

ESSENTIAL INFORMATION

Fuel Type and Tank Capacity: Your fuel tank has a capacity of 15 gallons (56.8L). Your vehicle is designed to use "Regular" unleaded gasoline with an octane rating of 87. Do not use gasoline labeled as "Regular" in high altitude areas that are sold with octane ratings less than 87. Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 10% ethanol.

Tire Pressure: Your tire pressure is properly set at the dealership according to the recommended specifications found on the Safety Compliance Certification Label or Tire Label located on the B-Pillar or the edge of the driver's door. Check your tire pressure at least once a month and before long trips (including spare). As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure warning light (⚠) when one or more of your tires is significantly under-inflated. Improperly inflated tires can affect vehicle handling and can fail suddenly, possibly resulting in loss of vehicle control. Refer to the Tires, Wheels and Loading chapter in your Owner's Guide for more details and safety information.

Unique Service Intervals: Please check your Owner's Guide for proper service intervals. Special caution is required when servicing brake pads. Please refer to the Scheduled Maintenance Guide chapter in your Owner's Guide for information on servicing brake pads.

Fuel Pump/High Voltage Shut-off Switches: The fuel pump shut-off switch is located in the front passenger's footwell, behind a flip-up cover. The high voltage shut-off switch is located in the passenger side of the rear cargo area, in the jack compartment behind the jack access door. These switches provide added protection by discontinuing fuel to the engine and by shutting off power to the high voltage battery in case of an accident. For more information, please see your Owner's Guide.

SOS Post-Crash Alert System™: Your vehicle is equipped with the SOS Post-Crash Alert System™. This system provides audible and visual alarms in the event of a crash which causes the deployment of airbags or the activation of the safety belt pretensioners. The turn signals will flash and the horn will sound. To deactivate the system, press the hazard flasher control (⚠), or you can press the (⏏) button on your remote transmitter.

Location of spare tire: Your vehicle is equipped with a temporary spare tire located under the vehicle, just forward of the rear bumper. The temporary spare is designed for emergency use only and should be replaced as soon as possible. The jack and tools are located in the right rear cargo area, behind an access panel. For complete details on how to change your tire, refer to the Roadside Emergencies chapter in your Owner's Guide.

Easy Fuel™ fuel system: Your vehicle has a fuel system which allows you to simply open the fuel filler door, insert the nozzle and start fueling. Wait about five seconds before pulling the nozzle out in order to allow any residual fuel to drain into the tank. The Easy Fuel™ System is self-sealing and therefore protected against dust, dirt, water, snow and ice. If you need to fill your fuel tank with a portable fuel container, use the fuel funnel which is located inside the rear passenger side cargo compartment access door. Slowly insert the funnel into the Easy Fuel™ system and fill the tank with fuel from the container. When done, clean the funnel or properly dispose of it. Extra funnels can be purchased from your authorized dealer. **Do not** use aftermarket funnels as they will not work with the Easy Fuel™ system and may cause damage.

Roadside Assistance: Your new Mercury Mariner Hybrid comes with the assurance and support of 24-hour emergency roadside assistance. Roadside assistance includes such services as: lockout assistance, limited fuel delivery, battery jump starts, changing a flat tire, towing and winch out. To receive roadside assistance in the United States, call 1 (800) 241-3673. In Canada, call 1 (800) 665-2006.

This Quick Reference Guide is not intended to replace your Owner's Guide which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your occupants. Please read your entire Owner's Guide carefully as you begin learning about your new vehicle and refer to the appropriate sections when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Mercury dealer is the best source for the most current information.

For detailed operating and safety information, please see your Owner's Guide.

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HYBRID OPERATION

The Mercury Mariner Hybrid is a whole new kind of SUV that combines electric and gasoline propulsion without compromise, to provide breakthrough performance and efficiency. It requires no special fuels and never has to be plugged in. Familiarizing yourself with these unique characteristics will help ensure optimal performance from your new vehicle.

NORMAL VEHICLE OPERATION

Starting: Turn the ignition key to the start position while your vehicle is in P (Park). The green "Ready Indicator" light (⚡) will appear in the instrument cluster, letting you know that the vehicle is ready for driving. The engine may not start because this hybrid vehicle is equipped with Silent Key Start. This fuel saving feature allows your vehicle to be ready to drive without requiring the gas engine to be running. This indicator will remain on while the vehicle is on, whether the engine is running or not, to indicate the vehicle is capable of movement (using its electric motor, engine, or both). "Ready to Drive" will also momentarily appear in the message center.

Note: You may notice higher engine speeds upon start-up. This temporary condition is normal and necessary to warm up the engine and minimize emissions.

Driving: The gas engine automatically starts and stops to provide power when it's needed and to save fuel when it's not. While coasting at low speeds, coming to a stop or standing, the engine normally shuts down and the vehicle operates in electric-only mode. Conditions that cause the engine to start up or remain

running include:

- Considerable vehicle acceleration.
- Vehicle speed of approximately 44 mph (71 km/h) or above.
- Ascending a hill.
- Selection of climate control defrost mode or defrost/floor mode.
- Charge level of high voltage battery is low.
- Very high or low outside temperature (to provide system cooling/heating).

Stopping: The gas engine may shut off as you come to a stop to conserve fuel. Restarting the vehicle is not required. Simply step on the accelerator when you are ready to drive.

Transmission Operation: Due to the technologically advanced, electronically controlled Continuously Variable Transaxle (eCVT) you will not feel shift changes like those of a non-hybrid vehicle. Your hybrid's transmission is designed to do its work seamlessly. Since engine speed is controlled by the transmission, it may seem elevated at times. This is normal hybrid operation and helps deliver fuel efficiency and performance.

Neutral: It is not recommended to idle the vehicle in N (Neutral) for extended periods of time because this will discharge your high voltage battery and decrease fuel economy. Because of the unique nature of the hybrid vehicle, the engine will not start in the N (Neutral) position. Also, the engine cannot provide power to the hybrid system in N (Neutral).

Low Gear: L (Low Gear) is designed to mimic the enhanced engine braking available in non-hybrid vehicles. Low gear will produce high engine

speeds to provide necessary engine braking. This is normal and will not damage your vehicle.

Reverse: R (Reverse Gear) vehicle speed is limited to 22 mph (35 km/h).

UNIQUE HYBRID OPERATING CHARACTERISTICS

Battery: Your hybrid has a high voltage battery. A cool battery ensures battery life and provides the best possible performance.

Your hybrid high voltage battery may periodically recharge itself to ensure maximum efficiency. You may notice slight changes in drivability during this process, but it's an important part of your hybrid's high voltage battery optimization features. The high voltage battery is cooled by cabin air drawn from vent holes in the driver-side cargo trim panel. Avoid placing objects over the vent holes which would block airflow to the high voltage battery.

Engine: The engine speed in your hybrid is not directly tied to your vehicle speed. Your vehicle's engine and transmission are designed to deliver the power you need at the most efficient engine speed. **During heavy accelerations, your hybrid may reach high engine speeds (up to 6000 RPM).** This is a characteristic of the Atkinson cycle engine technology helping to maximize your hybrid's fuel economy. In prolonged mountainous driving, you may also see the engine tachometer changing without your input. This is intentional and maintains the battery charge level. You may also notice during extended downhill driving that your engine continues to run instead of shutting off. During this "engine braking," the engine stays on, but it's

not using any fuel. You may also hear a slight whine or whistle when operating your vehicle. This is the normal operation of the electric generator in the hybrid system.

Braking: Your hybrid has standard hydraulic braking and regenerative braking. Regenerative braking is performed by your transmission; it captures brake energy and stores it in your high voltage battery.

DRIVING TO OPTIMIZE FUEL ECONOMY

Your fuel economy should improve throughout your hybrid's break-in period. As with any vehicle, fuel economy can be significantly impacted by your driving habits and accessory usage. For best results, keep in mind these tips:

Tire Inflation: Keep tires properly inflated and only use recommended size.

Driver Habits: Aggressive driving increases the amount of energy required to move your vehicle. In general, better fuel economy is achieved with mild to moderate acceleration and deceleration. Moderate braking is particularly important since it allows you to maximize the energy captured by the regenerative braking system. **Note:** Having your engine running is not always an indication of inefficiency – in some cases it is actually more efficient than driving in electric mode.

Additional Tips:

- Do not carry extra loads.
- Be mindful of adding external accessories that may increase aerodynamic drag.
- Observe posted speed limits.
- Perform all scheduled maintenance.
- There is no need to wait for your engine to "warm up." The vehicle is ready to drive immediately after starting.

Integrated Keyhead Transmitter (IKT) and Remote Entry System Features:

- Press (⏏) once to lock all doors. Press again to confirm all doors and liftgate are closed and locked.
- Press (⏏) once to unlock the driver's door. Press again within three seconds to unlock all doors, liftgate and liftgate glass.
- Press (⏏) to activate the panic alarm. Press again or turn the ignition on to deactivate.
- Press (⏏) twice within three seconds to open the liftgate glass.
- Car finder: Press (⏏) twice within three seconds to locate your vehicle. The horn will chirp and the turn lamps will flash.

SYNC® (if equipped): SYNC® is a hands-free communications and entertainment system with special phone and media features. For more information, please refer to the SYNC® Supplement or to the SYNC® section in the Navigation Supplement. Please also feel free to visit www.SyncMyRide.com.

Moon Roof (if equipped): The moon roof is equipped with an automatic, one-touch, express opening, closing and venting feature. To open, press and release the rear portion of the control located in the overhead console. To stop motion at any time during the one-touch opening, press the control a second time. To close, press and release the front portion of the control. To tilt the moon roof into the vent position (when the glass panel is closed), press the front portion of the control. To close, press and hold the rear portion of the control until the glass stops moving.

MyKey™: Allows you to program certain driving restrictions on any standard key in order to promote good driving habits. When MyKey™ is programmed:

- Belt-Minder® cannot be disabled and will sound continuously and the audio will be muted until the safety belt is buckled.
- Audible and visual low fuel warnings are provided.
- Certain features cannot be turned off, such as the reverse sensing system.
- Audio volume can be limited.
- Vehicle speed can be limited.
- Audible and visual speed warnings can be configured at preselected speeds.
- AdvanceTrac® cannot be programmed off.

For complete information, refer to MyKey™ in the Locks and Security chapter in your Owner's Guide.

SecuriCode™ Keyless Entry System: Allows you to lock or unlock the doors as well as open the liftgate without a key. Ensure that you have your five digit factory code, located on your owner's wallet card in the glove box.

- To unlock the driver's door, enter your five digit factory code.
- To unlock all doors and the liftgate, enter your five digit factory code and, within five seconds, press 3-4.
- To open the liftgate glass, enter your five digit factory code and, within five seconds, press 5-6.
- To lock all vehicle doors and the liftgate, press 7-8 and 9-0 at the same time (you do not need to enter your factory code first).

ADDITIONAL INFORMATION

IN-DASH CD/MP3 RADIO

1. DIRECT
Press DIRECT and then, using the memory presets (0-9), enter in the numbers of the desired station, track, MP3 folder (if available) or satellite channel (if activated).

2. ⏏
Press to access special phone features with SYNC®. Refer to your SYNC® supplement for more information.

3. SCAN
Press for a brief sampling of radio stations or CD/MP3 tracks. Press again to stop.

4. ON/OFF/VOL
Press to turn on or off. Turn to increase or decrease the volume.

5. CD
Press to enter CD/MP3 mode. If a disc is already loaded into the system, CD/MP3 play will begin where it ended last.

6. AM/FM
Press repeatedly to select AM, FM1 or FM2 frequency band.

7. EJECT
Press to eject a CD from the system.

8. CLOCK
Press to set the time. The display will read SET TIME. Use the memory presets 0-9 to enter in the desired time, hours and minutes and press OK. The clock will then start from that time.

9. SOUND
Press repeatedly to access settings for: Bass, Treble, Fade, Balance, Speed compensated volume (if equipped) and ALL SEATS (Occupancy mode, if equipped). When the desired selection appears in the display, press ◀ SEEK/TRACK ▶ to make adjustments.

10. SEEK/TRACK
Press to access the previous/next strong radio station, satellite channel (if equipped) or CD track.

11. MENU
Press repeatedly to cycle through various menu options including SATELLITE RADIO MENU (if satellite radio is active). When SATELLITE RADIO MENU appears in the display, press OK and then press ▲/▼ to access more options.

12. AUX
Press repeatedly to access LINE IN (auxiliary audio mode), or SYNC® (if equipped).

13. SIRIUS
Press repeatedly to cycle through SAT1, SAT2 and SAT3 modes. SIRIUS® Satellite Radio is a subscription-based satellite radio service that broadcasts music, sports, news and entertainment programming. For more information and a complete list of SIRIUS® satellite radio channels, visit www.sirius.com in the United States, www.sirius-canada.ca in Canada, or call SIRIUS® at 1-888-539-7474.

HD Radio (if equipped with Navigation)
is the digital evolution of analog radio. Your system has a special receiver which allows it to receive digital broadcasts (where available) in addition to the other broadcasts it already receives. Digital broadcasts provide a better sound quality than analog broadcasts with free, crystal clear audio and no static or distortion. For more information, refer to your navigation supplement or visit www.hdradio.com.

NAVIGATION SYSTEM (if equipped)

1. RADIO
Press to access the Radio menu and select from AM, FM1, FM2, SAT1, SAT2 or SAT3 (satellite radio, if activated) modes.

2. MEDIA
Press to access the Media menu and select others. Jukebox features among favorite music to the system's hard drive for later access. You can then choose to play specific artists, genres, tracks or albums. You can even choose to create your own playlists.

3. SOUND
Press to access the Sound menu and make adjustments to Bass, Treble, Balance, Fade, SCV (Speed compensated volume), DSP and the visualizer.

4. MENU
Press to access menu selections of Display options, Setting the clock, Feedback settings, System settings and Valet mode.

5. MAP
Press to view the navigation map.

6. DEST
Press to access the Destination menu and to set a destination. In this menu you can select from: Quick Destinations (Emergency listings such as Police and Hospitals or previously set favorite destinations), Standard destinations or Edit Route.

7. I (INFORMATION)
Press to access the Information menu and select from options such as 'Where am I', Travel Link™ (if activated).

8. PHONE
Press to activate the Phone menu (if equipped with SYNC®). Refer to the SYNC® section in the Navigation supplement for more information.

VOICE RECOGNITION – Your system is equipped with an advanced voice recognition system which allows you to speak certain commands to the system. Press Ⓜ on your steering wheel and say a command or 'Help' after the prompt.

HYBRID VEHICLE SCREENS – Press the (⏏) hard button and then press the HEV tab on the touchscreen to select from the Energy Flow screen and Efficiency screen. The representation of how power is transferred in the hybrid system. The Fuel Economy screen displays average fuel economy while the Power and Efficiency screen displays braking efficiency, vehicle power, accessory power (such as air conditioning), engine on reasons and also driving efficiency information.

Refer to your Navigation system supplement for more information.

QUICK REFERENCE GUIDE

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Use extreme caution when using any device or feature that may take your attention off the road. Ford recommends against the use of any hand-held devices while driving and that you comply with all applicable laws. Your primary responsibility is the safe operation of the vehicle.

INSTRUMENT PANEL FEATURES

1. HEADLAMP CONTROLS

○: Turns the headlights off.

Ⓟ: Turns on parking lamps.

Ⓛ: Turns on low beam headlights.

☼: Autolamps (if equipped): Automatically turns the exterior lamps on/off based on available daylight.

Ⓛ: Turns on fog lamps by pulling the control towards you.

2. MULTI-FUNCTION LEVER

Rotate the end of the control up/down to increase/decrease the speed of the wipers.

Push the end of the stalk:

- quickly for a single swipe without fluid.

- and hold briefly for three swipes with washer fluid.

- and hold for a longer wash cycle.

To operate your rear window wiper, turn the rear wiper control to 1 (intermittent speed), 2 (normal speed) or 0 (off). For a rear wash cycle, rotate and hold the rear wiper control to either Ⓟ position.

Note: For optimal wiper performance, clean your blades and glass regularly. Refer to your Owner's Guide for more information.

3. STEERING WHEEL CONTROLS

To set the speed:

1. Press ON.

2. Accelerate to the desired speed.

3. Press SET + and take your foot off the accelerator.

- To set a higher speed, press and hold SET + or press SET + repeatedly until the desired speed is reached.

- To set a lower speed, press and hold SET - or press SET - repeatedly until the desired speed is reached.

- To return to a previously set speed, press RES.

- To turn off, press OFF or turn the ignition off.

VOL +/- : Press to increase/decrease volume levels.

⏮ ⏭: Press to access the previous/next radio station, CD track or preset satellite radio channel.

MEDIA: Press repeatedly to access all possible media sources.

☎: Press to access voice recognition, if equipped.

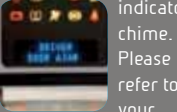
📶: Press to access SYNC® phone features, if equipped.

4. SERVICE ENGINE SOON LIGHT

The service engine soon light ⚠ illuminates briefly when the ignition is turned on. If it remains on or is blinking after the engine is started, the on-board diagnostics system (OBD-II) has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

5. MESSAGE CENTER

The message center displays important vehicle information through a constant monitoring of vehicle systems. The system will also notify you of potential vehicle problems with a display of system warnings followed by a long indicator chime. Please refer to your Owner's Guide for more information.



Owner's Guide for more information.

6. ABS WARNING LAMP

The ABS light ⚠ illuminates briefly when the ignition is turned on. If the ABS light remains on or continues to flash, a malfunction has been detected. Contact your authorized dealer as soon as possible. Normal braking (less ABS) is still functional unless the brake warning light ⚠ is also illuminated.

7. HAZARD FLASHER

8. BATTERY GAUGE

The battery gauge provides information about your vehicle's energy usage. When the pointer is directed at ASSIST, the battery is providing extra power to boost the vehicle's acceleration. When it's pointing to CHARGE, extra energy is being stored in the battery while idling, coasting or slowing down.



Owner's Guide for more information.

9. READY INDICATOR

⚡ Illuminates after the vehicle has successfully started. The vehicle is ready to drive even if you don't hear the engine running.



10. STOP SAFELY HAZARD WARNING LAMP

⚠ Indicates a hybrid component failure or fault that will cause the vehicle to shut down or fail to start. For additional information, please see your Owner's Guide.

11. AUXILIARY POWER POINTS (12V)

The 12V power point outlets, located on the instrument panel and the rear of the center console, are designed for accessory plugs only. Do not insert any other object; damage may occur and blow the fuse.

12. ADVANCETRAC® WITH ROLL STABILITY CONTROL™ (RSC®) STABILITY ENHANCEMENT SYSTEM

The AdvanceTrac® stability enhancement system ⚡ helps you to maintain stability and steerability of your vehicle during a variety of road conditions. If your vehicle becomes stuck in the snow, mud or sand, try turning off the AdvanceTrac® system (by pushing the TCS off button) to allow wheel spin and help increase momentum to dig the vehicle out. The system defaults to on and the control will illuminate when turned off. Refer to your Owner's Guide for safety information and more details.

14. PASSENGER AIRBAG OFF

The passenger airbag off indicator will illuminate when the passenger's front airbag is off. Please refer to your Owner's Guide for safety information and more details.

15. POWER POINT - 110 VAC (if equipped)

This outlet, is used for powering electrical devices that require up to 150W. Exceeding this limit will cause the power point to cut off the power temporarily to provide overload protection. The green indicator light will illuminate when the power point is ready to supply power and will blink when it is in fault mode. You do not need an adapter in order to plug in an electrical device.

16. AUXILIARY INPUT JACK

The auxiliary input jack provides a way to connect your portable music player to the in-vehicle audio system. This allows the audio from a portable music player to be played through the vehicle speakers. For additional information, please see your Owner's Guide.

17. POWER AND EFFICIENCY SCREEN (if equipped)

Your navigation system (if equipped) has special hybrid screens which display Energy Flow, Fuel Economy, and Power and Efficiency information. The Power and Efficiency screen provides additional information about brake efficiency, vehicle power, accessory power, engine on reasons and driving efficiency information. To access, press the I hard button on your navigation system, select the HEV tab and then press the Power and Efficiency button. For more information, please refer to your navigation supplement.

INTEGRATED BLIND SPOT MIRRORS

Blind spot mirrors have an integrated convex mirror in the upper corner on the outside mirrors. These mirrors help increase visibility alongside the vehicle; thereby helping you to see a vehicle which may be in your blind spot. As a vehicle approaches, the image will transition from the main mirror to the blind spot mirror. Refer to your Owner's Guide for more information.

REARVIEW CAMERA (if equipped)

This system provides a visual display of the area behind the vehicle. The display automatically appears in the rear view mirror or navigation screen (if equipped) when the vehicle is in Reverse (R) and uses colors (green, yellow and red) to alert you of your proximity to objects. **Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Guide for safety information, more detail and limitations.

REVERSE SENSING SYSTEM (if equipped)

The reverse sensing system may warn you if there is an object behind the vehicle. A warning tone will sound which increases in frequency as the object gets closer and then will sound continuously when the object is less than 10 inches away. The system is active when the vehicle is in R (Reverse) and traveling less than 3 mph (5km/h). **Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Guide for safety information, more detail and limitations.

UNIVERSAL GARAGE DOOR OPENER (if equipped)

Your vehicle may be equipped with the Car2U® system located in the driver's visor. The Car2U® home automation system is a universal transmitter that provides a way of opening your garage door and also for remotely activating some devices within your home. The system works by learning the frequency codes that operate garage doors and certain home devices. For more information, refer to the Driver Controls chapter in your Owner's Guide.

USB PORT (if equipped)

The USB port allows you to plug in media playing devices, memory sticks, and also to charge devices if they support this feature. For more information, please refer to your SYNC® supplement or the SYNC® section in your Navigation supplement (if equipped).

DUAL AUTOMATIC CLIMATE CONTROL

1. **POWER AND FAN** ⚡ Press to turn the system on/off. Press + or - to manually increase/decrease the fan speed.

2. **FLOOR AND DEFROST** ⚡ Distributes air through the windshield defroster vents, demister vents, floor vents and rear seat floor vents.

3. **AUTO/DRIVER TEMPERATURE** ⚡ Press the control to activate/deactivate full automatic operation. The system will automatically determine fan speed, airflow distribution, A/C on or off and airflow vehicle or recirculated air to heat or cool the vehicle to reach the desired temperature. Turn the control to increase/decrease the temperature on the driver side of the vehicle. **Note:** This control will also determine the temperature for the entire vehicle cabin when the passenger temperature control (PASS TEMP) is not engaged.

4. **DEFROST** ⚡ Distributes outside air through the windshield defroster vents and demister vents. Can be used to clear the windshield of fog and thin ice.

5. **REAR DEFROSTER** ⚡ Press to activate the rear window defroster and clear the rear window of thin ice and fog. Press again to deactivate. The rear window defroster will turn off automatically after a predetermined amount of time, if a low battery condition is detected, or when the ignition is turned off or to the accessory position.

6. **DRIVER HEATED SEAT** ⚡ Press to activate or deactivate the driver heated seat.

7. **A/C** ⚡ Press to activate/deactivate air conditioning. Use with recirculated air to improve cooling performance and efficiency.

8. **PANEL FLOOR PANEL AND FLOOR** ⚡ Press the desired control for airflow to be directed through the (instrument panel vents), (instrument panel vents), (instrument panel vents) or the Floor (demister vents, floor vents and rear seat floor vents).

9. **PASS TEMP** ⚡ Press to activate passenger side temperature control. Turn the control to decrease/increase the temperature setting for the passenger side of the vehicle. Press again to deactivate (the driver side settings will then determine the temperature for the entire vehicle cabin).

10. **RECIRCULATED AIR** ⚡ Press to activate/deactivate air circulation inside the vehicle cabin. Recirculated air may reduce the amount of time needed to cool down the vehicle and may also help reduce undesirable odors from entering the vehicle. Recirculated air engages automatically when MAX A/C is selected.

11. **PASSENGER HEATED SEAT** ⚡ Press to activate or deactivate the passenger heated seat.

12. **MAX A/C** ⚡ Activates air conditioning and distributes recirculated, conditioned air through the instrument panel vents to provide maximum cooling performance.

