

Part 9

REPORTING SAFETY DEFECTS FOR U.S. OWNERS AND QUALITY GRADING

- [Reporting safety defects for U.S. owners](#)
- [Uniform tire quality grading](#)

Reporting safety defects for U.S. owners

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Toyota Motor Sales, U.S.A., Inc. (Toll-free: 1-800-331-4331).

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Toyota Motor Sales, U.S.A., Inc.

To contact NHTSA, you may either call the Auto Safety Hotline toll-free at 1-800-424-9393 (or 366-0123 in Washington D.C. area) or write to: NHTSA, U.S. Department of Transportation, Washington D.C. 20590. You can also obtain other information about motor vehicle safety from the Hotline.

Uniform tire quality grading

This information has been prepared in accordance with regulations issued by the National Highway Traffic Safety Administration of the U.S. Department of Transportation. It provides the purchasers and/or prospective purchasers of Toyota vehicles with information on uniform tire quality grading.

Your Toyota dealer will help answer any questions you may have as you read this information.

DOT quality grades—All passenger vehicle tires must conform to Federal Safety Requirements in addition to these grades. These quality grades are molded on the sidewall.

Treadwear—The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and a half (1-1/2) times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices and differences in road characteristics and climate.

Traction A, B, C—The traction grades, from highest to lowest, are A, B, and C,

and they represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

Warning: The traction grade assigned to this tire is based on braking (straight ahead) traction tests and does not include cornering (turning) traction.

Temperature A, B, C—The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specific indoor laboratory test wheel. Sustained high temperature can cause the material of the tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

Warning: The temperature grades for this tire are established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, wither separately or in combination, can cause heat buildup and possible tire failure.