

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.



fordowner.com (U.S.)



ford.ca (Canada)

LEARN MORE ABOUT YOUR NEW FORD EDGE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

United States
Ford Customer Relationship Center
1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)
fordowner.com

Canada
Ford Customer Relationship Centre
1-800-565-3673 (FORD)
ford.ca



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QUICK
REFERENCE
GUIDE

COMMONLY USED SYNC® VOICE COMMANDS

SYNC. Say the Word.

Touch the  voice button on the steering wheel and then say:



Basic Commands

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health report
- Pair my phone



Phone

- Phone list of commands
- Dial
- Call <name> on cell/at home/at work
- Call voicemail
- Do not disturb <On/Off>
- Listen to text message (phone-dependent feature)



Climate**

- Climate control list of commands
- Climate <On/Off>
- Climate my temperature
- Climate temperature <60-85> degrees



Entertainment

- Audio list of commands:
 - You can also get detailed lists of commands for radio, USB, **Bluetooth®** audio, Sirius and SD card
- Radio:
 - <On/Off>
 - FM <87.9-107.9>
 - FM preset <#>
- CD:
 - Play track <1-512>
 - Shuffle <On/Off>
- USB:
 - Play song <name>
 - Play album <name>
- SiriusXM:
 - <channel name>
 - Preset <#>



Navigation*

- Navigation list of commands:
 - Destination street address <number, name, city>
 - Destination home
 - Navigation voice <On/Off>
 - Navigation voice volume <increase/decrease>
 - Repeat instruction
 - Show <map/north-up/heading-up/3D>
- Travel Link list of commands:
 - Traffic
 - Weather
 - Movie listings
 - Fuel prices
 - Sports <headlines/scores/schedule>



SYNC Services*

Must say "Services" first, and then:

- What can I say?
- Traffic
- Directions
- Business search
- Operator (for direction or business search)
- Favorites
- News, sports, weather, horoscopes, stock quotes, movies or travel
- Help

* If equipped

** Available only with MyFord Touch

Some services may not be available in your area. Refer to your **Owner's Manual**, visit the website or call the toll-free number for more information.

For U.S. customers: visit **SyncMyRide.com** or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit **SyncMyRide.ca** or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).

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INSTRUMENT PANEL



1. CRUISE CONTROL

To set your cruise control speed:

1. Press the **ON** control up and release.
2. Accelerate to the desired speed.
3. Press the **SET** control up and release, then take your foot off the accelerator.

After you set your speed, you can press **SET +/-** to adjust your cruise speed. To disable, press the **OFF** control down and release.

ADAPTIVE CRUISE CONTROL*

Adjusts your speed to maintain a proper distance between you and the vehicle in front of you in the same lane. You can select from one of four **GAP** settings. Refer to the **Cruise Control** chapter of your *Owner's Manual* for more information.

Note: Driving aids do not replace the need to watch where the vehicle is moving and brake where necessary. Refer to your *Owner's Manual* for safety information, more details and limitations.

2. LEFT VEHICLE INFORMATION DISPLAY

Displays information about various systems on your vehicle. Use the left, 5-way controls located on the steering wheel to choose and confirm settings and messages. Refer to the **Information Displays** chapter in your *Owner's Manual* for more information.

3. SERVICE ENGINE SOON LIGHT

 Illuminates briefly when the ignition is turned on. If it remains on or is blinking after the engine is started, the On-Board Diagnostics (OBD-II) system has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

4. RIGHT VEHICLE INFORMATION DISPLAY*

Displays information about Entertainment, Phone and Navigation*. Use the right, 5-way controls located on your steering wheel to scroll through, highlight and make minor adjustments within a selected menu.

Refer to the *MyFord Touch*® chapter in your *Owner's Manual* for more information.

5. PUSH BUTTON START*

Allows you to start your vehicle by pressing the **ENGINE START/STOP** button, while fully pressing down on the brake pedal. Press the button again to turn the engine off.

Note: Your intelligent access key must be inside the vehicle for keyless starting to work.

6. STEERING WHEEL CONTROLS

Audio Controls

Press **VOL +/-** to increase/decrease volume levels. Press **SEEK ▲/▼** to access the next/previous radio station preset, CD track or preset satellite radio channel*.

Voice Controls

 Press to access voice recognition.

 Press to connect/disconnect a phone call.

7. TILT/TELESCOPE STEERING COLUMN

Unlock the steering wheel by pulling the lever down. Adjust the steering wheel to the desired position. Push the lever back up to lock the steering wheel in place.

8. HAZARD CONTROL

GETTING STARTED WITH SYNC®*

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. Say the Word.

BEFORE YOU GET STARTED

- 1) Set up your owner account at **SyncMyRide.com** (U.S.) or **SyncMyRide.ca** (Canada). Register by following the on-screen instructions. After registering you can see which services you are eligible for.
- 2) SYNC uses a wireless connection called  **Bluetooth®** to communicate with your phone. Turn **Bluetooth** mode on in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit **SyncMyRide.com** (U.S.), **SyncMyRide.ca** (Canada) or your phone manufacturer's website.

PAIRING YOUR PHONE WITH SYNC

In order to use the many features of SYNC, you must first connect or pair your phone with SYNC.

To Pair Your Phone for the First Time

- 1) Make sure that your vehicle is in **P** (Park) and that both your ignition and radio are turned on.
- 2) Press the phone button , when the display indicates **No Phone Found**, press **OK**.
- 3) When **Add Bluetooth Device?** appears in the **SYNC** display, press **OK**.
- 4) When **Find SYNC** appears in the display, press **OK**. When prompted on your phone's display, enter the **PIN** provided by **SYNC** into your phone.
- 5) The display will indicate when the pairing is successful.

Note: The system may prompt you to set your phone as the primary/favorite (the primary phone will receive messages and voicemail); download your phone book (this is required to use the full set of voice commands), and/or turn on 911 Assist®.

Tips

- Make sure you accept the request from SYNC to access your phone.
- To pair subsequent phones, please refer to **Pairing Subsequent Phones** in the **SYNC** chapter of your **Owner's Manual**.
- If you are experiencing pairing problems, try performing a clean pairing by deleting your services from SYNC and deleting the SYNC connection from your phone, and then repeat the process.

WHY DO YOU NEED A SYNC OWNER ACCOUNT?

A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of all the SYNC Services and personalization features, such as saving your Favorites and Points of Interest. You'll receive the latest software updates that add new places, directions and information; and if you have questions, you'll get free customer support.

Note: Your SYNC system may offer more advanced features. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

USING YOUR PHONE WITH SYNC

Note: Enter your phone book contacts with both first and last names to increase the ability of SYNC to select the correct contact. Remember to say the contact name exactly as it is listed in your phone book.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button  and when prompted, giving a voice command.

For example, you could say **"Call Jake Smith at home"**. SYNC repeats the command back to you and dials the number.

Note: You can also make phone calls by pressing the voice button  and when prompted, giving the voice command "Dial", then verbally saying the phone number.

Answering Incoming Calls

Whenever you have an incoming call, you will be able to see the name and number of the person calling in your display. Press the phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

Do Not Disturb Mode

This feature blocks incoming calls and text messages and diverts them to your voicemail and saves text messages for later. You still have access to outgoing calls when this feature is active. Say the voice command **"Do not disturb on"** to enable and **"Do not disturb off"** to disable.

USING SYNC TO ACCESS DIGITAL MEDIA

SYNC has a media hub with multiple inputs allowing you to access personal media from your digital devices. Plug in your USB media devices such as phones and MP3 players and use SYNC to play all of your favorite music.

Note: SYNC indexes your music; the more information that is stored on your USB device, the longer it takes SYNC to index.

Using Voice Commands to Play Music

You can use voice commands to access and play music on your digital media player when it is plugged into your media hub.

- 1) Plug your media player into your USB port.
- 2) Press the voice button . When prompted, say **"USB"**, then follow-up by saying a voice command. For a list of voice commands, say **"What can I say?"**.

SYNC® WITH MYFORD TOUCH®*



GETTING STARTED, UNDERSTANDING SYNC WITH MYFORD TOUCH

Use the four-corner, four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way traditional

controls, knobs and buttons do. Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment, climate controls and navigation system*.

Pairing Your Phone with MyFord Touch

- Put the transmission in position **P** (Park), and switch on both your vehicle ignition and the radio.
- Touch **Add Phone** in the upper left corner of the touchscreen. **Find SYNC** appears on the screen and instructs you to begin the pairing process from your device.
- Make sure that **Bluetooth** is set to **On** and that your cellular phone is in the proper mode. See your phone's manual, if necessary.
- Select SYNC and a six-digit PIN appears on your device.
- If you are prompted to enter a PIN on your device, it does not support Secure Simple pairing. To pair, enter the PIN displayed on the touchscreen. Skip the next step.
- When prompted on your phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cellular phone.
- The display indicates when the pairing is successful.

*if equipped



PHONE

Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

Your phone connects you with many other features and SYNC Services*:

- Connect to SYNC Services for traffic, directions, business searches and information favorites.
- Connect to Operator Assist to help locate a listing or destination.
- Call for a Vehicle Health Report.
- Automatically connect with a 911 Operator in the event of an accident (feature must be set to **ON** prior to an incident).
- Transfer calls seamlessly from **SYNC** to your phone as you get in or out of your vehicle.

Refer to the **MyFord Touch** chapter of your **Owner's Manual** for complete details.



NAVIGATION*

Get started with your navigation system by pressing the upper-right, green corner. The available voice-activated navigation system includes:

- SiriusXM Traffic™
- SiriusXM Travel Link™
- GPS (Global Positioning System) technology
- 3-D mapping
- Turn-by-turn navigation

Some features require activation. Refer to the **MyFord Touch** chapter of your **Owner's Manual** for complete details.

Set a Destination

Set a destination on your touchscreen by using a street address, a city center, a place on the map or a point of interest (POI). The easiest way, however, is by voice.



- 1) Press the voice button . When prompted, say **"Destination street address"**.
- 2) The system will ask you to say the full address and will display an example on-screen.
- 3) You can then speak the address naturally, such as: **"One two three Main Street, Anytown"**.

You can also use the touchscreen to enter a destination and narrow your choices by city or street as you type.

You can choose from up to three different types of routes:

- **Fastest:** uses the fastest moving roads possible.
- **Shortest:** uses the shortest distance possible.
- **Eco (EcoRoute):** uses the most fuel efficient route.

*if equipped



CLIMATE

SYNC with MyFord Touch controls the temperature, airflow direction, fan speed, and activates other climate features like heated front seats for you and your passenger.

To use voice commands to operate climate, say a voice command like **“Climate temperature 72 degrees”** and MyFord Touch will make that adjustment.



Set Your MyTemp*

- Touch the lower-right, blue Climate corner on the touchscreen.
- Press **+** or **-** to adjust the temperature.
- Touch and hold **MyTemp** to select a temperature you would like your vehicle to remember and maintain for you.



ENTERTAINMENT

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower-left, red corner of the touchscreen. From here, you can easily go between AM/FM, Sirius and other media sources.

Set Your Radio Presets

- Touch the Entertainment corner on the touchscreen.
- Touch **FM**.
- Touch **Direct Tune**.
- Enter the desired station and touch **Enter**.
- Touch **Presets** and then touch and hold one of the memory preset buttons to save it. You'll hear a brief mute and the sound will return once the station is saved.



Bring In Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- USB
- **Bluetooth** streaming
- SD card
- A/V in

Refer to the **MyFord Touch** chapter in your **Owner's Manual**, visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.



RAIN-SENSING WIPERS*

When you switch on the control, your wipers will turn on automatically when the system detects moisture on the windshield. The wiper speed will vary based on the detected moisture amount and the sensitivity setting. To switch off, use the wiper control.

Note: Be sure to switch off this feature before entering a car wash.

REMOTE START*

Remote start allows you to start the engine from outside your vehicle using your remote transmitter. To start, press  and then press  twice within three seconds. Once inside, apply the brake while pressing the **ENGINE START/STOP** button. Shift into **D** (Drive) and go. If you have an integrated keyhead transmitter, insert the key into the ignition and turn the ignition on as you normally would before driving. To turn the engine off from outside the vehicle after using your remote start, press  once.

You can personalize your settings within the information display. For complete information, refer to the **Information Display** chapter in your **Owner's Manual**.

POWER LIFTGATE*

To open remotely, press  twice on your keyhead within three seconds. Press  twice again to close or reverse the movement. You can also operate the liftgate by pressing the  button on the instrument panel or by pressing the  button in the rear cargo area.

INTELLIGENT ACCESS KEY*

Note: Your intelligent access key must be within three feet of the vehicle to operate properly.

To unlock and open a front door, pull the front exterior door handle. The unlock sensor is on the back of the handle. To unlock and open the liftgate, press the exterior liftgate release button on the top of the liftgate pull-cup handle. The intelligent access key also contains a mechanical key blade, that can be used to unlock the driver door, if necessary.



INTEGRATED KEYHEAD TRANSMITTER AND INTELLIGENT ACCESS* REMOTE ENTRY ICONS

- Press  once to lock all doors. Press again within three seconds to confirm all doors are locked.
- Press  once to unlock the driver's door. Press again within three seconds to unlock all doors.
- Press  to activate the panic alarm. Press again or turn on the ignition to deactivate.
- Press  twice within three seconds to open the liftgate.
- **Car finder:** Press  twice within three seconds to locate your vehicle. The horn will sound and the lamps will flash.

CARGO MANAGEMENT SYSTEM*

The system is located in the floor of the cargo area. Lift the release handle to open.

CARGO NET*

You may also have a cargo net that secures lightweight objects in the cargo area. Attach the net to the anchors provided on both sides of the vehicle's interior.

ESSENTIAL INFORMATION

COLLISION WARNING SYSTEM*



This system is designed to alert the driver of certain collision risks. Radar sensors detect if vehicles ahead of you, which are moving in the same direction, may be a collision risk. The system alerts you with an audible tone and red warning light that appears above the instrument panel. If the risk of collision increases, the system will increase brake support to help reduce collision speed.

BLIND SPOT INFORMATION SYSTEM (BLIS®) WITH CROSS TRAFFIC ALERT (CTA)*

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. The CTA feature alerts you if a car

is coming toward you when you are backing out of a parking space. BLIS and CTA will display a yellow indicator light in your exterior mirrors and the CTA will also sound tones and display messages to warn you which direction vehicles are approaching. Refer to the **Driving Aids** chapter in your **Owner's Manual** for more information.

EASY FUEL® SYSTEM



With this system, you can open the fuel door, insert the nozzle and begin fueling. It is self-sealing and therefore protected against dust, dirt, water, snow and ice. Wait about five seconds from the time the refueling nozzle is shut-off until you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank.

REFUELING WITH A PORTABLE FUEL CONTAINER

When using a portable fuel container, slowly insert the fuel funnel (located in the spare tire compartment) and pour the fuel into the funnel. When done, clean the funnel or properly dispose of it. Extra funnels can be purchased from your authorized dealer. Do not use aftermarket funnels as they will not work with the Easy Fuel system and may cause damage.

FUEL TANK CAPACITY/ FUEL INFO

All-wheel drive vehicles have a 19.2 gallon (72.7L) fuel tank capacity and front-wheel drive vehicles have a 18.3 gallon (69.3L) fuel tank capacity. Use only **"Regular"** unleaded gasoline with an octane rating of 87 or higher. Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 15% ethanol.

FUEL-EFFICIENT TRANSMISSION

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.

TIRE PRESSURE MONITORING SYSTEM



Your vehicle has a tire pressure monitoring system that illuminates a low tire pressure warning light (⚠️) in your instrument cluster when one or more of your tires are significantly under-inflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure.

Refer to the **Inflating Your Tires** section in the **Wheels and Tires** chapter of your **Owner's Manual** for more information.

LOCATION OF SPARE TIRE AND TOOLS

Your spare tire and tools are located beneath the carpeted floor panel in the rear of your vehicle. The spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Changing a Road Wheel** in the **Wheels and Tires** chapter in your **Owner's Manual**.

TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to **Towing the Vehicle on Four Wheels** in the **Towing** chapter of your **Owner's Manual**.



POWER WINDOWS WITH ONE-TOUCH UP OR DOWN (DRIVER'S WINDOW)

This feature automatically opens or closes the window.

Press or lift the switch completely and release. The window will fully open or close. Press or lift it again to stop the window.

REAR WINDOW BUFFETING

When one or both of your rear windows are open, you may hear a pulsing noise. To alleviate this, simply lower a front window until the noise subsides.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.

REAR VIEW CAMERA*

The feature provides a video image of the area behind the vehicle. The display automatically appears in the touchscreen when the vehicle is in **R** (Reverse) and uses green, yellow and red guides to alert you of your proximity to objects. For non-touchscreen vehicles, the image will appear in the 4.2-inch center stack display.



REVERSE SENSING SYSTEM*

This system sounds a warning tone if there is an obstacle near the vehicle's rear bumper when the vehicle is in **R** (Reverse) and is traveling less than 3 mph (5 km/h). The warning tone will increase in frequency as the object gets closer.

Note: Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your **Owner's Manual** for safety information, more details and limitations.

SELECTSHIFT AUTOMATIC® TRANSMISSION*

This transmission gives you the ability to manually change gears if you'd like. To use, move the gearshift lever from **D** (Drive) to **S** (Sport). Then, press **+** or **-** buttons on the gearshift lever to make shifts. If equipped with steering wheel paddles, pull the right paddle (**+**) to upshift, pull the left paddle (**-**) to downshift.

TILTING HEAD RESTRAINTS

To tilt the head restraint, do the following: Adjust the seatback to an upright driving or riding position. Tilt the head restraint forward by gently pulling the top of the head restraint. Once it is in its forward-most position, tilt it forward once more to release it to its upright position.



Note: Do not attempt to force the head restraint backward after its tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.

MYKEY®**

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like; speed restrictions, limited volume levels and safety belt reminders. For complete information, refer to the **MyKey** chapter in your **Owner's Manual**.

SECURICODE™ KEYLESS ENTRY SYSTEM*

The system allows you to lock or unlock the doors using the touchpad. You will need your five-digit factory code located on your owner's wallet card in the glove box. See the **Locks** chapter in your **Owner's Manual** for more information on how to use **SecuriCode**.



*if equipped

HEATED FRONT SEATS*

To access heated seats, press the Climate corner on your touchscreen. Press repeatedly to cycle through the various heat modes and off. If your vehicle is not equipped with a touchscreen, press the hard button .

EASYFOLD® REAR FOLDING SEATS*



The controls are located near the left side of the liftgate interior opening. Press the top control to lower the right seat, or the bottom control to lower the left seat. To return the seats to their upright position, manually rotate the seatbacks upward until you hear a click and the seat latches.

Note: This feature is operational when the vehicle is in **P** (Park) and the liftgate has been open for less than 10 minutes.

MEMORY FUNCTION*

The memory function allows a "one touch" recall of personalized memory features including the driver seat, power mirrors and steering column*. Use the memory controls, located on the instrument panel, to program and then recall memory features. To program position 1, switch on the ignition, then press and hold until you hear a tone. To set a second position, press and hold until the same tone sounds. You can now use these controls to recall the set positions.



PANORAMIC VISTA ROOF® AND POWER SUNSHADES*

The moonroof and sunshade controls are located on the overhead console, and have a one-touch open and close feature. To stop motion during a one-touch operation, press and release the control a second time. To open, press and release the overhead moonroof control . The front and rear sunshades will open entirely, and the moonroof will stop short of the fully opened position. Press again to fully open.

To close, pull and release the control . The glass panel will stop at the first position. Pull again and hold to fully close the glass panel. Pull and release the control to close the sunshades. The sunshades will stop short of the fully closed position. Pull the control again and hold to fully close the sunshades.

To vent from a closed position, press the **TILT** control. To close from a venting position, pull the **TILT** control.

*if equipped