plug in your USB-compatible media devices such as phones and MP3 players, and use SYNC to play all of your favorite music.

Note: SYNC indexes all of your music. The more music stored on your device, the longer it takes SYNC to index.

Using voice commands to play music

1. Plug your media player into your USB port.
2. Press the **VOICE** button. When prompted, say **"USB"**, then follow-up by saying one of the voice commands. For a list of voice commands, say **"What can I say?"**

SYNC APPLINK™*

SYNC AppLink allows your voice access to select mobile applications that you already have or can download to your Android™, BlackBerry® or iPhone®.

Current apps available include Pandora Internet Radio®, Stitcher Smart Radio™, Open Beak (BlackBerry exclusive), iHeartRadio, Slacker, NPR News, SYNC Destinations and more. Some services may not be available in your area. For more information, visit the website or call the toll-free number. See the inside front cover of this guide for details.

WHY DO YOU NEED A SYNC OWNER ACCOUNT?

A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of the many SYNC Services and personalization features, such as saving your Favorites and points of interest (POI). You'll receive the latest software updates that add new places, directions and information; and if you have questions, you'll get free customer support. Visit SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada) for more information.

CONVENIENCE

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things such as speed restrictions and limited volume levels. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

INTEGRATED KEYHEAD TRANSMITTER

Press  once to lock all doors. Press again to confirm all doors are closed.

- Press  once to unlock the driver's door. Press again within three seconds to unlock all doors.

- Press  to sound the panic alarm. Press again or switch on the ignition to deactivate.

- Press  twice within three seconds to unlatch the liftgate window. With a power liftgate*, however, this button will open or close the power liftgate or reverse its movement instead of the liftgate window.

- **Car finder:** Press  twice within three seconds to locate your vehicle. The horn will sound and the turn lamps will flash.



SECURICODE™ KEYLESS ENTRY KEYPAD

Lock or unlock the doors, or release the liftgate glass without using a key. You can use the keypad with the factory-set, 5-digit entry code located on the owner's wallet card in the glove box. Additionally, you can create up to five of your own 5-digit personal entry codes.

To lock all of the doors and liftgate

Press and hold **7-8** and **9-0** at the same time. For complete information, refer to the *SecuriCode Keyless Entry Keypad* in the *Locks* chapter of your *Owner's Manual*.

RAIN-SENSING WIPERS*

If switched on, your wipers will automatically turn on when moisture is present on the windshield. The wiper speed will vary based on the amount of moisture detected and the sensitivity setting. Switch off your wipers to switch off the rain-sensing feature.

Note: Make sure that this feature is turned off before entering a car wash.

MEMORY FEATURE*

The memory function will save and recall the positions of the driver seat, power mirrors and adjustable pedals. Use the memory controls located on the left side of the driver's seat   to program and then recall memory positions.

To program

1. Switch on the ignition.
2. Move the memory features to your desired position.
3. Press and hold the **1** button  until you hear a tone.

Use this same procedure to set the second position using the **2** button .

You can now use these controls to recall the set memory positions.

SOS POST-CRASH ALERT SYSTEM™

The SOS Post-Crash Alert System provides audible and visual alarms in the event of a crash. The direction indicators will flash and the horn will sound. To switch off the system, press the hazard flasher control, or press  on your remote transmitter.

COMFORT

SEATING-TO-CARGO VERSATILITY

Note: Before folding the second- or third-row seats, make sure to flip down the head restraints by pulling on the strap, and remove all items from the floor and seats.

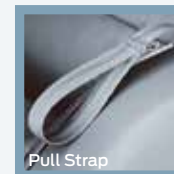
TO FOLD THE FLAT-FOLDING THIRD-ROW SEATS TO THE LOAD FLOOR

Pull up on the **Handle** located behind the seatback while pushing the seatback forward and down into the seat cushion.

Note: You may need to exert a moderate force to move the seat forward and down.

To return the seats to an upright seating position

Lift and pull the seat rearward until the latch engages fully.



E-Z ENTRY INTO THE THIRD-ROW SEATS

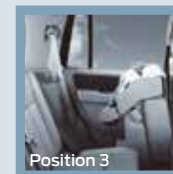
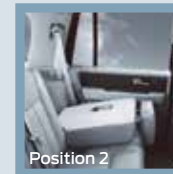
The E-Z entry seat allows for easier entry and exit to and from the third-row seat.

To enter the third-row seating area

1. Fold the head restraint forward.
2. Pull up on **Lever 1**.
3. Fold down the second-row seat and release the handle.
4. Pull the handle up again until the seat releases from the floor.
5. Push the seat upward and fold it away from the third row.

To return the seat to an upright seating position

1. Push the seat down and latch it to the floor.
2. Bring the seatback to an upright position. It should lock into position.
3. Lift up on the head restraint until it locks into its original position.



COMFORT (continued)

To exit the third-row seating area

1. Pull the strap located at the bottom outboard of the seatback to release it from the floor. Rotate it up toward the front seat.
2. Continue pulling up on the pull strap and the seat will flip forward.
3. To return the seat to the upright position, push the seat down until it is latched.
4. Then, lift the seatback and the head restraint to the upright position.

MOONROOF*

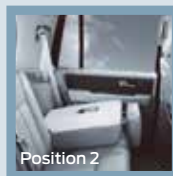
The moonroof control is located on the overhead console. It has a one-touch open and close feature. To stop its motion during the one-touch operation, press the control a second time.

To open, press and release the **SLIDE** control. It will stop short of the fully opened position to help reduce wind noise. Press the **SLIDE** control again to fully open the moonroof. To close, pull and release the **SLIDE** control.

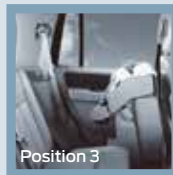
To vent, press and release the **TILT** control. Pull and hold the **TILT** control to close the moonroof.



Pull Strap



Position 2



Position 3

Once you close the moonroof, you can still open or close the sliding shade manually. Pull the shade toward the front of the vehicle to close it.

POWER LIFTGATE OPERATION*

You can open your power liftgate three different ways:

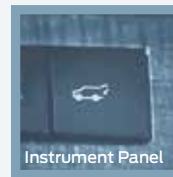
- Push the control on the instrument panel
- Press the  control on your remote entry transmitter twice within three seconds
- Press the liftgate control located on the inside of the liftgate handle.

To close with the rear cargo area button, press and release the control located on the left, rear quarter panel.

Obstacle detection

If the power liftgate is closing, the system is designed to reverse to fully open when it encounters a solid obstacle. A three-second tone also sounds when the system detects an obstacle. Once you remove the obstacle, the liftgate can be closed under power.

If the power liftgate is opening, the system is designed to stop when it encounters a solid obstacle. A tone will sound for three seconds while the obstacle is present.



Instrument Panel



Liftgate



Rear Quarter Panel

*if equipped

ESSENTIAL INFORMATION

EASY FUEL® SYSTEM

Your vehicle's fuel system allows you to open the fuel filler door, insert the nozzle and start fueling. Wait 10 seconds from the time the refueling nozzle is shut off until you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank.

The Easy Fuel system is self-sealing and therefore protected against dust, dirt, water, snow and ice. If you need to fill your fuel tank with a portable fuel container, use the fuel funnel which is attached to the underside of the spare tire cover or is included with the tire changing tools. Slowly insert the funnel into the Easy Fuel system and fill the tank with fuel from the container. When done, clean the funnel or properly dispose of it. Extra funnels can be purchased from your authorized dealer.

Note: Do not use aftermarket funnels as they will not work with the Easy Fuel system and may cause damage.

FUEL TYPE AND FUEL TANK CAPACITY

Depending on your vehicle, your fuel tank has a capacity of either 28 gallons (106L) or 33.5 gallons (126.8L). Flex Fuel vehicles have a yellow ring around the top of the fuel filler inlet (tube) and can use either Regular unleaded fuel, E85 Ethanol fuel or any mixture of the two.

It is best not to alternate repeatedly between gasoline and E85. If you do switch fuels, it is recommended that you add as much fuel as possible—at least half a tank. Do not add less than five gallons (18.9L) when refueling. You should drive the vehicle immediately after refueling for at least 5 miles (8 km) to allow the vehicle to adapt to the change in ethanol concentration. If you exclusively use E85 fuel, it is recommended to fill the fuel tank with regular unleaded gasoline at each scheduled oil change.

FUEL-EFFICIENT TRANSMISSION

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.

REAR WINDOW BUFFETING

You may hear a pulsing noise when one or both of the rear windows are open. Lower a front window slightly to reduce this noise.

TIRE PRESSURE MONITORING SYSTEM

Your vehicle is equipped with a Tire Pressure Monitoring System (TPMS) that displays a low tire pressure warning light when one or more of your tires are significantly under-

inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Inflating Your Tires* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

LOCATION OF SPARE TIRE AND TOOLS

The temporary spare tire is under the vehicle, just forward of the rear bumper. The temporary spare is designed for emergency use only and you should replace it as soon as possible. The jack and tools are in the access panel on the floor behind the third-row seat. Make sure that you switch off the deployable running boards* as well as the automatic load leveling suspension system* prior to jacking, hoisting or towing your vehicle. For complete details on how to change your tire, refer to the *Wheels and Tires* chapter in your *Owner's Manual*.

ROADSIDE ASSISTANCE

Your new Ford Expedition comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

FUNCTION

REAR VIEW CAMERA*

The rear view camera system is on the liftgate and provides a video image of the area behind the vehicle. The display will automatically appear on the navigation system screen* or in the interior mirror whenever the vehicle is in reverse (R) and uses colors (green, yellow and red) to alert you of your proximity to objects.



FORWARD AND REVERSE SENSING SYSTEMS*

If equipped, these systems may warn you if there is an object in front of or behind the vehicle. The system will sound a warning tone that increases in frequency as the object gets closer and will sound continuously when the object is less than 10 inches (25.4 centimeters) away.

Note: Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Manual for safety information, more details and limitations.

UNIVERSAL GARAGE DOOR OPENER*

Your driver's side visor has a built-in wireless transmitter that replaces the common hand-held garage door opener. Additionally, you can program this system to security systems, entry gates and home or office lighting. Refer to the *Universal Garage Door Opener* chapter in your Owner's Manual for programming instructions.

*if equipped



NAVIGATION SYSTEM*

Set your destination by using your touchscreen or voice commands.

To program a destination using the touchscreen

1. Press the **DEST** button and “**Accept**” when the “**Terms of Use**” screen appears.
2. Select from the following:
 - a. **Quick:** allows you to cancel the route, access emergency destinations (such as police stations or hospitals), save your favorite destinations to presets for quick access, find the nearest point of interest (POI), and recall a previous destination or entry from your address book to set as a current destination.
 - b. **Standard:** allows you to set a destination using any of the following:
 - i. Address Book
 - ii. Previous Destination
 - iii. Phone Number
 - iv. Map
 - v. Street Address
 - vi. POI
 - vii. Freeway Exit/Entrance or Intersection
 - c. **Edit Route:** allows you to make any adjustments to the currently selected navigation route such as:
 - i. Cancel
 - ii. Detour
 - iii. View Route
 - iv. Edit Route Preferences
 - v. Edit Traffic Preferences
 - vi. Edit Destination/Way Points
 - vii. Edit Turn List



Note: Periodic map updates are available at an additional cost. Call 1-800-NAVMAPS (in Mexico, call 01-800-557-5539) or visit www.navigation.com/ford.