



HIGHLANDER

2 0 1 3



QUICK REFERENCE GUIDE



2013 Highlander

This *Quick Reference Guide* is a summary of basic vehicle operations. It contains brief descriptions of fundamental operations so you can locate and use the vehicle's main equipment quickly and easily.

The *Quick Reference Guide* is not intended as a substitute for the *Owner's Manual* located in your vehicle's glove box. We strongly encourage you to review the *Owner's Manual* and supplementary manuals so you will have a better understanding of your vehicle's capabilities and limitations.

Your dealership and the entire staff of Toyota Motor Sales, U.S.A., Inc. wish you many years of satisfied driving in your new Highlander.

A word about safe vehicle operations

This *Quick Reference Guide* is not a full description of Highlander operations. Every Highlander owner should review the *Owner's Manual* that accompanies this vehicle.

Pay special attention to the boxed information highlighted in color throughout the *Owner's Manual*. Each box contains safe operating instructions to help you avoid injury or equipment malfunction.

All information in this *Quick Reference Guide* is current at the time of printing. Toyota reserves the right to make changes at any time without notice.

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¹ Visit your Toyota dealer for information on customizing this feature.

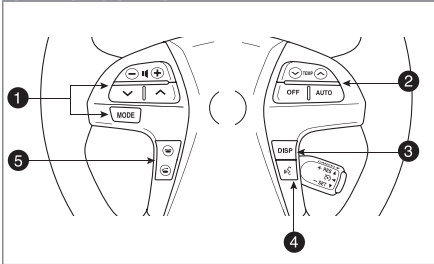
² Programmable by customer. Refer to the Owner's Manual for instructions and more information.

³ HomeLink® is a registered trademark of Johnson Controls, Inc.

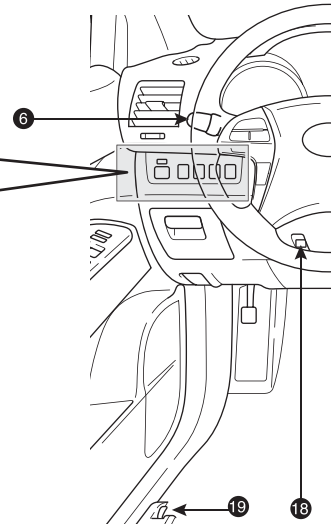
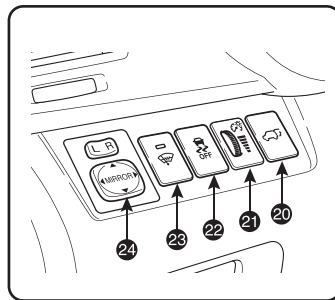
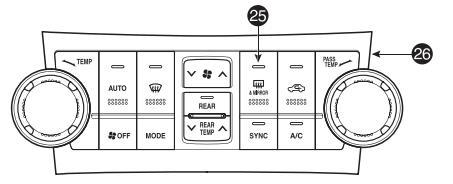
OVERVIEW

Instrument panel

Steering wheel controls (if equipped)

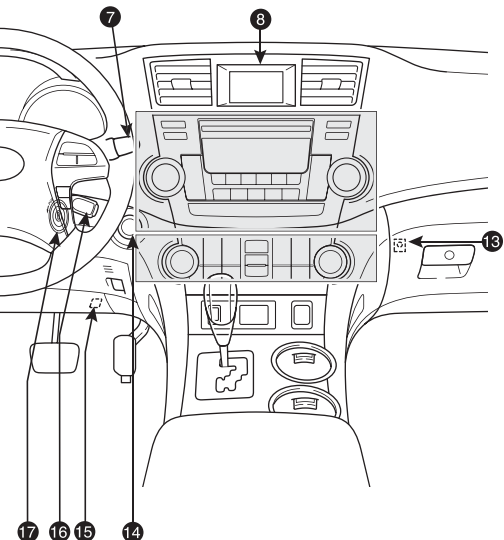
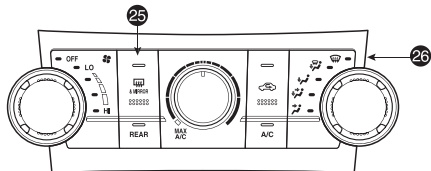


Automatic Air Conditioning

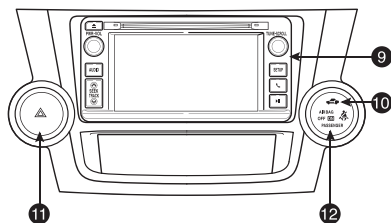


- ① Steering wheel audio controls¹
- ② Steering wheel climate controls²
- ③ Multi-Information Display button
- ④ Voice command button^{1,2}
- ⑤ Telephone controls¹
- ⑥ Headlight and turn signal controls/Headlight, turn signal and front fog light controls²
- ⑦ Wiper and washer controls
- ⑧ Multi-Information Display
- ⑨ Display Audio system¹ or Display Audio system with navigation and Entune¹
- ⑩ Theft deterrent system/Engine immobilizer indicator²
- ⑪ Emergency flasher button
- ⑫ "AIR BAG ON" and "AIR BAG OFF" indicator and front passenger seat belt reminder lights
- ⑬ Power back door main switch²
- ⑭ "ENGINE START STOP" button (Smart Key)²
- ⑮ Tire Pressure Monitoring (warning) System

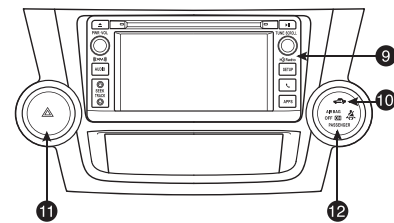
Manual Air Conditioning



Vehicles with Display Audio system



Vehicles with Display Audio System with navigation and Entune

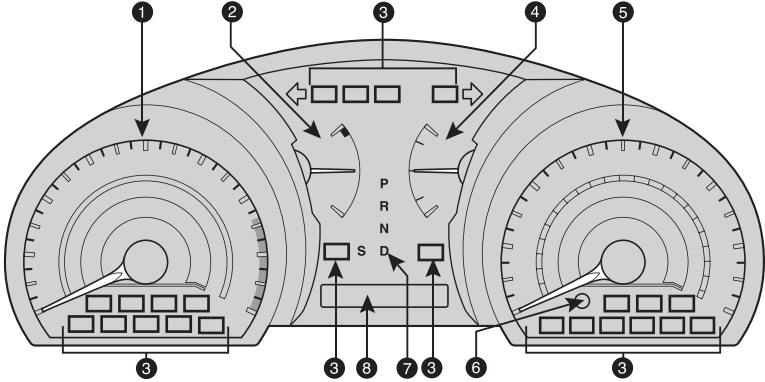


- 16 Cruise control
- 17 Ignition (standard key)²
- 18 Tilt and telescopic steering lock release
- 19 Fuel filler door opener
- 20 Power back door button²
- 21 Instrument panel light control
- 22 Enhanced VSC/TRAC OFF switch
- 23 Windshield wiper de-icer switch²
- 24 Power outside rearview mirror controls
- 25 Outside rearview mirror²/Rear window defogger button
- 26 Air Conditioning controls

¹ Refer to the "Display Audio System Owner's Manual."

² If equipped

Instrument cluster



- 1 Tachometer
- 2 Engine coolant temperature
- 3 Service indicator and reminder
- 4 Fuel gauge
- 5 Speedometer
- 6 Odometer/trip meter switch and trip meter resetting button
- 7 Automatic Transmission shift position indicator
- 8 Odometer and two trip meters

Indicator symbols

For details, refer to “Indicators and warning lights,” Section 2-2, 2013 Owner’s Manual.

BRAKE	Brake system warning ¹
	Driver seat belt reminder (alarm will sound if speed is over 12 mph)
PASSENGER	Front passenger seat belt reminder (alarm will sound if speed is over 12 mph)
	Charging system warning ¹
AIR BAG OFF ON	Front passenger occupant classification indicator
	Low engine oil pressure warning ¹
CHECK	Malfunction/Check Engine indicator ¹
MAINT REQD	Engine oil replacement reminder ¹
	Low fuel level warning

¹ If indicator does not turn off within a few seconds of starting engine, there may be a malfunction. Have vehicle inspected by your Toyota dealer.

	Open door warning
	Airbag SRS warning ¹
	Master warning
	Automatic Transmission fluid temperature warning ¹
	Low Tire Pressure Warning ¹
	Electric power steering system warning ¹
	Low windshield washer fluid level warning ¹
	Theft deterrent/Engine immobilizer system indicator
	Headlight low/high beam indicator
	Turn signal indicator
	Front fog light indicator
	Slip indicator/Hill-start Assist Control indicator/Downhill Assist Control indicator ¹
	Vehicle Stability Control OFF indicator ¹
	SNOW indicator
	Cruise control indicator ²
	Downhill Assist Control indicator ¹
	Anti-lock Brake System warning ¹
	Traction control OFF indicator ¹

² If this light flashes, refer to "Cruise control," Section 2-4, 2013 Owner's Manual.

Keyless entry

Locking operation

Without Smart Key system



With power back door



Without power back door

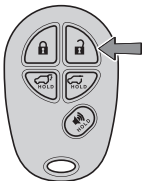
With Smart Key system



Push

Unlocking operation

Without Smart Key system



With power back door



Without power back door

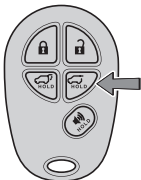
With Smart Key system



Push ONCE: Driver door
TWICE: All doors

NOTE: If a door is not opened within 60 seconds of unlocking, all doors will relock for safety.

Glass hatch operation (if equipped)



With power back door

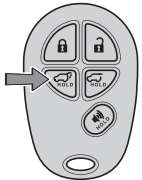


Without power back door

Push and hold

Power back door operation (if equipped)

Without Smart Key system



With Smart Key system



Push and hold

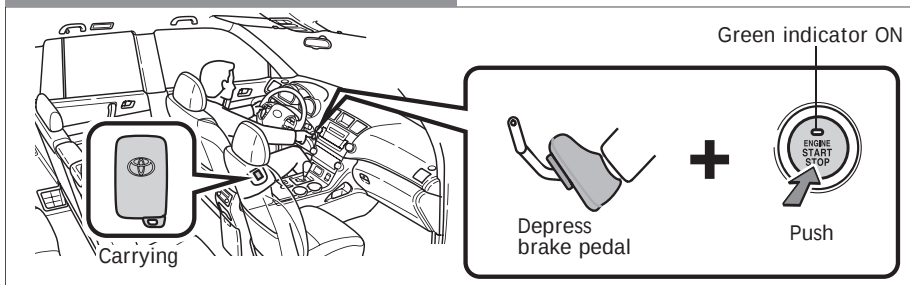
Panic button



Push and hold

Smart Key system (if equipped)

Start function



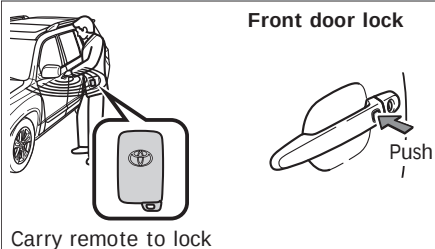
NOTE: Gear shift lever must be in Park and brake pedal depressed.

Power (without starting engine)

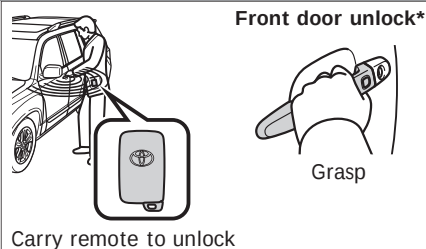
Without depressing the brake pedal, pressing the “ENGINE START STOP” switch will change the operation mode in succession from:

ACC	Accessories such as the radio will operate.
↓	
ON	Power ON; the engine not running.
↓	
OFF	All systems OFF.

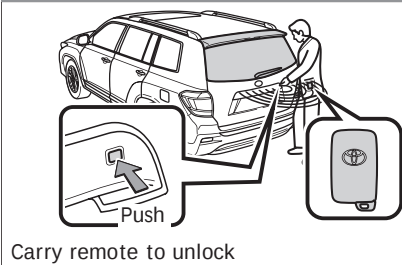
Locking operation



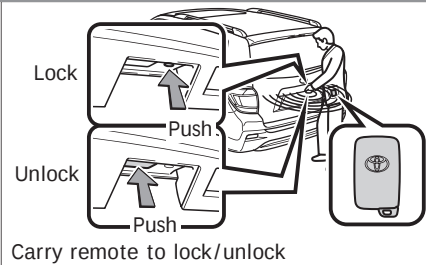
Unlocking operation



Glass hatch unlock



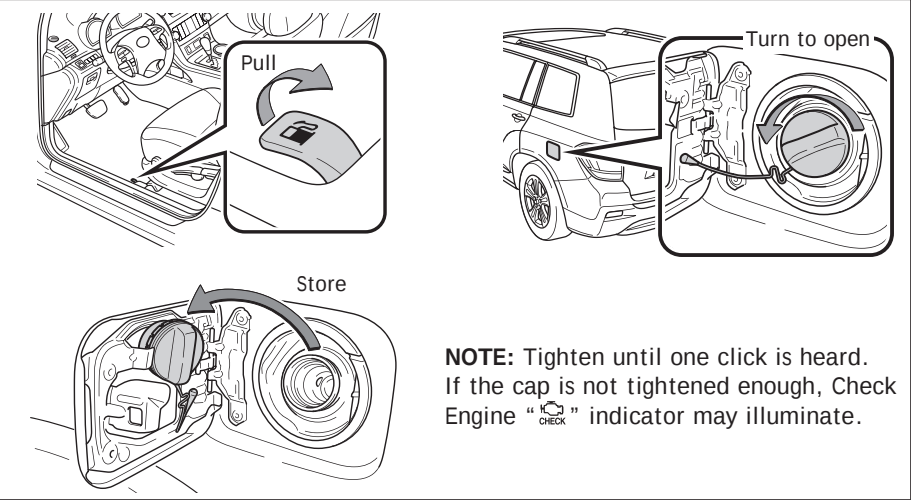
Back door lock/unlock



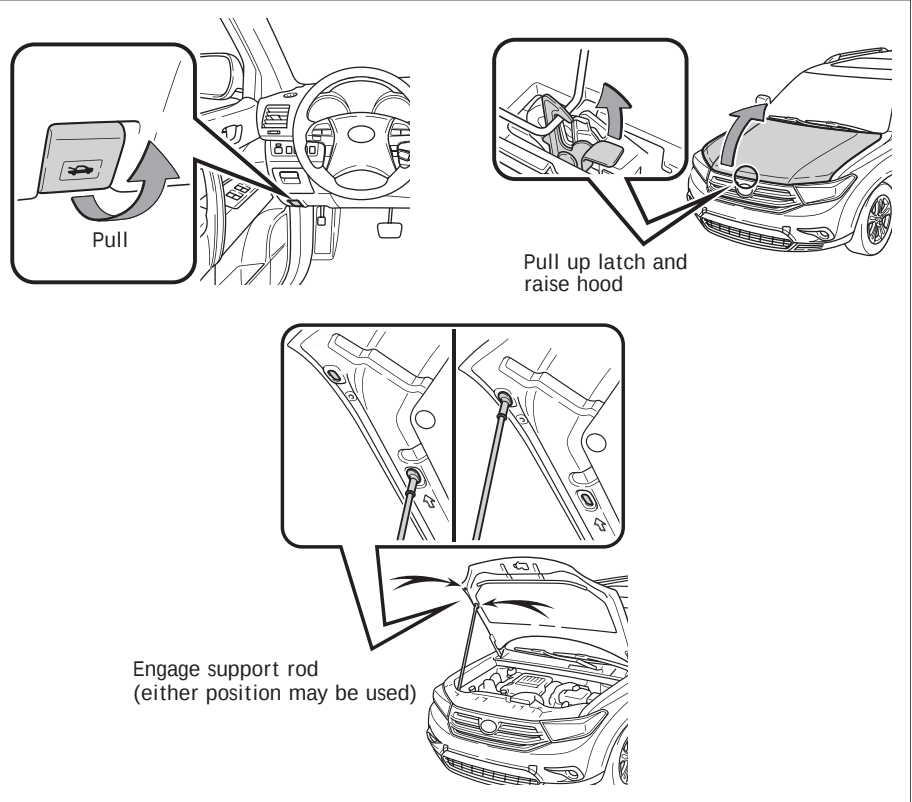
* Driver door unlocking function can be programmed to unlock driver door only, or all doors. Grasping passenger door handle will unlock all doors.

NOTE: Doors may also be locked/unlocked using remote.

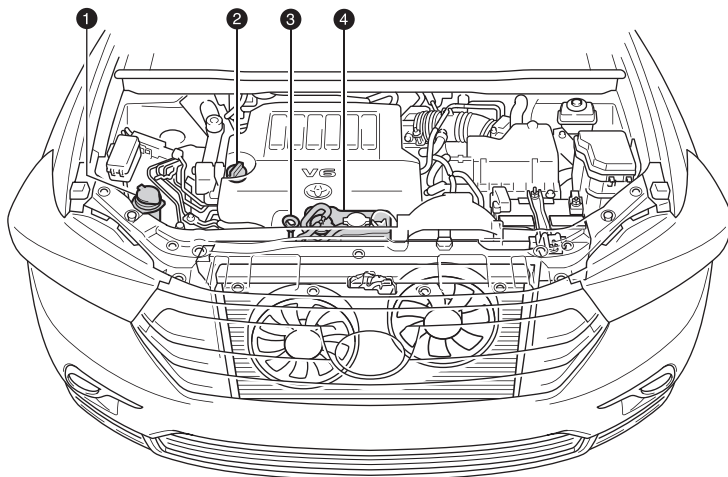
Fuel tank door release and cap



Hood release



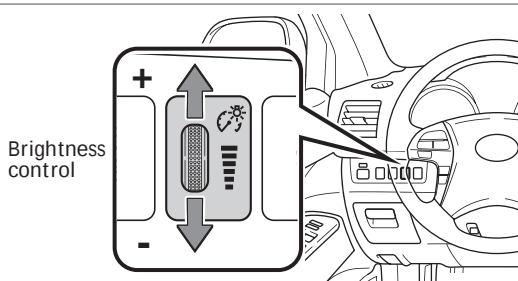
Engine maintenance



- ❶ Windshield washer fluid tank
- ❷ Engine oil filler cap
- ❸ Engine oil level dipstick
- ❹ Engine coolant reservoir

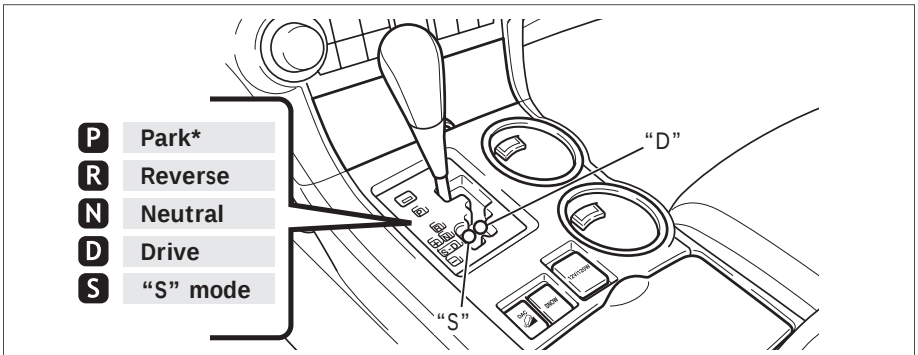
NOTE: Regularly scheduled maintenance, including oil changes, will help extend the life of your vehicle and maintain performance. Please refer to the “Warranty & Maintenance Guide.”

Light control-Instrument panel



FEATURES/OPERATIONS

Automatic Transmission



* The "ENGINE START STOP" /ignition switch must be "ON" and the brake pedal depressed to shift from Park.

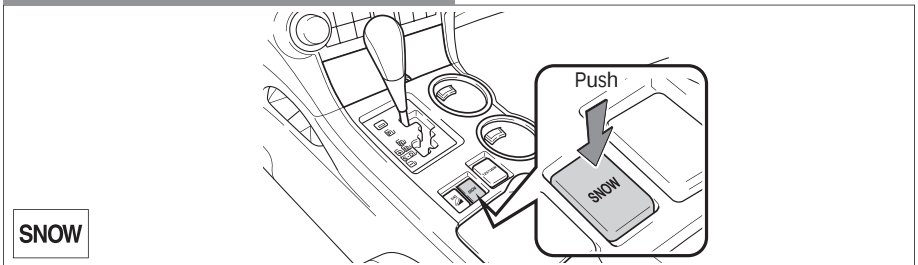
"S" (Sequential) mode

Shift the shift lever to "S" position from "D" position.

- + : Upshift (push and release)
- : Downshift (pull and release)

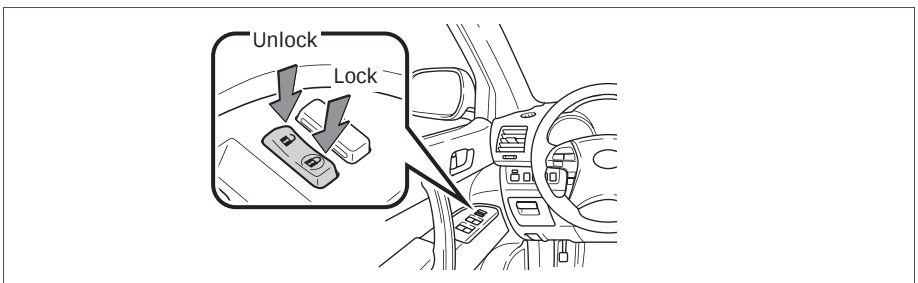
Downshifting increases power going uphill, or provides engine braking downhill. For best fuel economy during normal driving conditions, always drive with the shift lever in the "D" position.

Snow mode



The snow mode prevents sudden acceleration on slippery surfaces. Use in snowy or icy road conditions.

Door locks



Auto lock/unlock

Automatic door locks can be programmed to operate in two different modes, or turned OFF.

- Doors lock when shifting from Park.
- Doors lock when the vehicle speed goes above approximately 12 mph.
- Doors unlock when shifting into Park.

Vehicles without Smart Key system

- Doors unlock when the ignition switch is set from "ON" to "ACC" or "LOCK" and driver's door is opened.

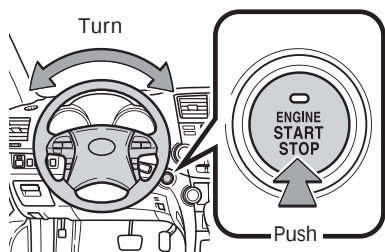
Vehicles with Smart Key system

- Doors unlock when the "ENGINE START STOP" switch is set to OFF and driver's door is opened.

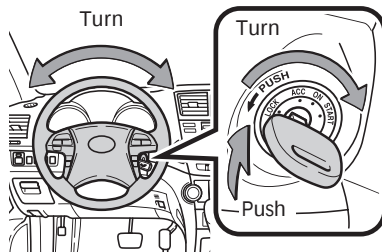
Refer to the *Owner's Manual* for more details.

Steering lock release

With Smart Key system

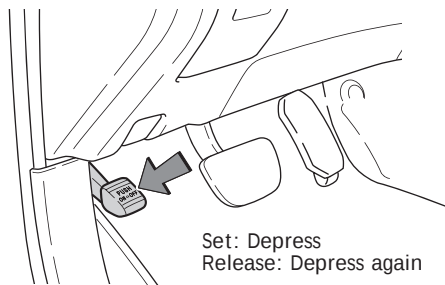


Without Smart Key system

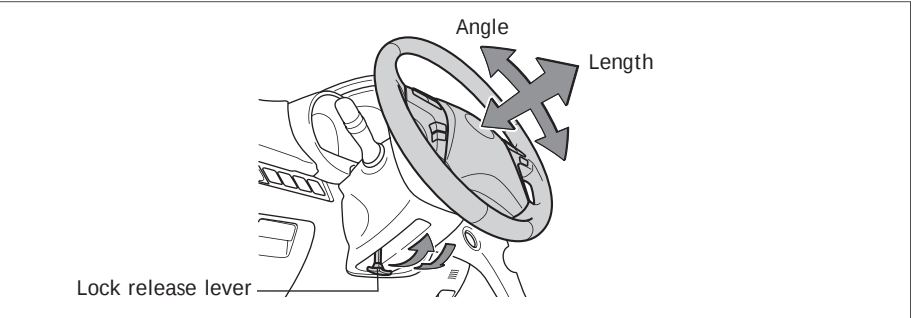


Parking brake

BRAKE



Tilt and telescopic steering wheel



Hold wheel, push lever down, set angle and length, and return lever.

NOTE: Do not attempt to adjust while the vehicle is in motion.

Moonroof (if equipped)

Sliding operation

Push once to open partway; again to open completely.

A diagram showing a moonroof with a 'SLIDE' button. An upward arrow is labeled 'Open' and a downward arrow is labeled 'Close'. An inset shows the moonroof partially open with a blue arrow indicating its movement.

Recommended open position to minimize wind noise.

Tilting operation

A diagram showing a moonroof with a 'Tilt' button. A downward arrow is labeled 'UP' and an upward arrow is labeled 'DOWN'. A 'Close' button is shown below. An inset shows the moonroof tilted back with a curved arrow indicating its movement.

Door-Power back (if equipped)

Instrument panel

A diagram of the instrument panel showing a button with a car icon and an upward arrow. Below it, the text 'Push and hold' is written.

Open: Push and hold
Close: Push and hold again

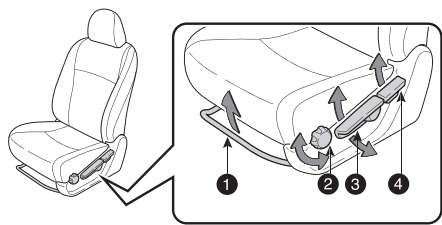
Back door (close only)

A diagram of the back door area showing a button with a car icon and a downward arrow. Below it, the text 'Push' is written.

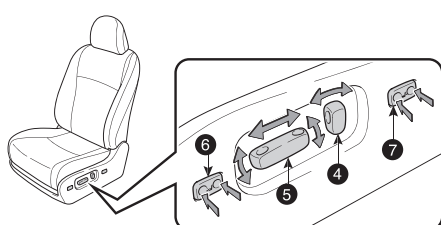
NOTE: If battery is disconnected, the power back door needs to be reinitialized. Refer to the *Owner's Manual* for more details.

Seat adjustments-Front

Manual seat



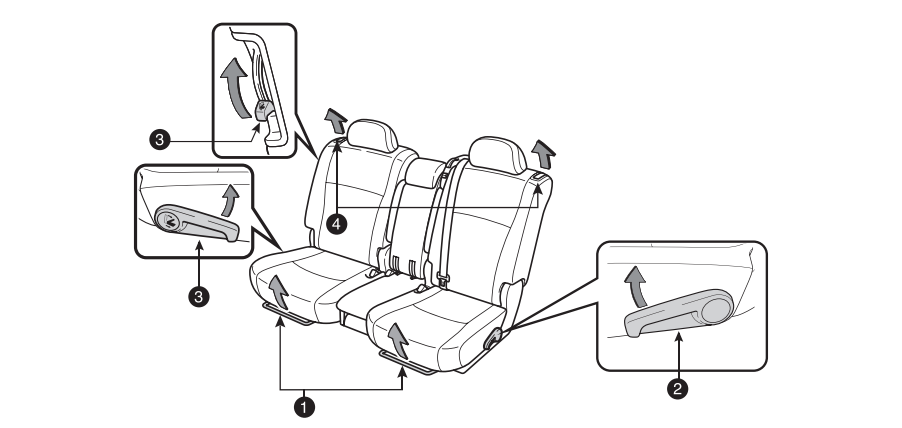
Power seat



- ❶ Seat position (forward/backward)
- ❷ Seat cushion angle
- ❸ Height crank (driver side only)
- ❹ Seatback angle
- ❺ Seat position, cushion angle (driver side only) and height (driver side only)
- ❻ Driver seat leg support (if equipped)
- ❼ Lumbar support (driver side only)

Seat adjustments-Rear

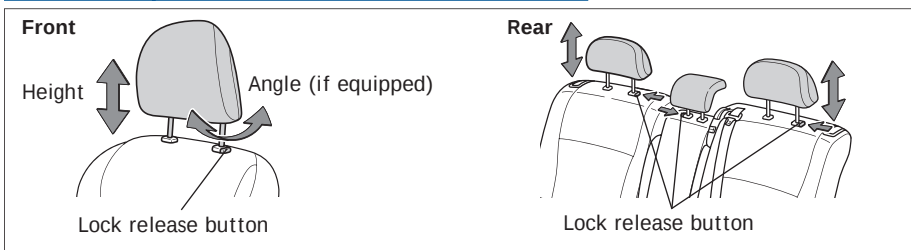
Second row seat



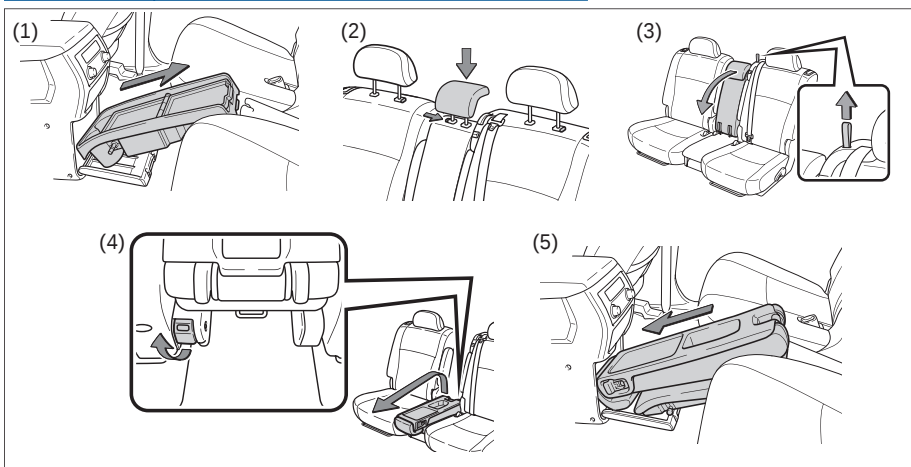
- ❶ Seat position (forward/backward)
- ❷ Seatback angle
- ❸ Third seat access lever
- ❹ Seatback release

Refer to the *Owner's Manual* for more details.

Seats-Head restraints



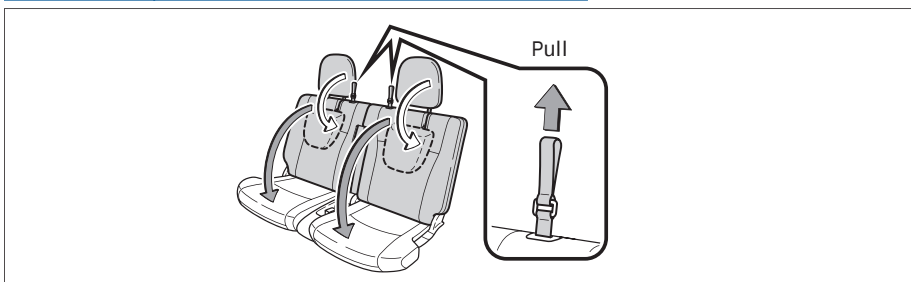
Seats-Removing Center-Stow second row seat



- (1) Remove the second row console from the front center console box.
- (2) Lower the center head restraint.
- (3) Pull the strap, then fold down the seatback.
- (4) Pull the lever behind the second center seat and lift the rear of the seat to remove.
- (5) Stow the seat in the front center console box.

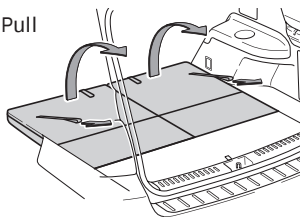
NOTE: The second-row console can now be installed between the second row seats.

Seats-Stowing third row seats

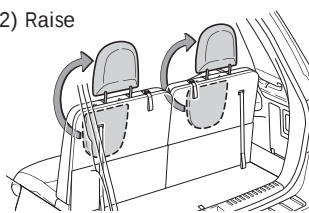


Seats-Returning third row seats

(1) Pull



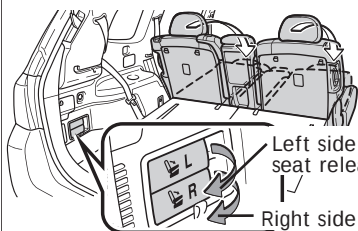
(2) Raise



Refer to the *Owner's Manual* for more details.

Seats-Folding down second row seats (if equipped)

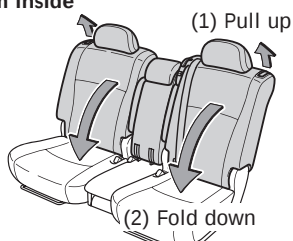
From outside



Left side/center remote seat release

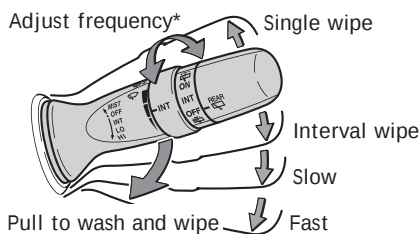
Right side remote seat release

From inside



Windshield wipers & washers

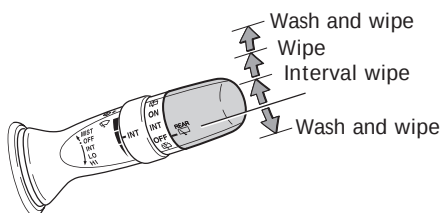
Front



*** Intermittent windshield wiper frequency adjustment**

Rotate to increase/decrease wipe frequency.

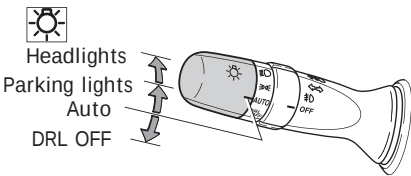
Rear



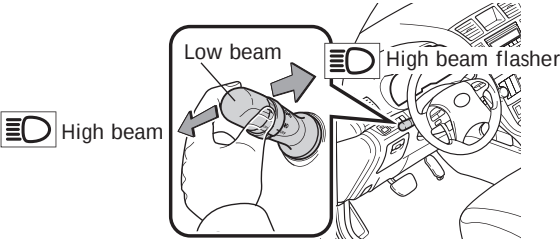
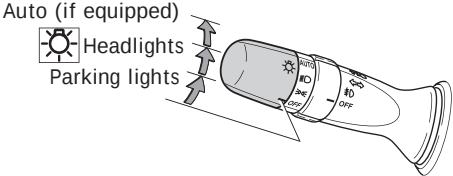
Lights & turn signals

Headlights

With DRL OFF switch

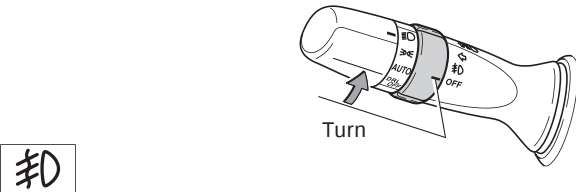


Without DRL OFF switch



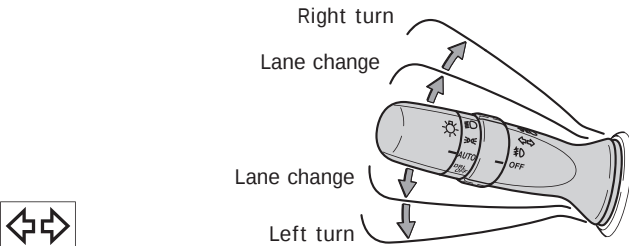
- Daytime Running Light system (DRL) (if equipped)** Automatically turns on the headlights at a reduced intensity.
- Automatic light cut off system** Lights automatically turn off after a delay of 30 seconds, or when lock switch on remote is pushed after all doors are locked.

Front fog lights (if equipped)



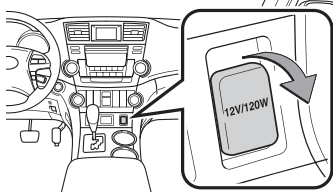
Front fog lights come on only when the headlights are on low beam.

Turn signals

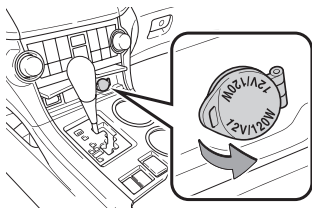


Power outlets-12V DC

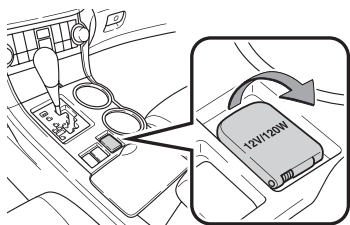
Instrument panel (with seat heater)



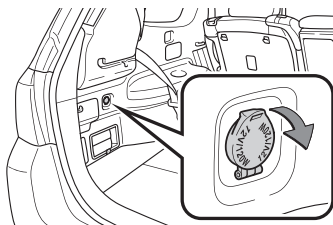
Instrument panel (without seat heater)



Center console



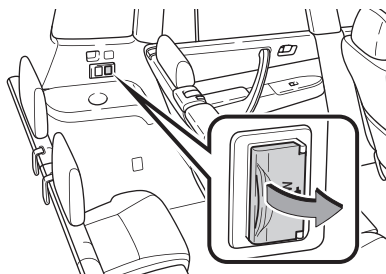
Luggage compartment



The “ENGINE START STOP” /ignition switch must be in the “ACC” or “ON” position to be used.

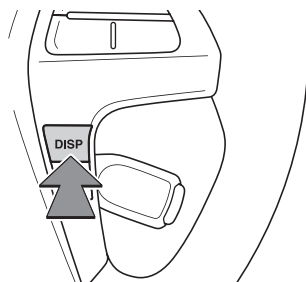
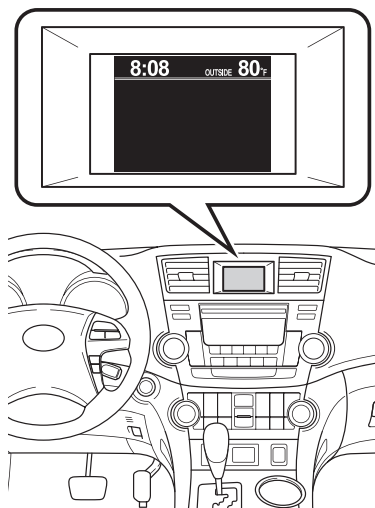
Power outlet-120V AC (if equipped)

Beside second row seat



The “ENGINE START STOP” /ignition switch must be in the “ON” position to be used.

Multi-Information Display



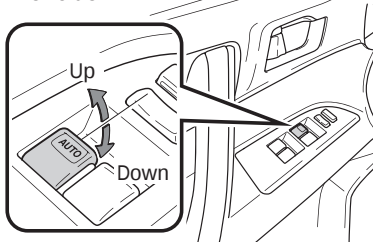
Push “DISP” to change information in the following:

- (1) Average gas mileage after refueling
- (2) Current gas mileage
- (3) Miles left on remaining fuel
- (4) Driving distance from engine start
- (5) Average gas mileage
- (6) Average gas mileage history

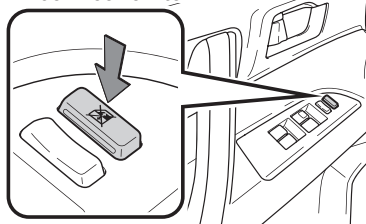
Push and hold “DISP” to set up the displays and the rearview monitor displays.

Windows-Power

Driver side



Window lock switch

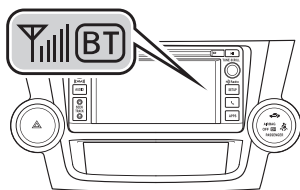


Automatic operation (driver's window only) Push the switch completely down or pull it completely up and release to fully open or close. To stop the window partway, operate the switch in the opposite direction.

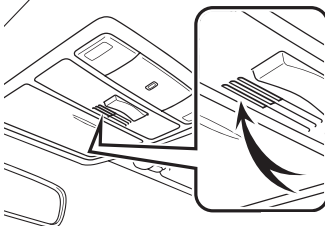
Window lock switch Deactivates all passenger windows. Driver's window remains operable.

Telephone controls (Bluetooth®)

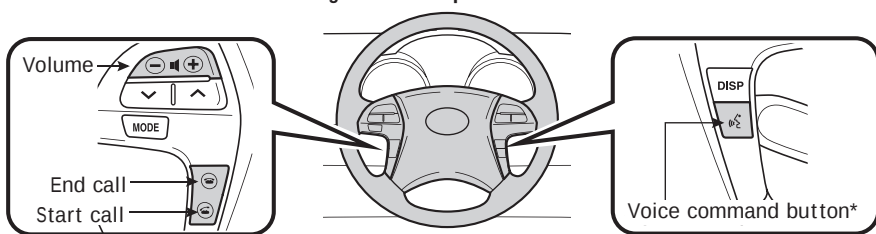
Audio unit



Microphone



Steering wheel telephone controls



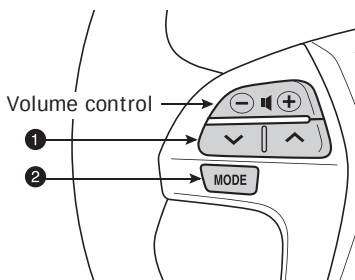
* If equipped

Bluetooth® technology allows dialing or receipt of calls without taking hands from the steering wheel or using a cable to connect the telephone and the system.

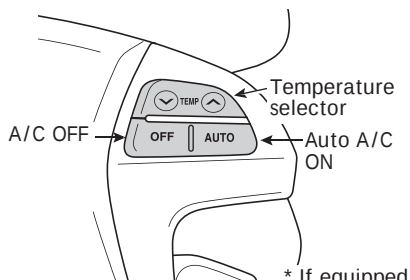
Refer to “Display Audio System Owner’s Manual” for more information about phone connections and compatibility.

Steering wheel controls

Audio control



A/C control*



* If equipped

1 “V A”

Use to search within the selected audio medium (radio, CD, iPod®, etc.).

2 “MODE”

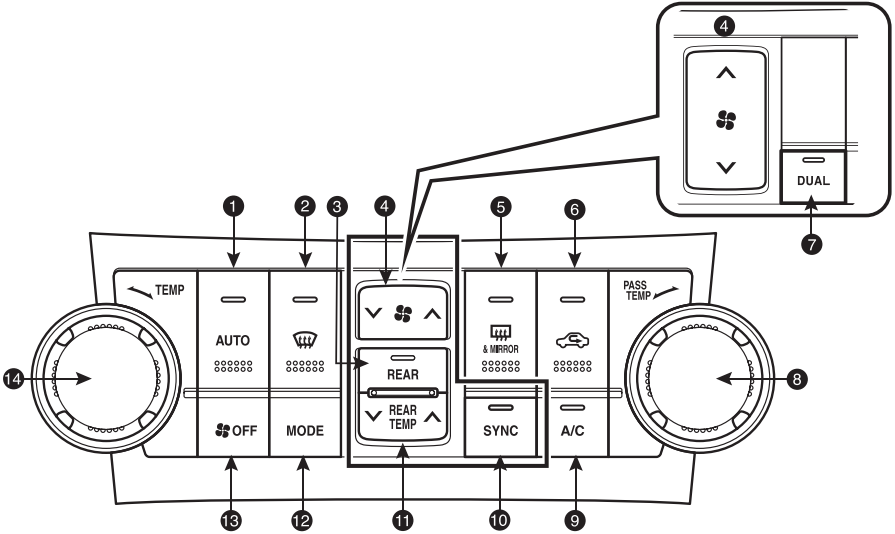
Push to turn audio ON and select an audio mode. Push and hold to turn the audio system OFF.

Air Conditioning/Heating

Front automatic Air Conditioning

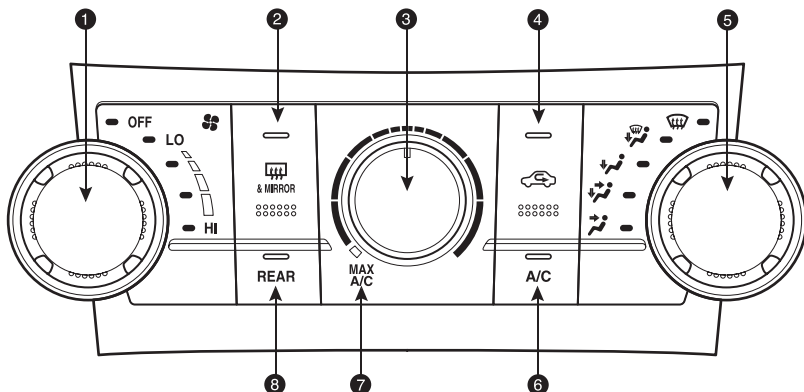
With rear Air Conditioning

Without rear Air Conditioning



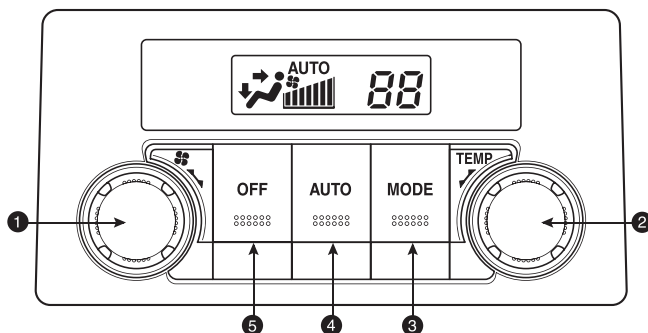
- 1 Automatic climate control ON
Adjusting the temperature setting will cause the airflow vents, air intake and fan to adjust automatically.
- 2 Windshield airflow/defogger
- 3 Rear Air Conditioning ON/OFF
- 4 Fan speed
- 5 Outside rearview mirror (if equipped)/Rear window defogger
- 6 Recirculate cabin air (fresh air when OFF)
- 7 "DUAL" button
Indicator ON: Separate temperature settings for driver, front passenger and rear passengers.
Indicator OFF: Synchronize temperature settings for driver and all passengers.
- 8 Temperature selector (front passenger side)
- 9 Air Conditioning ON/OFF
- 10 "SYNC" button
Indicator ON: Synchronize temperature settings for driver and all passengers.
Indicator OFF: Separate temperature settings for driver, front passenger and rear passengers.
- 11 Temperature selector (rear)
- 12 Airflow vent
In " " or " " mode, use fresh air (" indicator OFF) to reduce window fogging.
- 13 Climate control OFF
- 14 Temperature selector (driver side)

Front manual Air Conditioning



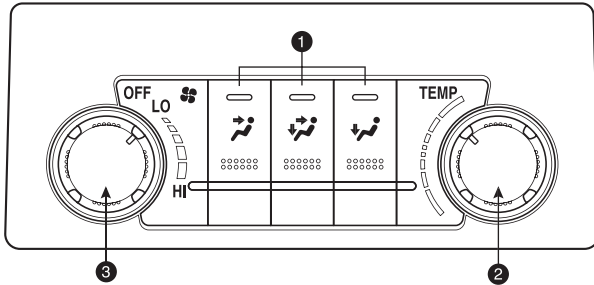
- ① Fan speed
- ② Outside rearview mirror (if equipped)/Rear window defogger
- ③ Temperature selector
- ④ Recirculate cabin air (fresh air when OFF)
- ⑤ Airflow vent
In “” or “” mode, use fresh air (“” indicator OFF) to reduce window fogging.
- ⑥ Air Conditioning ON/OFF
Use fresh air to quickly cool interior, then change to recirculate for cooler air.
- ⑦ Use for quick cooling. Air intake will automatically be set to recirculate.
- ⑧ Rear Air Conditioning ON/OFF (if equipped)

Rear automatic Air Conditioning (if equipped)



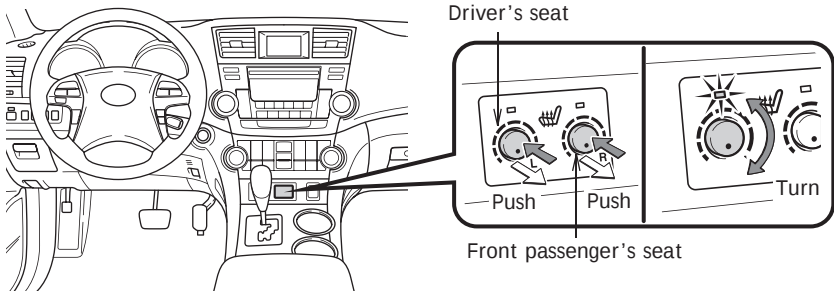
- ① Fan speed
- ② Temperature selector
- ③ Airflow vent
- ④ Automatic climate control ON
- ⑤ Climate control OFF

Rear manual Air Conditioning (if equipped)



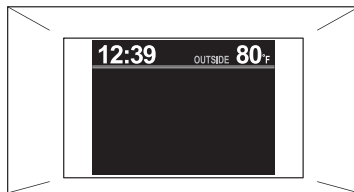
- ① Airflow vent
- ② Temperature selector
- ③ Fan speed

Seat heaters (if equipped)



Push knob to pop the controller out. Turn clockwise for heater.

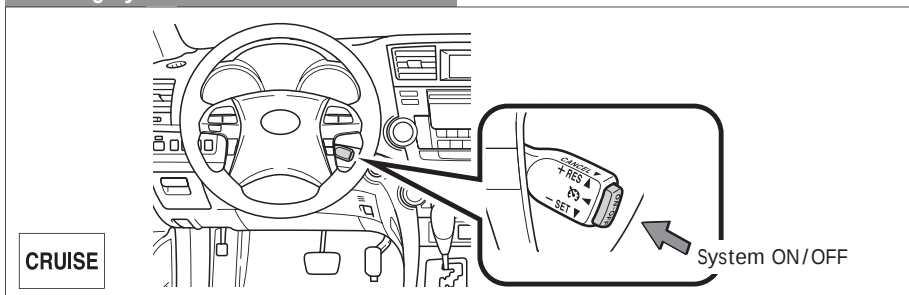
Clock



Press and hold “DISP” button. Select “CLOCK” on menu screen. Adjust as indicated on screen.

Cruise control

Turning system ON/OFF



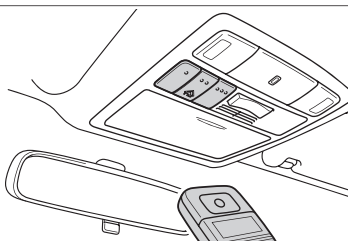
Functions



¹ The set speed may also be cancelled by depressing the brake pedal.

² The set speed may be resumed once vehicle speed exceeds 25 mph.

Garage door opener (HomeLink®)* (if equipped)



Garage door openers manufactured under license from HomeLink®* can be programmed to operate garage doors, estate gates, security lighting, etc.

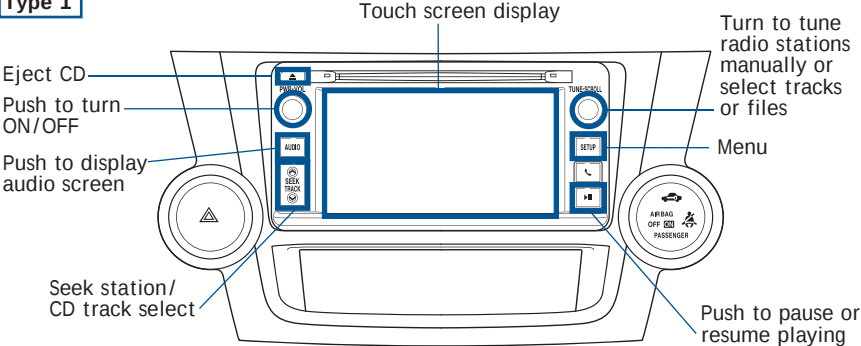
Refer to "Garage door opener," Section 3-8 in the *Owner's Manual* for more details.

For programming assistance, contact HomeLink® at 1-800-355-3515, or visit <http://www.homelink.com>.

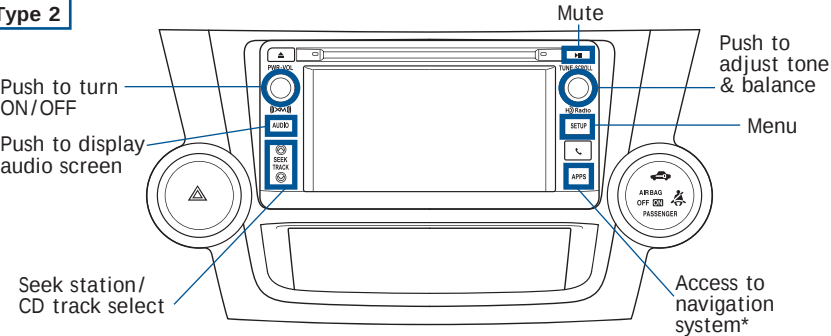
* HomeLink® is a registered trademark of Johnson Controls, Inc.

Audio

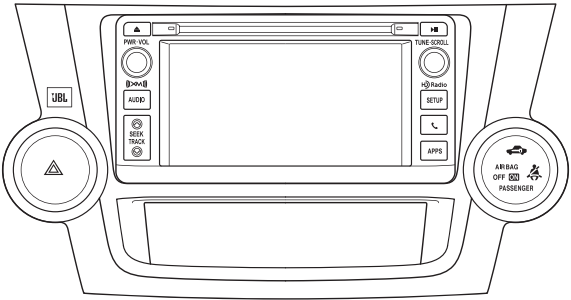
Type 1



Type 2



Type 3 (with JBL speakers)

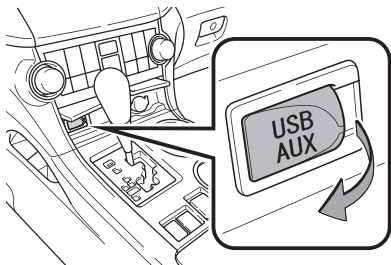


* Refer to the "Navigation System with Entune Quick Reference Guide."

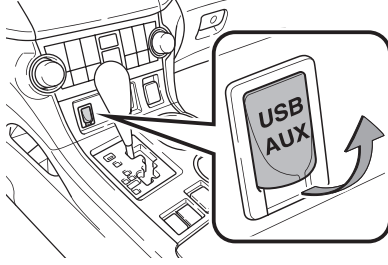
Refer to the "Display Audio System Owner's Manual" for instructions and more information.

USB/AUX port

Without seat heater



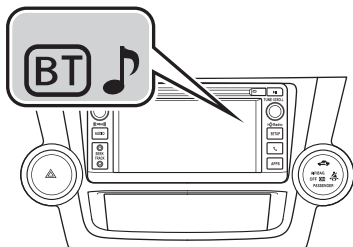
With seat heater



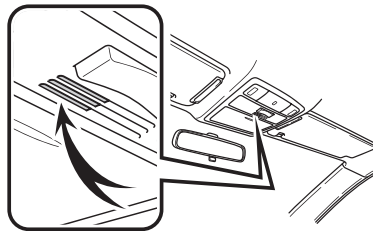
By inserting a mini plug into the USB/AUX port, you can listen to music from a portable audio device through the vehicle's speaker system while in USB/AUX mode.

Bluetooth® audio

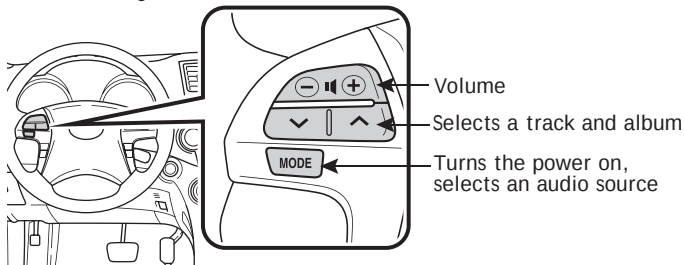
Audio unit



Microphone



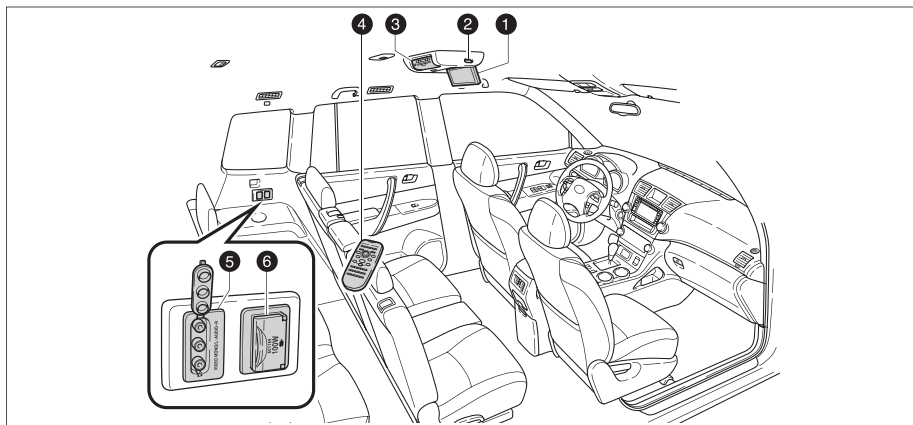
Steering wheel audio switches



The Bluetooth® audio system enables you to enjoy music played on a portable digital audio player from the vehicle speaker via wireless communication.

Refer to “*Display Audio System Owner’s Manual*” for more details.

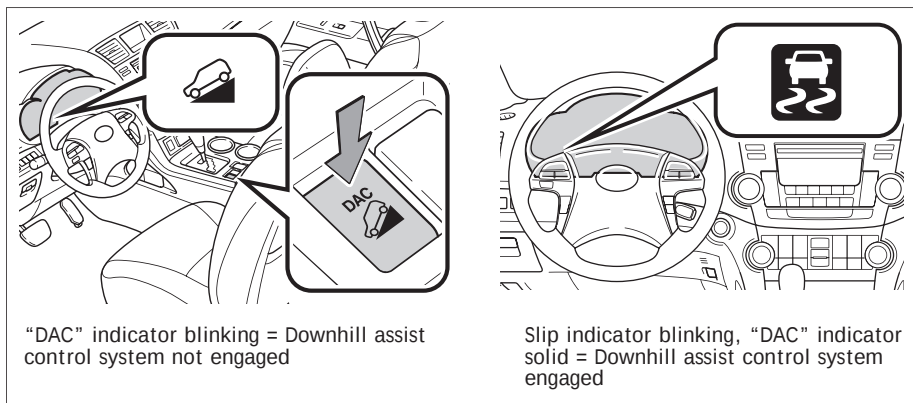
Rear seat entertainment system (if equipped)



- ① Display
- ② Headphone jacks and headphone volume control
- ③ DVD player
- ④ Remote control
- ⑤ AV input port
- ⑥ 120V AC power outlet

Refer to Section 3-5 of the *Owner's Manual* for more information.

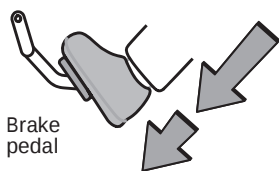
Downhill Assist Control system (DAC) (if equipped)



Downhill Assist Control system helps the vehicle to descend steep hills while maintaining a low speed without brake pedal operation. Press the "DAC" button (system will engage only when shifter is in S1 or R mode, or vehicle speed is below 15 mph). Pressing the button again will turn system off.

Refer to the *Owner's Manual* for more details.

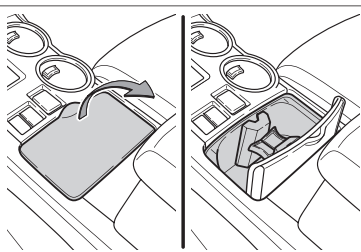
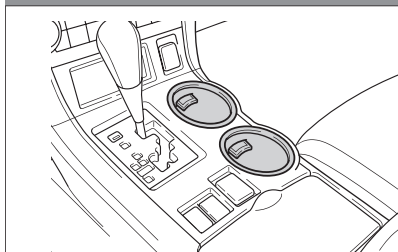
Hill-start Assist Control (HAC)



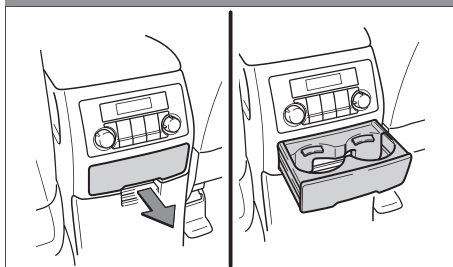
HAC helps prevent rolling backwards on an incline. To engage, push further down on brake pedal while at a complete stop until a beep sounds and slip indicator illuminates. HAC holds for approximately two seconds after releasing brake pedal. Refer to the *Owner's Manual* for more details.

Cup holders

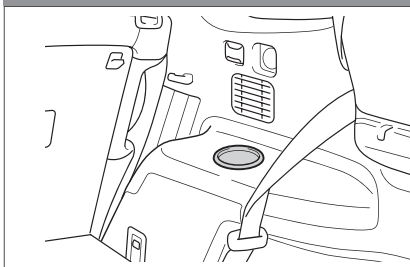
Front



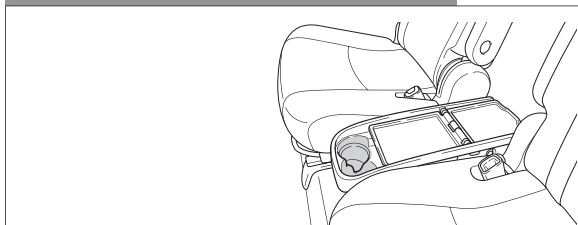
Console box



Rear

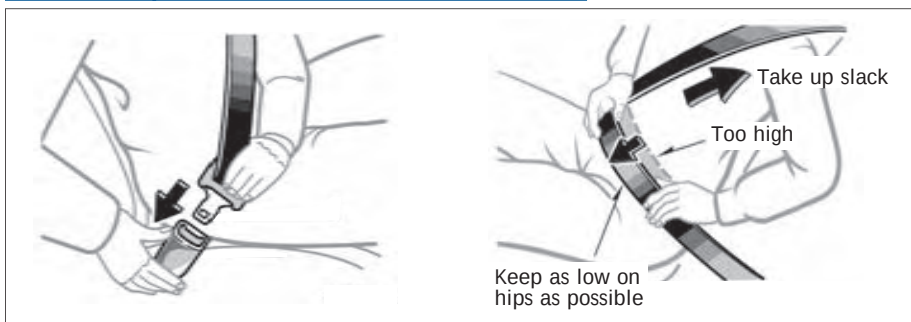


Side table



SAFETY AND EMERGENCY FEATURES

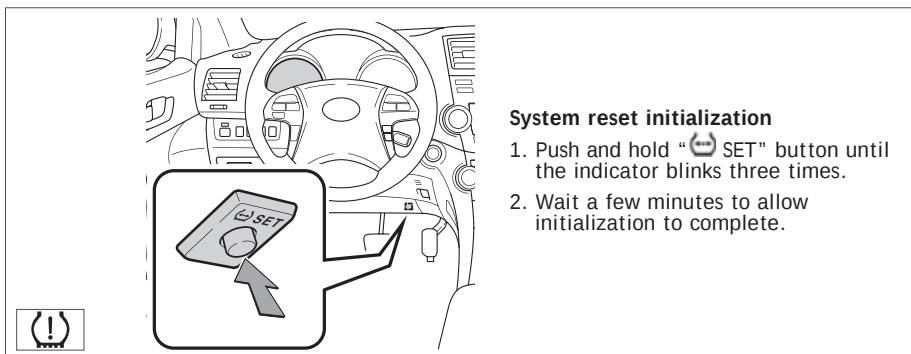
Seat belts



If belt is fully extended, then retracted even slightly, it cannot be re-extended beyond that point, unless fully retracted again. This feature is used to help hold child restraint systems securely.

To find more information about seat belts, and how to install a child restraint system, refer to the *Owner's Manual*.

Tire Pressure Monitoring (warning) System



System reset initialization

1. Push and hold "SET" button until the indicator blinks three times.
2. Wait a few minutes to allow initialization to complete.

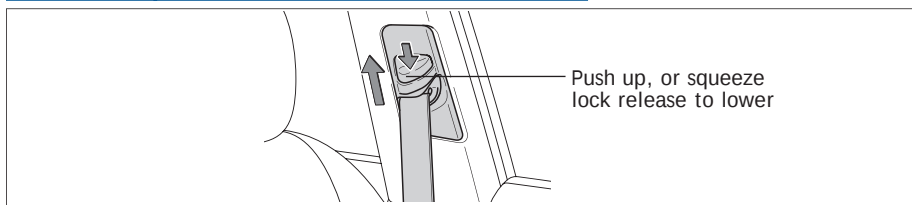
After adjusting tire pressures, or after tires have been rotated or replaced, turn the ignition switch to "ON" and press and hold the "SET" button until indicator blinks three times. Let the vehicle sit for a few minutes to allow initialization to complete.

Refer to the load label on the door jamb or the *Owner's Manual* for tire inflation specifications.

If the tire pressure indicator flashes for more than 60 seconds and then remains on, take the vehicle to your local Toyota dealer.

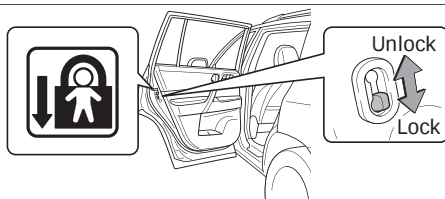
NOTE: The warning light may come on due to temperature changes or changes in tire pressure from natural air leakage. If the system has not been initialized recently, setting the tire pressures to factory specifications should turn off the light.

Seat belts-Shoulder belt anchor



Doors-Child safety locks

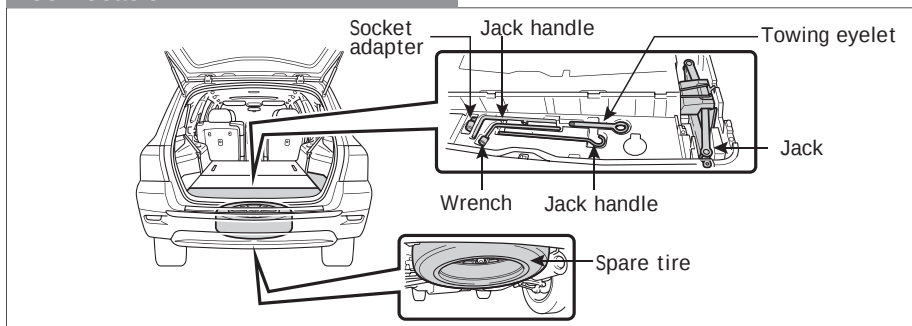
Rear door



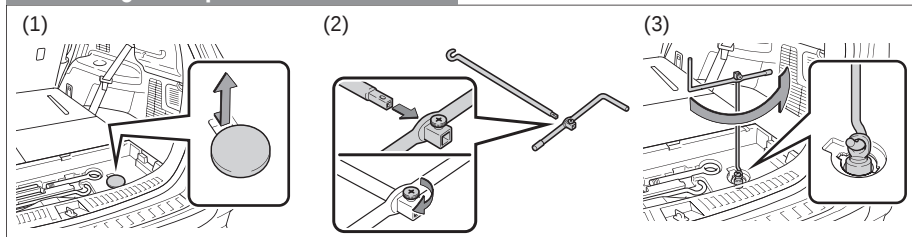
Moving the lever downward will allow the door to be opened only from the outside.

Spare tire & tools

Tool location



Removing the spare tire



- (1) Remove the cover under the center deck board to find the spare tire clamp bolt.
- (2) Assemble the jack handle.
- (3) Put the socket adapter on the spare tire clamp bolt. Loosen the bolt by turning it counterclockwise with the jack handle.

Refer to the *Owner's Manual* for tire changing and jack positioning procedures.

SAFETY AND EMERGENCY FEATURES

Star Safety System™

All new Toyota vehicles come standard with the Star Safety System™, which combines Vehicle Stability Control (VSC), Traction Control (TRAC), Anti-lock Braking System (ABS), Electronic Brake-force Distribution (EBD), Brake Assist (BA) and Smart Stop Technology (SST).

Vehicle Stability Control (VSC)

VSC helps prevent loss of traction during cornering by reducing engine power and applying brake force to selected wheels.

Toyota's VSC monitors steering angle and the direction your vehicle is traveling. When it senses that the front or rear wheels begin to lose traction, VSC reduces engine power and applies braking to selected wheels. This helps restore traction and vehicle control.

Traction Control (TRAC)

VSC helps prevent loss of traction during cornering by reducing engine power, and Traction Control helps maintain traction on loose gravel and wet, icy, or uneven surfaces by applying brake force to the spinning wheel(s).

Toyota's TRAC sensors are activated when one of the drive wheels starts to slip. TRAC limits engine output and applies the brakes to the spinning wheel. This transfers power to the wheels that still have traction to help keep you on track.

Anti-Lock Brake System (ABS)

ABS helps prevent brakes from locking up by "pulsing" brake pressure to each wheel. This limits brake lockup and helps provide directional control for the current road conditions.

Toyota's ABS sensors detect which wheels are locking up and limits wheel lockup by "pulsing" each wheel's brakes independently. Pulsing releases brake pressure repeatedly for fractions of a second. This helps the tires attain the traction that current road conditions will allow, helping you to stay in directional control.

Electronic Brake Force Distribution (EBD)

Toyota's ABS technology has Electronic Brake-force Distribution (EBD) to help maintain control and balance when braking. Abrupt stops can cause a vehicle to tilt forward, reducing the braking power of the rear wheels. EBD responds to sudden stops by redistributing brake force to enhance the braking effectiveness of all four wheels.

Brake Assist (BA)

Brake Assist is designed to detect sudden or "panic" braking, and then add braking pressure to help decrease the vehicle's stopping distance. When there's only a split second to react, Brake Assist can add additional brake pressure more quickly than just the driver alone can.

Smart Stop Technology (SST)

Smart Stop Technology automatically reduces engine power when the accelerator and brake pedals are pressed simultaneously under certain conditions.

SST engages when the accelerator is depressed first and the brakes are applied firmly for longer than one-half second at speeds greater than five miles per hour.

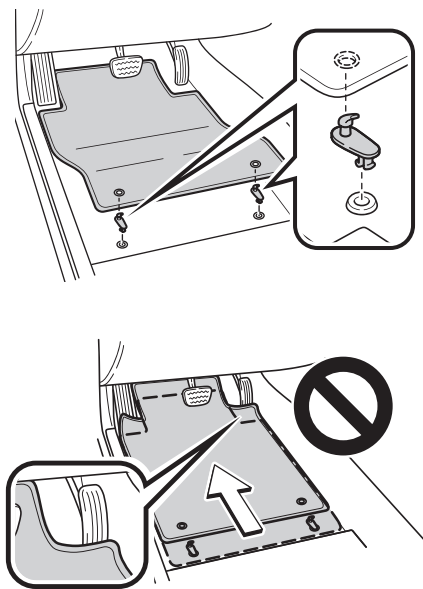
SST doesn't engage if the brake pedal is depressed before the accelerator pedal, allowing vehicles to start on a steep hill and safely accelerate without rolling backward.

Floor mat installation

There are two types of Toyota floor mats: carpeted and all-weather. Each vehicle has model-specific floor mats. Installation is easy.

To keep your floor mat properly positioned, follow these steps:

- Only use floor mats designed for your specific model.
- Use only one floor mat at a time, using the retaining hooks to keep the mat in place.
- Install floor mats right side up.





TOYOTA Owners

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